

ARCS: 292-30 File: CTZ-2014-00228

March 10, 2015

Sent via email:

Dear

Re: Request for Access to Records Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Technology, Innovation and Citizens' Services. Your request is for:

Memos, briefing notes, incident reports, after-action reports and correspondence held or generated by the office of Bette-Jo Hughes about the December 18, 2014 announced computer virus that infected government email servers and the impact of the incident on provincial operations and services. (Limit correspondence to the following period: 9 pm December 17 to 5 pm December 18). Date range is December 17, 2014 to December 22, 2014.

Please find enclosed a copy of the records located in response to your request. These records are provided to you in their entirety. Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of 72 hours after electronic release or a minimum of five business days after release by mail in hardcopy. To find out more about Open Information, please access the Open Information website at: <u>http://www.openinfo.gov.bc.ca/ibc/index.page</u>

If you have any questions regarding your request, please contact Matthew Prodan, the analyst assigned to your request, at (250) 387-3411. This number can be reached toll-free by calling from Vancouver, 604-660-2421, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to (250) 387-3411.

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Mailing Address: PO Box 9569 Stn Prov Govt Victoria BC V8W 9K1 Website: <u>www.gov.bc.ca/freedomofinformation</u> Telephone: 250-387-1321 Fax: 250-387-9843 You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

Ken Bejick

For: Cindy Elbahir, Manager Central Agency Team Information Access Operations

Enclosures

How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner PO Box 9038 Stn Prov Govt 4th Floor, 947 Fort Street Victoria BC V8W 9A4 Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

- 1. A copy of your original request;
- 2. A copy of our response; and
- 3. The reasons or grounds upon which you are requesting the review.