

FOI Request Description:

"A table or list identifying which information technology services are provided to the ministry by ministry staff or through a contract, as of March 1, 2012. For services provided by ministry staff, the list of positions that perform each service, including title and classification."

Services provided by MCFD staff:

- Business Support - Provincial team works with information systems service providers to provide support to ministry clients including problem resolution, enhancement management, etc
- Application Management – Provincial team responsible for testing and managing release and changes relating to regions/environments. Responsible for managing information systems service provider contracts.
- Application Security – Provincial team responsible for all aspects relating to systems security framework including monitoring, access control, incident management, alignment to OCIO and Ministry CIO policies
- Infrastructure Support – Provincial team responsible to work with SSBC on items such as desktop software and network services

Services provided by MCFD contactors:

- Base Services - includes ongoing application support and infrastructure maintenance services (e.g. preventative and corrective maintenance, minor enhancements, etc) to keep both ministry legacy applications and hardware servers running and supported.
- As, If and When Requested Services - for all the Ministry's line of business computer systems. Also includes new major systems development, major enhancements, consulting services, etc.

List of positions and classifications of Ministry staff that provide support:

Director, Application Mgmt and Client Support	Business Leadership
Manager, Client Support	IS30
Security Architect	IS30
Manager, PMO	IS30
Manager, Testing Services	IS30
Senior Business Analyst	IS27
Project Manager	IS27
Senior Business Analyst	IS27
Senior Business Analyst	IS27
Senior Business Analyst	IS27
Senior Business Analyst	IS27
Senior Business Analyst	IS27
Senior Application Change Coordinator	IS27
Business Analyst	IS24
Business Analyst	IS24
Business Analyst	IS24
Business Analyst	IS24
Business Analyst	IS24
Security Analyst Team Lead	IS21
Security Analyst	IS18
Security Analyst	IS18
Security Analyst	IS18
Security Analyst	IS18
Security Analyst	IS18
Senior Business Analyst	IS30
Technical Architect	IS30
Senior Business Analyst	IS27
Senior Business Analyst	IS27