

Pages 1 through 2 redacted for the following reasons:

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s.15, s.16

**Bordua, Karine SSBC:EX**

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**From:** Cunningham, Peter C MCF:EX  
**Sent:** Tuesday, April 26, 2011 6:56 PM  
**To:** Watts, Robert J MCF:EX  
**Subject:** Re: concern

Thks Robert what a wil ride this is...hang in there...we will work through this..

Peter

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**From:** Watts, Robert J MCF:EX  
**Sent:** Tuesday, April 26, 2011 05:10 PM  
**To:** Cunningham, Peter C MCF:EX  
**Subject:** FW: concern

Hello Peter. Just so you know this is in regards to the allegation s.22 . Specifically, s.15, s.22  
stated that s.15, s.22 We  
managed to talk to the person who allegedly said this and s.15, s.22 response is below. What is interesting is that  
not only does s.15, s.22 deny it but s.15, s.22 also states that s.15, s.22

Robert Watts  
Executive Director of Practice  
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Tel: 250-565-4312; Fax: 250-565-4427  
Email: [Robert.J.Watts@gov.bc.ca](mailto:Robert.J.Watts@gov.bc.ca)

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**From:** Chartrand, Kim MCF:EX  
**Sent:** Tuesday, April 26, 2011 4:26 PM  
**To:** Watts, Robert J MCF:EX; King, Richard MCF:EX  
**Subject:** concern  
**Importance:** High

I just spoke to s.15, s.22 was very adamant that s.22 has at no time made any statement like this, has  
no idea who would have said anything like this. s.15, s.22

**Kim Chartrand**  
Community Services Manager of Practice  
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MailTo:Kim.Chartrand@gov.bc.ca <<mailto:Kim.Chartrand@gov.bc.ca>>  
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Pages 4 through 5 redacted for the following reasons:

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s.15, s.16

## Bordua, Karine SSBC:EX

From: Griffin, Sandra MCF:EX  
Sent: Thursday, April 21, 2011 5:01 PM  
To: Cunningham, Peter C MCF:EX; Watts, Robert J MCF:EX; Hughes, Doug J MCF:EX; Sturko, Derek MCF:EX; Barry, Jon MCF:EX; Fillon, Corinna GCPE:EX  
Subject: brief summary of key actions from the coordinating mtg on response to Taboview

- Acknowledged there is a lot of information moving quickly with not everyone involved at every step and a number of people in new roles in a new process so this is an excellent opportunity to debrief the process in the next short while and use what we've learned to develop a business process map to guide future work. Sandra will coordinate the gathering of information from the group to inform the development of a draft map for consideration.
- Confirmed following actions and known activities:

○

○

Not Responsive

○

assess circumstances and plans for the s.22  
children in the facility s.22 year old); determine possibility of providing the expert support to staff  
to assess plans for all children in the facility

○

Not Responsive

○

s.15, s.16

○ RCY Special Report on group homes using police to assist with managing children announced today

○ CARF – the Accreditation body has been notified of the concerns raised with Tabourview

○

Not Responsive

Amendments, edits...

*Sandra Griffin*  
Assistant Deputy Minister, IQA  
MCFD, 765 Broughton, 4<sup>th</sup> Floor  
250-356-9882

**Bordua, Karine SSBC:EX**

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**From:** Hughes, Doug J MCF:EX  
**Sent:** Wednesday, April 20, 2011 8:29 PM  
**To:** Watts, Robert J MCF:EX; Fulton, Barry J MCF:EX  
**Cc:** Cunningham, Peter C MCF:EX; Griffin, Sandra MCF:EX; Sturko, Derek MCF:EX  
**Subject:** Children in Taborview

As a result of the Protocol Investigation recently completed by the North Region regarding children living in Taborview Resources, it is necessary to review the plans of care for all children currently residing in all Taborview resources. s.22

A key part of the review is to ensure we are meeting the individual needs of each child including safety and well-being. Not Responsive  
Not Responsive We will set up a call tomorrow to map out a plan and answer questions.

## **Bordua, Karine SSBC:EX**

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**From:** Cunningham, Peter C MCF:EX  
**Sent:** Wednesday, April 20, 2011 8:00 PM  
**To:** King, Richard MCF:EX; Chartrand, Kim MCF:EX  
**Cc:** Cunningham, Peter C MCF:EX; Watts, Robert J MCF:EX; Graff, Del R MCF:EX  
**Subject:** RE: Resource Plan Improvements - Taborview

In terms of the signing off of the plan. Kim and Richard once you are satisfied and sign off on your pieces they go to Robert and Del for their sign off as I will hold them accountable for the work.

It may be helpful to share any preliminary thoughts re the planning pieces so that we are on the same page. Thanks.

Peter

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**From:** Cunningham, Peter C MCF:EX  
**Sent:** Wed, April 20, 2011 4:32 PM  
**To:** Watts, Robert J MCF:EX; King, Richard MCF:EX; Chartrand, Kim MCF:EX  
**Subject:** FW: Resource Plan Improvements - Taborview

FYI

Please note the changed date for the plan for Taborview.....

## Wed April 27

Thanks all.

Peter Cunningham  
Assistant Deputy Minister  
Child and Family Development Services

North Region  
Ministry of Children and Family Development  
462 1011-4'th Ave. Prince George BC V2K 4E1  
250.565.4367

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**From:** Cunningham, Peter C MCF:EX  
**Sent:** Wednesday, April 20, 2011 4:30 PM  
**To:** Hughes, Doug J MCF:EX  
**Subject:** FW: Resource Plan Improvements - Taborview

Hello Doug...below is a summary of some the Taborview work to date. This was done early on and is not a complete list but will give a sense of some of the work.

### Resource Plan Improvements Taborview



1. Increase the capacity to train staff capacity with the contractor contract includes funding to contract with s.22 s.22 s.22 s.22 Improve the resources A contract was signed The professionals to support planning processes.

s.22

2. Is involved in specific training

3. Contract Increase to allow for more management and staff in the Resource. - Mr. Hoover and the Ministry agreed that more management and staff were to be employed in the Taborview suite of resources. To date he has increased his management/ supervisory staff by three individuals s.22 Including s.22 this is four new managers and supervisory staff. Staffing has increased by a net of 11 new staff with four- six more being sought bring the expected increase to 17.

4. Not Responsive

5. The CSM of operations and the team leader will visit each of the contracted residential resources.
6. Resource liaisons have been assigned each Contracted resource will be visited once per week by the liaison for the next three months. They will be reviewing the compliance with the Resource standards of care. Any issues will be reported to the supervisor and forwarded to the CSM of Operations
7. Guardianship workers will be visiting their children in Contracted Child Care resources and speaking with their children as directed by the executive director of Practise and the CSM for practise. Any issues will be forwarded the supervisor, the CSM of practise and the CSM of operations.

In addition I have met with the managers involved and asked for a plan to be created that will cover the following areas:

1. Monitoring of the Taborview contracts
  - a. Contract management staff to address issues identified with the contractor.
  - b. Resource staff monitoring if the resource.

Not Responsive

3. Monitoring of the guardianship staff visits to the children in the Taborview resources.

The plan, complete with details and reporting times will be completed by Wednesday April 27. There will be an expectation for written reports every 30 days with verbal updates as required.

Peter Cunningham  
Assistant Deputy Minister  
Child and Family Development Services

North Region  
Ministry of Children and Family Development  
462 1011-4'th Ave. Prince George BC V2K 4E1  
250.565.4367



**Bordua, Karine SSBC:EX**

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From: Cunningham, Peter C MCF:EX  
Sent: Monday, April 18, 2011 8:34 PM  
To: Watts, Robert J MCF:EX  
Subject: RE: Fyl

Hmmm....thanks Robert. Something to ponder I suppose. I take it from your note that Phil is generally ok with the recs s.13

I suppose that we should encourage phil to complete what he feels he needs to complete... s.13

I must say that I am puzzled as to how it is that he cannot understand the 4 month thing...odd really.

-----Original Message-----

From: Watts, Robert J MCF:EX  
Sent: Mon, April 18, 2011 7:10 PM  
To: Cunningham, Peter C MCF:EX  
Subject: Fyl

Hello Peter. Just for your information only, I had a long conversation with Phil about the report. Phil and I were able to come to an agreement about what was in the report (we made some changes). As well, based on Phil's input, I added a recommendation.

The report is fine in that it covers off what folks did. s.13

s.13  
He'll say it is my report cause really I was driving the bus. Phil still has things to follow up. s.13

s.13

s.22

s.22

However, just for you to know, this will be a perspective that is presented of that I have little doubt.

That's unfortunate but it is what it is.

## **Bordua, Karine SSBC:EX**

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**From:** Watts, Robert J MCF:EX  
**Sent:** Tuesday, February 15, 2011 8:46 AM  
**To:** Chartrand, Kim MCF:EX  
**Cc:** Pudlas, Phil T MCF:EX  
**Subject:** RE: Taborview interviews

I wasn't able to connect yesterday and I'm training for the next couple of days. Have Phil call s.22 and provide s.22 with the names of the current employees and rationale as outlined below and move forward.

Thanks.

Robert Watts  
Executive Director of Practice  
Ministry of Children and Family Development (North Region)  
#462, 1011 4th Ave. Prince George V2L 3H9  
Tel: 250-565-4312; Fax: 250-565-4427  
Email: [Robert.J.Watts@gov.bc.ca](mailto:Robert.J.Watts@gov.bc.ca)

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**From:** Chartrand, Kim MCF:EX  
**Sent:** Friday, February 11, 2011 9:23 AM  
**To:** Watts, Robert J MCF:EX  
**Subject:** FW: Taborview interviews

Robert, Below is a list of staff that we would like to interview.

There are s.22 It could be done by the end of next week if we get cooperation to have the staff interviewed.

**Kim Chartrand**  
Community Services Manager of Practice  
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**From:** Pudlas, Phil T MCF:EX  
**Sent:** Friday, February 11, 2011 8:58 AM  
**To:** Chartrand, Kim MCF:EX  
**Cc:** Verdinho, Lisa MCF:EX  
**Subject:** Taborview interviews

Hi Kim. As discussed here are the staff yet to interview:  
general issues to discuss with these staff include

s.22

The

s.22

Thx.

**PHIL PUDLAS**

Clinical Team Leader QGA, Team Leader QBR.

**Ministry of Children and Family Development**

#462 - 1011 - 4th Avenue, PrinceGeorge, BC, V2L 3H9

Phone: (250)565-4149, Fax: (250)565-4427

E-mail: [Phil.Pudlas@gov.bc.ca](mailto:Phil.Pudlas@gov.bc.ca) .....><(((\*)>.....

**Bordua, Karine SSBC:EX**

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**From:** Chartrand, Kim MCF:EX  
**Sent:** Friday, February 11, 2011 8:26 AM  
**To:** Watts, Robert J MCF:EX  
**Subject:** RE: Taborview

I have followed up with both Lisa and Phil and there has been no information provided around

s.15, s.22

s.15, s.22

**Kim Chartrand**  
Community Services Manager of Practice  
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**From:** Watts, Robert J MCF:EX  
**Sent:** Wednesday, February 9, 2011 4:23 PM  
**To:** Chartrand, Kim MCF:EX  
**Subject:** FW: Taborview

Can you let me know that if the identity of complainants as been shared? (I assume not but need to check before I respond.) Thanks.

Robert Watts  
Executive Director of Practice  
Ministry of Children and Family Development (North Region)  
#462, 1011 4th Ave. Prince George V2L 3H9  
Tel: 250-565-4312; Fax: 250-565-4427  
Email: [Robert.J.Watts@gov.bc.ca](mailto:Robert.J.Watts@gov.bc.ca)

s.3

Page 15 redacted for the following reason:

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s.3



## **Bordua, Karine SSBC:EX**

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**From:** Watts, Robert J MCF:EX  
**Sent:** Tuesday, February 8, 2011 8:26 AM  
**To:** Chartrand, Kim MCF:EX  
**Subject:** Taborview Investigation

**Importance:** High

Hello Kim. As per our discussion yesterday, I'd like to sit down with you and Phil Pudlas (the social worker can also come or not as you wish). What I'd like to do is have Phil walk me through the interviews with the youth that we have interviewed to date and the key information that we have collected from each of them. I'd also like to have the same thing occur for the staff that have been interviewed to this point as well. I'd like this meeting to occur on Thursday . . . I have the day free. Phil will be able to determine the time it will take as he will be doing the presentation.

Until then a couple of things:

1. I'd like us not to approach the contractor with a request to interview more staff until we have the presentation from Phil on Thursday. Out of that presentation we'll be able to determine what staff still need to be interviewed. I committed to Mr. Hoover that I would give him a list of the staff we needed to interview and a rough idea of the issues that we were wanting to discuss with each of them. Between Phil and s.22 they will then sort out an agreed interview schedule (Mr. Hoover has agreed to arrange for us to interview his staff once he knows who needs to be interviewed). One of the issues that came up is that we were allegedly demanding that staff be interviewed on our schedule which meant, for some of them (and one in particular) that he/she needed to be interviewed on their day off. We need to back off on those demands . . . there is a middle ground here where we can negotiate times for the remaining interviews with staff.

2. At the end of the day, there might well be a need for Mr. Hoover to be interviewed again. My sense is that that interview should be led by you but we can chat about that.

3. If at all possible, it would be good if s.22 could be interviewed today or tomorrow. Phil could call Taborview and ask them to advise us when s.22 is working. If s.22 is working, I'm reasonably certain (we need to ask permission) that Mr. Hoover will make allowances for s.22 to be interviewed during s.22 hours of work with Mr. Hoover. s.22

4. I listened carefully to Mr. Hoover. As I said yesterday, Mr. Hoover clearly stated he wants to move this investigation forward and he wants to continue working with the Ministry. Mr. Hoover has a list of concerns about how the investigation has proceeded but over the course of our conversation, I got some focus on what needed to occur to move this forward from this point rather than revisiting the past. Key to Mr. Hoover is actually supporting his staff and the young people (that is the position he is stating). Part of the way of moving forward is our agreement to do with the staff what I outlined above. Really, the key issues that Mr. Hoover (and s.22 when I talked to her) boils down to a couple of things. s.22



5. I committed yesterday to Mr. Hoover that I would be the person that he contacts if he has further concerns. Out of that commitment, I'm looking to arrange a meeting between you, him and I to review his organization in its entirety. As well, I committed to Mr. Hoover that if s.22 had issues (either on-going daily issues or those related to the investigation) s.22 first point of contact would be Arlene Goddard.

6. Please make it clear to Phil and the social worker that we cannot have conversations with the contractor that might be interpreted as us telling the contractor s.22 my suggestion is that you manage those types of discussions with Mr. Hoover and not have Phil and/or the social worker initiate those types of discussions. (For example, s.22 you have the discussion with Mr. Hoover/ s.22 and not the social worker.)

Robert Watts  
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Email: Robert.J.Watts@gov.bc.ca

## **Bordua, Karine SSBC:EX**

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**From:** Watts, Robert J MCF:EX  
**Sent:** Wednesday, January 19, 2011 7:58 PM  
**To:** Cunningham, Peter C MCF:EX  
**Cc:** Graff, Del R MCF:EX  
**Subject:** Fw: Taborview

Hello Peter. I've got the questions from PAB with regard to the investigation.

Not Responsive

Not Responsive

I'd like to discuss a strategy to manage this issue cause the investigation/review is complex and it is going to take some time to sort out.

Not Responsive

My suggestions are as follows:

1. As per my other note we look to insert Kelly, in his new role. If you're okay with that, I'll brief him on Friday.
2. We look to engaging our contract colleague from the Interior in a discussion with this contractor. That allows for support to flow to the contractor and provides an appropriate place for the contractor to express his/her concerns. Right now his/her avenue is to the folks that are doing the investigation. I suspect this might be helpful.
3. Yes this is taking time. And, it will take some more time. There is a fair bit to sort out. I suspect the contractor, the RCY, the deputy minister and the Minister are all going to want it "sorted" sooner than the timeframe I believe I can deliver. I suspect that you'll need to insert yourself here Peter to create some space and time.
4. The next issue we need to confront is that we're also looking at our own "behavior". Critically, at the end of the day, our colleague from the interior will be looking at our "investigative" conclusions and looking at what we contracted for and deciding whether the responsibility for the "investigative conclusion" rest with the contractor or MCFD. So, in terms of briefing how do we address this?
5. Finally, how ought we manage the updating that the RCY wants?

**From:** Pudlas, Phil T MCF:EX  
**Sent:** Wednesday, January 19, 2011 12:07 PM  
**To:** Chartrand, Kim MCF:EX  
**Cc:** Watts, Robert J MCF:EX  
**Subject:** Taborview

Hi Kim. FYI. Jordy just called with concerns about the protocol.

Not Responsive

Not Responsive

I have

called Jordy and let him know that I have passed on his comments to you and Robert by way of CC.

**PHIL PUDLAS**

Clinical Team Leader QGA, Team Leader QBR.

**Ministry of Children and Family Development**

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E-mail: [Phil.Pudlas@gov.bc.ca](mailto:Phil.Pudlas@gov.bc.ca) .....><(((\*)>.....

## **Bordua, Karine SSBC:EX**

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**From:** Watts, Robert J MCF:EX  
**Sent:** Sunday, January 16, 2011 6:09 PM  
**To:** Cunningham, Peter C MCF:EX  
**Subject:** Re: Taberview Group Home

Oh I forgot. The adjustment is that andrew told me on Friday they (the RCY) are now getting calls from s.15, s.22  
He'll get me the details.

I'm not surprised by this. I had a conversation with Georgie on Friday and we chatted about residential resources.

**From:** Cunningham, Peter C MCF:EX  
**Sent:** Sunday, January 16, 2011 04:21 PM  
**To:** Watts, Robert J MCF:EX  
**Subject:** RE: Taberview Group Home

I would like to see this Robert...thks.

**From:** Watts, Robert J MCF:EX  
**Sent:** Friday, January 14, 2011 3:35 PM  
**To:** Teng, Zita MCF:EX  
**Cc:** Cunningham, Peter C MCF:EX  
**Subject:** RE: Taberview Group Home

Hello Zita. I'm not going to meet my deadline. I've pulled together a draft and am having my staff put it into the "briefing note" format. I'll now need to make an adjustment to reflect new information today. I'll move it forward to the deputy minister through the briefing note format on Monday.

Robert Watts  
Executive Director of Practice  
Ministry of Children and Family Development (North Region)  
#462, 1011 4th Ave. Prince George V2L 3H9  
Tel: 250-565-4312; Fax: 250-565-4427  
Email: Robert.J.Watts@gov.bc.ca

**From:** Teng, Zita MCF:EX  
**Sent:** Wednesday, January 12, 2011 1:46 PM  
**To:** Watts, Robert J MCF:EX  
**Subject:** RE: Taberview Group Home

Yes, Friday will work.

Thank you!

**From:** Watts, Robert J MCF:EX  
**Sent:** Wednesday, January 12, 2011 12:45 PM  
**To:** Teng, Zita MCF:EX; Graff, Del R MCF:EX  
**Cc:** Cunningham, Peter C MCF:EX  
**Subject:** Re: Taberview Group Home

Hello Zita. I suspect that there is more to this call than the piece you've attached related to the interior region.



I'm preparing a briefing note for the deputy minister. I can also complete one for the minister. My current timeframe is Friday.

Will that time frame work for you?

**From:** Teng, Zita MCF:EX  
**Sent:** Wednesday, January 12, 2011 11:03 AM  
**To:** Graff, Del R MCF:EX; Watts, Robert J MCF:EX  
**Subject:** FW: Taberview Group Home

Hi,

A bit of an odd question for you - Minister Polak received an email from Pat Bell on yesterday wanting to speak to her about Taborview in Prince George. Just wondering if there is anything going on there with Taborview that you are aware of? The Interior region prepared the below bullets regarding Taborview's resource in Cranbrook. I am thinking Taborview has just brought the same issue re: bylaw enforcement (they disagree with the bylaw as explained in the bullets below) to their MLA Pat Bell, since they are based out of Prince George.

Just wanted to check in to see if there was anything else?

Thanks for your time,  
Zita

**From:** Teng, Zita MCF:EX  
**Sent:** Wednesday, January 12, 2011 9:06 AM  
**To:** MacLean, Debbie MCF:EX  
**Cc:** Cole, Linsey MCF:EX; Hudspeth, Gail MCF:EX  
**Subject:** RE: Taberview Group Home

Hi Debbie, Please find bullets for MLA Hon. Bennett below. Thanks, Zita

**Ref:** 196662

**ISSUE:** Neighbours have voiced concerns to MLA Hon. Bennett and to the Regional District Bylaw Enforcement Officer that zoning in their area does not permit for group homes and they are concerned with both the process by which the specialized resource was opened and by the increased crime in the neighbourhood.

**RESPONSE:**

- MCFD contracts with Taborview Programs, which is a residential resource for youth that is part of a larger private company owned and operated by George Hoover. Their program is accredited as a community residence through Commission on Accreditation of Rehabilitation Facilities Canada. This program is well-established in Prince George and has, since January 2010, also entered into residential resource contracts in Cranbrook.
- MCFD currently contracts with Taborview for s.22 placements (youth) in s.22 separate residences. The residence in question is separated into two levels, each with a capacity for s.22 youth. Currently, there are s.22 youth placed in this resource and one vacancy.
- MCFD became aware of these concerns on December 20, 2010 and has asked Taborview to follow up with the regional district regarding the zoning concerns. MCFD staff have also had conversations with Taborview, the regional district bylaw enforcement officer, and the original complainant to work

toward a resolution of these issues.

s.15, s.16

- On January 6, 2011, the Community Service Manager spoke with the bylaw officer and determined that, according to their definitions and zoning, while foster homes would be allowed, group homes having 3-10 residents (not including staff) would not be allowed. The regional district does not accept that this residence is a duplex as it was not built as such and is classified as a single family dwelling. The bylaw officer will be writing a letter to the contractor advising of this information and stating that the 'group home' needs to be discontinued.
- MCFD staff are making arrangements to move s.22 youth to another Taborview residence to ensure no more than s.22 placements per residence.
- Taborview has indicated that they disagree with the Regional District of East Kootenay position and may follow up with the regional district regarding this matter.

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**From:** MacLean, Debbie MCF:EX  
**Sent:** Tuesday, January 4, 2011 1:02 PM  
**To:** Cole, Linsey MCF:EX  
**Cc:** Teng, Zita MCF:EX  
**Subject:** FW: Taberview Group Home

Can you please cliff and send to Zita for some background please?

Debbie MacLean  
Ministerial Assistant to The Honourable Mary Polak  
Minister of Children and Family Development  
and Minister responsible for Child Care  
Ph: 250-953-4848

---

**From:** Polak.MLA, Mary [mailto:Mary.Polak.MLA@leg.bc.ca]  
**Sent:** Tuesday, January 4, 2011 12:31 PM  
**To:** MacLean, Debbie MCF:EX; Cole, Linsey MCF:EX  
**Subject:** FW: Taberview Group Home

*Cathy Gibbs*  
Constituency Assistant  
To Mary Polak, MLA  
Langley  
Phone: 604-514-8206  
Fax: 604-514-0195

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**From:** s.15, s.22  
**Sent:** December-20-10 12:44 PM  
**To:** Bennett.MLA, Bill  
**Cc:** Deputy Ministers Office, MCF MCF:EX; Polak.MLA, Mary; premier@gov.bc.ca  
**Subject:** Taberview Group Home



s.15, s.22

Page 24 redacted for the following reason:

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## **Bordua, Karine SSBC:EX**

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**From:** Watts, Robert J MCF:EX  
**Sent:** Monday, January 10, 2011 8:15 PM  
**To:** Chartrand, Kim MCF:EX  
**Subject:** Fw: taborview-read first

Hello Kim. I just read the attachment in detail. You'll need to be the one that calls s.15, s.22 It isn't something that  
can be delegated. s.15, s.22 is expressing concerns about s.22  
s.22

Better for you to contact s.15, s.22 than a staff member. I'm particularly interested in s.15, s.22

The information does raise an interesting question. s.22  
s.22

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**From:** Watts, Robert J MCF:EX  
**Sent:** Monday, January 10, 2011 07:49 PM  
**To:** Chartrand, Kim MCF:EX  
**Subject:** Fw: taborview

Hello Kim. Here is some more information that we'll need to include in our investigation. Please ensure that we directly  
contact and interview s.15, s.22

I'll have some time set aside in our calendars so we can chat some more about this investigation.

s.3

Pages 26 through 30 redacted for the following reasons:

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Tal-Quin  
17000ER RE

**Kendall, Anne B MCF:EX**

**From:** Gerula, Georgianna MCF:EX  
**Sent:** Friday, May 21, 2010 10:01 AM  
**To:** Kendall, Anne B MCF:EX  
**Subject:** FW: Representative for Children and Youth

F.Y.I

Georgianna (Georgie) Gerula  
Team Leader  
Youth Around Prince Resource Centre  
1160 7th Ave.  
Prince George BC V2L 5G6  
Telephone: (250) 565-6215 Fax: (250) 565-4209  
<mailto:georgianna.gerula@gems8.gov.bc.ca>

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**From:** Chartrand, Kim MCF:EX  
**Sent:** Friday, May 21, 2010 8:49 AM  
**To:** Gerula, Georgianna MCF:EX  
**Subject:** FW: Representative for Children and Youth

**Kim Chartrand**  
Associate Community Services Manager  
#462 1011 4th Ave  
Prince George B.C.  
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250 565- 4104  
MailTo:Kim.Chartrand@gov.bc.ca <<mailto:Kim.Chartrand@gov.bc.ca>>  
The Government of British Columbia is an "Employment Equity Employer"

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**From:** Rall, Rob D MCF:EX  
**Sent:** Friday, May 21, 2010 8:43 AM  
**To:** Chartrand, Kim MCF:EX  
**Subject:** FW: Representative for Children and Youth

FYI

s.3

Pages 32 through 33 redacted for the following reasons:

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s.3





BRITISH  
COLUMBIA

RE  
Hoover

REGISTERED MAIL

May 26, 2010

Jordy Hoover  
Tabourview Programs  
1609 Victoria Street  
Prince George, BC V2M 4N7

Dear Jordy Hoover,

ALG

Re: s.22

On May 20<sup>th</sup>, 2010 my office received a report concerning youth currently placed in your care. I have looked into the concern and have asked a child protection social worker to investigate. I am sending this letter so that you know what was reported and to explain what will happen next.

The report received concerned youth currently in your care. I am not entitled to tell you who made the report, but the person's main concern was

s.22

s.22

The information has been assessed and under Section 13 of the *Child, Family and Community Services Act* has been accepted for investigation. . Tanya Buttress has been assigned as the protection worker coordinating this protocol. She will contact you soon. Your resource social worker will also be at the meeting to provide support to you and will act as a support person during the investigation.

The investigation will consist of:

- interviews with yourselves,
- interviews with children in your home
- witnesses to these events
- interviews with collaterals
- reviews of various Ministry files

You can invite any advocate that you wish to assist you with this process. A foster parent support person through Axis Family Resources (1-877-392-1003) is available to assist you throughout this process. You can also request support from the local BC Foster Parent Association. You may also hire a lawyer to represent you.

Jordy Hoover  
Tabourview Programs  
Page 2

All efforts will be made to complete this investigation within 30 days and at the conclusion, Tanya Buttress and your resource social worker Anne Kendall will meet with you to discuss the findings and any other information that may arise as a result of this process.

I encourage you to discuss any concerns about this process with your resource social worker or your support person. Thank you for your cooperation in this matter.

Yours truly,



Kim Chartrand  
Associate Community Services Manager  
Prince George and Area

Pc Joanne White, Deputy Director  
Robert Watts, Executive Director of Practice  
Tanya Buttress, Team Leader  
Anne Kendall, Resources Worker  
Georgie Gerula, Team Leader

RECEIVED  
MAY 1 2010  
MINISTRY FOR  
CHILDREN AND FAMILIES



Hand Delivered

December 22, 2010

Jordy Hoover  
Taborview Programs  
1609 Victoria Street  
Prince George, BC V2L 2L4

Dear Jordy Hoover,

Re: Allegations Into Taborview Programs

On December 15th, 2010 my office received a report in regards to children and youth currently placed in your care and previously in your care. I have looked into the concern and have asked a child protection social worker to investigate. I am sending this letter so that you know what was reported and to explain what will happen next.

The report received noted concerns in the following areas: s.22

The information has been assessed and under Section 13 of the *Child, Family and Community Services Act* has been accepted for investigation. Lisa Verdinho has been assigned as the protection worker coordinating this investigation. She will contact you soon.

The information has also been assessed in accordance with your contract with MCFD and those concerns will be reviewed as well.

The investigation will consist of:

- Interviews with yourselves,
- Interviews with your staff both current and previous
- Interviews with children in your resource
- Interviews with children previously in your resource
- witnesses to these events
- Interviews with collaterals
- visits to your resources
- review of your records and journals

Ministry of  
Children and Family  
Development

North Region.

Mailing Address:  
452-1011 4<sup>th</sup> Avenue  
Prince George, BC V2L 3H9

Telephone: 250-535-4367  
Facsimile: 250-535-4427  
Web:

reviews of various Ministry files

To assist us in this investigation I will need you to provide me with the following documentation:

- A list of all your staff and all of their qualifications and training
- A copy of all of the RCMP and CRRA checks for your staff
- Staff Journals and notes from all of your homes for May 2010 until now

The Journals will need to be provided to me at this office by Friday December 24<sup>th</sup>, 2010. We require the staff list and qualifications by Friday December 31<sup>st</sup>, 2010.

Your resource social worker will be available to you to provide support to you and will act as a support person during the investigation. You can invite any advocate that you wish to assist you with this process. You may also hire a lawyer to represent you.

All efforts will be made to complete this investigation in a timely manner and at the conclusion, there will be a meeting with myself and your resource social worker Sonya Haalvedt to discuss the findings with you and any other information that may arise as a result of this process.

I encourage you to discuss any concerns about this process with your resource social worker or your support person. Thank you for your cooperation in this matter.

Yours truly,



Phil Pudlas  
Acting Community Services Manager  
Prince George and Area

land: 250-565-4149.  
cell:

s.22

Pc Joanne White, Deputy Director  
Robert Watts, Executive Director of Practice  
Kim Chartrand, Community Services Manager  
Sonya Haalvedt, Resources Worker  
Arlene Goddard, Acting Team Leader  
Ginette Pralrie, Social Worker  
Georgie Gervia, Team Leader