

ePoker ASSURANCE

Response – The Impact of eGaming on specific Divisions

Responsible Gambling, Policy and Business Services Division

In Divisional breakout sessions, on Day 2 of the GPEB Planning session the following questions were asked, and answered:

Not Responsive

“What is the impact of eGaming on your Division? (challenges / priorities)” These issues were identified:

- Responsible Gambling: Largely on Policy and Responsible Gambling areas; High risk;
- Access to clients (reaching them in an online environment) as ‘eyes and ears aren’t present’;
- Online environment presents risks of not foreseeing issues; problems;
- Very easy access; and
- Easy to promote – hard to sense trouble.

Not Responsive