

Ministry of Attorney General and Treaty Negotiations Investigation, Inspection and Standards Office

Run On: 2011-11-15 12:46:40 PM

For the period: 1/1/2000 To 2011-11-15

Complaint Decision	Count
	0
Frivolous / Vexacious	12
Referral	3099
Resolved	1066
Substantiated / Resolved	1200
Substantiated / Unresolved	77
Unsubstantiated/Referred	1
Unsubstantiated	4445
Withdrawn / Closed without decision	235
Withdrawn	92

Total Number of Decisions: 10227



BRITISH COLUMBIA Ministry of Attorney General and Treaty Negotiations Investigation, Inspection and Standards Office

Run On: 2011-11-15 12:51:53 PM

Received Dt 2000-01-01 To 2011-11-15 Completed Dt: To

Facility: Issue: Decision:

Issue:	Accident		4
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Substantiated / Unresolved		1
		Total Count per Facility:	1
Issue:	Assault - Inmate on Inmate		45
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Unsubstantiated		1

Tuesday, November 15, 2011 Page 1 of 104

Compla	int Decisions by Facility Report	Run Ou:2011-11-15 12	:53:10 PM
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		7
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		4
		Total Count per Facility:	14
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		2
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	9
acility:	Other		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	2
acility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	5

Tuesday, November 15, 2011 Page 2 of 104

Complaint Decisions by Facility Report	
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Run On:2011-11-15 12:53:40 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	5
Issue:	Assault - Staff on Inmate		134
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		9
	Decision: Unsubstantiated		5
	Decision: Withdrawn		1
		Total Count per Facility:	16
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		11
	Decision: Unsubstantiated		9
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	22
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		21
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		10
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	35
Facility:			
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	6

Tuesday, November 15, 2011 Page 3 of 104

Compi	int Decisions by Facility Report	Run Ou:2011-11-15 12	:54:15 PM
Facility:	Prince George Community Corrections		
	Decision: Referral		3
		Total Count per Facility:	3
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		6
	Decision: Unsubstantiated		2
		Total Count per Facility:	8
Facility:	Prince George Youth Custody Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Sheriff Services		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		11
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		5
		Total Count per Facility:	18
acility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		7
	Decision: Unsubstantiated		6
	Decision: Withdrawn		1
		Total Count per Facility:	14
Facility:	Vancouver Jail		
	Decision: Referral		4
	Decision: Unsubstantiated		1
		Total Count per Facility:	5
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3

Tuesday, November 15, 2011

Page 4 of 104

Issue:	Classification - Placement/Status (double bunking, PC, Se units)	g, Sec 17 & 18, specific	1158
Facility:	y:		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Alouette Correctional Centre for Women		
	Decision: Resolved		2
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		2
		Total Count per Facility:	6
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		2
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		75
	Decision: Resolved		30
	Decision: Substantiated / Resolved		15
	Decision: Substantiated / Unresolved		3
	Decision: Unsubstantiated		138
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	264

Tuesday, November 15, 2011 Page 5 of 104

Run On:2011-11-15 12:55:59 PM

Facility:	Kamloops Regional Correctional Centre		
	Decision:		4
	Decision: Referral		49
	Decision: Resolved		6
	Decision: Substantiated / Resolved		8
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		87
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	158
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Unsubstantiated		9
		Total Count per Facility:	14
Facility:	North Fraser Pretrial Centre		
	Decision:		1
	Decision: Frivolous / Vexacious		1
	Decision: Referral		100
	Decision: Resolved		29
	Decision: Substantiated / Resolved		29
	Decision: Unsubstantiated		126
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		9
		Total Count per Facility:	297
Facility:	Other		
	Decision: Referral		1
	Decision: Resolved		2
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Facility:	Prince George Community Corrections		
	Decision: Referral		3
		Total Count per Facility:	3

Tuesday, November 15, 2011 Page 6 of 104

Run On: 2011-11-15 12:56:22 PM

Facility:	Prince George Regional Correctional Centre		
	Decision:		3
	Decision: Referral		59
	Decision: Resolved		14
	Decision: Substantiated / Resolved		16
	Decision: Unsubstantiated		64
	Decision: Unsubstantiated/Referred		1
	Decision: Withdrawn		1
		Total Count per Facility:	158
Facility:	Rayleigh Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Sheriff Services		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		33
	Decision: Resolved		10
	Decision: Substantiated / Resolved		4
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		41
		Total Count per Facility:	89
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 7 of 104

Run On:2011-11-15 12:56:48 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision:		2
	Decision: Referral		35
	Decision: Resolved		11
	Decision: Substantiated / Resolved		12
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		78
	Decision: Withdrawn		6
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	147
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Unsubstantiated		5
		Total Count per Facility:	5
Issue:	Classification - Temporary Absences		23
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
	Decision: Unsubstantiated		5
		Total Count per Facility:	6
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Fraser Regional Correctional Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Kamloops Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Nanaimo Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 8 of 104

Compla	int Decisions by Facility Report	Run On: 2011-11-15 1	2:58:13 PM
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Issue:	Classification - Transfer		441
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		7
	Decision: Unsubstantiated		5
		Total Count per Facility:	12
Facility:	Bear Creek Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision:		1
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Unsubstantiated		7
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	14

Tuesday, November 15, 2011 Page 9 of 104

Compla	int Decisions by Facility Report	Run On: 2011-11-15 12:58:57 PM	
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		41
	Decision: Resolved		28
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		60
	Decision: Withdrawn / Closed without decision		5
		Total Count per Facility:	135
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		18
	Decision: Resolved		4
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		29
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	54
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Unsubstantiated		10
		Total Count per Facility:	15
Facility:	New Haven Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	North Fraser Pretrial Centre		
	Decision:		1
	Decision: Referral		19
	Decision: Resolved		12
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		25

Tuesday, November 15, 2011 Page 10 of 104

Decision: Withdrawn

1

Total Count per Facility:

Complaint Decisions by Facility 1	Report	Facility I	ecisions b	laint D	Comp
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Run On:2011-11-15 12:59:30 PM

Facility:	Other		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		10
	Decision: Resolved		7
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		18
	Decision: Withdrawn		1
		Total Count per Facility:	38
Facility:	Prince George Youth Custody Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		6
	Decision: Resolved		4
	Decision: Unsubstantiated		14
		Total Count per Facility:	24
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		21
	Decision: Resolved		10
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		38
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	77

Tuesday, November 15, 2011 Page 11 of 104

Complaint Decisions by Facility Report		Run On: 201 1-1 1-15 12: 59:50 P	
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Resolved		1
		Total Count per Facility:	3
Issue:	Clothing, footwear, bedding, hygiene items (centre issued)		73
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	9
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		2
	Decision: Unsubstantiated		2
		Total Count per Facility:	7
Facility:	North Fraser Pretrial Centre		
	Decision: Frivolous / Vexacious		1
	Decision: Referral		5
	Decision: Resolved		4
	Decision: Substantiated / Resolved		6
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		8
		Total Count per Facility:	25

Tuesday, November 15, 2011 Page 12 of 104

Run On: 2011-11-15 1:00:15 PM

Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		7
	Decision: Resolved		2
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		8
		Total Count per Facility:	21
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Vancouver Island Regional Correctional Centre		
	Decision:		1
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Issue:	Complaint/Request Processing (non ISO)		597
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	6
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	6

Tuesday, November 15, 2011 Page 13 of 104

Run On: 2011-11-15 1:00:41 PM

Facility:	Fraser Regional Correctional Centre		
	Decision:		2
	Decision: Frivolous / Vexacious		1
	Decision: Referral		15
	Decision: Resolved		6
	Decision: Substantiated / Resolved		44
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		40
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	112
Facility:	Kamloops Community Corrections		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision: Frivolous / Vexacious		2
	Decision: Referral		11
	Decision: Resolved		4
	Decision: Substantiated / Resolved		37
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		40
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	98
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Resolved		3
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	10

Tuesday, November 15, 2011 Page 14 of 104

Run On: 2011-11-15 1:01:02 PM

Facility:	North Fraser Pretrial Centre		
	Decision:		2
	Decision: Frivolous / Vexacious		1
	Decision: Referral		22
	Decision: Resolved		7
	Decision: Substantiated / Resolved		78
	Decision: Substantiated / Unresolved		3
	Decision: Unsubstantiated		63
	Decision: Withdrawn / Closed without decision		10
		Total Count per Facility:	186
Facility:	Prince George Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Frivolous / Vexacious		1
	Decision: Referral		7
	Decision: Resolved		2
	Decision: Substantiated / Resolved		20
	Decision: Unsubstantiated		17
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	48
Facility:	Sheriff Services		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision:		2
	Decision: Frivolous / Vexacious		1
	Decision: Referral		12
	Decision: Resolved		1
	Decision: Substantiated / Resolved		25
	Decision: Unsubstantiated		32
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	76

Tuesday, November 15, 2011 Page 15 of 104

Compla	int Decisions by Facility Report	Run Ou:2011-11-15 1:	01:34PM
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Resolved		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision:		3
	Decision: Referral		5
	Decision: Resolved		4
	Decision: Substantiated / Resolved		9
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		29
		Total Count per Facility:	51
lanun	Confidentiality		19
Issue:	Confidentiality		19
Facility:	Alouette River Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Nanaimo Community Corrections		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Withdrawn / Closed without decision		1
			2

Tuesday, November 15, 2011 Page 16 of 104

Facility: Prince George Regional Correctional Centre Decision: Referral Decision: Substantiated / Resolved

Complaint Decisions by Facility Report

Decision: Unsubstantiated

Facility: Vancouver Island Regional Correctional Centre

Decision: Substantiated / Resolved 1

Decision: Unsubstantiated 1

Facility: Vancouver Pre-Trial Services Centre

Decision: Referral 1

Total Count per Facility: 1

Run On: 2011-11-15 1:02:01 PM

2

1

5

Issue: Correctional Centre Inconsistencies (not related to complaint/request processing) 9 Facility: Alouette Correctional Centre for Women

Decision: Referral 1

Total Count per Facility: 1

Facility: Fraser Regional Correctional Centre

Decision: Resolved 1

Decision: Resolved 1

Decision: Substantiated / Resolved 1

Total Count per Facility: 2

Facility: Kamloops Regional Correctional Centre

Decision: Unsubstantiated 1

Facility: North Fraser Pretrial Centre

Decision: Referral

1

Total Count per Facility: 1

Total Count per Facility: 1

Facility: Prince George Regional Correctional Centre

Decision: Unsubstantiated 1

Total Count per Facility: 1

Tuesday, November 15, 2011 Page 17 of 104

Compla	int Decisions by Facility Report	Run Ou:2011-11-15 1	02:26PM
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		2
		Total Count per Facility:	3
Issue:	Court Order		6
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	North Vancouver Court Services		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Issue:	Disciplinary Hearing Process		169
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 18 of 104

Complaint Decisions by Facility Report Run Ou: 2011-11-15 1:02:45 PM
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Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		5
	Decision: Resolved		2
	Decision: Substantiated / Resolved		8
	Decision: Unsubstantiated		12
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	28
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		12
	Decision: Resolved		4
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		9
		Total Count per Facility:	29
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		5
	Decision: Resolved		2
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		17
		Total Count per Facility:	30
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		5
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		7
		Total Count per Facility:	19

Tuesday, November 15, 2011 Page 19 of 104

Compla	int Decisions by Facility Report	Run Ou: 2011-11-15 1:	03:05PM
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		4
	Decision: Resolved		2
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	13
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		15
	Decision: Resolved		1
	Decision: Substantiated / Resolved		7
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		18
		Total Count per Facility:	42
Issue:	Electronic Monitoring Program		5
Facility:	Mount Thurston Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Rayleigh Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 20 of 104

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Issue:	Family Court (custody/access)		2
Facility:			
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Bear Creek Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Issue:	Food Services		451
Facility:	Bear Creek Correctional Centre		
	Decision: Referral		2

Run On: 2011-11-15 1:03:28 PM

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Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Complaint Decisions by Facility Report

Decision: Resolved

Facility: Ford Mountain Correctional Centre

Decision: Referral

Facility: Fraser Regional Correctional Centre

Decision: Referral

Decision: Resolved

Decision: Unsubstantiated

Decision: Withdrawn

Facility: Burnaby Correctional Centre for Women-Secure

Decision: Referral

Decision: Substantiated / Resolved

Decision: Substantiated / Resolved

Decision: Substantiated / Unresolved

Decision: Withdrawn / Closed without decision

Tuesday, November 15, 2011 Page 21 of 104

Run On: 2011-11-15 1:04:03 PM

Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		26
	Decision: Resolved		16
	Decision: Substantiated / Resolved		13
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		30
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	89
Facility:	Nanaimo Correctional Centre		
	Decision: Resolved		4
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	6
Facility:	North Fraser Pretrial Centre		
	Decision:		1
	Decision: Referral		27
	Decision: Resolved		10
	Decision: Substantiated / Resolved		41
	Decision: Unsubstantiated		29
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		5
		Total Count per Facility:	114
Facility:	Other		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		29
	Decision: Resolved		7
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		20
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	65

Tuesday, November 15, 2011 Page 22 of 104

Run On:2011-11-15 1:04:30 PM

Facility:	Stave Lake Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		14
	Decision: Resolved		3
	Decision: Substantiated / Resolved		4
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	28
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		20
	Decision: Resolved		4
	Decision: Substantiated / Resolved		7
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		21
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	57
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Resolved		1
		Total Count per Facility:	2
Issue:	Freedom Of Information / Privacy Protection/Confidentiality		81
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 23 of 104

Complaint Decisions by Facility Report	Run Ou:2011-11-15 1:04:50 PM

Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		13
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	17
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		4
	Decision: Unsubstantiated		1
		Total Count per Facility:	5
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		3
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		23
	Decision: Unsubstantiated		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	26
Facility:	Other		
	Decision: Referral		3
		Total Count per Facility:	3
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		10
	Decision: Unsubstantiated		4
		Total Count per Facility:	14
Facility:	Sheriff Services		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		4
	Decision: Unsubstantiated		1
		Total Count per Facility:	5

Tuesday, November 15, 2011 Page 24 of 104

Run On: 2011-11-15 1:05:18 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		6
		Total Count per Facility:	6
Issue:	Harassment - Discrimination		53
Facility:	Alouette Correctional Centre for Women		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		3
	Decision: Unsubstantiated		4
		Total Count per Facility:	7
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		5
	Decision: Unsubstantiated		7
		Total Count per Facility:	12
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		6
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	13
Facility:	Prince George Community Corrections		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	4

Tuesday, November 15, 2011 Page 25 of 104

Complaint Decisions by Facility Report		Rnn On:2011-11-15 1:05:39 PM	
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	10
Issue:	Inmate Accounts		200
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		4
		Total Count per Facility:	4
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		3
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	7
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1

Tuesday, November 15, 2011 Page 26 of 104

Total Count per Facility:

Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		7
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		11
		Total Count per Facility:	28
Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Referral		7
	Decision: Resolved		3
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		11
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	26
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1

Run On: 2011-11-15 1:05:59 PM

Complaint Decisions by Facility Report

Decision: Unsubstantiated

Decision: Referral

Decision: Resolved

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Substantiated / Resolved

Decision: Substantiated / Resolved

Facility: North Fraser Pretrial Centre

Decision:

Facility: Other

Decision: Withdrawn / Closed without decision

Decision: Withdrawn / Closed without decision

Tuesday, November 15, 2011 Page 27 of 104

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Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Complaint Decisions by Facility Report Run On:2011-11-15 1:11:12 PM

Facility:	Prince George Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		7
	Decision: Resolved		4
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		5
		Total Count per Facility:	19
Facility:	Stave Lake Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	8
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		9
	Decision: Resolved		14
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		17
		Total Count per Facility:	44
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Issue:	ISO - decision or process		137

Tuesday, November 15, 2011 Page 28 of 104

Facility: Alouette Correctional Centre for Women Decision: Referral 1 Total Count per Facility: 1 Facility: Burnaby Correctional Centre for Women-Secure Decision: Resolved 1 Total Count per Facility: Facility: Ford Mountain Correctional Centre Decision: Unsubstantiated Total Count per Facility: 4 Facility: Fraser Regional Correctional Centre Decision: Referral 3 2 Decision: Resolved

Run On: 2011-11-15 1:11:41 PM

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Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Complaint Decisions by Facility Report

Decision: Substantiated / Resolved

Decision: Substantiated / Resolved

Decision: Substantiated / Resolved

Decision: Withdrawn / Closed without decision

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Referral

Decision: Resolved

Facility: Kamloops Regional Correctional Centre

Decision: Referral

Facility: Nanaimo Correctional Centre

Facility: North Fraser Pretrial Centre

Tuesday, November 15, 2011 Page 29 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:11:57PM	
Facility:	Other		
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		15
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	23
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		7
		Total Count per Facility:	12
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		5
	Decision: Resolved		1
	Decision: Unsubstantiated		8
		Total Count per Facility:	14
Facility:	Vancouver Jail		
	Decision: Referral		1
		Total Count per Facility:	1
Issue:	Mail		340
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		2
	Decision: Unsubstantiated		2

Tuesday, November 15, 2011 Page 30 of 104

Total Count per Facility:

4

Complaint Decisions by Facility Report		Run On:2011-11-15 1:13:42 PM	
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		3
	Decision: Unsubstantiated		5
		Total Count per Facility:	8
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Withdrawn		2
		Total Count per Facility:	5
Facility:	Fraser Regional Correctional Centre		
	Decision:		2
	Decision: Referral		21
	Decision: Resolved		6
	Decision: Substantiated / Resolved		10
	Decision: Unsubstantiated		20
	Decision: Withdrawn		3
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	63
Facility:	Hutda Lake Correctional Centre		
	Decision: Resolved		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Referral		19
	Decision: Resolved		7
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		13

Tuesday, November 15, 2011 Page 31 of 104

Total Count per Facility:

Facility:	Nanaimo Correctional Centre		
domityi	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	5
Facility:	North Fraser Pretrial Centre	, , , , , , , , , , , , , , , , , , , ,	
	Decision:		1
	Decision: Referral		34
	Decision: Resolved		10
	Decision: Substantiated / Resolved		15
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		46
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	110
Facility:	Other		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		11
	Decision: Substantiated / Resolved		6
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		11
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	30
Facility:	Surrey Pre-Trial Services Centre		
	Decision:		4
	Decision: Referral		13
	Decision: Resolved		2
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		6
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	31

Tuesday, November 15, 2011 Page 32 of 104

Complaint Decisions by Facility R	Cenort
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Run On: 2011-11-15 1:14:21 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision:		1
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Substantiated / Resolved		9
	Decision: Unsubstantiated		16
		Total Count per Facility:	33
Issue:	Medical - Dental - Access		40
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	8
Facility:	Kamloops Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	6
Facility:	Nanaimo Correctional Centre		
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		3
	Decision: Resolved		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		5
		Total Count per Facility:	12
Facility:	Prince George Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 33 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:14:43 PM	
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	7
Facility:	Vancouver Jail		
	Decision: Resolved		1
		Total Count per Facility:	1
Issue:	Medical - Dental - Treatment		36
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		8
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	11
Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Resolved		2
	Decision: Unsubstantiated		8
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	12
Facility:	Nanaimo Correctional Centre		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 34 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:15:04PM	
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	5
Facility:	Prince George Regional Correctional Centre		
	Decision: Unsubstantiated		3
		Total Count per Facility:	3
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Issue:	Medical - Dental (do not use)		70
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Resolved		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		5
	Decision: Unsubstantiated		2
		Total Count per Facility:	9
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		3
	Decision: Unsubstantiated		4
		Total Count per Facility:	10
Facility:	Nanaimo Community Corrections		
	Decision: Unsubstantiated		2

Tuesday, November 15, 2011 Page 35 of 104

Total Count per Facility:

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:1	15:56PM
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		7
		Total Count per Facility:	10
Facility:	Other		
	Decision: Withdrawn		1
		Total Count per Facility:	1
Facility:	Prince George Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		3
	Decision: Withdrawn		1
		Total Count per Facility:	5

Facility: Surrey Pre-Trial Services Centre

Decision: Referral

Decision: Resolved

Decision: Unsubstantiated

Decision: Substantiated / Resolved

Tuesday, November 15, 2011 Page 36 of 104

2

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6

Total Count per Facility:

Run On: 2011-11-15 1:16:18 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		9
	Decision: Substantiated / Resolved		2
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		6
	Decision: Withdrawn		1
		Total Count per Facility:	21
Issue:	Medical - Medication - Access		163
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Ford Mountain Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Resolved		5
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		10
		Total Count per Facility:	21
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		4
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		23
		Total Count per Facility:	35

Tuesday, November 15, 2011 Page 37 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:16:37P	
Facility: Nor	th Fraser Pretrial Centre		
	Decision: Referral		5
	Decision: Resolved		3
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		23
		Total Count per Facility:	35
Facility: Other	er		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility: Prin	ce George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		3
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		14
		Total Count per Facility:	21
Facility: Sur	rey Pre-Trial Services Centre		
	Decision: Resolved		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	11
Facility: Van	couver Island Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		5
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		22
	Decision: Withdrawn / Closed without decision		2
	Decision: Withdrawn / Closed without decision	Total Count per Facility:	34

Tuesday, November 15, 2011 Page 38 of 104

Compla	int Decisions by Facility Report	Run Ou:2011-11-15 1:16:56 PM	
Facility:	Alouette Correctional Centre for Women		
	Decision: Resolved		2
	Decision: Unsubstantiated		4
		Total Count per Facility:	6
Facility:	Ford Mountain Correctional Centre		
	Decision: Resolved		3
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		6
	Decision: Resolved		8
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		39
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	57
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		6
	Decision: Resolved		5
	Decision: Substantiated / Resolved		11
	Decision: Unsubstantiated		51
	Decision: Withdrawn / Closed without decision		2

Tuesday, November 15, 2011 Page 39 of 104

Facility: Nanaimo Correctional Centre

Decision: Referral

Decision: Resolved

Decision: Unsubstantiated

Decision: Substantiated / Resolved

Total Count per Facility:

Total Count per Facility:

75

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Compla	int Decisions by Facility Report	Run On:2011-11-15 1:	17:14PM
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		4
	Decision: Resolved		10
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		49
	Decision: Withdrawn / Closed without decision		7
		Total Count per Facility:	77
acility:	Prince George Regional Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		4
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		29
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	44
acility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		3
	Decision: Resolved		6
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		24
	Decision: Withdrawn / Closed without decision		4
		Total Count per Facility:	43
acility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		4
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		34
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	47
Issue:	Medical - Medication (do not use)		208
acility:	Alouette Correctional Centre for Women		
	Decision: Referral		1

Tuesday, November 15, 2011 Page 40 of 104

Total Count per Facility:

Compla	int Decisions by Facility Report	Run On: 2011-11-15 1:17:31 PM	
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		1
	Decision: Unsubstantiated		1
	Decision: Withdrawn		1
		Total Count per Facility:	3
acility:	Ford Mountain Correctional Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		10
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		11
	Decision: Withdrawn		2
		Total Count per Facility:	26
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		9
	Decision: Resolved		2
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		28
	Decision: Withdrawn		2
		Total Count per Facility:	45
Facility:	Nanaimo Correctional Centre		
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		5

Tuesday, November 15, 2011 Page 41 of 104

Total Count per Facility:

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:	17:49PM
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		16
	Decision: Resolved		3
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		18
		Total Count per Facility:	40
Facility:	Other		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		5
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		9
		Total Count per Facility:	17
Facility:	Stave Lake Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		13

Tuesday, November 15, 2011 Page 42 of 104

Total Count per Facility:

17

Run On:2011-11-15 1:18:09 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		9
	Decision: Resolved		7
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		17
	Decision: Withdrawn		2
		Total Count per Facility:	37
Facility:	Vancouver Jail		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Unsubstantiated		4
		Total Count per Facility:	4
Issue:	Medical - Mental Health - Access		20
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Kamloops Regional Correctional Centre		
	Decision: Substantiated / Resolved		2
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Facility:	North Fraser Pretrial Centre		
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3

Tuesday, November 15, 2011 Page 43 of 104

Compla	int Decisions by Facility Report	Run On: 2011-11-15 1:	18:26PM
Facility:	Prince George Regional Correctional Centre		
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		3
		Total Count per Facility:	6
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
ssue:	Medical - Mental Health - Treatment		11
acility:	Fraser Regional Correctional Centre		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Facility:	Kamloops Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Issue:	Medical - Mental Health (do not use)		19
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 44 of 104

Compla	int Decisions by Facility Report	Run Ou:2011-11-15 1:18:43 P.M	
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		4
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	9
Facility:	North Fraser Pretrial Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Issue:	Medical - Optical		28
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	7
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 45 of 104

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:19:07P)	
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Prince George Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	7
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		5
	Decision: Withdrawn		1
		Total Count per Facility:	7
Issue:	Medical - Optical - Access		10
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Prince George Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 46 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1	:20:04PM
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Resolved		1
		Total Count per Facility:	1
Issue:	Medical - Optical - Treatment		4
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	North Fraser Pretrial Centre		
	Decision: Resolved		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Issue:	Medical - Physical - Access		120
Facility:	Alouette Correctional Centre for Women		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 47 of 104

Run On: 2011-11-15 1:20:24PM

Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		7
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	11
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		4
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		12
		Total Count per Facility:	21
Facility:	Nanaimo Correctional Centre		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		3
	Decision: Resolved		3
	Decision: Unsubstantiated		14
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	21
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		17
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	26

Tuesday, November 15, 2011 Page 48 of 104

Compia	int Decisions by Facility Report	Run Ou:2011-11-15 1:	20.50 P M
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		12
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	16
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Resolved		2
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		13
		Total Count per Facility:	19
Issue:	Medical - Physical - Treatment		315
Facility:	Alouette Correctional Centre for Women		
	Decision: Unsubstantiated		3
		Total Count per Facility:	3
Facility:	Ford Mountain Correctional Centre		
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		5
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		32
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	41
Facility:	Kamloops Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011

50 PSS-2011-01920

Page 49 of 104

Run On:2011-11-15 1:40:52 PM

Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Referral		5
	Decision: Resolved		6
	Decision: Substantiated / Resolved		8
	Decision: Unsubstantiated		48
	Decision: Withdrawn / Closed without decision		5
		Total Count per Facility:	73
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	5
Facility:	North Fraser Pretrial Centre		
	Decision:		2
	Decision: Referral		4
	Decision: Resolved		8
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		46
	Decision: Withdrawn / Closed without decision		4
		Total Count per Facility:	69
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		7
	Decision: Resolved		6
	Decision: Substantiated / Resolved		5
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		31
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	52

Tuesday, November 15, 2011 Page 50 of 104

Compla	int Decisions by Facility Report	Run Ou:2011-11-15 1:	41:12 PM
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		3
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		15
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	22
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		30
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	43
Issue:	Medical - Physical (do not use)		246
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	5
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1

Tuesday, November 15, 2011 Page 51 of 104

Total Count per Facility:

Decision: Resolved Decision: Substantiated / Resolved Decision: Unsubstantiated Decision: Withdrawn Total Count per Facility: Decision: Resolved Total Count per Facility: Decision: Resolved Total Count per Facility: Total Count per Facility: Total Count per Facility: Decision: Resolved Decision: Resolved Decision: Substantiated / Resolved Decision: Unsubstantiated Decision: Withdrawn Total Count per Facility:	Complaint Decisions by Facility Report		Run On:2011-11-15 1:4	11:31 PM
Decision: Resolved Decision: Substantiated / Resolved Decision: Unsubstantiated Decision: Withdrawn Total Count per Facility: Decision: Resolved Decision: Resolved Total Count per Facility: Decision: Resolved Total Count per Facility: Total Count per Facility: Decision: Resolved Decision: Resolved Decision: Resolved Decision: Substantiated / Resolved Decision: Unsubstantiated Decision: Withdrawn Total Count per Facility:	Facility:	Fraser Regional Correctional Centre		
Decision: Substantiated / Resolved Decision: Unsubstantiated / Resolved Decision: Withdrawn 22 Total Count per Facility: 40 acility: Hutda Lake Correctional Centre Decision: Resolved 1 Total Count per Facility: 1 acility: Kamloops Regional Correctional Centre Decision: Referral 7 Decision: Substantiated / Resolved 55 Decision: Unsubstantiated 42 Decision: Withdrawn 22 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 1 acility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 1 acility: Nanaimo Correctional Centre 1 Decision: Resolved 1 Total Count per Facility: 2 Total Count per Facility: 2 Total Count per Facility: 2 Total Count per Facility: 3 Total Count per Facility: 4 Total Count per Facilit		Decision: Referral		7
Decision: Unsubstantiated 22 Decision: Withdrawn 22 acility: Hutda Lake Correctional Centre Decision: Resolved 11 Total Count per Facility: 11 acility: Kamloops Regional Correctional Centre Decision: Referral 7 Decision: Resolved 8 Decision: Substantiated / Resolved 55 Decision: Unsubstantiated 42 Decision: Withdrawn 22 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 11 Total Count per Facility: 11 acility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 acility: North Fraser Pretrial Centre Decision: Resolved 1 Total Count per Facility: 2 acility: North Fraser Pretrial Centre 8 Decision: Referral 8 Decision: Referral 8 Decision: Resolved 8		Decision: Resolved		6
Decision: Withdrawn 2 acility: Hutda Lake Correctional Centre Decision: Resolved 1 Total Count per Facility: 1 facility: Kamloops Regional Correctional Centre Decision: Referral 7 Decision: Resolved 8 Decision: Substantiated / Resolved 5 Decision: Unsubstantiated 42 Decision: Withdrawn 2 Total Count per Facility: 64 facility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Decision: Unsubstantiated 1 Total Count per Facility: 1 facility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 facility: North Fraser Pretrial Centre 1 Decision: Resolved 3 Total Count per Facility: 2 facility: North Fraser Pretrial Centre 3 Decision: Referral 8 Decision: Referral 8 Decision: Resolved 8		Decision: Substantiated / Resolved		3
acility: Hutda Lake Correctional Centre Decision: Resolved Total Count per Facility: 1 Total Count per Facility: 1 Total Count per Facility: 1 Total Count per Facility: 1 Decision: Referral 7 Decision: Resolved 8 Decision: Substantiated / Resolved 5 Decision: Unsubstantiated 7 Decision: Withdrawn 2 Total Count per Facility: 4 Total Count per Facility:		Decision: Unsubstantiated		22
Decision: Resolved 1 Total Count per Facility: 1 Sacility: Kamloops Regional Correctional Centre Decision: Referral 7 Decision: Resolved 8 Decision: Substantiated / Resolved 5 Decision: Unsubstantiated 42 Decision: Withdrawn 2 Total Count per Facility: 64 Sacility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Decision: Unsubstantiated 1 Total Count per Facility: 1 Sacility: Nanaimo Correctional Centre 1 Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 Sacility: North Fraser Pretrial Centre 1 Decision: Resolved 1 Sacility: North Fraser Pretrial Centre 1 Decision: Referral 8 Decision: Referral 8 Decision: Referral 8 Decision: Resolved 8		Decision: Withdrawn		2
Decision: Resolved			Total Count per Facility:	40
Total Count per Facility: Decision: Referral	Facility:	Hutda Lake Correctional Centre		
Decision: Referral 7		Decision: Resolved		1
Decision: Referral 7 Decision: Resolved 8 Decision: Substantiated / Resolved 5 Decision: Unsubstantiated 42 Decision: Withdrawn 2 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 2 Total Count per Facility: 3 Total Count per Facility: 4 Total Count p			Total Count per Facility:	1
Decision: Resolved 5 Decision: Substantiated / Resolved 5 Decision: Unsubstantiated 42 Decision: Withdrawn 2 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 2 Total Count per Facility: 3 Total Count per Facility: 4 Total	Facility:	Kamloops Regional Correctional Centre		
Decision: Substantiated / Resolved 5 Decision: Unsubstantiated 42 Decision: Withdrawn 2 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 1 acility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 acility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Resolved 8		Decision: Referral		7
Decision: Unsubstantiated 42 Decision: Withdrawn 2 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 1 acility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 acility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Resolved 8		Decision: Resolved		8
Decision: Withdrawn 2 Total Count per Facility: 64 acility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 1 acility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 acility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Referral 8 Decision: Resolved 8		Decision: Substantiated / Resolved		5
Total Count per Facility: 64 facility: Mount Thurston Correctional Centre Decision: Unsubstantiated 1 Total Count per Facility: 1 facility: Nanaimo Correctional Centre Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 facility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Resolved 8		Decision: Unsubstantiated		42
Decision: Unsubstantiated Decision: Unsubstantiated Total Count per Facility: Decision: Referral Decision: Resolved Total Count per Facility: 1 Total Count per Facility: Total Count per Facility: Decision: Resolved Decision: Resolved Decision: Referral Decision: Referral Decision: Referral Decision: Resolved 8		Decision: Withdrawn		2
Decision: Unsubstantiated Total Count per Facility: Decision: Referral Decision: Resolved Total Count per Facility: 1 Decision: Resolved Total Count per Facility: 2 acility: North Fraser Pretrial Centre Decision: Referral Decision: Resolved 8			Total Count per Facility:	64
Total Count per Facility: Decision: Referral Decision: Resolved 1 Total Count per Facility: 1 Total Count per Facility: 2 Total Count per Facility: 2 Total Count per Facility: 3 Decision: Referral Decision: Referral Decision: Resolved 8	Facility:	Mount Thurston Correctional Centre		
Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 acility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Resolved 8		Decision: Unsubstantiated		1
Decision: Referral 1 Decision: Resolved 1 Total Count per Facility: 2 facility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Resolved 8			Total Count per Facility:	1
Decision: Resolved Total Count per Facility: acility: North Fraser Pretrial Centre Decision: Referral Decision: Resolved 8	Facility:	Nanaimo Correctional Centre		
Total Count per Facility: 2 Sacility: North Fraser Pretrial Centre Decision: Referral 8 Decision: Resolved 8		Decision: Referral		1
Decision: Resolved 8		Decision: Resolved		1
Decision: Referral 8 Decision: Resolved 8			Total Count per Facility:	2
Decision: Resolved 8	Facility:	North Fraser Pretrial Centre		
		Decision: Referral		8
Decision: Substantiated / Resolved 4		Decision: Resolved		8
		Decision: Substantiated / Resolved		4

Tuesday, November 15, 2011 Page 52 of 104

Decision: Unsubstantiated

24

Total Count per Facility:

Complaint Decisions by Facility Report Run On: 2011-11-15 1:41:46 PM

Facility:	Other		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		14
		Total Count per Facility:	22
Facility:	Rayleigh Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		5
	Decision: Resolved		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		19
		Total Count per Facility:	28
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		5
	Decision: Resolved		4
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		16
		Total Count per Facility:	27
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 53 of 104

Complaint Decisions by Facility Report		Run On:2011-11-15 1:	42:01 PM
Facility:	Victoria Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Issue:	Other - Issues that do not fall into any of the above categ	ories	485
Facility:			
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Abbots ford Court Services		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Unsubstantiated		3
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	8
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		2
	Decision: Resolved		3
	Decision: Unsubstantiated		3
		Total Count per Facility:	8
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	14
Facility:	Chilliwack Court Services		
	Decision: Referral		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 54 of 104

Run On:2011-11-15 1:42:44 PM

Facility:	Femie Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		7
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	9
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		22
	Decision: Resolved		8
	Decision: Substantiated / Resolved		7
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		31
		Total Count per Facility:	69
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		17
	Decision: Resolved		9
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		19
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	49
Facility:	Lakeview Youth Custody Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	12

Tuesday, November 15, 2011 Page 55 of 104

Run On: 2011-11-15 1:43:01 PM

Facility: North Fraser Pretrial Centre		
Decision: Referral		43
Decision: Resolved		11
Decision: Substantiated / Resolved		6
Decision: Unsubstantiated		40
Decision: Withdrawn		2
Decision: Withdrawn / Closed without decision		2
	Total Count per Facility:	104
Facility: Other		
Decision: Referral		30
Decision: Resolved		3
Decision: Substantiated / Resolved		2
Decision: Unsubstantiated		6
Decision: Withdrawn		1
	Total Count per Facility:	42
Facility: Prince George Community Corrections		
Decision: Referral		3
	Total Count per Facility:	3
Facility: Prince George Correctional Centre - Women		
Decision: Referral		1
	Total Count per Facility:	1
Facility: Prince George Regional Correctional Centre		
Decision: Referral		21
Decision: Resolved		9
Decision: Substantiated / Resolved		3
Decision: Unsubstantiated		21
Decision: Withdrawn / Closed without decision		1
	Total Count per Facility:	55
Facility: Rayleigh Correctional Centre		
Decision: Referral		1
Decision: Resolved		1
	Total Count per Facility:	2

Tuesday, November 15, 2011 Page 56 of 104

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Facility:	Stave Lake Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		19
	Decision: Resolved		4
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		14
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	41
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		22
	Decision: Resolved		3
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		20
	Decision: Withdrawn		2
		Total Count per Facility:	52
Facility:	Vancouver Jail		
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Resolved		2
	Decision: Unsubstantiated		4
		Total Count per Facility:	8
Issue:	Parole		42
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 57 of 104

	int Decisions by Facility Report	Run Ou:2011-11-15 1:	+3.401 M
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	4
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		5
	Decision: Withdrawn		1
		Total Count per Facility:	12
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	5
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		2
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	7
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Community Corrections		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 58 of 104

Complaint Decisions by Facility Report		Run Ou: 2011-11-15 1:43:56 PM	
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	6
Issue:	Parole (Community Corrections related - assessment	s, supervision)	46
Facility:	Chilliwack Community Correctional Centre		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Chilliwack Community Corrections Office		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		11
	Decision: Withdrawn		1

Tuesday, November 15, 2011 Page 59 of 104

Total Count per Facility:

Compla	int Decisions by Facility Report	Run On:2011-11-15 1:44:14PM	
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	4
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		3
		Total Count per Facility:	6
Facility:	Other		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Rayleigh Correctional Centre		
	Decision: Referral		3
		Total Count per Facility:	3
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	5
Issue:	Pay		52

Tuesday, November 15, 2011 Page 60 of 104

Facility: Alouette Correctional Centre for Women Decision: Referral 1 Decision: Withdrawn / Closed without decision 1 Total Count per Facility: 2 Facility: Bear Creek Correctional Centre Decision: Resolved 1 Decision: Unsubstantiated 1 Total Count per Facility: 2 Facility: Burnaby Correctional Centre for Women-Secure Decision: Unsubstantiated 1 Total Count per Facility: 1 Facility: Ford Mountain Correctional Centre

Run On:2011-11-15 1:44:37PM

Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

1

2

9

Complaint Decisions by Facility Report

Decision: Referral Decision: Resolved

Decision: Resolved

Facility: Kamloops Regional Correctional Centre

Decision: Referral

Decision: Referral

Facility: Nanaimo Correctional Centre

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Substantiated / Resolved

Decision: Withdrawn / Closed without decision

Facility: Fraser Regional Correctional Centre

Decision: Referral

Tuesday, November 15, 2011 Page 61 of 104

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:44:58 PM	
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		9
		Total Count per Facility:	12
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Resolved		2
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Issue:	Personal Effects (excluding centre issued clothing, etc)		779
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
	Decision: Resolved		2
		Total Count per Facility:	3
Facility:	Alouette River Correctional Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Bear Creek Correctional Centre		
	Decision: Unsubstantiated		1

Tuesday, November 15, 2011

63 PSS-2011-01920

Page 62 of 104

Run On:2011-11-15 1:45:17PM

Compi	and December 3, I define, Itepott	Mill Oil.2011-11-15-1.	40.171.81
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		8
	Decision: Resolved		6
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	24
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		50
	Decision: Resolved		46
	Decision: Substantiated / Resolved		42
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		47
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	189
Facility:	Kamloops Community Corrections		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 63 of 104

Run On: 2011-11-15 1:45:34PM

Facility:	Kamloops Regional Correctional Centre	<u> </u>	
	Decision: Referral		19
	Decision: Resolved		23
	Decision: Substantiated / Resolved		19
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		21
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	85
Facility:	Nanaimo Correctional Centre		
	Decision:		2
	Decision: Referral		4
	Decision: Resolved		14
	Decision: Substantiated / Resolved		9
	Decision: Unsubstantiated		6
		Total Count per Facility:	35
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		52
	Decision: Resolved		38
	Decision: Substantiated / Resolved		39
	Decision: Substantiated / Unresolved		5
	Decision: Unsubstantiated		45
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		5
		Total Count per Facility:	185
Facility:	Other		
	Decision: Referral		10
	Decision: Resolved		6
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		3
		Total Count per Facility:	26

Tuesday, November 15, 2011 Page 64 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:45:51 PM	
Facility:	Prince George Community Corrections		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		15
	Decision: Resolved		21
	Decision: Substantiated / Resolved		12
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		10
		Total Count per Facility:	59
Facility:	Sheriff Services		
	Decision: Referral		2
	Decision: Substantiated / Resolved		3
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	7
Facility:	Stave Lake Correctional Centre		
	Decision: Resolved		2
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision:		1
	Decision: Referral		18
	Decision: Resolved		10
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		20
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	57
Facility:	Terrace Community Corrections		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 65 of 104

Run On: 2011-11-15 1:46:09 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		21
	Decision: Resolved		19
	Decision: Substantiated / Resolved		17
	Decision: Unsubstantiated		31
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	91
Facility:	Vancouver Jail		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	2
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Resolved		1
		Total Count per Facility:	1
Issue:	Physical Plant (living conditions)		441
Facility:			
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	4

Tuesday, November 15, 2011 Page 66 of 104

Run On:2011-11-15 1:46:29 PM

Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	5
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		18
	Decision: Resolved		9
	Decision: Substantiated / Resolved		21
	Decision: Unsubstantiated		31
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	83
Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Referral		26
	Decision: Resolved		8
	Decision: Substantiated / Resolved		7
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		28
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	75
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	10

Tuesday, November 15, 2011 Page 67 of 104

Compi	in Decisions by Lucina, report	Nau Ou.2011-11-15 1.	40.40 F MI
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		38
	Decision: Resolved		6
	Decision: Substantiated / Resolved		9
	Decision: Substantiated / Unresolved		2
	Decision: Unsubstantiated		53
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	113
Facility:	Other		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		31
	Decision: Resolved		9
	Decision: Substantiated / Resolved		5
	Decision: Substantiated / Unresolved		4
	Decision: Unsubstantiated		28
		Total Count per Facility:	77
Facility:	Stave Lake Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		13
	Decision: Resolved		6
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		6
		Total Count per Facility:	27

Tuesday, November 15, 2011 Page 68 of 104

Run On: 2011-11-15 1:46:48 PM

Complaint Decisions by Facility Report Run On: 2011-11-15 1:47:17PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		13
	Decision: Resolved		4
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		14
		Total Count per Facility:	35
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Issue:	Presentence Report		22
Facility:	Femie - Probation		
	Decision: Unsubstantiated		1
	Decision: Withdrawn		1
		Total Count per Facility:	2
Facility:	Ford Mountain Correctional Centre		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	North Fraser Pretrial Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Other		
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	13

Tuesday, November 15, 2011 Page 69 of 104

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:4	17:34PM
Facility:	Pentidon Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Vancouver West Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Issue:	Program - Canteen		62
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		2
	Decision: Substantiated / Resolved		3
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	10
Facility:	Kamloops Regional Correctional Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Nanaimo Correctional Centre		
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3

Tuesday, November 15, 2011 Page 70 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:47:51 PM	
Facility:	North Fraser Pretrial Centre		
	Decision:		1
	Decision: Referral		2
	Decision: Resolved		4
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		5
		Total Count per Facility:	18
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		5
	Decision: Substantiated / Resolved		8
	Decision: Unsubstantiated		4
		Total Count per Facility:	17
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		1
		Total Count per Facility:	6
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		2
	Decision: Unsubstantiated		1
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	4
Issue:	Program - Education		56
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1

Tuesday, November 15, 2011 Page 71 of 104

Facility: Ford Mountain Correctional Centre

Decision: Referral

Decision: Unsubstantiated

Decision: Substantiated / Unresolved

Total Count per Facility:

Total Count per Facility:

2

1

5

Complaint Decisions by Facility Report	
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Run On:2011-11-15 1:48:08 PM

Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	14
Facility:	Kamloops Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	4
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		3
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		5
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	9
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		4
	Decision: Unsubstantiated		4
		Total Count per Facility:	8
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Referral		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 72 of 104

Complaint Decisions by Facility Report Run O		Run Ou:2011-11-15 1:	48:27PM
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	5
Issue:	Program - Exercise (includes ablutions, gym, lock/unlo	ock, yard)	124
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Withdrawn		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		5
	Decision: Resolved		2
	Decision: Unsubstantiated		8
		Total Count per Facility:	16
Facility:	Hutda Lake Correctional Centre		
	Decision: Resolved		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		9
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		6
	Decision: Withdrawn		1
		Total Count per Facility:	19
Facility:	Nanaimo Correctional Centre		
	Decision: Unsubstantiated		3
		Total Count per Facility:	3

Tuesday, November 15, 2011 Page 73 of 104

Facility: North Fraser Pretrial Centre	
Decision: Referral	4
Decision: Resolved	2
Decision: Substantiated / Resolved	2

Run On:2011-11-15 1:48:48 PM

Complaint Decisions by Facility Report

	Decision: Referral		4
	Decision: Resolved		2
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		14
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	24
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		13
	Decision: Resolved		4
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		13
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	35
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	10
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	14
Issue:	Program - Library		59

Tuesday, November 15, 2011 Page 74 of 104

Run On:2011-11-15 1:49:04 PM

Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	12
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	2
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		6
	Decision: Substantiated / Resolved		2
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		11
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	21
Facility:	Prince George Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		2
	Decision: Unsubstantiated		3
		Total Count per Facility:	5
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Resolved		2
	Decision: Unsubstantiated		4
		Total Count per Facility:	8

Tuesday, November 15, 2011 Page 75 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:	49:20PM
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		3
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		3
		Total Count per Facility:	10
Issue:	Program - Recreation (books, hobbies, games, television)		38
Facility:	Alouette Correctional Centre for Women		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	3
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		2
	Decision: Unsubstantiated		2
		Total Count per Facility:	7
Facility:	Nanaimo Correctional Centre		
	Decision: Unsubstantiated		3
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		3
	Decision: Resolved		2
	Decision: Unsubstantiated		5
		Total Count per Facility:	10

Tuesday, November 15, 2011 Page 76 of 104

Complaint Decisions by Facility Report		Run On:2011-11-15 1:4	19:58PM
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	8
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Issue:	Program - Religion		78
Facility:	Alassatta Cassattianal Casta facilitaria		
· aomitji	Alouette Correctional Centre for Women		
ruomeyr	Decision: Referral		1
- uoy.		Total Count per Facility:	1
Facility:		Total Count per Facility:	
	Decision: Referral	Total Count per Facility:	
	Decision: Referral Ford Mountain Correctional Centre	Total Count per Facility:	1
	Decision: Referral Ford Mountain Correctional Centre Decision:	Total Count per Facility: Total Count per Facility:	1
	Decision: Referral Ford Mountain Correctional Centre Decision:		1 1
Facility:	Decision: Referral Ford Mountain Correctional Centre Decision: Decision: Referral		1 1
Facility:	Decision: Referral Ford Mountain Correctional Centre Decision: Decision: Referral Fraser Regional Correctional Centre		1 1 2
Facility:	Decision: Referral Ford Mountain Correctional Centre Decision: Decision: Referral Fraser Regional Correctional Centre Decision: Referral		1 1 1 2
Facility:	Decision: Referral Ford Mountain Correctional Centre Decision: Decision: Referral Fraser Regional Correctional Centre Decision: Referral Decision: Resolved		1 1 1 2 3 2

Tuesday, November 15, 2011 Page 77 of 104

Compla	int Decisions by Facility Report	Run On: 2011-11-15 1:	50:16PM
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		8
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	16
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		2
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	9
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		11
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		14
		Total Count per Facility:	27
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Unsubstantiated		4
	Decision: Withdrawn		1
		Total Count per Facility:	5
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 78 of 104

Run On: 2011-11-15 1:50:32 PM

Issue:	Program - Training		10
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	4
Facility:	North Fraser Pretrial Centre		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Unsubstantiated		1
	Decision: Withdrawn		1
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Issue:	Program - Visits		98
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		1
	Decision: Resolved		1
		Total Count per Facility:	2

Tuesday, November 15, 2011 Page 79 of 104

Run On:2011-11-15 1:50:50 PM

Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Resolved		1
	Decision: Unsubstantiated		1
	Decision: Withdrawn		1
		Total Count per Facility:	3
Facility:	Ford Mountain Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		2
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		9
		Total Count per Facility:	18
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		3
	Decision: Unsubstantiated		6
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	13
Facility:	Mount Thurston Correctional Centre		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Nanaimo Correctional Centre		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		7
	Decision: Resolved		3
	Decision: Unsubstantiated		7
		Total Count per Facility:	17

Tuesday, November 15, 2011 Page 80 of 104

Compla	int Decisions by Facility Report	Run On: 2011-11-15 1:54:35PM	
Facility:	Other		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		6
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	12
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		5
		Total Count per Facility:	8
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		3
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		8
	Decision: Withdrawn		1
		Total Count per Facility:	15
Facility:	Vancouver Pre-Trial Services Centre		

Tuesday, November 15, 2011 Page 81 of 104

Decision: Substantiated / Resolved

Issue: Program - Work/Pay

1

133

Total Count per Facility:

Run On: 2011-11-15 1:54:55 PM

	yy	144 04.2011 11 10 1.	
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
	Decision: Unsubstantiated		1
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	3
Facility:	Bear Creek Correctional Centre		
	Decision: Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Unsubstantiated		3
		Total Count per Facility:	3
Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		2
	Decision: Unsubstantiated		3
		Total Count per Facility:	5
Facility:	Ford Mountain Correctional Centre		
	Decision:		1
	Decision: Referral		1
		Total Count per Facility:	2
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		12
	Decision: Resolved		5
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		24
	Decision: Withdrawn		1
		Total Count per Facility:	49
Facility:	Hutda Lake Correctional Centre		
	Decision: Resolved		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 82 of 104

Complaint Decisions by Facility Report		Run On:2011-11-15 1:55:15 PM	
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		2
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	12
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Unsubstantiated		1
		Total Count per Facility:	5
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		11
		Total Count per Facility:	15
Facility:	Prince George Community Corrections		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		3
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		10
		Total Count per Facility:	16
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		2

Tuesday, November 15, 2011 Page 83 of 104

Total Count per Facility:

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		5
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		7
		Total Count per Facility:	14
Issue:	Program - Yards		39
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1

Run On:2011-11-15 1:55:47 PM

5

9

1

3

5 1

3

5

14

1

1

2

Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Total Count per Facility:

Complaint Decisions by Facility Report

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Unsubstantiated

Decision: Substantiated / Resolved

Decision: Substantiated / Resolved

Decision: Referral

Facility: Prince George Regional Correctional Centre

Decision: Referral

Decision: Resolved

Decision: Referral

Decision: Resolved

Facility: Surrey Pre-Trial Services Centre

Facility: North Fraser Pretrial Centre

Tuesday, November 15, 2011 Page 84 of 104

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:56:04 PM	
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral	1	
	Decision: Resolved	2	
	Decision: Substantiated / Resolved	3	
	Decision: Unsubstantiated	3	
	Tota	ol Count per Facility: 9	
Issue:	Record / Report (CORNET/ JUSTIN entries, branch reports etc.)	55	
Facility:	Alouette Correctional Centre for Women		
	Decision: Withdrawn / Closed without decision	1	
	Tota	l Count per Facility: 1	
Facility:	Fraser Regional Correctional Centre		
	Decision: Frivolous / Vexacious	1	
	Decision: Referral	4	
	Decision: Substantiated / Resolved	3	
	Decision: Unsubstantiated	3	
	Tota	ol Count per Facility: 11	
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral	2	
	Decision: Substantiated / Resolved	1	
	Decision: Unsubstantiated	6	
	Decision: Withdrawn / Closed without decision	1	
	Tota	ol Count per Facility: 10	
Facility:	Nanaimo Correctional Centre		
	Decision: Referral	1	
	Decision: Unsubstantiated	1	
	Tota	ol Count per Facility: 2	
Facility:	North Fraser Pretrial Centre		
	Decision: Referral	3	
	Decision: Resolved	2	
	Decision: Substantiated / Resolved	1	
	Decision: Unsubstantiated	5	
	Tota	ol Count per Facility: 11	

Tuesday, November 15, 2011 Page 85 of 104

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:56:28 PM	
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	5
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		4
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	9
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	6
Issue:	Remission		218
Issue: Facility:			218
			218
	Alouette Correctional Centre for Women		
	Alouette Correctional Centre for Women Decision: Referral		1
	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved	Total Count per Facility:	1 1
	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved	Total Count per Facility:	1 1 1
Facility:	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved Decision: Unsubstantiated	Total Count per Facility:	1 1 1
Facility:	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved Decision: Unsubstantiated Ford Mountain Correctional Centre	Total Count per Facility:	1 1 1 3
Facility:	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved Decision: Unsubstantiated Ford Mountain Correctional Centre Decision: Referral	Total Count per Facility:	1 1 1 3 4
Facility:	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved Decision: Unsubstantiated Ford Mountain Correctional Centre Decision: Referral Decision: Resolved	Total Count per Facility:	1 1 1 3
Facility:	Alouette Correctional Centre for Women Decision: Referral Decision: Substantiated / Unresolved Decision: Unsubstantiated Ford Mountain Correctional Centre Decision: Referral Decision: Resolved Decision: Substantiated / Resolved	Total Count per Facility:	1 1 1 3 4 2

Tuesday, November 15, 2011 Page 86 of 104

Complaint Decisions by Facility Report		Run Ou:2011-11-15 1:56:43 PM	
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		21
	Decision: Resolved		5
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		44
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	77
Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Unsubstantiated		20
		Total Count per Facility:	26
Facility:	Nanaimo Community Corrections		
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	1
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Unsubstantiated		9
		Total Count per Facility:	14
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Resolved		1
		Total Count per Facility:	2
Facility:	Other		
	Decision: Referral		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 87 of 104

Facility: Prince George Community Corrections

Decision: Unsubstantiated

1

Total Count per Facility:

Complaint Decisions by Facility Report Run On: 2011-11-15 1:57:41PM

		144 04.1011 11 10 1.	
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		21
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		13
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	37
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		11
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		24
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	39
Issue:	Searches		68
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		7
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	16

Tuesday, November 15, 2011 Page 88 of 104

Compia	int Decisions by Facility Report	Run On:2011-11-15 1:	58:04PM
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	13
Facility:	North Fraser Pretrial Centre		
	Decision:		1
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	7
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		2
		Total Count per Facility:	8
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	8
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		5
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		4
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	11
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2

Tuesday, November 15, 2011

90 PSS-2011-01920

Page 89 of 104

Run On: 2011-11-15 1:58:21 PM

Issue:	Sentence Calculation		243
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	5
Facility:	Alouette River Correctional Centre		
	Decision: Referral		2
	Decision: Unsubstantiated		2
		Total Count per Facility:	4
Facility:	Bear Creek Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision:		1
		Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		3
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		14
		Total Count per Facility:	18
Facility:	Fraser Regional Correctional Centre		
	Decision:		1
	Decision: Referral		13
	Decision: Resolved		13
	Decision: Substantiated / Resolved		8
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		48
	Decision: Withdrawn		1
		Total Count per Facility:	85

Tuesday, November 15, 2011 Page 90 of 104

Сошріа	int Decisions by Facility Report	Run Ou:2011-11-15 1:	88.39PM
Facility:	Hutda Lake Correctional Centre		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision:		1
	Decision: Referral		9
	Decision: Resolved		2
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		13
		Total Count per Facility:	27
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		7
		Total Count per Facility:	17
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3
Facility:	Other		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		10
	Decision: Resolved		3
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		17
		Total Count per Facility:	32
Facility:	Rayleigh Correctional Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	3

Tuesday, November 15, 2011 Page 91 of 104

Compia	int Decisions by Facility Report	Run On:2011-11-15 1:	59:12 PM
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Unsubstantiated		2
		Total Count per Facility:	5
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		7
	Decision: Resolved		5
	Decision: Substantiated / Resolved		4
	Decision: Unsubstantiated		21
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	39
Issue:	Staff - Community Corrections		19
Facility:	100 Mile Community Corrections		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Courte nay Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Kamloops Community Corrections		
	Decision: Referral		1
	Decision: Resolved		1
		Total Count per Facility:	2
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Kelowna Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 92 of 104

Complaint Decisions by Facility Report		Run On: 2011-11-15 1:59:31 PM	
Facility:	Langley Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Nanaimo Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	New Westminster Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Other		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Surrey South Community Corrections (see directory resp. area)		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Terrace Community Corrections		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Vancouver Community Corrections (downtown only)		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	4
Facility:	Victoria Community Corrections		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Issue:	Staff - Correctional Centre		432

Tuesday, November 15, 2011 Page 93 of 104

Compla	int Decisions by Facility Report	Run On:2011-11-15 1:	59:48PM
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		8
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		1
		Total Count per Facility:	11
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		6
	Decision: Unsubstantiated		1
		Total Count per Facility:	7
Facility:	Fraser Regional Correctional Centre		
	Decision:		2
	Decision: Referral		25
	Decision: Resolved		1
	Decision: Substantiated / Resolved		11
	Decision: Unsubstantiated		30
	Decision: Withdrawn / Closed without decision		4
		Total Count per Facility:	73
Facility:	Kamloops Regional Correctional Centre		
	Decision:		3
	Decision: Frivolous / Vexacious		1
	Decision: Referral		27
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		20
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	58
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		6
	Decision: Resolved		1
	Decision: Unsubstantiated		3

Tuesday, November 15, 2011 Page 94 of 104

Total Count per Facility:

10

Run On: 2011-11-15 2:00:04 PM

Facility:	North Fraser Pretrial Centre		
	Decision: Referral		42
	Decision: Resolved		4
	Decision: Substantiated / Resolved		11
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		34
	Decision: Withdrawn / Closed without decision		9
		Total Count per Facility:	101
	Prince George Regional Correctional Centre		
	Decision: Referral		30
	Decision: Resolved		1
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		14
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	51
Facility:	Surrey Pre-Trial Services Centre		
	Decision:		4
	Decision: Frivolous / Vexacious		1
	Decision: Referral		34
	Decision: Resolved		2
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		8
		Total Count per Facility:	56
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Unsubstantiated	<u> </u>	1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 95 of 104

Run On:2011-11-15 2:00:24 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision:		1
	Decision: Referral		28
	Decision: Substantiated / Resolved		4
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		22
	Decision: Withdrawn / Closed without decision		6
		Total Count per Facility:	62
Facility:	Vancouver Jail		
	Decision: Referral		2
		Total Count per Facility:	2
_			
Issue:	Staff - Court Services (registry or sheriffs)		24
Facility:	Abbots ford Court Services		
	Decision: Referral		5
		Total Count per Facility:	5
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Sheriff Services	Total Count per Facility: Total Count per Facility: Total Count per Facility:	
	Decision: Referral		5
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		2
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	10
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Resolved		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 96 of 104

Run On: 2011-11-15 2:00:39 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Vancouver Provincial Court Services		
	Decision: Referral		4
		Total Count per Facility:	4
Issue:	Staff - Health Care		75
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		10
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	13
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		2
	Decision: Substantiated / Resolved		5
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	15
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		6
	Decision: Resolved		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		7
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	18

Tuesday, November 15, 2011 Page 97 of 104

	int Decisions by Facility Report	Run Ou:2011-11-15 2:00:56PM	
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		2
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		8
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	12
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		5
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	9
Facility:	Vancouver Island Regional Correctional Centre		
Facility:	Decision: Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	7
Issue:	Staff (do not use)		655
Facility:			
	Decision: Resolved		1
		Total Count per Facility:	1
Facility:	Alouette Correctional Centre for Women		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Bear Creek Correctional Centre		
	Decision: Referral		2
		Total Count per Facility:	2
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		9
	Decision: Resolved		1
	Decision: Substantiated / Resolved		2
Facility: Facility: Facility: Facility: Facility:	Decision: Unsubstantiated		10
		Total Count per Facility:	22

Tuesday, November 15, 2011 Page 98 of 104

Run On: 2011-11-15 2:01:15 PM

Facility:	Burnaby Correctional Centre for Women-Secure		
	Decision: Referral		7
	Decision: Resolved		3
	Decision: Unsubstantiated		7
		Total Count per Facility:	17
Facility:	Ford Mountain Correctional Centre		
	Decision: Referral		3
	Decision: Unsubstantiated		3
		Total Count per Facility:	6
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		63
	Decision: Resolved		7
	Decision: Substantiated / Resolved		7
	Decision: Unsubstantiated		34
	Decision: Withdrawn		7
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	119
Facility:	Hutda Lake Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Kamloops Regional Correctional Centre		
	Decision: Resolved Decision: Unsubstantiated Total Count per Facility: Mountain Correctional Centre Decision: Referral Decision: Unsubstantiated Total Count per Facility: er Regional Correctional Centre Decision: Referral Decision: Resolved Decision: Substantiated / Resolved Decision: Unsubstantiated Decision: Withdrawn Decision: Withdrawn / Closed without decision Total Count per Facility: Ia Lake Correctional Centre Decision: Unsubstantiated Total Count per Facility: Ioops Regional Correctional Centre Decision: Referral Decision: Referral Decision: Resolved Decision: Substantiated / Resolved Decision: Substantiated / Resolved Decision: Unsubstantiated Decision: Unsubstantiated Decision: Unsubstantiated Decision: Unsubstantiated Decision: Withdrawn	1	
	Decision: Referral		43
	Decision: Resolved		3
	Decision: Substantiated / Resolved		3
	Decision: Unsubstantiated		34
	Decision: Withdrawn		2
		Total Count per Facility:	86
Facility:	Mount Thurston Correctional Centre		
	Decision: Referral		1

Tuesday, November 15, 2011 Page 99 of 104

Complaint Decisions by Facility Report	Run Ou: 2011-11-15 2:01:32 PM

Facility:	Nanaimo Correctional Centre		
	Decision: Referral		2
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		9
		Total Count per Facility:	13
Facility:	North Fraser Pretrial Centre		
	Decision: Referral		69
	Decision: Resolved		4
	Decision: Substantiated / Resolved		9
	Decision: Unsubstantiated		66
	Decision: Withdrawn		5
		Total Count per Facility:	153
Facility:	Other		
	Decision: Referral		5
	Decision: Resolved		1
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		6
		Total Count per Facility:	13
Facility:	Prince George Community Corrections		
	Decision: Referral		8
		Total Count per Facility:	8
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		32
	Decision: Resolved		4
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		31
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	72

Tuesday, November 15, 2011 Page 100 of 104

Compla	nint Decisions by Facility Report	Run On: 2011-11-15 2:01:53 PM	
Facility:	Decision: Unsubstantiated acility: Surrey Pre-Trial Services Centre Decision: Referral Decision: Unsubstantiated Decision: Withdrawn Decision: Withdrawn / Closed without decision acility: Surrey Pretrial Services Centre - Women Decision: Unsubstantiated		
	Decision: Referral		1
		Total Count per Facility:	1
Facility:	Sheriff Services		
	Decision: Referral		3
		Total Count per Facility:	3
Facility:	Stave Lake Correctional Centre		
	Decision: Unsubstantiated		2
		Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		18
	Decision: Unsubstantiated		21
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		2
		Total Count per Facility:	42
Facility:	Surrey Pretrial Services Centre - Women		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		35
	Decision: Resolved		3
	Decision: Unsubstantiated		34
	Decision: Withdrawn		3
		Total Count per Facility:	75
Facility:	Vancouver Jail		
	Decision: Referral		5
		Total Count per Facility:	5
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		3
	Decision: Resolved		1
	Decision: Unsubstantiated		6

Tuesday, November 15, 2011 Page 101 of 104

Total Count per Facility:

Decision: Withdrawn

Run On: 2011-11-15 2:02:10 PM

Issue:	Telephone		312
Facility:	Burnaby Correctional Centre for Women-Open		
	Decision: Referral		2
	Decision: Unsubstantiated		10
		Total Count per Facility:	12
Facility:	Ford Mountain Correctional Centre		
	Decision: Substantiated / Resolved		2
		Total Count per Facility:	2
Facility:	Fraser Regional Correctional Centre		
	Decision: Referral		17
	Decision: Resolved		6
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		22
	Decision: Withdrawn		1
	Decision: Withdrawn / Closed without decision		3
		Total Count per Facility:	51
Facility:	Kamloops Regional Correctional Centre		
	Decision: Referral		15
	Decision: Resolved		6
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		15
		Total Count per Facility:	38
Facility:	Nanaimo Correctional Centre		
	Decision: Referral		4
	Decision: Resolved		1
	Decision: Unsubstantiated		4
		Total Count per Facility:	9

Tuesday, November 15, 2011 Page 102 of 104

Run On: 2011-11-15 2:02:29 PM

Facility:	North Fraser Pretrial Centre		
	Decision: Frivolous / Vexacious		1
	Decision: Referral		36
	Decision: Resolved		8
	Decision: Substantiated / Resolved		8
	Decision: Unsubstantiated		30
	Decision: Withdrawn		1
		Total Count per Facility:	84
Facility:	Other		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre		
	Decision: Referral		15
	Decision: Resolved		9
	Decision: Substantiated / Resolved		6
	Decision: Unsubstantiated		18
		Total Count per Facility:	48
Facility:	Sheriff Services		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Stave Lake Correctional Centre	Total Count per Facility: Total Count per Facility:	
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Surrey Pre-Trial Services Centre		
	Decision: Referral		7
	Decision: Resolved		4
	Decision: Substantiated / Resolved		2
	Decision: Unsubstantiated		12
	Decision: Withdrawn		1
		Total Count per Facility:	26

Tuesday, November 15, 2011 Page 103 of 104

Run On: 2011-11-15 2:02:46 PM

Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Referral		9
	Decision: Resolved		4
	Decision: Substantiated / Resolved		1
	Decision: Substantiated / Unresolved		1
	Decision: Unsubstantiated		19
	Decision: Withdrawn		2
	Decision: Withdrawn / Closed without decision		1
		Total Count per Facility:	37
Facility:	Vancouver Pre-Trial Services Centre		
	Decision: Referral		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
	Warrant France		
Issue:	warrant Error		5
Facility:	Alouette Correctional Centre for Women		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1
Facility:	Decision: Referral Decision: Substantiated / Resolved Decision: Substantiated / Unresolved Decision: Unsubstantiated Decision: Withdrawn Decision: Withdrawn / Closed without decision Total Count per Facility: Calify: Vancouver Pre-Trial Services Centre Decision: Unsubstantiated Total Count per Facility: Sue: Warrant Error Calify: Alouette Correctional Centre for Women Decision: Unsubstantiated Total Count per Facility: Calify: North Fraser Pretrial Centre Decision: Substantiated / Resolved Decision: Unsubstantiated Total Count per Facility: Calify: Prince George Community Corrections Decision: Substantiated / Resolved Total Count per Facility: Calify: Prince George Community Corrections Decision: Substantiated / Resolved Total Count per Facility:		
	Decision: Substantiated / Resolved		1
	Decision: Unsubstantiated		1
		Total Count per Facility:	2
Facility:	Prince George Community Corrections		
	Decision: Substantiated / Resolved		1
		Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre		
	Decision: Unsubstantiated		1
		Total Count per Facility:	1

Tuesday, November 15, 2011 Page 104 of 104