

Text Attachment: Log ID ~~215102~~ 215437Incoming email

From: Yaron, Gillian [mailto:Gillian.Yaron@leg.bc.ca]
Sent: December-19-13 10:15 AM
To: Reddy, Brandon CFD:EX
Subject: FW: RicohScan

s.22

s.22

s.22 would like to have a impartial 3rd party re-evaluate the situation.

If you would be able to contact s.22 directly, it would be greatly appreciated.

Thanks,
Gill

Gill Yaron Constituency Assistant

Terry Lake, MLA Kamloops – North Thompson
Minister of Health

Email: Gillian.yaron@leg.bc.ca
Phone#: 250-554-5413 Fax #250-554-5417
Toll Free #: 1-888-299-0805
Website: terrylakemla.bc.ca

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]
Sent: December 19, 2013 9:46 AM
To: Yaron, Gillian
Subject: RicohScan

Not Responsive

From: Sewell, Laurie [<mailto:Laurie.Sewell@leg.bc.ca>]

Sent: December-09-13 4:15 PM

To: Minister, MCF MCF:EX

Subject: s.22 -pls call me

Minister Cadieux,

Please provide some guidance with respect to additional respite care for a young wheelchair bound young man. His primary caregiver is

s.22

s.22

Please call me to discuss. I will be in the office from around 10am tomorrow.

Regards,

Linda

Linda Reid

MLA for Richmond East &

Speaker of the Legislative Assembly of British Columbia



MINISTRY OF CHILDREN AND FAMILY DEVELOPMENT

TELEPHONE RESPONSE RECORD

CLIFF Reference #: 214970

Date of Telephone Call: December 11, 2013

Time of Call: 9:20am

To Whom Call Was Made: s.22

CALL DETAILS:

- s.22 was very forthcoming and open regarding her request for additional funding
- Says requires support primarily due to s.22
- s.22
- Very difficult struggle for the family overall
- They have been approved for a chair lift to be installed but unclear of the time frame.
- Advised local MCFD office will re-review request and possibly look to provide some short term support until lift installed.
- She was appreciative of this outcome.

Follow Up Required: No

COMMENTS:

s.22

CONTACT NAME: David Phillips
CONTACT NUMBER: 604 660-1044
MCFD OFFICE: Richmond

fc: Minister's Office
Executive Director of Service
Correspondence Management

January 8, 2014

Roberta O'Brien
Ridge Meadows Early Childhood Development Committee
22554 Lougheed Highway
Maple Ridge BC V2X 2V1

Dear Ms. O'Brien:

The Honourable Stephanie Cadieux has asked me to respond to your letter of December 9, 2013 sent to MLAs Marc Dalton and Dr. Doug Bing regarding funding for social service agencies to implement wage increases for employees.

The provincial government recognizes and values the tremendous work being done every day by employees of various agencies across the social services sector. There is widespread agreement that those employees deserve a modest wage increase. Government believes that by working collaboratively, savings through efficiencies can be found to fund these increases.

Government ministries and other funding agencies are working closely with contracted agencies across the sector to identify opportunities to achieve efficiencies while ensuring no reduction to services. Savings for modest wage increases under the Cooperative Gains Mandate will be found within existing budgets, with no reduction to services for individuals and families.

Agencies that do not have the immediate capacity to fund the wage increases need to contact their funding agencies to discuss options for implementing wage increases without reducing services. The ministry will provide short term assistance for those agencies that are unable to fund these increases. The ministry is also working diligently to ensure communications and working processes with contracted agencies are seamless, responsive and timely. Please contact me should a situation arise that requires immediate attention. On a case-by-case basis, I will follow up and work with you to find suitable solutions.

Government will continue to work with the sector to look for innovative ways to provide support and assistance to British Columbians, while maintaining its commitment to control spending and support a balanced provincial budget.

.../2

Thank you for writing and the opportunity to respond to your concerns.

Sincerely,

Original Signed By

Anne Sandbu
Assistant Deputy Minister

pc: MLA Dr. Doug Bing, Maple Ridge-Pitt Meadows
MLA Marc Dalton, Maple Ridge-Mission

bcc: Bernard Achampong, Director, Procurement Governance and Policy, MCFD
Debbie Samija, Executive Director of Service, South Vancouver Island, MCFD



Ridge Meadows Early Childhood Development Committee
www.ridgemeanowsecd.ca

December 9th, 2013

Dear Marc Dalton and Doug Bing,

The Ridge Meadows Early Childhood Development Committee wants to send our sincere thanks to both of you for attending our committee meetings. Following our discussion at those meetings we ask your assistance with the following:

- With 5 yrs of no increase in government funding for MCFD contracted budgets, on top of increasing operating costs, community agencies are already working on "lean, efficient" budgets. How does the government propose that agencies find further efficiencies to cover unfunded increased staffing costs (which we support as employers) without service reduction?
- We also discussed the bureaucratic red tape that many of our agencies have experienced through this process. This process has cost many agencies hours and hours of lost time having to submit and resubmit proposals to find these efficiencies. Follow up communications are not received by all agencies creating lag time, confusion and chaos within agencies between submission of documents and paper work. Does the minister consider this an efficient way to do business?
- Finally, as agencies we understand the financial pressures on government. We only ask that the Ministry respect and understand that as community service providers we too are facing pressures, "human" pressures as wait lists grow from an increasing population base without increases in service funding. There needs to be an understanding that no agency wants to reduce service, but without funding we will be forced to reduce quality. Is this what the Ministry is willing to accept as part of the cooperative gains?

Our agencies are hoping that you will investigate these issues and present them to the Minister of Children and Family Development, Stephanie Cadieux. We are hoping to have you rejoin us in the near future and discuss your findings with our committee members and on behalf of the Ridge Meadows Early Childhood Development Committee we would like to graciously thank you for your time and support.

Sincerely,

Roberta O'Brien, RMECD Coordinator
On behalf of Ridge Meadows Early Childhood Development Committee



MINISTRY OF CHILDREN AND FAMILY DEVELOPMENT

TELEPHONE RESPONSE RECORD

CLIFF Reference #: 215103
Date of Telephone Call: December 23, 2013
Time of Call: 11:59am
To Whom Call Was Made: s.22

CALL DETAILS:

This caller discussed the specific concerns as noted in the email, and confirming with her that the concerns of s.22 have been assessed and no concerns were found. This caller then discussed the s.22 and confirmed that this can be discussed with the worker to ensure that we are s.22 then proceeded to discuss a variety of concerns, but this caller confirmed that these concerns have previously been noted and addressed. The tone of the discussion was respectful and positive and s.22 is happy to speak with the worker about her concerns regarding s.22

Follow Up Required?

COMMENTS:

N/A

CONTACT NAME: Troy Morin, CSM Prince George LSA
CONTACT NUMBER: 250-645-4129
MCFD OFFICE: 1441 7th Ave, Prince George

Text Attachment: Log ID 215103

Incoming email

From: Frenkel, Nadine H [mailto:Nadine.Frenkel@leg.bc.ca]
Sent: December-19-13 9:54 AM
To: Reddy, Brandon CFD:EX
Cc: King, Judy LASS:EX
Subject: s.22

s.22

The above noted constituent has contacted this office regarding the custody and care of s.22
s.22 has stated that s.22 in the care of a couple that reside in s.22

s.22

Please look into this situation for s.22 and feel free to contact her directly and advise this office of the outcome.

Thank you.

Nadine Frenkel
Constituency Assistant to;
John Rustad, MLA
Nechako Lakes
Ph: (250) 567-6820
Fax: (250) 567-6822
Toll free: 1-877-964-5650
Nadine.Frenkel@leg.bc.ca

Text Attachment: Log ID 215062

response

From: MCF Correspondence Management MCF:EX
Sent: Monday, December 23, 2013 4:18 PM
To: s.22
Subject: Response from MCFD

VIA E-MAIL
Ref: 215062

s.22

Dear s.22

Thank you for your e-mail dated December 17, 2013, addressed to the Honourable John Rustad, MLA for Nechako Lakes, with a copy to the Honourable Stephanie Cadieux, Minister of Children and Family Development.

I am writing to inform you that your e-mail was forwarded to the appropriate Ministry of Children and Family Development office in the North Central Service Delivery Area located in Prince George. Should you wish to contact the office directly, please call 250 565-4367.

Thank you again for your e-mail and for your concern for your friend and her children.

Krista Cain
Manager
Client Relations Branch

Client Relations Branch
Office of the Deputy Minister
Ministry of Children and Family Development
We are setting the standard of excellence throughout government,
in the delivery of quality customer information

Text Attachment: Log ID 215062

Not Responsive

-----Original Message-----

From: s.22
 Sent: December 17, 2013 1:49 AM
 To: Rustad.MLA, John
 Cc: Cadieux.MLA, Stephanie
 Subject: A plea for help over a grave injustice

To the Honorable John Rustad:

You may recognize my name, s.22 and I believe we may have spoken briefly in the past. However, I would not presume to seek your favor due to this relationship. I am writing to you today because of an issue occurring within your riding in Vanderhoof, and it concerns s.22 I am sending a copy of this mail to the Minister of Children because it is before her Ministry, and should be reviewed by her also. I am most dismayed, because the situation is made worse by the holidays and the inevitable shutdown of services at courts, ministries, and medical assessments during this time.

It has come to my attention that s.22, an acquaintance of mine, dare I say friend, has lost custody of her children without being notified by the Ministry in any official capacity. The children's names are: s.22
 s.22

They are currently in the care of s.22 I have heard s.22
 s.22

I have seen no evidence the children are in any physical danger or abusive situations, but they seem ill cared for. They
 s.22

s.22 I have many reasons to believe there is abuse of the foster care system here, and I suspect a conflict of interest by some in the Ministry of Children, especially in this small town where everyone knows each other.

s.22

Now, while I personally believe s.22, that is before the courts, and it is not for us to deliberate over email. The only assertion that I care to make, is that the children are in an unsuitable environment now. By all rights and regulations, the Ministry of Children should conduct an investigation into that situation and if necessary have them removed from there.
 s.22

For now, this is all I know. I will continue what investigations I can on my own, and may contact you further, but it is late and I am tired.

I must apologize to you Honorable Ministers for bothering you and your staff personally with this issue during what should be a happy time of year, but I, like s.22 am desperately reaching out to all who may listen and assist. I only ask that someone double check that these children are in good hands. If I can somehow assist in that matter, by all means contact me.

Sincerely,

s.22



BRITISH
COLUMBIA

MINISTRY OF CHILDREN AND FAMILY DEVELOPMENT TELEPHONE RESPONSE RECORD

Cliff Reference #: **214898**

Date of phone call: **December 16, 2013**

Time of call: **9:37**

To whom call was made: s.22

CALL DETAILS:

(Please include a brief sentence or two on what was discussed, tone of discussion, and satisfaction of individual involved)

I left two messages for s.22 to call on December 10 AND 11, And he called my back Dec 13. 2013 and I called him back this am. I went over the call and the concerns that s.22 had communicated with the MLA's office. The first concerns was that he didn't know s.22 and he informed me that now he does. The second complaint was that he does not know what he needs to do s.22
s.22, I asked s.22 if it would help if the social gave him the expectations in writing. He said it would. He went on at length that s.22
s.22 His main complain about the social worker is that she did not tell him what he needs to do even after he told her s.22

I told s.22 that I would have the social worker to put what expectations are of him in writing and he stated that he was satisfied with that. I said if he had any future concerns he could call me back however should first call the Team Leader.

Follow-up Required? Yes ☐ No ☒

COMMENTS:

s.22

Contact Name: **Walter Serraglio**

Contact Number: **604-586-2834**

Text Attachment: Log ID 214898

Incoming email

From: Lee, Chantal
Sent: December 6, 2013 2:23 PM
To: Conroy, Caitlin CSCD:EX
Subject: Constituent Enquiry - s.22

Hello Caitlin,

We need some help from you--

s.22 is our constituent. He came to us seeking help s.22
social worker, s.22 very rude and unfair to him. s.22 He also found the

s.22

s.22 requested the MLA's assistance:
- To find out s.22
- To know what procedure he should follow s.22
- To file a complaint against the social worker, s.22

I am attaching the signed CoA and the case sheet with details.

It would be greatly appreciated if you could please look into it and provide advice on our MLA's response.

With warm regards,

Chantal

..
Chantal Lee
Constituency Assistant to
Hon. Amrik Virk, MLA
Surrey-Tynehead
201-15135 101 Ave., Surrey, BC V3R 7Z1
Tel: 604.586.3747 | Fax: 604.584.4741
www.amrikvirkmla.ca

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BRITISH
COLUMBIA

MINISTRY OF CHILDREN AND FAMILY DEVELOPMENT TELEPHONE RESPONSE RECORD

Cliff Reference #:

Date of phone call:

Time of call:

To whom call was made:

CALL DETAILS:

(Please include a brief sentence or two on what was discussed, tone of discussion, and satisfaction of individual involved)

I spoke with s.22 regarding the youth, s.22 who is residing with her s.22 We also discussed his enrolment in school in s.22 The discussion was cordial and I did offer mediation as a possible option

Follow-up Required? Yes ☐ No ☒

COMMENTS:

I did leave my phone number with s.22 in some type of conflict resolution s.22 should s.22 be willing to participate

Contact Name:

Contact Number:

Text Attachment: Log ID 214856

Incoming email

From: s.22
Sent: December-04-13 9:52 AM
To: Yamamoto.MLA, Naomi LASS:EX
Subject: Re: Youth in my Care

Matthew,

s.22

On Wed, Dec 4, 2013 at 9:11 AM, Yamamoto.MLA, Naomi wrote:
s.22

This is very helpful. One more questions – how did you know s.22 before he came to be in your care?

Regards,

Matthew

From: s.22
Sent: December 3, 2013 2:02 PM
To: Yamamoto.MLA, Naomi
Subject: Re: Youth in my Care

Matthew,

s.22

There were two counsellors involved through Community Services in Mission and there was an MCFD file opened. I have a text message from s.22 a counsellor with Community Services stating that he felt s.22 was in danger and for

s.22

s.22 The file with MCFD has been closed and they will not open a new one. They have told me that as long as s.22 is safe, happy and well looked after s.22
There is no paperwork or documentation other than text messages.

s.22 does not wish to return to live with s.22

Let me know if you require any further information.

s.22

s.22

On Tue, Dec 3, 2013 at 12:51 PM, Yamamoto.MLA, Naomi wrote:

Hello s.22

I have a question that will help us proceed. How did you come to be in the care of s.22 ' Is there any paperwork or documentation?

Regards,

Matthew

Matthew Naylor | Constituency Assistant
Honourable Naomi Yamamoto, MLA
North Vancouver - Lonsdale
5 - 221 West Esplanade
North Vancouver, B.C.
P: 604.981.0033 | F: 604.981.0044
www.naomiyamamotomla.bc.ca

From: s.22
Sent: November 27, 2013 11:06 AM
To: Yamamoto.MLA, Naomi
Subject: Youth in my Care

Ms. Yamamoto,

s.22

s.22
healthy and happy. He does not wish to return to

MCFD was involved but they have since closed his file. He is safe,

s.22
maintain he can return to

s.22
These things have been brought to the attention of MCFD but they still

s.22

s.22

I do not understand MCFD's position in this matter.

s.22

s.22

I do not know if there is anything you can do to help. Any suggestions would be appreciated.

s.22

MLA Bullets prepared for Todd Stone, Kamloops - South Thompson

Issue:

has

contacted MLA Todd Stone with the following questions:

- 1) What recourse is available to Early Childhood Educators when they feel they have been wrongly accused and have had their licence to practice "Flagged" by a provincial Licensing Officer?
- 2) Why is the provincial childcare subsidy program unable or unwilling to contact the childcare centre if there is a question or concern regarding a family's subsidy application most centres have the original application on file, they have assisted the family to fill out the forms and have faxed them to subsidy for the family so there is no expectation of privacy in this instance?
- 3) How do childcare providers report a social worker for breaking confidentiality when the social worker in question is the supervisor

s.22

s.22

s.22

Response:

1. What recourse is available to Early Childhood Educators when they feel they have been wrongly accused and have had their licence to practice "Flagged" by a provincial Licensing Officer?

Response:

- The Director of the Early Childhood Educator (ECE) Registry contacted s.22 on December 30, 2013 to request clarification of the term "flagged" in order to provide the correct information.
- The ECE Registry is the legislated authority responsible for issuing ECE and ECE Assistant Licences to Practice.
- The ECE Registry also investigates complaints and reports of practice concerns of ECEs and ECE Assistants.
- The investigation process, outlined as follows, includes several opportunities for the ECE or ECE Assistant to respond to the practice concerns as well as the outcome of the investigation:
 1. Complaints or reports regarding the practice of an ECE or ECE Assistant are reviewed to determine if they meet the legislative threshold to initiate an investigation. The threshold includes gaps in character or skill requirements and/or if the alleged conduct detrimentally affected the health, safety or well being of a child.
 2. When the threshold is met, an investigation is initiated at which time the individual is notified by letter and contacted for an interview.
 3. A formal recorded interview is conducted with the individual where the individual has an opportunity to speak to the matter.

4. Other persons and resources relevant to the investigation may also be contacted or reviewed.
5. At the conclusion of the investigation phase, a report is written with recommendations. The recommendations range from no action to terms and conditions, suspension or the cancellation of a Licence to Practice.
6. A letter is sent to the individual outlining any action to be taken on the Licence to Practice. The letter includes that the individual has the opportunity to dispute the action by submitting additional evidence for reconsideration.
7. Any new evidence is considered and the individual is notified of the final decision.
8. If the individual disputes the final decision, the individual has the opportunity to appeal the decision to the Community Care and Assisted Living Board.

2. Why is the provincial childcare subsidy program unable or unwilling to contact the childcare centre if there is a question or concern regarding a family's subsidy application most centres have the original application on file, they have assisted the family to fill out the forms and have faxed them to subsidy for the family so there is no expectation of privacy in this instance?

Response:

- The Child Care Subsidy Centre (CCSC) offers two options to share information with a care provider regarding a client's file.
- If a client wishes someone to speak on their behalf via telephone, and the client and care provider are present together, the client can give verbal consent to a CCSC staff member over the phone.
- The second option is a Third Party Consent form. This form was developed for parents who wish to appoint a representative to speak with CCSC on their behalf. The consent is valid until the client's case is closed or consent is withdrawn in writing. Parents may request this form by calling the CCSC at (250) 356-6501 in Greater Victoria and elsewhere in British Columbia toll-free at 1-888-338-6622.

3. How do childcare providers report a social worker for breaking confidentiality when the social worker in question is the supervisor

s.22

s.22

Response:

- Information collected under the *Child, Family and Community Service Act* (CFCSA) is subject to the privacy and information sharing provisions within the Act.
- The name of a person reporting suspected child abuse or neglect is kept confidential, unless it is required for purposes of a court hearing.
- Information about what is reported is shared with a child's family only to the extent needed to respond to concerns about the child's safety and well-being.
- Generally, as noted above, the CFCSA provides authority to a child welfare worker to collect and share information on an as-needed basis to help ensure a child's safety and

well-being. In many cases, specific guidance on information sharing is provided in protocols and/or guidelines

- In most cases a service provider's duty to report suspected child abuse or neglect overrides a duty to protect the privacy of clients, patients, students, staff or colleagues.
- If a person believes information a child care provider gave in confidence to a child welfare social worker was released inappropriately by the social worker's supervisor, the person may wish to speak directly to the supervisor regarding his/her concerns. Or if the person prefers to speak to someone other than the supervisor the Community Service Manager whom the supervisor reports to can be contacted or the Executive Director of Service who has responsibility for social work practice in her/his geographic area.
- The Acting Community Service Manager for Kamloops, Tammy Davis can be reached at (250) 371-3650 and the Executive Director of Service for the Thompson Cariboo Shuswap, David Hall can be contacted at (250) 371-3650.
- Further information about privacy/information sharing and the role of service providers in keeping children safe can be found in the BC Handbook for Action at the following link: http://www.mcf.gov.bc.ca/child_protection/pdf/handbook_action_child_abuse.pdf

Text Attachment: Log ID 215128

Incoming email

From: Stone.MLA, Todd
Sent: December 20, 2013 3:32 PM
To: s.22
Subject: RE: questions i asked you on oct 28/2013 in chase

Hello s.22

I apologize that you have not yet received the answers to your questions and also acknowledge the length of time that has past since you first submitted your email to us.

Unfortunately, I do not have the answers for you at this time. However, I am still trying to find the answers for you and will forward you any information as soon as I receive it.

I appreciate your patience on this matter and again apologize for not being able to get back to you sooner.

Sincerely,

Patricia Nagy,
Constituency Assistant

Todd Stone, MLA Kamloops – South Thompson
Minister of Transportation and Infrastructure

Email: Pat.Nagy@leg.bc.ca
Phone#: 250-374-2880 Fax #250-377-3448
Toll Free #: 1-888-299-0805
Website: toddstonemla.bc.ca

From: s.22
Sent: December 19, 2013 2:16 PM
To: Stone.MLA, Todd
Subject: questions i asked you on oct 28/2013 in chase

Hello I never did an response back to my questions I asked at your meet and greet in Oct in Chase I will re ask the questions now

- 1) What recourse is available to Early Childhood Educators when they feel they have been wrongly accused and have had their licence to practice "Flagged" by a provincial Licensing Officer
- 2) Why is the provincial childcare subsidy program unable or unwilling to contact the childcare centre if there is a question or concern regarding a family's subsidy application most centres have the original application on file, they have assisted the family to fill out the forms and have faxed them to subsidy for the family so there is no expectation of privacy in this instance
- 3) How do childcare providers report a social worker for breaking confidentiality when the social worker in question is the supervisor

s.22

s.22

I look forward to hearing from you.

MAL Bullets prepared for Todd Stone, Kamloops-South Thompson

ISSUE: The reduction of s.22 Child Care Subsidy (CCS) based on the assessment of a renewal application, namely with her son who turned 5 years old.

BACKGROUND INFORMATION:

- The Child Care Subsidy Program assists low and moderate income families with the costs of child care
- Eligibility is outlined in the *Child Care Subsidy Act* and Child Care Subsidy Regulation.
- CCS is calculated taking into account net income, family size, age of the child and type of care (out of school, group, family, preschool, etc).

RESPONSE:

- On September 19, 2013, s.22 submitted a renewal application for CCS.
- An assessment of the renewal for September 1, 2013 determined that she was no longer eligible for full CCS based on her marital status, income and age of her child.
- In September 2011, subsidy rates and thresholds were amended for five year olds to align with the implementation of Full Day Kindergarten. At that time, the ministry also increased the maximum monthly subsidy rate for parents requiring care before and after school, on non-instructional days and during school closures. Subsidy rates for four hours of care or less per day increased to \$175 per month and rates for more than four hours per day increased to \$210 per month.
- In this situation s.22 child turned 5 years old in August and attend school full time. Given these changes, the renewal of CCS had to consider these new circumstances.
- s.22 was sent a letter explaining the reduction in CCS on September 19, 2013 and was provided with information for filing a formal review of the ministry's decision through the Reconsideration and Appeal process.
- On October 3, 2013, s.22 spoke to an Adjudicator with the CCS office and who went over the calculation of CCS and outcome of her assessment.
- As of December 13, 2013, s.22 has not contacted the CCS office about the Reconsideration and Review process.

Dec. 11. 2013 12:20PM

1-877-^{No. 0079}544-P. 1699

Re. File # → #

s.22

CONSTITUENCY ENQUIRY FORM

Constituency Office

Todd Stone, MLA Kamloops — South Thompson

Dec 12/13

Date: 13/12/10 Time: _____

s.22

— This is from a MLA
— office. It's regarding
— a constituency
complaint of lower
dc subsidy.

Contact By:

Phone _____ Email _____
Letter _____ Visit _____

Referral from:

Terry's Office _____
MP's Office _____

Enquiry/Background Information

Consent Form (circle): ☒ YES ☐ NO

Needs help with child care subsidy. one was receiving
s.22 1 month 5 years it dropped to s.22 1 month. s.22

s.22

Action Taken

File Closed (circle): YES NO

Date: _____

Initial: _____

Entered on Maximizer: YES NO

Comments:

CA Name:

Pat NAGY
Constituency Assistant
Todd Stone, MLA
Kamloops South-Thompson

Martin.MLA, John

From: s.22
Sent: October 30, 2013 12:21 PM
To: Martin.MLA, John
Subject: Query regarding a constituent
Attachments: s.22

Hello John Martin's people,

First, my congrats to John on his election victory in last spring. Another John Martin in the legislature - the last one, c. turn of the 20th century, ended up a Premier!

I write today on behalf of my parents, who are constituents of yours. The story is a bit complicated and I am sure they can fill you in on all the details if we can arrange a meeting at your office at some point. But here is the gist of it. They find themselves with custody of a 4 year old who needs dental work but it appears that no one in government will take responsibility for helping them pay for it.

Here is some background: my parents s.22 are the care-givers for s.22

s.22 my
parents have been pursuing gaining full custody of this child but, with the advent of some new regulations this year, it has proved to be lengthy process.

And here is the rub; until they get full custody and guardianship from the courts. it would appear that no one will grant them any services for this child. s.22

s.22

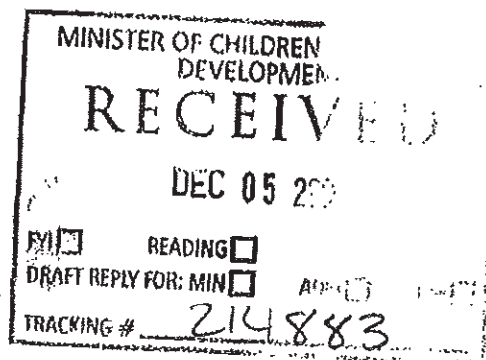
s.22

s.22 I am certain that there is some way to sort this out with your help. Would you contact me so that we might set up a meeting with them and your office?

Thank you for your attention to this matter.

Sincerely,

s.22



Text Attachment: Log ID 214893

MLA Bullets for Marc Dalton

- Autism Funding is intended to assist families with the cost of purchasing autism intervention services (based on best practices) to promote their child's communication, social-emotional, pre-academic and functional life skills development.
- Currently, Autism Service Dogs are not considered a best practice intervention and are therefore not an eligible Autism Funding expense.
- The use of service dogs with children with Autism Spectrum Disorder (ASD) is a relatively new and growing application of trained dogs.
- There is some limited qualitative research that indicates that autism assistance dogs can provide a number of benefits to the child with ASD. However, the consensus is that while anecdotally assistance dogs may be beneficial, there is no controlled research indicating that they are an effective form of intervention for children and youth with ASD.
- Specifically, there are no studies demonstrating that an Autism dog can support a child's development in the same way as evidenced-based intervention.
- Two recent reviews on the use of animal assisted therapy (O'Haire, 2013) and the use of Assistance and Therapy Dogs for Children with Autism Spectrum Disorders (Berry et al., 2013) both concluded that although many of the studies found positive outcomes, most were limited by methodological weaknesses and further research with better designs and using larger samples is needed.
- MCFD will continue to monitor the research as it develops regarding the evidence for the use of assistance dogs to promote better outcomes for children with ASD and will update policy if and when there is sufficient evidence to support the use of assistance dogs as an intervention method.

Text Attachment: Log ID 214893

Incoming

From: Reddy, Brandon CFD:EX
Sent: Wednesday, November 27, 2013 1:31 PM
To: Teng, Zita MCF:EX
Subject: Assistance Dog

Hi Zita,

I got a call from MLA Marc Daltons office regarding a constituent who has a child with autism and another disorder that I have forgotten what is called in the last 5 minutes. The family of the child is trying to get him an assistance dog and the waitlist through the non-profit who provides these dogs for free is five years. They are wondering if there are any MCFD programs that would be able to fund them purchasing a dog to get trained to bypass this waitlist. Off the top of my head respite care comes to mind but I don't know if this is something they would get approved of. Would respite work, or is there some other program they may be eligible for.

/end rambling

Thanks,

Brandon Reddy
Executive Assistant to the
Honourable Stephanie Cadieux
Minister of Children and Family Development

Brandon.Reddy@gov.bc.ca
p: 250.387.9699
f: 250.356.7292

MLA Bullets prepared for Steve Thomson, Kelowna – Mission

ISSUE: Request from s.22 regarding Giving in Action (GIA) Society funds

RESPONSE:Background on GIA:

The Giving in Action Society was established in 2006 with funding from the Ministry of Children and Family Development, Community Living BC and the Vancouver Foundation which administers the program. The funding is used to provide one-time grants to help individuals fully participate in their home and community. Since its inception, \$41 million dollars in grants have been provided to families.

Current Status:

- Constituent s.22 applied and were awarded a grant to renovate their home through the GIA Society. The funds were to be used to modify their home to enhance accessibility for their s.22 who uses a wheelchair for her disability.
- s.22 and their grant was cancelled and awarded to another family in need. The GIA Society has experienced an unprecedented number of applicants and currently has limited flexibility in administering funding.
- The family is now unable to complete the renovations s.22
- s.22
- The GIA Society is aware of the unfortunate circumstance of the s.22 family and has placed a high priority on resolving the issue and providing supports for this family should funding become available.
- Due to the limited funds available, the Vancouver Foundation is not able to accept new applications. At this time, it is not known when or if additional funds will become available. Government will consider providing funding to GIA should fiscal circumstances improve.
- The family has been approved for a grant in the amount of s.22 through the Home Adaptations for Independence (HAFI) program of BC Housing. Given that the maximum financial assistance through this program is \$20,000 per home, the family is encouraged to call HAFI at 604-646-7055 (toll free: 1-800-407-7757 extension 7055), or email hafi@bchousing.org. The program is willing to look into the family's circumstance to see if the outstanding renovations meet the criteria for eligible adaptations.
- Since 2005, the Ministry of Children and Family Development through its At Home Program has provided the family with s.22

s.22

Text Attachment: Log ID 214955

Incoming - 214955

Hello Gentlemen: as you are likely aware the Giving in Action website is encouraging folk to write to their MLA in support of funding for this foundation. We have received several of these lobbying letters but I am enquiring about one specific constituent who has found himself in quite a predicament. I have attached his email along with the pictures he has sent.

I have had a conversation with Ms. Jeanette Moss who is the Manager in charge of the Family Fund. She agrees that the

s.22
In times past, Jeanette has said that the fund has been extremely flexible about reinstating grants – however this time through – because funds were so limited – they were re-allocated when the s.22
s.22

As I understand that funding has come through both Social Development and MCFD – I am emailing both of you to see if there is anyway whatever that funding can be found to help out this family and their s.22

They have been approved for a grant through HAFI for s.22 but I don't believe it is for the renovations necessary nor am I sure that these reno's would be eligible through HAFI.

Please advise if you think that there is anything that can be done for the s.22 – I will be reviewing this file with MST on Friday. Thanks Nan

Nan Pellatt, Constituency Assistant to
Steve Thomson, MLA
Kelowna Mission
Tel: 250.712.3620
Fax: 250.712.3626

www.stevethomsonmla.bc.ca

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Text Attachment: Log ID 214955

Incoming Attachment 1

Steve Thomson, MLA

Subject: Continued support to The Giving in Action Society, Vancouver Foundation – Family fund

Dear Mr. Thomson,

We have been greatly blessed as recipients of the Family Fund which provided the conversion of a van so our
s.22 wheelchair could be loaded in our family van and become mobile.

Recently we were approved for additional funds to allow a renovation of a portion of our home s.22

s.22

Unfortunately s.22 our approved funding was cancelled. Not realizing that the
funds were re-allocated to another family, we continued to move forward with plans approved by the city: s.22

s.22

s.22

We ask that in your position as MLA, that you lobby for further funding to Giving in Action so that our family, and families like ours, can receive support to lessen the burden experienced while caring for family members that are severely handicapped.

s.22

We thank you for your support

s.22

MLA Bullets prepared for Pat Pim – Peace River North

ISSUE:

Grandparents had a Family Group Conference on July 29th, 2013 regarding Grand-daughters
s.22 Grandfather does not feel the decisions that were made on this
day are being followed through.

RESPONSE:

- On July 29th, 2013 a Family Group Conference was held to discuss planning for s.22
s.22 where two plans were proposed for planning for the children.
- Plan B required assistance of a home visit from another office or province. The appropriate steps have been taken to seek assistance from the other province with respect to completing the tasks outlined for a home visit to be completed.
- The children's social worker has requested Criminal Record check information from Grandparents and all adults living in the home in order to proceed further with steps for Plan B.
- The children being placed with s.22 was in part due to the
s.22 requesting assistance rather than the children going into foster care.
- s.22 had a pre-existing relationship with the children.
- Family Case Conference is being held in court s.22

Text Attachment: Log ID 214975

Incoming - 214975

Good Afternoon Brandon,

I have attached Constituent s.22 Certificate of Authority to Obtain Personal Information, plus also a letter s.22 faxed into MLA Pat Pimm's office. Asking Pat to assist him on getting plan B into action, and where Plan s.22 came from... Reading the attached letter you will understand this statement more. I would like to know if what is said in this letter is correct, and what is being done in this case. Could you look into this matter and email me your findings.

Thank-You

Dallas Strickland
Constituency Assistant
Pat Pimm, MLA
Peace River North
Phone # (250) 263-0101

From: ricohmfed@leg.bc.ca [mailto:ricohmfed@leg.bc.ca]
Sent: December 11, 2013 9:27 AM
To: Strickland, Dallas D
Subject: RicohScan

MLA Bullets prepared for Amrik Virk, Constituency Surrey-Tynehead

ISSUE: Consituent s.22 has contacted his MLA for help in dealing with a social worker at the MCFD Guildford office. His children were removed s.22
s.22

RESPONSE:

- The consituent had an agreement with s.22
s.22
- The children were removed from s.22 when it became apparent s.22
s.22
- The children have been placed with a family friend s.22 and
that know the children.
- The care givers have agreed to look after the children as long as s.22
s.22
- s.22
- The Community Service Manager spoke to the consitituent regarding his concerns of his social worker and they seem to stem from his view that he is not been given a clear plan of what he needs to do s.22 He has had two meetings with the team leader and with the social worker so that he can make his views known and can collaboratively work at s.22 The social worker and the team leader have attempted to plan with the consituent; however, the meetings did not go well.
- The file will be transferred to a multidisciplinary team for ongoing support and a new social worker has been assigned.
- s.22

Not Responsive

From: Lee, Chantal
Sent: December 6, 2013 2:23 PM
To: Conroy, Caitlin CSCD:EX
Subject: Constituent Enquiry - s.22

Hello Caitlin,

We need some help from you--

Mr. s.22 is our constituent. He came to us seeking help
social worker, s.22 very rude and unfair to him.

s.22

He also found the

s.22

s.22 requested the MLA's assistance:

- To find out s.22
- To know what procedure he should follow s.22
- To file a complaint against the social worker, s.22

I am attaching the signed CoA and the case sheet with details.

It would be greatly appreciated if you could please look into it and provide advice on our MLA's response.

With warm regards,

Chantal

Chantal Lee
 Constituency Assistant to
Hon. Amrik Virk, MLA
 Surrey-Tynehead
 201-15135 101 Ave., Surrey, BC V3R 7Z1
 Tel: 604.586.3747 | Fax: 604.584.4741
www.amrikvirkmla.ca

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MLA Bullet points for Terry Lake –Kamloops-North Thompson

ISSUE: Constituent and Father, s.22 has raised concerns about the custody of his daughter with his MLA.

REPSONSE:

- The Ministry for Children and Family Development (MCFD) in Kamloops does have an active file with the constituent and his ex-spouse.
- The file is open s.22
s.22
- Ministry for Children and Family development has not taken a position of whether or not s.22
- The youth is s.22
- The MCFD Social Worker assigned to the file s.22
s.22
- The Executive Director of Service, David Hall met with the constituent on December 18, 2013 and the constituent did not share these concerns nor any information with him at that time.
- If the constituent has any additional questions or concerns they are encouraged to contact the local MCFD at 250 371-3650.

Text Attachment: Log ID 215102

Incoming email

From: Yaron, Gillian [mailto:Gillian.Yaron@leg.bc.ca]
Sent: December-19-13 10:15 AM
To: Reddy, Brandon CFD:EX
Subject: FW: RicohScan

s.22

s.22

s.22 would like to have a impartial 3rd party re-evaluate the situation.

If you would be able to contact s.22 directly, it would be greatly appreciated.

Thanks,
Gill

Gill Yaron Constituency Assistant

Terry Lake, MLA Kamloops – North Thompson
Minister of Health

Email: Gillian.yaron@leg.bc.ca
Phone#: 250-554-5413 Fax #250-554-5417
Toll Free #: 1-888-299-0805
Website: terrylakemla.bc.ca

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]
Sent: December 19, 2013 9:46 AM
To: Yaron, Gillian
Subject: RicohScan