From: Bond, Shirley B SG:EX Wednesday, June 15, 2011 9:02 PM Sent: Pecknold, Clayton SG:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX To: Subject: Re: Update VPD spokesperson on TV now ---- Original Message -----From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 09:00 PM To: Bond, Shirley B SG:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update Rcmp resources deployed. rcmp tactical plus uniformed. additional on S.15, S.16 standby. ---- Original Message ----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 08:58 PM To: Douglas, Marc SG:EX; Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update OK - PO? ---- Original Message ----From: Douglas, Marc SG:EX Sent: Wednesday, June 15, 2011 08:55 PM To: Bond, Shirley B SG:EX; Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update Rcmp commanding officer is with clayton will also take part. ---- Original Message -----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 08:53 PM To: Pecknold, Clayton SG:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update Marc - can you set up the call - not sure if you want PO? Also need Robert ---- Original Message -----From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 08:52 PM To: Bond, Shirley B SG:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update 915 is fine. ---- Original Message ----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 08:50 PM To: Pecknold, Clayton SG:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update Sure if that is too early give me a time - don't want to compromise your attention to matters at hand

From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 08:49 PM To: Douglas, Marc SG:EX; Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update Can we do 915. Be on a better place to do give info. ---- Original Message ----From: Douglas, Marc SG:EX Sent: Wednesday, June 15, 2011 08:48 PM To: Bond, Shirley B SG:EX; Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX Subject: Re: Update My advice is we wait. Clayton needs to be focused on what is going on right now. ---- Original Message -----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 08:46 PM To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX Cc: Douglas, Marc SG:EX Subject: Re: Update Can we do a quick call at 9 or so - think we should be prepared for questions that may be Marc - can you arrange a call quickly ---- Original Message -----From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 08:38 PM To: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX Cc: Douglas, Marc SG:EX Subject: Re: Update Surrey calm so far. ---- Original Message ----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 08:08 PM To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX Cc: Douglas, Marc SG:EX Subject: Re: Update Thanks ---- Original Message -----From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 08:07 PM To: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX Cc: Douglas, Marc SG:EX Subject: Re: Update Developing situation. Updates will be provided. ---- Original Message -----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 08:02 PM To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX

Cc: Douglas, Marc SG:EX
Subject: Re: Update

```
Keep me posted -
We may get media Marc - let the PO know we are getting updates -
---- Original Message -----
From: Pecknold, Clayton SG:EX
Sent: Wednesday, June 15, 2011 08:01 PM
To: Wanamaker, Lori SG:EX; Bond, Shirley B SG:EX
Cc: Douglas, Marc SG:EX
Subject: Re: Update
Info from operations. One car. Downtown. Some windows broken. Response underway.
---- Original Message -----
From: Wanamaker, Lori SG:EX
Sent: Wednesday, June 15, 2011 08:00 PM
To: Bond, Shirley B SG:EX
Cc: Douglas, Marc SG:EX; Pecknold, Clayton SG:EX
Subject: Re: Update
What channel?
Lori Wanamaker, CA
Deputy Minister
Ministry of Public Safety and Solicitor General
On Jun 15, 2011, at 7:58 PM, "Bond, Shirley B SG:EX" <Shirley.Bond@gov.bc.ca> wrote:
> You should see the pictures - car burning - says crowd turns violent
> ---- Original Message -----
> From: Douglas, Marc SG:EX
> Sent: Wednesday, June 15, 2011 07:57 PM
> To: Bond, Shirley B SG:EX; Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX
> Subject: Re: Update
> What tv said that? Not cbc.
> ---- Original Message ----
> From: Bond, Shirley B SG:EX
> Sent: Wednesday, June 15, 2011 07:55 PM
> To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX
> Subject: Re: Update
> Have you seen tv - says violent riot
> ---- Original Message -----
> From: Pecknold, Clayton SG:EX
> Sent: Wednesday, June 15, 2011 07:54 PM
> To: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX
> Subject: Update
> Large volume at skytrain stations as crowd disperses. Posing some challenges. Otherwise
crowd behaving and under control.
```

From:

Sent:

Craig CALLENS [craig.callens@rcmp-grc.gc.ca] Wednesday, June 15, 2011 10:04 PM Pecknold, Clayton SG:EX Fw: Stanley Cup Final UPDATE Stanley Cup Final UPDATE To: Subject: Attachments:

A/Commr. Craig Callens Criminal Operations Officer "E" Division RCMP 604-264-2240 (desk) 604-319-4633 (cell)

From: Sent:

National_Operations NOC [National_Operations.NOC@rcmp-grc.gc.ca]

Wednesday, June 15, 2011 8:59 PM

To:

Alain (Finance - Admin) Seguin; Allen Nause; Andrei Kossatkine; Anna Gray-Henschel; Barbara Fleury; Bill Smith; Bob Paulson; Brenda Butterworth-Carr; Byron Boucher; Catherine Phinney; Charles-Eric Lepine; Christine Desnoyers; Costa Dimopoulos; Craig CALLENS; Doug Lang; Eric (E/A CHRO) Simard; Eric Munro; ESML-EBS@rcmpgrc.gc.ca; Francois Bidal; Gene MAEDA; Gilles Michaud; Grant St. Germaine; Helen Hopfauf; Jacques Larouche; James Malizia; Jo-Anne Bougie; Joe De Mora; Joe Oliver; Kathryn McElhone; Keith (R) Clark; Kevin Brosseau; Larry Tremblay; Linda Sevigny; Marc Richer; Mike Cabana; Norm Mazerolle; OPS@rcmp-grc.gc.ca; Pat Teolis; Patrick Watts; Peter GERMAN; Peter Henschel; Peter HOURIHAN; Pierre Giguère; Pierre Perron; Pierre Rivet; Randy Parks; Rhonda Blackmore; Rob O'Reilly; Robert Cloutier; Roger Miller; Serge Cote; Serge Therriault; Sharon Woodburn; Sheila Bird; Stephen White; Steve Graham; Steven Dunn; Sylvie Bourassa-Muise; Tim Cogan; Warren Coons; William Elliott

Stanley Cup Final UPDATE

Subject:

For your information the following was received from A/Commr. Craig Callens

Pierre Briere, Cst. NOC

The E Division RCMP is actively assisting Vancouver PD with the riotous activity occurring in downtown Vancouver.

RCMP Tac Troop members have been on scene from the outset consistent with the VPD request and Operational Plan.

S.15, S.16

RCMP Tac Troop members have been redeployed from Surrey, along with 120 An additional RCMP General Duty resources.

Additional RCMP resources have been stood up and are available as necessary.

A/Commr Lipinski is in the VPD Command Center to coordinate RCMP support and deployment.

Liaison with SG is being managed by the CO and CrOps Officer in person in Prince George.

A/Commr. Craig Callens Criminal Operations Officer "E" Division RCMP 604-264-2240 (desk) 604-319-4633 (cell)

---- Original Message -----

S.15, S.16

Pecknold, Clayton SG:EX From: Wednesday, June 15, 2011 10:08 PM Sent: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX To: Subject: Yes. ---- Original Message -----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 10:07 PM To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX Subject: Re: Can I say this - going on News World ---- Original Message -----From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 10:05 PM To: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX Subject: Re: Yes. See below The E Division RCMP is actively assisting Vancouver PD with the riotous activity occurring in downtown Vancouver. RCMP Tac Troop members have been on scene from the outset consistent with the VPD request and Operational Plan. An additional RCMP Tac Troop members have been redeployed from Surrey, along with 120 RCMP General Duty resources. Additional RCMP resources have been stood up and are available as necessary. A/Commr Lipinski is in the VPD Command Center to coordinate RCMP support and deployment. ---- Original Message -----From: Bond, Shirley B SG:EX Sent: Wednesday, June 15, 2011 10:02 PM To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX Subject: Re: Clayton - I was asked if there were enough officers - I said that there had always been a plan to supplement VPD and there are currently RCMP and other detachment members being deployed - Correct ---- Original Message -----From: Pecknold, Clayton SG:EX Sent: Wednesday, June 15, 2011 10:00 PM To: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX Subject: Re: Not yet.

Sent: Wednesday, June 15, 2011 09:59 PM

To: Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX

Subject: Re:

Keep me posted - anyword on the injured person off the viaduct

---- Original Message ----From: Pecknold, Clayton SG:EX

Sent: Wednesday, June 15, 2011 09:59 PM

To: Wanamaker, Lori SG:EX; Bond, Shirley B SG:EX; Douglas, Marc SG:EX

Subject:

One police officer injured. Unknown seriousness. Can expect further injuries.

From:

Pauliszyn, Robert GCPE:EX

Sent:

Wednesday, June 15, 2011 10:06 PM

To:

Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX

Subject:

RE: Riots

Minister has done CBC and is now doing CTV Newsnet. We might contact CKNW as well.

Basic message is to encourage people to leave the downtown area in a calm and safe manner.

Robert Pauliszyn

Communications Director Government Communications and Public Engagement Ministry of Public Safety and Solicitor General

S 1

From: Wanamaker, Lori SG:EX Sent: Wed, June 15, 2011 10:00 PM To: Pauliszyn, Robert GCPE:EX

Subject: Fwd: Riots

FYI

Lori Wanamaker, CA Deputy Minister Ministry of Public Safety and Solicitor General

Begin forwarded message:

From: "Chambers, Jay LDB:EX" < Jay. Chambers@bcldb.com>

Date: June 15, 2011 9:40:09 PM PDT

To: "Wanamaker, Lori SG:EX" < Lori. Wanamaker@gov.bc.ca>, "Ayers, Karen J SG:EX"

< Karen. Ayers@gov.bc.ca> Subject: Fw: Riots

FYI

Jay

---- Original Message ----From: Chambers, Jay LDB:EX

Sent: Wednesday, June 15, 2011 09:39 PM

To: Morse, Donna LDB:EX

Subject: Re: Riots

Thanks Donna

---- Original Message ----From: Morse, Donna LDB:EX

Sent: Wednesday, June 15, 2011 09:29 PM

To: Chambers, Jay LDB:EX

Subject: Re: Riots

So far our stores are fine. Control centre is aware of what is happening and Mike, cscc and myself are monitoring

---- Original Message ----From: Chambers, Jay LDB:EX

Sent: Wednesday, June 15, 2011 09:26 PM

To: Morse, Donna LDB:EX

Subject: Riots

Hi Donna - all ok with our stores so far ?

Thanks

Jay

From:

Pecknold, Clayton SG:EX

Sent:

Thursday, June 16, 2011 12:55 AM

To: Subject: Sitter, Donna GCPE:EX Re: Statement -- Final

Thxs. You too.

From: Sitter, Donna GCPE:EX

Sent: Thursday, June 16, 2011 12:54 AM

To: Pecknold, Clayton SG:EX Subject: Re: Statement -- Final

S.22

. Good work tonight!

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 12:52 AM

To: Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject: Re: Statement -- Final

Remember two prior stanley cup riots in montreal. 93 and 08.

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 12:46 AM

To: Bond, Shirley B SG:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

It's out, Fuller had it before I reached him by phone.

Robert Pauliszyn Communications Director Public Safety and Solicitor General

S.17

From: Bond, Shirley B SG:EX

Sent: Thursday, June 16, 2011 12:43 AM

To: Pauliszyn, Robert GCPE:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

OK - let's get it out as quickly as possible

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 12:31 AM

To: Pecknold, Clayton SG:EX; Bond, Shirley B SG:EX; Douglas, Marc SG:EX

Subject: RE: Statement -- Final

Going out province wide (our distributor is a bit slower at night, but it will be online and available immediately through RSS). Donna sending it now to her police contacts, I'll send to the Province reporter.

Robert Pauliszyn

Communications Director Government Communications and Public Engagement Ministry of Public Safety and Solicitor General

S.17

From: Pecknold, Clayton SG:EX Sent: Thu, June 16, 2011 12:29 AM

To: Bond, Shirley B SG:EX; Pauliszyn, Robert GCPE:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

Jims email. jim.chu@vpd.ca

Suggest share through donna with vpd and rcmp media.

From: Bond, Shirley B SG:EX

Sent: Thursday, June 16, 2011 12:26 AM

To: Douglas, Marc SG:EX; Penner, Barry AG:EX; Pauliszyn, Robert GCPE:EX; Gleeson, Kelly T GCPE:EX; Wanamaker,

Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX

Subject: Re: Statement -- Final

It is good to go - were we sharing with Chu

From: Douglas, Marc SG:EX

Sent: Thursday, June 16, 2011 12:24 AM

To: Penner, Barry AG:EX; Pauliszyn, Robert GCPE:EX; Gleeson, Kelly T GCPE:EX; Bond, Shirley B SG:EX; Wanamaker,

Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX

Subject: Re: Statement -- Final

Robert, if we don't here from the SG in 5 mins I will give my approval to go.

M.

From: Penner, Barry AG:EX

Sent: Thursday, June 16, 2011 12:23 AM

To: Pauliszyn, Robert GCPE:EX; Gleeson, Kelly T GCPE:EX; Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Pecknold,

Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

Just fyi - the Official Opposition may say tomorrow morning in the media that we don't have enough Sheriffs/court regstry people/prosecutors to handle the situation due to budget reductions.

I have given direction to Ministry of Attorney General officials to provide the required staffing/support.

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 12:17 AM

To: Penner, Barry AG:EX; Gleeson, Kelly T GCPE:EX; Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Pecknold,

Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: RE: Statement -- Final

Will change to advised...with that change, good to go?

Robert Pauliszyn

Communications Director Government Communications and Public Engagement Ministry of Public Safety and Solicitor General

S.17

From: Penner, Barry AG:EX Sent: Thu, June 16, 2011 12:17 AM

To: Gleeson, Kelly T GCPE:EX; Pauliszyn, Robert GCPE:EX; Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Pecknold,

Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

S.13

From: Gleeson, Kelly T GCPE:EX Sent: Thursday, June 16, 2011 12:14 AM

To: Pauliszyn, Robert GCPE:EX; Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX; Penner,

Barry AG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

PO and we are fine with this Robert

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 12:13 AM

To: Bond, Shirley B SG:EX; Gleeson, Kelly T GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX; Penner,

Barry AG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: RE: Statement -- Final

Clayton approve the following. Okay to send out?

VICTORIA – Minister of Public Safety and Solicitor General Shirley Bond issued the following statement on the crowd response to the Stanley Cup final in Vancouver.

"While most people who took part in the festivities tonight were able to enjoy the game in a peaceful manner, I am extremely disappointed to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game. I agree with Mayor Robertson who said that Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that there was a relatively small number of people who turned confrontational, and engaged the Vancouver Police in such a negative way.

I expect that all steps will be taken to bring those responsible to justice. Members of the public will be able help the police and crown prosecutors by submitting any photos or videos they may have. The police will be informing the public on how they can assist.

"I have been in close contact with police leadership throughout the evening. The province is supporting the Vancouver Police Department's operational plan by deploying provincial police resources and will provide any assistance necessary. In working closely with police, I have been keeping the Premier 8.13 of the situation as it has escalated. We all need to support the Vancouver Police Department, their police partners, the Vancouver Fire

Department, and other emergency services as they deal with extremely challenging circumstances. Our priority is to maintain public safety and I am calling on people to leave the downtown area and make their way home without further incident. Remain calm, stay away from central downtown and help police to restore safety to our streets.

Robert Pauliszyn

Communications Director Government Communications and Public Engagement Ministry of Public Safety and Solicitor General

S.17

From: Bond, Shirley B SG:EX Sent: Thu, June 16, 2011 12:07 AM

To: Pauliszyn, Robert GCPE:EX; Gleeson, Kelly T GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX;

Penner, Barry AG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Re: Statement -- Final

S.13

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 12:04 AM

To: Pauliszyn, Robert GCPE:EX; Bond, Shirley B SG:EX; Gleeson, Kelly T GCPE:EX; Wanamaker, Lori SG:EX; Pecknold,

Clayton SG:EX; Penner, Barry AG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: RE: Statement -- Final

Clayton, how about the part below?

VICTORIA – Minister of Public Safety and Solicitor General Shirley Bond issued the following statement on the crowd response to the Stanley Cup final in Vancouver.

"While most people who took part in the festivities tonight were able to enjoy the game in a peaceful manner, I am extremely disappointed to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game. I agree with Mayor Robertson who said that Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that there was a relatively small number of people who turned confrontational, and engaged the Vancouver Police in such a negative way.

I expect that all steps will be taken to bring those responsible to justice. Members of the public will be able help the police and crown prosecutors by submitting any photos or videos they may have. The RCMP will be providing additional information in the near future on how the public can submit potential photographic or video evidence.

"I have been in close contact with police leadership throughout the evening. The province is supporting the Vancouver Police Department's operational plan by deploying provincial police resources and will provide any assistance necessary. In working closely with police, I have been keeping the Premier S.13 of the situation as it has escalated. We all need to support the Vancouver Police Department, their police partners, the Vancouver Fire Department, and other emergency services as they deal with extremely challenging circumstances. Our priority is to maintain public safety and I am calling on people to leave the downtown area and make their way home without further incident. Remain calm, stay away from central downtown and help police to restore safety to our streets.

Robert Pauliszyn

Communications Director Government Communications and Public Engagement Ministry of Public Safety and Solicitor General

S.17

From: Pauliszyn, Robert GCPE:EX Sent: Wed, June 15, 2011 11:45 PM

To: Bond, Shirley B SG:EX; Gleeson, Kelly T GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Statement -- Final

Working to have this out on the wire in the next 10 to 15 minutes.

VICTORIA – Minister of Public Safety and Solicitor General Shirley Bond issued the following statement on the crowd response to the Stanley Cup final in Vancouver.

"While most people who took part in the festivities tonight were able to enjoy the game in a peaceful manner, I am extremely disappointed to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game. I agree with Mayor Robertson who said that Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that there was a relatively small number of people who turned confrontational, and engaged the Vancouver Police in such a negative way. I expect that all steps will be taken to bring those responsible to justice.

"I have been in close contact with police leadership throughout the evening. The province is supporting the Vancouver Police Department's operational plan by deploying provincial police resources and will provide any assistance necessary. In working closely with police, I have been keeping the Premier S.13 of the situation as it has escalated. We all need to support the Vancouver Police Department, their police partners, the Vancouver Fire Department, and other emergency services as they deal with extremely challenging circumstances. Our priority is to maintain public safety and I am calling on people to leave the downtown area and make their way home without further incident. Remain calm, stay away from central downtown and help police to restore safety to our streets.

Robert Pauliszyn

Communications Director Government Communications and Public Engagement Ministry of Public Safety and Solicitor General

S.17

From: Bond, Shirley B SG:EX Sent: Wed, June 15, 2011 11:42 PM

To: Gleeson, Kelly T GCPE:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Re: FINAL for Approval

Thanks -

From: Gleeson, Kelly T GCPE:EX

To: Bond, Shirley B SG:EX; Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: RE: FINAL for Approval

PCC is aware of current situation.

From: Bond, Shirley B SG:EX Sent: Wed, June 15, 2011 11:37 PM

To: Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Gleeson, Kelly T GCPE:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: Re: FINAL for Approval

Take out issue today - don't need today

Someone has passed on our updates to PCC - and she is aware of the current situation?

Just checking this and then good to go right away

From: Pauliszyn, Robert GCPE:EX

Sent: Wednesday, June 15, 2011 11:33 PM

To: Bond, Shirley B SG:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Denlinger, Becky SG:EX; Gleeson, Kelly T GCPE:EX; Sitter, Donna GCPE:EX; Douglas, Marc SG:EX

Subject: FINAL for Approval

Final version, based on everyone's input. PO approved. Minister, are you okay with this?

VICTORIA – Minister of Public Safety and Solicitor General Shirley Bond issued the following statement today in response to the crowd response to the Stanley Cup in Vancouver.

"While most people who took part in the festivities tonight were able to enjoy the game in a peaceful manner, I am extremely disappointed to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game. I agree with Mayor Robertson who said that Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that there was a relatively small number of people who turned confrontational, and engaged the Vancouver Police in such a negative way. I expect that all steps will be taken to bring those responsible to justice.

I have been in close contact with police leadership throughout the evening. The province is supporting the Vancouver Police Department's operational plan by deploying provincial police resources and will provide any assistance necessary. In working closely with police, I have been keeping the Premier S.13 of the situation as it has escalated. We all need to support the Vancouver Police Department, their police partners, the Vancouver Fire Department, and other emergency services as they deal with extremely challenging circumstances. Our priority is to maintain public safety and I am calling on people to leave the downtown area and make their way home without further incident. Remain calm, stay away from central downtown and help police to restore safety to our streets.

Robert Pauliszyn

Communications Director
Government Communications and Public Engagement

Ministry of Public Safety and Solicitor General

S.17

From:

Pecknold, Clayton SG:EX

Sent:

Thursday, June 16, 2011 8:12 AM

To:

Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject:

I just spoke with jim chu. Sitting with sg now. Vpd will do a press at 1030. They will

---- Original Message ----From: Pauliszyn, Robert GCPE:EX

share messaging with donna.

Sent: Thursday, June 16, 2011 08:07 AM

To: Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX

Re: Update

Subject: RE: Update

Premier has asked for messaging and QnA on the issues that are popping up. The info below is very hard to follow. Donna, can you summarize this or can we expect clearer info from VPD that summarizes the total coordinated action.

----Original Message----From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 8:01 AM

To: Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject: Fw: Update

Do not forward. Check with me and vpd before stating numbers

---- Original Message -----

From: Craig CALLENS [mailto:craig.callens@rcmp-grc.gc.ca]

Sent: Thursday, June 16, 2011 06:40 AM

To: Pecknold, Clayton SG:EX

Cc: Peter HOURIHAN <peter.w.hourihan@rcmp-grc.gc.ca>

Subject: Update

Clayton,

Additional info:

Issue

- To provide RCMP Senior Management with an update on RCMP involvement in. Stanley Cup security operations.

Background:

- -A/Commr Lipinski and C/Supt. Armstrong attended the VPD Gold Command Center.
- Live Site operations in Surrey, Chilliwack and Burnaby concluded without incident. Focus in Surrey and Burnaby shifted to skytrains. Good control all night long.
- All available resources from Scott Road/72nd Avenue offered to VPD as situation in Vancouver quickly escalated.
- -VPD initially (20:20hrs) requested the Tactical Team members from Scott/72nd to deploy to downtown. This occurred immediately. (Note these are the numbers supplied and could be off slightly)

S.15, S.16

- -At about 21:05, VPD requested additional resources and RCMP officers enroute immediately from Scott/72nd.
- Another members soon followed, heading to downtown Vancouver, along with PDS teams.
- -Additional resources offered including ERT, IRSU and multiple General Duty. No further resources requested.

S.15, S.16

- -At 00:05, VPD advised no further resources needed.
- -A total of members deployed (in addition to the that were assigned to VPD's ops plan)
- -One injury reported to RCMP S.22 . (Two VPD members injured.)

S.15, S.16

- -In addition to deployed resources, Chilliwack RCMP covered off for Abbotsford PD (who sent resources).
- -Burnaby RCMP covered off New Westminster (who sent resources).
- -Coquitlam RCMP covered off Port Moody (who sent resources). S.15, S.16
- -Delta PD sent resources.
- -West Vancouver PD sent resources.
- -Air One and Two providing support.
- -As of 01:15hrs, S.15, S.16 Others being deployed to secure businesses in downtown. Considerable damage and looting occurred.

Strategic Considerations:

- -RCMP fulfilled our obligations to provide the necessary S.15, S.16
- -RCMP supplied an additional resources(including Tac members) to contend with evolving riot situation.
- -RCMP covered off/supported Municipal jurisdictions to enable municipal members to respond
- -RCMP offered additional resources but no further resources required by VPD. S.15, S.16

Strategic Communications: -Considerable media coverage, lots of live coverage and pictures being posted to social media sites.

LMD District Comments:

At the height of the disturbances, there were police officers downtown.

We fullfilled all requests from VPD:

- deployed from the start
- deployed upon additional request

Great collaboration in the S.15, S.16

By all accounts our members were exemplary in performance.

Norm Lipinski MBA LLB Assistant Commissioner E Division RCMP Office 604 598 4384 Cell 604 764 5833

A/Commr. Craig Callens Criminal Operations Officer "E" Division RCMP 604-264-2240 (desk) 604-319-4633 (cell)

From:

Pecknold, Clayton SG:EX

Sent: To: Thursday, June 16, 2011 8:37 AM

To: Subject: Pauliszyn, Robert GCPE:EX Re: First Draft Q on police budget issue.

Good.

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 08:34 AM

To: Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX Cc: Gleeson, Kelly T GCPE:EX; Douglas, Marc SG:EX Subject: First Draft Q on police budget issue.

Was the Province's refusal to cover police costs a factor in the riot?

Policing costs were not a factor in last night's events.

Significant police resources were pre-deployed and ready at locations across the lower mainland.

Through the integrated command structure, the Province was in constant contact and assisted the Vancouver Police Department's operational plan.

S.13, S.15

Our focus today turns to identifying and locating those responsible for yesterday's violence.

Provincial police resources will assist with any requests from the Vancouver Police Department for assistance with criminal investigations.

From:

į,

Pecknold, Clayton SG:EX

Sent: To: Thursday, June 16, 2011 9:16 AM Pauliszyn, Robert GCPE:EX

Subject:

Re: For Review

Yes. My reply was about both.

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 09:15 AM

To: Pecknold, Clayton SG:EX Subject: RE: For Review

Just double checking, below is the Qna, BUT did you look at PCC statement?

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 9:14 AM

To: Pauliszyn, Robert GCPE:EX Subject: Fw: For Review

Yes. See below. Reviewed all.

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 09:07 AM

To: Wanamaker, Lorl SG:EX; Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX Cc: Schollen, Tasha GCPE:EX; Douglas, Marc SG:EX; Gleeson, Kelly T GCPE:EX

Subject: Re: For Review

I can't speak to the numbers. The other messaging is fine

etc.

S.13

From: Wanamaker, Lori SG:EX

Sent: Thursday, June 16, 2011 09:05 AM

To: Pauliszyn, Robert GCPE:EX; Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX Cc: Schollen, Tasha GCPE:EX; Douglas, Marc SG:EX; Gleeson, Kelly T GCPE:EX

Subject: RE: For Review

S.13

Lori

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 8:58 AM

To: Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX

Cc: Schollen, Tasha GCPE:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX; Gleeson, Kelly T GCPE:EX

Subject: For Review

Clayton, can you take a quick read of these?

1. What message do you have in the aftermath of this incident?

Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that a relatively small number of people turned confrontational and engaged the Vancouver Police in such a negative way.

But think it's important to stress that the vast majority of those who were downtown for what they hoped would be a Stanley cup celebration were lawful and peaceful.

I want to pay tribute to the emergency responders such as police and fire crews who responded as well as they could under the circumstances.

The doctors, nurses and first responders did an incredible job of tending those who were injured as a result of these foolish actions.

I also want to thank the hundreds of good Samaritans out today helping to clean up the aftermath. They far better represent the true spirit of Vancouver.

2. What initial steps are being taken to review what took place?

There were a lot of preparations, and based on the Olympics, Vancouverites hoped and expected we were past the type of destruction we saw in 1994. It's very disappointing.

We will work with the City to review what we can learn from this. This happened after 1994 and new approaches were incorporated. We have more to do.

3. What are you going to do to hold those who are responsible, accountable?

I expect that all steps will be taken to bring those responsible to justice.

Members of the public will be able help the police and crown prosecutors by submitting any photos or videos they may have — and I strongly encourage them to do just that.

The police will be informing the public on how they can assist.

4. What is the future of the Live Sites?

We don't want this to happen again – but we will need to work with the city and police to review how large live site events happen.

5. What is the extent to the damage?

I have heard some estimates (\$1.3 million dollars) - but it's too early to know precisely.

6. How many injuries?

Bestween 5 pm and 2 am, BC Ambulance Service responded to 341 calls in Vancouver, primarily in the downtown core. BC Ambulance paramedics were able to attend every call. For the most part, the calls attended by paramedics were minor injuries from falls and trampling, sick persons due to alcohol/substance misuse, and decontamination for pepper spray.

The total number of patients seen at St Pauls is approximately 100 and about 40 at Vancouver General Hospital – and some as well as Lions Gate Hospital .

Unfortunately, there were a small number of more serious incidents including head injuries (one patient in critical condition) and patients requiring surrery due to stabbing incidents

There was great coordination between our emergency and health partners – their dedication and professionalism was truly remarkable.

7. Was the Province's refusal to cover police costs a factor in the riot?

Policing costs were not a factor in last night's events.

Significant police resources were pre-deployed and ready at locations across the lower mainland.

Through the integrated command structure, the Province was in constant contact and assisted the Vancouver Police Department's operational plan.

S.13, S.15

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From:

Sent:

Pecknold, Clayton SG:EX
Thursday, June 16, 2011 10:08 AM
Sitter Donna GCPE-EX: Paulistyn, Robert GCPE:EX
S.13 To: Subject: Attachments:

V2 Hockey Riot 2011.doc

Subject to change.

S.13

From: CHU, Jim [mailto:jim.chu@vpd.ca] Sent: Thursday, June 16, 2011 09:32 AM To: Pecknold, Clayton SG:EX

Subject: S.13 Pages 25 through 27 redacted for the following reasons:

S.13

From: Pauliszyn, Robert GCPE:EX
Sent: Thursday, June 16, 2011 12:10 PM

Sent: Thursday, June 16, 201
To: Bond, Shirley B SG:EX

Cc: Douglas, Marc SG:EX; Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX; Wanamaker,

Lori SG:EX

Subject: FW: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Attached below is the transcript we just got in. We don't have all the answers for you yet Minister, we are asking around but we just don't know exactly what report Whitelaw worked on or what his specific role was. He references a police commission study that made 100 recommendations... but the Police Commission study had 32 recommendation, police services are busy pulling together a briefing note on those recommendations and their implementation.

This is the only media report that has feature Mr. Whitelaw's criticism...he hasn't popped up anywhere else.

Key excerpt: Robert Whitelaw: Well, it was complete frustration from a professional point of view. That is, 17 years ago I watched from my home in Victoria the riot beginning when New York won. The next day I was contacted by the **police** commission to begin a study that took seven or eight months to complete, and a report came out with 100 findings. I checked last night as I watched the events unfold, and many of our findings that we reported just 17 years ago were not adhered to last night in terms of (1) leaving cars parked in the immediate area of the crowd, which were then damaged; (2) not having full planned exit plans for the group that was down there; and (3) not having the **police** presence to break the group up quickly. We said in '94, and it's true today, once the glass breaks, then the gas comes out.

So to answer your question directly, there were six reports that were taken in '94. The **police** commission and the Attorney General was one; the **police** department was another; the fire department, the city, and also the **RCMP**. All of those reports pointed in the same direction; the crowd management issues; the need for proper communication, control and command; and being able to exit the streets quickly with the large groups.

From: Li, Jessica P GCPE:EX

Sent: Thursday, June 16, 2011 11:53 AM

To: Sitter, Donna GCPE:EX

Cc: Pauliszyn, Robert GCPE:EX; Schollen, Tasha GCPE:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Here's the transcript! Just got it from TNO. Thx

CBC, Page, 16-Jun-2011

Whitelaw: '94 riot recommendations not followed

By CBC Newsworld

Carole MacNeil: There's a famous saying about the past. Those who can't remember it are doomed to repeat it. More than a few people in Vancouver may be mulling over that one today. They're wondering how a riot like last night's could happen, given the lessons the city thought it had learned back in 1994. After that riot, the province appointed investigators after than Stanley Cup loss. Robert Whitelaw was one of them. He's with me now live on the phone from Gatineau, Quebec.

Robert Whitelaw, what was your reaction when you saw the riot last night?

Robert Whitelaw: Well, it was complete frustration from a professional point of view. That is, 17 years ago I watched from my home in Victoria the riot beginning when New York won. The next day I was contacted by the **police** commission to begin a study that took seven or eight months to complete, and a report came out with 100 findings. I checked last night as I watched the events unfold, and many of our findings that we reported just 17 years ago were not adhered to last night in terms of (1) leaving cars parked in the immediate area of the crowd, which were then damaged; (2) not having full planned exit plans for the group that was down there; and (3) not having the **police** presence to break the group up quickly. We said in '94, and it's true today, once the glass breaks, then the gas comes out.

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MacNeil: Why do you think those recommendations were not followed and those things -- I mean, simple things, you would think, like leaving cars on the streets or having the exit plan or breaking the group up quickly...? Why do you think...? Do we say the **police** lost control of the situation? Is that a fair analysis?

Whitelaw: I don't have all the information, and that's the advantage when I was undertaking the study. We had a full disclosure and information. But I think there are three words that lead to last night. Complacency -- complacency that things were happening well; the people were having a good time in the last few weeks. Secondly, apathy -- that, well, we've got things under control. Three, denial: "Hockey people won't riot again in Vancouver, and they will moderate their enthusiasm."

I think it was the denial combined with the apathy. Those areas set about a downhill slide when that first car was tipped over or the cars were put on fire. The crowd decided not to disperse, to watch the parade go by and be part of it and take pictures of them and some of these scenes. That led to a slippery downhill slope.

The next thing that happened was the cover of darkness, and we identified that as an issue 17 years ago. You need to clear the streets while it is [light] and not wait for darkness to overtake you, because that's when even more damage is done.

Back to the word "frustration." I am frustrated personally, because in my opinion, the damage done last night far exceeded the damage 17 years ago. In my own way I am [Inaudible] it for down Vancouver -- and I have lived and worked in Vancouver and Victoria for many years -- that there was more than \$1m worth of property damage but \$1b worth of ill-will and negativism about the city of Vancouver that will not just remain for months but possibly years. That is unfortunate.

MacNeil: Let me just ask you one quick question before we go, because we've had these questions. You mentioned about hockey fans saying, oh, hockey fans don't do this kind of thing. We've just heard from a woman who said it wasn't hockey fans; it was hooligans. Who starts these things? We saw a lot of young males [inaudible]. Who starts them, and how do they get started, and why? Did any of your reports answer that question?

Whitelaw: Yes. In fact, 17 years ago we identified about 24 people that seemed to be in Vancouver mid-afternoon, afternoon, in the evening and throughout, that were travelling as a group creating destruction and mayhem. I suspect that when the pictures are put up on what we then called the wall of shame -- and there are a lot of pictures that will go up on the **police** walls in the days and weeks ahead -- when the people are identified who were jumping on cars, who were setting the **police** cars on fire, who were breaking windows, are (1) not from the downtown Vancouver area and (2) were not part of hockey enthusiasm. But that must wait until proper studies are conducted.

MacNeil: All right, we'll leave it there. Thank you very much.

Whitelaw: My pleasure. [xrz]

From: Sitter, Donna GCPE:EX

Sent: Thursday, June 16, 2011 11:29 AM

To: Li, Jessica P GCPE:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Thanks Jess!

DS

Office - 250-387-3520

S.17

From: Li, Jessica P GCPE:EX

Sent: Thursday, June 16, 2011 11:28 AM

To: Sitter, Donna GCPE:EX

Cc: Schollen, Tasha GCPE:EX; Pauliszyn, Robert GCPE:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Already sent it to TNO @ 11am-they've put it in the queue. I can put a rush on it. Thx.

From: Sitter, Donna GCPE:EX

Sent: Thursday, June 16, 2011 11:27 AM

To: Li, Jessica P GCPE:EX

Cc: Schollen, Tasha GCPE:EX; Pauliszyn, Robert GCPE:EX

Subject: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Jess - Can we get a quick transcript - a rush please - for the MO.

DS Office - 250-387-3520 S.17

From: tno@gov.bc.ca [mailto:tno@gov.bc.ca] Sent: Thursday, June 16, 2011 10:18 AM

To: Bond, Shirley B SG:EX

Subject: TNO: Whitelaw: '94 riot recommendations not followed

CBC

16-Jun-2011 09:40

Robert Whitelaw accuses the police of not following advice given after the '94 riot. He blames police complacency, apathy and denial for creating a situation causing so much damage. [zpz, pssg, agmc, csc]

TNO...

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From:

Sent:

Pecknold, Clayton SG:EX Thursday, June 16, 2011 1:10 PM Pauliszyn, Robert GCPE:EX

To: Subject:

Re: June 16 - Premier's letter riotsv1 (2)

S.13

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 11:35 AM

To: Sitter, Donna GCPE:EX; Pecknold, Clayton SG:EX

Cc: Wanamaker, Lori SG:EX

Subject: FW: June 16 - Premier's letter riotsv1 (2)

Hi Donna, I know Clayton is in the air and may not be able to respond for a while, I don't see a problem with the para on citizen SM sites (because we make it clear how to report to VPD) but want to check with Police Services first.

From: Gleeson, Kelly T GCPE:EX Sent: Thursday, June 16, 2011 11:31 AM

To: Pauliszyn, Robert GCPE:EX

Subject: Fw: June 16 - Premier's letter riotsv1 (2)

From: Fraser, John Paul GCPE:EX Sent: Thursday, June 16, 2011 11:29 AM

To: Ritchie, Leanne GCPE:EX

Cc: Gleeson, Kelly T GCPE:EX; Mills, Shane PREM:EX Subject: June 16 - Premier's letter riotsv1 (2)

Hi, look at highlighted paragraphs to ensure that province logo does not include BPOE. S.13

.. thanks. Plus, need

From:

Pecknold, Clayton SG:EX

Sent:

Thursday, June 16, 2011 2:48 PM

To:

McInally, Lynne M SG:EX; Sitter, Donna GCPE:EX

Subject:

Re: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

No one seems to know him. Vpd or kevin.

From: McInally, Lynne M SG:EX

Sent: Thursday, June 16, 2011 02:28 PM

To: Pecknold, Clayton SG:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

He does not show up in the BCPC report but the authors are not identified. We think it might be a different report because he talks about 100 recommendations and there are not 100 recommendations in the version of the BCPC report that we have. I don't recognize his name but I wasn't around then – we can't finding anything in the electronic files that we have.

From: Pecknold, Clayton SG:EX Sent: Thursday, June 16, 2011 1:12 PM

To: McInally, Lynne M SG:EX

Subject: Fw: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Is this guy showing up in the report?

From: Sitter, Donna GCPE:EX

Sent: Thursday, June 16, 2011 01:10 PM

To: Pecknold, Clayton SG:EX; Begg, Kevin L SG:EX; Pauliszyn, Robert GCPE:EX Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Neither VPD or RCMP plan to respond to this man's criticisms.

DS

Office - 250-387-3520

S.17

From: Pecknold, Clayton SG:EX Sent: Thursday, June 16, 2011 1:08 PM

To: Begg, Kevin L SG:EX

Cc: Sitter, Donna GCPE:EX; Pauliszyn, Robert GCPE:EX

Subject: Fw: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Per our conversation. Do you know this guy?

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 01:01 PM

To: Pauliszyn, Robert GCPE:EX; Bond, Shirley B SG:EX

Cc: Douglas, Marc SG:EX; Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX; Wanamaker, Lori SG:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Minister, since I sent this we've noticed a few more media clips featuring the same criticism from Mr. Whitelaw. We have contacted VPD and RCMP to see if they are putting someone out to respond to these criticisms and we continue to work to track down more info on this.

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 12:10 PM

To: Bond, Shirley B SG:EX

Cc: Douglas, Marc SG:EX; Pecknold, Clayton SG:EX; Sitter, Donna GCPE:EX; Wanamaker, Lori SG:EX

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To: Sitter, Donna GCPE:EX

Cc: Pauliszyn, Robert GCPE:EX; Schollen, Tasha GCPE:EX

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Whitelaw: My pleasure. [xrz]

From: Sitter, Donna GCPE:EX

Sent: Thursday, June 16, 2011 11:29 AM

To: Li, Jessica P GCPE:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

Thanks Jess!

DS

Office - 250-387-3520

S.17

From: Li, Jessica P GCPE:EX

Sent: Thursday, June 16, 2011 11:28 AM

To: Sitter, Donna GCPE:EX

Cc: Schollen, Tasha GCPE:EX; Pauliszyn, Robert GCPE:EX

Subject: RE: RUSH - TNO request - Whitelaw: '94 riot recommendations not followed

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Cc: Schollen, Tasha GCPE:EX; Pauliszyn, Robert GCPE:EX

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DS Office - 250-387-3520 S.17

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To: Bond, Shirley B SG:EX

Subject: TNO: Whitelaw: '94 riot recommendations not followed

CBC

16-Jun-2011 09:40

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<u>TNO...</u>

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From:

Sitter, Donna GCPE:EX

Sent:

To: Subject: Thursday, June 16, 2011 1:12 PM Pecknold, Clayton SG:EX; Begg, Kevin L SG:EX

FW: Gordon: Police did remarkable job with limited resources

Rob Gordon was involved in the 1994 report too?! Is there anybody who wasn't?

Office - 250-387-3520

S.17

From: tno@gov.bc.ca [mailto:tno@gov.bc.ca] Sent: Thursday, June 16, 2011 1:09 PM

To: Sitter, Donna GCPE:EX

Subject: TNO: Gordon: Police did remarkable job with limited resources

CBU CBC Almanac 16-Jun-2011 12:10

Rob Gordon says the VPD did a remarkable job of crowd management last night, given the limited resources at their disposal. The SFU criminologist, who was involved in assessing the 1994 riot, says the probability of a riot leading up to yesterday's events was high, citing the presence of '94-like factors such as massive alcohol consumption. SFU media expert Peter Chow-White discusses the role of smart phones and social media in last night's mayhem. [pssg, agmc, csc, zpz]

TNO...

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From:

Pauliszyn, Robert GCPE:EX

Sent:

To:

Subject:

Thursday, June 16, 2011 1:34 PM Pecknold, Clayton SG:EX Sitter, Donna GCPE:EX; Indridson, Ian GCPE:EX RE: Latest Edition of Riot I.N.

Thanks, will work with Donna tweak our responses. This will be a living document for the next few days.

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 1:31 PM

To: Pauliszyn, Robert GCPE:EX Cc: Sitter, Donna GCPE:EX

Subject: Re: Latest Edition of Riot I.N.

S.15, S.16

S.15, S.16

Robert. I'm between flights so had a running look at this. Couple points;

"Provincial resources" are rcmp provincial police. Also there was an integrated command structure in

place. Vpds operations plan and response was theirs.

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 01:12 PM

To: Gleeson, Kelly T GCPE:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Schollen, Tasha GCPE:EX; Sitter, Donna GCPE:EX

Subject: Latest Edition of Riot I.N.

We continue to add and update, but here is where it stands. Let me know if there are any key questions we are missing and should be tracking down. Kelly, through a separate process we are doing an B.N. on the '94 Police Commission recommendations, so those will follow when they are done. << Police - Stanley Cup Vancouver Riot - IN - 16June11.docx>>

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry of Public Safety and Solicitor General Date: June 16, 2011

Minister Responsible: Hon. Shirley Bond

Police – Stanley Cup Vancouver Riot

SUGGESTED RESPONSES:

BACKGROUND:

Q&As:

1. What message do you have in the aftermath of this incident?

To begin, I want to thank the police, fire crews and other first responders who helped protect people and property last night. They had an incredibly difficult job and they did it very well.

Considering the scene last night, it is clear the actions of police kept injuries to a minimum. They should be commended for putting their safety on the line to protect others. In the course of doing so, nine officers were themselves injured.

As well, the doctors, nurses and other first responders did an incredible job of tending those who were injured as a result of these foolish and destructive actions.

There were also good Samaritans there: people who stood up for what is right and citizens who showed up this morning to help with the clean-up. Those people deserve our thanks.

Last night's ugly but isolated incident was instigated by a small group of people. They were not fans, but criminals and anarchists who came equipped with masks, goggles, gasoline and even fire extinguishers to use as weapons. They put a taint on what had been an incredibly peaceful and community building experience during the Canucks Stanley Cup run.

But think it's important to stress that the vast majority of those who were downtown for what they hoped would be a Stanley cup celebration were lawful and peaceful.

Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we saw Wednesday night. I am disturbed that a relatively small number of people turned confrontational and engaged the Vancouver Police in such a negative way.

I have spoken to the Mayor and have committed provincial resources to assist in tracking down and punishing those who committed crimes last night.

There is a Facebook site operated by the Vancouver Police Department that has been created to put names to the faces of last night's criminals. I encourage all Vancouverites to take a look

at these pictures and help police track down and hold criminals accountable.

Let's be clear: there was no excuse for what happened last night. Win, lose or draw we expect citizens to respect each other and each other's property.

2. What initial steps are being taken to review what took place?

After the 1994 riots, new approaches were incorporated. Although, based on the Olympics, Vancouverites hoped and expected we were past the type of destruction we saw in 1994, there were still a lot of preparations for this year's Stanley Cup run.

That preparation did pay dividends. As Chief Chu has noted, police faced triple the number of rioters on Wednesday compared to 1994, and they were able to bring the situation under control in half the time it took back then. Within three hours, the worst was over and most of the crowd had gone home.

Clearly, we have more to do. We will learn from this experience and work with Mayor Robertson and VPD Chief Jim Chu to look at what we can do better to prevent another incident like Wednesday night.

3. What are you going to do to hold to account those who are responsible?

I deplore the events in Vancouver and trust that all steps will be taken to bring those responsible to justice. We have offered to provide investigative resources to help the VPD track down and bring fully to justice those criminals responsible.

We are going to send a strong message of deterrence: If you played a part in this, we have a mountain of evidence. If you are responsible, you will not be prosecuted quietly. Your family, friends, and employers will know. And we will ensure we have the resources to do this.

I understand from VPD that the response from the public wanting to help them identify those involved in last night's criminal activity has been overwhelming. By 5 a.m. Thursday, the VPD had 120 tips on its tip line. I strongly encourage anyone wanting to anonymously share photos or videos with VPD investigators to do as follows:

For photos, please send them to robbery@vpd.ca

To anonymously upload videos to the VPD, please upload them to Youtube as private videos and share them with robbery@vpd.ca

Here are the instructions on how to do this:

- Sign in to your YouTube account and upload the video.
- Once the video has finished uploading, click the <u>Account</u> link located (at the top-right of any page).
- Next, click the <u>Uploaded Videos</u> link. Click and choose the video you want to send to us. Then, click the <u>Edit</u> button.
- 4. Under the Broadcasting and Sharing Options section (on the left-hand side of the page towards the bottom) you'll see Privacy options. Click the little black arrow / triangle to expand and see all your privacy options (if it's not already open and you cannot see your privacy options).
- If the video is set to Private, you'll see a section to enter an email. Enter <u>robbery@vpd.ca</u> in this section.

6. Click on Save Changes at the bottom of the page.

For more information visit:

http://www.google.com/support/youtube/bin/answer.py?answer=157177

4. What is the future of the Live Sites?

We don't want this to happen again – but we will need to work with the city and police to review how large live site events happen.

Vancouver has demonstrated in the past that we can celebrate peacefully. The Olympics, the fireworks, and the six-week run of the Canucks before Wednesday night showed how well our community can celebrate together. We won't let this band of criminals to define us.

5. What is the extent to the damage?

I have heard some estimates – but it's too early to know precisely. While we do not know the clean-up costs at this time, we will assist Vancouver financially with this effort.

6. How many injuries were there?

Between 5 pm and 2 am, BC Ambulance Service responded to 341 calls in Vancouver, primarily in the downtown core. BC Ambulance paramedics were able to attend every call. For the most part, the calls attended by paramedics were minor injuries from falls and trampling, sick persons due to alcohol/substance misuse, and decontamination for pepper spray.

The total number of patients seen is approximately 100 at St. Paul's Hospital and about 40 at Vancouver General Hospital – and some as well as Lion's Gate Hospital.

Unfortunately, there were a small number of more serious incidents including head injuries (one patient in critical condition) and patients requiring surgery due to stabbings.

There was great co-ordination between our emergency and health partners – their dedication and professionalism was truly remarkable.

FYI: Last information from Ministry of Health:

St. Paul's Hospital:

Total number of patients seen as a result of the riot incidence; approx. 100. This includes;

- * Total patients seen in the SPH ED: 71
- * Approximate number seen in the exterior ambulance bay: approx. 30+
- * ED staff were treating people in the ambulance bay primarily so patients did not bring pepper spray or gas with them (on skin and clothes) into the ED as it could spread to staff or other patients.
- * Two patients were admitted for injuries (one remains at SPH and one was subsequently transferred to VGH early this morning included in the VGH numbers below).
- * Peak patient volume was between 11:00 and 11:10 p.m. (50 patients actively being treated in ED and in fast track during that time).
- Patient volume in the ED versus a typical Wednesday was 3-4 times greater than normal.
- * Based on charts, the injuries seen were a result of tear gas and pepper spray injuries; lacerations; facial trauma; substance misuse (including alcohol); and head injury.

Vancouver General Hospital:

- * Total number of patients seen at VGH related to the riots approx. 30-40.
- * This included two major traumas, three stabbings and one head injury.
- * Total number of admitted patients at VGH four
- * Three people were admitted last night 1 in neuro ICU, condition critical (fall); 2 with stab wounds in ward (stabbing). One of the stab victims required surgery and remains in VGH in stable condition. The fourth patient is the transfer from SPH with a fractured jaw and related injuries.
- * One person remains in the ED related to the riot with reduced levels of consciousness.
- * Most injuries were treat and send home or decontaminate and send home. Common injuries were assault, exposure to tear gas/pepper spray, lacerations and substance misuse.

Lion's Gate Hospital:

- * Two young male patients remain in the ED awaiting surgery for broken jaws.
- * No evidence of other riot-related injuries or activities during the night at this time.

Richmond:

- * One case with lacerations reported to the ED. Treated and released.
- * Handful of alcohol-related cases. Again, treat and release. Not clear if from downtown or local

BC Ambulance Service:

- * Between 5:00 p.m. and 2:05 a.m., BCAS handled 341 calls in Vancouver, primarily in the downtown core.
- * This compares to only 206 calls the previous Friday (Game 5 in Vancouver) for the period beginning at 1:00 p.m.
- * BCAS paramedics got to every call although it encouraged callers to take themselves to the hospital if possible (this was during the period where police had shut down the downtown core and deemed it unsafe for our staff).
- * Calls attended were consistent with hospital cases minor injuries from falls; being trampled on the sky train platforms; general sick person (alcohol/substance use); decontamination for pepper spray; etc.

7. Was the Province's refusal to cover police costs a factor in the riot?

Policing costs were not a factor in last night's events. Significant police resources were predeployed and ready at locations across the Lower Mainland.

Through the integrated command structure, the Province was in constant contact and assisted the Vancouver Police Department's operational plan. Hundreds of officers were quickly and professionally redeployed. Vancouver PD got what they needed, when they needed it. Our focus today turns to identifying and locating those responsible for yesterday's violence. Provincial police resources will assist with any requests from the Vancouver Police Department for assistance with criminal investigations.

8. With potentially hundreds of rioters to be charged, do you have the capacity in the correctional system to accommodate them?

BC Corrections is prepared for any possible influx of prisoners. The Province has considerable and recent experience in accommodating large and unexpected influxes of detainees, as in the cases of migrants arriving by sea.

9. Beyond holding the rioters responsible through the criminal justice system, will you be looking at civil options – i.e., suing those documented as responsible for damage to public property?

S.13

TOURISM Impacts

10. What are your thoughts on the impact of last night's riots on tourism?

This was an ugly but isolated incident instigated by a small group of people. However, I believe our long-term reputation as a safe and welcoming city – built up over many years - will continue to resonate in the international community. This is a temporary setback.

The world watched us during the Olympic celebrations, and frankly, the celebrations around the Stanley Cup were very peaceful until last night.

We're going to work with the tourism sector to overcome this incident.

It's worth noting that people book conventions, holidays and cruises well in advance. We have a record number of delegates coming to the Vancouver Centre this year – and I'm confident these bookings are not going to change because of this one incident.

ICBC Impacts

11. How many cars have been damaged?

Approximately 30 vehicles have been damaged, with another unconfirmed 12 to 13 vehicles damaged.

12. How many claims has ICBC received?

By 10:30 a.m. on Thursday, June 16, 13 claims had been reported to ICBC. More claims are expected, with the majority likely to be reported by Friday.

13. What kind of damage has been reported?

Up to 15 cars, including two police cars, were torched, while others were overturned or had windows smashed.

14. How is ICBC handling claims?

ICBC is centralizing the claims handling at its Claims Contact Centre. The majority of ICBC customers have this type of insurance.

ICBC is setting up a special procedure to identify and expedite the processing of these claims. Adjusters are already working on these claims. ICBC will also expedite any repairs, while

ensuring customers have alternative means of transportation.

15. What coverage is ICBC offering?

Owners who purchased Optional comprehensive coverage from ICBC will be able to make a claim for damage caused by the rioters. The deductible that applies to vandalism claims depends upon the deductible amount that was purchased but a \$300 deductible is typical. Owners who have coverage through an insurance company other than ICBC will need to make a claim through their insurance provider.

16. Will insurance rates be affected by claims caused by the riots?

No, there will be no impact on rates. ICBC will look to recover costs down the road if suspects are charged.

17. Will ICBC help police identify rioters?

ICBC's Special Investigative Unit is working with Vancouver Police and RCMP to help identify potential vandalism suspects.

18.IF ASKED: How can ICBC help police?

Once ICBC receives a court order from the police, their facial recognition technology will compare a person's image with the existing images on file and with an entire database of millions of images. The technology can play a vital role in identifying suspects in last night's riot. The technology works by analyzing facial characteristics that do not change, such as the size and location of cheekbones and the distance between the eyes.

TRANSIT Impacts

19. What impacts were there on the Transit system – was it able to maintain safe operation?

(NOTE: initial info below provided by Transit's Tom Seaman; PSSG-GCPE has requested official statement from transit police Insp. David Hansen) I understand BC Transit maintained service without interruption, with the exception of having to close the gates to the Granville Street station at one point due to the size of the crowd. My understanding is that transit officials were able to get buses out of the area as the rioting began and thereby prevent damage to their fleet.

20. Why was the decision made to pull buses out of downtown Vancouver Wednesday evening? Was there any concern about making it harder for people to exit the downtown core?

TransLink pulled bus service because the downtown streets were jammed with people and the vehicles could not pass. As well as risking injury to people on the streets, TransLink risked damage to the vehicles and/or having them trapped behind the mob. People had an option to walk to Hastings, Main or over one of the bridges to Broadway to get to buses.

SkyTrain (all three lines), SeaBus and West Van Transit (operating from Georgia and Cardero) all offered a way out of the downtown area throughout the evening, except for a few momentary station closures due to crowding. This is the same scenario as on the last evening of the

Olympics.

FYI - TransLink's key messages for media response:

- We are proud of our staff...they worked through a difficult and volatile situation to move tens of thousands of people out of harm's way.
- Going in, we had an integrated plan with all transit operations, Transit Police, jurisdictional police
 and the City of Vancouver. As the situation unfolded, we communicated and collaborated
 effectively to adjust the plan and contribute to the efforts of our colleagues to bring things under
 control.
- There is always a review of happened, how we performed, what we learned and what we can
 improve. We won't speculate and it's far too early to give specific details, but the process is
 already underway.

SMALL BUSINESS Impacts

21. Chief Chu mentioned that some small businesses are suffering crippling losses as a result of the riots. Are there existing programs to help them? Are special measures under consideration?

(PSSG-GCPE is seeking an answer from PSSG-JTI)

Appendix

Statements

(Minister Bond: June 16)

VICTORIA – Minister of Public Safety and Solicitor General Shirley Bond issued the following statement on the crowd response to game seven of the Stanley Cup final in Vancouver:

"While most people who took part in the festivities tonight were able to enjoy the game in a peaceful manner, I am extremely disappointed to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game.

"I agree with Mayor Robertson who said that Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that a relatively small number of people turned confrontational and engaged the Vancouver Police in such a negative way.

"I expect that all steps will be taken to bring those responsible to justice. Members of the public will be able help the police and crown prosecutors by submitting any photos or videos they may have. The police will be informing the public on how they can assist.

"I have been in close contact with police leadership throughout the evening. The Province is supporting the Vancouver Police Department's operational plan by deploying provincial police resources and will provide any assistance necessary. In working closely with police, I have been keeping the Premier advised of the situation as it has escalated.

"We all need to support the Vancouver Police Department, their police partners, the Vancouver Fire Department,

and other emergency services as they deal with extremely challenging circumstances. Our priority is to maintain public safety and I am calling on people to leave the downtown area and make their way home without further incident. Remain calm, stay away from central downtown and help police to restore safety to our streets."

(Mayor Robertson: June 16)

Vancouver Mayor Gregor Robertson 'extremely' disappointed about riots Vancouver Sun Online Thursday, June 16, 2011 By Gregor Robertson

It is extremely disappointing to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game. Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we ve seen tonight.

The vast majority of people who were in the downtown tonight were there to enjoy the game in a peaceful and respectful manner. It is unfortunate that a small number of people intent on criminal activity have turned pockets of the downtown into areas involving destruction of property and confrontations with police.

The Vancouver Police and Vancouver Fire Department are doing an exceptional job under challenging circumstances to maintain control of the situation and keep people safe, and emergency crews are working tirelessly to assist those who were injured.

The priority is public safety and ensuring that people can leave the downtown area to make their way home without further incident. Transit is operating at full capacity.

I urge the public to remain calm and to stay away from central downtown in order to assist police in restoring safety to our streets.

(VPD Chief Jim Chu- June 16)

Hockey Riot – Statement by Chief Constable Jim Chu June 16, 2011

Thank you for coming this morning and I would also like to welcome Assistant Fire Chief Wade Pierlot.

For weeks many of you have been asking us on a daily basis whether we would have a repeat of the '94 riot if the Canucks lost.

The stories that were produced were often cringe inducing.

And for weeks we predicted this day, this nightmare, this shame, would never come.

Despite those predictions, behind the scenes we had always been preparing for the worst.

Last night those preparations became a reality as we quickly switched from a meet-and-greet tactic to one of crowd dispersal and crowd safety.

For those who regularly reminded us of 1994, they will also hopefully report that while we had triple the number of rioters last night, we were able to bring the situation under control in half the time it took us back then.

We learned many lessons in 1994 and we will take away more from this experience as we examine every aspect of last night over the coming weeks and months.

Before I get into some of the details of last night, I would like to say how proud I am of our members who put themselves in harm's way to protect others and do everything we could to ensure that everyone got home safely.

We were not without casualties. Nine of our officers were injured. One officer required 14 stitches to the head to close a wound he suffered after being hit by a thrown brick while he was trying to stop some looters. Another suffered a concussion and some officers were treated for human bites.

I am also very proud and grateful to all our partner agencies that joined us on the street. Officers came from the RCMP and every municipality in the Lower Mainland. Our colleagues in the ambulance service and the fire service also went beyond the call risking their safety to restore sanity to the streets.

I am also aware that many off-duty VPD officers, who may have just completed an earlier shift, saw the trouble on the TV and took it upon themselves to leave their homes, get in their cars and join their colleagues in the streets.

Before I discuss the criminals, anarchists and thugs who were bent on destruction and mayhem, I want to recognize those in the crowd who showed humanity, integrity and courage.

When trouble first broke out at a live site, police tried to wade through the massive crowd to rescue someone who was injured on the ground. A group of citizens within the increasingly agitated crowd linked arms to create a barrier around the injured person so police could make the rescue.

Throughout the night we saw other examples of citizens standing between the looters and the broken store windows.

Our lines were flooded and continue to be flooded today with tips from Vancouverites who want to help.

Doctors in the crowd stepped forward to help with the injured. Our downtown hospitals also performed in an outstanding fashion.

But even with those assets in place, our city was still vulnerable to a number of young men and women disguised as Canuck fans who were actually criminals and anarchists.

These were people who came equipped with masks, goggles, gasoline and even fire extinguishers that they would use as weapons.

We recognized some of the same criminals among them who took part in the vandalism during the Olympics.

This criminal element within the crowd was responsible for the burning of 15 cars, including two police cars.

As you saw there was also extensive property damage and looting.

Our hearts go out to those businesses, especially the small ones, who suffered crippling losses last night. We understand that these types of losses can be devastating.

For those watching in disbelief and shock at home and wondering why police were not immediately arresting the looters, with apologies to business owners who became the victims of these criminals, our plan and our priority must always be the safety of the crowd over the safety of buildings and property.

Our members temporarily left hot spots so they could re-group in larger units to have sufficient numbers to safely encourage the crowd to disperse, and to take assertive action when they wouldn't.

We gathered at every major intersection to slowly and safely move the crowd out of the downtown core.

I am pleased that the strategy worked and within three hours the worst was over and most of the crowd had gone home.

But I also want to assure our citizens that no one comes into our city and creates this kind of mayhem and destruction with impunity.

We made close to a hundred arrests last night and we have every intention of making many more as we aggressively investigate this incident.

By 5:00 a.m. this morning we had 120 tips on our tip line.

Members of the public are sending us their videos and we are adding those to the thousands of minutes of video we shot ourselves.

We are fully committed to tracking down these criminals and arresting them for their crimes.

I am pleased to tell you that our partner agencies have agreed to make this an integrated investigation so we will be able to bring all our resources to bear in swiftly apprehending those responsible.

I know that the Premier has committed the full weight of the Criminal Justice System to vigorously prosecute those who broke the law.

We understand and empathize with those in our community who are mourning the loss of the Stanley Cup, and those here at home and across our country who are mourning the loss of reputation we have all suffered at the hands of these criminals.

But I now urge every one of us to quickly get past this and help us bring these people to justice. That will truly send a message to the world about who we are and what we believe.

(Vancouver city counsellor Suzanne Anton)
Statement from Suzanne Anton regarding the Vancouver riot
Vancouver Sun Online
Thursday, June 16, 2011

By Suzanne Anton

I am deeply saddened at the black eye and damage caused to Vancouver by hooligans in our city's downtown core. Our first concern should be the safety of our citizens and of our downtown businesses, and we thank the police, fire fighters and our front line health workers for their response.

What has happened this evening does not represent Vancouverites, who are proud sports fans as demonstrated last year during the Olympics. These events are caused by groups of troublemakers.

The Mayor of Vancouver with the assistance of the Chief of Police must call an immediate inquiry into the events leading up to tonight's post-game disorder. We must hold those who have caused wanton damage to private and public property to account, prosecute them to the full extent of the law, and make recommendations to prevent such occurrences in future.

(Minister Bond- June 15)

CIVT, Wednesday, June 15, 2011 22:22 By CTV Breaking News

Mike Killeen: We're going to chat with Shirley Bond, BC Solicitor General, Minister for Public Safety. Minister, your thoughts on what you're seeing playing out in the city of Vancouver tonight.

Shirley Bond: (inaudible) fly back to Prince George late this evening and I was optimistic that we would see a very different picture tonight.

I can't begin to tell you how absolutely utterly disappointed I am that we literally have a group of individuals who've decided to turn what should a celebratory event, despite the outcome in the game, into something that is criminal in nature. It is shocking, it is disgraceful.

Killeen: Solicitor General, we heard the police earlier this evening tell us that they had a plan for basically anything that might happen tonight. Are you satisfied with that plan?

Bond: Well, I know this. The men and women who are out on the street this evening are doing their very best under unbelievably difficult circumstances. There is a plan in place. There has always been a plan to deploy additional police officers. That is happening as we speak.

And what's important right now is not to second guess. It is to pay attention to what police officers are saying. What is most disappointing and disturbing is that we have spectators who will not go home. We need everyone to pay attention, we need them to leave the downtown and they need to stop treating this as a spectator sport. This is a dangerous situation where people need to go home.

So I'm not going to second guess. Right now I'm concerned for the safety of the men and women who are responding and also to those people who are still in the downtown.

Killeen: What kind of message do you think this sends out to people that are watching, not just around the province tonight, but across the country?

Bond: Well, it's interesting. This afternoon my comments were that I was hopeful that whatever the outcome of the game was, that British Columbia and Vancouver would still, the headlines would show respectful fans and I think that tonight this is unbelievably embarrassing for Vancouver.

And I think what's most disappointing is that thousands and thousands and thousands of people came to the downtown, watched the game, were disappointed, but they went home and they were respectful. You know, we have the work here of a very small but active group of people who've decided to behave like criminals. I think it's embarrassing and unfortunate and I think as we look ahead, we're going to have to sort out we can have these kinds of celebrations and make sure that this kind of behaviour doesn't happen again.

Killeen: Well let's talk about that a little bit. Are you going to have to review whether we can do this? We've clearly shown that, well, during the Olympics we could handle it, but in many other situations this city just does not seem to be able to know how to behave.

Bond: Well, you know, I don't want to, in the heat of the moment, because we're still seeing an evolving situation on the ground. I'm very concerned. As a matter of fact I'm watching your graphics on television right now and I am horrified by what I'm seeing there. So, you know, tonight we need to deal with tonight. We need to make sure that we get this under control. We need to make sure that the men and women who are serving down there are safe and those people who are in the downtown.

But obviously there's going to be questions about what happens in the future. The Olympics was an amazing celebration. It left Vancouver with a fabulous reputation around the world. Tonight will do probably the exact opposite. So we're going to have to have some conversations, but right now my primary concern is making sure we get through tonight and that as many people get home safely as possible.

And I want to make sure that our officers, our men and women, and the fire department and police services are safe tonight. They are risking their lives on our behalf tonight. And I certainly hope people will go home and try to bring this to a more peaceful conclusion here.

Killeen: All right. We appreciate your time tonight. Thank you very much.

Bond: Thank you so much.

. . . .

Killeen: Solicitor General Shirley Bond on the phone with us tonight.

Pecknold, Clayton SG:EX

Jody Robertson [jody.robertson@ecomm911.ca] From:

Thursday, June 16, 2011 2:54 PM Sent:

Anita Brent (Lynch); Barrie Lynch; Bill McNulty; Bob Rolls; Carol Jones (Lynch); Charlie To: Fox; Charlie Fox; Cheryl Ennis; Cheryl Mah (McNulty); Pecknold, Clayton SG:EX; Daphne

Corbett; Diane Simmons (Trasolini); Ernie Daykin; Ernie Malone; Helen Blackburn; Biggs, Jackie SG:EX; Jocelyn Kelley (Board Chair); Jocelyne Colbert (Garis); Joe Trasolini; Julie Grover (Garis); Karl Preuss; Kevin Tantanasarn (Kelley); Len Garis; Lorraine Sebastian (Ballem); Mary Lou Phillips (McNulty); Sanderson, Michael C HLTH:EX; Butterfield, Nicole SG:EX; Pamela Goldsmith-Jones; Penny Ballem; Denlinger, Becky SG:EX; Lam, Sarah HLTH:EX; Sheldon Stoilen; Stephanie Kiernan (Goldsmith-Jones); Tanya Bader (Preuss);

Tiggy Hall (Ballem)

*E-Comm Leadership Team Cc: Subject: Key messages - June 15 riot

Good afternoon.

Per the board's request, I am sending a copy of the key messages developed for the media requests E-Comm is receiving. These are available for directors to use should you be asked about how the situation unfolded at E-Comm:

Primary Key Messages

- E-Comm's communication processes and technology worked as designed and performed extremely well under tremendous pressure
- The size of our communication centre combined with our staffing model allowed us to manage the extraordinary increase in 911 call volumes without a serious degradation of service
- Our radio system the reason E-Comm was created performed in an exemplary fashion, easily coping with the enormous spike in radio traffic experienced throughout the region (approximately 30-40% increase in radio traffic over a normal day)
- A number of police agencies from outside Vancouver jurisdiction joined the effort and because they all use the same E-Comm radio system they were able to switch to a common police channel and communicate directly with each other - that was not the case in 1994
- E-Comm's staff responded to last night's events with calm professionalism and were completely dedicated to supporting emergency service personnel and public safety
- We have received positive support from our police and fire partners on the performance of the E-Comm communication systems and want to express our appreciation and support for the men and women of emergency services

Secondary points/background

- o Prior to the start of the playoffs, E-Comm, together with the City of Vancouver and VPD and Vancouver Fire, began preparing for game nights - both home and road games.
- o For E-Comm, the main priorities were ensuring we were prepared for the anticipated rise in call volumes on game nights and that our radio system was ready for the enormous amount of radio traffic we knew would come.
- With each series, we staffed accordingly. Last night we had a full complement of call-takers, dispatchers and support staff, as well as off-duty staff who came in on their own accord as events unfolded to land a hand and chave cunnert

- Because of the size of E-Comm's communication centre and the flexibility of our staffing model, we
 were able to ramp-up resources and take advantage of re-assigning staff to where they were
 needed most.
- Call volumes peaked in the four hours right after the game. Between 745p and 1145p we
 experienced four times our normal call volume for that timeframe almost 2,000 calls
- Vancouver Police experienced an extraordinary increase in emergency calls (about 8 times higher than normal—more than 850 calls between 745 and 1145)
- Vancouver Fire-Rescue was also inundated (38 times higher than normal call volume more than 260 calls in those four hours)
- Total 911 call volume for June 15, 2011 was 4,000; more than 1500 additional calls than an average day this time of year
- o There were 2,700 911 calls between 3pm June 15 3am June 16 alone
- The E-Comm radio system, used throughout Metro Vancouver by 25 police and fire departments and the BC Ambulance Service easily coped with the enormous amount of radio traffic
- Our first review of the radio stats indicates that radio traffic in Vancouver was up as high as 40% from a typical May-June midweek day.
- We will be undertaking a full debriefing which is our standard course of action following any major event – there are always lessons to be learned
- It was so gratifying to receive supportive comments for our staff from the public through Twitter –
 it was really appreciated.
- E-Comm's mission is to deliver exceptional emergency communication services that help save lives and protect property. Those systems are in place.

Jody Robertson
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Helping to Save Lives and Protect Property

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Pecknold, Clayton SG:EX

From: McInally, Lynne M SG:EX

Sent: Thursday, June 16, 2011 3:06 PM

To: Butterfield, Nicole SG:EX

Cc: Pecknold, Clayton SG:EX; Kirby, Katherine SG:EX; Bard, Jenni SG:EX; Vallieres, Lucie

SG:EX; Sitter, Donna GCPE:EX

Subject: RE: 94 report

Attachments: 20110616_implementation of the 1994 riot BCPC report - JBard.docx

Importance: High

Attached is the BN as requested. Note that there are some recommendations at the end of the BN re: LCDB. We dealt with the policing issues. Pls advise if more is required. Cc'd to Donna as shortcut.

From: Butterfield, Nicole SG:EX

Sent: Thursday, June 16, 2011 10:39 AM

To: McInally, Lynne M SG:EX

Cc: Pecknold, Clayton SG:EX; Kirby, Katherine SG:EX

Subject: FW: 94 report Importance: High

Hi Lynne - a BN re. how the recommendations were implemented is required today!

Thank you. Nicole

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 10:30 AM

To: Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX Cc: Sitter, Donna GCPE:EX; Butterfield, Nicole SG:EX

Subject: Re: 94 report

I have directed completion of one immediately.

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 10:26 AM

To: Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Sitter, Donna GCPE:EX Subject: 94 report

We are going to need a BN on how the recommendations were implemented ...as I scan through them, it seems to me that most were implemented and evident in the more coordinated response last night.

Pages 52 through 54 redacted for the following reasons:

Non-Responsive

Pecknold, Clayton SG:EX

Cornett, Kathy M SG:EX From:

Thursday, June 16, 2011 3:52 PM Sent:

To: Butterfield, Nicole SG:EX

Pecknold, Clayton SG:EX; McInally, Lynne M SG:EX; Bard, Jenni SG:EX; Vallieres, Lucie SG:EX; Pauliszyn, Robert GCPE:EX; Kirby, Katherine SG:EX; Sitter, Donna GCPE:EX; Cc:

Smith, Melissa SG:EX

Subject: RE: C468345 BN - Implementation of recommendations following the BC Police

Commission's Report on the Riot that Occurred in Vancouver on June 14-15 1994

Thank you Nicole. Kathy

From: Butterfield, Nicole SG:EX Sent: Thursday, June 16, 2011 3:48 PM

To: Cornett, Kathy M SG:EX

Cc: Pecknold, Clayton SG:EX; McInally, Lynne M SG:EX; Bard, Jenni SG:EX; Vallieres, Lucie SG:EX; Pauliszyn, Robert

GCPE:EX; Kirby, Katherine SG:EX; Sitter, Donna GCPE:EX; Smith, Melissa SG:EX

Subject: C468345 BN - Implementation of recommendations following the BC Police Commission's Report on the

Riot that Occurred in Vancouver on June 14-15 1994

Importance: High

Hi Cathy - the attached BN has been approved by the ADM and being forwarded to you for the DSG's approval and further distribution to the SG's office. Please consider this as URGENT.

Many thanks! Nicole

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 10:30 AM

To: Pauliszyn, Robert GCPE:EX; Wanamaker, Lori SG:EX Cc: Sitter, Donna GCPE:EX; Butterfield, Nicole SG:EX

Subject: Re: 94 report

I have directed completion of one immediately.

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 10:26 AM

To: Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX

Cc: Sitter, Donna GCPE:EX Subject: 94 report

We are going to need a BN on how the recommendations were implemented ... as I scan through them, it seems to me that most were implemented and evident in the more coordinated response last night.

Pecknold, Clayton SG:EX

From:

Pauliszyn, Robert GCPE:EX

Sent:

To:

Thursday, June 16, 2011 4:10 PM Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX Sitter, Donna GCPE:EX

Cc:

Subject:

Fw: Updated IN: Stanley Cup Vancouver Riot

Attachments:

Police - Stanley Cup Vancouver Riot - IN - 16June11.docx

Robert Pauliszyn Communications Director Public Safety and Solicitor General

S.17

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 04:06 PM

To: Gleeson, Kelly T GCPE:EX; Douglas, Marc SG:EX; Adair, Marisa GCPE:EX; Knight, Jeff J GCPE:EX; Harrison, Sarah

GCPE:EX; Stewart, Michelle GCPE:EX

Cc: Schollen, Tasha GCPE:EX; Sitter, Donna GCPE:EX; Indridson, Ian GCPE:EX

Subject: FW: Updated IN: Stanley Cup Vancouver Riot

4:00 pm edition. Now with overview messages at top to complement the QnAs...Appendix has all the statements copied as well.

From: Schollen, Tasha GCPE:EX Sent: Thursday, June 16, 2011 4:01 PM

To: Pauliszyn, Robert GCPE:EX

Cc: Sitter, Donna GCPE:EX; Schollen, Tasha GCPE:EX; Indridson, Ian GCPE:EX

Subject: Updated IN: Stanley Cup Vancouver Riot

<< Police - Stanley Cup Vancouver Riot - IN - 16June11.docx>>

Tasha Schollen

Government Communications and Public Engagement

Ministry of Public Safety and Solicitor General

Phone 250-356-6538

S.17

CONFIDENTIAL ISSUES NOTE

Ministry of Public Safety and Solicitor General Date: June 16, 2011

Minister Responsible: Hon. Shirley Bond

Police – Stanley Cup Vancouver Riot

SUGGESTED RESPONSES:

- As Premier Christy Clark has noted, British Columbians are understandably embarrassed and disappointed by Wednesday night's activities.
- It should have been a celebration of the tremendous effort by the Canucks in their playoff run. It turned into a shameful display of behaviour by people bent on violence.
- Our first responders had a very difficult job, and I appreciate their hard work to protect the public and help people get home safely.
- After the 1994 riots, new approaches were incorporated, and there were a lot of preparations for this year's playoff run.
- Notably, there was an integrated command structure in place.
 VPD's operational plan and response was theirs, with RCMP provincial police present to help at their request.
- That preparation was evident. As Chief Chu has noted, police faced triple the number of rioters on Wednesday compared to 1994, and were able to bring the situation under control in half the time it took back then.
- Within three hours, the worst was over and most of the crowd had gone home.
- We will work with the City of Vancouver to review what we can learn from this.
- And we will push for full justice.
- Collectively, we will do our best to bring those responsible to account. Criminal charges will be pursued wherever possible and appropriate.

BACKGROUND:

Q&As:

1. What message do you have in the aftermath of this incident?

To begin, I want to thank the police, fire crews and other first responders who helped protect people and property last night. They had an incredibly difficult job and they did it very well.

Considering the scene last night, it is clear the actions of police kept injuries to a minimum. They should be commended for putting their safety on the line to protect others. In the course of doing so, nine officers were themselves injured.

As well, the doctors, nurses and other first responders did an incredible job of tending those who were injured as a result of these foolish and destructive actions.

There were also good Samaritans there: people who stood up for what is right and citizens who showed up this morning to help with the clean-up. Those people deserve our thanks.

Last night's ugly but isolated incident was instigated by a small group of people. They were not fans, but criminals and anarchists who came equipped with masks, goggles, gasoline and even fire extinguishers to use as weapons. They put a taint on what had been an incredibly peaceful and community building experience during the Canucks Stanley Cup run.

But think it's important to stress that the vast majority of those who were downtown for what they hoped would be a Stanley cup celebration were lawful and peaceful.

Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we saw Wednesday night. I am disturbed that a relatively small number of people turned confrontational and engaged the Vancouver Police in such a negative way.

I have spoken to the Mayor and have committed provincial resources (i.e., RCMP provincial police) to assist in tracking down and punishing those who committed crimes last night.

There is a Facebook site operated by the Vancouver Police Department that has been created to put names to the faces of last night's criminals. I encourage all Vancouverites to take a look at these pictures and help police track down and hold criminals accountable.

Let's be clear: there was no excuse for what happened last night. Win, lose or draw we expect citizens to respect each other and each other's property.

2. What initial steps are being taken to review what took place?

After the 1994 riots, new approaches were incorporated. Although, based on the Olympics, Vancouverites hoped and expected we were past the type of destruction we saw in 1994, there were still a lot of preparations for this year's Stanley Cup run.

Notably, there was an integrated command structure in place. VPD's operational plan and response was theirs, and RCMP provincial police were there to help at their request.

That preparation did pay dividends. As Chief Chu has noted, police faced triple the number of rioters on Wednesday compared to 1994, and they were able to bring the situation under control in half the time it took back then. Within three hours, the worst was over and most of the crowd had gone home.

Clearly, we have more to do. We will learn from this experience and work with Mayor Robertson and VPD Chief Jim Chu to look at what we can do better to prevent another incident like Wednesday night.

3. What are you going to do to hold to account those who are responsible?

I deplore the events in Vancouver and trust that all steps will be taken to bring those responsible to justice. We have offered to provide investigative resources to help the VPD track down and bring fully to justice those criminals responsible.

The Vancouver Police, RCMP and other Lower Mainland forces will do an integrated investigation of the criminal acts. This investigation may take time, but we want to ensure those responsible face full justice and are held accountable.

We are going to send a strong message of deterrence: If you played a part in this, we have a mountain of evidence. If you are responsible, you will not be prosecuted quietly. Your family, friends, and employers will know. And we will ensure we have the resources to do this.

I understand from VPD that the response from the public wanting to help them identify those involved in last night's criminal activity has been overwhelming. By 5 a.m. Thursday, the VPD had 120 tips on its tip line. I strongly encourage anyone wanting to anonymously share photos or videos with VPD investigators to do as follows:

For photos, please send them to robbery@vpd.ca

To anonymously upload videos to the VPD, please upload them to Youtube as private videos and share them with robbery@vpd.ca

Here are the instructions on how to do this:

- 1. Sign in to your YouTube account and upload the video.
- 2. Once the video has finished uploading, click the <u>Account</u> link located (at the top-right of any page).
- Next, click the <u>Uploaded Videos</u> link. Click and choose the video you want to send to us. Then, click the <u>Edit</u> button.
- Under the Broadcasting and Sharing Options section (on the left-hand side of the page towards the bottom) you'll see Privacy options. Click the little black arrow / triangle to expand and see all your privacy options (if it's not already open and you cannot see your privacy options).
- If the video is set to Private, you'll see a section to enter an email. Enter <u>robbery@vpd.ca</u> in this section.
- Click on Save Changes at the bottom of the page.

For more information visit:

http://www.google.com/support/youtube/bin/answer.py?answer=157177

4. What is the future of the Live Sites?

We don't want this to happen again – but we will need to work with the city and police to review how large live site events happen.

Vancouver has demonstrated in the past that we can celebrate peacefully. The Olympics, the fireworks, and the six-week run of the Canucks before Wednesday night showed how well our community can celebrate together. We won't let this band of criminals to define us.

5. What is the extent to the damage?

I have heard some estimates – but it's too early to know precisely. While we do not know the clean-up costs at this time, we will assist Vancouver financially with this effort.

6. How many injuries were there?

Between 5 pm and 2 am, BC Ambulance Service responded to 341 calls in Vancouver, primarily in the downtown core. BC Ambulance paramedics were able to attend every call. For the most part, the calls attended by paramedics were minor injuries from falls and trampling, sick persons due to alcohol/substance misuse, and decontamination for pepper spray.

The total number of patients seen is approximately 100 at St. Paul's Hospital and about 40 at Vancouver General Hospital – and some as well as Lion's Gate Hospital.

Unfortunately, there were a small number of more serious incidents including head injuries (one patient in critical condition) and patients requiring surgery due to stabbings.

There was great co-ordination between our emergency and health partners – their dedication and professionalism was truly remarkable.

FYI: Last information from Ministry of Health:

St. Paul's Hospital:

Total number of patients seen as a result of the riot incidence; approx. 100. This includes;

- * Total patients seen in the SPH ED: 71
- * Approximate number seen in the exterior ambulance bay: approx. 30+
- * ED staff were treating people in the ambulance bay primarily so patients did not bring pepper spray or gas with them (on skin and clothes) into the ED as it could spread to staff or other patients.
- * Two patients were admitted for injuries (one remains at SPH and one was subsequently transferred to VGH early this morning included in the VGH numbers below).
- * Peak patient volume was between 11:00 and 11:10 p.m. (50 patients actively being treated in ED and in fast track during that time).
- * Patient volume in the ED versus a typical Wednesday was 3-4 times greater than normal.
- * Based on charts, the injuries seen were a result of tear gas and pepper spray injuries; lacerations; facial trauma; substance misuse (including alcohol); and head injury.

Vancouver General Hospital:

- * Total number of patients seen at VGH related to the riots approx. 30-40.
- * This included two major traumas, three stabbings and one head injury.
- * Total number of admitted patients at VGH four
- * Three people were admitted last night 1 in neuro ICU, condition critical (fall); 2 with stab wounds in ward (stabbing). One of the stab victims required surgery and remains in VGH in

stable condition. The fourth patient is the transfer from SPH with a fractured jaw and related injuries.

- * One person remains in the ED related to the riot with reduced levels of consciousness.
- * Most injuries were treat and send home or decontaminate and send home. Common injuries were assault, exposure to tear gas/pepper spray, lacerations and substance misuse.

Lion's Gate Hospital:

- * Two young male patients remain in the ED awaiting surgery for broken jaws.
- * No evidence of other riot-related injuries or activities during the night at this time.

Richmond:

- * One case with lacerations reported to the ED. Treated and released.
- * Handful of alcohol-related cases. Again, treat and release. Not clear if from downtown or local.

BC Ambulance Service:

- * Between 5:00 p.m. and 2:05 a.m., BCAS handled 341 calls in Vancouver, primarily in the downtown core.
- * This compares to only 206 calls the previous Friday (Game 5 in Vancouver) for the period beginning at 1:00 p.m.
- * BCAS paramedics got to every call although it encouraged callers to take themselves to the hospital if possible (this was during the period where police had shut down the downtown core and deemed it unsafe for our staff).
- * Calls attended were consistent with hospital cases minor injuries from falls; being trampled on the sky train platforms; general sick person (alcohol/substance use); decontamination for pepper spray; etc.

7. Was the Province's refusal to cover police costs a factor in the riot?

Policing costs were not a factor in last night's events. Significant police resources were predeployed and ready at locations across the Lower Mainland.

S16

Vancouver PD got what they needed, when they needed it.

Our focus today turns to identifying and locating those responsible for yesterday's violence.

Provincial police resources will assist with any requests from the Vancouver Police Department for assistance with criminal investigations.

8. With potentially hundreds of rioters to be charged, do you have the capacity in the correctional system to accommodate them?

BC Corrections is prepared for any possible influx of prisoners. The Province has considerable and recent experience in accommodating large and unexpected influxes of detainees, as in the cases of migrants arriving by sea.

9. Beyond holding the rioters responsible through the criminal justice system, will you be looking at civil options – i.e., suing those documented as responsible for damage to public property?

Every effort will be made to hold those involved accountable for their actions.

10. In the report into the '94 riot, the 5th recommendation was, 'That at all major spectator sporting events, including those viewed on a wide-screen television, security penonnel be required to check patrons for possession of alcohol when entering the stadium or viewing theatre.' What was done about alcohol at the Live Sites locations?

The Live Sites locations were set-up and managed by the City of Vancouver.

In keeping with Recommendation 5, alcohol was not permitted at the Live Sites locations. The locations had perimeter fencing with defined entrance points. Private security personnel, hired by the City, were at the entry points checking bags for alcohol.

Vancouver police officers were also at the entry points supporting private security personnel, while other officers moved amongst the crowd.

TOURISM Impacts

11. What are your thoughts on the impact of last night's riots on tourism?

This was an ugly but isolated incident instigated by a small group of people. However, I believe our long-term reputation as a safe and welcoming city – built up over many years - will continue to resonate in the international community. This is a temporary setback.

The world watched us during the Olympic celebrations, and frankly, the celebrations around the Stanley Cup were very peaceful until last night.

We're going to work with the tourism sector to overcome this incident.

It's worth noting that people book conventions, holidays and cruises well in advance. We have a record number of delegates coming to the Vancouver Centre this year – and I'm confident these bookings are not going to change because of this one incident.

ICBC Impacts

12. How many cars have been damaged?

Approximately 25 vehicles have been damaged, with another unconfirmed 17 vehicles damaged.

13. How many claims has ICBC received?

By 1 p.m. on Thursday, June 16, 25 claims had been reported to ICBC. More claims are expected, with the majority likely to be reported by Friday.

14. What kind of damage has been reported?

Up to 15 cars, including two police cars, were torched, while others were overturned or had windows smashed.

15. How is ICBC handling claims?

ICBC is centralizing the claims handling at its Claims Contact Centre. The majority of ICBC customers have this type of insurance.

ICBC is setting up a special procedure to identify and expedite the processing of these claims. Adjusters are already working on these claims. ICBC will also expedite any repairs, while ensuring customers have alternative means of transportation.

16. What coverage is ICBC offering?

Owners who purchased Optional comprehensive coverage from ICBC will be able to make a claim for damage caused by the rioters. The deductible that applies to vandalism claims depends upon the deductible amount that was purchased but a \$300 deductible is typical. Owners who have coverage through an insurance company other than ICBC will need to make a claim through their insurance provider.

17. Will insurance rates be affected by claims caused by the riots?

No, there will be no impact on rates. ICBC will look to recover costs down the road if suspects are charged.

18. Will ICBC help police identify rioters?

ICBC's Special Investigative Unit is working with Vancouver Police and RCMP to help identify potential vandalism suspects.

19. IF ASKED: How can ICBC help police?

Once ICBC receives a court order from the police, their facial recognition technology will compare a person's image with the existing images on file and with an entire database of millions of images. The technology can play a vital role in identifying suspects in last night's riot. The technology works by analyzing facial characteristics that do not change, such as the size and location of cheekbones and the distance between the eyes.

TRANSIT Impacts

20. Why was the decision made to pull buses out of downtown Vancouver Wednesday evening? Was there any concern about making it harder for people to exit the downtown core?

TransLink pulled bus service because the downtown streets were jammed with people and the vehicles could not pass. As well as risking injury to people on the streets, TransLink risked damage to the vehicles and/or having them trapped behind the mob. People had an option to walk to Hastings, Main or over one of the bridges to Broadway to get to buses.

SkyTrain (all three lines), SeaBus and West Van Transit (operating from Georgia and Cardero) all offered a way out of the downtown area throughout the evening, except for a few momentary station closures due to crowding. This is the same scenario as on the last evening of the Olympics.

FYI - TransLink's key messages for media response:

- We are proud of our staff...they worked through a difficult and volatile situation to move tens of thousands of people out of harm's way.
- Going in, we had an integrated plan with all transit operations, Transit Police, jurisdictional police
 and the City of Vancouver. As the situation unfolded, we communicated and collaborated
 effectively to adjust the plan and contribute to the efforts of our colleagues to bring things under
 control.
- There is always a review of happened, how we performed, what we learned and what we can
 improve. We won't speculate and it's far too early to give specific details, but the process is
 already underway.

SMALL BUSINESS Impacts

21. Chief Chu mentioned that some small businesses are suffering crippling losses as a result of the riots. Are there existing programs to help them? Are special measures under consideration?

(PSSG-JTI has advised there is nothing at their end; awaiting response from EMBC)

Appendix

Statements

(Premier Clark: June 16)

STATEMENT For Immediate Release 2011PREM0070-000730

June 16, 2011 Office of the Premier

An open letter to British Columbians from Premier Clark

British Columbians are understandably embarrassed and disappointed by Wednesday night's activities. It should have been a celebration of the tremendous effort by the Canucks in their playoff run. It turned into a shameful display of behaviour by people bent on violence.

The vast majority of citizens gathered and dispersed peacefully, but sadly they also witnessed the mayhem. There were also good Samaritans there: people who had the guts to stand up for what is right and citizens who showed up the morning after to help with the clean-up.

These people deserve our thanks. They are the ones who will define our city and our province.

The police and fire fighters had a very difficult job and their hard work is appreciated. The clean-up crews and the businesses have all worked hard to restore the downtown core. I'd also like to thank the first responders who tended to those who were injured as a result of these foolish actions.

There were a lot of preparations. Based on the Olympics, Vancouverites hoped and expected we were past the type of destruction we saw in 1994. It's very disappointing. We will work with the City of Vancouver to review what we can learn from this. When this happened in '94, new approaches were incorporated. We have more to do.

I want to be very clear: this is not who we are. We will not let this band of criminals define us.

None of us want to live in the kind of society we saw last night. We are going to send a strong message of deterrence: if you played a part in this, we have a mountain of evidence and that evidence will be used by authorities to support criminal charges.

Members of the public can help the police and crown prosecutors by submitting any photos, videos or other evidence they may have. Vancouver police are asking people to email their photos and videos to robbery@ypd.ca, or post information through Twitter at #VPD.

Citizens have also come together to create their own social media sites to share information about events and images of troublemakers captured on mobile phones. The police will monitor these sites closely as part of their efforts to gather evidence.

We will push for full justice. Collectively, we will do our best to bring those responsible to account. Criminal charges will be pursued wherever possible and appropriate.

If you are responsible, we will hold you responsible. Your family, friends and employers will know. We will ensure we have the resources to do this. You will not be able to hide behind your hoodie or your bandana.

No one wants this to happen again. We will not let the behaviour of a few disgrace the City of Vancouver or British Columbia as a whole. This is not who we are.

On Thursday morning I met with Mayor Robertson and Charles Gauthier of the Downtown Vancouver Business Improvement Association to survey the damage. We met dozens of citizens who had gathered downtown, saddened by what happened last night but determined to clean up.

Among them was a student from David Livingston Elementary School, broom in hand, doing her part to sweep away the stain left on her city last night. In these people I saw the spirit, grace and responsibility that make Vancouver and British Columbia the kind of place we all want to live.

Christy Clark Premier of British Columbia

Connect with the Province of B.C. at www.gov.bc.ca/connect

(Minister Bond: June 16)

VICTORIA - Minister of Public Safety and Solicitor General Shirley Bond issued the following statement on the

crowd response to game seven of the Stanley Cup final in Vancouver:

"While most people who took part in the festivities tonight were able to enjoy the game in a peaceful manner, I am extremely disappointed to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game.

"I agree with Mayor Robertson who said that Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we've seen tonight. I am disturbed that a relatively small number of people turned confrontational and engaged the Vancouver Police in such a negative way.

"I expect that all steps will be taken to bring those responsible to justice. Members of the public will be able help the police and crown prosecutors by submitting any photos or videos they may have. The police will be informing the public on how they can assist.

"I have been in close contact with police leadership throughout the evening. The Province is supporting the Vancouver Police Department's operational plan by deploying provincial police resources and will provide any assistance necessary. In working closely with police, I have been keeping the Premier advised of the situation as it has escalated.

"We all need to support the Vancouver Police Department, their police partners, the Vancouver Fire Department, and other emergency services as they deal with extremely challenging circumstances. Our priority is to maintain public safety and I am calling on people to leave the downtown area and make their way home without further incident. Remain calm, stay away from central downtown and help police to restore safety to our streets."

(Mayor Robertson: June 16)

Vancouver Mayor Gregor Robertson 'extremely' disappointed about riots Vancouver Sun Online Thursday, June 16, 2011 By Gregor Robertson

It is extremely disappointing to see the situation in downtown Vancouver turn violent after tonight's Stanley Cup game. Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we ve seen tonight.

The vast majority of people who were in the downtown tonight were there to enjoy the game in a peaceful and respectful manner. It is unfortunate that a small number of people intent on criminal activity have turned pockets of the downtown into areas involving destruction of property and confrontations with police.

The Vancouver Police and Vancouver Fire Department are doing an exceptional job under challenging circumstances to maintain control of the situation and keep people safe, and emergency crews are working tirelessly to assist those who were injured.

The priority is public safety and ensuring that people can leave the downtown area to make their way home without further incident. Transit is operating at full capacity.

I urge the public to remain calm and to stay away from central downtown in order to assist police in restoring safety to our streets,

(VPD Chief Jim Chu- June 16)

Hockey Riot – Statement by Chief Constable Jim Chu June 16, 2011

Thank you for coming this morning and I would also like to welcome Assistant Fire Chief Wade Pierlot.

For weeks many of you have been asking us on a daily basis whether we would have a repeat of the '94 riot if the Canucks lost.

The stories that were produced were often cringe inducing.

And for weeks we predicted this day, this nightmare, this shame, would never come.

Despite those predictions, behind the scenes we had always been preparing for the worst.

Last night those preparations became a reality as we quickly switched from a meet-and-greet tactic to one of crowd dispersal and crowd safety.

For those who regularly reminded us of 1994, they will also hopefully report that while we had triple the number of rioters last night, we were able to bring the situation under control in half the time it took us back then.

We learned many lessons in 1994 and we will take away more from this experience as we examine every aspect of last night over the coming weeks and months.

Before I get into some of the details of last night, I would like to say how proud I am of our members who put themselves in harm's way to protect others and do everything we could to ensure that everyone got home safely.

We were not without casualties. Nine of our officers were injured. One officer required 14 stitches to the head to close a wound he suffered after being hit by a thrown brick while he was trying to stop some looters. Another suffered a concussion and some officers were treated for human bites.

I am also very proud and grateful to all our partner agencies that joined us on the street. Officers came from the RCMP and every municipality in the Lower Mainland. Our colleagues in the ambulance service and the fire service also went beyond the call risking their safety to restore sanity to the streets.

I am also aware that many off-duty VPD officers, who may have just completed an earlier shift, saw the trouble on the TV and took it upon themselves to leave their homes, get in their cars and join their colleagues in the streets.

Before I discuss the criminals, anarchists and thugs who were bent on destruction and mayhem, I want to recognize those in the crowd who showed humanity, integrity and courage.

When trouble first broke out at a live site, police tried to wade through the massive crowd to rescue someone who was injured on the ground. A group of citizens within the increasingly agitated crowd linked arms to create a barrier around the injured person so police could make the rescue.

Throughout the night we saw other examples of citizens standing between the looters and the broken store windows.

Our lines were flooded and continue to be flooded today with tips from Vancouverites who want to help.

Doctors in the crowd stepped forward to help with the injured. Our downtown hospitals also performed in an outstanding fashion.

But even with those assets in place, our city was still vulnerable to a number of young men and women disguised as Canuck fans who were actually criminals and anarchists.

These were people who came equipped with masks, goggles, gasoline and even fire extinguishers that they would use as weapons.

We recognized some of the same criminals among them who took part in the vandalism during the Olympics.

This criminal element within the crowd was responsible for the burning of 15 cars, including two police cars.

As you saw there was also extensive property damage and looting.

Our hearts go out to those businesses, especially the small ones, who suffered crippling losses last night. We understand that these types of losses can be devastating.

For those watching in disbelief and shock at home and wondering why police were not immediately arresting the looters, with apologies to business owners who became the victims of these criminals, our plan and our priority must always be the safety of the crowd over the safety of buildings and property.

Our members temporarily left hot spots so they could re-group in larger units to have sufficient numbers to safely encourage the crowd to disperse, and to take assertive action when they wouldn't.

We gathered at every major intersection to slowly and safely move the crowd out of the downtown core.

I am pleased that the strategy worked and within three hours the worst was over and most of the crowd had gone home.

But I also want to assure our citizens that no one comes into our city and creates this kind of mayhem and destruction with impunity.

We made close to a hundred arrests last night and we have every intention of making many more as we aggressively investigate this incident.

By 5:00 a.m. this morning we had 120 tips on our tip line.

Members of the public are sending us their videos and we are adding those to the thousands of minutes of video we shot ourselves.

We are fully committed to tracking down these criminals and arresting them for their crimes.

I am pleased to tell you that our partner agencies have agreed to make this an integrated investigation so we will be able to bring all our resources to bear in swiftly apprehending those responsible.

I know that the Premier has committed the full weight of the Criminal Justice System to vigorously prosecute those who broke the law.

We understand and empathize with those in our community who are mourning the loss of the Stanley Cup, and those here at home and across our country who are mourning the loss of reputation we have all suffered at the hands of these criminals.

But I now urge every one of us to quickly get past this and help us bring these people to justice. That will truly send a message to the world about who we are and what we believe.

(Vancouver city counsellor Suzanne Anton) Statement from Suzanne Anton regarding the Vancouver riot Vancouver Sun Online Thursday, June 16, 2011

By Suzanne Anton

I am deeply saddened at the black eye and damage caused to Vancouver by hooligans in our city's downtown core. Our first concern should be the safety of our citizens and of our downtown businesses, and we thank the police, fire fighters and our front line health workers for their response.

What has happened this evening does not represent Vancouverites, who are proud sports fans as demonstrated last year during the Olympics. These events are caused by groups of troublemakers.

The Mayor of Vancouver with the assistance of the Chief of Police must call an immediate inquiry into the events leading up to tonight's post-game disorder. We must hold those who have caused wanton damage to private and public property to account, prosecute them to the full extent of the law, and make recommendations to prevent such occurrences in future.

(Minister Bond- June 15)

CIVT, Wednesday, June 15, 2011 22:22 By CTV Breaking News

Mike Killeen: We're going to chat with Shirley Bond, BC Solicitor General, Minister for Public Safety. Minister, your thoughts on what you're seeing playing out in the city of Vancouver tonight.

Shirley Bond: (inaudible) fly back to Prince George late this evening and I was optimistic that we would see a very different picture tonight.

I can't begin to tell you how absolutely utterly disappointed I am that we literally have a group of individuals who've decided to turn what should a celebratory event, despite the outcome in the game, into something that is criminal in nature. It is shocking, it is disgraceful.

Killeen: Solicitor General, we heard the police earlier this evening tell us that they had a plan for basically anything that might happen tonight. Are you satisfied with that plan?

Bond: Well, I know this. The men and women who are out on the street this evening are doing their very best under unbelievably difficult circumstances. There is a plan in place. There has always been a plan to deploy additional police officers. That is happening as we speak.

And what's important right now is not to second guess. It is to pay attention to what police officers are saying. What is most disappointing and disturbing is that we have spectators who will not go home. We need everyone to pay attention, we need them to leave the downtown and they need to stop treating this as a spectator sport. This is a dangerous situation where people need to go home.

So I'm not going to second guess. Right now I'm concerned for the safety of the men and women who are responding and also to those people who are still in the downtown.

Killeen: What kind of message do you think this sends out to people that are watching, not just around the province tonight, but across the country?

Bond: Well, it's interesting. This afternoon my comments were that I was hopeful that whatever the outcome of the game was, that British Columbia and Vancouver would still, the headlines would show respectful fans and I think that tonight this is unbelievably embarrassing for Vancouver.

And I think what's most disappointing is that thousands and thousands and thousands of people came to the downtown, watched the game, were disappointed, but they went home and they were respectful. You know, we have the work here of a very small but active group of people who've decided to behave like criminals. I think it's embarrassing and unfortunate and I think as we look ahead, we're going to have to sort out we can have these kinds of celebrations and make sure that this kind of behaviour doesn't happen again.

Killeen: Well let's talk about that a little bit. Are you going to have to review whether we can do this? We've clearly shown that, well, during the Olympics we could handle it, but in many other situations this city just does not seem to be able to know how to behave.

Bond: Well, you know, I don't want to, in the heat of the moment, because we're still seeing an evolving situation on the ground. I'm very concerned. As a matter of fact I'm watching your graphics on television right now and I am horrified by what I'm seeing there. So, you know, tonight we need to deal with tonight. We need to make sure that we get this under control. We need to make sure that the men and women who are serving down there are safe and those people who are in the downtown.

But obviously there's going to be questions about what happens in the future. The Olympics was an amazing celebration. It left Vancouver with a fabulous reputation around the world. Tonight will do probably the exact opposite. So we're going to have to have some conversations, but right now my primary concern is making sure we get through tonight and that as many people get home safely as possible.

And I want to make sure that our officers, our men and women, and the fire department and police services are safe tonight. They are risking their lives on our behalf tonight. And I certainly hope people will go home and try to bring this to a more peaceful conclusion here.

Killeen: All right. We appreciate your time tonight. Thank you very much.

Bond: Thank you so much.

Killeen: Solicitor General Shirley Bond on the phone with us tonight.

Pecknold, Clayton SG:EX

From: Cornett, Kathy M SG:EX

Sent:

To:

Thursday, June 16, 2011 4:24 PM
Douglas, Marc SG:EX; Steinbach, Christopher G SG:EX; Bill, Karen F SG:EX
Jones, Angela M SG:EX; Vermaning, Tiny SG:EX; Hoskins, Jeannie SG:EX; Butterfield,
Nicole SG:EX; Pecknold, Clayton SG:EX; McInally, Lynne M SG:EX; Bard, Jenni SG:EX;
Vallieres, Lucie SG:EX; Pauliszyn, Robert GCPE:EX; Kirby, Katherine SG:EX; Sitter,
Donna GCPE:EX; Smith Melicea SG:EX Cc:

Donna GCPE:EX; Smith, Melissa SG:EX

Subject: URGENT: 468345 - SG Information BN re Implementation of recommendations - Riot

that Occurred in Vancouver on June 14 to 15, 1994

Attachments: 468345 - BN re Implementation of recommendations - Riot that Occurred in Vancouver

June 14 to 15, 1994.pdf

The attached Briefing Note has been approved by the Deputy Solicitor General and is for the Minister's information. The briefing note has also been added to the Sharepoint site under the briefing notes tab. Thank you,

Kathy Cornett

Acting Senior Executive Administrative Assistant Office of the Deputy Solicitor General Ministry of Public Safety and Solicitor General Phone: 250 387-5362 Fax: 250 387-6224

MINISTRY OF PUBLIC SAFETY AND SOLICITOR GENERAL POLICING AND SECURITY PROGRAMS BRANCH BRIEFING NOTE

PREPARED FOR: Minister Shirley Bond, Solicitor General FOR INFORMATION

<u>ISSUE:</u> Implementation of recommendations following the BC Police Commission's Report on the Riot that Occurred in Vancouver on June 14-15 1994.

BACKGROUND:

On June 14, 1994 after game 7 of the Stanley Cup Playoffs, riots erupted in the downtown core of Vancouver. Vancouver Police Department (VPD) then deployed its crowd control unit and obtained assistance from the RCMP Tactical Troops. Police used tear gas and 'rubber bullet' ammunitions.

The Attorney General ordered the BC Police Commission (BCPC) to examine the events and the BCPC produced a report in October 1994 that included 32 recommendations directed at the VPD, the City of Vancouver, and the provincial government (Liquor Control and Licensing Branch).

DISCUSSION:

Most of the BCPC's recommendations have been implemented and were followed during the 2011 Stanley Cup Playoffs in Vancouver:

- E-COMM now provides integrated communications for emergency responders throughout the Lower Mainland. The need for improved communications was a theme in Recommendations 3, 20, and 22.
- VPD's Crowd Control policy requires the type of planning described in Recommendations 1, 2 and 15 including the anticipated size and makeup of the crowd, the number of officers that should be deployed, and liaison with specialty sections such as traffic and media regarding the event. While not referred to specifically in policy, the VPD anticipated problems relating to liquor abuse situations during the 2011 Stanley Cup Playoffs and liaised with provincial government officials concerning the early closure of both government-run and private liquor, beer and wine stores in the downtown area. This is consistent with Recommendations 4 and 10.
- VPD's Crowd Control policy indicates that the Crowd Control Unit is equipped
 with the types of equipment described in Recommendations 21 (portable public
 address system) and 23 (helmets). The use of public address equipment and

Page 1 of 3

helmets by police on crowd control duties was readily observed the night of June 15, 2011. Police were also seen to be using fluorescent vests identifying them as police officers, as suggested by Recommendation 19. Further, the Department's Crowd Control policy requires advanced planning regarding the types of equipment that may be needed during an event and inventories to ensure equipment is in good working order. These requirements are consistent with Recommendation 31.

- Recommendations 13 and 14 concerning adequate police presence on BC Transit and Sky Train are addressed by the designated policing unit, the South Coast BC Transportation Authority Police Service, which was not in place in 1994.
- While not specifically mentioned in VPD's policies, members of the Department's traffic section were observed stationed as a preventive force at major intersections during the 2011 Stanley Cup Playoffs to facilitate safe movement of vehicles and pedestrians and prevent congestion. This is consistent with Recommendation 18.

Other recommendations may have been implemented but would require confirmation with the VPD, the RCMP, other municipal police departments and the Justice Institute of British Columbia (JIBC). Police Services Division is working on confirming these items. These include:

- Neighbouring police jurisdictions consider undertaking spot checks of vehicles coming into Vancouver during major special events (Recommendation 9).
- Training provided to VPD members regarding crowd control theory and tactics, equipment and their role in supporting Crowd Control Unit members (Recommendations 24-25).
- Training provided to JIBC police recruits regarding riots (Recommendation 26).
- Joint training practices of the Crowd Control Unit and the RCMP Tactical Troop (Recommendations 27-28).
- Municipalities with independent municipal police departments have written protocols with the RCMP outlining joint training and operational requirements with respect to civil disturbances (Recommendation 29).
- That the use of plastic ammunition in the Arwen 37 weapon for crowd control be reconsidered (Recommendation 30).
- Equipment trucks remain in close contact and proximity to the Crowd Control Unit throughout deployment (Recommendation 32).

The remainder of the Recommendations dealt with alcohol consumption and media presence and were directed to entities other than the police, including event sponsors, event and establishment security staff, Liquor Control and Licensing Branch staff and local media outlets. Recommendations included:

- That event security personnel check patrons for alcohol when entering stadiums or viewing areas (Recommendation 5).
- That event sponsors be responsible for providing adequate police presence, at their expense (Recommendation 6).
- That security and police remove alcohol from those openly drinking (Recommendation 7). According to media reports, Vancouver Police conducted thousands of liquor pour-outs during the 2011 Stanley Cup Playoffs.
- That security personnel, police and Liquor Control and Licensing Branch staff ensure compliance with s. 45 of the *Liquor Control and Licensing Act* (re: intoxication) at events where alcohol is available for purchase (Recommendation 8).
- That Liquor Control and Licensing Branch ensure enhanced monitoring of licensed premises (Recommendation 11) and consider the use of s. 24(1) of the Liquor Control and Licensing Act to attach special conditions to licenses (Recommendation 13).
- That media be asked to not locate cameras in fixed position (Recommendation 16) and that they develop codes of conduct governing their recording of large crowds (Recommendation 17).

Prepared by:

Jenni Bard Program Manager Policing and Security Programs Branch 604 775-2364 Approved by:

Clayton Pecknold
Assistant Deputy Minister
and Director of Police Services
Policing and Security Programs Branch
250 387-1100

Pecknold, Clayton SG:EX

From:

Douglas, Marc SG:EX

Sent:

Thursday, June 16, 2011 4:57 PM

To: Cc: Pecknold, Clayton SG:EX; Schollen, Tasha GCPE:EX Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject:

Re: Updated: Media Request - Province

We could say pcc spoke to robertson.

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 04:51 PM

To: Schollen, Tasha GCPE:EX

Cc: Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject: RE: Updated: Media Request - Province

I do not know if she has spoken to the Mayor...Minister and RCMP have committed provincial police resources to

assist Vancouver PD S.15, S.16

From: Schollen, Tasha GCPE:EX Sent: Thursday, June 16, 2011 4:49 PM

To: Pecknold, Clayton SG:EX

Cc: Douglas, Marc SG:EX; Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX; Schollen, Tasha GCPE:EX

Subject: FW: Updated: Media Request - Province

Importance: High

Clayton – we're madly trying to get a statement to a reporter. Can you confirm this line is in fact, true? (from the issue note).

I have spoken to the Mayor of Vancouver and have committed provincial resources to assist in tracking down and punishing those who committed crimes last night.

From: Douglas, Marc SG:EX

Sent: Thursday, June 16, 2011 4:45 PM

To: Schollen, Tasha GCPE:EX

Cc: Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX; Mueller, Linda GCPE:EX; Harrison, Sarah GCPE:EX

Subject: Re: Updated: Media Request - Province

She has not spoken to robertson and do we want to say committed provincial resources or that the provincial force will help. Thoughts?

From: Schollen, Tasha GCPE:EX

Sent: Thursday, June 16, 2011 04:38 PM

To: Douglas, Marc SG:EX

Cc: Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX; Mueller, Linda GCPE:EX; Harrison, Sarah GCPE:EX

Subject: Updated: Media Request - Province

Hello – Okay to send this to reporter – please advise if you'd like it to say "I" (the minister) or "we" (as in the ministry).

Date/Time: 16/June/3pm

Deadline @ 5pm

Media:

Province

Reporter:

Keith Fraser, kfraser@theprovince.com, 1-604-683-2817

Topic:

Vancouver Riot

<u>Background</u>: Reporter wants a comment from the minister and has also asked the AG if there should be a prosecutorial task force set up in the wake of last night's riots.

Questions: Does the minister think there should be a stepped-up effort to track down rioters, such as a task force?

Suggested Response:

There is an integrated police investigation underway, and I think it is important that we let the police do their work. We will work with the City of Vancouver to review what we can learn from this, and we will push for full justice. Collectively, we will do our best to bring those responsible to account. Criminal charges will be pursued wherever possible and appropriate. I have spoken to the Mayor of Vancouver and have committed provincial resources to assist in tracking down and punishing those who committed crimes last night. There is a Facebook site operated by the Vancouver Police Department that has been created to put names to the faces of last night's criminals. I encourage all Vancouverites to take a look at these pictures and help police track down and hold criminals accountable.

I strongly encourage anyone wanting to anonymously share photos or videos with VPD investigators to do as follows:

For photos, please send them to robbery@vpd.ca.

To anonymously upload videos to the VPD, please upload them to Youtube as private videos and share them with robbery@ypd.ca.

Here are the instructions on how to do this:

- Sign in to your YouTube account and upload the video.
- 2. Once the video has finished uploading, click the Account link located (at the top-right of any page).
- Next, click the Uploaded Videos link. Click and choose the video you want to send to us. Then, click the Edit button.
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- 6. Click on Save Changes at the bottom of the page.

For more information visit:

http://www.google.com/support/youtube/bin/answer.py?answer=157177

Government Communications and Public Engagement

Ministry of Public Safety and Solicitor General

Phone 250-356-6538

S.17

From:

Douglas, Marc SG:EX

Sent:

Thursday, June 16, 2011 5:02 PM

To: Cc: Pecknold, Clayton SG:EX; Schollen, Tasha GCPE:EX Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject:

Re: USE THIS ONE

Gimme two mins.

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 05:01 PM

To: Schollen, Tasha GCPE:EX; Douglas, Marc SG:EX Cc: Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject: RE: USE THIS ONE

Fine with me

From: Schollen, Tasha GCPE:EX Sent: Thursday, June 16, 2011 5:01 PM

To: Schollen, Tasha GCPE:EX; Douglas, Marc SG:EX; Pecknold, Clayton SG:EX

Cc: Pauliszyn, Robert GCPE:EX; Sitter, Donna GCPE:EX

Subject: USE THIS ONE Importance: High

USE this one

Date/Time:

16/June/3pm

Deadline @ 5pm

Media:

Province

Reporter:

Keith Fraser, kfraser@theprovince.com, 1-604-683-2817

Topic:

Vancouver Riot

<u>Background</u>: Reporter wants a comment from the minister and has also asked the AG if there should be a prosecutorial task force set up in the wake of last night's riots.

Questions: Does the minister think there should be a stepped-up effort to track down rioters, such as a task force?

Suggested Response:

I am very pleased to hear that Chief Constable Jim Chu and the RCMP have already established an integrated police investigation and I think it is important that we let the police do their work. I know that the Vancouver Police Department and the City of Vancouver will review this incident to see what can be learned from it. Collectively, we will do our best to bring those responsible to account. Premier Christy Clark has spoken to the Mayor of Vancouver and has committed provincial resources to

be pursued wherever possible and appropriate. The There is a Facebook site operated by the Vancouver Police Department that has been created to put names to the faces of last night's criminals. I encourage all Vancouverites to take a look at these pictures and help police track down and hold criminals accountable.

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- 6. Click on Save Changes at the bottom of the page.

For more information visit:

http://www.google.com/support/youtube/bin/answer.py?answer=157177

Tasha Schollen

Government Communications and Public Engagement

Ministry of Public Safety and Solicitor General

Phone 250-356-6538

S.17

From: Bond, Shirley B SG:EX

Sent: Thursday, June 16, 2011 9:56 PM

To: Wanamaker, Lori SG:EX

Cc: Pauliszyn, Robert GCPE:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX

Subject: Re: TNO: Whitelaw: Police riot plan failed on recommendations

Understand the busyness - but right now he - despite being invisible to us -

S.22

A few minutes to at least counter him may help quell a growing story

S.16

I understand how busy they are guys - but the govt, PCC and I have been out there defending them without hesitation and we need to try and keep the tide moving that way -

Please stop reminding me how busy everyone is - I actually am fully aware of that -

S.13

Thanks SB

From: Wanamaker, Lori SG:EX

Sent: Thursday, June 16, 2011 09:49 PM

To: Bond, Shirley B SG:EX

Cc: Pauliszyn, Robert GCPE:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX Subject: Re: TNO: Whitelaw: Police riot plan failed on recommendations

It seems to me that he is S22 We will keep looking but at the end of the day, VPD

must respond S.13 to debate this fellow.

A BN on the 94 Report was sent to your office at the end of the day. It includes a summary of the recommendations - again our ability to fully respond is limited in some areas because

S.16

Lori

Lori Wanamaker, CA Deputy Minister Ministry of Public Safety and Solicitor General

On Jun 16, 2011, at 9:36 PM, "Bond, Shirley B SG:EX" < Shirley.Bond@gov.bc.ca > wrote:

How is it that someone we can't find anything about is touted as the leading riot investigator? Seems pretty unbelievable to me -

S.13

What do we know -

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 07:06 PM

Ta Dand Chiefar D CC-EV

Cc: Wanamaker, Lori SG:EX; Pecknold, Clayton SG:EX; Douglas, Marc SG:EX Subject: Fw: TNO: Whitelaw: Police riot plan failed on recommendations

further update from Clayton on this... Robert Pauliszyn Communications Director Public Safety and Solicitor General

From: Pecknold, Clayton SG:EX

Sent: Thursday, June 16, 2011 07:05 PM

To: Pauliszyn, Robert GCPE:EX

Subject: Re: TNO: Whitelaw: Police riot plan failed on recommendations

Robert. I talked to kevin begg and jim chu. Neither know who he is or what report he is referring to. Both kevin and jim were around when the commission was in place and this happened. I also had

my staff seach through the 94 report. No success.

though when asked I understand he said "there are lots of armchair quarterbacks".

From: Pauliszyn, Robert GCPE:EX Sent: Thursday, June 16, 2011 06:59 PM

To: Pecknold, Clayton SG:EX

Subject: Fw: TNO: Whitelaw: Police riot plan failed on recommendations

Robert Pauliszyn Communications Director Public Safety and Solicitor General

S.17

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 06:52 PM

To: Bond, Shirley B SG:EX

Cc: Wanamaker, Lori SG:EX; Douglas, Marc SG:EX

Subject: Re: TNO: Whitelaw: Police riot plan failed on recommendations

We're trying, and we've asked the folks over at AG Robert Pauliszyn **Communications Director**

Public Safety and Solicitor General

S.17

From: Bond, Shirley B SG:EX

Sent: Thursday, June 16, 2011 06:49 PM

To: Pauliszyn, Robert GCPE:EX

Cc: Wanamaker, Lori SG:EX; Douglas, Marc SG:EX

Subject: Re: TNO: Whitelaw: Police riot plan failed on recommendations

Is there anyone with corporate history in the AG or SG that knew about these recommendations -

From: Pauliszyn, Robert GCPE:EX

Sent: Thursday, June 16, 2011 06:44 PM

To: Bond, Shirley B SG:EX

Cc: Wanamaker, Lori SG:EX; Douglas, Marc SG:EX

Subject: Re: TNO: Whitelaw: Police riot plan failed on recommendations

We asked VPD and RCMP if the could respond to whitelaw but their focus is elsewhere. Police Services put together a BN on the 94 report and how the recommendations, and I believe that was forwarded to Marc already. Apart from that, we have inquiries out about this person but nothing back yet. Its fair to say that everyone has been swamped today.

Robert Pauliszyn

Communications Director

Public Safety and Solicitor General

S.17

From: Bond, Shirley B SG:EX

Sent: Thursday, June 16, 2011 06:29 PM

To: Pauliszyn, Robert GCPE:EX

Cc: Wanamaker, Lori SG:EX; Douglas, Marc SG:EX

Subject: Fw: TNO: Whitelaw: Police riot plan failed on recommendations

Marc and I have been swamped all day -

Robert - one of the outstanding issues is this guy and he is getting a lot of airtime -

What was done today to get answers on this and push back?

We need to move quickly on stuff like this -Where is it at? SB

From: tno@gov.bc.ca [mailto:tno@gov.bc.ca] Sent: Thursday, June 16, 2011 05:41 PM

To: Bond, Shirley B SG:EX

Subject: TNO: Whitelaw: Police riot plan failed on recommendations

CHAN Global BC Early News 16-Jun-2011 17:15

Bob Whitelaw says he watched coverage of rioting last night and checked off recommendations he made following the '94 riots that the police plan failed to implement. The author of a report on the '94 riots asserts last night's riots caused a million dollars worth of damage but will bring a billion dollars worth of ill will upon the city. [pssg, agmc, zpz, csc]

TNO...

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From:

Pauliszyn, Robert GCPE:EX

Sent:

To:

Thursday, June 16, 2011 10:04 AM
Gleeson, Kelly T GCPE:EX; Douglas, Marc SG:EX; Wanamaker, Lori SG:EX; Pecknold,
Clayton SG:EX; Stewart, Michelle GCPE:EX; Harrison, Sarah GCPE:EX; Sweeney, Neil
GCPE:EX; Adair, Marisa GCPE:EX; Fraser, John Paul GCPE:EX
FW: Policing - Vancouver Riot - QA 16Jun11 Dr2

Subject:

Here are the latest materials...we continue to add to the QnA but this was adjusted to reflect the messaging in the Premier's messaging.

From: Indridson, Ian GCPE:EX

Sent: Thursday, June 16, 2011 10:01 AM

To: Pauliszyn, Robert GCPE:EX; Li, Jessica P GCPE:EX; Sitter, Donna GCPE:EX; Schollen, Tasha GCPE:EX; Cournoyer,

Vince GCPE:EX

Subject: Policing - Vancouver Riot - QA 16Jun11 Dr2





Policing -

June 16 -

ancouver Riot - QAotingv4 RPSH.DOC

1. What message do you have in the aftermath of this incident?

To begin, I want to thank the police, fire crews and other first responders who helped protect people and property last night. They had an incredibly difficult job and they did it very well.

Considering the scene last night, it is clear the actions of police kept injuries to a minimum. They should be commended for putting their safety on the line to protect others.

As well, the doctors, nurses and other first responders did an incredible job of tending those who were injured as a result of these foolish and destructive actions.

There were also good Samaritans there: people had the guts to stand up for what is right and citizens who showed up this morning to help with the clean-up. Those people deserve our thanks.

Last night's ugly but isolated incident was instigated by a small group of people. They put a taint on what had been an incredibly peaceful and community building experience during the Canucks Stanley Cup run.

But think it's important to stress that the vast majority of those who were downtown for what they hoped would be a Stanley cup celebration were lawful and peaceful.

Vancouver is a world-class city and it is embarrassing and shameful to see the type of violence and disorder we saw Wednesday night. I am disturbed that a relatively small number of people turned confrontational and engaged the Vancouver Police in such a negative way.

I have spoken to the Mayor and have committed provincial resources to assist in tracking down and punishing those who committed crimes last night.

There is a facebook site operated by the Vancouver Police Department that has been created to put names to the faces of last night's criminals. I encourage all Vancouverites to take a look at these pictures and help police track down and hold criminals accountable.

Let's be clear: there was no excuse for what happened last night. Win, lose or draw we expect citizens to respect each other and each other's property.

2. What initial steps are being taken to review what took place?

After the 1994 riots, new approaches were incorporated. Although, based on the Olympics, Vancouverites hoped and expected we were past the type of destruction we saw in 1994, there were still a lot of preparations for this year's Stanley Cup run.

Clearly, we have more to do. We will learn from this experience and work with Mayor Robertson and VPD Chief Jim Chu to look at what we can do better to prevent another incident like Wednesday night.

Page 1 of 5

3. What are you going to do to hold to account those who are responsible?

I deplore the events in Vancouver and trust that all steps will be taken to bring those responsible to justice. We have offered to provide investigative resources to help the VPD track down and bring fully to justice those criminals responsible.

We are going to send a strong message of deterrence: If you played a part in this, we have a mountain of evidence. If you are responsible, you will not be prosecuted quietly. Your family, friends, and employers will know. And we will ensure we have the resources to do this.

I understand from VPD that the response from the public wanting to help them identify those involved in last night's criminal activity has been overwhelming. I strongly encourage anyone wanting to anonymously share photos or videos with VPD investigators to do as follows:

For photos, please send them to robbery@vpd.ca

To anonymously upload videos to the VPD, please upload them to Youtube as private videos and share them with robbery@ypd.ca

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- 3. Next, click the <u>Uploaded Videos</u> link. Click and choose the video you want to send to us. Then, click the **Edit** button.
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For more information visit:

http://www.google.com/support/youtube/bin/answer.py?answer=157177

4. What is the future of the Live Sites?

We don't want this to happen again – but we will need to work with the city and police to review how large live site events happen.

Vancouver has demonstrated in the past that we can celebrate peacefully. The Olympics, the fireworks, and the six-week run of the Canucks before Wednesday night showed how well our community can celebrate together. We won't let this band of criminals to define us.

5. What is the extent to the damage?

I have heard some estimates – but it's too early to know precisely. While we do not know the clean-up costs at this time, we will assist Vancouver financially with this effort.

6. How many injuries were there?

Between 5 pm and 2 am, BC Ambulance Service responded to 341 calls in Vancouver, primarily in the downtown core. BC Ambulance paramedics were able to attend every call. For the most part, the calls attended by paramedics were minor injuries from falls and trampling, sick persons due to alcohol/substance misuse, and decontamination for pepper spray.

The total number of patients seen is approximately 100 at St. Paul's Hospital and about 40 at Vancouver General Hospital – and some as well as Lion's Gate Hospital.

Unfortunately, there were a small number of more serious incidents including head injuries (one patient in critical condition) and patients requiring surgery due to stabbings.

There was great co-ordination between our emergency and health partners – their dedication and professionalism was truly remarkable.

FYI: Last information from Ministry of Health:

St. Paul's Hospital:

Total number of patients seen as a result of the riot incidence: approx. 100. This includes:

- * Total patients seen in the SPH ED: 71
- * Approximate number seen in the exterior ambulance bay: approx. 30+
- * ED staff were treating people in the ambulance bay primarily so patients did not bring pepper spray or gas with them (on skin and clothes) into the ED as it could spread to staff or other patients.
- * Two patients were admitted for injuries (one remains at SPH and one was subsequently transferred to VGH early this morning included in the VGH numbers below).
- * Peak patient volume was between 11:00 and 11:10 p.m. (50 patients actively being treated in ED and in fast track during that time).
- * Patient volume in the ED versus a typical Wednesday was 3-4 times greater than normal.

Page 3 of 5

* Based on charts, the injuries seen were a result of tear gas and pepper spray injuries; lacerations; facial trauma; substance misuse (including alcohol); and head injury.

Vancouver General Hospital:

- * Total number of patients seen at VGH related to the riots approx. 30-40.
- * This included two major traumas, three stabbings and one head injury.
- * Total number of admitted patients at VGH four
- * Three people were admitted last night 1 in neuro ICU, condition critical (fall); 2 with stab wounds in ward (stabbing). One of the stab victims required surgery and remains in VGH in stable condition. The fourth patient is the transfer from SPH with a fractured jaw and related injuries.
- * One person remains in the ED related to the riot with reduced levels of consciousness.
- * Most injuries were treat and send home or decontaminate and send home. Common injuries were assault, exposure to tear gas/pepper spray, lacerations and substance misuse.

Lion's Gate Hospital:

- * Two young male patients remain in the ED awaiting surgery for broken jaws.
- * No evidence of other riot-related injuries or activities during the night at this time.

Richmond:

- * One case with lacerations reported to the ED. Treated and released.
- * Handful of alcohol-related cases. Again, treat and release. Not clear if from downtown or local.

BC Ambulance Service:

- * Between 5:00 p.m. and 2:05 a.m., BCAS handled 341 calls in Vancouver, primarily in the downtown core.
- * This compares to only 206 calls the previous Friday (Game 5 in Vancouver) for the period beginning at 1:00 p.m.
- * BCAS paramedics got to every call although it encouraged callers to take themselves to the hospital if possible (this was during the period where police had shut down the downtown core and deemed it unsafe for our staff).
- * Calls attended were consistent with hospital cases minor injuries from falls; being trampled on the sky train platforms; general sick person (alcohol/substance use); decontamination for pepper spray; etc.

7. Was the Province's refusal to cover police costs a factor in the riot?

Policing costs were not a factor in last night's events. Significant police resources were predeployed and ready at locations across the Lower Mainland.

Through the integrated command structure, the Province was in constant contact and assisted the Vancouver Police Department's operational plan. Hundreds of officers were quickly and professionally redeployed. Vancouver PD got what they needed, when they needed it.

Our focus today turns to identifying and locating those responsible for yesterday's violence.

Provincial police resources will assist with any requests from the Vancouver Police Department for assistance with criminal investigations.

Page 4 of 5

8. What are your thoughts on the impact of last night's riots on tourism?

This was an ugly but isolated incident instigated by a small group of people. However, I believe our long-term reputation as a safe and welcoming city – built up over many years - will continue to resonate in the international community. This is a temporary setback.

The world watched us during the Olympic celebrations, and frankly, the celebrations around the Stanley Cup were very peaceful until last night.

We're going to work with the tourism sector to overcome this incident.

It's worth noting that people book conventions, holidays and cruises well in advance. We have a record number of delegates coming to the Vancouver Centre this year – and I'm confident these bookings are not going to change because of this one incident.

June 16 - Riots 1

British Columbians are understandably embarrassed and disappointed by last night's activities.

It should have been a celebration of tremendous effort by the Canucks in their playoff run.

It turned into a shameful and disgusting display of behaviour by people bent on violence and confrontation.

Equally shameful was the behaviour of those who watched and encouraged it.

The vast majority of citizens gathered and dispersed peacefully, but sadly witnessed the mayhem.

There were also good Samaritans there: people had the guts to stand up for what is right and citizens who showed up this morning to help with the cleanup. Those people deserve our thanks.

The police had a very difficult job and their hard work is appreciated. The clean-up crews, and the businesses have all worked hard to restore the downtown core.

I'd also like to thank the first responders, doctors and nurses who tended to those who were injured

June 16 - Riots 2

as a result of these foolish actions.

There were a lot of preparations.

Based on the Olympics, Vancouverites hoped and expected we were past the type of destruction we saw in 1994.

It's very disappointing.

We will work with the City of Vancouver to review what we can learn from this.

This happened after 1994 and new approaches were incorporated. We have more to do.

I want to be very clear: this is not who we are as a Province and as a City. We will not let this band of criminals define us.

None of us want to live in the kind of society we saw last night.

We are going to send a strong message of deterrence: If you played a part in this, we have a mountain of evidence.

Tune 16 - Riots

And we trust the police and crown counsel will take all steps possible to bring those responsible to justice.

Members of the public can help the police and crown prosecutors by submitting any photos, videos or other evidence they may have.

Vancouver police are asking people to email their photos and videos to robbery@vpd.ca.

We will push for full justice.

If you are responsible, you will not be prosecuted quietly.

Your family, friends, and employers will know. And we will ensure we have the resources to do this.

We don't want this to happen again. We will work with the City to review how large live site events happen.

Also, while we do not know the clean-up costs at this time, we will assist Vancouver financially with this effort.

-End-

From: Pauliszyn, Robert GCPE:EX Thursday, June 16, 2011 10:28 PM Pecknold, Clayton SG:EX; Wanamaker, Lori SG:EX; Douglas, Marc SG:EX Sent: To: Subject: Fw: Checking-in Robert Pauliszyn Communications Director From AG... S.13 Public Safety and Solicitor General ---- Original Message -----From: Harrison, Sarah GCPE:EX Sent: Thursday, June 16, 2011 10:03 PM To: Gleeson, Kelly T GCPE:EX; Pauliszyn, Robert GCPE:EX Cc: Mueller, Linda GCPE:EX Subject: Re: Checking-in Just in ... S.13 thx, sh Sarah Harrison Communications Director Ministry of Attorney General (P) 250 387.4965 S.17 ---- Original Message -----From: Gleeson, Kelly T GCPE:EX Sent: Thursday, June 16, 2011 09:51 PM To: Harrison, Sarah GCPE:EX; Pauliszyn, Robert GCPE:EX Subject: Re: Checking-in Thx No news on the other front either - so let's connect first thing tomorrow Kel ---- Original Message -----From: Harrison, Sarah GCPE:EX Sent: Thursday, June 16, 2011 09:49 PM To: Pauliszyn, Robert GCPE:EX; Gleeson, Kelly T GCPE:EX Subject: Checking-in I'm still waiting for news on what, if anything, we can say about a dedicated prosecutor. thx, sh

Sarah Harrison Communications Director Ministry of Attorney General (P) 250 387.4965

S.17

MINISTRY OF PUBLIC SAFETY AND SOLICITOR GENERAL POLICING AND SECURITY PROGRAMS BRANCH BRIEFING NOTE

PREPARED FOR: Minister Shirley Bond, Solicitor General FOR INFORMATION

<u>ISSUE:</u> Implementation of recommendations following the BC Police Commission's Report on the Riot that Occurred in Vancouver on June 14-15 1994.

BACKGROUND:

On June 14, 1994 after game 7 of the Stanley Cup Playoffs, riots erupted in the downtown core of Vancouver. Vancouver Police Department (VPD) then deployed its crowd control unit and obtained assistance from the RCMP Tactical Troops. Police used tear gas and 'rubber bullet' ammunitions.

The Attorney General ordered the BC Police Commission to examine the events and the BCPC produced a report in October 1994 that included 32 recommendations directed at VPD, the City of Vancouver, and the provincial government (Liquor Control and Licensing Branch).

DISCUSSION:

Most of the BC Police Commission's recommendations have been implemented and were followed during the 2011 Stanley Cup Playoffs in Vancouver:

- E-COMM now provides integrated communications for emergency responders throughout the Lower Mainland. The need for improved communications was a theme in Recommendations 3, 20, and 22.
- Vancouver Police Department's Crowd Control policy requires the type of planning described in Recommendations 1, 2 and 15 including the anticipated size and makeup of the crowd, the number of officers that should be deployed, and liaison with specialty sections such as Traffic and media regarding the event. While not referred to specifically in policy, Vancouver Police Department anticipated problems relating to liquor abuse situations during the 2011 Stanley Cup Playoffs and liaised with provincial government officials concerning the early closure of both government-run and private liquor, beer and wine stores in the downtown area. This is consistent with Recommendations 4 and 10.
- Vancouver Police Department's Crowd Control policy indicates that Crowd Control Unit is equipped with the types of equipment described in Recommendations 21 (portable public address system) and 23 (helmets). The

Page 1 of 3

use of public address equipment and helmets by police on crowd control duties was readily observed the night of June 15, 2011. Police were also seen to be using fluorescent vests identifying them as police officers, as suggested by Recommendation 19. Further, the Department's Crowd Control policy requires advanced planning regarding the types of equipment that may be needed during an event and inventories to ensure equipment is in good working order. These requirements are consistent with Recommendation 31.

- Recommendations 13 and 14 concerning adequate police presence on BC
 Transit and Sky Train are addressed by the designated policing unit, the South
 Coast BC Transportation Authority Police Service, which was not in place in
 1994.
- While not specifically mentioned in Vancouver Police Department's policies, members of the Department's traffic section were observed stationed as a preventive force at major intersections during the 2011 Stanley Cup Playoffs to facilitate safe movement of vehicles and pedestrians and prevent congestion. This is consistent with Recommendation 18.
- The JIBC Police Academy includes two hours of training in crowd control
 and a full day of training pertaining to the deployment of tear gas and team
 control tactics in its police recruit training program. This training
 addresses most of the issues included in Recommendation 24 (which was
 directed at Vancouver Police Department) and 25 (which was directed at
 the JIBC). Formations and equipment are not covered as specified in
 Recommendation 25 because the JIBC Police Academy does not have riot
 equipment.

Other recommendations may have been implemented but would require confirmation from other police agencies. Police Services Division is in the process of contacting these agencies. Vancouver Police Department was unable to respond today but is undertaking a similar analysis of the BCPC's recommendations. Police Services Division will continue to liaise with Vancouver Police Department. Recommendations being confirmed with other police agencies include:

- Neighbouring police jurisdictions consider undertaking spot checks of vehicles coming into Vancouver during major special events (Recommendation 9).
- Training provided to Vancouver Police Department members regarding crowd control theory and tactics, equipment and their role in supporting Crowd Control Unit members (Recommendations 24-25).
- Joint training practices of the Crowd Control Unit and the RCMP Tactical Troop (Recommendations 27-28).
- Municipalities with independent municipal police departments have written protocols with the RCMP outlining joint training and operational requirements with respect to civil disturbances (Recommendation 29).

- That the use of plastic ammunition in the Arwen 37 weapon for crowd control be reconsidered (Recommendation 30).
- Equipment trucks remain in close contact and proximity to the Crowd Control Unit throughout deployment (Recommendation 32).

The remainder of the Recommendations dealt with alcohol consumption and media presence and were directed to entities other than the police, including event sponsors, event and establishment security staff, Liquor Control and Licensing Branch staff and local media outlets. Recommendations included:

- That event security personnel check patrons for alcohol when entering stadiums or viewing areas (Recommendation 5).
- That event sponsors be responsible for providing adequate police presence, at their expense (Recommendation 6).
- That security and police remove alcohol from those openly drinking (Recommendation 7). According to media reports, Vancouver Police conducted thousands of liquor pour-outs during the 2011 Stanley Cup Playoffs.
- That security personnel, police and LCLB staff ensure compliance with s. 45 of the Liquor Control and Licensing Act (re: intoxication) at events where alcohol is available for purchase (Recommendation 8).
- That Liquor Control and Licensing Branch ensure enhanced monitoring of licensed premises (Recommendation 11) and consider the use of s. 24(1) of the Liquor Control and Licensing Act to attach special conditions to licenses (Recommendation 13).
- That media be asked to not locate cameras in fixed position (Recommendation 16) and that they develop codes of conduct governing their recording of large crowds (Recommendation 17).

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