



ARCS: 292-30
File: AED-2012-00026

April 23, 2012

Sent via email:

Dear _____ :

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Advanced Education on March 8, 2012. Your request is for:

- *“A table or list identifying which information technology services are provided to the ministry by ministry staff or through a contract, as of March 1, 2012. For services provided by ministry staff, the list of positions that perform each service, including title and classification.”*

Please find enclosed a copy of the records located in response to your request. These records have been provided to you in their entirety. Additionally, we have attached a list of information technology services that contractors were providing to the ministry as of March 1, 2012. Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of 72 hours after it is released electronically or a minimum of five business days after it has been released by mail in hardcopy. To find out more about Open Information, please access the Open Information website at: <http://www.openinfo.gov.bc.ca/ibc/index.page>

If you have any questions regarding your request, please contact Hema Paupiah, the analyst assigned to your request, at 250 387-1805. This number can be reached toll-free by calling 604 660-7867 from Vancouver or 1 800 663-7867 from elsewhere in BC, and asking to be transferred to 250 387-1805.

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You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in cursive script that reads "Maxine Vanzetta".

Maxine Vanzetta, Manager
Health and Education Team
Information Access Operations

Enclosures

<p style="text-align: center;">How to Request a Review with the Office of the Information and Privacy Commissioner</p>

If you have any questions regarding your request, please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250 387-5629 Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.

LIST OF INFORMATION TECHNOLOGY SERVICES FROM CONTRACTORS

CONTRACTOR	INFORMATION TECHNOLOGY SERVICES
CGI	<ul style="list-style-type: none"> - Application support/enhancements of a few systems; and - On demand/as needed: database administration, SharePoint administration support, middle-tier support, data architecture support, preventative maintenance and software upgrade.
BERLIN EATON	Business process review and facilitation services
QUARTECH SYSTEMS	Technical consultation and architecture
LEADING MATTERS	Project management
C-CUBED CONSULTING	Business analyst work
HORTON TRADING LTD.	Data entry