

Date June 10/11

Doug Heparde -

Scott Thompson

Dave Nelms (plus 2) <sup>POOG</sup>

Holly Christie

Mike  
Ross -

Bree Clark

Donna L.

Doug - disc. or policy;  
walking w/ Chief

- agree w/ observ's

- demog. younger, male,  
rowdier, less of  
demog. that helps to  
moderate; idk's

- Concussion, broken  
nose

- muckys flying off  
shelf & poured

Page |

into slurpees.

- liq. store operators -  
inter mission.

- are concerned

- not at tipping point.

- need to look at tonight  
<sup>4:00</sup>hard level of enforce

- origins of persons not  
from VAN.

- are from Surrey, elsewhere  
in BC & CAN.

- Vancouverites not problem.

- people coming in on Expo line.

- ~~have~~ already doing

- Skytrain - assertive  
pouring out liquor.

- checking people on trains.

- not doing it to ~~the~~ extent  
of previous Olympics.

Bruce Clark

- outside forces been asked  
to help.

Mike Purdy  
Gr Taps

- sign pourouts at station

- 350 prepare at Granville  
Stn

Dave Nelms

sat night - over 700  
pours

M. Purdy

done a lot so far.

2 d/town core URS

\* Jimmy's

\* 1275 Granville

- intermission.

Jimmy's - asked for help  
to close.

Bans - overconsumption?  
Sat night <sup>police</sup> injury - fight.

- Dist '94 + shirts Sat night  
- 20 youths from 6/side  
VAN.

\* - call late Mon. am.  
11 am ..

D & B

Date June 12/11

3 pm - busiest ever seen.

- everyone to LRS -

- der-z gave Jimmy's  
maj. had <sup>spirits</sup> mostly nukes

- resale

- cracking open in fr/door  
& laneway.

- overwhelming for police.

most, Yale town

- fairly quiet.

Brantville

Post-game - went wild  
- every LRS had long  
lineups

- by this pt. police so  
overwhelmed

- open consumption

Page

- mikes in bras
- by 3 pm already  
lineup at Jimmy's
- \* post game exploded  
heading to every lg. outlet
- LRS working correctly,  
patrons orderly.
- itox not sufficient to  
deny service.
- grps of minors  
resale to minors
- demographics different  
than Olympics.
- may. 16, 20
- like a zombie movie.
- Granville E.D.
- Rogers crowd
- Gastown some Yaletown.
- suburbs - transit or vehicle.

- crowds wex.

- 2 away games not  
as high as Fri night.

Doug

Deputy Chapard

Alex Clarke.

Indeay Houghton.

Chris Brendell - Clin.  
coord.

Jana Mc Guinness

Ross Jackson - high  
interd.

Mike Purdy

Dave Nelms.

Mike Burns.

Kent - B E Ambulance

?

n

n

DL

Date

- bars not as much problem
- post game people swarmed to try to get in to bars but bars were already at capacity
- door staff being pushed around

BL

LRS made big sales.

- crowds so overwhelming
- hard to control
- door staff working hard to control
- LRS refereeing

D LeParde

out to 11:30

- biggest crowd ever

Page

- Date
- bigger than Olympics
  - scariest crush of people.
  - lots of young people
  - buying for others
  - asking police where 7-11
  - way more intox. than other nights
  - pours out more than double prev. nights
  - BC & US citizens, less Van
  - pretty rowdy later on, fights, violence
  - builds to finale
  - good weather; Fri night

Mike Purdy

> Transit police in command  
Centre  
Transit never seen so much liquor

850 plants  
Granville Str  
alone

Date

Chris Skendell

- lots of young people
- ate. o/doses
- had extra staff so didn't need to do diversion.

Mike BC Amb.

- just shy of gold medal
- not family oriented like Olympics
- while waiting to get into venues are going to liquor stores & drink while waiting.
- maxed out several times

~~so~~ diverted to VGH & ?

Kent - weekday games have  
been quieter.

- had to divert resource  
to valley.

Mike Beemo starting couple  
of squads at 2pm

Dave Nelms - lots more  
problems

- old power poles, glass  
bus shelters

- more broken glass

BE <sup>AM</sup> Amb - escal. to being more  
violent.

Repards - expecting large  
crowds

- weeknights vs. weekend  
Mon could be deciding  
game.

~~at home~~

St Paul

- alc. o/doses younger than we might see generally
- building to a climax

Leopard - doug<sup>o</sup> vpd. cc

- disc. w/ Chief + Dep. Chief
- consensus

- decid. game, grossly unox, demographics - alc. being purchased

- decision

- ~~can~~ implementation

comm

- support

- consistent

messag-

S.22

- escalating crowds

- n

violence

st Paul

canal

8pm

**Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Thursday, June 16, 2011 1:42 PM  
**To:** Stephenson, Cindy SG:EX; Edmundson, Bruce SG:EX  
**Subject:** RE: Media Request - Vancouver Sun

No need to elaborate.

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**From:** Stephenson, Cindy SG:EX  
**Sent:** Thursday, June 16, 2011 1:38 PM  
**To:** Edmundson, Bruce SG:EX  
**Cc:** Ayers, Karen J SG:EX  
**Subject:** RE: Media Request - Vancouver Sun

Hi Bruce. It's gone forward to the MO. Reporter was wondering if it was the VPD or us. In that context it's probably OK not to elaborate.

***Cindy Stephenson***

Policy, Planning and Communications  
Liquor Control and Licensing Branch  
Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761  
New Location: 4th floor, 3350 Douglas Street, Victoria BC

---

**From:** Edmundson, Bruce SG:EX  
**Sent:** Thursday, June 16, 2011 1:34 PM  
**To:** Stephenson, Cindy SG:EX  
**Cc:** Ayers, Karen J SG:EX  
**Subject:** RE: Media Request - Vancouver Sun

Do we want to make the distinction between GLS and LRS.

Bruce Edmundson  
Deputy General Manager  
Compliance and Enforcement Division  
Liquor Control and Licensing Branch  
phone: 250 952 7037  
website [www.pssg.gov.bc.ca/lclb](http://www.pssg.gov.bc.ca/lclb)

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**From:** Stephenson, Cindy SG:EX  
**Sent:** Thursday, June 16, 2011 11:51 AM  
**To:** Ayers, Karen J SG:EX; Edmundson, Bruce SG:EX; Bieller, Barry SG:EX  
**Cc:** Caldwell, Cheryl Y SG:EX; Rowsell, Terry N SG:EX  
**Subject:** Media Request - Vancouver Sun  
**Importance:** High

**Date/Time:** 16/June/10:30am

**Deadline:** ASAP

**Media:** Vancouver Sun

**Reporter:** Evan Duggan, 604 605-2297, [eduggan@vancouver.sun.com](mailto:eduggan@vancouver.sun.com)

**Topic:** Liquor Service Issues – Downtown Vancouver

**Background:** Reporter notes that many outlets sold booze to people all day long which fuelled the riots. He has spoken to Ian Tostenson with the BC Restaurant and Foodservices Assoc.

**Questions:**

Who is in charge of liquor store closures?

Is it time to revisit or think about closing restaurants and bars during big events?

Do you feel confident that licensees were managing their liquor sales/service obligations properly?

Is there going to be a review of what happened?

What does the LCLB think went wrong?

What does LCLB think needs to be done to move forward?

**Suggested Response:**

- The authority to order early closure rests solely with the Liquor Control and Licensing Branch general manager under the Liquor Control and Licensing Act.
- It's too early to  
S.13
- Like all other agencies with a related role or responsibility, we will be receiving information and feedback from staff and others.
- Once we have a clear picture we will assess what steps we took and consider what steps may be taken in future for these types of events.
- We are committed to working with our partners to do what we can to make sure similar events aren't repeated.

## **Ayers, Karen J SG:EX**

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**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Wednesday, June 15, 2011 4:29 PM  
**To:** Ayers, Karen J SG:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX  
**Subject:** RE: FYI -- All quiet on liquor closure front

Thanks Karen. Will give heads up to Tasha and Donna in case we get any media calls.

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**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 4:27 PM  
**To:** Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX  
**Subject:** RE: FYI -- All quiet on liquor closure front

Thanks. I think that everyone was expecting the closures – that's certainly the response that staff who delivered the letters received from the stores. It does present more of a challenge for the police, as those coming into the core will be more motivated to BYOB.

We have had a few questions about liquor off-sales and whether they were shut down as well. They are not, but we do have a contingency plan in place so that if one or more off-sales become a problem, we will be able to act quickly to close that location.

Karen

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**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Wednesday, June 15, 2011 4:17 PM  
**To:** Wanamaker, Lori SG:EX; Ayers, Karen J SG:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX  
**Subject:** FYI -- All quiet on liquor closure front

Surprisingly quiet today on the Liquor Store Closure matter, no media calls on it at all. Media were more interested in the Minister commenting on police preparations and we had a question on the overall increase in liquor sales revenue on game days.

## **Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 9:49 AM  
**To:** LCLB-ALL STAFF  
**Subject:** Early Store Closures

Hi all.

Liquor stores in downtown Vancouver are closing early again today. Donna Lister, Mark Lavalee and Bruce Clark delivered the letters yesterday afternoon. Attached for your information is a link to the main PSSG ministry website, and statements Minister Bond issued regarding this on Monday and Tuesday.

<http://www.gov.bc.ca/pssg/index.html>

Cheers,

Karen Ayers  
Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch  
(250) 952-5791

## Ayers, Karen J SG:EX

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**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 2:21 PM  
**To:** 'LePard, Doug'; 'CHU, Jim'  
**Cc:** Edmundson, Bruce SG:EX; Lister, Donna O SG:EX  
**Subject:** FW: Corrected Letter  
**Attachments:** Downtown Vancouver Licensee Letter dated Jun 14 corrected (Early Closure Jun 15 for Hockey Playoffs).pdf

FYI

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**From:** Meseyton, Robert SG:EX  
**Sent:** Tuesday, June 14, 2011 2:12 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Corrected Letter

Karen,

This file name indicates "corrected" in it.

**Robert Meseyton**, BCom (Hon)  
Acting Executive Administrative Assistant to  
Karen Ayers, Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch

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Ministry of Public Safety and Solicitor General  
4th Floor, 3350 Douglas Street  
Phone: 250-952-5777  
Email: [Robert.Meseyton@gov.bc.ca](mailto:Robert.Meseyton@gov.bc.ca)

Please consider the environment before printing this email.



June 14, 2011

Dear Licensee,

Further to my letter of June 13, 2011, large capacity crowds are expected again tomorrow evening in the downtown core of Vancouver to attend public events spaces and to view the final game of the Stanley Cup series. Based on the experience during the series, and the information provided to me, I have concluded that there is a real and serious threat to public safety tomorrow evening from public consumption, intoxication levels and public disorder that would be facilitated by the purchase of liquor from liquor retail outlets in the area.

The early closure of both public and private liquor stores last evening was one of a number of strategies employed to minimize access and consumption of alcohol on the streets, and to address the public safety risks. By all accounts, the early closure of liquor stores had a significant and positive impact on consumption, intoxication levels and public disorder.

Under section 6 of the *Liquor Control and Licensing Act*, the General Manager has a statutory duty to supervise the conduct of all licensed establishments. Under section 23 of the Act, the General Manager may suspend or impose conditions on a licence for a period not exceeding 24 hours if, in the opinion of the General Manager, it is in the public interest to do so. Based on the information provided to me, I have concluded that it is in the public interest to close liquor retail stores early, consequently **I am imposing a term and condition on your retail store licence that the store must close at 4 p.m. on Wednesday, June 15th, 2011, rather than 11 p.m. as indicated on your liquor licence.**

Government liquor stores will close voluntarily at 4 p.m. as well.

.../2

Ministry of Public Safety  
and Solicitor General

Liquor Control and  
Licensing Branch

Mailing Address:  
PO Box 9292 Stn Prov Govt  
Victoria BC V8W 9J8  
Telephone: 250 952-5787  
Facsimile: 250 952-7086

Location:  
Fourth Floor, 3350 Douglas Street  
Victoria, BC V8Z 3L1  
[http:// www.pssg.gov.bc.ca/clb](http://www.pssg.gov.bc.ca/clb)

Licensee  
Page 2

Please be assured that I am acutely aware of the sales and business impacts an earlier closure has on your licensee retail store business and on your customers, however I must balance that consideration with the overriding need to protect public safety and the public interest in the sale and consumption of liquor.

Yours sincerely,



Karen Ayers,  
Assistant Deputy Minister  
and General Manager

pc: Bruce Edmundson, Deputy General Manager, Liquor Control and Licensing Branch  
Donna Lister, Vancouver Regional Manager, Liquor Control and Licensing Branch  
Doug Lepard, Deputy Chief of Operations, Vancouver Police Department  
Will Johnston, Chief Licence Inspector, City of Vancouver

Jay Chambers, General Manager, Liquor Distribution Branch  
Coal Harbour Liquor Store  
Crosstown Liquor Store  
Denman Place Wines  
Dover Arms Liquor Store  
Jimmy's Cold Beer and Wine Store  
Liberty Wines  
Sheraton Vancouver Fine Spirits  
Spirit of Howe Beer and Wine  
St. Regis Fines Wines and Spirits  
Steamworks Licensee Retail Store  
Sutton Place Wine Merchant  
Viti Wine and Lagers  
Yaletown Liquor Store

## **Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 2:03 PM  
**To:** Douglas, Marc SG:EX; Wanamaker, Lori SG:EX; Pauliszyn, Robert GCPE:EX  
**Subject:** RE: Liq Stores

We did not close off sales last year for the Olympics, and it was not a problem. The demographic that tend to fuel, refuel, get intoxicated and act irresponsibly don't appear to have, at least so far, much knowledge that they can purchase through off sales. We are trying to have as little impact on businesses as possible.

-----Original Message-----

**From:** Douglas, Marc SG:EX  
**Sent:** Tuesday, June 14, 2011 1:51 PM  
**To:** Ayers, Karen J SG:EX; Wanamaker, Lori SG:EX; Pauliszyn, Robert GCPE:EX  
**Subject:** RE: Liq Stores

Question that I have been asked is why does this not apply to "off sales"?

-----Original Message-----

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 1:13 PM  
**To:** Wanamaker, Lori SG:EX; Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX  
**Subject:** RE: Liq Stores

The decision is to close. Attached is the letter that will be delivered to licensees this afternoon.

While the VPD were interested in delaying notification until tomorrow, we have already lost the element of surprise as I expect the stores and the public are expecting a further closure. I felt that it was reasonable to give the stores as much notice as possible given the impact on employees, scheduling etc.

Not sure what you want to do vis a vis the media. Expect they will find out by mid-afternoon from one of the LRS who receives a letter.

Karen

-----Original Message-----

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 8:36 AM  
**To:** Douglas, Marc SG:EX  
**Cc:** Wanamaker, Lori SG:EX  
**Subject:** RE: Liq Stores

I have asked the respective agencies, including our staff, for a report on the effect of the closures, number of pour outs, intox levels, SIPP arrests, etc (criteria below) and hope to receive that this morning. Based on what I know so far I would expect the stores would be closed again, but will make a final determination based on the information and evidence provided, and how successful the closures were last night in reducing intox and public disorder. Will let you know asap - sometime this morning I expect, depending on how quickly the agencies respond.

-----Original Message-----

From: Douglas, Marc SG:EX  
Sent: Tuesday, June 14, 2011 8:10 AM  
To: Ayers, Karen J SG:EX  
Cc: Wanamaker, Lori SG:EX  
Subject: Re: Liq Stores

Karen,

The below info was great.

What is the process for weds game. Is it safe to say they will be closed? When and how will that be determined?

M.

----- Original Message -----

From: Ayers, Karen J SG:EX  
Sent: Monday, June 13, 2011 03:51 PM  
To: Douglas, Marc SG:EX  
Cc: Wanamaker, Lori SG:EX  
Subject: Re: Liq Stores

Marc - in terms of criteria that would be the crowd size, density and composition, reported intoxication levels, the level of street disorder and violent incidents, the behavior of the crowd in terms of the behavior that has been seen in the past to precede riots (eg people climbing up power poles, on the roof of bus shelters, and the top of buildings, random violence, aggression), the level of open public consumption and number of liquor pour-outs, number of SIP arrests, to what extent the liquor stores are fueling and "refueling" the intoxication and facilitating access and intoxication by minors, - and whether all of the above is escalating. Also the fact that this may be the deciding game and that the store closure strategy appeared to greatly improve public safety when it was used during the Olympics. And the weather.

In terms of who I heard from the list would be lengthy and I don't have all of the names with me - there were approx 15 people on the Sunday call where the observations of staff from the VPD (Deputy Chief Doug LePard as well as a number of ops and other VPD members) BC Ambulance staff, our LCLB Regional Manager and Senior Inspector for the Van area, and the Clinical Coordinator for St Paul's Hospital. All had been deployed by their respective agencies on Fri night, and all provided their information and observations of what had occurred and what they have been observing as the series progresses.

Let me know if you need anything further.

Karen

----- Original Message -----

From: Douglas, Marc SG:EX  
Sent: Monday, June 13, 2011 02:48 PM  
To: Ayers, Karen J SG:EX  
Cc: Wanamaker, Lori SG:EX  
Subject: Liq Stores

Karen, the sg is looking for a run down of who (names) was consulted, and the list of criteria you assessed. She is just looking for a better understanding in case she is asked.

**Ayers, Karen J SG:EX**

---

In Consultation With Vancouver PD

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**From:** Ayers, Karen J SG:EX [mailto:[Karen.Ayers@gov.bc.ca](mailto:Karen.Ayers@gov.bc.ca)]

**Sent:** Tuesday, June 14, 2011 1:29 PM

**To:** LePard, Doug

**Subject:** RE: voice message

No need unless there's something you want to discuss. Thanks for getting back to me.

One further point – although 8<sup>th</sup> and Cambie is not on the list I expect you would like that closed at 8 pm tomorrow – same rationale re post game access as last evening?

In Consultation With Vancouver PD

In Consultation With Vancouver PD

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**From:** Ayers, Karen J SG:EX [<mailto:Karen.Ayers@gov.bc.ca>]  
**Sent:** Tuesday, June 14, 2011 1:21 PM  
**To:** LePard, Doug; CHU, Jim  
**Cc:** Lister, Donna O SG:EX; Edmundson, Bruce SG:EX  
**Subject:** Store Closures  
**Importance:** High

The decision is to close the stores at 4 pm tomorrow. I considered timing of issuing the letters, as I know there was some interest and potential value in delaying notification until tomorrow. The media and licensees are, of course, asking about tomorrow and there is little rationale we can respond with for not being able to communicate a decision. We have already lost the element of surprise, as the stores and the public are expecting a further closure. Under the circumstances I felt that it was reasonable to give the stores a reasonable amount of notice, given the impact on employees, scheduling etc.

Attached is a copy of the letter that will be delivered to licensees this afternoon. Let me know if you have any questions or want to discuss. Thanks.

Karen Ayers  
Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch  
(250) 952-5791

**Ayers, Karen J SG:EX**

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**From:** Chambers, Jay LDB:EX  
**Sent:** Tuesday, June 14, 2011 1:14 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** RE: Liq Stores

thanks

-----Original Message-----

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 1:14 PM  
**To:** LCLB-EXEC; Chambers, Jay LDB:EX  
**Subject:** FW: Liq Stores

FYI

-----Original Message-----

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 1:13 PM  
**To:** Wanamaker, Lori SG:EX; Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX  
**Subject:** RE: Liq Stores

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**Sent:** Tuesday, June 14, 2011 8:10 AM  
**To:** Ayers, Karen J SG:EX

Cc: Wanamaker, Lori SG:EX  
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In terms of who I heard from the list would be lengthy and I don't have all of the names with me - there were approx 15 people on the Sunday call where the observations of staff from the VPD (Deputy Chief Doug LePard as well as a number of ops and other VPD members) BC Ambulance staff, our LCLB Regional Manager and Senior Inspector for the Van area, and the Clinical Coordinator for St Paul's Hospital. All had been deployed by their respective agencies on Fri night, and all provided their information and observations of what had occurred and what they have been observing as the series progresses.

Let me know if you need anything further.

Karen

----- Original Message -----

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Sent: Monday, June 13, 2011 02:48 PM  
To: Ayers, Karen J SG:EX  
Cc: Wanamaker, Lori SG:EX  
Subject: Liq Stores

Karen, the sg is looking for a run down of who (names) was consulted, and the list of criteria you assessed. She is just looking for a better understanding in case she is asked.

## **Ayers, Karen J SG:EX**

---

**From:** Stephenson, Cindy SG:EX  
**Sent:** Tuesday, June 14, 2011 12:41 PM  
**To:** Ayers, Karen J SG:EX  
**Cc:** Edmundson, Bruce SG:EX; Meseyton, Robert SG:EX  
**Subject:** FW: FOR REVIEW: Minister's statement. ASAP  
**Attachments:** LCLB - Statement - Game 6 crowd - June 14, 2011.doc

For your approval

### ***Cindy Stephenson***

Policy, Planning and Communications  
Liquor Control and Licensing Branch  
Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761  
New Location: 4th floor, 3350 Douglas Street, Victoria BC

---

**From:** Cournoyer, Vince GCPE:EX  
**Sent:** Tuesday, June 14, 2011 12:39 PM  
**To:** Stephenson, Cindy SG:EX  
**Subject:** FOR REVIEW: Minister's statement. ASAP

Cindy, please have Karen have a look at this. I yellowed a section that I'm hoping she can better articulate. Need asap.  
Thnaks... V

Vince Cournoyer  
Public Affairs Officer  
Ministry of Public Safety and Solicitor General  
250 387-0520  
250 413-7326 (cell)

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## STATEMENT

For Immediate Release  
[release number]  
June 14, 2011

Ministry of Public Safety and Solicitor  
General

### **Crowd behaviour following Game 6**

VICTORIA – Solicitor General Shirley Bond issued the following statement today following the decision by the general manager of the Liquor Control and Licensing Branch to order the early closure of liquor stores in downtown Vancouver on Monday, June 13, 2011.

"Yesterday, the general manager of the Liquor Control and Licensing Branch concluded there was a real and serious threat to public safety from the public consumption of alcohol, intoxication levels and public disorder that has been accompanying Vancouver Canucks' Stanley Cup final games.

"Given the threat to public safety, the general manager ordered 13 public and private liquor stores in downtown Vancouver to close early.

"I'm pleased to hear that Vancouver police reported that crowds were well-behaved with relatively few problems. Officers monitoring the Granville Mall noted a significant reduction in open liquor and a reduced number of liquor pour-outs. This led to a more positive atmosphere overall and fewer disturbances.

"The decision whether to order the early closure of liquor outlets is made on a day-to-day basis by the general manager of the Liquor Control and Licensing Branch. This decision is made with input from provincial liquor enforcement staff, the Vancouver Police Department, the BC Ambulance Service and Vancouver Coastal Health

"The general manager continues to assess the situation and will arrive at a decision concerning liquor store hours on Wednesday, June 15.

We are confident that British Columbians will show the world that we know how to come together in a safe and responsible manner."

Contact:  
Name  
Title  
Ministry  
Ph. #

In Consultation With Vancouver PD

## Ayers, Karen J SG:EX

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 11:19 AM  
**To:** Meseyton, Robert SG:EX  
**Subject:** draft letter

Further to my letter of June 13, 2011, large capacity crowds are expected again tomorrow evening in the downtown core of Vancouver to attend public events spaces and to view the final game of the Stanley Cup series. Based on the experience during the series, and the information provided to me, I have concluded that there is a real and serious threat to public safety tomorrow evening from public consumption, intoxication levels and public disorder, that would be facilitated by the purchase of liquor from liquor retail outlets in the area.

The early closure of both public and private liquor stores last evening was one of a number of strategies employed to minimize access and consumption of alcohol on the streets, and to address the public safety risks. By all accounts, the early closure of liquor stores had a significant and positive impact on consumption, intoxication levels and public disorder.

Under section 6 of the Liquor Control and Licensing Act, the General Manager has a statutory duty to supervise the conduct of all licensed establishments. Under section 23 of the Act, the General Manager may suspend or impose conditions on a licence for a period not exceeding 24 hours if, in the opinion of the General Manager, it is in the public interest to do so. Based on the information provided to me, I have concluded that it is in the public interest to close liquor retail stores early, consequently **I am imposing a term and condition on your retail store licence that the store must close at 4 p.m. on Wednesday, June 15th, 2011, rather than 11 p.m. as indicated on your liquor licence.**

Government liquor stores will close voluntarily at 4 p.m. as well.

Please be assured that I am acutely aware of the sales and business impacts an earlier closure has on your licensee retail store business and on your customers, however I must balance that consideration with the overriding need to protect public safety and the public interest in the sale and consumption of liquor.

Sincerely,  
Etc.

Karen Ayers  
Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch  
(250) 952-5791

**Ayers, Karen J SG:EX**

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 10:15 AM  
**To:** Chambers, Jay LDB:EX  
**Subject:** RE: Store Closures

It was the police who requested the closure because of large crowds. My information is that the crowds had dispersed by the time the closure was undertaken, so the closure likely was not necessary.

---

**From:** Chambers, Jay LDB:EX  
**Sent:** Tuesday, June 14, 2011 9:52 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** RE: Store Closures

Thanks Karen - fyi I was just advised that when we closed down 8th and Cambie there were only 3 customers in the store. At what time did your staff say there was a problem ?

Jay

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 8:28 AM  
**To:** Chambers, Jay LDB:EX  
**Subject:** RE: Store Closures

Based on what I know so far I would expect that to be the case. A final decision will be made once I hear back from the VPD and LCLB staff this morning as to whether the closures had a significant and positive impact. I expect it did, but will make the decision on the basis of the full and complete information. Will get back to you asap this morning.

---

**From:** Chambers, Jay LDB:EX  
**Sent:** Tuesday, June 14, 2011 7:16 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Store Closures

Hi Karen I am being asked if the stores in DT Vancouver will be closing at 4:00 pm tomorrow due to the hockey game. The concern of course is staffing costs.

As tomorrow is game 7 and it is in Vancouver is your direction going to be to close them at 4:00 pm ?

Thanks

Jay

**Ayers, Karen J SG:EX**

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In Consultation With Vancouver PD

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**From:** Ayers, Karen J SG:EX [<mailto:Karen.Ayers@gov.bc.ca>]

**Sent:** Tuesday, June 14, 2011 10:14 AM

**To:** LePard, Doug

**Cc:** Houghton, Lindsey; McGuinness, Jana; CHU, Jim; Nelmes, Dave; Purdy, Mike; Lemcke, Warren; Palmer, Adam; Edmundson, Bruce SG:EX; Lister, Donna O SG:EX

**Subject:** RE: liquor closures

Thanks Doug. This is comprehensive and very helpful. Will get back to you asap.

Karen

In Consultation With Vancouver PD

In Consultation With Vancouver PD

**Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 2:11 PM  
**To:** Stephenson, Cindy SG:EX; Cournoyer, Vince GCPE:EX  
**Subject:** FW: liquor closures

In Consultation With Vancouver PD

Under Consultation with Vancouver PD

## **Ayers, Karen J SG:EX**

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**From:** Lister, Donna O SG:EX  
**Sent:** Tuesday, June 14, 2011 8:54 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: In case you didn't see this re overcrowding at 2 LP's

And I should add that all the police officers we talked to last night were very very happy with the closures, all said it made a huge difference. I also found out that the complaint from transit police about the 8th and Cambie GLS was over an hour old when I got it

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 08:48 AM  
**To:** Lister, Donna O SG:EX  
**Subject:** RE: In case you didn't see this re overcrowding at 2 LP's

YES!

---

**From:** Lister, Donna O SG:EX  
**Sent:** Tuesday, June 14, 2011 8:48 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: In case you didn't see this re overcrowding at 2 LP's

Very, but it will be all over tomorrow nite. Hopefully on a positive note!

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 08:45 AM  
**To:** Lister, Donna O SG:EX  
**Subject:** RE: In case you didn't see this re overcrowding at 2 LP's

Thanks. You must be tired....

---

**From:** Lister, Donna O SG:EX  
**Sent:** Tuesday, June 14, 2011 8:45 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: In case you didn't see this re overcrowding at 2 LP's

We heard last night that the fire department had observed overcrowding, we will be requesting their reports

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 08:41 AM  
**To:** Lister, Donna O SG:EX  
**Subject:** In case you didn't see this re overcrowding at 2 LP's

### **Emergency staff praise well-behaved crowds**

The Province  
Tuesday, June 14, 2011

I don't believe in jinxes. So, with the Stanley Cup final down to Game 7 right here in Vancouver on Wednesday, I'll go ahead and tell you what emergency personnel have been saying: Hockey crowds have so far behaved very well.

**Vancouver police spokeswoman Const. Jana McGuinness must not believe in jinxes either. I asked her if the highest-stakes-of-all game on Wednesday was going to put police on a heightened footing.**

**"We're prepared for anything," McGuinness said.**

**McGuinness has reason to express confidence, and risk that potential famous-last-words evaluation of the force's level of preparation. Although public drinking has been rampant -Vancouver and transit cops poured out liquor nearly 3,000 times on Game 5 night Friday -police have had no serious incidents related to the Cup, McGuinness said.**

**"We've seen relatively few problems apart from the open drinking," McGuinness said. "We've been very busy with street disorder. We're dealing with alcohol-fuelled fights in the later hours of the night."**

The level of mayhem, however, has not been drastically different from that occurring on some summer nights in the downtown entertainment district, McGuinness said.

When 100,000 revellers took to the streets Friday, police arrested 24 people and issued 120 tickets. Some of those apprehended and cited had been fighting, but McGuinness could not provide a specific number related to violent incidents.

The 5 p.m. start times have had a positive effect on the downtown atmosphere, said Vancouver police crowd-control unit Sgt. Matt Clarke. "It makes a more diverse crowd, all ages, and it's more fun," Clarke said. "You get families coming down. There's genuine excitement about the hockey."

Paramedics have been attending to a variety of medical issues among Cup throngs, said B.C. Ambulance Service spokeswoman Kristy Anderson.

"What we've been seeing are what you sort of normally see in crowds: the slips and falls, rolled ankles on the sidewalks, sick people, fainting," Anderson said.

"We really have been seeing great crowds and people have generally been well-behaved. It's been a good experience for us."

**Proprietors of two Granville Street nightclubs behaved quite badly, according to the Vancouver Fire Department. Both had received verbal warnings after fire inspectors found their premises over legal capacity on the night of the first Cup game June 1.**

**On Friday night, inspectors found the two clubs had almost double the number of permitted patrons, said Les Sziklai, deputy chief of fire prevention for the Vancouver Fire Department. "One of [the proprietors] said, 'Well, uh, a bunch of people came and they wanted to come in. How could I turn them down?'" Sziklai said. "It was unacceptable."**

The club owners face fines up to \$100,000, he said.

Wednesday, of course, could change the crowd dynamic significantly, particularly if Canuck fans' hopes for a Stanley Cup victory are crushed, and drunkenness and disappointment boil over into violence.

Police are hoping the Canucks take the Cup, though it would mean a very long night.

**"With a win, it'll be dusk to dawn for crowds," McGuinness said Monday near the downtown outdoor-viewing areas. "We'll be out here working till the sun comes up."**

Karen Ayers

Assistant Deputy Minister and General Manager

Liquor Control and Licensing Branch

(250) 952-5791

## Ayers, Karen J SG:EX

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**From:** Lister, Donna O SG:EX  
**Sent:** Tuesday, June 14, 2011 8:46 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: Store closures

Absolutely

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**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 08:45 AM  
**To:** Lister, Donna O SG:EX  
**Cc:** Edmundson, Bruce SG:EX  
**Subject:** RE: Store closures

I realize there would be other factors (such as the Canuck loss) that would influence the behaviour of the crowd, but from your perspective the closures had a significant and positive impact?

---

**From:** Lister, Donna O SG:EX  
**Sent:** Tuesday, June 14, 2011 8:41 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: Store closures

We observed that although there was almost as many people pre and post game, most did not appear to be intoxicated. We noted that the alleys did not have the numbers of people consuming. We did not see very many empty liquor containers on the street. Although many people left Rogers and the large screen site and headed up to Granville, it was less frenetic. It was also much easier to walk through the crowds.

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Tuesday, June 14, 2011 08:31 AM  
**To:** 'LePard, Doug' <[doug.lepard@vpd.ca](mailto:doug.lepard@vpd.ca)>; Lister, Donna O SG:EX  
**Cc:** Edmundson, Bruce SG:EX  
**Subject:** Store closures

Good morning. Could you please provide me with information from last night, such as liquor pour outs, SIPP arrests, observed levels of intoxication, disorder and violence, etc – whatever information would be relevant so that I can make a decision as early as possible today regarding possible closures for tomorrow night's game. Although I would expect that the closures had a significant and positive effect based on my understanding so far, data or information from you folks would confirm or refute that. Thanks.

Karen Ayers

Assistant Deputy Minister and General Manager

Liquor Control and Licensing Branch

(250) 952-5791

**Ayers, Karen J SG:EX**

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In Consultation With Vancouver PD

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**From:** Ayers, Karen J SG:EX [<mailto:Karen.Ayers@gov.bc.ca>]  
**Sent:** Tuesday, June 14, 2011 08:36 AM  
**To:** LePard, Doug  
**Cc:** Edmundson, Bruce SG:EX <[Bruce.Edmundson@gov.bc.ca](mailto:Bruce.Edmundson@gov.bc.ca)>; "Lister, '@Donna.O.SG:EX' <[@Donna.O.SG:EX](mailto:Lister, '@Donna.O.SG:EX')>; CHU, Jim; Purdy, Mike; Nelmes, Dave  
**Subject:** RE: Store closures

Excellent – thanks. Is it possible to get any information from BC Ambulance – I don't have any contact information for the 2 call participants from Sunday.

In Consultation With Vancouver PD

---

**From:** Ayers, Karen J SG:EX [<mailto:Karen.Ayers@gov.bc.ca>]  
**Sent:** Tuesday, June 14, 2011 08:31 AM  
**To:** LePard, Doug; Lister, Donna O SG:EX <[Donna.Lister@gov.bc.ca](mailto:Donna.Lister@gov.bc.ca)>  
**Cc:** Edmundson, Bruce SG:EX <[Bruce.Edmundson@gov.bc.ca](mailto:Bruce.Edmundson@gov.bc.ca)>

**Subject:** Store closures

Good morning. Could you please provide me with information from last night, such as liquor pour outs, SIPP arrests, observed levels of intoxication, disorder and violence, etc – whatever information would be relevant so that I can make a decision as early as possible today regarding possible closures for tomorrow night's game. Although I would expect that the closures had a significant and positive effect based on my understanding so far, data or information from you folks would confirm or refute that. Thanks.

Karen Ayers  
Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch  
(250) 952-5791

## Ayers, Karen J SG:EX

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**From:** Edmundson, Bruce SG:EX  
**Sent:** Monday, June 13, 2011 6:07 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re:

We did not formally request. I advised Donna to be prepared should the decision be to close. And Alex is with her and able to advise her colleagues.

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 05:57 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re:

Yes - was somewhat of a crowd that has now dissipated. A bit of a concern as now we have asked police to facilitate closure when their resources could be better deployed elsewhere and the store staff will wonder why the closure before the planned 8 pm closure.

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Monday, June 13, 2011 05:54 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Fw:

Sounds like a false alarm.

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Monday, June 13, 2011 05:43 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:**

Its dead inside now, just did a walkthrough

## **Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 6:06 PM  
**To:** Lister, Donna O SG:EX; Edmundson, Bruce SG:EX  
**Subject:** Re: GLS at 8th and Cambie

Excellent - thanks.

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Monday, June 13, 2011 06:03 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: GLS at 8th and Cambie

8 police officers and 2 lclb types have assisted in the closure. The manager was very happy and grateful

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 05:54 PM  
**To:** Lister, Donna O SG:EX  
**Cc:** Edmundson, Bruce SG:EX  
**Subject:** Re: GLS at 8th and Cambie

Too late I think as the Manager was already instructed to tell them to close.

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Monday, June 13, 2011 05:53 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: GLS at 8th and Cambie

You are right, since there is nothing happening right now then I suppose closing is their choice at this time. Sorry, this info came to me via mike purdy, he was advised my transit police, the skytrain station is 1/2 block away.

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 05:49 PM  
**To:** Lister, Donna O SG:EX  
**Subject:** Re: GLS at 8th and Cambie

Well if there is no issue then why do they need to close???

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Monday, June 13, 2011 05:48 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: GLS at 8th and Cambie

I just did a walkthrough and any crowd that was there is now gone. There should be no safety concerns to close but I will have alex contact mike purdy to assign a unit

----- Original Message -----

From: Ayers, Karen J SG:EX

Sent: Monday, June 13, 2011 05:46 PM

To: Lister, Donna O SG:EX; Edmundson, Bruce SG:EX; 'doug.lepard@vpd.ca' <[doug.lepard@vpd.ca](mailto:doug.lepard@vpd.ca)>

Subject: GLS at 8th and Cambie

Jay Chambers will have the store closed - but wants the police to help facilitate the closure. There is concern about the safety of staff.

Karen Ayers

S.22

**Ayers, Karen J SG:EX**

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 5:53 PM  
**To:** 'doug.lepard@vpd.ca'  
**Subject:** Re: GLS at 8th and Cambie

Thanks.

In Consultation With Vancouver PD

----- Original Message -----

From: Ayers, Karen J SG:EX [<mailto:Karen.Ayers@gov.bc.ca>]  
Sent: Monday, June 13, 2011 05:46 PM  
To: Lister, Donna O SG:EX <[Donna.Lister@gov.bc.ca](mailto:Donna.Lister@gov.bc.ca)>; Edmundson, Bruce SG:EX  
<[Bruce.Edmundson@gov.bc.ca](mailto:Bruce.Edmundson@gov.bc.ca)>; LePard, Doug  
Subject: GLS at 8th and Cambie

Jay Chambers will have the store closed - but wants the police to help facilitate the closure. There is concern about the safety of staff.

Karen Ayers

S.22

## **Ayers, Karen J SG:EX**

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 5:10 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re: Media Requests ~ MPSSG ~ June 13, 2011

Yes weird coverage. Not one I just watched got the story right. Good lesson in why not to trust media reports.

---

**From:** Edmundson, Bruce SG:EX  
**Sent:** Monday, June 13, 2011 05:02 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: Media Requests ~ MPSSG ~ June 13, 2011

CBC tv keeps referring to it as the SG's decision.

One LRS outside area (the Astoria) called to say someone had phoned it and told them they had to close. We double checked and it is outside. They were called back and advised that absent any hand delivered letter there were no changes to their license.

Another saying he was from Steamworks called and asked if they were going to be closed. Cindy called the head office and the store and no one had placed any such call. The letter was issued shortly thereafter.

May be a mischief maker.

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 04:30 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Fw: Media Requests ~ MPSSG ~ June 13, 2011

Lots of media inquiries.

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, June 13, 2011 04:29 PM  
**To:** Cournoyer, Vince GCPE:EX; Haltner, Christine GCPE:EX; Ayers, Karen J SG:EX; Bill, Karen F SG:EX; Denlinger, Becky SG:EX; Indridson, Ian GCPE:EX; Karn, David GCPE:EX; Leek, Claire SG:EX; Li, Jessica P GCPE:EX; McCaffrey, Julianne GCPE:EX; Murry, Karen GCPE:EX; Sitter, Donna GCPE:EX; Wanamaker, Lori SG:EX; Leibel, Norm SG:EX; Sturko, Derek MCF:EX; Lapointe, Lisa SG:EX; Douglas, Marc SG:EX; Steinbach, Christopher G SG:EX; Pauliszyn, Robert GCPE:EX; Gleeson, Kelly T GCPE:EX; Murphy, Bernadette GCPE:EX; Ryan, Fergus GCPE:EX  
**Subject:** Media Requests ~ MPSSG ~ June 13, 2011

Vancouver Sun (Laura Kane)

CBC (Terry Donnelly)

CBC (Jeff Davies)

CBC (Mike Lanala)

CBC (Sophie Rousseau)

Globe and Mail (Ian Bailey)

CBC (Daniel Hallen)

CKWX (Dan Burritt)

CKNW (Terry Shintz)

Province (Cassidy Olivier)

Globe and Mail (Sonny Dhillon)

24 Hours (Stephanie Ip)

CTV.ca (Ian Munroe)

Georgia Straight (Stephen Thomson)

**ISSUE: 4pm Closure of downtown Vancouver liquor stores.** Requested confirmation of this and the rationale.

**STATUS: Minister statement sent to reporters. The Liquor Control and Licensing Branch received information from, and consulted with, provincial liquor enforcement staff, Vancouver Police, the BC Ambulance Service and Vancouver Coastal Health. The general manager of the Liquor Control and Licensing Branch has concluded there is a real and serious threat to public safety from the public consumption of alcohol, intoxication levels and public disorder. Therefore, the general manager has ordered that the six public and 13 private liquor stores in downtown Vancouver close at 4 p.m. today. This was done during the Olympics and there was an immediate reduction of alcohol-related violence and disorder.**

CKPG TV (Ashley Morgan)

Non-Responsive

---

Tasha Schollen

Government Communications and Public Engagement

Ministry of Public Safety and Solicitor General

## **Ayers, Karen J SG:EX**

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**From:** Meseyton, Robert SG:EX  
**Sent:** Monday, June 13, 2011 3:33 PM  
**To:** LCLB-ALL STAFF  
**Subject:** Vancouver LRS Closures  
**Attachments:** Downtown Vancouver Licensee Letter (Early Closure Jun 13 for Hockey Playoffs) Final No Cliff.docx.pdf

To All Staff,

I must apologize for my sending the previous email to you with the incorrect subject line "Draft Message to Staff".

While the text and the attachment are correct, the subject line should have read "Vancouver LRS Closures". I should have also made it clear that the message was being forwarded from Karen Ayers.

Sorry for any confusion this may have caused.

**Robert Meseyton**, BCom (Hon)  
Acting Executive Administrative Assistant to  
Karen Ayers, Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch

---

Ministry of Public Safety and Solicitor General  
4th Floor, 3350 Douglas Street  
Phone: 250-952-5777  
Email: [Robert.Meseyton@gov.bc.ca](mailto:Robert.Meseyton@gov.bc.ca)

Please consider the environment before printing this email.

Large capacity crowds are expected this evening in downtown Vancouver as a result of the Vancouver Canucks Stanley Cup run. LCLB staff, VPD, and the BC Ambulance service have reported escalating crowds and public disorder in an ascending scale since the playoffs began. For this past Friday night's game, VPD reported 2,300 liquor pour outs and the Greater Vancouver Transit Authority reported over 800 liquor pour outs.

Given there is a real and serious threat to public safety this evening from public consumption, intoxication and disorder, I have ordered private liquor retail outlets in downtown Vancouver and the West End to close at 4 pm. Government liquor stores, VQA and independent wine stores are closing voluntarily at the same time.

I would like to thank C&E staff for their role, not only those working in the downtown core, but in communities throughout the province, for their role in helping to prevent liquor related issues throughout the playoffs.

Attached for your information is a copy of the letter we provided to private liquor stores.

## Ayers, Karen J SG:EX

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, June 13, 2011 2:22 PM  
**To:** Pauliszyn, Robert GCPE:EX; Douglas, Marc SG:EX  
**Cc:** Wanamaker, Lori SG:EX; Ayers, Karen J SG:EX; Cournoyer, Vince GCPE:EX  
**Subject:** RE: Bond orders early liquor store closures

Already done.

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 2:22 PM  
**To:** Douglas, Marc SG:EX  
**Cc:** Wanamaker, Lori SG:EX; Ayers, Karen J SG:EX; Schollen, Tasha GCPE:EX; Cournoyer, Vince GCPE:EX  
**Subject:** FW: Bond orders early liquor store closures

We are calling them to clarify that it was the GM's decision.

---

**From:** [tno@gov.bc.ca](mailto:tno@gov.bc.ca) [<mailto:tno@gov.bc.ca>]  
**Sent:** Monday, June 13, 2011 2:21 PM  
**To:** Pauliszyn, Robert GCPE:EX  
**Subject:** TNO: Bond orders early liquor store closures

CKNW

13-Jun-2011 14:00

News reader: Saying alcohol consumption reached an unacceptable level during Friday's game 5, BC's top cop is ordering all downtown liquor stores to close at four o'clock this afternoon.

Reporter: Solicitor General Shirley Bond points out there was an immediate drop in alcohol-related violence when the same thing was done last year during the Olympics. Bond says the decision to close liquor outlets early is made on a day-by-day basis. She adds the government is aware the move will inconvenience some people, but says protecting public safety is an overriding concern.

News reader: The operator of at least one private liquor store downtown not happy about having to close up early.

Reporter: The manager at Jimmy's private liquor store says she'll be closed at four o'clock. She would not speak on tape or give us her name, but says she's not happy about it.

The store is just a block away from Georgia Street, where thousands of people will gather to watch the game on outdoor TVs.

Liquor stores will lose thousands of dollars in revenue because of the closures.

[pssg, xrz, csc]

TNO...

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**Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 2:03 PM  
**To:** Stephenson, Cindy SG:EX  
**Subject:** Re: Draft message to staff

I will send it out

---

**From:** Stephenson, Cindy SG:EX  
**Sent:** Monday, June 13, 2011 01:57 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** RE: Draft message to staff

Are you OK with sending it out immediately, and who should it come out from?

***Cindy Stephenson***

Policy, Planning and Communications  
Liquor Control and Licensing Branch  
Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761  
New Location: 4th floor, 3350 Douglas Street, Victoria BC

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 1:52 PM  
**To:** Stephenson, Cindy SG:EX; Edmundson, Bruce SG:EX; Bieller, Barry SG:EX  
**Subject:** Re: Draft message to staff

Looks good.

---

**From:** Stephenson, Cindy SG:EX  
**Sent:** Monday, June 13, 2011 01:47 PM  
**To:** Ayers, Karen J SG:EX; Edmundson, Bruce SG:EX; Bieller, Barry SG:EX  
**Subject:** Draft message to staff

Large capacity crowds are expected this evening in downtown Vancouver as a result of the Vancouver Canucks Stanley Cup run. LCLB staff, VPD, and the BC Ambulance service have reported escalating crowds and public disorder in an ascending scale since the playoffs began. For this past Friday night's game, VPD reported 2,300 liquor pour outs and the Greater Vancouver Transit Authority reported over 800 liquor pour outs.

Given there is a real and serious threat to public safety this evening from public consumption, intoxication and disorder, I have ordered private liquor retail outlets in downtown Vancouver and the West End to close at 4 pm. Government liquor stores, VQA and independent wine stores are closing voluntarily at the same time.

I would like to thank C&E staff for their role, not only those working in the downtown core, but in communities throughout the province, for their role in helping to prevent liquor related issues throughout the playoffs.

Attached for your information is a copy of the letter we provided to private liquor stores.

<<Downtown Vancouver Licensee Letter (Early Closure Jun 13 for Hockey Playoffs) Final No Cliff.docx.pdf>>

***Cindy Stephenson***

Policy, Planning and Communications  
Liquor Control and Licensing Branch  
Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761

New Location: 4th floor, 3350 Douglas Street, Victoria BC



June 13, 2011

Dear Licensee,

Large capacity crowds are expected this evening in the downtown core of Vancouver to attend public event spaces and celebrate the Vancouver Canucks Stanley Cup run. The Vancouver Police (VPD), my staff, and the BC Ambulance Service report escalating crowds and public disorder in an ascending scale since the hockey playoffs began. For this past Friday night's game VPD report 2,300 liquor pour outs and the Greater Vancouver Transit Authority report over 800 liquor pour outs.

VPD and my staff say the demographics of the crowds are younger and less family focussed leading up to, during and especially after the game than what was experienced during the Olympics. My staff have reported numerous and continuous incidents of impaired minors. Both agencies describe the crowds around liquor stores as chaotic. Especially troubling are incidents of bootlegging where liquor is being purchased from licensee retail stores and is immediately being resold to minors for public consumption.

The pre-game, game time, and post game purchases of liquor by those who have already consumed as a means to refuel is of significant concern. Police report impaired individuals going through the crowds and indiscriminately assaulting individuals. BC Ambulance Service reports that they were unable to do their work at the levels necessary due to the crowds and incidents of intoxication. VPD also report post game levels of gross intoxication and public disorder of the same nature that has led to violence in the past.

As a result of the above, I have concluded that there is a real and serious threat to public safety this evening from public consumption, intoxication levels and public disorder that would be facilitated by the purchase of liquor from liquor retail outlets in the area.

Authorities are employing various strategies to minimize access and consumption of alcohol on the streets, and to address the public safety risks. During the Olympics, by all accounts, the early closure of both public and private liquor stores had a significant and positive impact on consumption, intoxication levels and public disorder when there was an equivalent risk to public safety. Arguably the risk may now be even greater.

.../2

Ministry of Public Safety  
and Solicitor General

Liquor Control and  
Licensing Branch

Mailing Address:  
PO Box 9292 Stn Prov Govt  
Victoria BC V8W 9J8

Telephone: 250 952-5787  
Facsimile: 250 952-7066

Location:  
Fourth Floor, 3350 Douglas Street  
Victoria, BC V8Z 3L1

[http:// www.pssg.gov.bc.ca/lclb](http://www.pssg.gov.bc.ca/lclb)

Under section 6 of the *Liquor Control and Licensing Act*, the General Manager has a statutory duty to supervise the conduct of all licensed establishments. Under section 23 of the Act, the General Manager may suspend or impose conditions on a licence for a period not exceeding 24 hours if, in the opinion of the General Manager, it is in the public interest to do so. Based on the information provided to me, I have concluded that it is in the public interest to close liquor retail stores early, consequently **I am imposing a condition on your retail store licence that the store must close at 4 p.m. on Monday, June 13th, 2011, rather than 11 p.m. as indicated on your liquor licence.**

Government Liquor Stores will close voluntarily at 4 p.m. as well.

As there is a continuing need to ensure protection of public safety and the public interest, I will be making an ongoing assessment as to whether an earlier closing of stores or other conditions are warranted over the remainder of the Stanley Cup series.

Please be assured that I am acutely aware of the sales and business impacts an earlier closure has on your licensee retail business and on your customers, however I must balance that consideration with the overriding need to protect public safety and the public interest in the sale and consumption of liquor.

Yours sincerely,



Karen Ayers,  
Assistant Deputy Minister  
and General Manager

pc: Bruce Edmundson, Deputy General Manager, Liquor Control and Licensing Branch  
Donna Lister, Vancouver Regional Manager, Liquor Control and Licensing Branch  
Doug Lepard, Deputy Chief of Operations, Vancouver Police Department  
Will Johnston, Chief Licence Inspector, City of Vancouver

Jay Chambers, General Manager, Liquor Distribution Branch  
Coal Harbour Liquor Store  
Crosstown Liquor Store  
Denman Place Wines  
Dover Arms Liquor Store  
Jimmy's Cold Beer and Wine Store  
Liberty Wines  
Sheraton Vancouver Fine Spirits  
Spirit of Howe Beer and Wine  
St. Regis Fines Wines and Spirits  
Steamworks Licensee Retail Store  
Sutton Place Wine Merchant  
Viti Wine and Lagers  
Yaletown Liquor Store

**Ayers, Karen J SG:EX**

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**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, June 13, 2011 1:40 PM  
**To:** Douglas, Marc SG:EX; Ayers, Karen J SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Sitter, Donna GCPE:EX  
**Subject:** RE: VPD asking us to issue a statement

Statement has now been sent to:

- CKNW
- Vancouver Sun
- CBC Radio

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**From:** Douglas, Marc SG:EX  
**Sent:** Monday, June 13, 2011 1:38 PM  
**To:** Ayers, Karen J SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Schollen, Tasha GCPE:EX  
**Subject:** Re: VPD asking us to issue a statement

Let's send out at 2pm.

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 01:37 PM  
**To:** Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX  
**Cc:** Schollen, Tasha GCPE:EX  
**Subject:** Re: VPD asking us to issue a statement

I agree.

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 01:34 PM  
**To:** Ayers, Karen J SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX  
**Cc:** Schollen, Tasha GCPE:EX  
**Subject:** VPD asking us to issue a statement

Unfortunately, LDB posted a notice to their website informing their customers that they would be closing their downtown stores at 4 pm, and they attributed it as due to a request from the VPD. They've since corrected that but VPD is asking that we put out a statement to clarify who's decision it was to shut stores down early, as they have received 20 to 30 calls. I know we wanted to avoid doing a proactive release in advance, but the horse has left the barn. I suggest we just send out the Minister's Statement to Vancouver media.

**Statement from Minister of Public Safety and Solicitor General regarding the closure of Downtown Vancouver Liquor Stores at 4p.m. today:**

It is incredible to see the province come together to cheer-on our Canucks. Last Friday, there was an estimated 100,000 people gathered in downtown Vancouver and that number is expected to increase following tonight's game. Unfortunately, alcohol consumption on the streets and public intoxication reached an unacceptable level

on Friday and we have a responsibility to ensure everyone can enjoy public events and celebrations in a safe manner.

The Liquor Control and Licensing Branch received information from, and consulted with, provincial liquor enforcement staff, Vancouver Police, the BC Ambulance Service and Vancouver Coastal Health. The general manager of the Liquor Control and Licensing Branch has concluded there is a real and serious threat to public safety from the public consumption of alcohol, intoxication levels and public disorder. Therefore, the general manager has ordered that the 6 public and 13 private liquor stores in downtown Vancouver close at 4 p.m. today. This was done during the Olympics and there was an immediate reduction of alcohol-related violence and disorder.

The decision to close liquor outlets early is made on a day-by-day basis and the decision is not taken lightly. We are aware of the inconvenience for customers and the impact on the businesses that must close early. However, protecting public safety must be our overriding concern.

Police will be out early to meet the crowds coming into the downtown core. Officers will be concentrating on liquor enforcement at SkyTrain stations, the Georgia Street fan zone and in the Granville Entertainment District throughout the evening.

Let's show the world once again that British Columbians know how to celebrate in a safe and responsible manner.

## **Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 12:35 PM  
**To:** Lister, Donna O SG:EX  
**Subject:** RE: Store Addresses

Good thanks

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**From:** Lister, Donna O SG:EX  
**Sent:** Monday, June 13, 2011 12:27 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** RE: Store Addresses

Thanks Karen, we will be heading out shortly. I will advise you when we are done  
d

*Donna Lister*

Vancouver Regional Manager SPC  
Liquor Control and Licensing Branch  
Compliance and Enforcement Division  
Ph: 604-775-0075  
fax: 604-775-0044  
[donna.lister@gov.bc.ca](mailto:donna.lister@gov.bc.ca)

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**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 12:07 PM  
**To:** Lister, Donna O SG:EX  
**Subject:** FW: Store Addresses

Not sure if it helps but here's the address list from last time round.

---

**From:** Ayers, Karen J HSD:EX  
**Sent:** Saturday, February 27, 2010 11:39 AM  
**To:** 'mike.serr@vpd.ca'  
**Subject:** Fw: Store Addresses

Mike - in case you need them the list with addresses from yesterday is below (just make sure it's today's letter that's delivered not the one below as that letter is dated yesterday). Thanks.

---

**From:** Ayers, Karen J HSD:EX  
**To:** 'Lemcke, Warren' <[warren.lemcke@vpd.ca](mailto:warren.lemcke@vpd.ca)>  
**Cc:** Edmundson, Bruce HSD:EX; Noorani, Shahid HSD:EX; 'Windsor, Barb' <[barb.windsor@vancouver.ca](mailto:barb.windsor@vancouver.ca)>; Chambers, Jay LDB:EX; Lister, Donna O HSD:EX  
**Sent:** Fri Feb 26 09:18:02 2010  
**Subject:** RE: Stores

Warren – thanks for assisting by delivering the letters. Attached is the closure letter, and a list of licensees and addresses, to facilitate delivery.

<<LRS Licensees and addresses.docx>> <<Closure Notification 2.26.2010 - planned.pdf>>

Karen Ayers

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**From:** Ayers, Karen J HSD:EX  
**Sent:** Friday, February 26, 2010 9:00 AM  
**To:** Lister, Donna O HSD:EX; Noorani, Shahid HSD:EX; 'Lemcke, Warren'; 'Windsor, Barb'; Chambers, Jay LDB:EX  
**Cc:** Edmundson, Bruce HSD:EX  
**Subject:** Stores  
**Importance:** High

Stores will be closing at 7 this evening.

Warren: are your staff able to assist by delivering the letters to the 15 LRS? Our staff aren't scheduled to start shift until 5 pm so we would need to call some of them in early.

Karen Ayers

Assistant Deputy Minister and General Manager

Liquor Control and Licensing Branch

(250) 387-9131

**Ayers, Karen J SG:EX**

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**From:** Stephenson, Cindy SG:EX  
**Sent:** Monday, June 13, 2011 12:29 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** FW: FOR APPROVAL: IN\_Store Hours  
**Attachments:** LCLB - Early Liquor Stores Closure - June 13, 2011.doc  
  
**Importance:** High

***Cindy Stephenson***

Policy, Planning and Communications  
Liquor Control and Licensing Branch  
Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761  
New Location: 4th floor, 3350 Douglas Street, Victoria BC

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**From:** Cournoyer, Vince GCPE:EX  
**Sent:** Monday, June 13, 2011 12:28 PM  
**To:** Stephenson, Cindy SG:EX  
**Subject:** FOR APPROVAL: IN\_Store Hours

Vince Cournoyer  
Public Affairs Officer  
Ministry of Public Safety and Solicitor General  
250 387-0520  
250 413-7326 (cell)

**ADVICE TO MINISTER**

<p style="text-align: center;"><b>CONFIDENTIAL ISSUES NOTE</b></p> <p>Ministry of Public Safety and Solicitor General Date: June 13, 2011 Minister Responsible: Hon. Shirley Bond</p>	<p style="text-align: center;"><b>DRAFT</b></p> <p style="text-align: center;"><b>Vancouver Liquor Store Early Closure</b></p>
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**SUGGESTED RESPONSES:**

- It's incredible to see the province come together to cheer-on our Canucks.
- Last Friday, there was an estimated 100,000 people gathered in downtown Vancouver and that number is expected to increase following tonight's game.
- Last Friday, alcohol consumption on the streets, public intoxication and public disorder reached an unacceptable level.
- We have a responsibility to do what we can to make sure everyone, especially families with children, are able to join the festivities in our public places and be safe while they celebrate.
- The Liquor Control and Licensing Branch received information from, and consulted with, provincial liquor enforcement staff, Vancouver police, the BC Ambulance Service and Vancouver Coastal Health.
- The general manager of the Liquor Control and Licensing Branch has concluded there is a real and serious threat to public safety from the public consumption of alcohol, intoxication levels and public disorder.

- Therefore, the general manager has ordered that public and private liquor stores in downtown Vancouver close at 4 p.m. today.
- I fully support that decision.
- This was done during the Olympics and there was an immediate reduction of alcohol-related violence and disorder.
- The decision to close liquor outlets early is done on a day-by-day basis.
- This is decision is not taken lightly.
- We are aware of the impact on the businesses that must close early, however protecting public safety must be our overriding concern.
- Police will be out early to meet the crowds coming into the downtown core.
- Officers will be concentrating on liquor enforcement at SkyTrain stations, the Georgia Street fan zone and in the Granville Entertainment District throughout the evening.
- Let's show the world once again that British Columbians know how to celebrate.

## ADVICE TO MINISTER

S.13

## **BACKGROUND:**

**The general manager of the Liquor Control and Licensing Branch, after speaking with the Vancouver Police Department, reps from BC Ambulance Service and St Paul's Hospital, is ordering all liquor stores in downtown Vancouver and the West End to close at 4 p.m. on Monday, June 13, 2011 – both public and private stores.**

The authority to order early closure rests solely with the general manager under the Liquor Control and Licensing Act

The decision to adjust store hours is made under section 23 of the Liquor Control and Licensing Act which gives the General Manager of the Liquor Control and Licensing Branch the power to temporarily suspend or impose conditions on a liquor licence for up to 24 hours where it is in the interest of public safety to do so.

The decision to order liquor stores to reduce their hours is made on a day-to-day basis.

During the Olympics the general manager exercised the authority to temporarily alter the terms and conditions of licensee retail stores by ordering them to close early on four days.

### **Process for altering the terms and conditions of licensee retail stores:**

If, based on information from local liquor inspectors and/or the VPD, the LCLB **general manager determines that an extraordinary situation exists where public safety is at risk and reducing the hours of liquor retailers in downtown Vancouver will help protect public safety, she will draft a written notice** of the change of the terms and conditions of the liquor licence and local inspectors will hand-deliver the letter to each liquor retailer that is affected.

**The temporary change to liquor store hours of operation will be in effect for that day only.** The general manager will assess the situation on a daily basis to decide if public safety remains in jeopardy and therefore warrants additional early closures.

## **ADVICE TO MINISTER**

### Police Stats: [increasing liquor-related incidences]

#### Game 5:

- 2000 liquor pour-outs (VPD)
- 850 liquor pour-outs (South Coast BC Transportation Authority Police)
- 120 violation tickets issued (fighting, liquor offences, public urination)
- 2 dozen arrests for breach of the peace and public intoxication

#### Game 4:

- 201 Liquor Pour-outs
- 39 Violation Tickets (traffic violations/public urination/open liquor)
- 2 Arrests for Breach of the Peace
- 1 Arrests for Public Intoxication

#### Game 3:

- 151 Liquor pour-outs
- 25 Violation tickets
- 2 Breach of Peace Arrests
- 1 Arrest for Public Intoxication

#### Game 2:

- 891 Liquor pour-outs
- 40 Violation tickets
- 28 Breach of Peace Arrests
- 18 Arrests for Public Intoxication

### Affected Liquor Stores:

#### Private Stores.

- Coal Harbour Liquor Store
- Crosstown Liquor Store
- Denman Place Wines
- Dover Arms Liquor Store
- Jimmy's Cold Beer and Wine Store
- Liberty Wines
- Sheraton Vancouver Fine Spirits
- Spirit of Howe Beer and Wine
- St. Regis Fine Wines and Spirits
- Steamworks Licensee Retail Store
- Sutton Place Wine Merchant
- Viti Wine and Lagers
- Yaletown Liquor Store

## Public Stores.

- Alberni and Bute
- Robson
- Cardero
- Bute
- Yaletown
- Harbor Centre.

## **Ayers, Karen J SG:EX**

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 12:15 PM  
**To:** Pauliszyn, Robert GCPE:EX; Cournoyer, Vince GCPE:EX  
**Cc:** Sitter, Donna GCPE:EX; Stephenson, Cindy SG:EX; Edmundson, Bruce SG:EX  
**Subject:** RE: VPD

Once I have confirmed that the stores have all received the letter, then yes there is nothing that can't be released. I will let you know when the stores have all been notified.

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 12:02 PM  
**To:** Ayers, Karen J SG:EX; Cournoyer, Vince GCPE:EX  
**Cc:** Sitter, Donna GCPE:EX  
**Subject:** RE: VPD

Thanks Karen, we'll use this to supplement our issues note. VPD is going to be deferring all calls on this to us. Vince is working on a statement that we can provide to media. If asked, are we okay to provide them with a copy of the letter? Not sure if we need to or want to, but just want to ascertain in advance if that is an option.

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 11:56 AM  
**To:** Pauliszyn, Robert GCPE:EX; Cournoyer, Vince GCPE:EX  
**Subject:** RE: VPD

Looks good – like the messaging.

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 11:47 AM  
**To:** Ayers, Karen J SG:EX; Cournoyer, Vince GCPE:EX  
**Subject:** FW: VPD

With the attachment this time.

---

In Consultation With Vancouver PD

In Consultation With Vancouver PD

In Consultation With Vancouver PD

## Ayers, Karen J SG:EX

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 12:02 PM  
**To:** Ayers, Karen J SG:EX; Cournoyer, Vince GCPE:EX  
**Cc:** Sitter, Donna GCPE:EX  
**Subject:** RE: VPD

Thanks Karen, we'll use this to supplement our issues note. VPD is going to be deferring all calls on this to us. Vince is working on a statement that we can provide to media. If asked, are we okay to provide them with a copy of the letter? Not sure if we need to or want to, but just want to ascertain in advance if that is an option.

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 11:56 AM  
**To:** Pauliszyn, Robert GCPE:EX; Cournoyer, Vince GCPE:EX  
**Subject:** RE: VPD

Looks good – like the messaging.

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 11:47 AM  
**To:** Ayers, Karen J SG:EX; Cournoyer, Vince GCPE:EX  
**Subject:** FW: VPD

With the attachment this time.

In Consultation With Vancouver PD

In Consultation With Vancouver PD

In Consultation With Vancouver PD

In Consultation with Vancouver PD

## **Ayers, Karen J SG:EX**

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**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Monday, June 13, 2011 11:45 AM  
**To:** 'McGuinness, Jana'; Sitter, Donna GCPE:EX  
**Cc:** Cournoyer, Vince GCPE:EX; Wanamaker, Lori SG:EX; Ayers, Karen J SG:EX  
**Subject:** RE: VPD

Thanks Jana, Vince Cournoyer will share our messaging as soon as we get it finalized. We are just waiting for a copy of the actual letter that will be used. I have also contacted Health and will contact our Liquor Control and Enforcement Branch to review the messaging below so they are aware the reference to them.

In Consultation with Vancouver PD

In Consultation With Vancouver PD

## **Ayers, Karen J SG:EX**

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**From:** Stephenson, Cindy SG:EX  
**Sent:** Monday, June 13, 2011 11:08 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** RE: Issues Note - Closure

**Importance:** High

Are the GLS stores:  
Alberni and Bute  
Bute  
Cardero  
Harbor Centre  
Robson  
Yaletown  
8<sup>th</sup> and Cambie

PAB wants to have a statement prepared that, once word is out and they start getting calls, is released to all media. It will be from the SG, and based on the wording in the letter to stores. He asked if, if we have a fairly good draft, I could provide that to him asap. Can I forward that to him?

### ***Cindy Stephenson***

Policy, Planning and Communications  
Liquor Control and Licensing Branch  
Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761  
New Location: 4th floor, 3350 Douglas Street, Victoria BC

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 10:29 AM  
**To:** Stephenson, Cindy SG:EX  
**Subject:** Re: Issues Note - Closure

Yes

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**From:** Stephenson, Cindy SG:EX  
**Sent:** Monday, June 13, 2011 09:45 AM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Issues Note - Closure

PAB is working on this IN – they have the police stats etc from Friday, but asked for the list of stores for incorporation into the note. Are you OK with me providing that?

***Cindy Stephenson***

Policy, Planning and Communications

Liquor Control and Licensing Branch

Email: [Cindy.Stephenson@gov.bc.ca](mailto:Cindy.Stephenson@gov.bc.ca)

New Phone Number: 250 952-5761

New Location: 4th floor, 3350 Douglas Street, Victoria BC

## Ayers, Karen J SG:EX

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**From:** Chambers, Jay LDB:EX  
**Sent:** Monday, June 13, 2011 8:29 AM  
**To:** Chambers, Jay LDB:EX; Ayers, Karen J SG:EX  
**Cc:** Wanamaker, Lori SG:EX  
**Subject:** RE: Stores

**S.22** - we have six stores in the DT Vancouver core - the list I was looking at was our non Signature Stores - the sixth is our Signature Store at Thurlow and Bute which is also open on Monday until 11:00 pm.

Karen, if the Canucks lose tonight I would suspect that tomorrow everybody is going to be asking (including the press) if the early closures are going to be enforced on Wednesday as well.

Jay

-----Original Message-----

**From:** Chambers, Jay LDB:EX  
**Sent:** Monday, June 13, 2011 7:48 AM  
**To:** Ayers, Karen J SG:EX  
**Cc:** Wanamaker, Lori SG:EX  
**Subject:** RE: Stores

Will do

For your information we have five stores in the DT Vancouver core. On Monday's two of them close at 6:00 pm, one at 7:00 pm and two at 11:00 pm. As mentioned last night the reason I was hoping we could deal with it earlier was so that we could cancel shifts wherever possible.

Jay

-----Original Message-----

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 7:37 AM  
**To:** Chambers, Jay LDB:EX  
**Cc:** Wanamaker, Lori SG:EX  
**Subject:** Stores

Jay - as part of the strategy is not to advise LRS and the one VQA stores until mid-day, and to give the respective VPD and PSSG communications departments time to coordinate responses, I would ask that you not communicate the decision to your stores until around 11 am. This will also ensure some consistency in when the messaging is received by public and private stores. I realize this has an impact on LDB and your customers, but unfortunately it can't be helped. If for some reason we become aware the word is out earlier, I will let you know right away. Thanks again for your support.

Karen

**Ayers, Karen J SG:EX**

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Vancouver PD

**From:** Ayers, Karen J SG:EX [<mailto:Karen.Ayers@gov.bc.ca>]  
**Sent:** Sunday, June 12, 2011 09:52 PM  
**To:** LePard, Doug  
**Subject:** Re: our teleconference

Doug - PSSG's communications director is:

Robert Pauliszyn  
Communications Director  
Public Safety and Solicitor General  
250 213-5096

Karen

In Consultation with Vancouver PD

**Ayers, Karen J SG:EX**

---

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Sunday, June 12, 2011 9:20 PM  
**To:** Ayers, Karen J SG:EX  
**Cc:** Wanamaker, Lori SG:EX  
**Subject:** Re: Stanley Cup

Yes, no problem. Or if they can't get a hold of me they can always contact Donna Sitter as well.

Robert Pauliszyn  
Communications Director  
Public Safety and Solicitor General  
250 213-5096

----- Original Message -----

From: Ayers, Karen J SG:EX  
Sent: Sunday, June 12, 2011 08:18 PM  
To: Pauliszyn, Robert GCPE:EX  
Cc: Wanamaker, Lori SG:EX  
Subject: Re: Stanley Cup

Robert - I spoke with Deputy Chief LePard, advised him of the decision and we discussed communications. We agreed that the longer we can keep the information from becoming public the more effective the strategy, however expect that once the stores begin to be notified tomorrow early tomorrow afternoon, the media will become aware. We agreed on the need to coordinate messaging. Are you ok with me providing your contact details to Lindsay Houghton and Jana McGuinness from VPD communications so they can be in touch with you? Thanks.

----- Original Message -----

From: Pauliszyn, Robert GCPE:EX  
Sent: Sunday, June 12, 2011 05:08 PM  
To: Wanamaker, Lori SG:EX; Bond, Shirley B SG:EX  
Cc: Douglas, Marc SG:EX; Ayers, Karen J SG:EX  
Subject: Re: Stanley Cup

Thanks, understood, we'll make sure to prepare an issues note and speaking points tomorrow morning.

Robert Pauliszyn  
Communications Director  
Public Safety and Solicitor General  
250 213-5096

----- Original Message -----

From: Wanamaker, Lori SG:EX  
Sent: Sunday, June 12, 2011 05:02 PM  
To: Bond, Shirley B SG:EX  
Cc: Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX; Ayers, Karen J SG:EX  
Subject: Fw: Stanley Cup

FYI - the request to close liquor stores in downtown Vancouver was received earlier today. I have spoken to Karen and concur with her decision to close the stores tomorrow at 4pm.

Robert - during the Olympics, Minister Coleman chose not to issue any media release on the liquor store closures. As Karen notes, the less communicated, the better.

Lori

----- Original Message -----

From: Ayers, Karen J SG:EX

Sent: Sunday, June 12, 2011 03:59 PM

To: Wanamaker, Lori SG:EX

Subject: Stanley Cup

I had a conference call earlier this afternoon with the LCLB Vancouver Compliance and Enforcement managers, Vancouver Police Department Deputy Chief Doug LePard and numerous VPD officers, reps from BC Ambulance and St Paul's Hospital regarding the escalating problems of alcohol consumption.

The report from all call participants was of increasing crowds similar now in size to the Olympics, high levels of intoxication on the streets, and difficulty in controlling the crowds and protecting public safety. Prior to, during and immediately following Friday's game there were huge numbers of people fueling and "re-fueling" at the LRS, significant re-sale of liquor outside and adjacent to some LRS - some to minors - open consumption on the streets, fights and violence, people climbing up power poles and on the top of bus shelters, etc. Police pour outs of liquor exceeded 2300 on Friday which is more than double the previous game night, and at the Granville Skytrain station there were over 850 pourouts by Skytrain police.

All report the demographics of the crowds to be younger, and less family oriented than during the Olympics.

We are expecting record crowds tomorrow night as this may be the deciding game and given the escalating problems, intoxication, violence and pre-riotous behavior, I have made a decision under the Liquor Control and Licensing Act to close all liquor stores in the downtown Vancouver core at 4 pm tomorrow evening.

I have not yet communicated that decision to the VPD or to stores. I expect to notify the VPD later today, and the stores would be notified by hand delivered letter early tomorrow afternoon. We will need to work with Robert on the communications part, and with the VPD. The less communicated publicly prior to tomorrow afternoon the better in terms of. trying to prevent an increase in alcohol being brought into the downtown core because they are aware it isn't available at the stores.

Let me know if you have any questions or need further information. Thanks.

Karen

## **Ayers, Karen J SG:EX**

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**From:** Douglas, Marc SG:EX  
**Sent:** Sunday, June 12, 2011 7:08 PM  
**To:** Bond, Shirley B SG:EX; Ayers, Karen J SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Subject:** Re: Stanley Cup

At what point can I let able know?

----- Original Message -----

**From:** Bond, Shirley B SG:EX  
**Sent:** Sunday, June 12, 2011 06:40 PM  
**To:** Ayers, Karen J SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Douglas, Marc SG:EX  
**Subject:** Re: Stanley Cup

Thanks - appreciate it  
SB

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Sunday, June 12, 2011 06:36 PM  
**To:** Bond, Shirley B SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Douglas, Marc SG:EX  
**Subject:** Re: Stanley Cup

The authority for the decision and the rationale will be fully set out in the letter to licensees, and I will provide that to Robert so we can be well prepared for any inquiries.

----- Original Message -----

**From:** Bond, Shirley B SG:EX  
**Sent:** Sunday, June 12, 2011 06:18 PM  
**To:** Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Douglas, Marc SG:EX; Ayers, Karen J SG:EX  
**Subject:** Re: Stanley Cup

Thanks - agree with the decision - but we need to be ready to respond with the rationale - and who made the decision and why?

----- Original Message -----

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Sunday, June 12, 2011 05:08 PM  
**To:** Wanamaker, Lori SG:EX; Bond, Shirley B SG:EX  
**Cc:** Douglas, Marc SG:EX; Ayers, Karen J SG:EX  
**Subject:** Re: Stanley Cup

Thanks, understood, we'll make sure to prepare an issues note and speaking points tomorrow morning.

Robert Pauliszyn  
Communications Director  
Public Safety and Solicitor General  
250 213-5096

----- Original Message -----

From: Wanamaker, Lori SG:EX  
Sent: Sunday, June 12, 2011 05:02 PM  
To: Bond, Shirley B SG:EX  
Cc: Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX; Ayers, Karen J SG:EX  
Subject: Fw: Stanley Cup

FYI - the request to close liquor stores in downtown Vancouver was received earlier today. I have spoken to Karen and concur with her decision to close the stores tomorrow at 4pm.

Robert - during the Olympics, Minister Coleman chose not to issue any media release on the liquor store closures. As Karen notes, the less communicated, the better.

Lori

----- Original Message -----

From: Ayers, Karen J SG:EX  
Sent: Sunday, June 12, 2011 03:59 PM  
To: Wanamaker, Lori SG:EX  
Subject: Stanley Cup

I had a conference call earlier this afternoon with the LCLB Vancouver Compliance and Enforcement managers, Vancouver Police Department Deputy Chief Doug LePard and numerous VPD officers, reps from BC Ambulance and St Paul's Hospital regarding the escalating problems of alcohol consumption.

The report from all call participants was of increasing crowds similar now in size to the Olympics, high levels of intoxication on the streets, and difficulty in controlling the crowds and protecting public safety. Prior to, during and immediately following Friday's game there were huge numbers of people fueling and "re-fueling" at the LRS, significant re-sale of liquor outside and adjacent to some LRS - some to minors - open consumption on the streets, fights and violence, people climbing up power poles and on the top of bus shelters, etc. Police pour outs of liquor exceeded 2300 on Friday which is more than double the previous game night, and at the Granville Skytrain station there were over 850 pourouts by Skytrain police.

All report the demographics of the crowds to be younger, and less family oriented than during the Olympics.

We are expecting record crowds tomorrow night as this may be the deciding game and given the escalating problems, intoxication, violence and pre-riotous behavior, I have made a decision under the Liquor Control and Licensing Act to close all liquor stores in the downtown Vancouver core at 4 pm tomorrow evening.

I have not yet communicated that decision to the VPD or to stores. I expect to notify the VPD later today, and the stores would be notified by hand delivered letter early tomorrow afternoon. We will need to work with Robert on the communications part, and with the VPD. The less communicated publicly prior to tomorrow afternoon the better in terms of. trying to prevent an increase in alcohol being brought into the downtown core because they are aware it isn't available at the stores.

Let me know if you have any questions or need further information. Thanks.

Karen

## Ayers, Karen J SG:EX

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**From:** Ayers, Karen J SG:EX  
**Sent:** Sunday, June 12, 2011 2:06 PM  
**To:** Wanamaker, Lori SG:EX

**Importance:** High

Hi Lori. Sorry to bother you over the weekend but could you please give me a call. I need to alert you to a decision around the Stanley Cup and liquor stores, and to get some advice on communications around that decision. I am at the office right now but leaving in a few minutes so in about half an hour or thereafter will be available by cell **S.22**

Thanks.

Karen Ayers  
Assistant Deputy Minister and General Manager  
Liquor Control and Licensing Branch  
(250) 952-5791

**Ayers, Karen J SG:EX**

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**From:** Edmundson, Bruce SG:EX  
**Sent:** Friday, June 10, 2011 10:38 PM  
**To:** Lister, Donna O SG:EX; Ayers, Karen J SG:EX  
**Subject:** Re: IMG00058-20110610-2211.jpg

Thanks d.

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Friday, June 10, 2011 10:17 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Fw: IMG00058-20110610-2211.jpg

From Deputy LePard

In Consultation with Vancouver PD

## Meseyton, Robert SG:EX

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**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 20, 2011 4:00 PM  
**To:** Meseyton, Robert SG:EX  
**Subject:** FW: ER Surveillance for Alcohol Intoxication  
**Attachments:** Alcohol Intoxication.pdf

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**From:** Lister, Donna O SG:EX  
**Sent:** Friday, June 10, 2011 11:27 AM  
**To:** Ayers, Karen J SG:EX; Edmundson, Bruce SG:EX; Clark, Bruce SG:EX  
**Subject:** Fw: ER Surveillance for Alcohol Intoxication

In Consultation With Vancouver PD

Non-Responsive

**Ayers, Karen J SG:EX**

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**From:** Edmundson, Bruce SG:EX  
**Sent:** Friday, June 10, 2011 6:29 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Fw:

Fyi and another to come.

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Friday, June 10, 2011 06:09 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:**

Just spoke with Muriel Homey from the city, they are getting concerned with the number of people down here, more and more are heading this way

## Ayers, Karen J SG:EX

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**From:** Ayers, Karen J SG:EX  
**Sent:** Friday, June 10, 2011 9:16 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re: Vancouver-20110610-00136.jpg

Hmm

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Friday, June 10, 2011 09:06 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Fw: Vancouver-20110610-00136.jpg

Fyi

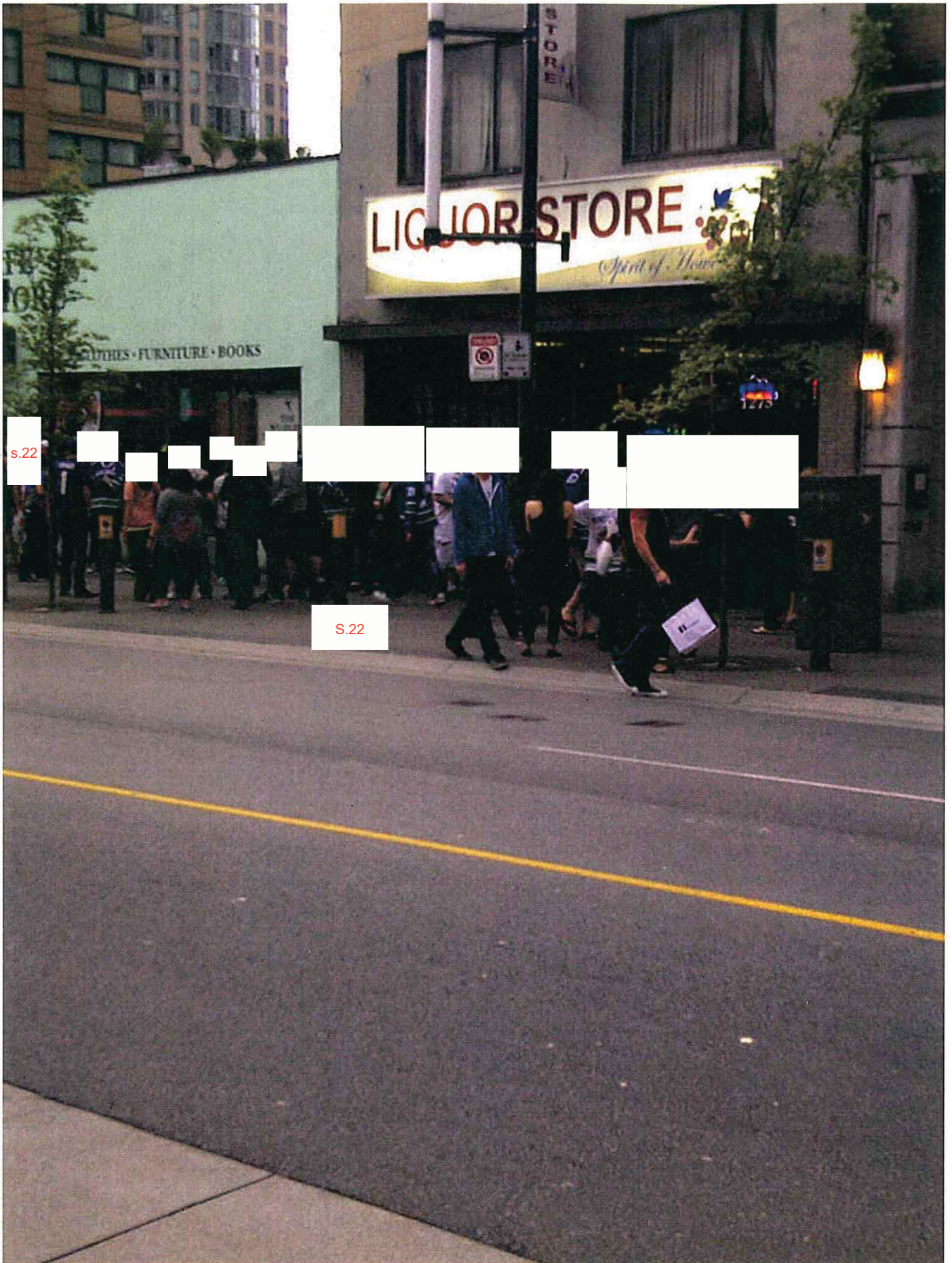
----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Friday, June 10, 2011 08:34 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Fw: Vancouver-20110610-00136.jpg

----- Original Message -----

**From:** S.22  
**Sent:** Friday, June 10, 2011 08:30 PM  
**To:** [Bruce.Edmundsen@gov.bc.ca](mailto:Bruce.Edmundsen@gov.bc.ca) <[Bruce.Edmundsen@gov.bc.ca](mailto:Bruce.Edmundsen@gov.bc.ca)>; Lister, Donna O SG:EX  
**Subject:** Vancouver-20110610-00136.jpg

1275 Granville - lrs  
Sent on the TELUS Mobility network with BlackBerry



**Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Friday, June 10, 2011 9:17 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re:

They haven't asked that we consider that - and if they do we will consider it.

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Friday, June 10, 2011 09:15 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Fw:

Fyi

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Friday, June 10, 2011 09:12 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re:

There are so many people the police are totally overwhelmed...a couple of them(police) are a bit pissed off with us for not closing the lrs's early

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Friday, June 10, 2011 09:07 PM  
**To:** Lister, Donna O SG:EX  
**Subject:** Fw:

The ? I have is where are the police

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Friday, June 10, 2011 08:52 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re:

Suggest if that is a problem that we could move to limit the sale.  
Donna should raise this concern at the monday call

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Friday, June 10, 2011 06:29 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Fw:

Fyi

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Friday, June 10, 2011 05:44 PM

To: Edmundson, Bruce SG:EX  
Subject:

The sale of micky's out of Jimmies is amazing. Several pourouts but we have seen lots of people go into the west lanes 800 homer pouring their liquor into cups and in the latest we saw a guy that had bought 4 micky's then got on his phone and met buyers in the lane in an underground parking lot

## **Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Saturday, June 11, 2011 4:25 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re: VPD

Sounds good.

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Saturday, June 11, 2011 04:05 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: VPD

I'm pretty sure we don't need to book a time so no need for Robert.

Let's make it 12 30 for Donna and Bruce and 1 pm for VPD.

I will advise Donna. She will advise VPD.

I will see you at the office at 12 30 and will let you know if anything changes.

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Saturday, June 11, 2011 03:22 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re: VPD

The timing is fine for me - not sure what we need to do to "book" that time as a conf call.  
Shall I get in touch with Robert?

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Saturday, June 11, 2011 02:26 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** VPD

VPD have contacted Donna and want to bump up the conference call to tomorrow. D suggests around 12 or 1. D suggests she and Bruce C speak to us about a half hour before any call to brief us

**Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Sunday, June 12, 2011 6:49 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Fw: Stanley Cup

FYI

I will call Deputy Chief LePard this evening.

----- Original Message -----

**From:** Bond, Shirley B SG:EX  
**Sent:** Sunday, June 12, 2011 06:40 PM  
**To:** Ayers, Karen J SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Douglas, Marc SG:EX  
**Subject:** Re: Stanley Cup

Thanks - appreciate it  
SB

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Sunday, June 12, 2011 06:36 PM  
**To:** Bond, Shirley B SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Douglas, Marc SG:EX  
**Subject:** Re: Stanley Cup

The authority for the decision and the rationale will be fully set out in the letter to licensees, and I will provide that to Robert so we can be well prepared for any inquiries.

----- Original Message -----

**From:** Bond, Shirley B SG:EX  
**Sent:** Sunday, June 12, 2011 06:18 PM  
**To:** Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX  
**Cc:** Douglas, Marc SG:EX; Ayers, Karen J SG:EX  
**Subject:** Re: Stanley Cup

Thanks - agree with the decision - but we need to be ready to respond with the rationale - and who made the decision and why?

----- Original Message -----

**From:** Pauliszyn, Robert GCPE:EX  
**Sent:** Sunday, June 12, 2011 05:08 PM  
**To:** Wanamaker, Lori SG:EX; Bond, Shirley B SG:EX  
**Cc:** Douglas, Marc SG:EX; Ayers, Karen J SG:EX  
**Subject:** Re: Stanley Cup

Thanks, understood, we'll make sure to prepare an issues note and speaking points tomorrow morning.

Robert Pauliszyn  
Communications Director  
Public Safety and Solicitor General  
250 213-5096

----- Original Message -----

From: Wanamaker, Lori SG:EX  
Sent: Sunday, June 12, 2011 05:02 PM  
To: Bond, Shirley B SG:EX  
Cc: Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX; Ayers, Karen J SG:EX  
Subject: Fw: Stanley Cup

FYI - the request to close liquor stores in downtown Vancouver was received earlier today. I have spoken to Karen and concur with her decision to close the stores tomorrow at 4pm.

Robert - during the Olympics, Minister Coleman chose not to issue any media release on the liquor store closures. As Karen notes, the less communicated, the better.

Lori

----- Original Message -----

From: Ayers, Karen J SG:EX  
Sent: Sunday, June 12, 2011 03:59 PM  
To: Wanamaker, Lori SG:EX  
Subject: Stanley Cup

I had a conference call earlier this afternoon with the LCLB Vancouver Compliance and Enforcement managers, Vancouver Police Department Deputy Chief Doug LePard and numerous VPD officers, reps from BC Ambulance and St Paul's Hospital regarding the escalating problems of alcohol consumption.

The report from all call participants was of increasing crowds similar now in size to the Olympics, high levels of intoxication on the streets, and difficulty in controlling the crowds and protecting public safety. Prior to, during and immediately following Friday's game there were huge numbers of people fueling and "re-fueling" at the LRS, significant re-sale of liquor outside and adjacent to some LRS - some to minors - open consumption on the streets, fights and violence, people climbing up power poles and on the top of bus shelters, etc. Police pour outs of liquor exceeded 2300 on Friday which is more than double the previous game night, and at the Granville Skytrain station there were over 850 pourouts by Skytrain police.

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We are expecting record crowds tomorrow night as this may be the deciding game and given the escalating problems, intoxication, violence and pre-riotous behavior, I have made a decision under the Liquor Control and Licensing Act to close all liquor stores in the downtown Vancouver core at 4 pm tomorrow evening.

I have not yet communicated that decision to the VPD or to stores. I expect to notify the VPD later today, and the stores would be notified by hand delivered letter early tomorrow afternoon. We will need to work with Robert on the communications part, and with the VPD. The less communicated publicly prior to tomorrow afternoon the better in terms of. trying to prevent an increase in alcohol being brought into the downtown core because they are aware it isn't available at the stores.

Let me know if you have any questions or need further information. Thanks.

Karen

**Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 8:21 AM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Fw: Stores

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Monday, June 13, 2011 07:37 AM  
**To:** Chambers, Jay LDB:EX  
**Cc:** Wanamaker, Lori SG:EX  
**Subject:** Stores

Jay - as part of the strategy is not to advise LRS and the one VQA stores until mid-day, and to give the respective VPD and PSSG communications departments time to coordinate responses, I would ask that you not communicate the decision to your stores until around 11 am. This will also ensure some consistency in when the messaging is received by public and private stores. I realize this has an impact on LDB and your customers, but unfortunately it can't be helped. If for some reason we become aware the word is out earlier, I will let you know right away. Thanks again for your support.

Karen

**Ayers, Karen J SG:EX**

---

**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 5:37 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Re: Liquor

Agreed

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Wednesday, June 15, 2011 05:33 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re: Liquor

Downtown before 4 pm. And I think it was GLS. One would think the store manager would take some action in the context. What do they is happening with cases of vodka.

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 05:30 PM  
**To:** Edmundson, Bruce SG:EX; Lister, Donna O SG:EX  
**Subject:** Re: Liquor

From outside the downtown - or prior to 4 pm?

----- Original Message -----

**From:** Edmundson, Bruce SG:EX  
**Sent:** Wednesday, June 15, 2011 05:13 PM  
**To:** Lister, Donna O SG:EX; Ayers, Karen J SG:EX  
**Subject:** Liquor

Tv showing huge line ups at liquor stores with some purchasing cases of vodka.

## **Ayers, Karen J SG:EX**

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**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 10:46 PM  
**To:** Edmundson, Bruce SG:EX  
**Subject:** Fw:

FYI

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Wednesday, June 15, 2011 10:44 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re:

Yes, I am with bruce and alex at 2120. It is still not good in the ged, there are several serious injuries and fires. The rest of the team is safely home.

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 10:42 PM  
**To:** Lister, Donna O SG:EX  
**Subject:** Re:

All safe?

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Wednesday, June 15, 2011 09:24 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re:

Ya, we are a block away but we are now getting the heck out

----- Original Message -----

**From:** Ayers, Karen J SG:EX  
**Sent:** Wednesday, June 15, 2011 09:17 PM  
**To:** Lister, Donna O SG:EX  
**Subject:** Re:

Granville at Nelson quite a crowd. Riot police lined up.

600 Seymour parkade - cars being set on fire.

----- Original Message -----

**From:** Lister, Donna O SG:EX  
**Sent:** Wednesday, June 15, 2011 09:11 PM  
**To:** Ayers, Karen J SG:EX  
**Subject:** Re:

Ya some heading our way, glad we are safe in the office

----- Original Message -----

**From:** Ayers, Karen J SG:EX

Sent: Wednesday, June 15, 2011 09:10 PM  
To: Lister, Donna O SG:EX  
Subject: Re:

Tear gas being used on Granville St

----- Original Message -----

From: Lister, Donna O SG:EX  
Sent: Wednesday, June 15, 2011 09:07 PM  
To: Ayers, Karen J SG:EX  
Subject: Re:

Not for a while, the mutants don't want to leave

----- Original Message -----

From: Ayers, Karen J SG:EX  
Sent: Wednesday, June 15, 2011 09:06 PM  
To: Lister, Donna O SG:EX  
Subject: Re:

Hopefully it will calm down over the next little bit

----- Original Message -----

From: Lister, Donna O SG:EX  
Sent: Wednesday, June 15, 2011 09:03 PM  
To: Ayers, Karen J SG:EX  
Subject: Re:

I can't believe it, I am so glad I got everyone out

----- Original Message -----

From: Ayers, Karen J SG:EX  
Sent: Wednesday, June 15, 2011 09:02 PM  
To: Lister, Donna O SG:EX  
Subject:

Granville also now a problem. What a huge disappointment.