

FOI request – HTH-2012-00027

January

1.)

Date complaint was received	24-Jan-11
Complainant	S22
Nature of complaint	Acted beyond the scope of practice.
Outcome	The Board found that the respondent had acted incompetently and breached a term/condition of their license. The Board and the respondent signed an Alternate Dispute Resolution agreement.
Conclusion	The complaint has been closed.
Region of complaint	Lower Mainland Region

February

2.)

Date complaint was received	23-Feb-11
Complainant	S22
Nature of complaint	Alleged code of ethics.
Outcome	The Board found that there was no code of ethics violation. The Board sent a letter to the complainant indicating that there was no patient care issue, and no breach of the code of ethics.
Conclusion	The complaint has been closed.
Region of complaint	Interior Region

3.)

Date complaint was received	23-Feb-11
Complainant	S22
Nature of complaint	Alleged scope of practice issue.
Outcome	The complaint is ongoing; the Board has not formed any conclusions or opinions with respect to the merits of the complaint.
Conclusion	N/A
Region of complaint	Lower Mainland Region

March

4.)

Date complaint was received	03-Mar-11
Complainant	S22
Nature of complaint	Code of ethics.
Outcome	There was insufficient evidence to investigate the complaint, as such, the Board was unable to move forward with the complaint.
Conclusion	The complaint has been closed.
Region of complaint	Lower Mainland Region

April

5.)

Date complaint was received	12-Apr-11
Complainant	S22
Nature of complaint	Code of ethics.
Outcome	The Board determined that there was insufficient information to move forward with the complaint. The Board wrote a letter to the respondent reminding them to abide by the Code of Ethics.
Conclusion	The complaint has been closed.
Region of complaint	Vancouver Island Region

6.)

Date complaint was received	27-Apr-11
Complainant	S22
Nature of complaint	Alleged physical assault.
Outcome	The complaint is ongoing; the Board has not formed any conclusions or opinions with respect to the merits of the complaint.
Conclusion	N/A
Region of complaint	Lower Mainland Region

May - No complaints

June

7.)

Date complaint was received	03-Jun-11
Complainant	S22
Nature of complaint	Breach of the <i>Emergency and Health Services Act</i> .
Outcome	The Board wrote a letter to the accused reminding them of the appropriate section in the <i>Emergency and Health Services Act</i> .
Conclusion	The complaint has been closed.
Region of complaint	Northern Region

8.)

Date complaint was received	07-Jun-11
Complainant	S22
Nature of complaint	Acted beyond the scope of practice.
Outcome	The Board found the respondent had acted incompetently and breached a term/condition of their license. An ADR was signed by the Board and the respondent.
Conclusion	The complaint has been closed.
Region of complaint	Lower Mainland Region

9.)

Date complaint was received	08-Jun-11
Complainant	S22
Nature of complaint	Breach of term/condition of licensure.
Outcome	The Board wrote a letter to the respondent reminding them of the appropriate section in the <i>Emergency Medical Assistants Regulation</i> .
Conclusion	The complaint has been closed.
Region of complaint	Interior Region

10.)

Date complaint was received	09-Jun-11
Complainant	S22
Nature of complaint	Code of ethics.
Outcome	The Board determined that if the allegations against the respondent were proven, they would not amount to misconduct. Therefore, the board did not investigate the complaint further.
Conclusion	The complaint has been closed.
Region of complaint	Lower Mainland Region

July

11.)

Date complaint was received	13-Jul-11
Complainant	S22
Nature of complaint	Acted beyond the scope of practice.
Outcome	The Board wrote a letter to the respondent reminding them to practice within their scope of practice and attached the relevant policy to the letter.
Conclusion	The complaint has been closed.
Region of complaint	Vancouver Island Region

12.)

Date complaint was received	21-Jul-11
Complainant	S22
Nature of complaint	Alleged code of ethics.
Outcome	The complaint is ongoing; the Board has not formed any conclusions or opinions with respect to the merits of the complaint.
Conclusion	N/A
Region of complaint	Interior Region

August

13.)

Date complaint was received	09-Aug-11
Complainant	S22
Nature of complaint	Code of ethics.
Outcome	The Board determined that the respondent's conduct was not considered a violation the Code of Ethics. The Board wrote a letter to the respondent outlining their findings.
Conclusion	The complaint has been closed.
Region of complaint	Lower Mainland Region

September – No complaints

October – No complaints

November

14.)

Date complaint was received	23-Nov-11
Complainant	S22
Nature of complaint	Alleged incompetence within scope of practice.
Outcome	The Board is in the preliminary stages of the complaint process and has not formed any conclusions or opinions with respect to the merits of the complaint.
Conclusion	N/A
Region of complaint	Interior Region

15.)

Date complaint was received	30-Nov-11
Complainant	S22
Nature of complaint	Alleged code of ethics.
Outcome	The complaint is ongoing; the Board has not formed any conclusions or opinions with respect to the merits of the complaint.
Conclusion	N/A
Region of complaint	Northern Region

December

16.)

Date complaint was received	21-Dec-11
Complainant	S22
Nature of complaint	Alleged incompetence within scope of practice.
Outcome	The Board is in the preliminary stages of the complaint process and has not formed any conclusions or opinions with respect to the merits of the complaint.
Conclusion	N/A
Region of complaint	Lower Mainland Region