man, Justine SG:EX

From: s.22
Sent: Friday, August 12, 2011 7:12 PM
To: PSSG PSD Riot Review SG:EX
Cc: s.22
Subject: Four Related Points for RiotReview

Four Related Points on Feedback for RiotReview:

1. Kudos to Chief Jim Chu and the VPD. One of Chief Chu's post-riot statements referenced that the first priority was safety of persons and that property was secondary. Restraint of officers during the senseless melee was the best approach -- things are replaceable and don't suffer lifelong debilitation as in head injury or other inevitable effects of forced, physical, confrontation.

2. Unlike the 2010 Olympics, there was a conspicuous absence of planned entertainment, or absence of focus, once the game was over. No central stage or MC to officiate or comment on the "loss" (of the game, of pride, of all the hyped build-up of a "win", including paying a fee to sledgehammer and smash a car with emblazoned Boston logos). Focus on the large screens devolved to people's diffusing their hyped energy to negative outlets;

3. Instead, at end-game, (evident from end of 2nd Period), hired bands and other acts could have provided a way of celebration and expression of pent-up energy frustated by a loss that no-one expected, let alone wanted.

4. Reports indicate prior to riotous acts there was a crush of people in the designated fan zone, such conditions itself creating anxiety of crowd-crush and inability to move out of the area. In addition to #2 and #3, a number of designated zones with a focused, celebration zone would likely have diffused the riotous behaviour sparked by a few persons, yet soon "celebrated" by many of the crowd.

Thankyou for this opportunity to provide comment.

Herman, Justine SG:EX

From: s.22
Sent: Friday, August 12, 2011 5:58 PM
To: PSSG PSD Riot Review SG:EX
Subject: Comments for Review
Attachments: Riot comments.doc

Even though it is at the last moment, I feel it is important to forward a few comments to be considered. I have both pasted and attached the same notes.

- It is important to look at the role of the media at every step of the way – setting up expectations both positive and negative constantly building or looking for stories.
- It was not going to be judged a success for the City if the crowds weren't big enough or didn't grow with momentum.
- From the City's perspective, there was nothing planned to expel all the energy if Vancouver didn't win or, with all the tension by the end, even if we did.
- Where were all the fans to go? What were they to do next, especially fairly early on a Saturday night?

- Then downtown suddenly shutting down ...
- People didn't know where to go or how to get there.
- In future perhaps the NHL should help plan activities and pitch in for security and traffic control.

On the night of the riots, I'd been working late at s22 trying to finish a job, surprised by the quiet. I was disappointed I was missing the game and thinking it must be over.

Luckily, I was five to ten minutes ahead of the mob and decided to walk west along Dunsmuir, hoping still to meet a friend at a café on Hornby Street near Robson.

At last I was among friends and watching the cup being presented, when we were all asked leave by the owner. Directed away from Robson, I luckily caught one of the last buses down Howe(#6) and over the Granville bridge (#50)and a few minutes later was able to turn on my TV to watch downtown mayhem for the next three hours. Luckily I'd followed my instincts to get on any available bus.

- Somebody should have noticed the crowds were getting more ominous. I'd been at the Georgia Street screen for Game 5 and in the crowd later that was somewhat more unpleasant than those following Games 1 and 2.
- Also during game 5 on Georgia, I watched from just outside the fence as the crowd grew and security gates were simply dismantled as the crowd grew larger just before the game started.

- It was a mosh to get close but people were mostly accommodating – there was definitely drinking, though earlier I'd seen many beer cans confiscated before security was abandoned.

s.22

A Few Comments Considering the Riot from a Mature Vancouver Fan

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s.22

Herman, Justine SG:EX

From: Maureen Healey [maureen@downtownvancouver.net]
Sent: Friday, August 12, 2011 2:14 PM
To: PSSG PSD Riot Review SG:EX
Cc: Maureen Healey
Subject: DVBIA submission
Attachments: Provincial Riot Review-DVBIA response.pdf

Attached, please find the Downtown Vancouver Business Improvement Association's submission to the Riot Review as requested.

If you have questions, please don't hesitate to contact us.

Maureen

Maureen Healey, ABC, CAE | Director, Marketing & Communications Downtown Vancouver Business Improvement Association (DVBIA) |
Suite 325 - 1130 West Pender Street, Vancouver, B.C. V6E 4A4 |
Tel: 604.685.7811 x204 | Fax: 604.685.7812 | E-mail: maureen@downtownvancouver.net

Accredited Business Communicator, Canadian Association Executive

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downtown vancouver BIA
BUSINESS IMPROVEMENT ASSOCIATION

TO: **John Furlong and Doug Keefe, The Stanley Cup Provincial Riot Review Team**

FROM: **Downtown Vancouver Business Improvement Association (DVBIA)**

RE: **Follow-up to DVBIA interviews with the Provincial Riot Review Team**

DATE: **August 12, 2011**

PRESIDENT:

Ullan Kampff
Cadillac Fairview

VICE PRESIDENT:

Peter Jackman
Vancouver Foundation

SECRETARY-TREASURER:

Ed Furlan
Altus Group

IMMEDIATE PAST PRESIDENT:

Darcy Brabbins
Bentall LP

DIRECTORS:

Lesley Diana
Wolford

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Macdonald Development Corporation

Anna Lilly
Fleishman-Hillard

Rose Ma
Block 81 Holdings Ltd.

Ian Pullan
Fairmont Waterfront

Peter Raptis
The Refinery / SIP Resto-Lounge

Bill Stanbury
The Bay

Jim Steffler
OMNI Companies

EXECUTIVE DIRECTOR:
Charles Gauthier

CONTEXT

The Stanley Cup Provincial Riot Review Team is focused on the following areas:

1. What was learned from the 1994 riot and how the findings were integrated into the planning for the Stanley Cup 'Game Seven' celebrations on June 15, 2011.
2. The foundational elements of the Vancouver Police Department/City plans for the event and the relationship of those plans to what transpired in the lead-up to and during the riots.
3. The availability of liquor at public events and the contribution the availability made to the events that unfolded on June 15.
4. A framework for how the City of Vancouver and the VPD work with the appropriate partners to optimize the safe, inclusive and enjoyable participation of the public in celebrations in the public spaces for which Vancouver is world-renowned.

On July 26, 2011, Charles Gauthier, Executive Director, DVBIA, and the DVBIA's security consultant, Dave Jones, JSI Security and Investigations Inc., met with the Provincial Riot Review Team Co-Chairs John Furlong and Doug Keefe to answer questions and share their perspectives on the events of June 15, 2011. This report is intended to supplement those interviews and serve as the DVBIA Board of Directors' position regarding the last area of focus by the Review:

A framework for how the City of Vancouver and the VPD work with the appropriate partners to optimize the safe, inclusive and enjoyable participation of the public in celebrations in the public spaces for which Vancouver is world-renowned.

SUITE 325 - 1130 WEST PENDER STREET, VANCOUVER BC V6E 4A4
PH: 604-685-7811 FAX: 604-685-7812 WWW.DOWNTOWNVANCOUVER.NET

POSITION RE: DOWNTOWN EVENTS

Despite the events of June 15, 2011, the DVBIA Board of Directors continues to strongly support properly planned events of all types and scales in the downtown area. Over its 20-year existence, the DVBIA has both organized and sponsored hundreds of activities that attract locals and add to the vibrancy of our downtown. This has not changed. If anything it has strengthened since the 2010 Winter Games cemented downtown as a 'go to' destination for celebrations in the Metro Vancouver area. All stakeholders must accept this reality and seize the associated opportunities.

BACKGROUND:
DVBIA INVOLVEMENT IN THE STANLEY CUP FINALS VIEWING PARTIES

The DVBIA was not involved in the planning of the Stanley Cup Finals Viewing Parties. The DVBIA was asked to provide input on City of Vancouver/CBC plans and to communicate these plans to DVBIA members.

Game 1
The DVBIA was invited by the City of Vancouver to attend a FEST-like meeting on May 30, 2011, prior to the June 1 Game 1 of the finals. (The City of Vancouver's FEST Committee is a one-stop group of stakeholders who provide input on events processed by the City.) This meeting was to discuss a joint City of Vancouver/CBC plan to expand its round-three Hamilton Street public open-air screen viewing party to the 700 block of Granville Street for the playoffs.

Present were representatives from the City of Vancouver, Vancouver Police Dept., Vancouver Fire Dept., Liquor Control and Licensing, CBC, BC Ambulance, Protrans BC, Fresh Air Cinema, the DVBIA and other groups. Discussions were principally around the number of people that area could accommodate according to Vancouver Fire, fencing, access to businesses, safety, set-up and take-down of the screens, patios, vendors, buskers and possible other locations.

The DVBIA agreed for its Downtown Ambassadors to record conditions in the back lanes on either side of Granville Street prior to each game so that City crews could work to remove loose objects as a safety precaution. The DVBIA was advised that loose news boxes would be removed along Granville Street, north of Georgia Street, and that bus shelters would be removed from the street. There was discussion about patios being shut down and removed, but this condition was relaxed and revised to sending a message to patio operators to remove any furniture that was not in use by the 3rd period.

On May 31 the DVBIA was invited to a meeting at EComm to participate in an Emergency Operations Centre discussion. This meeting had many of the same participants including Brand Live, City of Vancouver, security and transit representatives. Of note was the Vancouver Police Department indicating that, while it was good to consider the possibility of an Olympic-type atmosphere, they would still be planning in the event of mass public disorder.

The DVBIA sent an eblast to its members, updated its homepage and hand-delivered one-page info sheets to merchants along Granville Street about the City's plans and suggestions for operating safely.

Game 2
On June 2nd, the day after Game 1, the DVBIA was invited to a small meeting with the City, Fire and Police to discuss the event and what improvements could be made. There were suggestions to involve Cadillac Fairview whose property represented the entire west side of the 700 block Granville. BrandLive was also present as was a representative from the CBC. There was a suggestion that the screen be moved closer to Robson to clear the Canada Line entrance at Georgia and that speakers be moved closer to Robson.

The DVBIA advised that this was not a good idea because it would attract more people to the south end of the fenced area and possibly plug Robson Street, something that in fact occurred when the speakers were moved as well as the screen. A decision to move vendors inside the fence on Granville was also made. An idea to open a pathway with fencing on the east side of the 700 block was also decided upon.

Of considerable concern was a desire by police to remove buskers from Granville during the games. The DVBIA was opposed to this on the basis that they provided entertainment that was necessary to keep people who could not get to a screen occupied in a constructive way.

Game 2 on June 4 presented challenges as it was a Saturday and huge crowds arrived and quickly overwhelmed the available space causing the street food vendor carts to be evacuated.

Games 3-7
The DVBIA received notification from the City of Vancouver on Sunday, June 5 that the 700 block viewing location was going to be closed in favour of an expanded site at Hamilton and Georgia for Games 3-7. The DVBIA communicated this information to its member businesses along Granville, Howe, West Georgia, Richards and Robson Streets in person. An eblast was also sent to members and the DVBIA website updated.

The DVBIA was not invited to participate in any further discussions for the remaining five games although it was kept on a distribution list of plans for each Game. There was a request from the DVBIA to various sections of the Police Department for information on how businesses should prepare for the finals. It appears that the various sections identified two spokespersons, one of whom phoned the security consultant and advised that businesses should remove any portable items from around their businesses. The DVBIA communicated that information to member businesses.

The DVBIA continued some limited involvement through its security consultant who worked with the Police and City to have some scaffolding removed and anti-climbing measures employed in the 900 block of Granville. The Downtown Ambassador reports on the Granville lanes were continued for the day prior to each of the five remaining games. An example of one of the reports provided to City of Vancouver Engineering from June 5 follows:

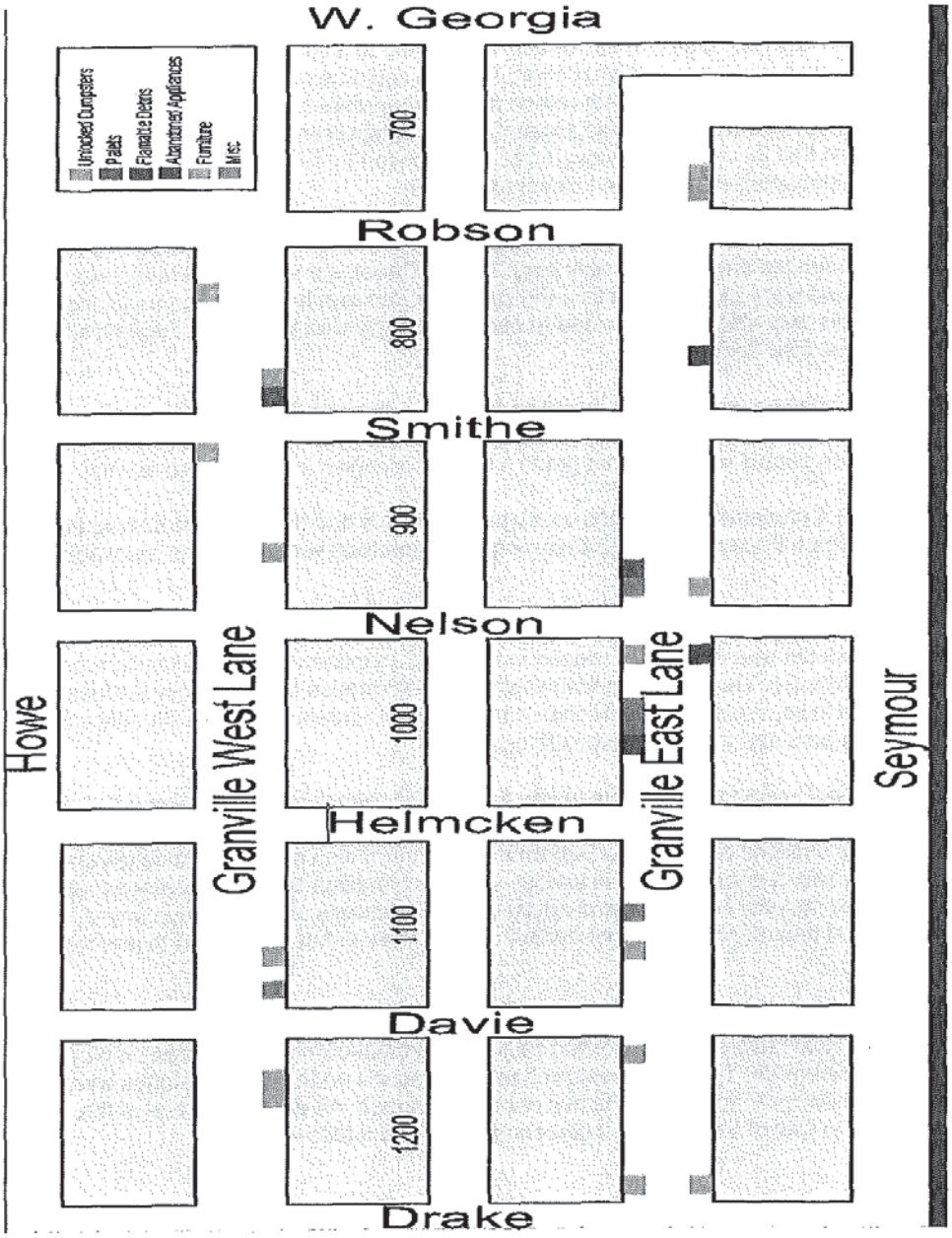

Figure 3: Ambassador Lane Report June 5, 2011

A FRAMEWORK FOR MASS PUBLIC EVENTS DOWNTOWN

For the 2011 Stanley Cup playoffs, people were going to come downtown regardless of whether the City hosted events or not as the stage had been set during the 2010 Winter Games defining downtown as the 'go to' destination. People will come downtown again if the Canucks get to the final round next year and the DVBIA wants events of all types taking place throughout the year downtown. This is why it is important to develop a framework for hosting Mass Public Events (MPE).

Below are four suggested elements for inclusion in a framework for future events/festivals in downtown Vancouver. While the elements are forward-looking, the observations and associated rationale are specific to the recent Stanley Cup riot.

Many of these elements are already being incorporated into the planning for events that currently take place in Vancouver, such as the Vancouver Pride Parade, CelticFest, Rogers Santa Claus Parade and the Celebration of Lights. The suggested elements of a framework speak to the City of Vancouver following its own requirements of other event organizers in hosting mass public events in downtown Vancouver.

1. A Vision for Downtown Public Spaces/Events

The DVBIA, and doubtless other affected BIAs, is interested in and should have a significant high-level role in developing approaches to mass public events in the downtown area that are safe, enjoyable, attract families and sustain Vancouver's Olympic City reputation. It wants to help build both a vision for downtown celebrations and the conditions and criteria for staging them.

This could be done through the establishment and activation of a Downtown Celebration Advisory Committee - or the like - to set parameters for what events are encouraged downtown, the size and scope of such events, the overarching vision for celebrations downtown, the operational requirements for events dependent on their specific location and suggested efficiencies for City of Vancouver processes for activating these events. The committee should consist of all stakeholders from City of Vancouver, Province of BC, VPD, TransLink, BIAs, resident associations, private property owners with publicly accessible gathering areas, Liquor Control and Licencing, and festival/event planners, among others. The Committee could meet once or twice a year.

Such a committee would address three ongoing issues:

(i) *The lack of a comprehensive vision for public spaces and public celebrations in downtown.* The City of Vancouver is currently working on taking an inventory and developing a plan for public spaces as part of a Downtown Public Realm Plan. Assigning resources and priority to completion of the Plan – and encouraging public engagement as part of its development – would create a shared vision and foundation for all future downtown events that the whole community could get behind.

(ii) *The current and long-standing disconnect among event planners/festivals looking to stage events downtown and their associated frustration in traversing red tape at city hall.* Frustrations include an inchoate process for approving and setting terms around events of various sizes, inconsistent approaches to the approval or rejection of events, uncertain and shifting fees, and serendipitous conditions and security/policing costs that are either not enough or are overkill.

This is combined with competing transit and traffic priorities; safety & security issues; and the enthusiasm of groups such as the DVBIA in promoting downtown as a unique destination for celebratory events.

(iii) *The lack of a much-needed comprehensive city wide approach to mass public gatherings deemed 'protests,'* such as the 4-20 event held each April 20th at the VAG, that contradict all current City event planning protocols such as requirements for security, street-closure plans, noise-level restrictions, minimizing impacts on street vendors and permanent businesses etc.

2. Incorporation of Multi-Pronged Security Plans

Not every MPE is going to have the same risks associated with a Stanley Cup playoff where the tension builds over weeks. A framework needs to be flexible and consider many elements, but there are some basics that need to be considered and one of them is what resources are necessary to support events in a safe and secure manner.

Appropriate Deployment of Police
The question of whether there were enough police present in the downtown core for Game 7 has been raised by various parties. While the answer to that question is not normally within the expertise of the DVBIA Board of Directors, the Board has received advice from its security consultant who does have such expertise. We understand that the question needs to be separated into two components.

(i) Were there enough police available to suppress a riot?

The answer appears to be yes. A 26-square block scene of mass public disorder was suppressed quickly with minimal force, great restraint and overall success in terms of injuries. Clearly there was much property damage police were not able to stop, but life safety was the paramount concern.

(ii) Were there enough police present to prevent a riot?

That question is more complicated because there may never be enough police present to prevent a riot unless other mitigating resources and strategies are applied in conjunction with police. In New York, an MPE like a Celebration of Lights with 200,000-400,000 people would be policed by about 1,200 police officers. In London, England about 1,500 officers would be assigned. Vancouver Police, even supplemented by Lower Mainland police agencies, would have a hard time coming up with those kinds of numbers. It should be noted that New York and London still have riots (as we've just witnessed) even with huge police resources available. Therefore, other strategies need to be employed to leverage police, such as loudspeakers, cameras and on-site volunteers.

Physical Infrastructure - Loudspeakers and Cameras
Vancouver should consider developing a physical infrastructure regarding how people are informed during MPE. The areas where crowds can be expected or approved for MPE should have communications equipment suitable to the environment, directional and selectable for area-specific communication with people to assist them safely out of an area or to provide information on emerging situations. This is an area for consultation and will affect what events can be approved and where. An inability to communicate with crowds is a significant barrier to public order.

During the Olympics, numerous cameras were installed that provided police and authorities with an overview from a public safety perspective. Such cameras can be used, not to prevent crimes, but to intercept developing situations, make deployment decisions and provide forensic evidence for prosecutions if necessary. The DVBIA would like the City of Vancouver to revisit the decision to remove these cameras and undergo a public consultation process focused on reintroducing cameras in areas where MPE are being considered. Part of the consultation can explore whether they should be hooded and used only for MPE or whether there are other circumstances where their use should be considered.

Research has shown that in many instances cameras are not a deterrent to crime. They are, however, well established as decision making tools and investigative aids. In 2010 the DVBIA Board of Directors wrote to the City of Vancouver recommending a public discussion on the retention and use of cameras in public spaces.

Size and Scope of Events
A discussion about the size of events and expected geography is important as it relates to safety. During Game 7 people were coming into downtown on Skytrain at crush-load volumes. Future planning should consider at what point is a decision reached, given the expected geography and safe occupancy of an event, that transit can be slowed to limit the inflow.

During Game 7, it became apparent that the number of people at the outdoor viewing space at Hamilton and Georgia exceeded by two or three times the number of people attending the game itself. The ice rink is a secure building and requires minimal police and security. An outdoor space like Hamilton and Georgia was obviously very challenging. During the Olympics the Live Sites were much more secure and this is a discussion that needs to be had in terms of cost and benefit.

The question of the number of people that might be attracted to an MPE and the intended space available needs careful discussion. During Game 7, there was not enough space in the fenced off area to accommodate the number of people who came downtown. That left many roaming the area with nothing to do. Consideration needs to be given to having other viewing areas and other activities to not only occupy people, but to dilute the critical density that can form. If MPE venues are hardened to prevent people jumping fences, as happened in Game 7, then it becomes very important to have something for the milling crowds to do.

Availability of Liquor
A discussion of liquor availability is important in relation to safety. Many bars apparently reacted well to the situation, keeping patrons inside and uninvolved. Some turned off TVs showing riot news or changed channels. Some also slowed liquor service. On the other hand, there was one report of a private liquor store in Coal Harbour that had a sign saying "closing at 4pm stock up now." Access to liquor and intoxicated persons were a significant issue. Criteria around access to alcohol leading up to and during MPE should be developed as part of safety/security plan to apply a consistent and useful approach to reduce problem behaviour due to intoxication.

3. Clear Leadership and Authority

At the highest level, all mass public events downtown should have an articulated and transparent organizer/organizing body and leadership structure supported by professional and proven special event planners with explicit expertise in staging large outdoor events in the public realm.

This leadership should manifest itself in terms of a clear process for decision making throughout planning, consistent internal and external communications, measurable accountability for all planning elements, and sufficient dedicated resources and staff.

At the on-site operations level, without a host or master of ceremonies an event such as the Stanley Cup Viewing Parties lacked cohesion and focus beyond the game itself. One wonders what the result would have been had a professional or celebrity emcee been at a microphone during the game at Hamilton and Georgia. Identifying public figures relevant to the event may be a strategy that should be employed at future MPE.

In addition, having easily identifiable volunteers denotes structure and authority for visitors and implies someone is both in charge and watching them/watching out for them. Police and security have their place, but a buffering layer of hospitality is a necessary component of mass events and should be included. The Olympics were an excellent example of this.

Leadership can take many forms. It is interesting to note that a major beneficiary of the playoff run was the Vancouver Canucks organization. A discussion is necessary about their role in preparing for events that will occur in the city, such as a Stanley Cup final, and how they can contribute to diluting critical mass gatherings, assist with policing costs and/or organizing other events in the Lower Mainland to lessening the critical mass that may form in downtown Vancouver.

In addition, a Stanley Cup Playoff is a regional event and the costs should not be borne solely by Vancouver. It was encouraging that other police agencies came together around this event, but how did other municipalities contribute is a question that should be explored. The Canucks organization and other municipalities need to be at the planning table for an event like this with regional scope.

4. A Comprehensive Communication & Marketing Plan

If more time were available and focus given, a comprehensive communications and marketing plan should have been developed and implemented for the Stanley Cup Viewing Parties, including key messaging around when to arrive, tolerable behaviour, liquor restrictions, transit options, amenities to expect on site, expectations of businesses, site maps etc.

A discussion on the use of social media is worth exploring. During the Stanley Cup games police were using Twitter as an information collection method. DVBIA members noted that early in the day of Game 7 there was a lot of social media discussion about 'repeating the'94 riot.' How to use social media and how to manage the process, and better understanding the role social media can play should be included in any framework for MPE. The Vancouver Police Department is apparently purchasing software to help them use social media to collect messages based on key words and to develop strategies to respond.

DVBIA members have commented on the role the mainstream news media played in focusing on the riot in 1994. A framework should consider how to engage media and focus on the positive energy of an event and promote multiple venues, activities and "fan" engagement.

DVBIA AND BIA BACKGROUND

The Downtown Vancouver Business Improvement Association's mission is to champion a vibrant, healthy and diverse downtown so that Vancouver will be recognized as having North America's #1 business-friendly downtown core and be a premier destination for Lower Mainland residents for business, shopping and entertainment.

The DVBIA is a non-profit society governed by a volunteer board of directors who equally represent both property and business owners from within our 90-block area. Issues are reviewed and programs are developed by volunteer committees that represent a broad range of members and community stakeholders. DVBIA staff takes care of day-to-day management of the organization and are responsible for implementing programs as directed by the Board of Directors.

The DVBIA is the largest of the 22 BIAs in Vancouver and covers 90 blocks on the downtown peninsula. The City of Vancouver provides access through their VanMap website to data on Vancouver. The map below shows the BIAs in the downtown area including the new, as of April 2011, Crosstown BIA starting in the 400 W. Hastings Street and going east to Gore Avenue. For greater clarity a second map of the BIA areas, with Crosstown not yet added, shows the downtown BIAs differentiated by colour.

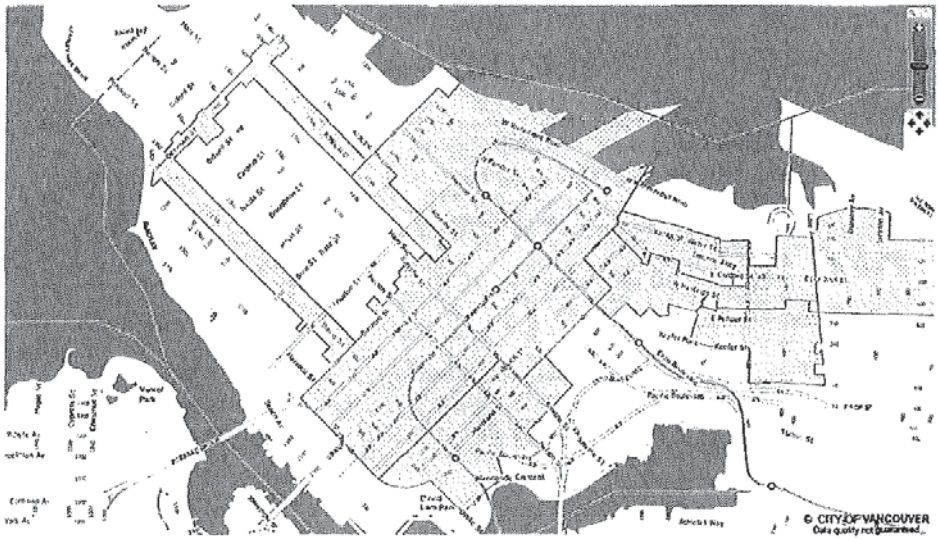

Figure 1: Source City of Vancouver Vanmap Showing New Crosstown BIA (400 W. Hastings to the East BIA area)

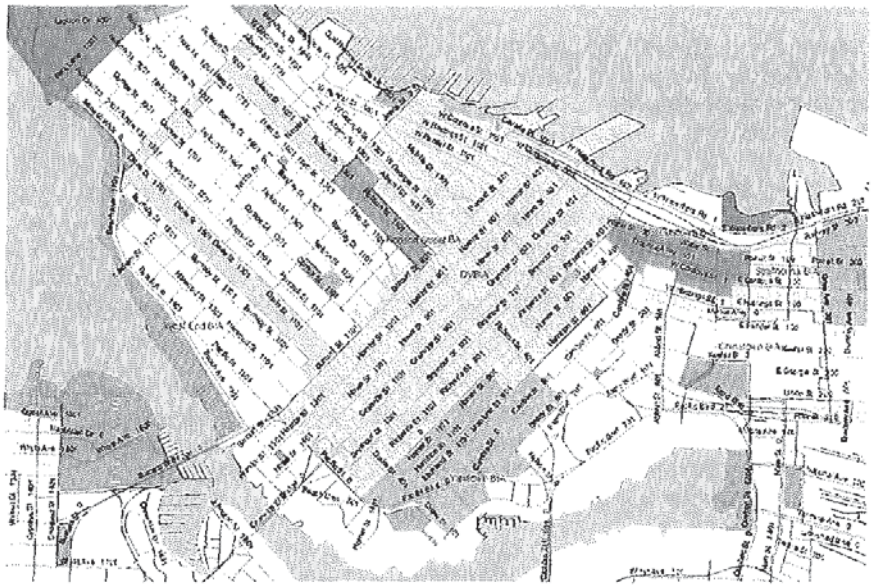

Figure 2: BIA Outlines - Source JSI Security and Investigations Inc.

The maps illustrate that the downtown BIAs represent almost half of the area on the downtown peninsula. Within their boundaries are not only businesses and residents (not represented by the BIAs), but the many attractions, public areas and amenities that people from all over the world come to enjoy. The BIAs represent not only significant investments, but significant opportunities to partner, develop policy and engage with others to help plan for major events.

ACKNOWLEDGEMENTS

The DVBIA wants to acknowledge the many staff from the City of Vancouver, Police, Fire, Ambulance, TransLink, CBC and other groups who pulled this celebration event together on short notice and responded to all of the associated difficulties. They should be commended for their work.

Respectfully submitted,
Downtown Vancouver Business Improvement Association

Ultan Kampff, President, DVBIA Board of Directors
(General Manager, Pacific Centre and HSBC Building, Cadillac Fairview Corporation Limited)

Herman, Justine SG:EX

From: Bruce Cuthbert [Bruce.Cuthbert@shaw.ca]
Sent: Friday, August 12, 2011 1:59 PM
To: PSSG PSD Riot Review SG:EX
Cc: bruce.cuthbert@shaw.ca
Subject: Vancouver Riot Review - Submission ICS - BC August 12, 2011
Attachments: Vancouver Riot Review - ICS-BC Submission Aug 12 2011.pdf

Re: Vancouver Riot Review - August 2011

My name is Bruce Cuthbert. I am the CEO at Innovative Community Solutions, Ltd., in Victoria. Our company is the Canadian Sales partner for Public Engines (CrimeReports.com) that provides TipSoft, CrimeReports.com, and Command Central services for over 1600 law enforcement agencies including many in Canada.

I would like to thank you for the opportunity to provide a submission on the Vancouver Riot Review http://www.pssg.gov.bc.ca/vancouverriotreview/ I would like to focus on two areas: the foundation elements of the plan; and look at further developing our existing TipSoft relationship as part of the crowd management framework.

Our company provides TipSoft which was used during the Vancouver Olympics to help control crowds and related incidents. Since that time, further enhancements have been made to TipSoft including a mobile phone app for communities and schools. TipSoft is the underlying database and applications for many CrimeStoppers organizations across BC, Canada, US, and internationally.

TipSoft, which was acquired by Public Engines in 2010, now integrates companion services to inform the public and front line officers. TipSoft is a social media suite of services that engage the public to assist the police and other law enforcement agencies with unsolved crimes. The enhanced TipSoft, along with our companion services, could provide an effective component of the foundation for any major crowd events for Vancouver and across the province. As part of preparation for events, the public could be made aware of the four ways to submit TIPS information including, photos, video and location.

We have a number of clients looking at how to best integrate our enhanced social media services for their crowd events. I have attached our submision which includes a brief overview of the opportunity to better utilize TipSoft as well as information on our companion services. Option 2 in the additional information provides links to much of the background information.

I would appreciate the opportunity to discuss how TipSoft, and optionally our companion services, could be incorporated into the Vancouver Crowd Management Framework.

Regards,
Bruce Cuthbert
Innovative Community Solutions, Ltd
Canadian Sales Partner
Bruce.Cuthbert@shaw.ca
www.CrimeReports.com
Victoria, BC, Canada
S.22

Attn: Vancouver Riot Review

Re: Public Engines Social Media Partner for Vancouver Crowd Control

Background:

Vancouver is looking for a "*framework for how the City of Vancouver and the VPD can work with partners to optimize the safe, inclusive and enjoyable participation of the public in celebrations in the public spaces for which Vancouver is world-renowned*".

Public Engines (CrimeReports.com)[1] has been a social media partner of the Vancouver Police & RCMP for many years with the use of cost-effective TipSoft[2] service for CrimeStoppers[3] across BC, Canada and the world. Public Engines could help Vancouver further with the crowd management framework.

TipSoft is the underlying database and set of services that tipsters have been using to provide anonymous TIPS for many years in the Vancouver area. This service has been most recently used for crowd control during the Vancouver Olympics. Our company has two companion services. CrimeReports.com provides a very cost-effective, user-friendly Google maps-based Crime incidents[4] reporting to the public. CommandCentral.com provides internal Crime Management services for front-line police staff. Our services have over 1600 law enforcement agencies as clients across Canada and the US.

Discussion:

To ensure a safe and enjoyable event, it is critical to provide a much better involvement of the participants in their own monitoring using Social Media. A solid low-cost foundation can be provided by an Event Website linked with TipSoft to help to keep them safe, and FaceBook and Twitter used to keep the crowd informed. This could be further augmented with CrimeReports for Public awareness and Command Central for frontline law enforcement decision-making.

Using the New Brunswick CrimeStoppers website[5] as a good example, TipSoft provides 4 ways for the public to provide TIPS to the police in a very timely and organized manner. With appropriate pre-event communications, the public will load the program on their mobile phones and be ready to help. TipSoft (CrimeStoppers) can provide information on potential hooligans with photo, video and location. The police can then have a 2-way conversation with the TipSoft (CrimeStoppers) informer. Once hooligans are made aware that many of the event participants have TipSoft loaded on their mobile phones, they will be less likely to participate in the vandalism.

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[1] https://www.crimereports.com/home/law_enforcement_tools
[2] Public Engines (CrimeReports.com) acquired TipSoft from Kevin Anderson of AnderSoft in June 2010
[3] CrimeStoppers Canada TipSubmit http://www.canadiancrimestoppers.org/?content/how_to_submit_a_tip.html
[4] CrimeReports.com for the public http://www.crimereports.com
[5] http://www.crimenb.ca/en/tips

New Brunswick and many other areas have also incorporated TipSoft into their school safety programs to help reduce bullying, drugs, theft and even suicides. As the schools help to spread the word about using TipSoft, this again makes it less likely for students to participate in vandalism, etc. They know through the school safety education program that students are caught and punished with community service, fines and compensation for damages. By helping stop the problems in the schools, it can provide a foundation for safer large community events as well..

Options:

1. **Build on the strong relationship with Public Engines by using TipSoft mobile apps with an** appropriate marketing campaign for public events and in schools. Most people will be willing to pitch in, especially if they know that it will help to keep their events from being cancelled or costing more for increased security.

   Pros: * No additional cost for use of TipSoft Mobile App & limited additional cost for adding schools
   * Easy to implement; involves community in solving the problem; can help with Block Watch
   * Current investment in TipSoft for CrimeStoppers is not optimized.
   * Consolidation of information including photos is delayed and time-consuming
   Cons: * None

2. **Use TipSoft (as above) plus add CrimeReports.com for simple, cost-effective public** awareness and CommandCentral for simple, cost-effective Police officer information and decision-making.

   Pros: * Same as above, plus,
   * Allows Public to put TIPS in for previous events, and helps Block Watch
   * Provides very cost-effective tools for use by all officers, common with other agencies
   Cons: None

Conclusion:

Public Engines can provide additional support for the Vancouver crowd management framework. We would be happy to discuss further. I have attached additional information that provides further background on our services and their use.

I would be happy to discuss further.

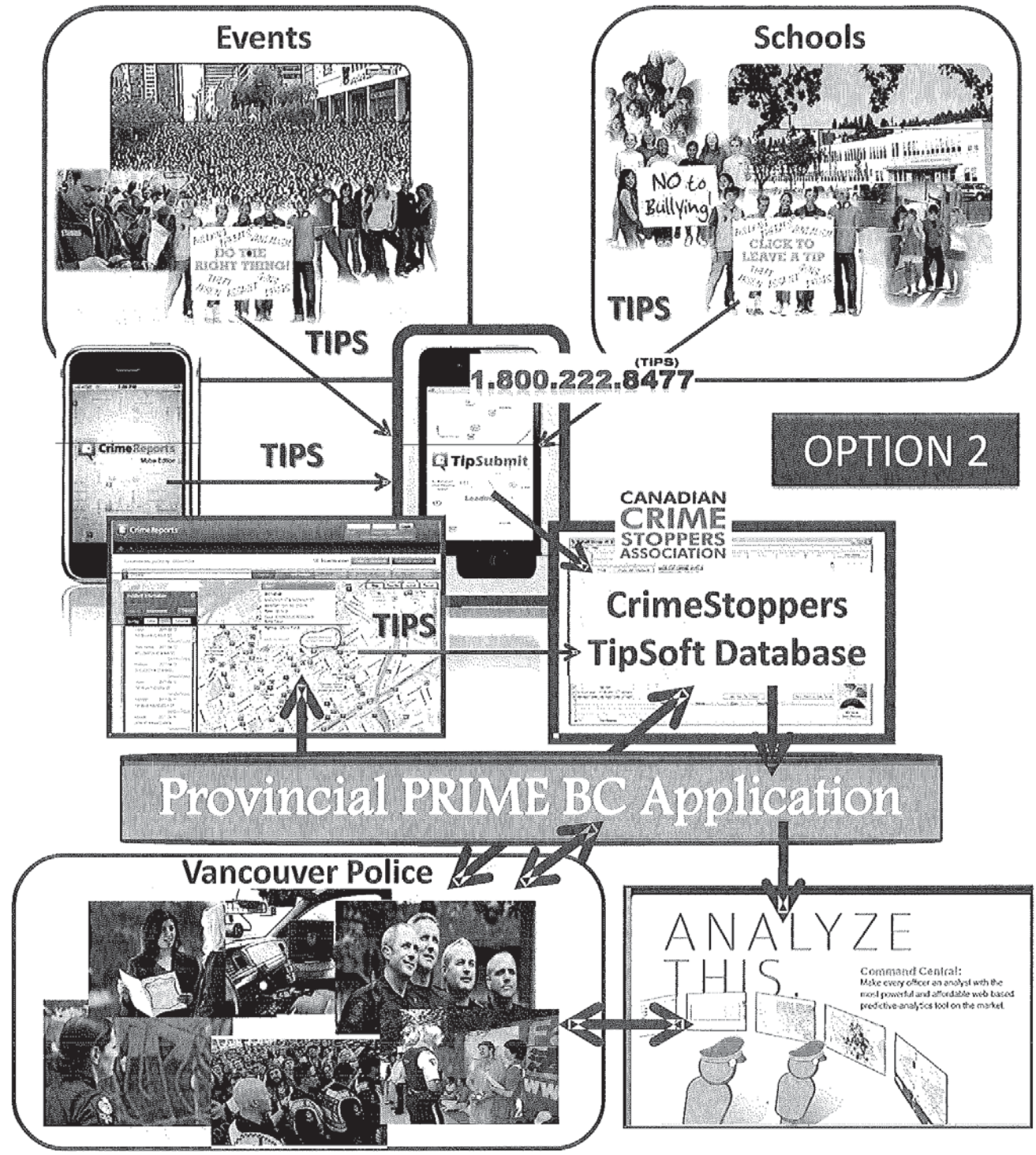
Bruce Cuthbert

Innovative Community Solutions, Ltd.

Canadian Sales Partner
CrimeReports.com
Victoria, BC, Canada
250-208-8164

Additional Information

Event Management Framework
- Crowd Assistance Program -



TipSoft Secure WebTip Submission

Innovative Community Solutions, Ltd.

THE DIFFERENCE BETWEEN UNSOLVED AND

CASE CLOSED.

Help the public help you. A good tip can go a long way in solving a crime and protecting your community. TipSoft makes it easier than ever to receive relevant, anonymous tips.

Number of Suspects 1 Ok

No better force multiplier than the eyes and ears of millions of citizens.

- Tip delivery through web form, text message, mobile applications or directly from the CrimeReports.com map
- Respond to tips via two-way dialog while keeping identity of tipster anonymous
- Manage tips from acquisition thru to disposition, including rewards and stats
- Seamlessly integrate anonymous tipping tool into the crime information on CrimeReports.com
- Anonymity of the tipster is guaranteed unless he/she discloses identity

Turn over for a quick product tour.

TIPSOFT RESULTS:

Alias/ Nickname:

Height:

Weight:

Hair Style:

Eyes:

Unknown

Unknown

2 MILLION Tips Received

145,625 Arrests Made

55,236 Fugitives Caught

$5.3 BILLION Recovered Drugs and Property

11,107 Vehicles Recovered

22,494 Weapons Recovered

Hangouts

Known Associates:

FOR MORE INFORMATION CALL

888-888-CRIME

TIPSOFT.COM

CrimeReports® | TipSoft

AT A GLANCE

Innovative Community Solutions, Ltd.

CREATE NEW TIPS
If a tip comes into a call center or any other means, create a new tip in the system.

SEARCH QUERY
Quickly locate any tip. All fields are searchable.

New | Save | Query Tips | Cancel | Clear | Run | Edit | Print | Show All / Refresh

Main | Deliver To | Disposition | Notes | Images | Misc | Main Menu

Report # | Other ID | All ID # W100-2726 | Case #

Date Created 06/12/2010 02:57 PM | Date Delivered

Status OPEN | Priority Normal

Offense OTHER - DEALING DRUGS AND DWI

Location [Map] Community or Campus

Street Address

City, State Paris, TX

All | Un-Sent | Un-Rcvd | New and Updated

?	Report	All ID	Offense
		W100-2726	DEALING DRUGS AND DW
		100-201	
	100-200-D2	100-200-D2	OTHER
	100-198-D1	100-198-D1	OTHER
	100-200-D1	100-200-D1	OTHER
		G7S3	
		P9V3	
		P3L5	
		L9L9	
	D8A7	D8A7	OTHER
		M2B5	
	V8V2	V8V2	OTHER
	K6D3	K6D3	FUGITIVE
		G9N8	

1 of 2 | 19 Records | Prev | Next

WEB TIP CRIME NOTES
Offense City: Paris, TX
Type of Offense: Dealing Drugs and DWI
Case Number: 12345-ABC
78-IJK
ADD DETAIL online FBI most wanted list.
Make tips even more useful by attaching IDs, Case #s, priorities, categories and location info to any tip. 's Bar and Grill in North Park.
ells drugs there.
1: On Street
How Drugs are Recorded: Not recorded
How Drugs are Measured: Set of scales
How Drugs are Sold: Zip lock bags
Drug Usage: Cocaine, marijuana
Victim's Information: Victim is in local hospital.
How aware of Agency: TV

TIP INFORMATION
As provided by the tipster. Area for any further dialog with the tipster.

SUSPECT
Name: John Doe **Alias:** Astro
TIP LIST asian
See all your tips. See how the tip was submitted, the offense and other details. 180 lbs
Brown Eyes: Blue
065 Ridgehill, Paris, TX 75961
Suspect's Phone: 123-4566-7890
Suspect's Clothing: White T-Shirt and Jeans
Scars, Marks, Tattoos: Half Moon Tattoo on Arm
Dogs: Collie
Weapons: Switchblade

REPLY TO TIPS
Reply to web, SMS or mobile tips while tipster remains anonymous.

View Web Tip Thread | Send Reply to Web Tipster

Suspects

No.	First	Middle	Last	Alias/Nickname

Additional Info | General | People | Vehicles | Drugs | Wanted | Abuse | Grow Operation | Weapons | Arson | Contact Us | Disclaimer | Police Guide | SMS Tip100

Retrieve New Reports

DELIVER TIPS
Distribute tips to others in your agency or to other departments via email, fax or directly to their TipSoft system.

DISPOSITION
Keep track of how well each tip performs and its success in solving cases.

STATISTICS
Full report of TipSoft activity including arrests made, cases solved, property recovered, rewards given and more.

USER ACTIVITY LOG
See a full audit trail showing who did what with the tip, and when.

MANAGE REWARDS
Calculate rewards with this fully customizable tool allowing consistent and accurate point and click results.

AND SO MUCH MORE...

FOR MORE INFORMATION CALL

888-888-CRIME

TIPSOFT.COM

CrimeReports® | TipSoft v5 ONLINE: FEATURES SUMMARY

We appreciate your interest in TipSoft v5 Online™.

TipSoft is, by far, the industry leading tip acquisition and management application and has been for the past 12 years.

It is currently being used by over 750 Crime Stoppers programs, schools, universities and LEA's globally, from some of the smallest, up to and including NYPD, LAPD, Chicago, Houston, Toronto, Vancouver and the US Department of Homeland Security. In fact, 34 of the 35 largest metro areas in both the U.S. and Canada use TipSoft.

TipSoft is an easy to use and highly secured Web 2.0 hosted application accessible from any web-enabled PC or PDA. No special hardware or software is required and our servers are audited daily by a leading server security firm.

TipSoft isn't just a way to receive and reply to tips – it's a complete tip management solution.

Receive, reply to, query on, disseminate, dispose of and report in detail on all tips regardless of source.

RECEIVING TIPS

Hotline – All tips received by phone may be easily input and managed within TipSoft. Fully customizable templates are available to help guide the questioning and facilitate quick and consistent formatting of the received information. Simultaneous entry of tips by multiple operators across multiple locations is fully supported.

WebTips – Seamless integration of secure and anonymous online tips. Insert our special link on your own website and let our specialized online application do all of the work. You also get full support for uploaded images and Two-Way Dialogue between your agency and the tipster.

SMS Text Tips – Receive and immediately reply to text tips from within TipSoft. We pioneered a proven, discreet, simple, seamless, progressive, affordable and effective means of communicating with the younger crowd. Our process uses a single and consistent short code, CRIMES, across all of North America. A custom keyword is also available to your program at no extra charge, i.e. "Text NYPD plus your tip" to CRIMES (274637).

Tip Submit Mobile - Our free mobile tip submission application for the iPhone and Android platforms which allows geo-location of nearest subscribing agency, unlimited length messages with attached images and video and fully anonymous 2-way dialogue.

MANAGING TIPS

Unlimited Query – Quickly and easily find anything in your database. Any and all fields may be searched.

Filtered Access – Recipient accounts may be configured to have limited access to the tips within your database. They only see the tips assigned to them upon login and can even be provided access to work the two-way dialogue if desired. As they update the case notes or disposition information... the data is reflected in your master database with no further entry required by your agency.

Notification – Receive alerts on each tip via email, text or within the application itself, even when it's running minimized in your taskbar. Optionally receive encrypted copies of each tip via email for redundancy.

Dissemination – One click delivery of tips to your custom recipient list. Tips are sent directly from our server by secure email or fax. All deliveries are logged in our audit section for full accountability of who did what with the info, and when.

Disposition – Easily track the status of each tip, the final outcome and arrests, cases cleared, property recovered, etc.

Reporting – Summary and detailed reporting available with extensive filtering capabilities and multiple output options.

E-Transfer – Secure delivery of encrypted tips. Receive tips automatically into TipSoft from our partner call centers and send or receive tips to/from any other TipSoft users worldwide if the tip happens to pertain to a different jurisdiction.

PC Access – Unlimited users may access and fully manage their tips from anywhere via any internet equipped PC.

PDA Access – Securely and remotely access all tips received, regardless of source. View and reply to any WebTip or Text Tip along with delivering the report via fax or email to any of your recipients

Let us know if you have any questions. We look forward to adding you to our rapidly growing list of satisfied TipSoft users.

FOR MORE INFORMATION CALL

888-888-CRIME

TIPSOFT.COM

CrimeReports' ▾ CrimeReports Command Central Message Center Admin Tools

Innovative Community Solutions, Ltd.

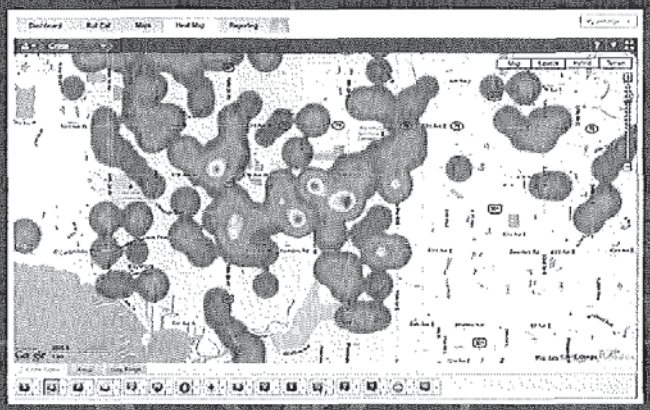
CrimeReports® | Command Central

YOU MIGHT EVEN START SEEING CRIME

BEFORE IT HAPPENS.

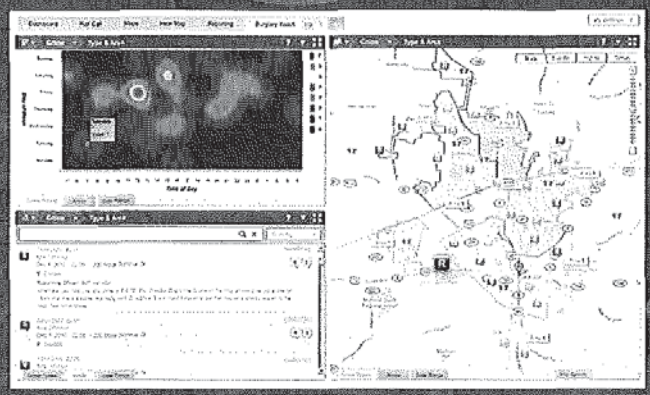
Intelligence-led policing is now available to any department of any size. Easily improve efficiency and lower crime rates through more targeted efforts.

TRENDCASTER



Evaluate policy changes, beat assignments, and overall crime trends with a heat map that highlights areas where crime is on the rise and decline.

CUSTOM TABS



Create your own data views. Save in any combination of maps, charts or graphs.

Put crime analysis into the hands of every officer in your department.

- The most affordable, web-based intelligence-led policing tool.
- Every officer can see comparisons, trends, incident details and more.
- See data in near-real time, online anywhere.
- No setup costs. No update costs.
- Integrates with any CAD or RMS
- Built to support Comp-Stat style analysis
- Manage crime data through a web-based interface of interactive graphs, maps, charts, reports, and visualizations.

Turn over for a quick product tour.

FOR MORE INFORMATION CALL

888-888-CRIME

CRIMEREPORTS.COM

CrimeReports® | Command Central

Innovative Community Solutions, Ltd.

AT A GLANCE

LINK YOUR DATA
Apply the settings of one window to any one or all of the other windows in your view.

CREATE CUSTOM TABS
Create your own data views. Save in any combination of maps, charts or graphs.

CLICK TO DRILL DOWN
Click on any data point on any graph to drill down to incident detail.

SET CRIME TYPES
View the data by incident type, including agency-specific crime types.

EXPORT YOUR DATA
Print, save or export to CSV file. Can be used for creating reports and using the data in other applications.

CUSTOMIZE THE VIEW
View by bar graph, line graph, pie chart, heat graph, list or map. Change the parameters of the data.

SET AREAS
View the data by specific areas, including police beats and other zones.

SET DATE RANGE
View the data by specific date ranges. Also compare date ranges.

ROLL CALL

Get a snapshot of crime with the Map and List View. Click an incident marker and watch the List View highlight the selected crime, giving you instant access to incident details.

REPORTING

Catch a rise or fall in crime immediately with an automated alert system. Derived from baseline averages for your area, this report highlights crimes that are above or below average levels and flags them.

FOR MORE INFORMATION CALL

888-888-CRIME

CRIMEREPORTS.COM

St. Petersburg, FL | Search | MAP TOOLS: | Date Range | Incident Layers | Map Layers

Innovative Community Solutions, LLC

CrimeReports®

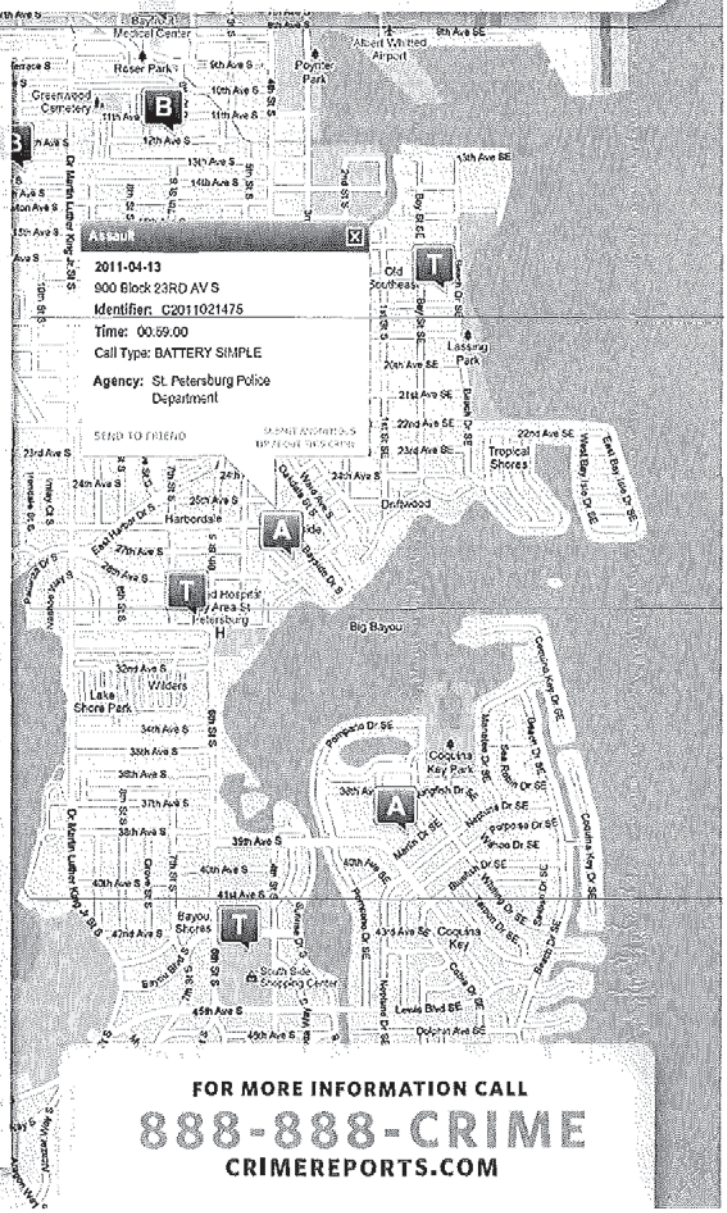
PUT CRIME ON THE MAP AND WATCH IT DISAPPEAR.

This isn't your ordinary crime map. CrimeReports is a two-way communication tool that allows you to engage the public in preventing, solving and reducing crime.

Getting crime on the map is only the beginning. Use the full power of citizen involvement in cleaning up crime in your community.

- Inform the public about when and where crime is happening in the community using the easy-to-use Google Maps tool
- Updates daily to keep agency-provided information fresh and accurate
- Free neighborhood crime updates and agency alert communications delivered free to citizens email
- Seamlessly integrate anonymous tipping tool into the crime information on the map
- Quick, easy installation
- No new software, no new infrastructure, no maintenance costs, no update costs

Turn over for a quick product tour.



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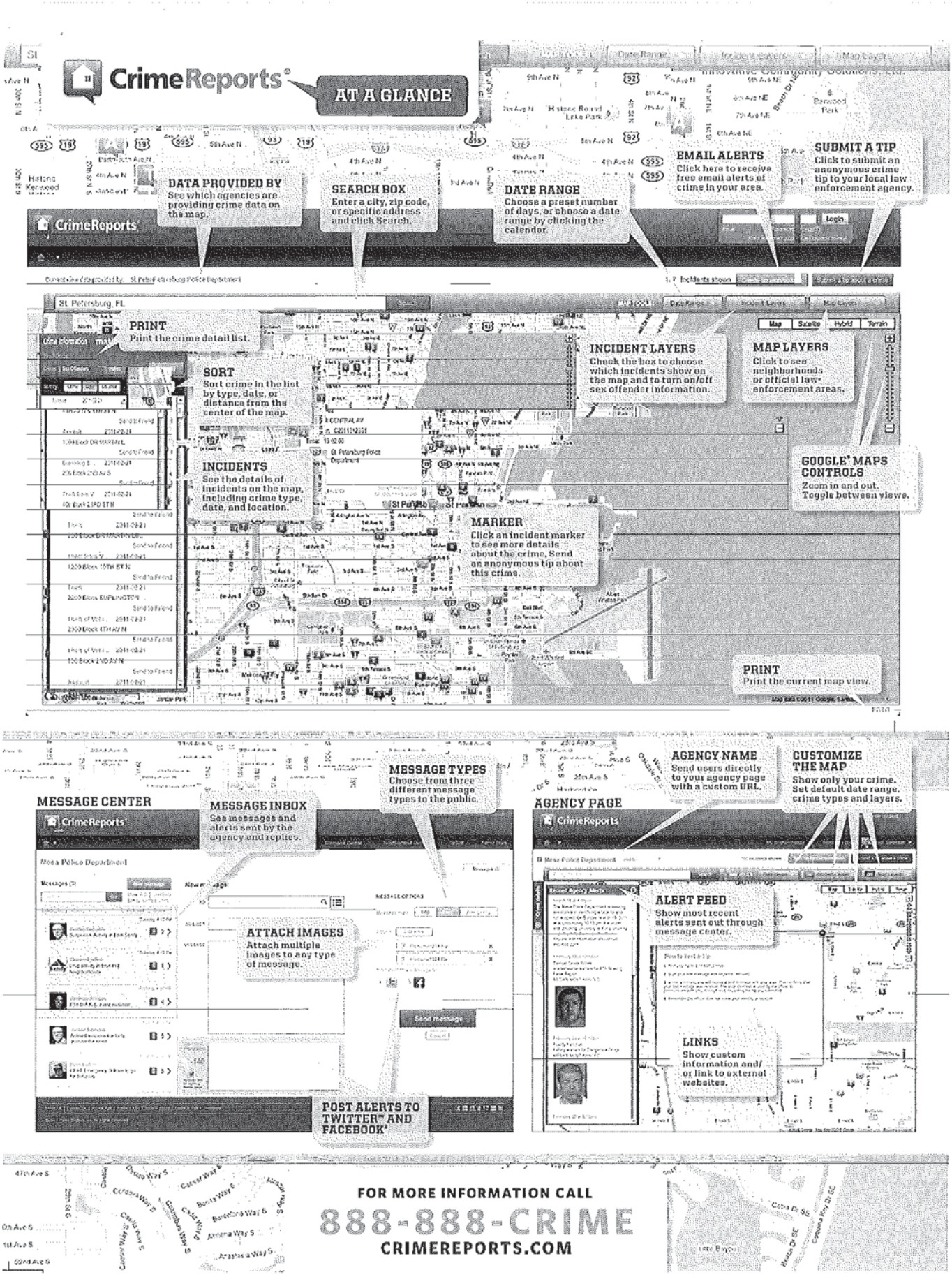
CrimeReports
AT A GLANCE
DATA PROVIDED BY
See which agencies are providing crime data on the map.
SEARCH BOX
Enter a city, zip code, or specific address and click Search.
DATE RANGE
Choose a preset number of days, or choose a date range by clicking the calendar.
EMAIL ALERTS
Click here to receive free email alerts of crime in your area.
SUBMIT A TIP
Click to submit an anonymous crime tip to your local law enforcement agency.
PRINT
Print the crime detail list.
SORT
Sort crime in the list by type, date, or distance from the center of the map.
INCIDENTS
See the details of incidents on the map, including crime type, date, and location.
INCIDENT LAYERS
Check the box to choose which incidents show on the map and to turn on/off sex offender information.
MAP LAYERS
Click to see neighborhoods or official law-enforcement areas.
GOOGLE® MAPS CONTROLS
Zoom in and out. Toggle between views.
MARKER
Click an incident marker to see more details about the crime. Send an anonymous tip about this crime.
PRINT
Print the current map view.
MESSAGE CENTER
MESSAGE INBOX
See messages and alerts sent by the agency and replies.
MESSAGE TYPES
Choose from three different message types to the public.
ATTACH IMAGES
Attach multiple images to any type of message.
POST ALERTS TO TWITTER® AND FACEBOOK®
AGENCY PAGE
AGENCY NAME
Send users directly to your agency page with a custom URL.
CUSTOMIZE THE MAP
Show only your crime. Set default date range, crime types and layers.
ALERT FEED
Show most recent alerts sent out through message center.
LINKS
Show custom information and/or link to external websites.
FOR MORE INFORMATION CALL
888-888-CRIME
CRIMEREPORTS.COM

Herman, Justine SG:EX

From: s.22
Sent: Friday, August 12, 2011 11:23 AM
To: PSSG PSD Riot Review SG:EX
Subject: Riot. Deadline Aug 12, -11.
Attachments: Vancouver Riot June 15.docx

Vancouver Riot June 15, 2011. By s22 Friday, August 12, 2011.

General.
Prevention of riot behavior in large crowds - is not just a matter of stronger enforcement of law and order by police – *the root causes are deep going fundamental problems in the society itself that must be solved.* Individuals may do unlawful acts on a sudden vim - but large uncontrollable riot crowds require a long time of latent buildup of general dissatisfaction among a large section of a population. Efficient investigations must find those problems to work out correct solutions.

The **Zero-sum** and **Non-zero-sum** theorems. (Robert Wright)
Both theorems apply to human activities involving high percentage of the population.
The zero-sum is "win-lose" activities where there is one winner – individual or a team - and losers - individual or teams - and a large part of the public as audiences.
The non-zero-sum is "win-win" activities where all are winners; the participants, the audience and the society's culture – and importantly - the entire of public audiences.

We here have the important difference between sport where the winner take the price and the losers become total **zero-sum** losers - including half or more of the public as audience: at stadium, at TV and by media information. Creation of high number of individuals with an angry "*beat them back*" mindset and the feeling of nameless anonymity in a mass crowd – entice violent riots.

To blame a few intentionally planning rioting is ignoring the underlying fundamental problems in society itself. We can transcribe the saying: "If the generals declared war – and nobody came – it still would be peace". Here: "If a few began a riot – and nobody joined in – it would be a peaceful evening".

Violent sports - hockey, football, soccer etc – entice high violence riots. Self-development in sports is toward beating competitors or screaming louder as audience. It is also evident that team sport connected to – carrying the name of - home cities, provinces and nations - usually result in riots that are extraordinary violent by polarizing large parts of the public in losers and winners. This is predictable - worldwide.

On the other hand - artistic culture is the ideal **non-zero-sum** activity in human society where there is no polarizing - all are winners: the artists, the audience, the nation's culture and economy. Then - every sensitive human can become a winner in high quality of life – as artists or as recipients of artistic experiences. Significant increase in personal quality of life can be accomplished through positive artistic self-development.

To prevent riots, looting, burning and destructive unrest - public and private programs and funding should make a major shift from funding competitive sport - to funding and support for artistic culture in all forms. Nations with vital artistic culture are also attractive as tourist destinations – a major increase in Canadian art and culture would give economic benefits. The news media should make the same major shift - from the present; 2 page token art report mainly of "pop and punk" - the reminder "art" being movie listings, cartoons and crossword puzzles. The sport sections are usually very prominent - being a multi-page comprehensive coverage with large multi-color photos.

Dance programs on TV changed some years ago from being non-zero-sum artistic performances with no losers - to a hysterically competitive sport; accentuating losers by parading them on stage in agonizing; "you are out" ceremonies – closely apeing the heartless; "you're fired" TV show by Donald Trump.

Poverty triggered riots.

The importance of preventing riots has taken an even higher meaning with the London – UK riots now going on. The factors that determine the severity of poverty-riots are the gap in standard of living between the *have's* and the *have-nots* – factual or imaginary. The "de facto" gap is caused by the prevalent mishandling of "free market economy" as shown in the "open ended" greed in the system that caused the 2008 crash – still with us – now causing mindless deep cuts in art funding.

The most crucial factor for a successful free market economy is *purchasing power among the whole population.* When unmodified greed "hoard" money out of the purchasing power - the resulting poverty will slow the economy toward standstill - all to a "economic depression". Investments stock will fall, unemployment will raise. The degree and concentration of hoarder of money will determine the volatility for riots in a society in poverty. Today's saying that: "fewer and fewer gets more and more wealth - and more and more of population gets less and less" – may be accurate. The critical "flashpoint" is reached when high number of population "has nothing to loose" and turn antisocial, destructive and riotous.

Poverty can be factual or imaginary. In the developed part of the world imaginary poverty begin long before it is factual – because evaluation of quality of life is twisted out of exactitude by the prevailing erroneous focus on single-minded materialistic status symbols rather than the important core cognitive components in human life. Here again we can see the urgent need of a major shift in public priorities toward a "non-zero-sum" evaluation of life and living - where anyone with positive inquisitiveness can reach peak experiences without wasting time of life to acquire nonessential materialistic objects. It should be noted that lessening of materialism would also benefit the environment.

Summary.

Riots are increasing in frequency and severity internationally. Planning major events now demand full focus on preventing – and controlling – riots. Quelling riots by force – police or military – will not succeed. The latent anger and dissatisfaction with *factual or imaginary* low quality of life and living; is the fundamental problems in society. This problem is made more difficult to solve in our society with the brutal "loser fated; zero-sum" strive for false satisfaction based on hoarder of material status-symbols.

Only by putting emphasis on "non-zero-sum" human mindset and human interactive qualities - can our society develop away from envy, hatred, force and "up-man-ship" and turn toward empathy, altruism and co-operation.

s.22

Vancouver Riot June 15, 2011. By s22 Friday, August 12, 2011.

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Herman, Justine SG:EX

From: s.22
Sent: Thursday, August 11, 2011 11:56 PM
To: PSSG PSD Riot Review SG:EX
Cc: Stabler, Peter J AG:EX
Subject: Feedback to the Stanley Cup Riot - June 15, 2011

Dear John Furlong and Doug Keese:

I wrote City Hall an email 2 weeks after the Stanley Cup Riot.

My main concerns were addressed in the original email sent to Tim Stevenson and copied to Mayor Gregor Robertson.

Since I wrote the email I have heard back from no one. I did hear a short news bite from CBC news last night for the first time you were requesting input from the public, and the deadline is tomorrow August 12th, 2011. I contacted CBC today after some research getting the correct information to forward in public comments. The reason why I contacted CBC is because on the broadcast they neglected to give out the information necessary, or contact information to do so before the deadline. When I contacted them no one knew where to give the feedback to. I found the email through my second phone call to the City Info Line, after they said contact information was not to be given out the first time I called. Long story short, I contacted CBC and gave them yourcomments.riotreview@gov.bc.ca to add to their newscast.

If there is a short solution to problems, before after and during this recent event, it appears to be the same problem from the last Stanley Cup Riot that no one ever believed would happen again. That problem is communication. In many circumstances, 90% of all problems are as a result of a miscommunication, or something that got lost in translation. I know in the past Stanley Cup Riot the police radios did not communicate with other police jurisdictions, so no one knew where anyone else was and exactly what was going on etc. There are classes in Tactical Communication, used for these types of problems dealing with the public. I went to one class as a volunteer and learned how the police department used communication to de-escalate violent and potentially violent situations.

I would like to see the same transparency, accountability, and direct communication with the public. Not knowing exactly where to send a comment, or helpful insight in itself would send the average person who cared who couldn't find it on google in a few minutes, like the person at CBC today, into a fit. Someone like me it's different. I won't rest until I find out, at least to my satisfaction, how to do something I think is important. Something as important as this was worth spending the time today. Ironically, London has/had the same problem in less than 2 months from the riot in Vancouver. Not a coincidence, just an indicator there are some systemic problems on many levels. One common denominator being the age of the persons responsible for the violence, looting, damage and so on. The same as in Vancouver, they were young offenders - I saw them here. A large group of teen-agers and young adults. A lot of whom would do just about anything to get in the news, or you-tube.

The long answer is, there is no one solution that will resolve what happened. Our Chief Constable here in Vancouver also welcomed anyone who had any critiques, or ideas how they could have done anything better to come forward and let them know. I have to agree with the comments of there was no loss of life, which I believe in itself is worth merit. In London, they can not say the same.

I have aspirations and ideas that I am going to think about, create and implement in the down-town core, Entertainment District for my practicum, if I manage to get things my way. One is a safe walk for women down-town. The other is how to address victims of crime who do not have the means to get to 2120 Cambie Street to fill out a police report. I found out today, not only can no one fill out a police report at 312 Main

Street, the people who get victimized and need the help the most are the same people who can't get across the Cambie Street bridge to file a report. It's a work in progress. This is just what I've thought of so far.

I copied the email to our instructor from our class that we had when the riots took place.

Please read below:

----- Original Message -----
From: s.22
Date: Sunday, July 3, 2011 23:39
Subject: Insight into "psychology of violence" - Stanley Cup Riot 2011
To: clrstevenson@vancouver.ca
Cc: gregor.robertson@vancouver.ca

>
> **Sunday July 3rd, 2011**
>
> **Dear Honourable Tim Stevenson:**
>
>
> This email is in response to a quotation from you interested in the 'psychology of violence' behind the recent Stanley Cup 2011 Riot.
>
>
> I hope you read this email, because I have some helpful insight in response to what you said regarding the escalation of violence that resulted in a "riot" in the streets of Vancouver following the June 15th, 2011 Vancouver Canucks 4-0 loss to the Boston Bruins for the Stanley Cup.
>
>
> First of all, I commend you for being one of the only people in the public eye who has responded to the level of intoxication as a concern for underlying causes to the 'psychology of violence' that precipitated downtown Vancouver into a perfect storm of chaos. My main concern that has not been directly addressed by anyone to my knowledge, be it media or press coverage, or anyone who was attending the game downtown whether they decided to stay or leave prior to the loss of the game, or anyone in law enforcement. That key element was the presence of controlled substances.
>
>
> I, just out of the sake of curiosity, listened to the game while biking downtown on my mountain bike. It was the end of the first period and the score was in favour of Boston and no score for Vancouver. When I got downtown, which thanks to all the new bike lanes, took not much time. What I saw next actually shocked me from any experience in a public crowd I have ever seen.
>
>
> What I saw were not families having fun, or a happy lot of a jovial mix of locals downtown enjoying the open space for everyone to gather and watch the game on the giant screen tv's that the media advertised as a great way to celebrate. No. I saw from here to what looked like eternity of teen-agers, and youth - out of control. This was only during the second period. The police at the time, given they had help from much security and the fire department - they appeared to have everything under control given the surreal amount of people lodged in like sardines in what was a solid two block radius. The epicenter being Georgia and Hamilton in front of the CBC building, all around Library Square, in front of the main Post Office; wall to wall people who all appeared to be having a good time, but something felt wrong. Eerily wrong. The crowd had an edge that could definitely be described as a strong potential for a "psychology of violence" or as I would describe the perfect storm for an absolutely unpredictable outcome of potential irrevocable and potentially hazardous chaos with the capability of being a really uncomfortable place for any human being to be.
>
>

> The missing link, in my opinion was the copious amounts of visible street drugs, mostly in the form of marijuana. The amount of pot smoke in every area where people were as I described as sardines, so close to each other there was honestly nowhere to move for a large area. Police weren't letting people in to the live site in one area, and people were pushing their way through the crowd, and acting obnoxious and rude. They were smoking pot like it was going out of style. Mind you, these are already a lot of young people who are already intoxicated with alcohol.
>
>
> Everyone who looked, could see white clouds of smoke, indicative of people openly smoking marijuana. At this point I realized at the beginning of the third period the crowd was not a comfortable place to be around, and as I was getting ready to leave, a security officer below where I could see media from CTV was sitting up above. The security officer and I talked a bit about the crowd. He confided in me they were afraid of molotov cocktails, used to cause fires. He asked me what I was going to do, and I told him, 'I'm outta here man!' I'm not one for crowds to begin with, I am highly allergic to the smell of marijuana. The stench downtown was enough to make me sick to my stomach. The smell was unlike any other smell of pot I've experienced. In one word, strong.
>
>
> My concern is the lack of attention by law enforcement, public officials, the media and press - the inevitable cause was not only alcohol, or drunks as you put it, but the obvious loss of control of a crowd who appeared to be doing whatever they damn well pleased, including defiantly smoking copious amounts of marijuana. In any venue where someone does that, other than what we've seen as an event surrounding people wanting to legalize marijuana and openly smoking it in public as a protest - that is usually the only circumstances law enforcement will choose not to arrest anyone for possession of a controlled substance. This appeared to be the case with the factors leading up to the riot.
>
>
> Interestingly enough, the hospitals, the only one downtown being St. Paul's called a code orange, which means disaster and no one was allowed to enter the hospital and patients were not allowed to leave because of safety concerns. People were being treated by triage, (people in what are called a level B or C white coverall PPE - personal protection equipment that covers you head to toe with a gas filter for air used for contaminated zones) and these young intoxicated people who got stuck in the riot, probably mostly curious onlookers who didn't want to leave, or didn't know how to get out with no public transportation in the form of no buses, bus drivers safety was at stake, and apparently the Skytrain was also a dangerous option; these people got their heads dunked in baby oil products to relieve the symptoms of pepper spray and fumes from gases emitted, used to disperse unlawfully gathered crowds, i.e. rioters from staying together. And it eventually worked, with the assistance of Dog Squad and the Mounted Squad. Dogs and horses, our only humane beings left who have more influence on preventing further chaos and damage; i.e people don't like being attacked by a razor-sharp toothed german shepherds, and trampled by huge horses that are trained to ignore any type of violence they come across in harms way. Both are very effective in getting the message out, it's time for you people to go home! The party is over.
>
>
> Why was it suppressed in the news and through law enforcement the people labeled "criminals" and "anarchists" who caused the riots were also the majority of people, estimated at 150,000 maybe more, who were under the influence of a controlled substance of marijuana? Is it possible if people were arrested during the game for possession of marijuana and it lowered the amount of potential for a huge crowd of people intoxicated on alcohol and drugs that would have made a difference? I bet the answer would be yes.
>
>
> People who smoke pot, or recreational pot smokers are labeled as a group of laid back people who just want to be laid back and "relax". Not so. The marijuana these days has enough high levels of THC, I believe it's called, to induce a blackout where the person really doesn't remember much of anything; especially when coupled with large amounts of alcohol. This was a huge factor that played into a 'psychology of violence' and it really makes me wonder who actually controls this city. Besides my own opinion on that, I hope you seriously

pass this information to the committees in charge of the audit ending the end of August to add to their discussion. Of course there are obviously other factors that lead to the destruction of downtown. I bet you didn't know, those stores that were looted were also looted by criminals savvy enough to steal debit card readers by swiping them off counters of stores to commit future fraud. The news never reported on that. Whenever you have that level of sophistication, there is the inevitable criminal element of organized crime. And that my friend, is what you and the mayor, and law enforcement have to deal with.
>
>
> I stand behind my observations.

s22

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>
> I welcome you and anyone else who would like some more insight into what I think lead up to and caused the perfect storm for a riot, which may or may not have been predicted. I believe it should have been predicted. Unfortunately, we do not live in a pro-active society and that puts constraints on law enforcement with already limited resources. i.e. a small amount of police officers in relation to the population size of Vancouver. Let alone the potential for Vancouver's population size to swell to enormous numbers from people who live in Surrey, Richmond, Coquitlam, Port Moody, and so on, looking for a 'good time'. Most of whom probably arrived on Skytrain or Ravline.
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> I can be contacted at this email: s.22 and the address and phone number below.
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> s.22
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> I would be happy to assist anyone who thinks they could benefit by my help, observation or ideas. My long and short-term goals are and always will be in crime prevention, studying current crime trends, and of being assistance to anyone who would like a little additional insight, and has an open mind to explore other avenues of solving the inherently complex problems our Lower Mainland has.
>

s.22

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>
> Best of luck.
>
>
> Yours truly,
>

s.22

Herman, Justine SG:EX

From: Vanessa Harris [vharris@ablebc.ca]
Sent: Thursday, August 11, 2011 4:22 PM
To: PSSG PSD Riot Review SG:EX
Cc: s.22
Subject: Submission for Review
Attachments: ABLEBC_Riot_Review_Submission_FINAL_Aug11_2011.pdf

Importance: High

To Whom It May Concern:

Please find attached ABLE BC's riot review submission for your consideration.

We welcome any comments or questions regarding this submission.

Warm Regards,
Vanessa

Vanessa Harris
Administrative Assistant, ABLE BC
T 604-688-5560 **TF** 1-800-663-4883 **F** 604-688-8560
www.ablebc.ca

Make it a habit. Always ask *'Can I see 2 pieces of ID?'*

ABLE members know, do you?

A temporary Driver's License is ***not*** an acceptable form of ID because it does not contain the person's **photo**. You must ***not*** serve a minor – if they cannot prove they are over 19 it's the law and your job to refuse them service.

ALLIANCE OF BEVERAGE LICENSEES
FOR A RESPONSIBLE LIQUOR INDUSTRY

Safe Havens: The Role of Pubs, Bars, and Restaurants During the Game 7 Riot on June 15th

INTRODUCTION

To say the events of the post-Stanley Cup Final riot in Vancouver were devastating is to many an understatement. For the days and weeks that followed, Vancouverites struggled not only to dust themselves off and clean up from the destructive events of June 15th, but also to understand why and how it happened.

Small businesses owners, including those who own the City's bars, pubs and clubs, were both personally and professionally affected by the riots. As people who have worked so hard and invested so much into helping Vancouver grow into the world class city it has become, we are, just as the overwhelming majority of citizens, determined to do whatever we can so that this kind of incident will not happen in our City again.

As such, the Alliance of Beverage Licensees of British Columbia (ABLE BC) decided to get together with BARWATCH and the Hospitality Vancouver Association to undertake our own review of the events of June 15th to better understand what role our Liquor Primary establishments played that day.

Together, our three organizations set-up a Task Force to undertake the review. The Task Force was Chaired by ABLE BC Director and Lennox Pub owner Dave Crown, and included Jeff Donnelly, President of The Donnelly Group and Dave Kershaw, Principal of Sea to Sky Group.

The Task Force determined that the review would take a two-pronged approach to gathering information from our members:

1. An email survey of all bar, pub, and night club (Liquor Primary) owners on the Vancouver peninsula to seek their input and data as to their experiences both on a retail and on a crowd control level for the events of June 15th; and,
2. Undertaking the organization of a half-day roundtable to allow all interested members to provide their input personally.

In all, more than 33 individuals took part in the process, representing 42 percent of the Liquor Primary establishments in the downtown core.

The rest of this report is organized into three sections.

SECTION 1: FROM CELEBRATION TO FEAR
We reviewed the experiences and views of the bar owners and their staff during the riot, including the behaviour of their patrons, how they handled the events, and their interactions with the police.

SECTION 2: OVERVIEW OF THE SURVEY AND ROUNDTABLE
In the second, we will present the facts and figures collected through our email survey and roundtable discussion, including information about the amounts of food and alcohol consumed, as well as number of patrons and reporting of any incidents inside or involving our businesses.

CONCLUSION:
Lastly, in the conclusion, we will present the final observations from our establishments.

SECTION 1: FROM CELEBRATION TO FEAR

In the last round of the Stanley Cup play-offs, our establishments were full to capacity for almost every game. As such, it was no surprise to anyone that, for game 7 of the championship run, many of the most popular pubs and bars for watching sports downtown experienced patrons arriving earlier than normal, looking to watch the grand finale with friends.

Operationally, we understood that the high "demand" for space in our bars and pubs would require extra staffing for both service and security. We knew our staff – most of whom were veterans of the crowds experienced during the Olympics – were well-prepared for every eventuality. Many establishments hired extra security and talked to staff about what could happen if the Canucks lost.

> *"Looking back, the safest place to be that night was in a bar!"*

For many of us, the patrons who showed up that day were of a slightly different demographic than our usual clientele. These were people who had the ability to take the day off in the middle of the week to hold a table. Staff commented that overall they were older, more professional (many wearing jerseys over dress shirts), and there were more women in our bars that day.

> *"One of the unique aspects of the clientele was the need for planning out your day and seeking out a single establishment to watch the game at, something not generally associated with the reckless rioters. Our customers that night were mainly in the 30+ age demographic."*

While some showed up earlier, the majority of the crowds arrived just before or around the lunch hour. As you will see in the next section, our food sales were substantial that day, as most people ate lunch and continued to snack throughout the day and during the game.

Of perhaps even greater interest, even though most people ended up spending six to eight hours at our establishments on the day of game 7, our alcohol sales were actually substantially below sales for other marquee sporting events. We sold more alcohol during game 5 of the series, and substantially more on the Sunday of the Olympic Gold Medal hockey game.

> *"The line-up started at 9 am, but we didn't open until Noon. Initially we only let people in who actually had tickets to the game. Still, it was clear that everyone else was here early just to get a seat and watch the game with friends, not to drink and then hit the streets during the game."*

Virtually all of the establishments who participated have reported that they were at 100 percent capacity for game 7 and, as noted, that capacity was reached fairly early in the day and held until the game ended.

> *"While the room filled early, most people were very conscious of pacing themselves and stretching out their dollars while preserving their viewing space."*

Our security people spent most of the day managing line-ups waiting for space to become available when some people left to go to the game, but for the most part the turn-over was minimal. They noted, however, that overall patrons were particularly well-behaved, and there were actually far fewer incidents of concern than an average weekend evening.

> *"Our customers on Granville Street were fairly well-behaved during the games, and we posted excellent sales during Game 7. There was no such exodus of customers to participate in the riots... Many Game 7 patrons expressed disgust at those coming from elsewhere entering the downtown area explicitly for the riots."*

In fact, there was not one write-up by the police for any of our establishments during that day.

After the second period, when it was clear to many that sadly our Canucks would fail to bring home the Cup, there started to be something of an exodus of people who decided to beat the crowds and go home after a long and disappointing day. At this point, we had decided not to allow new people in to watch the end of the game, and instead focus managing the end of a particularly long day.

While the disappointment of fans after a long season and heart-breaking loss was palpable after the game ended, there was no evidence of violence or move of the crowds to leave the bar and act out. In fact, most establishments reported that they lost few people once the riots started.

> *"Our sales were phenomenal during Game 7, as was Game 5 and the Gold Medal Game, but nothing out of the ordinary compared to any regular Saturday's business. We can control what happens in our own establishments but not what is occurring on the streets. What stood out with Game 7 was the consistency of customers throughout the day, rather than people bar-hopping to several establishments. Our customers, being there for 6 or 7 hours, people are exhausted and not prepared to go out and riot after."*

> *"It was clear from the start that the demographic that was in the bars wasn't the demographic rioting."*

In the bars and pubs, which were outside of the areas affected by the rioting, our patrons and staff watched the events unfold as the majority of people did – on TV. For those establishments in the midst of where the riots began, the shock and fear everyone else experienced virtually was obviously much more real and dangerous.

"The primary focus of the staff was to ensure the safety of its own patrons. This was done by closing the front doors to ensure none of the street activity could flow into the premise. Staff kept the patrons calm and prevented anyone from leaving the club through the front doors and into the crowd on Granville Street. As there was no trouble inside, it was felt that the best option was to continue operations and allow people to leave in an orderly basis at their own pace rather than clearing the building and putting more people out on the street and in harm's way. The rear exits were used to avoid entry onto Granville Street. No entry was allowed after the doors closed. At 11:00 pm the operations ended and the room was cleared with no problems."

Our staff focused on ensuring everyone was safe, assisting those leaving to find their way home safely, and prevented patrons from exiting directly into the destructive crowds. They took direction from and assisted police and emergency crews as warranted or requested.

"We helped a number of families & elderly people who were overwhelmed by the crowds outside get to safety through government entrance/exit. The police/VPD thanked us for assisting them in this manner."

"All exits to both the restaurant and hotel were locked as instructed by the VPD Riot Squad to ensure patron and general public's safety."

"We provided a safe environment for any people/staff during the riot. Security and managers kept patrons away from all hotel windows. We assisted nearby officers with water for any injured."

In many places where the action was heated, our bars and pubs became "safe havens" for innocent bystanders looking for a place to hide until it was okay to try and get home.

"We moved people away from the doors and windows and slowly moved them upstairs. They could stay as long as they wanted, until things calmed down outside."

"We closed our doors when the trouble started. We allowed people to stay inside and leave once everything settled down."

"... we saw the tear gas. We executed the plan which was to tell the lineups to disperse and why they had to. Then we brought in the stanchions and the fencing and promptly closed the doors. Just then the tear gas started seeping under the door which we sealed with wet rags and duct tape. We made the back door the only exit door and no one was allowed to reenter."

"Patrons only left when tear gas and smoke began to seep into the bar."

In several cases, our staff actually intervened to stop some of the mindless destruction from taking place or to assist people not on our premises who were under attack.

"Staff were instructed to ask patrons to disperse peacefully and go home. Door staff escorted a group of women to their front door of their apartment."

"We rescued one person who was being chased by two men with balaclavas. Later we pulled in a person wearing a Boston jersey from a crowd that were threatening him."

"The nearest establishment in our group kept people inside in order to keep them safe, and patrons did not participate in the riots. The amount of positive feedback from the 200+ customers we had that night was enormous, many people were grateful and expressed the gratitude in writing."

In the days that followed, we were humbled by the emails and notes people sent us to thank our staff for their assistance that night. We are extremely proud of the role our staff played in keeping people safe and helping where they could in an extremely difficult and dangerous situation.

Email from a patron:

s.22

Sent: June 16, 2011 11:22 PM
Subject: Thank you

"Hey I was in the pub yesterday for the game and the ensuing chaos that happened outside. I just want to say THANK YOU to all the bouncers and staff who did an incredible job of keeping everyone safe, closing the blinds, encouraging people not to go outside, clearing the shelves at the side bar, it really was a top class effort and I hope none of your staff were in any way hurt or injured....//

Thank you again for going above and beyond to protect and keep everyone safe. I'm looking forward to coming back and thanking your staff in person next time I'm downtown."

SECTION 2: OVERVIEW OF THE SURVEY AND ROUNDTABLE

Despite the short time frame we gave our collective membership to attend the roundtable (36 hours notice) and provide a written response to our survey (5 days) we were encouraged by the number of downtown establishments that responded to our request for input. Our efforts were focused on downtown Liquor Primary establishments and we received 18 written responses along with 15 participants attending the roundtable.

To be able to properly assess what happened the night of the riot we compared game 7 with game 5 and the 2010 Gold Medal Men's hockey final. We asked our members about:

- capacity
- liquor sales
- food sales
- total off-sales sold (if applicable)
- hours of operations
- liquor inspectors entering establishments
- if establishments received any contravention notices
- timelines for when patrons left establishments
- if police were called to establishments
- any steps establishments took to mitigate the riot
- any help or interventions establishments and their staff took to help Vancouverites

Capacity:
The vast majority of establishments were at 100 percent capacity in game 7, game 5 and the Gold Medal game.

In-house liquor sales:
The majority of establishments for game 7 in-house liquor sales were below sales for game 5 and the Gold Medal game. For the majority of establishments the Gold Medal game had liquor sales that were 50 percent more or in some cases twice the level of game 7.

Food sales:
Respondents reported particularly strong food sales on the day of game 7 which may be attributed to the significant length of time patrons remained at our

establishments. Many respondents reported experiencing significantly more food sales than for comparative evenings and in compared to alcohol sales.

Off-sales:
Only three establishments reported off-sales during the three days that were surveyed. Sales were higher for game 7 compared to game 5 but were on average 40 percent of sales for the Gold Medal game.

Liquor Inspector from the Liquor Control and Licensing Branch entering the establishment:
Only two establishments reported having an inspector enter their establishment on the day of game 7.

Establishments receiving any contravention notices:
No respondents reported receiving a contravention notice during the three days surveyed (Gold medal game, game 5 or game 7).

Trends related to timelines of patrons leaving establishments:
Most establishments, especially those close to the rioting, shut their doors, kept patrons informed of what the police were telling security and let people leave when it was deemed safe to do so. Many establishments reported keeping patrons inside while rioting was happening.

Police being called to establishments on game 7 as a result of problems occurring:
To the best of our knowledge, there were no calls for police assistance from our establishments or patrons.

CONCLUSION:

The game 7 riot has left a lot of questions surrounding why it happened and who is to blame. Our industry commends the VPD, other first responders, governments and effected businesses for their efforts that evening, the clean-up and we now look at how we prevent this from happening again.

We remain committed to providing our patrons with a safe, responsible environment to cheer on our teams. Many have commented on the fact that those who participated in the riot were fueled by excess alcohol in their system. We don't challenge this assertion, but based on our review and discussions with others we do not believe our establishments contributed to or further inflamed the situation.

If anything, our review suggests that, because we were well-staffed and our staff were well trained, the bars and pubs in the downtown core did everything they could to assure people were safe and to restore order.

Our establishments were as full during games 5 and 7 of the series and the Gold Medal Game. However, our liquor sales were dramatically lower for game 7.

As well, we encouraged our patrons to remain in our establishments after the game, and our staff went above and beyond to secure not just our property but to be of assistance as necessary within the vicinity.

> *"If all the people contained in downtown Vancouver's restaurants, pubs, and bars had been turned away, there may have been over 25 000 more people there."*

We had good dialogue with the VPD while the riot was going on and tried to be supportive of first responders as they helped our city deal with this crisis.

To summarize we found six key points were true for all of our properties:

- Liquor sales for game 7 were below sales of game 5 and well below the Gold Medal Game. Food sales for game 7 were above game 5 and the Gold Medal Game.
- The patrons in our establishments during game 7 were older than they usually are. The demographic was far more balanced in terms of gender, and consisted of those in their mid-30s and older.
- We found establishments were well prepared to handle the maximum capacity sized crowds and had extra security where required.
- The majority of patrons did not spill into the streets once game 7 ended, and our staff actually prevented people from exiting until the streets were safe and the riot had been contained. In some cases, patrons only left the establishments when tear gas and smoke started seeping into the premises.
- There was a solid working relationship with the VPD once the riot started.
- Throughout the day, there were no incidents that required police assistance at any of our establishments.

We appreciate you taking the time to review our findings and we look forward to working with governments, police and others to ensure Vancouver continues to host safe and fun events in the future. Hopefully by working together, we can ensure that a riot never happens again.

Herman, Justine SG:EX

From: s.22
Sent: Thursday, August 11, 2011 10:09 AM
To: PSSG PSD Riot Review SG:EX
Subject: My 2c

I'm glad of an opportunity to state my observation that the Stanley Cup riot would have occurred, win or lose. Its cause was very simple: the drinking age in BC is both too low and unenforced. It also came as no surprise to me, and I doubt the Police Chief was surprised either; VPD friends tell me it was well known weeks before there was going to be trouble. I hope the final report is not going to be a whitewash.

s.22

Herman, Justine SG:EX

From: s.22
Sent: Thursday, August 11, 2011 1:23 AM
To: PSSG PSD Riot Review SG:EX
Subject: What happened?

To the Vancouver Riot Review:

I'm one of the people who believed this couldn't possibly happen again. s.22 TheTyee.ca about why this wasn't going to happen again. s.22 CBC's As It Happens, praised the Vancouver police dept. and said this wasn't going to happen again. And then... several hours before game seven was over... it became clear to me, and everyone I knew who was downtown, that this was going to happen and I find it utterly baffling that everybody I know who was downtown saw this coming, but whoever was in charge of crowd control downtown apparently didn't.

These are the questions I'm hoping you'll answer.

I watched Game 6 at the CBC Fan Zone and during the second period a police officer politely informed me that my foot was on the green carpet that was part of the special emergency exit row and that if I didn't move it, I would be asked to leave. I moved my foot and was convinced the police were completely on top of things that night.

During Game 7 I was told that people were freely drinking mickeys of alcohol inside the "Fan Zone."

What happened?

During Game 6 friends with children were watching the game at the Fan Zone.

During Game 7 friends with children were leaving the Fan Zone at the end of the first period because it was clear to them that this was not a safe place to be.

What happened?

During Game 6 fans were frisked before they were allowed in the Fan Zone.

At the start of Game 7 I received a call from my girlfriend saying the Fan Zone had been closed because it was full. Minutes later she called to say that one of the barricades at the library was being removed, no one was being frisked and people were drinking openly.

What happened?

Who decided to take down the barricades and who decided to stop frisking people before allowing them into the family friendly zone?

For Game 6 I had my backpack searched and was patted down by a security guard in order to enter the area near the main Post Office.

For Game 7 it appears someone was able to park a truck in front of the main Post Office loaded with explosives or at least accelerants.

What happened?

I talked to all sorts of people who left the Fan Zone -- or who felt unsafe in the Fan Zone -- well before Game 7 was over, people who were leaving after the first period -- not after the third.

Bluntly... Why is it that every civilian I know was able to sense trouble brewing that night -- and could sense the dangerous undercurrent from before the start of the game -- but whoever was in charge of security for the night apparently didn't?

And considering the fact that Game 7 was clearly a more significant event for the people of BC than any of the Olympic events including the men's gold medal hockey game -- and considering what happened in '94 -- why was the police presence at game 7 clearly a fraction of the police presence we saw for The Olympics?

And considering the fact that the entire province was celebrating in Vancouver -- and the arrest list to date seems to confirm that a lot of the more active troublemakers were from outside city limits -- why wasn't the province or, at the very least, the GVRD picking up part of the tab for policing something that was clearly much bigger than a municipal event?

Also... What was the point of closing liquor stores early if people were being permitted to drink from early in the afternoon at nearby bars?

Was anyone checking the neighbourhood bars to make sure they were following the Serving It Right guidelines that day?

Is there any consideration being given to charging any of those neighbourhood bars -- and I'm thinking of one sports bar in particular that I heard from several people was serving some of the same fans from noon -- with violating the Serving it Right guidelines? If any of the anecdotal reports I heard from friends and callers to AM 1040 were true then I'm wondering why one particular sports bar on the edge of the Fan Zone isn't facing major fines and/or a license suspension.

I'm including s.22 The Tyee which raises a few other issues: s.22

s.22

If there is anything else you'd like to ask either of us about any of this submission, please feel free to contact us.

Sincerely,

s.22

Herman, Justine SG:EX

From: s.22
Sent: Wednesday, August 10, 2011 6:06 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot Review

To whom it may concern:

As a concerned citizen I realize that the public in general will provide you with many perspectives, so I will mention only the ones most important to myself.

1. Justice must be expeditiously implemented and be severe enough to make people think twice before they create public disorder to this extent again. It is obvious to me that the penalties for doing wrong are not severe enough, in all walks of life, at the present time.

2. I hope that the report from this enquiry will be required reading for public officials otherwise history will keep repeating itself. The 1994 report is gaining dust in Vancouver and was never read by the mayor or city manager. This negligence is no excuse when, as in the present case, public money is spent to find out all the faults surrounding the riot. The results have to help us in the future not just tell us what went wrong in the past.

3. In the Vancouver Police Chief's own words "Criminal elements take advantage of events like this". We agree. It is his job to do something about it; not ours. Otherwise anarchy sets in and we certainly don't want that.

s.22

Herman, Justine SG:EX

From: s22
Sent: Wednesday, August 10, 2011 2:20 PM
To: PSSG PSD Riot Review SG:EX
Subject: Submission from s.22
Attachments: Submission to Furlong-Keefe 'review'.pdf

Attached is my submission to your review, in PDF format.

I will provide Word format as well, by separate email.

s.22

Information from ESET Smart Security, version of virus signature database 6356 (20110806)

The message was checked by ESET Smart Security.

http://www.eset.com

Submission to Furlong-Keefe 'review' of riots on June 15, 2011 in Vancouver B.C.

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A. Summary

In this submission I point to the psychological causes of rioter behaviour, which should be recognized in police tactics, re-education of the guilty, and in the educational system.

I discuss identification of misbehavers on the streets as key to setting a tone, and police responsibility to do that.

I identify the responsibility of politicians to provide adequate resources for police to stop misbehaviour, and for the justice system to investigate and prosecute.

I explain what supports freedom thus fosters humans, point to people working against freedom, and observe that many politicians are rather confused or even dishonest about what they are doing.

And I recommend you look into many more Vancouver riot events than you list, and ask what other cities have done to avoid problems.

Overall I look at fundamentals of behaviour and societal action, as necessary to prevent the repeated occurrence of rioting in Vancouver BC, in order to protect the freedom that feeds and fosters us. Obviously lessons aren't being learned, such as having adequate police resources.

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The real problem with rioters is a troubled psychology. Intoxicants only serve to weaken inhibitions against acting in accordance with their actual beliefs.

Alcohol, for example, is a sedative to normal people, but in some individuals it removes inhibitions to acting on sub-consciously held beliefs (which are the source of emotions).

Note especially the belief of many rioters that they had suffered an injustice, expressed as the emotion of anger described by media. Why would the simple rioters feel that way about a mere sports game? What did they think was theirs but taken away by the failure of their favoured team to win the game thus the trophy?

One publicized individual, who had a responsible job in which she handled funds, stole an item out of one of the broken-into stores when she got "caught up in the excitement". The item wasn't even something that she or people close to her could use, nor was it very saleable. That lesser action indicates a somewhat troubled psychology.

Both may indicate a "free lunch" mentality in the broad sense (in this case abuse of others and their property for psychological gain), but the answer is probably much deeper and wider. (Refer to writings of Dr. Ellen Kenner, Dr. Michael Hurd, Dr. Edwin A. Locke, and Dr. Edith Packer for an explanation of sub-consciously held beliefs as the cause of the evaluation leading to each emotional reaction.)

As long as such products of B.C.'s education system are running around loose there will be problems. Re-education is needed, but first identification, then action by the justice system.

(The rioters need to go back to school in the sense of learning what they obviously have not in the education system, given for example its inability to truly curb bullying. Educator Glenn Woiceshyn has referred to the method in today's public schools as "socializing students for anarchy" - clearly the educational system fails to effectively teach respect for other individuals to enough students. After graduation the need is re-education, which the justice system is responsible for though it seems to be poor at actually achieving that. I suggest that effective re-education is achieved by a combination of explaining the moral reason for respecting other individuals and pointing out that others will not tolerate bad behaviour. (Often during incarceration, which emphasizes society's displeasure, reinforces the need for behaviour change, and provides access to academic aspects of re-education.)

Recognizing the psychology of rioters is of value to police in making tactical decisions, in preparation and during the event, but if there is any hope of reducing the high costs of the policing that is obviously needed longer-term action is needed.

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Police have alleged that dedicated troublemakers were the cause of the riots. That needs to be thoroughly investigated, as it has been a regular problem including in Vancouver BC (Olympics parade in 2010), Toronto ON (government meeting in 2010), and Seattle WA (a government meeting there several years ago). While those rioters, often called by the variably defined term "anarchist", are often using their emotions, their source of bad beliefs is easily identified and their actions much more clearly thought out than most drunken students.

Some people foment violence but cleverly avoid being caught, including by not attending the event they got others worked up about. Experienced and trained instigators can at least impede police, such as using marbles against police horses. Those negative-minded people are dedicated to their anti-life cause, thus I would not be surprised if they are around riots such as June 2011 in Vancouver, as observers or worse, depending on their evaluation of the value of the investment of time and the risk of identification. (I expect they'd leave once the riot was well underway, to minimize risk.)

Such people are often dedicated activists experienced in "protest" activities that initiate force against others by blocking access or worse, with international connections for learning tactics. And they write fallacious complaints about excessive amounts of policing to publicly intimidate police from proper action. (After the problems at the Olympic parade in Victoria in 2010 activists claimed that police had deployed the marbles that caused problems for horses! Police know people often lie for various reasons, but politicians seem naiive about that, even though it matches the Marxist ideology that most activists and many politicians believe.)

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(A contrast to the attitude of that spokesperson, the Vancouver BC rioters of June 2011, and the G8/G20 "protestors" in Toronto ON is the "Tea Party" demonstrators of recent years in cities like Washington DC. Huge numbers of well-prepared people were quite peaceful. The difference can be found in beliefs of how to treat others.)

A fundamental question is how to identify and curb the violent persons. Certainly there were many stupid people who followed the urgings and examples of others, on June 15, 2011 in Vancouver BC. Who were the others?

(Beware that some people may try to spin the riots as justified action against socio-economic ills, even if most rioters were well-off students. (Apparently many had money to buy alcohol and team-logo shirts. Many poor people will not be anywhere near even "celebration" events, because they cannot afford the time and the risk to their meagre resources such as clothing and to their health.)

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From my observations I believe that identification and consequences work to stop those weak-minded people, and eventually the deliberately bad.

While citizens with information came forth in encouraging numbers after the Vancouver BC riots, identification and initial re-education of those who harm others or their property is the job of the police. Identification requires police feet on the streets (not in cars as those are too visible - most deliberately bad people are quick to behave well when they know police can see them thus have evidence of identity and behaviour). Citizens would put themselves at risk by confronting them, as happened in the June 2011 riots and will happen in general because those with a pattern of deliberate misbehaving operate to a substantial degree by intimidation.

D. Resources

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Adequacy of police budgets is a very important question that raised about this case. While police must manage themselves well, they cannot function without funds.

It is obvious that erring on the side of having too many police on the spot is far better than having too few, yet politicians go cheap – while they spend money on pet do-gooder projects. A common theme in riots is the extreme difficulty police had in stopping the rioters once the mob got going. Note the remark in the BC Police Commission review of the 1994 riots that some countries with a history of violence attendant to sporting events expect it so are prepared – the number of Vancouver riots I refer to in the Omissions section below suggests to me that Vancouver police should use the same approach.

I anticipate that by setting the right tone on the streets the amount of police resources needed will diminish in future, perhaps coincident with large numbers of retirements, but I note that the psychological problems of potential rioters need to be addressed for large effect, and I repeat that much of that problem is caused by failure of the educational system.

s.22

I reject complaints of intimidation by the sight of many police. Good people don't mind the presence of honest police, indeed most will be pleased to see the capability to protect them. Perversely, it is the bad behaviour tolerated by the typical complainer that motivates society to increase police presence and surveillance.

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I judge politicians who do not defend individuals by providing a proper justice system to be negligent, doubly so when they encourage large numbers of people to congregate for a type of event that has been accompanied by major riots at least three times in the past 50 years in Vancouver B.C. prior to June 2011.

(The need for management of police and the effect of alcohol were both exemplified by drunk police officers gratuitously beating a newspaper vendor in downtown Vancouver BC. Obviously those individuals should not have been employed as police officers prior to the attack, including because they had psychological problems.)

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B.C.'s chronic underfunding of the justice system is a major issue. Police and prosecutors have experience with identifying and prosecuting rioters, such as at an Olympics event in early 2010 in Vancouver BC. Does it show a need to do much better? (I read of failure to achieve prosecution of those rioters.)

Obviously if people have reason to think they can get away with violence many will act violently.

A resource priority in this case should be prosecuting those who assaulted persons who tried to stop the rioters, because assault is more disabling than property damage and citizens need to be protected against retribution.

Obviously thorough investigation, preparation, and follow-through are required for successful prosecution. It must be timely, so witness memory is fresh and any time

limits are not exceeded. Proper funding and management of the court system is necessary, yet the government of BC has been reducing it.

Failure to do what one has threatened shows weakness in the face of aggression, obviously not a path to the peace that politicians claim they want on the streets of B.C. Will government provide the proper level and quality of resources needed to prosecute effectively?

(Personally I find that a great many lawyers do not have the combination of clear understanding of values and thinking skills to properly perform the necessary investigation and prosecution. A prominent one with considerable power in B.C. even thought that a candle-light dinner would be energy-free. Your recommendations should include selecting them for competence.)

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Our system of individual freedom, which feeds, shelters, and fosters humans, is in danger.

That system depends on an effective justice system to stop those who err. The alternative is a citizenry regularly armed to defend itself, and vigilante action. (Which suffers from inadequate means of acquiring knowledge – thus for example someone who happens to be in a location where something bad happened, perhaps having arrived just after a crime, may be attacked by vigilantes.)

The mind is the source of the tremendous productivity of humans for life. The ability to teach, the ability to heal and extend life, and many more good results come from the rational mind's direction of life-fostering action. The only thing that can stop the individual human mind is initiation of force, not only because it directly prevents action but because it is not possible to think properly under coercion. The rioters initiated force against people and the results of their effort (their earned property).

The moral purpose of government is to protect individuals against the initiation of force. Under-funding the justice system fails to carry out that responsibility.

A lesser problem is restrictions on honest citizens. People are being denied a drink with friends, even wine in a picnic on the beach, because society fails to effectively counter those who misbehave. History proves that only action against perpetrators does, pre-emptively when it is certain that an individual, group, or regime will attack others. (In the case of "protesters" that criteria of very high probability is often met from knowledge of their activities in the past.)

Politicians' pandering to "protesters" reinforces the tone that people can get away with bad behaviour if they feel it is somehow right. I see that as akin toNeville Chamberlain's appeasement of a cheap thug, Hitler, who used tribalist excuses to invade other countries. (John David Lewis' book "Nothing Less Than Victory: Decisive Wars and the Lessons of

History" discusses why World War II occurred.) In British Columbia we've seen neo-Marxist politicians support "protesters", and Mercantilist politicians renege on contracts. Besides the fundamental immorality of such actions, they reinforce the tone that initiating force against others is acceptable behaviour.

F. Omissions from your "about" document

"Liquor" is a narrow word that is not usually applied to wine and beer (the latter probably the intoxicant of choice of many of the rioters), nor the intoxicants commonly referred to as "drugs" (many of which can cause unstable behaviour).
The 2010 Olympics violence in Vancouver BC is not included, yet an earlier riot is. (I believe the root cause is the same – anti-life beliefs put into action, though the majority of the participants were of different source.)

Other events in Vancouver BC should have been included, such as riots after a Grey Cup game in 1963 and a Grey Cup parade in 1966. (A column "Another Vancouver sports riot of note" by Rob Vanstone in the Regina Post of June 16, 2011 describes the 1966 riot, referring to his book "1966 Roughriders – West Riders Best". (Refer to http://communities.canada.com/reginaleaderpost/blogs/roughriders/archive/2011/06/16/another-vancouver-sports-riot-of-note.aspx) The BC Police Commission review of the 1994 riots quotes a newspaper report from 1966 and comments "With few changes, the above copy .... could easily have been written to cover the Stanley Cup Riot....")

And several cases involving musical performances might be of interest for understanding the psychology of rioters at performance events, which sports games are. A June 23, 2011 column "Never Say Never: Vancouverites have a long history of rioting" in the Vancouver Sun lists some of the riots at musical performances. http://www.vancouversun.com/news/Never+never+Vancouverites+have+long+history+rioting/4992164/story.html). There was also trouble at a concert at UBC in the mid-1960s. (The column includes "riots" motivated by racial hatred. Though having the same underlying cause of bad thinking driving emotions, notably the fixed-pie and drive-to-the-bottom views of humans that also underly today's activists, they were against specific targets – persons of a particular genetic background. There may have been contributions from a tone in society resulting from actions of governments, such as Vancouver BC's forbidding users of the seaport to hire those persons.)

(Who said "those who don't learn from history are doomed to repeat it", a point particularly apt for the revolving door called "political office"? My point is that riots are not new phenomena in Vancouver BC, but of course are an unacceptable one at any time. Knowledge of much earlier events might be useful as they occurred in a different era with substantial differences in the educational system.)

What do other cities do? (I understand for example that Boston took particular measures involving serving of intoxicants and police preparation before the game that people in Vancouver BC rioted over. You might also look at how police in the Victoria BC area handled July 1, 2011 in downtown Victoria BC – typically there are problems with

drunken louts, but this year it was much quieter than usual, I understand citizens and police were pro-active in identifying and curbing rowdies who might have progressed to worse behaviour. And you might look at behaviour at the Olympic parade in Victoria in 2011, which had strong indications of activist instigation including using marbles to stop police horses.)

I find your "about document" to be vague. While you should not be unduly constrained, it is important that you ensure relevant factors are considered in order to have a complete picture for broader evaluation of the scope of possible actions to actually prevent riots in Vancouver BC. (Rather than producing yet another report that no one acts on.)

I don't see the subject of particular police tactics as needing anything more than adequate resources for and proper leadership of the police, thus it doesn't merit your attention. You should concentrate on root causes of lack of that capability and the broad picture of how society can prevent problems in the long term.

G. Style Notes

I use the term "Vancouver BC" to distinguish the location of the riots addressed by your review from the sizeable city "Vancouver WA" located on the Columbia River in southernwest Washington State. The eventual audience for my remarks and your results may be widely distributed.

s.22

Herman, Justine SG:EX

From: s.22]
Sent: Wednesday, August 10, 2011 2:20 PM
To: PSSG PSD Riot Review SG:EX
Subject: Submission by s.22 alternate format
Attachments: Submission to Furlong-Keefe 'review'.doc

Herewith.

s.22

_____ Information from ESET Smart Security, version of virus signature database 6356 (20110806)
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The message was checked by ESET Smart Security.

http://www.eset.com

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The mind is the source of the tremendous productivity of humans for life. The ability to teach, the ability to heal and extend life, and many more good results come from the rational mind's direction of life-fostering action. The only thing that can stop the individual human mind is initiation of force, not only because it directly prevents action but because it is not possible to think properly under coercion. The rioters initiated force against people and the results of their effort (their earned property).

The moral purpose of government is to protect individuals against the initiation of force. Under-funding the justice system fails to carry out that responsibility.

A lesser problem is restrictions on honest citizens. People are being denied a drink with friends, even wine in a picnic on the beach, because society fails to effectively counter those who misbehave. History proves that only action against perpetrators does, pre-emptively when it is certain that an individual, group, or regime will attack others. (In the case of "protesters" that criteria of very high probability is often met from knowledge of their activities in the past.)

Politicians' pandering to "protesters" reinforces the tone that people can get away with bad behaviour if they feel it is somehow right. I see that as akin toNeville Chamberlain's appeasement of a cheap thug, Hitler, who used tribalist excuses to invade other countries. (John David Lewis' book "Nothing Less Than Victory: Decisive Wars and the Lessons of

History" discusses why World War II occurred.) In British Columbia we've seen neo-Marxist politicians support "protesters", and Mercantilist politicians renege on contracts. Besides the fundamental immorality of such actions, they reinforce the tone that initiating force against others is acceptable behaviour.

F. Omissions from your "about" document

"Liquor" is a narrow word that is not usually applied to wine and beer (the latter probably the intoxicant of choice of many of the rioters), nor the intoxicants commonly referred to as "drugs" (many of which can cause unstable behaviour).
The 2010 Olympics violence in Vancouver BC is not included, yet an earlier riot is. (I believe the root cause is the same – anti-life beliefs put into action, though the majority of the participants were of different source.)

Other events in Vancouver BC should have been included, such as riots after a Grey Cup game in 1963 and a Grey Cup parade in 1966. (A column "Another Vancouver sports riot of note" by Rob Vanstone in the Regina Post of June 16, 2011 describes the 1966 riot, referring to his book "1966 Roughriders – West Riders Best". (Refer to http://communities.canada.com/reginaleaderpost/blogs/roughriders/archive/2011/06/16/another-vancouver-sports-riot-of-note.aspx) The BC Police Commission review of the 1994 riots quotes a newspaper report from 1966 and comments "With few changes, the above copy .... could easily have been written to cover the Stanley Cup Riot....")

And several cases involving musical performances might be of interest for understanding the psychology of rioters at performance events, which sports games are. A June 23, 2011 column "Never Say Never: Vancouverites have a long history of rioting" in the Vancouver Sun lists some of the riots at musical performances. http://www.vancouversun.com/news/Never+never+Vancouverites+have+long+history+rioting/4992164/story.html). There was also trouble at a concert at UBC in the mid-1960s. (The column includes "riots" motivated by racial hatred. Though having the same underlying cause of bad thinking driving emotions, notably the fixed-pie and drive-to-the-bottom views of humans that also underly today's activists, they were against specific targets – persons of a particular genetic background. There may have been contributions from a tone in society resulting from actions of governments, such as Vancouver BC's forbidding users of the seaport to hire those persons.)

(Who said "those who don't learn from history are doomed to repeat it", a point particularly apt for the revolving door called "political office"? My point is that riots are not new phenomena in Vancouver BC, but of course are an unacceptable one at any time. Knowledge of much earlier events might be useful as they occurred in a different era with substantial differences in the educational system.)

What do other cities do? (I understand for example that Boston took particular measures involving serving of intoxicants and police preparation before the game that people in Vancouver BC rioted over. You might also look at how police in the Victoria BC area handled July 1, 2011 in downtown Victoria BC – typically there are problems with

drunken louts, but this year it was much quieter than usual, I understand citizens and police were pro-active in identifying and curbing rowdies who might have progressed to worse behaviour. And you might look at behaviour at the Olympic parade in Victoria in 2011, which had strong indications of activist instigation including using marbles to stop police horses.)

I find your "about document" to be vague. While you should not be unduly constrained, it is important that you ensure relevant factors are considered in order to have a complete picture for broader evaluation of the scope of possible actions to actually prevent riots in Vancouver BC. (Rather than producing yet another report that no one acts on.)

I don't see the subject of particular police tactics as needing anything more than adequate resources for and proper leadership of the police, thus it doesn't merit your attention. You should concentrate on root causes of lack of that capability and the broad picture of how society can prevent problems in the long term.

G. Style Notes

I use the term "Vancouver BC" to distinguish the location of the riots addressed by your review from the sizeable city "Vancouver WA" located on the Columbia River in southernwest Washington State. The eventual audience for my remarks and your results may be widely distributed.

s22

Herman, Justine SG:EX

From: Vancouver Association for Restorative Justice [varj.board@gmail.com]
Sent: Wednesday, August 10, 2011 12:05 PM
To: PSSG PSD Riot Review SG:EX
Subject: Submission: Responding to the 2011 Stanley Cup Riots - the Restorative Justice Option
Attachments: Submission to Vancouver Riot Review Aug 2011-1.pdf; Submission to Vancouver Riot Review Aug 2011.doc

Dear Mr. Furlong and Mr. Keefe,

please see the attached submission for your consideration.

Much appreciated,

(in alphabetical order)

Bergen Amren (VARJ Board member and Mediator)

Dr. Brenda Morrison (SFU Centre for Restorative Justice)

Dr. Evelyn Zellerer (Facilitator, Peace of the Circle and Kwantlen Polytechnic University)

Frank Tester (VARJ Board member and UBC Professor of Social Work)

Inga Chow (VARJ Secretary and Restorative Justice Facilitator)

John De Haas (VARJ President)

Pat Bermel (VARJ Board member and Filmmaker/Producer)

The Very Reverend Peter G. Elliott (Dean, Christ Church Anglican Cathedral, Vancouver BC)

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Vancouver Association for Restorative Justice (VARJ)

S.22

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Vancouver Association for Restorative Justice

From Glowing Hearts to Burning Cars to Restored Community

Responding to the 2011 Stanley Cup Riots – the Restorative Justice Option

A Submission to *Vancouver Riot Review of 2011*
by Vancouver Association for Restorative Justice (VARJ)
August 2011

*"The clean up that began July 16th was a **first restorative step**. Another, more prosaic, step is to examine what happened and learn from it so that Vancouver continues to be a city where people can celebrate together safely."*
Doug Keefe and John Furlong from *About the Review: The Riot Review of 2011*

We offer to the Review Team of the 2011 Vancouver Riot a proposal from Vancouver's Restorative Justice community. We believe that a restorative justice project fits well within **objective #4** of your review:

> *"Looking forward, a framework for how the City of Vancouver and the VPD work with the appropriate partners to optimize the safe, inclusive and enjoyable participation of our public in celebrations in the public spaces for which our City is world-renowned."*

We invite you to consider including a recommendation in your final report that would recognize and acknowledge restorative justice as a legitimate and effective response to those who participated in the riots and those who were affected and harmed by the riots, including families, businesses and the wider community. We offer wording of a recommendation, for your consideration:

> **That a comprehensive Restorative Justice project be initiated to provide a voluntary option for those who participated in the Stanley Cup riots, especially offenders who have taken responsibility, and victims who have suffered from the primary and secondary effects of the riots.**
> **Criteria for this project would need to be developed by restorative justice experts in consultation with professional and community stakeholders, including the Mayor of Vancouver, the Chief of Police, Crown, downtown businesses, and other relevant parties.**

Rationale: Vancouver's reputation as a community of safety and security was severely damaged after the riots of June 15, 2011. To regain a sense of pride in this city and country, we believe that there needs to be deep healing at every level addressing and repairing the broken trust in the social fabric. Specifically those who participated in the violence, vandalizing, and looting need to be held to account: in most cases directly facing those who were victimized and repairing the harm done.

In support of this rationale:

1. Restorative Justice processes offer healing and long term security of the community and is an effective option which could be added to or used as an alternative in some criminal justice cases. The impact of the riot extends beyond the material destruction of commercial and public property. Healing of the community is important and this needs to involve perpetrators of violence and destruction, those who were victimized, and the community at large.

2. A restorative justice process is consistent with the **Canadian Criminal Code.** In fact, **section 718.2 (e)** states that "all available sanctions other than imprisonment that are reasonable in the circumstances should be considered for all offenders, with particular attention to the circumstances of Aboriginal offenders". The criminal and civil justice systems focuses on determination of liability, guilt, and punishment: a costly, protracted and divisive approach that is necessarily adversarial. A restorative justice approach will meet the needs of victims, hold offenders accountable, support healing and build community. It will ease the burden on costly criminal and civil actions, and give the community an opportunity to work towards restitution, and forgiveness.

3. Vancouver's citizens, through volunteering to clean up the day after the riot have already shown their interest in restorative justice through their actions. If building and property damage is deemed a high value to be repaired, how much more important is the healing of the lives of victims and the support for those offenders who could, through a restorative approach, have the opportunity for direct accountability, to face and hear the experience of those they harmed, and to take meaningful action to restore the damage they did to members of the Vancouver community. Face to face accountability is much more difficult but has a greater impact in rehabilitation and repair of individual's lives.

VARJ has the capacity to bring together respected and highly qualified practitioners for a Restorative Justice project in response to the riot. In further support of this submission, we are prepared to provide more detailed documentation that will demonstrate that:

- Restorative Justice is more cost effective than criminal or civil proceedings
- Victims and community members who participate in a restorative justice process feel safer in their communities, experience reduction of symptoms of trauma and increased trust in the justice system
- Offenders are more likely to fulfil agreements of payment of restitution and take responsibility when they participate in restorative justice.

In conclusion, Restorative Justice is a key ingredient to *optimize the safe, inclusive and enjoyable participation of our public in celebrations in the public spaces for which our City is world-renowned* and would offer the following benefits to the public:

1. Healing for the victims
2. Opportunity for the rioters to take full responsibility and to make amends for their harmful actions
3. Restoring community spirit and confidence in public safety helping prevent violent events in the future

What is Restorative Justice?

(From the Government of Canada
see http://www.justice.gc.ca/eng/pi/pcvi-cpcv/res-rep.html)

- Restorative justice puts the emphasis on the wrong done to a person as well as on the wrong done to the community. It recognizes that crime is both a violation of relationships between specific people and an offence against everyone - the state.

- Restorative justice programs involve the voluntary participation of the victim of the crime and the offender and ideally members of the community, in discussions. The goal is to "restore" the relationship, fix the damage that has been done and prevent further crimes from occurring.

- Restorative justice requires wrongdoers to recognize the harm they have caused, to accept responsibility for their actions and to be actively involved in improving the situation. Wrongdoers must make reparation to victims, themselves and the community.

- All restorative justice programs have some common elements. They seek healing, forgiveness and active community involvement. The programs can take place at different times after a crime has occurred - sometimes after charges have been laid; sometimes after an accused has been found guilty of an offence.

- Restorative Justice is a process that is safe for everyone involved, where all voices are heard and where meaningful solutions are crafted together

- "It starts from a different place and asks different questions. Instead of crime being a violation of the law and state, crime is a violation of people and relationships. Instead of requiring authorities to determine legal guilt and impose punishment, justice is a process whereby all parties involved (victims, offenders, community, professionals) come together to understand what truly happened and to collectively resolve how to deal with

the aftermath, how to make things right to the greatest extent possible. The focus is on victim needs, offender responsibility, and community building."
(Evelyn Zellerer, *Peace of the Circle: Transformational Services* www.peaceofthecircle.com, www.ezellerer.com)

- "Restorative processes can help repair the many wounds, allow victims be heard, and hold offenders to account in the most meaningful way, through active responsibility. Empty apologies are not enough." (Dr. Brenda Morrison, Simon Fraser University)

Sincerely,
(in alphabetical order)

Bergen Amren (VARJ Board member and Mediator)
Dr. Brenda Morrison (SFU Centre for Restorative Justice)
Dr. Evelyn Zellerer (Facilitator, Peace of the Circle and Kwantlen Polytechnic University)
Frank Tester (VARJ Board member and UBC Professor of Social Work)
Inga Chow (VARJ Secretary and Restorative Justice Facilitator)
John De Haas (VARJ President)
Pat Bermel (VARJ Board member and Filmmaker/Producer)
The Very Reverend Peter G. Elliott (Dean, Christ Church Anglican Cathedral, Vancouver BC)

Herman, Justine SG:EX

From: Basi, Sarah [sarah.basi@vancouver.ca]
Sent: Wednesday, August 10, 2011 11:44 AM
To: PSSG PSD Riot Review SG:EX
Subject: FW: Scan from Xerox WorkCentre
Attachments: Scan001.PDF

Please find attached a submission on behalf of Councillor Suzanne Anton.

Regards,
Sarah Basi
Assistant to Councillors

453 West 12th Avenue
Vancouver, BC V5Y 1V4
604.871.6712

CITY OF VANCOUVER | 125 YEARS

COUNCILLORS' OFFICE
Councillor Suzanne Anton

August 9, 2011

Vancouver Riot Review
Attn: Mr. John Furlong and Mr. Douglas Keefe
PO Box 18509
Vancouver, BC V6Z 0B3

VIA EMAIL: yourcomments.riotreview@gov.bc.ca

Dear Mr. Furlong and Mr. Keefe:

RE: June 2011 Stanley Cup Riot

Dear Commissioners;

Please accept my submission to your inquiry as a Councillor from the City of Vancouver.

Prior to entering municipal government via the Vancouver Park Board in 2002 and Vancouver City Council in 2005, I served as a Crown Prosecutor in Vancouver and understand the significant importance and complexity of the task you have accepted.

Recognizing that an active police investigation is ongoing into the June 15, 2011 Stanley Cup riot in downtown Vancouver and the fact that criminal proceedings are likely, my submission is focused specifically on the unique role City Council and the Vancouver Police Board can play in preventing another riot. It also reflects the views and questions of thousands of Vancouver residents who have contacted me over the past two months.

The riots traumatized trapped employees, caused extensive property damage and gave Vancouver an international black eye. The outstanding reputation which was our legacy of the Olympics was tarnished.

In preparing this note, I vividly recall the fear and trauma in the face of a store staff member who told me her experience of being trapped in the back of her store for hours. She and her colleagues were in terror and had no idea if they would get out alive.

If I had not gone downtown that night to see it for myself, I don't think I ever could have believed that this was Vancouver.

City of Vancouver, Councillors' Office
Councillor Suzanne Anton
453 West 12th Avenue
Vancouver, British Columbia V5Y 1V4 Canada
tel: 604.873.7273 *fax:* 604.873.7750
website: vancouver.ca

There are two common themes in the messages I have received from local business and residents since Game Seven of the Stanley Cup Finals. The first is: Everybody has questions.

It is my sincere hope that your report will help us answer a few of them, including:

- How did the riot happen at all? It was a Canucks game; but the fan zones were run by the city.
- Who was in charge?
- Why did the city seem to miss the lessons of 1994? The council of the day set out a detailed road map of how to prevent future riots. Was that report considered?
- Was there an effort to ratchet down police costs on the eve of the finals? Was the VPD constrained by its budget?
- How many police were deployed? How many came in from other departments?
- Did the bars/ restaurants open early and over-sell? How did we have so many people drunk so early in the day in downtown Vancouver? Were the liquor inspectors fully deployed that day?
- People poured into the city by Skytrain - what coordination was there with Skytrain police?

The second common theme I hear is from the people that have approached me in the last two months is: Regardless of who was responsible for what - how do we prevent a riot from happening again? Do local authorities have the ability to plan for the large events?

One of many great legacies of the Olympics was that incredible sense that Downtown Vancouver is a place where we can all celebrate. But on June 15, we lost that sense of confidence. How do we get that back again?

The Olympics are a once in a lifetime event for a city. But for Vancouver - and the Canucks - the Stanley Cup could become a regular occurrence. In fact, it is very likely that in a very short nine months from now, Vancouver will be hosting Game One of the 2012 Stanley Cup Finals.

What will be different?

Here are some suggestions for preventing future riots:

1. All plans for city-led Stanley Cup Playoff celebrations must be debated and approved by City Council before being implemented.
2. The Mayor - and Chair of the Police Board - must have overall responsibility and accountability.

3. The Mayor should lead daily briefings in advance and during the Stanley Cup Finals for the public and the media. In addition to providing important public safety information, the briefings will be an opportunity to answer questions, highlight celebrations throughout the region and reassure the public that the mistakes of the past are not going to be repeated.

4. Clarify procedures to allow for the use of downtown closed circuit surveillance cameras for the Stanley Cup finals and other major events.

5. Recommend protocols for controlling alcohol in downtown Vancouver when needed. This was very effective during the Olympics. If necessary recommend bylaw or liquor control regulatory changes.

6. Engage regional colleagues and the provincial government in establishing a more comprehensive coordinated regional police unit focused on security planning for large special events based on similar initiatives developed for the Olympics and for anti-gang units.

7. Encourage the Vancouver Canucks organization and the provincial government to provide assistance during the Stanley Cup Playoffs. The financial windfall is significant during the playoffs - but not to the city. The Police Board, its individual members, the Mayor, and City Councillors can be very effective in supporting this advocacy.

8. Reject a regional "us versus them" approach. Vancouver is everyone's downtown. We are the regional centre, and people must be able to come downtown and be safe.

The women and men of the VPD provided superb service to the city the night of the riot. I had the opportunity to speak to many of them that night and also over the past month, to convey the good wishes that I have heard from so many in Vancouver. I hope and expect your report will properly recognize this service.

VPD Chief Jim Chu and his team had an almost insurmountable challenge to meet on June 15th. His 1300 member force was asked to manage a difficult crowd of 150,000.

The businesses who suffered significant losses and the traumatized employees will not quickly forget that night either.

May your deliberations ensure that it does not happen again.

Thank you for the time and effort you are putting into your investigation and report.

Yours truly,

Suzanne Anton.

Suzanne Anton
Councillor, City of Vancouver
453 W. 12th Avenue, Vancouver, BC V5Y 1V4
tel: *604.873.7248*
fax: *604.873.7750*
suzanne@suzanneanton.ca
www.suzanneanton.ca

SA/

Herman, Justine SG:EX

From: s22
Sent: Wednesday, August 10, 2011 11:11 AM
To: PSSG PSD Riot Review SG:EX
Subject: The Canucks and Social Media

Dear Commissioners:

The SCF riot as well as the current rioting taking place in the UK is connected and influenced through social media in new ways that we do not currently understand. One of the outcomes of your inquiry I hope will be the encouragement and funding of research into the use and impact of social media in these sorts of circumstances. One of the factors I am convinced that played a role in the events of June 15th is the Canucks use of social media, in particular their management (or lack thereof) of their Facebook page. They took a laissez faire attitude in the extreme and it did not serve them well in protecting their brand or as it turns out in protecting the city of Vancouver.
For whatever reason the Canucks did not administer actively or moderate their Facebook page. They allowed sexist, racist and inciting of violence postings to stand and they did not hit the delete button. They allow (even as of today) active spamming on their Facebook page and they did not seem to understand that it was their responsibility to actively hit the delete button on such postings. (During the season I emailed them on more than one occasion. I received no response). I am also Facebook friends with The Seattle Mariners, The Toronto Blue Jays, The Seattle Seahawks and The Calgary Flames. None of these teams have the issue the Cauncks have on Facebook. Commenting that appears on these other teams pages are yes quite often critical of the team but they are within the bounds of shared values of the community. This was not the case with the Canucks. I encourage you to look at the comments on the Canucks Facebook page in the days before and after the riot. Even now you will see the issues that they failed to address by not having a code of conduct, not enforcing it and not hitting the delete button as appropriate. Throughout the season I and a few others through interactions on the Canucks page did try to set a more civil tone but without help from the organization many of these efforts failed, although we eventually succeeded in getting them to lock down their tagging function on their pictures after a child was called a whore. At the end of the season I wrote the letter embedded below to Mike Gillis. It was delayed in being posted because of the postal strike or I would have sent it earlier.

s22

June 23, 2011.
Mr. Mike Gillis, L.L.B
General Manager
Vancouver Canucks
800 Griffiths Way
Vancouver BC
V6B 6G1
Subject: Canucks Use of Social Media

Dear Mr. Gillis:
I write this letter to you because, whether or not it is fair, you are the public face of the Vancouver Canucks, the person whom the public perceives to be the "boss". If you are not in a position to act upon my suggestions I hope you will pass them along to those who are. I am not in the habit of writing letters to public figures but in this case because of the events that took hold of my city post the game seven loss June 15, 2011 I feel compelled.

I am not a nut but rather (I hope) a respected member of the Vancouver community and I love the Canucks.

I am very concerned about the Canucks management of social media and in particular your management of your Facebook page. It is my view that given the events of June 15 you have a responsibility to manage much more tightly than you have this past season. Your Facebook page is branded by your logo (a powerful wonderful brand in this community) and therefore it is YOUR RESPONSIBILITY. Laissez faire management that typified what went on this season is simply not acceptable. There was too much gender biased, sexually explicit content, too much racist and other hateful content and too much anger and provocative messaging that went unchecked the whole season. I believe that this anger assisted in leading to the events of June 15. This included until deep in the playoffs gender biased and sexually explicit material that was posted after every posting of photos. I wrote you an email early in the season. I and many others posted in the Facebook feed calling this to your attention and it was not until after game five of the final after some sexually explicit remarks about a child had been posted that someone finally locked down the tagging function. However, the sexually explicit and other offensive content placed on previous photos was not removed and you can still see it even today.

Those of us who work in public sector institutions are quite accustomed to dealing with these issues and we all have policies around social media. You need to establish a policy for postings on your Facebook page. I see you are a Queen's alumnus. Queen's has an appropriate and well developed social media policy and looking at your alma mater's policy might be a place to start. The policy should start off with a statement of purpose and then a very firm code of conduct that you must be prepared to enforce. How you arrive at that policy is up to you but it must be rooted in promoting and protecting your brand and reflecting the values of the Vancouver Canucks and the community you are in. Calling a child a 'future whore' does not promote or protect your brand. Anger, hatred and a call for violence does not promote or protect your brand. Yes it may take an additional position to monitor this but well worth it if you can use this media as a positive rather than a negative. Social media is powerful and is the tool of choice of the seventeen 'somethings' that appear to have participated literally unwittingly in the events of June 15. You have a responsibility to get it right and you did not get it right this season. I know you are a hockey team and that really your job is to put a hockey product on the ice but you are part of an organization that is much more to this community and you need to be reflecting the values of that community not what went on your Facebook page this season.

In addition I note that I am also friends with the Toronto Blue Jays, the Seattle Mariners, the Calgary Flames, the Seattle Seahawks, and the Portland Trailblazers. None of them have the issues with social media (around offensive language, gender bias, and provocative promotion of violence) that you have. I am sure it is because they relentlessly hit the block and delete button.

I would be happy to volunteer to have a discussion, to reflect the 'community's' values (an employed, middle aged, average intelligence, Canucks fan, not religious), or participate in any way that might be useful to you. It was a wonderful season and it was great fun but for two events and the loss in game seven is not on my list but rather the events that followed and the lack of control in the social media realm. I believe that these two events are not unrelated.

Sincerely,

s22

The response I got from this letter was a call from the Director of Social Media of the Canucks. I did not catch his full name but his first name is Kevin and his last name is King (?), Kingston (?) or maybe even Kingsley (?). He and I did have a discussion around my concerns. Initially he took the view that I was interested in censorship and in promoting the view of a generation that was not particularly of interest to him. Eventually the conversation did become somewhat less defensive on his part and we did get to a more collaborative understanding of my concerns. I am not however fully convinced that he did reel in my concerns but at least I did feel that I was able to reinforce the points made in the letter. The Canucks need a published Code of Conduct for their Facebook page. That Code of Conduct needs to be based in the Human Rights Code of BC. They need then to actively monitor

the postings and delete any that violate the BC Human Rights Code and any that incite violence. Period. Full stop. That's it.
Subsequent to my conversation with Kevin K.the Canucks did conduct a survey on their Facebook page about how people felt about their use of Facebook during the season. Many many people replied that they felt that the Canucks needed to take a more active role in managing and moderating the page. After that things improved for a while and it was clear that the delete button was being hit more actively in particular around gender biased and racist commentary, not so much around the inciting violence comments though. I thought to myself "See one person can make a difference!" until last weekend over which time racists comment were allowed to stand for 72 hours. They were removed after I called Kevin K again. (He had provided with his private line. The implied but not spoken reason was "Don't be writing any more letters to Mike Gillis!") Once I had identified them they were removed.
Personally I still do not believe that the Canucks, in the person of Kevin K at least, have an in depth understanding of their role in moderating their social media. I would like to see as one recommendation from your report that somehow they gain that understanding and act apporpirtaely in the future.

Sincerely

s22

Herman, Justine SG:EX

From: s22
Sent: Wednesday, August 10, 2011 12:08 AM
To: PSSG PSD Riot Review SG:EX
Subject: Fwd: tear gas

I think the police did an awesome job the night of the riot in Vancouver. I am thankful that they had authority to use tear gas. If they had not had some way of effectively controlling the crowds, we could have ended up with bigger problems like they have in London right now.
It looks like the OR at St Pauls was only shut down for a short time, and no one was scheduled for surgery anyhow, so the timing was right. Should they do it again? Maybe in consultation with the hospital; but do not make a public announcement that they won't use it again so close to the hospital - someone could take advantage of that knowledge!
encouragement to all involved in keeping our people safe!

s22

Herman, Justine SG:EX

From: s22
Sent: Tuesday, August 9, 2011 3:28 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver riot

Were the police hands tied by City Hall politicians and staff? Is this why they failed to act proactively?

http://www.bbc.co.uk/news/world-europe-14462319

Why was the event coordinator not hired till two days before the riot? And how was this group qualified and how were they selected and by whom? What was their role and liability / accountability?

http://www.vancouversun.com/news/zone+site+manager+hired+days+before+Stanley+final+series/5228176/story.html

s22

Herman, Justine SG:EX

From: s22
Sent: Monday, August 8, 2011 1:39 PM
To: PSSG PSD Riot Review SG:EX
Subject: Feedback re: Vancouver Riot Review

Hello Vancouver Riot Review Board,

Thank you for this forum to speak about the riot. Here is some feedback regarding the following items:

Item 1) The foundational elements of the Vancouver Police Department/City plans for the event and the relationship of those plans to what transpired in the lead-up to and during the riots.

Item 2) The availability of liquor at public events and the contribution the availability made to the events that unfolded on June 15.

Item 3) A framework for how the City of Vancouver and the VPD work with the appropriate partners to optimize the safe, inclusive and enjoyable participation of the public in celebrations in the public spaces for which Vancouver is world-renowned.

Items 1 & 2)
a) VPD officers were understaffed & had no means to bring in extra help on a speedy, timely basis, that needs to change asap.
b) The riot plans must be enforced during public events.
c) Liquor & marijuana & other illegal substances must not be tolerated at public events & should be confiscated by the police
d) Signs encouraging detrimental behaviour or with negative-behavioural messages or negative-opinion messages, like signs saying "Riot 2011", or
"911 Conspiracy Fake", should not be allowed at public events & should be confiscated by police
e) Transit stations must be staffed with transit security to prevent fare-evaders from boarding - many of the unruly crowd were fare-evaders.
It is also a good way to screen for any persons with liquor or illegal substances & prevent them from boarding.

Reasons:
- With an adequate number of officers, the VPD must have the support & backing of the city management, Mayor, & city council, that VPD be civil but firm & proactive with the public & enforce liquor laws - no liquor consumed in public - and dump all liquor in public spaces, search crowds in public areas for liquor & dump it.
- Same goes for marijuana that must be confiscated and removed from the public areas.
- The liquor contributed to delinquent behaviour
- The marijuana contributed to a lackadaisical & weak-minded response from the rest of the crowd, when the rest of the crowd should have been the majority to reprimand or at least discourage & defuse any others in the crowd from following the behaviour of the hooligans.
- The Transit trains were a major way that many of the unruly crowd gained access to the downtown area, if those train stations were staffed with transit police, they could have stopped obvious fare-evaders & people carrying illegal substances.

s22 agrees, S.22 , & he & his security staff said it started getting ugly in Game 6, people were getting drunk & high & rowdy, but luckily things ended quietly, but it was luck & he said then, based on the behaviour of the crowd, that the public situation was deteriorating from game to game because the miscreants in the crowd were seeing that nothing was being enforced and those miscreants were pushing their advantage bit by bit at each subsequent game. He said after Game 6, that he hoped the city was prepared.

I blithely thought the police & the city had the 2010 riot plans fully in place and I probably was not a minority, probably alot of regular, decent folks trusted that everything was in place. Certainly the city businesses trusted in that.
- At Game 7, my husband said there were teenagers & young adults showing up & getting drunk & smoking up starting at noon, so by 2pm it was already clear that there were individuals in the crowd preparing to be ugly & there were not enough police to stop them. At 3pr S.22 I instructed his staff to take precautionary emergency measures and lock all the main doors as soon as S.22 had left the building, & be present at the main doors to allow staff out of the locked exits, and to be a visible discouragement to hooligans. This measure proved to be the right decision and S.22 had no damage despite being only 1 block away from the Post Office & CBC buildings.
He said, some hooligans even carried around signs all day that said, "Riot 2011" and "Conspiracy 911 Fake".
My opinion, and S.22 opinion, is that those signs were being paraded around for the sole reasons to put it into the minds of others in the crowd to be delinquent, or to tolerate such behaviour, and to intimidate law-abiding citizens into silence & hesitance to act positively.
.
Item 3)
- Please refer to Items 1 & 2, and,
- Anything that is a clear health hazard to the general public, should be banned from public events
- I ask that you strongly consider banning marijuana from any public events because it is a health hazard, not only detrimental to the smokers, but it also exposes children, the elderly, the health-compromised, and pregnant women to second-hand smoke, which is bad for their health.
Second-hand smoke, whether it is from cigarettes or from marijuana, contains toxins exhaled from people's bodies, exhaling is one of the means that biology provided for air-breathing creatures to use to get rid of waste from their bloodstream. Exhaled air clings to smoke the same way that pollutant particles cling to a fog, and when that smoke is lingering around an unprotected crowd that exposes the entire crowd to the toxins exhaled from the smokers' bodies. It has been proven in scientific studies that second-hand smoke is more toxic and dangerous than the smoke directly from the cigarette, and the reason why second-hand smoke is more toxic, is because of the waste exhaled from the person's body.
- A secondary reason for banning marijuana from public events is that it is a drug that destroys will-power. It leaves people relaxed and languid, but only because it takes away the person's willpower to care about feeling anything else and takes away the willpower to do anything.
This is only my opinion, but s22 and from years of observation I have noticed this in patients, & people in general. It is my opinion that, same as exposing an individual to it, having a crowd exposed to marijuana saps the willpower, mental fortitude, and moral fortitude of the crowd. It is sadly ironic that a crowd trying to support its home-team, removed one of their own most important means of supporting that team - because their spirits were subdued, pacified, and weakened by marijuana, so that when it came time to need assertiveness and strength of will from the crowd to encourage the team, those qualities were not only absent from the marijuana smokers, but also absent from those people in their vicinity who were subjected to their second-hand smoke.
If it were up to me, I would ban marijuana from all team-sporting events; it doesn't belong in an atmosphere that needs assertiveness and willpower. Marijuana has its place at concerts, music is meant to soothe the soul after all, but it doesn't belong in the bloodstream of fans at sporting events.

Thank you for listening to my opinion & those of S.22 We greatly appreciate it.

Yours truly,

s22

Herman, Justine SG:EX

From: Minister, SG SG:EX
Sent: Friday, August 5, 2011 1:51 PM
To: PSSG PSD Riot Review SG:EX
Subject: FW: vancouver riot review
Attachments: Win Big or Die.doc

Forwarded at the writer's request.

Thank you.

From: s22
Sent: Friday, August 5, 2011 9:50 AM
To: Minister, SG SG:EX
Subject: vancouver riot review

Hello; The email address I have from the newspaper for the government review of the Stanley Cup riot is incorrect. It was: psssg.gov.bc.ca/vancouverriotreview. Could you forward my submission to the right people? Thank you.

Attached please find my feedback.

s22

Win Big or Die

The Stanley Cup riot in local and global context

After months of hard work, a lot of excellent hockey, close games with plenty of wins, the Canucks lose the last one and they're gone. The CBC coverage showed a quick shot of some dejected Canucks, and we never see them again. It's all about the winners, each one celebrated, endless talk and victory replays.

Seems to me that the teams used to skate past each other and shake hands at the end of the game, acknowledging worthy opponents. If it happened, the coverage I saw didn't show it. This time it was win big or die.

Ours is a winner-take-all culture, especially these days. From a first-past-the-post electoral system to multi-million dollar executive compensation to Lotto Max, the consumer culture has been telling our kids that only a very few can make it big, and you have to fight, cheat, or get *really* lucky. The rest of us pay the freight, struggle to survive, and deal with the constant pressure for high-end consumption.

So here are the fans, identifying with the players to the point of wearing the favourite's jersey, flying flags, and committing other creative acts celebrating shared public emotion. Eight months of gradual build-up, eight weeks to fever pitch, maintained night and day, the talk of the town. Every newspaper headline pushing the hype, endless TV sports talk, political gamesmanship, even non-sports types get sucked in. Expecting victory.

The clock runs out; in a second it's over, and they're instant losers. They're invisible, uncelebrated. Where can that energy—sudden reversal of high expectation—where can that shock, go? Those young people refuse to die and disappear.

Personal is political

This situation resonates with their lives. These are students, workers, young parents, unemployed, on assistance, homeless, stressed by the rising cost of living, lower wages, fewer jobs. Exploited by a tax system enriching the wealthy; by public debt and tax creep.

Which emotions rise from the depths to which daily necessity suppresses them, to stimulate the limbic system, fry the frontal lobes? Powerlessness in the face of circumstance. Rage and fear of losing the competition of life, its *Extremes* today. The closing down of options.

The power rush of young hormones colliding with powerlessness. What trips the primal switch to mob? The sudden awareness, among a hundred thousand people, of the power in these vast numbers. Of the chance to strike back.

And the appearance of the appropriate target: the protectors of the System, the Borg. CBC coverage showed the crowd flowing toward the police when they appear like iron filings to a magnet. Inevitably, riot gear, tear gas, escalation.

They say it's the most violent sports riot we've had. Also the most violent hockey playoffs yet, many players injured. "You see three bodies carried out, you want more", says one normally non-violent fan. Yet the Canucks have been accused of lacking the killer instinct.

Cui bono?

Who benefits from hyping public emotion to the limit? The money men for sure, owners and investors, media, advertisers—global corporations. Trickle-down spin-offs include the BC Liquor Control Board's extra half million dollars in profit compared to last year at this time.

The gladiators make money, but they're exploited for it, driven to their physical, mental and emotional limits. The punishing game schedule, the cross-country travel, the pressure to win, the burden of fan emulation and public hype, tend to foment heavy competition, violent hockey. Then sudden death—a procedural abuse that heightens the emotional contrast between win and lose, adds to the stress of loss.

The people who make these manipulative decisions have a lot to answer for. It may be that this is just the evolution of cut-throat business-as-usual, of a kind with recent TV programs that hype and exploit emotions with win-big or lose-all games, or trade in human troubles. It may be only that the managers failed to foresee the consequences of these profit-oriented decisions. Vancouver City Council didn't foresee the crash and burn of their Fun City program either.

Global shock waves

But questions arise. Have global munitions corps done studies on how to foment warrior emotions among citizens? Seems likely. Violent video games and movies have prepared the ground. Sports are steadily getting more violent, more ubiquitous, taking up more of the public consciousness, distracting us, like war and foreign enemies, from the domestic issues. Is "The Harper Government" working c/overtly with his warmonger friends to hone our "killer instincts" in order to advance his military build-up and combat agenda? Seems not unlikely.

Add the global context to the local and the extremes of emotion make sense. Like all residents of the global village, these young people are living with world-wide recession, unprecedented economic meltdown; with the energy of war going viral world-wide—fomented by our own government. One hundred and fifty-seven young Canadians just like these fans have died for America's final attempt at maintaining dominance. Harper is sending trusting kids to war for an obsolete and dying empire, and his own violence.

Revolutions rage across the globe against the plundering of public resources by the IMF, the bailouts of Wall Street, and the rising price of food. Climate anomalies, eco-phobia, a devastated planet, give little hope of a livable future for themselves or their children. And now Fukishima.

Outcomes

"They can't get a democratic outcome from a supposedly democratic government", Dr. Paul Craig Roberts points out, talking about the riots in Greece, the bankruptcies in Europe, and predicting the same "financial terrorism" here.

> Dr. Roberts is a former US treasury official and former editor of the Financial Post, now author of *Supply-Side Revolution: How the Economy Was Lost.*
>
> (http://www.realecontv.com/videos/government-corruption/how-the-us-is-being-gutted-financially-.html)
>
> "We know that all the countries in Europe that got in trouble as a result of Wall Street and the fraudulent instruments are imposing the cost of adjustment on ordinary people, on poor people, on what remains of the middle class, on students. In England they raised tuition to bail out the bankers. In Greece they threw everybody out of work and cut their social benefits to rescue the bankers. The Irish government, busted by bailouts, confiscated and taxed part of the accumulated pensions of the Irish people....
>
> These are not democratic outcomes.... People wouldn't have voted for this.... The outcomes are always to punish the innocent and reward the guilty."

Young people have seen the media coverage; can dis-cover on the net the facts behind the propaganda. People are becoming aware, if only subliminally, that we're paying for the extravagances of the rich.

Our latest Stanley Cup riot, the public contrition and flagellation, the orgy of blame and political maneuvering—were it not for this pressure relief valve, all this energy might go into some form of real revolution. Voting would be a good start.

Not a chance that this could happen, but what if the closing ceremony had celebrated both teams, the great hockey they gave us; the fun we had sharing and gambling our emotions on the outcome of a game? A ceremony recognizing that the winners couldn't have done it without the losers. After all, what separates the two "classes"? A split second—of chance.

s22

Herman, Justine SG:EX

From: s22
Sent: Sunday, July 31, 2011 6:24 PM
To: PSSG PSD Riot Review SG:EX
Subject: Attention: Mr. Douglas Keefe & Mr John Furlong
Attachments: Response to Provincial Riot Review Team.pdf

As per direction from the Solicitor Generals office.

The attachment is for your review and hopefully will be incorporated into the review process.

Thank you.

2011 Stanley Cup Riot

Firstly, I would like to commend all those men and women who were put in harms way during the events that unfolded on June 15th in the downtown area of Vancouver. All those who participated to preserve and protect did an outstanding job considering the odds they were faced with.

It is quite clear that the planning and implementation of a plan to prevent and suppress what ocurred on June 15 fell far short of the expectations of the citizens and business owners of not only Vancouver but the province as a whole.

What is really needed is not another review but an official inquiry tasked with identifying who was responsible from both a civic and policing perspective, and holding those to account for their failure in not recognizing the obvious and escalating risk factors leading up to Game seven of the Stanley Cup.

These are just a few of the many questions that need to be asked of those responsible for the planning and implementation of the security strategy for the Stanley Cup.

- Was there any effort prior to the Stanley cup finals to implement a proactive intelligence strategy?

- Was there a plan carried out to covertly identify and extract those persons whose intentions were to participate and incite civil disobedience?

- Was there any request to the Attorney General to provide the police with special powers prior to the finals that would allow the police to detain and hold any person that the police had reasonable grounds to believe would engage in criminal activities that posed a risk to public safety & property? If this was not done then why not? (Just look to Ontario for the legal precedent during the G-20 in Toronto)

- What was the plan for the worst case scenario involving such a huge crowd or was there any?
- What was the exit strategy for such a large crowd in the event of a problem?

- Why were there so many officers wearing soft clothing and no protective head & face gear?

-Who made the decision, despite obvious indicators **prior** to Game 7, not to close the Live Zone and outdoor broadcast of the game?
- Why was there a failure to implement and limit the hours of liquor consumption in licenced establishments?

-What resources were requested by the Police Department from the City of Vancouver and partner agencies?

- Why was there such a lack of a "show of force" of properly equipped manpower to

respond in a swift manner to prevent the spread of vandalism, arson and assaults?

Whose decision was it to "Hold Ground" and allow the hooligans to escalate their activities and Why?

Why were the incoming Sky Trains and Transit not shut down into the City when it was clear before the game was over that matters of civil unrest were ramping up. There should have been an emergency statement released by the Police via all media outlets that the Downtown area was being temporarily closed. Including those bridges that lead directly into the areas affected.

The comments coming from the VPD were, to say the least, a bit disappointing . To make such a ridiculous comment prior to the riot that *"this is not 1994,"* and then a "post riot" comment that the *"situation was under control in 3 hours as compared to 6 hours in 1994",* (even though there was more damage in 2011). Are we as citizens suppose to be proud of this fact?

Question: As much as the protection of life is paramount, at what point does the protection of property and the potential for increased destruction by vandalism and fire become a priority? From what I heard coming from the VPD it was clear that the city could pretty much burn to the ground as long as no one was killed or injured.

Why did those in the police command structure fail to recognize that people were already being beaten and put in harms way, not to mention the car fires that could have exploded causing serious injury or death to those nearby.

Fortunately there were no fires ignited inside several retail outlets such as the Hudsons Bay and Sears. If there had been the outcome could have been devastating not to mention the risk to public safety.

To think that Vancouver and the supporting metro area has grown up to become a mature and responsible community and is immune from such incidents of civil unrest is not being realistic.

Lets call it like it is. It is time to ask the tough questions of those directly responsible for their decision making process and hold those into account for their failure to implement what was clearly a flawed security strategy.

The Stanley Cup festivities can not be compared to the Winter Olympics which attracted primarily law abiding visitors from around the world. There were also several years of planning into the security which is required for hosting such a world event.

This is not a question about the failure of the the Vancouver Police Department or the City of Vancouver, but the failure of its leadership in taking the necessary steps to ensure that any attempts at civil unrest could be prevented and quickly suppressed.

Those who failed in this regard should be forced to resign.

Herman, Justine SG:EX

From: s22
Sent: Sunday, July 31, 2011 12:39 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot

Importance: High

The night of the riot I attended Game 7 of the Stanley Cup Playoffs with my son.

Prior to the game I parked at the Pacific Centre and joined my son where we attempted to walk down Georgia to Roger Area but were prevented doing so to the large number of police officers who had closed down the street for the public viewing area & the Large TV Screen.

When the lack luster game ended and the Stanley Cup was awarded to Boston we left Rogers Area and walked along the viaduct and then straight up Georgia to the Pacific Centre.

During the walk we saw Two Traffic Officers at the end of the Viaduct.

1. **We did not see one police officer before I reached the Pacific Centre. WHY NOT?**

   Where did all the officers go I saw before the game?

2. **We had to step over a fire hose crossing Georgia by the Post Office. Near the car of fire. Where did the Firemen go?**

   If the Crowd was hassling the Firemen why did the Fireman just not turn those hoses on the Crowd? Not directly but give them all a shower. I doubt soaking wet people would really want to have caused all the trouble they did.

I realize there might be being a reason # 2 did not occur but I would really like the Commission/Enquiry to get an answer to # 1

Respectfully submitted,

s22

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 30, 2011 6:35 PM
To: PSSG PSD Riot Review SG:EX
Subject: Stanley Cup riot
Attachments: S.22

British Columbians are disgusted by the behavior of the people that caused thousands of dollars damage to public property in Vancouver. Here are my suggested for future events and actions to deal with British Columbia's "black eye":

1. Bring in the army reserve as well as the police and volunteer police reserves for an event of this size.

2. Make those responsible for causing the damage pay equally into a fund that is set up to cover damages.

3. The Canuck and Rogers Center organizations should contribute to a fund that invites back those Boston fans beat up in and outside the Rogers Center. These fans should get a free trip to Vancouver. The same should be done for all members of the Boston Bruins.

4. I hope the Provincial Government wrote a letter of public apology to the citizens of Boston. This letter should have appeared in the Boston Herald and other news media including local radio and TV. If it was not done, please do it.

5. BC Government should have a PR person appear on radio and TV in the Boston area discussing the event, getting Bostons' citizens feedback, and offering sincere apologies on behalf of British Columbians.

s22

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 30, 2011 10:01 AM
To: PSSG PSD Riot Review SG:EX
Subject: Comments to Vancouver Riot Review after Stanley Cup Hockey Game

Vancouver Riot Review Committee

Here are some of my comments.

1. s22 TOURIST: This insight was given to me from tourists, s22

. Before they left, they said, they heard that there would be a riot no matter if the Vancouver Canucks won or lost. They wanted to discuss what happened to Vancouver and the riot after the Stanley Cup hockey game. During our disucussion we spoke of security and damage. To him, it sounded like we needed more police officers. said that in S.22 S.22 the population is 4.5 million and they have 11,000 police officers.

2. COMMENTS I HEARD in comments from strangers around downtown:
- I heard that Canada Line staff were asked to vacate for their safety due to large crowds.
- I heard that crowds were so large that police and security could no longer check bags for drinks.
- I heard that people were crowded like sardines on Georgia Street.
- I heard that violence started among crowds on Georgia Street before game ended.
- I heard that fences on Georgia Street had to be removed to allow space for more crowds.
- I heard that professional looters came from eastern Canada all prepared with breaking equipment and masks to insite crowds.

3. MY OBSERVATIONS AT LUNCHTIME on June 15th, 2011 -- day of GAME 7:
- At lunchtime, I walked from work S.22 along Georgia Street to use the Main Central Library.
- The seating outside CBC was almost full at lunchtime.
- There were lineups to get into the pub next to the Library.
- Many people were already seated on raised area at Post Office by parking along Georgia Street.
- Hudson's Bay store had blocked entry into its doors along Georgia Street with long tables and were selling Canucks T-shirts.
- Hudson's Bay staff setting up Canucks T-shirts at Georgia Street sidewalk entrances looked nervous at noon.

4. MY OBSERVATIONS AT 4:00 PM on June 15th, 2011 -- day of GAME 7:
- There was a lot of people and noise on the streets with yelling, horns, pedestrians, and waving.
- People were lining up to get into pubs all over the downtown area.

5. COMMENTS FROM A WEST VANCOUVER BUS DRIVER during the day before the game started.
- She said that lots of young people on the Queens bus route were crowding onto the bus and were already drunk early afternoon when they got onto the bus, and they continued to drink on the bus and left a lot of litter.
- She said that hundreds of young people were arriving in Horseshoe Bay on every ferry throughout the day from Vancouver Island.
- She said that young people had been drinking before they arrived downtown because they heard that liquor stores would be closing early.

I was totally shocked and saddened that my city and favorite areas were destroyed.

I hope this helps.

s22

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 29, 2011 6:15 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Stanley Cup Riot

To Whom It May Concern:

I was downtown watching the hockey game on the big screen on the night of the Stanley Cup Riot.(Georgia Street) I had also been downtown on previous nights to watch the game on the big screen. I live in S.22 and took the SeaBus and the Canada Line to Granville and Georgia. On the night of the riot, you could tell that things were going to be different. There were huge numbers of people waiting to get on the SeaBus – way more than on previous nights. I did not observe any one drinking on the SeaBus, but there were lots of young people with backpacks etc. People seemed pretty pumped up about the game with lots of chanting Go Canucks Go etc. When I arrived at Georgia Street there were already large numbers of people getting ready to watch the game. I noticed a lot of young males openly drinking alcohol and smoking marijuana. There were less people with children than on previous game nights. It didn't seem like a family friendly event. I also observed males vomiting on the sidewalk and being highly intoxicated. You could tell that many of the young people downtown had been drinking for many hours as they were already intoxicated. As the game progressed I noticed that many young people in the crowd were more interested drinking than watching the game on the screen. I didn't see as many police officers going through the crowd like I saw on previous nights, but at this point the crowd was pretty well behaved excepted for the drinking and marijuana smoking. I didn't get the feeling at this point that there was going to be civil unrest. When the 3rd period started I left and headed home.

I was really shocked when I got home and heard what was happening downtown – I really didn't expect it. I was happy that the city provided the screens to allow people to watch the game it was a good idea. I was downtown during the Olympics and had a good time. I also had a good time watching the hockey games too.

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 29, 2011 5:38 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riots and Societal Leadership
Attachments: Vancouver Stanley Cup Violence.pdf

Hey there,

I wrote this piece that I'd like to submit for the review. My thesis is that there was a lack of societal leadership amongst participants. Bolstering societal leadership would have counteracted and provided the necessary prevention of the incident.

Thank you and have a great long weekend.

Regards,

s22

A seemingly unsolvable phenomenon is the occurrence of violence in professional sports. Be it Andres Escobar murdered for a soccer ball deflecting off of him into his own net in Columbia in 1994 (Wikipedia) or rioting in the streets in Montreal after a hockey playoff victory in 2010 (CBC, 2010), horrific headlines still seem to keep surfacing. Both Canada – one of the wealthiest and peaceful democracies in the world – and Vancouver – acclaimed as one of the most livable cities in the world (Economist, 1998) - suffered major reputational blows due to a recent sports riot. On June 15, 2011, the Vancouver Canucks suffered a ruthless defeat in Game 7 of the Stanley Cup finals in their hometown. Until that point, the overall playoff experience could be characterized as exciting, communal, and inspiring in its entirety, at least until the minutes after the game ended. From the hundreds of thousands of hockey fans who flocked to downtown Vancouver to cheer on their favorite team, thousands degenerated to violence with the unhappy news. The fiery anger among rioters led to police cars being set ablaze, windows smashed, overturned cars, nearby stores looted, fist fights galore and an active riot police response (CBC, 2011). Concurrently, the majority of Canadians and Vancouverites watched in shame and disbelief.

This situation begs the question, "How can such violence and civil unrest be reconciled in Vancouver - a globally renowned livable city - when their playoff culture was that of excitement, community and inspiration? Where was the breakdown?"

For the minority of Vancourites who actively rioted (estimated to be in the thousands), there was an obvious lack of personal ethic and genuine leadership. Going further, there was a personal and societal escape from both Character and Conviction. Absent of these two characteristics, real societal leadership is not possible and therefore may point us to the heart of the unforgettable societal breakdown on that evening in Vancouver.

Starting with Character, each individual has an elegant and unique one from one another. In most ways, one's Character can be exuded from how they satisfy their basic human needs of: subsistence, protection, affection, understanding, participation, idleness, creation, identity, freedom and transcendence (Max Neef, 1991). However, to be a Societal Leader, ethic must underlie one's Character. Societally, ethics can be reduced to values stated the Canadian Constitution and upheld in the Canadian legal system. Individually, Canadian citizens can at a minimum be assumed to share these values. But respecting Canadian law is simply an ethical minimum. At LeadWell Initiative, our belief is that personal ethic extends far beyond the law and into living lives of compassion for our self's, one another, and future generations. In Vancouver's context, to resort to such violence and criminality slams a massive wedge between rioters' actions and personal, as well as national, Character at a very basic ethical level. This isn't to imply that criminals are absent from Canadian society. In this instance however, there was abnormally high rate of criminality amongst rioters who may not have been offenders otherwise; a temporary, and inexcusable escape from Character.

As these events are unfolding, why aren't the perpetrators asking, if "their actions are really being true to who they are?" Perhaps in the mob mentality rioters become drunk with celebrated, violent disobedience. Though the answer is not definitive, we will have a clear picture as justice is served to the violent rioters. As they see themselves indicted for criminal charges, they will quickly relent for not asking this very basic question along with those who have already publicly apologized for their actions (e.g. S.22); those that aren't inherently criminal, that is. And the investigation continues to identify the rioters. Concurrent with a police investigation and provincial inquiry, embarrassed social media users (Facebook and Tumblr) are eliciting pictures and identifications of rioters in action and forwarding them to police. Other folks immediately tried to dispel the tarnish

given to their city by gathering a volunteer base to help cleanup the carnage in subsequent days. All are noble acts, indeed.

For a rioter act in discord to their Character portrays a void in Conviction. Steadfastness in upholding morals and personal values is a tough bond to break for a societal leader who is in tune with their personal Conviction. In the case of Vancouver rioters, something weakened this bond. Was it the mob mentality? Was it a terrible upset from the result of the game without any outlets for grieving? Or perhaps, it was just a lack of having Conviction in the first place. Regardless, the Conviction of a Societal Leader to lead towards a better future was invisible amongst the rioters that evening.

As frustrating and shameful as Vancouver appeared that night, contrary to most media headlines, not all was negative. As previously mentioned, social media users and volunteers united to remind the world that this was only the act of a few bad apples. In fact, the Globe and Mail put a call out to identify a Good Samaritan who, in the heat of the dismay, actually dissolved a gang's efforts to break into and loot Holt Renfrew. Inside the arena, Vancouver fans gave the Boston Bruin's goalie, Tim Thomas, a standing ovation after receiving the Conn Smythe Trophy as playoff MVP.

However, at the end of the day, we are faced with the need to teach a lesson of Character and Conviction to the perpetrators; a lesson of societal leadership. It could equally be argued that in the heat of the moment we were short of societal leaders to effectively decelerate the violent actions of a few. But solving hooliganism is a very difficult endeavor to say the least. There is hope however, when equipped with a compass of Societal Leadership - in respect to Competence, Character, Conviction, and Courage. Use it. Talk about it. Exemplify it. These ideals model that which was lacking and desperately needed on June 15th in Vancouver and for all sports gatherings in the future.

Herman, Justine SG:EX

From: s22
Sent: Friday, July 29, 2011 1:26 PM
To: PSSG PSD Riot Review SG:EX
Subject: The Vancouver 2011 hockey riot

I don't know if this is what you want, but I got something to say, so here it is.

I am writing this letter express my disgust with the Vancouver 2011 hockey riots, to discuss the police response, to let you know what I believe should be the consequences for those involved and how I believe we can prevent a similar incident in the future.

The participants of the Vancouver 2011 hockey riots fall roughly into 3 categories. The first group, made up of wannabe anarchists came armed with Molotov cocktails, masks and tools with the intention of destroying the peace of our city; they were the ignition point and without them the riot would never have started. I believe this group to be made up of no more than 100 to 150 people. The second group are those drunken idiots who egged on the crowd and posed for pictures on top of burned out cars. They were the fuel for the initial spark, without them, the police would have been able to quickly isolate and arrest the first group. The third, and by far the largest group, are those who simply stayed after the riot act was read; this group aided the first two by providing them a place to hide.

The level of professionalism displayed by the VPD during the riot, is a shining example to police forces around the world. They stepped into a maelstrom of chaos vastly outnumbered by drunken goons and delinquents and restored the peace in only 3 hours. However, we cannot expect them to be able to prevent another riot if we as a society do not enforce the riot act. This is the riot act as it was read "Her Majesty the Queen charges and commands all persons being assembled immediately to disperse and peaceably to depart to their habitations or to their lawful business on the pain of being guilty of an offense for which, on conviction, they may be sentenced to imprisonment for life. God Save the Queen." This is a powerful piece of legislation, if we enforce it.

I wish to see the following consequences for those involved. The instigators should receive 10 years for the five worst instigators, such as the pudgy goon in the white shirt who punched a firefighter in the face. Give five years for the those 20 or so who broke windows and started fires, and 1 year to the 100 or so guilty of lesser offenses such as mischief. I realize that a long prison sentence is a sure way to ruin someone's life, but these people held a city of 600,000 hostage for 3 hours; they shamed a province and nation and examples must be made. I believe that the total cast of incarceration could be kept as low as $25 million (250 total years served at $100,00 a year). For the second group, I would like to see five years with an electronic monitoring device (at a cost to be paid by the

criminal http://www.cga.ct.gov/2007/rpt/2007-R-0096.htm), to enforce a strict 8pm to 5am curfew, ban on attendance to major public events (the symphony of fire, concerts, etc.), or entering a liquor store or drinking establishment. In addition, these individuals should be given 2000 hours of community service to be served over five years for an average of eight hours a week. These people have proven that they don't know how to party and owe a debt to their community. For the third group, I would like to see two years with with a electronic monitoring system with the same restrictions listed above and 200 hours of community service or four hours a week for one year. For those in the third group who can prove they helped with the next day's clean-up, charges should be dropped. For those who turn themselves in and show remorse, the duration of all sentences should be halved. If we follow these or similar recommendations I believe future hooligans will think twice before threatening the peace and that the reading of the riot act will go far in quelling any violence.

Thank you for your time,

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 29, 2011 12:17 PM
To: PSSG PSD Riot Review SG:EX
Subject: my comments on the recent Stanley Cup riots
Attachments: stanley cup.pdf; ATT00001.txt

July 27, 2011

Hello,

Thank you for taking the time to gather input from the community about the Stanley Cup Riots.

I was saddened, but not surprised by the recent Stanley Cup Riots. Having grown up in the Greater Vancouver area, I have seen this reckless and public behaviour of young adults (usually young men) time and time again in our city.

Here are a few examples of the similar situations from my own recollection:

- My own high school graduation (s22 in which the grad ceremonies were cancelled (deferred until the fall after graduation) because, among other things, the students recklessly damaged property s22

- The cancellation of the Sea Festival

- The cancellation of the White Rock Sandcastle competition

I know many of the individuals involved in these activities have grown up into responsible adults and others have not. I truly believe that the adults and youth involved in the riots are products of the communities they grow up in and, as a community, we keep raising generation after generation of young people who see this kind of destruction as an acceptable "rite of passage".

Although it will take a significant amount time, resources and effort and involve many people and organizations, I feel that we need to look at how we design our communities and how we are able to make connections with others. We cannot continue to create communities in which people feel they are isolated and anonymous with no accountability to others in the community.

This is particularly important for those in a vulnerable time of their life, such as new parents, adolescents, people who are ill, people who cannot find work, people who cannot afford housing, people who are new to the city or the country. We need to ensure that an accountability to our city and to each other is built into the fabric of our community.

We need to feel proud of ourselves, our neighbours and our community.

Can the mandate for decision makers in Greater Vancouver be to only approve projects, developments and initiatives that are set up to help people build connections? Can local businesses and schools reach out to each other to build personal connections (not just ask for money for school fundraising nor just to drum up business).

This certainly involves the Vancouver Police Department but also involves city planners, builders and developers, the school system (across districts) and almost every organization, public and private that is privileged enough to operate in this beautiful city.

At a very personal level, I believe each and every one of us in the community make decisions every day about how we treat our neighbours and others in the community. If we ignore our neighbours or write young kids off as troublemakers, we end up creating youth and young adults who are jaded, uncaring, irresponsible, and cannot see past the next party on Saturday night. Then we leave the Vancouver Police Department to mop up the mess for all of us and take the heat for the outcome.

s22

Herman, Justine SG:EX

From: s22
Sent: Tuesday, July 26, 2011 12:23 PM
To: PSSG PSD Riot Review SG:EX
Subject: further comment re. riot

Dear Riot Review Board,

With regards to the submission below which I submitted to this forum a week or so previously, I wish to add the following comment lest the initial comment, below, be misconstrued or otherwise misrepresented.

Of course, not *all* blame for the recent riot should be laid on those in power. But, half of the blame *should* be laid on those in power including premier, mayor, councillors and all other politicians in power in B.C.

Yes, the rioters who broke the laws during the riot had the choice and chose to break our laws. However, during the aftermath, I felt that not enough blame was taken by those in power, and my letter below was written to emphasize that point. Our city administrators, councillors, politicians, mayor, and civic-minded persons have, it is hoped, learned from this recent riot; learned to recognize riot symptoms and learned how to prevent such symptoms from developing ever again. Let us hope our leaders and city administrators see the wisdom in future in hiring a geographer to help them avoid such riot and emergency situations, and thus avoid this 'false economy' they were victims of during the recent riot. If they had spent, say, $60,000 for a year of geographical advice from a professional geographer, they would have saved Vancouver the tens of millions of dollars which the riot cost the city, and they would now have a far more world-popular and nationally-popular city into the bargain.

s22

previous email submission follows, below:

s22

The 2011 Vancouver Stanley Cup Riot was caused by responsible bodies such as politicians, city councillors, and the mayor, who all did nothing to prevent the riot from eventuating even when the signs of potential rioting were quite obvious. I believe that there are several factors which, had the city administrators prevented them, would have prevented the riot. These factors are:

1. *Allowing crowds to form in public places in Vancouver City during the final game while knowing that in 1994, such allowances precipitated a riot.*
2. *Providing large public viewing screens in public places, which encouraged crowds to form in public places, and created ideal riot conditions.*
3. *Not providing sufficient police staff to subdue the riot and to prevent extensive property and personal damage.*
4. *Allowing alcohol to be consumed in public places just prior to the riot..*
5. *Allowing the media to repeatedly, up to 60 times per day during the three weeks leading up to this year's riot, remind people, in a lighthearted if not humorous manner and tone it must be noted, that when these same*

conditions occurred during 1994, a riot followed. By the power of this association, repeated over and over, day after day, for three weeks before this year's final Stanley Cup hockey game, the media brainwashed their patrons with the notion that the riot in 1994 was a run-of-the mill and expected event, and thus prepared all British Columbians for another riot. Which indeed certainly happened, and fuelled the same media with prime news sensation for the weeks following the riot.

To cap it all off, after the riot, Christie Clarke among others who should have known far better, gave passionate vindictive speeches about tracking down those responsible for the riot and punishing them severely. In fact, clearly Christie and others in high places were the ones most responsible for the riot. If you give boxes of matches to young children and tell them lightheartedly "now, don't play with the matches or you could burn something" and then leave those children to their own devices, they will, as you know, eventually play with the matches and likely set things alight. And then, who is mostly to blame? The young children, or the adults who gave them the matches?

And, who is really to blame for this recent Vancouver riot? The drunk impulsive youth, or the well-educated city administrators who allowed the riot conditions to blatantly evolve and explode, even with the example of the 1994 Riot to guide them?

With the tens of millions of dollars spent for repairs to Vancouver after this recent riot, we could have taken many homeless people off of Vancouver's streets and housed them permanently, thus aiding tourism and our national pride, rather than allowing the riot to repel tourists and disgust us Canadians.

Our leaders are mostly to blame, you must agree. I hope our leaders in Vancouver, and in all Canadian cities certainly and properly heed riot history, and do not allow riot conditions to evolve anywhere in Canada ever again. And please do not parry that people's rights to freedom and to assemble would be threatened. These people have proved repeatedly how little they value such privileges and rights.

I suggest that our ever-enlarging Canadian cities begin now to employ competent geographers/sociologists to foresee and prevent emergency situations from developing. This surely stands to reason.

Thank you.

s22

Herman, Justine SG:EX

From: s22
Sent: Tuesday, July 26, 2011 9:27 AM
To: PSSG PSD Riot Review SG:EX
Subject: Comments on Riot Review

Dear Reviewers,

The 4 focal points of the review look very appropriate and I sincerely hope this is last riot we ever see in Vancouver because I am deeply disturbed not only by the Vancouver riot with its unnecessary physical injury and destruction but I am even more disturbed by Mayor Robertson saying that he was not going to be deterred from more big street parties by a small number of people intent on criminal activity. And I am most disturbed by Police Chief Jim Chu saying there was no way to stop people with the intent to wreak havoc and destruction. In those comments right after the riots, I saw no sense of responsibility taken by Mayor Robertson and Police Chief Chu for the riots of June 15, 2011. I believe it is their jobs to ensure law abiding citizens the right to safety in our beautiful city of Vancouver..

They say if things are done same way, not to expect different results. So if as the city of Vancouver we keep herding 100,000+ highly emotional, alcohol-fueled people unto packed downtown streets, can we expect anything different than the creation of more herd mentality riots? The loss of the Stanley Cup in 1994 fueled a riot in downtown Vancouver streets and now on the evening of June 15, 2011 history had repeated itself even more profoundly.

Why didn't the authorities learn from the findings of the riot report conducted in 1994?

Why didn't the authorities learn from the practices of other cities that have changed their MO after riots in their hometowns?

Why were people able to get away with selling alcohol in the downtown streets on June 15, 2011?

Why were monitors set up to draw crowds without the same level of policing as the Olympics?

These questions need to be answered.

The Vancouver Police had said on the afternoon of June 15 on CBC that they were ready for anything, could control anything and that they would make sure the hockey fans would just have a good time and they would keep the crowds safe. But they didn't because they couldn't. There are no guarantees that things would be different for the next big street bash. In fact, we could get another street bash. And the only difference could be the magnitude set by the precedence of this latest street bashing. I want an assurance that this insanity will not erupt again in our streets. I want to feel safe in my hometown. I want to know there is respect for people, property and civil order in my hometown. I want to know this wanton destruction won't happen again.

So far, I haven't seen our Mayor or Police Chief standing up and proclaiming that this will not happen again. In fact, PC Chu didn't even attend the city hall post riot meeting. Suzanne Anton said that council was not included in the planning of the event. I want to know that we have responsible government. I don't know that.

Please respond to this email by telling me where I will be able to access the public results of this riot review as well as all the expenses that have been and will be incurred because of this unnecessary riot madness.

Thank you for reading and responding to this email.

Sincerely,

s22

Herman, Justine SG:EX

From: s22
Sent: Monday, July 25, 2011 11:27 AM
To: PSSG PSD Riot Review SG:EX
Subject: Independent review

Please find a few of the questions I would like to see addressed and answered during the review of the Vancouver Riot.

http://www.pssg.gov.bc.ca/vancouverriotreview

Why did the police take so long to respond and rescue works trapped by the riot? London drugs timeline.

What instructions were given to the police by whom and when on the night of the riot and in the days before the riot as to what action they were to take should problems arise?

Why did the police wait to respond and call in help? Who gave the orders and was there any political interference?

Why did the police board not discuss policing for game 7 during their meeting that day? Who sets the agenda for those meetings?

Why did the mayor say the police chief would not provide him numbers of officers when it states as his role as Head of the Police board and in the boards charter say that he must be provided this information?

What role did the City manager play leading up to the riot and during the riot and did she interfere or attempt to interfere in any actions taken by police or others?

When council members say they tried to reach the mayor earlier in the evening about their concerns on what was looking like problems why did the mayor not respond?

Why were the guidelines and recommendations from the 1994 riot not followed? Were they even read and or reviewed by the police, mayor and city staff?

Why did they say they were not expecting trouble when there was a website talking about a riot weeks before?

There were hundreds of tweets talking about a riot the day of game 7. Why were the police not aware?

Why when there were hundreds of inebriated fans boarding skytrain heading to Vancouver did they not start preparations and why were these people with more liquor allowed to head downtown.

Why did they stop outbound skytrain and seabus service instead of only inbound?

Why was there poor coordination of police arriving from outside the area? And why wasn't equipment available?

Why was the crowd dispersal equipment bought for the Olympics not available for deployment? And who decided that?

Who decided the budget for crowd control? What were the original police requests and was this overturned and if so by whom? When the crowds grew as the series progressed were additional dollars requested and if so were they approved or denied and if denied who denied them?

Why are all the question the public is sending the review not made public?

Why is this review not more transparent and public?

s22

Herman, Justine SG:EX

From: s22
Sent: Monday, July 25, 2011 10:03 AM
To: PSSG PSD Riot Review SG:EX
Subject: Another suggestion on using laughter as a preventative measure with large crowds

Hello again Review Team,

I emailed this message (below) to you a few days ago. While talking to a friend about it, she made the suggestion that videos of laughing babies would also bring smiles and laughs to peoples faces and help them feel good. I truly believe that there would be a lot more violence in the world if babies were not able to entertain us with their laughter.

Yours sincerely,
s22

Hello Review Team,
In my opinion, it all comes down to respect and somehow this has to be conveyed to crowds in a non-judgmental way.
Let's get creative with laughter! Put laughter messages using comedians (who can laugh for no reason or close to no reason) on the large screens before a feed is to be shown to remind people to look after each other. Keep interspersing them with commercials so people will constantly be reminded to stay happy!!! Laughter is what the Dalai Lama uses at his appearances. Except for the government of China he delights everyone with his joy.
Laughter is a universal language that is **inborn** in us and is proving to be a global healer through the Laughter Yoga movement founded by Dr. Madan Kataria. Here is the link to the web site: www.laughteryoga.org.
I'm sure Laughter Yoga Leaders and Teachers would be thrilled to help the crowds laugh!
Yours sincerely,
s22

Herman, Justine SG:EX

From: s22
Sent: Sunday, July 24, 2011 8:40 AM
To: PSSG PSD Riot Review SG:EX
Subject: more comments re riot

1. Hello,

2. s22 a Laughter Yoga Leader, suggested to you that bringing 'laughter' to the downtown crowds would help keep everyone in a jovial and law-abiding mood. I totally agree with her…being proactive is the preferred way. Many of you have seen these videos of babies laughing, and if you're somewhat like me, you know how infectious their laughter is. My suggestion is to show these early in the day of celebration, at commercial time ….in fact any time at all! Enjoy ☺

3. Love, Light and Laughter!

4. S.22

Hysterical **bubbles**! (original) - **laughing baby - YouTube**

www.**youtube**.com/watch?v=gnagemulucw1 min - 7 Apr 2011 - Uploaded by Jess0rT
Added to queue **Laughing Baby** Vader (Hysterical **Bubbles** Officia...by **...** The **dog** might have been doing so their expense. **...**

baby **laughing** - YouTube

www.youtube.com/watch?v=UjXi6X-moxE2 min - 4 Nov 2006 - Uploaded by kaihongc
Loading... Alert icon. You need Adobe Flash Player to watch this **video**. **....** Added to queue Baby Smile, Baby **Laughing**, **Laughing Babies**, **...**

1.

Quadruplet **Babies Laughing** - YouTube

www.youtube.com/watch?v=CQo2FJPLeQk1 min - 31 Jan 2009 - Uploaded by 3londiegirl
Added to queue Talking Twin **Babies** - PART 2 - OFFICIAL **VIDEO**by jayrandall22011 27808819 views · Thum BABY **LAUGHING**by **...**

1.

Laughing Baby Ripping Paper - YouTube

www.youtube.com/watch?v=cXXm696UbKY1 min - 4 Jan 2007 - Uploaded by gsager1234
Nine-month old Ethan falling down from **laughing** too hard while ripping paper. **...** You need Adobe Flash Playe watch this **video ...**

1.

Baby **Laughing** Hysterically at Ripping Paper (Original) - YouTube

www.youtube.com/watch?v=RP4abiHdQpc2 min - 24 Jan 2011 - Uploaded by BruBearBaby
Check out the other "Baby **Laughing** Hysterically" **videos** o. **...** I know a lot more cute **babies** then that, and th far way cuter then **...**

1. Top 5 Baby **Laughing Videos**
www.work-at-home-forum.com/.../top-5-baby-**laughing**-**videos**-997... - Cached
7 posts - 4 authors - Last post: 29 Aug 2008
Here s a list of top 5 **videos** of **laughing babies**. Absolutely hilarious My favorite! A compilation of best laughs...

Get more discussion results

2. 10 Adorably Hilarious **Laughing** Baby **Videos** - SocialTimes.com
socialtimes.com/**laughing**-baby-**videos**_b42121
17 Mar 2011 – Watch 10 of our favorite adorable **laughing babies** after the jump. **...** This **video** of a baby **laughing** at ripping paper has really taken off **...**

1.

I slept and dreamt that life was joy.
I awoke and saw that life was service.
I acted and behold service was joy.
Rabinranath Tagore (1861 - 1941)

Herman, Justine SG:EX

From: s22
Sent: Thursday, July 21, 2011 7:24 PM
To: PSSG PSD Riot Review SG:EX
Subject: Crowd Control????

S.22 . I have worked at hundreds of festivals and sporting events that drew masses. While I didn't attend the public viewing of the Stanley Cup, I was in the arena the day of the riot. What I saw on tv in the days leading up to the final game shocked me in regards to crowd control.
Or rather I should say, the lack of crowd control. Whenever you put on an event of that magnitude, it is important to control the placement and flow of the crowd. The tv images showed a crowd just jammed together with no planning except to have lots of people. If you ever watch the coverage of New Year's Eve in Times square you will notice the crowd is seperated into various blocks. The key is that the police and other authorities like ambulance service and fire fighters can access different areas if needed. The MAIN key is that the authorities are always in at least limited control of a large crowd. I was in New Orleans on New Years a few years back and noticed that they controlled every intersection. This was done mostly with a police presence inside the crowd by putting several officers at every intersection. They could interact with other officers in controlling the crowd and spotting and removing troublemakers. If someone caused trouble they could not escape by just running down the street as there would be officers at the next intersection waiting on them. Also, every few blocks, they would set up a command post of sorts in the middle of the intersection. They did this by barricading an open area in the middle of the intersection with what is referred to as bicycle rack barricade (obviously not real bike racks). This gave them a place to hold troublemakers, treat injured people, and gave the revelers a sense that there was control. They also placed a couple of mounted officers at each open area. This allowed the officers on horseback to see down the street a ways. You can't have a sense of control by standing on the perimeter and watching and waiting. You must be proactive.
The one image that stuck in my mind was of the first trash can being set afire in front of the post office building.
If this fire had been put out immediately, it would have done a lot in sending the message that vandalism would not be tolerated. While I understand the fire department couldn't access the area, there is no excuse for the police not going in IMMEDIATELY and putting the fire out. Yeah, I know fighting fires is not their job, PUBLIC SAFETY IS !!! I do not blame the officers on foot, but whoever was responsible (police command, the mayor's office, or CBC) didn't seem to have any plan at all, except to hope nothing bad happened.
The elephant in the room is the naive thought that a riot wasn't going to occur. Almost everyone I have talked to has responded with "a riot would have occurred whether we won or lost". Funny how our city leadership didn't have a clue.
And any large event where alcohol is involved is a recipe for trouble. The whole silly mess could have been avoided by a strict "no alcohol" policy. It is not necessary to let people drink in public for them to enjoy themselves. I know this would have caused a lot of whining, but in the end the outcome would have been much better.

Herman, Justine SG:EX

From: s22
Sent: Thursday, July 21, 2011 6:55 PM
To: PSSG PSD Riot Review SG:EX
Subject: Important: Email Comments to Official Vancouver Riot Reviewers
Attachments: Canucks lost, fans lost more.docx

We all have an opportunity as citizens to comment to the official Riot Reviewers.
How to comment is simply explained in the website cited in this email.
The deadline for submission is August 12 in order to receive consideration by the review team.

http://www.pssg.gov.bc.ca/vancouverriotreview/

Canucks Lost, Fans Lost More

No doubt it was a devastating loss for the Canucks and its loyal Vancouver fans after waiting for decades to get a Stanley Cup Championship. However, before even the game ended, trouble was already stirring in front of the gigantic TV screen broadcasting the inevitable loss to the Boston Bruins. It wasn't long before garbage bins were burnt, followed by overturned cars and police vehicles. The raw display of anger and anarchy was in the air and they fuel more rampages throughout the downtown core. The police were overwhelmed and it became a total melt down. After that, it had a life of its own.

Over 50 stores were trashed and more than 80 people were sent to the hospital. The damage added up to millions. The overall long term damage may be worse than that: Vancouver's image of a relatively clean Olympic celebration was sullied by this ugliness of wanton destruction. Why did it happen? Who is to blame? How can it be prevented the next time around? Can we salvage the dirty deeds? There were more questions than answers.

Here are some of my perspectives and answers at least in part:

1. Vancouver is beautiful but has its seedy components, often transplanted from elsewhere because of Vancouver's warm climate and soft image against crime.
2. The game is based on violence with stick often flying and tripping/back checking. Harsh body checking often send players tumbling onto the ice or into the boards. People who like this or put up with that violence are drawn to the game. When their ego gets bashed, the mind goes berserk. The dark-side comes out with gusto.
3. Instant access to social media has made the truth of government corruptions more widespread. Many people feel shame of past trespasses against the minorities, especially the native population. Consequently, young people are more anti-authority, not unlike the "Arab Spring" movements in the Middle East.
4. Many major religions have lost touch with the 21st reality and lost much of its herd. In the process, spirituality is diminished and materialism and nihilistic lifestyle became the new god. It is a sign of collective depression of the young people without real purpose and meaning in life.
5. In a "have-all" society, there is too much freedom without the requisite responsibility. Many are like spoiled brats who can instigate troubles for others to follow.

6. Many police were burnt by political correctness. Police too worried about brutality claims. One can see that they were standing back and waiting for it to die down but didn't. After the Olympic success, the number of police officers needed was under estimated.
7. The liquor stores shut down early but enough alcohol flowed into the crowd for drunkenness and violence. It causes more trouble than its banned cousin, marijuana.
8. With emotions running high, it was a perfect storm for bacchanalia by young people to shed off their frustration with the loss and with authorities.
9. The premier and mayor blamed the "professional" anarchists who roam from city to city to cause havoc. Some of them probably are but there were many ordinary folks caught in the act of violence and stealing.
10. In its early days, hockey used to be a "family" game. With megabuck players, the game changed to more business colleagues and young people without a mortgage. How can they ever afford one in Vancouver?

I am sure there are many more reasons we can come up with, but the idea is clear: shifting societal values can cause turbulence with the slightest trigger. It is not the first time and it won't be the last. Our famous White Rock Sandcastle Festival was cancelled because it was too much of an invitation for the young people to party with alcohol. Prohibition is futile. Further from home, many British soccer fans were systematically banned from soccer matches in Europe to stop the hooliganism.

One thing we have all learned: Phone cameras were flashing everywhere capturing images which can incriminate the rioters. We can see social media can have positive and negative consequences. In addition, the police now have gigapixel cameras to see every face in the crowd.

In the future it will be a good idea to anticipate the problem more and decentralize the event to control the amount of people in the downtown core. The shift in social value must be re-examined and addressed.

Fortunately for Vancouver, there were some redeeming qualities as many people came out to help clean up the riot spots. The messages on the boards were amazing outpouring of people's love for the city and its nice west coast image.

s22

Herman, Justine SG:EX

From: s22
Sent: Thursday, July 21, 2011 3:07 PM
To: PSSG PSD Riot Review SG:EX
Subject: crowdsourcing public accountability

http://facebookjustice.wordpress.com/2011/07/21/crowdsourcing-public-accountability/

Herman, Justine SG:EX

From: PSSG PSD Riot Review SG:EX
Sent: Wednesday, August 10, 2011 10:39 AM
To: Herman, Justine SG:EX
Subject: FW: Re: Meeting Request

Importance: High

Could you add this one in the tracking sheet also (it was saved to a folder because we responded)

From: Kadian, Loussine B [mailto:Loussine.Kadian@leg.bc.ca]
Sent: Thursday, July 21, 2011 10:02 AM
To: PSSG PSD Riot Review SG:EX
Subject: Re: Meeting Request
Importance: High

I am requesting a meeting on behalf of MLA Kash Heed with the Riot Review team to discuss the City of Vancouver Riot.
Mr. Heed was elected as a BC Liberal Member of the Legislative Assembly in the 2009 provincial election, representing the riding of Vancouver-Fraserview.
Mr. Heed formerly served as the Minister of Public Safety and Solicitor General. He was formerly chief constable of the West Vancouver Police Department and a former superintendent with the Vancouver Police Department.
Please contact me with a meeting time. I look forward to hearing from you soon.

Loussine Kadian

Constituency Assistant to,
Kash Heed, MLA
Vancouver-Fraserview
3158 East 54th Avenue
Vancouver, BC V5S 1Z1
604-775-2246 (t)
604-775-2422 (f)

Herman, Justine SG:EX

From: s22
Sent: Thursday, July 21, 2011 8:37 AM
To: PSSG PSD Riot Review SG:EX
Subject: 2011 Stanley Cup downtown Vancouver riot

The damages to the properties that transpired in downtown Granville during that night (after Game 7 of the Stanley Cup final) was not attributable to nor is the fault of the rioters or anarchist but was the offshoot/direct result of the lack of preparation, planning, and anticipation on the part of the Vancouver Police Department. The VPD lacked the vision, the training, and the tools to confront this kind of public disturbance.

One question that beg to be answered by Chief Jim Chui is how many policeman did he assigned that nite to patrol the downtown area;; and is the number rational enough to deal with (if he anticipated it) an anarchy that may and will ensue in a final game like that just like in cities like in the USA?

Owners of properties of business in downtown Granville that were damaged from that anarchy should sue for financial damages, including loss of business, the City of Vancouver and the VPD. Dont, as the press is trying to paint, make the "rioters" or anarchist as the scapegoat for the inefficiency and lack of muscle of the VPD for that night. And it is a shame that not one public figure nor business stood up and point an accusing finger to the VPD for this faisco.

Chief Chui should be sacked from his office due to inefficincy..

s22

Herman, Justine SG:EX

From: s22
Sent: Thursday, July 21, 2011 8:33 AM
To: PSSG PSD Riot Review SG:EX
Subject: Laughter is a great healer and shows respect if done in a thoughtul, kind way

Hello Review Team,

In my opinion, it all comes down to respect and somehow this has to be conveyed to crowds in a non-judgmental way.

Let's get creative with laughter! Put laughter messages using comedians (who can laugh for no reason or close to no reason) on the large screens before a feed is to be shown to remind people to look after each other. Keep interspersing them with commercials so people will constantly be reminded to stay happy!!! Laughter is what the Dalai Lama uses at his appearances. Except for the government of China he delights everyone with his joy.

Laughter is a universal language that is **inborn** in us and is proving to be a global healer through the Laughter Yoga movement founded by Dr. Madan Kataria. Here is the link to the web site: www.laughteryoga.org.

I'm sure Laughter Yoga Leaders and Teachers would be thrilled to help the crowds laugh!

Yours sincerely,
s22

Herman, Justine SG:EX

From: s22
Sent: Wednesday, July 20, 2011 3:50 PM
To: PSSG PSD Riot Review SG:EX
Subject: submission re Vancouver riot June 2011

Hello,
Thank you for including the public in this review. I have two suggestions that perhaps would prevent a repeat of the 2 previous riots: first, that the Vancouver Fire department be invited to partner with the police department. If anyone does 'break the law' that he/she/ they be immediately sprayed with highly pressurized water....ruined iphone, ruined camera....no more show-offs! Secondly, that a request goes out to the public for volunteers just like at the Olympics...dressed in bright friendly colors; the more eyes on observing what is happening the better! Both these suggestions would be publicized so that no one is surprised!
Thanks again for getting the public involved☺
Namaste,
s22

I slept and dreamt that life was joy.
I awoke and saw that life was service.
I acted and behold service was joy.
Rabinranath Tagore (1861 - 1941)

Herman, Justine SG:EX

From: s22
Sent: Wednesday, July 20, 2011 3:34 PM
To: PSSG PSD Riot Review SG:EX
Subject: MUSIC

My comment relates to the type of music that was played after the game was over. A young guy I was talking to after the fact commented that it was pretty sad that the down town erupted in violence while a particular song was played over the loud speakers (forget the name).
I know there have been studies done that have shown reduced vandalism and loitering around public areas in Europe by playing classical music. What would have happened if the CBC would have immediately switched to Mozart as an indication that." OK the party's over."
Yes I bet that those who were already "prepared" to riot would likely have gone ahead but I also bet that many of the sheep would have been al ittle confused and dissuaded to participate with the addition of Eine Kliene Nachte Music.

Herman, Justine SG:EX

From: s22
Sent: Wednesday, July 20, 2011 2:02 PM
To: PSSG PSD Riot Review SG:EX
Subject: Thank you for asking us

I really appreciate the opportunity to give my feedback regarding the disgraceful "Stanley Cup Riot".
(Have to say I heard about this opportunity on the radio but it wasn't that easy to find out how to give it)

I would like to suggest that if we are going to have a large gathering of people in a small area it might be a good idea to consider banning the sale of liquor in any form for the entire day.

I heard of people who were going into bars at 10 in the morning and starting to drink. Closing the liquor stores at 4 was probably a bit of a help but the bars and restaurants (and arena) were still serving liquor. High emotions and liquor just are not a good mixture.

Obviously I am not naive enough to suggest that those that want to drink will still find a way to do so but it would definitely cut down on the amount consumed and perhaps the amount of people consuming.

I know that restaurants and bars would probably be concerned about the potential loss of business but if it was really played up as a "dry event" like we do for student grads these days and some cities have done for New Year's Eve then perhaps bars could be given a special license for that day that would allow people under 19 to be there and then families could take their kids into bars and restaurants. If it was a real community effort there would be a lot of promotional specials celebrating how to have fun (and still spend money) without consuming alcohol. Seems like it might be a good lesson for us to learn anyway.

I would also like to suggest the use of the Restorative Justice system for the rioters. I think it is going to have far more effect on them if they meet the people that they effected (those cowering in fear in the backrooms of their workplace or the family whose children were terrified about what was happening around them, or the businesses such as the tux shop that suddenly had no tuxes available for the upcoming grads and weddings, or the others who weren't covered by insurance).
Help them to realize the huge repercussions of their actions – not just paying a fine and getting a black mark against your name. At the very least have them do some kind of meaningful community service.

Thank you so much for giving me the opportunity to write you with my comments.

s22

Herman, Justine SG:EX

From: s22
Sent: Wednesday, July 20, 2011 8:26 AM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Stanley Cup Riot

----- Original Message -----

s22

Sent: Tuesday, July 19, 2011 8:22 AM
Subject: I could not send this to pssg.gov.bc.ca/vancouverriotreview

> Vancouver City should prepare for any future riots by co ordinating
> operations between the fire department and the police in the following
> manner.
> The police and fire department must work to gether under ONE field
> commander on the site to co ordinate activities. This field commander or
> commanders will have full authority and backing of Politicans. Their
> responsibilities are to ensure that the following takes place.
>
> 1 the police should have portable loudspeakers that inform the public that
> what is occuring is an unlawfull gathering and all people must disperse
> immediatly.
> 2 the fire department at the same time will set up their high pressure
> water hoses to their trucks and fire hydrants.
> 3 on a single command the high pressure water hoses will be turned on the
> rioters. This will contunue untill the public disburse. The public who do
> not leave will now be sprayed with blue die mixed in with the water for
> easy identification and arrest.
>
> Do the Politicians have the will to do this?

Herman, Justine SG:EX

From: s22
Sent: Tuesday, July 19, 2011 9:25 PM
To: PSSG PSD Riot Review SG:EX
Cc: S.22
Subject: Television Media Culpable in 2011 Vancouver Riots

Hello,

I have not heard this expressed publicly (i.e., by the media), but a number of family and friends and I cannot help but believe the television media hype that surrounded the Stanley Cup Playoff games contributed to the buildup of emotions that for some people, fueled by alcohol and dampened inhibitions, was destined to explode in an unpredictable, destructive and violent way.
''
I especially cite our very own taxpayer-funded CBC as at the top of the culpability list. NIght after night the first thing on the 'news'
was hype about the games. Prior to each game, this particular group of media personalities were on the streets, or broadcasting live throughout the evening from the studio. Frequent 'news' about closures of the downtown liquor stores no doubt prompted people to stock up before heading downtown. I don't recall any media people saying anything about restaurant closures to suggest that people bring their own dinners and snacks!

This whole thing still makes me sick thinking about it weeks later.
What makes it especially hard to take were the numbers of bystanders that stood and watched the destruction, laughing like a pack of hyenas. As if they were watching just another video game. There's something wrong with some young people, raised with such pervasive media influence and probably not enough 'family time.'

I don't have any stock answers as to how to reverse this societal slide into a world I don't want much part of, and where my grown children have so little faith in the future (and that most people are essentially good, etc.) that they have decided not to have children of their own, but we'd better start the dialogue soon. If enough of us lose our hope and faith in the future, well, we're sunk.

In sum, I recommend there be an investigation into the media's role in the riots.

I look forward to reading the results of your inquiries.

s22

Herman, Justine SG:EX

From: s22
Sent: Tuesday, July 19, 2011 4:55 PM
To: PSSG PSD Riot Review SG:EX
Subject: Review

The following are a list of concerns and or solutions regarding crowd control.

1. Each municipality needs to set up their own gathering place for major public events.
It does not make sense to squeeze everyone into Vancouver ... People tend to take better care of their own backyards.
Surrey, Port Coquitam, Port Moody, New West, Langley ... need to have there own venues in their own proximity .

2. The general public who choose NOT to be downtown were well aware of the likely-hood of an upset with that many people crammed in such a small space and limited access to leave the city once the game ended. Where did the Politician's and Police expect 100,000 people to party once the game was over, win or loose???? People were reported being drunk in the streets around 1pm. just like the riots in '94 .... Why didn't the Politians and Police have their finger on the pulse????

It would be very difficult to evacuate everybody out of downtown Vancouver safely and timely enough after an event like the Stanley Cup since it took all day to get everybody downtown. What were the Politicians and Police thinking????

3. In the careless likely hood that the City of Vancouver chooses to do this again I would suggest that you have a much larger police and army presence; to the same ratio as we did at the Olympics and nip any bad behaviour in the bud. What were the Politicians and Police thinking????
Security need not be at the taxpayers expense, the Corporations, Team Owners, and Players are the entities that are getting the most from these events not the tax payer, let them pick up the tab for maximum security.

4. If a crowd ever becomes out of control due to drunken rampage, looting or curious loitering I would suggest using the Fire the Hoses on the crowd immediately and get them to chill. Very effective wake up, much better than tear gas. More people would have left the downtown area and gone home to put some dry clothes on.

PREVENTION IS THE BEST PRACTICE

s22

Herman, Justine SG:EX

From: s22
Sent: Monday, July 18, 2011 11:47 AM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot June 15th 2011

Due to the fact that we were caught up in the riots walking to and from the Queen Elizabeth Theatre, we felt a serious need to respond to your request for input.
First issue: **liquor**. Perhaps not opening bars that day at all would have been more appropriate.
Also,we realize what a task it would be to search bags but if you limited the crowd, searched bags and gave breathalyzers to those who looked like they needed one, the alcohol issue could have been minimalized.
The VPD: we cannot say enough good things about how they handled this disaster. Their job was and is so very difficult. There were so many families trying to leave the area. We know the police were concerned about them.
Also our thanks to the Paramedics who S.22 . We're not sure how we would have fared without their help.
We have spoken with so many people regarding our frightening experience that evening. One thing is very clear. We all want to see justice served.

If we cannot trust ourselves to stay out of this sort of thing, perhaps we could consider cordoning off the inner city at this fall's Grey Cup and future Stanley Cup events. Close the bridges to all but those who produce a valid ticket to the event. Station police at all Sky Train entrances to the city so they can turn back those citizens already inebriated. Shut down buses and taxis into the city by noon on the day of the event. No alcohol served within the city the day of the event. Man the barricades. Pretty thought, eh??

Herman, Justine SG:EX

From: s22
Sent: Monday, July 18, 2011 8:45 AM
To: PSSG PSD Riot Review SG:EX
Subject: Submission

The current state of our criminal justice system is not well. The shortages in staff and funds seem to be leading to an eventual implosion that will swallow up the hopes of victims and the community, along with the chance of the rioters ever being held accountable. The media has painted a pretty bleak picture on the matter, with very few realistic solutions being offered.

I would like to offer a potential solution to the system overload and very likely loss of justice and accountability. There is a readily available alternative to the traditional legal system that rarely gets mentioned in the news media's articles about the problems of the formal legal system: it is called restorative justice. This philosophy and process is faster, less expensive, and more inclusive than the traditional justice system. It brings the victims and community into the equation and makes everyone an equal in the decision of how to handle the aftermath of crime. It promotes respectful communication and mutual understanding rather than adversarial arguing and getting off on technicalities. Restorative justice leads offenders to make amends in meaningful, relevant ways – ways the victim and community come up with themselves. Jail is not an option - punishment in general is not a goal. The idea of restorative justice is to deter the offender by making him/her face the victims, hear how it has affected everyone, make amends, and feel like part of the community again. Although some people think it sounds "soft," studies show it works to reduce recidivism, costs and wait times while increasing victim and offender satisfaction, for all levels of crime. Not to mention that the reality of throwing rioters in prison is that they'll all come out again, and after spending 24/7 with criminals, many will be rougher, more criminally knowledgeable, and angrier at society than before. Maintaining the adversarial system's "us vs. them" mentality will only push these offenders farther away from knowing the people they hurt, and how better to deter someone than get them to empathize with their victims (both past and future)? Bringing the rioters to court will not only cost us more money and create an even bigger backlog (and risk nothing happening to them at all if the case is thrown out for taking too long), but also ignores the bigger picture: our community was trashed and tarnished, and the rioters should answer to the people of Vancouver, not the state - and it should happen now.

s22

Herman, Justine SG:EX

From: s22
Sent: Sunday, July 17, 2011 9:20 AM
To: PSSG PSD Riot Review SG:EX
Subject: Thoughts and considerations

Follow Up Flag: Follow up
Flag Status: Flagged

The following are suggestions, please consider as you continue your review;

1. Although there are no crystal balls, the police would have an idea of the numbers of people and type of people that would attend events, and also they would have documentation of previous experiences. There was no notice given to businesses that there may be issues, and here are some things that may occur, please take precautionary measures if you see fit... a heads up would be nice.
2. I noticed that during the day the glass on the bus shelters were being removed... so if they felt that this was needed, there should have been further measures taken including bolting down the newspaper receptacles.. or removing them. Every time there is an event a newspaper receptacle gets thrown through our windows. We did take the newspaper receptacles away from our immediate area but rioters brought from other locations to use to break the windows. (same happened during the Olympics)
3. We closed the store down, not due to the riot, but due to the many thousands of drunk (mostly 20-26year olds). They were peeing on the floor and throwing up all over and our washrooms were a mess and over crowed not to mention the associates were very afraid of the behaviors. Clearly there were not enough portable toilettes outside to accommodate the crowds.
4. We have asked that no parking temporary signs be put up around the parameter of the store for any future events, as the parked cars are used to get on the canopy and this is a very dangerous situation as the canopy cannot withstand many people on it and then the whole canopy will drop, which would be disastrous for those underneath it. As well as the flames from the cars that were lit on fire reached the canopy which connects to the store and is cause for concern.
5. I had 90 associates in my store and needed to connect with The Police to ask for direction on how to get them out saftely and we could not get through to the police. The 911 line was busy all night. We felt completely alone and not able to connect with anyone.. We felt that there was no help available and we had to fend off the rioters ourself. I suggest a number that is available to call to get directions.

If you would like further information please feel free to call.
Thx

s22

Herman, Justine SG:EX

From: s22
Sent: Sunday, July 17, 2011 1:22 AM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot
Attachments: THE VANCOUVER RIOT.docx

Gentlemen: and attendant concerned administrators:

This is a huge concern, ...but just perhaps,...just in time.

I would be delighted to hear that a significant number of observing participants shared their unfortunate support (by staying in the area) with their parent(s) and their family's religious mentors.

I would wish to believe that they are not bad people, and their future should not be destroyed.

The anarchists?...they did the crime, let them do the time.

-regards,

s22

THE VANCOUVER RIOT – June 15, 2011

THE READING OF THE RIOT ACT – Nov.01, 1993 – Saskatoon, Sask.

Gentlemen:

S.22 now, I witnessed the READING OF THE RIOT ACT, (S.22 , at the Saskatoon spontaneous collection point of Grosvenor Park shopping area's after-hours parking lot on 8th street (the prime "strut-your –stuff" cruise street).

THE DYNAMICS

In my view,

- The celebrants (who in that case, had to arrive by car), were uniformly young, and likely included a considerable number whose liquor experience was that they were underage, and/or woefully not competent to manage the effects of alcohol AND the effects of adrenalin that a sporting event promotes.
- From a distance, the changeover (an hour, maybe),from celebratory to riot activity was clearly evident.
  When I started to hear liquor bottles being deliberately smashed, I knew the celebration had turned ugly.
- The intervention of the Saskatoon Police Service at precisely that time, was to me, correct, and appropriate. The RIOT ACT was read, and a semblance of control began. It is my belief that no person suffered personal harm.

THE VANCOUVER RIOT – June 15, 2011

THE DYNAMICS

Again, In my view,

- Being that Vancouver is an International city (one of only 3 or 4 in Canada), security analyses totally missed the mark by assuming that the result of a sports game would only generate a local reaction. The endemic cadre of anarchists, enjoying both the westcoast weather and the BC laissez-faire approach to discontent clearly had no intentions of allowing a simple response. They came prepared to disrupt and damage, despite any game outcome. Their gameplan can best be described as a planned spontaneous demonstration. CSIS will know, but not share.

- Liquor is clearly a contributing factor, but I seriously doubt that liquor retailers within a 10 block radius of the troubles supplied any significant amount of the problem booze.

- The VPD is highly experienced with management of liquored up legal-aged youth, every weekend (52 times a year)...in manageable numbers.

- When the City of Vancouver went out of it's way to invite huge numbers of street participants in concentrated areas by importing magnum –sized screens, the writing was on the wall. What I saw was a huge demographic of late teens/early 20's. I knew that a significant number of game attendees would be in the early 20 to late 20 demographic.

- My mother didn't raise any dumb kids,... a quick look at what the VPD was facing, told me that the entire VPD was insufficient to enforce a reading of the RIOT ACT. It should have happened...it couldn't.

- Kindly ask Gregor Robertson...WHAT WERE YOU THINKING?

s22

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 16, 2011 1:22 PM
To: PSSG PSD Riot Review SG:EX
Subject: riot

There has been a lot of discussion about responsibility and preparedness for the events following the Stanley Cup game .My impression is that the focus has been on the blame game rather than a serious discussion of citizen accountability .Doubtlessly there are areas where the relevant authorities can make improvements in preparedness for and management of incidents resulting from public disturbances ,but civil authorities are only half the picture .The other half is the citizenry involved in these disturbances .While discussions dealing with these issues always focus on criticizing the civil authorities ,the public is inadequately held accountable for the mayhem .Civil rights and the public as a victim of violations by the police becomes the focus .ICBC's face recognition technology would seem to be the ideal tool for helping identify many of the participants involved in the riot .While rioters undoubtedly have rights ,the public also does i.e. society has a right to defend itself from and hold accountable for their actions ,those who engage in public mischief.Surely the justice system can institute a mechanism which identifies and processes low level property offenders who are identified and or who voluntarily step forward ,to do restitution and community work without getting involved in the criminal court system .What is so disturbing in most riot scenarios is not the damage done or the excesses of force by the authorities but the double standard applied to the actors .The authorities are held to strict standards <rightly so >,but the offenders are seen as victims with no responsibility for their actions .Youth in particular can get carried away by the moment as most adults will confirm ,and that is part of growing up .It is the hardcore protesters and criminal element that must be dealt with robustly .Mechanisms for restitution and compensation must be available at the community level to mitigate property damage and to drive home the notion that actions have consequences .

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 16, 2011 12:51 PM
To: PSSG PSD Riot Review SG:EX
Subject: Fwd: Independent Review
Attachments: Forwarded Message: Independent Review; Independent Riot Review_Letter.docx; curriculum vitae May 2011.docx

Follow Up Flag: Follow up
Flag Status: Flagged

Mssrs. John Furlong & Doug Keefe
Co-Chairs
Independent Vancouver Riot Review

Dear Sirs:

I am forwarding this message directed prior to the establishment of your office for the purpose of providing background and relevant research for the work of your Independent Review.

Please feel free to contact me directly should you wish to follow-up on the suitability of such research support for your efforts.

s22

Herman, Justine SG:EX

From: s22
Sent: Wednesday, June 29, 2011 6:07 AM
To: office@vancouverpoliceboard.ca
Subject: Independent Review
Attachments: Independent Riot Review_Letter.docx; curriculum vitae May 2011.docx

Ms. Shona McGlashan
Executive Director
Vancouver Police Board

Greetings Ms. McGlashan:

Please find the following two (2) items attached relevant to the above noted Independent Review:

1. Covering letter with an expression of interest in assisting the Review 2. Curriculum Vitae for s22

I am pleased to speak further with you should you have any questions, comments or suggestions.

s22

June 28, 2011

Ms. Shona McGlashan
Executive Director
Vancouver Police Board
2120 Cambie Street
Vancouver, BC V5Z 4N6

Dear Ms. McGlashan:

RE: INDEPENDENT REVIEW OF STANLEY CUP FINAL GAME JUNE 15, 2011

Please accept this letter and the enclosed *curriculum vitae* as my expression of interest in the work of the above noted Independent Review to be conducted on behalf of the Province of British Columbia, the City of Vancouver, and the Vancouver Police Board. Mr. John Furlong and Mr. Douglas Keefe have been appointed as co-chairs of this undertaking and will be seeking to provide a public report by August 31, 2011.

As part of the background efforts to support the Terms of Reference of this review, it will be important to have a comprehensive understanding of the dimensions of municipal and policing planning and operational preparations for crowd management approaches relevant to special events. Accordingly, it will be valuable for the Independent Review to have the benefit of a thorough and comparative review of the literature available in this context. I would like to provide the Review with such a literature review which would include both the academic and practitioner research available. This document would be valuable not only for the ongoing work of the Independent Review, but could also form an essential component of the final report prepared for public release following consideration by the Province, the City of Vancouver, and the Vancouver Police Board.

s22

demonstrate the depth and extent of coverage which could be anticipated for a literature review targeted to the work of the Independent Review examining the planning and activities relating to the Stanley Cup final game. Specifically, this comprehensive literature will provide the Independent Review with useful insights and information drawn from an international perspective to assist in the formulation of recommendations guided by a continuous improvement approach.

s22

I would be pleased to discuss undertaking such a task on behalf of the Independent Review and recognize that the co-chairs are confronted by very tight timelines. Therefore, I would ask that you forward this correspondence, and attachment, to their attention at your earliest opportunity. Thank you for your consideration of this offer of assistance for an important undertaking.

Sincerely yours,

s22

s22

Pages 145 through 153 redacted for the following reasons:
- -
S.22

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 16, 2011 12:50 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot Review Comment

First of all, John Furlong is in a conflict of interest by being appointed to this review. ie his position on the Rocky Mountaineer Board and Rocky Mountaineers' Chair, Peter Armstrong, acting as Suzanne Anton's Campaign Chair. Christy Clark has made another error in judgement.
We live in the most beautiful city in the world and the City of Vancouver has provided many an opportunity to enjoy it in an organized way. Vancouver has done a great job of providing Vancouverites and Metro Vancouver citizens of many successful outdoor festivals/show that have attracted hundreds of thousands. All these over the years without serious incident. The first days of Stanley Cup Livesite had no problems and they had thousands of people attending.

There was no way to predict that the last day of Stanley Cup Livesite would erupt in riot. The VPD acted in a responsible and effective way throughout all days of the Stanley Cup. The G2 security had 2 years to prepare and spent billions. Vanoc spent billions and had up to 10 years to prepare. Riots erupted at both. Property damage occurred at both. Physical injury to rioters and security forces occurred at both. City of Vancouver had much less time and had no way of knowing that this day would be any different than the previous uneventful days. In Vancouver, no assaults other than a few rioters assaulting police. No injuries occurred other than those to the rioters who are only themselves to blame. Alcohol and testosterone is a dangerous combination. Alcohol free events would help.

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 16, 2011 12:10 PM
To: PSSG PSD Riot Review SG:EX
Subject: The Stanley Cup Final Riot as we saw it

My wife and I watched the first period in the crowd at Georgia and Hamilton. By the end of the first, we could already sense the tension and agreed there was going to be trouble, so we left and joined friends in an office S.22 at Georgia and Seymour. From this corner office we had a perfect vantage point all the way East down Georgia and North up Seymour. Here is what we saw at this location.

Shortly after the end of the game the car was set on fire at Georgia and Hamilton - right where we had been. Then for a long time nothing up by the Bay happened. The action was down at the Hamilton and Georgia area, with the crowd surging in and out of Homer Street and occasionally stampeding West up Georgia St., then mostly wandering back down Georgia again.

Within about 30 minutes of the game ending, the 8 or so police manning a barrier at Georgia and Seymour left. Around the same time we saw some young people, mostly male, on the roof of the parkade on Seymour, one of them climbed a wall onto the roof of the overhead walkway to the Bay and the others started throwing stuff off the parkade roof. Still no police in the area. A few fist fights then broke out in front of the Bay, mostly ending with friends or strangers intervening. With a shower of debris from above the crowd on Seymour started to get edgy and turned their attention to a parked car.

AS this group started crowding around this car, 6 or so police without protective gear arrived at the intersection of Georgia and Seymour, walking casually (not in formation) from the Granville direction, and their mere presence sent the crowd scattering. Then inexplicably the police left again. Emboldened, the crowd came back and more fights broke out. A guy jumped up onto the overhang above the Bay's Georgia St. windows and pranced around, gesturing, then threw some debris into the crowd which turned uglier. Someone found a garbage or newspaper bin and threw it at a Bay window and the riot was on. It rapidly became a free-for-all and STILL no police appeared. This was over an hour after the game finished. We watched for another hour before making a run for it. In the meantime the kids in the Seymour parkade set fire to one or two cars in there. Our observations from these unique vantage points:

From our vantage point in the tower at Georgia and Seymour we agreed on the following:
1. Clearly a certain element came prepared to set fire to things. Most likely this would have happened win or lose.
2. In the crush of people at Hamilton and Georgia we sensed trouble brewing after the first period. With respect to the police, high fiving and hoping for crowd peace was naive in the extreme. It was clear to us what was going to happen after one period - I started texting my kids to get out of the immediate area in the first intermission.
3. The bulk of the trouble did NOT appear to be premeditated by "criminals and anarchists" - up by the Bay the perpetrators were unmasked, mid 20's, respectably dressed, mostly but certainly not all male, who seemed worked up by booze and fires and occasional police parries by the Post Office, ran up Georgia St. and were clearly emboldened by the complete lack of police in the area around the Bay, London Drugs etc.
4. All but the real hard core criminal element would have dispersed without any trouble with any meaningful police presence. We saw this happen on Seymour St when the few officers briefly appeared (then disappeared again, with the return of an uglier element).
5. Most of the trouble outside the Hamilton and Georgia area - and likely all the window smashing and looting - could have been avoided with a significant and adequately protected police presence.

I hope this helps your investigation.

s22

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 16, 2011 10:14 AM
To: PSSG PSD Riot Review SG:EX
Subject: Read about the clues that police missed and the Failure of Law Enforcement 2.0

http://facebookjustice.wordpress.com/category/law-enforcement-social-media-failures/

Herman, Justine SG:EX

From: s22
Sent: Saturday, July 16, 2011 9:31 AM
To: PSSG PSD Riot Review SG:EX
Subject: Penalty option

Hello

I am delighted you have provided this formal platform for the public to comment. I wish to submit what I believe to be a very effective deterrent to these hooligans and anyone considering taking part in future acts of anarchy.

Essentially it is my position that convicted parties lose their right to identify themselves as Canadians by cancelling or withholding their ability to possess a Canadian passport for a significant period of time – say ten years.

Note: this on top of any other penalties or fines that may be appropriate.

So long as they are rightful citizens we will have to allow them to live among us however I have no interest in allowing these people to represent our country abroad. Essentially these people should be considered people without a country while they atone for their actions. This would be a very powerful rebuttal with some teeth and act as a longstanding reminder. As an added bonus the cost to implement is essentially nothing.

Thank you

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 10:22 PM
To: PSSG PSD Riot Review SG:EX
Subject: Availability of Liquor

Working in an office building downtown at Georgia and Granville, I watched with dismay during the day while the city disintegrated into a drunken mob. Young men, of age and underage were openly drinking much of the day, and areas like Granville Street were overcome with the smell of pot, alcohol and vomit. Even inside the retail stores along Granville, you could smell everything. I saw young men passed out in their own (liquid) vomit, also. At 3PM in the afternoon, no less.

And for what little police presence there was, I never once saw a police officer step in to stop the insanity. I got out of downtown around 4PM because you could sense the impending doom. Having lived through the 1994 riot, it was easy to see where things are going.

Vancouverites have shown time and time again that they cannot be mature with their liquor consumption. Take the liquor away, remove drunks from the area, and at worst there then would have been only a fraction of the mayhem.

Ultimately, the blame rests with the civic administration and elected officials for their "feel good" approach to policing in the days leading up to the riot. I for one support a no-nonsense police response to public drunkenness and drug use. Others in our office hope the city never tries to run a "celebration zone" again. Ever.

Yours truly,

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 5:37 PM
To: PSSG PSD Riot Review SG:EX
Subject: Accountability

The mayor was correct in having large screens in the streets for people to watch. It brings the city together and up to the end of game seven was a great experience for everyone. The mistake the mayor and police made was they should have anticipated a riot after game seven because very few of the rioters in 1994 were held responsible for their actions and some people cannot resist a chance to be jerks.

What needs to be done now, to ensure it never happens again, is all the looters and vandals be held accountable for their actions, made to pay for damages they were directly or indirectly involved with, fined and if the law allows, jailed. The public must be kept informed of the arrests, charges, fines and jail sentences so they are aware if you are involved in this type of activity you will be held liable.

Thank you for your time,

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 5:04 PM
To: PSSG PSD Riot Review SG:EX
Subject: A Disgraceful Night That Can Never Be Allowed to Happen Again

yourcomments.riotreview@gov.bc.ca

s22

Since the age of 8 I have been a die-hard Boston Bruin fan. I followed the Canucks too, since arriving in Vancouver to live in the early eighties. I am a huge fan of both franchises and call one my Western Conference team and the other my Eastern Conference team. 2011 brought me, step-by-step, into my 'Dream' Stanley Cup Final matchup. To make things even more delicious, the final series went to a dramatic 7th game. I was either going to watch a victory parade for the first time in my life, or watch a 39-year old Cup-drought finally come to an end for my boyhood team. There seemed no way to lose.

However, lose I did. There was no joy taken in this victory. There was no sitting back to enjoy it while the thrilling outcome slowly sunk in.

The people who turned the Vancouver streets into utter anarchy the night of June 15th 2011 ruined everything the sport of hockey tried to deliver. They ruined my enjoyment of the game's and the series' outcome. They hijacked my appreciation of being able to watch my two favorite teams take it to the limits of all that is good in the sport. They turned delight into instant horror and catastrophic shame.

I am no expert in why it all went down that way, nor shall I attempt to sound like I am one. I do have some thoughts though and some questions and proposed ideas, so they are:

1) The police were sadly under-manned and very meek-seeming in the face of the explosion of anarchistic behaviour. Before anything started, before the first person even peacefully gathered to watch game on the giant outdoor screens, police presence should have been made clearly gigantic. Everyone arriving should have been greeted by an overwhelming presence of police-control, police-organization and police-protection. There should have been a fleet of paddy-wagons positioned at several key junctures. There should have been uncompromised open lanes of police vehicular access, right the way from the periphery into the heart of the gathering spots.

2) There should have been a plan in-place to divide and dis-assemble the crowds into at least 4 separate directions. Did anyone bother to think in advance "if the worst happens and we need to divide this mob, how are we going to strategically evacuate people away from the center in an orderly but swift manner and in separate directions simultaneously?

3) In my opinion police failed to lead. Certain individuals most definitely should have been man-handled by police and physically cuffed and escorted into a waiting paddy-wagon. At the very least, it could be truthfully said this team of police allowed some of the nonsense to escalate, rather than nip it in the bud and while doing so, demonstrate to the followers that the insigators had made bad choices they would immediately pay for.

4) Where was the Fire Department and why didn't they have inclusion into the events' pre-planning? Why wasn't there a show of force from the city's firefighters and their truck engines, also at the event's ground zero and strategic locations.

5) Why aren't the merchants required to barricade their storefronts so as to make looting and window-breaking inaccessible?

6) Why is the Mayor not obligated to produce and publish his/her comprehensive plan to protect his/her city well in advance of such public events?

7) How about physical checkpoints for entrance into the "red-zone", a cordonned-off section of city blocks, where bags get searched prior to entry?

8) What about announcing that immediate and automatic arrests and fines will be incurred by those showing any sign of public intoxication or crimminal behaviour within the "red zone?"

9) Why isn't the "red zone" activity fully, officially monitored by camera from hi-rise buildings, and why are there signs everywhere notifying everyone they are being monitored and that all crimminal activity will be prosecuted?

10) How about BANNING ALL PEOPLE from the event who are under 21 years of age and unaccompanied by a parent or guardian, asking for valid ID to gain entrance at the "red zone" checkpoints?

This riot occurred primarily because of young people (early twenties and late teens), because of too much alcohol consumption, and because police were (a) under-manned and (b) too passive.

But the bigger reason my "Dream" Stanley Cup got ruined is because this city failed to prepare for the worst. I would be happy to see NO outdoor TV's and NO public gathering allowed, the next time. But if it is going to be allowed, the city must plan for it to be a war-zone and show zero tolerance of illegal behaviours.

Stores must also be legislated to protect their storefronts and merchandise for such events if we truly feel the need to host them. Vehicles (mobile and parked) should all be off the streets inside the "red zone" during the widely publicized time for the event.

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 12:13 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Police Department Planning

s22 I was appalled that contingency planning for crowd control after the infamous game did not (obviously) foresee the extent of the violence. I recall seeing an interview in which the police chief said that (I'm paraphrasing) "...if we'd had known it was going to be this bad we'd have done things differently.." DUH

Not only did the "best thinking" at police headquarters fail to plan for the inevitable, but many of the recommendations of the previous riot's investigation were ignored.

The cops on the front lines did a fine job of following their orders but this fiasco can only be attributable to incredibly naïve thinking on the part of senior police officials.

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 10:37 AM
To: PSSG PSD Riot Review SG:EX
Cc: s22
Subject: Vancouver Riot Review comments from s22

Questions to consider regarding the 2011 Vancouver Riot:

- What was learned from the 1994 riot and how the findings were integrated into the planning for the Stanley Cup 'Game Seven' celebrations on June 15.
- The foundational elements of the Vancouver Police Department/City plans for the event and the relationship of those plans to what transpired in the lead-up to and during the riots.
- The availability of liquor at public events and the contribution the availability made to the events that unfolded on June 15.
- A framework for how the City of Vancouver and the VPD work with the appropriate partners to optimize the safe, inclusive and enjoyable participation of the public in celebrations in the public spaces for which Vancouver is world-renowned.

Initial comment: I feel the public safety, acts of pilfering, and support is the responsibility of all of us, but as the law is governed in part by the Police providing the resources NOT the cutbacks makes an event a success as does proper planning. **Short term cut backs mean long term fixes which are almost always imminently more expensive. Give Police resources and community training to ask the communities to be responsible, if less costs were spent on this better for community and more money to use for the Police when they need it most....**

What have I done to help:

s22 ."

To say sorry to the stores, to give back and to say what a terrific city we have!!

Conclusion: Provide the resources, Police with long standing careers know more than most, they can anticipate and prepare. Community officers that are part of our community know first hand that good citizens care about our city, those that are there to cause trouble need to

realize they belong in supervised care and are not welcomed unless they smarten up. Also, I feel those responsible should VOLUNTEER THEIR TIME to the stores they affected, apologize and provide community work because they care not because they are forced and to show they made a mistake !!!, and that is the most important lesson of our great city, we appreciate our home and always are kind as CANADIANS..

Thank you,

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 10:11 AM
To: PSSG PSD Riot Review SG:EX
Subject: riot review

I think the main problem was the Canucks lost. After all, the other games that they lost were not elimination games. The vast majority of people downtown would have turned on the rioters because the mood would have been a lot more upbeat had they won and the idiots would not have been tolerated. Having said that, a huge contributor, in my view, was the alarming attitude of pub-owners who obviously overserved and encouraged clients to drink excessively, even telling them that if they stopped drinking they had potential customers in the line-up outside the door only too willing to take their places. If the Canucks or any big celebration is being held downtown again I think the police should have a bigger presence in the pubs, either undercover or in uniform watching for overdrinking, or over-serving. I also think all drinking establishments should be closed one hour before an event or big game begins.Last word: I really felt sorry for the police that night and I don't think it mattered about the number of police as there were just too many drunken louts to deal with.

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 10:06 AM
To: PSSG PSD Riot Review SG:EX

Clearly the police numbers were inadequate to deal with the number of people downtown, there was no contingency plan and no anticipation of trouble as witnessed by the sight of police officers in incorrect footwear etc.They had obviously rushed straight downtown from wherever and had not time to equip themselves.
The Mayor had encouraged large crowds to gather and "celebrate" with no thought as to the consequences should things turn nasty.
He is obviously a slippery character who will get his just desserts in November, until then we have to put up with him.
The Chief Constable also should shoulder some blame for endangering his officers by committing insufficient numbers in the first instance.
Ill prepared, ill advised and two individuals who are not leaders in any sense of the word.
Hopefully the inquiry team will be honest with the citizens of Vancouver.

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 9:54 AM
To: PSSG PSD Riot Review SG:EX

hey guys'
As time marches on,the anger subsides...DON'T let this happen.
The people that we have pictures of and can identify should NOT get away with their actions.
suggestion,
FINE every person $1000 if they even APPEAR to be causing damage...send them a bill and attach it to their ICBC/driver's license/place of work....somewhere where they CANNOT get away with it.Charge their PARENTS...no excuses,no court,no lawyers...
fine 5000 people @ $1000 =enough to help those small shop owners that got trashed...
I think the media is doing an awful job with this..why hasn't the SUN/PROVINCE issued a special issue showing the names and addresses of those culprits...
Haven't we had enough of "peoples RIGHTS to trash" advocates????
I appreciate all you guys are doing,but GET 'R DONE..
enough moly coddling of those responsible...
thanks for listening,a response would be too cool..

s22

ps no more hockey for me....

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 9:42 AM
To: PSSG PSD Riot Review SG:EX
Subject: comments on riot

Dear Riot Review,

s22

The 2011 Vancouver Stanley Cup Riot was caused by responsible bodies such as politicians, city councillors, and the mayor, who all did nothing to prevent the riot from eventuating even when the signs of potential rioting were quite obvious. I believe that there are several factors which, had the city administrators prevented them, would have prevented the riot. These factors are:

1. **Allowing crowds to form in public places in Vancouver City during the final game while knowing that in 1994, such allowances precipitated a riot.**
2. **Providing large public viewing screens in public places, which encouraged crowds to form in public places, and created ideal riot conditions.**
3. **Not providing sufficient police staff to subdue the riot and to prevent extensive property and personal damage.**
4. **Allowing alcohol to be consumed in public places just prior to the riot..**
5. **Allowing the media to repeatedly, up to 60 times per day during the three weeks leading up to this year's riot, remind people, *in a lighthearted if not humorous manner and tone* it must be noted, that when these same conditions occurred during 1994, a riot followed. By the power of this association, repeated over and over, day after day, for three weeks before this year's final Stanley Cup hockey game, the media brainwashed their patrons with the notion that the riot in 1994 was a run-of-the mill and expected event, and thus prepared all British Columbians for another riot. Which indeed certainly happened, and fuelled the same media with prime news sensation for the weeks following the riot.**

   To cap it all off, after the riot, Christie Clarke among others who should have known far better, gave passionate vindictive speeches about tracking down those responsible for the riot and punishing them severely. In fact, clearly Christie and others in high places were the ones most responsible for the riot. If you give boxes of matches to young children and tell them lightheartedly "now, don't play with the matches or you could burn something" and then leave those children to their own devices, they will, as you know, eventually play with the matches and likely set things alight. And then, who is mostly to blame? The young children, or the adults who gave them the matches?

   And, who is really to blame for this recent Vancouver riot? The drunk impulsive youth, or the well-educated city administrators who allowed the riot conditions to blatantly evolve and explode, *even with the example of the 1994 Riot to guide them?*

   With the tens of millions of dollars spent for repairs to Vancouver after this recent riot, we could have taken many homeless people off of Vancouver's streets and housed them permanently, thus aiding tourism and our national pride, rather than allowing the riot to repel tourists and disgust us Canadians.

   Our leaders are mostly to blame, you must agree. I hope our leaders in Vancouver, and in *all* Canadian cities certainly and properly heed riot history, and do not allow riot conditions to evolve *anywhere* in

Canada ever again. And please do not parry that people's rights to freedom and to assemble would be threatened. These people have proved repeatedly how little they value such privileges and rights.

I suggest that our ever-enlarging Canadian cities begin now to employ competent geographers/sociologists to foresee and prevent emergency situations from developing. This surely stands to reason.

Thank you.

s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 9:27 AM
To: PSSG PSD Riot Review SG:EX
Subject: Riot.

My son is here from s22 . He was raised in Victoria and says the "huge" coverage of "the Riot" on local TV in Europe made him ashamed to be associated with BC.
s22

Herman, Justine SG:EX

From: s22
Sent: Friday, July 15, 2011 8:55 AM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot Review
Attachments: The Source that was the Cause of the Game 7 Riot.doc

The Source that was the Cause of the Game 7 Riot

The four focus areas of the riot review address the symptoms and not the source. Its apparent purpose is to learn how to repress/control future riots that can be expected as a matter of course.

The present generation realizes that it is doomed. Society has been split into two classes—those that own property and those that do not. Property owners have become millionaires through no effort of their own while neither higher education, hard work nor ambition can bridge the gap for the remainder. The gulf that separates is wide—millionaires versus poverty.

Too much land has been made "untouchable" for residential housing. None of the present generation can become homeowners. Non-owners have become a slave class that will pay out their lifetime earnings to their owner-masters—that have become unjustly enriched—in order to keep a roof over their heads, a roof that they can never acquire or own.

The usual scapegoat, e.g., lack of education that places blame on the individual has been exposed for the falsehood that it is and has run its course. Winning the lottery jackpot is held out as an illusory, ephemeral hope.

The riot had nothing to do with hockey. Participants exploited a convenient venue to partially relieve pent-up anger, resentment and frustration. Video footage reveals that the riot was spontaneous with no prior planning or apparent leadership. Participants vented their rage on property, not people. Individuals in society have been suitably indoctrinated and still believe that they are the authors of their own misfortune.

That this social rift will erupt into explosive violence at some point in the future is inevitable.

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That this social rift will erupt into explosive violence at some point in the future is inevitable.

Vallieres, Lucie SG:EX

From: s22
Sent: Friday, July 15, 2011 8:33 AM
To: PSSG PSD Riot Review SG:EX
Subject: Riot Review
Attachments: 20110618104210531.pdf

Attached is a letter I sent to Mayor Robertson and Council on June 18 on the topic of the riot. Despite the fact that public debate has quietened on the topic I firmly believe that inadequate police preparation and poor decision making by VPD senior management allowed this situation to escalate to a point beyond which control was very difficult, if not impossible.

As stated in my letter, it was obvious to a lay person at noon on June 15 that the atmosphere downtown was totally different from the previous game days; not just in the numbers of people coming into downtown, but their attitude and condition. There was clearly trouble brewing at noon, with groups of drunk young people wandering about the downtown core. A colleague who has a relative working with s22 reported that a number of drivers were reporting to their dispatch that their buses were filling up during the early afternoon with groups of drunk young people heading downtown. If all this clear evidence of something sinister developing was obvious to ordinary citizens, why did the VPD not recognize the danger and mobilize more officers, earlier to deal with it and why did they not decide to adopt a quick response tactic at the early signs of any trouble.

I sincerely hope your review is thorough and courageous in identifying where the key wrong decisions were made before and on June 15, 2011.

Yours Truly

s22

s22

June 18, 2011

Mayor Gregor Robertson
City of Vancouver

Dear Mayor Robertson,

We own a number of downtown office buildings and I am an unashamed supporter of Vancouver as a world class city. I am shocked and disgusted at the events of June 15 in Downtown Vancouver.

My frustration is aimed in two directions.

Firstly, to those who perpetrated the destruction and those who encouraged, aided and abetted them by refusing to leave the area when ordered to by the police. These people are criminals and deserve to have the full weight of the law brought swiftly and decisively to bear on them.

Secondly, I am shocked and very disappointed with the performance of the **VPD senior management.** To be clear, I have nothing but respect and admiration for the individual police officers on the street on Wednesday night; they were put in impossible positions by their senior leadership and as a consequence they and the city in general, suffered severe consequences.

The violence should have been anticipated, given the grandstanding exhibited by anarchists and hangers on at the G20 summit in Toronto and the opening day of the Vancouver 2010 Olympics. Surely the VPD knew the threat these groups pose and the fact that the bigger the stage, the bigger the threat? It is obvious that the police were not adequately prepared, despite the lessons that should have been learned from the 1994 riot. The news reports clearly show wanton criminal activity being allowed to develop and continue for a long time without police attendance. A classic example was the burning of the two police cars off Georgia Street. The TV images clearly show an incident that took at least 30 minutes to reach its culmination without a single police officer attempting to put a stop to it. Had early incidents, including the overturning of cars on Georgia Street, been responded to properly by police and the fire department, a lot of the subsequent damage, looting and injury could have been avoided.

I was on the street at noon on Wednesday, June 15th. and it was obvious that the atmosphere downtown was completely different from the previous playoff games. There was a lot more evidence of drunkenness and of gangs of people roaming about obviously out to cause trouble.

s22

s22

You and the other members of council have a primary obligation to serve and protect the citizens of Vancouver. If Jim Chu is unable or unwilling to exercise his job responsibilities properly, he should be replaced immediately. He must be held accountable for the poor decision making, lack of planning and intelligence gathering for this event. The excuses offered so far are not acceptable. His senior management team made grievous mistakes and as a result people were seriously injured and property was destroyed.

The national and international reputation of Vancouver has been irreparably damaged by two elements; the idiots who inflicted the damage and the inaction by the VPD during the early stages of the riots which allowed the problem to grow to the extent we witnessed.

I do not believe that the mindless actions of rioters can be used as an excuse for the clearly ineffective performance of those who administer our emergency services. If this is how we deal with emergencies after weeks of preparation and planning, I shudder to think what will happen in the event of an earthquake if there is resultant lawlessness, violence and looting.

s22

Vallieres, Lucie SG:EX

From: s22]
Sent: Friday, July 15, 2011 8:19 AM
To: PSSG PSD Riot Review SG:EX
Subject: Comments

Hi,

Hope that you're doing well setting up this commission and getting things rolling. It's a good scope.

Two comments:

We need more practice, as a society, drinking in public. It's such a rare occasion that when it is allowed, it ends up being a signal that absolute anarchy has broken out. There needs to be more 'normal'
drinking in public, where people can enjoy a few drinks on the street, in the parks, without heavy security, fenced-off beer gardens, etc..., but without taking it to an extreme. Obviously this isn't a simple fix, but my take is that if drinking in public were more 'normal', the crowd would've been more 'normal' (diverse, reflective of a greater range of ages and motivations, etc...) at something like a game 7.
Instead, public drinking sends a 'trouble' signal, driving away the normal folk and ceding the ground to the louts. Start small: in Montreal, drinking is allowed in the parks provided that it is part of a picnic, for instance. See how European cities manage public viewing areas for things like the Euro championships, Champions League, or the World Cup. They get everyone out into the streets, and the beer flows freely - how do they manage this? What happened in Dutch cities after the World Cup loss? That said, maybe the soccer puts everyone to sleep...

We also needed more distraction and constructive outlets for the immediate post-game. After such a let down (the game, loss, etc...), to then effectively say 'well, show's over, everyone go home!' is somewhat unimaginative and slim pickings. Imagine if, immediately after the final whistle, one or more concerts were to start near the fan zone, as well as a few street hockey matches, or heck, even a parade or march. Obviously some folk were hell-bent on destruction, but if they were overwhelmed by people who wanted to stay for the New Pornographers show, or Sam Roberts, or for the 'street hockey rematch' on Granville St, things might have been different.

Third, and out of your scope, is my suggestion that all persons convicted in relation to the riot be conscripted to build the Evergreen line, which would solve multiple problems at once!

Thanks for taking comments,

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Friday, July 15, 2011 7:06 AM
To: PSSG PSD Riot Review SG:EX
Subject: Comments/Review

I strongly believe it's media and peers that pushed the rioters to go wild that day. Without people videotaping or media capturing the events the rioters won't be posing on top of the burning car. Some were wearing masks, they were either involve before or are really crooks, to steal from stores. I'm sure a number of them were criminals and it was their chance to rob shops.

It could have been avoided if the public did not expect too much from the Canucks to win the cup. If there was barricades step up before the game ended. And if there were more authorities watching over the city.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Friday, July 15, 2011 4:58 AM
To: PSSG PSD Riot Review SG:EX
Subject: Notes on the riot

- I think this particular riot will be seen as the one that helped prevent future ones like it from occurring in Vancouver, Unlike the 1994 riot, where a lot of people got away with their crimes, this was one that came under the heavy scrutiny of thousands of cameras, video recorders, and social media distribution, which I believe took most of these people by surprise. I was there for the sole purpose of filming rioters in high-def video (which I sent to VPD), and I was amazed at how these people were so naive and oblivious to the inevitable repercussions of being taped committing their acts. I would say that with what they know now, a considerable number of people will be far less likely to let the 'mob mentality' sway them.

- I don't think further alcohol restrictions would be much help, and may even have a reverse effect. My observations on June 15 were that people were drunk, but not on alcohol! People that want to drink will find a way to do it, and for big events, a lot of times this means drinking excessively before the event. At football games where alcohol is priced so prohibitively high that to some it may as well be unavailable, attendees will force feed themselves with liquor before the game to the point where they become menaces at the event. In BC, people often race to the beer/wine stores to beat the 11:00pm cut-off with far more alcohol than what they need, because of the chance that they might need it later when the suppliers are closed.

  Indeed, countries like Australia or Germany are able to hold large events with few alcohol restrictions, and the public is able to handle it favourably. I believe that imposing more alcohol restrictions is a simplistic response to the problem.

Thank you for reading my comments.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 11:31 PM
To: PSSG PSD Riot Review SG:EX
Subject: VPD Riot Suggestions

- The foundational elements of the Vancouver Police Department/City plans for the event and the relationship of those plans to what transpired in the lead-up to and during the riots.

My suggestion is that there should have been more patrols on the transit routes that lead into downtown before and during the game. Volunteers can also participate. This group would help relay information to the Police operation as a gauge of the type of people coming into downtown. With this information, they could have adjusted the deployment of police offices in the downtown core.

When I left downtown at 4pm, I saw young adults drinking beer on the streets and acting rowdy. So I don't think the liquor closures would help because they must have obtained liquor beforehand.

When I returned back from Richmond to downtown at around 7pm, the people on the Canada Line where intoxicated young adults who was more interested in which club they want to go in. In effect, they knew that there would be action of some sort in downtown, they didn't care about the game.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 7:58 PM
To: PSSG PSD Riot Review SG:EX
Subject: The riot.

Province of BC officials this will happen again so for gods sake be readier next god damned time!!!!!!!!!!! If for one second as a human being you couldn't feel that something was going to happen that night then you aren't human. Win or lose the jerkoffs that live in this province of BC were planning to do something bad. It had NOTHING to do with hockey. I think the police were too 'nice'. I'm a liberal person. Smoking cannabis doesn't bug me, insite doesn't bug me, I don't care what you are or want. But I am a STAUNCH supporter of law and order. If those officers were given the opportunity to 'kick the shit' out of the front line rioters then the normal law abiding citizens behind would have scattered at the first flashbang. It seems like too many times the police front line was challenged without those challengers having their head cracked and arrested for inciting or whatever charge u need. Don't be nice to these douchebags. If u need the support of the people of British Columbia to do nasty things to a small group who make our lives loves homes and city a dangerous place then u have my support. Chief Jamie Grahams idea of anyone wearing a face covering during civil unrest an immediate offense is awesome. As soon as u see a douchebag in a bandanna or whatever during a protest or riot or whatever kick his ass, cuff him kick his ass some more charge him and tell him to call David Eby or pivot legal and whine about it. In summation dear govt of bc I respect you, you have a tough province to govern. We aren't the quaint coastal province we used to be. There are too many assholes and douchebags and gangsters residing in our province. Stop being nice to them. I am a business owner who loves his home province I really want to see policing in bc change. No more RCMP scandal. No more HA terrorizing the public. Crack down on the anti govt types. Bring back Gord Campbell as premier and Larry Campbell as mayor. Please excuse my swearing I'm a little upset at the attitudes of people in our province over the last decade. Like I said I'm a very right wing liberal type, everything goes until ppl start trashing the place then you break out the truncheons and treat the unruly like the animals they are. Chief Chu is a good cop by the way but current mayor and council are weak and don't let the vpd do what NEEDS to be done. Too much concentration on bike lanes when cyclists use major arteries anyway. Too much concentration on being green and hippie/yuppie. Crack down on crime for chris' sake. Thanks for listening our province is broken.

s22

Vallieres, Lucie SG:EX

From: s22]
Sent: Thursday, July 14, 2011 7:25 PM
To: PSSG PSD Riot Review SG:EX
Subject: Riot review suggestions

-hold public celebrations at decentralized locations instead of the downtown core. Hold said celebrations in parks and open areas
-set up points of entry to these venues to check for weapons and alcohol.
-have undercover officers in the crowd listening and looking for signs of planned rioting and contraband
-enact a bylaw prohibiting covering faces in these areas during these events
-Make sure areas are clear of dry wood and other flammables, and wooded areas are not accessible
-Secure porta-potties so they cannot be tipped
-Have large visible security cameras and large signs indicating that violators will be prosecuted
-Make it easy for people to leave the area and go home - provide shuttles, directions, etc.
-Have mounted loudspeakers to broadcast directions

thanks,

s22

Vallieres, Lucie SG:EX

From: s22]
Sent: Thursday, July 14, 2011 6:49 PM
To: PSSG PSD Riot Review SG:EX
Subject: a few suggestions on future events with mass crowds

To whom it may concern,

here's a few suggestions on future events with mass crowds:

-liquor and weapons inspections/seizures on transit, and upon entering event site

-the riot squad should be there suited up and visible before crowd numbers increase beyond control; or a rapid reaction force ready to be deployed,or on standby (perhaps the army) as crowd increases beyond control of the police

-the perimeter of such events must be contained with adequate number of police/security, and maybe dogs

-use of security cameras (especially around businesses that may be targeted)

-a vehicle with a water canon (if one doesn't exist, then use a firetruck, or several of them if needed)
when the crowd at the recent riot started smashing windows at the Bay maybe a firetruck could've been used, water does a lot less harm than a baton or teargas, and being drenched with cold water might send a lot of people home

-vandalism and looting should not be tolereated and acted upon immediately with force(a baton), or water canon, or teargas

p.s. I'm mad that all those people, businesses, and police had to suffer destruction to their property and that the rioters, vandals, and looters willl basically get away with it cause judges seem pretty lenient. I'd like to see stiffer penalties on all crime.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 5:08 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot 2011

I would like to first commend the VPD on the way they handled the Stanley Cup 2011 riot. I could hear the noise of explosions from my house and from what I watched on the TV, I was very impressed at the patience and forbearance of the police – it was clear that they were sticking to a coherent prearranged plan.

Though I was shocked by what I saw on TV, I wasn't surprised. I s22 d cycle past Science World, along Great Northern Way, and downtown a lot in the evenings. Last year, though I'm not interested in hockey, I loaded the Canucks home game schedule onto my desk top. I found that biking anywhere near the Science World car park, the Dunsmuir bike lane from Beatty St to Stadium Skytrain station, Union St and Expo Boulevard from Main St to Beatty St, and 1st Ave from Quebec to Main St was just too dangerous on game nights. I gave up going to s22 on game nights because I was too scared to be biking home when fans were arriving or leaving.

The behaviours I have witnessed range from openly S.22 while driving, to verbal abuse of myself and women walking on the street. Two men in Canucks jerseys urinated on me from the roof of their car as I biked through Science World car park in October. A car full of fans shouting and cheering, veered from their side of the road over to my side (a painted bike lane) on 1st Ave with their light on full beam, and threw beer cans at me in November. A fan on a motorbike using a Canucks flag as a cloak veered into the (physically) separated bike lane on Main St (by Science World) and drove straight at me laughing loudly – I assume to scare me (October). A group of men stopped me by Quebec St and asked me to call for help (I didn't then have a cell phone) because one of them had become caught on the wire fence he had been trying to climb (the Concord Pacific site). His friends were carrying 12-packs of beer.

It's commonplace for me to see fans with multi-packs of beer in the Science World car park before the game starts. They're either drinking in/by their cars, or while walking to the game. I also see this on the stretch of Union St between Main and Quebec Sts.

On the night of the riot, while the game was in progress, I biked to Stanley Park, coming back along the seawall in Yaletown. In Cooper's Park and on the benches further east, I saw several groups of 6 or more young people (14-17 age range, male) openly drinking. One group was passing a whiskey bottle back and forth. If the message, conscious or unconsciously sent to impressionable young people, that hockey is about the alcohol as much as the sport, then this isn't surprising.

So the level of intoxication of fans during the riot was no surprise. I see this all season. I'm sure that controlling the level of drinking for all games would send a clear message about behaviour.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 5:08 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot Review

Here are my opinions regarding the 2011 Stanley Cup Vancouver Riot in point form.

- I do not think alcohol would play much a role in the riot. I have been to other cities where citizens are legally to drink in public and no such disturbance was seen. For example, couple years ago I was in Hong Kong to watch the fireworks and people were drinking beer and behaving normally.
- Vancouver Police should step in whenever a problem arises. Tackle the problem when it's small.
- There should be no parking on the street whenever a large and rowdy crowd is expected. This should apply to police vehicles as well.
- Vancouver Police should make full use of the officers. In video clips I saw officers standing around doing nothing when a crowd of people were flipping a car half block away. VPD should call in a tow truck and gather a larger number of officers to clear the group away for the tow truck to tow the vehicle.
- Bridges and Skytrain should be opened for people to leave the downtown core instead of shutting the entire Skytrain and bridge down...cannot get in or get out. Not good.
- There was clearly not enough officers on the street. Vancouver needs to hire a lot more police officers. In addition, VPD needs a larger riot squad. To compare Vancouver with other metropolitan cities in the world the number of police officers in Vancouver is relatively very small.

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 4:21 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot

Good afternoon, there appears to be enough information via Facebook, cameras, video and witnesses to convict and charge those involved in the Stanley Cup riot. So what are we waiting for and why are we doing surveys on such a senseless crime as this riot. I would like to see a survey go out next time I get a parking ticket or other traffic violation and it appears we are looking for an answer to lessen the crime committed, Totally Unacceptable. Many innocent people we injured either bodily or financially because of these terrorists.

Charge them with the cost of the damages to the property, the damaged pavement due to the car fires, make them pay the full bill and charge them with the full force of the law. As each person is charged, list their names in the paper with the full charges and cost due to them so we can send the message that this is not acceptable in our cities.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 2:57 PM
To: PSSG PSD Riot Review SG:EX
Subject: Riot review

My one opinion is that the law should be changed **"NOW"** that will make it a criminal offence to wear a mask or face covering in public in all of Canada. Especially at public events. The police then can arrest that person on sight and charge them as a terrorist or something else.
This rioting has to stop !!!

From a fed up taxpayer.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 2:53 PM
To: PSSG PSD Riot Review SG:EX

I honestly feel there was nothing that could have been done differently to have stopped these riots or to have a different outcome. These riots would have taken place most likely even if the canucks had won the game. A few idiots came here with all this pre-planned just to stir things up and get a kick out of their stupidty. Other than that I'm proud of all the people who took a stand to help and of all the police department that was out there. I was standing a few feet away from the first car that was flipped over, and my friends and I grabbed our things and got out of the area and stayed away until we felt somewhat safe to go back to our car which was parked under pacific center. The entire event scarred me. I had never felt so afraid to be in my own city. But lets just hope nothing like this will ever happen again.

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 2:49 PM
To: PSSG PSD Riot Review SG:EX
Subject: Comment - Submission

Here is a suggestion which may not be too popular with some but here it goes.

The last riot was not the Canucks' fault. However, the hockey playoffs was a factor.

So, in the future, a group should get together comprising of the Canucks, City of Vancouver and the province to negotiate a security bond for an event such as the playoffs, fireworks or any other large gathering.

It is public knowledge that the Canucks grossed $108 million and walked away with $52 million during the last playoffs.

Consequently, a security bond of let say $10 million should be placed aside well in advance of an event. If a riot happens, this $10 million is utilized to pay for damages.

No riot, the team gets its money back.

A second suggestion would be to make the Canucks help pay for the security bill.

Again, it is not the hockey team's fault but they are the reason the crowd gathered.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 2:15 PM
To: PSSG PSD Riot Review SG:EX
Subject: My thoughts on the riots

Hello,

Everyone talks about the liquor consumption and that we should have closed liquor stores the entire day on game 7 but I do not agree with this. What I found the problem was there was no outdoor venue that you were allowed to drink at, so people bought hard alcohol, poured it into their pop bottles, slurpee cups etc and got drunk by drinking hard alcohol with little mix. I personally believe if there were certain areas around the live viewing sites that had beer gardens, a designated area to sit and drink where professionals would be able to serve the drinks to the patrons and the police would be able to better monitor how much alcohol has been consumed and would not have to worry about individual's drinking too much as they'd be not served (as with any beer garden) if they've drank too much. This would stop people from bringing their own alcohol to watch it at the live site and better monitored.

Thank you for your time and considerations with this,

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 1:37 PM
To: PSSG PSD Riot Review SG:EX
Subject: Submissions to the Review of the 2011 riot

Hello.

s22

Vancouver is my home. I grew up here and even though I travel a great deal because of work and for pleasure it is my home. June 15 was a travel day for me to where I work up north and I happen not to be home on the day of the riot. I was disturbed and upset by what I seen. I was upset and disturbed by what I seen downtown once I arrived home a few weeks after the riot. I was concerned for the sister of a friend who lives downtown when the riot was going on.

My feelings of feeling safe in Vancouver has been shaken by what has happened. I am concerned now about the attending large events in Vancouver in the future. s22 and I am now concerned about my own safety and the security of my apartment and the apartment building that I live in during the up coming fireworks.

About: "What was learned from the 1994 riot and how the findings were integrated into the planning for the Stanley Cup 'Game Seven'
celebrations on June 15." - I believe some of the recommendations were not followed. I think that was wrong.

About: "The foundational elements of the Vancouver Police Department/City plans for the event and the relationship of those plans to what transpired in the lead-up to and during the riots." - The Vancouver Fire Department and Vancouver Police Department have helped me personally in the past when I needed help. With respect the
2011 riot, and I hate to be critical, but I think the Vancouver Police Department and the City of Vancouver let the residents and businesses of Vancouver down. My faith in the Vancouver Police Department and the City of Vancouver to provide security has been shaken by what has happened. Clearly the planning was not adequate and the responses available to the Vancouver Police Department was not adequate.
Additional police and resources should have been been available in case they were needed. Planning for the unexpected is important in most endeavours. Clearly there was not enough planning for the unexpected with respect to the 2011 riot.

About: "A framework for how the City of Vancouver and the VPD work with the appropriate partners to optimize the safe, inclusive and enjoyable participation of the public in celebrations in the public
spaces for which Vancouver is world-renowned." I do not think we can
say that now. As mentioned about I worry now about attending large public events. I believe the VPD should have a larger presence in the future for any large event and resources be on stand by in case they
are needed. Clearly what was in place on June 15 was not adequate.
Better planning in case the unexpected happens is needed. I will not travel to cities where there is a history of riots or if there is question of safety. Clearly a riot such as the 2011 riot can not be good for tourism to Vancouver.

Some final comments:
- I worry about the long term physiological cost to the people exposed to the riot. I understand one coffee shop will not be reopening.
That is sad and wrong and further evidence that the Vancouver Police Department and the City of Vancouver let the city down.
- I worry about the cost of the 2011 riots. Clearly, the cost of the damage to businesses will be passed on to Vancouver property owners and other parties. Clearly spending more

money on having more police officers and other resources available during the night of the riot would have been cost effective.

Good luck with your review. I hope the review will result in concrete changes to how large events are handled in the future.

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 1:29 PM
To: PSSG PSD Riot Review SG:EX
Subject: Comments and Preparation For Future Gatherings

A few things need to be learned from the recent riots. Ironically some of these suggestions were implemented during the riot.

1 or 2 hours before the start of an event, close all bridges to traffic leading to downtown. Have officers search backpacks and purses for people who would like to walk into downtown over the bridges.

Have police personnel in the downtown core DURING the event. That way, if something does break out, the officers will already be in the area. Police were overwhelmed until other officers arrived from other detachments.

Have officers at all downtown sky train stations inspecting back packs and purses from passengers leaving the sky train.

Liquor sales should be stopped at 1pm on the day of the event. Bars and restaurants should be prohibited from serving alcohol 1 hour prior to the start of the event.

Dallas recently had 100,000 at the Super Bowl in February. There were many more people around that stadium. There were no riots due to a large police presence. I'm sure if there would have been an uproar, the National Guard would have been called in. I'm also sure the National Guard was on standby in the area.

This review board will be a total waste of money and the same thing will happen again if none of the rioters are charged. Sadly, close to
4 weeks after the event, not one of the rioters has been charged!!
The province NEEDS to be on top of this. Or as I say, the same thing will happen once again. This would never have happened in the United States. The Americans deal with crowd control while Canadians tend to look the other way.

Look at the results!

s22

Vallieres, Lucie SG:EX

From: s22
Sent: Thursday, July 14, 2011 1:17 PM
To: PSSG PSD Riot Review SG:EX
Subject: Vancouver Riot

To whom it may concern,

When I left work on June 15th I took the skytrain to a local pub to watch the game, this was going towards my home in Port Coquitlam. I saw nothing but skytrain after skytrain full of people heading downtown and knew right away something bad would happen.
Transit security and police should have stopped people at all major stops, like Lougheed, Broadway and Surrey, from heading downtown once they saw the crowds gathering they way they did. They stated on the news that it was a totally different crowd, so they should have been better prepared.

Another issue I saw was people were allowed to park on the streets, that was just plain stupid on everyone's part, the drivers and the city planners. I seriously question this thought of allowing cars in the area.

I'm glad to say I was not downtown when this all happened but I do feel very grateful for all the police, transit security, doctors, nurses, fire staff and anyone else who put their lives in danger or helped the morons who destroyed that part of the city. Thank you is just not enough for these great groups of people.

The police on the front line of the riot conducted themselves with amazing grace and patience and I was proud of this, since most people do nothing but criticize them for being over powering and brutal to people they arrest.

s22

Vallieres, Lucie SG:EX

From: s22]
Sent: Thursday, July 14, 2011 12:42 PM
To: PSSG PSD Riot Review SG:EX

Reviewers,

I attended games 3, 6, and 7 at the Georgia Street fan zone during the Stanley Cup Finals. When I arrived downtown on the day of June 15th almost instantly I could feel something strange about the atmosphere that was a lot different then the previous two games. I did expect that, it was game 7. I went and grabbed a bite to eat on Granville St and about 3PM made my way to the fan zone. Just like the previous two games I stopped at the liquor store and got a 26oz bottle of booze. Me and a friend then went to 7/11 and got two big cups filling those with pop and emptying the bottle of liquor into the two cups. That is how easy it was for us to bring in booze to the fan zone. (Game 3 we hid the bottle in a backpack wrapped in pants because we figured security would be smart enough to smell a 1L cup). Once in the fan zone I immediately knew there were too many people who wernt there to see a hockey game. At 4PM when I got in the crowd was to large, there was no police presence what so ever, parents were having to protect there children from the crowd before the game had even started. I left about 5 minutes into the 3rd period because as a huge Canucks I felt the game was over and did not want to watch Boston celebrate on our home ice, I also had my girlfriend with me and did not want to get her stuck in what I could feel was going to happen. Just to tell you a bit about myself I and at the time was fairly intoxicated at the time I left but still had enough judgement in me to leave, these people came from all over North America because they knew something could happen. People from my age to their 30s all know what happend in 1994 but wern't old enough to be there and right from the start wanted their own claim to fame. I was crushed that Vancouver lost the game but I was more crushed at seeing flames coming up over the skyline, seeing people attack cops who when they're in trouble their going to pick up the phone and call, attacking firemen who they would call if their house was on fire, or attacking innocent people trying to stop it all. In the end I will tell you what you probably already know, fan zones need to be kept at a safe capacity, entrants need to be checked by more then the rent-a-cops that were doing security, and police need to have a heavier presence. When I saw the mayor come on TV and say that it was not out of control I could not believe what I was hearing, police cars were being set on fire and nobody could do anything about it. Anyone who says that is not out of control should not be in that kind of position. On a side note, seeing that John Furlong would be a part of this review is great, Mr. Furlong if you have the time, S.22 , I loved what I saw so much in Vancouver I decided then and there

Goodluck with everything this was such a disapointing event but should not stop this wonderful city from hosting these kind of events, if a few minor changes had been made I think this would have not escalated to the scale that it did. To many people were there to cause problems but it could have been kept small and taken care of before the average fan who got caught up in everything could get involved.

s22

s22

July 13th, 2011

To: John Furlong
Co-Chair,
Independent Review of the 2011 Vancouver Stanley Cup Playoffs Riot
PO Box 18509
Vancouver, BC
V6Z 0B3

Re: Generational interpretation of police and media public warnings leading up to Game 7

Mr. Furlong:

Thank you for allowing me an opportunity to provide observations and feedback to the 2011 Stanley Cup Riot Review. s22

I feel compelled to share my personal observations and opinion with how the police / media announcements, presented hours leading up to the start of Game 7, contributed to the aggressive and confrontational behaviour which occurred following the game. I believe those messages were interpreted differently by younger generations, more as a challenge or taunting, than it was to older generations. A change in police communication style may have resulted in less conflict and damage.

My conclusions come, in part, from course information, "Boundaries in the Workplace" (Brenda Robinson) at Royal Roads University. From it, I have come to accept there are 5 generations of workers in Canada - each having their own unique traits. I have included some relevant generalisations, obtained from the course, whose purpose will become clearer later on.

Matures / Veterans (over 67 years old)
- believe respect comes from age & experience

Baby Boomers (age 47-67)
- believe in winners and losers
- dominate the workforce and management
- grew up following the teachings / ideals from Matures / Veterans

Generation Xs (age 34-47)
- have a different set of what should be
- grew up with more social services, divorced, and / or single parents
- are less influenced by teachings from Matures / Veterans and Baby Boomers

Millenniums (age 21-34)
- far more sensitive
- question and challenge why things are done when it doesn't feel good

Gen "Why"s (age 13-21)
- question rules, laws, policies, procedures…
- question authority
- struggle with 'traditional teaching methods'
- believe respect should be earned

On June 15th, the message repeatedly heard on the CBC radio regional news (at 3:30, 4:30, & 5:30), and other media outlets, was:

- "The police have learned lessons from the past",
- "They are ready for trouble",
- "The Emergency Response Team is on standby", and
- "The RCMP and other municipal policing services are ready to assist as needed"

Media continued their reports with Solicitor General Shirley Bond declaring alcohol sales have been stopped in the downtown core.

At the time of these announcements – no aggressive behaviour had yet been exhibited. It will no doubt be argued that the police messaging was a 'proactive effort' to assert their presence in order to curtail illegal activities.

The problem is the Millenniums and Gen Why's, arguably the ones most witnessed causing the majority of illegal activities, see the police messaging as a confrontation, challenge, or line drawn in the sand. These generations are far more sensitive to interpreting messages than the 'older' generations who don't feel as threatened with this kind of communication (it's obvious to us).

Similar messaging was heard once again just a few days ago, and again prior to any trouble starting, at Canada Day celebrations. Unfortunately, this *old style communication approach* is no longer effective by our growing younger crowds. It is seen, by many, as an invitation to challenge police authority.

The messaging must change. I propose that a far more effective and generationally acceptable media release from the police would have been, "We [the police] are excited to have the Stanley Cup Final here in Vancouver and have taken steps to ensure it is the most enjoyable event in Vancouver's history."

It doesn't need anything else because everyone (all generations) know:

- The police have weapons
- The police have the training, tools, and ability to use force when necessary
- The police enforce the law

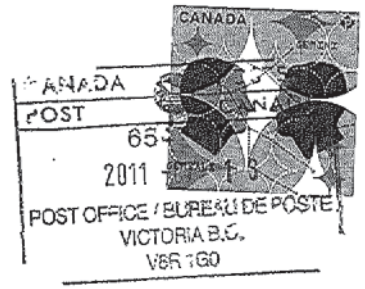
In conclusion, in no way do I expect the police to take a soft stand when addressing illegal behaviour. I do; however, expect their communication strategies to avoid provoking attacks when it is completely avoidable and unnecessary.

Thank you for taking the time to read my comments. I hope you'll consider incorporating a recommendation to modify police communication tactics in your final report. I would be delighted to hear your thoughts on what I've written for you today.

s22

cc: Doug Keef, Co-Chair, Independent Review of the 2011 Vancouver Stanley Cup Playoffs Riot
Solicitor General, the Honourable Shirley Bond (via email)

Mr. Doug Keef
Co-Chair, Independant Review
2011 Vancouver Stanley Cup Playoffs Riot
PO Box 18509
Vancouver, B.C.
V6Z 0B3



Mr. John Furlong
Co-Chair, Independent Review
2011 Vancouver Stanley Cup Playoffs Riot
PO Box 18509
Vancouver, B.C. V6Z 0B3

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S.22

s22

SUBMISSION TO THE INDEPENDENT REVIEW OF THE 2011 VANCOUVER STANLEY CUP PLAYOFFS RIOT

'HOW RISK MANAGEMENT CAN CONTAIN RIOTS'

Gentlemen:

As requested, I enclose the submission setting out my suggestions regarding the Riot. I believe my qualifications and experience, set out below, equip me to make these suggestions.

s22

SUBMISSION TO THE INDEPENDENT REVIEW OF THE 2011 VANCOUVER STANLEY CUP PLAYOFFS RIOT

'HOW RISK MANAGEMENT CAN CONTAIN RIOTS'

Introduction

The 'Vancouver Stanley Cup Playoffs Riot' (the Riot) was readily predictable, and yet those authorities charged with maintaining Public Order were not prepared. Risk Management could have identified the likelihood of riotous behaviour and ensured appropriate contingency plans were prepared.

Proposal

Show how the application of Risk Management principles could have prevented (or at least contained) the Riot.

Risk Management

Risk Management (RM) is codified by the International Standards Organisation (ISO) under ISO 3000.
RM is defined as:

The identification, assessment, and prioritization of risks, followed by coordinated and economical application of resources to minimize, monitor, and control the probability and/or impact of unfortunate events.

RM involves two phases:

1. Preparation of a plan identifying risks and defining containment strategies; and
2. Implementation on the ground.

It is clear that when any municipality is planning a large scale event, the first priority is to have a RM Plan. RM is not the same as a reaction to an immediate circumstance, categorized by the military as 'immediate action (IA)'. An IA is practised as a drill; a typical IA is the response to an emergency call requiring medical assistance.
RM has to take place in the context of Contingency Planning; this stage must also identify the necessary authority to deal with specific contingencies. Such authority resides in the governance system, either in Parliament or in the Judiciary. In the Riot, it was not clear who had the necessary authority to sanction the more urgent responses that were eventually required.

Preparation of the RM Plan

Stage 1 - produce a structured breakdown of the event so that discrete elements can be defined.

Stage 2 - examine each element to identify risks, which need to be quantified, typically on a percentage scale.

Stage 3 - align proposed containment actions with each of the elements.

It is important during this phase to identify the legal and/or governance issues associated with each containment action. As an example, the War Measures Act provides the legal framework by which forces employed during a Civil War have the authority to act. It may be necessary to obtain judicial injunctions to prevent certain situations arising.

Stage 4 - assign resources to each containment action, even if a particular pool of resources needs to be held in reserve and not actually used during the event. Stage 4 can provide a cost estimate and a budget.

Implmentation

Each type of event has its own characteristics. As the Chernobyl event illustrated, a nuclear power station must have a contingency plan to deal with the risks of partial or complete failure. The specific risks and containment measures are peculiar to the nuclear situation. The problem for Chernobyl was the lack of prior experience of failure on the scale that happened there and the consequences were, and continue to be disastrous.
But Canada and Vancouver in particular *does* have the experience of prior episodes of serious disintegration of Public Order in situations almost parallel to the June 2011 event and this history could have provided the information upon which a RM Plan should have been prepared and applied. This is illustrated below.

RISK ANALYSIS OF CROWD BEHAVIOUR AFTER STANLEY CUP FINAL

Initial Review of a Proposed Event

An event for which the organisers have no previous experience is inherently risky. Considerable effort is required to research similar events in other jurisdictions. In the case of this riot, however, there was plenty of prior experience, particularly the 1994 Riot for which an extensive Report was produced with many recommendations few of which were carried out, and which appears to have been largely ignored in the initial planning for the 2011 event.

Table A – Inital Planning Factors

Element/ /Risk Factor	1	2	3	4	5	6	7	8	Maximum	Score
Experience?	Yes							None	8	1

If this table had indicated a risk score of 8 (absolutely no previous experience), it would have pointed to the need for the most extensive research in order to identify risk reduction elements. Events for which only partial experience can be relied upon would still highlight the need for research. In other words the Risk Factor determines the pre-planning requirements.

Planning Based on Previous Experience

Table B – Experience Based Planning Factors

Element/ /Risk Factor	1	2	3	4	5	6	7	8	Maximum	Score
Previous Crowd Behaviour	Peaceful	Minor problem	Arrests	Property damage	Police Attacked	Looting	Arson	Death	8	7
Anarchists?	No			Yes					4	4
Political factors?	No				Yes				5	1
Alcohol Control[1]	Noon		Before	During	After				5	3
All Elements									22	15

This table is based on the experience of the 1994 Riot and other recent events (G8 in Toronto) where anarchists were present.

A maximum score would indicate a disastrous deterioration of Public Order. This analysis shows that the Vancouver Riot Risk (as % of maximum) = 15/22 = 68%, which points to a serious likelihood of a breakdown in Public Order and demands the preparation of extensive contingency plans and preparation for drastic intervention. Legal and jurisdictional issues must be resolved.

Contingency Planning

If a Risk Factor is identified, it defines the need for a contingency plan.
As an example, arson is predicted so fire prevention resources must be made readily available.
Greater police presence and their protection is also required, as is official event recording to identify those looting and committing property damage.
The presence of anarchists points to the need for police to be equipped with legally enforceable preventative methods.

[1] Closing of outlets

Table C - Risk Factors after the Event starts

This a dynamic Risk Analysis to be carried out as the actual event unfolds.

Element/ /Risk Factor	1	2	3	4	5	6	7	8	Maximum	Score
Alcohol present[2]	No			Some		Lots			6	6
Result of Game	Win			Loss					4	4
Crowd size[3]	85%	90%	95%	100%	105%	110%	120%	120+%	8	8
All Elements									18	18

Table C indicates that when the event gets under way and exhibits the behaviours shown, the Risk has increased dramatically and contingency plans should immediately be implemented.

This plan provides a real time assessment methodology, and requires a pre-placed dedicated control centre, equipped to call into action the resources required.

[2] Evidence of alcohol on persons
[3] As percentage of capacity of assembly areas

s22

Independent Review of the
2011 Vancouver Stanley Cup Playoff Riot
Po Box 18509
VANCOUVER B.C.
V6Z 0B3

MNP LLP

July 8, 2011

Independent Review of 2011 Vancouver Stanley Cup Playoffs Riot
PO Box 18509
Vancouver, BC
V6Z 0B3

Attention: Mr. John Furlong and Mr. Doug Keefe

Dear Mr. Furlong and Mr. Keefe:

Re: Assistance with the Independent Review

I understand that you have been tasked with reviewing the events of the 2011 riot in Vancouver at the conclusion of the seventh game of the Stanley Cup finals on June 15 and am writing to introduce the Investigative and Forensic Services Group and members of our Enterprise Risk Management Group at MNP LLP.

Our team members include former police officers and former senior officers who have first-hand knowledge of police policies and procedures. We also have ex-senior officers from the military, one of which was involved in the planning and execution of security for the 2002 G8 Summit in Kananaskis. Our combined team have not only planned events they have been asked to review the success or concerns related to events for areas of improvement. The knowledge basis available to you is on point with addressing technical questions with respect to what we understand to be your mandate; assessing the pre-game plans, the coordination of various agencies, access to alcohol, and use of lessons learned from other similar events.

In addition to the technical expertise, we anticipate that you will be interviewing police personnel. In our experience, a common background in law enforcement to those you will be talking to leads to an easier exchange of information. I have attached the Curriculum Vitae's of prospective members of our team for your review.

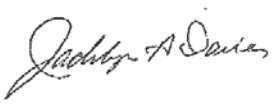
In the event you are not familiar with MNP LLP, we rank among the top 7 national Chartered Accountancy and Business Advisory firms in Canada. The firm is western based and we have an office in Vancouver with over 90 professional staff. I invite you to visit our website at MNP.ca to learn more about the history of our firm.

ACCOUNTING › CONSULTING › TAX
2300, 1055 DUNSMUIR STREET, PO BOX 49148, VANCOUVER, BC V7X 1J1
1.877.688.8408 P: 604.685.8408 F: 604.685.8594 mnp.ca

We understand that you have a tight time-frame within which to provide the City and Vancouver Police Department with a report. I can assure you that we are able to respond to these timelines and welcome the opportunity to meet with you to discuss the ways that we could be of assistance to your independent review.

Yours truly,

MNP LLP



Jacklyn Davies, CA, DIFA
Investigative and Forensic Services

MNP

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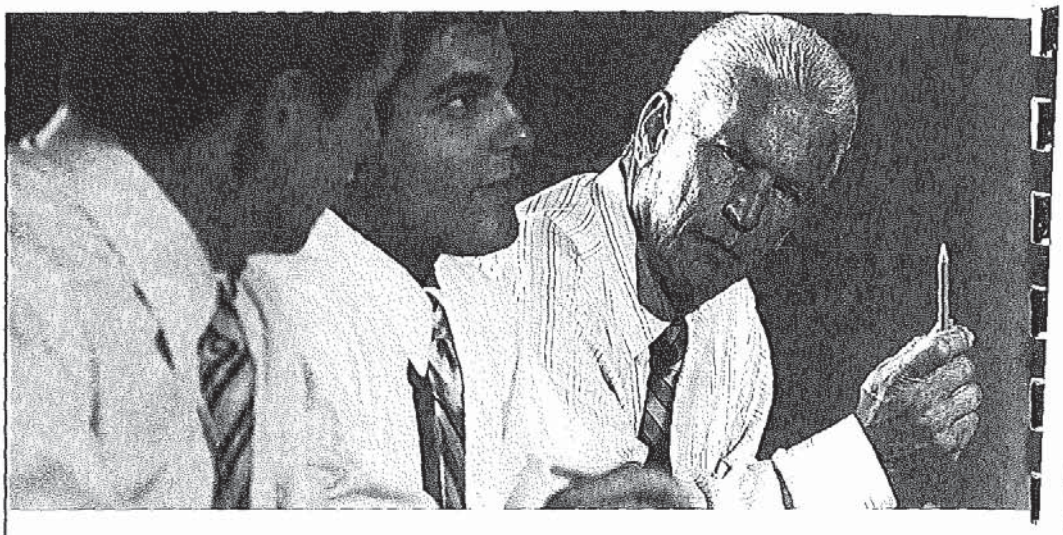
Investigative & Forensic Services

Solutions for Your Risk and Dispute Issues

ACCOUNTING › CONSULTING › TAX

MNP LLP



As the scale of fraud and financial irregularities grows, early detection and prevention is your best defence. At MNP, protecting the assets and interests of your organization from misconduct and fraud is a top priority.

MNP's Investigative & Forensic team know what's at stake and will resolve any dispute or suspected wrongdoing quickly and discreetly to protect your organization and its resources.

We provide comprehensive investigative and forensic services to organizations in the public and private sectors operating in every industry. You can count on MNP's Investigative & Forensic services team when you need to bring certainty to uncertain situations.

INVESTIGATIONS

Any number of unexpected, unwanted events can strike your organization, jeopardizing your financial and legal position. When your reputation is on the line, choosing an experienced investigative team that will provide definitive answers to your toughest questions is critical.

With more than 80 years of combined law enforcement and investigative experience, MNP's Investigative & Forensic team will uncover discrepancies and determine the facts to help you proceed with confidence.

Working with you one-on-one, we can help you resolve a wide range of sensitive issues, including:

- Conflict of Interest & Corruption
- Court-Appointed Investigations
- Employee Misconduct
- Investment Fraud
- Regulatory & Criminal Investigations
- Workplace Fraud or Theft

RISK MANAGEMENT

MNP can help you assess your organization's exposure to fraud, money laundering, terrorist activity and foreign corruption. By understanding your needs, we recommend key strategies and best practices to ensure you have effective risk management programs and controls in place.

Through a comprehensive, top-down review of your current internal controls, we can identify shortcomings, suggest improvements and help you implement and monitor your controls to prevent unethical activity. Our risk management solutions are tailored to meet your organization's operating environment and culture.

To protect you and your organization and manage risk effectively, MNP offers:

- Anti-Corruption Compliance
- Anti-Money Laundering Compliance
- Contract Compliance Reviews
- Ethics Alert Reporting Line
- Fraud Risk Management

LITIGATION SUPPORT

How the evidence is presented to Counsel is as important as the integrity of the information itself. MNP's Investigative team has a wealth of experience assisting organizations, individuals and lawyers through every phase of the dispute resolution process. From early problem assessment to expert witness testimony, MNP's Investigative & Forensic professionals provide litigation support, accounting and investigative expertise in situations involving:

- Anton Piller Execution and Mareva Injunctions
- Asset Identification and Tracing
- Breach of Trust
- Computer Forensics and E-Discovery
- Quantification of Damages
- Shareholder Disputes

MNP

Finding the right answer starts here.

ABOUT MNP

MNP is one of the largest chartered accountancy and business advisory firms in Canada. For more than 65 years, we have proudly served and responded to the needs of our mid-market clients in the public and private sectors. Through partner-led engagements, we provide a cost-effective approach to doing business and personalized strategies to help you achieve your goals.

It's knowing your vision, your business and you.

To find out what MNP can do for you, contact

Calgary	Greg Draper, CGA, CFE, DIFA	403.537.7679
Toronto	Ryna Ferlatte CA•IFA, CPA, CFF	416.515.3901
Vancouver	Jacklyn Davies, CA, DIFA	604.637.1597
Edmonton	Lisa Majeau Gordon, CA•IFA, CFE, CFI	780.453.5375
Winnipeg	Brian Tario, CFI	1.877.500.0792
Regina	Elizabeth Nguyen, CA, DIFA, CFE	306.790.7935

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John Furlong
Suite 450 – 375 Water Street
Vancouver, BC, V6B 5C6

July 6, 2011

Dear Mr. Furlong,

The Vancouver Riot brings attention to the breakdown that exists between the City of Vancouver's management and the public.

It is beneficial to study collective behavior to better understand what has occurred in the 1994 riot and 2011 riot. It is obvious that this approach was not used in 1994, although many lessons have been learned by the VPD and applied to the current events – which have saved lives and prevented injuries to professional responders.

> ***Collective Behavior***: *a sociological specialty devoted to the study of innovative, unstructured social phenomena such as emergent behavior in crowds; collective violence; individual, group, and organizational behavior in disasters; collective preoccupations, and social movements.*

Until we have a better understanding of the factors that occurred, as they occurred, we will truly not be able to benefit from applying the years of disaster research and thus be unable to quickly extinguish these kinds of events from occurring in future.

There are a very predictable number of steps that have to occur prior to any disaster, and at any point, application of mitigation measures can reduce or eliminate the disaster effects in a very predictable and certain way. Thus, using the results of a professional analysis into this event can help create a guide for all stakeholders to detect each step as they occur, and inform the precise corrective action necessary to reduce/redirect activities.

About me:

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I look forward to supporting your efforts in your review of the Riot in Vancouver 2011.

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Independent Review of the 2011
Vancouver Stanley Cup Playoffs Riot
P.O. Box 18509
Vancouver BC V6Z 0B3

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July 9, 2011

Mr. John Fulong & Mr. Doug Keefe,
Independent Review of the 2011 Vancouver
Stanley Cup Playoff Riot
P.O. Box 18509,
Vancouver, BC V6Z 0B3

Dear Mr. Furlong and Mr. Keefe;

Both of you have been appointed to lead the review of the causes of, and background to, the Stanley Cup riot that occurred in Vancouver on June 15, 2011.

If you require some assistance with this review, I would be most interested in providing investigative support for your Review Panel.

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Independent Review of the 2011
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