



# India Mission – October, 2014

# PREMIER'S INDIA TRADE MISSION 2014

# **OFFICIAL DELEGATION**

Name	Title
Honourable Christy Clark	Premier of the Province of British Columbia
Honourable Amrik Virk	Minister of Advanced Education
Sandra Carroll	Deputy Minister, Ministry of Advanced Education
Fazil Mihlar	Assistant Deputy Minister, Ministry of Natural Gas Development
Ben Chin	Director of Communications, Office of the Premier
Manjit Gill	Ministerial Assistant, Ministry of Advanced Education
Jordan McPhee	Executive Assistant to the Premier
Barinder Bhullar	Senior Director, International Missions, Ministry of International Trade
Stewart Beck	President & CEO, Asia Pacific Foundation of Canada
s15, s22	

# **ACCOMPANYING DELEGATION**

Name	Title
Michael Nicholas	Director, India and South East Asia
Kevin Loyens	Senior Manager, India and South East Asia
Pavan Nirwan	Manager, India and South East Asia
Kyle Surovy	Videographer/Photographer, Government Communications and Public Engagement



November 28, 2014 Ref: INDIA-BCCIE-2014

BC Council for International Education Suite 603 – 409 Granville Street Vancouver, British Columbia V6C 1T2

Attention: EJ Brin

Manager, Initiatives and Programs

Item	Amount
October 13Delhi Program	163,862 INR
October 14 Delhi Program	1,762 INR
October 16 Mumbai Program	257,355 INR
Total:	422,979 INR // \$7,715.93CDN

Please make cheque payable to: Minister of Finance

Please send to my attention at:

Kelly Gossen Mission and Events, Ministry of International Trade Suite 500 - 605 Robson Street Vancouver British Columbia CANADA V6B 5J3

**Ministry of International Trade** and Minister Responsible for the Asia Pacific Strategy and Multiculturalism

Mission and Events Branch International Market Development International Trade & Investment Attraction Division

Mailing Address: Ministry of International Trade Suite 500 - 605 Robson Street

Vancouver British Columbia CANADA V6B 5J3

Phone: 604.660.6815 Facsimile: 604.775.2197 Location: Suite 500 605 Robson Street

Vancouver British Columbia CANADA V6B 5J3

www.gov.bc.ca/mit MIT-2014-00118



November 26, 2014 Ref: INDIA101620141014

Deloitte Suite 2800 1055 Dunsmuir Street Vancouver, British Columbia V7X 1P4

Item	Amount
Sponsorship Fees	1,320,083 INR
India Trade Mission	\$24,056.50 CDN

Please make cheque payable to: Minister of Finance

Please send to my attention at:

Kelly Gossen Mission and Events, Ministry of International Trade Suite 500 - 605 Robson Street Vancouver British Columbia CANADA V6B 5J3



November 14, 2014 Ref: INDIA20141014

Mr. Ralph Lutes
Executive Director and General Manager, Teck China
Teck Consulting (Beijing) Company Limited
Suite 4302, Yintai Office Tower,
No. 2 Jianguomenwai Street, Chaoyang District,
Beijing 100022.

Item	Amount
Sponsorship Fees India Trade Mission Reception Official Residence, New Delhi October 14, 2014	\$12,000.00 CDN

Please make cheque payable to: Minister of Finance

Please send to my attention at:

Kelly Gossen Mission and Events, Ministry of International Trade Suite 500 - 605 Robson Street Vancouver British Columbia CANADA V6B 5J3

### Sponsorship Agreement

This is to certify that Teck Consulting (Beijing) Company Limited agrees to pay the Government of British Columbia the amount of \$12,000.00 CDN.

This fee is for sponsorship of a networking reception held at the Official Residence of the Canadian High Commissioner in Delhi, India.

Teck Consulting (Beijing) Company Limited's logo will be included in promotional material during the event.

#### 赞助协议

此协议为证明泰克咨询(北京)有限公司同意支付不列颠哥伦比亚省政府\$12,000加元。

该费用将用于赞助加拿大驻印度德里高级专员官邸所举行之招待晚宴。

泰克咨询(北京)有限公司的商标将被包含于活动期间的宣传材料里。

泰克咨询(北京)有限公司	不列颠哥伦比亚省政府
Teck Consulting (Beijing) Company Limited	Government of British Columbia
Ralph Lutes	Kelly Gossen



# BUSINESS EXPENSE APPROVAL for Business Meetings/Protocol Events

Attach original invoices/receipts that have been coded and approved

BUSINESS EXPENSE APPROVAL NO. 15RFA008102

by an expense authority. Please see page 21	13014990102		
SECTION 1 - ORIGINATOR INFORMATION			
NAME OF ORIGINATOR OF EXPENSE	TELEPHONE NO.		YYYY/MM/DD
Kelly Gossen	( 604 ) 660.6815	DATE SUBMITTED	2014/09/20
MINISTRY/DIVISION/BRANCH International Trade	LOCATION (CITY) OF EVENT Delhi, Chandigarh, Bangalore, Mumbai	START DATE OF EVENT	2014/09/09
Mission and Events Branch		END DATE OF EVENT	2014/09/18

#### SECTION 2 - NAME / NATURE OF EVENT

In general terms, describe the event, the number of people attending and their affiliation. For example: Annual Regional Meeting - 20 government employees, 2 service contractors.

Expenses incurred during Premier Clark's Jobs and Trade Mission to India 2014

### SECTION 3 - INDIVIDUALS INCLUDED IN MEAL CLAIMS

Complete this section only if the Business Expense Approval includes a meal. Identify the individual's name and either the ministry or company they are affiliated with. Attach a separate list if necessary.

Official delegation, BC business delegates, Indian investors, government officials - final lists to be attached.

SECTION 4 - BUSINESS EXPENSE REQ	SECTION 5 - E	XPENSE AUTHO	RITY PRE-APP	ROVAL		
CATEGORY	<b>S</b> ТОВ	AMOUNT	RESP. CENTRE	SERVICELINE	PROJECTNO. (IF APP	LICABLE) OR
1. Meeting Room Rental	6531		51998	22441	5144000	
2. Equipment/Furniture Rental	6531			RITY SIGNATURE - Conancial Administration		
3. Photocopying, Faxing, Telephone, etc.	6531		Soul	3/1		
4. Food/Beverages for Meetings  BREAKFAST LUNCH DINNER SNACKS COFFEE/TEA/JUICE, ETC.	6531		Barinder Bhulla		DATE SIGNE	ED YYY/MM/DD
5. Business Meals in Restaurant  BREAKFAST LUNCH DINNER	6531		Complete this sec	etion only if reimbur ally. Enter payee n	sing an employee	for expenses they
6. Event Planners, Speakers, etc.			reimoursement to	na.		
7. Travel Costs for Non-BC Government Participants						
8. Other:	,	150,000.00	<u> </u>			
			QUALIFIED RECEI) pursuant to CPP	VER SIGNATURE - Co	ertified goods/servi	ces received
ESTIMATED TOTAL		\$ 150,000.00		REIMBURSEN	MENT TOTAL	

FIN 215/WEB Rev. 2007/5/23

ORIGINAL: MINISTRY ACCOUNTS PAYABLE

COPY: ORIGINATOR

### CREDIT CARD PAYMENT AUTHORISATION / AUTHORISATION DE PAIEMENT PAR CARTE DE CRÉDIT

Company name / Nom de la societé Suite 730 - 999 Canada Ministry of International Trade (Government of Place Vancouver, BC V6C 3E1 **British Columbia**) Telephone No. / No. téléphone 604.775.2197 604.660.6815 E-mail address / Adresse courriel kelly.gossen@gov.bc.ca Purpose and Destination of Funds / Raison de l'envol et destinataire des fonds High Commission BMA -Yas, I authorize the Department of Foreign Affairs, Trade and Development (DFATD) to use the credit card mentioned Out, j'autorise le Ministère de Affaires étrangères, Commerce et Développement (MAECD) à utiliser la carte de crédit ci-bas. Credit card information will be destroyed once the transaction is completed. Thank you / L'information sur la carte de crédit sera détruite une fois que la transaction sera effectuée. Merci. Payment Method / Mode de paiement s17, s22 Please fax this form to the following number / 613 944-7031 Veuillez envoyer cette information par télécopleur au : JEAN LEFEBURE Attention to / A l'attention de : Foreign Affairs, Trade and Development / Affaires Étrangères, Commerce et Développement Finance Division / Division des finances SMFR 125 Sussex Drive / 125, promenade Sussex Ottawa, Ontario K1A 0G2

Dear Sir/Madam,						
This form has been created provide all the information date the form before submicall number manner. Do not send photoregulations.	requested below to e ssion. Please fax the s15	ensure prompt pe completed form to inform Gauta	rocessing of n to nm that fax i	f your applicati s15 is being sent so	on. We ask yo at it can be retrie	u to please sign and s <sub>15</sub> . Please eved in a timely
Cardholder Information - Name as it appears on the c			s17, s22			
Card type:						
Account type:			s17			
Issuing Bank:					Phone #:	
Account number:		s22			Exp. Date:	s22
Address: (where statement is mailed)			;	s17		
City, State and Zip:						
Phone number:	s17		Fax or alte	rnate number:		s17
Guest Information - Requ Guest name:	<u>iired</u>					
Address:						
City, State and Zip:						
Company:						
Phone number:			Fax or alto	ernate number:		
Confirmation number:	-					
Arrival date:	,		Departure	date:		
Relation to cardholder:	Relative	Friend	Busi	ness Associate	Othe	r:
I understand that should there expenses incurred during my	be any issues with the stay. Departure date ca	credit/debit card l annot be extended	being used to l unless a nev	settle my charge v authorization fo	es, I will be resp orm is completed	onsible for all i.
Guest name: (Printed)						
Guest signature:				Date:		
Rate Information and Ap	proved Charges -	Required				
Room rate:* NR /- *(Rate and tax amount must	_ Taxes:* <u>%</u> st be provided by a h		aily rate:* ive in order		Number of nig s form)	hts:
All Charges	Room & Tax	Telephor	ne (LD)	Telephon	e (Local)	Restaurant
Room Service	Valet (Laundry)	Parking		HS Intern	et Access	Movies
Other:	DFP05	. ( ]				
I certify that all information is the Rate Information and App must not exceed guest wishes to extend his/her	proved Charges section for	of this form by pr the entire stay/ev	rocessing a corent. I unders	harge to the cred stand that a new f	it/debit card liste form will have to	

s15

			Credi	t Card Authorization Form
Cardholder name: (Printed)	-	•		
Cardholder signature:		s17, s22	Date:	Sept 16/14

-07/05/2007 Rev 3.5

s15

Trade and invest British Columbia Trade and invest British Columbia

Delhi Delhi Delhi India Conf. No. Arrival 11/10/14 Departure -: 11/10/14

Receipt No : 5630

Date/Time : 08-10-14 16:45

Cashier : 108

# ADVANCE DEPOSIT RECEIPT

Date	Descriptio	on		Amount
08-10-14		s17		5,09,040.00INR
	7.			

Mary Line s15 FRONT OFFICE 1 CHANDIGARH PUN OATE: 08/18/2014 TIME: 16:40:29 HID: TID: 90101757 BATCH NO: 601929 INVOICE NO: 011 SALE **AMOUNT** Rs 509040.00. 

Page 1 of 1

s15

Dear Sir/Madam,

s15

-05/28/04 - Rov. 2.6

This form has been created in order to allow you to have third party expenses charged to your credit card. Please provide all the information requested below to ensure prompt processing of your application. We ask you to please sign and date the form before submission.

Cardnoider Informa	ition				
Name as it appears or	the credit card:	s17			
Card type:					
Account type:					
			-47		
Account number:			s17		
Address: (where statement is mailed)					
City, State and Zip:	4				
Phone number:	s17		Fax or alternate	number:	s17
Guest Information	COMMETMENTICE WIFE OF THE				
Guest name:	DATE				
Company:	CERTIF: A	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1			
Phone number:	A HOW		Fax or alternate	number:	
Confirmation number	DER OF SOLUTION	According to the second			
Arrival date:	- is in modernment of the state of or other real state of the state of	: 100 ls :	Departure date:	<del> </del>	
Relation to cardholde	At	Friend	Business	Associate 🔲 (	Other:
Rate Information ac	id Approved Charges	Signature			
Room rate:* *(Rate and tax amour	Taxes:* nt must be provided by a		ily rate:* ve in order to co	Number o	f nights:
All Charges	Room & Tax	Telephone	(LD) 🔲 Tel	ephone (Local)	Restaurant
☐ Room Service	☐ Valet (Laundry)	Parking	, 🔲 HS	Internet Access	☐ Movies
Other:	Reception	100×	-11/14.		
collect payment for a processing a charge to stay/event. I understa	mation is complete and a ll charges as indicated in o the credit card listed ab and that a new form will l red signer of the credit car	the Rate Informa ove. Charges mushave to be comple	tion and Approv st not exceed	1	for the entire
Cardholder name: (Pr	ninted)		****		
Cardholder signature	: .	s17, s22	***************************************	_ Date: <u></u>	ept79/19

Dear Sir/Madam,

This form has been created in order to allow you to have third party expenses charged to your credit card. Please provide all the information requested below to ensure prompt processing of your application. We ask you to please sign and date the form before submission.

Cardholder Inform	<u>nation</u>				
Name as it appears	on the credit card:	s17			
Card type:					
Account type:					
			-47		
Account number:			s17		
Address: (where statement is mailed)	E-particular to the control of the c				
City, State and Zip:	\$1				
Phone number:	S17	<u>.</u> F	ax or alternate nun	nber:	s17
Guest Information	FINAL PAYMENT YES				
Guest name:	DATE INVO CO RECEIVED  DATE COMPANIES AND	THE ACTION AND THE PROPERTY OF THE ACTION AND THE A			•
Company:	EX 1600	05/00	The state of the s		
Phone number:	CERTIFIE DE LE	1	ax or alternate nun	nber:	and the second s
Confirmation numb	<ul> <li>is content</li> <li>eris in appearance interestrictions of a or other transfer and a second or other and a second o</li></ul>	2002			
Arrival date:	where applied the flux previous has the goods to oblige, but have easing	Even purfermed Propred or other	eparture date: _		
Relation to cardhol	der: Relative	☐ Friend	Business Ass	ociate 🔲 Oth	er:
Rate Information	Spending Authority S and Approved Charges	leastice			
Room rate:* *(Rate and tax amo	Taxes:* ount must be provided by a	Total daily		Number of niete this form)	ghts:
All Charges	Room & Tax	Telephone (L	D) 🔲 Telepho	one (Local)	Restaurant
☐ Room Service	☐ Valet (Laundry)	Parking	HS Inte	emet Access	Movies
Other:	50+12- G	Land Ba	ilroen.	<u> </u>	
collect payment for processing a charge stay/event. I under	formation is complete and a r all charges as indicated in e to the credit card listed ab stand that a new form will rized signer of the credit ca	the Rate Information ove. Charges must have to be complete	on and Approved C not exceed	for	the entire
Cardholder name:	(Printed)		s17		
Cardholder signatu	nre:	s17, s22		Date:	+13/14
s15 -05/2 <b>x</b> /0-	4-Rev. 26	NIP 15	000 to	texes.	

# ANNEXURE 4:

To be sent to us within two working days of receiving a verbal confirmation of your acceptance of all the terms and conditions of this contract.

# CONTRACT OF AGREEMENT BETWEEN:

s15 AND CONSULATE OF CANADA, MUMBAI

We are in receipt of the final proposal dated 15th Septem s15 regarding the for	aber, 2014 sent by s15 thcoming Visit expected at s15
We are pleased to confirm our acceptance of all the rates, in	aclusions and Terms and Conditions as stated in this proposal.
Method of Payment: As required, we are sending an advance deposit of INR.	)50,000, by below mode:
□ Cash	Deposit
☐ Bank Transfer (details for the same to be provide by the	respective hotel)
Cheque / Draft (favouring   s15   ):   No:   Dated :   Drawn on :	COMMUNICATION YES NO DATE INVALED TO THE PROPERTY OF THE PROPE
Credit Card (Authorisation for charging the card mention Card No.:	CERTIFICATION OF THE BOTTOM OF
The subsequent advances and final payment will be m	ade as per the terms mentioned in this contract.
On behalf of CONSULATE OF CANADA,  Mumbai: BCG-0 & ernnerd	On behalf of s15
(Signature) + COOU.  Signed and Accepted By: KELLY GESSEN	(Signature) Signed and Accepted By:
Designation:	Designation:
Based at: Ucicowi Corada.	Based at:
Date: Sept 16/14	Date:
1	1

# **CREDIT CARD AUTHORIZATION FORM**

Date: 5 epot 26/14		•
Cardholder's Name :	s17	
Credit Card Type :	s17	
Credit Card Number :		s17
Credit Card Security :	s17	
(Visa/Master: Last 3 digits behind th	e card. Amex:l	Last 4 digits in front)
Credit Card Expiry Date :	s17	
I. Mr./Ms. s17  s15 to raise/a charge again:	-	
Mr./Ms	refer	rence no. Oct 13/14 dinner at Bukhara.
all charges (amount Rs.)		
Room Only (amount Rs.) Incidentals only (amount Rs.)		
moreonand only (amount rus)		STOR 531 FRANCISCO
Cardholder's Signature		FINAL FANCERT VS.2 10
s17, s22		DATE CONT. DE CERTIFIE DE CONTROL DE CO
	s15	Spanding Authority Agnature

s15

s15

City:	Breakfast	Lunch	Dinner	Incidental	Total	Total
Hong Kong	230	325	460	304.5	1319.5	2639
CDN	\$32.00	\$46.00	\$64.00	\$43.00	\$185.00	\$370.00
Chandigarh	650	1115	1560	997.5	4322.5	8645
CDN	\$12.00	\$20.00	\$28.00	\$18.00	\$78.00	\$156.00
Delhi	1150	2095	2655	1770	7670	15340
CDN	\$21.00	\$38.00	\$48.00	\$32.00	\$139.00	\$278.00
Bangalore	895	1365	1790	1215	5265	10530
CDN	\$16.00	\$25.00	\$32.00	\$22.00	\$95.00	\$190.00
Mumbai	0	1685	2440	1237.5	5362.5	10725
CDN	\$0.00	\$30.00	\$44.00	\$22.00	\$96.00	\$192.00

City:	Hotel Rate	No. Nights	Total Hotels	Incidental	Total Travel Costs	
Hong Kong			0	2639	2639	
CDN			0	\$370.00	\$370.00	
Chandigarh			0	8645	8645	
CDN			0	\$156.00	\$156.00	
Delhi			0	15340	15340	
CDN			0	\$278.00	\$278.00	
Bangalore			0	10530	10530	
CDN			0	\$190.00	\$190.00	
Mumbai			0	10725	10725	
CDN			0	\$192.00	\$192.00	



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

#### **Main Contact Information**

Name: Mr Kevin s22 Loyens E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

### Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Sun 05-Oct 2014	Mon 06-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
Seat number(s)	requested: s22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Mon 06-Oct 2014	Mon 06-Oct 2014			
	20:15	23:45			
CX684	Mumbai (BOM)	Hong Kong (HKG)	333	I	Confirmed
	Mon 20-Oct 2014	Mon 20-Oct 2014			
	01:10	09:45			
AC8	Hong Kong (HKG)	Vancouver (YVR)	77W	Z	Confirmed
	Mon 20-Oct 2014	Mon 20-Oct 2014			
	19:20 - TERMINAL 1	16:10 - TERMINAL M -MAIN			

Seat number(s) requested: s22



#### Passenger Information

Passenger 1

Name: Mr Kevin s22 Loyens Ticket number: s22

Frequent Flyer Pgm: Program number:

**Purchase Summary** 

Passenger: 1 Ticket number s22

Date of issue 17-Sept 2014
Fare Amount in Canadian dollars: 2,659.48

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA)25.91Canada Goods and Services Tax (GST/HST #10009-2287) (XG)1.00Combined Taxes \*see fare calculation below (XT)813.61

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

s17

\* Fare calculation:

05OCT14YVR AC X/HKG CX DEL Q5.80R1041.27/-BOM CX X/HKG AC YVR

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

#### Fare Rules Summary

- · Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we
  will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

#### Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the  $\underline{\text{Travel documentation}}$  and  $\underline{\text{US Secure Flight Program}}$  US Secure Flight Program for important information on documents and identification required for travel.



#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

#### Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

#### Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

#### **Baggage Policy**

#### Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.



	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm	10 kg
	9" x 15.5" x 21.5"	22 lbs
1 personal article	16cm x 33cm x 43cm	10 kg
	6" x 13" x 17"	22 lbs

#### Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

#### A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in) (Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

#### Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance 1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *		2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
	1 Complimentary bag	
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT		1st bag: 25 CAD (per direction) *
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12		2 Complimentary bags
years) occupying a seat (with own ticket)	2nd bag: 35 CAD (per direction) *	
,		

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

#### Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada'a baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

#### All other itineraries

Exceptions	
Canada to/from Australia Canada to/from Asia	Check a 2nd bag for 100 CAD (per direction) *.  For tickets issued on /after October 26,2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Aradia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issues on/after October 6, 2012, check 2 complimentary bags.

Г	Faanamy Class	Premium Economy / Business Class
	Economy Class	Premium Economy / Business Class

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	For travel from Canada or the US to Europe (except from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) *	2 Complimentary bags
See exception table above	All other itineraries  1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 bag Check a 2nd bag for 70 CAD (per direction) *	1 bag Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 bag Check a 2nd bag for 70 CAD (per direction) *	2 bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

#### Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

#### Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

\*checked baggage and carry-on baggage

#### NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

#### CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

#### **NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- 1. There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Opplication of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.



- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
- Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

#### OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

#### **Main Contact Information**

Name: Ms Christin s22 Clark

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

### Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Thu 09-Oct 2014	Fri 10-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
Seat number(s)	requested: \$22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Fri 10-Oct 2014	Fri 10-Oct 2014			
	20:15	23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	06:30	11:30			
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			

Seat number(s) requested: s22



#### Passenger Information

Passenger 1

Name: Ms Christina s22 Clark Ticket number: s22

Frequent Flyer Pgm: **Program** 

number:

Passenger

Ticket number: Name: Mr Jordan s22 Mcphee s22

Frequent Flyer Pgm: **Program** 

number:

#### **Purchase Summary**

Passenger: 1 Ticket number s22

Date of issue 17-Sept 2014 Fare Amount in Canadian dollars: 2,718.47

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA) 25.91 Canada Goods and Services Tax (GST/HST #10009-2287) (XG) 1.00 Combined Taxes \*see fare calculation below (XT) 754.62

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

s17

Passenger: 2 Ticket number s22

Date of issue 17-Sept 2014 Fare Amount in Canadian dollars: 2,718.47

(including <u>navigational & other charges</u>)

Taxes, Fees & Charges

Canada Security Charge (CA) 25.91 Canada Goods and Services Tax (GST/HST #10009-2287) (XG) 1.00 Combined Taxes \*see fare calculation below (XT) 754.62

Total Fare in Canadian dollars: 3.500.00

09OCT14YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI X/LON AC YVR

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

#### Fare Rules Summary

Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.

<sup>\*</sup> Fare calculation:



- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we
  will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

#### **Important Information & Conditions**

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

#### Before You Go: A 'To-Do' List

All passengers are advised to view the <u>Travel documentation</u> and <u>US Secure Flight Program</u> US Secure Flight Program for important information on documents and identification required for travel.

#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

#### Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

#### Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.



Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

#### **Baggage Policy**

#### Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm	10 kg
	9" x 15.5" x 21.5"	22 lbs
1 personal article	16cm x 33cm x 43cm	10 kg
	6" x 13" x 17"	22 lbs

#### Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

#### A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in) (Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags

	Economy Class	Premium Economy / Business Class
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

#### Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
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	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags
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Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 1 Complimentary bag 12 years) occupying a seat (with own ticket) 1 Complimentary bag 2 Complimentary bag 2 Complimentary bag 2 Complimentary bag 2 Complimentary bag 3 Check a 2nd bag for 20 CAD (per direction)*		2 Complimentary bags

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Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada'a baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

#### All other itineraries

Exceptions	
Canada to/from Australia	Check a 2nd bag for 100 CAD (per direction) *.

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Infants** (0-2 years)		
NOT occupying a seat	1 bag	1 bag
(on lap)	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0		_
to 12 years)	1 bag	2 bags
occupying a seat (with own ticket)	Check a 2nd bag for 70 CAD (per direction) *	

Additional checked baggage allowance If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to Air Canada's Additional Checked Baggage Policy to view the additional baggage allowance.

Codeshare Flights and Other Airlines

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Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.



#### Notice of Contract Terms Incorporated by Reference

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- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - <sup>o</sup> Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - O Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
  - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
  - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

#### OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

#### **Main Contact Information**

Name: Mr Benjamin s22 Chin E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

# Customer Care

Booking reference:

Air Canada Reservations 1-888-247-2262

Air Canada Flight Information 1-888-422-7533

s22

**International Reservations** 

Alert me of flight changes

Flight notification

### Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Mon 06-Oct 2014	Tue 07-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Tue 07-Oct 2014	Tue 07-Oct 2014			
	20:15	23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	06:30	11:30			
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	D	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			

### Passenger Information



Passenger 1

Name: Mr Benjami s22 Chin Ticket number: s22

Frequent Flyer Pgm: Program

number:

#### **Purchase Summary**

Passenger: 1 Ticket number \$22

Date of issue 17-Sept 2014

Fare Amount in Canadian dollars: 2,718.47

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA)

Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

Combined Taxes \*see fare calculation below (XT)

25.91

1.00

754.62

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

s17

\* Fare calculation:

06OCT14YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI X/LON AC YVR

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

### Fare Rules Summary

- · Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

#### Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the  $\underline{\text{Travel documentation}}$  and  $\underline{\text{US Secure Flight Program}}$  US Secure Flight Program for important information on documents and identification required for travel.

#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection,



purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

#### Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

#### Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

#### **Baggage Policy**

#### Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm 9" x 15.5" x 21.5"	10 kg 22 lbs
1 personal article	16cm x 33cm x 43cm 6" x 13" x 17"	10 kg 22 lbs



#### Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

#### A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)

(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

#### Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance 1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *		2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
	1 Complimentary bag	
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT	1st bag: 25 CAD (per direction) *	1st bag: 25 CAD (per direction) *
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

#### Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	Economy Class	Premium Economy / Business Class
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada'a baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

#### All other itineraries

Exceptions	
Canada to/from Australia Canada to/from Asia	Check a 2nd bag for 100 CAD (per direction) *.  For tickets issued on /after October 26,2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Aradia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issues on/after October 6, 2012, check 2 complimentary bags.

Economy Class	Premium Economy / Business Class

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	For travel from Canada or the US to Europe (except from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) *	2 Complimentary bags
	All other itineraries	
See exception table above	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	
Air Canada Altitude Super Elite 100k,		
Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years)		
NOT occupying a seat	1 bag	1 bag
(on lap)	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0	1 hor	2 hags
to 12 years) occupying a seat (with own ticket)	1 bag Check a 2nd bag for 70 CAD (per direction) *	2 bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

#### Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

#### Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

\*checked baggage and carry-on baggage

## NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

## CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

#### **NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.



- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
- Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
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# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

## **Main Contact Information**

Name: Ms Sandra s22 Carroll

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

<u>International Reservations</u>

Alert me of flight changes

Flight notification

## Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC8060	Victoria (YYJ)	Vancouver (YVR)	DH3	V	Confirmed
Operated by:	Thu 09-Oct 2014	Thu 09-Oct 2014			
Air Canada Express- Jazz	10:00	10:25 - TERMINAL M -MAIN			
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Thu 09-Oct 2014 13:00 - TERMINAL M -MAIN	Fri 10-Oct 2014 17:05 - TERMINAL 1			
Seat number(s) reque	ested: s22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Fri 10-Oct 2014	Fri 10-Oct 2014			
	20:15	23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	06:30	11:30			



Flight	From	То	Aircraft	Booking class	Status
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	D	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			
AC8077	Vancouver (YVR)	Victoria (YYJ)	DH3	V	Confirmed
Operated by:	Sat 18-Oct 2014	Sat 18-Oct 2014			
Air Canada Express- Jazz	18:00 - TERMINAL M -MAIN	18:24			

## Passenger Information

Passenger 1

Name: Ms Sandra <sub>S22</sub> Carroll Ticket number: s22

Frequent Flyer Pgm: Program number:

## **Purchase Summary**

Passenger: 1 Ticket number s22

Date of issue 17-Sept 2014
Fare Amount in Canadian dollars: 2,718.47

(including <u>navigational & other charges</u>)

Taxes, Fees & Charges

Canada Security Charge (CA)25.91Canada Goods and Services Tax (GST/HST #10009-2287) (XG)1.00Combined Taxes \*see fare calculation below (XT)754.62

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

s17

09OCT14YYJ AC X/YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

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## Fare Rules Summary

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U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

## Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

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Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

## **Baggage Policy**

#### Carry-On Baggage Allowance

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Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags

	Economy Class	Premium Economy / Business Class
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

#### Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada'a baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

#### All other itineraries

Exceptions	
Canada to/from Australia	Check a 2nd bag for 100 CAD (per direction) *.

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

Exceptions	
Canada to/from Asia	For tickets issued on /after October 26,2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Aradia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issues on/after October 6, 2012, check 2 complimentary bags.

	Economy Class	Premium Economy / Business Class
	For travel from Canada or the US to Europe (except from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) *	2 Complimentary bags
	All other itineraries	
See exception table above	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years)		
NOT occupying a seat	1 bag	1 bag
(on lap)	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0		_
to 12 years)	1 bag	2 bags
occupying a seat (with own ticket)	Check a 2nd bag for 70 CAD (per direction) *	

Additional checked baggage allowance If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to Air Canada's Additional Checked Baggage Policy to view the additional baggage allowance.

Codeshare Flights and Other Airlines

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag \*\* For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

\*checked baggage and carry-on baggage

#### NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

#### CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

**NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- 1. There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.



#### Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - <sup>o</sup> Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - O Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
  - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
  - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

#### OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

## **Main Contact Information**

Name: Mr Kyle s22 Surovy

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

## Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Thu 09-Oct 2014	Fri 10-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
Seat number(s) requ	uested: s22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Fri 10-Oct 2014	Fri 10-Oct 2014			
	20:15	23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	06:30	11:30			
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	D	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			

## Passenger Information



Passenger 1

Name: Mr Kyle s22 Surovy Ticket number: s22

Frequent Flyer Pgm: Program

number:

## **Purchase Summary**

Passenger: 1 Ticket number \$22

Date of issue 18-Sept 2014
Fare Amount in Canadian dollars: 2,718.47

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA)

Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

Combined Taxes \*see fare calculation below (XT)

25.91

1.00

754.62

Total Fare in Canadian dollars: 3,500.00

09OCT14YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI X/LON AC YVR

ς1'

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

## Fare Rules Summary

- Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- · Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

## **Important Information & Conditions**

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the <u>Travel documentation</u> and <u>US Secure Flight Program</u> US Secure Flight Program for important information on documents and identification required for travel.

#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance

<sup>\*</sup> Fare calculation:



Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

#### Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

## Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

## **Baggage Policy**

## Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.



## Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

#### A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)

(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

#### Between Canada and the U.S.

- · including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
	1 Complimentary bag	
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT	1st bag: 25 CAD (per direction) *	1st bag: 25 CAD (per direction) *
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12	1st bag: 25 CAD (per direction) *	2 Complimentary bags
years) occupying a seat	2nd bag: 35 CAD (per direction) *	
(with own ticket)		

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

## Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	Economy Class	Premium Economy / Business Class
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

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Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada'a baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

#### All other itineraries

Exceptions	
Canada to/from Australia Canada to/from Asia	Check a 2nd bag for 100 CAD (per direction) *.  For tickets issued on /after October 26,2013, check two complimentary bags.
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Economy Class	Premium Economy / Business Class

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Air Canada Altitude	eneem a wina wag for to end (per uneeden)	
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Infants** (0-2 years)		
NOT occupying a seat	1 bag	1 bag
(on lap)	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0	41	
to 12 years) occupying a seat (with own ticket)	1 bag Check a 2nd bag for 70 CAD (per direction) *	2 bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

#### Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

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<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

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Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
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Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

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- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.



- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
- Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

#### OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

## **Main Contact Information**

Name: Ms Pavan s22 Nirwan

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: s17 **Customer Care** 

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

## Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Sun 05-Oct 2014	Mon 06-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
Seat number(s)	requested: s22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Mon 06-Oct 2014	Mon 06-Oct 2014			
	20:15	23:45			
CX684	Mumbai (BOM)	Hong Kong (HKG)	333	I	Confirmed
	Mon 20-Oct 2014	Mon 20-Oct 2014			
	01:10	09:45			
AC8	Hong Kong (HKG)	Vancouver (YVR)	77W	Z	Confirmed
	Mon 20-Oct 2014	Mon 20-Oct 2014			
	19:20 - TERMINAL 1	16:10 - TERMINAL M -MAIN			

Seat number(s) requested:



## Passenger Information

Passenger 1

Name: Ms Pavan s22 Nirwan Ticket number: s22

Frequent Flyer Pgm: Program

number:

## **Purchase Summary**

Passenger: 1 Ticket number s22

Date of issue 18-Sept 2014
Fare Amount in Canadian dollars: 2,659.48

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA)25.91Canada Goods and Services Tax (GST/HST #10009-2287) (XG)1.00Combined Taxes \*see fare calculation below (XT)813.61

Total Fare in Canadian dollars: 3,500.00

05OCT14YVR AC X/HKG Q5.80CX DEL R1041.21/-BOM CX X/HKG AC YVR

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

#### Fare Rules Summary

- Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- · Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we
  will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

## **Important Information & Conditions**

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the  $\underline{\text{Travel documentation}}$  and  $\underline{\text{US Secure Flight Program}}$  US Secure Flight Program for important information on documents and identification required for travel.

Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether

<sup>\*</sup> Fare calculation:



you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

#### Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

### Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

## **Baggage Policy**

#### Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.



## Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

#### A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)

(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

#### Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
	1 Complimentary bag	
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT	1st bag: 25 CAD (per direction) *	1st bag: 25 CAD (per direction) *
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12	1st bag: 25 CAD (per direction) *	2 Complimentary bags
years) occupying a seat (with own ticket)	2nd bag: 35 CAD (per direction) *	

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

## Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	Economy Class	Premium Economy / Business Class
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada'a baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

#### All other itineraries

Exceptions	
Canada to/from Australia Canada to/from Asia	Check a 2nd bag for 100 CAD (per direction) *.  For tickets issued on /after October 26,2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Aradia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issues on/after October 6, 2012, check 2 complimentary bags.

Economy Class	Premium Economy / Business Class	

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	For travel from Canada or the US to Europe (except	
	from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) *	2 Complimentary bags
	All other itineraries	
See exception table above	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k &	3 Complimentary bags	3 Complimentary bags
Elite 35k Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years)		
NOT occupying a seat	1 bag Chack a 2nd bag for 70 CAD (per direction) *	1 bag Chock a 2nd bag for 70 CAD (per direction) *
(on lap) Infants/children** (0	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
to 12 years)	1 bag	2 bags
occupying a seat (with own ticket)	Check a 2nd bag for 70 CAD (per direction) *	

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

#### Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

#### Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

\*checked baggage and carry-on baggage

### NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

## CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

#### **NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- 1. There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - <sup>o</sup> Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.



- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
- Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
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# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

## **Main Contact Information**

Name: Mr Michae s22 Nicholas

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

## Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC854	Vancouver (YVR)	London Heathrow (GB) (LHR)	77W	Z	Confirmed
	Sat 04-Oct 2014	Sun 05-Oct 2014			
	18:30 - TERMINAL M -MAIN	11:40 - TERMINAL 2			
AI130	London Heathrow (GB) (LHR)	Mumbai (BOM)	788	Z	Confirmed
	Sun 05-Oct 2014	Mon 06-Oct 2014			
	13:15	02:45			
CX684	Mumbai (BOM)	Hong Kong (HKG)	333	I	Confirmed
	Wed 22-Oct 2014	Wed 22-Oct 2014			
	01:10	09:45			
AC8 Ho	Hong Kong (HKG)	Vancouver (YVR)	77W	Z	Confirmed
	Wed 22-Oct 2014	Wed 22-Oct 2014			
	19:20 - TERMINAL 1	16:10 - TERMINAL M -MAIN			

## Passenger Information



Passenger 1

Name: Mr Michae s22 Nicholas Ticket number: s22

Frequent Flyer Pgm: Program

number:

## **Purchase Summary**

Passenger: 1 Ticket number s22

Date of issue 23-Sept 2014

Fare Amount in Canadian dollars: 2,718.47

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA)

Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

25.91

1.00

Combined Taxes \*see fare calculation below (XT)

754.62

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

s17

\* Fare calculation:

04OCT14YVR AC X/LON AC BOM Q5.80R1213.84CX X/HKG AC YVR

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

## Fare Rules Summary

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- · Tickets are non transferable and name changes are not permitted.
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#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip



cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

#### Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

### Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

## **Baggage Policy**

## Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.



## Checked Baggage

Please visit <u>Air Canada's baggage policy</u> for information regarding tickets issued on or after September 18, 2014, for travel on or after November 2, 2014.

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

## A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)

(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

#### Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class	
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 3 Complimentary bags 50k & Elite 35k		3 Complimentary bags	
Air Canada Altitude 2 Complimentary bags Prestige 25k		2 Complimentary bags	
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags	
	1 Complimentary bag		
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags	
Infants** (0-2 years) NOT	1st bag: 25 CAD (per direction) *	1st bag: 25 CAD (per direction) *	
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *	
Infants/children** (0 to 12	1st bag: 25 CAD (per direction) *	2 Complimentary bags	
years) occupying a seat	2nd bag: 35 CAD (per direction) *		
(with own ticket)			

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

#### Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	Economy Class	Premium Economy / Business Class	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags	
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags	
Star Alliance Gold 3 Complimentary bags		3 Complimentary bags	
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags	
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags	

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada's baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

## All other itineraries

Exceptions	
Canada to/from Australia Canada to/from Asia	Check a 2nd bag for 100 CAD (per direction) *.  For tickets issued on /after October 26,2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Aradia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issues on/after October 6, 2012, check 2 complimentary bags.

Foonamy Class	Premium Economy / Business Class
Economy Class	Fremium Economy / Business Class

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag \*\* For more information, please read the section 'Infants and children' at: <u>Air Canada's baggage policy</u>

	For travel from Canada or the US to Europe (except	
	from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) *	2 Complimentary bags
	All other itineraries	
See exception table above	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k &	3 Complimentary bags	3 Complimentary bags
Elite 35k Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years)		
NOT occupying a seat	1 bag Chack a 2nd bag for 70 CAD (per direction) *	1 bag Chock a 2nd bag for 70 CAD (per direction) *
(on lap) Infants/children** (0	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
to 12 years)	1 bag	2 bags
occupying a seat (with own ticket)	Check a 2nd bag for 70 CAD (per direction) *	

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

#### Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

#### Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

\*checked baggage and carry-on baggage

### NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

## CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

#### **NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - <sup>o</sup> Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Opplication of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.



- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
- Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

#### OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

## **Main Contact Information**

Name: Ms Manjit s22 Gill

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

<u>International Reservations</u>

Alert me of flight changes

Flight notification

## Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC8060	Victoria (YYJ)	Vancouver (YVR)	DH3	Y	Confirmed
Operated by:	Mon 06-Oct 2014	Mon 06-Oct 2014			
Air Canada Express- Jazz	10:00	10:25 - TERMINAL M -MAIN			
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Mon 06-Oct 2014 13:00 - TERMINAL M -MAIN	Tue 07-Oct 2014 17:05 - TERMINAL 1			
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Tue 07-Oct 2014 20:15	Tue 07-Oct 2014 23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sat 18-Oct 2014 06:30	Sat 18-Oct 2014 11:30			



Flight	From	То	Aircraft	Booking class	Status
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			
AC8077	Vancouver (YVR)	Victoria (YYJ)	DH3	Y	Confirmed
Operated by:	Sat 18-Oct 2014	Sat 18-Oct 2014			
Air Canada Express- Jazz	18:00 - TERMINAL M -MAIN	18: 24			

# Passenger Information

Passenger 1

Name: Ms Manjit s22 Gill Ticket number: s22

Frequent Flyer Pgm: Program number:

# **Purchase Summary**

Passenger: 1 Ticket number

Date of issue 24-Sept 2014
Fare Amount in Canadian dollars: 2,718.00

s22

(including <u>navigational & other charges</u>)

Taxes, Fees & Charges

Canada Security Charge (CA)
Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

Combined Taxes \*see fare calculation below (XT) 754.62

Total Fare in Canadian dollars: 3,499.53

Ticket particularities:

s17

\* Fare calculation:

06OCT14YYJ AC X/YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

# Fare Rules Summary

25.91

1.00



- · Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we
  will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

## Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

## Before You Go: A 'To-Do' List

All passengers are advised to view the  $\underline{\text{Travel documentation}}$  and  $\underline{\text{US Secure Flight Program}}$  US Secure Flight Program for important information on documents and identification required for travel.

#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

#### Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

## Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

## Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

# **Baggage Policy**

## Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm	10 kg
	9" x 15.5" x 21.5"	22 lbs
1 personal article	16cm x 33cm x 43cm	10 kg
	6" x 13" x 17"	22 lbs

## Checked Baggage

Please visit <u>Air Canada's baggage policy</u> for information regarding tickets issued on or after September 18, 2014, for travel on or after November 2, 2014.

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

# A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in) (Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 3 Complimentary bags 50k & Elite 35k		3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
	1 Complimentary bag	
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT	1st bag: 25 CAD (per direction) *	1st bag: 25 CAD (per direction) *
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12	1st bag: 25 CAD (per direction) *	2 Complimentary bags
years) occupying a seat (with own ticket)	2nd bag: 35 CAD (per direction) *	

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

## Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
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Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada's baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

All other itineraries

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Infants** (0-2 years)		
NOT occupying a seat	1 bag	1 bag
(on lap)	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0		
to 12 years)	1 bag	2 bags
occupying a seat (with own ticket)	Check a 2nd bag for 70 CAD (per direction) *	

# Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to Air Canada's Additional Checked Baggage Policy to view the additional baggage allowance.

Codeshare Flights and Other Airlines

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag \*\* For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

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Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
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Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7



days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Ocnditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - O Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
  - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
  - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

# OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

# **Main Contact Information**

Name: Mr Barinder s22 Bhullar E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

# Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

# Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Mon 06-Oct 2014	Tue 07-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Tue 07-Oct 2014	Tue 07-Oct 2014			
	20:15	23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sun 26-Oct 2014	Sun 26-Oct 2014			
	07:00	11:30			
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	Z	Confirmed
	Sun 26-Oct 2014	Sun 26-Oct 2014			
	14:25 - TERMINAL 2	17:05 - TERMINAL M -MAIN			

# Passenger Information



Passenger 1

Name: Mr Barinder s22 Bhullar Ticket number: s22

Frequent Flyer Pgm: Program

number:

# **Purchase Summary**

Passenger: 1 Ticket number \$22

Date of issue 24-Sept 2014

Fare Amount in Canadian dollars: 2,718.00

(including <u>navigational & other charges</u>)

Taxes, Fees & Charges

Canada Security Charge (CA)
Canada Goods and Services Tax (GST/HST #10009-2287) (XG)
Combined Taxes \*see fare calculation below (XT)

25.91
1.00
754.62

Total Fare in Canadian dollars: 3,499.53

Ticket particularities:

s17

\* Fare calculation:

06OCT14YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI X/LON AC YVR

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

# Fare Rules Summary

- · Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip
  cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

# Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the  $\underline{\text{Travel documentation}}$  and  $\underline{\text{US Secure Flight Program}}$  US Secure Flight Program for important information on documents and identification required for travel.

#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance



Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

## Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

## Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

# **Check-in and Boarding Times**

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

# **Baggage Policy**

# Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.



# Checked Baggage

Please visit <u>Air Canada's baggage policy</u> for information regarding tickets issued on or after September 18, 2014, for travel on or after November 2, 2014.

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

# A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)

(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

## Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 3 Complimentary bags 50k & Elite 35k		3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
	1 Complimentary bag	
Star Alliance Silver	Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT	1st bag: 25 CAD (per direction) *	1st bag: 25 CAD (per direction) *
occupying a seat (on lap)	2nd bag: 35 CAD (per direction) *	2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12	1st bag: 25 CAD (per direction) *	2 Complimentary bags
years) occupying a seat	2nd bag: 35 CAD (per direction) *	
(with own ticket)		

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

#### Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction)*	2 Complimentary bags

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada's baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

# All other itineraries

Exceptions	
Canada to/from Australia Canada to/from Asia	Check a 2nd bag for 100 CAD (per direction) *.  For tickets issued on /after October 26,2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Aradia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issues on/after October 6, 2012, check 2 complimentary bags.

Economy Class Premium Economy / Busines	Class
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<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag \*\* For more information, please read the section 'Infants and children' at: <u>Air Canada's baggage policy</u>

	For travel from Canada or the US to Europe (except	
	from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia	
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) *	2 Complimentary bags
	All other itineraries	
See exception table above	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	
Air Canada Altitude Super Elite 100k, Elite 75k. Elite 50k &	3 Complimentary bags	3 Complimentary bags
Elite 35k	o complimentary bago	o complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years)		
NOT occupying a seat	1 bag	1 bag
(on lap)	Check a 2nd bag for 70 CAD (per direction) *	Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0	1 hor	2 hags
to 12 years) occupying a seat (with own ticket)	1 bag Check a 2nd bag for 70 CAD (per direction) *	2 bags

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

## Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

## Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage\* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

\*checked baggage and carry-on baggage

## NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

# CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING

<sup>\*\*</sup> For more information, please read the section 'Infants and children' at: Air Canada's baggage policy



SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

## **NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Opplication of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.



- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
- Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
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# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

# **Main Contact Information**

Name: Mr Amrik s22 Virk

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

# Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Wed 08-Oct 2014	Thu 09-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
Seat number(s) red	quested: s22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Thu 09-Oct 2014	Thu 09-Oct 2014			
	20:15	23: 45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	06:30	11:30			
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	Z	Confirmed
	Sat 18-Oct 2014	Sat 18-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			

Seat number(s) requested: s22

MIT-2014-00118 Page 88



Flight From To Aircraft Booking Status class

AC8077 Vancouver (YVR) Victoria (YYJ) DH3 Y Confirmed

Operated by: Sat 18-Oct 2014 Sat 18-Oct 2014

Air Canada Express- 18:00 - TERMINAL M - MAIN 18:24

Jazz

# Passenger Information

Passenger 1

Name: Mr Amrik s22 Virk Ticket number: s22

Frequent Flyer Pgm: Program number:

**Purchase Summary** 

Passenger: 1 Ticket number s22

Date of issue 25-Sept 2014

Fare Amount in Canadian dollars: 2,718.00

(including navigational & other charges)

Taxes, Fees & Charges

Combined Taxes \*see fare calculation below (XT)

Total Fare in : No Additional

collection

Ticket particularities:

s17

080CT14YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI X/LON AC

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

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## Fare Rules Summary

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- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

<sup>\*</sup> Fare calculation:



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U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

## Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

## Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

## Check-in and Boarding Times

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Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

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Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.



# **Baggage Policy**

Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm	10 kg
	9" x 15.5" x 21.5"	22 lbs
1 personal article	16cm x 33cm x 43cm	10 kg
_	6" x 13" x 17"	22 lbs

## Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

To determine the checked baggage allowance and charges that relate to your specific itinerary, please use our online <u>Air Canada Baggage Calculator</u>.

- Choose the My flight(s) option and enter your booking reference and last name.
- For information on infants and children please read Air Canada's baggage policy.

# A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in) (Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

Domestic Travel Within Canada For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014			
Baggage Allowance Economy Class Premium Economy / Business Class			
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 25 CAD (per direction)*	2 Complimentary bags	
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags	

Domestic Travel Within Canada For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014		
Baggage Allowance Economy Class Premium Economy / Business Class		
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag free of charge and their 2nd bag for 20 CAD\*. Passengers travelling in Premium Economy or Business class may check 2 complimentary bags. \* Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Travel Between Canada and the U.S. (Including Hawaii and Alaska) For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014		
Baggage Allowance Economy Class Premium Economy / Business Class		
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 35 CAD (per direction)*	2 Complimentary bags
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: 25 CAD (per direction)* 2nd bag: 35 CAD (per direction)*	2 Complimentary bags
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag for 25 CAD\*and their 2nd bag for 35 CAD\*.

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Travel Between Canada / U.S. and Puerto Rico, the Caribbean, the US Virgin Islands or Mexico For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014			
Baggage Allowance Economy Class Premium Economy / Business Class			
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 25 CAD (per direction)*	2 Complimentary bags	
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags	
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags	

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit <u>Air Canada's baggage policy</u> and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

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Travel Between Canada / U.S. and Belize, Costa Rica, EL Salvator, Guatemala, Honduras or Nicaragua For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014		
Baggage Allowance Economy Class Premium Economy / Business Class		
All Air Canada Fares	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag free and their 2nd bag for 20 CAD\*.

\* Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

All other Itineraries	
Canada/U.S. to/ from South America	1st bag: Complimentary 2nd bag: 70 CAD (per direction)*
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	1st bag: Complimentary 2nd bag: 20 CAD (per direction)*
All travel to/from Brazil	2 Complimentary bags, maximum weight per piece is 32kg (70lb)
Canada/U.S. to/ from Europe / Middle East	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
Canada to/from the United Kingdom	1st bag: Complimentary 2nd bag: 70 CAD (per direction)*
U.S. to/from the United Kingdom	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
Canada/U.S. to/from Asia	2 Complimentary bags
Canada/U.S. to/from Australia	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
All other Itineraries	1st bag: Complimentary 2nd bag 70 CAD (per direction)*

All passengers travelling in Premium Economy or Business class may check 2 complimentary bags.

\* Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

Altitude and Star Alliance Members			
	Economy Class	Premium Economy / Business Class	
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags	
Air Canada Altitude Prestige 25k	2 Complimentary bags	3 Complimentary bags	
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags	



Star Alliance Silver 1 Complimentary bag 2 Complimentary bags
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#### Stopovers

Customers may be reassessed checked baggage fees when itineraries include an enroute stopover in excess of 24 hours.

## Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

## Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage (checked baggage and carry-on baggage) rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

## NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

## CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

## **NOTICE** of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- 1. There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.



Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
  - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
  - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

## OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

# **Main Contact Information**

Name: Ms Asha Bhat

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

<u>International Reservations</u>

Alert me of flight changes

Flight notification

# Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC8060	Victoria (YYJ)	Vancouver (YVR)	DH3	Y	Confirmed
Operated by:	Thu 09-Oct 2014	Thu 09-Oct 2014			
Air Canada Express- Jazz	10:00	10:25 - TERMINAL M -MAIN			
Seat number(s) reque	ested: s22				
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Thu 09-Oct 2014 13:00 - TERMINAL M -MAIN	Fri 10-Oct 2014 17:05 - TERMINAL 1			
Seat number(s) reque	ested: s22				
CX685	Hong Kong (HKG)	Mumbai (BOM)	333	I	Confirmed
	Fri 10-Oct 2014	Fri 10-Oct 2014			
	20:05	23:55			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sun 19-Oct 2014	Sun 19-Oct 2014			
	06:30	11:30			



Flight From То Aircraft Booking Status class Confirmed AC865 London Heathrow (GB) (LHR) Montreal Trudeau (YUL) 333 Sun 19-Oct 2014 Sun 19-Oct 2014 13:00 - TERMINAL 2 15:25 Seat number(s) requested: s22 Confirmed AC111 Montreal Trudeau (YUL) Vancouver (YVR) 321 P Mon 20-Oct 2014 Mon 20-Oct 2014 07:55 10:31 - TERMINAL M -MAIN Seat number(s) requested: s22 AC8065 Vancouver (YVR) Victoria (YYJ) DH3 Y Confirmed Mon 20-Oct 2014 Mon 20-Oct 2014 Operated by: Air Canada Express-12:00 - TERMINAL M -MAIN 12:24 Jazz

Passenger Information

Seat number(s) requested:

Passenger 1

Ms Asha Bhat Ticket number: s22 Name:

Frequent Flyer Pgm: Program number:

Purchase Summary

Passenger: 1 Ticket number s22

Date of issue 30-Sept 2014 2,704.30

Fare Amount in Canadian dollars:

(including navigational & other charges) Taxes, Fees & Charges

Canada Security Charge (CA) Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

s22

0.50

Combined Taxes \*see fare calculation below (XT) 769.29

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

s17

25.91



\* Fare calculation:

09OCT14YYJ AC X/YVR AC X/HKG CX BOM Q5.80R1232.24AI X/LON AC

s17

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

# Fare Rules Summary

- · Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

# Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the <u>Travel documentation</u> and <u>US Secure Flight Program</u> US Secure Flight Program for important information on documents and identification required for travel.

#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

# Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

# Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

## Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.



You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

# **Baggage Policy**

## Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm	10 kg
	9" x 15.5" x 21.5"	22 lbs
1 personal article	16cm x 33cm x 43cm	10 kg
	6" x 13" x 17"	22 lbs

## **Checked Baggage**

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

To determine the checked baggage allowance and charges that relate to your specific itinerary, please use our online <u>Air Canada Baggage Calculator</u>.

- Choose the My flight(s) option and enter your booking reference and last name.
- For information on infants and children please read <u>Air Canada's baggage policy</u>.

# A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
  - Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)

(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

Domestic Travel Within Canada For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014			
Baggage Allowance	Economy Class Premium Economy / Business Class		
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 25 CAD (per direction)*	2 Complimentary bags	
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags	
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags	

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag free of charge and their 2nd bag for 20 CAD\*. Passengers travelling in Premium Ecomomy or Business class may check 2 complimentary bags. \* Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

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Canada to/from the United Kingdom	1st bag: Complimentary 2nd bag: 70 CAD (per direction)*
U.S. to/from the United Kingdom	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
Canada/U.S. to/from Asia	2 Complimentary bags
Canada/U.S. to/from Australia	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*



All other Itineraries	1st bag: Complimentary 2nd bag 70 CAD (per direction)*
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All passengers travelling in Premium Economy or Business class may check 2 complimentary bags.

\* Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

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- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

- 1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - <sup>o</sup> Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Onditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
  - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
  - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.



- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
- 6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

## OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.



# Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada. Please bring your itinerary-receipt to the airport.

# **Main Contact Information**

Name: Mr Fazil Mihlar

E-mail ANNETTE.JORDAN@GOV.BC.CA

Form of payment: CC s17

Customer Care

Booking reference:

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

s22

1-888-422-7533

**International Reservations** 

Alert me of flight changes

Flight notification

# Flight Itinerary

Flight	From	То	Aircraft	Booking class	Status
AC7	Vancouver (YVR)	Hong Kong (HKG)	77W	Z	Confirmed
	Thu 09-Oct 2014	Fri 10-Oct 2014			
	13:00 - TERMINAL M -MAIN	17:05 - TERMINAL 1			
Seat number(s) requ	uested: s22				
CX697	Hong Kong (HKG)	Delhi (DEL)	333	I	Confirmed
	Fri 10-Oct 2014	Fri 10-Oct 2014			
	20:15	23:45			
AI131	Mumbai (BOM)	London Heathrow (GB) (LHR)	788	Z	Confirmed
	Sun 19-Oct 2014	Sun 19-Oct 2014			
	06:30	11:30			
AC855	London Heathrow (GB) (LHR)	Vancouver (YVR)	77W	Z	Confirmed
	Sun 19-Oct 2014	Sun 19-Oct 2014			
	15:00 - TERMINAL 2	16:30 - TERMINAL M -MAIN			

# Passenger Information



Passenger

Name: Mr Fazil Mihlar Ticket number: s22

Frequent Flyer Pgm: Program

number:

# Purchase Summary

Passenger: 1 Ticket number s22

Date of issue 07-Oct 2014 Fare Amount in Canadian dollars: 2,718.47

(including navigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA) 25.91 Canada Goods and Services Tax (GST/HST #10009-2287) (XG) 1.00 Combined Taxes \*see fare calculation below (XT) 754.62

Total Fare in Canadian dollars: 3,500.00

Ticket particularities:

ς17

\* Fare calculation:

09OCT14YVR AC X/HKG CX DEL Q5.80R1213.84/-BOM AI X/LON AC YVR

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

# Fare Rules Summary

- Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accomodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

## Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the Travel documentation and US Secure Flight Program US Secure Flight Program for important information on documents and identification required for travel.



#### Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via <a href="https://www.aircanada.com/us/en/insurance">www.aircanada.com/us/en/insurance</a> or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

## Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

## Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

## Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	30 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	60 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

# **Baggage Policy**

#### Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm	10 kg
	9" x 15.5" x 21.5"	22 lbs
1 personal article	16cm x 33cm x 43cm	10 kg
	6" x 13" x 17"	22 lbs

# Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

To determine the checked baggage allowance and charges that relate to your specific itinerary, please use our online <u>Air Canada Baggage Calculator</u>.

- Choose the My flight(s) option and enter your booking reference and last name.
- For information on infants and children please read Air Canada's baggage policy.

# A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
- Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:

Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in) (Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy. For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to Security Requirements and Dangerous Goods page for more information.

Domestic Travel Within Canada For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014					
Baggage Allowance	Economy Class	Premium Economy / Business Class			
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 25 CAD (per direction)*	2 Complimentary bags			
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags			
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags			

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag free of charge and their 2nd bag for 20 CAD\*. Passengers travelling in Premium Ecomomy or Business class may check 2 complimentary bags. \* Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Travel Between Canada and the U.S. (Including Hawaii and Alaska)  For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014									
Baggage Allowance	Premium Economy / Business Class								
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 35 CAD (per direction)*	2 Complimentary bags							
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: 25 CAD (per direction)* 2nd bag: 35 CAD (per direction)*	2 Complimentary bags							
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags							

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag for 25 CAD\*and their 2nd bag for 35 CAD\*.

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Travel Between Canada / U.S. and Puerto Rico, the Caribbean, the US Virgin Islands or Mexico For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014									
Baggage Allowance	Economy Class	Premium Economy / Business Class							
Air Canada <i>Tango Fares</i> with a Booking Class of S, T, L, A or K Aeroplan Reward Bookings in X class	1st bag: 25 CAD (per direction)* 2nd bag: 25 CAD (per direction)*	2 Complimentary bags							
Air Canada <i>Flex Fares</i> with a Booking Class of M, U, H, Q, V, W or G	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags							
Air Canada <i>Latitude Fares</i> with a Booking Class of Y or B	2 Complimentary bags	2 Complimentary bags							

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada's baggage policy and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

Tickets isued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag free and their 2nd bag for 20 CAD\*.

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

Travel Between Canada / U.S. and Belize, Costa Rica, EL Salvator, Guatemala, Honduras or Nicaragua For tickets issued on or after September 18th, 2014, for travel on or after November 2nd, 2014								
Baggage Allowance	Economy Class	Premium Economy / Business Class						
All Air Canada Fares	1st bag: Complimentary 2nd bag: 25 CAD (per direction)*	2 Complimentary bags						

Tickets issued prior to September 18th, 2014: All passengers travelling in Economy Class check their 1st bag free and their 2nd bag for 20 CAD\*.

<sup>\*</sup> Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

All other Itineraries	
Canada/U.S. to/ from South America	1st bag: Complimentary 2nd bag: 70 CAD (per direction)*
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	1st bag: Complimentary 2nd bag: 20 CAD (per direction)*
All travel to/from Brazil	2 Complimentary bags, maximum weight per piece is 32kg (70lb)
Canada/U.S. to/ from Europe / Middle East	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
Canada to/from the United Kingdom	1st bag: Complimentary 2nd bag: 70 CAD (per direction)*
U.S. to/from the United Kingdom	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
Canada/U.S. to/from Asia	2 Complimentary bags
Canada/U.S. to/from Australia	1st bag: Complimentary 2nd bag: 100 CAD (per direction)*
All other Itineraries	1st bag: Complimentary 2nd bag 70 CAD (per direction)*

All passengers travelling in Premium Economy or Business class may check 2 complimentary bags.

\* Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

Altitude and Star Alliance Members								
	Economy Class	Premium Economy / Business Class						
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags						
Air Canada Altitude Prestige 25k	2 Complimentary bags	3 Complimentary bags						
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags						
Star Alliance Silver	1 Complimentary bag	2 Complimentary bags						

#### Stopovers

Customers may be reassessed checked baggage fees when itineraries include an enroute stopover in excess of 24 hours.

### Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to <u>Air Canada's Additional Checked Baggage Policy</u> to view the additional baggage allowance.

Codeshare Flights and Other Airlines



Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage (checked baggage and carry-on baggage) rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's codeshare and interline partners baggage rules, visit the carrier's website.

### NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

### CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

NOTICE of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

- 1. There are no financial limits in respect of death or bodily injury.
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
- 2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
- 3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

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- 2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
- 3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
- 4. The Conditions may include, but are not restricted to:
  - Occiditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - O Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Oclaims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
  - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transaportation services; and the carrier's right to refuse carriage.
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  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
- 5. You can obtain nore information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
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MCPHEE/JORDAN 822 MR

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

JET AIRWAYS 110CT DELHI CHANDIGARH 1105 1220

9W 2651 SATURDAY INDIRA GANDHI CHANDIGARH

L ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 12OCT CHANDIGARH DELHI 1235 1350

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

L ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 15OCT DELHI MUMBAI 1025 1235

9W 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

P BUSINESS TERMINAL 3 TERMINAL 1B

SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

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AIR FARE:CAD 847.00

TAXES AND AIRLINE IMPOSED FEES: 182.10 SERVICE FEE: 30.00 TOTAL CAD 31.50

TAX DETAILS: GST/HST: 1.50

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY THANKS CAD -31.50

PAID BY S17 THANKS CAD -31.50
PAID BY S17 THANKS CAD -1029.10

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

SVCFEE PAYMENT: CA \$17

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RESERVATION NUMBER(S) S22

INVOICE NUMBER S22 1/ 2











s22

MCPHEE/JORDAN

s22

MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062220662

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE. - CHANGES SUBJECT TO AVAILABILITY. PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE. ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

• •

\*\*\*\*\*\*\*

DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17,822

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT: \$22

INVOICE NUMBER

s22

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTMS (2867) F 905 738 0867 info.ca@ctmsbravel.com www.ctmstravel.com









CLARK/CHRISTINA <sub>S22</sub> MS

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

110CT DELHI JET AIRWAYS CHANDIGARH 1105 1220

SATURDAY INDIRA GANDHI CHANDIGARH 9W 2651

L ECONOMY TERMINAL 3

> NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

1235 1350 120CT CHANDIGARH JET AIRWAYS DELHI

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

L ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

> RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

150CT DELHI JET AIRWAYS MUMBAI 1025 1235

9W 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

P BUSINESS TERMINAL 3 TERMINAL 1B

> SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT 822 NO SMOKING CONFIRMED

AIR FARE:CAD 847.00 TAXES AND AIRLINE IMPOSED FEES:

SERVICE FEE: 30.00 TOTAL CAD 31.50

GST/HST: 1.50 TAX DETAILS:

SERVICE FEE DETAILS:

SVCFEE PAYMENT: CA

PAID BY /THANKS CAD PAID BY S17 /THANKS CAD SERVICE FEE / PAID BY -31.50

-1029.10

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA s17

\_\_\_\_\_\_

RESERVATION NUMBER(S) 822

INVOICE NUMBER 1/ 2 s22

> ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTM5 (2867) F 905 738 0867 info.ca@ctmstravel.com www.ctmstravel.com











CLARK/CHRISTINA S22 MS

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062220661

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE. - CHANGES SUBJECT TO AVAILABILITY. PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE. ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17,822

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER

s22







CHIN/BENJAMIN s22 MR

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

110CT DELHI JET AIRWAYS CHANDIGARH 1105 1220

SATURDAY INDIRA GANDHI CHANDIGARH 9W 2651

N ECONOMY TERMINAL 3

> NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

1235 1350 120CT CHANDIGARH JET AIRWAYS DELHI

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

L ECONOMY TERMINAL 3

NON STOP FOOD FOR PURCHASE

> RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

150CT DELHI JET AIRWAYS MUMBAI 1025 1235

9w 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

O ECONOMY TERMINAL 3 TERMINAL 1B

> SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

TAXES AND AIRLINE IMPOSED FEES:

AIR FARE:CAD 532.00

SERVICE FEE: 30.00 TOTAL CAD 31.50

GST/HST: 1.50 TAX DETAILS:

SERVICE FEE DETAILS:

SVCFEE PAYMENT: CA

/THANKS CAD SERVICE FEE / PAID BY -31.50

PAID BY s17 /THANKS CAD -698.53

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA s17

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RESERVATION NUMBER(S) S22

INVOICE NUMBER 1/ 2 s22









ctms - Corporate Travel Management Solutions



s22

CHIN/BENJAMIN S22 MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062220664

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE - CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTMS (2867) F 905 738 0867 info.ca@ctmsbravel.com www.ctmstravel.com

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER S22











BHULLAR/BARINDER S22 MR

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

110CT DELHI JET AIRWAYS CHANDIGARH 1105 1220

SATURDAY INDIRA GANDHI CHANDIGARH 9W 2651

N ECONOMY TERMINAL 3

> NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

1235 1350 120CT CHANDIGARH JET AIRWAYS DELHI

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

L ECONOMY TERMINAL 3

> NON STOP FOOD FOR PURCHASE

> > RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

150CT DELHI JET AIRWAYS MUMBAI 1025 1235

9w 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

O ECONOMY TERMINAL 3 TERMINAL 1B

> SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

AIR FARE:CAD 532.00

TAXES AND AIRLINE IMPOSED FEES: SERVICE FEE: 30.00 TOTAL CAD 31.50

GST/HST: 1.50 TAX DETAILS:

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY THANKS CAD -31.50

PAID BY
PAID BY THANKS CAD -698.53

> INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

s17 SVCFEE PAYMENT: CA

\_\_\_\_\_\_

RESERVATION NUMBER (S) \$22

INVOICE NUMBER 1/ 2 s22









ctms - Corporate Travel Management Solutions



s22

BHULLAR/BARINDER S22 MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062220663

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE - CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER

s22





2/ 2



s22

SUROVY/KYLE <sub>S22</sub> MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

110CT DELHI JET AIRWAYS CHANDIGARH 1105 1220

SATURDAY INDIRA GANDHI CHANDIGARH 9W 2651

N ECONOMY TERMINAL 3

> NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

1235 1350 120CT CHANDIGARH JET AIRWAYS DELHI

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

L ECONOMY TERMINAL 3

NON STOP FOOD FOR PURCHASE

> RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

150CT DELHI JET AIRWAYS MUMBAI 1025 1235

9w 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

O ECONOMY TERMINAL 3 TERMINAL 1B

> SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

AIR FARE:CAD 532.00 TAXES AND AIRLINE IMPOSED FEES:

SERVICE FEE: 30.00 TOTAL CAD 31.50

GST/HST: 1.50 TAX DETAILS:

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY THANKS CAD -31.50 PAID BY PAID BY s17

THANKS CAD -698.53

> INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

s17 SVCFEE PAYMENT: CA

\_\_\_\_\_\_

RESERVATION NUMBER (S) \$22

INVOICE NUMBER 1/ 2 s22











SUROVY/KYLE S22 MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062220665

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE - CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER \$22 2/ 2











NICHOLAS/MICHAEL <sub>S22</sub> MR

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

JET AIRWAYS 070CT MUMBAI DELHI 1930 2135

9W 309 TUESDAY CHHATRAPATI SH INDIRA GANDHI

H ECONOMY TERMINAL 1B TERMINAL 3

DINNER NON STOP

RESERVATION CONFIRMED 2:05 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

JET AIRWAYS 110CT DELHI CHANDIGARH 1105 1220

9W 2651 SATURDAY INDIRA GANDHI CHANDIGARH

N ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 12OCT CHANDIGARH DELHI 1235 1350

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

Y ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 15OCT DELHI MUMBAI 1025 1235

9W 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

O ECONOMY TERMINAL 3 TERMINAL 1B

SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

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AIR FARE:CAD 821.00

TAXES AND AIRLINE IMPOSED FEES: 249.45
SERVICE FEE: 30.00 TOTAL CAD 31.50

TAX DETAILS: GST/HST: 1.50

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY /THANKS CAD -31.50

PAID BY S17 /THANKS CAD -1070.45

INVOICE NUMBER S22 1/ 2











s22

NICHOLAS/MICHAEL 822 MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 24 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

SVCFEE PAYMENT: CA S17

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RESERVATION NUMBER(S) 822

TKT: s22

SVC: 954 0062220667

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE.

- CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

\*\*\*\*\*\*

DURING BUSINESS HOURS CALL US ON 1800 6639787
AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22
\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT: \$22

INVOICE NUMBER

s22

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTMS (2867) F 905 738 0867

info.ca@ctmstravel.com www.ctmstravel.com

MIT-2014-00118
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s22

GILL/MANJIT <sub>S22</sub> MS

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 25 2014 20490

SERVICE	DATE	FROM	TO	DEPART	ARRIVE

JET AIRWAYS 110CT DELHI 1105 1220 CHANDTGARH

SATURDAY INDIRA GANDHI CHANDIGARH 9W 2651

Y ECONOMY TERMINAL 3

> FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

120CT CHANDIGARH 1235 1350 JET AIRWAYS DELHI

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

Y ECONOMY TERMINAL 3

NON STOP FOOD FOR PURCHASE

> RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

150CT DELHI 0950 JET AIRWAYS BENGALURU 0710

9W 807 WEDNESDAY INDIRA GANDHI KEMPEGOWDA INT

B ECONOMY TERMINAL 3

BREAKFAST NON STOP

RESERVATION CONFIRMED 2:40 DURATION

AIRCRAFT: BOEING 737-800

SEAT S22 NO SMOKING CONFIRMED

JET AIRWAYS 150CT BENGALURU MUMBAI 1850 2030

9W 448 WEDNESDAY KEMPEGOWDA INT CHHATRAPATI SH O ECONOMY TERMINAL 1B

SNACK NON STOP

RESERVATION CONFIRMED 1:40 DURATION

AIRCRAFT: BOEING 737-800 (WINGLETS)

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AIR FARE:CAD

TAXES AND AIRLINE IMPOSED FEES: 233.30 SERVICE FEE: 30.00 TOTAL CAD 31.50

TAX DETAILS: GST/HST: 1.50

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY -31.50 THANKS CAD s17

PAID BY THANKS CAD -1052.30 INVOICE NUMBER 1/ 2 s22













GILL/MANJIT S22 MS

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 25 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

SVCFEE PAYMENT: CA S17

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RESERVATION NUMBER(S) 822

TKT: s22

SVC: 954 0062220688

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE.

- CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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DURING BUSINESS HOURS CALL US ON 1800 6639787
AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22
\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT: \$22

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INVOICE NUMBER \$22 2/ 2











s22

BHAT/ASHA MS

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 30 2014 20490

DEPART ARRIVE SERVICE DATE FROM TO

110CT MUMBAI JET AIRWAYS HYDERABAD 0430 0555

SATURDAY CHHATRAPATI SH RAJIV GANDHI I 9W 7031

V ECONOMY TERMINAL 1B

> NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 1:25 DURATION

FLIGHT OPERATED BY JETKONNECT S2 4453

AIRCRAFT OWNER: S2 JET LITE

AIRCRAFT: BOEING 737-800

14OCT HYDERABAD MUMBAI 1805 1940 JET AIRWAYS

9W 452 TUESDAY RAJIV GANDHI I CHHATRAPATI SH

O ECONOMY TERMINAL 1B

> SNACK NON STOP RESERVATION CONFIRMED 1:35 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

AIR FARE:CAD 223.00 TAXES AND AIRLINE IMPOSED FEES:

SERVICE FEE: 30.00 TOTAL CAD

GST/HST: 1.50 TAX DETAILS:

SERVICE FEE DETAILS:

s17 /THANKS CAD /THANKS CAD SERVICE FEE / PAID BY -31.50 -31.50 -305.93

PAID BY

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

s17 SVCFEE PAYMENT: CA

\_\_\_\_\_\_

RESERVATION NUMBER(S) s22

TKT: s22

SVC: 954 0062220729

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE

- CHANGES SUBJECT TO AVAILABILITY.

INVOICE NUMBER 1/ 2 s22











s22

BHAT/ASHA MS

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: SEP 30 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE. ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

\*\*\*\*\*\*\*

DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17,822

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER



s22







2/ 2



MIHLAR/FAZIL MR

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 07 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

JET AIRWAYS 110CT DELHI CHANDIGARH 1105 1220

9W 2651 SATURDAY INDIRA GANDHI CHANDIGARH

Y ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 12OCT CHANDIGARH DELHI 1235 1350

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

Y ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 15OCT DELHI MUMBAI 1025 1235

9W 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

V ECONOMY TERMINAL 3 TERMINAL 1B

SNACK NON STOP

RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT S22 NO SMOKING CONFIRMED

TAXES AND AIRLINE IMPOSED FEES:

AIR FARE:CAD 774.00

SERVICE FEE: 30.00 TOTAL CAD 31.50

TAX DETAILS: GST/HST: 1.50

SERVICE FEE DETAILS:

PAID BY THANKS CAD -31.50
PAID BY S17 THANKS CAD -954.23

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA

SVCFEE PAYMENT: CA

RESERVATION NUMBER(S) S22

INVOICE NUMBER \$22 1/ 2











s22

### MIHLAR/FAZIL MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 07 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062228063

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE - CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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DURING BUSINESS HOURS CALL US ON 1800 6639787

AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17,822

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

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BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER

s22

ctms - Corporate Travel Management Solutions
1600 Steeles Avenue West, Suite 312
100 8C Toronto (Concord), Ortaino L4K 4M2
151790 P. 445 C. CONCORD STANSON DE CONCORDO STANSON DE CONCORD

P 416 665 CTMS (2867) F 905 738 0867 info.ca@ctmstravel.com www.ctmstravel.com











NIRWAN/PAVAN 822 MS

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 08 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

JET AIRWAYS 100CT DELHI CHANDIGARH 1105 1220

9W 2651 FRIDAY INDIRA GANDHI CHANDIGARH

Y ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 12OCT CHANDIGARH DELHI 0810 0855

9W 7125 SUNDAY CHANDIGARH INDIRA GANDHI

N ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 0:45 DURATION

S2 4237 FLIGHT OPERATED BY JETKONNECT

AIRCRAFT OWNER: S2 JET LITE

AIRCRAFT: BOEING 737-800

JET AIRWAYS 150CT DELHI MUMBAI 0800 1005

9W 336 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

O ECONOMY TERMINAL 3 TERMINAL 1B

BREAKFAST NON STOP

RESERVATION CONFIRMED 2:05 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

EXCHANGE TICKET NUMBER \$22 CAD-905.78

AIRLINE CHANGE PENALTY CAD132.00

AIR FARE:CAD 591.00

TAXES AND AIRLINE IMPOSED FEES: 171.18

SERVICE FEE: 58.00 TOTAL CAD 60.90

TAX DETAILS: GST/HST: 2.90

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY S17 /THANKS CAD -60.90
EXCHANGED E-TICKET S22 CAD -836.78
FARE AND TAXES FORFEITED DUE TO REROURING CAD 74.75
AIRLINE CHANGE FEE CAD 132.00

ADDITIONAL FARE/PAID BY S17 THANKS CAD -132.15

INVOICE NUMBER S22 1/ 2

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTMS (2867) F 905 738 0867 info.ca@ctmsbravel.com www.ctmstravel.com











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NIRWAN/PAVAN 822 MS

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 08 2014 20490

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CCCA CCCA+/CA s17

SVCFEE PAYMENT: CA S17

\_\_\_\_\_\_

RESERVATION NUMBER(S) \$22

ETKT: \$22

SVC: 954 0062228081

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE.

- CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

\*\*\*\*\*\*\*

DURING BUSINESS HOURS CALL US ON 1800 6639787
AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22
\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER \$22 2/ 2

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTMS (2867) F 905 738 0867











s22

LOYENS/KEVIN s22 MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 08 2014 20490

DATE FROM DEPART ARRIVE SERVICE TO

100CT DELHI CHANDIGARH 1105 1220 JET AIRWAYS

FRIDAY INDIRA GANDHI CHANDIGARH 9W 2651

K ECONOMY TERMINAL 3

> FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

0810 0855 120CT CHANDIGARH JET AIRWAYS DELHI

9W 7125 SUNDAY CHANDIGARH INDIRA GANDHI

N ECONOMY TERMINAL 3

NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 0:45 DURATION

S2 4237 FLIGHT OPERATED BY JETKONNECT

> AIRCRAFT OWNER: S2 JET LITE AIRCRAFT: BOEING 737-800

JET AIRWAYS 150CT DELHI 0800 1005 MUMBAI

9W 336 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

O ECONOMY TERMINAL 3 TERMINAL 1B

> BREAKFAST NON STOP

RESERVATION CONFIRMED 2:05 DURATION

AIRCRAFT: BOEING 737-800

SEAT <sub>S22</sub> NO SMOKING CONFIRMED

EXCHANGE TICKET NUMBER s22 CAD-214.17

AIRLINE CHANGE PENALTY CAD33.00

AIR FARE:CAD 419.00

162.68

TAXES AND AIRLINE IMPOSED FEES: SERVICE FEE: 58.00 TOTAL CAD

TAX DETAILS: GST/HST: 2.90

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY s17 /THANKS CAD EXCHANGED E-TICKET S22 CAD -214.17 AIRLINE CHANGE FEE CAD 33.00

ADDITIONAL FARE/PAID BY S17 /THANKS CAD -400.51

INVOICE NUMBER 1/ 2

> ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTM5 (2867) F 905 738 0867 info.ca@ctmstravel.com www.ctmstravel.com











s22

LOYENS/KEVIN S22 MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 08 2014 20490

INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CCCA+/CA \$17
SVCFEE PAYMENT: CA \$17

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RESERVATION NUMBER(S) S22

ETKT: s22

SVC: 954 0062228082

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE.

- CHANGES SUBJECT TO AVAILABILITY.
PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE.
ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

\*\*\*\*\*\*\*

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AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17, \$22
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BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER S22 2/ 2

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2









P 416 665 CTMS (2867) F 905 738 0867 info.ca@ctmstravel.com www.ctmstravel.com



CARROLL/SANDRA S22 MS

s22

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 08 2014 20490

DEPART ARRIVE SERVICE DATE FROM TO

110CT DELHI JET AIRWAYS CHANDIGARH 1105 1220

SATURDAY INDIRA GANDHI CHANDIGARH 9W 2651

Y ECONOMY TERMINAL 3

> NON STOP FOOD FOR PURCHASE

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

1235 1350 120CT CHANDIGARH JET AIRWAYS DELHI 9W 2658 SUNDAY CHANDIGARH

INDIRA GANDHI Y ECONOMY TERMINAL 3

NON STOP FOOD FOR PURCHASE

> RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

150CT DELHI JET AIRWAYS MUMBAI 1025 1235

9w 358 WEDNESDAY INDIRA GANDHI CHHATRAPATI SH

V ECONOMY TERMINAL 3 TERMINAL 1B

> SNACK NON STOP

> > RESERVATION CONFIRMED 2:10 DURATION

AIRCRAFT: BOEING 737-800

SEAT 822 NO SMOKING CONFIRMED

AIR FARE:CAD 774.00

SERVICE FEE: 58.00 TOTAL CAD 60.90

GST/HST: 2.90 TAX DETAILS:

SERVICE FEE DETAILS:

/THANKS CAD SEVICE FEE / PAID BY -60.90

TAXES AND AIRLINE IMPOSED FEES:

PAID BY /THANKS CAD -954.23

> INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CA s17

SVCFEE PAYMENT: CA

\_\_\_\_\_\_

RESERVATION NUMBER (S) 822

INVOICE NUMBER 1/ 2 s22

> ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTM5 (2867) F 905 738 0867











s22

CARROLL/SANDRA 822 MS

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 08 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

TKT: s22

SVC: 954 0062228087

PLEASE NOTE YOUR TICKET IS REFUNDABLE PRIOR TO DEPARTURE FOR A FEE OF INR1750 PER DIRECTION. NONREFUNDABLE ONCE TRAVEL HAS COMMENCED. CHANGE PENALTY IS INR1750 PER DIRECTION, PLUS ANY ADDITIONAL DIFFERENCE IN FARE. - CHANGES SUBJECT TO AVAILABILITY. PLEASE CHECK IN AT LEAST 3 HOURS PRIOR TO DEPARTURE. PASSPORT VALIDITY MUST BE AT LEAST 6 MONTHS AFTER YOUR SCHEDULED RETURN DATE. ENSURE YOU HAVE PROPER ENTRY VISA REQUIREMENT

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AFTER HOURS CALL HUME TRAVEL EMERGENCY SERVICE
PLEASE QUOTE MEMBERSHIP CODE \$17,\$22

\*\*\*PLEASE NOTE\*\*\* ADDITIONAL CHARGES MAY APPLY

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE. CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER









s22







## **REFUND ADVICE**

Name: CARROLL / SANDRA MS Ticket Number: s22 Date of Issue: 24SEP2014 Date of Refund: 080CT2014 Fare Paid: CAD 1831.00 Cancellation Fee: 104.00 CAD Fare Used: CAD 283.34 Tax Refund: REFUND TOTAL: CAD 2010.34

Refunds may take between 4 - 8 weeks to process and appear on your credit card statement.

REF	UND RECORD			AG	T-616749	955 1	NR/08	OCT14 A	TKT-Y
NM	NAME	CARROLL/SAI	NDRA	s22	MS				
I	ISSUED	24SEP14							
D1	DOCUMENT		s22						
F	FARE PAID		CAD		1831.00				
U	FARE USED				0.00				
	FARE REFUND				1831.00				
CP	CANX FEE				104.00			5.68F	)
XT	TAX REFUND				283.34	>TR	FT		
	REFUND TOTA	L			2010.34				
FP1		s17			2010.34				
S	ITINERARY		INTE	RNAT	IONAL				
>TR	FP								
	ETKT RECORD T - REFUND PRO			s22					

# **Noel Ramirez**

**Travel Consultant** 

Phone: 1-800-663-9797 Fax: 604-488-1138







s22

VIRK/AMRIK <sub>S22</sub> MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET

VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 09 2014 20490

SERVICE DATE FROM TO DEPART ARRIVE

JET AIRWAYS 100CT DELHI CHANDIGARH 0640 0740

9W 7179 FRIDAY INDIRA GANDHI CHANDIGARH

K ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:00 DURATION

S2 4236 FLIGHT OPERATED BY JETKONNECT

AIRCRAFT OWNER: S2 JET LITE

AIRCRAFT: BOEING 737-800

JET AIRWAYS 12OCT CHANDIGARH DELHI 1235 1350

9W 2658 SUNDAY CHANDIGARH INDIRA GANDHI

Y ECONOMY TERMINAL 3

FOOD FOR PURCHASE NON STOP

RESERVATION CONFIRMED 1:15 DURATION

FLIGHT OPERATED BY JETKONNECT

AIRCRAFT: AEROSPATIALE/ALENIA ATR 72

JET AIRWAYS 15OCT DELHI BENGALURU 0710 0950

9W 807 WEDNESDAY INDIRA GANDHI KEMPEGOWDA INT

I BUSINESS TERMINAL 3

BREAKFAST NON STOP

RESERVATION CONFIRMED 2:40 DURATION

AIRCRAFT: BOEING 737-800

SEAT S22 NO SMOKING CONFIRMED

JET AIRWAYS 150CT BENGALURU MUMBAI 1850 2030

9W 448 WEDNESDAY KEMPEGOWDA INT CHHATRAPATI SH

P BUSINESS TERMINAL 1B

SNACK NON STOP

RESERVATION CONFIRMED 1:40 DURATION

AIRCRAFT: BOEING 737-800 (WINGLETS)

EXCHANGE TICKET NUMBER \$22 CAD-1947.04

AIRLINE CHANGE PENALTY CAD66.00

INVOICE NUMBER \$22

ctms - Corporate Travel Management Solutions 1600 Steeles Avenue West, Suite 312 Toronto (Concord), Ontario L4K 4M2 P 416 665 CTMS (2867) F 905 738 0867











s22

VIRK/AMRIK <sub>S22</sub> MR

MINISTRY OF INTERNATIONAL TRADE SUITE 288 - 800 HORNBY STREET VANCOUVER BC V6Z 2C5 ATTN: ANNETTE JORDAN

DATE: OCT 09 2014 20490

CAD TAXES AND AIRLINE IMPOSED FEES: 66.00

SERVICE FEE: 58.00 TOTAL CAD 60.90

GST/HST: 2.90 TAX DETAILS:

SERVICE FEE DETAILS:

SERVICE FEE / PAID BY THANKS CAD s17 ADDITIONAL FARE/PAID BY THANKS CAD -66.00 INVOICE TOTAL CAD 0.00

TICKET PAYMENT: CCCA+/CA s17 SVCFEE PAYMENT: CA s17

\_\_\_\_\_\_

RESERVATION NUMBER(S)

TKT: s22

SVC: 954 0062228105

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\*\*\*\*\*\*\*

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BAGGAGE POLICY - FOR TRAVEL TO/FROM, WITHIN THE US, PLEASE VISIT:

s22

INVOICE NUMBER 2/ 2 s22









### Confirmation

Expense report number ER1910376 for 4,309.75 has been submitted to ROBERTS, CLARK for approval.

## Expense Report ER1910376

TIP Hint: Print in landscape format to include all displayed information. Use your browser Back button to exit the printable page view.

### **Submission Instructions**

The following are instructions on what to do with expense report envelopes and receipts:

- \* the expense report envelope must include your receipts and other supporting documents. On the outside of the envelope print your name, employee number, date, and expense report number. The expense report envelope and its contents must be filed at the location designated by your senior financial officer.
- \* your Expense Authority will be notified requesting approval for this expense report. After your Expense Authority approves this expense report, you will be notified. This expense report will be paid within 3 working days after it is approved by your Expense Authority.
- \* the expense report envelope and its contents are subject to post payment audit. These must be forwarded upon request to the Corporate Compliance and Controls Monitoring Branch for verification. Your Expense Authority may be contacted for clarification or verification purposes regarding your expense report envelope.
- \* at your option, print this page from your browser and insert into the expense report envelope.

#### General Information

Name	BHULLAR, BARINDER	Report Submit Date Attachments	the second secon
	s22	Is a SMARTTEC confirmation report (PDF) required for this claim?	Yes
Expense Dates	06-OCT- 2014 - 19-	·	4,309.75 CAD
	OCT-2014	Reimbursement Amount	4,309.75 CAD
Cost Center	51998		
Purpose	India		
	Trade		
	Mission		
Approver	ROBERTS,		
	CLARK		
Receipts Status	Required		

Expense Lines Expense Allocations Weekly Summary Approval Notes [0] business Expenses

### Cash Expenses

Original

Date	Receipt Expense Amount Type	Justification	Original Receipt Required	Receipt Missing	Reimbursable Amount (CAD) Details
06-Oct-2014	63.50 CAD Foreign Travel	Taxi from home to YVR (Sunshine Cabs)	•		63.50
06-Oct-2014	21.46 CAD Foreign Travel	Incidentals (Van - Hong Kong)	•		21.46
07-Oct-2014	24.52 CAD Foreign Travel	Incidentals (Hong Kong - Delhi)	J		24.52
08-Oct-2014	69.83 CAD Foreign Travel	Dinner per diem & Incidentals (Delhi)	J		69.83
09-Oct-2014	59.83 CAD Foreign Travel	Lunch per diem & Incidentals (Delhi)	•	· · · · · · · · · · · · · · · · · · ·	59.83
10-Oct-2014	69.91 CAD Foreign Travel	Dinner per diem & Incidentals (Delhi)	•		69.91
11-Oct-2014	32,50 CAD Foreign	Lunch per diem & Incidentals			32.50

	Travel	(Chandigarh)	J			
12-Oct-2014	32.50 CAD Foreign Travel	Lunch per diem & Incidentals (Chandigarh)	<b>✓</b>		32.50	
12-Oct-2014	210.00 CAD Foreign Travel	s15 Hotel (Chandigarh) for 1 night.	J		210.00	
13-Oct-2014	60.08 CAD Foreign Travel	Lunch per diem & Incidentals (Chandigarh)	•		60.08	
14-Oct-2014	21.59 CAD Foreign Travel	Incidentals (Delhi)	~		21.59	
15-Oct-2014	1,960.95 CAD Foreign Travel	s15 Hotel (Delhi) for 6 nights	v		1,960.95	<u></u>
15-Oct-2014	322.45 CAD Foreign Travel	s <sub>15</sub> Hotel (Delhi) for 1 night. Oct 14 evening was charged on seperate invoice.	v		322.45	୍ଷ୍
15-Oct-2014	26.80 CAD Foreign Travel	Incidentals (Mumbai)	V	-	26.80	
16-Oct-2014	86.73 CAD Foreign Travel	Dinner per diem & Incidentals (Mumbai)	. •		86.73	:45
17-Oct-2014	26.68 CAD Foreign Travel	Incidentals (Mumbai)	<b>,</b>	· : : : : : : : : : : : : : : : : : : :	26.68	
18-Oct-2014	74.88 CAD Foreign Travel	Lunch per diem & Incidentals	•		74.88	
19-Oct-2014	1,145.54 CAD Foreign Travel	s15 Hotel (Mumbai) for 4 nights.	•	Total	1,145.54 <b>4,309.75</b>	

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# India Mission (October 2014)

Date	City	Me	al	Clair	n	Ammount	Currancy	Oth	er Claim	Ammount	Currancy	Total	Exchange Rate	Total CAD	Comments
		В	L	D	ı							INR			
6-Oct-14	Van - HK				Х	1180.00	INR					1180.00	0.018194	21.46	
7-Oct-14	HK - Delhi				Х	1180.00	INR					1180.00	0.018239	24.52	
8-Oct-14	Delhi			Х	Х	3835.00	INR					3835.00	0.01821	69.83	
9-Oct-14	Delhi		Χ		Х	3275.00	INR					3275.00	0.018269	59.83	
10-Oct-14	Delhi			Х	Х	3835.00	INR					3835.00	0.01823	69.91	
11-Oct-14	Chandigarh		х		Х	1780.00	INR					1780.00	0.01826	32.50	
12-Oct-14	Chandigarh		х		Х	1780.00	INR					1780.00	0.018261	32.50	
12-Oct-14	Chandigarh							s15	Hotel	11169.64	INR	11169.64	0.0188		Ammount charged on credit card was 420.25 for two rooms. Only claiming for one room \$210.12. Exchange rate taken from credit card statement
13-Oct-14	Delhi		х		Х	3275.00	INR					3275.00	0.018348	60.08	
14-Oct-14	Delhi		1	·	Х	1180.00	INR					1180.00	0.018298	21,59	
15-Oct-14	Delhi					-		s15	Hotel	103754.00	INR	103754.00	0.0189	1960.95	Not claiming for Oct 11 and not claiming any room service charges. Claiming laundry charges. Exchange rate taken from credit card statement.
15-Oct-14	Delhí							s15	Hotel	17061.00	INR	17061.00	0.0189	322.45	Charge for Oct 14 was on separate invoice. Exchange rate taken from credit card statement.
15-Oct-14	Mumbai				Χ	1457.00	INR					1457.00	0.018394	26.80	
16-Oct-14	Mumbai		T	Х	X	4757.00	INR					4757.00	0.018234	86.73	
17-Oct-14	Mumbai			一	х	1457.00	INR					1457.00	0.018313	26.68	
18-Oct-14	Mumbai		x		х	4077.00	INR					4077.00	0.018367	74.88	
19-Oct-14	Mumbai		1					s15	Hotel	59334.24	INR	59334.24		1145.54	Ammount chardged on criedit card was CAD
			1										TOTAL	4246.25	

Historical Exchange rates taken from http://www.xe.com

SUNSHINE CABS LTD 1465 RUPERT ST NORTH VANCOUVER BC V7J 1G1 (604) 929-1221

# SALE

Clerk #: 000375 72

MID: 5644321

TID: X5644321

REF#: 00000001

Batch #: 081 10/06/14 SEQ: 081001001001

10:55:53 CVC: Y

ORDER#: 72

APPR CODE: 066206

c17

## AMOUNT

\$63,50

00 - APPROVED - 001

s17

AID: A0000000031010

TVR: 00 00 00 80 00

TSi: F8 00

CUSTOMER COPY

## INFORMATION INVOICE

Room No Name - \$15, \$22

Pax A ST Con Urt 1

Harry St. Carles and Mr.

gagagene that my liability Company or sources

Membership No. : \$17, \$22

Arrival :11-10-14 14:05

**Departure** :12-10-14 00:00 **CRS No.** : 84708073

Cashier : 101 12-10-14 00:00

Page (s) 1 of 1

Mr Barinder Bhullar

Invoice No.

 $\mathbf{X}\mathbf{x}$ 

 $\mathbf{X}\mathbf{x}$ 

 $\mathbf{X}\mathbf{x}$ 

Xx XX

Company Trade and invest British Columbia

Date	Description	Reference		Debit	Credit
11-10-14	Package			10,000.00	
11-10-14	Service Tax	en e	1, 1600 36 inch	717.89	
11-10-14	Luxury Tax 4 % Rooms	A CALL OF A PAINTED OF	\$ 11	387.00	
11-10-14	Cafe Package VAT		함께 있는 그리는 사람이 가요?	40.63	
11-10-14	Cafe Package Service Tax		All Namo - L	24:12	
11-10-14	s17		ing sod		11,169.64
		Total in IN	R	11,169.64	11,169.64
	,	***	in the single of the	0.00 I	NR

By signing this invoice I hereby acknowledge that all charges incurred by me are correct. I also agree that my liability for the account is not waived and I agree to be held personally responsible in the event that the indicated person, company or association fails to pay all or part of these charges.

Signature		

s15

Page 1 of 1

s15, s21

\$15

FRUIT OFFICE 1

CHANDIGARH PUN

DATE: 11/10/2014 TIME: 19:09:17

MID: TID: 90101757
BATCH NO: 001932 INVOICE NO: 012025

SALE

\$17

AMOUNT Rs 22339.28

TIP Rs

TOTAL Rs

## New Delhi

s15 New Delhi, 14/10/14 \* \* \* INFORMATION \* \* \* / 1

Cashier : s15 Page # : 1 Bhullar Mr. Barinder TKVX Locker No. : Room No. : s15, s22 Ste 730 : \*\*\*\* GCBCP Pax : 1 999 Canada Place Nationality: s22 Resv No. : s17 Vancouver, BC V6C3E1

Innercircle No.:

Arrival : 07/10/2014 Time : 00:53

Tin No:

Booked By: Departure: 15/10/2014 Time: 13:04

Canada - High Commission

Date	Description	Remarks	Amount
07/10	Room Charges		16,850
07/10	DVAT Comp.B/F 12.5%		211
08/10	Room Charges		16,850
08/10	DVAT Comp.B/F 12.5%		211
09/10	Room Charges		16,850-
09/10	DVAT Comp.B/F 12.5%		211
10/10	Room Charges		16,850
10/10	DVAT Comp.B/F 12.5%		211
	s22		
12/10	Room Charges		16,850
12/10	DVAT Comp.B/F 12.5%		211
13/10	Guest Laundry CHECK NO.#3484	3484	1,388
	s22		
13/10	Room Charges		16,850
13/10	DVAT Comp.B/F 12.5%		211
14/10	s17		-125,225 125,225

Balance: Rs.

Total E.T on rooms : Rs 0
Total L.T on rooms : Rs 0

DRT/BBF/AHA/WIFI/L+S TAX EEMPTED

S15 PRESENTS THE HIGH-SPEED INTERNET.YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

s15

MOLEGOD

Master

.... 754

#### s15 HEW DELHI 110021

TID: 27472306 MID: 067791699880 BATCH: 000164 Trace: 744275 OCT 14: 14 12:58:37 Card: s17

s17

FX RATE:

CAD/INR 0.0193021

SELECT CX3 TXN CURRENCY

T 11HR AMOUNT 125,225.00

EXICAD AMOUNT 2,417.11

TIP IN TWN CURRENCY

TOTAL IN TXH CURRENCY

This service is offered by the Merchant's service provider, with FX rate at Visa Rate plus four pt. hine nine percent. I have a choice of currencies including IMR and agree to pay above total amount according to card issuer agreement.

NO SIGNATURE REQUIRED

... CORTONER-CLEV .... X404KB\_140404

#### New Delhi

s15 New Delhi, 15/10/14 \* \* \* INFORMATION \* \* \* / 3

Page # : 1 Cashier : 2 S15
Room No. : s15.s22 TKVX Locker No.: Mr. Barinder <sub>S22</sub> Bhullar

Ste 730 999 Canada Place Room No. : s15, s22 TKVX : \*\*\*\* GCBCP Pax : 1 Rate Resv No. : s17 Nationality: s22

Time : 00:53 Arrival : 07/10/2014

Tin No:

Booked By: Departure : 15/10/2014 Time : 07:22

Canada - High Commission

Vancouver, BC V6C3E1

Master

DRT/BBF/AHA/WIFI/L+S TAX EEMPTED Innercircle No.:

Date	Description Remarks	Amount
<del>14/10</del>	-R/Service-Food-s15, s22	998-
14/10	Room Charges	16,850
14/10	DVAT Comp.B/F 12.5%	211

18,059 Balance : Rs.  $T^{-1}\mathcal{F}^{2}C$ `1

Total E.T on rooms : Rs

: 4

SecTotal L.T on rooms : Rs

PRESENTS THE HIGH-SPEED INTERNET, YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

s15

Service Tax (Short Term Acco) Includes 5% SVC Tax,2% Edu cess Tax and 1% HECess Tax

Guest's Signature

Cashier Signature

Email: barinder.bhullar@gov.bc.ca \* 1 000 mg. (Please collect the receipt when paying by cash)

Serm of

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2 8 i n iji

·5 - 2 - 50 - 12. क्षांत्रक प्रतितंत्रक प्रदेश हैं है है है

s15

HEW DELHI 110021

TID: 27472386 MID: 067791699880747
BATCH: 000159 Trace: 744395
OCT 15, 14 07:26:48 Card: s17
SALE

s17

#### Mumbai

Copy of Invoice 671177

Bhullar Mr. Barinder s22

British Columbia

Arrival Dato:15/10/14 Arrival Time:11:10 Departuro :19/10/14 Room Number \$15, \$22 Pax :2

TIC NO :

Rato

Guest Email:

:14500.00 FO EXEC group

Mumbai, 19/10/14 08:16/5 PPAIS/ 1 / 2 Cashier # 5 s15

Date	Description	Reference	Debit	Credit
15/10	Room charge	· · · · · · · · · · · · · · · · · · ·	14500.00	
1.5/10	VAT (Packages) F&B		209.36	
15/10	Service Tax (Package)		124.20	
16/10	Room charge		14500.00	
16/10	VAT (Packages) F&B		209.36	
16/10	Service Tax (Package)		124.20	
17/10	Room charge		14500.00	
17/10	VAT (Packages) F&B		209.36	
17/10	Service Tax (Package)		124.20	
18/10	Room charge		14500.00	
18/10	VAT (Packages) F&B		209.36	
18/10	Service Tax (Package)		124.20	
19/10	s17			59334.24
		Total	59334.24	59334.24
			***************************************	
		Balance		0.00 IN

Billing Instruction: Direct/24Hrs WiFi Comp 2dev per day non cumulativ

Lagree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or third party billed, fails to pay part or all of these charges.

s15

Front Office Assistant

Guest Signature

Thank you for staying at

s15

Oct 15, 2014

s15

18059.00 INR @ .0189

342.15

Oct 14, 2014

s15

2,417.11

Oct 11, 2014

s15

22339.28 INR @ .0188

420.25

Oct 19, 2014

s15

1,145.54



# Ministry of International Trade

# Travel Authorization for ADM Approval Ministry of International Trade International Trade and Investment Attraction Division

EMPLOYEE: Barinder Bhullar				DAT	ES OF TRAVEL:	Oct 6-19, 2014		
DESTINATION(s): India - New Delhi, Chandigarh, Bangalore, Mumbai								
In Province:	Canada:		Interna	tional:	]	,		
AMOUNT: \$10,800.0	0							
<b>BRANCH RC:</b> 51998								
INCLUDED IN FORECAST:	YES	$\checkmark$	NO			ANALYST		
NEW COST PRESSURE:	YES		NO	$\checkmark$				
₩+€ ST <del>OB57</del> BUDGET:		\$602,00	00.00			(8n		
EXPENDITURES TO DATE:		\$202,6	60.00		(			
FORECASTED TO YEAR END:		\$602,0	00.00					
VARIANCE:			\$0.00					
SIGNATURE DIRECTOR DIV OPS	S:	tele						
RECOMMENDED:	YES	V	NO					

# Kevin Loyens Premier's India Mission Oct 5-20, 2014 - Expense Summary

Date of Travel	Places Travel	lled	Transportation	Transp. Costs	Me Pe Die	er	\$ Reimb.	Accommodations	Accommodation charges	Miscellane (Car rental, phone etc)		Currency	Currency Conversion to CAD	Rec #
	Depart	Arrive	Bus/Taxi/ Air/Ferry etc		B L	D			conversion rate	Description	Cost		or actual CAD \$ paid	
PER DIEMS														
05-Oct-14	Vanc - HK - HK Rate									Incidentals only	203.00	нк\$	\$28.51	
06-Oct-14	HK to Delhi - Delhi Rate									Incidentals only	1,180.00	INR	\$20.83	\$
07-Oct-14	New Delhi Rate				>	(   X   X			0.0192285	L, D & Incidentals	5,930.00	INR	\$114.03	}
08-Oct-14	New Delhi Rate					х			0.0192285	D & Incidentals	3,835.00	INR	\$73.74	
09-Oct-14	New Delhi Rate				>	(			0.0192285	L & Incidentals	3,275.00	INR	\$62.97	<mark>,</mark>
10-Oct-14	Chandigarh Rate				>	x			0.0192285	L, D & Incidentals	3,340.00	INR	\$64.22	<u>.</u>
11-Oct-14	Chandigarh Rate				>	(			0.0192285	L & Incidentals	1,780.00	INR	\$34.23	<u> </u>
12-Oct-14	New Delhi Rate				>	(			0.0192285	L & Incidentals	3,275.00	INR	\$62.97	<u>,                                     </u>
13-Oct-14	New Delhi Rate				>	(			0.0192285	L & Incidentals	3,275.00	INR	\$62.97	<u>/</u>
14-Oct-14	New Delhi Rate				>	(			0.0192285	L & Incidentals	3,275.00		\$62.97	<u>/</u>
15-Oct-14	Mumbai Rate				>	(			0.0192285	L & Incidentals	4,077.00	INR	\$78.39	<u>)</u>
16-Oct-14	Mumbai Rate					х			0.0192285	D & Incidentals	4,757.00	INR	\$91.47	<del>,</del>
17-Oct-14	Mumbai Rate				х				0.0192285	L & Incidentals	4,077.00	INR	\$78.39	,
18-Oct-14	Mumbai Rate				х				0.0192285	L & Incidentals	4,077.00	INR	\$78.39	,
19-Oct-14	Mumbai Rate				х	Х			0.0192285	L, D & Incidentals	7,377.00	INR	\$141.85	,
20-Oct-14	10 hr HK a/port- HK Rate				х	Х			0.0192285	L, D & Incidentals	988.00		\$145.59	,
	Hong Kong Rate					х			0.0192285	L, D & Incidentals	988.00	НК \$	\$145.59	_
														<del>                                     </del>

# Kevin Loyens Premier's India Mission Oct 5-20, 2014 - Expense Summary

Date of	Places Travel	lled	Transportation	Transp.	ВІ	. C		Acco	mmodations	Accomm. Costs	Miscellane	eous	Currency	Currency	Rec
Travel				Costs							(Car rental, phone	e, atm fees,		Conversion t	to #
											etc)			CAD	
			Bus/Taxi/											or actual CAI	<b>&gt;</b>
	Depart	Arrive	Air/Ferry etc			Gr	oup 2				Description	Cost		\$ paid	
HOTELS															
											Conversion Rate				
Oct 6 -10/14								s15	, New Delhi	81,040.00	.0191964		INR	\$ 1,555.6	9
								Ø			Conversion rate				
Oct 10-12/14								s15	Chandigarh	22,852.15	.0187717		INR	\$ 428.9	7
								(0			Conversion rate				
Oct 12-15/14								s15	New Delhi	57,469.00			INR	\$ 1,106.6	8
								40			Conversion rate				
Oct 15-19/14								s15	Mumbai	68,979.98	.0192285		INR	\$ 1,326.3	8
MISC						-					<i>"</i>				
24-Sep-14	Shoppers Drug Mart										s22		CAD	\$ 18.5	<mark>6</mark>
05-Oct-14	Taxi to airport - receipt lo	st											CAD	\$ 35.0	٥
	Bel Air Taxi home from														
20-Oct-14	airport												CAD	\$ 35.0	0



SALE

s22

s22

15.46

SUBTOTAL:

18.56 \$18.56

2 Items

TOTAL:

s22

18.56

On your next visit you could Save up to \$ 10.00 If you REDEEM 8000 points

Shoppers Optimum # s22
Healthwatch points: 180
TOTAL POINTS EARNED TODAY: 180
Current Points Balance
Next Reward Level s22
HealthWatch Points Adjustment

Get the most out of your Optimum Membership. Sign up for exclusive email offers today at shoppersdruomart.ca/email.

Discover the Best in Health and Beauty Sep 24,2014 8:27 PM

TYPE : PURCHASE

ACCT :

s17

\$ 18.56

CARD NUMBER:
DATE/TIME:
REFERENCE #:
AUTHOR. #:
INVOICE NUMBER:

s17

s17

00/025 APPROVED - THANK YOU

-- IMPORTANT --Retain This Copy For Your Records

\*\*\* CUSTOMER COPY \*\*\*

BEL AIR TAXI 2121 HARTLEY AVENUE COQUITLAM BC V3K 6Z3 6045241111

#### SALE

Server #: 006780

MID: 4454584

TID: A4454584 Batch #: 417 REF#: 00000002 SEQ: 417001001002

Batch #: 417

16:30:01

APPR CODE: 845801

s17

AMOUNT TIP TOTAL \$31.60 \$3.40 \$35.00

00 - APPROVED - 000

s17

BEL AIR TAXI #015 COQUITLAM BC

CUSTOMER COPY

Receipt for oct 5 10st

### New Delhi

Oct 6, 7, 8, 9

s15 Mr. Kevin Loyens Page # Cashier : s15 : 1 Ste 730 Room No. : s15. s22 TKVX Locker No. : 999 Canada Place : \*\*\*\* GCBCP Pax : 1 Vancouver, BC V6C3E1 Nationality : s22 Resv No. s17 Arrival / 106/10/2014 Time : 01:27 Tin No:

Booked By: Departure : 10/10/2014 Time : 09:10

Canada - High Commission

DRT/BFF/AHA/WIFI/L+S TAX EXEMPTED Innercircle No.:

Date	Description	Remarks	Amount
06/10	Room Charges		16,850
06/10	Luxury Tax INR 1950 x 1.000000	3	1,950
06/10	DVAT Comp.B/F 12.5%		211
06/10	Ser Tax Acco. 7.42% ->INR 1249 x 1.000000		1,249
07/10	Room Charges		16,850
07/10	Luxury Tax INR 1950 x 1.000000		1,950
07/10	DVAT Comp.B/F 12.5%		211
07/10	Ser Tax Acco. 7.42% ->INR 1249 x 1.000000		1,249
08/10	Room Charges	7 G 2 V	16,850
08/10	Luxury Tax INR 1950 x 1.000000	3	1,950
08/10	DVAT Comp.B/F 12.5%		211
08/10	Ser Tax Acco. 7.42% ->INR 1249 x 1.000000		1,249
09/10	Room Charges		16,850
09/10	Luxury Tax INR 1950 x 1.000000		1,950
09/10	DVAT Comp.B/F 12.5%		211
09/10	Ser Tax Acco. 7.42%		1,249
10/10	s17		-81,040 81,0
		Balance : Ra	0

Total E.T on rooms : Rs 0
Total L.T on rooms : Rs 0

\$15 PRESENTS THE HIGH-SPEED INTERNET, YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN. 3678

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

11

CF CURP THE 'E

Master

#### INFORMATION INVOICE

9054523:17

SUITE 720 one and a	Room No	
VANCOUVER	Membership No.	<b>s</b> 17, s22
s22	Arrival	:10-10-14 13:13
	Departure	:12-10-14 06:40
Page (s) 1 of 1	CRS No.	: 84708079
Invoice No.	Cashier	: 115 12-10-14 06:40

Company Trade and invest British Columbia

Date	Description	Reference	Delegation of the last	Debit Debit	Credit
10-10-14	s15 Cafe	Room# <sub>15. s22</sub> CHI	CK# 00214761	1 286 87	×
10-10-14	Package	1001118 10, 822 0111	3 7 7 3 4 4	10,000.00	
10-10-14	Service Tax		<b>4</b>	717.89	
0-10-14	Cafe Package VAT		2 1 1 2 2	40.63	
0-10-14	Cafe Package Service Tax		The grant of		
1-10-14	Package	miles by the	1 FOLLSHADE	10,000.00	
1-10-14	Service Tax		hershiji No.	717.89	
1-10-14	Cafe Package VAT		vill	40.63	
1-10-14	s15 Cafe Package Service Tax		AFRUTO	. 24.12	
2-10-14			No.		22,852.15
	s17			- 1-	
		Tota	l in INR	22,852.15	22,852.15
		В	alance	0.00	INR

By at all charges incurred by me are correct. I also agree that my liability for the account is not wa s17 nsible in the event that the indicated person, company or association fails to pay all or part of the

s15 CHANDIGARH Yo To

s15 Sale

C 93 28 50 5E 57 25 31 ED ASE AMOUNT: Rs 22,85%

s17

THANK YOU FROM

Si

s17 IP AMOUNT: OTAL AMOUNT:

s15, s21 s15, s21

> SIGNATURE NOT REQUIRED I AGREE TO PAY THE ABOVE TOTAL AMOUNT ACCORDING TO THE CARD ISSUER AGREEMEN

PIN VERIFIED

\*\*\*\* CUSTOMER COPY \*\*\*\* Version A 03.15

#18 appear on your se MIT-2014-00118 an call 1.5 sol-s see Page 158

iciner.

Spen

201

New Delhi

oct 12, 13, 14

Master

TAX-INVOICE 844434 / 2 New Delhi, 15/10/14 Cashier : 2 Mr. Kevin Loyens Page # : 1 s22 : s15, s22 Ste 730 Room No. TKVX Locker No. : : \*\*\*\* GCBCP 999 Canada Place Rate Pax : 1

Tin No:

Booked By: Departure: 15/10/2014 Time: 07:47

Canada - High Commission

DRT/BBF/AHA/WIFI/L+S TAX EXEMPTED Innercircle No.:

Date	Description	Remarks	Amount
12/10	Guest Laundry CHECK NO.#3450	3450	3,045
12/10	Room Charges		16,850
r12/10	DVAT Comp.B/F 12.5%		211
(13/10	-Tea Lounge Food	117292	804 )
(13/10	-%15, s22 : CHECK #117292 -R/Service 1 Food -%15, s22 : CHECK #204515	204515	235 )
13/10	Room Charges		16,850
13/10	DVAT Comp.B/F 12.5%		211
(14/10	-K.Fontana-Food s15, s22 : CHECK #31749	31749	1,410 7
(14/10	-R/Service 1 Food -%15,s22 : CHECK #204594	204594	792 )
14/10	Room Charges		16,850
14/10	DVAT Comp.B/F 12.5%		211
15/10	s17		-57,469 57,469
		Balance R	s. 0

Total E.T on rooms : Rs 0
Total L.T on rooms : Rs 0

S15 PRESENTS THE HIGH- EED INTERNET.YOU CAN SURF THE NET ANYWHERE IM THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT O INTERNET DESK AT EXTN.3678

I agree that my liability for this .1 is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or t. : full amount of these charges.

s15

\*INFORMATION\*

s22 Loyens oct 15,16,17,18,19

British Columbia

Arrival Date: 15/10/14

Arrival Time:11:37

India

Departure :20/10/14

Room Number \$15, \$22 :1

Pax

Rate

TIC NO : Guest Email:

:13000.00 FO EXEC :group

Mumbai, 19/10/14 22:28/10 MKHATIB/ 1 / 2 Cashier # 10 s15

Date	Description	Reference	Debit	Credit
15/10	Laundry (Washing)	15B0185845	2584.28	
15/10	Laundry (Pressing)	15B0185835	561.80	
15/10	Room charge		13000.00	
15/10	VAT (Packages) F&B		104.68	
15/10	Service Tax (Package)		62.10	
16/10	Room charge		13000.00	
16/10	VAT (Packages) F&B		104.68	
16/10	Service Tax (Package)		62.10	
17/10	Room charge		13000.00	
17/10	VAT (Packages) F&B		104.68	
17/10	Service Tax (Package)		62.10	
18/10	Room charge		13000.00	
8/10	VAT (Packages) F&B		104.68	
8/10	Service Tax (Package)		62.10	
19/10	Room charge		13000.00	
9/10	VAT (Packages) F&B		104.68	
19/10	Service Tax (Package)		62.10	
		Total	68979.98	

Balance

Billing Instruction: Direct/24Hrs WiFi Comp 2dev per day non cumulativ

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or third party billed, fails to pay part or all of these charges.

s15

68979.98 INR



# Ministry of International Trade

# Travel Authorization for ADM Approval Ministry of International Trade International Trade and Investment Attraction Division

EMPLOYEE: Loyens, Kevin			DATES OF TRAVEL:	Sept. 1-12, 2014
DESTINATION(s): India				
In Province: Car	nada:	International:	$\checkmark$	
AMOUNT: \$9,700.00				
BRANCH RC: 51565				
INCLUDED IN FORECAST:	YES 🗸	NO		ANALYST
NEW COST PRESSURE:	YES	NO 🗸		
STOB57 BUDGET:				8mt
EXPENDITURES TO DATE:				
FORECASTED TO YEAR END:				
VARIANCE:				
		^		
		~ /		
SIGNATURE DIRECTOR DIV OPS:		tel		
RECOMMENDED:	YES 🖸	NO		

## TRAVEL AUTHORIZATION

BRITISH COLUMBIA	It may, at the discre		all out-of-province s, be used for in-p				
The Best Place on Earth	Out-of-Prov	ince X	Out-of-Canada	In-Prov	rince	ESTIMATED COS	rs (in can. \$) 4,800
MINISTRY / ENTITY / CORPORATE NA	) = 140E044 (F1X4-0				VOTE	Transportation	
Ministry of International	Trade					Meals	1,500
EMPLOYEE NAME					EMPLOYEE ID.	Lodging	4,500
2000 20 Miles 20 Colonico D. 200 Lapo 200 4					EMPLOYEE ID.	Overtime	
Kevin Loyens					s22	Fees	
POSITION				BARGAINING	UNIT/GROUP NO.	15.6	·
Senior Manager, India &	Southeast Asia				2	Other	
BRANCH / LOCATION / REGION						-	
International Business D	evelopment Branch					4	
DATE DEPARTING YYYY / MM / DD	DATE RETURNING YYYY / MM / DD	NO. OF WORKDA	AYS AWAY	ESTIMATED C	OVERTIME CLAIM		-: »
2014/10/05	2014/10/20		11		HOURS	- 3	=8 9
IDENTITY OF ORGANIZATION (OTHE	ER THAN PROV. OF B.C.) PAYING ANY C	F THE COSTS				SUB TOTAL  Less Costs paid by others	10,800
Delhi, Chandigarh, Bang	nalore Mumbai (India)					paid by others  TOTAL COSTS	10,800
METHOD OF TRAVEL	garoro, marribar (mara)				Control of the Control of the Control	TOTAL COSTS	10,000
			Befer to	CPPM 10.3	SIGNATURES 4 Policy 1 and 10.4.4	for approval aut	norities
Air - economy class			11010110		EASE SIGN ONE BOX		TOTALOG.
PURPOSE OF TRAVEL Give details of event to be attended benefits to Ministry, etc.	ded, project name / number, progra	m involved,	DIRECTOR	/ED	NOT APPROV		ATE SIGNED
•	mission to India and offer	on-the-	1 1.	2/1		1	1 - 2
	t and logistics for Premier		Soul	Sin	V	201	4/08/25
	ls, roundtables, networking		ASSISTANT DEPUTY		NOT APPROV	(5)	ATE SIGNED
	legations in LNG, clean to sciences and education v		10	VED	NOT APPROV		YYY / MM / DD
the mission. The Premie	er's mission to India will p	lay a crucial	100	wh		26	14/18/28
	dia and promote BC as a		DEPUTY MINISTER			10	1107
	tors to invest and identify		APPRO	VED	NOT APPROV		OATE SIGNED YYY / MM / DD
and business partners.		1 1	1	<del>)</del> .		120	14/08/28
V	201	4/08/22	MINISTER	17/	<u> </u>		
EMPLOYEE'S SIGNATURE		ATE SIGNED YY / MM / DD	APPRO	VED	NOT APPROV		DATE SIGNED YYY / MM / DD

FIN 99/WEB Rev. 2008/10/08

Originator completes and forwards a copy to immediate supervisor for approval(s). If travel is approved, the supervisor retains a copy and returns the original to the originator. The originator attaches the original and a copy to their travel voucher.

Reset Form



# Ministry of International Trade

# Travel Authorization for ADM Approval Ministry of International Trade International Trade and Investment Attraction Division

EMPLOYEE: Kevin Loyens		DATES OF TRAVEL:	Oct 6-20, 2014
DESTINATION(s): India - New D	Delhi, Chandigarh, Bangalore,	Mumbai	
In Province:	Canada: Inter	national:	
<b>AMOUNT:</b> \$10,800.0	0		
<b>BRANCH RC:</b> 51998		_	
INCLUDED IN FORECAST:	YES 🚺 NO		ANALYST
NEW COST PRESSURE:	YES NO	$\checkmark$	
M+6 STOB57 BUDGET:	\$602,000.00		Sn
EXPENDITURES TO DATE:	\$202,660.00		
FORECASTED TO YEAR END:	\$602,000.00		
VARIANCE:	\$0.00		
SIGNATURE DIRECTOR DIV OPS	S:		
RECOMMENDED:	YES V NO		

Thursday, October 9, 2014	
s22	\$71.25
Friday, October 10, 2014	
s22	\$60.00
Thursday, October 16, 2014	
s22	\$71.25
Saturday, October 18, 2014	
s22	\$135.00
Grand Total	\$337.50



DESCRIPTION

QTY UNIT

PRICE PRICE \$84.42

TOTAL

1 \$84.42

s22

1 \$12.11 \$12.11

SUBTOTAL

\$96.53 \$96.53

TOTAL s17

\$96.53

s15

CHANGE DUE

\$0.00

Items = 2

13168 TILL# 1 11111 09/24/2014 12:59:21

Aeroplan Number:

s17, s22

s17, s22

Check your Aeroplan Miles balance at aeroplan.com

> Rexall s15 Address

> > s15

SL TP: 13168 TILL: 1 CLERK: 11111

TYPE: PURCHASE

s17

s15

### RETAIL INVOICE

s15

HEN TK 8367 GST 5 1160.00 s22 Rederor on E. alblet 1205-37 the many release on eligible.

GUEST COPY
Please retain a copy as your final B Guest Name ...... (Plet Room No. ..... PL Book No. S15

: 13/10/2014 TIME: 17:03:46 : 037011000150595 TID: 20313744 H NO: 000305 INVOICE NO: 004313 SALF 1805.37 TAL ₹ ication Identifier: s17

s17

MICHOLAS/MICHEL A. ACKEE TO PAY THE ABOVE TOTAL AMOUNT ACCORDING TO CARD ISSUER ACREEMENT \*\*\* Carchelder Copy \*\*\* version 7.58(30/JUL/13)

MIT-2014-001	18
Page 1	6

#### New Delhi

New Delhi, 15/10/14 s15 Copy of Tax-Invoice 844433 / 1 Mr. Michael Nicholas Cashier Page # : 1 : 2 Ste 730 Room No. Locker No. : : s15, s22 TKVX 999 Canada Place Way Rate : \*\*\*\* GCBCP Pax : 1 Vancouver, BC V6C3E1 Nationality: s22 Resv No. : s17 Arrival : 12/10/2014 Time : 13:41

Tin No:

Booked By: Departure: 15/10/2014 Time: 07:44

Canada - High Commission

Master

DRT/BBF/AHA/TIC DIS/WIFI/S+L TAX EXEMPTED Innercircle No.:101010916913

Date Description Remarks

Date	Description	Remarks	Amount
12/10	Room Charges		16,850
12/10	DVAT Comp.B/F 12.5%		211
13/10	Guest Laundry CHECK NO. #3494	3494	(286)
13/10	Room Charges		16,850
13/10	DVAT Comp.B/F 12.5%		211
14/10	Transfer Debit PX645 Nicholas	645	68,714
14/10	Room Charges		16,850
14/10	DVAT Comp.B/F 12.5%		211
15/10	s17		-120,183 120,183

Balance : Rs.

Total E.T on rooms : Rs 0
Total L.T on rooms : Rs 0

\$15 PRESENTS THE HIGH-SPEED INTERNET.YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

S15

S15

HEN OCH II 110021

110: 27472306 MID: 067791699880747

EATCH: 000159 Trace: 244399
001 15, 14 07:43:19 Card: VISA

SALE

Guest's Signature

Email: michael.nicholas@gov.bc.ca

(Please collect the receipt when paying by cash)

ASE INR120,18

BAS	E	INR1	20,183.0	0
I IP		THR_	of the same and same	
101	AL:	THR	at 100 and 100 and 100 and 1	
110	816H	ATURE	REQUIRE	i).
			** NO REFUND	ii

\*\* NO REFUND \*\*

I agree to may above total annual conding to card issuer agreement --- MERCHANT COURTESY COPY ---

Please submit both

MIT-2014-00118 Page 166

INVOICE

Mr Michael Nicholas Suite 730999

Canada Place Way BC V6C3E1

Vancouver BC V6C3E1

Page (s) 1 of 1 Invoice No. 57118 Room No

m No :s15, s22

**Pax** : 1

1003 0502 100

Membership No. : \$17, \$22

Arrival :11-10-14 12:26

Departure :12-10-14 00:00

CRS No. : 84708078

Cashier : 93 12-10-14 00:00

Company Trade and invest British Columbia

Date	Description	Reference	Debit	Credit
11-10-14	CBC Retail Non Taxable	Room#15, s22CHECK# 0065053	100.00	
11-10-14	Package	Managh	10,000.00	
11-10-14	Cafe Package VAT	anteres	40.63	
11-10-14	s15 Cafe Package Service Tax	, 7 2	24.12	
12-10-14		· · ·		10,164.75
	s17			
		The second secon		

Total in INR 10,164.75 10,164.75

Balance 10,164.75 0.00 INR

AND THE STATE OF T

s15

FRONT OFFICE 1 CHANDIGARH PUN owledge that all charges incurred by me are correct. I also agree that my liability for the account is not ally responsible in the event that the indicated person, company or association fails to pay all or part of

| TIME : 09:31:25 | MID : | TID : 90101757 | BATCH NO : 001933 | INVOICE NO : 012051 | SALE

s17

AMOUNT Rs 10164.75

TIP Rs

TOTAL Rs

NICHOLAS/MICHAEL A.

I AGREE TO PAY THE ABOVE TOTAL AMOUNT ACCURDING TO CARD ISSUEN AGREEMENT CUSTONER COPY

s15

gorrandi Villanda Tradic

ristragers that the trade of the company of the octobers

Page 1 of 1

s15, s21

Service Date	Invoice #
2014/09/22	855290

Payment	Method
	17

2014/09/22

Bill To:

s22

PAID

Product	Patient		2	Qty	Amount	Total
				1.0	\$55.00	\$55.00
				1.0	\$45.00	\$45.00
	s22			1.0 1.0 14.0	\$25.00 \$40.00 \$0.00	\$25.00 \$40.00 \$0.00
				6.0	\$0.00	\$0.0
	S22					
	PURCHASE 1111 09-22-2014 13:32:47					je.
= 3 ×	s17, s22					
	Trace # 690002 FS2106220801 Inv. # 14729 Auth # 163247 RRN 001960002	,			>	
	Total \$165.00	-		F	Retail:	\$165.00
11 10 10 10 10 10 10 10 10 10 10 10 10 1	( 00 ) APPROVED-THANK YOU			Т	axes:	\$0.00
2 5 2	Retain this copy for your			-	Total:	\$165.00
ST 89319 1080	records Customer copy	N. Co. Co. Co. Co. Co. Co. Co. Co. Co. Co		Paymer	ıt(s)	\$165.00
ravel Accessories are	Non-Refundable		Bal	ance [	Due	\$0.00

#### \*INFORMATION\*

#### Mr. Michael Nicholas

British Columbia 730 999 Canada Place Vancouver, BC

Arrival Date: 15/10/14 Arrival Time:13:22 Departure :22/10/14

Room Number s15, s22

:1 Rate

TIC NO :

Canada

Guest Email:michaelnicholas@gov.bc.ca

:13000.00 FO EXEC

s15 Mumbai, 21/10/14 21:42/11 VTEWARI/ 2 / 2 Cashier # 11

Description Debit Credit Date Reference

Balance

#### Billing Instruction: Direct/24Hrs WiFi Comp 2dev per day non cumulativ

I agree that my liability for this bill is not waived and agree to be held personally liable in the even person, company, or third party billed, fails to pay part or all of these charges.

s15

s15 DUNCHI HID: 067808642883

s17

Front Office Assistant

Thank you for staying at

**Guest Signature** 

s15

Total Bill 98029.57 = CAD 1895.15

deduct Maritime pood - 2479.60

deduct Vista food - 1233.16

deduct Atrium lounge - 1321.25

charge to Accommodation 92,995.56 = CAD 1797.82

FX RATE:

CAD/IHR 0.0193374

SELECT [X] TXN CURRENCY

I THE AMOUNT

[X]CAD AMOUNT 1,895,15

TIP IN TXN CURRENCY

thing IN IXH CURRENCY

I have chosen not to use the s17 that chosen not to use the STZ currency conversion process and agree that I will have no recourse against Mastercard concerning the currency conversion or its disclosure. I agree to easy above total amount according to card issuer agreement. HO SIGNATURE REQUIRED (Pin Verification Success)

--- CUSTOMER COPY ---

X42HXB 131209

#### \*INFORMATION\*

### Mr. Michael Nicholas

British Columbia

730 999 Canada Place

Arrival Time:13:22

Vancouver, BC

Arrival Date:15/10/14 Departure :22/10/14

Canada

Room Number s15, s22

Pax

:1 :13000.00

TIC NO :

Rate

FO EXEC :

Guest Email:michaelnicholas@gov.bc.ca

Mumbai, 21/10/14 21:42/11 VTEWARI/ 1 / 2 Cashier # 11

Date	Description	Re	ference	Debit	Credit
15/10	> Room charge			13000.00	
15/10	VAT (Packages) F&B			104.68	
15/10	Service Tax (Package)			62.10	
16/10	Room charge			13000.00)	
16/10	VAT (Packages) F&B			104.68	
16/10	Service Tax (Package)			62.10	
17/10	-Room charge			13000.00	
17/10	VAT (Packages) F&B			104.68	
17/10	Service Tax (Package)			62.10	
18/10	-Room charge			13000.00	
18/10	WAT (Packages) FEP			104.68	
18/10	Service Tax (Package)			62.10	
19/10	MARITIME (FOOD) X		09B0007943	2479.60	perdien dec
19/10	/Room charge			13000.00	1
19/10	VAT (Packages) F&B			104.68	
19/10	Service Tax (Package)			62.10	
20/10	Vista (Food) ×		12B0385286	1233.16	
20/10	Local Call s15, s22: 9833990467		00:03:38	16.00	
20/10	Service Tax Telephone s15, s22:	9833990467	00:03:38	1.98	
20/10	/ Room charge			13000.00	
20/10	VAT (Packages) F&B			104.68	
0/10	Service Tax (Package)			62.10	
1/10	/Room charge			13000.00	v-4.1
21/10	Atrium Lounge (Fd)		04B0270890	1321.25	businessiMtg
21/10	Local Call s15, s22: 39804444		00:34:36	96.00	
21/10	STD Call S15, S22: 01166503586		00:12:09	625.00	
21/10	Service Tax Telephone		00:12:09	77.25	
	-:s15, s22: 01166503586				
21/10	Service Tax Telephone s15, s22:	39804444	00:34:36	11.87	
21/10	VAT (Packages) F&B			104.68	
21/10	Service Tax (Package)			62.10	
21/10	s17				98029.57
		Total		98029.57	98029.57

s15

# Michael Nicholas Premiers Mission Oct 4-22 2014 - Expense Summary

Date of Travel	Places Travel	led	Transportation	Transp. Costs		leal Per	\$ Reimb.	Accommodations	Accomm. Costs	Miscellane (Car rental, phone, a		Currency	durrency enversion
Havei				Costs		iem			Costs	(car rental, priorie, a	itili iees, etcj		to CAD
	Depart	Arrive	Bus/Taxi/ Air/Ferry etc		ВІ	L D				Description	Cost		actual D \$ paid
PER DIEMS													
04-Oct-14	Michael Van-UK									Incidentals only	1188	INR	\$ 27.96
05-Oct-14	Michael UK-Mumbai									Incidentals only	1188	INR	\$ 27.96
06-Oct-14	Mumbai Rate					хх				L, D & Incidentals	5115	INR	\$ 98.88
07-Oct-14	Mumbai Rate					X				D & Incidentals	3430	INR	\$ 66.31
08-Oct-14	Delhi Rate					Х				D & Incidentals	4063	INR	\$ 78.54
09-Oct-14	Delhi Rate					Х				L & Incidentals	3448	INR	\$ 66.65
10-Oct-14	Delhi Rate					х				L & Incidentals	3448	INR	\$ 66.65
11-Oct-14	Chandigarh Rate					Х				L & Incidentals	1540	INR	\$ 29.77
12-Oct-14	Chandigarh Rate					X X				L, D & Incidentals	2890	INR	\$ 55.87
13-Oct-14	Delhi Rate					Х				L & Incidentals	3448	INR	\$ 66.65
14-Oct-14	Delhi Rate					Х				L & Incidentals	3448		\$ 66.65
15-Oct-14	Mumbai Rate									Incidentals only	990	INR	\$ 19.13
16-Oct-14	Mumbai Rate					Х				D & Incidentals	3430	INR	\$ 66.31
17-Oct-14	Mumbai Rate				)	х				L & Incidentals	2675	INR	\$ 51.71
18-Oct-14	Mumbai Rate				)	х				L & Incidentals	2675	INR	\$ 51.71
19-Oct-14	Mumbai Rate				<b> </b>	х х				L, D & Incidentals	5115	INR	\$ 98.88
20-Oct-14	10 hr HK a/port- HK Rate					хх				L, D & Incidentals	988	НК \$	\$ 138.77
21-Oct-14	Hong Kong Rate					x				L & Incidentals	418	НК \$	\$ 58.71
	HK to Van - HK rate				)	х				L & Incidentals	418	НК \$	\$ 58.71

# Michael Nicholas Premiers Mission Oct 4-22 2014 - Expense Summary

Date of Travel	Places Trave	lled	Transportation	Transp. Costs			Accomm. Costs	Miscellane (Car rental, phone, a		Currency	Currency Conversion to CAD			
HOTELS	Depart	Arrive	Bus/Taxi/ Air/Ferry etc				Gre	oup 2			Description	Cost		or actual CAD \$ paid
08-Oct-14								s <u>1</u>	Mumbai				CAD	\$ 585.90
12-Oct-14								్ష Cha 1 night	ındigarh -	RS10164.75			CAD	\$ 190.81
15-Oct-14								40	el - New	INR120,183			CAD	\$ 2,277.01
21-Oct-14								ోన - 7 nights	Mumbai -	INR1895.15			CAD	\$ 1,895.15
MISC. EXPE	NSES													
22-Sep-14	Travel Clinic											\$ 165.00	CAD	\$165.0
24-Sep-14	Rexall Drugs - 👸											\$ 96.53	CAD	\$96.5
16-Oct-14	Business Meeting							s15				\$ 1,805.37	CAD	\$34.3
03-Nov-14	Dry Cleaning												CAD	\$47.0
19-Oct-14	Business Meeting							<u> </u>	) )	charged	on hotel invoice		CAD	\$25.5

## Michael Nicholas - Updates to Per Diems - Nov 25/14 Additional Expenses

Premiers Mission Oct 4-22 2014

Date of Travel	Places Trave	elled	Р	eal er em	\$ Reimb.			Miscellaneous (Car rental, phone, atm fees, etc)			Co	urrency nversion to CAD
	Depart	Arrive	B L	. [			Description	Cost		Conversion Rate		octual O \$ paid
PER DIEMS												
04-Oct-14	Michael Van-UK					Paid INR1188 - Updated Allowance 1457	Incidentals only	269	INR	0.0192285	\$	5.17
05-Oct-14	Michael UK-Mumbai					Paid INR1188 - Updated Allowance 1457	Incidentals only	269	INR	0.0192285	\$	5.17
06-Oct-14	Mumbai Rate			Х	х	Paid INR5115 - Updated Allowance 7377	L, D & Incidentals	2262	INR	0.0192285	\$	43.49
07-Oct-14	Mumbai Rate				х	Paid INR 3430 - Updated Allowance 4757	D & Incidentals	1327	INR	0.0192285	\$	25.52
08-Oct-14	Delhi Rate				х	Paid INR4063 - Updated allowance3835	D & Incidentals	-228	INR	0.0192285	-\$	4.38
09-Oct-14	Delhi Rate			Х		Paid INR3448 - Updated Allowance 3275	L & Incidentals	-173	INR	0.0192285	-\$	3.33
10-Oct-14	Delhi Rate			Х		Paid INR3448 - Updated Allowance 3275	L & Incidentals	-173	INR	0.0192285	-\$	3.33
11-Oct-14	Chandigarh Rate			Х		Paid INR1540 - Updated Allowance 1780	L & Incidentals	1540	INR	0.0192285	\$	29.61
12-Oct-14	Chandigarh Rate			Х	x	Paid INR2890 - Updated Allowance 3340	L, D & Incidentals	450	INR	0.0192285	\$	8.65
13-Oct-14	Delhi Rate			Х		Paid INR3448 - Updated Allowance 3275	L & Incidentals	-173	INR	0.0192285	-\$	3.33
14-Oct-14	Delhi Rate			Х		Paid INR3448 - Updated Allowance 3275	L & Incidentals	-173		0.0192285	-\$	3.33
15-Oct-14	Mumbai Rate					Paid INR990 - should have been 1457	Incidentals only	467	INR	0.0192285	\$	8.98
16-Oct-14	Mumbai Rate			>	(	Paid INR 3430 - Updated Allowance 4757	D & Incidentals	1327	INR	0.0192285	\$	25.52
17-Oct-14	Mumbai Rate		>	(		Paid INR2675 - Updated Allowance 4077	L & Incidentals	1402	INR	0.0192285	\$	26.96
18-Oct-14	Mumbai Rate		>	(		Paid INR2675 - Updated Allowance 4077	L & Incidentals	1402	INR	0.0192285	\$	26.96
19-Oct-14	Mumbai Rate		>	( )	(	Paid INR5115 - Updated Allowance 7377	L, D & Incidentals	2262	INR	0.0192285	\$	43.49
											\$	231.84
MISC EXPEN	SES											
16-Nov-14	နို့ Cleaners					Dry clean 🖔 after Mission			CAD		\$	61.74
Oct 9-18/ 14						Invoice Detail attached to claim			CAD		\$	337.50



### TRAVEL AUTHORIZATION

ERITISH COLUMBIA	It may, at the discreti		all out-of-provinces, be used for in-				
The Best Place on Earth	Out-of-Provi		Out-of-Canada	In-Pro		ESTIMATED COS	324
MINISTRY / ENTITY / CORPORATE NAM		nice E	Out of Carlada		VOTE	Transportation	5,700
Ministry of International T	rade					Meals	1,000
	rauc					Lodging	3,000
EMPLOYEE NAME					EMPLOYEE ID.	Overtime	
Michael Nicholas					s22		
POSITION				BARGAINING	UNIT / GROUP NO.	Fees	
Director - India and SE As	sia					Other	-
BRANCH / LOCATION / REGION						-	
International Market Deve	elopment Branch/Vancou	ıver					
DATE DEPARTING	DATE RETURNING	NO. OF WORKE	DAYS AWAY	ESTIMATED (	OVERTIME CLAIM		
YYYY/MM/DD	YYYY/MM/DD		•				
2014/09/01	2014/09/12		9		HOURS		
IDENTITY OF ORGANIZATION (OTHER	THAN PROV. OF B.C.) PAYING ANY OF	THE COSTS					0.700
N/A, OR:						SUB TOTAL	9,700
DESTINATIONS						Less Costs paid by others	
India ( Delhi, Chandigarh,	Rangalore Mumbai)						9,700
	bangalore, Mariban					TOTAL COSTS	3,700
METHOD OF TRAVEL			Defeate	ODDM 10.0	SIGNATURES		and the second
Air (Conomy)			EXECUTIVE		4 Policy 1 and 10.4.4 EASE SIGN ONE BOX	THE PURPLE SHOW IN A SECOND OF SHOWING	ionties.
PURPOSE OF TRAVEL	V 147 21 2 242 11 2 242 11 2 2 2 2 2 2 2 2 2		DIRECTOR	1000			
Give details of event to be attended benefits to Ministry, etc.	d, project name / number, program	n involved,	APPRO	VED	NOT APPROV		ATE SIGNED 'YY / MM / DD
<ul> <li>Assist the BC clean tech</li> </ul>	nology delegation that is	s in India in	110 Mes (4)	0		100	101710
early September			00001/1/16			20	14/07/2
Meet with BC trade and training sessions	investment team to cond	duct	ASSISTANT DEPUT	2009/Andreale Block	NOT APPROV	ED D	ATE SIGNED
training sessions  Coordinate with BC trade	e and investment team to	o on a	11	,	NOT APPROV		YY/MM/DD
range of emerging project		• • • • • • • • • • • • • • • • • • • •	1 (hou	201		k201	11/07/31
<ul> <li>The program is aligned to</li> </ul>		us on	DEPUTY MINISTER			Sect	4701701
opportunities in the key se	ectors.		APPRO	VED	NOT APPROV		ATE SIGNED
						,	117 MM 7 DD
			MINIOTED				- T
EMPLOYEE'S SIGNATURE		TE SIGNED	MINISTER	VED	NOT APPROV		ATE SIGNED
st of 11	YYY	Y/MM/DD				YY	YY/MM/DD
M. Mulwelus	2014	1/07/22					
	riginator completes and forwards turns the original to the originato						ins a copy and

Reset Form



# Ministry of International Trade

# Travel Authorization for ADM Approval Ministry of International Trade International Trade and Investment Attraction Division

EMPLOYEE: Nicholas, Michael	DATES OF TRAVEL: Sept. 1-12, 2014
DESTINATION(s): India	
In Province: Canada: Internation	nal: 🗸
AMOUNT: \$9,700.00	
BRANCH RC: 51565	
INCLUDED IN FORECAST: YES ✓ NO	ANALYST
NEW COST PRESSURE: YES NO	
STOB57 BUDGET:	Sur
EXPENDITURES TO DATE:	
FORECASTED TO YEAR END:	*
VARIANCE:	
SIGNATURE DIRECTOR DIV OPS:	
RECOMMENDED: YES NO	



## TRAVEL AUTHORIZATION

BRITISH COLUMBIA	It may, at the discre		s, be used for in-p				
The Best Place on Earth	Out-of-Prov	vince X	Out-of-Canada	In-Prov	vince		9STS (IN CAN. \$) 4,800
MINISTRY / ENTITY / CORPORATE		vince E	out of Canada		VOTE	Transportation	4,800
NAME OF THE OWNER O						Meals	1,500
Ministry of Internationa	il Trade					Lodging	4,500
EMPLOYEE NAME				-	EMPLOYEE ID.		
Michael Nicholas					s22	Overtime	
POSITION				TRAFGAINING	UNIT / GROUP NO.	Fees	
	01.62 1001			D/11/G/11/11/G	1	Other	
Director, India & South	east Asia				1		
BRANCH / LOCATION / REGION					be?	-	
International Business	Development Branch						_
DATE DEPARTING	DATE RETURNING	NO. OF WORKD	AYS AWAY	ESTIMATED (	OVERTIME CLAIM		
YYYY/MM/DD	YYYY/MM/DD		contra			*	
2014/10/05	2014/10/20		11		HOURS		
The second secon	HER THAN PROV. OF B.C.) PAYING ANY	OF THE COSTS					
N/A, OR:						SUB TOTAL	10,800
DESTINATIONS		-				Less Costs paid by others	
						paid by others	
Delhi, Chandigarh, Ba	ngalore, Mumbai (India)					TOTAL COSTS	10,800
METHOD OF TRAVEL					SIGNATURES		
Air - economy class			Refer to		4 Policy 1 and 10.4.4	BOT OF THE PARTY O	uthorities.
The same of the sa			DIDECTOR	PL	EASE SIGN ONE BOX	X ONLY	
PURPOSE OF TRAVEL  Give details of event to be atte	ended, project name / number, progra	am involved,	DIRECTOR	VED	NOT APPROV	'ED	DATE SIGNED
benefits to Ministry, etc.		and the same of the same	1	2			YYYY/MM/DD
	s mission to India and offe		Soul	12/2		12	2111/20/2
	ort and logistics for Premie alls, roundtables, networki		ASSISTANT DEPUT	MINIOTED		2	19/00/2
	elegations in LNG, clean to		APPRO	3 337 328 50 320 50 50 50 50	NOT APPROV	/ED	DATE SIGNED
	e sciences and education		0		2		YYYY/MM/DD
	nier's mission to India will p		1 Val	sel	~	12	014/18/29
	strengthening trade and in		DEPUTY MINISTER			1	211/10/21
	ndia and promote BC as a		APPRO	VED	NOT APPROV	/ED	DATE SIGNED
	estors to invest and identify	technology	6				YYYY/MM/DD
and business partners	26		(3	<b>)</b>		1)	014/08/28
			MINISTER			0	-10/00/00
EMPLOYEE'S SIGNATURE		DATE SIGNED	APPRO	VED	NOT APPROV	/ED	DATE SIGNED
A	.Y	YYY/MM/DD					YYYY/MM/DD
THE THE	101	4/29/22	1			Ĭ	

FIN 99/WEB Rev. 2008/10/08

Originator completes and forwards a copy to immediate supervisor for approval(s). If travel is approved, the supervisor retains a copy and returns the original to the originator. The originator attaches the original and a copy to their travel voucher.

Reset Form



# Ministry of International Trade

# Travel Authorization for ADM Approval Ministry of International Trade International Trade and Investment Attraction Division

EMPLOYEE: Michael Nicholas					DATES	OF TRAVEL:	Oct 6-20, 2014	
DESTINATION(s): India - New De	elhi, Chand	igarh, Banga	alore, Mu	ımbai				
In Province:	Canada:		Interna	itional:	$\checkmark$			
AMOUNT: \$10,800.00								
<b>BRANCH RC:</b> 51998								
INCLUDED IN FORECAST:	YES	$\checkmark$	NO				ANALYST	
NEW COST PRESSURE:	YES		NO	$\checkmark$				
M+6 STOB57 BUDGET:		\$602,000	0.00				Sh	
EXPENDITURES TO DATE:		\$202,66	00.00			(		
FORECASTED TO YEAR END:		\$602,00	00.00					
VARIANCE:			\$0.00					
SIGNATURE DIRECTOR DIV OPS	:	Man					4	
RECOMMENDED:	YES		NO					

Pavan Nirwan
Premier's India Mission Oct 5-20, 2014 - Expense Summary

Date of Travel	Places Trave	lled	Transportation	Transp. Costs	Me Pe Die	er	\$ Reimb.	Accommodations	Accommodation charges	Miscellane (Car rental, phone etc)		Currency	Currency Conversion to CAD	Rec #
	Depart	Arrive	Bus/Taxi/ Air/Ferry etc		B L	D				Description	Cost		or actual CAD \$ paid	
PER DIEMS						$\perp$								
05-Oct-14	Vanc - HK - HK Rate									Incidentals only	203.00	НК\$	\$28.5	1/
06-Oct-14	HK to Delhi - Delhi Rate								conversion rate .0192285	Incidentals only	1,180.00	INR	\$20.83	3
07-Oct-14	Delhi Rate					)	(			D & Incidentals	3,835.00	INR	\$73.74	4 /
08-Oct-14	Delhi Rate					>	c			D & Incidentals	3,835.00	INR	\$ 73.74	
09-Oct-14	Delhi Rate		(II)		x					L & Incidentals	3,275.00	INR	\$ 62.97	1
10-Oct-14	Delhi Rate				х	( )	(			L, D & Incidentals	5,930.00	INR	\$ 114.02	/
11-Oct-14	Chandigarh Rate				Х					L & Incidentals	1,780.00	INR	\$ 34.22	V
12-Oct-14	Chandigarh Rate				Х					L & Incidentals	1,780.00	INR	\$ 34.22	/
13-Oct-14	Delhi Rate				Х					L & Incidentals	3,275.00	INR	\$ 62.97	V
14-Oct-14	Delhi Rate				Х					L & Incidentals	3,275.00		\$ 62.97	V
15-Oct-14	Mumbai Rate				Х					L & Incidentals	4,077.00	INR	\$ 78.39	V
16-Oct-14	Mumbai Rate					х				D & Incidentals	4,757.00	INR	\$ 91.46	/
17-Oct-14	Mumbai Rate				Х	T				L & Incidentals	4,077.00	INR	\$ 78.39	1
18-Oct-14	Mumbai Rate				Х					L & Incidentals	4,077.00	INR	\$ 78.39	V
19-Oct-14	Mumbai Rate				х	х				L, D & Incidentals	7,377.00	INR	\$141.84	1
20-Oct-14	10 hr HK a/port- HK Rate				Х	х			,	L, D & Incidentals	988.00	HK\$	\$145.59	9/
21-Oct-14	Hong Kong Rate				х	х				L, D & Incidentals	988.00	HK\$	\$145.59	) /
MISC														/
22-Sep-14	Travel Clinic									s22	230.00	CDN	\$ 230.00	/
24-Sep-14	Rexall Drugs									s22	91.40	CDN	\$ 91.40	/

# Pavan Nirwan Premier's India Mission Oct 5-20, 2014 - Expense Summary

Date of Travel	Places Trave	led	Transportation	Transp. Costs	BL	D		Accor	mmodations	Accomm. Costs	Miscellane (Car rental, phone etc)		Currency	Currence Conversion CAD	n to #
	Depart	Arrive	Bus/Taxi/ Air/Ferry etc			Gr	oup 2				Description	Cost	The state of the s	or actual C \$ paid	AD
MISC cont'd						I									
23-Oct-14	Maclures Cab										Taxi to office to deliver equipment	7.40	CDN	\$ 7	.40
Oct 5 & 22	Mileage to and from the a	irport - 35 km x	2									.52 per km	183.34	\$ 36	.40
06-Nov-14	Skytrain to visit client												-1	\$ 9	.75
Oct 6 -10/14								s15	New Delhi	81,040.00	Conversion Rate .0191964		INR	\$ 1,555	.69
Oct 6 -10/14								charges	Delhi laundry	399.00	Conversion Rate .0191964		INR	\$ 7	.65
Oct 6 -10/14								cleaning	Delhi - Dry	1,556.00	Conversion Rate .0191964		INR	\$ 29	.96
Oct 10-12/14								s15	Chandigarh	25,204.46	Conversion rate .0187717		INR	\$ 473	.13
Oct 10-12/14								s15 Laundry	Chandigarh	477.53	Conversion rate .0187717		INR	\$ 8	.96
Oct 12-15/14								s15	New Delhi	60,780.00	Conversion rate .019257		INR	\$ 1,169	.83
Oct 12-15/14								s15 Laundry,	New Delhi - dry cleaning	3,382.00	Conversion rate .019257		INR	\$ 65	.12
Oct 15-19/14								s15	Mumbai	67,952.12			INR	\$ 1,306	.62
Oct 15-19/14								s15 Dry clean	Mumbai ing	10,196.67	Conversion rate .0192285		INR	\$ 196	.06
22-Sep-14	s15 Photo										Passport Photos	16.00	CDN	\$ 16	.00
	Cash gratuities (no receipts)									Conversion rate .0192285		s22	INR	\$ s2	2

Service Date Invoice # 2014/09/22 855297

Payment Method
s17

2014/09/22 Bill To:

s22

# PAID

Product	Patient	Qty	Amount	Total
		1.0	\$40.00	\$40.00
		1.0	\$45.00	\$45.00
		1.0	\$85.00	\$85.00
	s22	1.0 1.0 23.0	\$35.00	\$25.00 \$35.00 \$0.00
	s15			5
	PURCHASE ++++ 09-22-2014 13:54:42			
	s17			
w = *	Trace # 690004 FS2106220801 Inv. # 14731 Auth # 165441 RRN 001960004		Retail: Taxes:	\$230.00 \$0.00
	Total \$230.00		Total:	\$230.00
GST 89319 1080	( 00 ) APPROVED-THANK YOU	Payme	ent(s)	\$230.00
Travel Accessories	Retain this copy for your records Customer copy	Balance	Due	\$0.00

PHOTO

RECEIPT--

s15

PHOTO

s15

\* All Sales Final. 7 day return on non-perishable products. Must be in original condition and packaging. \*

BILL # 91449 DATE: 14/09/22 10:06

SALESPERSON

Victor

DESC/STOCK # QT	Υ	UNIT	AMOUNT
PASSPORT PICTURES		В	
PPCL	1	14.29	14.29
SUB TOTAL:			14.29
GST 5%:			0.71
PST 7%:			1.00
TOTAL AMOUNT DUE	:		16.00
PAID BY s17			16.00

s15

Term ID: 28800103

Purchase

s17

Total:

\$

16.00

2014/09/22

10:11:43

Seq #:

001-681006-0

Appr Code:

131144

Resp Code: 01/027

s17

LF 48 SE FD 3F 7D AD E1

00 03 00 80 00 E8 00 21 E7 F5 19 42 49 17 3F

**APPROVED** Thank You

Customer Copy

- IMPORTANT retain this copy for your records

MACLURE'S CABS 1275 W 75TH AVE VANCOUVER, BC, V6P3G4 6048311111

SALE

Clerk #: 000001

MID: 97516730025

TID: 030

REF#: 00000002

Batch #: 508

10/23/14

09:03:38

APPR CODE: 120340

s17

AMOUNT

APPROVED

s17 AID: A0000000041010 TVR: 60 00 00 80 00 TSI E8 00

> THANK YOU PLEASE COME AGAIN

CUSTOMER COPY



DESCRIPTION

QTY UNIT PRICE

TOTAL PRICE

1 \$79.29

\$79.29

s22

1 \$12.11

\$12.11

SUBTOTAL

\$91.40

TOTAL

\$91.40

s17

\$91.40

CHANGE DUE

\$0.00

Items = 2

13166 TILL# 1 11111 09/24/2014 12:33:08

Aeroplan Number:

s17. s22

Aeroplan Miles Earned:

s17. s22

Check your Aeroplan Miles balance at aeroplan.com

Rexall s15 Address

s15

SLIP: 13166 TILL: 1 CLERK: 11111

TYPE: PURCHASE

ACCT:

AMOUNT:

s17

CARD-NUMBER

DATE/TIME:

REFERENCE #:

AUTH #:

s17

A0000000041010

0000008000E800

01 APPROVED - THANK YOU 027

-- IMPORTANT --Retain this copy for your records

\*\*\* CARDHOLDER COPY \*\*\*

Expires at Zone issued CONDITIONS OF USE

#of Zones Value

CONDITIONS OF USE

1. Valid for travel for fare indicated until expiry date/time printed, on South Coast British Columbia Transportation Authority (TransLink) transportation service region buses, SeaBus and SkyTrain.

2. To travel additional zones during Regular Pare Periods, purchase an AddFare at time of travel.

3. Proof of Payment/Transfer must remain in the possession of the user at all times while on board transit vehicles and within Fare Paid Zones It must be produced for inspection on request of the operator or other official of TransLink, its designated subsidiaries, or operating companies.

4. Use of this transfer is subject to the terms and conditions of the South Coast British Columbia Transportation Authority Transit Tariff.
Contravention may result in confiscation of the transfer and/or prosecution.

5. Customer Information 604-953-3333, Lost Property 604-953-3334.

NOT FOR RESALE.NON TRANSFERABLE.VOID IF ALTERED.

EDM8598-3

TVH RECEIPT

Sky Train Burrard Vancouver

TVM #: 02005( 0015)

Thu 06 Nov 14 08:48

Trans: Sale OK Payment Mode: Credit Amount Due: \$ 9.75

Amount Tendered:\$ 9.75

Card #: Trans # Auth #: Term #:

s17

Type: DayPass Adult: 001

Receipt-not valid for transportation

#### New Delhi

 s15
 New Delhi, 10/10/14
 \* \* \* INFORMATION \* \* \* / 2

 Ms. Pavan
 s22
 Nirwan
 Page # : 1
 Cashier : s

 Ste 730
 Room No. : s15, s22
 TKVX
 Locker No. :

 Ste 730
 Room No. : s15, s22
 TKVX
 Locker No. :

 999 Canada Place
 Rate : \*\*\*\* GCBCP Pax : 1

 Vancouver, BC v6c3e1
 Nationality : s22
 Resv No. : s17

Arrival : 06/10/2014 Time : 01:27

Tin No:

Booked By : Departure : 10/10/2014 Time : 08:13

Canada - High Commission

DRT/BBF/AHA/WIFI Innercircle No.:

Date	Description	Remarks	Amount
06/10	Room Charges		16,850
06/10	Luxury Tax INR 1950 x 1.000000		1,950
06/10	DVAT Comp.B/F 12.5%		211
06/10	Ser Tax Acco. 7.42% ->INR 1249 x 1.000000		1,249
07/10	Guest Laundry CHECK NO.#3320	3320	399
07/10	Room Charges		16,850
07/10	Luxury Tax INR 1950 x 1.000000		1,950
07/10	DVAT Comp.B/F 12.5%		211
07/10	Ser Tax Acco. 7.42%		1,249
	->INR 1249 x 1.000000		(2)
08/10	Guest Laundry CHECK NO.#3350	3350	1,556
08/10	Room Charges		16.850
08/10	Luxury Tax INR 1950 x 1.000000		1,950
08/10	DVAT Comp.B/F 12.5%		211
08/10	Ser Tax Acco. 7.42%		1,249
	->INR 1249 x 1.000000		
09/10	Room Charges		16,850
09/10	Luxury Tax INR 1950 x 1.000000		1,950
09/10	DVAT Comp.B/F 12.5%		211
09/10	Ser Tax Acco. 7.42% ->INR 1249 x 1.000000		1,249
10/10	s17		-82,995 82,9

Balance: Rs.

Master

Total E.T on rooms : Rs 0
Total L.T on rooms : Rs 0

\$15 PRESENTS THE HIGH-SPEED INTERNET.YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678

CADTIES = 3993 laundry
CADDRS6 = 1556 Insted separately

conversion rate 1593.21 CAD total
once .019 1964 charge

#### s15 New Delhi



#### Please Dial Guest Services

Please use separate form and bag for Laundry Drycleaning and Ironing requests and tick which is applicable

NIRWY	m)	V	Tick which	is applicable	
ame VIKOVV	1.4	s22 —	Laundry	Dry cleaning	Ironing
om Numbe s15, s22	Total Pieces		1		
te DE 101ry	Time		On Hanger	Norr	nal Service
ecial Instructions		_	Folded		ess Service
		-			
10.	vi)	10,1	All folded	7.	3350
undry Picked up at : 18:	lobe	returned at : (U)	Voi	ucher Number :	
undry Picked up by:	110				
Guest Hotel	T.	YY	Dry	1	Amount
count count	Items	Laundry	Cleaning	Ironing	Rs.
1		275	300	160	
		530	650	380	
		300	380	250	
		150	180	100	
		400	500	325	
		125	150	80	
		400	550	330	
		50	75	30	
		300	380	250	
		325	450	225	
		250	300	150	
		350	500	300	
		150	180	100	
		300	325	150	
		220	230	120	
		450	550	325	
		400	450	230	
s22		380	480	250	
322		275	300	160	
		300	325	150	
		275	300	160	
		170	175	100	
		300	350	200-	
		100	120	60	
		80	-	-	
		-	200	100	
		300	350	200	
		300	350	200	
		275	300	160	
		80	-	-	1700
		80	0 -	0 // 120	1385
		200	Jen 50	130	IH
				1	556
				R	00
					1

Normal service will be delivered in 8 hours & Ironing service is 1 hour for one set of garments. In case of any loss or damage of a garment in processing, the hotel will be responsible for a sum not exceeding five times the cleaning value of the garment.

Settle Bills at front desk only.

Government taxes as applicable. / 2. 76 /

e a

## s15

#### New Delm



#### Please Dial Guest Services

Please use separate form and bag for Laundry Drycleaning and Ironing requests and tick which is applicable

	$\checkmark$	Tick which	is applicable	
Name Muyy \$22	<u></u>	aundry	Dry cleaning	Ironing
Room Number_ s15, s22 _ Total Pieces _	s22			
Date 7/10/2014 Time 9:4	0.	0 11	□ N	10
pecial Instructions_		_	□ Nor	
s22		Folded	☐ Exp	ress Service
0,442		All folded		7790
aundry Picked up at : 9:42 - To be r	returned at :	Vou	cher Number :	3320
aundry Picked up by: 19 Duit.				
Control		D		A
Guest Hotel Items	(aundry)	Dry Cleaning	Ironing	Amount Rs.
	275	300	160	
	530	650	380	
	300	380	250	
	150	180	100	
	400	500	325	
	125	150	80	
	400	550	330	
	50	75	30	
	300	380	250	
	325	450	225	
	250	300	150	1
	350	500	300	
	150	180	100	
	300	325	150	
	220	230	120	
	450	550	325	
s22	400	450	230	
322	380	480	250	
	275	300	160	
	300	325	150	
	275	300	160	
	170	175	100	
	300	350	200	
	100	120	60	
	80	-	-	
	-	200	100	
	300	350	200	
	300	350	200	
	275	300	160	
	80	12		
	80		-	
	200	250	130	
				315
/ Total	12.2	6.1 STV	* * (A)	44
s22	12-5	1. 22 h	712	F 799
				211

Normal service will be delivered in 8 hours & Ironing service is 1 hour for one set of garments.

In case of any loss or damage of a garment in processing, the hotel will be responsible for a sum not exceeding five times the cleaning value of the garment.

Settle Bills at front desk only.

Government taxes as applicable.

#### INFORMATION INVOICE

Ms Pavan Nirwan Room No \$15, s22 SUITE 730 999 CANADA PLACE VANCOUVER BC Pax : 1 V6C 3E1 CANADA Membership No. VANCOUVER Arrival :10-10-14 13:13 Canada Departure :12-10-14 06:13 Page (s) CRS No. : 84708037 1 of 2 Invoice No. Cashier : 100 12-10-14 06:13

Company Trade and invest British Columbia

Date	Description	Reference	Debit	Credit
10-10-14	Internet Sales	Room#15, s22	1,275.00	(2)
10-10-14	Service Tax Internet Sales		157.59	
10-10-14	s15 Cafe	Room# : CHECK# 0021465	1,145.08	
10-10-14	Laundry	Room#15, s22CHECK# 0218204	477.53	
10-10-14	Package		10,000.00	
10-10-14	Service Tax		717.89	
10-10-14	Luxury Tax 4 % Rooms		387.00	
10-10-14	Cafe Package VAT		40.63	
10-10-14	S15 Cafe Package Service Tax		24.12	
11-10-14	Internet Sales	Room# 626 :	1,275.00	
11-10-14	Service Tax Internet Sales		157.59	
11-10-14	Package		10,000.00	
11-10-14	Service Tax		717.89	
11-10-14	Luxury Tax 4 % Rooms		387.00	
11-10-14	Cafe Package VAT		40.63	
11-10-14	Cafe Package Service Tax		24.12	
12-10-14	s17			26,827.0

P.D. Mal - 1145.08 CAD 21.50 CAD. 896 CAD 473.13

Page 1 of 2

#### INFORMATION INVOICE

Ms Pavan Nirwan

SUITE 730 999 CANADA PLACE VANCOUVER BC

V6C 3E1 CANADA

VANCOUVER

Canada

Page (s)

Company

Invoice No.

2 of 2

Trade and invest British Columbia

Room No

:s15, s22

Pax

: 1

Membership No. Arrival

.10-

\_\_\_\_\_

:10-10-14 13:13

Departure

:12-10-14 06:13

CRS No.

: 84708037

Cashier

: 100 12-10-14 06:13

Date	Description	LERSTEIL	Reference	Debit	Credit
			Total in INR	26,827.07	26,827.07
			Balance	0.00	INR

By signing this invoice I hereby acknowledge that all charges incurred by me are correct. I also agree that my liability for the account is not waived and I agree to be held personally responsible in the event that the indicated person, company or association fails to pay all or part of these charges.

Signature\_



Page 2 of 2

#### New Delhi

 s15
 New Delhi, 14/10/14
 \* \* \* INFORMATION \* \* \* / 2

 Ms. Pavan
 s22
 Nirwan
 Page # : 1
 Cashier : s15

 Ste 730
 Room No. : s15, s22
 TKVX
 Locker No. :

 999 Canada Place
 Rate : \*\*\*\* GCBCP
 Pax : 1

 Vancouver, BC v6c3e1
 Nationality : s22
 Resv No. : s17

 Arrival : 12/10/2014
 Time : 09:50

Tin No:

Booked By : Departure : 15/10/2014 Time : 06:32

Canada - High Commission

Master

DRT/BBF/AHA/WIFI Innercircle No.:

Date	Description	Remarks	Amount
12/10	Room Charges		16,850
12/10	Luxury Tax INR 1950 x 1.000000		1,950
12/10	DVAT Comp.B/F 12.5%		211
12/10	Ser Tax Acco. 7.42% ->INR 1249 x 1.000000		1,249
13/10	Guest Laundry CHECK NO. #3500	3500	1,983 Show
13/10	Guest Laundry CHECK NO.#3509	3509	1,399 501
13/10	Khazana Charges Sword packing	20940	250
13/10	Room Charges	.*	16,850
13/10	Luxury Tax INR 1950 x 1.000000		1,950
13/10	DVAT Comp.B/F 12.5%	27	211
13/10	Ser Tax Acco. 7.42%		1,249
r ×1	->INR 1249 x 1.000000		
14/10	s15 Food #847 : CHECK #22525	3 225253	1,124
14/10	Room Charges		16,850
14/10	Luxury Tax INR 1950 x 1.000000		1,950
14/10	DVAT Comp.B/F 12.5%		211
14/10	Ser Tax Acco. 7.42%		1,249
	->INR 1249 x 1.000000		
		Balance : Rs	65,536

Total E.T on rooms : Rs 0
Total L.T on rooms : Rs 0

\$15 PRESENTS THE HIGH-SPEED INTERNET.YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

## Breakdown of laundry charges



s15

#### New Delhi

New Delhi, 14/10/14 \* \* \* INFORMATION \* \* \* / 1 s15 Page # : 1 Ms. Pavan Nirwan Cashier s15 s22 TKVX Locker No. : Ste 730 Room No. : s15, s22 : 1 999 Canada Place Rate : \*\*\*\* GCBCP Pax Nationality: s22 Vancouver, BC v6c3e1 Resv No. s17 Arrival : 12/10/2014 Time : 09:50 Tin No: Booked By : Departure : 15/10/2014 Time : 06:37 Canada - High Commission Master DRT/BBF/AHA/WIFI Innercircle No.: Description Remarks Amount 1,983 +0 64 1,399 Claimed 13/10 Guest Laundry CHECK NO. #3500 3500 Guest Laundry CHECK NO. #3509 3509 13/10 13/10 Khazana Charges Sword packing 20940 1,124 €00€ 25.0 14/10 -Food #847 : CHECK #225253 225253 54 P. 4,756 Balance : Rs. Total E.T on rooms : Rs 0 Total L.T on rooms : Rs PRESENTS THE HIGH-SPEED INTERNET. YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX. FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678 I agree that my liability for this bill is not waived and agree to be held r that the indicated person, company or association fails to pay for any part or t' ally liable in the event amount of these charges. Service Tax (Short Term Acco) Includes 5% 1 3 EMUHE DEFICE MID: 067791699880 H: 000061 Trace: 353707 15, 14 06:36:55 Card: DCC\_MC s15 @gov.bc.ca s17 receipt when paying by cash) FX RATE: CAD/INR 0.0192570 SELECT [X] TXN CURRENCY [ ]CAD AMOUNT \_ 1,262.08 to be claimed separately.
For laundry THE TH TXN CURRENCY folial IN TXH CURRENCY re chosen not to use the s17 encs conversion process and recard concerning the current or its disclosure. I agree bove total amount according to oser agreement.
In SIGNATURE REQUIRE (Pin Verification Success)

--- CUSTOMER COPY ---

## This bill shows just accommodation charge



Master

s15

New Delhi, 14/10/14 \* \* \* INFORMATION \* \* \* / 2 s15

Page # : 1 Cashier :
Room No. :s15,s22 TKVX Locker No. : Ms. Pavan s22 Nirwan

Ste 730 Pax : 1 Rate GCBCP 999 Canada Place : \*\*\*\*

Vancouver, BC v6c3el Nationality: s22 Resv No. : 09:50 Arrival : 12/10/2014 Time

Tin No:

Booked By : Departure : 15/10/2014 Time : 06:37

Canada - High Commission

ate	Description	Remarks	Amount
2/10	Room Charges		16,850
12/10	Luxury Tax INR 1950 x 1.000000		1,950
12/10	DVAT Comp.B/F 12.5%		211
12/10	Ser Tax Acco. 7.42%		1,249
	->INR 1249 x 1.000000		
13/10	Room Charges		16,850
13/10	Luxury Tax INR 1950 x 1.000000		1,950
13/10	DVAT Comp.B/F 12.5%		211
13/10	Ser Tax Acco. 7.42%		1,249
	->INR 1249 x 1.000000		
14/10	Room Charges		16,850
14/10	Luxury Tax INR 1950 x 1.000000		1,950
14/10	DVAT Comp.B/F 12.5%		211
14/10	Ser Tax Acco. 7.42%		1,249
	->INR 1249 x 1.000000		
		Balance : Rs.	60,780

Total L.T on rooms : Rs 0

\$15 PRESENTS THE HIGH-SPEED INTERNET.YOU CAN SURF THE FOR MORE DETAIL PLEASE CONTACT OUR INTERNET DESK AT EXTN.3678 PRESENTS THE HIGH-SPEED INTERNET. YOU CAN SURF THE NET ANYWHERE IN THE HOTEL COMPLEX.

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

s15

Service Tax (Short Term Acco) Includes 5% SVC Tax,2% Edu cess Tax and 1% HECess Tax

### s15

#### New Delhi



#### Please Dial Guest Services

Please use separate form and bag for Laundry Drycleaning and Ironing requests and tick which is applicable

me_NIEW			Laundry	Dry cleaning	Ironing
	22 _ Total Pieces \$2		Lauridiy	Dry cicaining	Homig
Lale rece	8111				
	Time Time	<del>, </del> •	On Hanger	Norr	nal Service
cial Instructions	S aller of		Folded	☐ Expr	ess Service
no later	then lues Att.		All folded		
ndry Picked up at : <u>~</u>	8:43 To be return	ed at :	Vou.	cher Number :	5500
Picked up by: _	fruit	11 4:	M [14]10	119	
Guest Hotel count count	/ Items	Laundry	Dry Cleaning	Ironing	Amount Rs.
		275	300	160	
		530	650	380	
		300	380	250	
		150	180	100	
		400	500	325	
		125	150	80	
		400	550	330	
		50	75	30	
		300	380	250	
		325 250	450	225	
		350	300 500	150 300	
		150	180	100	
		300	325	150	
		220	230	120	
		450	550	325	
		400	450	230	
		380	480	250	
	s22	275	300	160	
		300	325	150	
		275	300	160	
		170	175	100	<u> </u>
		300	350	200	
		100	120	60	
		80	*	Nº	
		191	200	100	
		300	350	200	
		300	350	200	
		275	300	160	
		80	~	-	
		80	72	S - 2	h-1 -
		200	250	130	1-166
		200000000	1300000		
		-2/-1	C. Pr.	VAX -	219

Normal service will be delivered in 8 hours & Ironing service is 1 hour for one set of garments. In case of any loss or damage of a garment in processing, the hotel will be responsible for a sum not exceeding five times the cleaning value of the garment.

Settle Bills at front desk only.

Government taxes as applicable.

P3 - A

## s15





#### Please Dial Guest Services

Please use separate form and bag for Laundry Drycleaning and Ironing requests and tick which is applicable

	NIKO	um	$\checkmark$	Tick which		
ame				Laundry	Dry cleaning	lroning
om Num	nbe s15, s2	2 Total Pieces \$22		1	1	
te 13	10/14	Time / Cold ( )		On Hanger	No.	rmal Service
ecial Inst	ructions/	1900 BUCK 10	168 OL	Folded	☐ Exp	oress Service
			PM.	All folded	ā	
ndry Pick	sed up at :	To be return	nedat: 5.	AM Vouc	her Number :	3509
ındry Picl	kedun By:		ORS 1	By non	pet	1
No.	To apoy. —					
Guest	Hotel	Items	Laundry	Dry	Ironing	Amount
count	count			Cleaning		Rs.
			275	300	160	
			530	650	380	
			300	380	250	
			150	180	100	
			400	500	325	
			125	150	80	
			400	550	330	
			50	75	30	
			300	380	250	
			325	450	225	
			250	300	150	
			350	500	300	
			150	180	100	
			300	325	150	
			220	230	120	
			450	550	325	
			400	450	230	
		s22	380	480	250	
			275	300	160	
			300	325	150	
			275	300	160	
			170	175	100	
			300	350	200	
			100	120	60	
			80		-	
				200	100	
			300	350	200	dry clea
			300	350	200	12 - 1-
			275	300	160	Janon
			80	-	-	Janay 0
			80	250	120	1000 asis
			200	250	130	1210
						1245
				Su.	Tuc	134
				0	-	

#### iviumpai

INVOICE NO. s17

Ms. Pawan Nirwan s22

British Columbia

Arrival Date:15/10/14 Arrival Time:11:34

Canada

Departure :19/10/14 Room Number s15, s22

Pax

:1

TIC NO :

Rate

FO EXEC

:13000.00 :GROUP

Guest Email:

s15

Mumbai, 19/10/14 22:20/11 SMANE/ 1 / 1 Cashier # 11

Date	Description	Reference	Debit	Credit
15/10	Room charge		13000.00	
15/10	VAT (Packages) F&B		104.68	
15/10	Service Tax (Package)		62.10	
16/10	Room charge		13000.00	
16/10	VAT (Packages) F&B		104.68	
16/10	Service Tax (Package)		62.10	
17/10	Room charge		13000.00	
17/10	VAT (Packages) F&B		104.68	
17/10	Service Tax (Package)		62.10	
17/10	Service Tax (Rooms)		901.97	
17/10	Luxury Tax Rooms INR 1216.25 x 1	1.000000	1216.25	
18/10	Room charge		13000.00	
18/10	VAT (Packages) F&B		104.68	
18/10	Service Tax (Package)		62.10	
19/10	Room charge		13000.00	
19/10	VAT (Packages) F&B		104.68	
19/10	Service Tax (Package)		62.10	
19/10	s17			67952.12
	82-	maria 1	67052 12	67052 12

Total 67952.12 67952.12 Charge 0.00 INR Balance

Billing Instruction: Direct/24Hrs WiFi Comp 2dev per day non cumulativ

I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or third party billed, fails to pay part or all of these charges.

#### Mumbai

INVOICE NO. 671300

Ms. Pawan Nirwan s22

British Columbia

Arrival Date:15/10/14 Arrival Time:11:34

Canada

Departure :19/10/14 Room Number :s15, s22

Pax

:1

TIC NO : Guest Email: :13000.00

FO EXEC

:GROUP

s15

Mumbai, 19/10/14 22:19/11 SMANE/ 1 / 2 Cashier # 11

Date	Description	Reference	Debit Credit
15/10	In Room Dining (Fd)	02B0448470	998.28 Pardian
		s22	
16/10	I R D (W-IND)	02B0448911	1249.44
		s22	
17/10	Laundry (Washing)	15B0186020	7780.93 tobe 115 Te
9/10	Laundry (Washing)	15B0186164	7780.93 tobe liste 2415.74 separat
19/10	s17		s22
		Total	s22

Balance 0.00 INR

Billing Instruction: Direct/24Hrs WiFi Comp 2dev per day non cumulativ

I agree that my liability for this bill is not waived and agree to be held personally liable in the event tha person, company, or third party billed, fails to pay part or all of these charges.

ID: 97268519 MID: 06780864 888
6ATCH: 000120 Trace: 304828
0CT 19, 14 22:23:00 Card: MASTERCARD MID: 06780864/883736

s17

s15

FX RATE:

CAD/INR 0.0192285

400030

SELECT [X] TXN CURRENCY

Front Office Assistant

Thank you for staying at s15

**Guest Signature** 

EXJINR AMOUNT

84,771.12

CACHE AMOUNT

TIP IN TXN CURRENCY \_\_ TOTAL IN TXM CURRENCY

NO SIGNATURE REQUIRED

--- CUSTOMER COPY ---W42HFR 131789

#### Mumbai

#### Please Dial Guest Services

Please use seperate form and bag for Laundry Drycleaning and Ironing requests and tick which is applicable

Name_NIRUMN			_	Tick Which is applicable					
Room Number s15, s22 _ Total Pieces				Laundry	Dry cleaning	Ironing			
						/			
ate [7]	10114	Time		On Hanger		ormal Servic			
necial Ins	structions	els Johns to 1900							
		May 50U.		Folded Express Se					
			_	All folded					
aundry P	icked up at :	To be returned	ed at : K'c	oom Vo	oucher Number	:			
		: pmARSHAL	te	today					
Guest	Hotel count	Items	Laundry	Dry Cleaning	Ironing	Amount			
		Apron	150						
		Arab Kurta	300		225				
		Arab Thobe	400	450	250				
		Blouse / Cardigan	275	450	175				
		Boiler Suit	200	250					
		Business Suit	650	900	500				
		Cap	125						
		Coat / Jacket	350	500	275				
		Dhoti / Lungi	250						
		Dressing Gown		450					
		Dupatta	225	250	200				
		Evening Dress	500	650	400				
		Frock	250						
		Handkerchief	150						
		Kurta	325	425	250				
		Ladies Coat / Salwar Kameez	550	650	350				
		Muffler / Scarf	175	225	125				
		Night Dress		300	250				
		Night Suit			150				
		Overcoat		575	400				
		Petticoat	200		150				
		Pullover / Sweater	300	450	225				
9	322	Pyjama	300	450	225				
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Safari Suit	550	700	400				
		Saree	500	750	350				
		Saree Blouse	225	275	175				
		Shawl		400	200				
		Shirt	350	475	250				
		Shorts	225		150				
		Skirt	300	450	200				
		Slip	150						
		Socks (Pair)	125						
		Tie	72.200	250	150				
		Trouser / Jeans / Slacks	375	500	250				
		T-Shirt	300		250				
		Underpant / Brief / Panty	150						
		Undershirt / Vest / Brassiere	150	100	250				
		Waistcoat		400	250				
		Total							
		Total Plus Special / Express	2)	\$1/					

In case of any loss or damage of a garment in processing, the hotel will be responsible for a sum not exceeding five time the cleaning value of the garment.

Settle Bills at front desk only.

#### Mumbai

#### Please Dial Guest Services

Please use seperate form and bag for Laundry Drycleaning and Ironing requests and tick which is applicable

Name	NIRW	1 1 3		Taun I	Dry cleaning	Ironing
Room Number s15, s22 Total Pieces				Laundry	Dry cleaning	Honning
			S. Commission of the Commissio			
Date <u>  1 7</u>	101	Y Time		On Hanger		Normal Service
Special Ins	tructions			Folded		Express Service
						Express service
A	784 1 140 TVN			All folded		
Laundry Pi	cked up at:	11 os am To be returne	d at	05 pm	oucher Numb	er:
Laundry Pi	cked up by	: MARSHAL		To day		
Guest	Hotel count	Items	Laundry	Dry Cleaning	Ironing	Amount
		Apron	150			
		Arab Kurta	300		225	
		Arab Thobe	400	450	250	
		Blouse / Cardigan	275	450	175	
		Boiler Suit	200	250		
		Business Suit	650	900	500	
		Cap	125			
		Coat / Jacket	350	500	275	
		Dhoti / Lungi	250			
		Dressing Gown		450		
		Dupatta	225	250	200	
		Evening Dress	500	650	400	
		Frock	250			
		Handkerchief	150		2.50	
		Kurta	325	425	250	
		Ladies Coat / Salwar Kameez	550	650	350	
		Muffler / Scarf	175	225	125	
		Night Dress		300	250	
		Night Suit		575	150 400	-
		Overcoat Petticoat	200	3/3	150	-
		Pullover / Sweater	300	450	225	-
s2	22	Pyjama	300	450	225	
0.2		Safari Suit	550	700	400	
		Saree	500	750	350	
		Saree Blouse	225	275	175	
		Shawl		400	200	
		Shirt	350	475	250	
		Shorts	225		150	
		Skirt	300	450	200	
		Slip	150			
		Socks (Pair)	125			
		Tie		250	150	
		Trouser / Jeans / Slacks	375	500	250	
		T-Shirt	300		250	
		Underpant / Brief / Panty	150			
		Undershirt / Vest / Brassiere	150	400	0.00	
		Waistcoat		400	250	
					-	-
			-			
						1
		Total			1	
		Plus Special / Express			-	+
		Total	1		1	

In case of any loss or damage of a garment in processing, the hotel will be responsible for a sum not exceeding five time the cleaning value of the garment.

Settle Bills at front desk only.

#### TRAVEL AUTHORIZATION

BRITISH COLUMBIA	This form mu It may, at the discret		all out-of-province s, be used for in-p				
The Best Place on Earth	Out-of-Provi	nce 🗓	Out-of-Canada	In-Pro	vince	ESTIMATED COSTS	A commence of the commence of
MINISTRY / ENTITY / CORPORATE NA		nice E	Out or Oarlada		VOTE	Transportation	4,800
MINISTRY OF INTERNA	ATIONAL TRADE					Meals	1,500
Security Systems and Ideas (1999 51)   Security Systems (1997 51)	THORAL HOUSE				F.151 0.455 15	Lodging	4,500
EMPLOYEE NAME	1				EMPLOYEE ID.	Overtime	
Havan	Ninuan				s22	2	
POSITION				BARGAINING	UNIT / GROUP NO.	Fees	
			47		2	Other	-
BRANCH / LOCATION / REGION					~		-
INTERNATIONAL BUSIN	NESS DEVELOPMENT						
DATE DEPARTING	DATE RETURNING	NO. OF WORKD	AYS AWAY	ESTIMATED (	OVERTIME CLAIM		
YYYY/MM/DD	YYYY/MM/DD	114,019,030,031,030,030,030				,	
2014/10/05	2014/10/20		11		HOURS		
IDENTITY OF ORGANIZATION (OTHER	R THAN PROV. OF B.C.) PAYING ANY O	THE COSTS		7)			
N/A, OR:						SUB TOTAL	10,800
DESTINATIONS						Less Costs	
INDIA NEW DELLI CL	IANDICADU DANCALO	DE MUMBA	NI.			paid by others	40.000
	HANDIGARH, BANGALO	KE, WUWDA	<b>~</b> I			TOTAL COSTS	10,800
METHOD OF TRAVEL			100000000000000000000000000000000000000		SIGNATURES		Ø15
AIR (Economy Fare)			Refer to		4 Policy 1 and 10.4.4  EASE SIGN ONE BOX		rities.
PURPOSE OF TRAVEL		DE CONTRACTOR	DIRECTOR		EAGE GIGHT GIVE BOX	· OILL	
Give details of event to be attend benefits to Ministry, etc.	led, project name / number, program	n involved,	APPROV	/ED	NOT APPROV		E SIGNED Y/MM/DD
	ission to India by offering	on-the-	2000	76			1 - 1-
	ation and logistical suppo		De we c	5.00		2016	1/08/26
	etings, corporate calls, ro		ASSISTANT DEPUTY	Signature American	NOT APPROX		- 0.0050
	eholder engagement from Education, Film and Digi		APPRO	VED	NOT APPROV		E SIGNED Y / MM / DD
	s mission to India will play		1 200	ر' هی		1201	V/10/12
	trengthening trade & inve					2019	108/20
	nd also promote BC as a	n ideal	DEPUTY MINISTER  APPRO	(ED)	NOT APPROV	ED DAT	E SIGNED
location for Indian invest	ors to invest. X		1	1	N. N. J. G. J. S.	YYY	Y/MM/DD
$\Omega$ $M$	000	111		/ .		201	1/08/28
Mayon Minua	201	4/0928	MINISTER				707
EMPLOYEE'S SIGNATURE		TE SIGNED	APPRO	VED	NOT APPROV		E SIGNED Y/MM/DD
	F 10					1	retainment.
	,						
	Originator completes and forward returns the original to the original						s a copy and
t approprie	d sulver	e to	00 (8	n to	actor	on con	ound
(in-marce	d subject to Exce	refe	LOUS	her	actor	0	
		The state of the s	t Form				



#### Ministry of International Trade

# Travel Authorization for ADM Approval Ministry of International Trade International Trade and Investment Attraction Division

EMPLOYEE: TBD Pavan	Niru	var			DATES O	F TRAVEL:	Oct 5-20, 2014
DESTINATION(s): India - New D			alore, Mu	mbai			
In Province:	Canada:		Interna	tional:	<b>√</b>		
AMOUNT: \$10,800.00	D						
<b>BRANCH RC:</b> 51998		R					e de la companya de
INCLUDED IN FORECAST:	YES	$\checkmark$	NO				ANALYST
NEW COST PRESSURE:	YES		NO	$\checkmark$		2	
STOB57 BUDGET:		\$602,00	0.00				Can
EXPENDITURES TO DATE:		\$202,66	60.00				
FORECASTED TO YEAR END:		\$602,0	00.00				
VARIANCE:			\$0.00				
		•					
SIGNATURE DIRECTOR DIV OPS	:	***					
RECOMMENDED:	YES	V	NO				

#### MUMBAI

#### **BC GOVERNMENT**

2800-1055 Dunsmuir Street

4 Bentall Centre Vancouver BC V7X1P4

<u>Canada</u>

Attn: Mr.Ninu Gill

INVOICE: 3121548429/30

Bill No -421331

Dated :16.10.14

#### **Banquet Event on 16th October 2014**

	Date	Particulars	Qty.	Rate	Total (Rs.)
	16/Oct/14	Sit Down Lunch	200	3,750.00	750,000.00
	16/Oct/14	Audio Visual	1	165,000.00	165,000.00
	16/Oct/14	Flex Printing Banners	1	45,000.00	45,000.00
s15	16/Oct/14	Hall Hire	1	100,000.00	100,000.00
	16/Oct/14	Set Menu Lunch	13	3,750.00	48,750.00
	16/Oct/14	AMT	2	2,500.00	5,000.00
Sub Total					1,113,750.00
VAT @ 12.50% on Food					100,469.00
Ser Tax @ 8.652% on Fd/Bqt					64,890.00
Ser Tax @ 12.36% on HH/AV Equip					38,316.00
Ser Tax @4.94% on Chambers					2,658.00
	(A)		Albanan (Albanan California)		1,320,083.00

Grand Total

VAT TIN

CST TIN

s15

1,320,083.00

Service Tax Category :

Service Tax Regn. No.

s15

Besera

s15