

RESIDENTIAL TENANCY BRANCH
Office of Housing and Construction Standards

***Note: for in-house use only**

Ministry of Natural Gas Development and
Minister Responsible for Housing

Updated July 2, 2013

RTB HEADQUARTERS

s.15

MAILING ADDRESS: PO BOX 9844, STN PROV GOVT, VICTORIA BC V8W 9T2
GENERAL FAX: 250 356-9377

s.15

Executive Director
Director of Policy
Director, Business Transformation
Coordinator, Education and Training
Office Manager
Senior Policy Analyst
Senior Policy Analyst
Policy Analyst
Policy Analyst

BURNABY RTB

400 - 5021 KINGSWAY, BURNABY BC V5H 4A5

s.15

s.15

External

Internal

Director of Operations
Business Solutions Manager
Business Systems Analyst
Supervisor
Supervisor
Office Manager
Receptionist
Administrative Assistant

Hearing Room A
Hearing Room B

s.15

SIO
SIO
SIO

Staff Arbitrators:

Team Lead

s.15

s.15

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Ministry of Natural Gas Development and
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VICTORIA RTB

101 – 3350 Douglas St, VICTORIA BC V8Z 3L1
PO BOX 9298 STN PROV GOVT, VICTORIA BC V8W 9J8

GENERAL FAX: 250 356-7296

s.15

Director of Operations
Supervisor
Administrative Assistant
Reception

Senior Information Officer

Information Officer
Information Officer
Information Officer
Information Officer
Information Officer
Information Officer
Information Officer
Information Officer
Information Officer
Information Officer
Information Officer

Scheduling Desk
Extra phone #

s.15

s.15

Arbitrator Team Lead

Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator

Hearing Room 1
Hearing Room 2
Extra Office

s.15

KELOWNA RTB 305 - 478 Bernard Ave, KELOWNA BC V1Y 6N7

GENERAL FAX: 250.861-7444

s.15

Manager, Operations Kelowna

Senior Information Officer

Information Officer
Information Officer
Information Officer
Information Officer

Conf Rm

Hring Rm 1
Hring Rm 2
Hring Rm 3

s.15

s.15

Arbitrator Team Lead

Arbitrator
Arbitrator
Arbitrator
Arbitrator
Arbitrator

TO SPEAK TO AN INFORMATION OFFICER:

LOWER MAINLAND: 604-660-1020

VICTORIA: 250-387-1602

ELSEWHERE IN BC TOLL FREE: 1-800-665-8779

INTERNET WEB SITE: www.rto.gov.bc.ca

INTERNET ENQUIRIES EMAIL ADDRESS: HSRTO@gov.bc.ca

VANCOUVER OUTREACH OFFICES:

520 Richards St, Hours: Monday to Friday, 8:30am – 12pm 604 660-0625

390 Main St, Hours: Monday to Friday, 1:30pm – 4:00pm 604 660-2244

MEDIA CALLS: Sandra Steilo, 1 250 952-0617 OR Sandra.Steilo@gov.bc.ca