



Complaint Decision Report

Ministry of Attorney General and Treaty Negotiations
Investigation, Inspection and Standards Office

Run On: 2011-11-15 12:46:40 PM

For the period: 1/1/2000 To 2011-11-15

Complaint Decision	Count
	0
Frivolous / Vexacious	12
Referral	3099
Resolved	1066
Substantiated / Resolved	1200
Substantiated / Unresolved	77
Unsubstantiated/Referred	1
Unsubstantiated	4445
Withdrawn / Closed without decision	235
Withdrawn	92
Total Number of Decisions:	
	10227



Complaint Decisions by Facility Report

Ministry of Attorney General and Treaty Negotiations
Investigation, Inspection and Standards Office

Run On: 2011-11-15 12:51:53 PM

Received Dt: 2000-01-01 To 2011-11-15
Completed Dt: To
Facility:
Issue:
Decision:

Issue:	Accident	4
Facility:	Ford Mountain Correctional Centre	
Decision:	Referral	1
	Total Count per Facility:	1
Facility:	Nanaimo Correctional Centre	
Decision:	Referral	1
	Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre	
Decision:	Unsubstantiated	1
	Total Count per Facility:	1
Facility:	Vancouver Island Regional Correctional Centre	
Decision:	Substantiated / Unresolved	1
	Total Count per Facility:	1
Issue:	Assault - Inmate on Inmate	45
Facility:	Alouette Correctional Centre for Women	
Decision:	Referral	2
	Total Count per Facility:	2
Facility:	Burnaby Correctional Centre for Women-Open	
Decision:	Unsubstantiated	1
	Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre	
Decision:	Unsubstantiated	1
	Total Count per Facility:	1

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Complaint Decisions by Facility Report

Run On: 2011-11-15 12:53:10 PM

Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	7
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	4
Total Count per Facility:	
14	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	2
Total Count per Facility:	
3	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	2
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
9	
Facility: Other	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Total Count per Facility:	
2	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	4
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
5	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 12:53:40 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
5	
Issue: Assault - Staff on Inmate	
134	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	9
Decision: Unsubstantiated	5
Decision: Withdrawn	1
Total Count per Facility:	
16	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	11
Decision: Unsubstantiated	9
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
22	
Facility: North Fraser Pretrial Centre	
Decision: Referral	21
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	10
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
35	
Facility: Other	
Decision: Referral	3
Decision: Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
6	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:54:15 PM

Facility: Prince George Community Corrections	
Decision: Referral	3
<i>Total Count per Facility:</i> 3	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	6
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 8	
Facility: Prince George Youth Custody Centre	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Sheriff Services	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 2	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	11
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
<i>Total Count per Facility:</i> 18	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	7
Decision: Unsubstantiated	6
Decision: Withdrawn	1
<i>Total Count per Facility:</i> 14	
Facility: Vancouver Jail	
Decision: Referral	4
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 5	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 3	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:54:44 PM

Issue:	Classification - Placement/Status (double bunking, PC, Seg, Sec 17 & 18, specific units)	1158
<hr/>		
Facility:		
	Decision: Referral	1
	Total Count per Facility:	1
Facility:	Alouette Correctional Centre for Women	
	Decision: Resolved	2
	Decision: Substantiated / Resolved	2
	Decision: Unsubstantiated	2
	Total Count per Facility:	6
Facility:	Burnaby Correctional Centre for Women-Open	
	Decision: Unsubstantiated	2
	Total Count per Facility:	2
Facility:	Burnaby Correctional Centre for Women-Secure	
	Decision: Referral	2
	Decision: Unsubstantiated	1
	Total Count per Facility:	3
Facility:	Ford Mountain Correctional Centre	
	Decision: Referral	1
	Decision: Unsubstantiated	2
	Total Count per Facility:	3
Facility:	Fraser Regional Correctional Centre	
	Decision: Referral	75
	Decision: Resolved	30
	Decision: Substantiated / Resolved	15
	Decision: Substantiated / Unresolved	3
	Decision: Unsubstantiated	138
	Decision: Withdrawn	1
	Decision: Withdrawn / Closed without decision	2
	Total Count per Facility:	264

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:55:59 PM

Facility: Kamloops Regional Correctional Centre	
Decision:	4
Decision: Referral	49
Decision: Resolved	6
Decision: Substantiated / Resolved	8
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	87
Decision: Withdrawn / Closed without decision	3
Total Count per Facility:	
158	
Facility: Nanaimo Correctional Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Unsubstantiated	9
Total Count per Facility:	
14	
Facility: North Fraser Pretrial Centre	
Decision:	1
Decision: Frivolous / Vexacious	1
Decision: Referral	100
Decision: Resolved	29
Decision: Substantiated / Resolved	29
Decision: Unsubstantiated	126
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	9
Total Count per Facility:	
297	
Facility: Other	
Decision: Referral	1
Decision: Resolved	2
Decision: Unsubstantiated	1
Total Count per Facility:	
4	
Facility: Prince George Community Corrections	
Decision: Referral	3
Total Count per Facility:	
3	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:56:22 PM

Facility: Prince George Regional Correctional Centre	
Decision:	3
Decision: Referral	59
Decision: Resolved	14
Decision: Substantiated / Resolved	16
Decision: Unsubstantiated	64
Decision: Unsubstantiated/Referred	1
Decision: Withdrawn	1
Total Count per Facility:	
158	
Facility: Rayleigh Correctional Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Sheriff Services	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	33
Decision: Resolved	10
Decision: Substantiated / Resolved	4
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	41
Total Count per Facility:	
89	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:56:48 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision:	2
Decision: Referral	35
Decision: Resolved	11
Decision: Substantiated / Resolved	12
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	78
Decision: Withdrawn	6
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
147	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Unsubstantiated	5
Total Count per Facility:	
5	
Issue: Classification - Temporary Absences	
23	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Decision: Unsubstantiated	5
Total Count per Facility:	
6	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Fraser Regional Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	3
Total Count per Facility:	
4	
Facility: Kamloops Regional Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Nanaimo Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 12:58:13 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
2	
Issue: Classification - Transfer	
441	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	7
Decision: Unsubstantiated	5
<i>Total Count per Facility:</i>	
12	
Facility: Bear Creek Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Ford Mountain Correctional Centre	
Decision:	1
Decision: Referral	3
Decision: Resolved	1
Decision: Unsubstantiated	7
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
14	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:58:57 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	41
Decision: Resolved	28
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	60
Decision: Withdrawn / Closed without decision	5
Total Count per Facility:	
135	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	18
Decision: Resolved	4
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	29
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
54	
Facility: Nanaimo Correctional Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Unsubstantiated	10
Total Count per Facility:	
15	
Facility: New Haven Correctional Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: North Fraser Pretrial Centre	
Decision:	1
Decision: Referral	19
Decision: Resolved	12
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	25
Decision: Withdrawn	1
Total Count per Facility:	
62	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:59:30 PM

Facility: Other	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: Prince George Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	10
Decision: Resolved	7
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	18
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
38	
Facility: Prince George Youth Custody Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	6
Decision: Resolved	4
Decision: Unsubstantiated	14
<i>Total Count per Facility:</i>	
24	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	21
Decision: Resolved	10
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	38
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
77	

Complaint Decisions by Facility Report

Run On: 2011-11-15 12:59:50 PM

Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	1
<i>Total Count per Facility:</i>	
3	
Issue: Clothing, footwear, bedding, hygiene items (centre issued)	
73	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Ford Mountain Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
9	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
7	
Facility: North Fraser Pretrial Centre	
Decision: Frivolous / Vexacious	1
Decision: Referral	5
Decision: Resolved	4
Decision: Substantiated / Resolved	6
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	8
<i>Total Count per Facility:</i>	
25	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:00:15 PM

Facility: Other	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	7
Decision: Resolved	2
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	8
<i>Total Count per Facility:</i> 21	
Facility: Surrey Pre-Trial Services Centre	
Decision: Resolved	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i> 4	
Facility: Vancouver Island Regional Correctional Centre	
Decision:	1
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 4	
Issue: Complaint/Request Processing (non ISO)	
597	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i> 6	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i> 6	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:00:41 PM

Facility: Fraser Regional Correctional Centre	
Decision:	2
Decision: Frivolous / Vexacious	1
Decision: Referral	15
Decision: Resolved	6
Decision: Substantiated / Resolved	44
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	40
Decision: Withdrawn / Closed without decision	2
Total Count per Facility: 112	
Facility: Kamloops Community Corrections	
Decision: Substantiated / Resolved	1
Total Count per Facility: 1	
Facility: Kamloops Regional Correctional Centre	
Decision: Frivolous / Vexacious	2
Decision: Referral	11
Decision: Resolved	4
Decision: Substantiated / Resolved	37
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	40
Decision: Withdrawn / Closed without decision	3
Total Count per Facility: 98	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Substantiated / Resolved	3
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	4
Total Count per Facility: 10	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:01:02 PM

Facility: North Fraser Pretrial Centre	
Decision:	2
Decision: Frivolous / Vexacious	1
Decision: Referral	22
Decision: Resolved	7
Decision: Substantiated / Resolved	78
Decision: Substantiated / Unresolved	3
Decision: Unsubstantiated	63
Decision: Withdrawn / Closed without decision	10
Total Count per Facility:	
186	
Facility: Prince George Community Corrections	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Frivolous / Vexacious	1
Decision: Referral	7
Decision: Resolved	2
Decision: Substantiated / Resolved	20
Decision: Unsubstantiated	17
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
48	
Facility: Sheriff Services	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Surrey Pre-Trial Services Centre	
Decision:	2
Decision: Frivolous / Vexacious	1
Decision: Referral	12
Decision: Resolved	1
Decision: Substantiated / Resolved	25
Decision: Unsubstantiated	32
Decision: Withdrawn / Closed without decision	3
Total Count per Facility:	
76	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:01:34 PM

Facility: Surrey Pretrial Services Centre - Women	
Decision: Resolved	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver Island Regional Correctional Centre	
Decision:	3
Decision: Referral	5
Decision: Resolved	4
Decision: Substantiated / Resolved	9
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	29
<i>Total Count per Facility:</i> 51	
Issue: Confidentiality 19	
Facility: Alouette River Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Fraser Regional Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Kamloops Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 3	
Facility: Nanaimo Community Corrections	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i> 1	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:02:01 PM

Facility: Prince George Regional Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
Total Count per Facility:	
8	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Issue: Correctional Centre Inconsistencies (not related to complaint/request processing)	
9	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Total Count per Facility:	
2	
Facility: Kamloops Regional Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:02:26PM

Facility: Vancouver Island Regional Correctional Centre		
Decision: Referral		1
Decision: Substantiated / Resolved		2
Total Count per Facility:		3
Issue: Court Order		6
Facility: Kamloops Regional Correctional Centre		
Decision: Referral		1
Decision: Unsubstantiated		1
Total Count per Facility:		2
Facility: North Vancouver Court Services		
Decision: Unsubstantiated		1
Total Count per Facility:		1
Facility: Other		
Decision: Referral		1
Total Count per Facility:		1
Facility: Prince George Community Corrections		
Decision: Referral		1
Total Count per Facility:		1
Facility: Prince George Regional Correctional Centre		
Decision: Substantiated / Resolved		1
Total Count per Facility:		1
Issue: Disciplinary Hearing Process		169
Facility: Alouette Correctional Centre for Women		
Decision: Referral		1
Total Count per Facility:		1
Facility: Ford Mountain Correctional Centre		
Decision: Referral		1
Decision: Unsubstantiated		1
Total Count per Facility:		2

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:02:45 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	5
Decision: Resolved	2
Decision: Substantiated / Resolved	8
Decision: Unsubstantiated	12
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
28	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	12
Decision: Resolved	4
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	9
<i>Total Count per Facility:</i>	
29	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
4	
Facility: North Fraser Pretrial Centre	
Decision: Referral	5
Decision: Resolved	2
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	17
<i>Total Count per Facility:</i>	
30	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	5
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	7
<i>Total Count per Facility:</i>	
19	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:03:05 PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	4
Decision: Resolved	2
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
13	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	15
Decision: Resolved	1
Decision: Substantiated / Resolved	7
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	18
<i>Total Count per Facility:</i>	
42	
Issue: Electronic Monitoring Program	
5	
Facility: Mount Thurston Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Other	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Rayleigh Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:03:28 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
	1
Issue: Family Court (custody/access)	
	2
Facility:	
Decision: Referral	1
<i>Total Count per Facility:</i>	
	1
Facility: Bear Creek Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
	1
Issue: Food Services	
	451
Facility: Bear Creek Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
<i>Total Count per Facility:</i>	
	3
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	3
<i>Total Count per Facility:</i>	
	3
Facility: Ford Mountain Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
	2
Facility: Fraser Regional Correctional Centre	
Decision: Referral	46
Decision: Resolved	4
Decision: Substantiated / Resolved	10
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	15
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
	79

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:04:03 PM

Facility: Kamloops Regional Correctional Centre

Decision: Referral	26
Decision: Resolved	16
Decision: Substantiated / Resolved	13
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	30
Decision: Withdrawn / Closed without decision	2

Total Count per Facility: 89**Facility:** Nanaimo Correctional Centre

Decision: Resolved	4
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1

Total Count per Facility: 6**Facility:** North Fraser Pretrial Centre

Decision:	1
Decision: Referral	27
Decision: Resolved	10
Decision: Substantiated / Resolved	41
Decision: Unsubstantiated	29
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	5

Total Count per Facility: 114**Facility:** Other

Decision: Referral	1
Decision: Unsubstantiated	1

Total Count per Facility: 2**Facility:** Prince George Regional Correctional Centre

Decision: Referral	29
Decision: Resolved	7
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	20
Decision: Withdrawn / Closed without decision	2

Total Count per Facility: 65

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:04:30 PM

Facility: Stave Lake Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	14
Decision: Resolved	3
Decision: Substantiated / Resolved	4
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 28	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	20
Decision: Resolved	4
Decision: Substantiated / Resolved	7
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	21
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i> 57	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	1
Decision: Resolved	1
<i>Total Count per Facility:</i> 2	
Issue: Freedom Of Information / Privacy Protection/Confidentiality	
81	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:04:50 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	13
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
17	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	4
Decision: Unsubstantiated	1
Total Count per Facility:	
5	
Facility: Nanaimo Correctional Centre	
Decision: Referral	3
Total Count per Facility:	
3	
Facility: North Fraser Pretrial Centre	
Decision: Referral	23
Decision: Unsubstantiated	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
26	
Facility: Other	
Decision: Referral	3
Total Count per Facility:	
3	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	10
Decision: Unsubstantiated	4
Total Count per Facility:	
14	
Facility: Sheriff Services	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	4
Decision: Unsubstantiated	1
Total Count per Facility:	
5	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:05:18 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	6
Total Count per Facility: 6	
Issue: Harassment - Discrimination	
53	
Facility: Alouette Correctional Centre for Women	
Decision: Unsubstantiated	1
Total Count per Facility: 1	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	1
Total Count per Facility: 1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Unsubstantiated	4
Total Count per Facility: 7	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	5
Decision: Unsubstantiated	7
Total Count per Facility: 12	
Facility: North Fraser Pretrial Centre	
Decision: Referral	6
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Total Count per Facility: 13	
Facility: Prince George Community Corrections	
Decision: Referral	2
Total Count per Facility: 2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility: 4	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:05:39PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	2
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
10	
Issue: Inmate Accounts	
200	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	4
<i>Total Count per Facility:</i>	
4	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	3
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
7	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	6
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
9	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:05:59 PM

Facility: Fraser Regional Correctional Centre

Decision: Referral	4
Decision: Resolved	7
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	11

Total Count per Facility: 28**Facility:** Kamloops Regional Correctional Centre

Decision:	1
Decision: Referral	7
Decision: Resolved	3
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	11
Decision: Withdrawn / Closed without decision	1

Total Count per Facility: 26**Facility:** Nanaimo Correctional Centre

Decision: Referral	4
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Decision: Withdrawn / Closed without decision	1

Total Count per Facility: 14**Facility:** North Fraser Pretrial Centre

Decision:	1
Decision: Referral	7
Decision: Resolved	9
Decision: Substantiated / Resolved	9
Decision: Unsubstantiated	7
Decision: Withdrawn / Closed without decision	1

Total Count per Facility: 34**Facility:** Other

Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1

Total Count per Facility: 2

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:11:12 PM

Facility: Prince George Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	7
Decision: Resolved	4
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	5
<i>Total Count per Facility:</i> 19	
Facility: Stave Lake Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i> 8	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	9
Decision: Resolved	14
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	17
<i>Total Count per Facility:</i> 44	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 2	
Issue: ISO - decision or process	137

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:11:41 PM

Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Resolved	1
<i>Total Count per Facility:</i> 1	
Facility: Ford Mountain Correctional Centre	
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i> 4	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	12
<i>Total Count per Facility:</i> 18	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	5
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	16
<i>Total Count per Facility:</i> 22	
Facility: Nanaimo Correctional Centre	
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	7
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	23
Decision: Withdrawn / Closed without decision	5
<i>Total Count per Facility:</i> 38	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:11:57PM

Facility: Other	
Decision: Referral	3
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	15
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
23	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	7
Total Count per Facility:	
12	
Facility: Surrey Pre-Trial Services Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	5
Decision: Resolved	1
Decision: Unsubstantiated	8
Total Count per Facility:	
14	
Facility: Vancouver Jail	
Decision: Referral	1
Total Count per Facility:	
1	
Issue: Mail	
340	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	2
Decision: Unsubstantiated	2
Total Count per Facility:	
4	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:13:42 PM

Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	3
Decision: Unsubstantiated	5
<i>Total Count per Facility:</i>	
8	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
5	
Facility: Fraser Regional Correctional Centre	
Decision:	2
Decision: Referral	21
Decision: Resolved	6
Decision: Substantiated / Resolved	10
Decision: Unsubstantiated	20
Decision: Withdrawn	3
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
63	
Facility: Huda Lake Correctional Centre	
Decision: Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Referral	19
Decision: Resolved	7
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	13
<i>Total Count per Facility:</i>	
47	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:14:02 PM

Facility: Nanaimo Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
5	
Facility: North Fraser Pretrial Centre	
Decision:	1
Decision: Referral	34
Decision: Resolved	10
Decision: Substantiated / Resolved	15
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	46
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
110	
Facility: Other	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	11
Decision: Substantiated / Resolved	6
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	11
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
30	
Facility: Surrey Pre-Trial Services Centre	
Decision:	4
Decision: Referral	13
Decision: Resolved	2
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	6
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
31	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:14:21 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision:	1
Decision: Referral	6
Decision: Resolved	1
Decision: Substantiated / Resolved	9
Decision: Unsubstantiated	16
Total Count per Facility:	
33	
Issue: Medical - Dental - Access	
40	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	6
Total Count per Facility:	
8	
Facility: Kamloops Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
6	
Facility: Nanaimo Correctional Centre	
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
3	
Facility: North Fraser Pretrial Centre	
Decision: Referral	3
Decision: Resolved	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
Total Count per Facility:	
12	
Facility: Prince George Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:14:43 PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i> 7	
Facility: Vancouver Jail	
Decision: Resolved	1
<i>Total Count per Facility:</i> 1	
Issue: Medical - Dental - Treatment	36
Facility: Fraser Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	8
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 11	
Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Resolved	2
Decision: Unsubstantiated	8
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 12	
Facility: Nanaimo Correctional Centre	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i> 1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:15:04PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
5	
Facility: Prince George Regional Correctional Centre	
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
3	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
4	
Issue: Medical - Dental (do not use)	
70	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	5
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
9	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	3
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
10	
Facility: Nanaimo Community Corrections	
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:15:56 PM

Facility: Nanaimo Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
4	
Facility: North Fraser Pretrial Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	7
<i>Total Count per Facility:</i>	
10	
Facility: Other	
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	3
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
5	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
6	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:16:18 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	9
Decision: Substantiated / Resolved	2
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	6
Decision: Withdrawn	1
Total Count per Facility:	
21	
Issue: Medical - Medication - Access	
163	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Decision: Unsubstantiated	3
Total Count per Facility:	
4	
Facility: Ford Mountain Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Resolved	5
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	10
Total Count per Facility:	
21	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	4
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	23
Total Count per Facility:	
35	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:16:37PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	5
Decision: Resolved	3
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	23
<i>Total Count per Facility:</i>	
	35
Facility: Other	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
	1
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	3
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	14
<i>Total Count per Facility:</i>	
	21
Facility: Surrey Pre-Trial Services Centre	
Decision: Resolved	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
	11
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	5
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	22
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
	34
Issue: Medical - Medication - Treatment	360

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:16:56 PM

Facility: Alouette Correctional Centre for Women	
Decision: Resolved	2
Decision: Unsubstantiated	4
Total Count per Facility:	
6	
Facility: Ford Mountain Correctional Centre	
Decision: Resolved	3
Decision: Unsubstantiated	1
Total Count per Facility:	
4	
Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	6
Decision: Resolved	8
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	39
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
57	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	6
Decision: Resolved	5
Decision: Substantiated / Resolved	11
Decision: Unsubstantiated	51
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
75	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	3
Total Count per Facility:	
7	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:17:14PM

Facility: North Fraser Pretrial Centre

Decision: Referral	4
Decision: Resolved	10
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	49
Decision: Withdrawn / Closed without decision	7

Total Count per Facility: 77**Facility:** Prince George Regional Correctional Centre

Decision: Referral	4
Decision: Resolved	4
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	29
Decision: Withdrawn / Closed without decision	3

Total Count per Facility: 44**Facility:** Surrey Pre-Trial Services Centre

Decision: Referral	3
Decision: Resolved	6
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	24
Decision: Withdrawn / Closed without decision	4

Total Count per Facility: 43**Facility:** Vancouver Island Regional Correctional Centre

Decision: Referral	3
Decision: Resolved	4
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	34
Decision: Withdrawn / Closed without decision	2

Total Count per Facility: 47**Issue:** Medical - Medication (do not use) 208**Facility:** Alouette Correctional Centre for Women

Decision: Referral	1
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Total Count per Facility: 1

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:17:31 PM

Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	1
Decision: Unsubstantiated	1
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
3	
Facility: Ford Mountain Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	10
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	11
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
26	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	9
Decision: Resolved	2
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	28
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
45	
Facility: Nanaimo Correctional Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
<i>Total Count per Facility:</i>	
7	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:17:49 PM

Facility: North Fraser Pretrial Centre		
Decision:	Referral	16
Decision:	Resolved	3
Decision:	Substantiated / Resolved	3
Decision:	Unsubstantiated	18
<i>Total Count per Facility:</i>		40
Facility: Other		
Decision:	Referral	1
Decision:	Unsubstantiated	2
<i>Total Count per Facility:</i>		3
Facility: Prince George Regional Correctional Centre		
Decision:	Referral	5
Decision:	Resolved	1
Decision:	Substantiated / Resolved	1
Decision:	Substantiated / Unresolved	1
Decision:	Unsubstantiated	9
<i>Total Count per Facility:</i>		17
Facility: Stave Lake Correctional Centre		
Decision:	Unsubstantiated	1
<i>Total Count per Facility:</i>		1
Facility: Surrey Pre-Trial Services Centre		
Decision:	Referral	1
Decision:	Resolved	1
Decision:	Substantiated / Resolved	1
Decision:	Substantiated / Unresolved	1
Decision:	Unsubstantiated	13
<i>Total Count per Facility:</i>		17

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:18:09 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	9
Decision: Resolved	7
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	17
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
37	
Facility: Vancouver Jail	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
4	
Issue: Medical - Mental Health - Access	20
Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: Kamloops Regional Correctional Centre	
Decision: Substantiated / Resolved	2
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
4	
Facility: North Fraser Pretrial Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:18:26 PM

Facility: Prince George Regional Correctional Centre	
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
6	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
4	
Issue: Medical - Mental Health - Treatment	
11	
Facility: Fraser Regional Correctional Centre	
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
2	
Facility: Kamloops Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Facility: North Fraser Pretrial Centre	
Decision: Resolved	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
4	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Issue: Medical - Mental Health (do not use)	
19	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:18:43 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Decision: Unsubstantiated	2
Total Count per Facility:	
4	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	4
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Total Count per Facility:	
9	
Facility: North Fraser Pretrial Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
3	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Issue: Medical - Optical	
28	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Total Count per Facility:	
7	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Total Count per Facility:	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:19:07 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
4	
Facility: Prince George Regional Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
<i>Total Count per Facility:</i>	
7	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	5
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
7	
Issue: Medical - Optical - Access	
10	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: Prince George Regional Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:20:04PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Resolved	1
<i>Total Count per Facility:</i>	
1	
Issue: Medical - Optical - Treatment	
4	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: North Fraser Pretrial Centre	
Decision: Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
2	
Issue: Medical - Physical - Access	
120	
Facility: Alouette Correctional Centre for Women	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:20:24 PM

Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	7
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
11	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	4
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	12
Total Count per Facility:	
21	
Facility: Nanaimo Correctional Centre	
Decision: Unsubstantiated	2
Total Count per Facility:	
2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	3
Decision: Resolved	3
Decision: Unsubstantiated	14
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
21	
Facility: Other	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	17
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
26	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:20:50 PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	12
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
16	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	13
Total Count per Facility:	
19	
Issue: Medical - Physical - Treatment	
315	
Facility: Alouette Correctional Centre for Women	
Decision: Unsubstantiated	3
Total Count per Facility:	
3	
Facility: Ford Mountain Correctional Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
4	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	5
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	32
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
41	
Facility: Kamloops Community Corrections	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:40:52 PM

Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Referral	5
Decision: Resolved	6
Decision: Substantiated / Resolved	8
Decision: Unsubstantiated	48
Decision: Withdrawn / Closed without decision	5
<i>Total Count per Facility:</i>	
73	
Facility: Nanaimo Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
5	
Facility: North Fraser Pretrial Centre	
Decision:	2
Decision: Referral	4
Decision: Resolved	8
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	46
Decision: Withdrawn / Closed without decision	4
<i>Total Count per Facility:</i>	
69	
Facility: Other	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	7
Decision: Resolved	6
Decision: Substantiated / Resolved	5
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	31
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
52	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:41:12 PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	15
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
22	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	6
Decision: Resolved	1
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	30
Decision: Withdrawn / Closed without decision	3
<i>Total Count per Facility:</i>	
43	
Issue: Medical - Physical (do not use)	
246	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
5	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
4	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:41:31 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	7
Decision: Resolved	6
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	22
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
40	
Facility: Huda Lake Correctional Centre	
Decision: Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	7
Decision: Resolved	8
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	42
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
64	
Facility: Mount Thurston Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
<i>Total Count per Facility:</i>	
2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	8
Decision: Resolved	8
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	24
<i>Total Count per Facility:</i>	
44	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:41:46PM

Facility: Other	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	14
<i>Total Count per Facility:</i>	
22	
Facility: Rayleigh Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
2	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	5
Decision: Resolved	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	19
<i>Total Count per Facility:</i>	
28	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	5
Decision: Resolved	4
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	16
<i>Total Count per Facility:</i>	
27	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:42:01 PM

Facility: Victoria Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Issue: Other - Issues that do not fall into any of the above categories	
485	
Facility:	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Abbotsford Court Services	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	3
Decision: Resolved	1
Decision: Unsubstantiated	3
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 8	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	2
Decision: Resolved	3
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i> 8	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	6
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 14	
Facility: Chilliwack Court Services	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:42:44 PM

Facility: Femie Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	7
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 9	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	22
Decision: Resolved	8
Decision: Substantiated / Resolved	7
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	31
<i>Total Count per Facility:</i> 69	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	17
Decision: Resolved	9
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	19
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i> 49	
Facility: Lakeview Youth Custody Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Nanaimo Correctional Centre	
Decision: Referral	4
Decision: Resolved	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i> 12	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:43:01 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	43
Decision: Resolved	11
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	40
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
104	
Facility: Other	
Decision: Referral	30
Decision: Resolved	3
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	6
Decision: Withdrawn	1
Total Count per Facility:	
42	
Facility: Prince George Community Corrections	
Decision: Referral	3
Total Count per Facility:	
3	
Facility: Prince George Correctional Centre - Women	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	21
Decision: Resolved	9
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	21
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
55	
Facility: Rayleigh Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Total Count per Facility:	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:43:22 PM

Facility: Stave Lake Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	19
Decision: Resolved	4
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	14
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i> 41	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	22
Decision: Resolved	3
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	20
Decision: Withdrawn	2
<i>Total Count per Facility:</i> 52	
Facility: Vancouver Jail	
Decision: Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 2	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	2
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i> 8	
Issue: Parole	42
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:43:40 PM

Facility: Ford Mountain Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
4	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	5
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
12	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
5	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	2
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
7	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Other	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Community Corrections	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:43:56 PM

Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Total Count per Facility:	
6	
Issue: Parole (Community Corrections related - assessments, supervision)	
46	
Facility: Chilliwack Community Correctional Centre	
Decision: Substantiated / Resolved	1
Total Count per Facility:	
1	
Facility: Chilliwack Community Corrections Office	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Ford Mountain Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	11
Decision: Withdrawn	1
Total Count per Facility:	
18	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:44:14PM

Facility: Kamloops Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Total Count per Facility:	
4	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	3
Total Count per Facility:	
6	
Facility: Other	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
4	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Rayleigh Correctional Centre	
Decision: Referral	3
Total Count per Facility:	
3	
Facility: Surrey Pre-Trial Services Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	3
Total Count per Facility:	
5	
Issue: Pay	52

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:44:37PM

Facility: Alouette Correctional Centre for Women		
Decision: Referral	1	
Decision: Withdrawn / Closed without decision	1	
Total Count per Facility:		2
Facility: Bear Creek Correctional Centre		
Decision: Resolved	1	
Decision: Unsubstantiated	1	
Total Count per Facility:		2
Facility: Burnaby Correctional Centre for Women-Secure		
Decision: Unsubstantiated	1	
Total Count per Facility:		1
Facility: Ford Mountain Correctional Centre		
Decision: Referral	3	
Decision: Resolved	1	
Total Count per Facility:		4
Facility: Fraser Regional Correctional Centre		
Decision: Referral	2	
Decision: Resolved	1	
Decision: Substantiated / Resolved	1	
Decision: Unsubstantiated	9	
Decision: Withdrawn / Closed without decision	1	
Total Count per Facility:		14
Facility: Kamloops Regional Correctional Centre		
Decision: Referral	3	
Decision: Unsubstantiated	1	
Total Count per Facility:		4
Facility: Nanaimo Correctional Centre		
Decision: Referral	1	
Decision: Unsubstantiated	1	
Total Count per Facility:		2

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:44:58 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
4	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	9
Total Count per Facility:	
12	
Facility: Surrey Pre-Trial Services Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
3	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Resolved	2
Decision: Unsubstantiated	2
Total Count per Facility:	
4	
Issue: Personal Effects (excluding centre issued clothing, etc)	
779	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Decision: Resolved	2
Total Count per Facility:	
3	
Facility: Alouette River Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Bear Creek Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:45:17PM

Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
4	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	8
Decision: Resolved	6
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
24	
Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	50
Decision: Resolved	46
Decision: Substantiated / Resolved	42
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	47
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
189	
Facility: Kamloops Community Corrections	
Decision: Substantiated / Resolved	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:45:34PM

Facility: Kamloops Regional Correctional Centre	
Decision: Referral	19
Decision: Resolved	23
Decision: Substantiated / Resolved	19
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	21
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
85	
Facility: Nanaimo Correctional Centre	
Decision:	2
Decision: Referral	4
Decision: Resolved	14
Decision: Substantiated / Resolved	9
Decision: Unsubstantiated	6
Total Count per Facility:	
35	
Facility: North Fraser Pretrial Centre	
Decision: Referral	52
Decision: Resolved	38
Decision: Substantiated / Resolved	39
Decision: Substantiated / Unresolved	5
Decision: Unsubstantiated	45
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	5
Total Count per Facility:	
185	
Facility: Other	
Decision: Referral	10
Decision: Resolved	6
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	3
Total Count per Facility:	
26	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:45:51 PM

Facility: Prince George Community Corrections	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Total Count per Facility:	
2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	15
Decision: Resolved	21
Decision: Substantiated / Resolved	12
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	10
Total Count per Facility:	
59	
Facility: Sheriff Services	
Decision: Referral	2
Decision: Substantiated / Resolved	3
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
7	
Facility: Stave Lake Correctional Centre	
Decision: Resolved	2
Total Count per Facility:	
2	
Facility: Surrey Pre-Trial Services Centre	
Decision:	1
Decision: Referral	18
Decision: Resolved	10
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	20
Decision: Withdrawn / Closed without decision	3
Total Count per Facility:	
57	
Facility: Terrace Community Corrections	
Decision: Substantiated / Resolved	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:46:09 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	21
Decision: Resolved	19
Decision: Substantiated / Resolved	17
Decision: Unsubstantiated	31
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
91	
Facility: Vancouver Jail	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Total Count per Facility:	
2	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Resolved	1
Total Count per Facility:	
1	
Issue: Physical Plant (living conditions)	
441	
Facility:	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	1
Decision: Unsubstantiated	3
Total Count per Facility:	
4	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
4	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:46:29 PM

Facility: Ford Mountain Correctional Centre	
Decision: Referral	1
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
5	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	18
Decision: Resolved	9
Decision: Substantiated / Resolved	21
Decision: Unsubstantiated	31
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	3
<i>Total Count per Facility:</i>	
83	
Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Referral	26
Decision: Resolved	8
Decision: Substantiated / Resolved	7
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	28
Decision: Withdrawn / Closed without decision	3
<i>Total Count per Facility:</i>	
75	
Facility: Nanaimo Correctional Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
10	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:46:48 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	38
Decision: Resolved	6
Decision: Substantiated / Resolved	9
Decision: Substantiated / Unresolved	2
Decision: Unsubstantiated	53
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	3
Total Count per Facility: 113	
Facility: Other	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility: 2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	31
Decision: Resolved	9
Decision: Substantiated / Resolved	5
Decision: Substantiated / Unresolved	4
Decision: Unsubstantiated	28
Total Count per Facility: 77	
Facility: Stave Lake Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility: 1	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	13
Decision: Resolved	6
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	6
Total Count per Facility: 27	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:47:17PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	13
Decision: Resolved	4
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	14
<i>Total Count per Facility:</i>	
35	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Issue: Presentence Report	
22	
Facility: Femie - Probation	
Decision: Unsubstantiated	1
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
2	
Facility: Ford Mountain Correctional Centre	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i>	
1	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: North Fraser Pretrial Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Other	
Decision: Referral	6
Decision: Resolved	1
Decision: Unsubstantiated	6
<i>Total Count per Facility:</i>	
13	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:47:34PM

Facility: Penticton Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver West Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Issue: Program - Canteen	
62	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Substantiated / Resolved	3
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i> 10	
Facility: Kamloops Regional Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 3	
Facility: Nanaimo Correctional Centre	
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 3	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:47:51 PM

Facility: North Fraser Pretrial Centre		
Decision:		1
Decision: Referral		2
Decision: Resolved		4
Decision: Substantiated / Resolved		6
Decision: Unsubstantiated		5
Total Count per Facility:		18
Facility: Prince George Regional Correctional Centre		
Decision: Referral		5
Decision: Substantiated / Resolved		8
Decision: Unsubstantiated		4
Total Count per Facility:		17
Facility: Surrey Pre-Trial Services Centre		
Decision: Referral		3
Decision: Substantiated / Resolved		2
Decision: Unsubstantiated		1
Total Count per Facility:		6
Facility: Vancouver Island Regional Correctional Centre		
Decision: Referral		2
Decision: Unsubstantiated		1
Decision: Withdrawn / Closed without decision		1
Total Count per Facility:		4
Issue: Program - Education		56
Facility: Alouette Correctional Centre for Women		
Decision: Referral		1
Total Count per Facility:		1
Facility: Ford Mountain Correctional Centre		
Decision: Referral		2
Decision: Substantiated / Unresolved		1
Decision: Unsubstantiated		5
Total Count per Facility:		8

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:48:08 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	3
Total Count per Facility:	
14	
Facility: Kamloops Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	3
Total Count per Facility:	
4	
Facility: Nanaimo Correctional Centre	
Decision: Referral	3
Total Count per Facility:	
3	
Facility: North Fraser Pretrial Centre	
Decision: Referral	5
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	3
Total Count per Facility:	
9	
Facility: Other	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	4
Decision: Unsubstantiated	4
Total Count per Facility:	
8	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Referral	1
Total Count per Facility:	
1	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:48:27PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
5	
<hr/>	
Issue: Program - Exercise (includes ablutions, gym, lock/unlock, yard)	124
<hr/>	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
<hr/>	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
1	
<hr/>	
Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	5
Decision: Resolved	2
Decision: Unsubstantiated	8
<i>Total Count per Facility:</i>	
16	
<hr/>	
Facility: Huda Lake Correctional Centre	
Decision: Resolved	1
<i>Total Count per Facility:</i>	
1	
<hr/>	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	9
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
19	
<hr/>	
Facility: Nanaimo Correctional Centre	
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
3	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:48:48 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	4
Decision: Resolved	2
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	14
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
24	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	13
Decision: Resolved	4
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	13
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
35	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
10	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	6
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
14	
Issue: Program - Library	59

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:49:04PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
12	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	6
Decision: Substantiated / Resolved	2
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	11
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
21	
Facility: Prince George Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	2
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
5	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	2
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
8	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:49:20 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	3
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	3
Total Count per Facility:	
10	
Issue: Program - Recreation (books, hobbies, games, television)	
38	
Facility: Alouette Correctional Centre for Women	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
3	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Unsubstantiated	2
Total Count per Facility:	
7	
Facility: Nanaimo Correctional Centre	
Decision: Unsubstantiated	3
Total Count per Facility:	
3	
Facility: North Fraser Pretrial Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Unsubstantiated	5
Total Count per Facility:	
10	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:49:58 PM

Facility: Prince George Regional Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	6
<i>Total Count per Facility:</i>	
8	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Issue: Program - Religion	78
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	
Facility: Ford Mountain Correctional Centre	
Decision:	1
Decision: Referral	1
<i>Total Count per Facility:</i>	
2	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Unsubstantiated	6
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
12	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:50:16PM

Facility: Kamloops Regional Correctional Centre	
Decision: Referral	8
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Total Count per Facility:	
16	
Facility: North Fraser Pretrial Centre	
Decision: Referral	2
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Total Count per Facility:	
9	
Facility: Other	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	11
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	14
Total Count per Facility:	
27	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
4	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Unsubstantiated	4
Decision: Withdrawn	1
Total Count per Facility:	
5	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:50:32 PM

Issue:	Program - Training	10
Facility:	Burnaby Correctional Centre for Women-Secure	
	Decision: Unsubstantiated	1
	Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre	
	Decision: Referral	1
	Total Count per Facility:	1
Facility:	Fraser Regional Correctional Centre	
	Decision: Referral	1
	Decision: Substantiated / Resolved	1
	Decision: Unsubstantiated	1
	Decision: Withdrawn / Closed without decision	1
	Total Count per Facility:	4
Facility:	North Fraser Pretrial Centre	
	Decision: Substantiated / Resolved	1
	Total Count per Facility:	1
Facility:	Prince George Regional Correctional Centre	
	Decision: Unsubstantiated	1
	Decision: Withdrawn	1
	Total Count per Facility:	2
Facility:	Surrey Pre-Trial Services Centre	
	Decision: Referral	1
	Total Count per Facility:	1
Issue:	Program - Visits	98
Facility:	Burnaby Correctional Centre for Women-Open	
	Decision: Referral	1
	Decision: Resolved	1
	Total Count per Facility:	2

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:50:50 PM

Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Resolved	1
Decision: Unsubstantiated	1
Decision: Withdrawn	1
<i>Total Count per Facility:</i>	
3	
Facility: Ford Mountain Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	4
Decision: Resolved	2
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	9
<i>Total Count per Facility:</i>	
18	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	3
Decision: Unsubstantiated	6
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
13	
Facility: Mount Thurston Correctional Centre	
Decision: Referral	2
<i>Total Count per Facility:</i>	
2	
Facility: Nanaimo Correctional Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
3	
Facility: North Fraser Pretrial Centre	
Decision: Referral	7
Decision: Resolved	3
Decision: Unsubstantiated	7
<i>Total Count per Facility:</i>	
17	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:54:35PM

Facility: Other	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
12	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	5
Total Count per Facility:	
8	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	8
Decision: Withdrawn	1
Total Count per Facility:	
15	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Substantiated / Resolved	1
Total Count per Facility:	
1	
Issue: Program - Work/Pay	133

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:54:55 PM

Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Decision: Unsubstantiated	1
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
3	
Facility: Bear Creek Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Unsubstantiated	3
Total Count per Facility:	
3	
Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	2
Decision: Unsubstantiated	3
Total Count per Facility:	
5	
Facility: Ford Mountain Correctional Centre	
Decision:	1
Decision: Referral	1
Total Count per Facility:	
2	
Facility: Fraser Regional Correctional Centre	
Decision:	1
Decision: Referral	12
Decision: Resolved	5
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	24
Decision: Withdrawn	1
Total Count per Facility:	
49	
Facility: Huda Lake Correctional Centre	
Decision: Resolved	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:55:15PM

Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	2
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	6
<i>Total Count per Facility:</i>	
12	
Facility: Nanaimo Correctional Centre	
Decision: Referral	4
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
5	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	11
<i>Total Count per Facility:</i>	
15	
Facility: Prince George Community Corrections	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	3
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	10
<i>Total Count per Facility:</i>	
16	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
4	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:55:47PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	5
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	7
Total Count per Facility:	
14	
Issue: Program - Yards	
39	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	2
Total Count per Facility:	
2	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
Total Count per Facility:	
9	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
3	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	5
Decision: Resolved	1
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	5
Total Count per Facility:	
14	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Resolved	1
Total Count per Facility:	
2	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:56:04PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
Decision: Resolved	2
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
9	
Issue: Record / Report (CORNET/ JUSTIN entries, branch reports etc.)	
55	
Facility: Alouette Correctional Centre for Women	
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Frivolous / Vexacious	1
Decision: Referral	4
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
11	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
10	
Facility: Nanaimo Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	3
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	5
<i>Total Count per Facility:</i>	
11	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:56:28 PM

Facility: Prince George Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
5	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	4
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
9	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
6	
Issue: Remission	218
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
3	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	4
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	7
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
15	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:56:43 PM

Facility: Fraser Regional Correctional Centre	
Decision: Referral	21
Decision: Resolved	5
Decision: Substantiated / Resolved	6
Decision: Unsubstantiated	44
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
77	
Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Referral	4
Decision: Resolved	1
Decision: Unsubstantiated	20
Total Count per Facility:	
26	
Facility: Nanaimo Community Corrections	
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
1	
Facility: Nanaimo Correctional Centre	
Decision: Referral	4
Decision: Resolved	1
Decision: Unsubstantiated	9
Total Count per Facility:	
14	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Resolved	1
Total Count per Facility:	
2	
Facility: Other	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Prince George Community Corrections	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:57:41 PM

Facility: Prince George Regional Correctional Centre	
Decision: Referral	21
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	13
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
37	
Facility: Surrey Pre-Trial Services Centre	
Decision: Unsubstantiated	2
Total Count per Facility:	
2	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	11
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	24
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
39	
Issue: Searches	68
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Ford Mountain Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	7
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
16	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:58:04PM

Facility: Kamloops Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i>	
13	
Facility: North Fraser Pretrial Centre	
Decision:	1
Decision: Referral	1
Decision: Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
7	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i>	
8	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	3
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
<i>Total Count per Facility:</i>	
8	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	5
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	4
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
11	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
2	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:58:21 PM

Issue:	Sentence Calculation	243
Facility:	Alouette Correctional Centre for Women	
	Decision: Referral	1
	Decision: Resolved	1
	Decision: Substantiated / Resolved	1
	Decision: Unsubstantiated	2
	Total Count per Facility:	5
Facility:	Alouette River Correctional Centre	
	Decision: Referral	2
	Decision: Unsubstantiated	2
	Total Count per Facility:	4
Facility:	Bear Creek Correctional Centre	
	Decision: Referral	1
	Total Count per Facility:	1
Facility:	Burnaby Correctional Centre for Women-Open	
	Decision:	1
	Total Count per Facility:	1
Facility:	Ford Mountain Correctional Centre	
	Decision: Referral	3
	Decision: Substantiated / Resolved	1
	Decision: Unsubstantiated	14
	Total Count per Facility:	18
Facility:	Fraser Regional Correctional Centre	
	Decision:	1
	Decision: Referral	13
	Decision: Resolved	13
	Decision: Substantiated / Resolved	8
	Decision: Substantiated / Unresolved	1
	Decision: Unsubstantiated	48
	Decision: Withdrawn	1
	Total Count per Facility:	85

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:58:39PM

Facility: Hutda Lake Correctional Centre	
Decision: Substantiated / Resolved	1
<i>Total Count per Facility:</i> 1	
Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Referral	9
Decision: Resolved	2
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	13
<i>Total Count per Facility:</i> 27	
Facility: Nanaimo Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	7
<i>Total Count per Facility:</i> 17	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 3	
Facility: Other	
Decision: Referral	2
<i>Total Count per Facility:</i> 2	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	10
Decision: Resolved	3
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	17
<i>Total Count per Facility:</i> 32	
Facility: Rayleigh Correctional Centre	
Decision: Referral	1
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 3	

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Complaint Decisions by Facility Report

Run On: 2011-11-15 1:59:12 PM

Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Unsubstantiated	2
Total Count per Facility:	
5	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	7
Decision: Resolved	5
Decision: Substantiated / Resolved	4
Decision: Unsubstantiated	21
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
39	
Issue: Staff - Community Corrections	
19	
Facility: 100 Mile Community Corrections	
Decision: Referral	2
Total Count per Facility:	
2	
Facility: Courtenay Community Corrections	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Kamloops Community Corrections	
Decision: Referral	1
Decision: Resolved	1
Total Count per Facility:	
2	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Kelowna Community Corrections	
Decision: Referral	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:59:31 PM

Facility: Langley Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Nanaimo Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: New Westminster Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Other	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Prince George Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Surrey South Community Corrections (see directory resp. area)	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Terrace Community Corrections	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver Community Corrections (downtown only)	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 4	
Facility: Victoria Community Corrections	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Issue: Staff - Correctional Centre	432

Complaint Decisions by Facility Report

Run On: 2011-11-15 1:59:48 PM

Facility: Alouette Correctional Centre for Women	
Decision: Referral	8
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	1
Total Count per Facility:	
11	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	6
Decision: Unsubstantiated	1
Total Count per Facility:	
7	
Facility: Fraser Regional Correctional Centre	
Decision:	2
Decision: Referral	25
Decision: Resolved	1
Decision: Substantiated / Resolved	11
Decision: Unsubstantiated	30
Decision: Withdrawn / Closed without decision	4
Total Count per Facility:	
73	
Facility: Kamloops Regional Correctional Centre	
Decision:	3
Decision: Frivolous / Vexacious	1
Decision: Referral	27
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	20
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
58	
Facility: Nanaimo Correctional Centre	
Decision: Referral	6
Decision: Resolved	1
Decision: Unsubstantiated	3
Total Count per Facility:	
10	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:00:04 PM

Facility: North Fraser Pretrial Centre	
Decision: Referral	42
Decision: Resolved	4
Decision: Substantiated / Resolved	11
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	34
Decision: Withdrawn / Closed without decision	9
Total Count per Facility:	
101	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	30
Decision: Resolved	1
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	14
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
51	
Facility: Surrey Pre-Trial Services Centre	
Decision:	4
Decision: Frivolous / Vexacious	1
Decision: Referral	34
Decision: Resolved	2
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	8
Total Count per Facility:	
56	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:00:24 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision:	1
Decision: Referral	28
Decision: Substantiated / Resolved	4
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	22
Decision: Withdrawn / Closed without decision	6
Total Count per Facility:	
62	
Facility: Vancouver Jail	
Decision: Referral	2
Total Count per Facility:	
2	
Issue: Staff - Court Services (registry or sheriffs)	
24	
Facility: Abbotsford Court Services	
Decision: Referral	5
Total Count per Facility:	
5	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	2
Total Count per Facility:	
2	
Facility: North Fraser Pretrial Centre	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Sheriff Services	
Decision: Referral	5
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	2
Decision: Withdrawn / Closed without decision	2
Total Count per Facility:	
10	
Facility: Surrey Pre-Trial Services Centre	
Decision: Resolved	1
Total Count per Facility:	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:00:39 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver Provincial Court Services	
Decision: Referral	4
<i>Total Count per Facility:</i> 4	
Issue: Staff - Health Care	
75	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	10
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 13	
Facility: Kamloops Regional Correctional Centre	
Decision: Referral	2
Decision: Resolved	2
Decision: Substantiated / Resolved	5
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i> 15	
Facility: North Fraser Pretrial Centre	
Decision: Referral	6
Decision: Resolved	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	7
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i> 18	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:00:56PM

Facility: Prince George Regional Correctional Centre	
Decision: Referral	2
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	8
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
12	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	5
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
9	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Resolved	1
Decision: Unsubstantiated	6
Total Count per Facility:	
7	
Issue: Staff (do not use)	655
Facility:	
Decision: Resolved	1
Total Count per Facility:	
1	
Facility: Alouette Correctional Centre for Women	
Decision: Referral	1
Total Count per Facility:	
1	
Facility: Bear Creek Correctional Centre	
Decision: Referral	2
Total Count per Facility:	
2	
Facility: Burnaby Correctional Centre for Women-Open	
Decision: Referral	9
Decision: Resolved	1
Decision: Substantiated / Resolved	2
Decision: Unsubstantiated	10
Total Count per Facility:	
22	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:01:15 PM

Facility: Burnaby Correctional Centre for Women-Secure	
Decision: Referral	7
Decision: Resolved	3
Decision: Unsubstantiated	7
<i>Total Count per Facility:</i>	
17	
Facility: Ford Mountain Correctional Centre	
Decision: Referral	3
Decision: Unsubstantiated	3
<i>Total Count per Facility:</i>	
6	
Facility: Fraser Regional Correctional Centre	
Decision: Referral	63
Decision: Resolved	7
Decision: Substantiated / Resolved	7
Decision: Unsubstantiated	34
Decision: Withdrawn	7
Decision: Withdrawn / Closed without decision	1
<i>Total Count per Facility:</i>	
119	
Facility: Hutda Lake Correctional Centre	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i>	
1	
Facility: Kamloops Regional Correctional Centre	
Decision:	1
Decision: Referral	43
Decision: Resolved	3
Decision: Substantiated / Resolved	3
Decision: Unsubstantiated	34
Decision: Withdrawn	2
<i>Total Count per Facility:</i>	
86	
Facility: Mount Thurston Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i>	
1	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:01:32 PM

Facility: Nanaimo Correctional Centre	
Decision: Referral	2
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	9
Total Count per Facility:	
13	
Facility: North Fraser Pretrial Centre	
Decision: Referral	69
Decision: Resolved	4
Decision: Substantiated / Resolved	9
Decision: Unsubstantiated	66
Decision: Withdrawn	5
Total Count per Facility:	
153	
Facility: Other	
Decision: Referral	5
Decision: Resolved	1
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	6
Total Count per Facility:	
13	
Facility: Prince George Community Corrections	
Decision: Referral	8
Total Count per Facility:	
8	
Facility: Prince George Regional Correctional Centre	
Decision: Referral	32
Decision: Resolved	4
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	31
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
72	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:01:53 PM

Facility: Rayleigh Correctional Centre	
Decision: Referral	1
<i>Total Count per Facility:</i> 1	
Facility: Sheriff Services	
Decision: Referral	3
<i>Total Count per Facility:</i> 3	
Facility: Stave Lake Correctional Centre	
Decision: Unsubstantiated	2
<i>Total Count per Facility:</i> 2	
Facility: Surrey Pre-Trial Services Centre	
Decision: Referral	18
Decision: Unsubstantiated	21
Decision: Withdrawn	1
Decision: Withdrawn / Closed without decision	2
<i>Total Count per Facility:</i> 42	
Facility: Surrey Pretrial Services Centre - Women	
Decision: Unsubstantiated	1
<i>Total Count per Facility:</i> 1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	35
Decision: Resolved	3
Decision: Unsubstantiated	34
Decision: Withdrawn	3
<i>Total Count per Facility:</i> 75	
Facility: Vancouver Jail	
Decision: Referral	5
<i>Total Count per Facility:</i> 5	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	3
Decision: Resolved	1
Decision: Unsubstantiated	6
Decision: Withdrawn	1
<i>Total Count per Facility:</i> 11	

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:02:10 PM

Issue:	Telephone	312
Facility:	Burnaby Correctional Centre for Women-Open	
Decision:	Referral	2
Decision:	Unsubstantiated	10
Total Count per Facility:		12
Facility:	Ford Mountain Correctional Centre	
Decision:	Substantiated / Resolved	2
Total Count per Facility:		2
Facility:	Fraser Regional Correctional Centre	
Decision:	Referral	17
Decision:	Resolved	6
Decision:	Substantiated / Resolved	1
Decision:	Substantiated / Unresolved	1
Decision:	Unsubstantiated	22
Decision:	Withdrawn	1
Decision:	Withdrawn / Closed without decision	3
Total Count per Facility:		51
Facility:	Kamloops Regional Correctional Centre	
Decision:	Referral	15
Decision:	Resolved	6
Decision:	Substantiated / Resolved	1
Decision:	Substantiated / Unresolved	1
Decision:	Unsubstantiated	15
Total Count per Facility:		38
Facility:	Nanaimo Correctional Centre	
Decision:	Referral	4
Decision:	Resolved	1
Decision:	Unsubstantiated	4
Total Count per Facility:		9

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:02:29 PM

Facility: North Fraser Pretrial Centre		
Decision: Frivolous / Vexacious		1
Decision: Referral		36
Decision: Resolved		8
Decision: Substantiated / Resolved		8
Decision: Unsubstantiated		30
Decision: Withdrawn		1
Total Count per Facility:		84
Facility: Other		
Decision: Unsubstantiated		1
Total Count per Facility:		1
Facility: Prince George Regional Correctional Centre		
Decision: Referral		15
Decision: Resolved		9
Decision: Substantiated / Resolved		6
Decision: Unsubstantiated		18
Total Count per Facility:		48
Facility: Sheriff Services		
Decision: Unsubstantiated		1
Total Count per Facility:		1
Facility: Stave Lake Correctional Centre		
Decision: Unsubstantiated		1
Total Count per Facility:		1
Facility: Surrey Pre-Trial Services Centre		
Decision: Referral		7
Decision: Resolved		4
Decision: Substantiated / Resolved		2
Decision: Unsubstantiated		12
Decision: Withdrawn		1
Total Count per Facility:		26

Complaint Decisions by Facility Report

Run On: 2011-11-15 2:02:46 PM

Facility: Vancouver Island Regional Correctional Centre	
Decision: Referral	9
Decision: Resolved	4
Decision: Substantiated / Resolved	1
Decision: Substantiated / Unresolved	1
Decision: Unsubstantiated	19
Decision: Withdrawn	2
Decision: Withdrawn / Closed without decision	1
Total Count per Facility:	
37	
Facility: Vancouver Pre-Trial Services Centre	
Decision: Referral	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Issue: Warrant Error	
5	
Facility: Alouette Correctional Centre for Women	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	
Facility: North Fraser Pretrial Centre	
Decision: Substantiated / Resolved	1
Decision: Unsubstantiated	1
Total Count per Facility:	
2	
Facility: Prince George Community Corrections	
Decision: Substantiated / Resolved	1
Total Count per Facility:	
1	
Facility: Vancouver Island Regional Correctional Centre	
Decision: Unsubstantiated	1
Total Count per Facility:	
1	