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6 STAFF IDENTIFIABLE			
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9 No. DRUNKS	10 OVERSERVICE	11 No. SLEEPER	,
12 No. EJECTED	13 Nô. SIPP	14 CRIM CHARGE	S .
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Page 1 EGM-2013-00038 4:-



Liquor control and Licensing Branch

## **MEMORANDUM**

January	9	200	1
January.	7.	<b>4</b> 00	1

FILE: 71050-19/DM27/MIR

OCC: 01-0045

FOR	HAND	<b>DELIV</b>	ERYRY	ZIJC	MOR	INSPECTO	OR JOHN	KIM
* 0**	Y 11 71 /17			$\mathbf{L}$	$\mathcal{M}$	<b>エバロエ エクエ</b> く	ノエア ひょくしょすぎょ	LINKLYL

Delivery information for the following:

DATE SENT FOR DELIVERY:

LICENSED PREMISES/OR:

**	WARNING LETTER DATE, JANUARY 9,	2001

ADDDECC.		MIRAGE CABARET	
ADDRESS: CITY:		15330-102A AVENUE	
POSTAL CODE:		SURREY, BC V3R 2R6	
1 00 17113 00 225.		V SIC ZICO	
******	***********	*******	***
HAND DELIVEI	RED BY:	This warning letter	per was holding it
DATE DELIVER		Decause M. Jan	sper was holding it
		centil March 9,	2001, and gave me
TIME DELIVER	ŒD:		
SIGNED AS REC	CEIVED BY:	back. Too lo	ate to seed
If delivery has not	been completed, pl	ease advise attempted delivery date and s	status below:
Upon completion [	please date and sign	as follows:	
DETITORITY.	TIOTION CO		•
RETURN TO: <b>ATTN:</b>	~	ITROL & LICENSING PECTOR M. Jasper	
DATE: CONFIRMATION	IBY:		
	(	Print Name & Signature of person confi	irming delivery)

**JANUARY 10, 2001** 

THE OWNER/MANAGER



### MINISTRY OF ATTORNEY GENERAL

January 9, 2001

File: 71050-19/DM27/MIR 60

Occ: 01-0045

The Owner/Manager MIRAGE CABARET 15330-102A Avenue Surrey, BC, V3R 2R6

- HAND DELIVERED-

Dear Sir/Madam:

Re:

Mirage Cabaret - 15330-102A Avenue, Surrey, BC

Class "C" (Cabaret) Liquor Licence #176354

WARNING LETTER

Further to a Licensed Premise Check report submitted to this office by Cpl. Tom Norton of the (District 2) RCMP, this letter will confirm our conversation on January 2, 2001, concerning over-service.

On December 22, 2000, the Surrey RCMP attended your cabaret at about 02:30 a.m., due to several intoxicated patrons.

B.C. Ambulance Service was also called to attend a passed out female patron.

Section 43(2) of the Liquor Control and Licensing Act states:

"A licensee or the licensee's employee must not permit

- a) a person to become intoxicated, or
- b) an intoxicated person to remain in that part of a licensed establishment where liquor is sold, served or otherwise supplied."

It is a licensee's responsibility to ensure that sufficient trained staff are employed at all times to ensure that adequate control is maintained within the establishment. You may not sell or give liquor to an intoxicated person. Also, you may not let an intoxicated person remain in your establishment. It is your responsibility to have them removed.

The purpose of this letter is to serve as a warning that should this office continue to receive reports of violations, you could be requested to attend an enforcement hearing.

Should you have any questions concerning the contents of this letter, please do not hesitate to contact me.

Yours truly,

John Kim, Liquor Inspector

LCLB - Lower Mainland & Region

cc: DGM - Regional Operations - LCLB - Victoria (for master record purposes)

OIC Surrey Detachment, RCMP, Attn: District 2/Guildford Commander - 14355-57th Ave., Surrey, BC, V3X 1A9

City of Surrey, Legal Services Division, By-Law & Licensing Section -14245-56th Ave., Surrey, BC, V3X 3A2

Encl. RCMP. LPC

P X-Ref: 73500-20/MIRAGE CABARET - JK/pl



Royal Canadian Mounted Police

Gendarmerie royale

du Canada

#### FACSIMILE / MESSAGE TRANSMITTAL **ENVOI D'UN MESSAGE PAR TÉLÉCOPIEUR**

C.C#	01-0045
tion/Designation - Classification	on/désignation sécuritaire
D/NON CLASS.	
itē	Date
	2001-01-05

LIBORDATICE - LIMITE	Date
	2001-01-05
Our File - Notre n° de dossier	Your File - Votre n° de dossier
2000-125312	
Reference No N° de référence	

		•	
TO À	MR.	JOHN	KIM

LIQUOR LICENSING

INFO RENS.

RE: MIRAGE NIGHT CLUB, GUILDFORD SURREY BC

FROM OIC SURREY DETACHMENT DE

SENDER - EXPÉDITEUR Fax, No. - Nº de télécopieur

Telephone No. - Nº de téléphone

Fax. No. - Nº de télécopieur

RECIPIENT - DESTINATAIRE

FS0

Security Classifica

**UNCLASSIFIE** 

Telephone No. - Nº de téléphone

502-6524

599-0502

586-2640

586-2641

COMMENTS COMMENTAIRES MR. KIM.

Total number of pages including this one Nombre total de pages, y compris celle-ci

5

OUR FILE REFERS 2000-1207405

MIRAGE NIGHT CLUB LIQUOR INFRACTIONS

15330 102A AVE., SURREY BC.

2000.12.22 0245HRS.

I HAVE ATTACHED A COPY OF OUR OCCURRENCE REPORT AND THE ACTIONS WE WERE REQUIRED TO TAKE.

ON A SECOND ATTENDANCE, 2000.12.29 THE MANAGEMENT HAD TAKEN STEPS TO RECTIFY THE SITUATION, NAMELY: NO "CHEAP DRINK" NIGHTS TO BE ADVERTISED, VALET PARKING, MARKED "NO PARKING" ZONES AND SUFFICIENT STAFF AT THE DOOR.

THE MANAGEMENT WAS VERY RESPONSIVE AND INDICATED THAT THEY HAD NOT HAD AN EVENING LIKE THIS BEFORE.

I WOULD LIKE TO DISCUSS THIS ESTABLISHMENT WITH YOU FURTHER AND YOUR ATTENDANCE FOR A **FUTURE INSPECTION** 

THANK YOU >

T.E. (TOM) NORTON, CPL. 38321 C WATCH DISTRICT 2 VOICE MAIL 599-7777 MAIL BOX 3373

This message is intended for the use of the addressee. Disclosure of message content may breach one or more laws. If you have received this communication in error, notify the sender immediately by telephone.

Cette communication est exclusivement destinée à la personne à qui elle est adressée. La divulgation de son contenu peut constituer une infraction à une ou plusieurs lols. Si vous avez reçu cette communication par erreur, veuillez en aviser immédiatement l'expéditeur par téléphone.

Operator - Opérateur Telephone No. - N° de téléphone Daily No. - N° quotidien 599-0502 NORTON Authorizing Signature Date Time - Heure TO BE DELIVERED BY Date Signéture de l'approbateur À LIVRER D'ICI LE 2001-01-05 Time - Heure REPLY REQUIRED BY RÉPONDRE D'ICI LE 13:51

Canadä

Page 6 redacted for the following reason:

s16

Report Attachment (1/1), by 3.21, on f103, at 05:11, 2000/12/22

Page:

1

## CONTINUATION REPORT:

EVENT NO= 001207405 COMPLAINANT NOTIFIED= 20001222 PIRS OCCNO= 20000125312 CONCLUDED= Y

SUBJECT:

ACTION TAKEN:

MIRAGE NIGHT CLUB 151 102 C/O INTOXICATED FEMALE.

0230HRS.

Attended to assist Cst's. Toor, Lewis, Thompson after a bar walk at 0145hrs. An (E) female passed out on the walk in the parking lot and required medical attention. ECAs attended. The intox female arrived sober at approx 2300 with a friend and had at least 5+ drinks. She had spent some time with an u/k white male.

An earlier call attended to by Cst. Toor of an intox male walking in traffic on 152 at 108 found a male left the Mirage and admitted he had at least 20 drinks during the evening x ref 00-.

While assisting outside several other intox patrons were exiting the bar and were causing a commotion, namely, an unidentified group of 10 males known to be employed by s.22 there for a Christmas party. They left in a hired mini bus and were obvioulsy intoxicated and beligerent.

A female s.22 (indexed) stumbled out of the bar being held up by friends. She was being driven home by them and was obviously very intoxicated. She too was uncooperative as were several of her friends. She told me s.22

She said she had only

5 drinks and arrived at approx 2300hrs.

Three other females leaving, intoxicated, needed help standing, argumentative and verbally abuseive to members stumbled out of the bar. They too arrived approx 2300 and left in a cab.

NB \*\*At approx 2330 I conducted a bar walk with Cst. Metcalfe and Brar. The bar was at capacity and there was no signs of intox patrons, staff were helpful and appeared vigilant.

I prepared a Liquor report and discussed it with the manager FERGUSON. He apoloigised profusely and stated they had just met with staff to rectify the overservice and lack of vigilance in the crowded bar - capacity 350.

FERGUSON admitted they did not have enough door staff and did not anticipate a full house so close to xmas. That of course is no excuse for service staff overserving:

- -5 doormen
- -5 wait staff
- -no valet or parking patrol.

I also reinforced that their parking situation must improve. NO parking contrary to signs since this impeded the BCAS arrival on this occasion. They have been warned before by Cst. Toor and Fire dept.

Report Attachment (1/1), by 3...21, on fl03, at 05:11, 2000/12/22

Page:

2

Manager FERGUSON assured me of the following:

-adequate dcor staff

-security and/or parking patrol outside

--adequate wait staff to be vigilant at tables and on floor for overservice --floor #'s must not exceed capacity.

Copy of liquor report acknowleded and received by FERGUSON

Copy of liquor report faxed to Liquor Insp.

Cleared 0430hrs.

T.E. (TOM) NORTON, CPL. 38321 C WATCH DISTRICT 2 .



August 1, 2001

73500-20/DM27/MIR

Occ: 01-124

Royal Canadian Mounted Police Surrey Detachment Attention: Cst. D.S. Warren, District 2 14355 – 57<sup>th</sup> Avenue Surrey, B.C. V3X 1A9

Dear Cst. Warren

### Re:Licensed Premises Check issued to Mirage cabaret, June 24,2001, RCMP file 01-63250

On June 24, 2001 at 0220 Hr you issued a Police Licensed Premises Check form (LPC) #A022852 to Peter Bromley the Operations Manager of the Mirage cabaret/nightclub. The LPC alleges contravention of Section 43 of the Liquor Control and Licensing Act relating to intoxicated persons.

The LPC detachment file 01-63250 also refers to "drunks fighting at closing time". Can you please clarify where the "drunks" were fighting and how many persons your LPC refers to? Were the individuals in the parking lot or inside the licensed premises?

If this matter is to proceed to an enforcement hearing I will have to prepare the Hearing Brief outlining the evidence that will be presented. Can you please provide me with the physical and behavioral indicators of intoxication such as staggering walk, slurred speech, loud shouting swearing etc. that you would present in evidence to support the allegation?

Thank you for your assistance.

SEPT 10/6/

Yours truly, /ore Me. (May - Locales fighting 's

Kane Scott - Liquor Inspector \_

Surrey Regional Office

\*tkd

Liquor Control and Ministry of Public Licensing Branch Safety and Solicitor General

Mailing Address: Suite 101 9180 King George Highway Surrey, BC V3V 5V9

Telephone: 604 586-2641 Facsimile: 604 586-2640

Location: Suite 101 9180 King George Highway Surrey, BC

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Stensling scorning bleary regal.

http://www.ag.gov.bc.ca/lclb/

# No. A 022852



Liquor Control and Licensing Act and Regulation 608/76

## POLICE LICENSED PREMISES CHECK (LPC)

Establi	Shire: Naile	IKAGI	Allers Andrews	<u> </u>
Establi	shment Address:/5_\$	22 4 1	02 A -	SURACY
	e#/76354 Date	• -	Time	0220HR
Licens	ee Name: MIRAG 🧲	1 6776	278c	470
On the <i>Licens</i>	date noted above, the following Act or regulations were to	ving alleged contra lentified:	aventions of the <i>Liqu</i>	uor Control and
MINO	ORS			
	Supplying to minors s. 33		Minors in premise	s s. 35
Nur	nber and age of minors:	/>		······································
I,D.	type shown:		RE	
Details	s (e.g. no ID checked at door	r; inadequate lighti	ing at dC)	
BOI	RCROWDING Overcrowding beyond Build Occupancy Load (BOL) Re	ling g. s. 4(7)	A Giver crow with Mye. A Capacity Reg. Con No. 105 Sp. imes was on water	ond Licence  Actual:  Oijd staff member es):
	s (e.g., how was count condu count; number of door staff; o	icted; how many t loor control; identi	imes was countdori fy public safety issu	<b>Wor</b> d staff member es):
Details	XICATED PATRON Selling to intoxicated person Permitting a person to becon Permitting intoxicated person (e.g. evidence of intoxication  AMKS AGAIN	n s. 43(1) ome intoxicated s on to remain s. 43(	43(2)(a) (2)(b)	
□ O Details	THER ALLEGED COI	NTRAVENTIO	NS (see flap):	
Badge	Officer (please print):	st b. sur/ 1-632	S-WARA	2 RCMP
Manag	ement Acknowledgement (N	ame and Title)	of El Argai	us officer
	of this LPC will be forwarded		ntrol and Licensing l	Branch. The branch

COPY 2: LCLB FIELD OFFICE COPY (forward to LCLB field office)

Establishment Name & Addres	88
Mirac	ae Cabarél
Licence No C _ / )	354
Routine Call	Date -7 (// Time
	30000 70 14 12 130
Entertainment Type	Seating
	Capacity Actual 🖘 🗎
Name of Person in Charge	<i>J</i>
11/r · /	Teath Ferguson
No. Waiters	No, Doormen
No. Drunks/Ejected	Co op Manager
	Good Fair Poor
Criminal Charges/type	Illicit Drugs Present
Door Control	Floor Control
Good Fair Poor	Good Fair Poor
Lighting	Washroom Cleanliness
Good Fair Poor	Good Fair Poor
하다리는 그들은 이 그들은 얼마리아 없다.	
	Minors
No. Age Appr.	Minors Age Charges
No. Age Appr	\$6
No. Age Appr.	Age Charges Comments
no. age appr.  Malo. Stri	Age Charges
No. Age Appr.  Malo. Str.  Was Con	Age Charges Comments
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No. Age Appr.  Male Stri  Was Cort  Patrona.	Age Charges Comments
No. Age Appr.  Male Stri  Was Cork  Palrona.  Mr. Farguso	Comments  Comments  S.22  Vactury Jamale
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Male street was continued patrons.  Mr. Ferguso  Mr. Ferguso  Mr. Ferguso  Mr. Ferguso  Mr. Ferguso  Mr. Ferguso	comments  Comments  Comments  S.22  Racting famale  A paid me a  Tuanday Tuly 18
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# Minist( ) Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing Ad

PO Box 925\_ 3tn Prov Govt Victoria, B.C. V8W 9J8 Telephone: (250) 387-1254

Facsimile: (250) 387-9184

No. C003003

COMPLIANCE MEETING Inspector's Name: 1994 Office Location: ESTABLISHMENT INFORMATION: Establishment Name: /\*//// Licence Class: \_\_\_\_\_ Expiry date: MEETING DETAILS: Attendees at compliance meeting: Name: Association/Position: \_\_\_\_\_ Contact No: s.22 — Association/Position: Name: \_ \_\_\_\_\_ Association/Position: Contact No = Association/Position: Name: \_\_ \_\_\_\_\_ Contact No: \_ \_\_\_\_\_ Association/Position: \_\_\_\_\_ Contact No: Name: Association/Position: \_ \_\_\_\_\_ Contact No: \_ Name: \_\_\_\_\_ Reason compliance meeting was convened (cite CN # if relevant): Comment of the second Contraction or Comments I that was Information reviewed at the meeting: ☐ Relevant section(s) of the Liquor Control and Licensing Act ☐ Relevant section(s) of the Liquor Control and Licensing Regulations 517(3)(a) (see All Control and Licensing Regulations) ☐ Relevant section(s) of the Compliance and Enforcement Program, Policy and Procedures Manual Relevant section(s) of the Guide to Liquor Licensees Commitments made by licensee:

Inspector Name: Sector Signature:



Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch

**MEMORANDUM** 

September 27, 2001

#### NOTE TO FILE

Re: Police LPC #A022852 issued June 24, 2001

Efforts by telephone to contact Cst. D.S. Warren who issued the noted LPC to Peter Bromley, the Operations Manager of the Mirage night club were unsuccessful.

Correspondence was directed to Cst. Warren on August 1, 2001 seeking clarification and more information.

On September 10, 2001 I retrieved a voice-mail message on my telephone from Cst. Warren. He stated "drunks fighting in the parking lot" and indicated a "knife fight involved". He also described the intoxicated persons as "stumbling, swearing, and bleary-eyed". Cst. Warren stated he spoke with the manager regarding overservice.

No evidence the intoxicated persons were on the licensed premise although it can be assumed they were.

No further action at this time. More frequent routine inspections will be carried out at this premise as time permits.

Kane Scott - Liquor Inspector

Surrey Regional Office

Cc: Pamela Rose / Shirley Martin

C & E-LCLB Victoria

!+++++++++++++++++++++++++++++++++++++	BRITISH	MIRAGE CAPARET.  No. A002395  Liquor Control and Licensing Act
#+++++++++++++++++++++++++++++++++++++	£	and Regulation 608/76
<u></u>	CONTRA	VENTION NOTICE
* Application Application Application Licence Licence  * No Received Status No Clas  * 21997 25-JUL-1996 L 176354 CCL  *  *  *  *  *  *  Count: 1 v	Establishment Name:  Establishment Address:  Licence #:  Date:  Licensee Name:  Licensee Name:  On the date noted above, the following alle Act or regulations were identified:  Minors  Supplying to minors s. 33  Minors in premises s. 35  Criminal or riotous conduct  Drunkenness, violent, quarrelsome, disorderly conduct s. 36(2)(a)  Permitting unlawful activities/conduct s. 36(2)(b)  Weapons  Permit to enter or remain while in possession of a weapon s. 47	ged contraventions of the Liquor Control and Licensin  Advertising Advertising contrary to Reg. s. 24.2(2)  Gambling Gamble in premises s. 36(2) Device for gambling s. 36(2)(c) Intoxicated patron Selling liquor to intoxicated person s. 43(1) Permit a person to become intoxicated s. 43(2)(a) Permit intoxicated person to remain s. 43(2)(b)
	Overcrowding Overcrowding beyond BOL Reg. s, 4(7) D-trence capacity - Reg.  Service Service Service Operating outside class s. 20(1)(d), s. 16 Service without food Reg. s. 17(2) Fail to clear 1/2 hour beyond closing Reg. s. 8(1) Allowing to consume 1/2 hour beyond closing - Reg. s. 11(3) Liquor removed from establishment Reg. s. 11(2) Fail to comply with RBS Reg. s. 7.1(3) Licensee or employee consume liquor in premises Reg. Free liquor Reg. s. 12(1) Reduced pricing Reg. s. 12(1) Fantertainment Operating Reg. s. 12(1) Prohibited entertainment s. 50 Dancer prohibited acts s. 50 Other  Details:  Inspector #:  Ins	Licensee responsible  ☐ Operate contrary to public interest s. 20(1)(c.1)    Illicit alcohol  ☐ Sale of illicit liquor s. 38  ☐ Unlawful purchase s 39  ☐ Over counter purchase of liquor Reg. s.6  ☐ Dilute/adulterate liquor s. 38.1    Inspections  ☐ Refuse to permit entry to peade officer s. 67  ☐ Refuse to allow premises inspection s. 73  ☐ Refuse to another december 1.

The general manager may proceed with enforcement action on the basis of this contravention notice. The licensee will generally be notified within 45 days if enforcement action is proposed. COPY 3: LCLB HEAD QUARTERS COPY (establishment file)

# **No Enforcement Action Recommended**

Re: Contravention notice number: A002395				
Inspector's Name: Rupi Gill	Date:	March 5, 2002	2	
Office Location: Surrey				
Submitted To: Mike Clarke				
Establishment Information:				
Establishment Name: Mirage Nightclub 15330 102a Avenue Licence No: 176354 Licence Class: C Cabaret	Expiry Date:	April 30, 20	002	
Licensee Name: 500166 BC Ltd, C/O Ryan Cyr				
Terms and Conditions noted on licence face:  1. Maximum Capacity, Area 1, 251  2.  3.  4.  5.				
Contravention Information:				
CAUTION PROTOST TOTAL TO				
	Time Ident	ified: 0005		
Date Identified: Thursday, February 21, 2002	Time Ident		[ / c 22)	
Date Identified:Thursday, February 21, 2002Contravention Name (e.g. supplying to minors)Act of the contravention of the contr		cified: 0005 section (e.g. <i>LC</i>	LA s.33)	
Date Identified: Thursday, February 21, 2002  Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2. 3. 3. 4. 4.			<i>LA</i> s.33)	
Date Identified: Thursday, February 21, 2002  Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2. 3. 3.			LA s.33)	
Date Identified: Thursday, February 21, 2002  Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2. 3. 3. 4. 4. 5. 5.  Review and Analysis:			<i>LA</i> s.33)	
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Date Identified: Thursday, February 21, 2002  Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2. 3. 3. 4. 4. 5. 5.  Review and Analysis: I have reviewed: Facts and circumstances of the contravention		Yes	LA s.33)	
Date Identified: Thursday, February 21, 2002  Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2. 3. 4. 5. 5.  Review and Analysis: I have reviewed: Facts and circumstances of the contravention Establishment compliance history	or regulation s	Yes	LA s.33)	
Date Identified: Thursday, February 21, 2002  Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2.  3. 4. 5. 5.  Review and Analysis: I have reviewed: Facts and circumstances of the contravention Establishment compliance history  ■ Number of contravention notices on file: 0	or regulation s	Yes Yes		
Contravention Name (e.g. supplying to minors)  1. Overcrowding license capaicty  2. 2. 3. 3. 4. 4. 5. 5.  Review and Analysis: I have reviewed: Facts and circumstances of the contravention Establishment compliance history  Number of contravention notices on file: 0  Number of contravention notices in past 12 months	or regulation s	Yes Yes		

Compliance and En	forcement Program,	Policy and Procee	dures Manual 🛛 🗵	Yes	☐ No

Reasons no enforcement action recommended: Routine inspection completed on February 21,2002 by myself, Rupi Gill along with members of Surrey RCMP, and City of Surrey Bylaw Inspectors. Upon arrival at the premise at 2342 the doorperson, s.22 showed clicker counts of 349 individuals in and 15 out. Upon looking at the liquor license, noted that the maximum licensed capacity for area 1 of the premise is 251 and for area 2 upstairs it was 99. Upon going upstairs, I noted that area 2 was closed with no patrons there. Based on the count given by the doorperson earlier which indicated a total of 334 patrons in the premise I decided to conduct a count of the premise. The result was 337 person counted by myself all in area 1. I spoke to manager Ryan Cyr about his licensed capacity in area 1 oly being 251 patrson and he had between 334-337 person in that area. He said they had closed down area 2 upstairs as the premise was not busy enough. I advised him that he was overcrowded beyond licensed capacity in area 1 and had to reduce the numbers there. He agreed to do this by opening up area 2 and using the capacity up there. Based on the willingness of manager to voluntarily comply and no other contraventions being noted at the time of the inspection, recommend that no further enforcement actino be taken. Follow up inspections will be required.

Attorney General and Tre Venezulations - Public Safety an Rolicitor General

ECEB-Surrey@ivortii				NOV 25, 2002
Action: Investigation	Due:		Id No: <b>19</b>	4749
s.22	_	shone Call	Written:	5/16/2002
	<b> </b>	3-Surrey&North	Received:	9/6/2002
	Entry By: cjami	eso	Acknowledg	
	Sign By:		Date on rep	
	Batch:		Closed:	11/22/2002
	Confi	dential		
Phone: 604-586-2656 FAX:		176354		
Email:	File No:	120		
Subject: Mirage Cabaret - Surrey - overcrowding		l.		
Subject2:				
Copied to:		•		
Addressed T	Issue:	LCLB-Complaint		
Drafted By:	MLA:			
Log X-Ref.:	Elect Dist:			
	Referrals			
From: LCLB-Surrey&North Action: Investigation			Due:	
To: LCLB-Surrey&North Status: Completed		Received:	Completed	d: 9/25/2002
From comments: 2002/9/6 cjamieso (LCLB-Surrey&Nor Inspector Scott by Inspector Hoy.	,	, ,		
2002/9/25 tederkse (LCLB-Surrey&Nor To comments: 2002/11/25 cjamieso (LCLB-Surrey&N	•		2002.	
	Notes			
s.22 advised that some of his staff and	d himself were bar h	opping this past week.	One of	
the establishments they attended was the Mirage Cabaret. The	nis establishment has	s two areas. Area 01.wit	th a	

recently approved capacity of 351 and Area 02 with a capacity of 99 for a total capacity of 450. When IRO code: 056 -MULTIPLE AREA CAPACITY (A,B,C,D,E,F,&

WHERE A LICENCE HAS MORE THAN ON LICENSED AREA, MAXIMUM LICENSED PATRON CAPACITY IN ANY ONE AREA MAY BE EXCEEDED UP TO THE FIRE OCCUPANT LOAD LIMIT FOR THAT AREA PROVIDED THE TOTAL NUMBER OF PATRONS IN ALL AREAS DOES NOT EXCEED THE TOTAL CAPACITY SHOWN ON THE FACE OF THE that he is required to have both areas open for this to be in LICENCE. -is applied, I have advised s.22 effect. As this establishment did not have the mezzanine area open he would like to know why they are permitted to use capacity for both areas. He stated they were a total capacity in the Area 01 of 450 patrons. He would like to know why trhey are permitted to operate in this fashion when he has to follow the rules.

Concluded 2002 Nov 22 - 1h

LIGUOR CONTROL & LICENSING RYCEPYED NOV 2 7 2002 PaWE TORIA BO

EGM-2013-00038

# 6 MPLAINT FOR

DATE 2001 MAY 16 NOTES/MISCELLANEOUS TIME 1400 HOURS NAME OF CALLER CONTACT INFORMATION CALL TAKEN BY INDA HOY/604 586-2656 **ESTABLISHMENT** MIRAGE ADDRESS: 15330 102A AVENUE CITY SURREY LICENSED LOCATION C CABARET MANIN FLOOR REFERRED TO KANE SCOTT VIA EMAIL

s.22 advised that some of his staff AND himself were 'BAR hopping' this past week. One of the establishments they attended was the Mirage Cabaret. This establishment has two areas, Area 01 with a recently approved capacity of 351 and Area 02 with a capacity of 99 for a total capacity of 450. When IRO code: 056 MULTIPLE AREA CAPACITY (A,B,C,D,E,F &I)

WHERE A LICENCE HAS MORE THAN ONE LICENSED AREA, MAXIMUM LICENSED PATRON CAPACITY IN ANY ONE AREA MAY BE EXCEEDED UP TO THE FIRE OCCUPANT LOAD LIMIT FOR THAT AREA PROVIDED THE TOTAL NUMBER OF PATRONS IN ALL AREAS DOES NOT EXCEED THE TOTAL CAPACITY SHOWN ON THE FACE OF THE LICENCE. - is applied, I have advised s.22 that he is required to have both areas open for this to be in effect. As this establishment did not have the mezzanine area open he would like to know why they are permitted to use capacity for both areas. He stated they were at total capacity in the Area 01 of 450 patrons.

He would like to know why they are permitted to operate in this fashion when he has to follow the rules.

ADDITIONAL NOTES OR COMMENTS

ACTION TAKEN:	CAG >2	
ACTION TAKEN:	CELEPLIANCE	= FRECTING
CONCLUDED:		
·		
	•	

### Scott, Kane AG:EX

02-0137

From:

Kim Delghton(SMTP:kdelghton@city.new-westminster.bc.ca)

Sent:

June 25, 2002 3:51 PM

To:

Scott, Kane AG:EX

Cc:

Keith Coueffin

Subject:

overcrowding complaint

Received info this date that MirageNot Responsive Not Responsive regularly overcrowd. The complainant is a licensee who is concerned that LCLB is not applying the Act/Regs consistently throughout the lower mainland. Can you pass these concerns onto the appropriate inspectors?

Thanks Kane

C2 02-00 46

2- Gasy

B2 - 0104

(32-0104 02-0104

#### Scott, Kane AG:EX

From:

Clark, Michael J. AG:EX

Sent:

May 27, 2002 3:09 PM

To:

Scott, Kane AG:EX

Subject:

FW: Complaint

Kane.

F.Y.I. If you need some help putting anything together, let me know.

#### Mike

-----Original Message-----

From:

Martin, Shirley AG:EX

Sent:

Friday, May 24, 2002 2:51 PM

To:

Clark, Michael J. AG:EX; Derksen, Teresa AG:EX

Cc:

Hiscock, Barry AG:EX

Subject:

RE: Complaint

Libby received a anonymous call regarding this as well at 2:35 today. Teresa, Libby asked me to let you know she would like you to Cliff this too.

Thanks,

Sam

----Original Message----

From:

Martin, Shirley AG:EX

Sent:

Friday, May 24, 2002 1:25 PM

To:

Clark, Michael J. AG:EX; Derksen, Teresa AG:EX

Cc:

Hiscock, Barry AG:EX

Subject:

Complaint

I received a call from an anonymous caller at 1:10 pm today. He commented that everyone is aware of the clamp down on estabs these days. He feels that turn about is fair play and wants to let us know the Mirage Cabaret (Licence #176354) in Surrey is almost always overcrowded. Also, they are celebrating their anniversary this week and we should have an inspector there because he knows it will be packed.

Thanks, Sam Not Responsive

71-00/04 MIRAGE BABARE 7 # 176354

Not Responsive

		À.					9		77
SSAGE 2.23	WHILE YOU WERE OUT	g Wea	Please call	Will call again	Returned your call	3 Sesan	-0.70c	00000	Carty ungent
Date May Det.	WHEE	From D1 (((C	Telephoned	Called to see you	Wants to see you	MESSAGE	$\otimes$	QU'U'U'	EW-5013-00038

# o Enforcement Action Recommended

Re: Contravention Notice Number: B002599

Job No: 000709261-017

Inspector:

Rupi Gill

Date:

Jan 20, 2004

Office Location: Surrey

Submitted To:

Michael Clark

#### **Establishment Information:**

Establishment Name:

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

Licence No: 176354

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2004

Licensee Name: Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### **Contravention Information:**

Date Identified: Jan 1, 2004

Time Identified: 01:35 hrs

#### Contravention Name (e.g. supplying to minors)

Act or regulation section (e.g.LCLA s.33)

1. Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s.

71(2)(b)

1. s. 12(2), Reg s. 71(2)(b)

Review and Analysis:		
I have reviewed:		
Facts and circumstances of the contravention	Yes	No
Establishment compliance history	✓ Yes	No
<ul> <li>Number of contravention notices on file: 1</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action take</li> </ul>	en:	
Licensee compliance history	Yes	✓No
• If no, please explain:		
Other file information	✓Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓Yes	No

#### Reasons no enforcement action recommended:

A review of the file shows no contravention notices/police LPCs or complaints in over 12 months. Further to the inspection, I contacted building inspector, MIke Barclay at the City of Surrey to confirm the building occupant load and was advised that since there was never a final inspection completed on the person capacity increase, it has not yet been established if the premise has completed requirements to actually be issued an occupant load of 450 for the building.

Given this issue, will hold a compliance meeting with the establishment to ensure further understanding of this contravention and to seek voluntary compliance.



No. B001990

Liquor Control and Licensing Act and Regulation 244/2002

### **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

Establishment name: \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	1
Establishment address: 15330-100 A Andre	e Sorrea
Licensee name: 500 166 8-0 L	<del>1d.,,.</del>
Licence #: 12 (a 35 ) Date CN issued:	QM/180/195
Date and time of alleged contravention(s):	/155 10 pade 5
On the date noted above, the following alleged contrav	
Liquor Control and Licensing Act or regulation were ide  Contravention	Section
1 Permit intoxicated person	SPACE SPACE
	- ☐ Act
TO THE PED IN POSE	☐ Reg
3/ ENTERIED IN PUSSE	□Reg
[4]	☐ Act ☐ Reg
sin Mala oaks stade	
Details: Mall patron Standing	<u> </u>
MEXT TO WHAT IS CELETIFED	10 U5
"B' Kar- make was swaying	<u>g Maning</u>
difficulty kersing his body	nco Malalas
onto the to stead himself	u)as
Decontrol to come in them the	Acres Reprint
Inspector name: (5) (5) (5) (6) Badge #:	<i>−</i> 24.−−−
Telephone State State State LPC #:	
Management acknowledgement (name and title):	
The general manager may proceed with enforcement action of contravention notice. The licensee will generally be notified w	
enforcement action is proposed.	
<b>1</b>	
COPY 3: LCLB HEADQUARTERS COPY (forward to	) headquarters)

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# No. B001996



Liquor Control and Licensing Act and Regulation 244/2002

### **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

te and time of alleged contravention(s):  The date noted above, the following alleged contravention  The date noted above and Licensing Act or regulation were identified to the contravention	<u>a/ms codao</u>
the date noted above, the following alleged contra nuor Control and Licensing Act or regulation were id	
uuor Control and Licensing Act or regulation were id	vantion/a\ of the
	Section
Mixor in Dremises	│ │ │ │ │ │ │ Âct │
ENTERED IN POSSE	☐ Act ☐ Reg
200 Page 1	☐ Act
	☐ Reg
	□ Reg
miney KCMP (st. Scot w)  20 2 Jemale minors in  Deemise, Deam aged 12.	illions The
spector name: Roy Gill Badge # lephone: 0 H 5 S 3 05 8 LPC #: anagement acknowledgement (name and title):	r. <u>58</u>

Page 25 EGM-2013-00038



# Ministry of Liquor Control and Attorney General Licensing Branch

Liquor Control and

Mailing Address: PO Box 9292 Stn Prov Govt Victoria, B.C. V8W 9J8

Telephone: (250) 387-1254 Facsimile: (250) 387-9184

No. C000246

	COMPLIANCE MEETING	
Inspector's Name:		Date:
Office Location:	May more withing	<u> </u>
ESTABLISHMENT INFORMATION	ON:	
Establishment Name:	Christ	
Establishment Address:	-100 Aug Sorry	30. V38 20L
Licence No.: 19 10 35	Licence Class: E	xpiry date: And Suppose
Licensee Name:	BC W.	· · · · · · · · · · · · · · · · · · ·
MEETING DETAILS:		
Attendees at compliance meeting:		·
	Association/Position:	Contact No
Name: A Carlo And Andrews	Association/Position:	
Name: s.22		Contact No
Name:	Association/Position:	Contact No:
Name:	Association/Position:	Contact No:
Name:	Association/Position:ENTE	Contact No:
Reason compliance meeting was convened		EUNPOSSE
<u> </u>		
Information reviewed at the meeting:		
$\square$ Relevant section(s) of the <i>Liquor Control</i>	ol and Licensing Act	
Relevant section(s) of the Liquor Control	ol and Licensing Regulations	
Relevant section(s) of the Compliance a Policy and Procedures Manual	and Enforcement Program,	
Relevant section(s) of the Guide to Liqu	or Licensees	'a
Other	Schooled - Aldr. N	Tindens control Charles
		<u> </u>
	to be different conso	MALE ARENCE OF
Commitments made by licensee:		13 total strake
to govas with the	range on issues of the	Drox (Citron, Citton)
Cartaging Stati un	I was those except to	g. oght Certionali
upgreated to tree	goes level. The inc	harry Janes itsek
Other Chiscophica C	tipi asa not the	- State - real state
in the incident	The premise hop	Valuem HOK D
used in Staff tra	sairs which deals	with whom cotion
Inspector Name:	Inspector Signature:	RDI OS
Licensee Name:	Licensee Signature:	A GOOD TO THE
	Licensee Oignature.	



# Ministry I Liquor Control and Attorney General Licensing Branch

Liquor Control and

Mailing Addre. .: PO Box 9292 Stn Prov Govt Victoria, B.C. V8W 9J8

Telephone: (250) 387-1254 Facsimile: (250) 387-9184

No. 0000247

	COMPLIANCE MEETING	ş
Inspector's Name: Konst Ga		Date: 25 05
Office Location:		· · · · · · · · · · · · · · · · · · ·
ESTABLISHMENT INFORMATI	ON:	
Establishment Name:	<u> </u>	
Establishment Address:	- 100 h her storrey f	<u> </u>
Licence No.:		iry date:
Licensee Name: <u>SOO (6</u> 0		
MEETING DETAILS:		
Attendees at compliance meeting:		·
Name: () (C) (C) (C) (C) (C) (C) (C) (C) (C)	Association/Position:	Contact No:
A CONTRACT OF THE CONTRACT OF	Association/Position:	S.22
Name:	and the second of the second o	Contact No.
	Association/Position:	
	Association/Position:	
	Association/Position:	•
	d (cite CN # if relevant):	
Information reviewed at the meeting:		<u> </u>
Relevant section(s) of the Liquor Cont	rol and Licensing Act	*
***	rol and Licensing Regulations	
☐ Relevant section(s) of the Compliance	and Enforcement Program.	
Policy and Procedures Manual	ENTERES	
Relevant section(s) of the Guide to Liq	uor Licensees	<u> </u>
Other		POSSE
	Was in	
Commitments made by licensee:	ee alachid.	
*		RECEIVED
		NECEIVED SING
Other		DEC 1 6 2005
		AM VICTORIA BC
		ONIA BC
		12/1/1/1/1
Inspector Name:	Inspector Signature:	
Licensee Name	Licensee Signature:	And the second s

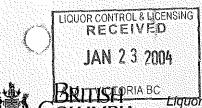
# No. A 157157



Liquor Control and Licensing Act and Regulation 608/76

POLICE LICENSED PREMISES CHECK (LPC)

Establishment Name: 1010 as 1010 ht Court
Establishment Address: 15330 1014 7
Licence #: 176354 Date: 27/144/108 Time: 2/44
Licensee Name: Microsoft Code Time: GTOG
On the date noted above, the following alleged contraventions of the Liquor Control and Licensing Act or regulations were identified:
MINORS
☐ Supplying to minors s. 33 ☐ Minors in premises s. 35
Number and age of minors: 2 (14 4 (9)
I.D. type shown: NO 10 1 10 11 Eyed W (PE (.
Details (e.g. no ID checked at door; inadequate lighting at door)
OVERCROWDING
Overcrowding beyond Building
Occupancy Load (BOL) Reg. s. 4(7)  BOL: Actual: Lic. Cap.: School Company Comp
Details (e.g., how was count conducted; how many times was count cooled id staff mention verify count; number of door staff; door control; identify public safety is the staff mention of the staff mention in the staff me
The state of the s
☐ OTHER ALLEGED CONTRAVENTIONS (see flap);
Details:
Police Officer (please print): 6 5 6 Williams  Badge #: 44777 Pent/Petade 1976 (Rev. 2004)
Dopurbelauli. 2001 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Police Incident/File #: 05 - 3 6 786
Management Acknowledgement (Name and Title)
A copy of this LPC will be forwarded to the Life
COPY 2: LCLB FIELD OFFICE COPY (forward to LCLB field office)



No. B 002599

Liquor Control and Licensing Act and Regulation 244/2002

#### **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch,

Ministry of Public Safety and Solicitor	r General
Establishment name: <u>ピロスタGE <i>CD</i></u>	BARET
Establishment address: <u>15336 16</u>	OA ANG SC
Licensee name: SDOI66 おんしつ	D IO
lcence #: 176354 Date CN issued	u: <i>bM/b0l/k</i> n4
Date and time of alleged contravention(s): DM/D	
On the date noted above, the following alleged contra Liquor Control and Licensing Act or regulation were in	evention(s) of the
Contravention	Section
1 Quercrouding beyond	」 S/供し回 Act □ Reg
	☐ Act
2 license Capacity	□ Reg
3 CATEDED MEDOS	☐ Act □ ☐ Reg
ENTERED IN POS	OL D'Act
4	□ Reg
Details: Invarcion did 🗢 Covi	rts-
10tal #1- 926 1 tol 7	10-50
539	
Staff (12) at 10 fal = 47	17:
Vicenze Capacity = Patronol	"351 Patrono
nspector name: Russ 6/LC Badge	#:_ <u>58</u> ;
Felephone: ( <u>(のり) 5 8 ん ふん 5 条</u> LPC #:	
Management acknowledgement (name and title):	
The general manager may proceed with enforcement action	
ontravention notice. The licensee will generally be notified	l within 45 days if

enforcement action is proposed.



### Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing Ad. ss: PO Box 9292 Stn Prov Govt Victoria, B.C. V8W 9J8

Telephone: (250) 387-1254 Facsimile: (250) 387-9184 No. C001518

Office Location:  Date: How 6 04.	
J	
3	
ESTABLISHMENT INFORMATION:	
Establishment Name: MIRAGE CABARTET	
Establishment Address: 15 330 108 ADE Suvice 86.	_
Licence No.: 146557 Licence Class: Licence Class: Expiry date:	<u>ss</u> :
Licensee Name: 500166, B.C. Ltd.	
MEETING DETAILS:	
Attendees at compliance meeting:	
Name:	
Name: Association/Position: Contact No:	
Name: Association/Position: Contact No	
Name: Association/Position: Contact No:	
Name: Association/Position: Contact No:	
Name: Association/Position: Contact No:	
Reason compliance meeting was convened (cite CN # if relevant):	
TISSUES OF SUERSEZULIE.	
Information reviewed at the meeting:	
Relevant section(s) of the Liquor Control and Licensing Act	_
Relevant section(s) of the Liquor Control and Licensing Regulations 5 6 (4).	—
Relevant section(s) of the Compliance and Enforcement Program, Policy and Procedures Manual	
图 Relevant section(s) of the Guide to Liquor Licensees 口 さら ら しゅ Goroce・	.,
Other APPENIX (- PENALTY SCHEDOLE.	_
Commitments made by licensee: 51 A has ensured new chickens southed are in place and	
ensure in lost count is kept. Heeting was held with staff a May 4/04 as	
The issue overservice intoxication, years have been proted to ens	
that notif one more aware informed of their responsibilities on	
Other Hone 155 Mgs	
There are videos a alarms on all extstentionnes.	_
ince the mineral continues of the state of t	_
O(1)	_
Inspector Name: Inspector Signature:	
Licensee Name: Harin terruson Licensee Signature: Youth	

Licensee Name: 500166 B.C. Ltd.

Establishment Name: MIRAGE CABARET

Licence Number: 176354

September 22, 2005

In addition you or your representative should return this letter to the session, with answers to the following questions:

1.	Is your establishment being operated within all terms and	/	
	conditions stated on the licence?	Yes 🖬	No 🗆
2.	Has there been a change in ownership, since your last administrative inspection?	Yes 😭	No 🗹
3.	If licensed as an individual or partnership, are there any new or		_
	deleted partners, since your last administrative inspection?	Yes 🖸	No 🗹
4.	If licensed as a company, have there been any internal		
	or external transfers of shares of capital stock, or capital stock		
	of any holding company, since your last administrative inspection?	Yes 🗆	No 🗹
5.	Is there a third party use agreement in place?	Yes 🗆 📗	No 🛛
6.	Is there a valid lease/title document to the property?	Yes 🖬	No 🗆
7.	Has the name of the establishment changed?	Yes 🗆	No 🗹
8.	Do you maintain a record of liquor purchases for your		
	establishment? (Namely the Liquor Register you have been		,
	required to bring with you to this session.)	Yes 🗗	No □

The General Manager expects all licensees to fully cooperate with its inspection program, including attending the Branch's information sessions. In addition, you will be provided with important information aimed at assisting you in complying with all of the requirements of the Liquor Control and Licensing Act.

If you have any questions or are unable to attend on the requested date, contact Rupi Gill at (604) 586-2658.

Rupi Gill Surrey

#### N.B. Please hand this completed page to the Inspector at the presentation.

I certify the above information to be correct as of this date.

Signature:	Oleal )	Print Name:	Heath Fercusion
-	7 / /		C - + 22 /20
Position:	- Margel	Date:	3491.44/03
1			

#### PLEASE NOTE:

The requirement that you or your manager attend a meeting with the documents listed in this letter is made under Section 73(1) of the Liquor Control and Licensing Act:

(1) To obtain information respecting the administration of enforcement of this Act or the regulations, the general manager or a person designated by the general manager may a) require the licensee to produce any prescribed document relating to the operation of the business licensed under the Act.

Failure to comply with this request is a contravention of the Act and you may be subject to a licence suspension (10-60 days) and/or monetary penalties.

#### Gill, Rupi K. SG:EX

From: Sent:

Scott Williams [scott.williams@rcmp-grc.gc.ca] Wednesday, November 16, 2005 1:36 PM

To:

Gill, Rupi K. SG:EX

Subject:

Re: File #2005-136784, LPC for Mirage Nightclub

For the fax that I sent you, the file number on the LPC check and fax cover sheet is incorrect. The correct file number is on the violation tickets(2005-136786). The answers to your questions:

- 1. The had no identification on them and had no false ID.
- 2. They advised that they brought a glass from home and walked into the bar with them in hand as if they were previously in the bar and left with a drink. They stated that they were told by a doorman not to take drinks outside.
- 3. They did not say how long they were in the premise. Cst. WALBERG and I entered the bar, checked the washrooms and went towards the rear of the bar when we noticed the girls. It was about 5 minutes. We noticed the two girls because they appeared underage. We requested ID.
- 4. The minors were in the north end of the bar. They were walking away from the serving bar area. No staff were located in the immediate area except for the staff person shadowing us as we walked through the bar. They were not noted talking to any staff.
- 5. They were not witnessed consuming alcohol although there were mildly intoxicated. They did not have any drinks in hand when they were stopped.
- 6. I have the contact phone number for s.22 It is s.22 I will speak to Cst. WALBERG and advised of the other girls phone number.

Do you have a cheat sheet or any reference material for law enforcement members that would assist us in conducting our premise checks. I am familiar with some of rules but a complete list would really help. The provincial fines booklet that I have now only lists a few violations and the fines.

Thanks,

Cst. Scott WILLIAMS
Royal Canadian Mounted Police
Surrey Detachment - General Duty
10395 148th Street
Surrey, BC
604-599-7777 (Mail Box # 3294)
604-502-6524 (Fax)
Scott.Williams@rcmp-grc.gc.ca

- >>> "Gill, Rupi K. SG:EX" <Rupi.Gill@gov.bc.ca> 11/16/05 1:10 PM >>> Hello, Cst. Williams, I first wanted to acknowledge receiving your fax of the above LPC and also the original by mail. My delay in getting back to you is a result of being away at a conference for the past two weeks and only just getting back in the office yesterday. Anyways, I just had a couple of quick questions that I was hoping you may be able to answer so that I can proceed with enforcement action My questions are as follows:
- 1) You mentioned that the two minors produced no identification. Do you know if they actually had any identification (even false id) on them.
- 2) Did they indicate if they were asked for identification by staff at any time?
- 3) Did the minors say how long they were in the premise. Also could you let me know how long you had been in the establishment before you noted them 32Also, what brought the minors to your attention (ie: was it just a random checkEOM-2didOQOSE approach them because they looked very young, were they known to you as being minors,

- 4) Can you please advise where in the establishment you noted the minors and approached them. Further to that, were there any staff members in proximity to the minors (ie: were they at the bar, did you note them talking to any bartender or serving staff?)
- 5) Did they have anything to consume in the premise? Did you note if they had any drinks in hand or if they said they had had anything to drink inside the establishment?
- 6) Do you have a contact phone number for the minors?

I know that I have asked for a lot of additional information here and that you may not have all the information I am requesting but any help you can provide is appreciated. Please contact me either by email or by phone (604 586-2658). Thanks again and I will keep you updated on where things go with this.

### No Enforcement Action Recommended

Re: Contravention Notice Number: B001990

Contravention Notice Date: Sep 9, 2005 Job No: 000709261-023

Inspector:

Rupi Gill

Date

Prepared: Sep 14, 2005

Office Location: Surrey

Submitted To: Michael Clark

**Establishment Information:** 

Establishment Name:

MIRAGE CABARET

Establishment Address: 15330-102A AVE

SURREY, BC V3R 2R6

Licence No: 176354

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2006

Licensee Name: Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

Terms and Conditions noted on licence face:

**Contravention Information:** 

Contravention Name (e.g. supplying to minors)

Date and Time identified

 Permit intoxicated person to remain, s. 43(2)(b) 1. Sep 10, 2005 1:45 AM

	,				
Review and Analysis					
I have reviewed:					
Facts and circumstances of the contravention	✓Yes	No			
Establishment compliance history	✓ Yes	No			
<ul> <li>Number of contravention notices on file: 2</li> </ul>					
• Number of contravention notices in past 12 months: 0					
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action taken:</li> </ul>					
Licensee compliance history	Yes	✓ No			
If no, please explain: Not available					
Other file information	✓ Yes	No			
Compliance and Enforcement Program, Policy and Procedures Manual	✓Yes	No			
Reasons no enforcement action recommended:					
A reivew of the file shows that there is no recent history with respect to this contravention. Last contavention notice issued was in Jan 2004 with respect to overcrowding. Further, there was only the one intoxicated patron identificed in the premise during the course of the inspection and staff was cooperative in removing him when he was pointed out. Recommend no enforcement action at this time and will instead follow up with licensee and conduct a compliance meeting.					

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# NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

File No:

EH05-160

Job No: 000709261-025

December 20, 2005

500166 B.C. Ltd. c/o Wayne Ferguson 15330-102A AVE. Surrey, BC V3R 7R6 Canada Telephone: (604) 460-7651

Fax: (604) 460-7651

Dear Wayne Ferguson:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2006

Establishment:

MIRAGE CABARET

15330-102A AVE

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

#### THE ALLEGED CONTRAVENTION(S)

ı	1		Date and Time of Contravention(s)	Proposed Penalty
1.	Minors in premises, s. 35	s. 35	Oct 28, 2005 1:00 AM	1 day suspension

Ministry of **Public Safety and** Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor, 1019 Wharf Street Victoria BC

www.pssg.gov.bc.ca/lclt

#### SUMMARY OF EVIDENCE

Mirage Nightclub is a liquor primary establishment operating as a nightclub in the city of Surrey. The hours of business are 11 am-1 am Monday through Wednesday and 11 am-2 am on Thursday to Sunday.

On Oct 28, 2005, two members of the Surrey RCMP, Constables Williams and Walberg, conducted a walk through of the establishment from approximately 12:50 to 1:05 am. Both constables entered the establishment and checked the washrooms. After being in the establishment approximately five minutes, they proceeded towards the back of the establishment where they noticed two females who came to their attention because they appeared very young, possibly underage, to the officers. These two females, later identified as

were observed walking away from the north side of the bar service area. They were not noted speaking to any staff person nor was there any staff observed in the nearby vicinity.

s.22 were not observed consuming any alcohol and they did not have any drinks in hand when they were stopped by the police officers. The police asked for identification but both minors advised they had no identification with them. Their identities were verified by the police officers by doing a check on CPIC.

s.22 advised that they entered the establishment by carrying glasses they had brought from home and walking into the establishment as if they had already been in and were now returning. They advised that one of the doormen told them not to take drinks outside. They were not asked to produce any identification by any staff person. The police officers note that there were seven doorstaff on duty that evening.

The constables issued violation tickets to the minors citing LCLA s. 34 (2), minor in liquor establishment. In addition, the contravention was made known to staff by way of an LPC (#A157157) which was issued for minors in premise and signed for by manager, Corey Ferguson. I met with Corey Ferguson and Heath Ferguson at Surrey Regional office on Nov 23, 2005 to discuss the contravention. They indicated that they have practices in place with respect to the issue of minors. They have a written policy outlining staff responsibility to ask for two pieces of id. They also make use of the Treoscope identification verification equipment. The manager reviews the policy with the staff but staff are not tested on their understanding of the policy. In this situation however, the two minors were not asked to produce any identification even though they did have contact with one of the doorstaff. Both managers acknowledged that there had been a mistake made on the part of the doorman in not asking for identification of the two females. They have since provided a written warning letter to the staff person involved in the incident. Contravention notice #B001996 was issued as a follow up to the police licensed premise check.

### ALLEGED CONTRAVENTION(S)

Contravention Number B001996 : C Minors in premises, s. 35

#### **Reasons for Recommending Enforcement Action**

Alcohol has a negative effect on growing bodies and developing minds. Minors lack the capacity to metabolize alcohol in the same manner as adults and therefore liquor has a more intoxicating effect on minors and liquor is a significant factor in many crimes committed by youth including serious driving offenses, assault, sexual assault and theft. There is a significant public safety interest in limiting access that minors may have to alcohol which is why minors are prohibited from entering into liquor primary establishments. In this instance, there were two minors who were able to gain entry despite the fact that there were several doorstaff posted at the entrance.

The alleged contravention is defined in Schedule 4 of the Liquor Control and Licensing Regulations under item 3.

# Reasons for the Proposed Penalty

The range of penalties for permitting a minor in the premises is a 1-3 day license suspension and/or a \$1000-\$3000 monetary penalty.

A review of the file shows no previous contravention with respect to this issue so the suspensiony penalty is considered appropriate to gaining future compliance.

#### Therefore:

For the alleged contravention of Minors in premises, s. 35 (Contravention Notice Number B001996) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 1 day is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- · Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

# **CONTACTS**

(1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:

Shirley Martin: (250) 356-0010; Shirley.Martin@gov.bc.ca

(2) Please contact me at (604) 586-2658 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Rupi Gill Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

### **APPENDIX A**

#### License Information

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2006

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)		
October 28, 2005	Minors in premises, s. 35	CN # B001996		
September 10, 2005	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001990		
January 01, 2004	Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)	CN # B002599		
February 21, 2002	LICENCE CAPACITY - REG.	CN # A002395		

Compliance Meetings:					
Date	Topic				
August 06, 2002					
September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)				

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2006

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

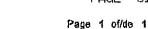
The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

- No compliance history found

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

- No compliance history found





Royal Canadian Gendarmerie royale Mounted Police du Canada

FACSIMILE /MESSAGE

**ENVOI D'UN MESSAGE** PAR TÉLÉCOPIEUR

Security Classification/Designation Classification/designation

Protected A

Precedence - Priorité

ROUTINE

Date

TO

Rupi GILL

TRANSMITTAL

Compliance and Enforcement Officer

Liquor Control and Licensing Branch - Surrey Regional Office

2005-11-01

Reference No. - Nº de référence

Your File - Votre n° de dossier

Our File - Notre nº de dossier

FOR YOUR INFO. **POUR VOTRE** INFORM.

FROM

DE

Name - Nom

Cst. Scott WILLIAMS

Sub-Div. - 8.-div.

Branch - Service

2005-136784 PIRS ORI CPIC ORI

**OSR - RSO** 

Div. E Section

**General Duty** 

Surrey Detachment Unit - Unite District 2

BC20044 Unit Coll. - Code d'interclass, de serv.

SENDER - EXPEDITEUR

Fax No. - Nº de téléc. 604-502-6524

Tel. No. - N° de tél.

RECIPIENT - DESTINATAIRE Fax No. - N° de téléc.

Bus, Tel. No. - Nº de tél. bur. Res. Tel. No. - Nº de tél. rés.

604-599-0502 604-586-2640

604-586-2658

SUBJECT Mirage Cabaret - Minor in Licensed Establishment OBJET

Total number of pages including this one:

Nombre total de pages, y comprise cell-cl :

COMMENTS **COMMENTAIRES** 

Ms. GILL,

I have attached the Police Licensed Premise Check and the two violation tickets with respect to two minors being inside the Mirage Cabaret located at 15330 102A Avenue, Surrey, BC on 2005-10-28. The two minors produced no identification, however their identities were verified using CPIC. Also, both of the minors stated that they entered the bar by bringing glasses from home and walking into the bar as if they had left with their drinks and returned. There were seven doorman on duty that evening,

If you have any further questions please contacted me.

Cst. Scott WILLIAMS

Royal Canadian Mounted Police Surrey Detachment

This message is intended for the use of the addressee. Disclosure of message content may breach one or more laws. If you have received this communication in error, notify the sender immediately by telephone.

Cette communication est exclusivement destinée à qui elle est adressée. La divulgation de son contenu peut constituer une infraction à une ou plusieurs tols. Si vous avez reçu cette communication par erreur, veuillez en aviser immédiatement l'expéditeur par téléphone.

Operator - Operateur Telephone No. - Nº de téléphone Daily No. - N° quotidien Time - Heure TO BE DELIVERED BY Date Authorizing Signature - Signature de l'approbateur Date À LIVRER D'(CI LE 2005-11-01 REPLY REQUIRED BY Time - Heure RÉPONSE D'ICI LE

RCMP GRC 2875 (2003-06) ICS



Na A 157157 Liquor Control and Licensing Act and Regulation 608/76 POLICE LICENSED PREMISES CHECK (LPC) On the date noted above, the following alleged contraventions of the Liquid Control and Licensing Act or regulations were identified: Minora in premises & 35 Supplying to minora s. 33 Number and age of minors: 224.44.19 1.D. type shown None Po Verigaec Details (8.g. no ID checked at door; inadequate lighting at door) OVERCROWDING D Overprowding beyond Building Capacity Rag Occupancy Load (BOL) Fieg. s. 4(7) Actual ... Lic. Cap. / ...

INTOXICATED PATRON

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Parmitting a person to become intexidated a 43(2)(a)

D: Permitting intoxicated person to remain e: 43(2)(b)

Details (e.g. evidence of intoxication):

O OTHER ALLEGED CONTRAVENTIONS (see flap):

Detailes\_\_\_

Police Officer (please print): 2 10 1 Williams

Badge #: 19.7 Dept./Detach: SUICEY 14 165 NY 6.1

Police Incident/File # 25 3 5 78 White and Title)

Detaille (e.g., now was count conducted; now many limes was count done; did staff member verify count, number of door staff, door control; identify public safety, issuee):

A copy of this LPC will be torwarded to the Liquot Control and Licensing Branch. The brench may proceed with enforcement action on the basis of this alteged contravention.

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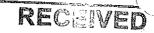
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Royal Canadian Mounted Police Gendarmerie royale du Canada



NOV 1 4 2005

LIQUOR CONTROL & LICENSING BRANCH SURREY REGIONAL OFFICE Security Classification / Designation Classification / Désignation sécuritaire

Your file

Votre référence

Our file Notre référence

Date: 05 NOV 08

Liquor Control and Licensing Branch, # 101 - 9180 King George Highway, SURREY, B.C. V3V 5V9

ATTENTION: Regional Manager

Dear Sir / Madam:

Re: Licensed Premises Sheets

I have enclosed for your information, copies of Licensed Premises Inspection Tickets for liquor establishments in Surrey, B.C.

Our files at this time are concluded pending any assistance required by your office.

Yours truly,

K.C. GATES, Superintendent

Operations Officer, Surrey Detachment, 14355 - 57<sup>th</sup> Avenue,

Surrey, B.C. V3X 1A9

/attach

Canadä

# No Enforcement Action Recommended

Re: Contravention Notice Number: B001990

Contravention Notice Date: Sep 9, 2005

Job No: 000709261-023

Inspector:

Rupi Gill

Date

Prepared: Sep 14, 2005

Office Location:

Surrey

Submitted To:

Michael Clark

# **Establishment Information:**

**Establishment Name:** 

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

**Licence No: 176354** 

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2006

Licensee Name:

Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

# **Contravention Information:**

Contravention Name (e.g. supplying to minors)

Date and Time identified

1. Permit intoxicated person to remain, s. 43(2)(b)

1. Sep 10, 2005 1:45 AM

Review and Analysis:		
I have reviewed:		
Facts and circumstances of the contravention	✓Yes	No
Establishment compliance history	<b>✓</b> Yes	No
<ul> <li>Number of contravention notices on file: 2</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
• Name, date(s) of any proved contravention(s) and the enforcement action ta	iken:	
Licensee compliance history	Yes	✓No
• If no, please explain: Not available		
Other file information	<b>✓</b> Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	<b>✓</b> Yes	No

# Reasons no enforcement action recommended:

A reivew of the file shows that there is no recent history with respect to this contravention. Last contavention notice issued was in Jan 2004 with respect to overcrowding. Further, there was only the one intoxicated patron identificed in the premise during the course of the inspection and staff was cooperative in removing him when he was pointed out. Recommend no enforcement action at this time and will instead follow up with licensee and conduct a compliance meeting.

# No. B001365



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

Establishment name: Mirace (a)	ral "
Establishment address: 15330 102 A	<u>Ave Su</u>
Licensee name: 500 166 B.C.	<u> LJ. d </u>
Licence #: 170354 Date CN issued:	MANDES/4010
Date and time of alleged contravention(s): <u>QM/DQ</u>	106 02000
On the date noted above, the following alleged contrav Liquor Control and Licensing Act or regulation were ide	ention(s) of the
Contravention :"	Section
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Inspector name: KIND STATE Badge #	<u> 5</u> 2 <u>8</u>
Telephone: LPC #: _	
Management acknowledgement (name and title):	

The general manager may proceed with enforcement action on the basis of this contravention notice. The licensee will generally be notified within 45 days if enforcement action is proposed.

Page 50

Page 50 EGM-2013-00038

COPY 3: LCLB HEADQUARTERS COPY (forward to headquarters)

# No. B001364



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

Establishment name:	14.00	-30	( <sup>1</sup> 0\00	10	
Establishment addres	ss: <u>\53</u> 3	$\mathcal{O}_{\mathbf{L}}$	53 4	Aue	N. C.C.C.
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March 27, 2006

MAR 3 1 2006

MAR 3 1 2006

LIQUOR CONTROL & LICENSING BRANCH

SURREY REGIONAL OFFICE

SURREY REGIONAL OFFICE

File No:

EH05-160

Job No: 000709261-025

Wayne V. Ferguson 500166 B.C. Ltd. c/o Mirage Cabaret 15330 - 102A Avenue Surrey, BC V3R 7R6

Telephone: (604) 649-8884

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 - 102A Avenue Surrey, BC V3R 2R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence by an enforcement decision dated March 27, 2006.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

#### **Enforcement Action**

#### Monetary penalty

A monetary penalty of \$1000 (One Thousand Dollars) must be paid to the general manager by April 18, 2006.

The payment should be made to Liquor Control and Licensing Branch headquarters at the address indicated in Appendix A. It is important to attach the accompanying Appendix A so that the payment can be correctly recorded on your file.

Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch Mailing address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8 Toll Frag. 1 866 209-2111

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor 1019 Wharf Street Victoria BC

Page 1 of 3

http://www.pssg.gov.bc.ca/lclb

# Consequences of non-payment

There are serious consequences for non-payment of the full amount of a monetary penalty.

- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

#### **Contact Number**

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Mark Tatchell

Deputy General Manager Compliance and Enforcement

CC:

R.C.M.Police Surrey Detachment

Clerk/Secretary City of Surrey Brewers Distributors Ltd. Guildford GLS #240

Surrey GLS #172

A/Manager of Licensing Gary Barker Regional Manager Michael Clark

Manager, Financial Services Wendy Jelinic

C&E Officer Rupi Gill

Kirsten Tonge, Mair Jensen Blair

Encl: Appendix A

RECEIVED
MAR 3 1 2006

LIQUOR CONTROL & LICENSING BRANCH SURREY REGIONAL OFFICE

THIS IS GENERAL
MAHAGER'S ORDER

NO. 06/03/29



August 3, 2006

Dennis Coates, Q.C. Mair Jensen Blair 700 – 275 Lansdowne Street Kamloop, BC V2C 6H6

Phone: (250) 374–3161 Fax: (250) 374-6992

Dear Mr. Coates:

Re: Mirage Cabaret, 15330 - 102A Avenue, Surrey, BC V3R 2R6

Liquor Primary Licence No. 176354 Case: EH06-086

The General Manager of the Liquor Control and Licensing Branch must determine whether to conduct an enforcement hearing regarding the contravention(s) set out in the attached Notice of Enforcement Action. An enforcement hearing is required if the licensee disputes that the contravention(s) took place and/or disputes the proposed penalty.

# **Pre-hearing Conference**

A pre-hearing telephone conference will be held in order to:

- Determine if an enforcement hearing is required;
- Explain the enforcement hearing process and answer the licensee's questions;
- Identify the issues that will be addressed at the enforcement hearing;
- Identify and discuss the evidence that the licensee and the Branch will present at the enforcement hearing. This includes providing the names of any witnesses that will testify;
- Arrange for the licensee and the Branch to provide each other with copies of documents or other evidence that will be introduced at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch's Registrar of Enforcement Hearings, will conduct the pre-hearing conference by way of a telephone conference call. Shahid Noorani, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

**Tuesday, August 22, 2006,** at **1:00 p.m.** To participate in the pre-hearing conference please call s.15, s.17 at the scheduled time and when prompted to do so enter the **conference ID No.** s.15, s.17

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

## Licensee Representative

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

# Language Interpreter

If you need a language interpreter to help you, please arrange this in advance of the pre-hearing conference and let us know who this person will be. Unless you and your interpreter are going to use the same telephone line, we need to know what number to call in order to connect your interpreter into the pre-hearing conference.

# Rescheduling

The pre-hearing conference will only be adjourned if there are special circumstances that justify rescheduling. To obtain an adjournment please provide the Branch's Case Management Administrator with a written request explaining your reasons and proposing alternative dates. A request for adjournment must be received at least two full business days prior to the scheduled pre-hearing conference. The Branch's Registrar of Enforcement Hearings will consider your request, obtain further information if necessary, and make a decision on whether to adjourn the pre-hearing conference to a later date.

# Failure to Attend Pre-Hearing Conference

Should you fail to attend the pre-hearing conference, the Branch's General Manager may make a decision without conducting an enforcement hearing. Such decisions are based on the Notice of Enforcement Action and any written material that you submit in response.

# Waiver

You may sign a waiver and accept the proposed penalty if you agree that the alleged contraventions took place. To do so, promptly contact the compliance & enforcement officer whose name and number appears in the Notice of Enforcement Action to arrange an appointment to sign a waiver form. The pre-hearing conference and an enforcement hearing will not be required if a waiver is signed.

#### **Additional Background**

A fact sheet briefly outlining the Branch's enforcement process is enclosed. Please refer to our Enforcement Hearing Rules for more detail. Recent Branch enforcement decisions can also be reviewed at www.pssg.gov.bc.ca/lclb/decisions/index.htm.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Shirley A. Martin Case Management Administrator

cc: Elizabeth M. Barker, Registrar, Enforcement Hearings Shahid Noorani, Branch Advocate

#### Attachments:

- Notice of Enforcement Action
- Enforcement Hearing Fact Sheet

#### Consequences of non-payment

There are serious consequences for non-payment of the full amount of a monetary penalty.

- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

#### Contact Number

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Mark Tatchell

Deputy General Manager Compliance and Enforcement

CC:

R.C.M.Police Surrey Detachment Clerk/Secretary City of Surrey Brewers Distributors Ltd. Guildford GLS #240 Surrey GLS #172

A/Manager of Licensing Gary Barker Regional Manager Michael Clark

Manager, Financial Services Wendy Jelinic

C&E Officer Rupi Gill

Kirsten Tonge, Mair Jensen Blair

Encl: Appendix A

THIS IS GENERAL

MANAGER'S ORDER

MO. 06(03)29

### Appendix A

# **Monetary Penalty Payment Tracking Form**

To ensure your payment is promptly credited against your monetary penalty, please include this form with your monetary penalty payment.

Please forward a cheque or money order payable to the Minister of Finance and Corporate Relations to:

Liquor Control and Licensing Branch PO BOX 9292 STN PROV GOVT Victoria, BC V8W 9J8

Name: 500166 B.C. Ltd. c/o Ferguson, Wayne

Address: 15330-102A AVE.

Surrey, BC V3R 7R6

Canada

Licence number: 176354

Establishment name: MIRAGE CABARET

The enclosed monetary penalty payment is for enforcement action pursuant to:

An enforcement decision dated March 27, 2006, in which the general manager decided that a payment of \$1000 (One Thousand Dollars) will be paid by April 18, 2006.

For office use only:	
Date Payment Received:	<del></del>
Amount of payment received:	



#### **DECISION OF THE**

# **GENERAL MANAGER**

# LIQUOR CONTROL AND LICENSING BRANCH

# IN THE MATTER OF

A hearing pursuant to Section 20 of

The Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

Licensee:

500166 B.C. Ltd.

dba Mirage Cabaret 15330 - 102A Avenue Surrey, BC V3R 2R6

Case:

EH05-160

For the Licensee:

Kirsten Tonge

For the Branch:

Shahid Noorani

Enforcement Hearing Adjudicator:

Sheldon M. Seigel

Date of Hearing:

March 20, 2006

Place of Hearing:

Victoria

Date of Decision:

March 27, 2006

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing Address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184

Location:

Second Floor, 1019 Wharf Street Victoria BC

http://www.pssg.gov.bc.ca/lclb/

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# INTRODUCTION

The licensee operates an establishment with Liquor Primary Licence No. 176354 in Surrey, British Columbia.

On October 28, 2005, two members of the Surrey R.C.M.Police Detachment conducted a walk through of the establishment from approximately 12:50 to 1:05 a.m.

The Liquor Control and Licensing Branch (the branch) issued a Notice of Enforcement Action as a result.

The licensee admitted to having minors in the establishment but sought a finding of an appropriate penalty less than that proposed by the branch.

# **ALLEGED CONTRAVENTIONS**

The branch alleged that on October 28, 2005, at 1:00 a.m. the licensee contravened Section 35 of the *Act* by allowing minors in the premises.

# RELEVANT STATUTORY PROVISIONS

- 35 A person who holds a licence under this Act or who sells liquor under the Liquor Distribution Act, or the person's employee, must not authorize or permit a minor to enter on or to be on premises where liquor is sold or kept for sale except
  - (a) if the minor is accompanied by a parent or guardian on premises where liquor is sold exclusively for consumption off the premises,
  - (b) with lawful excuse, or
  - (c) in prescribed circumstances.

# **ISSUE**

1. Is a penalty warranted and if so, what is the appropriate penalty to be imposed?

#### **EXHIBITS**

Exhibit No. 1: Book of Documents (the branch)

Exhibit No. 2: Employee Discipline Letters (2), dated October 28, 2005

# **EVIDENCE**

The branch called a compliance and enforcement officer (C&E officer). She testified as follows:

- She has been an inspector for the branch responsible for establishments in Surrey for five years.
- She is very familiar with the licensee and its operation.
- The Mirage is one of the busier nightclubs in the area. It has been in operation continuously since 1997.
- She is the author of the relevant Contravention Notice.
- Before making a recommendation of penalty, she considered the history of the establishment and the relationship of the licensee to the branch.
- She recommended a \$1,000 monetary penalty for this contravention and submitted her recommendation to her regional manager in due course.
- Her regional manager approved her recommendation and forwarded it on to the deputy general manager of compliance and enforcement.
- The deputy general manager disagreed with the recommended penalty and required that the C& E officer amend the recommended penalty to reflect a one-day suspension.

 In her experience, it is rare for the deputy general manager to require a recommended penalty different from that recommended by the C&E officer and regional manager.

The C&E officer identified all of the relevant documents in the branch's Book of Documents.

The licensee called the *defacto* owner/operator of the establishment. He testified as follows:

 At the time of the contravention, the establishment had a smoking area outside of the front door.

s.22

- The door staff was supposed to monitor those going out to smoke and returning.
- Patrons regularly attempted to walk out with drinks but were advised that it was not permitted.
- On the occasion in question, the door staff saw two girls in the smoking area with drinks and thought they had stopped outside to smoke.
- The door staff advised the girls that they had to get back in with their drinks.
- On video examination, it was clear that the door staff were not watching
  the smoking area as required. It was also apparent that the two girls had
  not been inside the establishment, nor had they purchased their drinks
  there.
- The girls were not asked for identification as is required of the door staff.
- He disciplined both attending doormen and demoted them for lack of diligence.

- He changed the location of the smoking area as a result of the contravention.
- There has been no similar problem since the changes were effected.
- The minors were 18 years of age.
- The policy of the establishment is that everyone is supposed to produce identification and have it "swiped" into the system upon entering the establishment. This is to occur regardless of age or appearance.

# **SUBMISSIONS**

The branch submitted that a one-day suspension is appropriate. There were two minors involved and accordingly, there could have been two Contravention Notices issued. Accordingly, some leniency has already been shown. The licensee has had previous contraventions for other public safety issues in the past.

Two minor females were permitted entry by carrying drinks inside, drinks, which apparently they had brought from home. That action may have duped the doormen, but should not exonerate the licensee from responsibility for failing to diligently monitor entrance to the establishment.

The establishment is a large and busy one. Imposing only a small monetary penalty would be insufficient to establish the importance of compliance with the licensee's obligations to protect the public.

The licensee submitted that it has been in business for ten years, and s.22

The establishment has no history of problems with minors. No warnings or Contravention Notices have been issued to it in the past five years. There has been no enforcement history in past ten years for related issues. The licensee has a policy of cooperation with C&E officers. The branch knows that the

licensee takes branch issues very seriously. It is a proactive licensee. As a result of the Contravention Notice, the licensee took disciplinary action against the employees involved and attended the recommended branch Compliance Meeting. The licensee acknowledged its mistake and immediately made changes to prevent a further occurrence and to ensure voluntary compliance in the future.

# **ANALYSIS AND DECISION**

This contravention occurred as the result of a sophisticated and premeditated plan by two minors to gain access to the establishment. While the licensee has an obligation to deny entry to minors, the extraordinary efforts used in this case to thwart such designs should be considered in determining the penalty to be assessed.

I note that there was no indication that the minors were ever served liquor in the establishment, nor as to how long they had been in the establishment before being discovered. I note also that the minors were 18 years of age.

The licensee took full responsibility for the contravention, mounted no defence of due diligence, and did not ask for a finding that no penalty be imposed. Rather, the licensee accepted accountability, made changes to the environment to address the flaw in its system, and sought the penalty originally recommended by the C&E officer and confirmed by the regional manager.

The C&E officer, the Branch employee most familiar with the licensed premises and its operation recommended a \$1,000 fine. The regional manager approved the recommendation.

The licensee's counsel argued that the deputy general manager has no authority specified in the Compliance and Enforcement Policy and Procedures Manual to

replace a penalty recommended in accordance with branch policy. I disagree. The general manager and her delegates are empowered by legislation with the enforcement of the relevant statute and regulation, and imposition of penalties (in her discretion) for contraventions. The deputy general manager is her delegate. The deputy general manager therefore has authority to recommend a penalty

It is not the authority of so doing, but the administrative propriety of the action- if indeed that action is contrary to established policy that may be questioned. I find that an examination of the administrative propriety of the recommendation is not required in order to adjudicate this matter.

Whether the inspiration for the recommended penalty originated with the C&E officer, or an executive member of the branch, it is a penalty recommended by the branch. As adjudicator, I have authority to assess a penalty if I believe it is warranted. Further, I am obligated to determine what penalty is appropriate in the circumstances. The *Regulation* contains minimum penalties for contraventions that are found to have occurred, and my discretion in accordance with the *Regulation* is not fettered by the internal source of the recommendation.

I find that a contravention of Section 35 of the *Act* has been proven, as agreed by the licensee.

#### **PENALTY**

Pursuant to Section 20(2) of the *Liquor Control and Licensing Act*, having found that the licensee has contravened the *Act*, the *Regulation* and/or the terms and conditions of the licence, I have the discretion to order one or more of the following enforcement actions:

- impose a suspension of the liquor licence for a period of time;
- cancel a liquor licence;

- impose terms and conditions to a licence or rescind or amend existing terms and conditions;
- impose a monetary penalty;
- order a licensee to transfer a licence.

Imposing any penalty is discretionary. However, if I find that either a licence suspension or monetary penalty is warranted, I am bound to follow the minimums set out in Schedule 4 of the *Regulation*.

The branch recommended a one-day suspension for the contravention relating to this enforcement action.

The C&E officer testified for the branch that the establishment has no history of contravention for minors in the premises, and has historically been cooperative and proactive in complying with the wishes of the branch.

I find that the licensee has accepted accountability for the contravention and has taken all actions of the branch seriously. The evidence discloses a proactive approach to compliance. I find that this licensee does not require anything more than a minimum penalty to be assessed in order to obtain voluntary compliance with the *Act* and the *Regulation*.

The licensee expressed its preference for a monetary penalty. It indicated that the Contravention Notice itself was enough to inspire a wholesale change in the establishment's smoking area in order to prevent similar events from occurring in the future. The changes were effected and the employees were sanctioned.

The licensee also submitted that its history and reputation in the industry is positive and well known. I have no evidence to dispute the licensee's history as submitted. I also accept the branch's submissions that allowing minors to be in a

licensed establishment is a serious offence, which potentially involves significant public safety issues.

The range of penalty for a first contravention of Section 35 of the *Act* in accordance with Schedule 4 of the *Regulation* is one (1) to three (3) days suspension and/or a monetary penalty of \$1,000-\$3,000.

I find that a monetary penalty of \$1,000 is appropriate.

### **ORDER**

Pursuant to Section 20(2) of the *Liquor Control and Licensing Act*, I order the licensee to pay a monetary penalty in the amount of one thousand dollars (\$1,000) relating to Liquor Primary Licence No. 176354 relating to Notice of Enforcement Action EH05-160. The monetary penalty must be paid no later than the close of business on Tuesday, April 18, 2006.

SmSeg.

Sheldon M. Seigel Enforcement Hearing Adjudicator Date: March 27, 2006

cc: R

R.C.M.Police Surrey Detachment

Liquor Control and Licensing Branch, Surrey Regional office Attn: Mike Clark, Regional Manager

Liquor Control and Licensing Branch, Surrey Regional office Attn: Shahid Noorani, Branch Advocate



March 15, 2006

# **VIA COURIER**

Sheldon Seigel, Hearing Adjudicator Island Arbitration and Mediation 3540 Plymouth Road Victoria, B.C. V8P 4X4

Dear Sheldon Seigel:

Re:

Mirage Cabaret, Surrey, BC

"Liquor Primary" Licence No. 176354

Case # EH05-160

Please find enclosed two copies of the Branch Book of Documents.

I have spoken with Kirsten Tonge, counsel for the licensee, and received her agreement to provide you with the material.

Yours truly,

#### **Shahid Noorani**

Encl.

c.c. Elizabeth Barker, Registrar (via email - without enclosures)

Location:

Suite 101



March 15, 2006

# **VIA FACSIMILE (250) 374-6992**

Kirsten Tonge Mair Jensen Blair 700 - 275 Lansdowne Street Kamloops, BC V2C 6H6 Phone: (250) 374-3161 Fax: (250) 374-6992

Dear Kirsten Tonge:

Re: Mirage Cabaret, Surrey, BC

"Liquor Primary" Licence No. 176354

Case # EH05-160

Further to my letter dated March 8, 2006 enclosing the Branch's documents, please find enclosed an index to the Branch's Book of Documents. I have also enclosed copies of the documents, numbered on the upper right corner of the page to correspond with the index.

As agreed to in our telephone conversation this morning, I have forwarded the documents listed on the enclosed index to the hearing adjudicator.

Yours truly,

#### **Shahid Noorani**

Encl.

c.c. Elizabeth Barker, Registrar (via email - without enclosures)

Ministry of Public Safety and Solicitor Licensing Branch General

Liquor Control and

Mailing Address: Suite 101 9180 King George Highway Surrey, BC V3V 5V9

Telephone: 604 586-2641 Facsimile: 604 586-2640 Location: Suite 101 9180 King George Highway Surrey, BC

http://www.ag.gov.bc.ca/lclb/



March 6, 2006

Kirsten Tonge Mair Jensen Blair 700 – 275 Lansdowne Street Kamloops, BC V2C 6H6

Phone: (250) 372-4920 Facsimile (250) 374-6992

Dear Mr. Coates:

Re: Mirage Cabaret, Surrey, BC

"Liquor Primary" Licence No. 176354

Case # EH05-160

As agreed last week, a teleconference call for a hearing scheduled for **March 20, 2006**, to commence at **9:30 a.m.** to speak to penalty only has been arranged for the above case and the details are as follows:

To participate in the hearing teleconference, please call s.15, s.17 at the scheduled time and when prompted to do so enter the **password No.** s.15, s.17.

Please advise your client(s).

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Shirley A. Martin Case Management Administrator

cc:

Adjudicator – To be determined Shahid Noorani, Advocate



January 17, 2006

Dennis P. Coates, Q.C. Mair Jensen Blair 700 – 275 Lansdowne Street Kamloops, BC V2C 6H6

Phone: (250) 372-4920 Facsimile: (250) 374-6992

Dear Mr. Coates:

Re: Mirage Cabaret, Surrey, BC

"Liquor Primary" Licence No. 176354

Case # EH05-160

As discussed earlier today with Shahid Noorani, Branch Advocate, your request to have this licensee's pre-hearing conference cancelled has been agreed to by Elizabeth Barker, Registrar, Enforcement Hearings. Please advise your client.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Shirley A. Martin

Cáse Management Administrator

CC:

Elizabeth M. Barker, Registrar, Enforcement Hearings

Shahid Noorani, Advocate



January 10, 2006

Via Facsimile (604) 460-7691

Wayne V. Ferguson 500166 B.C. Ltd. c/o Mirage Cabaret 15330 – 102A Avenue Surrey, BC V3R 2R6

Phone: (604) 460-7651

Dear Licensee:

Re: Mirage Cabaret, Surrey, BC

"Liquor Primary" Licence No. 176354

Case # EH05-160

The General Manager of the Liquor Control and Licensing Branch (the "Branch") plans to hold an enforcement hearing within the next 60 days. The hearing is to determine if the contravention(s) set out in the attached Notice of Enforcement Action took place and, if so, what enforcement action or penalty, if any, will be imposed.

# **Pre-hearing Conference**

Before choosing a hearing date, a pre-hearing telephone conference will be held to:

- Explain the enforcement hearing process and answer any questions;
- Make sure that everyone understands the issues that will be addressed at the enforcement hearing;
- Identify and discuss the evidence that you and the Branch will present at the
  enforcement hearing. This includes providing the names of any witnesses that you will
  bring to testify, explaining briefly what they will say at the hearing, and discussing their
  availability to attend the hearing;
- Arrange for you and the Branch to provide each other with copies of any outstanding documents or other evidence that you will use at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch Registrar, will conduct the pre-hearing conference by way of a telephone conference call and Shahid Noorani, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

**Thursday, January 19, 2006,** at **9:30 a.m.** at that time, the Registrar will contact you at **(604) 460-7651** unless you provide another number where you prefer to be reached.

s.22

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

### Lawyer or Representative

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

# Language Interpreter

If you need a language interpreter to help you, please arrange this in advance of the pre-hearing conference and let us know who this person will be. Unless you and your interpreter are going to use the same telephone line, we need to know what number to call in order to connect your interpreter into the pre-hearing conference.

# Rescheduling

The pre-hearing conference will only be postponed if there are special circumstances that justify rescheduling. To obtain a postponement please provide the case management administrator with a written request explaining your reasons and proposing alternative dates. A request for postponement must be received at least two full business days prior to the scheduled pre-hearing conference. The registrar will consider your request, obtain further information if necessary, and make a decision on whether to postpone the pre-hearing conference to a later date.

#### Failure to Attend Pre-Hearing Conference

Should you fail to attend the pre-hearing conference, the General Manager may make a decision without conducting an enforcement hearing. Such decisions are based on the Notice of Enforcement Action and any written material that you submit in response.

#### Waiver

You may sign a waiver and accept the recommended enforcement action or penalty if you agree that the alleged contraventions took place. To do so, you must promptly contact the liquor inspector whose name and number appears in the Notice of Enforcement Action to arrange an appointment to sign a waiver form. The pre-hearing conference and enforcement hearing will not be required if a waiver is signed.

# **Additional Background**

A fact sheet briefly outlining the Branch's enforcement process is enclosed. Please refer to our Enforcement Hearing Rules for more detail. Recent Branch enforcement decisions can also be reviewed at <a href="https://www.pssg.gov.bc.ca/lclb/decision/index.htm">www.pssg.gov.bc.ca/lclb/decision/index.htm</a>. They are a useful reference for the sorts of evidence presented at enforcement hearings and the types of penalties that may be impose.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Shirley A. Martin

Case Management Administrator

cc:

Elizabeth M. Barker, Registrar, Enforcement Hearings Shahid Noorani, Advocate

Dartin

#### Attachments:

- Notice of Enforcement Action
- Fact Sheet



#### NOTICE OF ENFORCEMENT A CTION

Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

File No:

EH05-160

Job No: 000709261-025

January 03, 2006

500166 B.C. Ltd. c/o Wayne Ferguson 15330-102A AVE. Surrey, BC V3R 7R6

Canada

Telephone: (604) 460-7651

Fax: (604) 460-7651

Dear Wayne Ferguson:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2006

Establishment:

MIRAGE CABARET

15330-102A AVE

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

#### THE ALLEGED CONTRAVENTION(S)

1			Date and Time of Contravention(s)	Proposed Penalty
1.	Minors in premises, s. 35	s. 35	Oct 28, 2005 1:00 AM	1 day suspension

Ministry of **Public Safety and Solicitor General** 

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor, 1019 Wharf Street Victoria BC

www.pssg.gov.bc.ca/lclt

#### SUMMARY OF EVIDENCE

Mirage Nightclub is a liquor primary establishment operating as a nightclub in the city of Surrey. The hours of business are 11 am-1 am Monday through Wednesday and 11 am-2 am on Thursday to Sunday.

On Oct 28, 2005, two members of the Surrey RCMP, Constables Williams and Walberg, conducted a walk through of the establishment from approximately 12:50 to 1:05 am. Both constables entered the establishment and checked the washrooms. After being in the establishment approximately five minutes, they proceeded towards the back of the establishment where they noticed two females who came to their attention because they appeared very young, possibly underage, to the officers. These two females, later identified as

were observed walking away from the north side of the bar service area. They were not noted speaking to any staff person nor was there any staff observed in the nearby vicinity.

s.22 were not observed consuming any alcohol and they did not have any drinks in hand when they were stopped by the police officers. The police asked for identification but both minors advised they had no identification with them. Their identities were verified by the police officers by doing a check on CPIC.

s.22 advised that they entered the establishment by carrying glasses they had brought from home and walking into the establishment as if they had already been in and were now returning. They advised that one of the doormen told them not to take drinks outside. They were not asked to produce any identification by any staff person. The police officers note that there were seven doorstaff on duty that evening.

The constables issued violation tickets to the minors citing LCLA s. 34 (2), minor in liquor establishment. In addition, the contravention was made known to staff by way of an LPC (#A157157) which was issued for minors in premise and signed for by manager, Corey Ferguson. I met with Corey Ferguson and Heath Ferguson at Surrey Regional office on Nov 23, 2005 to discuss the contravention. They indicated that they have practices in place with respect to the issue of minors. They have a written policy outlining staff responsibility to ask for two pieces of id. They also make use of the Treoscope identification verification equipment. The manager reviews the policy with the staff but staff are not tested on their understanding of the policy. In this situation however, the two minors were not asked to produce any identification even though they did have contact with one of the doorstaff. Both managers acknowledged that there had been a mistake made on the part of the doorman in not asking for identification of the two females. They have since provided a written warning letter to the staff person involved in the incident. Contravention notice #B001996 was issued as a follow up to the police licensed premise check.

#### **ALLEGED CONTRAVENTION(S)**

Contravention Number B001996: C Minors in premises, s. 35

#### Reasons for Recommending Enforcement Action

Alcohol has a negative effect on growing bodies and developing minds. Minors lack the capacity to metabolize alcohol in the same manner as adults and therefore liquor has a more intoxicating effect on minors and liquor is a significant factor in many crimes committed by youth including serious driving offenses, assault, sexual assault and theft. There is a significant public safety interest in limiting access that minors may have to alcohol which is why minors are prohibited from entering into liquor primary establishments. In this instance, there were two minors who were able to gain entry despite the fact that there were several doorstaff posted at the entrance.

The alleged contravention is defined in Schedule 4 of the Liquor Control and Licensing Regulations under item 3.

#### Reasons for the Proposed Penalty

The range of penalties for permitting a minor in the premises is a 1-3 day license suspension and/or a \$1000-\$3000 monetary penalty.

A review of the file shows no previous contravention with respect to this issue so the minimum suspension penalty is considered appropriate to gaining future compliance.

#### Therefore:

For the alleged contravention of Minors in premises, s. 35 (Contravention Notice Number B001996) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 1 day is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

#### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- Cancel a liquor license:
- Impose terms and conditions to a license or rescind or amend existing terms and
- conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- Accept the proposed penalty in this letter,
- · Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

#### **CONTACTS**

- (1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:
  - Shirley Martin; (250) 356-0010; Shirley.Martin@gov.bc.ca
- (2) Please contact me at (604) 586-2658 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly.

Rupi Gill Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

#### **APPENDIX A**

#### License Information

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2006

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
October 28, 2005	Minors in premises, s. 35	CN # B001996
September 10, 2005	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001990
January 01, 2004		CN # B002599
February 21, 2002	LICENCE CAPACITY - REG.	CN # A002395

Compliance Meeting	Compliance Meetings:		
Date	Topic		
August 06, 2002			
September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)		

#### **APPENDIX B**

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2006

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

No compliance history found

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

- No compliance history found

	ablishment Comp	
	er File Information	
Co	omplaints: Date	Document Description
1	<no date="" entered=""></no>	LPC #A097286 - Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b), Contravention Identified
2	<no date="" entered=""></no>	LPC #A097286 - Permit a person to become intoxicated, s. 43(2)(a), Contravention Identified
3	November 14, 2005	LPC #A157157 - Minors in premises, s. 35, CN #B001996
4	March 24, 2004	After Hours Service Inspection Complete
Cq	ontraventions: Date	Document Description
1	May 28, 2006	CN #B001354 - Selling liquor to intoxicated person, s. 43(1)
2	September 09, 2005	CN #B001990 - Permit intoxicated person to remain, s. 43(2)(b)
3	January 01, 2004	CN #B002599 - Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)
4	February 21 2002	CN #A002395 - LICENCE CAPACITY - REG

10.00	Cor	ppliance Meetings:	
Ì		Date	Торіс
	2	September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)
	1	August 06, 2002	

Contravention #1 - Permit intoxicated person to remain, s. 43(2)(b) - Recommended Enforcement Action:		
Suspend all or any part of the licensee's licence [s. 20(2)(d)] 4 Days.	Impose terms and conditions or rescind or amend existing terms and conditions on licence [s. 20(2)(b)]	
Impose a monetary penalty [s. 20(2)(c)]	Cancel all or any part of the licensee's licence [s. 20(2)(e)]	

#### Relevant Liquor Control and Licensing Branch policy names and reference numbers:

s.14.3 Permitting an Intoxicated Person to Remain

"A licensee or the licensee's employee must not permit an intoxicated person to remain in that part of an establishment where liquor is sold, served or otherwise supplied."

s.14.3.2 Elements of the contravention of permitting an intoxicated person to remain

#### **Reasons for Recommended Enforcement Action:**

The contravention falls under Item 11 of Schedule 4 of the Regulations.

In order to avoid the possibility of further liquor consumption and avoid any harm to other patrons or staff, a licensee must not permit a person who is intoxicated to remain in the part of the establishment where liquor is served.

The licensee is responsible for supervising the operation of their establishment and the conduct of their

Page 3 of 4

employees. Intoxication is a serious public safety issue. Intoxicated patrons may be a danger to themselves or members of the public and associated with behaviour that has a negative impact on communities, including late night noise.

The establishment has a history with respect to the issue of intoxicated patrons. The area inspector held a compliance meeting with both Corey and Heath Ferguson in September 2005 on this issue. The licensees were advised of their responsibilities with respect to the issue of over service and dealing with intoxicated patrons. The licensees made a commitment to putting in practices to prevent a recurrence of this issue. No enforcement action was taken at that time to allow licensees an opportunity to voluntarily comply.

As voluntary compliance was not achieved, enforcement action is being recommended to ensure that these issues will be considered more seriously by the licensee.

#### **Reasons for Proposed Penalty:**

This penalty falls within the guidelines as set out in the Liquor Control and Licensing Act Regulations, Schedule 4.

I feel it is necessary to impose a suspension of the licence to ensure the licensee takes the initiative to put some operating procedures in place and establish control practices to ensure that these procedures and practises remain in place and are adhered to at all times.

A recommendation of a suspension as opposed to a monetary penalty reflects the establishment's record of non-compliance and ongoing compliance issues. The minimum suspension penalty is considered appropriate to achieving future compliance.

Proceed with recommended enforcement action for alleged contravention #1?	Yes	No		
Proceed with recommended penalty for alleged contravention #1?	Yes	No	N/A	
If recommended enforcement action or recommendanged by regional manager, please explain:	ded penalt	y for allege	d contraventio	n #1 are
If recommendation for enforcement action for all manager, please explain:	eged contra	vention #1	is declined by	regional
manager, piease explam.				
Regional Manager's name: Michael Clark			Date:	Jun 23, 200

ENT	ERED IN POSSE	5 B <b>001354</b>
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Ministry	uor Controlland Licensing of Rublic Safety and Sol	<u>citor General</u>
Establishment/name Establishment-addre		DAME SOLIGI
Licensee name: ————————————————————————————————————		sued <b>ON ENTON</b>
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contravention notice and enforcement action is be	he licensee will generally be no roposed	tified within 45 days if
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THE MIRAGE NIGHT CLUB 15330 102-A AVENUE SURREY BC

CARTE/CARD
COMPTE/ACCOUNT
DATE-HEURE/TIME
RECU/RECEIPT
ACHAT
PURCHASE
TOTAL

s.22 CHEQUE/CHEQUING 8728

2006/05/28 01:59:51 580533677-558-009

\$125.00

00 APPROUVEE 001 00 APPROVED 001 MERCI/THANK YOU NO. AUTOR. 000350 AUTH. # 000350

May 28 2004



PETER BROMLEY
ASSISTANT MANAGER
604.999.8379

MIRAGE

15330 - 102 A AVE. SURREY BC V3R 7R6 TEL 604.583.8828 FAX 604.583.8028 email miragenitectub@shaw.ca www.miragesocialchub.com

THURSDAY, FRIDAY, SUNDAY FREE COVER & VIP ACCESS BEFORE 10 PM SATURDAY FREE COVER BEFORE 9 PM

Security Classification/Designation

Nombre total de pages, y compris celle-ci

Classification/déalgnation sécuritaire

Liquor Control Licencing Branch



TO

Royal Canadian Mounted Police

Gendarmerie royale du Çanada

		2006-05-12
	Precedence - Priorité	Ref. No № de réf.
i		
	Our File - Notre n° de dossier	Your File - Votre n° de dossior

Date

FACSIMILE / MESSAGE TRANSMITTAL ENVCI D'UN MESSAGE PAR TÉLÉCOPIEUR 2006-44522 ORI-IND OSR Code - Code RSO | Unit Colletor Code Code d'Interci, du service

Å	Attention: Rupe	GILL .		
INFO. RENS	LPC# - A-09728	66		
FROM DE	Surrey RCMP - Constable Ivan	Fraser Surrey Docks Liaison U SABO # 49046	nit	
SENDER - E	XPÉDITEUR		RECIPIENT - DESTINATAIRE	***************************************
Fax. No-N	de télécopiaur	Telephone No Nº de téléphone	Fax. No Nº de télécopieur	Telephone No Nº de téléphone
604-599-8	894	604-502-6396	604-586-2640	604-586-2658
COMMENTS	5	**	Total number of pages including	this one

COMMENTAIRES Ms. GILL,

> Please find attached a copy of a LPC Ticket that was issued to the Mirage Cabaret on 2006-04-14. There is also a copy of our report on the matter. The original will be forwarded through the regular mail but I hope this will afford you an opportunity to be aware of the situation

Thank you for your assistance in this matter.

If there are any questions or concerns please contact me.

Thank you in acvance

(I. SABO) Constable Surrey RCMP Fraser Surrey Docks Liaison Unit

This message is intended Disclosure of message cont if you have received this of sender immediately by telep	ent may breach communication	one or in	ore laws.	est adressée. La divulgation de son	ient destinée à la personne à qui elle contenu peut constituer une infraction rèqu cette communication par erreur, xpéditeur par téléphone.
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REPLY REQUIRED BY REPONDRE D'ICI LE					Time - Heure
2875 (2001-06) (WPT)					C3 186

Canadä

# No.A 097286



Liquor Control and Licensing Act and Regulation 608/76

<u>.</u>	POLICE LICENSED PREMISES CHECK (LPC)
Mak	Helpment Name: Myras Cabouet
atel	Mal metri Addresse) 15350 102 H Ale Suus
icen	0135 Times 0135
loen	son Name: Maraca Cabaret
On th	e cath noted above, the following alleged contraventions of the Liquor Control and sing Act or regulations were identified:
	ors .
•	Supplying to minors s. 39 © Minors in premises s. 35
Νu	mitter and age of minore:
1.0	, inworla eq.y.t.
Detai	ls 'e.g. no ID checked at door; inadequate lighting at door)
	RCROWDING
Q	Overcrowding beyond Building Overcrowding beyond Licence Occupancy Load (BOL) Reg. s. 4(7) Capacity Reg.
80	DL; Actual; Lio, Cap.: 45 Actual;
۷įv	ecturit, number of door staff; door control; identify public safety issues):  2120
Detai	le (e.g. evidencie of intoxication): Femalo Patron Coff
	er had to be rely oblighter
<b>-</b>	O'HER ALLEGED CONTRAVENTIONS (see flap):
Detai	18
	Cet. Wan SABO
Polic	a Officer (blesse burn):
Badg	e it: 17016 Dept./Detach.: SUCCET RC-17
	e Incident/File #: 06- 445 a.d.
Mana	griment Ackgawledgement (Name and Title)
	Con Grand State Com Production
^	y of the LPC will be forwarded to the Liquor Control and Licensing Branch. The branc
A cor	proceed with enforcement ection on the basis of this alleged contravention.

Printed in 8.C. 450005108

**CONTINUATION REPORT: 1** 

EVNT: 060405945 / h

ID: 49046

CREATED: 2006/04/14 011455

COMPLAINANT NOTIFIED:

DIARY DATE:

OCCUR: 20060044522

NAME: sabo. ivan

CONCLUDED:

#### SUBJECT:

Mirage Night club LCLA Violation Surrey File org 2006-04-14

604-502-6539

#### **ACTION TAKEN:**

49046

2006-04-14 0048 hours

Constable SABO was dispatched to a complaint of over crowding that was taking place at the Mirage Night club located at 15330 102A Avenue. The original complaint had come from Fire base who informed that they had received a phone call from an anonymous person stating that the Mirage was over capacity.

Constable SABO attended scene with Constable BISSONNETTE. Upon attending scene, Constable SABO observed that there was a significant amount of people infront of the bar and that quite a few people were leaving. Constable SABO was approached by a male who did not identify himself. The male stated that he had come from the Mirage and that the club was dangerously full of people. Constable SABO and Constable BISSONNETTE attended the front door and spoke with the door man and the manager, Corey FERGUSON. Constable SABO asked to check the door counters. One door counter showed a number close to 700 entries into the club while FERGUSON's counter showed 533 persons. There was a very large discrepancy between the two counters.

Constable SABO observed from the front door of the premises that the Mirage was completely full to the point where it did not appear that people could move about comfortably. Constables SABO and BISSONNETTE conducted a bar walk of the premises. Upon entering the Mirage and conducting a walk throug, Constable SABO was of the belief that there was close, if not more than 700 people in the club. Due to the overwhelming amount of people in the bar, it was not possible or practicable to attempt to conduct a count. It was noted that the upper level was completely full as was the ground floor. Constables SABO and BISSONNETTE had to force their way through the mass of people. During previous bar walks through the Mirage It was usually not overly difficult to navigate through the crowd.

Prior to commencing the bar walk, Constable SABO had asked FERGUSON what the total count of people in the bar was. FERGUSON replied that he thought that it was 445, which automatically made them 4 people over the limit. Constable SABO explained to FERGUSON that a reserved estimation of the number of people in the bar was about 700. Constable SABO also explained that in the event of a fire in the premises, a large number of people would not be able to get out in a timely fashion due to the large crowd.

Upon completing the bar walk, Corporal SAGGIR had attended scene with Constable KAJAN. Members stood by the front doors to monitor the situation.

Page 2 of 2

0140 hours

Constable SABO, while standing outside of the Mirage observed a young Asian female stumbling from the front of the bar. The female, later identified as s.22 was grossly intoxicated and was being held up by her boyfriend s.22 and s.22 were asked where they were coming from. It was stated that they had just left the Mirage. Constable SABO asked s.22 if she had been drinking. s.22 stated that she had drank alot and that she had come to the Mirage sober. s.22 at one pointed said "I'm fucking hammered".(Original Completed: 2006-04-14 05:17 PUID: 5b10 REG: 49046)

**CONTINUATION REPORT: 2** 

EVNT: 060405945 / h

**ID**: 49046

CREATED: 2006/04/14 051001

COMPLAINANT NOTIFIED:

**DIARY DATE:** 

OCCUR: 20060044522 NAME: sabo, ivan

CONCLUDED:Y

#### SUBJECT:

Mirage Night club LCLA Violation Surrey File org 2006-04-14

#### **ACTION TAKEN:**

49046 Continued page 2

Constable SABO had asked s.22 for her identification, however s.22 attempted to hand Constable SABO some money. When Constable SABO stated that what s.22 was handing over was money, she looked at the money and said "no it's not". s.22 was not able to stand up on her owr, and at one point managed to fall heavily to the ground. Due to her level of drunkeness, Constable SABO suggested that s.22 and her friend take her to the hospital.

Just prior to 0200 hours, the bar was starting to empty and it appeared that the staff may have shut it down early. Due to the large number of people it took close to 30 minutes to empty the bar. It is noted that there was a continuous stream of people leaving the bar the whole time.

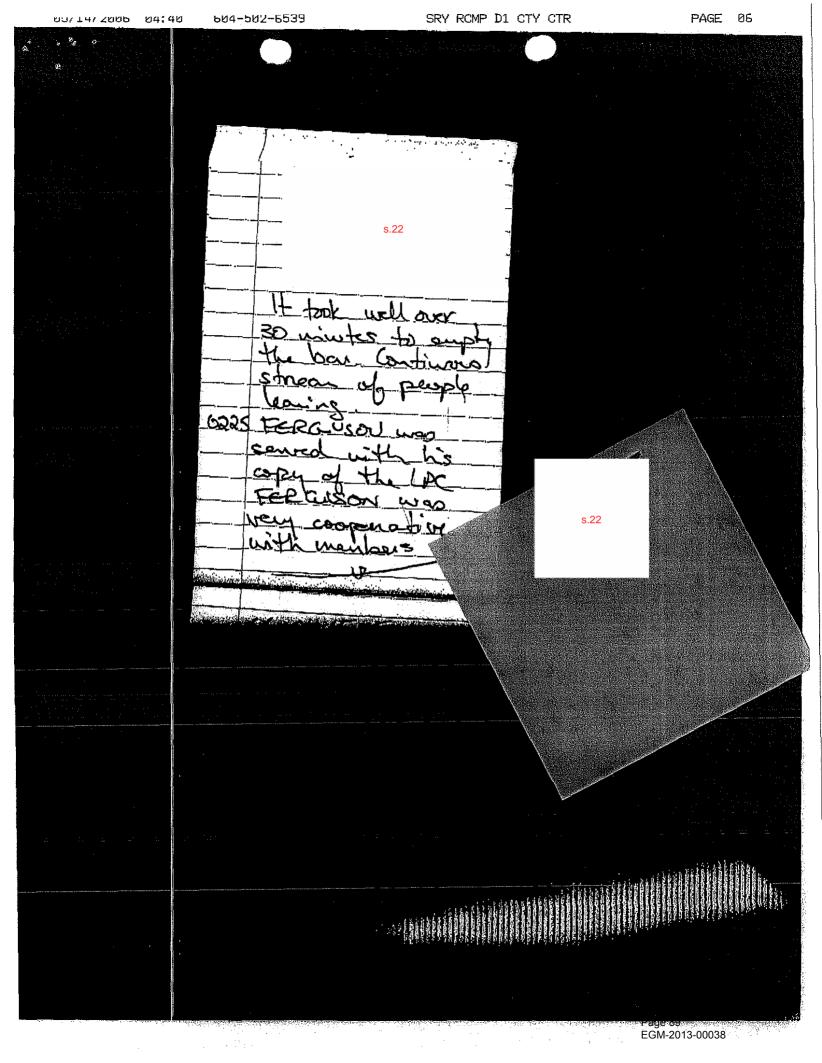
It was noted that during the time members were there, members were approched by random people who stated that the bar was too full and over crowded. One person placed the number of people in the bar at over 600.

#### 0225 hours

Once all of the patrons were out of the bar, Constable SABO explained the LPC ticket to FERGUSON. FERGUSON signed the ticket and was given his copy.

It is noted that FERGUSON was cooperative with members duing this and most previous interactions.

The LPC was faxed to the LCLA and the hard copies were forwarded via mail.(Original Completed: 2006-04-14 05:17 PUID: 5b10 REG: 49046)



**04:40** 

Fer colled how much She had to dink. Hen replied "Aftert" Hen had to be held up by friend who had to ine both arms - When asked for 10 few pulled out money instead

s.22

Stated she had come to the Hirage sober. Few hundred "I'm Fickin havered: 76

Ob-04-13: Thursday
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Weather: Cloudy
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complaint from

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fighting

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BISSONNETTO.

Spoke to door men

at front dur FERGUENT

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Linet was 450.
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full. No room to
more about.
Upstairs was equally
full.
Fetination of close
to 700 people
inside
Donman had boto

A CONTRACTOR OF THE CONTRACTOR



November 14, 2006

Dennis Coates, Q.C. Mair Jensen Blair 700 – 275 Lansdown Street Kamloops, BC V2C 6H6

Dear Mr. Coates:

Re: 500166 B.C. Ltd. dba Mirage Cabaret, 15330 – Avenue, Surrey, BC V3R 2R6 Liquor Primary Licence No. 176354 Case: EH06-086

After several discussions with your office, I am scheduling this hearing as follows:

**Status** 

Enforcement Hearing Date: December 6, 2006, commencing at 9:30 am.

(Please note that the hearing date will only be postponed in exceptional circumstances).

Hearing Location: Liquor Control and Licensing Branch Office

Surrey Regional Office 101-9180 King George Hwy

Surrey, BC (604) 586-2641

Final Date for Disclosure of

Documents and Witness names: November 21, 2006

If you have any questions, please feel free to contact me at (250) 387-0747 or toll free 1-866-209-2111. You may also call Mandy Fisher, case management administrator, at (250) 356-0010. Thank you.

Sincerely,

Elizabeth M. Barker

Registrar, Enforcement Hearings

CC:

Adjudicator

Liquor inspector Rupi Gill

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch Mailing Address: PO Box 9292 Stn Prov Govt

Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

http:// www.pssg.gov.bc.ca/lclb Page 92 EGM-2013-00038

### **No Enforcement Action Recommended**

Re: Contravention Notice Number: B001354

Contravention Notice Date: May 28, 2006

Job No:

000709261-029

Inspector:

Linda Hoy

Date

Prepared: Jun 23, 2006

Office Location: Surrey

**Submitted To:** 

Michael Clark

#### **Establishment Information:**

**Establishment Name:** 

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

**Licence No: 176354** 

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2007

Licensee Name: Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### Contravention Information:

#### Contravention Name (e.g. supplying to minors)

1. Selling liquor to intoxicated person, s. 43(1)

#### Date and Time identified

1. May 28, 2006 2:25 PM

Review and Analysis		
I have reviewed:		
Facts and circumstances of the contravention	<b>✓</b> Yes	No
Establishment compliance history	✓Yes	No
<ul> <li>Number of contravention notices on file: 5</li> </ul>		
• Number of contravention notices in past 12 months: 3		
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action tal</li> <li>Minors in premises, s. 35, October 28, 2005, \$1000 fine</li> </ul>	ken:	
Licensee compliance history	Yes	✓No
• If no, please explain:		
Other file information	✓Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓Yes	No
Reasons no enforcement action recommended:		
There is evidence of sell to intoxicated, however I did not observe the sale and the even supports permitting intoxicated to remain. That contravention is proceeding to enforce		



#### NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

File No:

EH06-086

Job No: 000709261-028

July 18, 2006

500166 B.C. Ltd. c/o Ferguson, Wayne 15330-102A AVE. Surrey, BC V3R 7R6

Canada

Telephone: (604) 460-7651

Fax: (604) 460-7651

Dear Wayne Ferguson:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date: Establishment:

April 30, 2007 MIRAGE CABARET

HEIR. WHITAGE

15330-102A AVE

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the *Liquor Control and Licensing Act*, the *Regulations*, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

#### THE ALLEGED CONTRAVENTION(S)

No.	1		Date and Time of Contravention(s)	Proposed Penalty
1.	Overcrowding beyond person capacity	Reg. s. 6(4)	Apr 14, 2006 1:35 AM	4 day suspension
	greater than occupant load, Reg. s. 6(4)			

Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.pssg.gov.bc.ca/lclt

#### SUMMARY OF EVIDENCE

The Mirage Nightclub holds a liquor primary license #176354. It is located in a mixed industrial/residential area of Surrey and has an occupant load capacity of 450. The liquor license shows a person capacity of 275 for area 01 and person capacity of 175 for area 02. Its hours of operation are Monday-Wednesday from 11 am-1 am and Thursday-Sunday hours are from 11 am-2 am.

On April 14, 2006 (the business day commencing April 13, 2006), the Surrey RCMP attended the premises in response to information relayed by the fire department that the premises were overcrowded. Constables Sabo and Bissonnette arrived at approximately 1 am and noted that there was a large number of people in front of the premises and many were leaving. One patron approached Cst. Sabo and said that the club was "dangerously full" of people. Sabo and Bissonnette went to the front door where they spoke with the manger Corey Ferguson and one other doorman. Upon being requested, both showed door counters to the officers. Ferguson's counter showed 533 persons and the counter of the doorman showed a number close to 700. Sabo asked Ferguson how many people were inside the establishment, to which Ferguson replied that he thought it was 445.

Cst Sabo then went to the front door of the premises and observed it was so full that it appeared people were not able to move about freely and could only see a "sea of heads". Cst Sabo proceeded inside and attempted to conduct a count. Upstairs he counted approximately 200 people. He also tried to conduct a count of the main floor by looking down from upstairs but due to the crowded conditions, he was unable to do so. He states that normally, he would just tap someone on the shoulder to ask them to move out of the way but that night, there was no space for people to move aside. People were standing shoulder to shoulder and he was having to push people aside in order to move around. He describes the dance floor as looking like a "mosh pit" similar to that which one would see at a music concert. The movement on the dance floor could be described as up and down as opposed to side to side which is common to people dancing in a normal setting. Several patrons came up to Cst Sabo and complained how ridiculous the situation was.

Cst Sabo has visited the premises approximately 20 times in the past 5 years and can not recall even one situation where the premises were this crowded. Cst Sabo visited the premises approximately two weeks prior to this date and while the premises appeared full, they did not appear overcrowded as there was still room to move around people. On the night in question, Cst Sabo states he conservatively estimates that there were approximately 700 people in the nightclub. He was unable to conduct a count and in fact had to abandon any attempts to do so out of concerns for officer safety.

He exited the premises and reported back to manager, Ferguson. He recalls advising him that if there was a fire, people would not be able to safely exit the building. Ferguson's response was that s.22 Constable Sabo issued licensed premise check form #A097286 which was signed for by manager, Corey Ferguson.

I met with licensee and owner, Mr Wayne Ferguson on July 5, 2006 at Surrey Regional office to issue contravention notice #B001364 as a follow up to the LPC already isued by the police. Mr. Ferguson advises that the premise now has a policy of conducting counts at regular intervals to ensure that an accurate count of persons inside the premise is maintained at all times. He states that there is a policy in place with respect to proper management and operation of the establishment.

#### **ALLEGED CONTRAVENTION(S)**

**Contravention Number** B001364 : C Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4)

#### Reasons for Recommending Enforcement Action

Overcrowding is serious public safety contravention and overcrowding that exceeds the occupant load presents a greater risk to public safety. Individuals face many challenges in exiting a building safely where liquor is served, loud music is playing and lighting may be dim. This risk is increased when the building is overcrowded. The capacity for an establishment also impacts the surrounding community and is designed to reduce the risk of negative impacts on neighbors.

In this particular situation, the overcrowding conditions were so severe that police officers were unable to conduct a count due to concerns for their own safety.

The alleged contravention is defined in Schedule 4 of the Liquor Control and Licensing Regulations under item 15.

#### Reasons for the Proposed Penalty

The range of penalties for the issue of overcrowding beyond person capacity greater than occupant load is 4-7 days suspension of the license and/or \$5000-\$7000 monetary penalty. There is no prior history of this issue in the past 12 months so the minimum suspension penalty is deemed appropriate for gaining future compliance.

#### Therefore;

For the alleged contravention of Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4) (Contravention Notice Number B001364) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 4 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

#### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- · Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- · Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

#### **CONTACTS**

- (1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:
  - Shirley Martin: (250) 356-0010: Shirley.Martin@gov.bc.ca
- (2) Please contact me at (604) 586-2658 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Rupi Gill Surrev

Attachments:

Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

#### APPENDIX A

#### **License Information**

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2007

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
April 14, 2006	Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4)	CN # B001364
September 10, 2005	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001990
January 01, 2004	Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)	CN # B002599
February 21, 2002	LICENCE CAPACITY - REG.	CN # A002395

Compliance Meetings:				
Date	Topic			
August 06, 2002	<u> </u>			
September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)			
July 05, 2006 Permit intoxicated person to remain, s. 43(2)(b)				

#### APPENDIX B

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2007

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

No.	Date	Contravention Notice Number		Penalty Imposed
1.	•	B001996; EH05-160	Minors in premises, s. 35	\$1000 monetary penalty

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

	Date	Contravention Notice Number	Findings of Contravention	Enforcement Action
1.	′	B001996; EH05-160	• '	\$1000 monetary penalty

#### **Enforcement Action Recommended**

Re: Contravention Notice Number: B001354

Contravention Notice Date: May 28, 2006

Job No:

000709261-029

Inspector:

Linda Hoy

Date

Prepared:

Jun 23, 2006

Office Location: Surrey

Submitted To: Michael Clark

#### **Establishment Information:**

**Establishment Name:** 

MIRAGE CABARET

Establishment Address: 15330-102A AVE

SURREY, BC V3R 2R6

FILE COPY

Licence No: 176354

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2007

Licensee Name: 500166 B.C. Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### Contravention Information:

Contravention Name (e.g. supplying to minors)

1. Permit intoxicated person to remain, s. 43(2)(b)

Date and Time identified

1. May 28, 2006 2:25 AM

#### Witness Information:

#### Witness Name and Position

Linda Hoy (C&E Officer)

John Laseur (S/Sgt, Coquitlam RCMP)

#### **Summary of Evidence**

Noted signs of intoxication; staff

interaction; issued CN

Noted sgns of intoxication; staff

interaction with male

#### **Details of Contravention:**

This is a liquor primary establishment with hours of 7:00 PM to 02:00 AM Monday through Sunday with a person capacity of 400 persons.

On Saturday, May 27, 2006 as part of the Delta Pd Anti Violence Bar Initiative, led by Supt. Brad Parker, joint inspections were conducted of establishments by members from various Police Departments and RCMP Detachments.

At approximately 0150 hrs, I entered this establishment for a routine walk through with S/Sgt. John LASEUR of Coquitlam RCMP. The door person, s.22 stated he had a count in /out indicating 467 patrons were in the establishment plus staff. Various officers were checking the establishment.

During the inspection, I noted a male, later identified as s.22 in an area identified as the 'B" Bar, who showed signs of intoxication. The male was stumbling; acting up; spitting on the floor; leaning over the bar for support. I continued to observe the male and his actions in front of the bar to determine what staff were doing about him.

This male was located at the center, service area, approximately two feet in front of a bartender later identified as s.22 I, and various officers observed this male for a short time, then I proceeded to the far left side of the bar (when facing the bar) and continued to observe from this location. There was another bartender located at this point, approximately 8 feet from the centre, later identified as s.22

The male had two full bottles of Heineken beer in front of him and one glass containing a brown liquid. While I was observing, the male drank all the liquid in this glass. I spoke to s.22 the bartender and pointed this male out. I asked what the liquid was in the glass the patron has just finished consuming. The time was now approximately 0210 hours. The bartender, s.22 realized the male was intoxicated and went over and took the two beer and poured them down the sink; the male said 'hey my beer'. s.22 returned and said he didn't know what the other drink was; the male also had a bottle of water in his hand.

I then spoke to the bartender beer. s.22 ) who was right in front of this male and asked him who had served the intoxicated male the beer. said he didn't know but he didn't think he did; they were just sitting on the counter.

I asked s.22 how the male paid for his drinks and s.22 said he ran a tab; I asked if I could get a copy and s.22 said he had paid by Interact and he could give me a copy of that. The bill was \$125. s.22 stated that included a \$40.00 tip. The time on the tab was 1:59:51.

S/Sgt. John LASEUR was also making observations and at this time, he took the male outside for questioning. S/Sgt Laseur will give evidence that his attention was brought to an intoxicated male who was heading toward the bar, by Cst. A. Manual, of the Richmond RCMP. Laseur, stood behind the male as he placed two open beer from his hands onto the bar top, then engaged the bartender in conversation. Laseur observed the male consume a drink from the bar and observed the bartender s.22, serve the male a bottle of water.

Laseur will give evidence of physical signs of intoxication in that the male was slow to react, had droopy, tired looking eyes and was unsteady on his feet.

S/Sgt. Laseur will give evidence that he identified the male as s.22 and that as he escorted the male outside the male insisted on using the washroom. While he waited for the male, he observed the male was not steady on his feet, had trouble keeping his balance, bumped into the urinal several times and took considerable time dealing with his functions. Laseur stated the males' level of intoxication should have placed him as a person of concern to employees/staff of the establishment.

The male was identified to the host/manager of the Mirage, Corey Ferguson, at the front door to confirm management acknowledgement of this persons level of intoxication. Hoy issued CN b001354

#### **Establishment Compliance History:**

• Minors in premises, s. 35, October 28, 2005, \$1000 monetary penalty

Establishment Compliance History: Licensee Compliance History:	
	-

#### Other File Information:

	Date	Document Description	
1	<no date="" entered=""></no>	LPC #A097286 - Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b), Contravention Identified	
2	<no date="" entered=""></no>	LPC #A097286 - Permit a person to become intoxicated, s. 43(2)(a), Contravention Identified	
3	November 14, 2005	LPC #A157157 - Minors in premises, s. 35, CN #B001996	
4	March 24, 2004	After Hours Service Inspection Complete	

Co	ntraventions:	
	Date	Document Description
1	May 28, 2006	CN #B001354 - Selling liquor to intoxicated person, s. 43(1)
2	September 09, 2005	CN #B001990 - Permit intoxicated person to remain, s. 43(2)(b)
3	January 01, 2004	CN #B002599 - Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)
4	February 21, 2002	CN #A002395 - LICENCE CAPACITY - REG.

C	ompliance Meetings:		
		Date	Торіс
	2	September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)
	1	August 06, 2002	

Contravention #1 - Permit intoxicated	d person to	remain, s	. 43(2)(b) -
Recommended Enforcement Action:			

✓	Suspend all or any part of the licensee's licence [s. 20(2)(d)] 4 Days.	Impose terms and conditions or rescind or amend existing terms and conditions on licence [s. 20(2)(b)]
	Impose a monetary penalty [s. 20(2)(c)]	Cancel all or any part of the licensee's licence [s. 20(2)(e)]

#### Relevant Liquor Control and Licensing Branch policy names and reference numbers:

s.14.3 Permitting an Intoxicated Person to Remain

"A licensee or the licensee's employee must not permit an intoxicated person to remain in that part of an establishment where liquor is sold, served or otherwise supplied."

s.14.3.2 Elements of the contravention of permitting an intoxicated person to remain

#### **Reasons for Recommended Enforcement Action:**

The contravention falls under Item 11 of Schedule 4 of the Regulations.

In order to avoid the possibility of further liquor consumption and avoid any harm to other patrons or staff, a licensee must not permit a person who is intoxicated to remain in the part of the establishment where liquor is served.

The licensee is responsible for supervising the operation of their establishment and the conduct of their

employees. Intoxication is a serious public safety issue. Intoxicated patrons may be a danger to themselves or members of the public and associated with behaviour that has a negative impact on communities, including late night noise.

The establishment has a history with respect to the issue of intoxicated patrons. The area inspector held a compliance meeting with both Corey and Heath Ferguson in September 2005 on this issue. The licensees were advised of their responsibilities with respect to the issue of over service and dealing with intoxicated patrons. The licensees made a commitment to putting in practices to prevent a recurrence of this issue. No enforcement action was taken at that time to allow licensees an opportunity to voluntarily comply.

As voluntary compliance was not achieved, enforcement action is being recommended to ensure that these issues will be considered more seriously by the licensee.

#### **Reasons for Proposed Penalty:**

This penalty falls within the guidelines as set out in the Liquor Control and Licensing Act Regulations, Schedule 4.

I feel it is necessary to impose a suspension of the licence to ensure the licensee takes the initiative to put some operating procedures in place and establish control practices to ensure that these procedures and practises remain in place and are adhered to at all times.

A recommendation of a suspension as opposed to a monetary penalty reflects the establishment's record of non-compliance and ongoing compliance issues. The minimum suspension penalty is considered appropriate to achieving future compliance.

Regional Manager's comments - Contrav	ention #1	•		
Proceed with recommended enforcement action for alleged contravention #1?	Yes	No		
Proceed with recommended penalty for alleged contravention #1?	Yes	No	N/A	
If recommended enforcement action or recommendation changed by regional manager, please explain:	ided penalt	y for allege	d contraventio	n #1 are
If recommendation for enforcement action for all manager, please explain:	eged contra	vention #1	is declined by	regional
		<del></del>		
Regional Manager's name: Michael Clark			Date:	Jun 23, 2006

#### **No Enforcement Action Recommended**

Re: Contravention Notice Number: B001365

Contravention Notice Date: Jul 5, 2006

Job No: 000709261-030

Inspector:

Rupi Gill

Date

Prepared: Jul 04, 2006

Office Location:

Surrey

**Submitted To:** 

Michael Clark

#### **Establishment Information:**

**Establishment Name:** 

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

Licence No: 176354

**Licence Class:** Liquor Primary

Expiry Date: Apr 30, 2007

Licensee Name:

Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### **Contravention Information:**

#### Contravention Name (e.g. supplying to minors)

Date and Time identified

1. Permit intoxicated person to remain, s. 43(2)(b)

1. Jul 01, 2006 1:00 AM

Review and Analysis:		
I have reviewed:		
Facts and circumstances of the contravention	✓Yes	No
Establishment compliance history	<b>✓</b> Yes	No
<ul> <li>Number of contravention notices on file: 6</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
Name, date(s) of any proved contravention(s) and the enforcement action tal	ken:	
<ul> <li>Minors in premises, s. 35, October 28, 2005, \$1000 fine</li> </ul>		
Licensee compliance history	Yes	✓ No
• If no, please explain: Not available.		
Other file information	✓Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓ Yes	No

#### Reasons no enforcement action recommended:

In this instance it took a significant amount of time before the intoxicated female was asked to leave the premisese even though the premise was not very busy and staff member was standing next to me and was able to view the female quite clearly. A review of the circumstances of the contravention indicate that there is insufficient information to support a determination that the intoxicated person was permitted to remain because eventually she was approached by staff and asked to leave. A compliance meeting was held with licensee, Mr Wayne Ferguson and the situation was brought to his attention. He advises that they have istituted a new policy with respect to how intoxicated patrons are dealt with and this new system puts more accountability on staff. No enforcement action recommended at this time as will seek further voluntary compliance.

## No. B001376



Liquor Control and Licensing Act and Regulation 244/2002

CONTRAVENTION NOTICE
Liquor Control and Eleensing Branch,
Ministry of Public Safety and Solicitor General

Establishment name: Mane Lok	Mrel.			
Establishment address: <u>\もろろう \( (6)</u>	Nie Surrein			
Licensee name: 5xxxxx0 50 1				
Licence # 174354 Date CN issued	CM/163/We.			
Date and time of alleged contravention(s): 08/0/	2、 1、 12.50 (1.50			
On the date noted above, the following alleged contrav	ention(s) of the			
Liquor Control and Licensing Act or regulation were ide	entified:			
Contravention	Section			
A Land to the second se	/, /, \\			
1 Our LC ROWNING PETRONT	(人(サッセ Reg.			
	□ Act			
MAGU TOAYUUL 1	□Reg			
	□ Act			
to the second of	□.Reg			
	⊒ Act ⊒ Reg			
Details: (1) 1 500 3	nual Sit			
538 Card	4-3-506			
hi CEO				
Course Van Herry State	NEW WY			
Aurona Lowbell 439				
Inspector name: Authorities Badge #:	58			
Telephone LPC#				
Management acknowledgement (name and title):				
145 Town To				
	an in the state of			
The general manager may proceed with enforcement action on the basis of this contravention notice. The licensee will generally be notified within 45 days if				
efforcement action is proposed.	шшто чауол			
선생님 (1945년 1947년 1일 전 1947년 1947 1947년 - 1947년				

COPY 4: LCLB FIELD OFFICE COPY (place on field establishment file)

On Thursday August 24<sup>th</sup>, 2006 we had a scuffle inside the club. Club policy is to remove both parties, the more troublesome group first. Once we escorted the first party out, they left the premises in a Ford Expedition. The other group was brought out and were standing on the sidewalk on 102a ave. Out of nowhere two of the guys who had left in the Expedition came running up and one of them punched one of the members of the group whom we had just escorted out onto the sidewalk. We split the two parties up on either side of 102a ave. Within a minute the party who had left in the Expedition left again and never returned. Not at anytime was the situation out of control.

The guy who had been punched was standing on the sidewalk with who appeared to be his girlfriend. She called for the police and an ambulance on her cell phone. When the police arrived with the ambulance the scene was calm and the other party involved had already been removed. We fully cooperated with police by giving the names of the patrons involved who had already been removed, which I had found on our Bar Watch system. I found them by searching all the photos on the system for that night and because I recognized the guys. The ambulance was there for approximately 3-5 minutes and left.

Both groups involved were not intoxicated, not known to police, but they were known to us because of their regular visits to the Mirage. During both groups visits over the past couple of years neither group has ever shown signs of aggressive behavior or bad attitude to customers or staff or ever been asked to leave for any reason.

Corey Ferguson

Mirage Nightclub

Date: Friday August 25th, 2006

Re: Incident Report

Who: Corey Ferguson (manager)

On Friday August 25<sup>th</sup>, 2006 there was an incident where a customer was hit with a bottle on the dance floor. It started with one guy trying to dance with another patron's girlfriend and when the boyfriend said something to the gentlemen trying to dance with his girl a scuffle ensued and the boyfriend was hit. Hosts approached the situation and dispersed the groups. The incident did not last more than 5-8 seconds and not at any point was it out of control. The group which had the gentlemen who was attempting to dance with the girlfriend left right away when asked to leave. We know this group because they work at they were only inside for approximately 20 minutes and were not intoxicated. They come to the Mirage frequently and s.22 are usually good people. These customers never have caused a problem before.

Once the other group was outside the guy who was struck his girlfriend called the police and an ambulance. We spoke to the group and they were not intoxicated or a rowdy bunch. This group as well as the other group frequented the Mirage often and have never been a problem before.

When the police and ambulance arrived, the situation was under control and not at any point was it out of control. The ambulance checked out the injured patron. I was speaking to a female officer who told me he was fine but the ambulance was going to take him as a precaution.

Corey Ferguson

Mirage Nightclub



# WAIVER NOTICE

Liquor Control and Licensing Act, R.S.B.C. 1996, c.267

File No:

EH06-145

Job No:

000709261-031

BETWEEN: 500166 B.C. Ltd.

c/o Ferguson, Wayne 15330-102A AVE. Surrey, BC V3R 7R6

Telephone: (604) 460-7651 542-6017

Fax: (604) 460-7651 542-6018

(the "Licensee")

Licensee of:

Mirage Cabaret

located at:

15330 102A Ave

SURREY, BC V3R 2R6

(the "Establishment")

AND:

General Manager

Liquor Control and Licensing Branch

Ministry of Public Safety and Solicitor General

(the "General Manager")

RE:

Liquor Licence Number 176354

(the "Licence")

#### The Licensee:

(a) agrees the Licensee committed the contravention of Overcrowding beyond person capacity 1. less than or equal to occupant load, Reg. s. 6(4), (CN B001376) as is set out in the attached Notice of Enforcement Action letter dated September 21, 2006 and its appendix(ces) (the "Notice of Enforcement Action letter") and that the information in the Notice of Enforcement Action letter with respect to this contravention is accurate,

(b) accepts and agrees to the enforcement action specified in the Notice of Enforcement Action

letter for the contravention referenced in paragraph 1 of this Waiver Notice and agrees that the licence will be suspended for 1 business day. The suspension will start and be served at the Establishment from the close of business on Wednesday, January 10, 2007, to the opening of business on Friday, January 12, 2007,

- 2. waives the opportunity to an enforcement hearing in respect of the contraventions and the enforcement action(s) previously referenced in the Waiver Notice and set out in the Notice of Enforcement Action letter.
- 3. agrees that the contraventions and enforcement action(s) previously referenced in the Waiver notice and set out in the Notice of Enforcement Action letter will form part of the compliance history of the Licensee,
- 4. understands and agrees that signs, satisfactory to the general manager, showing that the Licence of the Establishment is suspended, will be placed in prominent locations that are satisfactory to the general manager by the Liquor Control and Licensing Branch inspector or a police officer, and will remain in place during the period of suspension,

The Licensee understands and agrees that this Waiver Notice is irrevocable.

DATE: 20 day of	secember 2006.
SIGNATURE OF LICENSEE:	Jus Jus
	(Licensee/Authorized Agent)
NAME OF LICENSEE:	WAYNE FERGUSON
	(Please Print)
	Paesiont.
	(Title/Position)
SIGNATURE OF WITNESS:	Pell
NAME OF WITNESS:	RUDI GILL.
	(Please print)

Attachments:

Notice of Enforcement Action letter, dated October 02, 2006



# NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing ActR.S.B.C. 1996, c. 267

EH06-145

Job No: 000709261-031

October 02, 2006

500166 B.C. Ltd. c/o Wayne Ferguson, 15330-102A AVE. Surrey, BC V3R 7R6 Canada

Telephone: (604) 460-7651

Fax: (604) 460-7651

Dear Wayne Ferguson:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2007

Establishment:

MIRAGE CABARET 15330-102A AVE

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

### THE ALLEGED CONTRAVENTION(S)

No.	I		Date and Time of Contravention(s)	Proposed Penalty
1.	Overcrowding beyond person capacity	Reg. s. 6(4)	Sep 01, 2006 12:50 AM	10 day suspension
	greater than occupant load, Reg. s. 6(4)			

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.pssg.gov.bc.ca/lclt

### **SUMMARY OF EVIDENCE**

is overcrowded.

Mirage Nightclub holds a liquor primary license # 176354. It is located in a mixed industrial/residential area of Surrey and has an occupant load capacity of 450 persons. The liquor license shows a person capacity of 275 for area 01 and person capacity of 175 for area 02. On September 1, 2006 (business day of Thursday, August 31, 2006) a routine inspection was conducted from approximately 12:50 am to 1:35 am. As I drove up to the establishment, I noted that the parking lot was full and overflow vehicles were parked on the the streets as well. On arriving at the establishment, I noted two lineups of people outside the front doors Each lineup had approximately 17-20 people waiting. I approached two doorstaff posted at the front entrance one of whom was Corey Ferguson. On my request, he showed two mechanical counters, indicating an in count of 534 persons and an out count of 100 people which gave a total of 434 persons inside the establishment.

I then entered inside the premises and noted that there appeared to be more people than I had experienced on other recent visits. The dance floor appeared very congested with people standing shoulder to shoulder and very little room for movement. I advised the manager, Peter who was accompanying me, that I intended to do a count of the premises, using a mechanical counter. I started my count on the upstairs level by the service bar and conducted the count in a counter clockwise direction. In making my way through the premise, I found myself having to twist and squeeze to get by people. The results of the count showed there to be 169 persons between the upstairs level and sushi bar area. I then went to the main level where I started my count to the right side of the front entrance where A bar is located, and proceeded to count around the room, in a counterclockwise direction, towards "B" bar, washrooms and back towards the front entrance. From there, I went onto the stairs leading upstairs and proceeded to count the dance floor. The count of the main floor indicated 391 persons for a total count of 560 persons. I reported this information back to Peter and then proceeded to conduct a second count. I started by counting the dance floor first on the main level, and then counted the upstairs level and then the main level again in the same direction as the first count. The results of the second count were 487 on main floor, and 151 on upper floor for a total of 538 persons. This information was also relayed back to Corey Ferguson who was advised that he may also wish to complete his own count of the premises. While he was doing this count, I also proceeded to do a third count. This count yielded the following results, 131 persons upstairs, 395 on main floor, for a total of 526 persons. Corey Ferguson related to me the results of his count as follows: He said there were approximately 100 persons upstairs, 176 on the dance floor, 25 in front of "A" bar, and 40 in front of "B" bar, and about '100ish" in the filler area for a total of 429. He proceeded to show me a sheet of paper where the staff keep an ongoing count of the establishment capacity every half hour. It showed that last count was conducted at 12:20 pm and there were 434 persons in the premise. Corey was advised of the results of all my counts and the overcrowding. I subsequently met with licensee, Wayne Ferguson and Corey Ferguson. on September 13, 2006 when contravention notice # B001376 was issued for overcrowding beyond person capacity

greater than occ load. He also advised me that they have instituted a policy of keeping ongoing counts over the course of the night to ensure that they do not fall into a situation where the premise

Page 2 of 6

### **ALLEGED CONTRAVENTION(S)**

Contravention Number B001376 : C Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4)

### **Reasons for Recommending Enforcement Action**

Overcrowding is serious public safety contravention and overcrowding that exceeds the occupant load presents a greater risk to public safety. Individuals face many challenges in exiting a building safely where liquor is served, loud music is playing and lighting may be dim. This risk is increased when the building is overcrowded. The capacity for an establishment also impacts the surrounding community and is designed to reduce the risk of negative impacts on neighbors.

In this particular situation, there were doorstaff on duty who had a responsibility to ensure that the premise is not overcrowded. There is also a prior situation of overcrowding as well which is pending resolution, therefore the licensee is aware of the seriousness of the contravention. The alleged contravention is defined in Schedule 4 of the Liquor Control and Licensing Regulations under item 15.

## Reasons for the Proposed Penalty

There is currently one other alleged contravention of overcrowding beyond peson capacity greather than occupant load, within the past 12 months. The range of penalties for a second contravention is 10-14 day. The minimum penalty of 10 days is considered appropriate in this circumstance to ensure future voluntary compliance.

#### Therefore;

For the alleged contravention of Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4) (Contravention Notice Number B001376) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 10 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a second contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- · Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- · Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

### **CONTACTS**

(1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:

Shirley Martin; (250) 356-0010; Shirley.Martin@gov.bc.ca

(2) Please contact me at (604) 586-2658 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly.

Rupi Gill Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

# **APPENDIX A**

### **License Information**

License number: 17

176354

License type:

Liquor Primary

License expiry date: April 30, 2007

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
September 01, 2006	Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4)	CN # B001376
July 01, 2006	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001365
May 28, 2006	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001354
May 28, 2006	Selling liquor to intoxicated person, s. 43(1)	CN # B001354
April 14, 2006	Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4)	CN # B001364
September 10, 2005	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001990
January 01, 2004	Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)	
February 21, 2002	LICENCE CAPACITY - REG.	CN # A002395

Compliance Meetings:		
Date	Topic	
August 06, 2002		
September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)	
July 05, 2006	Permit intoxicated person to remain, s. 43(2)(b)	

# APPENDIX B

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2007

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

No.	Date	Contravention Notice Number	_	Penalty Imposed
1.	í ·	B001996; EH05-160		\$1000 monetary penalty

### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

	Date	Contravention Notice Number	Findings of Contravention	Enforcement Action
1.	October 28, 2005	B001996; EH05-160	1	\$1000 monetary penalty



October 6, 2006

Dennis P. Coates, Q.C. Mair Jensen Blair 700 – 275 Lansdowne Street Kamloops, BC V2C 6H6

Phone: (250) 374-3161 Fax: (250) 374-6992

Dear Dennis Coates:

Re: Mirage Cabaret 15330 – 102A Avenue, Surrey, BC V3R 2R6
Liquor Primary Licence No. 176354 Case: EH06-145

The General Manager of the Liquor Control and Licensing Branch must determine whether to conduct an enforcement hearing regarding the contravention(s) set out in the attached Notice of Enforcement Action. An enforcement hearing is required if the licensee disputes that the contravention(s) took place and/or disputes the proposed penalty.

### **Pre-hearing Conference**

A pre-hearing telephone conference will be held in order to:

- Determine if an enforcement hearing is required:
- Explain the enforcement hearing process and answer the licensee's questions;
- Identify the issues that will be addressed at the enforcement hearing;
- Identify and discuss the evidence that the licensee and the Branch will present at the
  enforcement hearing. This includes providing the names of any witnesses that will
  testify;
- Arrange for the licensee and the Branch to provide each other with copies of documents or other evidence that will be introduced at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch's Registrar of Enforcement Hearings, will conduct the pre-hearing conference by way of a telephone conference call. Shahid Noorani, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

Monday, October 16, 2006, at 1:00 p.m. To participate in the pre-hearing conference please call s.15, s.17 at the scheduled time and when prompted to do so enter the conference ID No. s.15, s.17

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

### Licensee Representative

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

### Language Interpreter

If you need a language interpreter to help you, please arrange this in advance of the pre-hearing conference and let us know who this person will be. Unless you and your interpreter are going to use the same telephone line, we need to know what number to call in order to connect your interpreter into the pre-hearing conference.

## Rescheduling

The pre-hearing conference will only be adjourned if there are special circumstances that justify rescheduling. To obtain an adjournment please provide the Branch's Case Management Administrator with a written request explaining your reasons and proposing alternative dates. A request for adjournment must be received at least two full business days prior to the scheduled pre-hearing conference. The Branch's Registrar of Enforcement Hearings will consider your request, obtain further information if necessary, and make a decision on whether to adjourn the pre-hearing conference to a later date.

# Failure to Attend Pre-Hearing Conference

Should you fail to attend the pre-hearing conference, the Branch's General Manager may make a decision without conducting an enforcement hearing. Such decisions are based on the Notice of Enforcement Action and any written material that you submit in response.

#### Waiver

You may sign a waiver and accept the proposed penalty if you agree that the alleged contraventions took place. To do so, promptly contact the compliance & enforcement officer whose name and number appears in the Notice of Enforcement Action to arrange an appointment to sign a waiver form. The pre-hearing conference and an enforcement hearing will not be required if a waiver is signed.

# **Additional Background**

A fact sheet briefly outlining the Branch's enforcement process is enclosed. Please refer to our Enforcement Hearing Rules for more detail. Recent Branch enforcement decisions can also be reviewed at www.pssg.gov.bc.ca/lclb/decisions/index.htm.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly.

Shirley A. Martin

Case Management Administrator

cc: Elizabeth M. Barker, Registrar, Enforcement Hearings

Shahid Noorani, Branch Advocate

Bourter.

# Attachments:

- Notice of Enforcement Action Enforcement Hearing Fact Sheet



November 15, 2006

Dennis Coates, QC Mair Jensen Blair

700 -275 Lansdowne Street Kamloops, BC V2C 6H6 Phone:(250) 374-3161 Fax (250) 374-6992 Shahid Noorani, branch advocate

Liquor Control and Licensing Branch

Surrey Regional Office 101-9180 King George Hwy

Surrey, BC V3V 5V9

Phone: (604) 586-2646; Fax (604) 586-2640

Shahid.noorani@gov.bc.ca

Dear Sirs:

Re: 500166 B.C. Ltd. dba Mirage Cabaret, Surrey, BC

Liquor Primary Licence No. 176354

Case: EH06-145

This letter records the results of a telephone pre-hearing conference held on October 16, 2006, which was attended by

Dennis Coates, licensee's solicitor Kim Hillard, Mr. Coates' assistant Shahid Noorani, branch advocate

Status

**Enforcement Hearing Date:** 

December 7, 2006, commencing at 9:30am.

(Please note that the hearing date will only be postponed in exceptional circumstances).

Hearing Location:

Liquor Control and Licensing Branch Office

Surrey Regional Office

101-9180 King George Hwy

Surrey, BC (604) 586-2641

Final Date for Production of

Documents and Witness names:

November 21, 2006

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing Address:
PO Box 9292 Stn Prov Govt

Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184

Location:

Second Floor, 1019 Wharf Street Victoria BC

http:// www.pssg.gov.bc.ca/lclb Page 121 EGM-2013-00038

# **Allegation**

The branch's allegations and recommended enforcement action are set out in the Notice of Enforcement Action (the "NOEA") dated October 2, 2006, which the licensee acknowledges having received.

Ĺ.....

The branch alleges that on September 1, 2006, the licensee contravened section 6 (4) of the *Liquor Control and Licensing Regulations* by permitting more persons in the licensed establishment than the person capacity set by the general manager and the number of persons in the licensed establishment was more than the occupant load. The proposed penalty is a ten (10) day suspension of the liquor license (item 15 of Schedule 4, *Liquor Control and Licensing Regulation*).

The licensee disputes the allegation, in particular the way that the count was conducted by the liquor inspector.

# Witnesses

The branch will call Rupi Gill, liquor inspector, to testify at the hearing.

The licensee will call:

- Wayne Ferguson
- Cory Ferguson
- · The front door person for the evening

# Disclosure of Evidence

I direct that copies of any documents that will be produced at the hearing must be exchanged by no later than November 21, 2006. This is also the final date for confirmation of any changes to the list of witnesses who will be called to testify at the hearing. Failure to disclose documents or identify witnesses within the timeframe set may result in the evidence being ruled inadmissible by the adjudicator.

Please bring to the hearing a copy of all documents for the adjudicator to use as the official exhibit copy.

If you disagree with the above summary of the prehearing conference, or if you have any questions, feel free to contact me at (250) 387-0747. You may also call Mandy Fisher, case management administrator, at (250) 356-0010. Thank you.

Sincerely,

Elizabeth M. Barker

Registrar, Enforcement Hearings

cc: Adjudicator

Liquor inspector Rupi Gill



August 22, 2006

Dennis Coates, Q.C.

Mair Jensen Blair

700 – 275 Lansdown Street

Kamloops, BC V2C 6H6

Phone: (250) 374-3161

Fax: (250) 374-6992

Shahid Noorani. Branch Advocate

Liquor Control and Licensing Branch

Surrey Regional Office

101 - 9180 King George Hwy.

Surrev, BC V3V 5V9

Phone: (604) 586-2646

Fax: (604) 586-2640

Shahid.noorani@gov.bc.ca

Re:

500166 B.C. Ltd. dba Mirage Cabaret, 15330 - Avenue, Surrey, BC V3R 2R6

Liquor Primary Licence No. 176354

Case: EH06-086

This letter records the results of a telephone pre-hearing conference held on Tuesday, August 22, 2006, which was attended by

Wayne Ferguson

**Dennis Coates** 

Kim Hillard

James Macdonnell

Licensee

Licensee's Solicitor

Mr. Coates' Assistant

for Shahid Noorani, Branch Advocate

# **Allegation**

The Liquor Control and Licensing Branch's (the branch) allegations and recommended enforcement action are set out in the Notice of Enforcement Action (the "NOEA") dated July 18, 2006, which the licensee acknowledges having received.

The branch alleges that on April 14, 2006, the licensee contravened Section 6 (4) of the Liquor Control and Licensing Regulation by permitting more persons in the licensed establishment than the person capacity set by the general manager and the number of persons in the licensed establishment was more than the occupant load. The proposed penalty is a four (4) day suspension of the liquor licence (item 15 of Schedule 4, Liquor Control and Licensing Regulation).

The licensee disputes the allegation, in particular the accuracy of the counts made by Constable Sabo.

# Witnesses

Mr. Macdonnell indicated that the branch will call the following people to testify:

- 1. Rupi Gill, compliance and enforcement officer, and
- 2. Constable Sabo.

Once the branch provides Mr. Coates with a copy of any police and compliance and enforcement officer's notes and reports regarding this allegation, Mr. Coates will be in a position to assess which witnesses the licensee will call to testify.

It was agreed that a hearing date would be set after Mr. Coates has received this disclosure.

If you have any questions, please feel free to contact me at (250) 387-0747 or toll free 1-866-209-2111. Thank you.

Sincerely,

Elizabeth M. Barker

Registrar, Enforcement Hearings

cc: Adjudicator - To be determined

Compliance and Enforcement Officer Rupi Gill



August 3, 2006

Dennis Coates, Q.C. Mair Jensen Blair 700 – 275 Lansdowne Street Kamloop, BC V2C 6H6

Phone: (250) 374–3161 Fax: (250) 374-6992

Dear Mr. Coates:

Re: Mirage Cabaret, 15330 – 102A Avenue, Surrey, BC V3R 2R6

Liquor Primary Licence No. 176354 Case: EH06-086

The General Manager of the Liquor Control and Licensing Branch must determine whether to conduct an enforcement hearing regarding the contravention(s) set out in the attached Notice of Enforcement Action. An enforcement hearing is required if the licensee disputes that the contravention(s) took place and/or disputes the proposed penalty.

# **Pre-hearing Conference**

A pre-hearing telephone conference will be held in order to:

- Determine if an enforcement hearing is required;
- Explain the enforcement hearing process and answer the licensee's questions;
- Identify the issues that will be addressed at the enforcement hearing;
- Identify and discuss the evidence that the licensee and the Branch will present at the
  enforcement hearing. This includes providing the names of any witnesses that will
  testify;
- Arrange for the licensee and the Branch to provide each other with copies of documents or other evidence that will be introduced at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch's Registrar of Enforcement Hearings, will conduct the pre-hearing conference by way of a telephone conference call. Shahid Noorani, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

**Tuesday, August 22, 2006,** at **1:00 p.m.** To participate in the pre-hearing conference please call s.15, s.17 at the scheduled time and when prompted to do so enter the **conference ID No.** s.15, s.17

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

### **Licensee Representative**

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

### Language Interpreter

If you need a language interpreter to help you, please arrange this in advance of the pre-hearing conference and let us know who this person will be. Unless you and your interpreter are going to use the same telephone line, we need to know what number to call in order to connect your interpreter into the pre-hearing conference.

### Rescheduling

The pre-hearing conference will only be adjourned if there are special circumstances that justify rescheduling. To obtain an adjournment please provide the Branch's Case Management Administrator with a written request explaining your reasons and proposing alternative dates. A request for adjournment must be received at least two full business days prior to the scheduled pre-hearing conference. The Branch's Registrar of Enforcement Hearings will consider your request, obtain further information if necessary, and make a decision on whether to adjourn the pre-hearing conference to a later date.

## Failure to Attend Pre-Hearing Conference

Should you fail to attend the pre-hearing conference, the Branch's General Manager may make a decision without conducting an enforcement hearing. Such decisions are based on the Notice of Enforcement Action and any written material that you submit in response.

## <u>Waiver</u>

You may sign a waiver and accept the proposed penalty if you agree that the alleged contraventions took place. To do so, promptly contact the compliance & enforcement officer whose name and number appears in the Notice of Enforcement Action to arrange an appointment to sign a waiver form. The pre-hearing conference and an enforcement hearing will not be required if a waiver is signed.

### **Additional Background**

A fact sheet briefly outlining the Branch's enforcement process is enclosed. Please refer to our Enforcement Hearing Rules for more detail. Recent Branch enforcement decisions can also be reviewed at www.pssg.gov.bc.ca/lclb/decisions/index.htm.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Shirley A. Martin Case Management Administrator

cc: Elizabeth M. Barker, Registrar, Enforcement Hearings Shahid Noorani, Branch Advocate

#### Attachments:

- Notice of Enforcement Action
- Enforcement Hearing Fact Sheet



July 25, 2006

Dennis Coates Q.C.

Mair Jensen Blair

700 – 275 Lansdowne Street

Kamloops, BC V2C 6H6

Phone (250) 374-3161

Fax: (250) 374-6992

Shahid Noorani, Branch Advocate

Liquor Control and Licensing Branch

Surrey Regional Office

101-9180 King George Hwy.

Surrey, BC V3V 5V9 Phone: (604) 586-2646

Fax: (604) 586-2640

Shahid.noorani@gov.bc.ca

Re: 500166 B.C. Ltd. dba Mirage Cabaret, 15330 - 102A Avenue, Surrey, BC

Liquor Primary Licence No. 176354 Case: EH06-081

This letter records the results of a telephone pre-hearing conference held on Thursday, July 20, 2006, which was attended by

Dennis Coates

Licensee's Solicitor

Shahid Noorani

**Branch Advocate** 

The branch's allegations and recommended enforcement action are set out in the Notice of Enforcement Action (the "NOEA") dated June 30, 2006, which the licensee acknowledges having received.

The branch alleges that on May 28, 2006, the licensee contravened Section 43(2)(b)of the *Liquor Control and Licensing Act* by permitting an intoxicated person to remain in that part of a licensed establishment where liquor is sold, served or otherwise supplied. The proposed penalty is a four (4) day suspension of the liquor licence (item 11 of Schedule 4, *Liquor Control and Licensing Regulation*).

Mr. Coates explained that the licensee has not decided how they will respond to the allegation. Once the branch provides him with a copy of any police and compliance officer notes and reports regarding this allegation he will discuss the matter with his clients. Mr. Noorani agreed to do his best to provide this information s.22

He also said that he would see if he can obtain and provide to Mr. Coates the contact information for the patrons identified in the NOEA.

After Mr. Coates has received this disclosure and met with his client, he will let the branch know if the licensee will be disputing this allegation.

I will follow up on this matter after I return from my vacation on August 8, 2006. Thank you.

Sincerely,

Elizabeth M. Barker

Registrar, Enforcement Hearings



# Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch Mailing Address: PO Box 9292 Stn Prov Govt Victoria, B.C. V8W 9J8

Telephone: (250) 387-1254 Facsimile: (250) 387-9184 No. C002398

Inspector's Name: Date: Dept 26 10 10 10 10 10 10 10 10 10 10 10 10 10
Establishment Name:  Establishment Address:  Licence No.:
Establishment Name:
Establishment Address: 15336 1034 Avenue: 50x (6, Px) 13(2 3 Rto.)  Licence No.: 17(0.354, Licence Class: Expiry date:
Licence No.: Expiry date:
Licensee Name:
MEETING DETAILS:
Attendees at compliance meeting:
Name: 18 80 500 Association/Position: 10 0000 Contact No: 8.22
Name: Association/Position: Contact No:
Name: Association/Position: Contact No
Name:
Name: Association/Position: Contact No:
Name: Association/Position: Contact No:
Reason compliance meeting was convened (cite CN # if relevant):
Information reviewed at the meeting:
······································
Relevant section(s) of the Liquor Control and Licensing Act
Relevant section(s) of the Liquor Control and Licensing Regulations  Relevant section(s) of the Compliance and Enforcement Program,  LIQUOR CONTROL & LICENSING
Policy and Procedures Manual RECEIVED
Relevant section(s) of the Guide to Liquor Licensees FNTERED IN POSSE NOV 2 0 2007
Other
AM VICTORIA BC
Commitments made by licensee: A particle of the state of
many to discuss ways to world revenued of polices & some
Surles secure to them
About the weed minor fither to whice LPC - individual accord a
Other lake of to get who the establishment
Inspector Name: Inspector Signature: Inspector Signature:
Licensee Name: 12011 19001500 Licensee Signature: V LOUTE

# Fisher, Mandy SG:EX

From:

Atchison, Trish A SG:EX

Sent:

Tue, March 6, 2007 2:36 PM

To:

Fisher, Mandy SG:EX

Subject:

FW: Mirage - Decision EH06-081

Attachments: Mirage Cabaret EH06-081 - March 07 (2).pdf

for your records

From: Atchison, Trish A SG:EX Sent: Tue, March 6, 2007 2:26 PM To: XT:Hillard, Kim, Q.C. SG:IN Subject: Mirage - Decision EH06-081

Released today is the decision on the above mentioned matter.

I attach a copy for your information as counsel of record.



### **DECISION OF THE**

### **GENERAL MANAGER**

# LIQUOR CONTROL AND LICENCING BRANCH

### IN THE MATTER OF

A hearing pursuant to Section 20 of

The Liquor Control and Licensing Act RSBC c. 267

Licensee:

500166 BC Ltd, dba Mirage Cabaret

Case:

EH06-081

Appearances:

For the Licensee

**Barry Carter** 

For the Branch

Shahid Noorani

**Enforcement Hearing Adjudicator** 

Sheldon M. Seigel

Date of Hearing

February 9, 2007

Place of Hearing

Surrey

Date of Decision

March 5, 2007

### INTRODUCTION

The Licensee operates a cabaret in Surrey. The cabaret holds liquor primary license #176354.

On the business day of May 27, 2006, a team of RCMP officers and a liquor inspector attended at the establishment as part of an anti-violence bar initiative to do a licensed premise check

As a result of the inspection, a contravention notice was issued to the Licensee relating to an individual who was alleged to be intoxicated and allowed to remain in the establishment.

### **ALLEGED CONTRAVENTIONS**

The Branch alleged that on May 28, 2006 (business day of May 27, 2006), the Licensee contravened s. 43(2)(b) of the *Liquor Control and Licensing Act* by permitting an intoxicated person to remain in the licensed premises.

### **RELEVANT STATUTORY PROVISION**

# Liquor Control and Licensing Act, [ RSBC 1996] Chapter 267

- 43(2) A licensee or the licensee's employee must not permit
  - (a) a person to become intoxicated, or
  - (b) an intoxicated person to remain in that part of a licensed establishment where liquor is sold, served or otherwise supplied.

# ISSUES(S)

- 1. Did the contravention occur as alleged?
- 2. If so, is a penalty warranted and what is the appropriate penalty?

### **EXHIBITS**

Exhibit #1: Branch's book of documents

### **EVIDENCE**

The parties agreed to the inclusion of the content of exhibit #1 into evidence.

The Branch called a police sergeant. He testified as follows:

- On May 27 and 28, he was operating as part of the anti-violence bar initiative.
- He has conducted approximately 100 bar checks in the past.
- He has seen all levels of intoxication and been qualified as a data-master and breathalyser operator

  s.22

s.22

- The team that attended at the Mirage Cabaret consisted of 20 or 30 members, mostly uniformed officers, and the liquor inspector.
- The establishment was not chosen because of any past history of problems.

- They entered through the main doors and got a general impression of the atmosphere in the club. It appeared to be "business as usual". Liquor was being served, and there was music and dancing.
- He made his way to the bar, had a casual conversation with a patron, and then stood where he could see the bar.
- Soon thereafter another officer pointed out a male near the bar, whom she indicated appeared intoxicated.
- He saw the patron standing with a couple of bottles of beer in his hands.
   He watched as the patron made his way to the bar. The patron used the bar for support and tried to engage the bartender in conversation- but the bartender did not talk to the patron.
- · He observed the patron to be unsteady on his feet- swaying.
- "His head was drooping down like he was extremely tired or his eyes were closing. To me it was a sign that he had a full load of alcohol on him."
- When the patron finally got the bartender's attention, the bartender took
  the beers from the patron and poured them out. "The patron then grabbed
  a tumbler glass from the bar and consumed [the contents]. It was not his
  drink. It was just on the bar."
- He motioned for the liquor inspector to see the patron. She watched the patron for a minute and then engaged the bartender in conversation.
- "The beer was removed from the patron when the liquor inspector went over to the bar. I think she was talking to the bartender at the same time the beer was taken away."
- The bartender told the patron "You're out."
- "I got the patron's ID and walked him toward the door. He asked me if he could go to the washroom and I took him inside. He went to the first urinal and engaged in a long urinal break. He had trouble standing up and crashed against the wall behind the urinal- the men here know what I mean.... He washed his hands and went to the front door. His movement was slow. I had to guide him. I talked to him briefly and wrote down his

name...He was slurring his speech. He had trouble pronouncing words. He was happy-go-lucky and was overly friendly and talkative".

- He left in a taxi.
- In total the sergeant watched the patron for about three minutes before the bartender took the beers away.
- All of the signs he saw the patron exhibit at the bar were consistent with being tired at 2:00 in the morning.
- He did not ask how long the patron had been awake that day.
- Based on his observations, he thought the patron "had a full load on and was suffering because of his alcohol consumption.
- He identified his notes in exhibit #1.

The Branch called a liquor inspector. She testified as follows:

s.22

- She has been formally trained in the identification of all levels of intoxication.
- She sees people with some level of intoxication on most evening shifts.
- On the night in question, she was part of the anti-violence bar initiative.
   They were looking for high profile establishments that were busy in the later hours, and checking for violence.
- There were doormen on duty when she arrived. She spoke with them and satisfied herself that capacity was not an issue.
- She walked through the cabaret and ended up at "B" bar.
- She saw a patron in front of the bar. He was staggering and spit on the floor. She observed him for thirty seconds to a minute.
- She went around to the far side of the bar- about eight feet from the patron- in order to observe the patron's face.

- "I observed the patron staggering a bit and jovial. He was moving about and he spit on the floor. He was unsteady. He was holding both beers in his hand at that time and going foot to foot. He was not standing at the bar, but then moved up to it.
- She did not see the bar staff dealing with the patron.
- She observed him lean on the bar and pick up a drink and drink it. She asked the bartender what the drink was and he said he did not know.
- The bartender then took the two Heinekens from the patron and poured them down the sink.
- She did not have any discussion with the bartender about the patron being intoxicated or "cut off".
- "The bartender said he did not know who served the patron, and that the two Heinekens might not have been his."
- She asked the bartender how the patron had paid for his drinks. The bartender indicated that the patron had a tab and paid with interact.
- She obtained a copy of the receipt. It was for more than a hundred dollars. Forty dollars of it was tip.
- She had no interaction with the patron after the police engaged him.
- She spoke to the bar manager and issued a contravention notice.
- She identified her notes in exhibit #1.
- "The police were dealing with the individual. If the police were not there I would have questioned the individual myself- but as the police were there, I decided to allow them to do the interrogation.
- "I made the notes because in my mind the person was intoxicated. I had determined he was intoxicated. That is why the notes don't say: intoxicated."
- She did not tell the bartender that she thought the patron was intoxicated.
- "I assumed that the bartender thought he was intoxicated when he dumped out the two beers."
- "Hanging on to the beers, is a level of intoxication indicator. He does not want to be without it. Whether they belong to someone else- if he picked

them up from the bar and they were just sitting there- is irrelevant because the bartender allowed him to take them."

The Licensee called the owner/principal shareholder. He testified as follows:

s.22

- There were approximately 20 employees, including eight or nine door people and security working on May 27 and 28, 2006.
- The club has a very advanced electronic security system that identifies every patron who enters.
- He has had no complaints from his residential or commercial neighbours.
- The club has a sizeable policy manual, and management conducts meetings regularly to enforce rules and guidelines.
- He has arranged for police and the inspector to meet with him to discuss issues such as how to instruct staff on their obligations and how to deal with intoxicated patrons.
- He did not review the video surveillance of the patron in question because he believes in the police department and the liquor inspector.
- Based on the opinion of the police and the inspector, "we obviously let someone get more intoxicated than they should have."

The Licensee called the Manager. He testified as follows:

- He was the general manager on the relevant date.
- It was a busy night. He remembers the anti-violence bar initiative team showing up. They had been there before.
- There was 20 or 25 in the anti-violence bar initiative team- most in uniform.
- He did not see them talking to patrons or checking ID as they usually do.

- The assistant manager radioed him and told him that the police were talking to a patron.
- The patron was a regular. The manager knows that the patron spends
  lots of money and buys his friends lots of drinks. The patron had signed
  off of his tab so the manager thought the patron was leaving. He heard
  that the patron was intoxicated and left the situation to the police.
- For spitting on the floor, the patron was barred for a short time. Showing disrespect for the establishment is not tolerated.

#### SUBMISSIONS

The Branch submitted that the patron was intoxicated and that the bartender knew this and that is why the bartender took the drinks away. The patron was in possession of two beers, and was put in a taxi and sent on his way. This implied knowledge of his intoxication. The establishment allowed the patron to remain until the police removed him. The testimony that the patron was allowed to remain was not contested.

The Licensee submitted that the sergeant did not notice the patron on his own. The patron was pointed out to him. There is no evidence that the patron drank any alcohol. The evidence is that the two beers that the patron got from the bar counter were not his. The bartender took away the beers, but the evidence does not disclose the reason. The liquor inspector left the determination of intoxication to the police. She did not reach that conclusion herself.

### ANALYSIS AND DECISION

In order to find that the contravention had occurred, I must be satisfied that the individual components of the contravention have been established. The burden of proof is the balance of probabilities.

The components of the contravention require that there be an intoxicated person, and that the person be permitted to remain in the establishment.

I agree with the Branch advocate that the patron was allowed to remain. The evidence is uncontroverted that the patron was in the establishment when the police arrived, had been there for some time, and had not been invited to leave.

The more significant issue in this case, is the characterization of the patron as intoxicated.

The police sergeant testified that he thought the patron had "a full load of alcohol on him." I find that this language falls short of a proclamation of intoxication.

If I were to determine that the sergeant thought the patron was intoxicated, I find that it would be insufficient to rely exclusively upon the experience of this witness in making my determination. The sergeant might be quite skilled, and competent to make a determination of intoxication for the purposes of his policing obligations. However, if I were to simply rely on the opinion of the officer, without consideration of the factual evidence of intoxication, there would be no purpose to the hearing process. Such reliance would stand for the proposition that the opinion of an experienced officer is conclusive. This is not my understanding of the intent of an enforcement hearing.

I am being asked to determine whether or not the patron was intoxicated. In order to do so, I require evidence relating to the patron's intoxication or otherwise.

If the opinion evidence of an expert were to be relied upon exclusively for this purpose, then it would be proper to tender the witness as an expert and seek the adjudicator's acceptance of his qualifications.

Alternatively, the Branch may seek to use the eyewitness evidence of the police officer to establish a pattern of behaviour that speaks to the patron's intoxication.

Finally, the evidence of the officer's opinion, without qualification as an expert, might provide some value if that opinion is based upon factual observations such that the officer's conclusions flow from the observations.

I find that the inspector deferred any personal evaluation of intoxication to the sergeant. She provided little independent evidence of the patron's intoxication in her testimony. Though she concluded that the patron was intoxicated, she failed to provide any evidence of indicia of intoxication and ultimately she relied on the sergeant's determination of intoxication.

In support of that conclusion, the inspector assumed that the bartender thought the patron was intoxicated because the bartender dumped out the beers that were in front of, or in the patron's hands. I note that there is sufficient evidence to conclude that it was a reasonable probability that the beers belonged to someone else.

The inspector sought further confirmation of intoxication with the aid of the patron's bar tab. I find she was looking for this evidence because she felt it necessary to bolster her supposition that the patron was intoxicated. The bar tab available was only a total on a debit receipt. It did not disclose any detail regarding the amount of alcohol that the patron purchased.

The inspector nevertheless, seems to have made the assumption that the patron drank heavily, in part because of the large tab.

The principle shareholder's testimony seems at first blush to admit that the patron was intoxicated. On careful consideration of his evidence, however, I find

that he had no direct or indirect knowledge of the patron's behaviour such that he would be able to come to any conclusions about intoxication. The principle shareholder simply relied on the opinion of the police sergeant and adopted that view as his own. Accordingly, I find that the principle shareholder's testimony regarding the patron's intoxication is without factual underpinnings and I disregard it.

The only evidence of the manager that the patron was intoxicated was that he had "heard" it to be so, and that the patron spat on the floor. This clearly is not significant in terms of concluding that the patron was intoxicated.

I find that the evidence does disclose some characteristics consistent with intoxication, but these signs are also consistent with other conditions, including extreme tiredness. The evidence is that the patron was leaning on the bar, had his head and eyes lowered, stepped from foot to foot, moved slowly, at one point slurred his speech and had some trouble pronouncing words. I note that the sergeant had conversations with the patron and made no observations of the patron's breath or alcohol smell or other typical indicators of intoxication.

I find there is little evidence of this patron drinking any significant amount of alcohol on the premises. Although actually consuming liquor at the establishment is not a component of the alleged contravention, such evidence is often valuable in establishing intoxication. Further, the fact that his bill for the night was sizeable is not evidence of the consumption of liquor. There was no indication of how much of that bill might be attributable to non-intoxicating purchases such as food and non-alcoholic substances, or if the purchases were all consumed by the patron.

Contrary to the evidence of the principle shareholder, I do not find it obvious that the Licensee "let someone get more intoxicated than they should have".

I find insufficient evidence to establish that the patron was intoxicated as alleged. Accordingly I find the contravention has not been proven.

Name Sheldon M. Seigel Hearing Adjudicator

Date: March 5, 2007

CC:

Surrey RCMP

Mike Clark, Regional Manager Liquor Control and Licensing Branch

Shahid, Noorani, Branch Advocate Liquor Control and Licensing Branch

# Fisher, Mandy SG:EX

From:

Barker, Elizabeth SG:EX

Sent:

Tue, January 16, 2007 2:53 PM

To:

'Kim Hillard'

Cc:

Fisher, Mandy SG:EX; Noorani, Shahid SG:EX

Subject: RE: EH06-081 - Mirage - Ferguson

Noted. Thanks.

**From:** Kim Hillard [mailto:KIM@mjblaw.com] **Sent:** Mon, January 15, 2007 3:48 PM

To: Barker, Elizabeth SG:EX

Subject: re: EH06-081 - Mirage - Ferguson

Hello Elizabeth,

Barry Carter will be attending as counsel for the above-noted file.

Thank you, Kim Hillard

Internet communication in the form of e-mail from our firm, or any of its employees, cannot be relied on as professional advice. Only correspondence signed by a lawyer of the firm is official correspondence representing professional advice from Mair Jensen Blair Lawyers.

This footnote confirms this email has been swept by InoculateIT, from Computer Associates, for the presence of computer viruses.

Mair Jensen Blair



Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch Mailing Address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor 1019 Wharf Street Victoria, BC

www.pssg.gov.bc.ca/lclb/index.htm

# RECEIPT FOR PAYMENT

Applicant/Licensee Name:

500166 B.C. Ltd.

Establishment Name:

Mirage Cabaret

Receipt Address:

15330 102A Ave

Surrey, BC V3R 7R6

Payment Receipt # 2007-056001

Date Paid:

Friday, January 05, 2007

Location:

Victoria

Payment Method:

Cheque: s.22

Receipt Inquiries? Call LCLB Victoria Head Office toll free at 1-866-209-2111

1. Job No: 709261-1

**Monetary Penalty (176354)** 

\$3,000.00

TOTAL:

\$3,000.00

# Appendix A

# **Monetary Penalty Payment Tracking Form**

To ensure your payment is promptly credited against your monetary penalty, please include this form with your monetary penalty payment.

Please forward a cheque or money order payable to the Minister of Finance and Corporate Relations to:

Liquor Control and Licensing Branch PO BOX 9292 STN PROV GOVT Victoria, BC V8W 9J8

Name: 500166 B.C. Ltd. c/o Ferguson, Wayne

**Address:** 15330-102A AVE.

Surrey, BC V3R 7R6

Canada

Licence number: 176354

Establishment name: Mirage Cabaret

The enclosed monetary penalty payment is for enforcement action pursuant to:

A waiver notice dated December 20, 2006, in which the licensee agreed to pay the penalty of \$3000 (Three Thousand Dollars) by January 19, 2007.

For office use only:	
Date Payment Received:	
Amount of payment received:	

LIQUOR CONTROL & LICENSING RECEIVED

JAN 0 5 2007

AM VICTORIA BC

Page 3 of 3



Minis If Public safety and Solicitor General

Liquor Control and Licensing Branch Malling / 38: PO Box 9292 Stn Prov.Govt. Victoria, B.C. V8W 9J8

Victoria, B.C. V8W 9J8 Telephone: (250) 387-1254 Facsimile: (250) 387-9184 No.C001550

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Office Location: 514114			
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# NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

EH06-081

FILE COPY

Job No: 000709261-029

June 30, 2006

500166 B.C. Ltd. c/o Ferguson, Wavne 15330-102A AVE. Surrey, BC V3R 7R6 Canada

Telephone: (604) 460-7651

Fax: (604) 460-7651

Dear Wayne Ferguson,:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date: Establishment:

April 30, 2007 MIRAGE CABARET

15330-102A AVE

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

# THE ALLEGED CONTRAVENTION(S)

No.	Name of Contravention(s)		Date and Time of Contravention(s)	Proposed Penalty
1.	Permit intoxicated person to remain, s. 43(2)(b)	s. 43(2)(b)	May 28, 2006 2:25 AM	4 day suspension

Ministry of **Public Safety and** Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street

Victoria BC

www.pssg.gov.bc.ca/iclb

### SUMMARY OF EVIDENCE

This is a liquor primary establishment with hours of 7:00 PM to 02:00 AM Monday through Sunday with a person capacity of 400 persons.

On Saturday, May 27, 2006 as part of the Delta Pd Anti Violence Bar Initiative, led by Supt. Brad Parker, joint inspections were conducted of establishments by members from various Police Departments and RCMP Detachments.

At approximately 0150 hrs, I entered this establishment for a routine walk through with S/Sgt. John LASEUR of Coquitlam RCMP. The door person, s.22, stated he had a count in /out indicating 467 patrons were in the establishment plus staff. Various officers were checking the establishment.

During the inspection, I noted a male, later identified as s.22 in an area identified as the 'B" Bar, who showed signs of intoxication. The male was stumbling; acting up; spitting on the floor; leaning over the bar for support. I continued to observe the male and his actions in front of the bar to determine what staff were doing about him.

This male was located at the center, service area, approximately two feet in front of a bartender later identified as s.22 I, and various officers observed this male for a short time, then I proceeded to the far left side of the bar (when facing the bar) and continued to observe from this location. There was another bartender located at this point, approximately 8 feet from the centre, later identified as s.22

The male had two full bottles of Heineken beer in front of him and one glass containing a brown liquid. While I was observing, the male drank all the liquid in this glass. I spoke to s.22 the bartender and pointed this male out. I asked what the liquid was in the glass the patron has just finished consuming. The time was now approximately 0210 hours. The bartender, s.22 realized the male was intoxicated and went over and took the two beer and poured them down the sink; the male said 'hey my beer'. s.22 returned and said he didn't know what the other drink was; the male also had a bottle of water in his hand.

I then spoke to the bartender s.22 ) who was right in front of this male and asked him who had served the intoxicated male the beer. s.22 said he didn't know but he didn't think he did; they were just sitting on the counter.

I asked s.22 how the male paid for his drinks and s.22 said he ran a tab; I asked if I could get a copy and s.22 said he had paid by Interact and he could give me a copy of that. The bill was \$125. s.22 stated that included a \$40.00 tip. The time on the tab was 1:59:51.

S/Sgt. John LASEUR was also making observations and at this time, he took the male outside for questioning. S/Sgt Laseur will give evidence that his attention was brought to an intoxicated male who was heading toward the bar, by Cst. A. Manual, of the Richmond RCMP. Laseur, stood behind the male as he placed two open beer from his hands onto the bar top, then engaged the bartender in conversation. Laseur observed the male consume a drink from the bar and observed the bartender, s.22, serve the male a bottle of water.

Laseur will give evidence of physical signs of intoxication in that the male was slow to react, had droopy, tired looking eyes and was unsteady on his feet.

S/Sgt. Laseur will give evidence that he identified the male as and that as he escorted the male outside the male insisted on using the washroom. While he waited for the male, he observed the male was not steady on his feet, had trouble keeping his balance, bumped into the urinal several times and took considerable time dealing with his functions. Laseur stated the males' level of intoxication should have placed him as a person of concern to employees/staff of the establishment.

The male was identified to the host/manager of the Mirage, Corey Ferguson, at the front door to confirm management acknowledgement of this persons level of intoxication. Hoy issued CN b001354

# ALLEGED CONTRAVEN JON(S)

Contravention Number B001354: C Permit intoxicated person to remain, s. 43(2)(b)

# **Reasons for Recommending Enforcement Action**

The contravention falls under Item 11 of Schedule 4 of the Regulations.

In order to avoid the possibility of further liquor consumption and avoid any harm to other patrons or staff, a licensee must not permit a person who is intoxicated to remain in the part of the establishment where liquor is served.

The licensee is responsible for supervising the operation of their establishment and the conduct of their employees. Intoxication is a serious public safety issue. Intoxicated patrons may be a danger to themselves or members of the public and associated with behaviour that has a negative impact on communities, including late night noise.

The establishment has a history with respect to the issue of intoxicated patrons. The area inspector held a compliance meeting with both Corey and Heath Ferguson in September 2005 on this issue. The licensees were advised of their responsibilities with respect to the issue of over service and dealing with intoxicated patrons. The licensees made a commitment to putting in practices to prevent a recurrence of this issue. No enforcement action was taken at that time to allow licensees an opportunity to voluntarily comply.

As voluntary compliance was not achieved, enforcement action is being recommended to ensure that these issues will be considered more seriously by the licensee.

# Reasons for the Proposed Penalty

This penalty falls within the guidelines as set out in the Liquor Control and Licensing Act Regulations, Schedule 4.

I feel it is necessary to impose a suspension of the licence to ensure the licensee takes the initiative to put some operating procedures in place and establish control practices to ensure that these procedures and practises remain in place and are adhered to at all times.

A recommendation of a suspension as opposed to a monetary penalty reflects the establishment's record of non-compliance and ongoing compliance issues. The minimum suspension penalty is considered appropriate to achieving future compliance.

#### Therefore:

For the alleged contravention of Permit intoxicated person to remain, s. 43(2)(b) (Contravention Notice Number B001354) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 4 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a Saturday and will continue on successive business days until completed.

# **THE PROCEDURES**

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may,

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- · Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions:
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- Accept the proposed penalty in this letter,
- · Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

# **CONTACTS**

- (1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is: Shirley Martin; (250) 356-0010; Shirley.Martin@gov.bc.ca
- (2) Please contact me at (604) 586-2656 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Linda Hoy

Surrey

Attachments:

Appendices A & B

Copy of Enforcement Hearing Rules

Copy of Liquor Licence

Copy of Contravention Notice

Copy of Red line Floor Plan

# APPENDIX A

## License Information

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2007

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
May 28, 2006	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001354
May 28, 2006	Selling liquor to intoxicated person, s. 43(1)	CN # B001354
April 23, 2006	Permit a person to become intoxicated, s. 43(2)(a)	CN # B001364
April 14, 2006	Overcrowding beyond person capacity greater than occupant load, Reg. s. 6(4)	CN # B001364
September 10, 2005	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001990
January 01, 2004	Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)	CN # B002599
February 21, 2002		CN # A002395

Compliance Meetings:				
Date	Topic			
	·			
August 06, 2002				
September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)			

# APPENDIX B

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2007

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

No.	Date	Contravention Notice Number	. •	Penalty imposed
1.	October 28, 2005	B001996; EH05-160	Minors in premises, s. 35	\$1000 monetary penalty

# **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

	Date	Contravention Notice Number	Findings of Contravention	Enforcement Action
1.	October 28, 2005	B001996; EH05-160		\$1000 monetary penalty

CONTINU REPORT	ATION	CONTINU		•		OCCURRENCE NO Y-A 2006	-55161
RE-OBJET: ASSAULT	2000 05 00	(inj)	s.22	- (- va)		BIN - FRP	
DATE	TIME	) Surrey Municipal D			ESURES PRISES		
DATE	HEURE	and a crease was ob- driver's door handle, crease in the upper n safety and the writer	rovided by the control of the partice being the monitor of the club parking the club parking bar staff we sustained dama served in the drawas thanked by a tedly asked to a the apparent such recent incontrol of ticket for overs	differing individuals in the tipost lucid and attired in civer had difficulty in the tipost in tipost in the tipost in tipost in the tipost in tip	duals involved, to duals involved, to coherent of the coherent of the ilian dress, thus the identifying bath and settled. Durn mear impossibler's door mirror eet metal located the left rear parties escorted homand s.22 entify his assailar ature of the even firage Night Cluor to patrons. Mi	ntoxicated by liq group. Many of rendering their ir staff while tryi- ing an all out broile.  as it was torn froile assenger door a e by the writer to for his assist- int and claimed to the file was co- b. The writer re- irage Night Club	uor by varying the bouncers identity as bar high to interview awl identity of the long with a pance. The long with a pance. The long with a pance. The long with a pance was advised.
Concluded Enquête terminée	Date d'avis su pi	NOIMED SUI	DD - DA	SUPERVISOR SUPERVISEUR	Consulted Consulté Signature	Attended Sur les lieux	Advised Avisé
Cst, K, MEC	LIG 50455	Dist 2 D' Watch	2006-05-12 Other - Aulre	CF	L. G. SAGGIR	REG # 452	
HQ DG	i " DIV. f"	CIS-SFJ "" GIS-SEG	,				Page 2 of/de 2

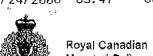
CONTINUZ REPORT	NOITA	APPORT CONTINU		٠,		OCCURRENCE NO Y-A 2006	55161
RE-OBJET; ASSAULT Surrey, BC (2	2006-05-0	(inj) s.22 3) Surrey Municipal D	(1980-1 etachment Ca		The state of the s	BIN - FRP	
DATE	TIME HEURE		AC	TION TAKEN - M	ESURES PRISES		
2006-05-08		Dispatched to the Mi report of a fight invol attending Members a were clearing the are	ving a large nu irriving on scen	mber of club p	patrons and on s	ite security staff	, Upon
		Members questioned had occurred, many of injured individual, he would not be able home in his grey, 200 suddenly kicked his the exited his vehicle that more unknown it who came to his aid.	of which claimed s.22 to identify, app 05 Kia Spectra, driver's door mi , at which time to ndividuals beca	d to have no k who advis peared in the i bol: rror knocking the unknown r me involved in	knowledge of the sed that an unkno parking lot, while s.22 ex it off its door mo nale threw the m	incident. The wom individual we s.22 wa plained that the unt. s.22 irror at him.	riter spoke with hom he stated is trying to drive lone male then advised that s.22 stated 5.22 friends
		s.22 assist Mirage bounce the bouncers becam	ers intervene by	breaking up		stated that	he, along with
		Mirage bouncers, incadvised that the incide two groups took place patron was ejected for groups involved in the continue arguing in the continue argui	dent actually be e. s.22 rom the bar in a e verbal alterca	stated that d an effort to dif	iue to the verbal fuse a potential i	altercation, a Ca ncident from oc	ucasian male curring. The two
		attempted to break under associate of s.22 stated bouncer, s.22 indiscriminately throus degree of swelling to mouth by an individual	p. s.22 as he tried he was struck to to come lighout the com b his left cheekt al he believed	advised that I to intervene I by s.22 to his aid. bative crowd, cone area. to be a bounce	s.22 Wa s.22 complair	s.22 and another unknow for his efforts, hat fists were fly s observed to ha ned of having be stated refuse	(an bown combatant, causing Mirage fing a minor the struck in the
,			whelmed by a	number of unl	ated he came to known combatan patants had left t	ts. Both	when s.22 o police arrival,
		EHS attended scene incident. s.22 service. s.22 w	suffered a bro	ken nose as a	2 and s.22 issessed by EHS not require furth	and declined fi	sustained in the irther medical
Concluded Enquête terminée	Date oavis att	ani Nollified pleignant SUI ECE	DD - DA	SUPERVISOR OUPERVISEUR	Consulted Consulted	Attended Sur les lleux	Advised Avise
CSt. K. MEC	SLIC _504	55 Dist 2 D Watch	Date 2005-05-12	- 1 1:	Plan dur SAGGI	A, REG # 452	060517
Copies to - Copi	esa   "DIV.	CIS - SFJ "" GIS - SEG	Other - Autre				Page 1 of/de 5

RCMP GRC 1624 (2005-05) ICS

Page 1 of/de 2

Page 1 of/de 1

6045026524



Gendarmerie rovale Mounted Police du Canada

FACSIMILE /MESSAGE

Security Classification/Designation Classification/désignation

Protected B

Precedence - Priorité

ROUTINE

TO

GILL. Rupi

**TRANSMITTAL** 

Liquor Control Licensing Branch

Date

2006-06-24

Reference No. - Nº do référence

FOR YOUR INFO. **POUR VOTRE** INFORM.

Name - Nom

LIQUOR CONTROL & LICENSING BRANCH SURREY REGIONAL OFFICE

JUN 2 6 2006

RECEIVED

Our File - Notre nº de dossier

Your File - Votre n° de dossier

2006-55161

FROM DE

Cst. K. MEGLIC

Sub-Div. - S.-div. Div.

Branch - Service Pacific Surrey

CPIC OR OSR - R50

Section District 2 / GD

Unit - Unité D Watch

Unit Coil. - Code d'Interclass, de serv.

SENDER - EXPÉDITEUR

Е

RECIPIENT - DESTINATAIRE

Fax No. - Nº de téléc, 604-502-6524

Tel. No. - Nº de tél. 604-599-0502

Fax No. - Nº de téléc.

Bus, Tel. No. - N° de tél. bur. Ros. Tel, No. - N° de tél. rés.

604-586-2640

**ENVOI D'UN MESSAGE** 

PAR TÉLÉCOPIEUR

**OBJET** 

SUBJECT MIRAGE NIGHT CLUB - Patron Brawl et al

Total number of pages including this one: Nombre total de pages, y comprise calie-ci

COMMENTS COMMENTAIRES

Rupi,

Copy of file relating to a fight between club patrons and on site club security staff. Please note that no violation ticket was issued to the night club for over service to patrons, as when I attended during the day, the bar was closed. Subsequently, I was off duty for a family emergency for an extended period. Sgt. SAGGIR. advised that this file would be of interest to you and could possibly assist the LCLB regarding regulatory action concerning Mirage Night Club.

Regards,

Kenn

This message is intended for the use of the addressee. Disclosure of message content may breach one or more laws. If you have received this communication in error, notify the sender immediately by telephone.

Cette communication est exclusivement destinée à qui elle est adressée. La divulgation de son contenu peut constituer une infraction à une ou plusieura lois. Si vous avez reçu cette communication par erreur, veuillez en aviser immédiatement l'expéditour par téléphone.

	· · · · · · · · · · · · · · · · · · ·							
Operator - Opérateur			Telephone No N° de téléphone	Daily No Nº quotidion				
TO BE DELIVERED BY À LIVRER D'ICI LE	Date	Time - Houre	Authorizing Signature • Signature de l'approbateur	Date 2006-06-24				
REPLY REQUIRED BY RÉPONSE D'ICI LE				Time - Heure				

RCMP GRC 2875 (2003-08) ICS

Pages 158 through 159 redacted for the following reasons:

s.16, s.22

SURREY ROMP D TWO

PAGE 04/08 Page 3 of 3

**SUMMARY** 5b24/o 5b36/o 5b32/o 5b74/o **BACKUP** 52871

TRAFFIC GIS ID DOG OTHER 50455

٠,

Page 1 of 1

Internal Message: 1

EVNT: 060503322 / r

OCCUR: 20060055161

TYPE: Internal Message Body:

From rc01, 20060508 02:21

now can hear fighting,,,lots of yelling,,,someone yelling "hold him down"...

now phone has been disconnected..

6045026524

PAGE 05/08 Page 1 of 1

**CONTINUATION REPORT: 1** 

EVNT: 060503322 / r

**ID**: s.15

CREATED: 2006/05/08 061509 COMPLAINANT NOTIFIED:

DIARY DATE:

OCCUR: 20060055161

NAME: chris kajan

CONCLUDED:

SUBJECT:

c/o assault

**ACTION TAKEN;** 

file reviewed

a/cpl kajan

s.15 Original Completed: 2006-05-08 06:15 WSID: fl08 OPID:

c 15

The Statement of

s.22

Please tell me, in your own words, the events of the evening of April 13, 2006

of voolka water and 3 docubles of was most that I could ramamore of. Last was manioria I had was by the back door waiting & with my friends @ the bar for other people to get in

s.22

- Q 1) What time did you arrive at the Mirage Nightclub?
- Approximately midnight
- Q2) Approximately, how long were you at the premises.?
- I guess that I was there till closing
- Q3) Who accompanied you to the premises?
- inside the Wether met other people we got in.

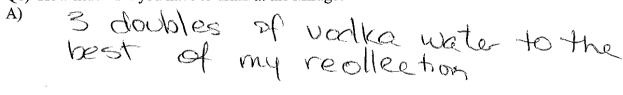
Q4)Had you had anything to drink prior to arriving at the Mirage?

I had not had any other drinks with alcohol prior to arriving at the Mirage.
I also had not had any other illicit drys or medications

O(5)	What did	you hav	ve to di	rink at	the N	lirage?

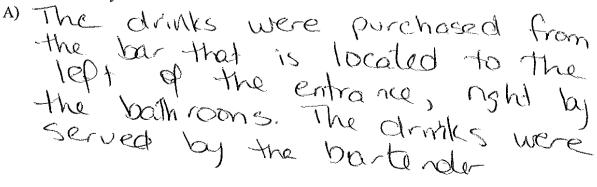
A)	I had 3 doubles of vo	11.
		P.
	If I had any other	1 1 recall.
	If I had any other dr	inks, I do

Q6) How much did you have to drink at the Mirage?



Q7) Do you have any receipts or credit card statements for purchases made at the establishment that evening?

Q8) Did you have any contact with staff? Eg. Did you purchase your drinks from the bartender or did you order from a server?



June15,	2006
Pg.4 of	

Q 9) Describe your behaviour that evening as you recall it?

I thought I was fine.

Q10) At any point, did you form the opinion that you were intoxicated?

Q11) Was there any contact with staff or was there staff members in the vicinity who would have seen these behaviours?

A) None that I can recall.

Q12) Where in the establishment did you spend your time. Did you move around or did

you stay primarily in one place?

A) I was upstairs in the beginning and then I think I was downstairs.

For the rest of the time. Page 166 EGM-2013-00038

Q16) Please provide your current contact information.

s.22

Signature:

The Statement of

s.22

Please tell me, in your own words, the events of the evening of April 13, 2006

had received 3 drinks all bought by either me or a friend of us both. They were monitored at all times to our memory. She was with a friend at all times as well. Our friends all saw her just before she started feeling sick and unable to stand. We all saw that she was fine and then about 30 minotes laters we needed to hold her up and get her outside. She started puking outside and the bouncer told us we had to remove her from their property as they Police where were walking around. The officer came up to us and checked on her. He said the we should take her to the hospital or they would be taking her to the drunk tank, we then took her to Burnarby General Mospital.

O	1)	What	time	did	งดน	arrive	at the	Mirage	Night	club?
Y	1)	AA 11ctc	CILLIC	CITCI	you	ailivo	at the	MIHARC	TAIRII	Club:

Q2) Approximately, how long were you at the premises.?

Q3) Who accompanied you to the premises?

Q4)Had you had anything to drink prior to arriving at the Mirage?

Q5) What did you have to drink at the Mirage?  A) I had a Rye and Coke and then 2-3  Red Bull and Vodkas.  s.22 had Vodka and water-3 of  those arms.
Q6) How much did you have to drink at the Mirage? A)
Q7) Do you have any receipts or credit card statements for purchases made at the establishment that evening?  A) No receipts or credit Card receipts. Paid.  Cash at the bar.
Q8) Did you have any contact with staff? Eg. Did you purchase your drinks from the bartender or did you order from a server?  A) The drinks were purchased from the bartender.  S.22 bought the first round of drinks when we got there and then either I or another frend bought the other rounds.

Q9) Describe s.22 behaviour that evening as you recall it?

She was fine and then she started feeling sick. She started collapsing and could not start straight her speech was sturred, she could not start and and needed help starting. This happened at approximately hour.

Q10) At any point, did you form the opinion that s.22 was intoxicated?

A) the When 5.22 Started Collapsing, I thought she was drunk and that is when we started to make an take steps to leave.

Q11) Was there any contact with staff or was there staff members in the vicinity who would have seen these behaviours?

would have seen these behaviours?

A) When we got outside, one of the bouncers saw us and told us to leave. Did not have contact with servers inside-it was very busy and there did not seem to be enough serves

Q12) Where in the establishment did you spend your time. Did you move around or did you stay primarily in one place?

We were upstairs for the most part we were downstairs and then went up and then came came downstairs to the dance floor before leadings 20038 we were by the stairs close to the dance

Q13) How did you come to leave the Mirage. Ie: were you asked to leave by staff or were you leaving voluntarily?

We were leaving due to NET feeling well.

Q14) Describe what happened upon exiting the Mirage?

We left the Mirege and standing autside and that is when 5.22 Started policy and the bouncer told us to leave before they got a fine. We moved a bit we med the police officer.

Q15) Where did you go after leaving the Mirage?

Where did you go after leaving the remarks.

We went to Burnaby Greneral Hospital.

a bed 5.22 Started falling asleep

Then picked up 5.22 from the hospital

Officers 1 on 1 at approximately 8am from the mospite the don't think she was actually examined - when she was released. Say a Asseption of EGM-2013-00038 S

Jun	e 15	5, 200	)6
Pg.	6 o	<u>f</u>	

Q16) Please provide your current contact information.

s.22

Signature:

s.22



December 22, 2006



File No:

EH06-145

Job No: 000709261-031

500166 B.C. Ltd. c/o Ferguson, Wayne 15330 102A Ave Surrey, BC V3R 7R6

Telephone: (604) 542-6017

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 102A Ave Surrey, BC V3R 7R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice dated December 20, 2006.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

#### **Enforcement Action**

#### Suspension of the licence

The licence will be suspended for one (1) business day starting at the close of business on Wednesday, January 10, 2007, to the opening of business on Friday, January 12, 2007.

Signs satisfactory to the general manager, showing that the licence is suspended, must be placed in a prominent location in the establishment by a Liquor Control and Licensing Branch inspector or a police officer, and must remain in place during the period of suspension.

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8 Toll Free: 1 866 209-2111 Telephone: 250 387-1254

Facsimile: 250 387-9184

Location: Second Floor 1019 Wharf Street Victoria BC

http://www.pssg.gov.bc.ca/lclb

Page 1 of 3

EGM-2013-00038

# Suspension procedures

A Liquor Control and Licensing Branch inspector or police officer will attend at your establishment prior to opening time on the first day of the suspension to:

- remove the licence
- post the signs referenced above.

You should make arrangements with the Liquor Control and Licensing Branch inspector or police officer to obtain your licence at the end of the suspension period.

# Responsibility of licensee

You must allow the Liquor Control and Licensing Branch inspector or police officer to post the suspension signs. You must not remove those signs during the suspension. You must hand over the licence to the Liquor Control and Licensing Branch inspector or police officer when asked.

The establishment must remain closed during the period of suspension. You must not permit the sale, service or consumption of liquor in the establishment while the licence is suspended. There are serious consequences for the service of liquor while a licence is under suspension. If you serve liquor while a licence is suspended, the general manager will do one of the following:

- cancel the licence
- require that the licence be transferred within a specified time period and cancel the licence if it is not transferred within that time period
- impose a suspension of at least 15 days.

#### Contact Number

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Deputy General Manager

Compliance and Enforcement

CC:

Surrey R.C.M.P.

Clerk/Secretary City of Surrey

Brewers Distributors Ltd.

Guildford GLS #240

Surrey GLS #172

Manager of Licensing Rebecca Villa-Arce

Regional Manager Michael Clark

Inspector Rupi Gill

Dennis Coates, Barrister & Solicitor, Mair Jensen Blair

THIS IS GENERAL

MANAGER'S UNDER

NO. 104/12/122

RECEIVED

DEC 2 & 2006

LIQUOR CONTROL & LICENSING BRANCH
SURREY REGIONAL OFFICE

Page 2 of 3



December 22, 2006

File No:

EH06-086

RECEIVED DEC 28 2006

LIQUOR CONTROL & LICENSING BRANCH
SURREY REGIONAL OFFICE

Job No: 000709261-028

500166 B.C. Ltd. c/o Ferguson, Wayne 15330 102A Ave Surrey, BC V3R 7R6

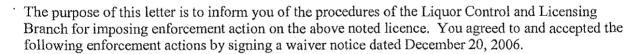
Telephone: (604) 542-6017

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 102A Ave Surrey, BC V3R 7R6



It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

# **Enforcement Action**

### Monetary penalty

A monetary penalty of \$3000 (Three Thousand Dollars) must be paid to the general manager by January 19, 2007.

The payment should be made to Liquor Control and Licensing Branch headquarters at the address indicated in Appendix A. It is important to attach the accompanying Appendix A so that the payment can be correctly recorded on your file.

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Sin Prov Govt Victoria, BC V8W 9J8 Toli Free: 1 866 209-2111

Telephone: 250 387-1254 Facsimile: 250 387-9184

Location: Second Floor 1019 Wharf Street Victoria BC

http://www.pssg.gov.bc.ca/lclb

Page 1 of 3

### Consequences of non-payment

There are serious consequences for non-payment of the full amount of a monetary penalty.

- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

# Contact Number

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Cheryl Caldwell

Deputy General Manager Compliance and Enforcement

CC:

Surrey R.C.M.P.

Clerk/Secretary City of Surrey Brewers Distributors Ltd. Guildford GLS #240

Surrey GLS #172

Manager of Licensing Rebecca Villa-Arce

A/Manager of Finance Scott McElroy

Regional Manager Michael Clark

Inspector Rupi Gill

Dennis Coates, Barrister & Solicitor, Mair Jensen Blair

Encl: Appendix A

THIS IS GENERAL MANAGER'S ORDER

NO. 06/12/22





# WAIVER NOTICE

Liquor Control and Licensing Act, R.S.B.C. 1996, c.267

File No:

EH06-086

Job No:

000709261-028

BETWEEN: 500166 B.C. Ltd.

c/o Ferguson, Wayne 15330-102A AVE. Surrey, BC V3R 7R6

Canada

Telephone: (604) 460-7651

Fax: (604) 460-7651

(the "Licensee")

Licensee of:

Mirage Cabaret

located at:

15330 102A Ave

SURREY, BC V3R 2R6

(the "Establishment")

AND:

General Manager

Liquor Control and Licensing Branch

Ministry of Public Safety and Solicitor General

(the "General Manager")

RE:

Liquor Licence Number 176354

(the "Licence")

LIQUOR CONTROL & LICENSING RECEIVED

DEC 2 2 2006

AM VICTORIA BC

#### The Licensee:

(a) agrees the Licensee committed the contravention of Overcrowding beyond person capacity
less than or equal to occupant load, Reg. s. 6(4), (CN B001364) as is set out in the attached
Notice of Enforcement Action letter dated July 10, 2006 and its appendix(ces) (the "Notice of
Enforcement Action letter") and that the information in the Notice of Enforcement Action letter
with respect to this contravention is accurate,

(b) accepts and agrees to the enforcement action specified in the Notice of Enforcement Action

letter for the contrave on referenced in paragraph 1 of this Waive. .otice and agrees that the penalty of \$3,000.00 (Three Thousand Dollars) will be paid by the Licensee to the General Manager within 30 days from the date of signing this waiver notice,

- 2. waives the opportunity to an enforcement hearing in respect of the contraventions and the enforcement action(s) previously referenced in the Waiver Notice and set out in the Notice of Enforcement Action letter,
- 3. agrees that the contraventions and enforcement action(s) previously referenced in the Waiver notice and set out in the Notice of Enforcement Action letter will form part of the compliance history of the Licensee,

The Licensee understands and agrees that this Waiver Notice is irrevocable.

DATE: Qo day of	December 20062
SIGNATURE OF LICENSEE	· ( )
	(Licensee/Authorized Agent)
NAME OF LICENSEE:	WAYNE FERGUSON.
	(Please Print)
	President
	(Title/Position)
SIGNATURE OF WITNESS:	Roll
NAME OF WITNESS:	Runi GICC.

(Please print)

Attachments:

Notice of Enforcement Action letter, dated July 18, 2006

LIQUOR CONTROL & LICENSING RECEIVED

DEC 2 2 2006

AM VICTORIA BC



December 22, 2006

File No:

EH06-086

Job No: 000709261-028

500166 B.C. Ltd. c/o Ferguson, Wayne 15330 102A Ave Surrey, BC V3R 7R6

Telephone: (604) 542-6017

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 102A Ave Surrey, BC V3R 7R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice dated December 20, 2006.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

#### **Enforcement Action**

#### Monetary penalty

A monetary penalty of \$3000 (Three Thousand Dollars) must be paid to the general manager by January 19, 2007.

The payment should be made to Liquor Control and Licensing Branch headquarters at the address indicated in Appendix A. It is important to attach the accompanying Appendix A so that the payment can be correctly recorded on your file.

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8 Toll Free: 1 866 209-2111

Telephone: 250 387-1254 Facsimile: 250 387-9184

Location: Second Floor 1019 Wharf Street Victoria BC

Page 1 of 3

http://www.pssg.gov.bc.ca/lclb

## Consequences of non-payment

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- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

#### **Contact Number**

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Cheryl Caldwell

Deputy General Manager Compliance and Enforcement

CC:

Surrey R.C.M.P.

Clerk/Secretary City of Surrey

Brewers Distributors Ltd.

Guildford GLS #240

Surrey GLS #172

Manager of Licensing Rebecca Villa-Arce

A/Manager of Finance Scott McElroy

Regional Manager Michael Clark

Inspector Rupi Gill

Dennis Coates, Barrister & Solicitor, Mair Jensen Blair

Encl: Appendix A

THIS IS GENERAL MANAGER'S ORDER

10. (Xali



December 22, 2006

File No:

EH06-145

Job No: 000709261-031

500166 B.C. Ltd. c/o Ferguson, Wayne 15330 102A Ave Surrey, BC V3R 7R6

Telephone: (604) 542-6017

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 102A Ave Surrey, BC V3R 7R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice dated December 20, 2006.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

#### **Enforcement Action**

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Signs satisfactory to the general manager, showing that the licence is suspended, must be placed in a prominent location in the establishment by a Liquor Control and Licensing Branch inspector or a police officer, and must remain in place during the period of suspension.

Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8 Toll Free: 1 866 209-2111

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor 1019 Wharf Street Victoria BC Page 1 of 3

http://www.pssg.gov.bc.ca/lclb

#### Suspension procedures

A Liquor Control and Licensing Branch inspector or police officer will attend at your establishment prior to opening time on the first day of the suspension to:

- remove the licence
- post the signs referenced above.

You should make arrangements with the Liquor Control and Licensing Branch inspector or police officer to obtain your licence at the end of the suspension period.

#### Responsibility of licensee

You must allow the Liquor Control and Licensing Branch inspector or police officer to post the suspension signs. You must not remove those signs during the suspension. You must hand over the licence to the Liquor Control and Licensing Branch inspector or police officer when asked.

The establishment must remain closed during the period of suspension. You must not permit the sale, service or consumption of liquor in the establishment while the licence is suspended. There are serious consequences for the service of liquor while a licence is under suspension. If you serve liquor while a licence is suspended, the general manager will do one of the following:

- cancel the licence
- require that the licence be transferred within a specified time period and cancel the licence if it is not transferred within that time period
- impose a suspension of at least 15 days.

#### Contact Number

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Cheryl Caldwell
Deputy General Manager

Compliance and Enforcement

CC: Surr

Surrey R.C.M.P.

Clerk/Secretary City of Surrey

Brewers Distributors Ltd.

Guildford GLS #240

Surrey GLS #172

Manager of Licensing Rebecca Villa-Arce

Regional Manager Michael Clark

Inspector Rupi Gill

Dennis Coates, Barrister & Solicitor, Mair Jensen Blair

MANAGER'S UNDER



# WAIVER NOTICE

Liquor Control and Licensing Act, R.S.B.C. 1996, c.267

File No:

EH06-145

Job No:

000709261-031

BETWEEN: 500166 B.C. Ltd.

c/o Ferguson, Wayne 15330-102A AVE. Surrey, BC V3R 7R6

Canada
Telephone: (604) 460-7651 542-6017

Fax: (604) 460-7651 542-6018

(the "Licensee")

Licensee of:

Mirage Cabaret

located at:

15330 102A Ave

SURREY, BC V3R 2R6

(the "Establishment")

AND:

General Manager

Liquor Control and Licensing Branch

Ministry of Public Safety and Solicitor General

(the "General Manager")

RE:

Liquor Licence Number 176354

(the "Licence")

The Licensee:

1. (a) agrees the Licensee committed the contravention of Overcrowding beyond person capacity less than or equal to occupant load, Reg. s. 6(4), (CN B001376) as is set out in the attached Notice of Enforcement Action letter dated September 21, 2006 and its appendix(ces) (the "Notice of Enforcement Action letter") and that the information in the Notice of Enforcement Action letter with respect to this contravention is accurate,

(b) accepts and agrees to the enforcement action specified in the Notice of Enforcement Action

EGM-2013-00038

LIQUOR CONTROL & LICENSING

RECEIVED DEC 2 2 2006

VICTORIA BC

letter for the contravenuon referenced in paragraph 1 of this Waiver notice and agrees that the licence will be suspended for 1 business day. The suspension will start and be served at the Establishment from the close of business on Wednesday, January 10, 2007, to the opening of business on Friday, January 12, 2007,

- 2. waives the opportunity to an enforcement hearing in respect of the contraventions and the enforcement action(s) previously referenced in the Waiver Notice and set out in the Notice of Enforcement Action letter,
- 3. agrees that the contraventions and enforcement action(s) previously referenced in the Waiver notice and set out in the Notice of Enforcement Action letter will form part of the compliance history of the Licensee,
- 4. understands and agrees that signs, satisfactory to the general manager, showing that the Licence of the Establishment is suspended, will be placed in prominent locations that are satisfactory to the general manager by the Liquor Control and Licensing Branch inspector or a police officer, and will remain in place during the period of suspension,

The Licensee understands and agrees that this Waiver Notice is irrevocable.

DATE: 🙉 day of 🕽	seconder20p6.
SIGNATURE OF LICENSEE:	July Rus
	(Licensee/Authorized Agent)
NAME OF LICENSEE:	WAYNE FERGUSON
	(Please Print)
	Passinat.
	(Title/Position)
SIGNATURE OF WITNESS:	Pell
NAME OF WITNESS:	RUDI GILL.
	(Please print)

Attachments:

Notice of Enforcement Action letter, dated October 02, 2006

DEC 2 2 2006

AM VICTORIA BC



November 15, 2006

Dennis Coates, QC Mair Jensen Blair

700 -275 Lansdowne Street Kamloops, BC V2C 6H6 Phone: (250) 374-3161 Fax (250) 374-6992

Shahid Noorani, branch advocate Liquor Control and Licensing Branch Surrey Regional Office

101-9180 King George Hwy Surrev, BC V3V 5V9

Phone: (604) 586-2646; Fax (604) 586-2640

Shahid.noorani@gov.bc.ca

Dear Sirs:

Re: 500166 B.C. Ltd. dba Mirage Cabaret, Surrey, BC

> Liquor Primary Licence No. 176354 Case: EH06-145

This letter records the results of a telephone pre-hearing conference held on October 16, 2006, which was attended by

> Dennis Coates, licensee's solicitor Kim Hillard, Mr. Coates' assistant Shahid Noorani, branch advocate

Status

**Enforcement Hearing Date:** December 7, 2006, commencing at 9:30am.

(Please note that the hearing date will only be

postponed in exceptional circumstances).

**Hearing Location:** 

Liquor Control and Licensing Branch Office

Surrey Regional Office 101-9180 King George Hwy

Surrey, BC

(604) 586-2641

Final Date for Production of

Documents and Witness names:

November 21, 2006

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing Address:

PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184

Second Floor, 1019 Wharf Street Victoria BC

http://www.pssg.gov.bc.ca/lclb Page 186 EGM-2013-00038 **Allegation** 

The branch's allegations and recommended enforcement action are set out in the Notice of Enforcement Action (the "NOEA") dated October 2, 2006, which the licensee acknowledges having received.

The branch alleges that on September 1, 2006, the licensee contravened section 6 (4) of the *Liquor Control and Licensing Regulations* by permitting more persons in the licensed establishment than the person capacity set by the general manager and the number of persons in the licensed establishment was more than the occupant load. The proposed penalty is a ten (10) day suspension of the liquor license (item 15 of Schedule 4, *Liquor Control and Licensing Regulation*).

The licensee disputes the allegation, in particular the way that the count was conducted by the liquor inspector.

## Witnesses

The branch will call Rupi Gill, liquor inspector, to testify at the hearing.

The licensee will call:

- Wayne Ferguson
- Cory Ferguson
- · The front door person for the evening

## Disclosure of Evidence

I direct that copies of any documents that will be produced at the hearing must be exchanged by no later than November 21, 2006. This is also the final date for confirmation of any changes to the list of witnesses who will be called to testify at the hearing. Failure to disclose documents or identify witnesses within the timeframe set may result in the evidence being ruled inadmissible by the adjudicator.

Please bring to the hearing a copy of all documents for the adjudicator to use as the official exhibit copy.

If you disagree with the above summary of the prehearing conference, or if you have any questions, feel free to contact me at (250) 387-0747. You may also call Mandy Fisher, case management administrator, at (250) 356-0010. Thank you.

Sincerely,

Elizabeth M. Barker

Registrar, Enforcement Hearings

cc: Adjudicator

Liquor inspector Rupi Gill



# WAIVER NOTICE

Liquor Control and Licensing Act, R.S.B.C. 1996, c.267

File No:

EH06-086

Job No:

000709261-028

BETWEEN: 500166 B.C. Ltd.

c/o Ferguson, Wayne 15330-102A AVE. Surrey, BC V3R 7R6

Canada

Telephone: (604) 460-7651

Fax: (604) 460-7651

(the "Licensee")

Licensee of:

Mirage Cabaret

located at:

15330 102A Ave

SURREY, BC V3R 2R6

(the "Establishment")

AND:

General Manager

Liquor Control and Licensing Branch

Ministry of Public Safety and Solicitor General

(the "General Manager")

RE:

Liquor Licence Number 176354

(the "Licence")

#### The Licensee:

1. (a) agrees the Licensee committed the contravention of Overcrowding beyond person capacity less than or equal to occupant load, Reg. s. 6(4), (CN B001364) as is set out in the attached Notice of Enforcement Action letter dated July 10, 2006 and its appendix(ces) (the "Notice of Enforcement Action letter") and that the information in the Notice of Enforcement Action letter with respect to this contravention is accurate,

(b) accepts and agrees to the enforcement action specified in the Notice of Enforcement Action

age 188

letter for the contravention referenced in paragraph 1 of this Waiver Notice and agrees that the penalty of \$3,000.00 (Three Thousand Dollars) will be paid by the Licensee to the General Manager within 30 days from the date of signing this waiver notice,

- 2. waives the opportunity to an enforcement hearing in respect of the contraventions and the enforcement action(s) previously referenced in the Waiver Notice and set out in the Notice of Enforcement Action letter,
- 3. agrees that the contraventions and enforcement action(s) previously referenced in the Waiver notice and set out in the Notice of Enforcement Action letter will form part of the compliance history of the Licensee,

The Licensee understands and agrees that this Waiver Notice is irrevocable.

DATE: 20 day of December 2006	
SIGNATURE OF LICENSEE:	
(Licensee/Authorized Agent)	
NAME OF LICENSEE: WAYNE FERGUSON	
(Please Print)	
President	
(Title/Position)	
SIGNATURE OF WITNESS:	
NAME OF WITNESS: ROOK GILL	

(Please print)

Attachments:

Notice of Enforcement Action letter, dated July 18, 2006



January 15, 2007

Dennis Coates Q.C.

Mair Jensen Blair

700 – 275 Lansdowne Street Kamloops, BC V2C 6H6

Phone: (250) 374-3161 Fax: (250) 374-6992 Shahid Noorani, Branch Advocate Liquor Control and Licensing Branch

Surrey Regional Office

101 - 9180 King George Hwy.

Surrey, BC V3V 5V9 Phone: (604) 586-2646 Fax: (604) 586-2640

Re: 500166 B.C. Ltd. dba Mirage Cabaret, 15330 – 102A Avenue, Surrey, BC

Liquor Primary Licence No. 176354

Case: EH06-081

This letter is to confirm that as agreed the hearing for the above licensee will take place as follows:

#### **Status**

Enforcement Hearing Date:

Friday, February 9, 2007, at 9:30 a.m.

Hearing Location:

Liquor Control and Licensing Branch

Surrey Regional Office

101 - 9180 King George Hwy.

Surrey, BC (604) 586-2641

Final Date for Disclosure of

Documents and Witness names:

February 2, 2007

If you have any questions, please contact me at (250) 387-0747 or toll free 1-866-209-2111. You may also call Mandy Fisher, A/Case Management Administrator, at (250) 356-0010.

Yours truly,

BA

Elizabeth M. Barker

Registrar, Enforcement Hearings

cc:

Adjudicator

Linda Hoy, Liquor Inspector

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch Mailing Address: PO Box 9292 Stn Prov Govt

Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

http://www.pssg.govalge.ced/clb EGM-2013-00038



# Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Act

# LIQUOR PRIMARY LICENCE

Establishment Name:

Licence Name:

Mailing Address:

MIRAGE CABARET

**MIRAGE CABARET** 

15330-102A AVE

SURREY, BC V3R 2R6

Licence Number 176354

Expiry Date

April 30, 2007

Location Address:

15330-102A AVE

SURREY, BC V3R 2R6

Issued to:

500166 B.C. Ltd.

Third Party Operator:

N/A

Hours of Sale:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Open	11:00 AM	11:00 AM	11:00 AM	11:00 AM	11:00 AM	11:00 AM	11:00 AM
Close	1:00 AM	1:00 AM	1:00 AM	2:00 AM	2:00 AM	2:00 AM	2:00 AM

Capacity: Person01

275 Person02

175

## TERMS AND CONDITIONS

- The terms and conditions to which this licence is subject include the terms and conditions contained in the publication 'A Guide for Liquor Licensees in British Columbia' as that publication is amended from time to time.
- Liquor may only be sold, served and consumed within the areas outlined in red on the official plan, unless otherwise endorsed or approved by the LCLB.
- Subject to terms and conditions specified in the restriction or approval letter(s). A copy of restriction or approval letter(s) to be kept with current liquor licence.

Local Government: SURREY (CITY OF)
LDB Addresses: SURREY GLS #172

GUILDFORD GLS #240

April 10, 2006

**Printed Date** 

General Manager



December 28, 2006

File No:

EH06-145

Job No: 000709261-031

500166 B.C. Ltd. c/o Ferguson, Wayne 15330 102A Ave Surrey, BC V3R 7R6

Telephone: (604) 542-6017

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 102A Ave Surrey, BC V3R 7R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice dated December 20, 2006.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilitie

#### **Enforcement Action**

#### Suspension of the licence

The licence will be suspended for one (1) business day starting at the close of business on Wednesday, January 10, 2007, to the opening of business on Friday, January 12, 2007.

Signs satisfactory to the general manager, showing that the licence is suspended, must be placed in a prominent location in the establishment by a Liquor Control and Licensing Branch inspector or a police officer, and must remain in place during the period of suspension.

Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch Mailing address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8 Toll Free: 1 866 209-2111 Telephone: 250 387-1254

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor 1019 Wharf Street Victoria BC

http://www.pssg.gov.bc.ca/lclb

Page 1 of 3

EGM-2013-00038

### Suspension procedures

A Liquor Control and Licensing Branch inspector or police officer will attend at your establishment prior to opening time on the first day of the suspension to

- remove the licence
- post the signs referenced above.

You should make arrangements with the Liquor Control and Licensing Branch inspector or police offic to obtain your licence at the end of the suspension period

## Responsibility of licensee

You must allow the Liquor Control and Licensing Branch inspector or police officer to post the suspensic signs. You must not remove those signs during the suspension. You must hand over the licence to the Liquor Control and Licensing Branch inspector or police officer when asked.

The establishment must remain closed during the period of suspension. You must not permit the sale, service or consumption of liquor in the establishment while the licence is suspended. There are serious consequences for the service of liquor while a licence is under suspension. If you serve liquor while a licence is suspended, the general manager will do one of the following:

- cancel the licence
- require that the licence be transferred within a specified time period and cancel the licence if it is not transferred within that time period
- impose a suspension of at least 15 days.

#### **Contact Number**

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Cheryl Caldwell
Deputy General Manager
Compliance and Enforcement

CC: Surrey R.C.M.P.

Clerk/Secretary City of Surrey
Brewers Distributors Ltd.
Guildford GLS #240
Surrey GLS #172
Manager of Licensing Rebecca Villa-Arce
Regional Manager Michael Clark
Inspector Rupi Gill
Dennis Coates, Barrister & Solicitor, Mair Jensen Blair



December 28, 2006

File No:

EH06-086

Job No: 000709261-028

500166 B.C. Ltd. c/o Ferguson, Wayne 15330 102A Ave Surrey, BC V3R 7R6

Telephone: (604) 542-6017

Fax: (604) 542-6018

Dear Licensee:

Re: Licence Number 176354

MIRAGE CABARET 15330 102A Ave Surrey, BC V3R 7R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice dated December 20, 2006.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilitie

#### **Enforcement Action**

#### Monetary penalty

A monetary penalty of \$3000 (Three Thousand Dollars) must be paid to the general manager by January 19, 2007.

The payment should be made to Liquor Control and Licensing Branch headquarters at the address indicated in Appendix A. It is important to attach the accompanying Appendix A so that the payment can be correctly recorded on your file.

Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch Mailing address: PO Box 9292 Stn Prov Govt Victoria, BC V8W 9J8 Toll Free: 1 866 209-2111 Telephone: 250 387-1254

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor 1019 Wharf Street Victoria BC

http://www.pssg.gov.bc.ca/lclb

Page 1 of 3

#### Consequences of non-payment

There are serious consequences for non-payment of the full amount of a monetary penalty.

- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

#### **Contact Number**

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly,

Cheryl Caldwell Deputy General Manager Compliance and Enforcement

CC: Surrey R.C.M.P.

Clerk/Secretary City of Surrey Brewers Distributors Ltd. Guildford GLS #240 Surrey GLS #172

Manager of Licensing Rebecca Villa-Arce A/Manager of Finance Scott McElroy Regional Manager Michael Clark

Inspector Rupi Gill

Dennis Coates, Barrister & Solicitor, Mair Jensen Blair

Encl: Appendix A

## Appendix A

## **Monetary Penalty Payment Tracking Form**

To ensure your payment is promptly credited against your monetary penalty, please include this form with your monetary penalty payment.

Please forward a cheque or money order payable to the Minister of Finance and Corporate Relations to:

Liquor Control and Licensing Branch PO BOX 9292 STN PROV GOVT Victoria, BC V8W 9J8

Name: 500166 B.C. Ltd. c/o Ferguson, Wayne

Address: 15330-102A AVE.

Surrey, BC V3R 7R6

Canada

Licence number: 176354

Establishment name: Mirage Cabaret

The enclosed monetary penalty payment is for enforcement action pursuant to:

A waiver notice dated December 20, 2006, in which the licensee agreed to pay the penalty of \$3000 (Three Thousand Dollars) by January 19, 2007.

For office use only:	
Date Payment Received:	
Amount of payment received:	A1.



April 21, 2010

Barry J. Carter Mair Jensen Blair 700 -275 Lansdowne Street Kamloops, BC V2C 6H6

Dear Mr. Carter:

Re: 0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC

Liquor Primary Licence No. 176354 Case: EH09-111

The purpose of this letter is to inform you that the Liquor Control and Licensing Branch is no longer pursuing enforcement action against your client for the following contravention:

No	Contravention Name	Section of Act / regulation / term and condition of the licence	Date of alleged Contravention	Contravent ion Notice Number	Date of NOEA
1.	Minor – sell, give or otherwise supply liquor to minor	LCLA s. 33(1)(a)	July 9, 2009	B007553	October 22, 2009

Although the contraventions identified above will no longer be pursued, please be advised that contravention notice B007553 will remain on you clients file.

If you have any questions about the matters covered in this letter, please contact Ron Carriere, Investigator at (604) 586-2649.

Yours truly,

Bruce Edmundson

Deputy General Manager

Compliance and Enforcement

pc;

Mike Clark, Regional Manager

Shahid Noorani, Manager of Investigations

Symundson

Ron Carriere, Investigator Peter Mior, Branch Advocate

Ministry of Housing

and Social
Development

Liquor Control and Licensing Branch Mailing Address:

PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

VIA EMAIL: jbc@mjblaw.com

http://www.hsd.gov.bc.ca/tclb



December 22, 2009

By Fax: 250 374-6992

Mair Jensen Blair 700 – 275 Landsdowne Street Kamloops, BC V2C 6H6

Attention Barry J. Carter

Dear Sir:

Re:

0715423 BC Ltd. dba Mirage Cabaret, Surrey BC

Liquor Primary Licence No. 176354

EH09-111

I write further to the prehearing conference held on November 13, 2009 and write to advise that the Branch has been unable to obtain a photograph of the minor, s.22 Further, we are unable to ascertain her identity on the surveillance video provided by your client.

Thank you.

Yours truly,

Peter Mior
Branch Advocate
Compliance and Enforcement

cc: Elizabeth Barker, Registrar

From:

Noorani, Shahid HSD:EX

Sent:

Tuesday, April 20, 2010 11:12 AM

To:

Mior, Peter HSD:EX; Fisher, Mandy HSD:EX

Cc:

Clark, Michael J HSD:EX; Carriere, Ron M HSD:EX; Gill, Rupi K HSD:EX;

Barker, Elizabeth HSD:EX

Subject:

Mirage Cabaret EH09-111

Peter - given the on-going challenges you are experiencing with the minor in having her attend an enforcement hearing, I see no value in spending any further time or resources on this file. We will withdraw the NOEA.

Mandy – would you please prepare the standard withdrawal letter for Bruce's signature.

**Thanks** 

Shahid Noorani Manager of Investigations Liquor Control and Licensing Branch

Tel: (604)586-2646 Fax: (604)586-2640

Email: shahid.noorani@gov.bc.ca



November 26, 2009

Barry J. Carter
Mair Jensen Blair
700 -275 Lansdowne Street
Kamloops, BC V2C 6H6
Phone (604) 682-6299 Vancouver
(250) 374-3161 Kamloops
Fax (250) 374-6992
ibc@miblaw.com

Peter Mior, branch advocate Liquor Control and Licensing Branch 101 – 133 East 8<sup>th</sup> Avenue Vancouver, BC V5T 1R8 Phone (604) 660-7723 Fax (604) 775-0044 peter.mior@gov.bc.ca

Dear Gentlemen:

Re: 0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC

Liquor Primary Licence No. 176354

Case: EH09-111

Further to our communication regarding availability, I am scheduling this hearing as follows:

**Status** 

Enforcement Hearing Date:

January 27, 2010, commencing at 9:30 am.

(Please note that the hearing date will only be postponed in exceptional circumstances).

Hearing Location:

Liquor Control and Licensing Branch Office

Surrey Regional Office 101-9180 King George Hwy

Surrey, BC (604) 586-2641

Final Date for Disclosure of

Documents and Witness names:

January 13, 2010

Please note that the branch does not record its hearings. Further, it is the branch's practice to hold one hearing to address whether a contravention occurred and if so, what penalty, if any, is warranted (including when the penalty or suspension should be imposed). Please be prepared to deal with both matters on the date of the hearing.

Ministry of Housing & Social Development

Liquor Control and Licensing Branch Mailing Address:

PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.hsd.gov.bc.ca/lclb

If the adjudicator finds that the contravention took place and decides that a penalty is warranted, section 20 of the *Act* permits the adjudicator to do one or more of the following:

- suspend the liquor licence for a period of time
- impose a monetary penalty
- · cancel a liquor licence
- · impose, rescind or amend the terms and conditions of a licence, and
- order a licensee to transfer a licence.

If the adjudicator finds that a monetary penalty or a suspension is warranted, the adjudicator is bound to order at least the minimum set out in the penalty schedule (see appendix 1 in *Terms & Conditions: A Guide for Liquor Licensees in BC*). The adjudicator is not bound by the maximum and may impose higher penalties when it is in the public interest to do so. The adjudicator is not bound to order the penalty proposed in the NOEA.

To see the branch's recent enforcement decisions, please visit our website at <a href="http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm">http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm</a>.

If you have any questions, please feel free to contact me directly at (250) 387-0747, toll free 1-866-209-2111 or via email elizabeth.barker@gov.bc.ca.

Sincerely,

Original signed by

Elizabeth M. Barker Registrar, Enforcement Hearings

cc: Adjudicator

Rupi Gill, liquor inspector



November 13, 2009

Barry J. Carter
Mair Jensen Blair
700 -275 Lansdowne Street
Kamloops, BC V2C 6H6
Phone (604) 682-6299 Vancouver
(250) 374-3161 Kamloops
Fax (250) 374-6992
ibc@mjblaw.com

Peter Mior, branch advocate Liquor Control and Licensing Branch 101 – 133 East 8<sup>th</sup> Avenue Vancouver, BC V5T 1R8 Phone (604) 660-7723 Fax (604) 775-0044 peter.mior@gov.bc.ca

Dear Gentlemen:

Re: 0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC

Liquor Primary Licence No. 176354 Case: EH09-111

This letter records the results of a telephone pre-hearing conference held on November 13, 2009, which was attended by Wayne Ferguson, licensee, Barry Carter, licensee's solicitor, and Peter Mior, branch advocate.

#### **Alleged Contravention and Proposed Penalty**

The branch's allegations and proposed penalty are set out in the Notice of Enforcement Action (the "NOEA") dated October 22, 2009, which the licensee acknowledges having received. The branch alleges that on July 9, 2009, the licensee contravened section 33(1)(a) of the *Liquor Control & Licensing Act* by selling, giving or otherwise supplying liquor to a minor. The proposed penalty is a ten (10) day suspension of the liquor licence (item 2, Schedule 4 of the *Regulation*).

#### In the alternative contraventions

If the general manager's delegate does not find the above contravention occurred, he will be asked to consider if the one of the following two alternative contraventions occurred:

- That on July 9, 2009 the licensee contravened section 35 of the Act by permitting a minor to enter or to be on premises where liquor is sold or kept for sale. The proposed penalty is a four (4) day suspension of the liquor licence (item 3, Schedule 4 of the Regulation).
- That on July 9, 2009 the licensee contravened section 33(1)(c) of the Act by permitting a minor to consume liquor. The proposed penalty is ten (10) day suspension of the liquor licence (item 2, Schedule 4 of the *Regulation*).

Ministry of Housing & Social Development

Liquor Control and Licensing Branch

Mailing Address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.hsd.gov.bc.ca/lclb

The licensee disputes the alleged contraventions.

## Hearing

A hearing date is still to be set. The branch will make reasonable efforts to accommodate all participants' availability when scheduling. However, it is important for the branch to take action against non-compliance to minimize public safety risks and protect community standards, and a delay in dealing with non-compliance or not responding may endanger the public or compromise community standards. As well, it may encourage further incidences of non-compliance. Once a date is set, hearings will only be postponed in exceptional circumstances.

Please note that the branch does not record its hearings. Further, it is the branch's practice to hold one hearing to address whether a contravention occurred and if so, what penalty, if any, is warranted (including when the penalty or suspension should be imposed). Please be prepared to deal with both matters on the date of the hearing.

#### <u>Witnesses</u>

Mr. Mior stated that the branch plans to call the following people to testify at the hearing:

- 1. , the minor
- 2. s.22 mother
- 3. Rupi Gill, liquor inspector

The licensee anticipates calling the following people to testify at the hearing:

- 4. Heath Ferguson, manager
- 5. One or more front door staff
- 6. One or more bartenders

## Disclosure

At the time that the licensee was sent the NOEA, the licensee was provided with documentation which included the contravention notice, the licence, the floor plan and the enforcement hearing rules. Mr. Mior has agreed to provide the licensee with a copy of the video surveillance tape that the branch obtained from the licensee during the investigation of this matter. Mr. Ferguson requested that the branch identify where exactly on the video surveillance tape the minor appears. The licensee points out that its own investigation into the matter has been hampered due to the time that has passed and the fact that it has no means of identifying the minor. Mr. Mior agreed to share with the licensee any photo the branch has of the minor.

Once a hearing date has been selected, I will chose a date by which copies of the above documents and any others that will be produced at the hearing must be exchanged. That date will also be the final date for confirmation of any changes to the list of witnesses who will be called to testify at the hearing. Failure to disclose documents or identify witnesses within the timeframe set may result in the evidence being ruled inadmissible by the general manager's delegate (the "adjudicator").

Please bring to the hearing a copy of all documents you will produce for the adjudicator to use as the official exhibit copy.

# **Possible Enforcement Action**

If the adjudicator finds that the contravention(s) took place and decides that a penalty is warranted, section 20 of the *Act* permits the adjudicator to do one or more of the following:

- suspend the liquor licence for a period of time
- impose a monetary penalty
- · cancel a liquor licence
- · impose, rescind or amend the terms and conditions of a licence, and
- order a licensee to transfer a licence.

If the adjudicator finds that a monetary penalty or a suspension is warranted, the adjudicator is bound to order at least the minimum set out in the penalty schedule (see appendix 1 in *Terms & Conditions: A Guide for Liquor Licensees in BC*). The adjudicator is not bound by the maximum and may impose a higher penalty when it is in the public interest to do so. The adjudicator is not bound to order the penalty proposed in the NOEA.

To see the branch's recent enforcement decisions, please visit our website at <a href="http://www.hsd.gov.bc.ca/lclb/comp\_enforce/search.htm">http://www.hsd.gov.bc.ca/lclb/comp\_enforce/search.htm</a>

Thank you for your participation in the pre-hearing conference. If you disagree with the above summary or you have any questions, feel free to contact me directly at (250) 387-0747 or toll free 1-866-209-2111.

Sincerely,

Original signed by

Elizabeth M. Barker Registrar, Enforcement Hearings

cc: Adjudicator

Rupi Gill, liquor inspector



# NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing ActR.S.B.C. 1996, c. 267

File No:

EH09-111

Job No: 000709261-042

October 22, 2009

0715423 BC Ltd. c/o Ferguson, Wayne #400 - 20033 64th Avenue Langley, BC V2Y 1M9 Canada

Telephone: (604) 542-6044

Dear Ferguson, Wayne:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2010

Establishment:

Mirage Cabaret

15330 102A Ave SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or

the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

### THE ALLEGED CONTRAVENTION(S)

No.	Name of Contravention(s)	1	Date and Time of Contravention(s)	Proposed Penalty
1.	Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act	S. 33(1)(a) Act	Jul 09, 2009 11:45 PM	10 day suspension

Ministry of Housing and Social Development

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

http://www.hsd.gov.bc.ca/lclb

# **IN THE ALTERNATIVE CONTRAVENTION(S)**

If the General Manager does not make a finding of contravention on the above alleged contravention(s), the lesser but included contravention(s) below may be considered in the alternative. The alternative contravention(s) are as follows:

No.	1 .		Date and Time of Contravention(s)	Proposed Penalty
1.	Minor - Permit minor to enter or be on premises, s. 35 Act	s. 35 Act	Jul 09, 2009 11:45 PM	4 day suspension
2.	Minor - Permit minor to consume liquor, s. 33(1)(c) Act	s. 33(1)(c) Act	Jul 09, 2009 11:45 PM	10 day suspension

#### SUMMARY OF EVIDENCE

Mirage Nightclub is a premise which holds a liquor primary liquor license. This class of license prohibits minors, those under the age of 19, from not only being served alcohol but also from even entering the establishment.

On July 10, 2009, Inspector Rupi Gill received a phone call from a concerned parent, complaining that his 17 year old daughter had gone to the Mirage nightclub on July 9, 2009 and been served alcohol. She advised the parent that she would need to speak to the daughter directly in order get the specific details related to the incident. The parent stated that they would talk to their daughter about contacting Inspector Gill. On July 17, 2009 Inspector Gill talked to s.22 the daughter, over the phone and we made arrangements to meet in person on July 21, 2009.

On July 21, 2009, Inspector Gill along with Investigator Ron Carriere, met with s.22 and her mother. During this meeting, s.22 provided a statement which detailed the events of July 9, 2009. s.22 advised that she and two of her friends, who are 18 years old, decided to go to the Mirage nightclub. They initially tried to register on the guest list at www.clubzones.com but were unable to for that night. They were then advised by an older sister of one of the girls to go to the club and say that "Heath" had put them on the guest list and see if that worked. Heath is the manager of the nightclub but in actual fact had not put the girls on a guest list. The girls arrived at the nightclub between 11:20-11:25. On arrival, they went to the main front entrance where there were 4 door staff on duty. They were told to get into line. s.22 then saw a male staff person who was carrying a clipboard and dealing with the VIP line. s.22 approached this male and advised him "Heath put us on the guest list". He said Ok and asked if it was just her and her two friends. s.22 said yes and he then let them go inside the club. This was at approximately 11:30 pm. Once inside, s.22 and her friends waited by the coat check area. They thought they would have to pay a cover charge but again were waved inside. At no time were s.22 or her friends requested or required to show any identification.

Once inside, s.22 and her friends purchased alcohol beverages. s.22 advises that she bought "Vodka Slimes" and tequila shots. She advises that it was student night and there were \$2 drink specials. When I asked how much she had to drink, s.22 stated "a lot" and explained that she had about 4 "Vodka Slime" drinks and 3-4 tequila shots. The drinks were purchased from the bartenders at both service bars. Some drinks were also purchased for s.22 by other friends she met at the club. s.22 provided a Visa statement showing a charge of \$23 at the Mirage nightclub. She states that she and her friends were supposed to leave the nightclub at approximately 1:45 am but she has no recollection of what happened after about 1 am. Sometime around 1:45, her friends noted she was missing and tried to find her. By closing they still had not found her and actually went back into the nightclub after 2:30 to find her. They checked the washrooms and kitchen but were unable to locate her. They called s.22 parents at about 2:30 am to advise they could not find her. The friends then returned home and one of the friends found s.22 sleeping at her house. It was now approximately 3:30 am. Apparently sometime between 1 am and 1:45 am, s.22 had left the nightclub in a cab and gone back to her friends home. She does not have any recollection of this but the Visa statement shows a charge to Guildford cabs.

Upon request, the licensee provided video footage of the main entrance for the establishment covering the time frame in question.

Guilford Cabs was subsequently contacted and they confirm that their records indicate that s.22 was picked up outside the nightclub on the date in question.

NICTE: David A. C. and O. of this Niction of Enforcement Aution letter are black

NOTE: Pages 4, 6 and 8 of this Notice of Enforcement Action letter are blank.

#### ALLEGED CONTRAVENTION(S)

Contravention Number B007553 : C Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act

# **Reasons for Recommending Enforcement Action**

Regulatory practice in British Columbia has been based on the view that the public interest in not served by expecting people to take on the responsibilities that go along with liquor purchase and consumption until they reach the age of majority. A primary feature of a liquor primary establishment is the service and consumption of liquor, and one of the strategies to reduce the risk of children consuming liquor is to not permit minors into a liquor primary establishment. Permitting minors into a liquor primary establishment places them in an environment largely focused on liquor service, and provides a minor the opportunity to access liquor. Exposing minors to liquor is a serious public safety issue as it can lead to alcohol abuse on growing bodies and developing minds; the effects on individuals and society of irresponsible behaviour learned at an early age; a minor's lack of capacity to metabolize alcohol in the same manner as an adult. Liquor may have more of an intoxicating effect on minors and is a significant factor in many crimes committed by youth, including serious driving offences, assault, sexual assault, and theft.

## Reasons for the Proposed Penalty

The range of penalties for a first contravention of supplying liquor to minors in the premise is a 10-15 day licence suspension and/or a monetary penalty of \$7,500 - \$10,000. In this particular instance, 3 minors were given access to the establishment without being asked to produce identification or even verify their age. After gaining entry, these 3 minors were able to purchase and consume liquor, again without being asked to produce identification or even verify their age. Supplying liquor to a minor places the well being and safety of the minor at serious risk (as detailed in the above reasons for recommending enforcement action), and in this specific instance, the liquor supplied to \$.22 (one of the three minors) placed her at serious risk and contributed to a state of mind where she cannot recall leaving the establishment or arriving at her friend's house.

The Branch recommends a licence suspension of 10 days. The licensee had opportunities to request identification from the minors at the front doors and while the minors were inside the establishment. At no time did this occur. Based on this failure, and the number of minors (3) that were involved, a mid range licences suspension is warranted. It is felt that a licence suspension will send the necessary message to the licensee and its staff on the seriousness of allowing minors into the establishment, and the need for them to be diligent in ensuring that their establishment is not one that will permit entry to minors.

#### Therefore:

For the alleged contravention of Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act (Contravention Notice Number B007553) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 10 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

## IN THE ALTERNATIVE CONTRAVENTIONS

Lesser but included contraventions may be considered in the alternative. The proposed penalty(ies) for the alleged lesser but included contravention(s) are as follows:

Contravention Number B007553: C Minor - Permit minor to enter or be on premises, s.

#### Reasons for Recommending Enforcement Action

Regulatory practice in British Columbia has been based on the view that the public interest in not served by expecting people to take on the responsibilities that go along with liquor purchase and consumption until they reach the age of majority. A primary feature of a liquor primary establishment is the service and consumption of liquor, and one of the strategies to reduce the risk of children consuming liquor is to not permit minors into a liquor primary establishment. Permitting minors into a liquor primary establishment places them in an environment largely focused on liquor service, and provides a minor the opportunity to access liquor. Exposing minors to liquor is a serious public safety issue as it can lead to alcohol abuse on growing bodies and developing minds; the effects on individuals and society of irresponsible behaviour learned at an early age; a minor's lack of capacity to metabolize alcohol in the same manner as an adult. Liquor may have more of an intoxicating effect on minors and is a significant factor in many crimes committed by youth, including serious driving offences, assault, sexual assault, and theft.

## Reasons for the Proposed Penalty

The range of penalties for a first contravention of minor in the premise is a 4-7 day licence suspension and/or a monetary penalty of \$5,000.00 - \$7,500.00. In this particular instance, 3 minors were given access to the establishment without being asked to produce identification or even verify their age. These minors remained insider the establishment for a considerable period of time, and while inside they were again not asked at any to produce identification or verify their age. This specific provision of the legislation is designed to ensure that the licensees take measures to ensure that minors are given access and exposed to the activities taking place within liquor primary establishments. The licensee failed in meeting its responsibilities.

The Branch recommends a mid range licence suspension of 4 days. The licensee had opportunities to request identification from the minors at the front doors and while the minors were inside the establishment. At no time did this occur. Based on this failure, and the number of minors (3) that were involved, it is felt that a licence suspension will send the necessary message to the licensee and its staff on the seriousness of allowing minors into the establishment, and the need for them to be diligent in ensuring that their establishment is not one that will permit entry to minors.

## Therefore:

For the alleged contravention of Minor - Permit minor to enter or be on premises, s. 35 Act (Contravention Notice Number B007553) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 4 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

Lesser but included contraventions may be considered in the alternative. The proposed penalty(ies) for the alleged lesser but included contravention(s) are as follows:

Contravention Number B007553: C Minor - Permit minor to consume liquor, s. 33(1)(c)

## **Reasons for Recommending Enforcement Action**

Regulatory practice in British Columbia has been based on the view that the public interest in not served by expecting people to take on the responsibilities that go along with liquor purchase and consumption until they reach the age of majority. A primary feature of a liquor primary establishment is the service and consumption of liquor, and one of the strategies to reduce the risk of children consuming liquor is to not permit minors into a liquor primary establishment. Permitting minors into a liquor primary establishment places them in an environment largely focused on liquor service, and provides a minor the opportunity to access liquor. Exposing minors to liquor is a serious public safety issue as it can lead to alcohol abuse on growing bodies and developing minds; the effects on individuals and society of irresponsible behaviour learned at an early age; a minor's lack of capacity to metabolize alcohol in the same manner as an adult. Liquor may have more of an intoxicating effect on minors and is a significant factor in many crimes committed by youth, including serious driving offences, assault, sexual assault, and theft.

## Reasons for the Proposed Penalty

The range of penalties for a first contravention of allowing minor to consume is a 10-15 day licence suspension and/or a monetary penalty of \$7,500 - \$10,000. In this particular instance, 3 minors were given access to the establishment without being asked to produce identification or even verify their age. After gaining entry, these 3 minors were able to purchase and consume liquor, again without being asked to produce identification or even verify their age. In the case of s.22 (one of the three minors), her liquor consumption at the Mirage placed her in a state of mind that she cannot recollect leaving the establishment or arriving at her friend's house. Allowing a minor to consume places their well being and safety of the minor at serious risk (as detailed in the above reasons for recommending enforcement action), and in this specific instance, the liquor supplied to s.22 (one of the three minors) placed her at serious risk and contributed to a state of mind where she cannot recall leaving the establishment or arriving at her friend's house.

The Branch recommends a licence suspension of 10 days. The licensee had opportunities to request identification from the minors at the front doors and while the minors were inside the establishment. At no time did this occur. Based on this failure, and the number of minors (3) that were involved, a mid range licences suspension is warranted. It is felt that a licence suspension will send the necessary message to the licensee and its staff on the seriousness of allowing minors to consume, and the need for them to be diligent in ensuring that their establishment is not one that will permit entry to minors.

Therefore:

For the alleged contravention of Minor - Permit minor to consume liquor, s. 33(1)(c) Act (Contravention Notice Number B007553) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 10 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

## THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- · Impose terms and conditions to a license or rescind or amend existing terms and
- conditions:
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

# **CONTACTS**

- (1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:
  - Elizabeth Barker; (250) 387-0747; Elizabeth Barker@gov.bc.ca
- (2) Please contact me at (604) 660-7723 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Ron Carriere Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

# **APPENDIX A**

## **License Information**

License number: 176

176354

License type:

Liquor Primary

License expiry date: April 30, 2010

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
July 09, 2009	Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act	CN # B007553
July 09, 2009	Minor - Permit minor to enter or be on premises, s. 35 Act	CN # B007553
July 09, 2009	Minor - Permit minor to consume liquor, s. 33(1)(c) Act	CN # B007553
April 10, 2009	Overcrowd beyond person capacity less than or equal to occupant load, s. 6(4) Reg.	CN # B007583
December 16, 2007	Permit intoxicated person to remain, s. 43(2)(b) Act	CN # B008052

Compliance Meetings:				
Date	Topic			
January 03, 2008	Permit intoxicated person to remain, s. 43(2)(b) Act			
April 24, 2009	Overcrowd beyond person capacity less than or equal to occupant load			

# **APPENDIX B**

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2010

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

No.	Date_	Contravention Notice Number	,	Penalty Imp
1.	June 05, 2009	EH09-062		\$1000 moneta penalty

## **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

NAVANISTE PROPERTY AND A STATE OF THE STATE	Date	Contravention Notice Number	Findings of Contravention	Enforce Act
1.	June 05, 2009	EH09-062	Contravene term & condition - Exceed maximum drink size, s. 12 Act	\$1000 mon penalty



October 29, 2009

0715423 BC Ltd. c/o Wayne Ferguson 400 – 20033 64<sup>th</sup> Avenue Langley, BC V2Y 1M9

Dear Licensee:

Re: Mirage Cabaret, Surrey BC Liquor Primary No. 176354

Case: EH09-111

The General Manager of the Liquor Control and Licensing Branch must determine whether to conduct an enforcement hearing regarding the contravention(s) set out in the attached Notice of Enforcement Action. An enforcement hearing is required if the licensee disputes that the contravention(s) took place and/or disputes the proposed penalty.

### **Pre-hearing Conference**

A pre-hearing telephone conference will be held in order to:

- Determine if an enforcement hearing is required;
- Explain the enforcement hearing process and answer the licensee's questions;
- Identify the issues that will be addressed at the enforcement hearing:
- Identify and discuss the evidence that the licensee and the Branch will present at the
  enforcement hearing. This includes providing the names of any witnesses that will
  testify;
- Arrange for the licensee and the Branch to provide each other with copies of documents or other evidence that will be introduced at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch's Registrar of Enforcement Hearings, will conduct the pre-hearing conference by way of a telephone conference call. Peter Mior, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

Friday, November 13, at 9:30 a.m. To participate in the pre-hearing conference please call s.15, s.17 at the scheduled time and when prompted to do so enter the conterence ID No. s.15, s.17

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

### **Licensee Representative**

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

### Language Interpreter

If you need a language interpreter to help you, please arrange this in advance of the pre-hearing conference and let us know who this person will be. Unless you and your interpreter are going to use the same telephone line, we need to know what number to call in order to connect your interpreter into the pre-hearing conference.

## Rescheduling

The pre-hearing conference will only be adjourned if there are special circumstances that justify rescheduling. To obtain an adjournment please provide the Branch's Case Management Administrator with a written request explaining your reasons and proposing alternative dates. A request for adjournment must be received at least two full business days prior to the scheduled pre-hearing conference. The Branch's Registrar of Enforcement Hearings will consider your request, obtain further information if necessary, and make a decision on whether to adjourn the pre-hearing conference to a later date.

## Failure to Attend Pre-Hearing Conference

Should you fail to attend the pre-hearing conference, the Branch's General Manager may make a decision without conducting an enforcement hearing. You will be given an opportunity to provide a written submission. Such decisions are based on the Notice of Enforcement Action and supporting documents and any written material that you submit in response.

### Waiver

You may sign a waiver and accept the proposed penalty if you agree that the alleged contraventions took place. To do so, promptly contact the inspector whose name and number appears in the Notice of Enforcement Action to arrange an appointment to sign a waiver form. The pre-hearing conference and an enforcement hearing will not be required if a waiver is signed.

### **Additional Background**

A fact sheet briefly outlining the Branch's enforcement process is enclosed. Please refer to our Enforcement Hearing Rules for more detail. Recent Branch enforcement decisions can also be reviewed at <a href="http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm">http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm</a>.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Original signed by

Annie Braiden A/Case Management Administrator

cc: Elizabeth M. Barker, Registrar, Enforcement Hearings Peter Mior, Branch Advocate

#### Attachments:

- Notice of Enforcement Action
- Enforcement Hearing Fact Sheet

## Van Schaik, Katherine MEM:EX

From:

Ayers, Karen J MEM:EX

Sent:

Saturday, February 2, 2013 9:08 AM

To:

LCLB FOI LCLB:EX

Subject:

FW: Decision Released - Mirage Cabaret

From: Braiden, Annie HSD:EX

Sent: Friday, July 17, 2009 9:51 AM

To: LCLB-C&E Implementation Project; LCLB-INSPECTORS; Mangnell, Dallas HSD:EX

Cc: Cooper, Keri L HSD:EX; Colquhoun, Katherine HSD:EX; Hofschneider, Journie HSD:EX; Smart, Rona HSD:EX

Subject: Decision Released - Mirage Cabaret

Attached is the latest decision for 0715423 BC Ltd., Mirage Cabaret, LP 176354, Surrey, Case No. EH08-122

Contravention(s)

Date

**Rec Penalty** 

**Findings** 

**Date Penalty Imposed** 

Permit a person to become intoxicated

Sep 23/07

7 days

Not Proven

200004.004



Mirage Cabaret EH08-122.doc

This decision has not yet been cleared by the Ministry's Privacy, Information & Records Management Division and should not be disclosed to the public. A version approved for public disclosure will be appearing on our Web site shortly at <a href="http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm">http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm</a>

Annie Braiden

Case Management Administrator Liquor Control & Licensing Branch

Ministry Of Housing and Social Development

Phone: 250 356-0010 Fax: 250 387-9184

## Van Schaik, Katherine MEM:EX

From:

Ayers, Karen J MEM:EX

Sent:

Saturday, February 2, 2013 9:09 AM

To:

LCLB FOI LCLB:EX

Subject:

FW: Police Anti Violence project

From: Clark, Michael J SG:EX

Sent: Monday, October 2, 2006 5:38 PM

To: Ayers, Karen J SG:EX

Subject: FW: Police Anti Violence project

**FYI** 

Mike

-----Original Message-----From: Hoy, Linda SG:EX Sent: Mon 02/10/2006 3:55 PM

To: Scott, Kane SG:EX

Cc: Lowden, Marilyn SG:EX; Clark, Michael J SG:EX; Tremblay, Mark SG:EX; Gill, Rupi K. SG:EX

Subject: RE: Police Anti Violence project

Hi Kane:

Marilyn and I were on Saturday night

Not Responsive

My information - Marilyn may have more to add.

Establishments visited:

Not Responsive

Mirage, Surrey - no major liquor issues

- 2 patrons consuming behind the bar area - discussed with bartender, removed.

Not Responsive

#### Linda

From: Scott, Kane SG:EX

Sent: Mon, October 2, 2006 2:18 PM

To: Lanon, Robert SG:EX; Nazareth, Edwina SG:EX; Hoy, Linda SG:EX; Lowden, Marilyn SG:EX; Tremblay, Mark SG:EX

Cc: Clark, Michael J SG:EX

Subject: Police Anti Violence project

#### Hello All.

I just got a call from Supt. Brad Parker of Delta PD thanking me for your participation this past weekend. He was impressed with the amount of work accomplished and the professional way it was carried out.

Apparently there was a member of the media present one night and they were blown away with the amount and variety of liquor related work done by police and LCLB inspectors.

Well Done and Thanks !!

By the way can you forward me some statistical information, number of establishments visited, CN's issued, contraventions identified.?

Thanks Kane

# Conduct Routine Inspection (0049254) for Job 000709261-013

# **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment: MIRAGE CABARET

			Scheduled			Actual		
Assigned To	Status	Outcome	Start	Completed	Start	Completed		
Rupi Gill	Complete	Contravention(s) Identifie	Jan 07, 2004			Jan 07, 2004 12:22:0		

Inspector completed two counts which both showed premise to be overcrowded. CN # B002599 , Comments was issued for this. External File Number 0049254 Floor Plan Inspected Inspection Date Jan 1, 2004 Inspections Required 1 every 3 months from the effective date LicenceEffectiveDate Apr 30, 2002 Multiple Agency Inspection Ν Ν Name and Address Checked Next Scheduled Inspection Next Scheduled Inspection (Months) Number of Patrons NumberOfInspections 60 Project ID Schedule Type Talked to Manager Υ Time In AM/PM ΑМ Time In Hour 12 Time In Minute 48 Time Out AM/PM ΑM Time Out Hour Time Out Minute 45 Travel Time Hour Travel Time Minute 10

Additional Insp.

Violation Tickets Issued

# Conduct Routine Inspection (0075811) for Job 000709261-013

## **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment: MIRAGE CABARET

			Scheduled			Actual	
Assigned To	Status	Outcome	Start	Completed	•	Start	Completed
Rupi Gill	Complete <sup>,</sup>	Contravention(s) Identifie Se	12, 2005				Sep 12, 2005 10:35:5

### Details

Comments

A routine inspection was conducted on business day of September 9, 2005 from approximately 1:30 am-2:20 am.

On arrival at the premise noted two doorstaff at the front entrance. After identifying myself, I went inside where I was met by the manager on duty, James T. I started walking through the premise, accompanied by James. As I was standing in front of what was later identified as "B" bar, I noted a young looking male who came to my attention as he was swaying and appeared unsteady on his feet. He was having difficulty standing upright and had to hold onto the counter for balance. I approached him and after identifying myself, I asked to see his identification. He produced two pieces of identification; the BC drivers license showed his name to \$3.22 dob \$3.22

He stated that he and his friend had been in the premises anywhere between 1/2 hour to 1 hour. As I was talking to s.22 I noted that in addition to having difficultly keeping his balance, he was also unable to focus his eyes. He stated that he had consumed two beers in the premise. I then pointed out s.22 to the manager but he was already aware of the him. s.22 was escorted out of the premise by his friend and one of the staff.

I followed them out of the premise and spoke to  $_{\rm S,22}$  friend who said he had consumed two beers in the premise but that  $_{\rm S,22}$  had only had water. He further stated that they had been drinking at another premise.

I then went back in the premise and talked to the bartender named s.22 I asked him if he was aware of the person who had been standing at the end of the bar. s.22 then replied, "You mean the drunk guy?" Bartender s.22 further stated that he had sold two beers to s.22 friend and had provided water for s.22

I then issued Cn #B001990 to James,the manager and explained the contravention. He indicated that he would be talking to the bartender and would have the general manager call me to follow up to the contravention notice.

External File Number

Number 0075811

Floor Plan Inspected

Inspection Date Sep 9, 2005

Inspections Required 1 every 3 months from the effective date

LicenceEffectiveDate Apr 30, 2002

Multiple Agency Inspection N
Name and Address Checked N

Next Scheduled Inspection

Next Scheduled Inspection (Months)

Number of Patrons

NumberOfInspections 60

Project ID

Schedule Type
Talked to Manager

Time In AM/PM AM

Time In Hour 1
Time In Minute 30

Time Out AM/PM AM

Time Out Hour 2
Time Out Minute 20

Travel Time Hour 00
Travel Time Minute 30

Violation Tickets Issued

# Conduct Routine Inspection (0085198) for Job 000709261-013

# **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment:MIRAGE CABARET

÷			Sched	iulea		Actual
Assigned To	Status	Outcome	Start	Completed	Start	Completed
Rupi Gill; Linda Hoy	Complete	Contravention(s) Identifie Ma	y 29, 2006			May 29, 2006 18:44:1

# Conduct Routine Inspection (0085198) for Job 000709261-013

## Details

Comments

Travel includes return to Delta PD Delta PD anti violence initiative IN COUNT 800 / OUT 333 = 467 doh:

Stated capacity 451 (actual 450)

Staff: Door 11 / Servers 7 / Bartenders 7 / Bussers 2 Porters 3/ Washroom attendant 2 = 32 + 451 = 483

Advised as this was person capacity the 450 included staff/ no count was done.

Spoke with Corey Ferguson at door DOB s.22

stated

observed male at area known as 'B" Bar who was intoxicated. Police checked ID and then we watched and observed his actions in front of the bar to determine what staff were doing about him. He was stumbling; acting up; spitting on the floor; etc. While myself and various officers observed this male, I went to the far side of the bar and continued to watch. The male had two Heineken full bottles of beer in front of him and one glass containing a brown liquid. He drank this down in was session while I observed him and I spoke with s.22, the bartender at this side and pointed this male out and asked what that was he just drank. This bartender realized the male was intoxicated and went over and took the two beer and poured them down the sink; the male said 'hey my beer' Then 5,22 returned and said he didn't know what the other drink was; the male also had a bottle of water in his hand. I then went and spoke to the bartender who was right in front of this male and asked him who had served him the beer; this bartender he didn't know but he didn't think it was his; they were just sitting on the counter. I asked how the male paid for his drinks and he said he ran a tab; I asked if I could get a copy and he said he had paid by interac and he could give me a copy of that which he did. The bill said \$125. s.22 stated that included a \$40.00 tip. The time on the tab was 1:59:51. The male was introduced to Corey ; RCMP took the male for additional questioning and observations. 1 spoke with Ferguson and and Delta File 06-11557 was opened and CN B001354 was issued for sell to intoxicated and permit intoxicated to remain.

External File Number

0085198

Floor Plan Inspected

Ν

Inspection Date

May 28, 2006

Inspections Required

1 every 3 months from the effective date

LicenceEffectiveDate

Apr 30, 2002

Multiple Agency Inspection

Name and Address Checked Next Scheduled Inspection

Jun 29, 2006

Next Scheduled Inspection (Months)

Number of Patrons

NumberOfInspections

60

Project ID

Schedule Type Talked to Manager

Υ

Time In AM/PM

ΑM

Time In Hour

Time In Minute

50

Time Out AM/PM Time Out Hour

AM

Time Out Minute

2

Travel Time Hour

40

**Travel Time Minute** 

00

Violation Tickets Issued

# Conduct Routine Inspection (0086365) for Job 000709261-013

## Process Edit

## Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment:MIRAGE CABARET

		Schedu		duled	<u> </u>	Actual	
Assigned To	Status	Outcome	Start	Completed	Start	Completed	
Rupi Gill	Complete	Contravention(s) Identifie Ju	ul 04, 2006			Jul 04, 2006 14:30:44	

## Details

Comments

A routine inspection was conducted at the establishment on June 30, 2006 from approximately 12:55 am to 1:40 am. During the course of the inspection, I was accompanied by staff member named Peter. I noted a young female who was walking down the stairs from the area where "B" bar is located. She was having difficulty with walking and appeared very unsteady on her feet and was being assisted by a male companion. I followed the couple to the dance floor to continue my observations of this female. later identified as s.22 On the dance floor, the male kept both arms around her and when he let go at any point, she had difficulty standing on her feet and would proceed to start sliding to her knees. I observed the couple for approximately 12-15 minutes. When they left the dance floor, s.22 again had to hold onto the male in order to walk and was having difficulty with walking steady. After they reached their table, they were approached by another staff person, s.22 who then asked them to leave. Before she left, I talked to She advised that she had been at the establishment since approximately 9:30 pm and had about three shots of tequila she thinks and she had bought one cocktail from bartender at B bar and had been sipping from other friends' drinks. During this conversation, s.22 was having difficulty standing up and had to hold onto the door handle to stay upright. In addition, her eyes appeared to be unfocussed and glassy. She said that and was not used to drinking so much. Her date of birth was confirmed by viewing her BC driver's license.

After s.22 left, I spoke to manager Corey Ferguson who acknowledged the female in question.

He advised that s.22 the owner of the club would meet with me to discuss further.

External File Number

Floor Plan Inspected

Inspection Date

Inspections Required

LicenceEffectiveDate

Multiple Agency Inspection Name and Address Checked

Next Scheduled Inspection

Next Scheduled Inspection (Months)

Number of Patrons

NumberOfInspections

Project ID

Schedule Type

Talked to Manager Time In AM/PM Time In Hour Time In Minute

Time Out AM/PM Time Out Hour

Time Out Minute Travel Time Hour Travel Time Minute

Violation Tickets Issued

0086365

Jun 30, 2006

1 every 3 months from the effective date

Apr 30, 2002

Ν Ν

60

Υ AM

12 55

1

40 00 30

# Conduct Routine Inspection (0088116) for Job 000709261-013

# **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment:MIRAGE CABARET

			Sche	duled	Actual	
Assigned To	Status	Outcome	Start	Completed	Start	Completed
Rupi Gill	Complete	Contravention(s) Identifie A	ug 29, 2006			Sep 15, 2006 12:03:2

Details

Comments Noted contravention of overcrowding beyond occupant load.

External File Number 0088116

Floor Plan Inspected N

Inspection Date Sep 1, 2006

Inspections Required 1 every 3 months from the effective date

LicenceEffectiveDate Apr 30, 2002

Multiple Agency Inspection N

Name and Address Checked N

Next Scheduled Inspection Jan 15, 2007

Next Scheduled Inspection (Months)

Number of Patrons

NumberOfInspections 60

Project ID

Schedule Type Schedule the next inspection.

30

Talked to Manager Ν Time In AM/PM AM Time In Hour 12 Time In Minute 50 Time Out AM/PM ΑM Time Out Hour 1 Time Out Minute 35 Travel Time Hour 00

Travel Time Minute
Violation Tickets Issued

# Conduct Routine Inspection (0099693) for Job 000709261-013

# **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment:Mirage Cabaret

	•		Sche	duled	Actual	
Assigned To	Status	Outcome	Start	Completed	Start	Completed
Rupi Gill	Complete	Contravention(s) Ider	ntifie Nov 20, 2007			Jan 07, 2008 11:29:10

Details

Comments

External File Number 0099693
Floor Plan Inspected N

Inspection Date Dec 16, 2007

Inspections Required 1 every 3 months from the effective date

LicenceEffectiveDate Apr 30, 2002

Multiple Agency Inspection N
Name and Address Checked N

Next Scheduled Inspection Apr 7, 2008

Next Scheduled Inspection (Months)

Number of Patrons

NumberOfInspections 60

Project ID

Schedule Type Schedule the next inspection.

00

10

Talked to Manager Y
Time In AM/PM AM
Time In Hour 12
Time In Minute 15
Time Out AM/PM AM
Time Out Hour 1
Time Out Minute 30

Violation Tickets Issued

Travel Time Hour Travel Time Minute

# Conduct Routine Inspection (0112412) for Job 000709261-013

## **Process Edit**

# **Conduct Routine Inspection** Job 000709261-013

Lic #176354 LP Establishment:Mirage Cabaret

			Scheduled			Actual	
Assigned To	Status	Outcome	Start	Completed	Start	Completed	
Rupi Gill	Complete	Contravention(s) Identifie Mar	08, 2009			Jun 01, 2009 15:06:10	

### Details

Comments

A routine inspection was conducted on April 9, 2009. I met with manager, Heath Ferguson. The premise appeared to be very busy. I decided to do a count of the premises. The first count yielded approximately 497 people. I brought this information to the attention of the manager. The count as noted on the doorman's clickerwas 484 patrons in and 155 patrons out. I advised that I would be doing a second count of the premise. This time the final count was 484. I asked Heath how many staff were working at the time and had advised there were 30 staff. It turned out that the 30 staff were not accounted for in the count that the establishment was keeping and that is why they were over by approximately that amount. The manager advised he would ensure in the future that staff are accounted for to avoid the situation from reoccuring. I subsequently met with Heath Ferguson on April 24 at Surrey Regional office and issued contravention notice # B007583. Enforcement action not recommended in this situation as the manager was mistaken in not taking sfaff into account for the premise count. A compliance meeting was completed with the manager and will follow up to check for compliance at future inspections. Additionally, at the time of the inspection, the doorstaff ensured that no further patrons were permitted inside for the rest of the night. By the time the counts were completed, it was close to closing time for the establishment and many patrons were leaving the premise.

External File Number

0112412

Floor Plan Inspected

Inspection Date

Apr 9, 2009

Inspections Required

1 every 3 months from the effective date

LicenceEffectiveDate

Apr 30, 2002

Multiple Agency Inspection

Name and Address Checked

Next Scheduled Inspection

Aug 1, 2009

Next Scheduled Inspection (Months)

Number of Patrons

60

**NumberOfInspections** 

Project ID Schedule Type

Schedule the next inspection.

Talked to Manager Time In AM/PM

Time In Hour

12

Time In Minute

55

Time Out AM/PM

AM

Time Out Hour

Time Out Minute

Travel Time Hour Travel Time Minute 00 15

Violation Tickets Issued

# Conduct Routine Inspection (0114837) for Job 000709261-013

# **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment: Mirage Cabaret

			Scheduled		Actual	
Assigned To	Status	Outcome	Start	Completed	Start	Completed
Rupi Gill	Complete	Contravention(s) Identifie Jur	30, 2009			Jun 30, 2009 13:36:24

# Conduct Routine Inspection (0114837) for Job 000709261-013

## **Details**

Comments

Mirage Cabaret is a nightclub which holds a liquor primary class of liquor license. A routine inspection was conducted on June 5, 2009 from approximately 11:55 pm to 12:30 am. On arrival at the premise, I noted 3-4 door staff at the front door including Heath Ferguson, the manager. As staff were distracted by another matter. I proceeded

to enter the establishment. I walked through the premise and noted a table situated to the right of the dance floor as viewed from the entrance to the establishment. The table had an ice bucket on it with what appeared to be a bottle of champagne in it. I watched as a female patron picked up the bottle and put it to her mouth, consuming the last of the liquid left in the bottle. I then walked to some tables on the opposite side, to the left of the dance floor. There I stood behind a booth style table where there were 6 patrons seated. I noted there was an ice bucket on this table as well. As I was standing directly behind the table, I had a clear unobstructed view of the bottle which was a 750 ml bottle of Grey Goose Vodka. Also on the table was a carafe of what appeared to be mix for the drinks. I watched as a male patron, who was standing at the table, picked up the bottle of vodka and proceeded to pour a drink for himself and one other patron. I watched this table of patrons for approximately 10 minutes and noted as 5 different drinks were poured by the patrons at the table. During this time, I did not note any staff approach the table to pur the alcohol or take control of the bottle. In essence the table of patrons had been served a full bottle of spirits, contrary to the terms and conditions of the liquor license.

After viewing this activity, I went to the front entrance and met with Heath Ferguson. I asked him if they provided "table service". He responded that they did. He stated that they sell a whole bottle of alcohol but then assign a staff person to the table where the patrons who purchased the bottle would be seated. The alcohol is to be poured and served by the staff person who is to retain control over the bottle. I advised him of my observations and that I had seen no staff person at this table. I then accompanied him back inside the premise to point out which table I had been observing. On receiving that information, he advised that he was going to find the server for that table to find out what had happened. I waited outside for him. After some minutes, he joined me outside and advised that he was not able to locate the server. I advised him that I would be following up with him with regards to this contravention and agreed to meet at Surrey Regional

I subsequently met with Heath Ferguson at Surrey Regional office on June 12, 2009 and issued contravention notice # B007586 for contravening a term and condition of the liquor license, specifically by serving a whole bottle of distilled liquor. Mr. Ferguson explained that during the time I had been observing the table in question, the server assigned to the table had gone on a break

External File Number

Floor Pian Inspected Inspection Date

Inspections Required

LicenceEffectiveDate

Multiple Agency Inspection

Name and Address Checked

Next Scheduled Inspection

NumberOfInspections

Next Scheduled Inspection (Months)

Number of Patrons

Project ID

Schedule Type

Talked to Manager

Time In AM/PM

Time In Hour

Time In Minute

Time Out AM/PM

Time Out Hour

Time Out Minute

Travel Time Hour

Travel Time Minute

Violation Tickets Issued

0114837

N

Jun 5, 2009

1 every 3 months from the effective date

Apr 30, 2002

Ν

Ν

60

Υ

PM

11

55

AM

12 30

00

10

# Conduct Routine Inspection (0117569) for Job 000709261-013

## **Process Edit**

# Conduct Routine Inspection Job 000709261-013

Lic #176354 LP Establishment: Mirage Cabaret

			Scheduled			Actual		
Assigned To	Status	Outcome	Start	Completed	Start	Completed		
Ron Carriere	Complete	Contravention(s) Iden	ntifie Oct 19, 2009			Oct 19, 2009 07:45:1!		

Details

Comments As a result of a complaint recieved by Inspector Gill, from the mother of a minor concerned that

here daughter had gained entry into the Mirage Cabaret without being asked for ID and was

allowed to purchase and consume liquor and leave the establishment in a state of intoxication.

External File Number 0117569

Floor Plan Inspected N

Inspection Date Sep 7, 2009

Inspections Required 1 every 3 months from the effective date

LicenceEffectiveDate Apr 30, 2002

Multiple Agency Inspection N

Name and Address Checked N

Next Scheduled Inspection Nov 19, 2009

Next Scheduled Inspection (Months)

Number of Patrons

NumberOfInspections 60

Project ID

Schedule Type Create the next inspection immediately.

00

Talked to Manager Ν Time In AM/PM AM Time In Hour 1 Time In Minute 00 Time Out AM/PM ΑM Time Out Hour 1 Time Out Minute 15 Travel Time Hour 01

Violation Tickets Issued

Travel Time Minute

Additional Insp.

Relationship: Additional Inspector:

Inspector Name Rupi Gill

# Job Edit

# **C & E Complaint** Job 000709261-036

LPC V3R 2R6 SURREY 15330 102A Ave

Status:

Contravention Identified

Created By:

Date Created:

Apr 14, 2008

Date Completed: Apr 14, 2008

Parent Job:

000709261-001 (176354)

**Details** 

Area Code

Badge

Compaint Type

MVA

Complainaint Type

Provincial Government

Complainant Address Complainant Phone

Complainant's Email Address

Complaintant Name

Details

Received a copy of a coroner's report indication a patron at the Mirage was involved in a fatal MVA

subsequent to leaving the club. Toxicology reports indicate that the BAC was more than double

Establishment Address

Mirage Cabaret - 15330 102A Ave SURREY, BC V3R 7R6

Establishment Name

Mirage Cabaret

LPC No.

Management Acknowledgement

Heath Ferguson

Method of Receipt

Fax

Police Detachment

Police File Number

Police Officer

Constable Harrach

Project ID

Receive Date

Mar 19, 2008

**Details** 



Establishment: Mirage Cabaret 15330 102A Ave SURREY

[Cabaret] Active: Y

Last Routine Inspection: 2013-02-03

Status:Licence Approved Approved:1997-05-06 00:00:00 Licence Name:MIRAGE CABARET

Alleged Contr.

# Processes

			Scheduled			Actual
Assigned To	Status	Outcome	Start	Completed	Start	Completed
Receive Complaint/LPC				4		
Rupi Gill	Complete	Complaint Received				Apr 14, 2008 14:05:09
Review Complaint					************************	
Rupi Gill	Complete	Inspection Required	Apr 14, 2008			Apr 14, 2008 14:05:22
Conduct Routine Inspection		er en	vo.cro.ctrok.ox(01001100.000100.0x00000000000000000000	646X603004004000000000000000000000000000	00100-18100110-100-181-70-181-19-19-19-18-18	
Rupi Gill	Complete	Contravention(s) Identifi	ed			Apr 14, 2008 14:06:50
Lic #:176354 LP Establishme	ent:Mirage Cabaret				Marko A. V. Marko Andreas Andr	
Create Contravention Notice						and a second second and the second
300	Complete	Created CN Job				Apr 14, 2008 14:06:53

# Job Edit

# C & E Complaint Job 000709261-027

LPC A097286 V3R 2R6 SURREY 15330 102A Ave

Status:

Contravention Identified

Created By:

s.15

Date Created:

May 23, 2006

Date Completed: May 23, 2006

Parent Job:

000709261-001 (176354)

Specific Location: Lic #:176354 LP Establishment:Mirage Cabaret

**Details** 

Area Code

Badge

49046

Compaint Type

Intoxication

Complainaint Type Complainant Address Complainant Phone

Complainant's Email Address

Complaintant Name

Details

Police LPC received regarding overcrowding and intoxicated patron at nighclub

Establishment Address

Mirage Cabaret - 15330 102A Ave SURREY, BC V3R 7R6

Establishment Name

Mirage Cabaret

LPC No.

A097286

Management Acknowledgement

Corey Ferguson

Method of Receipt

Police Detachment

Police File Number

Police Officer

Cst Ivan Sabo

Project ID

Receive Date

**Details** 



Establishment: Mirage Cabaret 15330 102A Ave SURREY

[Cabaret] Active: Y

Last Routine Inspection: 2013-02-03

Liquor Primary: Job#:000709261-001 LP- Lic.#:176354

Status:Licence Approved Approved:1997-05-06 00:00:00 Licence Name:MIRAGE CABARET

-

Minute

# Alleged Contr.

Relationship: Contravention: Alleged Contravention... C Overcrowd beyond person capacity less than or equal to occupant load, s. 6(4) Reg. Alleged Contravention... Overcrowd beyond person capacity less than or equal to occupant load, s. 6(4) Reg... AM/PM AM Date Apr 14, 2006 Hour Minute 35 Relationship: Contravention: Alleged Contravention... C Permit person to become intoxicated, s. 43(2)(a) Act Alleged Contravention... Permit person to become intoxicated, s. 43(2)(a) Act AM/PM Date Apr 23, 2006 Hour

35

Processes						
			Scheduled			Actual
Assigned To	Status	Outcome	Start	Completed	Start	Completed
Receive Complaint/LPC	•					
Rupi Gill	Complete	Complaint Received				May 23, 2006 10:33:46
Review Complaint	- -					-
Rupi Gill	Complete	Inspection Required	May 23, 2006			May 23, 2006 10:34:12
Conduct Routine Inspection			*******************************		99900 00:00 10 10 10 10 10 10 10 10 10 10 10 10 1	
Rupi Gill	Complete	Contravention(s) Identified	I			May 23, 2006 10:36:12
Lic #:176354 LP Establishmer	t:MIRAGE CABARET	10000000000000000000000000000000000000		pp. pp. s. d. p.	e communications and an in-	9000075, ggc.0005,0050, userickisk 50.0000 500000000 200000000000000000000
Create Contravention Notice						
÷ Skinge	Complete	Created CN Job				May 23, 2006 10:36:16

Lic. Summary

	Lic. Summar	у			
Job 000709261-001 Mirage Cabaret - 1	Type Liquor Primary 15330 102A Ave SURREY, BC V3R 7F	<b>Created</b> Jul 25, 1996 R6	<b>Issued</b> May 06, 1997	Completed May 06, 1997	Status Licence Approved
000709261-002	Liquor Primary Mirage Cabaret Private Corporation: 071	Apr 07, 2000	Jul 11, 2001	Jul 11, 2001	Application Denied - Closed
000709261-003 Outdoor Patio (C3) I	Liquor Primary Mirage Cabaret Private Corporation: 071	Apr 07, 2000 15423 BC Ltd.	Jan 22, 2001	Jan 22, 2001	Application Denied - Closed
000709261-004	Liquor Primary Cabaret Private Corporation: 500166 B.C	Jul 05, 2001 C. Ltd.	Jul 05, 2001	Jul 05, 2001	Licence Change Approved
000709261-005 Cap. Change/No St	Liquor Primary ruct. (C2) Mirage Cabaret Private Corpo	•	Mar 10, 2002 Ltd.	Mar 10, 2002	Licence Change Approved
000709261-006 Structural - No Cap.	Liquor Primary Change (C4) Mirage Cabaret Private C	Feb 09, 2000 orporation: 0715423	BC Ltd.	Apr 18, 2005	Application Terminated
000709261-007	Liquor Primary Renewal	Feb 23, 1998	Apr 01, 1998	Apr 01, 1998	Licence Renewed
000709261-008	Liquor Primary Renewal	Mar 01, 1999	Apr 30, 1999	Apr 30, 1999	Licence Renewed
000709261-009	Liquor Primary Renewal	Feb 23, 2000	Apr 25, 2000	Apr 25, 2000	Licence Renewed
000709261-010	Liquor Primary Renewal	Feb 26, 2001	May 17, 2001	May 17, 2001	Licence Renewed
000709261-011	Liquor Primary Renewal	Feb 27, 2002	Apr 12, 2002	Apr 12, 2002	Licence Renewed
000709261-012	Liquor Primary Renewal	Nov 30, 2002	Apr 02, 2003		Licence Renewed
000709261-013 V3R 2R6 SURREY	C & E Inspection  ′ 15330 102A Ave	Mar 16, 2001			Inspections
000709261-014 \$\frac{1}{8} A002395 V3R 2R6	C & E Contravention Notice SURREY 15330 102A Ave	Feb 21, 2002		Mar 05, 2002	No Enforcement Action
000709261-015 Hours (C3) Mirage C	Liquor Primary Cabaret Private Corporation: 500166 B.C	•	May 03, 2005	May 03, 2005	Licence Change Approved
000709261-016	Liquor Primary Renewal	Apr 02, 2003	Apr 16, 2004		Licence Renewed
000709261-017 \$\begin{align*} \text{B0002599} V3R 2R6	C & E Contravention Notice SURREY 15330 102A Ave	Jan 07, 2004		Jan 20, 2004	No Enforcement Action
000709261-018 LPC V3R 2R6 SU	C & E Complaint JRREY 15330 102A Ave	Mar 24, 2004		May 23, 2006	Inspection Complete
000709261-019	Liquor Primary Renewal	Apr 16, 2004	Apr 12, 2005		Licence Renewed
000709261-020 a Cap. Change/No Str	Liquor Primary ruct. (C2) Mirage Cabaret Private Corpor			Apr 01, 2005	Licence Change Approved
000709261-021	Liquor Primary o change (C3) Mirage Cabaret Private C	·		Apr 01, 2005	Licence Change Approved

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Job 000709261-027	Created	Issued	Completed	Status
000709261-022 Liquor Primary Renewal	Apr 12, 2005		•	Licence Renewed
000709261-023 C & E Contravention Notice 8001990 V3R 2R6 SURREY 15330 102A Ave	Sep 12, 2005		Sep 14, 2005	No Enforcement Action
000709261-024 C & E Complaint	Nov 22, 2005		Dec 05, 2005	Contravention Identified
000709261-025 C & E Contravention Notice § B001996 V3R 2R6 SURREY 15330 102A Ave	Dec 05, 2005	May 30, 2006	May 30, 2006	Penalty Imposed
000709261-026 Liquor Primary Renewal	Apr 10, 2006	May 30, 2007		Licence Renewed
000709261-027 C & E Complaint	May 23, 2006		May 23, 2006	Contravention Identified
000709261-028 C & E Contravention Notice	May 23, 2006	Jan 24, 2007	Jan 24, 2007	Penalty Imposed
000709261-029 C & E Contravention Notice § B001354 V3R 2R6 SURREY 15330 102A Ave	May 29, 2006		Mar 29, 2007	Hearing - No Enforcement Actic
000709261-030 C & E Contravention Notice 8001365 V3R 2R6 SURREY 15330 102A Ave	Jul 04, 2006		Jul 05, 2006	No Enforcement Action
000709261-031	Sep 15, 2006	Mar 14, 2007	Mar 14, 2007	Penalty Imposed
000709261-032 Liquor Primary Renewal	May 30, 2007	Mar 28, 2008		Licence Renewed
000709261-033 Liquor Primary  Transfer of Ownership (C1) Mirage Cabaret Private Corporation	•	· ·	Nov 23, 2007	Licence Change Approved
000709261-034 C & E Contravention Notice \$ 8008052 V3R 2R6 SURREY 15330 102A Ave	Jan 07, 2008		Jan 08, 2008	No Enforcement Action
000709261-035 Liquor Primary Renewal	Mar 28, 2008	Mar 18, 2009		Licence Renewed
000709261-036	Apr 14, 2008		Apr 14, 2008	Contravention Identified
000709261-038 Liquor Primary Transfer to New Location (C5) Jack's Pub Private Corporation:	Jul 23, 2008 0715423 BC Ltd		Mar 16, 2009	Application Terminated
000709261-039 Liquor Primary Renewal	Mar 18, 2009	Mar 23, 2010		Licence Renewed
000709261-040 C & E Contravention Notice \$\mathbb{g} \text{B007583 V3R 2R6} \text{ SURREY 15330 102A Ave}	Jun 01, 2009		Jun 01, 2009	No Enforcement Action
000709261-041 C & E Contravention Notice B007586 V3R 2R6 SURREY 15330 102A Ave	Jun 30, 2009	Jul 24, 2009	Jul 24, 2009 .	Penalty Imposed
000709261-042 C & E Contravention Notice \$8007553 V3R 2R6 SURREY 15330 102A Ave	Oct 19, 2009		Jun 14, 2010	Withdrawn
000709261-043 Liquor Primary Renewal	Mar 23, 2010	Apr 06, 2011	Apr 06, 2011	Licence Renewed
000709261-044 Liquor Primary  Temp Change to Hours of Sale - Any Hours (C3) Mirage Cabar	Jun 10, 2010 et Private Corpo		Jul 08, 2010 BC Ltd.	Licence Change Approved Page 239
Feb 07, 2013 13:57 Name: j_CECom	•			EGM-2013-00038 Page 4 of 5

, Job 000709	261-027			
Job	Type	Created Issued	Completed	Status
000709261-045	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Jun 10, 2010 Jun 16, 2010		Licence Change Approved
000709261-046 Temp Chang	Liquor Primary ge to Hours of Sale - Any Hours (C3) Mirage Co	Jun 24, 2010 abaret Private Corporation: 071542	Jun 29, 2010 3 BC Ltd.	Application Terminated
000709261-047 Temp Chang	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Jul 23, 2010 Aug 10, 2010 e Corporation: 0715423 BC Ltd.	Aug 10, 2010	Licence Change Approved
000709261-048 Temp Chang	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Aug 23, 2010 Aug 27, 2010 e Corporation: 0715423 BC Ltd.	Aug 27, 2010	Licence Change Approved
000709261-049	Liquor Primary ge to Hours of Sale - Any Hours (C3) Mirage Ca	Nov 08, 2010 Nov 10, 2010 abaret Private Corporation: 071542		Licence Change Approved
000709261-050 Temp Chang	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Nov 19, 2010 Nov 29, 2010 Corporation: 0715423 BC Ltd.	Nov 29, 2010	Licence Change Approved
000709261-051	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Dec 01, 2010 Dec 14, 2010 e Corporation: 0715423 BC Ltd.	Dec 14, 2010	Licence Change Approved
000709261-052	Liquor Primary ge to Hours of Sale - Any Hours (C3) Mirage Ca	Dec 01, 2010 Dec 11, 2010 abaret Private Corporation: 071542	•	Licence Change Approved
000709261-053	Liquor Primary Renewal	Apr 06, 2011 Apr 13, 2012	Apr 13, 2012	Licence Renewed
000709261-054	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Nov 22, 2011 e Corporation: 0715423 BC Ltd.	Nov 23, 2011	Application Terminated
000709261-055 Temp Chang	Liquor Primary ge to Hours of Sale - Any Hours (C3) Mirage Ca	Nov 22, 2011 Nov 30, 2011 abaret Private Corporation: 071542		Licence Change Approved
000709261-056 ∦Temp Chang	Liquor Primary ge to Hours of Sale - Any Hours (C3) Mirage Ca	Nov 24, 2011 Nov 30, 2011 abaret Private Corporation: 071542		Licence Change Approved
000709261-057 Temp Chang	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Nov 24, 2011 Nov 30, 2011 e Corporation: 0715423 BC Ltd.	Nov 30, 2011	Licence Change Approved
000709261-058	Liquor Primary ge Delicensing - LP(C2) Mirage Cabaret Private	Nov 25, 2011 e Corporation: 0715423 BC Ltd.	Nov 28, 2011	Application Terminated
000709261-059	Liquor Primary Renewal	Apr 13, 2012	•	Initial
000709261-060 LPC V3R	C & E Complaint 2R6 SURREY 15330 102A Ave	Oct 03, 2012	Nov 09, 2012	Inspection Complete
000709261-061 Temp Chang	Liquor Primary ge to Hours of Sale - Any Hours (C3) Mirage Ca	Oct 22, 2012 Oct 26, 2012 abaret Private Corporation: 071542	· ·	Licence Change Approved
000709261-062	Liquor Primary	Jan 17, 2013 Feb 05, 2013	Feb 05, 2013	Licence Change Approved

#### Docs

Temp Change to Hours of Sale - Any Hours (C3) Mirage Cabaret Private Corporation: 0715423 BC Ltd.



November 14, 2006

Dennis Coates, Q.C. Mair Jensen Blair 700 – 275 Lansdown Street Kamloops, BC V2C 6H6

Dear Mr. Coates:

Re: 500166 B.C. Ltd. dba Mirage Cabaret, 15330 – Avenue, Surrey, BC V3R 2R6 Liquor Primary Licence No. 176354 Case: EH06-086

After several discussions with your office, I am scheduling this hearing as follows:

**Status** 

Enforcement Hearing Date: December 6, 2006, commencing at 9:30 am.

(Please note that the hearing date will only be

postponed in exceptional circumstances).

Hearing Location: Liquor Control and Licensing Branch Office

Surrey Regional Office 101-9180 King George Hwy

Surrey, BC (604) 586-2641

Final Date for Disclosure of

Documents and Witness names: November 21, 2006

If you have any questions, please feel free to contact me at (250) 387-0747 or toll free 1-866-209-2111. You may also call Mandy Fisher, case management administrator, at (250) 356-0010. Thank you.

Sincerely,

Elizabeth M. Barker

Registrar, Enforcement Hearings

cc:

Adjudicator

Liquor inspector Rupi Gill

Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch Mailing Address:

PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street

Victoria BC

http://www.pssg.gov.bc.ca/lclb Page 241 EGM-2013-00038

# o Enforcement Action Recommended

Re: Contravention Notice Number: B002599

Job No: 000709261-017

Inspector:

Rupi Gill

Date:

Jan 20, 2004

Office Location: Surrey

Submitted To:

Michael Clark

## **Establishment Information:**

Establishment Name:

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

Licence No: 176354

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2004

Licensee Name: Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

### Terms and Conditions noted on licence face:

### **Contravention Information:**

Date Identified: Jan 1, 2004

Time Identified: 01:35 hrs

### Contravention Name (e.g. supplying to minors)

Act or regulation section (e.g.LCLA s.33)

1. Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s.

71(2)(b)

1. s. 12(2), Reg s. 71(2)(b)

Review and Analysis:		
I have reviewed:		
Facts and circumstances of the contravention	<b>✓</b> Yes	No
Establishment compliance history	<b>✓</b> Yes	No
<ul> <li>Number of contravention notices on file: 1</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action takes</li> </ul>	n:	
Licensee compliance history	Yes	✓No
• If no, please explain:		
Other file information	✓Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓Yes	No

### Reasons no enforcement action recommended:

A review of the file shows no contravention notices/police LPCs or complaints in over 12 months. Further to the inspection, I contacted building inspector, MIke Barclay at the City of Surrey to confirm the building occupant load and was advised that since there was never a final inspection completed on the person capacity increase, it has not yet been established if the premise has completed requirements to actually be issued an occupant load of 450 for the building.

Given this issue, will hold a compliance meeting with the establishment to ensure further understanding of this contravention and to seek voluntary compliance.

Licensee Name: 500166 B.C. Ltd.

Establishment Name: MIRAGE CABARET

Licence Number: 176354

September 22, 2005

In addition you or your representative should return this letter to the session, with answers to the following questions:

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The General Manager expects all licensees to fully cooperate with its inspection program, including attending the Branch's information sessions. In addition, you will be provided with important information aimed at assisting you in complying with all of the requirements of the Liquor Control and Licensing Act.

If you have any questions or are unable to attend on the requested date, contact Rupi Gill at (604) 586-2658.

Rupi Gill Surrey

### N.B. Please hand this completed page to the Inspector at the presentation.

I certify the above information to be correct as of this date.

Signature:	Teach )	Print Name:	Heath Fercusion
Position:	' Montget	Date:	Sept. 22/05

### PLEASE NOTE:

The requirement that you or your manager attend a meeting with the documents listed in this letter is made under Section 73(1) of the Liquor Control and Licensing Act:

(1) To obtain information respecting the administration of enforcement of this Act or the regulations, the general manager or a person designated by the general manager may a) require the licensee to produce any prescribed document relating to the operation of the business licensed under the Act.

Failure to comply with this request is a contravention of the Act and you may be subject to a licence suspension (10-60 days) and/or monetary penalties.

# No Enforcement Action Recommended

Re: Contravention Notice Number: B001990

Contravention Notice Date: Sep 9, 2005 Job No: 000709261-023

Inspector:

Rupi Gill

Date

Prepared: Sep 14, 2005

Office Location: Surrey

Submitted To: Michael Clark

**Establishment Information:** 

**Establishment Name:** 

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

**Licence No: 176354** 

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2006

Licensee Name: Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

Terms and Conditions noted on licence face:

Contravention Information:

Contravention Name (e.g. supplying to minors)

Date and Time identified

1. Permit intoxicated person to remain, s. 43(2)(b)

1. Sep 10, 2005 1:45 AM

Review and Analysis	<u> </u>	
I have reviewed:		
Facts and circumstances of the contravention	✓ Yes	No
Establishment compliance history	✓ Yes	· No
<ul> <li>Number of contravention notices on file: 2</li> </ul>		
• Number of contravention notices in past 12 months: 0		
• Name, date(s) of any proved contravention(s) and the enforcement action	taken:	
Licensee compliance history	Yes	✓ No
• If no, please explain: Not available		
Other file information	✓Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓Yes	No
Reasons no enforcement action recommended:  A reivew of the file shows that there is no recent history with respect to this contract contavention notice issued was in Ian 2004 with respect to overcrowding. Further		the ene

A reivew of the file shows that there is no recent history with respect to this contravention. Last contavention notice issued was in Jan 2004 with respect to overcrowding. Further, there was only the one intoxicated patron identificed in the premise during the course of the inspection and staff was cooperative in removing him when he was pointed out. Recommend no enforcement action at this time and will instead follow up with licensee and conduct a compliance meeting.

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## NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

File No:

EH05-160

Job No: 000709261-025

December 20, 2005

500166 B.C. Ltd. c/o Wayne Ferguson 15330-102A AVE. Surrey, BC V3R 7R6 Canada Telephone: (604) 460-7651

Fax: (604) 460-7651

Dear Wayne Ferguson:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2006

Establishment:

MIRAGE CABARET

15330-102A AVE

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

### THE ALLEGED CONTRAVENTION(S)

			Date and Time of Contravention(s)	Proposed Penalty
1. ·	Minors in premises, s. 35	s. 35	Oct 28, 2005 1:00 AM	1 day suspension

Ministry of **Public Safety and** Solicitor General

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location: Second Floor, 1019 Wharf Street Victoria BC

www.pssg.gov.bc.ca/lclt

### SUMMARY OF EVIDENCE

Mirage Nightclub is a liquor primary establishment operating as a nightclub in the city of Surrey. The hours of business are 11 am-1 am Monday through Wednesday and 11 am-2 am on Thursday to Sunday.

On Oct 28, 2005, two members of the Surrey RCMP, Constables Williams and Walberg, conducted a walk through of the establishment from approximately 12:50 to 1:05 am. Both constables entered the establishment and checked the washrooms. After being in the establishment approximately five minutes, they proceeded towards the back of the establishment where they noticed two females who came to their attention because they appeared very young, possibly underage, to the officers. These two females, later identified as (DOB: s.22 ) and s.22 were observed walking away from the north s.22 side of the bar service area. They were not noted speaking to any staff person nor was there any staff observed in the nearby vicinity. s.22 were not observed consuming any alcohol

and they did not have any drinks in hand when they were stopped by the police officers. The police asked for identification but both minors advised they had no identification with them. Their identities were verified by the police officers by doing a check on CPIC. that they entered the establishment by carrying glasses they had brought from home and walking into the establishment as if they had already been in and were now returning. They advised that one of the doormen told them not to take drinks outside. They were not asked to produce any identification by any staff person. The police officers note that there were seven doorstaff on duty

The constables issued violation tickets to the minors citing LCLA s. 34 (2), minor in liquor establishment. In addition, the contravention was made known to staff by way of an LPC (#A157157) which was issued for minors in premise and signed for by manager, Corey Ferguson. I met with Corey Ferguson and Heath Ferguson at Surrey Regional office on Nov 23, 2005 to discuss the contravention. They indicated that they have practices in place with respect to the issue of minors. They have a written policy outlining staff responsibility to ask for two pieces of id. They also make use of the Treoscope identification verification equipment. The manager reviews the policy with the staff but staff are not tested on their understanding of the policy. In this situation however, the two minors were not asked to produce any identification even though they did have contact with one of the doorstaff. Both managers acknowledged that there had been a mistake made on the part of the doorman in not asking for identification of the two females. They have since provided a written warning letter to the staff person involved in the incident. Contravention notice #B001996 was issued as a follow up to the police licensed premise check.

### ALLEGED CONTRAVENTION(S)

Contravention Number B001996 : C Minors in premises, s. 35

### **Reasons for Recommending Enforcement Action**

Alcohol has a negative effect on growing bodies and developing minds. Minors lack the capacity to metabolize alcohol in the same manner as adults and therefore liquor has a more intoxicating effect on minors and liquor is a significant factor in many crimes committed by youth including serious driving offenses, assault, sexual assault and theft. There is a significant public safety interest in limiting access that minors may have to alcohol which is why minors are prohibited from entering into liquor primary establishments. In this instance, there were two minors who were able to gain entry despite the fact that there were several doorstaff posted at the entrance.

The alleged contravention is defined in Schedule 4 of the Liquor Control and Licensing Regulations under item 3.

### **Reasons for the Proposed Penalty**

The range of penalties for permitting a minor in the premises is a 1-3 day license suspension and/or a \$1000-\$3000 monetary penalty.

A review of the file shows no previous contravention with respect to this issue so the suspensiony penalty is considered appropriate to gaining future compliance.

### Therefore:

For the alleged contravention of Minors in premises, s. 35 (Contravention Notice Number B001996) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 1 day is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

### **CONTACTS**

(1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:

Shirley Martin: (250) 356-0010; Shirley.Martin@gov.bc.ca

(2) Please contact me at (604) 586-2658 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Rupi Gill Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

## APPENDIX A

### License Information

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2006

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
October 28, 2005	Minors in premises, s. 35	CN # B001996
September 10, 2005	Permit intoxicated person to remain, s. 43(2)(b)	CN # B001990
January 01, 2004	Overcrowding beyond patron capacity more than occupant load, s. 12(2), Reg s. 71(2)(b)	CN # B002599
February 21, 2002	LICENCE CAPACITY - REG.	CN # A002395

Compliance Meetings:			
Date	Topic		
August 06, 2002			
September 22, 2005	Permit intoxicated person to remain, s. 43(2)(b)		

### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2006

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

- No compliance history found

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

- No compliance history found

Page 1 of/de 1



Royal Canadian Gendarmerie royale Mounted Police du Canada

FACSIMILE /MESSAGE	ENVOI D'UN MESSAGI
TRANSMITTAL	PAR TÉLÉCOPIEUR

Security Classification/Designation Classification/designation Protected A Precedence - Priorité ROUTINE

Date Rupl GILL Compliance and Enforcement Officer 2005-11-01 Liquor Control and Licensing Branch - Surrey Regional Office Reference No. - Nº de référence FOR YOUR INFO. Your File - Votre n° de dossier **POUR VOTRE** INFORM. Our File - Notre nº de dossier FROM Name - Nom DE 2005-136784 Cst. Scott WILLIAMS Div. Sub-Div. - 8.-div. Branch - Service PIRS ORI **OSR - RSO** BC20044 E Surrey Detachment Unit Coll. - Code d'interclass, de serv. Section Unit - Unite District 2 **General Duty** 

SENDER - EXPEDITEUR

RECIPIENT - DESTINATAIRE

Fax No. - Nº de téléc. Tel. No. - N° de tél. Fax No. - N° de téléc.

Bus, Tel. No. - Nº de tél. bur. Res. Tel. No. - Nº de tél. rés.

604-502-6524

604-599-0502

604-586-2658 604-586-2640

OBJET

SUBJECT Mirage Cabaret - Minor in Licensed Establishment

Total number of pages including this one:

Nombre total de pages, y comprise cell-cl :

COMMENTS **COMMENTAIRES** 

Ms. GILL,

I have attached the Police Licensed Premise Check and the two violation tickets with respect to two minors being inside the Mirage Cabaret located at 15330 102A Avenue, Surrey, BC on 2005-10-28. The two minors produced no identification, however their identities were verified using CPIC. Also, both of the minors stated that they entered the bar by bringing glasses from home and walking into the bar as if they had left with their drinks and returned. There were seven doorman on duty that evening,

If you have any further questions please contacted me.

Cst. Scott WILLIAMS Royal Canadian Mounted Police Surrey Detachment

This message is intended for the use of the addressee. Disclosure of message content may breach one or more laws. If you have received this communication in error, notify the sender immediately by telephone.

Cette communication est exclusivement destinée à qui elle est adressée. La divulgation de son contenu peut constituer une infraction à une ou plusiours tols. SI vous avez reçu cette communication par erreur, veuillez en aviser immédiatement l'expéditeur par téléphone.

Operator - Operateur Telephone No. - Nº de téléphone Daily No. - N° quotidien Time - Heure TO BE DELIVERED BY Date Authorizing Signature - Signature de l'approbateur Date À LIVRER D'(CI LE 2005-11-01 REPLY REQUIRED BY Time - Heure RÉPONSE D'ICI LE

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Royal Canadian Mounted Police Gendarmerie royale du Canada



NOV 1 4 2005

LIQUOR CONTROL & LICENSING BRANCH SURREY REGIONAL OFFICE Security Classification / Designation Classification / Désignation sécuritaire

Your file

Votre référence

Our file Notre référence

Date: 05 NOV 08

Liquor Control and Licensing Branch, # 101 - 9180 King George Highway, SURREY, B.C. V3V 5V9

ATTENTION: Regional Manager

Dear Sir / Madam:

Re: Licensed Premises Sheets

I have enclosed for your information, copies of Licensed Premises Inspection Tickets for liquor establishments in Surrey, B.C.

Our files at this time are concluded pending any assistance required by your office.

Yours truly,

K.C. GATES, Superintendent

Operations Officer, Surrey Detachment, 14355 - 57<sup>th</sup> Avenue,

Surrey, B.C. V3X 1A9

/attach

# No Enforcement Action Recommended

Re: Contravention Notice Number: B001990

Contravention Notice Date: Sep 9, 2005

Job No: 000709261-023

Inspector:

Rupi Gill

Date

Prepared: Sep 14, 2005

Surrey Office Location:

Submitted To:

Michael Clark

# **Establishment Information:**

**Establishment Name:** 

MIRAGE CABARET

**Establishment Address:** 

15330-102A AVE

SURREY, BC V3R 2R6

**Licence No: 176354** 

**Licence Class:** Liquor Primary

Expiry Date: Apr 30, 2006

Licensee Name:

Private Corporation: 500166 B.C. Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### **Contravention Information:**

## Contravention Name (e.g. supplying to minors)

Date and Time identified

1. Permit intoxicated person to remain, s. 43(2)(b)

1. Sep 10, 2005 1:45 AM

Review and Analysis:		
I have reviewed:		
Facts and circumstances of the contravention	✓Yes	No
Establishment compliance history	✓Yes	No
<ul> <li>Number of contravention notices on file: 2</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action take</li> </ul>	n:	
Licensee compliance history	Yes	✓ No
• If no, please explain: Not available		
Other file information	Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	<b>✓</b> Yes	No

## Reasons no enforcement action recommended:

A reivew of the file shows that there is no recent history with respect to this contravention. Last contavention notice issued was in Jan 2004 with respect to overcrowding. Further, there was only the one intoxicated patron identificed in the premise during the course of the inspection and staff was cooperative in removing him when he was pointed out. Recommend no enforcement action at this time and will instead follow up with licensee and conduct a compliance meeting.

# No. B 007586



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

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Tele	ephone( <u>24) 580</u>			
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COPY 3: LCLB HEADQUARTERS COPY (forward to headquarters)



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

Estal	olishment name: <u>Υνουρου (ανο</u> ου	<i>-</i>
Estal	olishment address: <u>いろざい つみず</u>	Ave
	Surrey BC USE	<u> </u>
111111	nsee name: 154336 nce #: 17534 Date CN issued	C / 1st COM/ANT/OF
Date	and time of alleged contravention(s): 10M/DE	0/1497 F99/10
On th	ne date noted above, the following alleged contravor Control and Licensing Act or regulation were ide	vention(s) of the entified:
	Contravention	Section
1	Operation because	☐ Act ├ ☑ Reg
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Ministry of Public Safety and Solicitor General

Liquor Control and Licensing Branch

Mailing Address: PO Box 9292 Stn Prov Govt Victoria, B.C. V8W 9J8

Telephone: (250) 387-1254 Facsimile: (250) 387-9184 No. G004758

	COMPLIANCE MEETING	
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BRITISH Liquor Control and Licensing Act
OLUMBIA and Regulation 244/2002





# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

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COPY 3: LCLB HEADQUARTERS COPY (forward to headquarters)



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

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LIQUOR CONTROL & LICENSING RECEIVED

AUG 28 2009

AM VICTORIA BC

## Text Attachment: Log ID 145651

# Incoming2-Dec2/08

Hello,

Mirage nightclub in Surrey BC. Close to Guildford mall....152nd street and 104th avenue (approximately)

Feel free to contact me if you have further questions or concerns.

Thank You

FLE CON

s.22

AUG 28 2009

AM VICTORIABC

Text Attachment: Log ID 145651

# Reply1-Dec2/08

Would you please supply a location for this establishment?

FILE COPY

LIQUOR CONTROL & LICENSING RECEIVED

AUG 2 8 2009

AM VICTORIABG

#### Text Attachment: Log ID 145651

# Incoming-Nov 29/08

Hello,

I recently attended Mirage Nightclub a week ago. I had requested bottle service and was quite confused when they simply left two 26 ounce bottles at my table without a waitress to attend to or to pour the alcohol. Am I correct in stating that it is a be liquor law that a bartender or waitress must pour and attend to the drinks at an establishment such as a nightclub? If I am correct, how can I pursue further action

Feel free to contact me if you have further questions or concerns.

Thank You

MIE COPY

s.22

AUG 28 2009

AM VICTORIA BC



#### DECISION OF THE

#### **GENERAL MANAGER**

# LIQUOR CONTROL AND LICENCING BRANCH

# IN THE MATTER OF

A hearing pursuant to Section 20 of

The Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267

Licensee:

0715423 BC Ltd., dba Mirage Cabaret

15330 102A Avenue Surrey, BC V3R 2R6

Case:

EH08-122

For the Licensee:

**Barry Carter** 

For the Branch:

**Bode Fagbamiye** 

**Enforcement Hearing Adjudicator:** 

Sheldon M. Seigel

Date of Hearing:

June 23 & 24, 2009

Place of Hearing:

Surrey, B.C.

Date of Decision:

July 17, 2009

#### INTRODUCTION

The corporate licensee 0715423 BC Ltd., dba Mirage Cabaret holds Liquor Primary Licence No. 176354 for the operation of a nightclub located at 15330 102A Avenue in Surrey, BC. The hours of liquor sale are 11:00 a.m. to 1:00 a.m. Monday to Wednesday and 11:00 a.m. to 2:00 a.m. Thursday through Sunday. The capacity is 275 persons in the main area, and 175 persons in the secondary area. The licence is, as are all liquor licenses issued in the province, subject to the terms and conditions contained in the publication "Guide for Liquor Licensees in British Columbia" ("Guide").

#### ALLEGED CONTRAVENTION AND RECOMMENDED PENALTY

The Branch's allegations and proposed penalty are set out in the Notice of Enforcement Action (the "NOEA") dated December 4, 2008. The branch alleges that on September 23, 2007, the licensee contravened section 43(2)(a) of the Liquor Control & Licensing Act ("Act") by permitting a person to become intoxicated in a licensed establishment.

The Branch proposed a seven-day suspension. Item 10 of Schedule 4 of the *Liquor Control and Licensing Regulation* (Regulation) provides a range of penalties for a first contravention of this type of a 4 to 7 day licence suspension and/or a monetary penalty of \$5000 to \$7000.

The branch alleges in the alternative that the licensee contravened section 43(2)(b) of the Act by permitting an intoxicated person to remain in that part of a licensed establishment where liquor is sold, served or otherwise supplied. The proposed penalty is a seven-day suspension of the liquor licence (item 11 of Schedule 4, of the Regulation).

Item 11 of Schedule 4 of the Regulation provides a range of penalties for a first

contravention of this type of a 4 to 7 day licence suspension and/or a monetary penalty of \$5000 to \$7000.

The licensee disputes the alleged contravention and the alternative allegation.

# RELEVANT STATUTORY PROVISIONS

Liquor Control and Licensing Act, R.S.B.C. 1996, c. 267 (the Act)

#### **Drunkenness**

- **43** (1) A person must not sell or give liquor to an intoxicated person or a person apparently under the influence of liquor.
- (2) A licensee or the licensee's employee must not permit
  - (a) a person to become intoxicated, or
  - (b) an intoxicated person to remain in that part of a licensed establishment where liquor is sold, served or otherwise supplied.

#### **ISSUES**

Did the contravention or the alternative contravention occur as alleged? In particular, was the identified patron intoxicated and did the licensee or its employees permit the patron to become intoxicated? Or was the patron, if intoxicated, allowed to remain in the establishment?

#### **EXHIBITS**

- Exhibit #1: Branch's Book of Documents (Branch)
- Exhibit #2: Branch desk reference (Licensee)
- Exhibit #3: "get home safe" card (Licensee)
- Exhibit #4: CD of data including surveillance video (Licensee)

#### **EVIDENCE**

The Branch provided testimony from three friends of the identified patron (s.22), two RCMP officers, a liquor inspector, a liquor investigator, and an expert witness. The Licensee provided testimony from the managing operator of the establishment, two bartenders and two doormen who were working on the business night of September 22-23, 2007.

The witnesses each testified orally and identified where relevant, the materials in the listed exhibits of which they were the authors, or had knowledge.

Friend 1 testified that she attended the establishment with who is alleged to have been intoxicated at the relevant time.

Friend 2 confirmed only that s.22 was present at the establishment. She did not observe s.22 drinking, or leaving the establishment.

Friend 3 testified that she observed \$.22 consume three drinks and become visibly upset and angry about \$.22 s ex-boyfriend who was present in the nightclub. She did not see any signs that \$.22 was intoxicated.

The RCMP officers detailed their investigation of the relevant events and identified their notes and reports contained in exhibit #1.

The liquor inspector chronicled the procedure leading up to the enforcement hearing.

The liquor investigator described his function, and testified that he interviewed several of the witnesses and made notes of their responses. He identified the notes and confirmed that he did not read his written notes to the witnesses or have the witnesses sign the notes.

The licensee's manager provided some background as to the history, functions, and duties of the bartenders and door staff and the systems in place for the operation of the establishment.

One of the bartenders confirmed that he remembers serving s.22 on September 23, 2007, and he indicated that both his memory and his review of the receipts of the night confirm that she had a maximum of three or four drinks. He indicated that he was familiar with s.22 as she had been in the establishment several times before.

The other bartender confirmed that \$.22 was seen stalking her ex-boyfriend immediately before she hit the ex-boyfriend. The bartender called the door staff to intervene before the assault occurred. He testified that as the security staff approached \$.22, she struck the ex-boyfriend on the back of the head and bolted from the establishment without further incident or apprehension.

Both bartenders testified that s.22 showed no signs of impairment.

The doormen testified that they observed s.22 leaving the establishment and provided their views that she did not show any signs of impairment.

#### DISCUSSION

Necessary to a finding that either the primary or alternative contraventions have occurred is a finding that a person was intoxicated. If I make that finding, I must then find that either the Licensee or its staff permitted the person to become intoxicated or allowed her to remain if the contravention is to be proven.

The relevant undisputed facts are that a young woman (s.22) attended at the establishment on the business night of September 22, 2007, drank some alcoholic beverages, and drove her vehicle away from the premises. She

travelled only a short distance before crashing into a stationary object and succumbing to injuries sustained in the crash. She arrived at the establishment at 12:26 a.m. and departed at 2:06 a.m. on the morning of September 23, 2007. The crash occurred at 2:24 a.m. and her time of death was noted to be approximately five hours later.

Friend 1 testified that s.22 picked her up in s.22's vehicle and drove her to the establishment. She indicated that they did not drink any liquor before attending the establishment and s.22 did not show any signs of having consumed liquor before they met. She testified that in the establishment she purchased eight double cocktails for s.22 all of which s.22 consumed within an hour, and then she observed that s.22 consumed more drinks from a table where she sat with some friends later in the morning. This witness indicated that all of the drinks that were purchased for s.22 were purchased from a single bartender that knew both of them, as they were regular patrons. She said that at some point, s.22 saw that s.22's ex-boyfriend was also at the establishment, and that this angered s.22. The witness testified that as they prepared to leave the establishment, s.22 smacked her ex-boyfriend on the back of the head and then in the parking lot s.22 was screaming about the ex-boyfriend.

Friend 1 testified that she provided a statement to an RCMP officer the day after the incident and was interviewed by the liquor investigator some eight months after the event. Her statement to the RCMP officer, which she reviewed and signed immediately following the interview differs in some significant ways from her oral testimony in terms of relevant inclusions or omissions as well as stated facts.

She also testified that she was not aware that her interview with the liquor investigator resulted in a written record of the interview. She said that she did not read the written record, nor did the investigator read it to her.

This witness testified to drinking quite a bit of alcohol along with s.22 on the relevant occasion. Her statement to the police indicates that \$.22 consumed a quantity of drinks different from what the witness stated in her oral testimony and quite different from the testimony of the bartender. Her statements are also inconsistent with the expectations of the toxicologist in terms of the amount of alcohol consumed by \$.22 The only indication that she gives in the interview with the police of s.22 being intoxicated or showing signs of intoxication are outside of the bar, and only then in answer to the question: "...did you think she was too drunk to drive?" She answered: "yup." In her oral testimony, however, she says that s.22 was stumbling and slurring her words, was drunk and became more so as the night progressed. She offered no explanation as to why she said nothing of this behaviour to the RCMP officer the day after the event. She also said that her memory when interviewed by the liquor inspector a year later was very poor and she "pretty much guessed" at the answers to his questions. She was not asked about the status of her memory at the time of the hearing. Also I note that in the witness's testimony as well as in her statement taken by the RCMP, friend 1 calculates the number of drinks that she purchased for s.22 by reference to how much money she took from the cash machine, and the discount that the bartender customarily gave her. This recreation appears to be the source of her knowledge of the number of drinks she bought.

The only eyewitness evidence that \$.22 was intoxicated while in the establishment is from this friend and is so inconsistent in reporting and detail that I find it unreliable.

The video evidence (exhibit #4) shows s.22 scrambling out of the establishment at 2:06 a.m. on September 23, 2007. s.22 is almost running, and successfully navigates past several patrons and around a bollard. This evidence shows that s.22 had a reasonable degree of physical coordination at that time and the images do not demonstrate any visual signs of intoxication.

The toxicology expert provided a table of 7 stages of alcohol influence in his report that confirm that intoxication is determined by observation of signs consistent with an advanced stage of impairment. This is consistent with the enforcement guidelines described in the Branch manual (exhibit #2). The manual recognizes that there is no one scientific measure to determine intoxication. It identifies that such a determination requires observation of the patron's emotional and physical state and comparing that to an expected norm (manual, section14.1.2). In particular, the manual recommends enforcement when a patron exhibits signs consistent with stages 4 and above. I note that the expert testified that at the time of the crash, s.22 would have been in stage 3 or 4. The expert also testified that the signs that an individual patron would exhibit are dependent on several factors but in all cases are dependent on the tolerance of the individual, and are by no means universal.

The toxicologist did not have available to him statements from the police investigation or the liquor investigator. He concluded that \$.22 consumed as many as ten drinks, and indicated that if anyone suggested \$.22 had sixteen or eighteen drinks, that their credibility should be questioned. This supports my finding that Friend 1's testimony is unreliable, as she testified that \$.22 consumed eight doubles (agreed by both the bartender and toxicologist to be equivalent to sixteen alcohol drinks) before continuing to drink at another table.

The toxicologist calculated the blood alcohol level at the time of the crash from levels confirmed at the hospital, and worked backwards with known rates of absorption and elimination. I accept his evidence that at the time of the crash \$.22 had a blood alcohol level of approximately 200 mg/%. This is approximately 2.5 times the legal driving limit, but is stated to be at the time of the crash, not at the time she was in the establishment. At the time of the crash, the toxicologist says \$.22 would be exhibiting obvious signs and symptoms of intoxication. It is critical, and was a point of considerable focus in the hearing, that the toxicologist report does not provide any opinion as to whether \$.22 would have been exhibiting those

obvious signs of intoxication while in the establishment. Although the time that elapsed between leaving the establishment and the crash is short (approximately eighteen minutes), there is no evidence as to what occurred during that eighteen minutes, leaving open the possibility of more alcohol consumption, and absorption before and after the crash. There is also some question as to whether s.22 might have quickly consumed some quantity of liquor immediately before departing the establishment. The toxicologist confirmed that this could account for the high blood alcohol levels without any exhibited indicia of intoxication while still present in the club.

#### CONCLUSION

There is insufficient evidence to establish on the balance of probabilities that \$.22 was intoxicated. Accordingly, a critical component of the alleged contravention or alternative contravention is absent and the contravention has not been established.

Original signed by

Sheldon M. Seigel

**Enforcement Hearing Adjudicator** 

cc: Surrey R.C.M.P.

Liquor Control and Licensing Branch, Vancouver office Attn: Michael Clark, Regional Manager

Liquor Control and Licensing Branch, Surrey office Attn: Olubode Fagbamiye, Branch Advocate

Date: July 17, 2009



# NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing ActR.S.B.C. 1996, c. 267

File No: EH08-122 Job No: 000709261-037

December 04, 2008

0715423 BC Ltd. c/o Ferguson, Wayne #400 - 20033 64th Avenue Langley, BC V2Y 1M9 Canada

Telephone: (604) 542-6044

Dear Ferguson, Wayne:

Re: License Number: 176354

License Type: Liquor Primary
License Expiry Date: April 30, 2009
Establishment: Mirage Cabaret

15330 102A Ave

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the *Liquor Control and Licensing Ac*, the *Regulations*, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

#### THE ALLEGED CONTRAVENTION(S)

No.		Date and Time of Contravention(s)	Proposed Penalty
1.	Permit a person to become intoxicated, s. 43(2)(a)	Sep 23, 2007 1:00 AM	7 day suspension

Ministry of Public Safety and Solicitor General Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.pssg.gov.bc.ca/lclt

# **IN THE ALTERNATIVE CONTRAVENTION(S)**

If the General Manager does not make a finding of contravention on the above alleged contravention(s), the lesser but included contravention(s) below may be considered in the alternative. The alternative contravention(s) are as follows:

No.	In the Alternative Contravention(s)		Date and Time of Contravention(s)	Proposed Penalty
1.	Permit intoxicated person to remain, s. 43(2)(b)	s. 43(2)(b)	Sep 23, 2007 1:00 AM	7 day suspension

#### **SUMMARY OF EVIDENCE**

Mirage Cabaret is a liquor primary establishment located at 15330, 102A Avenue, Surrey, BC. The licensed hours for the establishment are 11:00 a.m. to 1:00 a.m. Monday to Wednesday and 11:00 a.m. to 2:00 a.m. Thursday to Sunday. On Sunday September 23, 2007 at approximately 2:06 a.m. one patron, s.22 , departed the establishment after consuming a large quantity of liquor. Approximetly 18 minutes later Surrey 911 dispatch operator recieved a call of a single motor vehicle accident in Surrey. The driver of the vehicle was s.22 who due to her injuries died in hospital, some 5 hours later.

On March 27, 2008 Branch Inspector Gill was advised by Surrey RCMP and the Provincial Coroners office of a motor vehicle accident which took place on September 23, 2007. The driver was found to be intoxicated at the time of the accident and had been previously drinking at the Mirage Cabaret prior to the accident. Surrey RCMP advised that statements taken from s.22 friends, who were with her that night, indicate that during the hours of 0035 and 0200 hours, s.22 consumed approximately 10 double vodka drinks.

On April 10, 2008 Inspector Gill met with licensee at the Surrey Regional Office and issued CN B008055 for "Permit person to become intoxicated" s.43 (2) (a) Liquor Control and Licensing Act and "Permit intoxicated patron to remain" s. 43(2)(b) Liquor Control and Licensing Act. The licensee was advised that an investigation was being conducted by the Branch in relation to the motor vehicle accident and sudden death of the patron.

Witnesses and video evidence indicates that s.22 arrived at the Mirage Cabaret at approximately 0023 hours on September 23, 2007. Witness information further indicates that was bought drinks by her friends and that she subsequently consumed approximately 10 vodka drinks between her arrival and when she left the cabaret at approximately 0206 hours. Witnesses further confirm that s.22 got into a verbal argument with her ex-boyfriend and was yelling back and forth at him while they were inside the cabaret.

- s.22 left the cabaret at approximately 0206 hours and witnesses stated she got into her car and was nearly involved on a motor vehicle accident as she drove out of the cabarets parking lot. Approximately 14 minutes later, s.22 was reported to have driven into a stationary crane at a closed construction site, next to the highway. Witnesses stated that she appeared to lose control of her vehicle and drove off the road and then collided with the crane. Her speed at that time was estimated to be approximately 80 kms/hour.
- s.22 a friend of s.22 that was with her for a portion of that night, stated in her interview with Inv. Carriere that she was unable to recall if the licensee offered s.22 a cab ride home prior to her getting into her vehicle. She also stated that she had not seen buying her own drinks, that night.
- s.22 a friend of s.22 who arrived at the Mirage in the company of s.22 and was with her the entire night while in the cabaret, stated in an interview with Inv. Carriere that they had arrived at the Mirage at approximately 12 midnight on the 22nd, and that s.22 had not been drinking prior to attending the Mirage. s.22 further stated that during their time at the Mirage she estimated that s.22 drank "allot...12 to 16 vodka, water and lime singles". She stated that they both went to the bar to get the drinks and some other friends had also purchased drinks for s.22

When was asked to describe condition upon leaving the Mirage, she s.22 s.22 stated "she was really drunk, like stumbling she was mad and upset over the arguments..." further stated regarding s.22 state of intoxication "I knew she was drunk and told her not to drive, (she was) not walking properly, not walking straight, slurring her words, not making sense in what she was saving." was asked by Inv. Carriere if she felt it was s.22 obvious to anyone that was intoxicated, including Mirage staff, to which she replied s.22 s.22 further stated that she did not recall the Mirage staff trying to cut off of drinks that night, or offer her a cab ride home as she departed the cabaret.

Surrey RCMP had also interviewed on duty bartender at the Mirage Cabaret s.22 that night. In his interview with the RCMP, stated that he recalled s.22 as a s.22 regular patron at the nightclub. s.22 recalled getting 2 to 3 double vodka and lime drinks from his bar. further advised the RCMP that he believed others friends were buying drinks that night. He also stated to the RCMP that at approximately 0200 s.22 hours he saw s.22 punch a male in the back of the head while they were on the dance floor, was escorted to the main entrance of the nightclub by nightclub staff. after which s.22

Statements taken by the RCMP after the occurrence and subsequent statements taken by Investigator Carriere appear to all tell of the same chain of events.

A blood alcohol content (BAC), taken at the time of death, indicated 188mg%. According to a toxicology consultant, qualified by the courts as an expert witness in the field, s.22 BAC at the time she left the cabaret would have been approximately 188 to 238 mg%. According to available data on "stages of intoxication", s.22 would have been clearly showing signs of severe intoxication as she would be in an "Excitement or Confusion" stage, prior to and upon leaving Mirage Cabaret.

The BC Coroners report was concluded on December 07, 2007 and lists the cause of death as head injuries sustained in a motor vehicle accident and that acute ethyl alcohol intoxication and excessive speed were contributing factors.

#### **ALLEGED CONTRAVENTION(S)**

**Contravention Number** B008055 : C Permit a person to become intoxicated, s. 43(2)(a)

#### **Reasons for Recommending Enforcement Action**

The effects of liquor has many negative impacts on society and represents significant public interest and safety issues, including serious driving infractions. Intoxicated patrons may be a danger to themselves or members of the public. In this specific instance the patron was involved in a fatal motor vehicle accident within 10 to 15 minutes after leaving the establishment.

Statements indicate that the deceased was allowed to consume a large amount of alcohol in an extremely short period of time and was escorted out of the establishment in a state of intoxication at the end of the evening.

Statement from another witness indicates she was aware that the deceased was intoxicated at the time she left the establishment.

Enforcement action is recommended to ensure that the issue of intoxicated patrons is taken seriously, and that measures are taken to deal with this significant issue.

## **Reasons for the Proposed Penalty**

Section 43(2)(a) of the LCLA (permit a person to become intoxicated) indicates the penalty for the first contravention is a 4-7 day suspension of the liquor license and/or a \$5000 - \$7000 monetary penalty.

The concern in this matter is the motor vehicle accident which occurred resulting in the sudden death of a patron several minutes after she was allowed to leave the establishment in her personal vehicle. There was no evidence the licensee took any action or had any controls in place to ensure patrons did not become intoxicated. Staff actions contributed to the risk to public safety and the safety of their patrons. Therefore a maximum penalty is being recommended.

The community impact and the grievous loss to the family of the deceased will remain immeasurable for the rest of their natural lives. It is essential that a strong message be given regarding this type of contravention and the continued responsibilities of licensees. The public safety concerns require the recommendation of a penalty at the maximum level. This penalty would be scheduled to begin on a Saturday.

#### Therefore:

For the alleged contravention of Permit a person to become intoxicated, s. 43(2)(a) (Contravention Notice Number B008055) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 7 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a and will continue on successive business days until completed.

### **IN THE ALTERNATIVE CONTRAVENTIONS**

Lesser but included contraventions may be considered in the alternative. The proposed penalty(ies) for the alleged lesser but included contravention(s) are as follows:

Contravention Number B008055 : C Permit intoxicated person to remain, s. 43(2)(b)

## Reasons for Recommending Enforcement Action

The effects of liquor has many negative impacts on society and represents significant public interest and safety issues, including serious driving infractions. Intoxicated patrons may be a danger to themselves or members of the public. In this specific instance the patron was involved in a fatal motor vehicle accident within 10 to 15 minutes after leaving the establishment.

The events on the early morning of September 23, 2007 resulted in a fatal motor vehicle accident which evidence indicates occurred approximately 15 to 20 minutes after the patrons left the establishment.

Statements indicate that the deceased was allowed to consume a large amount of alcohol in an extremely short period of time and was escorted out of the establishment in a state of intoxication at the end of the evening.

Statement from another witness indicates she was aware that the deceased was intoxicated at the time she left the establishment.

Enforcement action is recommended to ensure that the issue of intoxicated patrons is taken seriously.

## **Reasons for the Proposed Penalty**

Section 43(2)(b) of the LCLA (permit intoxicated person to remain) indicates the penalty for the first contravention is a 4-7 day suspension of the liquor license and/or a \$5000 - \$7000 monetary penalty.

The concern in this matter is the motor vehicle accident which occurred resulting in the sudden death of a patron several minutes after she was allowed to leave the establishment in her personal vehicle. There was no evidence the licensee took any action or had any controls in place to ensure patrons did not become intoxicated. Staff actions contributed to the risk to public safety and the safety of their patrons. Therefore a maximum penalty range is being recommended.

The community impact and the grievous loss to the family of the deceased will remain immeasurable for the rest of their natural lives. It is essential that a strong message be given regarding this type of contravention and the continued responsibilities of licensees. The public safety concerns require the recommendation of a penalty in excess of the minimum penalty. This penalty would be scheduled to begin on a Saturday.

Therefore;

For the alleged contravention of Permit intoxicated person to remain, s. 43(2)(b) (Contravention Notice Number B008055) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 7 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

The suspension will be served starting on a and will continue on successive business days until completed.

#### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

**Please Note:** If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- Cancel a liquor license;
- Impose terms and conditions to a license or rescind or amend existing terms and
- conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

# **CONTACTS**

(1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:

Elizabeth Barker; (250) 387-0747; Elizabeth.Barker@gov.bc.ca

(2) Please contact me at (604) 660-7723 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Ron Carriere Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

## **APPENDIX A**

#### **License Information**

License number: 176354

License type: Liquor Primary License expiry date: April 30, 2009

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
September 23, 2007	Permit a person to become intoxicated, s. 43(2)(a)	CN # B008055
September 23, 2007	Permit intoxicated person to remain, s. 43(2)(b)	CN # B008055

Compliance Meetings:		
Date	Topic	
January 03, 2008	Permit intoxicated person to remain, s. 43(2)(b)	

### **APPENDIX B**

#### **License Information**

License Number: 176354

License Type: Liquor Primary License Expiry Date: April 30, 2009

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

- No compliance history found

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

- No compliance history found



# **WAIVER NOTICE**

Liquor Control and Licensing Act, R.S.B.C. 1996, c.267

File No:

EH09-062

Job No:

000709261-041

BETWEEN: 0715423 BC Ltd.

c/o Ferguson, Wayne #400 - 20033 64th Avenue Langley, BC V2Y 1M9

Canada

Telephone: (604) 542-6044

(the "Licensee")

Licensee of:

Mirage Cabaret

located at:

15330 102A Ave

SURREY, BC V3R 2R6

(the "Establishment")

AND:

General Manager

Liquor Control and Licensing Branch

Ministry of Public Safety and Solicitor General

(the "General Manager")

RE:

Liquor Licence Number 176354

(the "Licence")

The Licensee:

- (a) agrees the Licensee committed the contravention of Contravening a term and condition, s. 12 Drink Sizes, (CN B007586) as is set out in the attached Notice of Enforcement Action letter
  dated July 06, 2009 and its appendix(ces) (the "Notice of Enforcement Action letter") and that
  the information in the Notice of Enforcement Action letter with respect to this contravention is
  accurate.
  - (b) accepts and agrees to the enforcement action specified in the Notice of Enforcement Action letter for the contravention referenced in paragraph 1 of this Waiver Notice and agrees that the penalty of \$1,000.00 ( One Thousand Dollars ) will be paid by the Licensee to the General Manager within 30 days from the date of signing this waiver notice,
- 2. waives the opportunity to an enforcement hearing in respect of the contraventions and the enforcement action(s) previously referenced in the Waiver Notice and set out in the Notice of Enforcement Action letter,
- 3. agrees that the contraventions and enforcement action(s) previously referenced in the Waiver notice and set out in the Notice of Enforcement Action letter will form part of the compliance history of the Licensee,

The Licensee understands and agrees that this Waiver Notice is irrevocable.

DATE: 20 day of	July /,2009.
SIGNATURE OF LICENSEE:	_ Seal }
	(Licensee Authorized Agent)
NAME OF LICENSEE:	Heath Ferguson.
	(Please Print)
	General Monager.
	(Title/Position)
SIGNATURE OF WITNESS:	all
NAME OF WITNESS:	Rupi GILL
	(Please print)

Attachments:

Notice of Enforcement Action letter, dated July 06, 2009



## NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing ActR.S.B.C. 1996, c. 267

File No:

EH09-062

Job No: 000709261-041

July 06, 2009

. 0715423 BC Ltd. c/o Wavne Ferguson #400 - 20033 64th Avenue Langley, BC V2Y 1M9

Canada

Telephone: (604) 542-6044

Dear Wayne Ferguson:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2010

Establishment:

Mirage Cabaret

15330 102A Ave

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

#### THE ALLEGED CONTRAVENTION(S)

No.	1	1	Date and Time of Contravention(s)	Proposed Penalty
1.	Contravening a term	s. 12	Jun 05, 2009 11:55 PM	\$1,000.00 penalty
-	and condition, s. 12 -			
	Drink Sizes			

Ministry of Public Safety and **Solicitor General** 

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184

Location: Second Floor, 1019 Wharf Street

Victoria BC

www.pssg.gov.bc.ca/iclb

#### **SUMMARY OF EVIDENCE**

Mirage Cabaret is a nightclub which holds a liquor primary class of liquor license. A routine inspection was conducted on June 5, 2009 from approximately 11:55 pm to 12:30 am. On arrival at the premise, I noted 3-4 door staff at the front door including Heath Ferguson, the manager. As staff were distracted by another matter, I proceeded to enter the establishment. I walked through the premise and noted a table situated to the right of the dance floor as viewed from the entrance to the establishment. This table had an ice bucket on it with what appeared to be a bottle of champagne in it. I watched as a female patron picked up the bottle and put it to her mouth, consuming the last of the liquid left in the bottle. I then walked to some tables on the opposite side, to the left of the dance floor. There I stood behind a booth style table where there were 6 patrons seated. I noted there was an ice bucket on this table as well. As I was standing directly behind the table I had a clear, unobstructed view of the bottle which was a 750 ml bottle of Grey Goose Vodka. Also on the table was a carafe of what appeared to be mix for the drinks. I watched as a male patron, who was standing at the table, picked up the bottle of vodka and proceeded to pour a drink for himself and one other patron. The glasses being used were what are referred to as "highball" glasses and the patron was pouring the drinks without using any measurement device to control how many ounces of alcohol were being poured. I watched this table of patrons for approximately 10 minutes and noted as 5 different drinks were poured by the patrons at the table. During this time, I did not note any staff approach the table to pour the alcohol or take control of the bottle. In essence the table of patrons had been served a full bottle of spirits, contrary to the terms and conditions of the liquor license.

After viewing this activity, I went to the front entrance and met with Heath Ferguson. I asked him if they provided "table service". He responded that they did. He stated that they sell a whole bottle of alcohol but then assign a staff person to the table, where the patrons who purchased the bottle, would be seated. The alcohol is to be poured and served by the staff person to ensure that control of the bottle and service is retained by the staff. I advised him of my observations and that I had seen no staff person at this table. I then accompanied him back inside the premise to point out which table I had been observing. On receiving that information, he advised that he was going to find the server for that table to find out what had happened. I waited outside for him. After some minutes, he joined me outside and advised that he was not able to locate the server. I advised him that I would be following up with him with regards to this contravention and agreed to meet at

Surrey Regional office.

I subsequently met with Heath Ferguson at Surrey Regional office on June 12, 2009 and issued contravention notice # B007586 for contravening a term and condition of the liquor license, specifically by serving a whole bottle of distilled liquor. Mr. Ferguson explained that during the time I had been observing the table in question, the server assigned to the table had gone on a break.

Page 2 of 6

#### **ALLEGED CONTRAVENTION(S)**

Contravention Number B007586 : C Contravening a term and condition, s. 12 - Drink Sizes

#### Reasons for Recommending Enforcement Action

Overservice and intoxication are serious issues which have an impact on the public's safety. Licensees must encourage moderation in the service and consumption of alcohol and it is for this reason that there are size restrictions on servings of alcohol.

I have had previous conversations with the licensee about the issue of bottle service and the licensee has assured me that while whole bottles of alcohol are sold to patrons, the service of the alcohol is controlled by staff. In this instance, not only was the alcohol being poured by the patrons, but I did not see a staff person even approach the table to check on the situation. I did note several staff walk by the table in the time period that I was observing it. Given the absence of any controls over this situation, enforcement action is being recommended to emphasize the seriousness of the situation.

#### Reasons for the Proposed Penalty

The range of penalties for a first contravention of a term and condition of the liquor license is a 1-3 day suspension of the liquor license and/or a monetary penalty of \$1000-\$3000.

A monetary penalty of \$1000 is considered appropriate in this instance to gaining future voluntary compliance.

#### Therefore:

For the alleged contravention of Contravening a term and condition, s. 12 - Drink Sizes (Contravention Notice Number B007586) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a monetary penalty of \$1,000.00 (One Thousand Dollars) is warranted. This recommended monetary penalty falls within the penalty range set out in schedule 4 of the Regulation for a first contravention.

#### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- · Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- · Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

#### **CONTACTS**

(1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:

Annie Braiden; (250) 356-0010; annie,braiden@gov.bc.ca

(2) Please contact me at (604) 586-2658 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly.

Rupi Gill Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

## APPENDIX A

#### License Information

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2010

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)
June 05, 2009	Contravening a term and condition, s. 12 - Drink Sizes	CN # B007586
April 10, 2009	Overcrowding beyond person capacity less than or equal to occupant load, Reg. s. 6(4)	CN # B007583
December 16, 2007	Permit intoxicated person to remain, s. 43(2)(b)	CN # B008052

Compliance Meetings:			
Date	Topic		
January 03, 2008	Permit intoxicated person to remain, s. 43(2)(b)		
April 24, 2009	Overcrowding beyond person capacity less than or equal to occupant le		

#### APPENDIX B

#### License Information

License Number: 176354

License Type: Liquor Primary License Expiry Date: April 30, 2010

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

## LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

- No compliance history found

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

- No compliance history found



July 22, 2009

EH09-062 File No: Job No: 000709261-041

0715423 BC Ltd. c/o Wayne Ferguson 400 - 20033 64th Avenue Langley, BC V2Y 1M9

Telephone: (604) 542-6044

Dear Wayne Ferguson:

Re: Licence Number 176354

Mirage Cabaret 15330 102A Ave SURREY, BC V3R 2R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice on July 20, 2009.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

#### **Enforcement Action**

#### Monetary penalty

A monetary penalty of \$1,000 (One Thousand Dollars) must be paid to the general manager by Wednesday, August 19, 2009.

The payment should be made to Liquor Control and Licensing Branch headquarters at the address indicated in Appendix A. It is important to attach the accompanying Appendix A so that the payment can be correctly recorded on your file.

#### Consequences of non-payment

There are serious consequences for non-payment of the full amount of a monetary penalty.

- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

#### **Contact Number**

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly, P.G. Amun 150n

Bruce Edmundson

Deputy General Manager

Compliance and Enforcement

CC:

SURREY R.C.M.P.

Clerk/Secretary City of SURREY

Brewers Distributors Ltd.

SURREY GLS #172

**GUILDFORD GLS #240** 

Manager of Licensing

Manager of Finance

Regional Manager Michael Clark

Inspector Rupi Gill

Encl: Appendix A

# No Enforcement Action Recommended

Re: Contravention Notice Number: B008052

Contravention Notice Date: Jan 3, 2008

Job No: 000709261-034

Inspector:

Rupi Gill

Date

Prepared: Jan 08, 2008

Office Location: Surrey

Submitted To:

Michael Clark

## **Establishment Information:**

**Establishment Name:** 

Mirage Cabaret 15330 102A Ave

**Establishment Address:** 

SURREY, BC V3R 2R6

Licence No: 176354

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2008

Licensee Name: Private Corporation: 0715423 BC Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### **Contravention Information:**

#### Contravention Name (e.g. supplying to minors)

Date and Time identified

1. Permit intoxicated person to remain, s. 43(2)(b)

1. Dec 16, 2007 1:00 AM

Review and Analysis:		
I have reviewed:		
Facts and circumstances of the contravention	✓Yes	No
Establishment compliance history	<b>✓</b> Yes	No
<ul> <li>Number of contravention notices on file: 8</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action take</li> </ul>	en:	
<ul> <li>Overcrowding beyond person capacity less than or equal to occupant load, 01, 2006, 1 day suspension</li> </ul>	Reg. s. 6(4),	Septembe:
<ul> <li>Overcrowding beyond person capacity less than or equal to occupant load, 2006, \$3000 fine</li> </ul>	Reg. s. 6(4),	April 14,
<ul> <li>Minors in premises, s. 35, October 28, 2005, \$1000 fine</li> </ul>		
Licensee compliance history	Yes	✓No
• If no, please explain: Not available		
Other file information	<b>✓</b> Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓Yes	No

#### Reasons no enforcement action recommended:

I reviewed the incident with Branch advocate. As the manager had his back turned to the female in question for most of the time I had her under observation, the element of "permit" to remain cannot be established and in fact once I pointed her out to the manager, he immediately had her removed. Therefore recommending no enforcement action at this time but I followed up with a compliance meeting where I issued CN #B008052 for permitting intoxicated person to remain. At the compliance meeting, the manager has committed to ensuring that staff are made aware of this situation and he will be setting up a training session for all staff. Will follow up with further inspections to seek compliance.



# WAIVER NOTICE

Liquor Control and Licensing Act, R.S.B.C. 1996, c.267

File No:

EH09-062

Job No:

000709261-041

BETWEEN: 0715423 BC Ltd.

c/o Ferguson, Wayne #400 - 20033 64th Avenue Langley, BC V2Y 1M9

Canada

Telephone: (604) 542-6044

(the "Licensee")

Licensee of:

Mirage Cabaret

located at:

15330 102A Ave

SURREY, BC V3R 2R6

(the "Establishment")

AND:

General Manager

Liquor Control and Licensing Branch

Ministry of Public Safety and Solicitor General

(the "General Manager")

RE:

Liquor Licence Number 176354

(the "Licence")

The Licensee:

- (a) agrees the Licensee committed the contravention of Contravening a term and condition, s. 12 Drink Sizes, (CN B007586) as is set out in the attached Notice of Enforcement Action letter
  dated July 06, 2009 and its appendix(ces) (the "Notice of Enforcement Action letter") and that
  the information in the Notice of Enforcement Action letter with respect to this contravention is
  accurate.
  - (b) accepts and agrees to the enforcement action specified in the Notice of Enforcement Action letter for the contravention referenced in paragraph 1 of this Waiver Notice and agrees that the penalty of \$1,000.00 ( One Thousand Dollars ) will be paid by the Licensee to the General Manager within 30 days from the date of signing this waiver notice,
- 2. waives the opportunity to an enforcement hearing in respect of the contraventions and the enforcement action(s) previously referenced in the Waiver Notice and set out in the Notice of Enforcement Action letter,
- 3. agrees that the contraventions and enforcement action(s) previously referenced in the Waiver notice and set out in the Notice of Enforcement Action letter will form part of the compliance history of the Licensee,

The Licensee understands and agrees that this Waiver Notice is irrevocable.

DATE: 20 day of	Tuly /,2009.
SIGNATURE OF LICENSEE:	Seal }
NAME OF LICENSEE:	(Licensee Authorized Agent)  + Coth Ferguson.
	(Please Print)
	<u>General Monager</u>
	(Title/Position)
SIGNATURE OF WITNESS:	all
NAME OF WITNESS:	Rupi GILL
	(Please print)

Attachments:

Notice of Enforcement Action letter, dated July 06, 2009

## No Enforcement Action Recommended

Re: Contravention Notice Number: B007583

Contravention Notice Date: Apr 24, 2009 **Job No:** 000709261-040

Inspector:

Rupi Gill

Date

Prepared: Jun 01, 2009

Office Location: Surrey

Michael Clark **Submitted To:** 

## **Establishment Information:**

**Establishment Name:** 

Mirage Cabaret

**Establishment Address:** 

15330 102A Ave

SURREY, BC V3R 2R6

**Licence No:** 176354

Licence Class: Liquor Primary

Expiry Date: Apr 30, 2010

Licensee Name: Private Corporation: 0715423 BC Ltd. c/o Ferguson, Wayne

#### Terms and Conditions noted on licence face:

#### **Contravention Information:**

## Contravention Name (e.g. supplying to minors)

#### Date and Time identified

1. Overcrowding beyond person capacity less than or equal to occupant load, Reg. s. 6(4) 1. Apr 10, 2009 12:55 AM

Review and Analysis: 🔾		
have reviewed:		
Facts and circumstances of the contravention	<b>✓</b> Yes	No
Establishment compliance history	<b>✓</b> Yes	No
<ul> <li>Number of contravention notices on file:</li> </ul>		
<ul> <li>Number of contravention notices in past 12 months:</li> </ul>		
<ul> <li>Name, date(s) of any proved contravention(s) and the enforcement action tale</li> </ul>	ken:	
<ul> <li>Overcrowding beyond person capacity less than or equal to occupant load, 01, 2006, 1 day suspension</li> </ul>	Reg. s. 6(4),	Septembe:
<ul> <li>Overcrowding beyond person capacity less than or equal to occupant load, 2006, \$3000 fine</li> </ul>	Reg. s. 6(4),	April 14,
<ul> <li>Minors in premises, s. 35, October 28, 2005, \$1000 fine</li> </ul>		
Licensee compliance history  • If no, please explain: not available	Yes	✓No
Other file information	✓Yes	No
Compliance and Enforcement Program, Policy and Procedures Manual	✓ Yes	No

#### Reasons no enforcement action recommended:

The 30 staff were not accounted for in the count that the establishment was keeping and that is why they were over by approximately that amount. The manager advised he would ensure in the future that staff are accounted for to avoid the situation from reoccuring. I subsequently met with Heath Ferguson on April 24 at Surrey Regional office and issued contravention notice # B007583. Enforcement action not recommended in this situation as the manager was mistaken in not taking sfaff into account for the premise count. A compliance meeting was completed with the manager and will follow up to check for compliance at future inspections. Additionally, at the time of the inspection, the doorstaff ensured that no further patrons were permitted inside for the rest of the night. By the time the counts were completed, it was close to closing time for the establishment and many patrons were leaving the premise.

Thursday April 16, 2009 Covert Mirage

Notes



930pm – attended Surrey office for a debriefing w/ Rupee Gill and Edward Osei-Appiah. Two issues with Mirage: permit to become intoxicated, and failing to remove an intoxicated person from the premises. Other issues of concern may include minors, and over-crowding (serving contravention for going over by 30). Latter two issues are not going to be dealt with for the covert. Relatively recent enforcement relating to a fatality that occurred after patron left Mirage.

Background: Thursday nights are known to be busy with a younger crowd "College Night." Establishment includes two levels (approximately 450 capacity?)

Depart Surrey Office at 1151pm.

Arrived at Mirage (establishment) at 1202am.

Edward and I walked up to the Mirage; there were two separate line ups (one to the right appeared to be VIP). Edward and I stood in the left line, which consisted of approximately 12 people (including ourselves). There were at least doormen (named s.22) monitoring the front; there was also another doorman located just inside the door to the left monitoring patrons going in and out. As well, there was a large crowd of approximately 15-20 people appearing to be smoking, and having conversation. This crowd appeared to be patrons permitted outside for smoking. The crowd appeared to have consumed a healthy/ happy amount of alcohol. Only one male appeared to be intoxicated (he had short dark hair, wearing a black striped button down dress shirt with a white tank top underneath and jeans). He presented as being a little bit louder and a bit unsteady on his feet. I lost sight of this male.

While waiting in line, I identified a female (blonde, wearing a retro hat, black vest, with a red purse, red large ring) who was leaning on the front door. She appeared to utilize the door to keep herself steady and upright. I overheard her tell her friend that she was drunk. She maintained her position against the door (which would have been in view of the inside doorman, at the very least, if not in sight of the other two doormen) for approximately 10 minutes; she then went back inside the establishment, and appeared to do a little stumble. I lost sight of this female after she entered the establishment.

While standing in line I did observe patrons leaving on their own accord (or appeared to be), as well as a couple of males of may have been escorted out (fight?). I also observed the doormen removing drinks from patrons who came out of the establishment, even to smoke; the patrons were advised that they could leave their drinks inside on a table to the right of the door.

Edward and I waited in the left line up until 1245am. The right VIP line up moved quickly, with patrons being permitted into the establishment on a regular basis. The doormen appeared to engage in identification checks, requesting id; the patrons on the right also received red tickets (which I assume were to omit the cover charge inside).

Upon entering the establishment, Edward and I were asked for identification, and a picture taken of us. We then attended the cashier/ coat check; I checked my coat, and Edward paid for our cover charge (\$11 each). The blonde female that I had taken notice of at the door (blond with red purse) was at the coat check counter, and appeared to be leaving (she appeared to be picking up her coat). The establishment, upon my initial visual scan did not appear to be crowded. Many of the patrons appeared to be on the dance floor, located at the centre. Edward and I walked down the two/ three steps, and turned to the right. The crowd was easy to move through. We went to the bar to the right of the establishment, where there did not appear to be much of a line up as Edward was able to stand at the bar to order beer. I requested a Heineken; I nursed this drink until closing time.

Edward and I walked towards the dance floor, and took notice that not all the tables on that side of the establishment were full; some did not have patrons. I did not see lots of empty drink containers or glasses around on tables. Edward and I then retraced our steps, and went to the left side of the establishment, securing a table that was located just below the bar area, and facing the dance floor. Again much of the tables we passed were absent of people; the booths at the front entrance had 'reserved' notices propped up, but not all of these had people occupying them. As well, while walking through the lower level, I noticed that the stairwells were roped off; the second level of the establishment did not appear to have any patrons upstairs.

Edward and I made a verbal arrangement to conduct a walk through the establishment on rotations of 10 minutes, trading off with one another. Upon conducting one of my walk abouts, I was able to spot the male I had seen at the beginning of the night (male wearing button down dress shirt, ect); he walked past me, but was heading up the stairs, and appeared to be exiting the establishment. I did not observe in thereafter.

While sitting at the table I took notice to a waitress whom came to the tables requesting to get drink orders; she did not appear to be run off her feet, and presented as very friendly. While requesting drink orders, the waitress would routinely collect any glasses and liquor bottles.

While sitting at the table observe at least two male staff, who appeared to be monitoring the patrons/ floor area. One of the male staff (wearing a white shirt, named s.22) appeared to be located more in the area that we were situated. I did observe a couple of patrons that appeared to be intoxicated; within a few minutes of me taking notice, I observed s.22 approach the patrons and engage in conversation. s.22 also walked through our section, and while walking through, would collect any empty liquor glasses or bottles.

At 145anm, I witnessed a male (who I had seen dancing in a cage with a female) stumbling/ uneasy on his feet, heading towards the bathroom; he was intercepted by s.22 (male staff), whereby the two engaged in a conversation. s.22 appeared to have permitted the male patron to stay (he was not removed) as s.22 walked away. I lost sight of this male after he headed towards the bathrooms. Approximately 20 minutes to closing (after last call), I also observed another male (wearing a white shirt and black open vest) appearing to be intoxicated, in that he stumbled a bit/ slightly unsteady on their feet; he was also approached by s.22 appeared to engage the male in a conversation with the patrons for a couple of minutes; this other patron appeared to be permitted to stay within the establishment as he was not escorted out. I also lost sight of this male.

I took notice of an older gentleman who positioned at wall/ booths that looked on to the dance floor; he appeared to be observing the patrons. Due to his clothing and age (which was distinctly older than the patron crowd), I would have concluded that he was either the owner or a manager of some kind. As well, there were two uniformed police officers (RCMP) who were standing at the stairs to the sides of the door way (entrance/exit). Patrons seemed to disperse in an orderly fashion. While in line up I spoke with an Asian male patron; he indicated that the establishment was most likely less busy due to the previous long weekend, as well as the fact that the Canucks played the next night. While in conversation with this male, I did not observe any behaviour that would indicate he was intoxicated.

A general observation that I made during the course of the night was that the establishment seemed to clear out a bit, whereby near closing it was easy to look directly across the establishment; the dance floor seemed less crowded/ patrons appeared to have left prior to closing. Another general observation that I made was that the staff appeared to be actively engaged in their respectful roles, clearing liquor debris, as well as identifying patrons whom may or may not be appropriate to remain within the establishment.

Exited at 204am. While exiting the establishment, I noticed cabs lined up in the parking lot, as well as to the side of the road; there appeared to be 20 cabs ready for patron usage.



April 21, 2010

176354 MIRAGE CABARET

VIA EMAIL: jbc@mjblaw.com

Barry J. Carter Mair Jensen Blair 700 -275 Lansdowne Street Kamloops, BC V2C 6H6

Dear Mr. Carter:

Re: 0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC

Liquor Primary Licence No. 176354 Case: EH09-111

The purpose of this letter is to inform you that the Liquor Control and Licensing Branch is no longer pursuing enforcement action against your client for the following contravention:

No	Contravention Name	Section of Act / regulation / term and condition of the licence	Date of alleged Contravention	Contravent ion Notice Number	Date of NOEA
1.	Minor – sell, give or otherwise supply liquor to minor	LCLA s. 33(1)(a)	July 9, 2009	B007553	October 22, 2009

Although the contraventions identified above will no longer be pursued, please be advised that contravention notice B007553 will remain on you clients file.

If you have any questions about the matters covered in this letter, please contact Ron Carriere, Investigator at (604) 586-2649.

Yours truly,

Bruce Edmundson

Deputy General Manager

Compliance and Enforcement

nc:

Mike Clark, Regional Manager

Shahid Noorani, Manager of Investigations

Bedmindson

Ron Carriere, Investigator Peter Mior, Branch Advocate

Ministry of Housing and Social

Development

Liquor Control and Licensing Branch Mailing Address: PO Box 9292 Stn Prov Govt

Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

http://www.hsd.gov.bc.ca/lclb

EGM-2013-00038



## NOTICE OF ENFORCEMENT ACTION

Liquor Control and Licensing ActR.S.B.C. 1996, c. 267

File No:

EH09-111

Job No: 000709261-042

October 22, 2009

0715423 BC Ltd. c/o Ferguson, Wayne #400 - 20033 64th Avenue Langley, BC V2Y 1M9 Canada

Telephone: (604) 542-6044

Dear Ferguson, Wayne:

Re: License Number: 176354

License Type:

Liquor Primary

License Expiry Date:

April 30, 2010

Establishment:

Mirage Cabaret

15330 102A Ave

SURREY, BC V3R 2R6

The purpose of this notice is to inform you that the General Manager is taking enforcement action for the alleged contravention(s) of the Liquor Control and Licensing Act, the Regulations, and/or the terms and conditions of your license as set out in this notice.

The General Manager will consider the information contained in this notice at the enforcement hearing.

#### THE ALLEGED CONTRAVENTION(S)

No.	Name of Contravention(s)	1	Date and Time of Contravention(s)	Proposed Penalty
1.	Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act	S. 33(1)(a) Act	Jul 09, 2009 11:45 PM	10 day suspension

Ministry of Housing and Social Development

Liquor Control and Licensing Branch

Mailing address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Toll Free: 1 866 209-2111 Telephone: 250 387-1254 Facsimile: 250 387-9184

Location: Second Floor, 1019 Wharf Street Victoria BC

http://www.hsd.gov.bc.ca/lclb

# IN THE ALTERNATIVE CONTRAVENTION(S)

If the General Manager does not make a finding of contravention on the above alleged contravention(s), the lesser but included contravention(s) below may be considered in the alternative. The alternative contravention(s) are as follows:

No.	In the Alternative Contravention(s)	Section of the Act/Regulation	Date and Time of Contravention(s)	Proposed Penalty
1.	Minor - Permit minor to enter or be on premises, s. 35 Act	s. 35 Act	Jul 09, 2009 11:45 PM	4 day suspension
2.	Minor - Permit minor to consume liquor, s. 33(1)(c) Act	s. 33(1)(c) Act	Jul 09, 2009 11:45 PM	10 day suspension

#### SUMMARY OF EVIDENCE

Mirage Nightclub is a premise which holds a liquor primary liquor license. This class of license prohibits minors, those under the age of 19, from not only being served alcohol but also from even entering the establishment.

On July 10, 2009, Inspector Rupi Gill received a phone call from a concerned parent, complaining that his 17 year old daughter had gone to the Mirage nightclub on July 9, 2009 and been served alcohol. She advised the parent that she would need to speak to the daughter directly in order get the specific details related to the incident. The parent stated that they would talk to their daughter about contacting Inspector Gill. On July 17, 2009 Inspector Gill talked to s.22 the daughter, over the phone and we made arrangements to meet in person on July 21, 2009.

On July 21, 2009, Inspector Gill along with Investigator Ron Carriere, met with s.22 and her mother. During this meeting, s.22 provided a statement which detailed the events of July 9, 2009. s.22 advised that she and two of her friends, who are 18 years old, decided to go to the Mirage nightclub. They initially tried to register on the guest list at www.clubzones.com but were unable to for that night. They were then advised by an older sister of one of the girls to go to the club and say that "Heath" had put them on the guest list and see if that worked. Heath is the manager of the nightclub but in actual fact had not put the girls on a guest list. The girls arrived at the nightclub between 11:20-11:25. On arrival, they went to the main front entrance where there were 4 door staff on duty. They were told to get into line. s.22 then saw a male staff person who was carrying a clipboard and dealing with the VIP line. s.22 approached this male and advised him "Heath put us on the guest list". He said Ok and asked if it was just her and her two friends. s.22 said yes and he then let them go inside the club. This was at approximately 11:30 pm. Once inside, s.22 and her friends waited by the coat check area. They thought they would have to pay a cover charge but again were waved inside. At no time were s.22 or her friends requested or required to show any identification.

Once inside, s.22 and her friends purchased alcohol beverages. s.22 advises that she bought "Vodka Slimes" and tequila shots. She advises that it was student night and there were \$2 drink specials. When I asked how much she had to drink, s.22 stated "a lot" and explained that she had about 4 "Vodka Slime" drinks and 3-4 tequila shots. The drinks were purchased from the bartenders at both service bars. Some drinks were also purchased for s.22 by other friends she met at the club. s.22 provided a Visa statement showing a charge of \$23 at the Mirage nightclub. She states that she and her friends were supposed to leave the nightclub at approximately 1:45 am but she has no recollection of what happened after about 1 am. Sometime around 1:45, her friends noted she was missing and tried to find her. By closing they still had not found her and actually went back into the nightclub after 2:30 to find her. They checked the washrooms and kitchen but were unable to locate her. They called s.22 parents at about 2:30 am to advise they could not find her. The friends then returned home and one of the friends found s.22 sleeping at her house. It was now approximately 3:30 am. Apparently sometime between 1 am and 1:45 am, s.22 had left the nightclub in a cab and gone back to her friends home. She does not have any recollection of this but the Visa statement shows a charge to Guildford cabs.

Upon request, the licensee provided video footage of the main entrance for the establishment covering the time frame in question.

Guilford Cabs was subsequently contacted and they confirm that their records indicate that s.22 was picked up outside the nightclub on the date in question.

NOTE: David 4-8 and 0 of this Nation of Enforcement Action latter are blank

NOTE: Pages 4, 6 and 8 of this Notice of Enforcement Action letter are blank.

#### **ALLEGED CONTRAVENTION(S)**

Contravention Number B007553 : C Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act

#### Reasons for Recommending Enforcement Action

Regulatory practice in British Columbia has been based on the view that the public interest in not served by expecting people to take on the responsibilities that go along with liquor purchase and consumption until they reach the age of majority. A primary feature of a liquor primary establishment is the service and consumption of liquor, and one of the strategies to reduce the risk of children consuming liquor is to not permit minors into a liquor primary establishment. Permitting minors into a liquor primary establishment places them in an environment largely focused on liquor service, and provides a minor the opportunity to access liquor. Exposing minors to liquor is a serious public safety issue as it can lead to alcohol abuse on growing bodies and developing minds; the effects on individuals and society of irresponsible behaviour learned at an early age; a minor's lack of capacity to metabolize alcohol in the same manner as an adult. Liquor may have more of an intoxicating effect on minors and is a significant factor in many crimes committed by youth, including serious driving offences, assault, sexual assault, and theft.

#### Reasons for the Proposed Penalty

The range of penalties for a first contravention of supplying liquor to minors in the premise is a 10-15 day licence suspension and/or a monetary penalty of \$7,500 - \$10,000. In this particular instance, 3 minors were given access to the establishment without being asked to produce identification or even verify their age. After gaining entry, these 3 minors were able to purchase and consume liquor, again without being asked to produce identification or even verify their age. Supplying liquor to a minor places the well being and safety of the minor at serious risk (as detailed in the above reasons for recommending enforcement action), and in this specific instance, the liquor supplied to s.22 (one of the three minors) placed her at serious risk and contributed to a state of mind where she cannot recall leaving the establishment or arriving at her friend's house.

The Branch recommends a licence suspension of 10 days. The licensee had opportunities to request identification from the minors at the front doors and while the minors were inside the establishment. At no time did this occur. Based on this failure, and the number of minors (3) that were involved, a mid range licences suspension is warranted. It is felt that a licence suspension will send the necessary message to the licensee and its staff on the seriousness of allowing minors into the establishment, and the need for them to be diligent in ensuring that their establishment is not one that will permit entry to minors.

#### Therefore:

For the alleged contravention of Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act (Contravention Notice Number B007553) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 10 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

#### IN THE ALTERNATIVE CONTRAVENTIONS

Lesser but included contraventions may be considered in the alternative. The proposed penalty(ies) for the alleged lesser but included contravention(s) are as follows:

Contravention Number B007553: C Minor - Permit minor to enter or be on premises, s.

#### Reasons for Recommending Enforcement Action

Regulatory practice in British Columbia has been based on the view that the public interest in not served by expecting people to take on the responsibilities that go along with liquor purchase and consumption until they reach the age of majority. A primary feature of a liquor primary establishment is the service and consumption of liquor, and one of the strategies to reduce the risk of children consuming liquor is to not permit minors into a liquor primary establishment. Permitting minors into a liquor primary establishment places them in an environment largely focused on liquor service, and provides a minor the opportunity to access liquor. Exposing minors to liquor is a serious public safety issue as it can lead to alcohol abuse on growing bodies and developing minds; the effects on individuals and society of irresponsible behaviour learned at an early age; a minor's lack of capacity to metabolize alcohol in the same manner as an adult. Liquor may have more of an intoxicating effect on minors and is a significant factor in many crimes committed by youth, including serious driving offences, assault, sexual assault, and theft.

#### Reasons for the Proposed Penalty

The range of penalties for a first contravention of minor in the premise is a 4-7 day licence suspension and/or a monetary penalty of \$5,000.00 - \$7,500.00. In this particular instance, 3 minors were given access to the establishment without being asked to produce identification or even verify their age. These minors remained insider the establishment for a considerable period of time, and while inside they were again not asked at any to produce identification or verify their age. This specific provision of the legislation is designed to ensure that the licensees take measures to ensure that minors are given access and exposed to the activities taking place within liquor primary establishments. The licensee failed in meeting its responsibilities.

The Branch recommends a mid range licence suspension of 4 days. The licensee had opportunities to request identification from the minors at the front doors and while the minors were inside the establishment. At no time did this occur. Based on this failure, and the number of minors (3) that were involved, it is felt that a licence suspension will send the necessary message to the licensee and its staff on the seriousness of allowing minors into the establishment, and the need for them to be diligent in ensuring that their establishment is not one that will permit entry to minors.

#### Therefore:

For the alleged contravention of Minor - Permit minor to enter or be on premises, s. 35 Act (Contravention Notice Number B007553) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 4 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

Lesser but included contraventions may be considered in the alternative. The proposed penalty(ies) for the alleged lesser but included contravention(s) are as follows:

Contravention Number B007553 : C Minor - Permit minor to consume liquor, s. 33(1)(c)

#### **Reasons for Recommending Enforcement Action**

Regulatory practice in British Columbia has been based on the view that the public interest in not served by expecting people to take on the responsibilities that go along with liquor purchase and consumption until they reach the age of majority. A primary feature of a liquor primary establishment is the service and consumption of liquor, and one of the strategies to reduce the risk of children consuming liquor is to not permit minors into a liquor primary establishment. Permitting minors into a liquor primary establishment places them in an environment largely focused on liquor service, and provides a minor the opportunity to access liquor. Exposing minors to liquor is a serious public safety issue as it can lead to alcohol abuse on growing bodies and developing minds; the effects on individuals and society of irresponsible behaviour learned at an early age; a minor's lack of capacity to metabolize alcohol in the same manner as an adult. Liquor may have more of an intoxicating effect on minors and is a significant factor in many crimes committed by youth, including serious driving offences, assault, sexual assault, and theft.

#### Reasons for the Proposed Penalty

The range of penalties for a first contravention of allowing minor to consume is a 10-15 day licence suspension and/or a monetary penalty of \$7,500 - \$10,000. In this particular instance, 3 minors were given access to the establishment without being asked to produce identification or even verify their age. After gaining entry, these 3 minors were able to purchase and consume liquor, again without being asked to produce identification or even verify their age. In the case of s.22 (one of the three minors), her liquor consumption at the Mirage placed her in a state of mind that she cannot recollect leaving the establishment or arriving at her friend's house. Allowing a minor to consume places their well being and safety of the minor at serious risk (as detailed in the above reasons for recommending enforcement action), and in this specific instance, the liquor supplied to s.22 (one of the three minors) placed her at serious risk and contributed to a state of mind where she cannot recall leaving the establishment or arriving at her friend's house.

The Branch recommends a licence suspension of 10 days. The licensee had opportunities to request identification from the minors at the front doors and while the minors were inside the establishment. At no time did this occur. Based on this failure, and the number of minors (3) that were involved, a mid range licences suspension is warranted. It is felt that a licence suspension will send the necessary message to the licensee and its staff on the seriousness of allowing minors to consume, and the need for them to be diligent in ensuring that their establishment is not one that will permit entry to minors.

Therefore:

For the alleged contravention of Minor - Permit minor to consume liquor, s. 33(1)(c) Act (Contravention Notice Number B007553) set out in this notice, the enforcement hearing advocate will recommend to the general manager at an enforcement hearing that a suspension penalty of 10 days is warranted. This recommended suspension penalty falls within the penalty range set out in schedule 4 of the Regulation for a contravention.

The suspension will be served starting on a Thursday and will continue on successive business days until completed.

#### THE PROCEDURES

An enforcement hearing may be scheduled to determine whether the alleged contravention(s) occurred and the appropriate penalty, if any, that should be imposed. You can contest the contravention(s) and/or the proposed penalty at the enforcement hearing.

Please Note: If a penalty is warranted, the General Manager may;

- Impose a suspension of the liquor license for a period of time;
- · Cancel a liquor license;
- Impose terms and conditions to a license or rescind or amend existing terms and
- · conditions;
- Impose a monetary penalty; or Order a licensee to transfer a license.

An enforcement hearing can be time consuming and costly for all participants. If you sign a waiver, there will be no need for an enforcement hearing for the alleged contravention(s) or the lesser but included contravention(s). By signing the waiver, you expressly and irrevocably:

- Agree that the contravention(s) occurred,
- · Accept the proposed penalty in this letter,
- Waive the enforcement hearing, and
- Agree that the finding(s) of contravention(s) and the penalty will form part of your compliance history as a licensee.

Generally, the waiver must be signed within 14 days of the date of this letter. If you decide you want to sign a waiver, please contact me as soon as possible to arrange an appointment.

#### **CONTACTS**

- (1) If you do not sign a waiver, the case management administrator will contact you with details of the enforcement hearing process. The case management administrator contact information is:
  - Elizabeth Barker; (250) 387-0747; Elizabeth.Barker@gov.bc.ca
- (2) Please contact me at (604) 660-7723 if you want to sign a waiver notice or if you have any questions regarding this notice.

Yours truly,

Ron Carriere Surrey

Attachments:
Appendices A & B
Copy of Enforcement Hearing Rules
Copy of Liquor Licence
Copy of Contravention Notice
Copy of Red line Floor Plan

## **APPENDIX A**

#### License Information

License number:

176354

License type:

Liquor Primary

License expiry date: April 30, 2010

At an enforcement hearing, the branch may present the following information related to allegations of non-compliance for which the branch did not pursue enforcement action. If there is a finding that the contravention(s) alleged which are the subject of this Notice of Enforcement Action did occur, the following information may be considered by the General Manager, for the purpose of determining what penalty, if any, is appropriate. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions:

Date of Incident	Alleged Contravention	Identifying Document(s)	
July 09, 2009	Minor - Sell, give or otherwise supply liquor to minor, s. 33(1)(a) Act	CN # B007553	
July 09, 2009	Minor - Permit minor to enter or be on premises, s. 35 Act	CN # B007553	
July 09, 2009	Minor - Permit minor to consume liquor, s. 33(1)(c) Act	CN # B007553	
April 10, 2009	Overcrowd beyond person capacity less than or equal to occupant load, s. 6(4) Reg.	CN # B007583	
December 16, 2007	Permit intoxicated person to remain, s. 43(2)(b) Act	CN # B008052	

Compliance Meetings:		
Date	Topic	
January 03, 2008	Permit intoxicated person to remain, s. 43(2)(b) Act	
April 24, 2009	Overcrowd beyond person capacity less than or equal to occupant load	

### APPENDIX B

#### License Information

License Number:

176354

License Type:

Liquor Primary

License Expiry Date: April 30, 2010

At an enforcement hearing, the General Manager will consider compliance history when determining the appropriate penalty for each contravention.

#### LICENSEE'S COMPLIANCE HISTORY

The licensee's compliance history consists of any prior findings of contraventions and penalties that relate to the licensee in question. A finding of contravention results when the licensee signs a waiver or the General Manager makes a decision that a contravention did occur. The General Manager may also consider this information when assessing if the licensee knew that there were problems meeting the legislated requirements and what the licensee has done since it was brought to their attention that there were alleged contraventions.

No.	Date	Contravention Notice Number	 Penalty Imp
1.		EH09-062	\$1000 moneta penalty

#### **ESTABLISHMENT'S COMPLIANCE HISTORY**

The establishment's compliance history consists of any prior findings of contraventions and penalties that relate to the establishment in question. A finding of contravention results when the licensee responsible for the establishment signs a waiver or the General Manager makes a decision that a contravention did occur.

	Date	Contravention Notice Number	Findings of Contravention	Enforce Act
1.	June 05, 2009	EH09-062	Contravene term & condition - Exceed maximum drink size, s. 12 Act	\$1000 mon penalty

# No. B 007553



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

Establishment name: MIRAGE CA695:	97 f
Establishment address: 15350, 1024	<u> Ave,</u>
<u>SUMBY</u> , AC 'V3R A	<u>'Æ6</u>
Licensee name: V 07/3423 B.C. 2	<u> 161 </u>
Licence #: 176354 Date CN issued:	MAN 1957/9707
Date and time of alleged contravention(s):	109 WH5 per
On the date noted above, the following alleged contrav Liquor Control and Licensing Act or regulation were ide	
Contravention	Section
1 MINOR IN PRINTE	
2 Supply to MINOR	
3 Permit mover to conside	
4	☐ Act ☐ Reg
Details: <u>Munr. Advised Brank</u>	<u>4 36</u>
gaines outry le Minne	Abert
AND DINCHARD VIEWS to	len 648- :
"Arounder Col majores al 300	man fileful file file file file file file file fil
Inspector name: Two Carrier Badge #:	510 500
Telephone: <u> </u>	- And the second
Management acknowledgement (name and title):	
The general manager may proceed with enforcement action e contravention notice. The licensee will generally be marked with enforcement action is proposed.	The Sals of this The Indian of
007 2	z 200 <del>9</del>
COPY 3: LCLB HEADQUARTERS COPY (forward to AM VICTO	Khaddeuswers)

No. B 007549



Liquor Control and Licensing Act and Regulation 244/2002

# **CONTRAVENTION NOTICE**

Liquor Control and Licensing Branch, Ministry of Public Safety and Solicitor General

Establishment name: <u>MRAGE / Alvais</u>	Of-
Establishment address: イカスターノのタム	eee.
SUNTEY BC VSK DK	6
Licensee name: 07/5423 BC	1861
_icence #: Date CN issued:	9816810P
Date and time of alleged contravention(s): <u>(MW/1016</u>	TOT AGGSA
On the date noted above, the following alleged contrav Liquor Control and Licensing Act or regulation were ide	
Contravention	Section
1 Anil to Reguest IO	☐ Act 95(2)
2 Supply to Miss	ゴラ □-Act □ Reg
3 Hube in fermise	ゴタ □ Act □ Reg
4	☐ Act ☐ Reg
Details: MUSK W.D. Branch S	sho
WAS W MitaR Pabaret	11071
Daniel = const licinal	
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nspector name: <u> </u>	-346 256./ 
Management acknowledgement (name and title):	
The general manager may proceed with enforcement action contravention notice. The licensee will generally be notified wenforcement action is proposed.	



# Ministry c. Attorney General

Liquor Control and Licensing Branch Mailing Address: PO Box 9292 Stn Prov Govt Victoria, B.C. V8W 9J8

Telephone: (250) 387-1254 Facsimile: (250) 387-9184 No. 0000163

COMPLIANCE MEETING				
Inspector's Name:	5//	Date: 1	n 3(09:	
Office Location:				
ESTABLISHMENT INFORMAT  Establishment Name:  Establishment Address: 15338  Licence No.: 176 359  Licensee Name: 07151	DIGNATION Licence Class:	SUCCEU BC P. Expiry date: 1	V3K 2R6 W// 30 [3008	
Name: Name: Name:	Association/Position:  Association/Position:  Association/Position:  Association/Position:	Contact	No:	
Name: Reason compliance meeting was convene				
Information reviewed at the meeting:  Relevant section(s) of the Liquor Com Relevant section(s) of the Liquor Com Relevant section(s) of the Compliance Policy and Procedures Manual Relevant section(s) of the Guide to Lic	trol and Licensing Regulations and Enforcement Program,	3(a)(b).  ENTERED IN POSSE		
Commitments made by licensee: (100)  OVEYSEIVICE ESTA  PROVING HOLD SCYNIE  Other Hold In Track	which ment har	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 staff are respect to system of ane at one umphon of	
Inspector Name: Riph Grunder For Licensee Name: Leath For	. And where	pector Signature:		



April 21, 2010

Barry J. Carter Mair Jensen Blair 700 -275 Lansdowne Street Kamloops, BC V2C 6H6 VIA EMAIL: jbc@mjblaw.com

Dear Mr. Carter:

Re: 0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC

Liquor Primary Licence No. 176354 Case: EH09-111

The purpose of this letter is to inform you that the Liquor Control and Licensing Branch is no longer pursuing enforcement action against your client for the following contravention:

No	Contravention Name	Section of Act / regulation / term and condition of the licence	Date of alleged Contravention	Contravent ion Notice Number	Date of NOEA
1.	Minor – sell, give or otherwise supply liquor to minor	LCLA s. 33(1)(a)	July 9, 2009	B007553	October 22, 2009

Although the contraventions identified above will no longer be pursued, please be advised that contravention notice B007553 will remain on you clients file.

If you have any questions about the matters covered in this letter, please contact Ron Carriere, Investigator at (604) 586-2649.

Yours truly,

Bruce Edmundson

Deputy General Manager

Compliance and Enforcement

pc;

Mike Clark, Regional Manager

Shahid Noorani, Manager of Investigations

Symundson

Ron Carriere, Investigator Peter Mior, Branch Advocate

Ministry of Housing

and Social
Development

Liquor Control and Licensing Branch Mailing Address:

PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

http://www.hsd.gov.bc.ca/tclb



December 22, 2009

By Fax: 250 374-6992

Mair Jensen Blair 700 – 275 Landsdowne Street Kamloops, BC V2C 6H6

Attention Barry J. Carter

Dear Sir:

Re:

0715423 BC Ltd. dba Mirage Cabaret, Surrey BC

Liquor Primary Licence No. 176354

EH09-111

I write further to the prehearing conference held on November 13, 2009 and write to advise that the Branch has been unable to obtain a photograph of the minor, s.22 Further, we are unable to ascertain her identity on the surveillance video provided by your client.

Thank you.

Yours truly,

Peter Mior
Branch Advocate
Compliance and Enforcement

cc: Elizabeth Barker, Registrar

From:

Noorani, Shahid HSD:EX

Sent:

Tuesday, April 20, 2010 11:12 AM

To:

Mior, Peter HSD:EX; Fisher, Mandy HSD:EX

Cc:

Clark, Michael J HSD:EX; Carriere, Ron M HSD:EX; Gill, Rupi K HSD:EX;

Barker, Elizabeth HSD:EX

Subject:

Mirage Cabaret EH09-111

Peter - given the on-going challenges you are experiencing with the minor in having her attend an enforcement hearing, I see no value in spending any further time or resources on this file. We will withdraw the NOEA.

Mandy – would you please prepare the standard withdrawal letter for Bruce's signature.

**Thanks** 

Shahid Noorani Manager of Investigations Liquor Control and Licensing Branch

Tel: (604)586-2646 Fax: (604)586-2640

Email: shahid.noorani@gov.bc.ca



November 26, 2009

Barry J. Carter
Mair Jensen Blair
700 -275 Lansdowne Street
Kamloops, BC V2C 6H6
Phone (604) 682-6299 Vancouver
(250) 374-3161 Kamloops
Fax (250) 374-6992
ibc@miblaw.com

Peter Mior, branch advocate Liquor Control and Licensing Branch 101 – 133 East 8<sup>th</sup> Avenue Vancouver, BC V5T 1R8 Phone (604) 660-7723 Fax (604) 775-0044 peter.mior@gov.bc.ca

Dear Gentlemen:

Re: 0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC

Liquor Primary Licence No. 176354 Case: EH09-111

Further to our communication regarding availability, I am scheduling this hearing as follows:

**Status** 

Enforcement Hearing Date: January 27, 2010, commencing at 9:30 am.

(Please note that the hearing date will only be postponed in exceptional circumstances).

Hearing Location:

Liquor Control and Licensing Branch Office

Surrey Regional Office 101-9180 King George Hwy

Surrey, BC (604) 586-2641

Final Date for Disclosure of

Documents and Witness names:

January 13, 2010

Please note that the branch does not record its hearings. Further, it is the branch's practice to hold one hearing to address whether a contravention occurred and if so, what penalty, if any, is warranted (including when the penalty or suspension should be imposed). Please be prepared to deal with both matters on the date of the hearing.

Ministry of Housing & Social Development

Liquor Control and Licensing Branch Mailing Address:

PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.hsd.gov.bc.ca/lclb

If the adjudicator finds that the contravention took place and decides that a penalty is warranted, section 20 of the *Act* permits the adjudicator to do one or more of the following:

- suspend the liquor licence for a period of time
- impose a monetary penalty
- · cancel a liquor licence
- · impose, rescind or amend the terms and conditions of a licence, and
- order a licensee to transfer a licence.

If the adjudicator finds that a monetary penalty or a suspension is warranted, the adjudicator is bound to order at least the minimum set out in the penalty schedule (see appendix 1 in *Terms & Conditions: A Guide for Liquor Licensees in BC*). The adjudicator is not bound by the maximum and may impose higher penalties when it is in the public interest to do so. The adjudicator is not bound to order the penalty proposed in the NOEA.

To see the branch's recent enforcement decisions, please visit our website at http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm.

If you have any questions, please feel free to contact me directly at (250) 387-0747, toll free 1-866-209-2111 or via email elizabeth.barker@gov.bc.ca.

Sincerely,

Original signed by

Elizabeth M. Barker Registrar, Enforcement Hearings

cc: Adjudicator

Rupi Gill, liquor inspector



November 13, 2009

Barry J. Carter Mair Jensen Blair 700 -275 Lansdowne Street Kamloops, BC V2C 6H6 Phone (604) 682-6299 Vancouver (250) 374-3161 Kamloops Fax (250) 374-6992 jbc@mjblaw.com

Peter Mior, branch advocate Liquor Control and Licensing Branch 101 - 133 East 8th Avenue Vancouver, BC V5T 1R8 Phone (604) 660-7723 Fax (604) 775-0044 peter.mior@gov.bc.ca

Dear Gentlemen:

0715423 B.C. Ltd., Mirage Cabaret, 15330 102A Avenue, Surrey BC Re:

Liquor Primary Licence No. 176354 Case: EH09-111

This letter records the results of a telephone pre-hearing conference held on November 13, 2009, which was attended by Wayne Ferguson, licensee, Barry Carter, licensee's solicitor, and Peter Mior, branch advocate.

### **Alleged Contravention and Proposed Penalty**

The branch's allegations and proposed penalty are set out in the Notice of Enforcement Action (the "NOEA") dated October 22, 2009, which the licensee acknowledges having received. The branch alleges that on July 9, 2009, the licensee contravened section 33(1)(a) of the Liquor Control & Licensing Act by selling, giving or otherwise supplying liquor to a minor. The proposed penalty is a ten (10) day suspension of the liquor licence (item 2, Schedule 4 of the Regulation).

## In the alternative contraventions

If the general manager's delegate does not find the above contravention occurred, he will be asked to consider if the one of the following two alternative contraventions occurred:

- That on July 9, 2009 the licensee contravened section 35 of the Act by permitting a minor to enter or to be on premises where liquor is sold or kept for sale. The proposed penalty is a four (4) day suspension of the liquor licence (item 3, Schedule 4 of the Regulation).
- That on July 9, 2009 the licensee contravened section 33(1)(c) of the Act by permitting a minor to consume liquor. The proposed penalty is ten (10) day suspension of the liquor licence (item 2, Schedule 4 of the Regulation).

Ministry of Housing & Social Development

Liquor Control and Licensing Branch

Mailing Address: PO Box 9292 Stn Prov Govt Victoria BC V8W 9J8

Telephone: 250 387-1254 Facsimile: 250 387-9184 Location:

Second Floor, 1019 Wharf Street Victoria BC

www.hsd.gov.bc.ca/lclb

The licensee disputes the alleged contraventions.

### Hearing

A hearing date is still to be set. The branch will make reasonable efforts to accommodate all participants' availability when scheduling. However, it is important for the branch to take action against non-compliance to minimize public safety risks and protect community standards, and a delay in dealing with non-compliance or not responding may endanger the public or compromise community standards. As well, it may encourage further incidences of non-compliance. Once a date is set, hearings will only be postponed in exceptional circumstances.

Please note that the branch does not record its hearings. Further, it is the branch's practice to hold one hearing to address whether a contravention occurred and if so, what penalty, if any, is warranted (including when the penalty or suspension should be imposed). Please be prepared to deal with both matters on the date of the hearing.

### <u>Witnesses</u>

Mr. Mior stated that the branch plans to call the following people to testify at the hearing:

- 1. the minor
- 2. s.22 mother
- 3. Rupi Gill, liquor inspector

The licensee anticipates calling the following people to testify at the hearing:

- 4. Heath Ferguson, manager
- 5. One or more front door staff
- 6. One or more bartenders

### Disclosure

At the time that the licensee was sent the NOEA, the licensee was provided with documentation which included the contravention notice, the licence, the floor plan and the enforcement hearing rules. Mr. Mior has agreed to provide the licensee with a copy of the video surveillance tape that the branch obtained from the licensee during the investigation of this matter. Mr. Ferguson requested that the branch identify where exactly on the video surveillance tape the minor appears. The licensee points out that its own investigation into the matter has been hampered due to the time that has passed and the fact that it has no means of identifying the minor. Mr. Mior agreed to share with the licensee any photo the branch has of the minor.

Once a hearing date has been selected, I will chose a date by which copies of the above documents and any others that will be produced at the hearing must be exchanged. That date will also be the final date for confirmation of any changes to the list of witnesses who will be called to testify at the hearing. Failure to disclose documents or identify witnesses within the timeframe set may result in the evidence being ruled inadmissible by the general manager's delegate (the "adjudicator").

Please bring to the hearing a copy of all documents you will produce for the adjudicator to use as the official exhibit copy.

# **Possible Enforcement Action**

If the adjudicator finds that the contravention(s) took place and decides that a penalty is warranted, section 20 of the *Act* permits the adjudicator to do one or more of the following:

- suspend the liquor licence for a period of time
- impose a monetary penalty
- · cancel a liquor licence
- · impose, rescind or amend the terms and conditions of a licence, and
- order a licensee to transfer a licence.

If the adjudicator finds that a monetary penalty or a suspension is warranted, the adjudicator is bound to order at least the minimum set out in the penalty schedule (see appendix 1 in *Terms & Conditions: A Guide for Liquor Licensees in BC*). The adjudicator is not bound by the maximum and may impose a higher penalty when it is in the public interest to do so. The adjudicator is not bound to order the penalty proposed in the NOEA.

To see the branch's recent enforcement decisions, please visit our website at http://www.hsd.gov.bc.ca/lclb/comp\_enforce/search.htm

Thank you for your participation in the pre-hearing conference. If you disagree with the above summary or you have any questions, feel free to contact me directly at (250) 387-0747 or toll free 1-866-209-2111.

Sincerely,

Original signed by

Elizabeth M. Barker Registrar, Enforcement Hearings

cc: Adjudicator

Rupi Gill, liquor inspector



October 29, 2009

0715423 BC Ltd. c/o Wayne Ferguson 400 – 20033 64<sup>th</sup> Avenue Langley, BC V2Y 1M9

Dear Licensee:

Re: Mirage Cabaret, Surrey BC Liquor Primary No. 176354

Case: EH09-111

The General Manager of the Liquor Control and Licensing Branch must determine whether to conduct an enforcement hearing regarding the contravention(s) set out in the attached Notice of Enforcement Action. An enforcement hearing is required if the licensee disputes that the contravention(s) took place and/or disputes the proposed penalty.

## **Pre-hearing Conference**

A pre-hearing telephone conference will be held in order to:

- Determine if an enforcement hearing is required;
- Explain the enforcement hearing process and answer the licensee's questions;
- Identify the issues that will be addressed at the enforcement hearing:
- Identify and discuss the evidence that the licensee and the Branch will present at the
  enforcement hearing. This includes providing the names of any witnesses that will
  testify;
- Arrange for the licensee and the Branch to provide each other with copies of documents or other evidence that will be introduced at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch's Registrar of Enforcement Hearings, will conduct the pre-hearing conference by way of a telephone conference call. Peter Mior, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

Friday, November 13, at 9:30 a.m. To participate in the pre-hearing conference please call s.15, s.17 at the scheduled time and when prompted to do so enter the conference ID No. s.15, s.17

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

## **Licensee Representative**

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

## Language Interpreter

If you need a language interpreter to help you, please arrange this in advance of the pre-hearing conference and let us know who this person will be. Unless you and your interpreter are going to use the same telephone line, we need to know what number to call in order to connect your interpreter into the pre-hearing conference.

## Rescheduling

The pre-hearing conference will only be adjourned if there are special circumstances that justify rescheduling. To obtain an adjournment please provide the Branch's Case Management Administrator with a written request explaining your reasons and proposing alternative dates. A request for adjournment must be received at least two full business days prior to the scheduled pre-hearing conference. The Branch's Registrar of Enforcement Hearings will consider your request, obtain further information if necessary, and make a decision on whether to adjourn the pre-hearing conference to a later date.

# Failure to Attend Pre-Hearing Conference

Should you fail to attend the pre-hearing conference, the Branch's General Manager may make a decision without conducting an enforcement hearing. You will be given an opportunity to provide a written submission. Such decisions are based on the Notice of Enforcement Action and supporting documents and any written material that you submit in response.

## Waiver

You may sign a waiver and accept the proposed penalty if you agree that the alleged contraventions took place. To do so, promptly contact the inspector whose name and number appears in the Notice of Enforcement Action to arrange an appointment to sign a waiver form. The pre-hearing conference and an enforcement hearing will not be required if a waiver is signed.

#### **Additional Background**

A fact sheet briefly outlining the Branch's enforcement process is enclosed. Please refer to our Enforcement Hearing Rules for more detail. Recent Branch enforcement decisions can also be reviewed at <a href="http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm">http://www.hsd.gov.bc.ca/lclb/enforcements/index.htm</a>.

If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Original signed by

Annie Braiden A/Case Management Administrator

cc: Elizabeth M. Barker, Registrar, Enforcement Hearings Peter Mior, Branch Advocate

#### Attachments:

- Notice of Enforcement Action
- Enforcement Hearing Fact Sheet



July 22, 2009

File No:

EH09-062

Job No: 000709261-041

0715423 BC Ltd. c/o Wayne Ferguson 400 - 20033 64th Avenue Langley, BC V2Y 1M9

Telephone: (604) 542-6044

Dear Wayne Ferguson:

Re: Licence Number 176354

Mirage Cabaret 15330 102A Ave SURREY, BC V3R 2R6

The purpose of this letter is to inform you of the procedures of the Liquor Control and Licensing Branch for imposing enforcement action on the above noted licence. You agreed to and accepted the following enforcement actions by signing a waiver notice on July 20, 2009.

It is important to note that you are responsible for the actions of your employees. You will want to ensure that managers and staff are familiar with the terms of the enforcement action and their responsibilities.

#### **Enforcement Action**

#### Monetary penalty

A monetary penalty of \$1,000 (One Thousand Dollars) must be paid to the general manager by Wednesday, August 19, 2009.

The payment should be made to Liquor Control and Licensing Branch headquarters at the address indicated in Appendix A. It is important to attach the accompanying Appendix A so that the payment can be correctly recorded on your file.

Location:

Victoria BC

### Consequences of non-payment

There are serious consequences for non-payment of the full amount of a monetary penalty.

- 1. The general manager may refuse to renew or transfer a licence if a monetary penalty has not been fully paid by the due date.
- 2. The general manager will consider imposing a suspension penalty for failure to pay a monetary penalty by the due date. The suspension penalty for this contravention is described in item 44 of schedule 4 to the Liquor Control and Licensing Regulations. However, the general manager has the authority to impose a suspension penalty greater than the one set out in the schedule when it is in the public interest to do so.

#### Contact Number

If you have any questions about the matters covered in this letter, please contact the inspector responsible for your area at (604) 586-2658.

Yours truly, P. L. Am un 150n

Bruce Edmundson

Deputy General Manager

Compliance and Enforcement

CC; SURREY R.C.M.P.

Clerk/Secretary City of SURREY

Brewers Distributors Ltd.

SURREY GLS #172

GUILDFORD GLS #240

Manager of Licensing

Manager of Finance

Regional Manager Michael Clark

Inspector Rupi Gill

Encl: Appendix A



July 6, 2009

0715423 BC Ltd. c/o Wayne Ferguson 400-20033 4<sup>th</sup> Avenue Langley, BC V2Y 1M9

Phone: (604) 542-6044

Dear Licensee:

Re: Mirage Cabaret, Surrey BC

Liquor Primary Licence No. 176354

The General Manager of the Liquor Control and Licensing Branch must determine whether to conduct an enforcement hearing regarding the contravention(s) set out in the attached Notice of Enforcement Action. An enforcement hearing is required if the licensee disputes that the contravention(s) took place and/or disputes the proposed penalty.

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  testify;
- Arrange for the licensee and the Branch to provide each other with copies of documents or other evidence that will be introduced at the enforcement hearing;
- Set a date for the enforcement hearing.

Elizabeth Barker, the Branch's Registrar of Enforcement Hearings, will conduct the pre-hearing conference by way of a telephone conference call. Olubode Fagbamiye, the Branch Advocate, will represent the Branch. The pre-hearing conference will take place on:

Monday, July 20, 2009, at 9:30 a.m. To participate in the pre-hearing conference please call s.15, s.17 at the scheduled time and when prompted to do so enter the conference ID No. s.15, s.17

During the pre-hearing conference, you should be prepared to provide dates when you and your witnesses are available to attend an enforcement hearing.

Case: EH09-062

### Licensee Representative

If you wish to have someone else represent you at the pre-hearing conference, we require your prior written consent for this person to speak on your behalf. Please choose a representative who is available for the date of the pre-hearing conference. In general, the unavailability of your representative on the date of the pre-hearing conference is not considered justification for rescheduling.

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If you have any questions or concerns regarding this matter, please feel free to contact me by phone (250) 356-0010 or facsimile (250) 387-9184. Thank you.

Yours truly,

Original signed by

Annie Braiden A/Case Management Administrator

cc: Elizabeth M. Barker, Registrar, Enforcement Hearings Olubode Fagbamiye, Branch Advocate

#### Attachments:

- · Notice of Enforcement Action
- Enforcement Hearing Fact Sheet