



ARCS: 292-30  
File: CTZ-2014-00032

April 8, 2014

Sent via email:

Dear \_\_\_\_\_ :

**Re: Request for Access to Records**  
***Freedom of Information and Protection of Privacy Act (FOIPPA)***

I am writing further to your request received by the Ministry of Technology, Innovation and Citizens' Services. Your request is for:

*Records related to data on fees charged on general FOI requests from 2009 to [January 30, 2014] by public body and fiscal year, broken down into requestor categories used in CRTS if possible including: Average total fee requested, Number of fee requests where deposit is full amount, Median fee requested, Number and percentage of requests subject to a fee request, Number and percentage of requests for fee waiver received, Number of requests where fees were reduced after request for waiver and total amount and percentage of reduction in each case, Number and percentage of requests abandoned after fee request, Number and percentage of requests abandoned after refusal of fee waiver.*

The Ministry has created a record to respond to your request with data that is currently available within the Corporate Request Tracking System (CRTS). In some cases, the information you requested is not currently tracked in the CRTS database (e.g., number of fee requests where deposit is full amount). If you have any questions about the available data or how the statistics were compiled, please contact Chad Hoskins at 250-387-2044. Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of 72 hours after electronic release or a minimum of five business days after release by mail in hardcopy. To find out more about Open Information, please access the Open Information website at: <http://www.openinfo.gov.bc.ca/ibc/index.page>

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If you have any questions regarding your request, please contact Matthew Prodan, the analyst assigned to your request, at (250) 387-3411. This number can be reached toll-free by calling from Vancouver, 604-660-2421, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to (250) 387-3411.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Elbahir", with a long horizontal flourish extending to the left.

For:  
Cindy Elbahir, Manager  
Central Agency Team  
Information Access Operations

Enclosures

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

**Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:**

Information and Privacy Commissioner  
PO Box 9038 Stn Prov Govt  
4th Floor, 947 Fort Street  
Victoria BC V8W 9A4  
Telephone 250-387-5629      Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.