

Ferguson, Wendy EDUC:EX

From: Parkinson, Margaret EDUC:EX
Sent: Wednesday, October 5, 2011 1:01 PM
To: Butterfield, Renate R EDUC:EX
Cc: Ferguson, Wendy EDUC:EX; Fraser, Brian EDUC:EX; Kukucha, Karen A EDUC:EX
Subject: FOI request EDU-2011-00091

Renate

As discussed, here is the response for the FOI request. There are no specific records so I have pulled together information that I think responds to their request. If they clarify, we may be able to provide more.

Under the software maintenance contract with aal (now Pearson Canada Inc.), the province pays an annual maintenance fee that covers all changes and upgrades made to the system. There are 2 major upgrades to the system each year, which include improvements to the system. Except for the first 2 years of the contract, the fee is based on the number of active student records in the system. Under the maintenance agreement, the time taken to fix problems is covered under that fee. No additional costs have been incurred to fix the system apart from these amounts.

Maintenance fees paid are as follows:

Fiscal Year	Amount Paid
03/04	\$60,000
04/05	\$210,000
05/06	\$150,000
06/07	\$223,440
07/08	\$331,084
08/09	\$392,506
09/10	\$567,077
10/11	\$715,756
11/12 (to Sept 30)	\$357,878
Total	\$3,007,741

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