



ARCS: 292-30
File: CTZ-2013-00019

June 14, 2013

Sent via email:

Dear _____ :

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Citizens' Services and Open Government. Your request is for:

A list of data breaches for the period of Jan. 1, 2010 to Dec. 31, 2012, including file number, description of the incident/data breach, date reported to the Office of the Chief Information Officer, and the status of the investigation. Excluding records of administrative data breaches that impacted one individual, records of corporate data breaches, records of investigations of possible breaches (versus actual breaches, records of privacy breaches resulting from release of records requested under FOIPPA, and records related to lost equipment.

Please find enclosed a copy of the records located in response to your request. These records are provided to you in their entirety.

This list of privacy breaches was created to meet your request for a no-fee response, agreed to on February 26, 2013, to your original request for *Reports, evaluations, audits and investigations of data breaches for the period of Jan. 1, 2010 to Dec. 31, 2012*. At the time this option was agreed to, it was believed that such a list could be automatically created from a machine readable record using the Ministry's normal computer hardware, software and technical expertise. However, it was later determined that the current system could not automatically produce the list. Instead the compilation of data required approximately eighty hours of staff time. Because the ministry erred in its determination that the list could be automatically produced, and committed to providing you the list at no charge, we have waived the fee that could be charged for the staff time necessary to create this list. We bring this error to your attention because it will not be possible to provide this type of data free of charge in response to future requests.

.../2

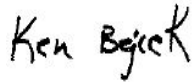
Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of 72 hours after it is released electronically or a minimum of five business days after it has been released by mail in hardcopy. To find out more about Open Information, please access the Open Information website at: <http://www.openinfo.gov.bc.ca/ibc/index.page>

If you have any questions regarding your request, please contact Heidi Sarrazin, the analyst assigned to your request, at 205-387-5423. This number can be reached toll-free by calling from Vancouver, 604-660-2421, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to 205-387-5423.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in black ink that reads "Ken Bgick". The signature is written in a cursive, slightly slanted style.

For:
Cindy Elbahir, Manager
Central Agency Team
Information Access Operations

Enclosures

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.