From: Clark.MLA, Christy[SMTP:CHRISTY.CLARK.MLA@LEG.BC.CA] Sent: Monday, February 03, 2014 3:36:29 PM To: s.22 Minister, HLTH HLTH:EX Subject: RE: Dental Charges Auto forwarded by a Rule

Good afternoon s.22

On behalf of the Hon. Christy Clark, MLA (Westside-Kelowna) thank you for contacting our office. As per your request, we have taken the liberty of forwarding your concerns to the Hon. Michael De Jong, Minister of Health's office for review and consideration.

Please review the information below regarding filing a complaint with the College of Dental Surgeons of British Columbia.

How to Make a Complaint

You may contact the College by phone, fax or email. However, complaints are not accepted by e-mail or by telephone.

Dental patients have a right to expect a professional standard of care from their dentists. If you are dissatisfied with the care you have received or have related concerns, you can request an explanation from your dentist. If you are not satisfied with the explanation, you may submit a written complaint with the College of Dental Surgeons of British Columbia.

Complaints must be signed and sent by mail or fax to:

College of Dental Surgeons of BC Complaints 500 - 1765 West 8th Avenue Vancouver, BC V6J 5C6

Or Fax: 604-734-9448 or toll free 1-866-734-9448

Include:

Your name, address and telephone number

The name and address of the dentist involved

The issues of your complaint

The name and address of any and all other dentists you consulted

Any dental records you may have in your possession

The Your signature

Should you have any further questions or concerns regarding your inquiry please contact our office at your earliest convenience.

Regards,

OFFICE OF THE HON. CHRISTY CLARK, MLA Westside-Kelowna (T) 250.768.8426 (F) 250.768.8436 (W) <u>www.christyclarkmlabc.ca</u>

From: s.22 Sent: January 22, 2014 2:15 PM To: Clark.MLA, Christy Subject: Dental Charges

s.22

From: Cummins, Shari [mailto:Shari.Cummins@leg.bc.ca] Sent: Friday, February 7, 2014 1:52 PM To: Alaimo, Marie HLTH:EX Subject: MLA request for info

Hi Marie –

MLA Michelle Stilwell is looking for information in response to inquiries from community members about the availability of long-term care beds in the community.

We have been contacted in recent weeks by individuals and, most recently, a local doctor, with questions about the allotment and use of extended care beds. Specifically, their concerns revolve around Parksville facilities like Trillium Lodge and Stanford Place that seem to have many unoccupied beds, even though there are people in the community who need placement.

MLA Stilwell would like some comprehensive information about long-term care services in her riding, including:

- 1. How many long-term care facilities are there in the riding
- 2. How many beds are in those facilities
- 3. How many beds are subsidized/private in those facilities
- 4. How the private bed/subsidized bed system works
- 5. How people access the long-term care system
- Are people able to choose the community where they wish to be placed
- 7. What are the waiting lists, and how are they managed
- 8. How can local doctors support patients and their families as they attempt to access long-term care services
- 9. Any other information staff feel is relevant to the issue.

This is kind of a wide-ranging request, sorry! Any help staff can provide with this information would be greatly appreciated.

Shari Cummins Constituency Assistant for Michelle Stilwell, MLA Parksville-Qualicum

From: Titchener, Dorothy
Sent: Thursday, February 13, 2014 2:09 PM
To: Alaimo, Marie HLTH:EX
Cc: Dhanowa, Damon JTST:EX
Subject: BN meeting Dr. Julio Montaner and Ms. Irene Day of the BC Centre for Excellence in HIV/AIDS

Hi Marie,

Would I be able to get some background notes as to what the gov't health plan for HIV/AIDS consist of to date. Any inform BC Centre for Excellence in HIV/AIDS as MLA Bond is meeting with Dr Julio and Ms Irene Day sometimes in March.

Thanks a bunch.

D

Dorothy Titchener

Constituency Assistant to the Honourable Shirley Bond MLA for Prince George - Valemount <u>www.shirleybondmla.bc.ca</u> Phone: (250) 612-4181 Toll free 1-866-612-7333 Fax: (250) 612-4188 E-Mail: <u>dorothy.titchener@leg.bc.ca</u> Address: 1350 - 5th Ave., Prince George, BC, V2L 3L4

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From: Quigley, Janta [mailto:Janta.Quigley@leg.bc.ca] Sent: Monday, February 24, 2014 1:19 PM To: Alaimo, Marie HLTH:EX Subject: FW: Health Care at UBCO

Hi Marie,

It looks like Norm is looking for an updated version of the Powerpoint slides attached, to be used in a healthcare discussion at UBCO on March 7.

Is this possible on those timelines??

Thanks! Janta

Not Responsive