

ARCS: 292-30 File: CFD-2011-01149

November 29, 2011

Sent via email:

Dear

Re: Request for Access to Records Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Children and Family Development. Your request is for:

Records that list case loads for social workers including but not limited to anything that outlines average case loads, excessive case loads or annual comparisons of case loads for social workers in British Columbia. Time frame is February 1, 2010 to [August 30, 2011].

The Ministry does not create records containing the statistical information you have requested. However, in the past the Ministry has provided requestors province-wide information on the total number of child protection files for specific calendar years. Please find enclosed a record, created by the Ministry that contains: the total number of files for the years 2005 to 2011 and the average number of files per Child Protection Worker (CPW). The average was determined by dividing the total number of Ministry CPWs into the total number of files.

Your file is now closed.

This record will be published on the BC Government's Open Information website a minimum of 72 hours after it is released electronically or a minimum of five business days after it has been released by mail in hardcopy. To find out more about Open Information, please access the Open Information website at: <u>http://www.openinfo.gov.bc.ca/ibc/index.page</u>

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Ministry of Labour, Citizens' Services and Open Government Shared Services BC Information Access Operations Mailing Address: PO Box 9569 Stn Prov Govt Victoria BC V8W 9K1

Website: <u>http://www.gov.bc.ca/citz/iao/</u> Telephone: 250-387-1321 Fax: 250-387-9843 If you have any questions regarding your request, please contact Rob Gordon, the analyst assigned to your request, at 250 356-7869. This number can be reached toll-free by calling from Vancouver, 604-660-7867, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to 250 356-7869.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

Audron

Vicki Hudson, Manager Justice / Social Team Information Access Operations

Enclosure

How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner PO Box 9038 Stn Prov Govt 4th Floor, 947 Fort Street Victoria BC V8W 9A4 Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

- 1. A copy of your original request;
- 2. A copy of our response; and
- 3. The reasons or grounds upon which you are requesting the review.