

Text Attachment: Log ID 215305

Incoming email

From: Ashlie, Cheryl [mailto:Cheryl.Ashlie@leg.bc.ca]  
Sent: January-08-14 12:26 PM  
To: Reddy, Brandon CFD:EX  
Subject: Request from MLA Bing

Hi Brandon,

Hope the week is treating you well.

You may have already received this from Marc Dalton's office, but Doug has also requested that the minister consider the points that are within the submission from the Early Childhood Development Committee that is active in our communities.

Thanks, Brandon.

Cheryl Ashlie  
Constituency Assistant to  
MLA, Dr. Doug Bing  
Maple Ridge-Pitt Meadows  
604 465-9299  
FAX 604 465-9294

Legislative Office:  
East Annex, Parliament  
Buildings  
Victoria, BC V8V 1X4  
Phone: 250 358 8171  
Fax: 250 387-8100  
doug.bing.mla@leg.bc.ca



Doug Bing, MLA

January 3, 2014

Dear Minister Cadieux;

I recently had the pleasure of meeting with representatives of the Ridge Meadows Early Childhood Development Committee, who are active in my riding of Maple Ridge-Pitt Meadows.

The attached letter from this committee outlines some of the concerns that they raised during a meeting with both myself and my colleague, Marc Dalton, MLA for Maple Ridge-Mission. While I recognize your leadership and knowledge within your ministry is of a high level and you are striving to address the concerns faced by citizens within your ministry's jurisdiction, I felt the feedback that the agencies have provided is reflective of the concerns I heard from them at our meeting and worthy of sharing.

I hope that you find their feedback and questions useful as you plan for the future. If you would like a further conversation with me on the topics that have been raised within this letter, please feel free to contact me, as I would be more than happy to share any information regarding the communities that I represent.

Thank you for your commitment

Sincerely,

MLA, Dr. Doug Bing  
Maple Ridge-Pitt Meadows  
#104 20130 Lougheed Hwy  
Maple Ridge, BC  
V4R 2P7  
604 465-9299

Text Attachment: Log ID 215434

Incoming email

From: Fassbender, MLA, Peter [mailto:Peter.Fassbender.MLA@leg.bc.ca]  
Sent: Thursday, January 16, 2014 9:31 AM  
To: Minister, MCF MCF:EX  
Subject: FW: urgent help needed

From: s.22  
Sent: January 15, 2014 10:02 AM  
To: Fassbender, MLA, Peter  
Subject: urgent help needed

TO WHOM IT MAY CONCERN.

My name is s.22 and I are raising our s.22 grandchildren.  
When we got custody of the children we were given the job of protecting them. But the other set of grandparents have caused many problems and the court has now taken away our right to protect the children.  
On numeral occasions the Court has threatened to remove the children from our care.  
I will attach a separate sheet with the facts.  
We need help to protect these little ones. But our hands are tied so we are asking for help from you.  
Sincerely

s.22

Text Attachment: Log ID 215521

Incoming email

Not Responsive

From: Reid.MLA, Linda [mailto:Linda.Reid.MLA@leg.bc.ca]  
Sent: January-22-14 3:51 PM  
To: Reddy, Brandon CFD:EX  
Subject: FW: s.22 request to meet with Minister Cadieux

Hi Brandon,

I am resubmitting this request to meet with the Minister. Please see the attached letter. This was put in before the election but because of the timing it was put off. As you can see it was scheduled for April 11th. Are you able to help set this up?

Thanks,

Laurie Sewell  
CA to the Hon. Linda Reid,  
MLA for Richmond East &  
Speaker of the Legislative Assembly of British Columbia  
Vice-Chair of the Canadian Region of CWP  
130-8040 Garden City Road  
Richmond, BC V6Y 1K3  
604.775.0891

Not Responsive



Text Attachment: Log ID 215827

**Incoming email**

From: Dykshoorn, Jean H [mailto:Jean.Dykshoorn@leg.bc.ca]  
Sent: January-31-14 10:31 AM  
To: Reddy, Brandon CFD:EX  
Subject: s.22

Hi Brandon,  
Thanks for understanding the concerns etc. I'm glad you are working with me on this one and getting some help. I've attached the letter from MCF that started this all. If there is anything else I can send you please let me know. Actually I wonder if you also need the copy of the legal paperwork that clearly shows that this is an interim order. I'll send it just in case.

Jean  
Jean Dykshoorn  
CA for Simon Gibson  
jean.dykshoorn@leg.bc.ca

.....  
33058 First Ave.,  
Mission, BC V@V 1G3  
Ph. 604-820-6203   
Fax. 604-820-6211 



## Text Attachment: Log ID 215250

Not Responsive

Hi Brandon

I spoke with you a while back about a pair of grandparents who were having difficulties getting visitation with their grandchildren. I have copied the email response I got from someone who was taking over for you at the time and I am attaching an email, which our office received recently. Could you look into this for me?

Thanks

Amber Born  
Constituency Assistant to  
Darryl Plecas, MLA  
Abbotsford South  
Tel: 604-744-0700   
Fax: 604-744-0701 

Not Responsive

## Plecas, Darryl

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**From:** s.22  
**Sent:** January 1, 2014 3:43 PM  
**To:** Plecas.MLA, Darryl  
**Subject:** ministry of children and family developement

Dear Mr Plecas;

Further to our earlier correspondence regarding our grand children who are in the care of the MCFD, we find ourselves again at a dead end with trying to communicate with them.

The team leader will not answer our calls and the foster families will not allow us visitation without the ministries approval. At our last meeting with them we were assured we had unrestricted visiting rights yet it seems we are pushed aside our hindered at every attempt to see our grand children in a normal family setting.

As we are the only semblance of a family that they have it is important that they be given the chance to know they are loved and part of a family.

s.22 and I would appreciate any help you could give us in this matter. We don't understand why s.22  
s.22 at the Langley branch refuses to answer our calls.

We only want our grand children to know that they have a family and are no different than other kids. They are becoming very confused about family ties and are now even separated from each other. s.22

has been placed in a separate foster home from s.22

Please give us whatever help you can.

Sincerely

s.22

Sent from my iPad

## Text Attachment: Log ID 215308

Incoming email

From: Cummins, Shari [mailto:Shari.Cummins@leg.bc.ca]  
Sent: January-09-14 5:19 PM  
To: Reddy, Brandon CFD:EX  
Subject: Constituent s.22

Hi Brandon --

Last fall you helped my coworker, Krista Bryce, with an issue on behalf of Parksville-Qualicum constituent s.22 regarding difficult she is having with the childcare subsidy system. The issue seemed to have been solved, but since then she says she has experienced continual problems, including demands for updated financial information, an audit and payment delays that have cause her to lose childcare. Krista submitted a previous Certificate of Authority, but I've done a new one in case it is needed. For background, below is the information you sent to Krista on July 23, 2013.

Regards,

Shari Cummins  
Constituency Assistant for  
Michelle Stilwell, MLA  
Parksville-Qualicum

- On July 15, CCS received a phone call from s.22 during which the Adjudicator was able to obtain clarification regarding s.22 renewal and approved a Benefit Plan based on the verbal information provided.
- Resolution: A CCS monthly Benefit Plan was approved as follows:
  - o June 2013, \$300.00 for 10 full days of care;
  - o July \$385.00 for 14 full days of care;
  - o no child care needed for August;
  - o September to December \$385.00 per month for 14 full days of care, after which time, s.22 will be need to complete and submit a self employment form indicating her monthly earnings.
- Two attempts were made by the Adjudicator to call s.22 back and advise her of the approved Benefit Plan, however these attempts were unsuccessful and the plan was mailed to her and the child care provider.



## Text Attachment: Log ID 215405

Incoming email

From: Thornthwaite.MLA, Jane [mailto:Jane.Thornthwaite.MLA@leg.bc.ca]  
Sent: Wednesday, January 15, 2014 09:27 AM  
To: Reddy, Brandon CFD:EX  
Subject: FW: Question from a Constituent

Hi Brandon,

One of our constituents has been receiving services from a program at the North Shore Disability Resource Centre for his child. Unfortunately, he has just been informed that the program will be terminated on March 31st, 2014.

From the letter, they have been in touch with someone from MCFD but now is asking Jane for assistance. Can you please provide me with some information that will help our constituents? Perhaps there is another program that will benefit the child.

Thanks very much,

Alysia

From: s.22  
Sent: January 10, 2014 10:19 PM  
To: Thornthwaite.MLA, Jane  
Subject: Question from a Constituent

Hello Ms. Thornthwaite:

I would be most grateful if you could read the attached letter regarding a constituency issue that has impacted many North Shore families.

Kindest regards,

s.22

s.22

January 10, 2014

Ms. Jane Thornthwaite  
MLA North Vancouver-Seymour  
217-1233 Lynn Valley Road  
North Vancouver, BC V7J 0A1

Dear Ms Thornwaite:

My name is s.22 and I am constituent who lives at s.22

s.22 and I wanted to contact you with regards to the cancellation of the one-to-one support that we are currently receiving through the North Shore Disability Resource Centre with Ministry of Children and Family Development approval.

s.22 has autism and has been the recipient of this beneficial program for the past s.22 years. This program is for individuals between the ages of 5 and 18. Each person along with their family develops a plan in order to be successful in reaching specific goals in community settings. Participants enjoy fun, skill-building activities with their one to one support worker who is suitably matched with the individual for the best possible outcome. We are currently receiving s.22 of service a week.

We are terribly disappointed with the news of the termination of this service for this has been a wonderful program for s.22 and a tremendous benefit for our family to have had s.22, a NSDRC worker help us over the years.

s.22 contacted s.22 for the Ministry of Children and Family Development who informed s.22 that s.22 current program is being eliminated because they have decided to change the program to a one-year goal oriented program. When s.22 mentioned that not all children with a disability can reach their goals in one year, s.22 replied by stating that this wasn't the right type of program for s.22

Unfortunately, an alternative type program hasn't been proposed leaving many North Shore families feeling very anxious and extremely concerned. I cannot accentuate how precious five hours of service are to families with special needs children.

I was hoping that you could look into this matter and provide some assistance for the many constituents who rely on this very important service. The current service will be terminated on March 31<sup>st</sup>, 2014.

Sincerely,

s.22

Text Attachment: Log ID 215452

Incoming email

-----Original Message-----

From: Reimer.MLA, Linda [mailto:Linda.Reimer.MLA@leg.bc.ca]

Sent: January-17-14 11:29 AM

To: Reddy, Brandon CFD:EX

Subject: RE: Re my voicemail message to your office and your returned voicemail. re Autism Funding

Here is the consent form. Her son's name is s.22

Kindly,  
Isabel

Not Responsive

----- Original Message -----

From: Reimer.MLA, Linda [mailto:Linda.Reimer.MLA@leg.bc.ca]

Sent: Wednesday, January 15, 2014 01:48 PM

To: Reddy, Brandon CFD:EX

Subject: FW: Re my voicemail message to your office and your returned voicemail. re Autism Funding

Hello Brandon, thank you again for stopping by our office today it was so nice to meet you and chat. I am forwarding you the file the I was talking to you about, I did send it to Kit yesterday so you guys can decided who can follow up on it.

This is all the info I have from her, I hope is enough.

Thanks so much,

Isabel Acosta Sowerby | Constituency Assistant

Linda Reimer, MLA  
Port Moody – Coquitlam  
#203 – 130 Brew Street

Port Moody, B.C. V3H 0E3  
P: 604.469-5430 | F: 604.469-5435

[www.lindareimermla.ca](http://www.lindareimermla.ca)

Not Responsive

From: s.22  
Sent: January 10, 2014 6:39 PM  
To: Reimer.MLA, Linda  
Subject: Re my voicemail message to your office and your returned voicemail. re Autism Funding

To whom this may concern:

Below I have attached one of the emails I sent explaining my issue with the autism funding unit's handling of my son's invoices; I have sent approx 2 emails since (in the month of December) and have received no reply. s.22

s.22 so have little time to chase after the appropriate people. My son only receives \$6,000 in funding for his autism and every little bit counts. I do not believe he should be penalised as the unit's call taker gave me the wrong information. Also I expect a timely response or at least an out of office reply message from the funding unit. I realise provincial government agencies are understaffed, however I still believe every constituent, especially young ones deserve service.

This issue may need further clarification so please do call me at s.22

So what I am looking to obtain is the remainder of his funds for his s.22 birthday year (approx \$1700) in a timely manner as I have a s.22 to pay. My son's name is s.22

If you could get back to me early next week I would greatly appreciate this.

Thank you

s.22

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From: s.22  
Sent: Friday, December 06, 2013 2:35 PM  
To: s.22 @gov.bc.ca  
Subject: request for reconsideration

I am sending this email re request for reconsideration of invoices sent to your office last week on Nov 29. 13.  
I first called your general 1800 number at approximately 10 am and spoke to a worker. I requested to be transferred to the person who handles our invoices (our case manager). I asked several times but the person I spoke to insured me they could handle my questions. I know our case manager use to be s.22 and no longer is. One of my questions was re how much funding left in s.22 account. I was told \$2000. Then I asked how to transfer money from her account to a new account. I was told to fill in a request to amend. Then to fill in a request to pay form and submit invoices.  
Here is lies where I was given misinformation. I asked do the dates matter on the invoices I submit? E.g. can they be from Jan of 2013? I was told yes as long as in 2012-2013 (ending on June first.) Today I learned that this is incorrect from speaking with s.22 (who I guess is our new case manager) and from s.22 My issue is that due to this misinformation I was given and the denial of my request to speak to a specialist on our account that day my son will lose the remaining money in his account for his s.22 birthday year June 2012-June 2013. I do not believe he should be penalised as I did my level best to ask appropriate questions from knowledgeable staff.

Thank you,

s.22

Text Attachment: Log ID 215503

Incoming email

Not Responsive



From: Clark.MLA, Christy [mailto:Christy.Clark.MLA@leg.bc.ca]  
Sent: January-21-14 10:56 AM  
To: Reddy, Brandon CFD:EX; Sem, Edward SDSI:EX  
Cc: Gretes, George FIN:EX  
Subject: Position statement on kinship benefits

Good Morning Brandon, Ed,

Please review the email below and attachment looking for msging on this one as they are WS-K constits.. Spoke with George and he is confident this one is not MOF related...

Regards,

Erica Macnab,  
Constituency Asst. to the Honourable Christy Clark, MLA

Westside-Kelowna  
(T) 250.768.8426   
(F) 250.768.8436   
(W) [www.christyclarkmlabc.ca](http://www.christyclarkmlabc.ca)

From: s.22  
Sent: January 20, 2014 4:46 PM  
To: Clark.MLA, Christy  
Subject: Fw: position statement on kinship benefits

I would like for you as my MLA as well as Premier of BC and who I voted wholeheartedly for in both the main election and the by-election, I live in s.22 ,to read and try and help the grand-parents that this attachment is about,it is a ridiculous situation where if you put a child into foster care away from family and you will give give foster parents all the financial assistance that they need, but if that child stays with family especially grand-parents who most of them are on a fixed income they get no help whatsoever, this has to be changed , awaiting an answer from you on fixing wrong. s.22

s.22

Not Responsive

Pages 16 through 18 redacted for the following reasons:

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Not Responsive



## Text Attachment: Log ID 215591

incoming email

Not Responsive

From: Duyns, Mark [mailto:Mark.Duyns@leg.bc.ca]  
Sent: January-28-14 1:54 PM  
To: Reddy, Brandon CFD:EX  
Cc: Suniel Karod  
Subject: constituent concern, s.22

Hello Brandon and Suniel,

We have recently heard from our constituent, s.22

his s.22 has been a single parent for many years, with full custody of his s.22 daughter s.22 and  
his s.22 son s.22 Their mother is unable to care for them, due to an s.22

He acknowledges that he has struggled with s.22 and that he needs help with this challenge. Recently, he  
has committed to an s.22  
s.22

s.22 daughter is now old enough to be on her own, however he still intends to provide some level of care for  
her. His son has been living with a family member in s.22 and he would like to have him live at home with him  
again.

It is his strong feeling that he is admitting to a need for help and that he is hoping that there are resources available that can  
help his family before the situation gets worse than it is.

s.22 is familiar with the MCFD and his family should have a history there. Could you please review this case and  
advise us of any available resources or options ?

It is his sincere request is to seek any assistance that might be available for him, in his determined effort to re-unite his  
family.

Thank you in advance for your assistance.

Regards, Mark.

Mark Duyns,  
Constituency Assistant

Simon Gibson, MLA  
Abbotsford – Mission  
(604) 820-6203 