

Trotter, Wendy HLTH:EX

From: South, Nancy HLTH:EX
Sent: Monday, December 3, 2012 3:21 PM
To: Trotter, Wendy HLTH:EX
Cc: May, Stephen GCPE:EX
Subject: FW: CBC Fifth Estate Request--coordination with other jurisdictions
Attachments: CBC's the fifth estate inquiry

Hi Wendy. Looping you in. Stephen, thanks, and could you please add Wendy to our group on this request

Cheers

n

From: May, Stephen GCPE:EX
Sent: Monday, December 3, 2012 12:53 PM
To: South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Downey, Gayle F HLTH:EX; Trotter, Wendy HLTH:EX; Jabs, Ryan GCPE:EX
Subject: RE: CBC Fifth Estate Request--coordination with other jurisdictions

FYI – I just asked for and received the request for information from CBC Fifth Estate in writing. This should help with what we provide (they were hoping for something by the end of the week).

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

Not Responsive

Page 2 redacted for the following reason:

Not Responsive

Trotter, Wendy HLTH:EX

From: Kary, Michael HLTH:EX
Sent: Tuesday, December 4, 2012 12:17 PM
To: Trotter, Wendy HLTH:EX
Subject: RE: CBC Fifth Estate Request--coordination with other jurisdictions
Attachments: CBC - CIHI Request.docx

Hi Wendy – as requested below here are my draft notes and questions as well as a potential draft survey for P/Ts. Not entirely sure about what questions we want to ask P/Ts but have come up with several. Also not sure about the second question as it may too onerous and difficult to accomplish this in reality but will let you decide whether to include. If want me to make any changes let me know as should have some time to work on later this afternoon.

NOTES / QUESTIONS:

- As you recall on last week's Health Support Committee (HSC) teleconference we raised that CBC's the Fifth Estate is working on a project to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.
- The resource will be largely based on data provided by the Canadian Institute for Health Information (CIHI) but as was sent to provinces and territories (P/Ts) they are also looking for additional information from each hospital within a jurisdiction in four areas including: 1) wait time benchmark procedures for five areas (hip and knee replacements, cataracts, bypass surgery and CT/MRI Scans); 2) wait times for Emergency Rooms (ERs); 3) hospital acquired infection rates (MRSA, C-difficile and VRE) and 4) Patient Experience Survey Results.
- We have provided the list of data that CIHI is seeking confirmation from P/Ts, most of which is available publicly through its Hospital Reporting database (CHRP). CIHI, which is currently dealing with the CBC inquiry, has sent a request for P/Ts that asks them to allow the release of data for certain areas on an individual facility level.
- Besides posting on a CBC website and a documentary on the Fifth Estate program we are not entirely clear how CBC intends to use and/or report the data it will receive. There is, for example, the concern that they may use the data in a negative fashion such as attempting to devise some methodology to rank the hospitals arbitrarily.
- Although BC has some concerns with how the data might be presented, at this time it is intending to provide as much of the data as possible to CBC. As noted previously, much of this data is already publicly available through existing resources such as CIHI and BC's Surgical Wait Times website.

S. 13

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Monday, December 3, 2012 4:54 PM
To: Kary, Michael HLTH:EX
Subject: FW: CBC Fifth Estate Request--coordination with other jurisdictions

FYI. Michael – thanks for coming to the meeting. Could I get you to take a stab at
S. 13 Please send them to me ASAP, so we can send them on
S. 13 to Martha for review? Thank you!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Monday, December 3, 2012 12:53 PM
To: South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Downey, Gayle F HLTH:EX; Trotter, Wendy HLTH:EX; Jabs, Ryan GCPE:EX
Subject: RE: CBC Fifth Estate Request--coordination with other jurisdictions

FYI – I just asked for and received the request for information from CBC Fifth Estate in writing. This should help with what we provide (they were hoping for something by the end of the week).

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

Not Responsive

Page 6 redacted for the following reason:

Not Responsive

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Wednesday, December 5, 2012 3:27 PM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Soper, Glynis HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

That is how it would be handled.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, December 5, 2012 3:27 PM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Soper, Glynis HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Thanks Stephen. I am not sure how you usually handle these but will the response will be run by ADMs for heads up and approval before being sent out? (sorry – this may be just my ignorance here...?). Please let me know the process. Thanks for your patience.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 5, 2012 12:00 PM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

I will certainly wait until after the PT meeting on Thursday.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, December 5, 2012 11:53 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX

Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Hi Stephen and everyone. This is probably fine from a BC communications perspective. However, as BC is the lead PT health liaison for CIHI, we have a responsibility to at least have a discussion on this with our colleagues across the country and determine if it might be more strategic to have a similar response? Given that this will not go live until spring, could we please have some time to determine this?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 5, 2012 11:03 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

I was hoping for end of week.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, December 5, 2012 10:57 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Hi Stephen. Thanks for this. Myself and Michael Kary met with Martha and Randi on Monday just to bring us up to speed on this (I forgot to invite you sorry but it was nothing new I don't think). We are raising this again on the PT health support committee call this Thurs and Martha will participate. We were going to try to obtain some consistency on the various PT responses back to CIHI and CBC – although this may not be possible, we don't know yet. What is your timeline for providing this response? Can we touch base following the TC with the PTs? Thanks?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 5, 2012 9:57 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX
Subject: Draft Response to CBC Fifth Estate - wait time question

As we know – the Fifth Estate is working on a large project around health care in Canada and wait times – and have asked for the specifics below. Our potential response to the questions are in red. I may require a better answer to the pan-Canadian benchmark question. Thanks for your help and expertise as you review this.

The fifth estate is working on a project to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country. The online tool will include individual hospital profiles. It will be published on cbc.ca and will be coupled with a *fifth estate* documentary.

The resource will be based on data provided by CIHI. As you may know, however, the CIHI data is missing some information. In order to present as complete and accurate a picture as possible, we are collecting additional data from each province.

We are looking for four pieces of information from EACH individual hospital in the province:

1. The wait time for the 5 "benchmark" procedures:

- Hip replacements
- Knee replacements
- Cataracts
- Bypass surgery
- CT and MRI scans

(Note they have also asked for information on how B.C. measures up to the defined benchmarks for the procedures per hospital).

B.C.'s wait time website has this information publicly available – it is updated monthly.

The easiest page to look at surgical procedures by facility is the following
<http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp>

If you wish to look at surgical procedures in a grouping – this page would work best.
<http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp>

We currently do not publicly track results by facility to the pan-Canadian benchmarks – this is something we are looking at doing in the future.

2. Wait times for emergency rooms

We do not currently post wait times for emergency rooms. We do share data with the Canadian Institute for Health Information on this measure. To ensure consistency across regions – we suggest that it would be appropriate to request this information from CIHI, which I understand you are already working with on other data.

3. Hospital-acquired infection rates

- Data from the last 3 surveillance periods would be appreciated
- We are specifically concerned with MRSA, C-Difficile and VRE
- Please specify how the rates were measured

The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here - <http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports>

Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from the report should also be noted.

"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases – even one case – can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the

*facility's annual rate of the previous year. **The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities.***

PICNET has also started reporting MRSA rates - <http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports>

The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted.

"Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the "performance" of the facility. They should therefore not be used to make comparisons between individual facilities."

For VRE - PICNet is working with B.C.'s Health Authorities to establish provincial surveillance system for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

All patient experience surveys are published by the Ministry on their website.

<http://www.health.gov.bc.ca/socsec/surveys.html>

Stephen May | Government Communications and Public Engagement

Ministry of Health

P: 250-952-3401

C: 250-888-9879

F: 250-952-1883

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 6, 2012 12:03 PM
To: Soner, Glynis HLTH:EX; Rurd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: S. 13

Importance: High

S. 13

Hi Nick, Glynis and Martha. ON our PT HSC call today, it was mentioned that this item may be raised at the Conf of DMs mtg next week. I have done the following info and messaging. Does this sound OK to you??

Page 12 redacted for the following reason:

S. 13

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 6, 2012 12:09 PM
To: Anderson, Patrick HLTH:EX; XT:HLTH Angeleau, Regina; XT:Bertelsen, Brian HLTH:IN; Bhashyakarla, Vijay; XT:HLTH Brown, Liana; XT:Burke, Phil HLTH:IN; XT:Buzash, Sophie HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Canuel, Denise; XT:HLTH Caseault, Johanne; XT:HLTH Crummey, Carol; DeBeck, Paula HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Doucette, Michelle HLTH:IN; Downey, Gayle F HLTH:EX; Edwards, Danielle HLTH:EX; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:Fink, Craig HLTH:IN; XT:HLTH Goossens, Mark; XT:Grew, Sophia HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Kary, Michael HLTH:EX; XT:Keating, Judy S HLTH:IN; XT:Khan, Afra HLTH:IN; XT:HLTH Langen, Geof HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH Mckay, Marlien; XT:Murphy, Erin HLTH:IN; Neuman, Maureen HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Passmore, Randy HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Reddick, Vanessa; XT:Redford, Vinessa HLTH:IN; Rodway, Kathy; XT:Ryan, Patti HLTH:IN; XT:Sakac, Taras HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Evan Sotiropoulos HLTH:IN; XT:Stoutley, Alex HLTH:IN; Trotter, Wendy HLTH:EX; XT:HLTH Van Hees, Violet; XT:Warren, Christine HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN
Subject: FW: Indicators available to the public on the CIHI Hospital Report website.docx
Attachments: Indicators available to the public on the CIHI Hospital Report website.docx

Hi everyone. Here is the list that Martha mentioned on the call this morning.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Monday, December 3, 2012 5:26 PM
To: Trotter, Wendy HLTH:EX
Cc: West, Randi HLTH:EX; Kary, Michael HLTH:EX
Subject: Indicators available to the public on the CIHI Hospital Report website.docx

Wendy,

This file lists all the hospital information which is and will be available on the CIHI public website for their hospital reporting project. Even if provinces do not give permission for additional data to be provided with labels of hospitals, there is a lot of information already out there.

Indicators already available to the public on the CIHI Hospital Report website:

- Facilities are identified by name
- 2011/12 data will be available in the public website in time for CBC's analysis "in the spring".

Clinical Indicators

- All the data can be easily downloaded in a single Excel file.
- This list shows the list of indicators that will be publicly available in the 2011/12 update.

Clinical Indicators		Reported on public eTool		
Indicator Category	Indicator Name		Data years available	Definition
Effectiveness	5-Day In-Hospital Mortality Following Major Surgery (rate per 1,000)	Y	FY2007 - FY2011	This indicator measures the rate of In-Hospital deaths due to all causes occurring within five days of major surgery.
Effectiveness	30-Day In-Hospital Mortality Following Acute Myocardial Infarction (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of In-Hospital deaths due to all causes occurring within 30 days after the first acute myocardial infarction (AMI) admission to an acute care hospital.
Effectiveness	30-Day In-Hospital Mortality Following Stroke (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of In-Hospital deaths due to all causes occurring within 30 days after the first stroke admission to an acute care hospital.
Effectiveness	28-Day Readmission After Acute Myocardial Infarction (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of unplanned readmissions within 28 days of discharge for an acute myocardial infarction (AMI) episode of care.
Effectiveness	28-Day Readmission After Stroke (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of unplanned readmissions within 28 days following discharge for a stroke episode of care.
Effectiveness	90-Day Readmission After Hip Replacement (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of unplanned readmissions within 90 days of discharge for an elective hip replacement surgery episode of care.
Effectiveness	90-Day Readmission After Knee Replacement (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of unplanned readmissions within 90 days of discharge for an elective knee replacement surgery episode of care.
Effectiveness	30-Day Overall Readmission (rate per 100)	Y	FY2009 - FY2010	This indicator measures the rate of unplanned readmissions within 30 days of discharge for episodes of care for the following patient groups: - Obstetric; - Patients aged 19 and younger; - Adult surgical; and - Adult medical.
Effectiveness	30-Day Medical Readmission (rate per 100)	Y	FY2009 - FY2010	This indicator measures the rate of unplanned readmissions within 30 days of discharge for adult medical episodes of care.
Effectiveness	30-Day Obstetric Readmission (rate per 100)	Y	FY2009 - FY2010	This indicator measures the rate of unplanned readmissions within 30 days of discharge for an obstetric episode of care.
Effectiveness	30-Day Readmission - Patients aged 19 and Younger (rate per 100)	Y	FY2009 - FY2010	This indicator measures the rate of unplanned readmissions within 30 days of discharge for an episode of care of patients aged 19 and younger.
Effectiveness	30-Day Surgical Readmission (rate per 100)	Y	FY2009 - FY2010	This indicator measures the rate of unplanned readmissions within 30 days of discharge for an adult surgical episode of care.
Patient Safety	In-Hospital Hip Fracture in Elderly (65+) Patients (rate per 1,000)	Y	FY2007 - FY2011	This indicator measures the rate of In-Hospital hip fractures among acute care inpatients age 65 and older.
Patient Safety	Nursing-Sensitive Adverse Events for Medical Patients (rate per 1,000)	Y	FY2007 - FY2011	This indicator measures the rate of nursing-sensitive adverse events for all medical patients. The following adverse events are captured in this indicator: -Urinary tract infections; -Pressure ulcers; -In-Hospital fractures; and -Pneumonia.

Clinical Indicators		Reported on public eTool		
Indicator Category	Indicator Name		Data years available	Definition
Patient Safety	Nursing-Sensitive Adverse Events for Surgical Patients (rate per 1,000)	Y	FY2007 - FY2011	This indicator measures the rate of nursing-sensitive adverse events for all surgical patients. The following adverse events are captured in this indicator: -Urinary tract infections; -Pressure ulcers; -In-Hospital fractures; and -Pneumonia.
Patient Safety	Obstetric Trauma - Vaginal Delivery With Instrument (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of obstetric trauma (fourth-degree lacerations or greater in severity) for instrument-assisted vaginal deliveries.
Patient Safety	Obstetric Trauma - Vaginal Delivery Without Instrument (rate per 100)	Y	FY2007 - FY2011	This indicator measures cases of obstetric trauma (fourth-degree lacerations or greater in severity) per 100 vaginal deliveries without instrument assistance.
Appropriateness	Caesarean Section Rate: Excluding Pre-Term and Multiple Gestations (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of deliveries via Caesarean section (C-section), excluding pre-term and multiple-gestation pregnancies.
Appropriateness	Vaginal Birth After Caesarean Section (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of women who delivered vaginally after previously having had a Caesarean section (C-section).
Appropriateness	Use of Coronary Angiography Following Acute Myocardial Infarction (rate per 100)	Y	FY2007 - FY2011	This indicator measures the rate of first acute myocardial infarction (AMI) inpatient admissions that have coronary angiography within the episode of care.
Accessibility	Hip Fracture Surgical Procedures Performed Within 48H: Wait Time Across Facilities (rate per 100)	Y	FY2009 - FY2011	This indicator measures the proportion of hip fracture surgical procedures performed within 48 hours of admission.

Hospital Financial Performance Indicators (available at the regional level, not the facility level) up to 2010/11

- Percentage Benefit Hours
- Administrative Service Expense as a Percentage of Total Expense
- Average Age of Equipment
- Cost Per Weighted Case
- Current Ratio
- Hours Per Weighted Case
- Total Margin
- Service Recipient-Support Expense as a Percentage of Total Expense
- Unit-Producing Personnel Inpatient Nursing Productivity
- Registered Nurse Earned Hours as Percentage of Total Inpatient Nursing Earned Hours

Other Hospital information On website, but not included in download files up to 2010/11

- Total Inpatient Days
- Average Resource Intensity Weights
- Average Length of Stay (days)
- Percent Alternate Level of Care Cases
- Percent Alternate Level of Care Days
- Total beds staffed and in operation
- Total Expenditure

Community Profile Information (Statistics Canada Census 2006)

- Total Population
- Low Income Rate (%)
- Immigrant Population (%)
- Rural Area Population (%)
- Seniors (%), 65 Years and older
- Aboriginal Population (%)

Plus: CIHI publicly reports Hospital Standardized Mortality Ratios at the facility and regional levels

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, December 6, 2012 4:41 PM
To: Trotter, Wendy HLTH:EX
Subject: CBC CIHI PT Private Lunch item draft Dec 6 12.docx
Attachments: CBC CIHI PT Private Lunch item draft Dec 6 12.docx

BACK To you!

Martha

Pages 17 through 18 redacted for the following reasons:

s. 13

Trotter, Wendy HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Friday, December 7, 2012 10:09 AM
To: Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: S. 13

Hi Wendy,

I'm fine with this. One of the bullets on the second page is incomplete so I'm not sure of the statement there. The issue with the privacy is the small cell size and potential for reidentifying patients/providers.

Thanks.

G

From: Trotter, Wendy HLTH:EX
Sent: Thu, December 6, 2012 12:03 PM
To: Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: S. 13
Importance: High

S. 13

Hi Nick, Glynis and Martha. ON our PT HSC call today, it was mentioned that this item may be raised at the Conf of DMS mtg next week. I have done the following info and messaging. Does this sound OK to you??

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Friday, December 7, 2012 1:51 PM
To: South, Nancy HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX; Jabs, Ryan GCPE:EX
Subject: Draft Response to CBC Fifth Estate - wait time question

Hello everyone,

This is the draft response I suggest we send to 5th Estate early next week (I've talked to the reporter – she's not expecting anything today). Can you review – and let me know of any concerns before Monday afternoon. Thanks and have a good weekend.

MEDIA: Kimberly Ivany, 5th Estate, CBC
ISSUE: Health Wait times
STATUS: Communciations responded
MESSAGING:

Here is the information the B.C. Ministry of Health can provide on your request. Our program areas had looked into whether or not it was feasible to provide this information in spreadsheet format as you had requested – however, after review it was determined that the process of creating these customized documents would be too time-consuming.

1. The wait time for the 5 "benchmark" procedures:

- Hip replacements
- Knee replacements
- Cataracts
- Bypass surgery
- CT and MRI scans

(Note they have also asked for information on how B.C. measures up to the defined benchmarks for the procedures per hospital).

B.C.'s wait time website has information on waits for all of the surgical procedures (hip replacements, knee replacements, cataracts, bypass surgery) publicly available by facility – it is updated monthly.

The easiest page to look at surgical procedures by facility is the following
<http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp>

If you wish to look at surgical procedures in a grouping – this page would work best.
<http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp>

We currently do not publicly track wait times by facility for CT and MRI scans.

We currently do not publicly track results by facility to the pan-Canadian benchmarks – this is something we are looking at doing in the future.

2. Wait times for emergency rooms

We do not currently post wait times for emergency rooms. We do share data with the Canadian Institute for Health Information on this measure. To ensure consistency across regions – we suggest that it would be appropriate to request this information from CIHI, which I understand you are already working with on other data.

3. Hospital-acquired infection rates

- Data from the last 3 surveillance periods would be appreciated
- We are specifically concerned with MRSA, C-Difficile and VRE
- Please specify how the rates were measured

The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here - <http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports>

Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from the report should also be noted.

*"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases — even one case — can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year. **The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities.**"*

PICNET has also started reporting MRSA rates - <http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports>

The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted.

"Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the "performance" of the facility. They should therefore not be used to make comparisons between individual facilities."

For VRE - Most health authorities in British Columbia publish VRE rates:

Fraser Health Authority - http://www.fraserhealth.ca/media/FH_IPC_AnnualReport_20102011.pdf (see page 21).

Interior Health Authority -

http://www.interiorhealth.ca/AboutUs/QualityCare/Documents/InfectionControlAnnualReport_2011-2012.pdf see page 15).

Northern Health Authority-

http://www.northernhealth.ca/Portals/0/About/NH_Reports/documents/NHAnnualReport20102011Dec2011.pdf (see page 22).

Provincial Health Services Authority - http://www.phsa.ca/NR/rdonlyres/CF54528B-B319-45EE-9A24-27719AC3F0C5/57426/20102011IPCSAnnual_Report_Finalversiondocx.pdf (see page 18).

Vancouver Coastal Health Authority - http://www.vch.ca/media/InfectionControlAnnualReport_2010_2011.pdf (see page 19).

The Vancouver Island Health Authority's annual infection report notes overall rates, but does not break it down by facility - http://www.viha.ca/NR/rdonlyres/131EABB8-3A0C-4C9C-8827-586AA60ED9DA/0/2011_12_annual_report.pdf (see page 22)

4. Patient experience survey results

All patient experience surveys are published by the Ministry on their website.

<http://www.health.gov.bc.ca/socsec/surveys.html>

Please note that we are planning on publishing a 2012 patient experience survey by the end of the month. We will provide it to you as soon as it is published.

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

Trotter, Wendy HLTH:EX

From: Kary, Michael HLTH:EX
Sent: Thursday, December 13, 2012 4:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Downey, Gayle F HLTH:EX
Subject: CBC / CIHI PT Survey
Attachments: CBC-CIHI Request - PT Survey.docx

Hi Wendy,

As requested last week, here is a revised draft P/T survey for the CIHI/CBC item based largely on one earlier as well as comments from last week's HSC. Am S. 22 but can work on it further next week if want me to make any changes. Aside from asking them about how they are handing CIHI request and the four additional areas from CBC, I included questions on when and ask for data contact person. Only other question could think of was adding was what entity (Ministry, Quality Council, Health Authority etc...) is to be primarily responsible for addressing question as there seemed to be differing approaches on this with some such as SK sending to their Quality Councils. Let me know if want me to make any changes – have also put these with other related materials in the following folder if want to make changes directly.

File Path - I:\2012\CIHI\CBC - CIHI Request\PT Survey

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 6, 2012 11:08 AM
To: Kary, Michael HLTH:EX
Cc: Downey, Gayle F HLTH:EX
Subject: RE: Draft letter re Infoway for your review

Thanks Michael. I will work on the AA for the lunch item but could you please prepare a scan template on the CIHI /CBC piece to send out to PTs the week of Dec 17th? Basically asking re: the three types of data being requested, what they are going to do and when, and maybe their data contact person for this request,... anything else you can think of???

Thanks!!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Kary, Michael HLTH:EX
Sent: Thursday, December 6, 2012 11:04 AM
To: Edwards, Danielle HLTH:EX

Cc: Downey, Gayle F HLTH:EX; Trotter, Wendy HLTH:EX

Subject: FW: Draft letter re Infoway for your review

As discussed – here is the input I provided on the Infoway letter, with letter attached.

Gayle or Wendy - let me know if need assistance on drafting notes for this and/or CBC/CIHI item.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

Not Responsive

Pages 25 through 28 redacted for the following reasons:

Not Responsive

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, December 17, 2012 9:30 AM
To: Trotter, Wendy HLTH:EX
Subject: CBC has called to get permission to use hospital names

FYI, to keep you in the loop

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:27 PM
To: West, Randi HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Dave Brar | Director
Data Quality and Production | Priority Projects Branch
Planning & Innovation Division | *Office of the CAO* | Ministry of Health
Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

 **Please consider the environment before printing this e-mail**



THINKHEALTHBC.CA



@ThinkHealthBC

From: May, Stephen GCPE:EX
Sent: Friday, December 14, 2012 3:26 PM
To: Crisp, Leah HLTH:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Left a message with Anita to let her know that we are aware of this and are currently working through this process with CIHI

Stephen

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 03:18 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,

I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of, so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563

Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

Trotter, Wendy HLTH:EX

From: Grant, Nick HLTH:EX
Sent: Monday, December 17, 2012 3:02 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: Re: CBC Caller Anita Elash 416-205-6672

I agree that Glynis should take the lead on advising GPCE and we can survey the PTs to help inform the discussion.

On 2012-12-17, at 2:18 PM, "Trotter, Wendy HLTH:EX" <Wendy.Trotter@gov.bc.ca> wrote:

Hi Nick. Stephen May has asked me where this is at.

There are two CBC requests to BC. One is the BC specific data – i.e., Wait times, surveys, ER, etc. I believe the response to this was already sent and was basically directing CBC to various BC websites. The other direct request to PTs relates to the identification of facilities in data CIHI will be providing. Last I heard, BC is inclined not to i.d. the facilities. As it stands, the detailed CIHI data will appear as "Facility 1", "Facility 2", etc. It does not take a rocket scientist to figure out which is the largest number/facility however I believe the concern is around the smaller ones and the ability to perhaps identify people when the numbers are so small.

IGR did commit to sending a survey to determine what PTs will be providing – as of Dec 6, some PTs had not even received the request yet. I then went on vacation and we have not sent a survey out yet.

I have suggested to Stephen that perhaps we do not need to meet the CBC deadline of end of day for our approval, etc. I think we need to canvas the other PTs before we give our response and we can do that over the next week or so. And although I will maintain the PT side of things, I think this issue needs to be managed by Martha, Glynis – e.g., writing briefing material and seeking a decision. They are the experts.

So – my opinion / advice is that Stephen can tell CBC that we are seeking a decision and likely cannot get back to them until the New Year. And if that is the case, who will tell Stephen this? And, in the meantime, Michael and I will send a survey to find out what other PTs are doing to feed into our decision making. Sound OK to you? Stephen would like to know what is up ASAP.

Thanks!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 10:29 AM
To: Soper, Glynis HLTH:EX; South, Nancy HLTH:EX; Jabs, Ryan GCPE:EX; West, Randi HLTH:EX; Trotter, Wendy HLTH:EX
Cc: Brar, Dave S HLTH:EX; Grant, Nick HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Took another call from Anita this morning regarding the request. She would like to know a timeline for getting the approval for the release of the data through CIHI.

What's the process – I understand that CIHI has let us know what the 5th Estate has requested – has CIHI made the formal request for us to release the data – or does the CBC have to ask us to allow CIHI to release the data? The producer seemed unsure of the process.

She wanted me to get back to her today with an update on how things were moving with getting approval for the CIHI data. So, please and thank you.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 3:53 PM
To: May, Stephen GCPE:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thank you !

From: May, Stephen GCPE:EX
Sent: Friday, December 14, 2012 3:26 PM
To: Crisp, Leah HLTH:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Left a message with Anita to let her know that we are aware of this and are currently working through this process with CIHI

Stephen

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 03:18 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,

I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of, so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563
Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,

Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Tuesday, December 18, 2012 9:38 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX; Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX; South, Nancy HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

I've left a message for CIHI to call me (Nancy is away until mid-January). But Randi is under the impression that this is the process that has to take place regarding the 5th Estate's request.

1. CBC has to send to us – in writing – a request for release of data at the hospital-identifiable level, also describing in detail the data they are requesting.
2. That request then needs to be reviewed at the ADM level, and approved/denied by the DM (thus I have added Grace and Joanne to the e-mail chain).
3. The approval/denial would then be communicated to CIHI and CBC.

Does this make sense?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 4:36 PM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Okay - I'll see if I can get ahold of Nancy tomorrow AM on this.

From: Soper, Glynis HLTH:EX
Sent: Monday, December 17, 2012 04:35 PM Pacific Standard Time
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Our CIHI contact is Nancy Gault and typically our data directors have contact with her. Yes we do want to know exactly what CIHI gives CBC so we can do our own prep.

G

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 04:17 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Can we check with CIHI about the formal request? Who's our contact on that?

If I remember - our thoughts were that we wanted to get a copy of what the CBC gets so that we can do preparatory analysis.

From: Soper, Glynis HLTH:EX
Sent: Monday, December 17, 2012 04:13 PM Pacific Standard Time
To: Trotter, Wendy HLTH:EX; May, Stephen GCPE:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Hi, just left you a msg Stephen. MOH needs to make a decision on the CBC request. Has CIHI formally asked us for our permission for this facility identification? If not I suggest we need CIHI to ask us then we request approval and then give CIHI the answer and then CIHI advised CBC as they would do the data run.. All of this will certainly run into January.
G

From: Trotter, Wendy HLTH:EX
Sent: Monday, December 17, 2012 03:16 PM Pacific Standard Time
To: May, Stephen GCPE:EX
Cc: Soper, Glynis HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Stephen. Glynis will be advising you on what to say to CBC.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 10:29 AM
To: Soper, Glynis HLTH:EX; South, Nancy HLTH:EX; Jabs, Ryan GCPE:EX; West, Randi HLTH:EX; Trotter, Wendy HLTH:EX
Cc: Brar, Dave S HLTH:EX; Grant, Nick HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Took another call from Anita this morning regarding the request. She would like to know a timeline for getting the approval for the release of the data through CIHI.

What's the process – I understand that CIHI has let us know what the 5th Estate has requested – has CIHI made the formal request for us to release the data – or does the CBC have to ask us to allow CIHI to release the data? The producer seemed unsure of the process.

She wanted me to get back to her today with an update on how things were moving with getting approval for the CIHI data. So, please and thank you.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 3:53 PM
To: May, Stephen GCPE:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thank you !

From: May, Stephen GCPE:EX
Sent: Friday, December 14, 2012 3:26 PM
To: Crisp, Leah HLTH:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Left a message with Anita to let her know that we are aware of this and are currently working through this process with CIHI

Stephen

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 03:18 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,

I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX

Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of , so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563
Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, December 18, 2012 10:56 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Soper, Glynis HLTH:EX; West, Randi HLTH:EX; Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

Hi Stephen and everyone. I am being silent cause you guys are the experts on CIHI, data and communications. However, I will ask the other PTs how they will be approaching these requests and feed that into the decision.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, December 18, 2012 10:15 AM
To: South, Nancy HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX; Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

Ryan made a good point to me – to keep things simple (and to keep us in the loop) – I will ask Anita to send the request to Communications. I will then forward to the group. I'll send this out later this afternoon – if there are any concerns – let me know.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: South, Nancy HLTH:EX
Sent: Tuesday, December 18, 2012 10:11 AM
To: May, Stephen GCPE:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX; Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

Makes sense to me. I think that is what we have done for other requests of this type (Fraser Institute comes to mind)

n

From: May, Stephen GCPE:EX
Sent: Tuesday, December 18, 2012 9:38 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX; Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX; South, Nancy HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

I've left a message for CIHI to call me (Nancy is away until mid-January). But Randi is under the impression that this is the process that has to take place regarding the 5th Estate's request.

1. CBC has to send to us – in writing – a request for release of data at the hospital-identifiable level, also describing in detail the data they are requesting.
2. That request then needs to be reviewed at the ADM level, and approved/denied by the DM (thus I have added Grace and Joanne to the e-mail chain).
3. The approval/denial would then be communicated to CIHI and CBC.

Does this make sense?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 4:36 PM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Okay - I'll see if I can get ahold of Nancy tomorrow AM on this.

From: Soper, Glynis HLTH:EX
Sent: Monday, December 17, 2012 04:35 PM Pacific Standard Time
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Our CIHI contact is Nancy Gault and typically our data directors have contact with her. Yes we do want to know exactly what CIHI gives CBC so we can do our own prep.

G

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 04:17 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Can we check with CIHI about the formal request? Who's our contact on that?

If I remember - our thoughts were that we wanted to get a copy of what the CBC gets so that we can do preparatory analysis.

From: Soper, Glynis HLTH:EX
Sent: Monday, December 17, 2012 04:13 PM Pacific Standard Time
To: Trotter, Wendy HLTH:EX; May, Stephen GCPE:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Hi, just left you a msg Stephen. MOH needs to make a decision on the CBC request. Has CIHI formally asked us for our permission for this facility identification? If not I suggest we need CIHI to ask us then we request approval and then give CIHI the answer and then CIHI advised CBC as they would do the data run.. All of this will certainly run into January.

G

From: Trotter, Wendy HLTH:EX
Sent: Monday, December 17, 2012 03:16 PM Pacific Standard Time
To: May, Stephen GCPE:EX
Cc: Soper, Glynis HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Stephen. Glynis will be advising you on what to say to CBC.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 10:29 AM
To: Soper, Glynis HLTH:EX; South, Nancy HLTH:EX; Jabs, Ryan GCPE:EX; West, Randi HLTH:EX; Trotter, Wendy HLTH:EX
Cc: Brar, Dave S HLTH:EX; Grant, Nick HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Took another call from Anita this morning regarding the request. She would like to know a timeline for getting the approval for the release of the data through CIHI.

What's the process – I understand that CIHI has let us know what the 5th Estate has requested – has CIHI made the formal request for us to release the data – or does the CBC have to ask us to allow CIHI to release the data? The producer seemed unsure of the process.

She wanted me to get back to her today with an update on how things were moving with getting approval for the CIHI data. So, please and thank you.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 3:53 PM
To: May, Stephen GCPE:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thank you !

From: May, Stephen GCPE:EX
Sent: Friday, December 14, 2012 3:26 PM
To: Crisp, Leah HLTH:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc: Brar, Dave S HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Left a message with Anita to let her know that we are aware of this and are currently working through this process with CIHI

Stephen

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 03:18 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,
I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of, so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563
Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks,

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired *C. difficile* infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

Trotter, Wendy HLTH:EX

From: Krista Hiebert [krista.hiebert@gov.ab.ca]
Sent: Thursday, December 20, 2012 6:57 AM
To: Trotter, Wendy HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'mark.goossens@health.gov.sk.ca'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Alberta Health Services (AHS) , AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Thank you,

Krista

Krista Hiebert
Intergovernmental Policy Advisor
Strategic Policy
Strategic Services Division
Ministry of Health
Government of Alberta
Email: krista.hiebert@gov.ab.ca
Phone: 780-643-1150

From: Trotter, Wendy HLTH:EX [mailto:Wendy.Trotter@gov.bc.ca]
Sent: Thursday, December 20, 2012 7:29 AM
To: XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; Erin Murphy; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; Krista Hiebert; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; Linda Malloy; XT:HLTH Dimitracopoulos, Louis; Lynn Olenek; XT:HLTH Kanakaratnam, Mahindan; 'mark.goossens@health.gov.sk.ca'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN
Subject: Re: CBC 5th Estate - release of CIHI hospital data

Hi everyone. On that HSC call, BC explained how we were going to respond to the PT specific request and then asked others about their response to the facility identification specific request. We talked briefly about a common response (i.e. "No") but we offered to do a scan. We have prepared one to send out and I was going to mention it today on the call. At this point, we are not wanting to allow the facility identification but wd like to hear from other jurisdictions. So Kirsten - we agree and just had not pushed the button on the email to send the scan yet...

From: Nucklaus, Kirstin [mailto:Kirstin.Nucklaus@gov.ns.ca]

Sent: Thursday, December 20, 2012 04:55 AM Pacific Standard Time

To: XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens <mark.goossens@health.gov.sk.ca>; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney <nicolas.seney@msss.gouv.qc.ca>; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel <traci.schmekel@health.gov.sk.ca>; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay <Vijay.Bhashyakarla@gov.ns.ca>; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate - release of CIHI hospital data

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Trotter, Wendy HLTH:EX

From: Dimitracopoulos, Louis (MOH) [Louis.Dimitracopoulos@ontario.ca]
Sent: Thursday, December 20, 2012 7:03 AM
To: XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

Louis

From: Nucklaus, Kirstin [mailto:Kirstin.Nucklaus@gov.ns.ca]
Sent: December-20-12 7:56 AM
To: Khan, Afra (MOH); Stoutley, Alex (MOH); Brian Bertelsen; Carol Crummey; Dan Wong; Danielle Edwards; DeChamp, Anne; Denise Canuel; Erin Murphy; Erin Shea; Sotiropoulos, Evan (MOH); Gayle Downey; Geof Langen; Heather Scheffer; Jessica Irvine; Johanne Caseault; Kathy Rodway; Keating, Judy S; Nucklaus, Kirstin; Krista Hiebert; Leann.Cairns@gov.bc.ca; Brown, Liana C. (MOH); Linda Malloy; Dimitracopoulos, Louis (MOH); Lynn Olenek; Kanakarathnam, Mahindan (MOH); Mark Goossens; Marlien McKay; Maureen Neuman; Michael Kary; Michelle Doucette Issaluk; Molly McCracken; Nicolas Seney; Patrick Anderson; Ryan, Patti R; Paula DeBeck; Peterson Boulton, Lee-Ann; Phil Burke; Regina Angeleau; Rosemary Boyd; Shaun MacNeill; Shauna-Leigh Wright; Grew, Sophia (MOH); Sophie Buzash; Sakac, Taras (MOH); Tom Fetter; Traci Schmekel; Trish Fanjoy; Vanessa Reddick; Bhashyakarla, Vijay; Redford, Vinessa (MOH); Violet van Hees; Wendy Trotter
Subject: CBC 5th Estate - release of CIHI hospital data
Importance: High

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,
Kirstin

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Thursday, December 20, 2012 10:15 AM
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Just FYI – CBC is already starting to roll out their website

<http://www.cbc.ca/news/vitalsigns/questionnaire/>

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: May, Stephen GCPE:EX
Sent: Thursday, December 20, 2012 9:28 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

We talked to CIHI this morning – their understanding is that Nova Scotia has allowed the release at this point – and others are working through it.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won't be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don't think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS) , AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.

- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 11:17 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV
Attachments: CBC-CIHI Request - PT Survey clean Dec 20 12.docx

That is interesting because they sent a note asking what other jurisdictions were doing:

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

S. 16

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Thursday, December 20, 2012 9:28 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

We talked to CIHI this morning – their understanding is that Nova Scotia has allowed the release at this point – and others are working through it.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won’t be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don’t think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS) , AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	
b) If no, please provide reason.	
c) If yes, please give [anticipated] date of response to CBC.	
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	
e) Please provide the name and contact details of the person responsible for this request.	
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	

Question	P/T Response
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	

Trotter, Wendy HLTH:EX

From: johanne.caseault@msss.gouv.qc.ca
Sent: Thursday, December 20, 2012 11:54 AM
To: Trotter, Wendy HLTH:EX
Cc: XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:deChamp, Anne HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; Edwards, Danielle HLTH:EX; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:HLTH Rodway, Kathy; Cairns, Leann HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; Kary, Michael HLTH:EX; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:Buzash, Sophie HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet
Subject: RE: CBC 5th Estate - release of CIHI hospital data
Attachments: CBC-CIHI Request - PT Survey clean Dec 20 12.docx; CBC Data Request Form.pdf.pdf

Hello to you all.

In this file, Québec only received a communication from CIHI asking to identify a contact person here so CBC can make their request. Up to noon today, no request was presented to the contact identified (our "media-relation people").

So no decision has been made here on what we would let go (probably nothing more than already public info).

Johanne

JOHANNE CASEAULT
Conseillère en affaires intergouvernementales
Direction des affaires intergouvernementales et de
la coopération internationale
Ministère de la Santé et des Services sociaux
1005, chemin Ste-Foy, 1er étage
Québec (Québec) G1S 4N4
Téléphone (418) 266-5838
Télécopieur (418) 266-8755
Courriel : johanne.caseault@msss.gouv.qc.ca

"Trotter, Wendy HLTH:EX" <Wendy.Trotter@gov.bc.ca>

2012-12-20 14:27

A "XT:HLTH Dimitracopoulos, Louis" <Louis.Dimitracopoulos@ontario.ca>, "XT:Nucklaus, Kirstin HLTH:IN" <Kirstin.Nucklaus@gov.ns.ca>, "XT:Khan, Afra HLTH:IN" <Afra.Khan@ontario.ca>, "XT:Stoutley, Alex HLTH:IN" <Alex.Stoutley@ontario.ca>, "XT:Bertelsen, Brian HLTH:IN" <BDBERTELSEN@gov.pe.ca>, "XT:HLTH Crummey, Carol" <ccrummey@gov.nl.ca>, "XT:Wong, Dan HLTH:IN" <Dan_Wong@gov.nt.ca>, "Edwards, Danielle HLTH:EX" <Danielle.Edwards@gov.bc.ca>, "XT:deChamp, Anne HLTH:IN" <Anne.deChamp@gov.ns.ca>, "XT:HLTH Canuel, Denise" <denise_canuel@gov.nt.ca>, "XT:Murphy, Erin HLTH:IN" <Erin.Murphy@gov.ab.ca>, "XT:Shea, Erin HLTH:IN" <Erin_Shea@gov.nt.ca>, "XT:Evan Sotiropoulos HLTH:IN" <Evan.Sotiropoulos@ontario.ca>, "Downey, Gayle F HLTH:EX" <Gayle.Downey@gov.bc.ca>, "XT:HLTH Langen, Geof HLTH:IN" <Geof.Langen@gov.mb.ca>, "Scheffer, Heather G HLTH:EX" <Heather.Scheffer@gov.bc.ca>, "XT:Irvine, Jessica HLTH:IN"

<Jessica.Irvine@gov.mb.ca>, "XT:HLTH Caseault, Johanne"
 <johanne.caseault@msss.gouv.qc.ca>, "XT:HLTH Rodway, Kathy"
 <krodway@gov.nl.ca>, "XT:Keating, Judy S HLTH:IN" <Judy.Keating@gov.ns.ca>,
 "XT:Hiebert, Krista HLTH:IN" <krista.hiebert@gov.ab.ca>, "Cairns, Leann HLTH:EX"
 <Leann.Cairns@gov.bc.ca>, "XT:HLTH Brown, Liana" <Liana.C.Brown@ontario.ca>,
 "XT:Malloy, Linda HLTH:IN" <linda.malloy@gov.ab.ca>, "XT:Olenek, Lynn HLTH:IN"
 <lynn.olenek@gov.ab.ca>, "XT:HLTH Kanakaratnam, Mahindan"
 <mahindan.kanakaratnam@ontario.ca>, Mark Goossens
 <mark.goossens@health.gov.sk.ca>, "XT:HLTH McKay, Marlien"
 <marlien.mckay@gnb.ca>, "Neuman, Maureen HLTH:EX"
 <Maureen.Neuman@gov.bc.ca>, "Kary, Michael HLTH:EX" <Michael.Kary@gov.bc.ca>,
 "XT:Doucette, Michelle HLTH:IN" <mdoucette@gov.nu.ca>, "XT:McCracken, Molly
 HLTH:IN" <Molly.McCracken@gov.mb.ca>, Nicolas Seney
 <nicolas.seney@msss.gouv.qc.ca>, "Anderson, Patrick HLTH:EX"
 <Patrick.Anderson@gov.bc.ca>, "XT:Ryan, Patti HLTH:IN" <Patti.ryan@gov.ns.ca>,
 "DeBeck, Paula HLTH:EX" <Paula.DeBeck@gov.bc.ca>, "XT:HLTH Peterson Boulton,
 Lee-Ann" <lee-ann.petersonboulton@gov.ns.ca>, "XT:Burke, Phil HLTH:IN"
 <phil.burke@gov.ab.ca>, "XT:HLTH Angeleau, Regina"
 <Regina.Angeleau@gov.mb.ca>, "XT:HLTH Boyd, Rosemary"
 <rosemaryboyd@gov.nl.ca>, "XT:MacNeill, Shaun HLTH:IN" <smacneill@gov.pe.ca>,
 "XT:Wright, Shauna-Leigh HLTH:IN" <Shauna-leigh.wright@gov.ab.ca>, "XT:Grew,
 Sophia HLTH:IN" <Sophia.Grew@ontario.ca>, "XT:Buzash, Sophie HLTH:IN"
 <sbuzash@health.gov.sk.ca>, "XT:Sakac, Taras HLTH:IN" <Taras.Sakac@ontario.ca>,
 "XT:Fetter, Tom HLTH:IN" <Tom.Fetter@gnb.ca>, Traci Schmekel
 <traci.schmekel@health.gov.sk.ca>, "XT:HLTH Fanjoy, Trish" <Trish.Fanjoy@gnb.ca>,
 "XT:HLTH Reddick, Vanessa" <vanessareddick@gov.nl.ca>, "Bhashyakarla, Vijay"
 <Vijay.Bhashyakarla@gov.ns.ca>, "XT:Redford, Vinessa HLTH:IN"
 <Vinessa.redford@ontario.ca>, "XT:HLTH Van Hees, Violet"
 <violet.vanhees@gov.yk.ca>

cc

Objet RE: CBC 5th Estate - release of CIHI hospital data

Hi everyone. Further to our discussion, I have attached the two requests we have received, and the PT Survey. Thanks for filling this out!

I have also attached the request to CIHI, and the information on what is publicly available on CIHI's website.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
 BC Ministry of Health
 Ph: (250) 952-2378 Fax: (250) 952-2205

From: Nucklaus, Kirstin [<mailto:Kirstin.Nucklaus@gov.ns.ca>]

Sent: December-20-12 7:56 AM

To: Khan, Afra (MOH); Stoutley, Alex (MOH); Brian Bertelsen; Carol Crummey; Dan Wong; Danielle Edwards; DeChamp, Anne; Denise Canuel; Erin Murphy; Erin Shea; Sotiropoulos, Evan (MOH); Gayle Downey; Geof Langen; Heather Scheffer; Jessica Irvine; Johanne Caseault; Kathy Rodway; Keating, Judy S; Nucklaus, Kirstin; Krista Hiebert; Leann.Cairns@gov.bc.ca; Brown, Liana C. (MOH); Linda Malloy; Dimitracopoulos, Louis (MOH); Lynn Olenek; Kanakaratnam, Mahindan (MOH); Mark Goossens; Marlien McKay; Maureen Neuman; Michael Kary; Michelle Doucette Issaluk; Molly McCracken; Nicolas Seney; Patrick Anderson; Ryan, Patti R; Paula DeBeck; Peterson Boulton, Lee-Ann; Phil Burke; Regina Angeleau; Rosemary Boyd; Shaun MacNeill; Shauna-Leigh Wright; Grew, Sophia (MOH); Sophie Buzash; Sakac, Taras (MOH); Tom Fetter; Traci Schmekel; Trish Fanjoy; Vanessa Reddick; Bhashyakarla, Vijay; Redford, Vinessa (MOH); Violet van Hees; Wendy Trotter

Subject: CBC 5th Estate - release of CIHI hospital data

Importance: High

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

----- Message de "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> sur Wed, 19 Dec 2012 09:18:43 -0800 -----

"South, Nancy HLTH:EX" <Nancy.South@gov.bc.ca>, "West, Randi HLTH:EX"

Pour: <Randi.West@gov.bc.ca>, "Burd, Martha HLTH:EX" <Martha.Burd@gov.bc.ca>, "Trotter, Wendy HLTH:EX" <Wendy.Trotter@gov.bc.ca>, "Brar, Dave S HLTH:EX" <Dave.Brar@gov.bc.ca>

cc: "Huber, Nora HLTH:EX" <Nora.Huber@gov.bc.ca>

Objet: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement

Ministry of Health

P: 250-952-3401

C: 250-888-9879

F: 250-952-1883

From: Anita Elash [mailto:Anita.Elash@cbc.ca]

Sent: Wednesday, December 19, 2012 9:14 AM

To: May, Stephen GCPE:EX

Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.

- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,

Anita Elash

Team leader

CBC TV, *the fifth estate*

p: 416-205-6672

----- Message de Kimberly Ivany <Kimberly.Ivany@cbc.ca> sur Mon, 3 Dec 2012 12:50:24 -0800 -----

Pour: "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca>

Objet: CBC's the fifth estate inquiry

Hi Stephen,

Just to make confirm you have documentation of my request:

The fifth estate is working on a project to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country. The online tool will include individual hospital profiles. It will be published on cbc.ca and will be coupled with a *fifth estate* documentary.

The resource will be based on data provided by CIHI. As you may know, however, the CIHI data is missing some information. In order to present as complete and accurate a picture as possible, we are collecting additional data from each province.

We are looking for four pieces of information from EACH individual hospital in the province:

1. The wait time for the 5 "benchmark" procedures:

- Hip replacements
- Knee replacements
- Cataracts
- Bypass surgery
- CT and MRI scans

2. Wait times for emergency rooms

3. Hospital-acquired infection rates

- Data from the last 3 surveillance periods would be appreciated
- We are specifically concerned with MRSA, C-Difficile and VRE
- Please specify how the rates were measured

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

Thanks very much for this, Stephen. Please let me know when I can expect some documents.

Kimberly Ivany
416-205-5631
the fifth estate

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 12:25 PM
To: XT:Khan, Afra HLTH:IN; Downey, Gayle F HLTH:EX; Kary, Michael HLTH:EX; Edwards, Danielle HLTH:EX; Neuman, Maureen HLTH:EX; Cairns, Leann HLTH:EX; Anderson, Patrick HLTH:EX; DeBeck, Paula HLTH:EX; Scheffer, Heather G HLTH:EX; XT:Olenek, Lynn HLTH:IN; XT:Burke, Phil HLTH:IN; XT:Murphy, Erin HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Malloy, Linda HLTH:IN; traci.schmekel@health.gov.sk.ca; mark.goossens@health.gov.sk.ca; Tara.Gereaux@health.gov.sk.ca; XT:Buzash, Sophie HLTH:IN; XT:HLTH Langen, Geof HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Caseault, Johanne; nicolas.seney@msss.gouv.qc.ca; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:HLTH Mckay, Marlien; vijay.bhashyakarla@gov.ns.ca; XT:Nucklaus, Kirstin HLTH:IN; XT:Ryan, Patti HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:deChamp, Anne HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Boyd, Rosemary; XT:HLTH Rodway, Kathy; XT:HLTH Reddick, Vanessa; XT:HLTH Crummey, Carol; XT:HLTH Canuel, Denise; XT:Shea, Erin HLTH:IN; XT:Wong, Dan HLTH:IN; XT:Doucette, Michelle HLTH:IN; XT:HLTH Van Hees, Violet
Cc: XT:Sakac, Taras HLTH:IN
Subject: FW: request from CBC TV

Hi again! Info from our communications group. Just FYI.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Thursday, December 20, 2012 10:15 AM
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Just FYI – CBC is already starting to roll out their website

<http://www.cbc.ca/news/vitalsigns/questionnaire/>

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 12:28 PM
To: Grant, Nick HLTH:EX
Subject: FW: CBC 5th Estate - release of CIHI hospital data
Attachments: CBC-CIHI Request - PT Survey clean Dec 20 12.docx; FW: request from CBC TV; CBC's the fifth estate inquiry; CBC Data Request Form.pdf.pdf

Hi. Wanted you to know I am requesting info from other jurisdictions. Also, Stephen May (GCPE) says that CBC has already developed part of this website – here:

<http://www.cbc.ca/news/vitalsigns/questionnaire/>

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 11:27 AM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi everyone. Further to our discussion, I have attached the two requests we have received, and the PT Survey. Thanks for filling this out!

I have also attached the request to CIHI, and the information on what is publicly available on CIHI's website.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Nucklaus, Kirstin [<mailto:Kirstin.Nucklaus@gov.ns.ca>]
Sent: December-20-12 7:56 AM
To: Khan, Afra (MOH); Stoutley, Alex (MOH); Brian Bertelsen; Carol Crummey; Dan Wong; Danielle Edwards; DeChamp, Anne; Denise Canuel; Erin Murphy; Erin Shea; Sotiropoulos, Evan (MOH); Gayle Downey; Geof Langen; Heather Scheffer; Jessica Irvine; Johanne Caseault; Kathy Rodway; Keating, Judy S; Nucklaus, Kirstin; Krista Hiebert; Leann.Cairns@gov.bc.ca; Brown, Liana C. (MOH); Linda Malloy; Dimitracopoulos, Louis (MOH); Lynn Olenek;

Kanakaratnam, Mahindan (MOH); Mark Goossens; Marlien McKay; Maureen Neuman; Michael Kary; Michelle Doucette Issaluk; Molly McCracken; Nicolas Seney; Patrick Anderson; Ryan, Patti R; Paula DeBeck; Peterson Boulton, Lee-Ann; Phil Burke; Regina Angeleau; Rosemary Boyd; Shaun MacNeill; Shauna-Leigh Wright; Grew, Sophia (MOH); Sophie Buzash; Sakac, Taras (MOH); Tom Fetter; Traci Schmekel; Trish Fanjoy; Vanessa Reddick; Bhashyakarla, Vijay; Redford, Vinessa (MOH); Violet van Hees; Wendy Trotter

Subject: CBC 5th Estate - release of CIHI hospital data

Importance: High

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

Trotter, Wendy HLTH:EX

From: Brian Bertelsen [bdbertelsen@gov.pe.ca]
Sent: Friday, December 21, 2012 4:47 AM
To: XT:HLTH Mckay, Marlien; XT:Fetter, Tom HLTH:IN; XT:HLTH Fanjoy, Trish; XT:Murphy, Erin HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Burke, Phil HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Edwards, Danielle HLTH:EX; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; Cairns, Leann HLTH:EX; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; Anderson, Patrick HLTH:EX; DeBeck, Paula HLTH:EX; Trotter, Wendy HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Crummey, Carol; XT:HLTH Rodway, Kathy; XT:HLTH Boyd, Rosemary; XT:HLTH Reddick, Vanessa; XT:deChamp, Anne HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:Ryan, Patti HLTH:IN; Vijay Bhashyakarla; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Shea, Erin HLTH:IN; XT:Doucette, Michelle HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:HLTH Van Hees, Violet; Mark Goossens; XT:Buzash, Sophie HLTH:IN; TraciSchmekel; XT:HLTH Caseault, Johanne; Nicolas Seney; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; XT:HLTH Brown, Liana; XT:HLTH Dimitracopoulos, Louis; XT:HLTH Kanakarathnam, Mahindan; XT:Grew, Sophia HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Redford, Vinessa HLTH:IN
Subject: Re: CBC 5th Estate - release of CIHI hospital data

Hi all (and Happy Holiday Season),
In PEI only publically available data from the CIHI website, combined with .pdf's of patient satisfaction survey results, were offered to CBC. They were directed to CIHI and our wait-times web site and to the FOIPP process. They have subsequently FOIP'ed our info on hospital-borne infection rates.
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

>>> "Nucklaus, Kirstin" <Kirstin.Nucklaus@gov.ns.ca> 12/20/2012 8:55 AM >>>

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,
Kirstin

Statement of Confidentiality

This message (including attachments) may contain confidential or privileged information intended for a specific individual or organization. If you have received this communication in error, please notify the sender immediately. If you are not the intended recipient, you are not authorized to use, disclose, distribute, copy, print or rely on this email, and should promptly delete this email from your entire computer system.

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Friday, December 28, 2012 9:28 AM
To: XT:Hiebert, Krista HLTH:IN
Cc: XT:Burke, Phil HLTH:IN; Kary, Michael HLTH:EX
Subject: RE: CBC 5th Estate - release of CIHI hospital data

No – that is fine. We can put this in. Is this answer for the PT specific request (e.g., wait times, ER wait times, pt surveys, hosp acq infections)?

Because there is still the other request – for CIHI to identify the individual hospitals in the data they provide... (otherwise, the data will be provided as facility 1, facility 2, etc...). What will be your response to that?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Krista Hiebert [mailto:krista.hiebert@gov.ab.ca]
Sent: Friday, December 28, 2012 9:18 AM
To: Trotter, Wendy HLTH:EX
Cc: XT:Burke, Phil HLTH:IN
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi Wendy,

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.

Do you still want AB to fill out the survey?

Thank you,

Krista

Krista Hiebert
Intergovernmental Policy Advisor
Strategic Policy
Strategic Services Division
Ministry of Health
Government of Alberta
Email: krista.hiebert@gov.ab.ca
Phone: 780-643-1150

From: Trotter, Wendy HLTH:EX [mailto:Wendy.Trotter@gov.bc.ca]
Sent: Thursday, December 20, 2012 12:27 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX;

XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; Erin Murphy; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; Krista Hiebert; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; Linda Malloy; Lynn Olenek; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; Phil Burke; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; Shauna-Leigh Wright; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet

Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi everyone. Further to our discussion, I have attached the two requests we have received, and the PT Survey. Thanks for filling this out!

I have also attached the request to CIHI, and the information on what is publicly available on CIHI's website.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Nucklaus, Kirstin [<mailto:Kirstin.Nucklaus@gov.ns.ca>]

Sent: December-20-12 7:56 AM

To: Khan, Afra (MOH); Stoutley, Alex (MOH); Brian Bertelsen; Carol Crummey; Dan Wong; Danielle Edwards; DeChamp, Anne; Denise Canuel; Erin Murphy; Erin Shea; Sotiropoulos, Evan (MOH); Gayle Downey; Geof Langen; Heather Scheffer; Jessica Irvine; Johanne Caseault; Kathy Rodway; Keating, Judy S; Nucklaus, Kirstin; Krista Hiebert; Leann.Cairns@gov.bc.ca; Brown, Liana C. (MOH); Linda Malloy; Dimitracopoulos, Louis (MOH); Lynn Olenek; Kanakaratnam, Mahindan (MOH); Mark Goossens; Marlien McKay; Maureen Neuman; Michael Kary; Michelle Doucette Issaluk; Molly McCracken; Nicolas Seney; Patrick Anderson; Ryan, Patti R; Paula DeBeck; Peterson Boulton, Lee-Ann; Phil Burke; Regina Angeleau; Rosemary Boyd; Shaun MacNeill; Shauna-Leigh Wright; Grew, Sophia (MOH); Sophie Buzash; Sakac, Taras (MOH); Tom Fetter; Traci Schmekel; Trish Fanjoy; Vanessa Reddick; Bhashyakarla, Vijay; Redford, Vinessa (MOH); Violet van Hees; Wendy Trotter

Subject: CBC 5th Estate - release of CIHI hospital data

Importance: High

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 8, 2013 7:52 AM
To: Kary, Michael HLTH:EX
Subject: FW: CBC 5th Estate - release of CIHI hospital data
Attachments: ON's response to CBC-CIHI Request.docx

Hi Michael. Could you please gather these together on the one sheet and send back out to PTs when complete? I will send you the others that have come my way... Thank you, and Happy New Year!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Sakac, Taras (MOH) [<mailto:Taras.Sakac@ontario.ca>]
Sent: Monday, January 7, 2013 8:51 AM
To: Trotter, Wendy HLTH:EX
Cc: XT:HLTH Dimitracopoulos, Louis; XT:Redford, Vinessa HLTH:IN; XT:Khan, Afra HLTH:IN
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi Wendy,
Please see the attached; ON's response to the PT survey regarding CBC's request.

As always, let me know if I can assist further.

Taras Sakac

Policy Analyst, Intergovernmental Relations Unit
Assistant Deputy Minister's Office
Health System Strategy and Policy Division
Ontario Ministry of Health and Long-Term Care
taras.sakac@ontario.ca
Phone: (416) 326-3255

From: Trotter, Wendy HLTH:EX [<mailto:Wendy.Trotter@gov.bc.ca>]
Sent: December-20-12 2:27 PM
To: Dimitracopoulos, Louis (MOH); XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH); Stoutley, Alex (MOH); XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; Kanakaratnam, Mahindan (MOH); Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew, Sophia (MOH); XT:Buzash, Sophie HLTH:IN; Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; Redford, Vinessa (MOH); XT:HLTH Van Hees, Violet
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi everyone. Further to our discussion, I have attached the two requests we have received, and the PT Survey. Thanks for filling this out!

I have also attached the request to CIHI, and the information on what is publicly available on CIHI's website.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Nucklaus, Kirstin [<mailto:Kirstin.Nucklaus@gov.ns.ca>]

Sent: December-20-12 7:56 AM

To: Khan, Afra (MOH); Stoutley, Alex (MOH); Brian Bertelsen; Carol Crummey; Dan Wong; Danielle Edwards; DeChamp, Anne; Denise Canuel; Erin Murphy; Erin Shea; Sotiropoulos, Evan (MOH); Gayle Downey; Geof Langen; Heather Scheffer; Jessica Irvine; Johanne Caseault; Kathy Rodway; Keating, Judy S; Nucklaus, Kirstin; Krista Hiebert; Leann.Cairns@gov.bc.ca; Brown, Liana C. (MOH); Linda Malloy; Dimitracopoulos, Louis (MOH); Lynn Olenek; Kanakaratnam, Mahindan (MOH); Mark Goossens; Marlien McKay; Maureen Neuman; Michael Kary; Michelle Doucette Issaluk; Molly McCracken; Nicolas Seney; Patrick Anderson; Ryan, Patti R; Paula DeBeck; Peterson Boulton, Lee-Ann; Phil Burke; Regina Angeleau; Rosemary Boyd; Shaun MacNeill; Shauna-Leigh Wright; Grew, Sophia (MOH); Sophie Buzash; Sakac, Taras (MOH); Tom Fetter; Traci Schmekel; Trish Fanjoy; Vanessa Reddick; Bhashyakarla, Vijay; Redford, Vinessa (MOH); Violet van Hees; Wendy Trotter

Subject: CBC 5th Estate - release of CIHI hospital data

Importance: High

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	No.
b) If no, please provide reason.	- Concern about the context in which the CBC would present the indicator results, and the interpretation that would be provided. - Ontario already has several sources of publicly available facility-specific indicators; these should be used for any comparative reporting.
2. If yes, please give [anticipated] date of response to CBC.	
3. Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	No. If all other PTs were to agree to refuse this request, Ontario would be supportive of common messaging if it aligned with the response in b) above.
4. Please provide the name and contact details of the person responsible for this request.	Alison Blair, Director (A), Health Analytics. alison.blair@ontario.ca . (416) 212-4433
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to	Ontario has not yet received a request for data from the

Question	P/T Response
consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	CBC. Ontario would not consent to the CBC request, except where information is already publicly available. Ontario would provide links to existing publicly available information.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	None. Publicly available information on wait times for these procedures is already available at: http://www.waittimes.net.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	None. Publicly available information on wait times in the Emergency Department is already available at: http://edrs.waittimes.net/en/PublicMain.aspx
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	None. Publicly available information on patient safety, including infection rates, is already available at: http://www.hqontario.ca/public-reporting/patient-safety
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	None.
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	N/A
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	N/A
h) Please provide a contact person(s) from the entity	N/A

Question	P/T Response
mentioned above. (name, phone number and email if possible.)	

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 8, 2013 7:54 AM
To: Kary, Michael HLTH:EX
Subject: FW: CBC 5th Estate - release of CIHI hospital data
Attachments: CBC-CIHI Request - PT Survey_PE Response Jan 4_13.docx

Another...

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Brian Bertelsen [mailto:bdbertelsen@gov.pe.ca]
Sent: Monday, January 7, 2013 4:41 AM
To: Trotter, Wendy HLTH:EX
Cc: XT:MacNeill, Shaun HLTH:IN
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Good morning Wendy,
Attached is the PEI response to the survey. Please forward findings once you have a chance to compile responses from other PT's.
Thanks,
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

>>> "Trotter, Wendy HLTH:EX" <Wendy.Trotter@gov.bc.ca> 12/20/2012 3:27 PM >>>

Hi everyone. Further to our discussion, I have attached the two requests we have received, and the PT Survey. Thanks for filling this out!

I have also attached the request to CIHI, and the information on what is publicly available on CIHI's website.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

P/T SURVEY ON CBC / CIHI REQUEST

Prince Edward Island Response

January 4, 2013

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI.
b) If no, please provide reason.	
c) If yes, please give [anticipated] date of response to CBC.	Health PEI has already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . We will be requesting CBC to submit Access to Information requests for any future data requests. There is a 30 day response time under the FOIPP process.
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	We are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different laws that govern disclosure of information.
e) Please provide the name and contact details of the person responsible for this request.	Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI mafay@gov.pe.ca (902) 368-4942

Question	P/T Response
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	Health PEI has directed CBC to our website for access to wait times data.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	Health PEI will request CBC to submit an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . Health PEI will then determine what if any information can/will be disclosed.
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficle and VRE • Please specify how the rates were measured	This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	The Access to Information process under the PEI <i>Freedom of Information and Protection of Privacy Act</i> has a 30 day time line for responding after receiving the request.
g) What entity in your jurisdiction will be primarily responsible for	Health PEI

Question	P/T Response
addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI mafay@gov.pe.ca (902) 368-4942

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 8, 2013 11:36 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. Michael is just pulling together the responses we have received from other PTs on how they have responded or will respond to CBC. I will send that to Martha and gang once we have it – it will be her area that develops the MoH response.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, January 8, 2013 11:00 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Welcome back everyone – have we moved forward on this request from CBC – I expect the reporter to come back to us in the coming days.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won't be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don't think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS) , AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week -
needs from the requestor.

S. 22

Let me know today if there are any further clarifications

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM

To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.

- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

Trotter, Wendy HLTH:EX

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 8, 2013 11:37 AM
To: Trotter, Wendy HLTH:EX
Subject: RE: request from CBC TV
Attachments: CBC-CIHI Request - PT Survey_PE Response Jan 4_13.docx; ON's response to CBC-CIHI Request.docx; Ad hoc responses - emails.docx

Hi Wendy – have saved responses received so far in the following folder below. Thus far, and as enclosed have received partial email responses from QC, PEI and AB, while full surveys have been filled out only by ON and PEI. The deadline for survey is end of this week so more responses should be coming in. Following the deadline will work next week to compile what responses we receive into single document.

File Path - I:\2012\CIHI\CBC - CIHI Request\PT Survey\PT Responses

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 8, 2013 11:34 AM
To: Kary, Michael HLTH:EX
Subject: FW: request from CBC TV

Hi Michael. Can you please tell me when you have compiled the survey results?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, January 8, 2013 11:00 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Welcome back everyone – have we moved forward on this request from CBC – I expect the reporter to come back to us in the coming days.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won’t be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don’t think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS) , AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired *C. difficile* infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

P/T SURVEY ON CBC / CIHI REQUEST

Prince Edward Island Response

January 4, 2013

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI.
b) If no, please provide reason.	
c) If yes, please give [anticipated] date of response to CBC.	Health PEI has already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . We will be requesting CBC to submit Access to Information requests for any future data requests. There is a 30 day response time under the FOIPP process.
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	We are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different laws that govern disclosure of information.
e) Please provide the name and contact details of the person responsible for this request.	Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI mafay@gov.pe.ca (902) 368-4942

Question	P/T Response
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	Health PEI has directed CBC to our website for access to wait times data.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	Health PEI will request CBC to submit an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . Health PEI will then determine what if any information can/will be disclosed.
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficle and VRE • Please specify how the rates were measured	This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	The Access to Information process under the PEI <i>Freedom of Information and Protection of Privacy Act</i> has a 30 day time line for responding after receiving the request.
g) What entity in your jurisdiction will be primarily responsible for	Health PEI

Question	P/T Response
addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI mafay@gov.pe.ca (902) 368-4942

QUEB EC

Thu 2012-12-20 11:54 AM

Hello to you all.

In this file, Québec only received a communication from CIHI asking to identify a contact person here so CBC can make their request. Up to noon today, no request was presented to the contact identified (our "media-relation people").

So no decision has been made here on what we would let go (probably nothing more than already public info).

Johanne

JOHANNE CASEAULT

Conseillère en affaires intergouvernementales
Direction des affaires intergouvernementales et de
la coopération internationale
Ministère de la Santé et des Services sociaux
1005, chemin Ste-Foy, 1er étage
Québec (Québec) G1S 4N4
Téléphone (418) 266-5838
Télécopieur (418) 266-8755
Courriel : johanne.caseault@msss.gouv.qc.ca

PEI

Fri 2012-12-21 4:47 AM

Hi all (and Happy Holiday Season),

In PEI only publically available data from the CIHI website, combined with .pdf's of patient satisfaction survey results, were offered to CBC. They were directed to CIHI and our wait-times web site and to the FOIPP process. They have subsequently FOIP'ed our info on hospital-borne infection rates.

Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness

Alberta

From: Krista Hiebert [<mailto:krista.hiebert@gov.ab.ca>]
Sent: Friday, December 28, 2012 9:18 AM
To: Trotter, Wendy HLTH:EX
Cc: XT:Burke, Phil HLTH:IN
Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi Wendy,

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.

Do you still want AB to fill out the survey?

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 9, 2013 3:18 PM
To: Kary, Michael HLTH:EX
Subject: FW: request from CBC TV
Attachments: CBC-HospitalSurvey-and-Instructions.pdf

Hi Michael. Wow, what a survey... Can you please raise this survey on the TC tomorrow and ask if others have received and what they will do...? Thanks! And – I have saved the survey in the LAN under IGR, 2013, CIHI, CBC Request – 5th Estate.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, January 9, 2013 2:59 PM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: RE: request from CBC TV

To keep everyone in the loop – all health authority CEO's have been contacted by the 5th Estate to fill out a survey for each of their hospitals (attached). They have also received a call from the producer (Anita Elash) for each CEO to discuss the request with her "so they can be clear with the CBC is looking for". HA CEO's are looking towards a coordinated response on this. As you can see – it's a fairly intense survey.

Michael – can we get an update on where we are at with the other PT responses? Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 8, 2013 11:36 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. Michael is just pulling together the responses we have received from other PTs on how they have responded or will respond to CBC. I will send that to Martha and gang once we have it – it will be her area that develops the MoH response.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, January 8, 2013 11:00 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Welcome back everyone – have we moved forward on this request from CBC – I expect the reporter to come back to us in the coming days.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won’t be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don’t think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS) , AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:33 AM
To: Kary, Michael HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Hi Michael. Here is some info on the CIHI CBC issue.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Grant, Nick HLTH:EX
Sent: Thursday, January 10, 2013 11:18 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC Fifth Estate Request - background material from CIHI

Yes IGR has been involved and have been coordinating with Stephen May. They have been surveying other provinces on how they are responding. I've copied Wendy so she can invite Shannon if there is a call.

On 2013-01-10, at 10:23 AM, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca> wrote:

Further to last note – please ensure Shannon included in IGR call – Martha Burd as well. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:22 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Thanks for these notes – very useful background here. The person that I has spoken to at CIHI was Dave Clements the author of the briefing note.
If there is a call being organized at an IGR level to connect with other provinces to discuss this request– we would welcome an opportunity to participate.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-18891 C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Trotter, Wendy HLTH:EX

From: Dimitracopoulos, Louis (MOH) [Louis.Dimitracopoulos@ontario.ca]
Sent: Thursday, January 10, 2013 11:56 AM
To: Kary, Michael HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Thanks for this.

A quick update from the communications call that took place earlier today. There seems to be consensus that a collective response to the CBC is desired. The MB representative will draft a non-binding, collective response to the CBC.

As I recall, we had discussed at HSC the possibility of BC drafting a common response. At this time, I suggest we allow our communications colleagues to draft a letter that we can then edit and agree on.

Geoff can you please let your communications officials know that any letter should be sent to HSC for review before anything goes out to the CBC.

Thanks

Louis

From: Kary, Michael HLTH:EX [mailto:Michael.Kary@gov.bc.ca]
Sent: January-10-13 2:43 PM
To: Dimitracopoulos, Louis (MOH); XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH); Stoutley, Alex (MOH); XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; Kanakarathnam, Mahindan (MOH); Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew, Sophia (MOH); XT:Buzash, Sophie HLTH:IN; Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; Redford, Vinessa (MOH); XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:59 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: Further - RE: CBC Fifth Estate Request - background material from CIHI

Hi. Voila... Here is a note from ON with an update from the earlier comms call. Shannon – was GPSC on that call or aware it was happening?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:56 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Hi all. This was discussed again on our PT IGR Health Support Committee TC today – added to agenda at last minute. ON did mention about the OHA involvement and that they were in contact with CBC directly to get some context around the request. ON also mentioned that PT Communications staff were having a TC today (at 1000 or 1030) to discuss the issue. I was not aware of this call. ON hosps had received the detailed survey from CBC (attached) and have been directed to not fill out the survey *per se*, but to direct CBC to the publicly available information related to the questions in the survey. NL received the survey at their MoH (not sure if the hosps have received it). Their Dir of Comms has told the hospitals to complete the survey with pub avail data, not to send it to CBC, but to send it to MoH Comms to compile a coordinated response.

This is a snapshot of responses and comments. Michael has gathered feedback from PTs that we have received so far in answer to our survey, and from the call today re the CBC survey. I have attached his email note to the HSC with the spreadsheet attached. The deadline for response to the BC survey on PT positions is tomorrow so we may have more to add but we wanted to get out what we had already... We will send an updated version on Monday if there is more to add.

In summary and thus far, it appears as though PTs are leaning towards sticking to providing “publicly available” data only, and to NOT allowing the identification of individual facilities. And it seems that most of the PTs are managing this issue thru their comms shop. Hopefully this is somewhat helpful...? Shannon – I will let you know if I hear of anything else. Stephen May seems to be well on top of all that is out there so far.

And, could someone please send the info from Anne at CIHI to myself and Michael Kary? Thanks.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Grant, Nick HLTH:EX
Sent: Thursday, January 10, 2013 11:18 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC Fifth Estate Request - background material from CIHI

Yes IGR has been involved and have been coordinating with Stephen May. They have been surveying other provinces on how they are responding. I've copied Wendy so she can invite Shannon if there is a call.

On 2013-01-10, at 10:23 AM, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca> wrote:

Further to last note – please ensure Shannon included in IGR call – Martha Burd as well. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:22 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Thanks for these notes – very useful background here. The person that I has spoken to at CIHI was Dave Clements the author of the briefing note.
If there is a call being organized at an IGR level to connect with other provinces to discuss this request– we would welcome an opportunity to participate.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:59 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: Sorry - forgot to attach note - RE: Further - RE: CBC Fifth Estate Request - background material from CIHI
Attachments: RE: CBC 5th Estate hospital data survey and PT Survey

Here is the note. My apologies...

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:59 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: Further - RE: CBC Fifth Estate Request - background material from CIHI

Hi. Voila... Here is a note from ON with an update from the earlier comms call. Shannon – was GPSC on that call or aware it was happening?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:56 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Hi all. This was discussed again on our PT IGR Health Support Committee TC today – added to agenda at last minute. ON did mention about the OHA involvement and that they were in contact with CBC directly to get some context around the request. ON also mentioned that PT Communications staff were having a TC today (at 1000 or 1030) to discuss the issue. I was not aware of this call. ON hosps had received the detailed survey from CBC (attached) and have been directed to not fill out the survey *per se*, but to direct CBC to the publicly available information related to the questions in the survey. NL received the survey at their MoH (not sure if the hosps have received it). Their Dir of Comms has told the hospitals to complete the survey with pub avail data, not to send it to CBC, but to send it to MoH Comms to compile a coordinated response.

This is a snapshot of responses and comments. Michael has gathered feedback from PTs that we have received so far in answer to our survey, and from the call today re the CBC survey. I have attached his email note to the HSC with the spreadsheet attached. The deadline for response to the BC survey on PT positions is tomorrow so we may have more to add but we wanted to get out what we had already... We will send an updated version on Monday if there is more to add.

In summary and thus far, it appears as though PTs are leaning towards sticking to providing "publicly available" data only, and to NOT allowing the identification of individual facilities. And it seems that most of the PTs are managing this issue thru their comms shop. Hopefully this is somewhat helpful...? Shannon – I will let you know if I hear of anything else. Stephen May seems to be well on top of all that is out there so far.

And, could someone please send the info from Anne at CIHI to myself and Michael Kary? Thanks.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Grant, Nick HLTH:EX
Sent: Thursday, January 10, 2013 11:18 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC Fifth Estate Request - background material from CIHI

Yes IGR has been involved and have been coordinating with Stephen May. They have been surveying other provinces on how they are responding. I've copied Wendy so she can invite Shannon if there is a call.

On 2013-01-10, at 10:23 AM, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca> wrote:

Further to last note – please ensure Shannon included in IGR call – Martha Burd as well. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:22 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Thanks for these notes – very useful background here. The person that I has spoken to at CIHI was Dave Clements the author of the briefing note.
If there is a call being organized at an IGR level to connect with other provinces to discuss this request– we would welcome an opportunity to participate.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX

Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 12:02 PM
To: Hagerman, Shannon GCPE:EX; Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: May, Stephen GCPE:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Two ships passing in the night.... Thanks. Please see my note too... If and once we receive a draft of whatever is being produced, we will share it.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 12:00 PM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX; May, Stephen GCPE:EX; Jabs, Ryan GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

A side note on this, Laura Neufeld is on a public health communications network that includes reps from all provinces and this issue and how provinces are treating it was raised on a call today.

Apparently Manitoba has volunteered to draft a non-binding response that jurisdictions can use and will be sharing it-- it may be useful for IGR to contact with your counterpart there on this - and we'll share anything that we receive here with members of this thread.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Grant, Nick HLTH:EX
Sent: Thursday, January 10, 2013 11:18 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC Fifth Estate Request - background material from CIHI

Yes IGR has been involved and have been coordinating with Stephen May. They have been surveying other provinces on how they are responding. I've copied Wendy so she can invite Shannon if there is a call.

On 2013-01-10, at 10:23 AM, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca> wrote:

Further to last note -- please ensure Shannon included in IGR call -- Martha Burd as well. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:22 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Thanks for these notes – very useful background here. The person that I has spoken to at CIHI was Dave Clements the author of the briefing note.
If there is a call being organized at an IGR level to connect with other provinces to discuss this request– we would welcome an opportunity to participate.

Shannon Hagerman

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 12:10 PM
To: Hagerman, Shannon GCPE:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI
Attachments: CBC 5th Estate hospital data survey and PT Survey

Hi. Open the attached email. It is an attachment to that. HSC is

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:56 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Hi all. This was discussed again on our PT IGR Health Support Committee TC today – added to agenda at last minute. ON did mention about the OHA involvement and that they were in contact with CBC directly to get some context around the request. ON also mentioned that PT Communications staff were having a TC today (at 1000 or 1030) to discuss the issue. I was not aware of this call. ON hosps had received the detailed survey from CBC (attached) and have been directed to not fill out the survey *per se*, but to direct CBC to the publicly available information related to the questions in the survey. NL received the survey at their MoH (not sure if the hosps have received it). Their Dir of Comms has told the hospitals to complete the survey with pub avail data, not to send it to CBC, but to send it to MoH Comms to compile a coordinated response.

This is a snapshot of responses and comments. Michael has gathered feedback from PTs that we have received so far in answer to our survey, and from the call today re the CBC survey. I have attached his email note to the HSC with the spreadsheet attached. The deadline for response to the BC survey on PT positions is tomorrow so we may have more to add but we wanted to get out what we had already... We will send an updated version on Monday if there is more to add.

In summary and thus far, it appears as though PTs are leaning towards sticking to providing “publicly available” data only, and to NOT allowing the identification of individual facilities. And it seems that most of the PTs are managing this issue thru their comms shop. Hopefully this is somewhat helpful...? Shannon – I will let you know if I hear of anything else. Stephen May seems to be well on top of all that is out there so far.

And, could someone please send the info from Anne at CIHI to myself and Michael Kary? Thanks.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Grant, Nick HLTH:EX
Sent: Thursday, January 10, 2013 11:18 AM
To: Davidson, Heather (ADM) HLTH:EX

Cc: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC Fifth Estate Request - background material from CIHI

Yes IGR has been involved and have been coordinating with Stephen May. They have been surveying other provinces on how they are responding. I've copied Wendy so she can invite Shannon if there is a call.

On 2013-01-10, at 10:23 AM, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca> wrote:

Further to last note – please ensure Shannon included in IGR call – Martha Burd as well. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:22 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Thanks for these notes – very useful background here. The person that I has spoken to at CIHI was Dave Clements the author of the briefing note.

If there is a call being organized at an IGR level to connect with other provinces to discuss this request– we would welcome an opportunity to participate.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX

Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan

Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Trotter, Wendy HLTH:EX

From: Kary, Michael HLTH:EX
Sent: Thursday, January 10, 2013 11:43 AM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: CBC 5th Estate hospital data survey and PT Survey
Attachments: CBC-HospitalSurvey-and-Instructions.pdf; CBC - CIHI Request PT Survey Responses.xlsx; CBC-CIHI Request - PT Survey clean Dec 20 12.docx

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

1. CBC REQUEST FOR IDENTIFICATION OF FACILITIES FOR EACH P/T		
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?		
BC	AB	SK
	Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.	
b) If no, please provide reason.		
BC	AB	SK
c) If yes, please give [anticipated] date of response to CBC.		
BC	AB	SK

d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?

BC	AB	SK

e) Please provide the name and contact details of the person responsible for this request.

BC	AB	SK

2. CBC REQUEST FOR P/T SPECIFIC INFORMATION ON WAIT TIMES. EMERGENCY ROOMS, HOSPITALS, AND CLINICS

a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consent, please provide details.		
BC	AB	SK

		SK has indicated concerns also with scope and breadth of data requested along with how data may be used.

b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

The wait time for the 5 "benchmark" procedures:		
• Hip replacements		
• Knee replacements		
• Cataracts		
• Bypass surgery		
CT and MRI scans		
BC	AB	SK

c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

<u>Wait times for emergency rooms</u>		
BC	AB	SK

d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:

<u>Hospital-acquired infection rates</u>		
• Data from the last 3 surveillance periods would be appreciated		
• We are specifically concerned with MRSA, C-Difficile and VRE		

• Please specify how the rates were measured		
BC	AB	SK

e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

<u>Patient experience survey results</u>		
BC	AB	SK

f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to

BC	AB	SK

g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (

BC	AB	SK

h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and

BC	AB	SK

P/T SURVEY ON CBC / CIHI REQUEST

MB	ON	QC
		Québec only received a communication from CIHI asking to identify a contact person here so CBC can make their request. Up to noon today, no request was presented to the contact identified (our "media-relation people"). So no decision has been made here on what we would let go (probably nothing more than already public info).
	No	
MB	ON	QC
	– Concern about the context in which the CBC would present the indicator results, and the interpretation that would be provided.	
	Ontario already has several sources of publicly available facility-specific indicators; these should be used for any comparative reporting.	
MB	ON	QC

ould it be?		
MB	ON	QC
	No. If all other PTs were to agree to refuse this request, Ontario would be supportive of common messaging if it aligned with the response in b) above.	
MB	ON	QC
	Alison Blair, Director (A), Health Analytics.	
	alison.blair@ontario.ca . (416) 212-4433	
SPITAL ACQUIRED INFECTIONS, PATIENT EXPERIENCE SURVEYS		
resenting in part or at all please elaborate.		
MB	ON	QC

MB has advised hospitals not to respond to the the CBC survey that was sent. In particular, it has concerns with with breadth of data requested and the uncertainty to which the data may be used.	Ontario has not yet received a request for data from the CBC. Ontario would not consent to the CBC request, except where information is already publicly available. Ontario would provide links to existing publicly available information.	
to:		
MB	ON	QC
	None. Publicly available information on wait times for these procedures is already available at: http://www.waittimes.net .	
o:		
MB	ON	QC
	None. Publicly available information on wait times in the Emergency Department is already available at: http://edrs.waittimes.net/en/PublicMain.aspx	

MB	ON	QC
	None. Publicly available information on patient safety, including infection rates, is already available at: http://www.hqontario.ca/public-reporting/patient-safety	
to:		
MB	ON	QC
	None	
o the request?		
MB	ON	QC
	N/A	
e.g., Ministry of Health, Quality Council, Health Authority, etc...)		
MB	ON	QC
	N/A	
id email if possible.)		
MB	ON	QC

	N/A	

NB	NL	PEI	NS
	NL indicated that it would respond where information is available and public.	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI.	
NB	NL	PEI	NS
NB	NL	PEI	NS

		Health PEI has already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . We will be requesting CBC to submit Access to Information requests for any future data requests. There is a 30 day response time under the FOIPP process.	
NB	NL	PEI	NS
	NL indicated that it's DM is interested in seeing how P/Ts are responding to release of information	We are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different laws that govern disclosure of information.	
NB	NL	PEI	NS
		Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	
		mafay@gov.pe.ca (902) 368-4942	
NB	NL	PEI	NS

	NL indicated that it would respond where information is available and public.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.	
NB	NL	PEI	NS
		Health PEI has directed CBC to our website for access to wait times data.	
NB	NL	PEI	NS
		Health PEI will request CBC to submit an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . Health PEI will then determine what if any information can/will be disclosed.	

NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the <i>PEI Freedom of Information and Protection of Privacy Act</i> .	
NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the <i>PEI Freedom of Information and Protection of Privacy Act</i> .	
NB	NL	PEI	NS
		The Access to Information process under the <i>PEI Freedom of Information and Protection of Privacy Act</i> has a 30 day time line for responding after receiving the request.	
NB	NL	PEI	NS
		Health PEI	
NB	NL	PEI	NS

		Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	
		mafay@gov.pe.ca (902) 368-4942	

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT
YK	NWT	NT
YK	NWT	NT



Instructions for completing CBC's hospital survey

Thank you for taking the time to respond to our survey. We ask that you kindly submit your response by **Monday, Jan. 28, 2013**. If you have questions, please email hospital.survey@cbc.ca or call Amber Hildebrandt at 416-205-6665.

About the survey

The hospital survey can only be filled out online using the links provided in the email. Each link is unique to one hospital.

For your convenience, we have also included the online survey **below** in this PDF. You can print this out or email it to anyone you wish to consult about a specific subject. However, this PDF is only for review or information-gathering purposes. The survey must be submitted via the online form.

Once you have gathered all the information, please fill out the survey online using the link in the email. You cannot save the information and return to it. It must be completed in one session.

Hospital structures

Hospital structures vary widely across the country. CBC has tried to take those differences into account in our hospital survey.

If your organization consists of one hospital, you can simply fill out all sections of the form. The link to the form is at the bottom of the email we sent you. If your facility consists of several hospitals, includes multiple sites or is part of a regional health unit, please carefully read the section below.

If you are not sure which category you fall under, please contact us.

Special instructions for multi-hospital organizations, multi-site hospitals & regional health units

Multi-hospital organizations

Definition: An organization that oversees multiple hospitals but is considered one entity for CIHI data reporting purposes. E.g. The University Health Network is one CIHI entity but consists of three hospitals.

Please complete the survey **once for each hospital** in your organization. That means breaking out all information by hospital. This is so we can get a sense of how your individual hospitals function. It will also help us present the information to the public in a form they are most likely to understand i.e. according to the hospital they know. A link to the survey for each hospital is included at the bottom of your email.

You can attach your accreditation report only once, unless your hospitals are separately accredited.

Regional health authorities

Definition: A conglomeration of hospitals under one authority, but CIHI treats each hospital as an individual organization for data reporting purposes. E.g. Vancouver Coastal Health is one health authority that oversees many hospitals.

CEOs responsible for a regional health authority have been provided with multiple links — one for each hospital.

Fill out the entire form **once** for each hospital — or designate someone from the individual hospitals to submit the form on your behalf.

Multi-site hospitals

Definition: A single hospital, as defined by CIHI, with units located at multiple physical locations. E.g. Sunnybrook Hospital has several campuses located across Toronto.

Since some of the survey questions relate to physical locations, we are asking hospitals with multiple physical buildings to take an extra step. You should have received **multiple links**: one for your hospital and one for each campus.

The link labelled with your hospital's name is for you to provide overall information about your hospital. In this step, please ignore the "Patient Services" section. It contains questions that are site-specific.

Several other links labelled with individual campus or site names have also been provided for site-specific information. Please fill out only the "Patient Services" section for these links.

Note that for the purposes of our survey, we are not including rehab centres, associated cancer care centres or clinics as part of the list of physical locations for hospitals.

Copy of CBC's online hospital survey

Please fill out the following survey in one session. Make sure your form is complete before you hit the submit button. You cannot save the form and return to it. If you need to review answers beforehand, use the PDF version attached to the email.

If you have questions, please email hospital.survey@cbc.ca or call Amber Hildebrandt at 416-205-6665.

The survey is due **Monday, Jan. 28, 2013.**

PROFILE

Each hospital fills this out **once**.

Hospital details

Health organization

As defined by CIHI

Facility name

Street address

Address line 2

City

Province/Territory

Phone number

For the general public

Website URL

Total number of inpatient days in the last fiscal year:

Total number of acute care inpatient days (excluding newborns) in the last fiscal year:

Total number of acute care beds staffed and in operation in the last fiscal year:

Total number of non-acute care beds staffed and in operation in the last fiscal year:

Total number of single-bed patient rooms staffed and in operation in the last fiscal year:

Percentage of acute inpatient care bed days that were alternate level of care days in the last fiscal year:

 %

Do you have an emergency department?

☐ Yes

☐ No

Total number of emergency room visits in the last fiscal year:

Total number of ambulatory care visits in the last fiscal year:

Please submit a picture of the exterior of your building.

JPG file format, 800 pixels ideal width

Please submit a profile of your hospital.

Examples of information you can include are types of programs offered, highlights of achievements and details about the community served. Maximum length is 200 words.

By submitting the profile and picture, you grant us non-exclusive right to use the content royalty-free in

perpetuity for the CBC/Radio-Canada's Vital Signs project and other news stories. The content may be published on CBC/Radio-Canada owned or controlled platforms. We may edit your profile for length or clarity.

PERFORMANCE

Each hospital fills this out **once**.

What kind of rating by Accreditation Canada does the hospital currently have?

- ☐ The hospital has not requested accreditation.
- ☐ Not accredited
- ☐ Accredited
- ☐ Accredited with commendation (New rating system)
- ☐ Accredited with exemplary standing (New rating system)
- ☐ Accredited with condition – focused visit (Old rating system)
- ☐ Accredited with condition – report (Old rating system)

Please submit your last full accreditation report in Word or PDF format.

Have you been assessed by HIMSS Analytics for an Electronic Medical Record Adoption Model score?

- ☐ Yes
- ☐ No

If yes, what was the date of last assessment?

Month/Year

What rating were you given by HIMSS?

Specify two decimal points

Human resources

What percentage of your registered nurse workforce are full-time employees?

Number of full-time RNs / Total number of RNs x 100 = ___ %*

** Only include registered nurses. Do not include licensed practical nurses or nursing assistants.*

 %

Of the total nursing worked hours at the hospital, what percentage is worked by full-time registered nurses?

Number of RN worked hours in EDs and inpatient units / Total nursing worked hours in EDs and inpatient units x 100 = ___ %*

* Only include staff who provide direct care in emergency rooms, inpatient areas and operating rooms and recovery e.g. registered nurses, licensed practical nurses, nursing assistants, patient care attendants. Exclude unit clerk or secretarial staff hours, and clinical nurse specialist, nurse practitioner or educator hours.

%

What percentage of total hours worked by registered nurses are overtime hours?

Number of overtime hours worked by RNs/Total RN worked hours x 100 = __%

%

Does your facility have access to a team with special training that focuses on palliative care or end-of-life care?

☐ Yes

☐ No

If you have a team, does it include the following:

Check all that apply

- ☐ a physician who is experienced in palliative/end-of-life care
- ☐ palliative/end-of-life care nursing specialists
- ☐ psycho-social support for patients and family at end-of-life, such as social workers and psychologists
- ☐ clinical pharmacist with expertise in palliative/end-of-life care
- ☐ chaplain

Is at least one member of the team on-call at any given time?

☐ Yes

☐ No

If you don't have a palliative care or end-of-life care team, do you still have access to the following:

Check all that apply

- ☐ a physician who is experienced in palliative/end-of-life care
- ☐ palliative/end-of-life care nursing specialists
- ☐ psycho-social support for patients and family at end-of-life, such as social workers and psychologists
- ☐ clinical pharmacist with expertise in palliative/end-of-life care
- ☐ chaplain

Safety measures

Has your facility instituted the following Safer Healthcare Now! intervention or an equivalent?

☐ Infection Prevention and Control (IPAC)

☐ An equivalent program. Specify how it differs

☐ None

If you are enrolled in the Safer Healthcare Now! IPAC program, do you submit any of the data to SHN!'s patient safety metrics system?

☐ Yes

☐ No

Does your facility have a clearly defined medication reconciliation process at admission, transfer and discharge?

☐ Yes

☐ No

If so, do you measure your compliance rates?

☐ Yes

☐ No

What is your medication reconciliation compliance rate for admissions? %

What is your medication reconciliation compliance rate for transfers/discharges? %

Does your facility have a fully implemented formal system in place for auditing hand hygiene?

☐ Yes

☐ No

If so, how often are the audits done?

☐ Unknown

☐ Weekly

☐ Monthly

☐ Annually

☐ Other

If you audit hand hygiene, who gets access to the data?

Check all that apply

- ☐ Hospital board
- ☐ Committees
- ☐ Staff
- ☐ Patients
- ☐ Public
- ☐ No one

What is your hospital's overall hand hygiene compliance rate?

%

What is your hospital's target rate? %

Does the hospital mandate the use of a safe surgery checklist for all surgeries?

- ☐ Yes
- ☐ No

If so, what percentage of the time is the checklist used? %

Are surgeons' surgical room privileges tied to compliance with the checklist policy?

- ☐ Yes
- ☐ No

Do you use a valid and reliable systematic pain assessment tool?

- ☐ Yes
- ☐ No

Are patients' pain levels evaluated during every nursing shift?

- ☐ Yes
- ☐ No

How often does the hospital's quality committee and/or board talk about a patient misadventure or near-miss event at its meetings?

- ☐ Always
- ☐ Most of the time
- ☐ Some of the time
- ☐ Rarely
- ☐ Never

Does the hospital administer a formal survey to patients about their hospital experience?

- ☐ Yes
- ☐ No

If yes, how often are the findings of the survey reported internally?

- ☐ Once a quarter or more frequently
- ☐ Twice a year
- ☐ Once a year
- ☐ Every other year or less
- ☐ Never

PATIENT SERVICES

Only multi-site hospitals fill this out **multiple** times.

Parking

Do you have parking available at your facility for patients and visitors?

- ☐ Yes, the hospital has a parking lot.
- ☐ No, we don't but there are privately-run parking lots nearby.
- ☐ There is no parking available.
- ☐ Street parking is available.

How many parking spots does your facility have available for visitors and patients?

For the hospital parking lot or the closest available parking lot for visitors and patients:

What is the hourly rate? \$

What is the daily maximum rate? \$

Does the hospital have special initiatives to ensure parking close to the entrance or help patients get to the entrance from distant parking spaces?

For example valet parking, financial assistance, etc.

- ☐ Yes
- ☐ No

If yes, tell us more

Visitors

Are there units in the hospital where close family members can visit at any hour?

☐ Yes, in certain units. Please list the units:

☐ Yes, in all units.

☐ No

If you have specific visiting hours at your facility, what are they for most areas?

Monday to Friday

Use 24 hour clock

 : - :

Saturday and Sunday

Use 24 hour clock

 : - :

Are family members allowed to stay with patients overnight?

☐ Yes

☐ No

Are cots available for family members to stay overnight?

☐ Yes

☐ No

Food

Do you have a canteen/cafeteria/food court at your hospital?

☐ Yes

☐ No

Hours of full-meal service:

Monday to Friday

Use 24 hour clock

 : - :

Saturday and Sunday

Use 24 hour clock

 : - :

Language

What interpreter services are available at your hospital?

- ☐ Formal interpreter services
- ☐ Ad hoc staff interpretation
- ☐ No interpreter services

ADDITIONAL COMMENTS?

Do you have any additional comments or information you would like to provide?

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	
b) If no, please provide reason.	
c) If yes, please give [anticipated] date of response to CBC.	
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	
e) Please provide the name and contact details of the person responsible for this request.	
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	

Question	P/T Response
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	

Trotter, Wendy HLTH:EX

From: Dimitracopoulos, Louis (MOH) [Louis.Dimitracopoulos@ontario.ca]
Sent: Thursday, January 10, 2013 11:56 AM
To: Kary, Michael HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Thanks for this.

A quick update from the communications call that took place earlier today. There seems to be consensus that a collective response to the CBC is desired. The MB representative will draft a non-binding, collective response to the CBC.

As I recall, we had discussed at HSC the possibility of BC drafting a common response. At this time, I suggest we allow our communications colleagues to draft a letter that we can then edit and agree on.

Geoff can you please let your communications officials know that any letter should be sent to HSC for review before anything goes out to the CBC.

Thanks

Louis

From: Kary, Michael HLTH:EX [mailto:Michael.Kary@gov.bc.ca]

Sent: January-10-13 2:43 PM

To: Dimitracopoulos, Louis (MOH); XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH); Stoutley, Alex (MOH); XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; Kanakarathnam, Mahindan (MOH); Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew, Sophia (MOH); XT:Buzash, Sophie HLTH:IN; Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; Redford, Vinessa (MOH); XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Trotter, Wendy HLTH:EX

From: Goossens, Mark HE0 [Mark.Goossens@health.gov.sk.ca]
Sent: Thursday, January 10, 2013 12:04 PM
To: Kary, Michael HLTH:EX
Cc: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; Buzash, Sophia HE0; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Schmekel, Traci HE0; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Michael,

The CBC survey was sent to our Regional Health Authorities (who operate and manage our hospitals). I believe the CBC also sent it directly to a couple of different areas in our Ministry (Communications, Access to Info).

From: Kary, Michael HLTH:EX [<mailto:Michael.Kary@gov.bc.ca>]
Sent: Thursday, January 10, 2013 1:43 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Goossens, Mark HE0; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; Buzash, Sophia HE0; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Schmekel, Traci HE0; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca



ONTARIO
HOSPITAL
ASSOCIATION

200 Front Street West, Ste. 2800
Toronto, ON M5V 3L1
Tel: 416 205 1300
Fax: 416 205 1301
www.oha.com
www.twitter.com/onthospitalassn

BULLETIN

January 9, 2013

For the Attention of: Hospital CEOs and the Community Affairs and Communications Network (CACN)

From: Pat Campbell, President and CEO

A Project on Hospital Performance by the CBC Online and *the fifth estate*

Background

The Ontario Hospital Association understands that CBC Online and *the fifth estate*, an investigative documentary program of the Canadian Broadcasting Corporation (CBC), are working on a project called "Vital Signs," which will focus on hospital-performance across Canada. The project is multifaceted and seeks to bring Canadians a consumer-oriented database of facts and figures about Canadian hospitals.

The producers working on the project have been in contact with a range of health system stakeholders, including OHA, Health Quality Ontario, the Canadian Institute for Health Information, Accreditation Canada, provincial governments, HIMSS Analytics, and individual hospitals, seeking general information and suggestions about potential indicators that could be used as part of the project.

The OHA's position on public-oriented information has been consistent: the more ways to improve transparency and accountability, the better. Patients deserve and can benefit from good information about their health care system, and measuring hospital performance, when done with care and precision, is important.

In that vein, the OHA respects the objective of *the fifth estate's* "Vital Signs" project to give Canadians as much information as possible about the quality of care delivered by their hospitals. Ontario hospitals have always been leaders in information transparency and accountability, and they seek opportunities for ongoing openness at every turn. Hospital Report, myhospitalcare.ca, the request to have freedom of information legislation extend to hospitals are examples of our province's leadership in publicly sharing performance information.

Ontario hospitals also take the measuring and reporting of hospital performance very seriously, recognizing the complexity of hospital operations and the perils of

compromising public confidence in the health system, even unintentionally. That is why we look to independent and trusted researchers to provide gold-standard data and information that Ontarians can put their faith in when considering their health care options and that health system leaders can confidently use to drive quality improvement.

Project Details Known To Date

To the best of the OHA's knowledge *the fifth estate's* project has a number of components: a survey of patients and professionals working within hospitals ([available here](#)); a survey of hospital CEOs across the country (sent via email on Tuesday, January 8, 2013); and a survey to Canadian nurses (which we understand will be sent in the short time ahead).

From the surveys, the CBC intends to create an online "hospital report card," based on a U.K. tool first developed in 2001 ([click here for more information](#)). In our discussions with the CBC, "Vital Signs" has been described as a look at Canadian hospitals and the results that they are getting. Once the online report is developed, *the fifth estate* plans to air a related documentary in Spring 2013, though a specific topic has reportedly yet to be identified.

The CBC has engaged a five-person expert panel to help inform this project (with individuals from Ontario, Saskatchewan, Montreal, the U.S. and the U.K.); they also have a recognized biostatistician from the University of British Columbia involved in the project. The OHA is not clear on the extent of the role that the expert panel members have been asked to play.

OHA Viewpoint

On Friday, January 4, 2013, the OHA met with an Associate Producer of *the fifth estate* to learn more about the project, to offer help where we could and to give caution where necessary. In that meeting, the OHA clearly expressed the value of and need for using reliable and valid indicators when measuring and reporting on hospital performance.

The OHA holds no concern with the *intent* of the "Vital Signs" project, knowing it would be of use to patients and that Ontario hospitals encourage transparency. In fact, calling for a public-oriented dashboard of patient and hospital-related information is something the OHA has been calling for for some time. The consumer-oriented website myhospitalcare.ca was developed as a first step, and the same principle featured prominently in *Inspiring Health Care Innovation*. Ontario hospitals are also performance leaders in many ways and should be notably proud of the tremendous work they do every day. And, again, most of the information about Ontario hospitals of interest to the public is already widely available.

That said, OHA staff expressed serious concerns to the Associate Producer about *the fifth estate's* approach, specifically toward the project's scope, indicators and rollout.

For example, where a hospital provides an incomplete survey, the CBC intends to show “data not available”, or a similar message, although much of the information sought (in the survey to hospital CEOs) is already publicly available on hospital and other websites. In addition, the self-selecting sample of survey respondents is a risky approach to surveying. In our experience, self-selected responses capture only snapshots and cannot be indicative of a whole picture, and we remain unclear as to how *the fifth estate* intends to negotiate this important and relevant detail.

We also remain unclear about how the apples-to-oranges comparisons of our country's provincial health systems will be factored into the overall report card. In addition, the lack of qualitative data to inform the survey work and the unpredictability in which existing indicators may or may not be used also give us reason for pause. Other major health stakeholders and respected researchers have expressed their concerns with us and with the CBC about their approach – concerns the Associate Producer also acknowledged during our meeting.

We also put our concerns in a letter that we shared with the CBC (attached here for your information).

OHA Recommendations and Next Steps

Through this bulletin and the attached letter to the CBC, the OHA hopes to have clearly outlined its reservations for the “Vital Signs” project to its members so that you can have a full understanding of the work that is underway and make your decision to participate in the CBC’s survey from an informed standpoint.

Ontario hospitals meet rigorous, legislated public reporting requirements on a regular basis, and, so as always, our advice is to meet your legal requirements first and foremost.

The OHA encourages you to consider completing the survey, recognizing its obvious limitations, but the decision to participate ultimately rests with individual hospitals. When deciding whether or not to complete the survey hospitals will want to consider what the reputational challenge would be if *the fifth estate* applies a “data not available” type of label within the hospital’s profile. Should you decide to participate and complete the survey, our advice is to answer as clearly as possible, recognizing the obvious limitations to the survey questions.

We will continue to monitor the progress of this project closely and will provide more information to members as additional details become available. In the meantime, for questions or for more information about this Bulletin, contact Amy Clark, OHA Manager, Issues Management and Media Relations, at aclark@oha.com or 416-205-1433.

HEALTH SYSTEM PERFORMANCE CBC FIFTH ESTATE

BRIEFING NOTE

Background

In late 2012, CBC's *the fifth estate* asked CIHI to partner on a hospital performance project, planned for spring 2013, which includes the development of a website featuring a number of hospital performance indicators. Once the online report is developed, *the fifth estate* also plans to air a related documentary in Spring 2013.

The project appears to be influenced significantly by the UK's Dr. Foster project (<http://drfosterintelligence.co.uk/>). CBC claims to be working with a group of healthcare experts across the country on this project. To date, CIHI has not been able to verify the participation of these individuals.

In discussions with the CBC, CIHI has expressed support for increased transparency around health system performance, but declined the invitation to partner with the CBC. As a result, CBC decided to use CIHI's custom data request process to access facility-level information on aspects of hospital performance from a number of CIHI data holdings. In keeping with its policy on third-party requests, CIHI indicated that it would require the permission of facilities/regions to release the data to CBC (or alternately, CIHI could accept a blanket approval from a provincial health ministry. The data request (see Appendix A) is currently being finalized.

In addition, CBC has launched:

- a call for the public and providers to provide stories about their hospital experience (<http://www.cbc.ca/news/vitalsigns/questionnaire/>).
- a survey of hospital CEOs across the country, distributed by email on January 8, 2013 (with responses requested by January 28, 2013).
- a survey of Canadian nurses may also be pending.

This may only be a partial list. Additional initiatives may also be underway or under development. CBC has not shared this information with CIHI.

Current Status

To date, no provinces have provided approval to CIHI to release facility-level data to the CBC.

It appears that hospitals, health regions and facilities across Canada are all weighing decisions about whether to respond to the CBC survey. On January 9, 2013, the Ontario Hospital Association distributed a bulletin to its members, encouraging them to "consider completing the survey, recognizing its obvious limitations ... and what the reputational challenge would be if the fifth estate applies a "data not available" type of label within the hospital's profile."

Options

With regard to the request to CIHI or facility-level data, a number of options exist:

Option A: Provide consent for CIHI to release facility-identifiable data to the CBC

- Provincial ministries of health can provide CIHI with a letter from their Deputy Minister, agreeing to the release of facility-identifiable data in their jurisdiction. This can be provided by email to JWu@cihi.ca.
- CIHI would be prepared to concurrently provide the ministries with a copy of the data being released to the CBC. This will allow time for ministries to consider the results and prepare responses.

Option B: Refer CBC to existing data sources

- Ministries could refer the CBC to existing data that is publicly available with regard to health system performance. This includes information from website sites such as CIHI (including the Canadian Hospital Reporting Project site), Statistics Canada, NRC Picker, the Organization for Economic Cooperation and Development, and provincial ministries and health quality councils.

Option C: Decline to provide the information requested

Recommendation

Ministries should consider the potential positive impact of this increased transparency about health system performance, as well as the risks that are always involved in these endeavours. In addition, ministries should consider the potential negative impact of declining to provide the information.

In considering how to respond to the request, provincial health ministries may wish to use their using their intergovernmental affairs departments as a means to seek information regarding the evolving pan-Canadian responses the requests from the CBC.

Primary Contacts - CIHI:

David Clements, Director of Communications and Outreach
(dclements@cihi.ca; 613-694-6265)

Juliana Wu, Program Lead, Decision Support and Portal Services,
(JWu@cihi.ca, 416-549-5486)

Appendix A

CBC Facility-Level Data Request of CIHI

1. The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
2. Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
3. Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
4. Rate and number of unplanned returns to the operating room, reported by hospital.
5. Rate and number of hospital-acquired C. difficile infections, reported by hospital.
6. Rate and number of central line bloodstream infections, reported by hospital.
7. Rate and number of hospital-acquired urinary tract infections, reported by hospital.
8. Number of cases for each of the indicators included in the CHRP data.
9. Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
10. Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, January 10, 2013 5:07 PM
To: Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Wendy, comments on the responses you have to date from the provinces on their provision of data

giving permission for CIHI to provide facility names on the additional indicators (not on public website):

- only PEI says yes.
- NL and AB mis-interpreted the question and their answer reflects data requested from the provinces, not the issue of data from CIHI.
- Quebec hasn't decided
- Others have not responded

provinces providing requested hospital level data directly to CBC:

- these answer were probably all made BEFORE they saw the 'instructions for providing data' that requires each hospital to enter their data on a 'on-line' form, which goes on for pages and pages.
- clear No, use publicly available data, and directs CBC to their websites (which obviously isn't what CBC wants): NL, MB, ON. Quebec hasn't been asked, but will probably be in this group.
- needs to see how the data would be used: SK
- will provide data through a FOI request: PEI
- Others have not responded.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 12:15 PM
To: Hagerman, Shannon GCPE:EX
Cc: Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi. One more note (for now). And FYI – the distribn list below consists of the members of the PT IGR Health Support Committee (the HSC) across the country (my colleagues) – there is a rep from every PT.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Langen, Geof (HEALTH) [mailto:Geof.Langen@gov.mb.ca]

Sent: Thursday, January 10, 2013 12:11 PM

To: XT:HLTH Dimitracopoulos, Louis; Kary, Michael HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'Mark Goossens'; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Just a point of clarification:

MB is drafting a "Communications Situation Analysis Paper" with options on common response (likely a short one pager).

We will likely see that end of day today.

My understanding is that it will go back to the coms group for review – while I will certainly forward to HSC when I see it – I would encourage HSC to stay in touch with their coms staff.

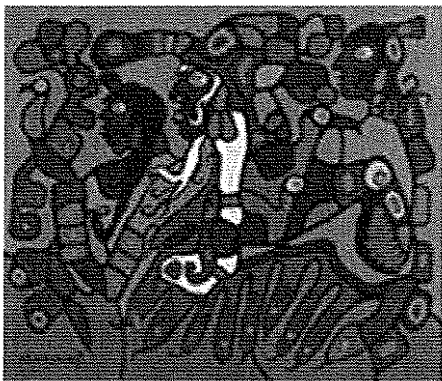
Thanks,

g

Geof Langen

Acting Executive Director–Federal/Provincial Unit - Manitoba Health

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please

notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Message de confidentialité : Ce message et tout document dans cette transmission est destiné à la personne ou aux personnes à qui il est adressé. Il peut contenir des informations privilégiées ou confidentielles. Toute utilisation, divulgation, distribution ou copie non autorisée est strictement défendue. Si vous n'êtes pas le destinataire de ce courriel, veuillez en informer l'expéditeur et effacer l'original (et toutes les pièces jointes) de manière sécuritaire. Merci.

From: Dimitracopoulos, Louis (MOH) [mailto:Louis.Dimitracopoulos@ontario.ca]

Sent: January-10-13 1:56 PM

To: Kary, Michael HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH); Stoutley, Alex (MOH); XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; Langen, Geof (HEALTH); Scheffer, Heather G HLTH:EX; Irvine, Jessica (HEALTH); XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; Kanakaratnam, Mahindan (MOH); Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; McCracken, Molly (HEALTH); Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; Angeleau, Regina (HEALTH); XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew, Sophia (MOH); XT:Buzash, Sophie HLTH:IN; Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; Redford, Vinessa (MOH); XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Thanks for this.

A quick update from the communications call that took place earlier today. There seems to be consensus that a collective response to the CBC is desired. The MB representative will draft a non-binding, collective response to the CBC.

As I recall, we had discussed at HSC the possibility of BC drafting a common response. At this time, I suggest we allow our communications colleagues to draft a letter that we can then edit and agree on.

Geoff can you please let your communications officials know that any letter should be sent to HSC for review before anything goes out to the CBC.

Thanks

Louis

From: Kary, Michael HLTH:EX [mailto:Michael.Kary@gov.bc.ca]

Sent: January-10-13 2:43 PM

To: Dimitracopoulos, Louis (MOH); XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH); Stoutley, Alex (MOH); XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; Kanakaratnam, Mahindan (MOH); Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew, Sophia (MOH); XT:Buzash, Sophie HLTH:IN; Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; Redford, Vinessa (MOH); XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Nucklaus, Kirstin [Kirstin.Nucklaus@gov.ns.ca]
Sent: Friday, January 11, 2013 4:25 AM
To: Trotter, Wendy HLTH:EX
Cc: Edwards, Danielle HLTH:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Bhashyakarla, Vijay; XT:deChamp, Anne HLTH:IN
Subject: RE: CBC 5th Estate - release of CIHI hospital data
Attachments: CBC-CIHI Request - PT Survey clean Dec 20 12.docx

Hello BC:

Please find NS' response to the survey attached.

Regards,

From: Trotter, Wendy HLTH:EX [mailto:Wendy.Trotter@gov.bc.ca]

Sent: Thursday, December 20, 2012 3:27 PM

To: XT:HLTH Dimitracopoulos, Louis; Nucklaus, Kirstin; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; DeChamp, Anne; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; Keating, Judy S; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; Ryan, Patti R; DeBeck, Paula HLTH:EX; Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet

Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi everyone. Further to our discussion, I have attached the two requests we have received, and the PT Survey. Thanks for filling this out!

I have also attached the request to CIHI, and the information on what is publicly available on CIHI's website.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations

BC Ministry of Health

Ph: (250) 952-2378 Fax: (250) 952-2205

From: Nucklaus, Kirstin [mailto:Kirstin.Nucklaus@gov.ns.ca]

Sent: December-20-12 7:56 AM

To: Khan, Afra (MOH); Stoutley, Alex (MOH); Brian Bertelsen; Carol Crummey; Dan Wong; Danielle Edwards; DeChamp, Anne; Denise Canuel; Erin Murphy; Erin Shea; Sotiropoulos, Evan (MOH); Gayle Downey; Geof Langen; Heather Scheffer; Jessica Irvine; Johanne Caseault; Kathy Rodway; Keating, Judy S; Nucklaus, Kirstin; Krista Hiebert; Leann.Cairns@gov.bc.ca; Brown, Liana C. (MOH); Linda Malloy; Dimitracopoulos, Louis (MOH); Lynn Olenek; Kanakarathnam, Mahindan (MOH); Mark Goossens; Marlien McKay; Maureen Neuman; Michael Kary; Michelle Doucette Issaluk; Molly McCracken; Nicolas Seney; Patrick Anderson; Ryan, Patti R; Paula DeBeck; Peterson Boulton, Lee-Ann; Phil Burke; Regina Angeleau; Rosemary Boyd; Shaun MacNeill; Shauna-Leigh Wright; Grew, Sophia (MOH); Sophie Buzash; Sakac, Taras (MOH); Tom Fetter; Traci Schmekel; Trish Fanjoy; Vanessa Reddick; Bhashyakarla, Vijay; Redford, Vinessa (MOH); Violet van Hees; Wendy Trotter

Subject: CBC 5th Estate - release of CIHI hospital data

Importance: High

Hello PTs:

You may recall we had some prior discussion regarding CBC's 5th Estate requesting hospital data to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country; the online tool will include individual hospital profiles.

NS would very much like to know how PTs are addressing the 5th Estate request, specifically how PTs are able to obtain cooperation from CIHI to release the data. Any information you can provide to me and Vijay ASAP would be helpful and greatly appreciated.

Many thanks,

Kirstin

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	Yes.
b) If no, please provide reason.	
c) If yes, please give [anticipated] date of response to CBC.	We are supplying a letter of approval to CIHI within the next week.
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	Where possible, the information should be prepared by CIHI to allow for consistent data extraction and analysis methodology.
e) Please provide the name and contact details of the person responsible for this request.	Jill Casey Director, Business Intelligence and Analytics Jill.Casey@gov.ns.ca
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	Nova Scotia has not been asked for additional hospital performance data beyond the request to CIHI.

Question	P/T Response
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	This information is currently on the Nova Scotia Wait Times website. We have not been asked to provide additional information.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	ER wait times are available for facilities submitting to CIHI National Ambulatory Care Reporting System. No additional data will be provided.
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	Only data captured in the CIHI Discharge Abstract Database will be supplied. We have been asked to provide data on hospital-acquired C. difficile, central line bloodstream infections, urinary tract infections.
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	We have not been asked for this information.
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	The Department of Health and Wellness is working with our District Health Authorities for a provincially coordinated response.
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	Jill Casey Director, Business Intelligence and Analytics Jill.Casey@gov.ns.ca

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Friday, January 11, 2013 9:33 AM
To: Trotter, Wendy HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

surprised you weren't in the loop.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:08 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

We do not, but we do need this information. If IGR could assist with ascertaining that it would be very helpful. I believe some work had already been commenced on this at that level, but perhaps not request on the hospital specific data that has been requested to all health authorities. I'm also contacting the communications rep at CIHI who has been engaged on this file, but not sure they would know this.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Monday, January 14, 2013 3:18 PM
To: Kary, Michael HLTH:EX
Subject: RE: CIHI CBS scan

Doh - my bad, in return – I did not answer cause I did not know the answer technically – I know that we have given links to CBC to the info publicly available for the PT specific requests, and were not going to allow the facility identifiers but this has not been officially our position yet, I don't think. So can you please ask Martha to complete our survey too??

Thanks Michael!!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 3:10 PM
To: Trotter, Wendy HLTH:EX
Subject: RE: CIHI CBS scan

Ok – sorry didn't respond back earlier as was planning to wait until end of today to send a final reminder in case any new responses came in as the deadline was only last Friday. I have incorporated Nova Scotia's response which can send out with the request. In regards to my earlier email do you know if our program area is working on BC's responses to the survey?

<< File: CBC - CIHI Request PT Survey Responses.xlsx >>

Michael Kary
Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Monday, January 14, 2013 3:01 PM
To: Kary, Michael HLTH:EX
Subject: RE: CIHI CBS scan

Hi Michael. Can you please answer my emails when I make a request so I know you have received them and I know if and when you will be able to respond to the request? Thanks... Otherwise I am just left hanging and have to ask again...

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations

BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Monday, January 14, 2013 8:52 AM
To: Kary, Michael HLTH:EX
Subject: CIHI CBS scan

Hi Michael. Could you please add NS's response and send out a final reminder? Thanks. Hope you had a good weekend!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 15, 2013 11:46 AM
To: Burd, Martha HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey
Attachments: CBC - CIHI Request PT Survey Responses- Jan 14, 2013.xlsx; CBC-CIHI Request - PT Survey clean Dec 20 12.docx

Hi. Michael sent this to you yesterday. We don't have any more responses since (yet...).

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:29 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'Mark Goossens'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van

Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

1. CBC REQUEST FOR IDENTIFICATION OF FACILITIES FOR EACH P/T		
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?		
BC	AB	SK
	Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.	CBC survey sent to Regional Health Authorities that operate and manage hospitals. The CBC also sent it directly to couple of areas in Ministry (Comms, Access to Info).
b) If no, please provide reason.		
BC	AB	SK
c) If yes, please give [anticipated] date of response to CBC.		
BC	AB	SK

d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?

BC	AB	SK

e) Please provide the name and contact details of the person responsible for this request.

BC	AB	SK

2. CBC REQUEST FOR P/T SPECIFIC INFORMATION ON WAIT TIMES. EMERGENCY ROOMS, HOSPITALS, AND CLINICS

--	--	--

a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not, consent is required.

BC	AB	SK
----	----	----

		SK has indicated concerns also with scope and breadth of data requested along with how data may be used.

b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards

The wait time for the 5 "benchmark" procedures:		
• Hip replacements		
• Knee replacements		
• Cataracts		
• Bypass surgery		
CT and MRI scans		
BC	AB	SK

c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

Wait times for emergency rooms		
BC	AB	SK

d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:

Hospital-acquired infection rates		
• Data from the last 3 surveillance periods would be appreciated		

- We are specifically concerned with MRSA, C-Difficile and VRE
- Please specify how the rates were measured

BC	AB	SK

e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

Patient experience survey results		

BC	AB	SK

f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to

BC	AB	SK

g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (

BC	AB	SK

h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and

BC	AB	SK

P/T SURVEY ON CBC / CIHI REQUEST

MB	ON	QC
		Québec only received a communication from CIHI asking to identify a contact person here so CBC can make their request. Up to noon today, no request was presented to the contact identified (our "media-relation people"). So no decision has been made here on what we would let go (probably nothing more than already public info).
	No	
MB	ON	QC
	– Concern about the context in which the CBC would present the indicator results, and the interpretation that would be provided.	
	Ontario already has several sources of publicly available facility-specific indicators; these should be used for any comparative reporting.	
MB	ON	QC

ould it be?		
MB	ON	QC
	No. If all other PTs were to agree to refuse this request, Ontario would be supportive of common messaging if it aligned with the response in b) above.	
MB	ON	QC
	Alison Blair, Director (A), Health Analytics.	
	alison.blair@ontario.ca . (416) 212-4433	
SPITAL ACQUIRED INFECTIONS, PATIENT EXPERIENCE SURVEYS		
resenting in part or at all please elaborate.		
MB	ON	QC

MB has advised hospitals not to respond to the the CBC survey that was sent. In particular, it has concerns with with breadth of data requested and the uncertainty to which the data may be used.	Ontario has not yet received a request for data from the CBC. Ontario would not consent to the CBC request, except where information is already publicly available. Ontario would provide links to existing publicly available information.	
to:		
MB	ON	QC
	None. Publicly available information on wait times for these procedures is already available at: http://www.waittimes.net .	
o:		
MB	ON	QC
	None. Publicly available information on wait times in the Emergency Department is already available at: http://edrs.waittimes.net/en/PublicMain.aspx	

MB	ON	QC
	None. Publicly available information on patient safety, including infection rates, is already available at: http://www.hqontario.ca/public-reporting/patient-safety	
to:		
MB	ON	QC
	None	
o the request?		
MB	ON	QC
	N/A	
e.g., Ministry of Health, Quality Council, Health Authority, etc...)		
MB	ON	QC
	N/A	
nd email if possible.)		

MB	ON	QC
	N/A	

NB	NL	PEI	NS
	NL indicated that it would respond where information is available and public.	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI. Yes.	
NB	NL	PEI	NS
NB	NL	PEI	NS

NL indicated that it would respond where information is available and public.

Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI. **Yes.**

[illegible]

		Health PEI has already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . We will be requesting CBC to submit Access to Information requests for any future data requests. There is a 30 day response time under the FOIPP process.	We are supplying a letter of approval to CIHI within the next week.
NB	NL	PEI	NS
	NL indicated that it's DM is interested in seeing how P/Ts are responding to release of information	We are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different laws that govern disclosure of information.	Where possible, the information should be prepared by CIHI to allow for consistent data extraction and analysis methodology.
NB	NL	PEI	NS
		Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	Jill Casey
		mafay@gov.pe.ca (902) 368-4942	Director, Business Intelligence and Analytics
			Jill.Casey@gov.ns.ca
NB	NL	PEI	NS

	NL indicated that it would respond where information is available and public.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.	Nova Scotia has not been asked for additional hospital performance data beyond the request to CIHI.
NB	NL	PEI	NS
		Health PEI has directed CBC to our website for access to wait times data.	This information is currently on the Nova Scotia Wait Times website. We have not been asked to provide additional information.
NB	NL	PEI	NS
		Health PEI will request CBC to submit an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . Health PEI will then determine what if any information can/will be disclosed.	ER wait times are available for facilities submitting to CIHI National Ambulatory Care Reporting System. No additional data will be provided.

NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the <i>PEI Freedom of Information and Protection of Privacy Act</i> .	Only data captured in the CIHI Discharge Abstract Database will be supplied. We have been asked to provide data on hospital-acquired C. difficile, central line bloodstream infections, urinary tract infections.
NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the <i>PEI Freedom of Information and Protection of Privacy Act</i> .	We have not been asked for this information.
NB	NL	PEI	NS
		The Access to Information process under the <i>PEI Freedom of Information and Protection of Privacy Act</i> has a 30 day time line for responding after receiving the request.	
NB	NL	PEI	NS
		Health PEI	The Department of Health and Wellness is working with our District Health Authorities for a provincially coordinated response.

NB	NL	PEI	NS
		Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	Jill Casey
		mafay@gov.pe.ca (902) 368-4942	Director, Business Intelligence
			Jill.Casey@gov.ns.ca

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
ce and Analytics		



Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Tuesday, January 15, 2013 10:40 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX
Cc: Jickling, Belinda HLTH:EX; Brown, Carolyn HLTH:EX
Subject: RE: Action required: W5 data request

Carolyn Brown (one of my analysts) is working on a one page that outlines the 4 aspects to the data request:

- clinical indicators, with identified hospital names, already available on the CIHI public website
- additional clinical indicators from CIHI requested by CBC.
 - o CIHI can release the indicators to CBC with un-identified hospitals (hospital 1, hospital 2 etc) without the Ministry permission.
 - o Ministry must give written approval to CIHI in order for CIHI to release the indicators with the hospitals identified by name
- additional indicators (wait time, patient experience etc) to be provided by the Ministry of Health
- additional indicators and hospital data, with hospital identified, to be provided by each hospital via an on-line survey tool

The note will summarize the positions of other provinces.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Tuesday, January 15, 2013 9:57 AM
To: Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX
Cc: Jickling, Belinda HLTH:EX
Subject: FW: Action required: W5 data request

Hi, hopefully we can find 15-30 mins in our calendars today/tomorrow to discuss.....if not, we may need to coordinate information via email.

Martha, do you have an analyst who could start the one-pager on this? It would essentially be speaking notes for Graham as he speaks to CEOs at LC this Friday. We could also attach: the list of CIHI measures that would be shown at facility level; the survey sent to all hospitals that we're saying "no" to; and responses from other provinces to date.

Thanks.
G

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 15, 2013 9:52 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX

Cc: Hagerman, Shannon GCPE:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX

Subject: Action required: W5 data request

The DM will be speaking to CEOs about this on Friday. I have asked Glynis to prepare some background info for him including;

- The two data requests from W5
 - a) Provincial approval for CIHI to release facility specific information
 - b) Survey data from CEOs on each hospital facility
- Most current update on positions of other provinces with respect to both data requests

S. 13

I will be S. 22 but would appreciate update and materials for DM on Thursday. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, January 17, 2013 9:46 AM
To: Soper, Glynis HLTH:EX; Brown, Carolyn HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX
Subject: FW: CBC request for data: Question - what has CIHI provided to CBC already?

Answer: only publicly available info – indicators, not numerator/denominator.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Jason Sutherland [<mailto:jsutherland@chspr.ubc.ca>]
Sent: Wednesday, January 16, 2013 7:43 PM
To: Burd, Martha HLTH:EX
Subject: RE: CBC request for data: Question

Hi Martha,

In the data that has been received, only the publicly reported data is included. Not the numerators and denominators.

However, the counts have been requested. I don't know whether they will be forthcoming (with the numerators and denominators) in the next data cut from CIHI.

Jason

From: Burd, Martha HLTH:EX [<mailto:Martha.Burd@gov.bc.ca>]
Sent: January-16-13 3:10 PM
To: 'Jason Sutherland'
Subject: CBC request for data: Question

Jason, in the data that you have already received from the CBC/CIHI request, that was already publicly available on the CIHI hospital report website

DID YOU GET ONLY THE FINAL INDICATORS? OR DID YOU ALSO GET THE NUMERATOR, DENOMINATOR, ETC ?

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca

7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 16, 2013 11:22 AM
To: May, Stephen GCPE:EX
Cc: Downey, Gayle F HLTH:EX
Subject: Info re CBC data request

Importance: High

Hi Stephen. Just to confirm our conversation:

S. 13, S. 16

Have I missed anything? Stephen, I will let you share this with Shannon.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 17, 2013 10:00 AM
To: Kary, Michael HLTH:EX
Subject: RE: Update re CBC Data Request

Thank you. I will be on the Comms call where they are discussing this this morning.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Kary, Michael HLTH:EX
Sent: Thursday, January 17, 2013 9:58 AM
To: Trotter, Wendy HLTH:EX
Subject: RE: Update re CBC Data Request

Hi Wendy,

Just to let you know and in case is discussed on HSC as the responses come in from P/Ts I have been updating the excel document with the survey results. The latest version, which I have also enclosed, can be found in the following file folder below. This version now includes responses received Tuesday and Wednesday from QC and SK. To date, have received responses to the full survey from SK, PEI, QC, NS and ON, with a partial email response from AB.

File Path - I:\2012\CIHI\CBC - CIHI Request\PT Survey\PT Responses\Final Compilation

Michael Kary
Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 16, 2013 11:11 AM
To: Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: Update re CBC Data Request
Importance: High

S. 16

I have attached the most recent version of the survey results – still some missing but we will raise this with our colleagues tomorrow morning and given that we have the above decision from DMs, this is of less import. BC's still needs to be added too.

And, please correct me if I am wrong but there have actually been three data requests from CBC now:

1. Provincial approval for CIHI to release facility specific information;
2. Survey data from CEOs on each hospital facility, and;
3. Questions sent to each PT (I think to MoHs) on data that is not available through CIHI with the following questions (which I think BC and other PTs have already answered already – see attached email from Stephen with BC draft responses):

1. The wait time for the 5 "benchmark" procedures:

- -Hip replacements
- -Knee replacements
- -Cataracts
- -Bypass surgery
- -CT and MRI scans

(Note they have also asked for information on how B.C. measures up to the defined benchmarks for the procedures per hospital).

2. Wait times for emergency rooms

3. Hospital-acquired infection rates

- -Data from the last 3 surveillance periods would be appreciated
- -We are specifically concerned with MRSA, C-Difficle and VRE
- -Please specify how the rates were measured

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

The IGR table can assist with providing cross jurisdictional perspectives, and with presenting the national position to the collective health DMs for approval once it is complete.

Hope this information helps.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Hagerman, Shannon GCPE:EX

Sent: Tuesday, January 15, 2013 6:25 PM

To: Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX

Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX

Subject: RE: Action required: W5 data request

Hi Heather, there is also a PHN (Public Health Network) communications discussion on this issue on Thursday. I have this meeting in my calendar and will keep members of this thread in the loop about developments. Glenis, would you mind sharing the DM materials with me when they are complete?

Shannon Hagerman

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 15, 2013 9:52 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX
Subject: Action required: W5 data request

The DM will be speaking to CEOs about this on Friday. I have asked Glynis to prepare some background info for him including;

- The two data requests from W5
 - a) Provincial approval for CIHI to release facility specific information
 - b) Survey data from CEOs on each hospital facility
- Most current update on positions of other provinces with respect to both data requests

S. 13

I will be S. 22 but would appreciate update and materials for DM on Thursday. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 17, 2013 1:39 PM
To: Hagerman, Shannon GCPE:EX; Soper, Glynis HLTH:EX
Cc: Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: CBC / CIHI and CDM decsn

Importance: High

Hi there. Just so you know, I spoke to Nick and Glynis and Glynis will be adding a piece to their note for Graham that states the understanding of the hlth IGR is that the decision by the DMs at the CDM was to cover ALL requests from CRC and that

S. 16

S. 16

Thanks for your patience everyone...

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 17, 2013 1:56 PM
To: Soper, Glynis HLTH:EX
Cc: Grant, Nick HLTH:EX
Subject: Data LC Summary draft 3 (2) wt edits jan 17 13.docx

S. 13

Thanks for adding that piece Glynis. Not sure if Shannon's recent note may affect the other PT positions...? Here are some suggested edits. I have not copied anyone else – I will leave that up to you when you are ready... Thanks for letting me take a look.

Pages 207 through 211 redacted for the following reasons:

S. 13

Trotter, Wendy HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Thursday, January 17, 2013 1:17 PM
To: Trotter, Wendy HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: FW: Summary draft 3.docx
Attachments: Appendix C - CBC-HospitalSurvey-and-Instructions.pdf; Summary draft 3.docx

Draft sent to Heather for review....

G

From: Burd, Martha HLTH:EX
Sent: Thursday, January 17, 2013 11:56 AM
To: Soper, Glynis HLTH:EX; Jickling, Belinda HLTH:EX
Subject: Summary draft 3.docx

Glynis, attached are the revised documents for the CBC data request

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Pages 213 through 214 redacted for the following reasons:

S. 13

Trotter, Wendy HLTH:EX

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 17, 2013 10:54 AM
To: Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX; Downey, Gayle F HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX; May, Stephen GCPE:EX; Jabs, Ryan GCPE:EX
Subject: confidential - CAA - Statistical Data Request Jan2013
Attachments: CAA - Statistical Data Request Jan2013.doc

Importance: High

Hello, I just wanted you to be aware that we had our PHN call to discuss the 5th estate request this morning at 10:00AM – Wendy and I listened in. I've also attached the latest note that Manitoba developed on this, they are revising and will share a new version later today or early tomorrow. A few things I can convey from this discussion:

Health authority surveys (detailed):

– there seems to be general concerns in respect to the local hospital (detailed) surveys that jurisdictions would support health authorities if they do not wish to participate – due to a number of factors – such as time involved in development; and accuracy of information/comparators. However, would also support messaging in a response that would point the media outlet to where information is publicly available ie: CIHI, their websites etc, - Saskatchewan mentioned that they have a health quality council that has facility-level data available already.

Manitoba is taking the lead on some messaging that they'll share with PHN group that can be used as a guideline for local hospital (health authority) response to the local hospital (detailed) surveys. They are also drafting a revised note to the one that I attached here to better reflect general consensus. I will share it when I receive it.

Facility-identifiable data (CIHI permission request):

I asked specifically about the other request – which is the request for ministries of health to give permission to CIHI to release facility-identified data, and honestly, it is not clear to me where jurisdictions stand on that. I did hear that Ontario MOH has not given permission for CIHI to release facility-identifiers, but I don't believe many other provinces have responded yet. The PHN group asked all jurisdictions to send in writing their positioning on this element, and will share with the group. I heard from Wendy that this was going to be discussed at the IRG call today and am interested to hear what was said.

**I understand that you are developing a note for the DM for leadership council tomorrow. If you could share that with me I'd appreciate it.

Pages 216 through 217 redacted for the following reasons:

Trotter, Wendy HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Thursday, January 17, 2013 4:07 PM
To: Hagerman, Shannon GCPE:EX
Cc: Moulton, Holly HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX
Subject: FW: 961459 - Summary draft 3
Attachments: Appendix C - CBC-HospitalSurvey-and-Instructions.pdf; 961459 Summary draft 3.docx

Hi,
While I recognize this is evolving on an hourly (minute by minute) basis, we had to finalize and send in to the DMO.....which we've done. I understand that the DM will use the attach to support a discussion tomorrow.
Thanks.
G

From: Jickling, Belinda HLTH:EX
Sent: Thursday, January 17, 2013 4:02 PM
To: Soper, Glynis HLTH:EX
Subject: FW: 961459 - Summary draft 3

From: Jickling, Belinda HLTH:EX
Sent: Thursday, January 17, 2013 3:39 PM
To: Moulton, Holly HLTH:EX
Cc: Currie, Patty L HLTH:EX
Subject: FW: 961459 - Summary draft 3

Holly, per your request. Belinda

From: Jickling, Belinda HLTH:EX
Sent: Thursday, January 17, 2013 3:34 PM
To: Currie, Patty L HLTH:EX
Subject: 961459 - Summary draft 3

Hi Patty,
Document has been updated and Cliffed ☺

Belinda Jickling
Performance Measurement, Analysis and Reporting Branch
Planning & Innovation Division | Office of the CAO | Ministry of Health
Phone: 250-952-1876 | B4, 1515 Blanshard St. Victoria BC V8W 3C8

Pages 219 through 223 redacted for the following reasons:

S. 13

Trotter, Wendy HLTH:EX

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 17, 2013 1:45 PM
To: Trotter, Wendy HLTH:EX; Soper, Glynis HLTH:EX
Cc: Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX; May, Stephen GCPE:EX; Jabs, Ryan GCPE:EX
Subject: RE: CBC / CIHI and CDM decsn

And, to add another wrinkle, I just got off the phone with Dave Clements at CIHI and he indicated that they are still waiting to hear back from most provinces – but that Saskatchewan and Nova Scotia have said that they are ok (with facility-specific release) but want to see the information before it goes out. CIHI is clarifying whether this actually is consent...

Shannon Hagerman

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 17, 2013 1:39 PM
To: Hagerman, Shannon GCPE:EX; Soper, Glynis HLTH:EX
Cc: Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: CBC / CIHI and CDM decsn
Importance: High

Hi there. Just so you know, I spoke to Nick and Glynis and Glynis will be adding a piece to their note for Graham that states the understanding of the hlth IGR is that the decision by the DMs at the CDM was to cover ALL requests from CBC, and that ON, based on that decision (according to their IGR), has already told CIHI/CBC that they will not be allowing facility identifiers. We are not yet certain if or what other PTs have decided.

Thanks for your patience everyone...

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Thursday, January 17, 2013 1:49 PM
To: Hagerman, Shannon GCPE:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX; Downey, Gayle F HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX; Jabs, Ryan GCPE:EX
Subject: RE: confidential - CAA - Statistical Data Request Jan2013

FYI – Anita Elash (CBC Producer) has just called me to ask where our decision on releasing the CIHI data is at. I told her that she hadn't been forgotten – it is being discussed and we are hoping for a decision in the near future.

I expect regular calls from her until this is decided one way or the other.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 17, 2013 10:54 AM
To: Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX; Downey, Gayle F HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX; May, Stephen GCPE:EX; Jabs, Ryan GCPE:EX
Subject: confidential - CAA - Statistical Data Request Jan2013
Importance: High

Hello, I just wanted you to be aware that we had our PHN call to discuss the 5th estate request this morning at 10:00AM – Wendy and I listened in. I've also attached the latest note that Manitoba developed on this, they are revising and will share a new version later today or early tomorrow. A few things I can convey from this discussion:

Health authority surveys (detailed):

– there seems to be general concerns in respect to the local hospital (detailed) surveys that jurisdictions would support health authorities if they do not wish to participate – due to a number of factors – such as time involved in development; and accuracy of information/comparators. However, would also support messaging in a response that would point the media outlet to where information is publicly available ie: CIHI, their websites etc, - Saskatchewan mentioned that they have a health quality council that has facility-level data available already.

Manitoba is taking the lead on some messaging that they'll share with PHN group that can be used as a guideline for local hospital (health authority) response to the local hospital (detailed) surveys. They are also drafting a revised note to the one that I attached here to better reflect general consensus. I will share it when I receive it.

Facility-identifiable data (CIHI permission request):

I asked specifically about the other request – which is the request for ministries of health to give permission to CIHI to release facility-identified data, and honestly, it is not clear to me where jurisdictions stand on that. I did hear that Ontario MOH has not given permission for CIHI to release facility-identifiers, but I don't believe many other provinces have responded yet. The PHN group asked all jurisdictions to send in writing their positioning on this element, and will share with the group. I heard from Wendy that this was going to be discussed at the IRG call today and am interested to hear what was said.

**I understand that you are developing a note for the DM for leadership council tomorrow. If you could share that with me I'd appreciate it.

Trotter, Wendy HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Thursday, January 17, 2013 1:35 PM
To: Trotter, Wendy HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: FW: Summary draft 3.docx
Attachments: Appendix C - CBC-HospitalSurvey-and-Instructions.pdf; Summary draft 3.docx

Hi, please review my track changes based on conversation....

G

From: Burd, Martha HLTH:EX
Sent: Thursday, January 17, 2013 11:56 AM
To: Soper, Glynis HLTH:EX; Jickling, Belinda HLTH:EX
Subject: Summary draft 3.docx

Glynis, attached are the revised documents for the CBC data request

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Pages 227 through 242 redacted for the following reasons:

S. 13

Trotter, Wendy HLTH:EX

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 2:51 PM
To: Trotter, Wendy HLTH:EX
Subject: RE: Update re CBC Data Request

Hi Wendy – I have transferred over the survey and results in the 2012 CIHI folder to the 2013 folder – the responses can now be found in the following file path (I:\2013\CIHI\PT Survey), while the latest compilation of responses in the excel spreadsheet can be found at (I:\2013\CIHI\PT Survey\PT Responses\Final Compilation). The excel version in this folder includes all responses received thus far. I will also send Martha a reminder email this afternoon to obtain BC's responses to the survey.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 22, 2013 2:35 PM
To: Kary, Michael HLTH:EX
Subject: FW: Update re CBC Data Request

Hi Michael. I cannot find the survey results on the LAN. There is an IGR/2013/CIHI file but the results are not in there. Can we please keep them in there? And, can you please ensure all responses we have received to date are in there? Also, please check with Martha to ensure that BC fills out their portion ASAP... Once we have BC's, we need to send this back out as "the responses to date"...

I will ask Shannon if they received answers to the query that communications did re facil identifiers... Thanks.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, January 22, 2013 2:29 PM
To: Trotter, Wendy HLTH:EX; Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Update re CBC Data Request

I've had another call from Anita Elash at CBC on where B.C. is with approving CIHI to release facility specific information. Is there an update? Thank you.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 16, 2013 11:11 AM
To: Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: Update re CBC Data Request
Importance: High

Hi everyone

S. 13, S. 16

S. 13

I have attached the most recent version of the survey results – still some missing but we will raise this with our colleagues tomorrow morning and given that we have the above decision from DMs, this is of less import. BC's still needs to be added too.

And, please correct me if I am wrong but there have actually been three data requests from CBC now:

1. Provincial approval for CIHI to release facility specific information;
2. Survey data from CEOs on each hospital facility, and;
3. Questions sent to each PT (I think to MoHs) on data that is not available through CIHI with the following questions (which I think BC and other PTs have already answered already – see attached email from Stephen with BC draft responses):

1. The wait time for the 5 "benchmark" procedures:

- -Hip replacements
- -Knee replacements
- -Cataracts
- -Bypass surgery
- -CT and MRI scans

(Note they have also asked for information on how B.C. measures up to the defined benchmarks for the procedures per hospital).

2. Wait times for emergency rooms

3. Hospital-acquired infection rates

- -Data from the last 3 surveillance periods would be appreciated
- -We are specifically concerned with MRSA, C-Difficle and VRE
- -Please specify how the rates were measured

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

The IGR table can assist with providing cross jurisdictional perspectives, and with presenting the national position to the collective health DMs for approval once it is complete.

Hope this information helps.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Hagerman, Shannon GCPE:EX
Sent: Tuesday, January 15, 2013 6:25 PM
To: Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: Action required: W5 data request

Hi Heather, there is also a PHN (Public Health Network) communications discussion on this issue on Thursday. I have this meeting in my calendar and will keep members of this thread in the loop about developments. Glenis, would you mind sharing the DM materials with me when they are complete?

Shannon Hagerman

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 15, 2013 9:52 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX
Subject: Action required: W5 data request

The DM will be speaking to CEOs about this on Friday. I have asked Glynis to prepare some background info for him including;

- The two data requests from W5
 - a) Provincial approval for CIHI to release facility specific information
 - b) Survey data from CEOs on each hospital facility
- Most current update on positions of other provinces with respect to both data requests

S. 13

I will be out of office for the rest of week, but would appreciate update and materials for DM on Thursday. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

Trotter, Wendy HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 22, 2013 3:59 PM
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; Hagerman, Shannon GCPE:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Update re CBC Data Request

S. 13

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: May, Stephen GCPE:EX
Sent: Tuesday, January 22, 2013 2:29 PM
To: Trotter, Wendy HLTH:EX; Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Update re CBC Data Request

I've had another call from Anita Elash at CBC on where B.C. is with approving CIHI to release facility specific information. Is there an update? Thank you.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 16, 2013 11:11 AM
To: Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: Update re CBC Data Request
Importance: High

Hi everyone.

S. 13, S. 16

S. 13, S. 16

I have attached the most recent version of the survey results – still some missing but we will raise this with our colleagues tomorrow morning and given that we have the above decision from DMs, this is of less import. BC's still needs to be added too.

And, please correct me if I am wrong but there have actually been three data requests from CBC now:

1. Provincial approval for CIHI to release facility specific information;
2. Survey data from CEOs on each hospital facility, and;
3. Questions sent to each PT (I think to MoHs) on data that is not available through CIHI with the following questions (which I think BC and other PTs have already answered already – see attached email from Stephen with BC draft responses):

1. The wait time for the 5 "benchmark" procedures:

- -Hip replacements
- -Knee replacements
- -Cataracts
- -Bypass surgery
- -CT and MRI scans

(Note they have also asked for information on how B.C. measures up to the defined benchmarks for the procedures per hospital).

2. Wait times for emergency rooms

3. Hospital-acquired infection rates

- -Data from the last 3 surveillance periods would be appreciated
- -We are specifically concerned with MRSA, C-Difficile and VRE
- -Please specify how the rates were measured

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

The IGR table can assist with providing cross jurisdictional perspectives, and with presenting the national position to the collective health DMs for approval once it is complete.

Hope this information helps.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Hagerman, Shannon GCPE:EX

Sent: Tuesday, January 15, 2013 6:25 PM

To: Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX

Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: Action required: W5 data request

Hi Heather, there is also a PHN (Public Health Network) communications discussion on this issue on Thursday. I have this meeting in my calendar and will keep members of this thread in the loop about developments. Glenis, would you mind sharing the DM materials with me when they are complete?

Shannon Hagerman

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 15, 2013 9:52 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX
Subject: Action required: W5 data request

The DM will be speaking to CEOs about this on Friday. I have asked Glynis to prepare some background info for him including;

- The two data requests from W5
 - a) Provincial approval for CIHI to release facility specific information
 - b) Survey data from CEOs on each hospital facility
- Most current update on positions of other provinces with respect to both data requests

S. 13

I will be out of office for the rest of week, but would appreciate update and materials for DM on Thursday. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 23, 2013 12:56 PM
To: Burd, Martha HLTH:EX; Kary, Michael HLTH:EX
Cc: Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Martha. We did not attend this meeting (and typically do not) so we need to rely on your area for the information. The only info we have is what was in the recent email from Heather outlining what was discussed there. Did Glynis attend? Michael can try to fill in the survey for BC but will need your area to verify the info. Who shd we send it back to for this?

Thanks!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:29 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratanam, Mahindan; 'Mark Goossens'; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX**Sent:** Thursday, January 10, 2013 11:43 AM**To:** XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratanam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX**Subject:** CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Kary, Michael HLTH:EX
Sent: Thursday, January 24, 2013 4:36 PM
To: Trotter, Wendy HLTH:EX
Cc: Burd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey
Attachments: CBC-CIHI Request - PT Survey - BC Response.docx; CBC - CIHI Request PT Survey Responses- Final.xlsx

Hi Wendy,

As outlined below, here is a first draft attempt of the BC responses to the CBC / CIHI survey. It is based largely from the emails I have received so far and as a result, there may be further changes depending on other correspondence, meetings and/or program area input. I have also included the excel spreadsheet with the P/T responses so far – have not added BC's to this as will wait till receive program area input verifying the information in the word document. Once this is received I can add it to the spreadsheet as well as send a final version to P/Ts S. 22 so if input is obtained before next week feel free to add to the spreadsheet (enclosed and in file path below) as well as send to P/Ts otherwise I can do so when get back. Thanks.

File Path - I:\2013\CIHI\PT Survey\PT Responses\Final Compilation

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 23, 2013 12:56 PM
To: Burd, Martha HLTH:EX; Kary, Michael HLTH:EX
Cc: Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Martha. We did not attend this meeting (and typically do not) so we need to rely on your area for the information. The only info we have is what was in the recent email from Heather outlining what was discussed there. Did Glynis attend? Michael can try to fill in the survey for BC but will need your area to verify the info. Who shd we send it back to for this?

Thanks!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary
Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services

Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Monday, January 14, 2013 4:29 PM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; 'Mark Goossens'; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	Yes, British Columbia (BC) is inclined to provide provincial approval for CIHI to release facility specific information but not Survey data from Health Authority (HA) CEOs on each hospital facility because of the time required to complete as well as lack of comparability and quality.
b) If no, please provide reason.	Health authority surveys (detailed): – there seems to be general concerns in respect to the local hospital (detailed) surveys that jurisdictions would support health authorities if they do not wish to participate – due to a number of factors – such as time involved in development; and accuracy of information / comparators. It has been agreed that HAs would not complete the second survey.
c) If yes, please give [anticipated] date of response to CBC.	As soon as it is available and when appropriate approvals are provided.
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	Yes, BC supports a common national response where appropriate and feasible. BC is preparing a letter to CIHI authorizing release of data they hold, including facility names. BC wants to put some conditions in release (e.g. not to release data for small facilities, HAs and MOH to get data in advance

Question	P/T Response
	to prepare for questions). With respect to the Health Authority surveys, BC would support common P/T messaging in a response that would point the media outlet to where information is publicly available (i.e. CIHI, their websites etc...) British Columbia recognizes that P/T DMs made a decision on this issue during their private lunch at the Conference of DM of Health meeting in Dec 2012. At this meeting it was agreed that only publicly available information should be provided to CBC - this should help form the basis of BC's response as well as any potential national response.
e) Please provide the name and contact details of the person responsible for this request.	Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	Yes – but only publicly available information as noted in greater detail below.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	B.C.'s wait time website has this information publicly available – it is updated monthly. The easiest page to look at surgical procedures by facility is available at the following: http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp If people wish to look at surgical procedures in a grouping, the web page below would work best. http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp BC currently does not publicly track results by facility to the pan-Canadian benchmarks – this is something BC is looking at doing in the future.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	BC does not currently post wait times for emergency rooms. BC, however, does share data with the Canadian Institute for Health Information (CIHI) on this measure. To ensure consistency across regions, BC suggests that it would be appropriate to request this information from CIHI.
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:	The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here -

Question	P/T Response
<u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from report should also be noted: <i>"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases — even one case — can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year. The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities."</i> PICNET has also started reporting MRSA rates - http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted. "Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the "performance" of the facility. They should therefore not be used to make comparisons between individual facilities." For VRE - PICNet is working with B.C.'s Health Authorities to establish provincial surveillance system for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	All patient experience surveys are published by the Ministry on their website. http://www.health.gov.bc.ca/socsec/surveys.html
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	As soon as it is available and when appropriate approvals are provided.
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality	Ministry of Health

Question	P/T Response
Council, Health Authority, etc...)	
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	Martha Burd Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca

1. CBC REQUEST FOR IDENTIFICATION OF FACILITIES FOR EACH P/T		
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?		
BC	AB	SK
	Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.	No.
b) If no, please provide reason.		
BC	AB	SK
		SK Health's preference is that this level of detail be made available on a Saskatchewan website.
c) If yes, please give [anticipated] date of response to CBC.		
BC	AB	SK

d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?

BC	AB	SK
		SK would prefer a consistent P/T response that jurisdictions should determine the level of detail it wishes to report on (i.e. by facility), rather than having the CBC report it.

e) Please provide the name and contact details of the person responsible for this request.

BC	AB	SK
		Various leads. Currently being discussed at both the Communications and HSC table. Our Access to Info coordinator is also involved.

2. CBC REQUEST FOR P/T SPECIFIC INFORMATION ON WAIT TIMES. EMERGENCY ROOMS, HOSPITALS

a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not, why not?		
BC	AB	SK

		Our Health Quality Council (HQC) currently runs a website called Quality Insight. Some of the information being requested exists on that website and so we would direct CBC to that information. For information not available our hope is to have the Quality Insight eventually report it. It's our preference that this type of data be housed at a Saskatchewan site, where it can be refreshed regularly. SK may also look at other sources of info (Accreditation Canada reports) to increase transparency of the system.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards		
<u>The wait time for the 5 "benchmark" procedures:</u>		
• Hip replacements		
• Knee replacements		
• Cataracts		
• Bypass surgery		
CT and MRI scans		
BC	AB	SK
		This information is available on the SaskSurgery website: http://www.sasksurgery.ca/spt
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards t		
<u>Wait times for emergency rooms</u>		
BC	AB	SK

		CBC will be directed to any existing info on the Health Quality Council website.
		For information not available c
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:		
<u>Hospital-acquired infection rates</u>		
• Data from the last 3 surveillance periods would be appreciated		
• We are specifically concerned with MRSA, C-Difficle and VRE		
• Please specify how the rates were measured		
BC	AB	SK
		CBC will be directed to any existing info on the Health Quality Council website.
		For information not available c
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:		
<u>Patient experience survey results</u>		
BC	AB	SK
		This information is available on the Health Quality Council website:
		http://hqc.sk.ca/saskatchewan/
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to		
BC	AB	SK

		TBD

g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (

BC	AB	SK
		It would be a joint effort of the Ministry, Health Quality Council and regional health authorities. At some point the Health Quality Council would assume more direct control as they house most of the data.

h) Please provide a contact person(s) from the entity mentioned above. (name, phone number an

BC	AB	SK
		TBD

P/T SURVEY ON CBC / CIHI REQUEST

MB	ON	QC
	No	No
MB	ON	QC
	– Concern about the context in which the CBC would present the indicator results, and the interpretation that would be provided.	Québec shares Ontario's concerns and believes that CBC could get most publicly available information from various Web sites.
	Ontario already has several sources of publicly available facility-specific indicators; these should be used for any comparative reporting.	
MB	ON	QC

ould it be?		
MB	ON	QC
	No. If all other PTs were to agree to refuse this request, Ontario would be supportive of common messaging if it aligned with the response in b) above.	Same as Ontario
MB	ON	QC
	Alison Blair, Director (A), Health Analytics.	Coordination by Johanne Caseault
	alison.blair@ontario.ca . (416) 212-4433	johanne.caseault@msss.gouv.qc.ca
HOSPITAL ACQUIRED INFECTIONS, PATIENT EXPERIENCE SURVEYS		
presenting in part or at all please elaborate.		
MB	ON	QC

MB has advised hospitals not to respond to the the CBC survey that was sent. In particular, it has concerns with with breadth of data requested and the uncertainty to which the data may be used.	Ontario has not yet received a request for data from the CBC. Ontario would not consent to the CBC request, except where information is already publicly available. Ontario would provide links to existing publicly available information.	Request received through our Minister's office. Québec would also provide links to publicly available information.
to:		
MB	ON	QC
	None. Publicly available information on wait times for these procedures is already available at: http://www.waittimes.net .	See response 2A
-pancanadian.htm		
o:		
MB	ON	QC

	None. Publicly available information on wait times in the Emergency Department is already available at: http://edrs.waittimes.net/en/PublicMain.aspx	See response 2A
our hope is to eventually have the Health Quality Council report it.		
MB	ON	QC
	None. Publicly available information on patient safety, including infection rates, is already available at: http://www.hqontario.ca/public-reporting/patient-safety	See response 2A
our hope is to eventually have the Health Quality Council report it.		
to:		
MB	ON	QC
	None	
patient-surveying/		
o the request?		
MB	ON	QC

	N/A	

e.g., Ministry of Health, Quality Council, Health Authority, etc...)

MB	ON	QC
	N/A	

id email if possible.)

MB	ON	QC
	N/A	

NB	NL	PEI	NS
Same response as NL.	NL indicated that it would respond where information is available and public.	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI. Yes.	
NB	NL	PEI	NS
NB	NL	PEI	NS

		Health PEI has already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . We will be requesting CBC to submit Access to Information requests for any future data requests. There is a 30 day response time under the FOIPP process.	We are supplying a letter of approval to CIHI within the next week.
NB	NL	PEI	NS
	NL indicated that it's DM is interested in seeing how P/Ts are responding to release of information	We are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different laws that govern disclosure of information.	Where possible, the information should be prepared by CIHI to allow for consistent data extraction and analysis methodology.
NB	NL	PEI	NS
		Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	Jill Casey
		mafay@gov.pe.ca (902) 368-4942	Director, Business Intelligence and Analytics
			Jill.Casey@gov.ns.ca
NB	NL	PEI	NS

	NL indicated that it would respond where information is available and public.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.	Nova Scotia has not been asked for additional hospital performance data beyond the request to CIHI.
NB	NL	PEI	NS
		Health PEI has directed CBC to our website for access to wait times data.	This information is currently on the Nova Scotia Wait Times website. We have not been asked to provide additional information.
NB	NL	PEI	NS

		Health PEI will request CBC to submit an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . Health PEI will then determine what if any information can/will be disclosed.	ER wait times are available for facilities submitting to CIHI National Ambulatory Care Reporting System. No additional data will be provided.
NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .	Only data captured in the CIHI Discharge Abstract Database will be supplied. We have been asked to provide data on hospital-acquired C. difficile, central line bloodstream infections, urinary tract infections.
NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .	We have not been asked for this information.
NB	NL	PEI	NS

[illegible]

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT



Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Friday, January 25, 2013 1:38 PM
To: Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info
Attachments: CBC - CIHI Request PT Survey Responses- Final.xlsx

Hi Martha. I have looped Shannon H into this as I thought it had been decided that this was largely a media request and would largely be handled by them. The comms group that she sits on was doing a survey of all PTs on that specific question –the i.d. of facilities. She said that she would let us know what the results were.

In addition, we have continued to track responses to the hlth IGR survey and I have attached a version with all responses received to date. However, since we first sent this out, I think some PTs may have changed their position and not fed it back to us for this (e.g., I heard from SK yesterday that NS will NOT be providing facility level data – secondhand though – yikes). And from the responses we received, they were the only ones that had said yes.

And the question that was asked of the IGR survey was: *a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?* We would be happy to send out a question that you design that would clearly identify the issue and the response desired. However, there is no guarantee that they will understand it any better (or that it will get to the right person to answer it), or that they will answer...

And – Michael tried to fill in BC's response to our survey – I will send that under separate cover so it does not confuse things at this point. We have not been plugged in so I think it would be better for your area to carefully review (or redo) to make sure it is accurate. I know my IGR colleagues are waiting for this survey but I hesitate to send it without BC's response.

Maybe Shannon has better info (or it would at least be interesting to compare) although I doubt their question was any better than the one in the survey. Shannon – have you heard any results to the question re facilities asked of you and your colleagues??

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Fri, January 25, 2013 1:10 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: CBC request to CIHI for hospital named data: Ontario Hospital Association info

I called Amy Clark (the person in the Ontario Hospital Association who is handling issues related to the CBC request) to ask if the OHA had any info about the request to have CIHI release hospital identified data. Amy had not heard of this request, so it doesn't appear that hospitals were approached individually for permission to release named-data. We assume that it indicates that CBC has asked the Ontario Ministry for the permission to release names. Amy will contact her Ministry counter-part to find out more information.

The note we just got from Anne McFarlane (CIHI) says that CBC only wants data with hospital name identified and is not interested in anonymized data. That still means that some provinces could say yes, while others say no, so the survey might still be needed. (I suspect that if Ontario says no, that will be enough for us)

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Friday, January 25, 2013 10:56 AM
To: Burd, Martha HLTH:EX
Subject: RE: survey of provinces for CBC request

Sounds good. Thanks.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 10:26 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: survey of provinces for CBC request

Hi Heather, Update.

I see that Wendy Trotter and her point person (Michael Kary) are both out of the office today, so I don't think we'll make progress on the survey of other provinces today.

IGR has a survey they have used, but it doesn't have enough detail to elicit the pertinent answer specifically to the question of the data request to CIHI for additional information not publicly available. I will suggest changes to the wording, and offer to participate in telephone calls.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

1. CBC REQUEST FOR IDENTIFICATION OF FACILITIES FOR EACH P/T		
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?		
BC	AB	SK
	Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.	No.
b) If no, please provide reason.		
BC	AB	SK
		SK Health's preference is that this level of detail be made available on a Saskatchewan website.
c) If yes, please give [anticipated] date of response to CBC.		
BC	AB	SK

d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?

BC	AB	SK
		SK would prefer a consistent P/T response that jurisdictions should determine the level of detail it wishes to report on (i.e. by facility), rather than having the CBC report it.

e) Please provide the name and contact details of the person responsible for this request.

BC	AB	SK
		Various leads. Currently being discussed at both the Communications and HSC table. Our Access to Info coordinator is also involved.

2. CBC REQUEST FOR P/T SPECIFIC INFORMATION ON WAIT TIMES. EMERGENCY ROOMS, HO

a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consent, why not?		
BC	AB	SK

		Our Health Quality Council (HQC) currently runs a website called Quality Insight. Some of the information being requested exists on that website and so we would direct CBC to that information. For information not available our hope is to have the Quality Insight eventually report it. It's our preference that this type of data be housed at a Saskatchewan site, where it can be refreshed regularly. SK may also look at other sources of info (Accreditation Canada reports) to increase transparency of the system.

b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

The wait time for the 5 "benchmark" procedures:		
• Hip replacements		
• Knee replacements		
• Cataracts		
• Bypass surgery		
CT and MRI scans		
BC	AB	SK

		This information is available on the SaskSurgery website: http://www.sasksurgery.ca/spt

c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to

Wait times for emergency rooms		
BC	AB	SK

		CBC will be directed to any existing info on the Health Quality Council website.
		For information not available c
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:		
<u>Hospital-acquired infection rates</u>		
• Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficle and VRE • Please specify how the rates were measured		
BC	AB	SK
		CBC will be directed to any existing info on the Health Quality Council website.
		For information not available c
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:		
<u>Patient experience survey results</u>		
BC	AB	SK
		This information is available on the Health Quality Council website:
		http://hqc.sk.ca/saskatchewan/
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to:		
BC	AB	SK

		TBD

g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (

BC	AB	SK
		It would be a joint effort of the Ministry, Health Quality Council and regional health authorities. At some point the Health Quality Council would assume more direct control as they house most of the data.

h) Please provide a contact person(s) from the entity mentioned above. (name, phone number an

BC	AB	SK
		TBD

P/T SURVEY ON CBC / CIHI REQUEST

MB	ON	QC
	No	No
MB	ON	QC
	- Concern about the context in which the CBC would present the indicator results, and the interpretation that would be provided.	Québec shares Ontario's concerns and believes that CBC could get most publicly available information from various Web sites.
	Ontario already has several sources of publicly available facility-specific indicators; these should be used for any comparative reporting.	
MB	ON	QC

ould it be?		
MB	ON	QC
	No. If all other PTs were to agree to refuse this request, Ontario would be supportive of common messaging if it aligned with the response in b) above.	Same as Ontario
MB	ON	QC
	Alison Blair, Director (A), Health Analytics. alison.blair@ontario.ca. (416) 212-4433	Coordination by Johanne Caseault johanne.caseault@msss.gouv.qc.ca
HOSPITAL ACQUIRED INFECTIONS, PATIENT EXPERIENCE SURVEYS		
representing in part or at all please elaborate.		
MB	ON	QC

MB has advised hospitals not to respond to the the CBC survey that was sent. In particular, it has concerns with with breadth of data requested and the uncertainty to which the data may be used.	Ontario has not yet received a request for data from the CBC. Ontario would not consent to the CBC request, except where information is already publicly available. Ontario would provide links to existing publicly available information.	Request received through our Minister's office. Québec would also provide links to publicly available information.
to:		
MB	ON	QC
	None. Publicly available information on wait times for these procedures is already available at: http://www.waittimes.net .	See response 2A
-pancanadian.htm		
o:		
MB	ON	QC

	None. Publicly available information on wait times in the Emergency Department is already available at: http://edrs.waittimes.net/en/PublicMain.aspx	See response 2A
our hope is to eventually have the Health Quality Council report it.		
MB	ON	QC
	None. Publicly available information on patient safety, including infection rates, is already available at: http://www.hqontario.ca/public-reporting/patient-safety	See response 2A
our hope is to eventually have the Health Quality Council report it.		
to:		
MB	ON	QC
	None	
patient-surveying/		
o the request?		
MB	ON	QC

	N/A	

e.g., Ministry of Health, Quality Council, Health Authority, etc...)

MB	ON	QC
	N/A	

and email if possible.)

MB	ON	QC
	N/A	

NB	NL	PEI	NS
Same response as NL.	NL indicated that it would respond where information is available and public.	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI. Yes.	
NB	NL	PEI	NS
NB	NL	PEI	NS

		Health PEI has already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . We will be requesting CBC to submit Access to Information requests for any future data requests. There is a 30 day response time under the FOIPP process.	We are supplying a letter of approval to CIHI within the next week.
NB	NL	PEI	NS
	NL indicated that it's DM is interested in seeing how P/Ts are responding to release of information	We are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different laws that govern disclosure of information.	Where possible, the information should be prepared by CIHI to allow for consistent data extraction and analysis methodology.
NB	NL	PEI	NS
		Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	Jill Casey
		mafay@gov.pe.ca (902) 368-4942	Director, Business Intelligence and Analytics
			Jill.Casey@gov.ns.ca
NB	NL	PEI	NS

	NL indicated that it would respond where information is available and public.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.	Nova Scotia has not been asked for additional hospital performance data beyond the request to CIHI.
NB	NL	PEI	NS
		Health PEI has directed CBC to our website for access to wait times data.	This information is currently on the Nova Scotia Wait Times website. We have not been asked to provide additional information.
NB	NL	PEI	NS

		Health PEI will request CBC to submit an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> . Health PEI will then determine what if any information can/will be disclosed.	ER wait times are available for facilities submitting to CIHI National Ambulatory Care Reporting System. No additional data will be provided.
NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .	Only data captured in the CIHI Discharge Abstract Database will be supplied. We have been asked to provide data on hospital-acquired C. difficile, central line bloodstream infections, urinary tract infections.
NB	NL	PEI	NS
		This information has already been disclosed under an Access to Information request under the PEI <i>Freedom of Information and Protection of Privacy Act</i> .	We have not been asked for this information.
NB	NL	PEI	NS

[illegible]

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT

YK	NWT	NT
YK	NWT	NT
YK	NWT	NT



Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Friday, January 25, 2013 2:04 PM
To: Burd, Martha HLTH:EX
Cc: Kary, Michael HLTH:EX; Grant, Nick HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey
Attachments: CBC-CIHI Request - PT Survey - BC Response.docx

Hi Martha. Here is Michael's try at BC's response to the survey. I think the answer in question 1 shd be split so it clearly delineates the detailed hosp survey from the facility related response. Once you make edits (or redo), please send back to Michael and myself and we will insert the data into the PT summary spreadsheet and send it out.

Thanks!!

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

From: Kary, Michael HLTH:EX
Sent: Thu, January 24, 2013 4:36 PM
To: Trotter, Wendy HLTH:EX
Cc: Burd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Wendy,

As outlined below, here is a first draft attempt of the BC responses to the CBC / CIHI survey. It is based largely from the emails I have received so far and as a result, there may be further changes depending on other correspondence, meetings and/or program area input. I have also included the excel spreadsheet with the P/T responses so far – have not added BC's to this as will wait till receive program area input verifying the information in the word document. Once this is received I can add it to the spreadsheet as well as send a final version to P/Ts S. 22 o if input is obtained before next week feel free to add to the spreadsheet (enclosed and in file path below) as well as send to P/Ts otherwise I can do so when get back. Thanks.

File Path - I:\2013\CIHI\PT Survey\PT Responses\Final Compilation

Michael Kary
Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 23, 2013 12:56 PM
To: Burd, Martha HLTH:EX; Kary, Michael HLTH:EX
Cc: Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Martha. We did not attend this meeting (and typically do not) so we need to rely on your area for the information. The only info we have is what was in the recent email from Heather outlining what was discussed there. Did Glynis attend? Michael can try to fill in the survey for BC but will need your area to verify the info. Who shd we send it back to for this?

Thanks!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:29 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; 'Mark Goossens'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	Yes, British Columbia (BC) is inclined to provide provincial approval for CIHI to release facility specific information but not Survey data from Health Authority (HA) CEOs on each hospital facility because of the time required to complete as well as lack of comparability and quality.
b) If no, please provide reason.	Health authority surveys (detailed): – there seems to be general concerns in respect to the local hospital (detailed) surveys that jurisdictions would support health authorities if they do not wish to participate – due to a number of factors – such as time involved in development; and accuracy of information / comparators. It has been agreed that HAs would not complete the second survey.
c) If yes, please give [anticipated] date of response to CBC.	As soon as it is available and when appropriate approvals are provided.
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?	Yes, BC supports a common national response where appropriate and feasible. BC is preparing a letter to CIHI authorizing release of data they hold, including facility names. BC wants to put some conditions in release (e.g. not to release data for small facilities, HAs and MOH to get data in advance

Question	P/T Response
	to prepare for questions). With respect to the Health Authority surveys, BC would support common P/T messaging in a response that would point the media outlet to where information is publicly available (i.e. CIHI, their websites etc...) British Columbia recognizes that P/T DMs made a decision on this issue during their private lunch at the Conference of DM of Health meeting in Dec 2012. At this meeting it was agreed that only publicly available information should be provided to CBC - this should help form the basis of BC's response as well as any potential national response.
e) Please provide the name and contact details of the person responsible for this request.	Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca
2. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	Yes – but only publicly available information as noted in greater detail below.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	B.C.'s wait time website has this information publicly available – it is updated monthly. The easiest page to look at surgical procedures by facility is available at the following: http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp If people wish to look at surgical procedures in a grouping, the web page below would work best. http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp BC currently does not publicly track results by facility to the pan-Canadian benchmarks – this is something BC is looking at doing in the future.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	BC does not currently post wait times for emergency rooms. BC, however, does share data with the Canadian Institute for Health Information (CIHI) on this measure. To ensure consistency across regions, BC suggests that it would be appropriate to request this information from CIHI.
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:	The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here -

Question	P/T Response
<u>Hospital-acquired infection rates</u> • Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from report should also be noted: <i>"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases — even one case — can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year. The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities."</i> PICNET has also started reporting MRSA rates - http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted. <i>"Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the "performance" of the facility. They should therefore not be used to make comparisons between individual facilities."</i> For VRE - PICNet is working with B.C.'s Health Authorities to establish provincial surveillance system for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	All patient experience surveys are published by the Ministry on their website. http://www.health.gov.bc.ca/socsec/surveys.html
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	As soon as it is available and when appropriate approvals are provided.
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality	Ministry of Health

Question	P/T Response
Council, Health Authority, etc...)	
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)	Martha Burd Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 9:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Grant, Nick HLTH:EX; Soper, Glynis HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Just came off a call with Howard Waldner (VIHA), Anne McFarlane (CIHI), and Heather Davidson.

There is still lots of confusion about what CIHI will provide to CBC, and if provinces/facilities will allow the data to identify facilities by name. Here is my summary of the meeting.

- CIHI has already provided CBC with the indicators which are on the CIHI public hospital report card website, with facilities identified by name. (this data can be downloaded by the public)

The issue is all around an additional request that CBC has made to CIHI: Most of this data is NOT currently publicly available from CIHI.

- counts of cases, numerator/denominator etc for the public indicators they have already received.
- additional indicators, numerator/denominator a range of indicators
 - some break the public indicators down, for example "mortality from stroke for weekend, and weekday admits"
 - some are brand new :
 - things which may be on other public websites: rates of hospital acquired urinary tract infections
 - things not likely on public websites: eg count of cases of foreign bodies left in during surgery, or surgery done on wrong part of body
- Anne McFarlane (will confirm) that the CIHI policy is that this data **WILL** be released, either with hospitals identified by name or hospitals anonymized (hospital 1, hospital 2, etc) and counts & data suppressed if it would allow identification of the hospital.
- **DECISION POINT:** will BC provide permission for hospitals to be identified by name?

discussion this morning:

- BC wants to agree with other provinces. However, the position of other provinces is NOT clear. Further survey work needs to be done.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Thursday, January 24, 2013 4:36 PM
To: Trotter, Wendy HLTH:EX
Cc: Burd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Wendy,

As outlined below, here is a first draft attempt of the BC responses to the CBC / CIHI survey. It is based largely from the emails I have received so far and as a result, there may be further changes depending on other correspondence, meetings and/or program area input. I have also included the excel spreadsheet with the P/T responses so far – have not added BC's to this as will wait till receive program area input verifying the information in the word document. Once this is received I can add it to the spreadsheet as well as send a final version to P/Ts S. 22 so if input is obtained before next week feel free to add to the spreadsheet (enclosed and in file path below) as well as send to P/Ts otherwise I can do so when get back. Thanks.

File Path - I:\2013\CIHI\PT Survey\PT Responses\Final Compilation

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 23, 2013 12:56 PM
To: Burd, Martha HLTH:EX; Kary, Michael HLTH:EX
Cc: Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Martha. We did not attend this meeting (and typically do not) so we need to rely on your area for the information. The only info we have is what was in the recent email from Heather outlining what was discussed there. Did Glynis attend? Michael can try to fill in the survey for BC but will need your area to verify the info. Who shd we send it back to for this?

Thanks!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,

Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca

7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:29 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN;

XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'Mark Goossens'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email

responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 1:10 PM
To: Trotter, Wendy HLTH:EX
Subject: FW: Following up: Fifth Estate

the email from CIHI following our call this morning

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Friday, January 25, 2013 1:04 PM
To: XT:HLTH Waldner, Howard; Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; David Clements
Subject: Following up: Fifth Estate

Dear Howard, Martha and Heather,

I've checked internally and CBC does not want data by facility from CIHI unless the data can be attributed to a named facility. So, we won't be providing anonymous facility-level data to the Fifth Estate.

If you have any other questions or if I can be of assistance please let me know.

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer. Merci.

Trotter, Wendy HLTH:EX

From: Hagerman, Shannon GCPE:EX
Sent: Friday, January 25, 2013 1:48 PM
To: Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info
Attachments: Summary - CBC 5th Estate req - Jan 18.docx

This is all I have – compiled by PHN comm's group last week based on a survey they did of communication leads.

Given BC has made a decision in terms of what direction we are moving forward into – and I understand a letter is being drafted that encompasses our position - I stopped asking, or inquiring further. I haven't received any other updates from the PHN comm's group.

Shannon Hagerman

Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Friday, January 25, 2013 1:38 PM
To: Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

Hi Martha. I have looped Shannon H into this as I thought it had been decided that this was largely a media request and would largely be handled by them. The comms group that she sits on was doing a survey of all PTs on that specific question –the i.d. of facilities. She said that she would let us know what the results were.

In addition, we have continued to track responses to the hlth IGR survey and I have attached a version with all responses received to date. However, since we first sent this out, I think some PTs may have changed their position and not fed it back to us for this (e.g., I heard from SK yesterday that NS will NOT be providing facility level data – secondhand though – yikes). And from the responses we received, they were the only ones that had said yes.

And the question that was asked of the IGR survey was: *a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?* We would be happy to send out a question that you design that would clearly identify the issue and the response desired. However, there is no guarantee that they will understand it any better (or that it will get to the right person to answer it), or that they will answer...

And – Michael tried to fill in BC's response to our survey – I will send that under separate cover so it does not confuse things at this point. We have not been plugged in so I think it would be better for your area to carefully review (or redo) to make sure it is accurate. I know my IGR colleagues are waiting for this survey but I hesitate to send it without BC's response.

Maybe Shannon has better info (or it would at least be interesting to compare) although I doubt their question was any better than the one in the survey. Shannon – have you heard any results to the question re facilities asked of you and your colleagues??

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Fri, January 25, 2013 1:10 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: CBC request to CIHI for hospital named data: Ontario Hospital Association info

I called Amy Clark (the person in the Ontario Hospital Association who is handling issues related to the CBC request) to ask if the OHA had any info about the request to have CIHI release hospital identified data. Amy had not heard of this request, so it doesn't appear that hospitals were approached individually for permission to release named-data. We assume that it indicates that CBC has asked the Ontario Ministry for the permission to release names. Amy will contact her Ministry counter-part to find out more information.

The note we just got from Anne McFarlane (CIHI) says that CBC only wants data with hospital name identified and is not interested in anonymized data. That still means that some provinces could say yes, while others say no, so the survey might still be needed. (I suspect that if Ontario says no, that will be enough for us)

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Friday, January 25, 2013 10:56 AM
To: Burd, Martha HLTH:EX
Subject: RE: survey of provinces for CBC request

Sounds good. Thanks.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 10:26 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: survey of provinces for CBC request

Hi Heather, Update.

I see that Wendy Trotter and her point person (Michael Kary) make progress on the survey of other provinces today.

S. 22

so I don't think we'll

IGR has a survey they have used, but it doesn't have enough detail to elicit the pertinent answer specifically to the question of the data request to CIHI for additional information not publicly available. I will suggest changes to the wording, and offer to participate in telephone calls.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Page 322 redacted for the following reason:

S. 16

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 1:59 PM
To: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

Thank you for that summary Shannon.

- Given that none of the “additional” information that CBC has asked CIHI to provide is publicly available, and provinces are responding that they only want publicly available data to be provided, I think we can assume they are saying NO to additional information from CIHI.
- I mis-interpreted BC’s position. I had heard that we were agreeing to releasing data by hospital name. However, in our discussion today with Howard Waldner, he did not realise that the question was specifically around releasing NON-PUBLICLY available data by hospital name. I think our current position is for CIHI NOT to release additional information by hospital name, unless all the other provinces are going to, at which point we would re-consider our position.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Hagerman, Shannon GCPE:EX
Sent: Friday, January 25, 2013 1:48 PM
To: Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

This is all I have – compiled by PHN comm’s group last week based on a survey they did of communication leads.

Given BC has made a decision in terms of what direction we are moving forward into – and I understand a letter is being drafted that encompasses our position - I stopped asking, or inquiring further. I haven’t received any other updates from the PHN comm’s group.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Friday, January 25, 2013 1:38 PM

To: Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

Hi Martha. I have looped Shannon H into this as I thought it had been decided that this was largely a media request and would largely be handled by them. The comms group that she sits on was doing a survey of all PTs on that specific question –the i.d. of facilities. She said that she would let us know what the results were.

In addition, we have continued to track responses to the hlth IGR survey and I have attached a version with all responses received to date. However, since we first sent this out, I think some PTs may have changed their position and not fed it back to us for this (e.g., I heard from SK yesterday that NS will NOT be providing facility level data – secondhand though – yikes). And from the responses we received, they were the only ones that had said yes.

And the question that was asked of the IGR survey was: *a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?* We would be happy to send out a question that you design that would clearly identify the issue and the response desired. However, there is no guarantee that they will understand it any better (or that it will get to the right person to answer it), or that they will answer...

And – Michael tried to fill in BC's response to our survey – I will send that under separate cover so it does not confuse things at this point. We have not been plugged in so I think it would be better for your area to carefully review (or redo) to make sure it is accurate. I know my IGR colleagues are waiting for this survey but I hesitate to send it without BC's response.

Maybe Shannon has better info (or it would at least be interesting to compare) although I doubt their question was any better than the one in the survey. Shannon – have you heard any results to the question re facilities asked of you and your colleagues??

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Fri, January 25, 2013 1:10 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: CBC request to CIHI for hospital named data: Ontario Hospital Association info

I called Amy Clark (the person in the Ontario Hospital Association who is handling issues related to the CBC request) to ask if the OHA had any info about the request to have CIHI release hospital identified data. Amy had not heard of this request, so it doesn't appear that hospitals were approached individually for permission to release named-data. We assume that it indicates that CBC has asked the Ontario Ministry for the permission to release names. Amy will contact her Ministry counter-part to find out more information.

The note we just got from Anne McFarlane (CIHI) says that CBC only wants data with hospital name identified and is not interested in anonymized data. That still means that some provinces could say yes, while others say no, so the survey might still be needed. (I suspect that if Ontario says no, that will be enough for us)

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,

Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca

7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Friday, January 25, 2013 10:56 AM
To: Burd, Martha HLTH:EX
Subject: RE: survey of provinces for CBC request

Sounds good. Thanks.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 10:26 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: survey of provinces for CBC request

Hi Heather, Update.

I see that Wendy Trotter and her point person (Michael Kary) are both out of the office today, so I don't think we'll make progress on the survey of other provinces today.

IGR has a survey they have used, but it doesn't have enough detail to elicit the pertinent answer specifically to the question of the data request to CIHI for additional information not publicly available. I will suggest changes to the wording, and offer to participate in telephone calls.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca

7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Monday, January 28, 2013 10:01 AM
To: XT:HLTH Dimitracopoulos, Louis; XT:Burke, Phil HLTH:IN
Subject: CBC CIHI contact...

Hi Louis and Phil. One of our Directors in the data area (Martha Burd, Director, Modeling and Analysis) is wanting to connect with someone in ON and AB that has understanding and information of the CBC and CIHI requests, and some sense of ON's and AB's positioning or thinking on the requests – especially the identification of facilities.

Is there someone she could contact? Thanks!!!!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Monday, January 28, 2013 2:42 PM
To: XT:Evan Sotiropoulos HLTH:IN
Cc: Burd, Martha HLTH:EX
Subject: RE: CBC CIHI contact...

Thank you Evan. Martha – here you go...

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Sotiropoulos, Evan (MOH) [<mailto:Evan.Sotiropoulos@ontario.ca>]
Sent: Monday, January 28, 2013 2:12 PM
To: Trotter, Wendy HLTH:EX
Cc: XT:HLTH Dimitracopoulos, Louis
Subject: RE: CBC CIHI contact...

Hi Wendy

Ontario's contact is below:

Alison Blair
Director - Information Management Strategy and Policy Branch
Phone: 416-212-4433 Email: alison.blair@ontario.ca

Hope this helps,

Evan

From: Trotter, Wendy HLTH:EX [<mailto:Wendy.Trotter@gov.bc.ca>]
Sent: Monday, January 28, 2013 01:00 PM
To: Dimitracopoulos, Louis (MOH); XT:Burke, Phil HLTH:IN <phil.burke@gov.ab.ca>
Subject: CBC CIHI contact...

Hi Louis and Phil. One of our Directors in the data area (Martha Burd, Director, Modeling and Analysis) is wanting to connect with someone in ON and AB that has understanding and information of the CBC and CIHI requests, and some sense of ON's and AB's positioning or thinking on the requests – especially the identification of facilities.

Is there someone she could contact? Thanks!!!!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Monday, January 28, 2013 2:44 PM
To: XT:Burke, Phil HLTH:IN
Subject: RE: CBC CIHI contact...

Thanks Phil!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Phil Burke [mailto:phil.burke@gov.ab.ca]
Sent: Monday, January 28, 2013 11:06 AM
To: Trotter, Wendy HLTH:EX
Cc: XT:Hiebert, Krista HLTH:IN; XT:HLTH Dimitracopoulos, Louis
Subject: RE: CBC CIHI contact...

Wendy,
The best place to start would be with me.
Regards,
Phillip Burke
Acting Director, Intergovernmental Relations
Strategic Policy Branch
Alberta Health
780-415-2834

From: Trotter, Wendy HLTH:EX [mailto:Wendy.Trotter@gov.bc.ca]
Sent: Monday, January 28, 2013 11:01 AM
To: XT:HLTH Dimitracopoulos, Louis; Phil Burke
Subject: CBC CIHI contact...

Hi Louis and Phil. One of our Directors in the data area (Martha Burd, Director, Modeling and Analysis) is wanting to connect with someone in ON and AB that has understanding and information of the CBC and CIHI requests, and some sense of ON's and AB's positioning or thinking on the requests – especially the identification of facilities.

Is there someone she could contact? Thanks!!!!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 4:48 PM
To: XT:Burke, Phil HLTH:IN
Cc: Trotter, Wendy HLTH:EX
Subject: Follow-up on CBC Fifth Estate data request: Question from British Columbia

Hello Phillip,

Would you have a few minutes on Tuesday discuss your province's response to the CBC Fifth Estate data requests? The data request has 3 different parts, and the position of each province on the different parts is still not entirely clear. At the request of my Assistant Deputy Minister and Wendy Trotter (Inter-governmental Relations) I have been asked to contact you to follow up on the Alberta position.

I divide the CBC Fifth Estate requests into 3 parts:

- **Request to CIHI for additional data/indicators (not on the CIHI hospital report website), by individual hospital identified by name.** (this includes information behind the publicly available indicators (e.g. count of cases, deaths, etc) AND a list of new indicators (e.g. mortality rate of stroke patients admitted on weekends, number of surgeries where foreign bodies were left in)
 - o CIHI requires CBC to ask individual provinces for permission to release hospital names. (CBC only wants the data if the names are provided.)
 - o **Is Alberta giving CIHI permission to release hospital-named data to CBC?**
- **Hospital survey:** on line survey which needs to be completed separately for each facility; requested information ranges from latest accreditation report to parking fees.
 - o **Are Alberta Hospitals completing the on-line survey?**
- **Information requested from Ministry:** Wait-times , C difficile rate, etc.
 - o **Is Alberta compiling the information into a single file for CBC, or referring them to the public websites?**

S. 22

but will try to call you in the early afternoon.

Thank you in advance!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Monday, January 28, 2013 4:54 PM
To: Hagerman, Shannon GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: FW: Further to Fifth Estate discussion

The latest

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Waldner, Howard [<mailto:Howard.Waldner@VIHA.CA>]
Sent: Monday, January 28, 2013 4:23 PM
To: Davidson, Heather (ADM) HLTH:EX
Subject: RE: Further to Fifth Estate discussion

I would support that approach. I hear Alberta likely to be there as well.

Thks
Howard

Sent with Good (www.good.com)

-----Original Message-----

From: Anne McFarlane [AMcFarlane@cihi.ca]
Sent: Monday, January 28, 2013 01:37 PM Pacific Standard Time
To: Heather (ADM) HLTH:EX Davidson (Heather.Davidson@gov.bc.ca); Waldner, Howard
Cc: Nancy Gault
Subject: Further to Fifth Estate discussion

Dear Heather and Howard,

We have now heard from Nova Scotia and Saskatchewan that they will direct us to only release publically available information. If BC is going to take this position (and I infer from our talk on Friday this is how you are leaning), it would be helpful if you could provide this direction to us in the next few days. We are going to wait until Friday before contacting CBC and it would be better to have a number of provinces taking the same position at the same time.

I am happy to discuss if that would be helpful.

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives

Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer. Merci.

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 6:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx
Attachments: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Wendy, after our meeting today, I updated the BC response since it has changed 180 degrees!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

P/T SURVEY ON CBC / CIHI REQUEST

December 20, 2012

The CBC's fifth estate is working on a project to create an Internet-based resource that gives consumers information about their hospital and hospitals across Canada. The online tool, which is to be released on the CBC website sometime in the spring of 2013, will include information on individual hospital profiles.

There are two separate requests for data:

1. To CIHI for publicly available CIHI data, and facility specific data; then further to facility identified data and additional data sets that are more specific (e.g., how many on a Monday vs a Saturday). CIHI will provide all of the data it has and will include facility level data, but cannot identify individual facilities unless the PT provides permission to do so (so if no permission, the data will appear as "Facility 1, Facility 2", etc.)
2. To each PT for other data (not available at CIHI – e.g. wait times for procedures, wait times for ER, hospital acquired infections, pt. surveys).

Survey:

As part of the P/T Environment survey discussed on HSC, BC would like to obtain P/T jurisdictional responses for the eight following questions. Please provide responses back to British Columbia by end of Friday January 11, 2013.

Question	P/T Response
1. CBC request for CIHI to provided additional data with identification of facilities for each PT	
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?	CBC already has the data which is publicly available from the CIHI hospital report website. BC will not give permission for the additional data request to identify facilities by name.
b) If no, please provide reason.	Considerable effort went into the CIHI hospital report website, and it is not possible to have the process followed for these additional indicators in the time available. - The CIHI hospital report presents statistically validated indicators, with performance comparisons within hospital peer groups. CIHI discussed the use of these indicators and circulated data for review for a year prior to the public release. - CIHI always has hospitals review data quality prior to data release. It is not possible to conduct this process for CBC's proposed indicators in the time available.
c) If yes, please give [anticipated] date of response to CBC.	
d) Does your jurisdiction wish to have a common national response to this request? If so,	Yes, BC supports a common national response where appropriate and feasible.

Question	P/T Response
what would it be?	CIHI would only provide information currently publicly available on their hospital report website. (CIHI has already done this).
e) Please provide the name and contact details of the person responsible for this request.	Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca
2. CBC request to health authorities to complete on line survey for each hospital	
a) Will BC hospitals complete the on line survey tool?	No. the survey would take a very large amount of time to be completed since the information must come from various departments of the hospital. Given the differences in organization of hospitals within each health authority and province, it is not obvious how this information would be comparable or useful to the public.
3. CBC request for PT specific information on wait times, emergency rooms, hospital acquired infections, patient experience surveys.	
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.	Yes – but only publicly available information as noted in greater detail below. CBC has been referred to our public websites. The Ministry is not providing the data in a single file.
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>The wait time for the 5 "benchmark" procedures:</u> • Hip replacements • Knee replacements • Cataracts • Bypass surgery • CT and MRI scans	B.C.'s wait time website has this information publicly available – it is updated monthly. The easiest page to look at surgical procedures by facility is available at the following: http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp If people wish to look at surgical procedures in a grouping, the web page below would work best. http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp BC currently does not publicly track results by facility to the pan-Canadian benchmarks – this is something BC is looking at doing in the future.
c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Wait times for emergency rooms</u>	BC does not currently post wait times for emergency rooms. BC, however, does share data with the Canadian Institute for Health Information (CIHI) on this measure. To ensure consistency across regions, BC suggests that it would be appropriate to request this information from CIHI.
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Hospital-acquired infection rates</u>	The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here - http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports

Question	P/T Response
• Data from the last 3 surveillance periods would be appreciated • We are specifically concerned with MRSA, C-Difficile and VRE • Please specify how the rates were measured	Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from report should also be noted: <i>"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases — even one case — can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year. The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities."</i> PICNET has also started reporting MRSA rates - http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted. <i>"Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the "performance" of the facility. They should therefore not be used to make comparisons between individual facilities."</i> For VRE - PICNet is working with B.C.'s Health Authorities to establish provincial surveillance system for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.
e) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to: <u>Patient experience survey results</u>	All patient experience surveys are published by the Ministry on their website. http://www.health.gov.bc.ca/socsec/surveys.html
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?	The Ministry has already directed CBC to our public websites.
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)	Ministry of Health
h) Please provide a contact	Martha Burd

Question	P/T Response
person(s) from the entity mentioned above. (name, phone number and email if possible.)	Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 2:23 PM
To: Kary, Michael HLTH:EX
Subject: FW: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx
Attachments: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Michael. Could you please change BC's position in the survey according to Martha's latest below and attached and send this back out to PTs. I think you should caution in your email that those jurisdictions that answered this early on may have changed their response as more information has become available, and to ask jurisdictions to make sure their responses are recorded accurately...

Thank you!!!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 6:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Wendy, after our meeting today, I updated the BC response since it has changed 180 degrees!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 2:27 PM
To: Burd, Martha HLTH:EX
Subject: RE: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Thanks. I have asked Michael to send out the compilation to the PTs but to state a caution that this seems to be a moving target. Hope you had

S. 22

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 6:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Wendy, after our meeting today, I updated the BC response since it has changed 180 degrees!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 3:14 PM
To: Grant, Nick HLTH:EX
Subject: FW: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Just FYI.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 3:13 PM
To: Kary, Michael HLTH:EX
Cc: Downey, Gayle F HLTH:EX
Subject: FW: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

The latest – Martha asked for direct contacts so she could talk stats... ON gave a name, Phil just said to talk to him. Here is the answer from Phil. Met yesterday with Heather, Shannon, Glynis, and Martha. It has been decided that we really only care about ON and AB are doing – although it seems as though the rest of the country is in agreement anyway.

Gayle – BC has decided the same as ON and are writing a letter to CBC and CIHI... Nobody wanted to send their letters until they knew what the others were doing. Sheesh this has been a convoluted and weird issue... Glad the data ppl are on top of it now.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Tuesday, January 29, 2013 3:08 PM
To: Trotter, Wendy HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Subject: Re: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Just spoke with Phil Burke of alberta IGR.

He confirmed

S. 16

Martha Burd
From Blackberry

Modeling&Analysis
(250) 952-2842

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 02:27 PM Pacific Standard Time
To: Burd, Martha HLTH:EX
Subject: RE: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Thanks. I have asked Michael to send out the compilation to the PTs but to state a caution that this seems to be a moving target. Hope you had a good trip today!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 6:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Wendy, after our meeting today, I updated the BC response since it has changed 180 degrees!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 3:30 PM
To: Kary, Michael HLTH:EX
Cc: Downey, Gayle F HLTH:EX
Subject: RE: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

I don't think we shd add AB's info thru second hand info. By asking jurisdictions to make sure their response is up to date, they will hopefully adjust theirs... Thank you!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 29, 2013 3:27 PM
To: Trotter, Wendy HLTH:EX
Cc: Downey, Gayle F HLTH:EX
Subject: RE: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Ok – Wendy did you want me to include the input Martha has provided on what Phil has indicated AB will be doing to the compilation of responses? As requested earlier, I have added BC's program area input to results (see enclosed). I am drafting an email to send to P/Ts and can send out once I hear on whether to add AB info.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 3:13 PM
To: Kary, Michael HLTH:EX
Cc: Downey, Gayle F HLTH:EX
Subject: FW: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

The latest – Martha asked for direct contacts so she could talk stats... ON gave a name, Phil just said to talk to him. Here is the answer from Phil. Met yesterday with Heather, Shannon, Glynis, and Martha. It has been decided that we really only care about ON and AB are doing – although it seems as though the rest of the country is in agreement anyway.

Gayle – BC has decided the same as ON and are writing a letter to CBC and CIHI... Nobody wanted to send their letters until they knew what the others were doing. Sheesh this has been a convoluted and weird issue... Glad the data ppl are on top of it now.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health

Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Tuesday, January 29, 2013 3:08 PM
To: Trotter, Wendy HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Subject: Re: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Just spoke with Phil Burke of alberta IGR.

He confirmed

S. 16

Martha Burd
From Blackberry
Modeling&Analysis
(250) 952-2842

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 29, 2013 02:27 PM Pacific Standard Time
To: Burd, Martha HLTH:EX
Subject: RE: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Thanks. I have asked Michael to send out the compilation to the PTs but to state a caution that this seems to be a moving target. Hope you had a good trip today!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 6:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Wendy, after our meeting today, I updated the BC response since it has changed 180 degrees!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Trotter, Wendy HLTH:EX

From: May, Stephen GCPE:EX
Sent: Wednesday, January 30, 2013 1:34 PM
To: Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: For Review IN_CBC fifth estate hospital report card_Jan 30_13_DRAFT
Attachments: IN_CBC fifth estate hospital report card_Jan 30_13_DRAFT.docx

Here's our draft note (for now) on this request. Please review – thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

Pages 345 through 347 redacted for the following reasons:

S. 13

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 31, 2013 11:51 AM
To: Downey, Gayle F HLTH:EX
Subject: RE: CBC request

S. 22

Yes - lots of discussion - and CBC is playing ugly ball...

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

-----Original Message-----

From: Downey, Gayle F HLTH:EX
Sent: Thursday, January 31, 2013 11:44 AM
To: Trotter, Wendy HLTH:EX
Subject: RE: CBC request

Glad you were on the call - there was too much discussion that I didn't have background on to be able to update you!

S. 22

Gayle
Director, Intergovernmental Relations I Strategic Management Branch I BC Ministry of Health I
5-1515 Blanshard Street Victoria V8W 3C8 I gayle.downey@gov.bc.ca I 250.952.1304

-----Original Message-----

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 31, 2013 11:43 AM
To: Downey, Gayle F HLTH:EX
Subject: RE: CBC request

I heard that - thanks for clarifying...

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

-----Original Message-----

From: Downey, Gayle F HLTH:EX
Sent: Thursday, January 31, 2013 11:30 AM
To: Trotter, Wendy HLTH:EX
Subject: Re: CBC request

Sorry - no - PEIs FOI (not sure where that part of the note went)

Gayle

----- Original Message -----

From: Trotter, Wendy HLTH:EX

Sent: Thursday, January 31, 2013 11:23 AM Pacific Standard Time

To: Downey, Gayle F HLTH:EX

Subject: Re: CBC request

Just saw this note. To our FOI?? I guess so... Thanks.

----- Original Message -----

From: Downey, Gayle F HLTH:EX

Sent: Thursday, January 31, 2013 11:13 AM Pacific Standard Time

To: Trotter, Wendy HLTH:EX

Subject: Fw: CBC request

Also, CBC has advised MB that they'll be publishing the names of all PTs who don't agree to provide info.

Gayle

----- Original Message -----

From: Downey, Gayle F HLTH:EX

Sent: Thursday, January 31, 2013 11:12 AM Pacific Standard Time

To: Trotter, Wendy HLTH:EX

Subject: CBC request

CBC has made a request through FOI....

Gayle

Trotter, Wendy HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 31, 2013 12:04 PM
To: Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Revised cbc request

Couple of pieces of info from our hlth IGR to this morning. CBC has put in an Access to Info request to PEI - I suspect there may be more of those coming. And, we heard that CBC has advised MB that they'll be publishing the names of all PTs who don't agree to provide info. It sounds as though all PT MoHs are sticking to public info only still BUT ON MoH is leaving it up to the hospitals to reply - not giving direction. However, it does not seem as though all jurisdictions have received the revised request yet that you mentioned Martha so I am not sure if that will change once received.

That is all I have for now.

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

-----Original Message-----

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 10:23 AM
To: Trotter, Wendy HLTH:EX; Soper, Glynis HLTH:EX
Subject: Fw: Revised cbc request

This alberta ministry contact cannot comment on revised request. I'll try to get the ab health authority rep at my meeting today to forward our question Martha Burd From Blackberry Modeling&Analysis
(250) 952-2842

----- Original Message -----

From: Phil Burke [<mailto:phil.burke@gov.ab.ca>]
Sent: Thursday, January 31, 2013 09:44 AM Pacific Standard Time
To: Burd, Martha HLTH:EX
Cc: XT:Hiebert, Krista HLTH:IN
Subject: RE: Revised cbc request

Martha,
This date request has not come to me. Previous data requests from the CBC have gone to Alberta Health Services and I am not aware if they have received this revised request.
Regards,
Phil

-----Original Message-----

From: Burd, Martha HLTH:EX [<mailto:Martha.Burd@gov.bc.ca>]
Sent: Thursday, January 31, 2013 8:41 AM
To: Phil Burke
Subject: Revised cbc request

Phil, did you get this revised request?

Here it is:

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are: 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012. 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012. I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you. However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request. Best, Anita Elash Associate Producer CBC TV News, the fifth estate p: 416-205-6672 Martha Burd From Blackberry Modeling&Analysis (250) 952-2842

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 7:42 AM
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

I've asked my contacts on ontario and alberta what they think about the revised request. Nb ns sk mb are also at my meeting today and will ask them.

Martha Burd

From Blackberry

Modeling&Analysis

(250) 952-2842

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 07:30 AM Pacific Standard Time
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

S. 16

Martha Burd

From Blackberry

Modeling&Analysis

(250) 952-2842

From: May, Stephen GCPE:EX
Sent: Wednesday, January 30, 2013 02:26 PM Pacific Standard Time
To: Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC TV CIHI request

A heads up that I just got a call from Anita at CBC and they are reducing the scope of their request significantly. See below.

The reporter asked whether a decision has been made on the original request and I said that I understand something was close – but I was not aware of a final decision at this time. Anita wanted to be sure that this change in request was taken into consideration.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [mailto:Anita.Elash@cbc.ca]
Sent: Wednesday, January 30, 2013 2:24 PM
To: May, Stephen GCPE:EX
Subject: CBC TV CIHI request
Importance: High

Dear Stephen,

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012.
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you.

However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request.

Best,
Anita Elash
Associate Producer
CBC TV News, *the fifth estate*
p: 416-205-6672

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 8:02 AM
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

Talked with ontario and sask. Both think the rational for requesting denominator is valid. First thoughts are to agree to data release. Following up with alberta.

Martha Burd

From Blackberry

Modeling&Analysis

(250) 952-2842

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 07:30 AM Pacific Standard Time
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

S. 16

Martha Burd

From Blackberry

Modeling&Analysis

(250) 952-2842

From: May, Stephen GCPE:EX
Sent: Wednesday, January 30, 2013 02:26 PM Pacific Standard Time
To: Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC TV CIHI request

A heads up that I just got a call from Anita at CBC and they are reducing the scope of their request significantly. See below.

The reporter asked whether a decision has been made on the original request and I said that I understand something was close – but I was not aware of a final decision at this time. Anita wanted to be sure that this change in request was taken into consideration.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [mailto:Anita.Elash@cbc.ca]
Sent: Wednesday, January 30, 2013 2:24 PM
To: May, Stephen GCPE:EX
Subject: CBC TV CIHI request
Importance: High

Dear Stephen,

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012.
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you.

However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request.

Best,
Anita Elash
Associate Producer
CBC TV News, *the fifth estate*
p: 416-205-6672

Trotter, Wendy HLTH:EX

From: Langen, Geof (HEALTH) [Geof.Langen@gov.mb.ca]
Sent: Thursday, January 31, 2013 1:37 PM
To: XT:HLTH Boyd, Rosemary; Anderson, Patrick HLTH:EX; XT:HLTH Angeleau, Regina; XT:Bertelsen, Brian HLTH:IN; 'Bhashyakarla, Vijay'; XT:HLTH Brown, Liana; XT:Burke, Phil HLTH:IN; XT:Buzash, Sophie HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Canuel, Denise; XT:HLTH Caseault, Johanne; XT:HLTH Crummey, Carol; DeBeck, Paula HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Doucette, Michelle HLTH:IN; Downey, Gayle F HLTH:EX; Edwards, Danielle HLTH:EX; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:Fink, Craig HLTH:IN; XT:HLTH Goossens, Mark; XT:Grew, Sophia HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Kary, Michael HLTH:EX; XT:Keating, Judy S HLTH:IN; XT:Khan, Afra HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH Mckay, Marlien; XT:Murphy, Erin HLTH:IN; Neuman, Maureen HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Passmore, Randy HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Reddick, Vanessa; XT:Redford, Vinessa HLTH:IN; 'Rodway, Kathy'; XT:Ryan, Patti HLTH:IN; XT:Sakac, Taras HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Evan Sotiropoulos HLTH:IN; XT:Stoutley, Alex HLTH:IN; Trotter, Wendy HLTH:EX; XT:HLTH Van Hees, Violet; XT:Warren, Christine HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN
Subject: follow-up to HSC call

Hey HSC Team:

As related to the new/modified request which now includes:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

Our really smart stats folks who deal with the information all the time are advising the following:

"The rates shown by hospital in the CHRP on CIHI's website contain a symbol that characterizes a rate as:

- Not available
- Statistical Outlier
- Suppressed
- Low Volume Rate
- Range of rates, based on specific indicators

For the first four categories, there is either no data, or suspicious/unreliable data, so providing the denominators for these would not be recommended. I think that CIHI has done the work needed to make these measures truly comparable, based on significant knowledge of the

collection system, number of events, and statistical testing procedures. This ensures appropriate interpretation of the data.

By providing the denominators, we would be eliminating the work that CIHI has gone through to standardize the measures and categorize sites into valid groups on each measurement".

Geof Langen

Acting Executive Director–Federal/Provincial Unit - Manitoba Health

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Message de confidentialité : Ce message et tout document dans cette transmission est destiné à la personne ou aux personnes à qui il est adressé. Il peut contenir des informations privilégiées ou confidentielles. Toute utilisation, divulgation, distribution ou copie non autorisée est strictement défendue. Si vous n'êtes pas le destinataire de ce courriel, veuillez en informer l'expéditeur et effacer l'original (et toutes les pièces jointes) de manière sécuritaire. Merci.

From: Boyd, Rosemary [mailto:rosemaryboyd@gov.nl.ca]

Sent: January-31-13 2:04 PM

To: Anderson, Patrick; Angeleau, Regina (HEALTH); Bertelsen, Brian; Bhashyakarla, Vijay; Brown, Liana; Burke, Phil; Buzash, Sophie; Cairns, Leann; Canuel, Denise; Caseault, Johanne; Crummey, Carol; DeBeck, Paula; deChamp, Anne; Dimitracopoulos, Louis ; Doucette, Michelle; Downey, Gayle; Edwards, Danielle; Fanjoy Trish; Fetter Tom; Fink, Craig; Goossens, Mark; Grew, Sophia; Hiebert, Krista; Irvine, Jessica (HEALTH); Kanakaratnam, Mahindan; Kary, Michael; Keating, Judy; Khan, Afra; Langen, Geof (HEALTH); MacNeill Shaun; McCracken, Molly (HEALTH); McKay, Marlien; Murphy, Erin; Neuman, Maureen; Nucklaus, Kirstin; Olenek, Lynn; Passmore, Randy; Peterson Boulton, Lee-Ann; Reddick, Vanessa; Redford, Vinessa; Rodway, Kathy; Ryan, Patti; Sakac, Taras; Scheffer, Heather; Sotiropoulos, Evan; Stoutley, Alex; Trotter, Wendy; vanHees, Violet; Warren, Christie; Wright, Shauna-Leigh

Subject: FW: MH expert consultation - February 13-14, 2013

Importance: High

Folks, as discussed on the HSC call please see attached agenda and invite for the Best Practices to Innovation Scale up: Creating a Blueprint for Mental Health Promotion and Mental Illness Prevention in Canada. Any information about ongoing work in this area would be appreciated.

Thanks

Pages 358 through 359 redacted for the following reasons:

Not Responsive

Trotter, Wendy HLTH:EX

From: Brian Bertelsen [bdbertelsen@gov.pe.ca]
Sent: Thursday, February 7, 2013 4:57 AM
To: XT:HLTH McKay, Marlien; XT:Fetter, Tom HLTH:IN; XT:HLTH Fanjoy, Trish; XT:Murphy, Erin HLTH:IN; XT:Fakuade, Inka HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Malloy, Linda HLTH:IN; XT:Burke, Phil HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Edwards, Danielle HLTH:EX; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; Cairns, Leann HLTH:EX; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; Anderson, Patrick HLTH:EX; DeBeck, Paula HLTH:EX; Trotter, Wendy HLTH:EX; XT:McCracken, Molly HLTH:IN; XT:HLTH Crummey, Carol; XT:HLTH Rodway, Kathy; XT:HLTH Boyd, Rosemary; XT:HLTH Reddick, Vanessa; XT:deChamp, Anne HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:Ryan, Patti HLTH:IN; 'vijay.bhashyakarla@gov.ns.ca'; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Shea, Erin HLTH:IN; XT:Doucette, Michelle HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:HLTH Van Hees, Violet; 'mark.goossens@health.gov.sk.ca'; XT:Buzash, Sophie HLTH:IN; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; XT:HLTH Caseault, Johanne; 'nicolas.seney@msss.gouv.qc.ca'; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; XT:HLTH Brown, Liana; XT:HLTH Dimitracopoulos, Louis; XT:HLTH Kanakarathnam, Mahindan; XT:Sakac, Taras HLTH:IN; XT:Redford, Vinessa HLTH:IN
Cc: XT:HLTH Langen, Geof HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Angeleau, Regina
Subject: CBC 5th Estate - Hospital Surveys
Attachments: Summary - CBC 5th Estate req - Jan 18_1.docx

Good morning all,

I have been contacted by our health agency (Health PEI) regarding surveys our hospitals have received from CBC 5th Estate. Our agency communications people seem to think that there are many hospitals across the country that are completing these surveys. This seems to not be in line with the information jurisdictions provided in the attached summary so I thought I'd send a quick email to see if anyone is aware if hospitals in your jurisdiction are completing these survey requests.

Thanks,
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Statement of Confidentiality

This message (including attachments) may contain confidential or privileged information intended for a specific individual or organization. If you have received this communication in error, please notify the sender immediately. If you are not the intended recipient, you are not authorized to use, disclose, distribute, copy, print or rely on this email, and should promptly delete this email from your entire computer system.

Page 361 redacted for the following reason:

S. 16

Trotter, Wendy HLTH:EX

From: Boyd, Rosemary [rosemaryboyd@gov.nl.ca]
Sent: Thursday, February 7, 2013 5:03 AM
To: XT:Bertelsen, Brian HLTH:IN; XT:HLTH McKay, Marlien; XT:Fetter, Tom HLTH:IN; XT:HLTH Fanjoy, Trish; XT:Murphy, Erin HLTH:IN; XT:Fakuade, Inka HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Malloy, Linda HLTH:IN; XT:Burke, Phil HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Edwards, Danielle HLTH:EX; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; Cairns, Leann HLTH:EX; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; Anderson, Patrick HLTH:EX; DeBeck, Paula HLTH:EX; Trotter, Wendy HLTH:EX; XT:McCracken, Molly HLTH:IN; XT:HLTH Crummey, Carol; Rodway, Kathy; XT:HLTH Reddick, Vanessa; XT:deChamp, Anne HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:Ryan, Patti HLTH:IN; vijay.bhashyakarla@gov.ns.ca; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Shea, Erin HLTH:IN; XT:Doucette, Michelle HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:HLTH Van Hees, Violet; mark.goossens@health.gov.sk.ca; XT:Buzash, Sophie HLTH:IN; Tara.Gereaux@health.gov.sk.ca; traci.schmekel@health.gov.sk.ca; XT:HLTH Caseault, Johanne; nicolas.seney@msss.gouv.qc.ca; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; XT:HLTH Brown, Liana; XT:HLTH Dimitracopoulos, Louis; XT:HLTH Kanakaratnam, Mahindan; XT:Sakac, Taras HLTH:IN; XT:Redford, Vinessa HLTH:IN
Cc: XT:HLTH Langen, Geof HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Angeleau, Regina
Subject: RE: CBC 5th Estate - Hospital Surveys

Hi Brian, In NL hospitals within a RHA may complete the survey, but would only provide publicly available information. As well, the information would be provided to CBC at the RHA level where it has been filtered through a corporate communication lens.

r

From: Brian Bertelsen [mailto:bdbertelsen@gov.pe.ca]
Sent: Thursday, February 07, 2013 9:27 AM
To: 'Marlien.McKay@gnb.ca'; 'Tom.Fetter@gnb.ca'; 'Trish.Fanjoy@gnb.ca'; 'Erin.Murphy@gov.ab.ca'; 'inka.fakuade@gov.ab.ca'; 'Krista.hiebert@gov.ab.ca'; 'Linda.Malloy@gov.ab.ca'; 'phil.burke@gov.ab.ca'; 'shauna-leigh.wright@gov.ab.ca'; 'Danielle.Edwards@gov.bc.ca'; 'Gayle.Downey@gov.bc.ca'; 'Heather.Scheffer@gov.bc.ca'; 'Leann.Cairns@gov.bc.ca'; 'Maureen.Neuman@gov.bc.ca'; 'Michael.Kary@gov.bc.ca'; 'Patrick.Anderson@gov.bc.ca'; 'Paula.DeBeck@gov.bc.ca'; 'Wendy.Trotter@gov.bc.ca'; Molly (HEALTH) McCracken; Crummey, Carol; Rodway, Kathy; Boyd, Rosemary; Reddick, Vanessa; 'anne.dechamp@gov.ns.ca'; 'Judy.Keating@gov.ns.ca'; 'Kirstin.Nucklaus@gov.ns.ca'; 'lee-ann.petersonboulton@gov.ns.ca'; 'Patti.Ryan@gov.ns.ca'; 'vijay.bhashyakarla@gov.ns.ca'; 'Dan_Wong@gov.nt.ca'; 'Denise_canuel@gov.nt.ca'; 'Erin_Shea@gov.nt.ca'; 'mdoucette@gov.nu.ca'; Shaun MacNeill; 'Violet.VanHees@gov.yk.ca'; 'mark.goossens@health.gov.sk.ca'; 'sbuzash@health.gov.sk.ca'; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; 'johanne.caseault@msss.gouv.qc.ca'; 'nicolas.seney@msss.gouv.qc.ca'; 'Afra.Khan@ontario.ca'; 'Alex.Stoutley@ontario.ca'; 'Evan.Sotiropoulos@ontario.ca'; 'Liana.C.Brown@ontario.ca'; 'Louis.Dimitracopoulos@ontario.ca'; 'Mahindan.Kanakaratnam@ontario.ca'; 'Taras.Sakac@ontario.ca'; 'Vinessa.Redford@ontario.ca'
Cc: Geof (HEALTH) Langen; Jessica (HEALTH) Irvine; Regina(HEALTH) Angeleau
Subject: CBC 5th Estate - Hospital Surveys

Good morning all,

I have been contacted by our health agency (Health PEI) regarding surveys our hospitals have received from CBC 5th Estate. Our agency communications people seem to think that there are many hospitals across the country that are completing these surveys. This seems to not be in line with the information jurisdictions provided in the attached summary so I thought I'd send a quick email to see if anyone is aware if hospitals in your jurisdiction are completing these survey requests.

Thanks,
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Statement of Confidentiality

This message (including attachments) may contain confidential or privileged information intended for a specific individual or organization. If you have received this communication in error, please notify the sender immediately. If you are not the intended recipient, you are not authorized to use, disclose, distribute, copy, print or rely on this email, and should promptly delete this email from your entire computer system.

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

Trotter, Wendy HLTH:EX

From: Doucette Issaluk, Michelle [MDoucette@GOV.NU.CA]
Sent: Thursday, February 7, 2013 8:09 AM
To: XT:Burke, Phil HLTH:IN; 'Bhashyakarla, Vijay'; XT:Bertelsen, Brian HLTH:IN; XT:HLTH McKay, Marlien; XT:Fetter, Tom HLTH:IN; XT:HLTH Fanjoy, Trish; XT:Murphy, Erin HLTH:IN; XT:Fakuade, Inka HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Malloy, Linda HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Edwards, Danielle HLTH:EX; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; Cairns, Leann HLTH:EX; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; Anderson, Patrick HLTH:EX; DeBeck, Paula HLTH:EX; Trotter, Wendy HLTH:EX; XT:McCracken, Molly HLTH:IN; XT:HLTH Crummey, Carol; XT:HLTH Rodway, Kathy; XT:HLTH Boyd, Rosemary; XT:HLTH Reddick, Vanessa; XT:deChamp, Anne HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:Ryan, Patti HLTH:IN; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Shea, Erin HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:HLTH Van Hees, Violet; 'mark.goossens@health.gov.sk.ca'; XT:Buzash, Sophie HLTH:IN; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; XT:HLTH Caseault, Johanne; 'nicolas.seney@msss.gouv.qc.ca'; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; XT:HLTH Brown, Liana; XT:HLTH Dimitracopoulos, Louis; XT:HLTH Kanakarathnam, Mahindan; XT:Sakac, Taras HLTH:IN; XT:Redford, Vinessa HLTH:IN
Cc: XT:HLTH Langen, Geof HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Angeleau, Regina
Subject: RE: CBC 5th Estate - Hospital Surveys

Hi there,

Nunavut's one hospital has redirected CBC to the CIHI data too.

Best,
m

Michelle Doucette Issaluk
Intergovernmental Policy Analyst
Department of Health and Social Services
Government of Nunavut
P.O. Box 1000, Stn. 1000, Iqaluit, Nunavut X0A 0H0
☎ (867) 975-5719
☎ (867) 975-5733
✉ mdoucette@gov.nu.ca

🌳 Save a tree. Please do not print this email unnecessarily.

From: Phil Burke [mailto:phil.burke@gov.ab.ca]
Sent: Thursday, February 07, 2013 10:26 AM
To: 'Bhashyakarla, Vijay'; 'Brian Bertelsen'; 'Marlien.McKay@gnb.ca'; 'Tom.Fetter@gnb.ca'; 'Trish.Fanjoy@gnb.ca'; Erin Murphy; Inka Fakuade; Krista Hiebert; Linda Malloy; Shauna-Leigh Wright; 'Danielle.Edwards@gov.bc.ca'; 'Gayle.Downey@gov.bc.ca'; 'Heather.Scheffer@gov.bc.ca'; 'Leann.Cairns@gov.bc.ca'; 'Maureen.Neuman@gov.bc.ca'; 'Michael.Kary@gov.bc.ca'; 'Patrick.Anderson@gov.bc.ca'; 'Paula.DeBeck@gov.bc.ca'; 'Wendy.Trotter@gov.bc.ca'; 'Molly (HEALTH) McCracken'; 'ccrummey@gov.nl.ca'; 'krodway@gov.nl.ca'; 'rosemaryboyd@gov.nl.ca'; 'vanessareddick@gov.nl.ca'; 'DeChamp, Anne'; 'Keating, Judy S'; 'Nucklaus, Kirstin'; 'Peterson Boulton, Lee-Ann'; 'Ryan, Patti R'; 'Dan_Wong@gov.nt.ca'; 'Denise_canuel@gov.nt.ca'; 'Erin_Shea@gov.nt.ca'; Doucette Issaluk, Michelle; 'Shaun MacNeill'; 'Violet.VanHees@gov.yk.ca'; 'mark.goossens@health.gov.sk.ca'; 'sbuzash@health.gov.sk.ca'; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; 'johanne.caseault@msss.gouv.qc.ca'; 'nicolas.seney@msss.gouv.qc.ca'; 'Afra.Khan@ontario.ca'; 'Alex.Stoutley@ontario.ca'; 'Evan.Sotiropoulos@ontario.ca'; 'Liana.C.Brown@ontario.ca'; 'Louis.Dimitracopoulos@ontario.ca'; 'Mahindan.Kanakaratnam@ontario.ca'; 'Taras.Sakac@ontario.ca'; 'Vinessa.Redford@ontario.ca'
Cc: 'Geof (HEALTH) Langen'; 'Jessica (HEALTH) Irvine'; 'Regina(HEALTH) Angeleau'
Subject: RE: CBC 5th Estate - Hospital Surveys

Hello All!
As well, Alberta has agreed to share only publicly available data.
Regards,
Phillip Burke
Acting Director, Intergovernmental Relations
Strategic Policy Branch
Alberta Health
780-415-2834

From: Bhashyakarla, Vijay [<mailto:Vijay.Bhashyakarla@gov.ns.ca>]
Sent: Thursday, February 07, 2013 7:11 AM
To: 'Brian Bertelsen'; 'Marlien.McKay@gnb.ca'; 'Tom.Fetter@gnb.ca'; 'Trish.Fanjoy@gnb.ca'; Erin Murphy; Inka Fakuade; Krista Hiebert; Linda Malloy; Phil Burke; Shauna-Leigh Wright; 'Danielle.Edwards@gov.bc.ca'; 'Gayle.Downey@gov.bc.ca'; 'Heather.Scheffer@gov.bc.ca'; 'Leann.Cairns@gov.bc.ca'; 'Maureen.Neuman@gov.bc.ca'; 'Michael.Kary@gov.bc.ca'; 'Patrick.Anderson@gov.bc.ca'; 'Paula.DeBeck@gov.bc.ca'; 'Wendy.Trotter@gov.bc.ca'; Molly (HEALTH) McCracken; 'ccrummey@gov.nl.ca'; 'krodway@gov.nl.ca'; 'rosemaryboyd@gov.nl.ca'; 'vanessareddick@gov.nl.ca'; DeChamp, Anne; Keating, Judy S; Nucklaus, Kirstin; Peterson Boulton, Lee-Ann; Ryan, Patti R; 'Dan_Wong@gov.nt.ca'; 'Denise_canuel@gov.nt.ca'; 'Erin_Shea@gov.nt.ca'; 'mdoucette@gov.nu.ca'; Shaun MacNeill; 'Violet.VanHees@gov.yk.ca'; 'mark.goossens@health.gov.sk.ca'; 'sbuzash@health.gov.sk.ca'; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; 'johanne.caseault@msss.gouv.qc.ca'; 'nicolas.seney@msss.gouv.qc.ca'; 'Afra.Khan@ontario.ca'; 'Alex.Stoutley@ontario.ca'; 'Evan.Sotiropoulos@ontario.ca'; 'Liana.C.Brown@ontario.ca'; 'Louis.Dimitracopoulos@ontario.ca'; 'Mahindan.Kanakaratnam@ontario.ca'; 'Taras.Sakac@ontario.ca'; 'Vinessa.Redford@ontario.ca'
Cc: Geof (HEALTH) Langen; Jessica (HEALTH) Irvine; Regina(HEALTH) Angeleau
Subject: RE: CBC 5th Estate - Hospital Surveys

Hello all
NS has agreed to share only publicly available data.

Vijay R Bhashyakarla, MPA
Director, Intergovernmental Affairs
Nova Scotia Department of Health and Wellness
Phone Numbers:
902 424 2842 (Work)
902 219 2147 (Cell)

From: Brian Bertelsen [<mailto:bdbertelsen@gov.pe.ca>]
Sent: February-07-13 8:57 AM
To: 'Marlien.McKay@gnb.ca'; 'Tom.Fetter@gnb.ca'; 'Trish.Fanjoy@gnb.ca'; 'Erin.Murphy@gov.ab.ca'; 'inka.fakuade@gov.ab.ca'; 'Krista.hiebert@gov.ab.ca'; 'Linda.Malloy@gov.ab.ca'; 'phil.burke@gov.ab.ca'; 'shauna-leigh.wright@gov.ab.ca'; 'Danielle.Edwards@gov.bc.ca'; 'Gayle.Downey@gov.bc.ca'; 'Heather.Scheffer@gov.bc.ca'; 'Leann.Cairns@gov.bc.ca'; 'Maureen.Neuman@gov.bc.ca'; 'Michael.Kary@gov.bc.ca'; 'Patrick.Anderson@gov.bc.ca'; 'Paula.DeBeck@gov.bc.ca'; 'Wendy.Trotter@gov.bc.ca'; Molly (HEALTH) McCracken; 'ccrummey@gov.nl.ca'; 'krodway@gov.nl.ca'; 'rosemaryboyd@gov.nl.ca'; 'vanessareddick@gov.nl.ca'; DeChamp, Anne; Keating, Judy S; Nucklaus, Kirstin; Peterson Boulton, Lee-Ann; Ryan, Patti R; Bhashyakarla, Vijay; 'Dan_Wong@gov.nt.ca'; 'Denise_canuel@gov.nt.ca'; 'Erin_Shea@gov.nt.ca'; 'mdoucette@gov.nu.ca'; Shaun MacNeill; 'Violet.VanHees@gov.yk.ca'; 'mark.goossens@health.gov.sk.ca'; 'sbuzash@health.gov.sk.ca'; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; 'johanne.caseault@msss.gouv.qc.ca'; 'nicolas.seney@msss.gouv.qc.ca'; 'Afra.Khan@ontario.ca'; 'Alex.Stoutley@ontario.ca'; 'Evan.Sotiropoulos@ontario.ca'; 'Liana.C.Brown@ontario.ca'; 'Louis.Dimitracopoulos@ontario.ca'; 'Mahindan.Kanakaratnam@ontario.ca'; 'Taras.Sakac@ontario.ca'; 'Vinessa.Redford@ontario.ca'
Cc: Geof (HEALTH) Langen; Jessica (HEALTH) Irvine; Regina(HEALTH) Angeleau
Subject: CBC 5th Estate - Hospital Surveys

Good morning all,

I have been contacted by our health agency (Health PEI) regarding surveys our hospitals have received from CBC 5th Estate. Our agency communications people seem to think that there are many hospitals across the country that are completing these surveys. This seems to not be in line with the information jurisdictions provided in the attached summary so I thought I'd send a quick email to see if anyone is aware if hospitals in your jurisdiction are completing these survey requests.

Thanks,
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Statement of Confidentiality

This message (including attachments) may contain confidential or privileged information intended for a specific individual or organization. If you have received this communication in error, please notify the sender immediately. If you are not the intended recipient, you are not authorized to use, disclose, distribute, copy, print or rely on this email, and should promptly delete this email from your entire computer system.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Trotter, Wendy HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, February 7, 2013 10:11 AM
To: Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate - Hospital Surveys
Attachments: letter to CBC re Fifth Estate data request v2.docx

according to the letter I was asked to write, and which was sent to CBC, the answer was NOT to participate. My contact in Alberta sent an email today, saying that they are still waiting for their decision.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Thursday, February 7, 2013 7:56 AM
To: Burd, Martha HLTH:EX
Subject: FW: CBC 5th Estate - Hospital Surveys

Hi. Just checking to be sure – our hospitals ARE NOT doing these surveys – right?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Brian Bertelsen [<mailto:bdbertelsen@gov.pe.ca>]
Sent: Thursday, February 7, 2013 4:57 AM
To: XT:HLTH McKay, Marlien; XT:Fetter, Tom HLTH:IN; XT:HLTH Fanjoy, Trish; XT:Murphy, Erin HLTH:IN; XT:Fakuade, Inka HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Malloy, Linda HLTH:IN; XT:Burke, Phil HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Edwards, Danielle HLTH:EX; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; Cairns, Leann HLTH:EX; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; Anderson, Patrick HLTH:EX; DeBeck, Paula HLTH:EX; Trotter, Wendy HLTH:EX; XT:McCracken, Molly HLTH:IN; XT:HLTH Crummey, Carol; XT:HLTH Rodway, Kathy; XT:HLTH Boyd, Rosemary; XT:HLTH Reddick, Vanessa; XT:deChamp, Anne HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:Ryan, Patti HLTH:IN; 'vijay.bhashyakarla@gov.ns.ca'; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Shea, Erin HLTH:IN; XT:Doucette, Michelle HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:HLTH Van Hees, Violet; 'mark.goossens@health.gov.sk.ca'; XT:Buzash, Sophie HLTH:IN; 'Tara.Gereaux@health.gov.sk.ca'; 'traci.schmekel@health.gov.sk.ca'; XT:HLTH Caseault, Johanne; 'nicolas.seney@msss.gouv.qc.ca'; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; XT:HLTH Brown, Liana; XT:HLTH Dimitracopoulos, Louis; XT:HLTH Kanakaratnam, Mahindan; XT:Sakac, Taras HLTH:IN; XT:Redford, Vinessa HLTH:IN
Cc: XT:HLTH Langen, Geof HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Angeleau, Regina
Subject: CBC 5th Estate - Hospital Surveys

Good morning all,

I have been contacted by our health agency (Health PEI) regarding surveys our hospitals have received from CBC 5th Estate. Our agency communications people seem to think that there are many hospitals across the country that are completing these surveys. This seems to not be in line with the information jurisdictions provided in the attached summary so I thought I'd send a quick email to see if anyone is aware if hospitals in your jurisdiction are completing these survey requests.

Thanks,
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Statement of Confidentiality

This message (including attachments) may contain confidential or privileged information intended for a specific individual or organization. If you have received this communication in error, please notify the sender immediately. If you are not the intended recipient, you are not authorized to use, disclose, distribute, copy, print or rely on this email, and should promptly delete this email from your entire computer system.

Fifth Estate, CBC TV News
205 Wellington St. W.
Toronto, Ontario, M5V 3G7

January 29, 2013-01-23

Anita Elash
Associate Producer

Re: Fifth Estate CBC TV News request for non-publicly available hospital information

I am responding to your three requests for hospital information on behalf of the BC Ministry of Health and the CEOs of the six health authorities in BC.

1. Authorization to allow the Canadian Institute for Health Information (CIHI) to release the following information to the CBC: Denominator for each of the hospital-level indicators included in the Canadian Hospital Reporting Project (CHRP) data for the years 2009-2010 to 2011-2012

The BC Ministry of Health is a strong supporter of the role CIHI plays in providing a broad national view of hospital performance through their CHRP public website. CIHI has applied a consistent quality lens in their public reporting of hospital performance on the CHRP website, and has appropriately flagged or suppressed results where quality is impacted by low volumes or statistical outliers. We consider that there is already sufficient information to interpret the CHRP indicators, and therefore do not authorize additional information (denominators) to be released.

2. Hospital on-line survey to be completed by each hospital

As you point out, hospital structures vary widely across the country. Although we agree that there are differences in the operation within hospitals, I do not understand how this survey will be used to help interpret the hospital's performance. For example, the survey asks about the composition of the hospital's palliative care team in a facility, but doesn't record information on separate community hospice programs that complement or substitute for inpatient palliative care.

This hospital survey was discussed in depth with the CEOs of the six health authorities. They were very concerned with the amount of time required for each hospital to complete the on-line survey. Multiplied across all hospitals in the province, completing the survey was not considered to be best use of public health care time and effort, especially since many of the data are already available to the public on hospital, health authority, or Provincial Control Network of British Columbia (PICNET) websites. Therefore, the CEOs recommended that hospitals not complete the survey, and that CBC access the information that is available on public websites.

3. Performance indicators from the Ministry of Health

The Ministry of Health has already provided website links to publicly available data in response to your request for wait times for selected elective surgeries and diagnostics, emergency room wait times, hospital acquired infections and patient experience survey data.

In conclusion, the BC Ministry of Health endorses the concept of public reporting, based on meaningful, validated indicators. We consider that CIHI is the trusted source for reliable, nationally comparable information, through its role of establishing national data collection and classification standards, common indicator definitions and methodologies, and their established process for reviewing / validating data and indicators with facilities / health authorities / ministries prior to publication.

We hope that you will share suggestions for expanding hospital and health care system performance measures with CIHI, so that they can be incorporated into CIHI's suite of national indicators.

Graham Whitmarsh,
Deputy Minister,
BC Ministry of Health

Cc: Anne McFarlane, Western Canada and Development Initiatives
Canadian Institute for Health Information,
495 Richmond Road, Suite 600,
Ottawa, Ontario, K2A 4H6

Trotter, Wendy HLTH:EX

From: Goossens, Mark HE0 [Mark.Goossens@health.gov.sk.ca]
Sent: Thursday, February 7, 2013 1:21 PM
To: XT:Bertelsen, Brian HLTH:IN
Cc: XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:deChamp, Anne HLTH:IN; XT:HLTH Crummey, Carol; Edwards, Danielle HLTH:EX; XT:Wong, Dan HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; XT:Fakuade, Inka HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:Keating, Judy S HLTH:IN; XT:Nucklaus, Kirstin HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:HLTH Rodway, Kathy; Cairns, Leann HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:HLTH Kanakaratnam, Mahindan; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; Kary, Michael HLTH:EX; XT:McCracken, Molly HLTH:IN; 'nicolas.seney@msss.gouv.qc.ca'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; Buzash, Sophia HE0; XT:Wright, Shauna-Leigh HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:Sakac, Taras HLTH:IN; Gereaux, Tara HE0; XT:Fetter, Tom HLTH:IN; Schmekel, Traci HE0; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'vijay.bhashyakarla@gov.ns.ca'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX; 'Karine.White@msss.gouv.qc.ca'; XT:HLTH Langen, Geof HLTH:IN; XT:HLTH Caseault, Johanne
Subject: RE: RE CBC 5th Estate - Hospital Surveys

Our Sask RHAs have responded to this survey by directing the CBC to publicly available data.

From: Langen, Geof (HEALTH) [mailto:Geof.Langen@gov.mb.ca]
Sent: Thursday, February 07, 2013 11:47 AM
To: 'johanne.caseault@msss.gouv.qc.ca'; 'Brian Bertelsen'
Cc: 'Afra.Khan@ontario.ca'; 'Alex.Stoutley@ontario.ca'; 'anne.dechamp@gov.ns.ca'; 'ccrummey@gov.nl.ca'; 'Danielle.Edwards@gov.bc.ca'; 'Dan_Wong@gov.nt.ca'; 'Denise_canuel@gov.nt.ca'; 'Erin.Murphy@gov.ab.ca'; 'Erin_Shea@gov.nt.ca'; 'Evan.Sotiropoulos@ontario.ca'; 'Gayle.Downey@gov.bc.ca'; 'Heather.Scheffer@gov.bc.ca'; 'inka.fakuade@gov.ab.ca'; Irvine, Jessica (HEALTH); 'Judy.Keating@gov.ns.ca'; 'Kirstin.Nucklaus@gov.ns.ca'; 'Krista.hiebert@gov.ab.ca'; 'krodway@gov.nl.ca'; 'Leann.Cairns@gov.bc.ca'; 'lee-ann.petersonboulton@gov.ns.ca'; 'Liana.C.Brown@ontario.ca'; 'Linda.Malloy@gov.ab.ca'; 'Louis.Dimitracopoulos@ontario.ca'; 'Mahindan.Kanakaratnam@ontario.ca'; Goossens, Mark HE0; 'Marlien.McKay@gnb.ca'; 'Maureen.Neuman@gov.bc.ca'; 'mdoucette@gov.nu.ca'; 'Michael.Kary@gov.bc.ca'; McCracken, Molly (HEALTH); 'nicolas.seney@msss.gouv.qc.ca'; 'Patrick.Anderson@gov.bc.ca'; 'Patti.Ryan@gov.ns.ca'; 'Paula.DeBeck@gov.bc.ca'; 'phil.burke@gov.ab.ca'; Angeleau, Regina (HEALTH); 'rosemaryboyd@gov.nl.ca'; Buzash, Sophia HE0; 'shauna-leigh.wright@gov.ab.ca'; 'Shaun MacNeill'; 'Taras.Sakac@ontario.ca'; Gereaux, Tara HE0; 'Tom.Fetter@gnb.ca'; Schmekel, Traci HE0; 'Trish.Fanjoy@gnb.ca'; 'vanessareddick@gov.nl.ca'; 'vijay.bhashyakarla@gov.ns.ca'; 'Vinessa.Redford@ontario.ca'; 'Violet.VanHees@gov.yk.ca'; 'Wendy.Trotter@gov.bc.ca'; 'Karine.White@msss.gouv.qc.ca'
Subject: RE: RE CBC 5th Estate - Hospital Surveys

Just to confirm that we called all regions in MB and we are unaware of a Hospital in MB that has replied.

Thanks,

geof

Geof Langen

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Message de confidentialité : Ce message et tout document dans cette transmission est destiné à la personne ou aux personnes à qui il est adressé. Il peut contenir des informations privilégiées ou confidentielles. Toute utilisation, divulgation, distribution ou copie non autorisée est strictement défendue. Si vous n'êtes pas le destinataire de ce courriel, veuillez en informer l'expéditeur et effacer l'original (et toutes les pièces jointes) de manière sécuritaire. Merci.

From: johanne.caseault@msss.gouv.qc.ca [mailto:johanne.caseault@msss.gouv.qc.ca]

Sent: February-07-13 10:46 AM

To: Brian Bertelsen

Cc: 'Afra.Khan@ontario.ca'; 'Alex.Stoutley@ontario.ca'; 'anne.dechamp@gov.ns.ca'; 'ccrummey@gov.nl.ca'; 'Danielle.Edwards@gov.bc.ca'; 'Dan_Wong@gov.nt.ca'; 'Denise_canuel@gov.nt.ca'; 'Erin.Murphy@gov.ab.ca'; 'Erin_Shea@gov.nt.ca'; 'Evan.Sotiropoulos@ontario.ca'; 'Gayle.Downey@gov.bc.ca'; Langen, Geof (HEALTH); 'Heather.Scheffer@gov.bc.ca'; 'inka.fakuade@gov.ab.ca'; Irvine, Jessica (HEALTH); 'Judy.Keating@gov.ns.ca'; 'Kirstin.Nucklaus@gov.ns.ca'; 'Krista.hiebert@gov.ab.ca'; 'krodway@gov.nl.ca'; 'Leann.Cairns@gov.bc.ca'; 'lee-ann.petersonboulton@gov.ns.ca'; 'Liana.C.Brown@ontario.ca'; 'Linda.Malloy@gov.ab.ca'; 'Louis.Dimitracopoulos@ontario.ca'; 'Mahindan.Kanakaratnam@ontario.ca'; 'mark.goossens@health.gov.sk.ca'; 'Marlien.McKay@gnb.ca'; 'Maureen.Neuman@gov.bc.ca'; 'mdoucette@gov.nu.ca'; 'Michael.Kary@gov.bc.ca'; McCracken, Molly (HEALTH); 'nicolas.seney@msss.gouv.qc.ca'; 'Patrick.Anderson@gov.bc.ca'; 'Patti.Ryan@gov.ns.ca'; 'Paula.DeBeck@gov.bc.ca'; 'phil.burke@gov.ab.ca'; Angeleau, Regina (HEALTH); 'rosemaryboyd@gov.nl.ca'; 'sbuzash@health.gov.sk.ca'; 'shauna-leigh.wright@gov.ab.ca'; Shaun MacNeill; 'Taras.Sakac@ontario.ca'; 'Tara.Gereaux@health.gov.sk.ca'; 'Tom.Fetter@gnb.ca'; 'traci.schmekel@health.gov.sk.ca'; 'Trish.Fanjoy@gnb.ca'; 'vanessareddick@gov.nl.ca'; 'vijay.bhashyakarla@gov.ns.ca'; 'Vinessa.Redford@ontario.ca'; 'Violet.VanHees@gov.yk.ca'; 'Wendy.Trotter@gov.bc.ca'; Karine.White@msss.gouv.qc.ca

Subject: RE CBC 5th Estate - Hospital Surveys

Hi Brian.

In Québec, we recommended that hospitals do not answer the survey. However, we cannot confirm that all hospitals went along. What we know is that CBC sent a reminder to one of our agencies stating that dozens of hospitals from Saskatchewan, Manitoba, Ontario, Québec, Newfoundland and Labrador and the Northwest Territories already completed the survey. What we do not know is, was it one or a dozen hospitals that responded from Québec.

Johanne

JOHANNE CASEAULT

Conseillère en affaires intergouvernementales
Direction des affaires intergouvernementales et de
la coopération internationale
Ministère de la Santé et des Services sociaux
1005, chemin Ste-Foy, 1er étage
Québec (Québec) G1S 4N4
Téléphone (418) 266-5838
Télécopieur (418) 266-8755
Courriel : johanne.caseault@msss.gouv.qc.ca

"Brian Bertelsen" <bdbertelsen@gov.pe.ca>

2013-02-07 07:57

A "Marlien.McKay@gnb.ca" <Marlien.McKay@gnb.ca>, "Tom.Fetter@gnb.ca" <Tom.Fetter@gnb.ca>, "Trish.Fanjoy@gnb.ca" <Trish.Fanjoy@gnb.ca>, "Erin.Murphy@gov.ab.ca" <Erin.Murphy@gov.ab.ca>, "inka.fakuade@gov.ab.ca" <inka.fakuade@gov.ab.ca>, "Krista.hiebert@gov.ab.ca" <Krista.hiebert@gov.ab.ca>, "Linda.Malloy@gov.ab.ca" <Linda.Malloy@gov.ab.ca>, "phil.burke@gov.ab.ca" <phil.burke@gov.ab.ca>, "shauna-leigh.wright@gov.ab.ca" <shauna-leigh.wright@gov.ab.ca>, "Danielle.Edwards@gov.bc.ca" <Danielle.Edwards@gov.bc.ca>, "Gayle.Downey@gov.bc.ca" <Gayle.Downey@gov.bc.ca>, "Heather.Scheffer@gov.bc.ca" <Heather.Scheffer@gov.bc.ca>, "Leann.Cairns@gov.bc.ca" <Leann.Cairns@gov.bc.ca>, "Maureen.Neuman@gov.bc.ca" <Maureen.Neuman@gov.bc.ca>, "Michael.Kary@gov.bc.ca" <Michael.Kary@gov.bc.ca>, "Patrick.Anderson@gov.bc.ca" <Patrick.Anderson@gov.bc.ca>, "Paula.DeBeck@gov.bc.ca" <Paula.DeBeck@gov.bc.ca>, "Wendy.Trotter@gov.bc.ca" <Wendy.Trotter@gov.bc.ca>, "Molly (HEALTH) McCracken" <Molly.McCracken@gov.mb.ca>, "ccrummey@gov.ni.ca" <ccrummey@gov.ni.ca>, "krodway@gov.ni.ca" <krodway@gov.ni.ca>, "rosemaryboyd@gov.ni.ca" <rosemaryboyd@gov.ni.ca>, "vanessareddick@gov.ni.ca" <vanessareddick@gov.ni.ca>, "anne.dechamp@gov.ns.ca" <anne.dechamp@gov.ns.ca>, "Judy.Keating@gov.ns.ca" <Judy.Keating@gov.ns.ca>, "Kirstin.Nucklaus@gov.ns.ca" <Kirstin.Nucklaus@gov.ns.ca>, "lee-ann.petersonboulton@gov.ns.ca" <lee-ann.petersonboulton@gov.ns.ca>, "Patti.Ryan@gov.ns.ca" <Patti.Ryan@gov.ns.ca>, "vijay.bhashyakarla@gov.ns.ca" <vijay.bhashyakarla@gov.ns.ca>, "Dan_Wong@gov.nt.ca" <Dan_Wong@gov.nt.ca>, "Denise_canuel@gov.nt.ca" <Denise_canuel@gov.nt.ca>, "Erin_Shea@gov.nt.ca" <Erin_Shea@gov.nt.ca>, "mdoucette@gov.nu.ca" <mdoucette@gov.nu.ca>, "Shaun MacNeill" <smacneill@gov.pe.ca>, "Violet.VanHees@gov.yk.ca" <Violet.VanHees@gov.yk.ca>, "mark.goossens@health.gov.sk.ca" <mark.goossens@health.gov.sk.ca>, "sbuzash@health.gov.sk.ca" <sbuzash@health.gov.sk.ca>, "Tara.Gereaux@health.gov.sk.ca" <Tara.Gereaux@health.gov.sk.ca>, "traci.schmekel@health.gov.sk.ca" <traci.schmekel@health.gov.sk.ca>, "johanne.caseault@msss.gouv.qc.ca" <johanne.caseault@msss.gouv.qc.ca>, "nicolas.seney@msss.gouv.qc.ca" <nicolas.seney@msss.gouv.qc.ca>, "Afra.Khan@ontario.ca" <Afra.Khan@ontario.ca>, "Alex.Stoutley@ontario.ca" <Alex.Stoutley@ontario.ca>, "Evan.Sotiropoulos@ontario.ca" <Evan.Sotiropoulos@ontario.ca>, "Liana.C.Brown@ontario.ca" <Liana.C.Brown@ontario.ca>, "Louis.Dimitracopoulos@ontario.ca" <Louis.Dimitracopoulos@ontario.ca>, "Mahindan.Kanakaratnam@ontario.ca" <Mahindan.Kanakaratnam@ontario.ca>, "Taras.Sakac@ontario.ca" <Taras.Sakac@ontario.ca>, "Vinessa.Redford@ontario.ca" <Vinessa.Redford@ontario.ca>

cc "Geof (HEALTH) Langen" <Geof.Langens@gov.mb.ca>, "Jessica (HEALTH) Irvine" <Jessica.Irvine@gov.mb.ca>, "Regina(HEALTH) Angeleau" <Regina.Angeleau@gov.mb.ca>

Objet CBC 5th Estate - Hospital Surveys

Good morning all,

I have been contacted by our health agency (Health PEI) regarding surveys our hospitals have received from CBC 5th Estate. Our agency communications people seem to think that there are many hospitals across the country that are completing these surveys. This seems to not be in line with the information jurisdictions

provided in the attached summary so I thought I'd send a quick email to see if anyone is aware if hospitals in your jurisdiction are completing these survey requests.

Thanks,
Brian

Brian D. Bertelsen
Policy Analyst
PEI Dept. of Health and Wellness
902.368.6593 ph

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Statement of Confidentiality

This message (including attachments) may contain confidential or privileged information intended for a specific individual or organization. If you have received this communication in error, please notify the sender immediately. If you are not the intended recipient, you are not authorized to use, disclose, distribute, copy, print or rely on this email, and should promptly delete this email from your entire computer system.

P/T SURVEY ON CBC / CIHI REQUEST												
1. CBC REQUEST FOR IDENTIFICATION OF FACILITIES FOR EACH P/T												
a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
CBC already has the data which is publicly available from the CIHI hospital report website. BC will not give permission for the additional data request to identify facilities by name.	Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that it doesn't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.	No.		No	No	Same response as NL.	NL indicated that it would respond where information is available and public.	Yes we will identify facilities but choose to disclose the data ourselves rather than CIHI.	Yes.			NT will be encouraging CBC to use CIHI data related to their inquiries. NT does not believe its hospital will be completing the CBC survey.
b) If no, please provide reason.												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
Considerable effort went into the CIHI hospital report website, and it is not possible to have the process followed for these additional indicators in the time available. • The CIHI hospital report presents statistically validated indicators, with performance comparisons within hospital peer groups. CIHI discussed the use of these indicators and circulated data for review for a year prior to the public release. • CIHI always has hospitals review data quality prior to data release. It is not possible to conduct this process for CBC's proposed indicators in the time available.		SK Health's preference is that this level of detail be made available on a Saskatchewan website.		- Concern about the context in which the CBC would present the indicator results, and the interpretation that would be provided.	Québec shares Ontario's concerns and believes that CBC could get most publicly available information from various Web sites.							
				Ontario already has several sources of publicly available facility-specific indicators; these should be								
c) If yes, please give [anticipated] date of response to CBC.												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT

								already provided data by facility related to Patient Satisfaction Survey results and infection rates for MRSA, VRE and C-diff. The data was disclosed under an Access to Information request under the PEI Freedom of Information and Protection of Privacy Act . We will be requesting CBC to submit Access to Information requests for any future data	We are supplying a letter of approval to CIHI within the next week.			
d) Does your jurisdiction wish to have a common national response to this request? If so, what would it be?												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
Yes, BC supports a common national response where appropriate and feasible. CIHI would only provide information currently publicly available on their hospital report website. (CIHI has already done this).		consistent P/T response that jurisdictions should determine the level of detail it wishes to report on (i.e. by facility), rather than having the CBC report it.		were to agree to refuse this request. Ontario would be supportive of common messaging if it aligned with the response in b) above.	Same as Ontario		NL indicated that it's DM is interested in seeing how P/Ts are responding to release of information	we are very interested in knowing how other jurisdictions are handling this. Not sure if a national response is necessary or appropriate as we all have different	Where possible, the information should be prepared by CIHI to allow for consistent data extraction and analysis methodology.			
e) Please provide the name and contact details of the person responsible for this request.												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
Martha Burd Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca		Various leads. Currently being discussed at both the Communications and HSC table. Our Access to Info coordinator is also involved.		Alison Blair, Director (A), Health Analytics.	Coordination by Johanne Caseault johanne.caseault@msss.gouv.qc.ca			Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	Jill Casey			
				alison.blair@ontario.ca . (416) 212-4433				mafay@gov.pe.ca (902) 368-4942	Director, Business Intelligence and Analytics			
									Jill.Casey@gov.ns.ca			
2. CBC REQUEST FOR P/T SPECIFIC INFORMATION ON WAIT TIMES. EMERGENCY ROOMS, HOSPITAL ACQUIRED INFECTIONS, PATIENT EXPERIENCE SURVEYS												
a) Is your jurisdiction planning to consent to the CBC request for PT specific information? If not consenting in part or at all please elaborate.												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT

Yes – but only publicly available information as noted in greater detail below. CBC has been referred to our public websites. The Ministry is not providing the data in a single file. RE: <u>CBC request to health authorities to complete on line survey for each hospital</u>		Council (HQC) currently runs a website called Quality Insight. Some of the information being requested exists on that website and so we would direct CBC to that information. For information not available our hope is to have the Quality Insight eventually report it. It's our preference that this type of data be housed at a Saskatchewan site, where it can be refreshed regularly. SK may also look at other sources of info (Accreditation Canada reports) to increase transparency of the										
	With respect to the CBC request to health authorities to complete an on line survey for each hospital, BC hospitals will not complete the survey tool. The survey would take very large amount of time to be completed since the information must come from various departments of the hospital. Given the differences in organization of hospitals within each health authority and province, it is not obvious how this information would be comparable and/or useful to the public.		MB has advised hospitals not to respond to the the CBC survey that was sent. In particular, it has concerns with with breadth of data requested and the uncertainty to which the data may be used.	Ontario has not yet received a request for data from the CBC. Ontario would not consent to the CBC request, except where information is already publicly available. Ontario would provide links to existing publicly available information.	Request received through our Minister's office. Québec would also provide links to publicly available information.		NL indicated that it would respond where information is available and public.	PEI will be requesting CBC to submit Access to Information requests to Health PEI for data rather than through CIHI.	Nova Scotia has not been asked for additional hospital performance data beyond the request to CIHI.			
b) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:												
The wait time for the 5 "benchmark" procedures:												
• Hip replacements												
• Knee replacements												
• Cataracts												
• Bypass surgery												
CT and MRI scans												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
B.C.'s wait time website has this information publicly available – it is updated monthly. The easiest page to look at surgical procedures by facility is available at the following: http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp If people wish to look at surgical procedures in a grouping, the web page below would work best. http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp BC currently does not publicly track results by facility to the pan-Canadian benchmarks – this is something BC is looking at doing in the future.												
		This information is available on the SaskSurgery website:		None. Publicly available information on wait times for these procedures is already available at: http://www.waittimes.net .	See response 2A			Health PEI has directed CBC to our website for access to wait times data.	This information is currently on the Nova Scotia Wait Times website. We have not been asked to provide additional information.			
		http://www.sasksurgery.ca/spt-pancanadian.htm										Page 377

c) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:												
Wait times for emergency rooms												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
BC does not currently post wait times for emergency rooms. BC, however, does share data with the Canadian Institute for Health Information (CIHI) on this measure. To ensure consistency across regions, BC suggests that it would be appropriate to request this information from CIHI.		CBC will be directed to any existing info on the Health Quality Council website.		available information on wait times in the Emergency Department is already available at: http://edrs.waittimes.net/en/PublicMain.aspx	See response 2A			Health PEI will request CBC to submit an Access to Information request under the PEI Freedom of Information and Protection of Privacy Act . Health PEI will then determine what if	ER wait times are available for facilities submitting to CIHI National Ambulatory Care Reporting System. No additional data will be provided.			
For information not available our hope is to eventually have the Health Quality Council report it.												
d) What, if any, information is your jurisdiction planning to provide CBC's fifth estate in regards to:												
Hospital-acquired infection rates												
• Data from the last 3 surveillance periods would be appreciated												
• We are specifically concerned with MRSA, C-Difficile and VRE												
• Please specify how the rates were measured												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here - http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports . Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from report should also be noted: “The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases — even one case — can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year. The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities.”		CBC will be directed to any existing info on the Health Quality Council website.		None. Publicly available information on patient safety, including infection rates, is already available at: http://www.hqontario.ca/public-reporting/patient-safety	See response 2A			This information has already been disclosed under an Access to Information request under the PEI Freedom of Information and Protection of Privacy Act .	Only data captured in the CIHI Discharge Abstract Database will be supplied. We have been asked to provide data on hospital-acquired C. difficile, central line bloodstream infections, urinary tract infections.			

PICNET has also started reporting MRSA rates - http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted. “Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the “performance” of the facility. They should therefore not be used to make comparisons between individual facilities.” For VRE - PICNet is working with B.C.’s Health Authorities to establish provincial surveillance system for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.												
		For information not available our hope is to eventually have the Health Quality Council report it.										
Patient experience survey results												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
All patient experience surveys are published by the Ministry on their website. http://www.health.gov.bc.ca/socsec/surveys.html		This information is available on the Health Quality Council website:		None				This information has already been disclosed under an Access to Information request under the PEI Freedom of Information and	We have not been asked for this information.			
		http://hqc.sk.ca/saskatchewan/patient-surveying/										
f) If you are going to provide information to CBC, when is your jurisdiction planning on responding to the request?												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
The Ministry has already directed CBC to our public websites.		TBD		N/A				The Access to Information process under the PEI Freedom of Information and Protection of Privacy Act has a 30 day time line for				
g) What entity in your jurisdiction will be primarily responsible for addressing this CBC request (e.g., Ministry of Health, Quality Council, Health Authority, etc...)												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT

		It would be a joint effort of the Ministry, Health Quality Council and regional health authorities. At some point the Health Quality Council would		N/A								
Ministry of Health								Health PEI	The Department of Health and Wellness is working with our District Health Authorities for a provincially coordinated response.			
h) Please provide a contact person(s) from the entity mentioned above. (name, phone number and email if possible.)												
BC	AB	SK	MB	ON	QC	NB	NL	PEI	NS	YK	NWT	NT
Martha Burd Director, Modeling and Analysis, Planning and Innovation Division – BC Ministry of Health Phone # 250 952-2842 Fax: 250 952-3676 Email: Martha.Burd@gov.bc.ca		TBD		N/A				Marina Fay, Privacy and Information Access Coordinator, Health Information Management, Health PEI	Jill Casey			
								mafay@gov.pe.ca (902) 368-4942	Director, Business Intelligence and Analytics			
									Jill.Casey@gov.ns.ca			

QUEB EC

Thu 2012-12-20 11:54 AM

Hello to you all.

In this file, Québec only received a communication from CIHI asking to identify a contact person here so CBC can make their request. Up to noon today, no request was presented to the contact identified (our "media-relation people").

So no decision has been made here on what we would let go (probably nothing more than already public info).

Johanne

JOHANNE CASEAULT

Conseillère en affaires intergouvernementales
Direction des affaires intergouvernementales et de
la coopération internationale

Ministère de la Santé et des Services sociaux

1005, chemin Ste-Foy, 1er étage

Québec (Québec) G1S 4N4

Téléphone (418) 266-5838

Télécopieur (418) 266-8755

Courriel : joanne.caseault@msss.gouv.qc.ca

PEI

Fri 2012-12-21 4:47 AM

Hi all (and Happy Holiday Season),

In PEI only publically available data from the CIHI website, combined with .pdf's of patient satisfaction survey results, were offered to CBC. They were directed to CIHI and our wait-times web site and to the FOIPP process. They have subsequently FOIP'ed our info on hospital-borne infection rates.

Brian

Brian D. Bertelsen

Policy Analyst

PEI Dept. of Health and Wellness

Alberta

From: Krista Hiebert [<mailto:krista.hiebert@gov.ab.ca>]

Sent: Friday, December 28, 2012 9:18 AM

To: Trotter, Wendy HLTH:EX

Cc: XT:Burke, Phil HLTH:IN

Subject: RE: CBC 5th Estate - release of CIHI hospital data

Hi Wendy,

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates, which is publicly available information.

Do you still want AB to fill out the survey?

Fifth Estate, CBC TV News
205 Wellington St. W.
Toronto, Ontario, M5V 3G7

January 29, 2013-01-23

DRAFT

Anita Elash
Associate Producer

Re: Fifth Estate CBC TV News request for non-publicly available hospital information

I am responding to your three requests for hospital information on behalf of the BC Ministry of Health and the CEOs of the six health authorities in BC.

1. Authorization to allow the Canadian Institute for Health Information (CIHI) to release the following information to the CBC: Denominator for each of the hospital-level indicators included in the Canadian Hospital Reporting Project (CHRP) data for the years 2009-2010 to 2011-2012

The BC Ministry of Health is a strong supporter of the role CIHI plays in providing a broad national view of hospital performance through their CHRP public website. CIHI has applied a consistent quality lens in their public reporting of hospital performance on the CHRP website, and has appropriately flagged or suppressed results where quality is impacted by low volumes or statistical outliers. We consider that there is already sufficient information to interpret the CHRP indicators, and therefore do not authorize additional information (denominators) to be released.

2. Hospital on-line survey to be completed by each hospital

As you point out, hospital structures vary widely across the country. Although we agree that there are differences in the operation within hospitals, I do not understand how this survey will be used to help interpret the hospital's performance. For example, the survey asks about the composition of the hospital's palliative care team in a facility, but doesn't record information on separate community hospice programs that complement or substitute for inpatient palliative care.

This hospital survey was discussed in depth with the CEOs of the six health authorities. They were very concerned with the amount of time required for each hospital to complete the on-line survey. Multiplied across all hospitals in the province, completing the survey was not considered to be best use of public health care time and effort, especially since many of the data are already available to the public on hospital, health authority, or Provincial Control Network of British Columbia (PICNET) websites. Therefore, the CEOs recommended that hospitals not complete the survey, and that CBC access the information that is available on public websites.

3. Performance indicators from the Ministry of Health

The Ministry of Health has already provided website links to publicly available data in response to your request for wait times for selected elective surgeries and diagnostics, emergency room wait times, hospital acquired infections and patient experience survey data.

In conclusion, the BC Ministry of Health endorses the concept of public reporting, based on meaningful, validated indicators. We consider that CIHI is the trusted source for reliable, nationally comparable information, through its role of establishing national data collection and classification standards, common indicator definitions and methodologies, and their established process for reviewing / validating data and indicators with facilities / health authorities / ministries prior to publication.

We hope that you will share suggestions for expanding hospital and health care system performance measures with CIHI, so that they can be incorporated into CIHI's suite of national indicators.

Graham Whitmarsh,
Deputy Minister,
BC Ministry of Health

Cc: Anne McFarlane, Western Canada and Development Initiatives
Canadian Institute for Health Information,
495 Richmond Road, Suite 600,
Ottawa, Ontario, K2A 4H6



February 6, 2013

965137

Ms. Anita Elash
Associate Producer
Fifth Estate, CBC TV News
205 Wellington St W
Toronto ON M5V 3G7

Dear Ms. Elash:

I am responding to your requests for non-publicly available hospital information on behalf of the British Columbia Ministry of Health and the Chief Executive Officers (CEOs) of the six health authorities in BC.

1. Authorization to allow the Canadian Institute for Health Information (CIHI) to release the following information to the CBC: Denominator for each of the hospital-level indicators included in the Canadian Hospital Reporting Project (CHRP) data for the years 2009-2010 to 2011-2012.

The BC Ministry of Health is a strong supporter of the role CIHI plays in providing a broad national view of hospital performance through their CHRP public website. CIHI has applied a consistent quality lens in their public reporting of hospital performance on the CHRP website, and has appropriately flagged or suppressed results where quality is impacted by low volumes or statistical outliers. We consider that there is already sufficient information to interpret the CHRP indicators, and therefore do not authorize additional information (denominators) to be released, at this time.

2. Hospital on-line survey to be completed by each hospital.

As you point out, hospital structures vary widely across the country. Although we agree that there are differences in the operation within hospitals, I do not understand how this survey will be used to help interpret the hospital's performance. For example, the survey asks about the composition of the hospital's palliative care team in a facility, but does not record information on separate community hospice programs that complement or substitute for inpatient palliative care.

This hospital survey was discussed in depth with the CEOs of our six health authorities. They were very concerned with the amount of time required for each hospital to complete the on-line survey. Multiplied across all hospitals in the province, completing the survey was not considered to be the best use of public health care time and effort, especially since many of the data are already available to the public on hospital, health authority, or Provincial Control Network of British Columbia (PICNET) websites. Therefore, the CEOs recommended that hospitals not complete the survey, and that CBC access the information that is available on public websites.

...2

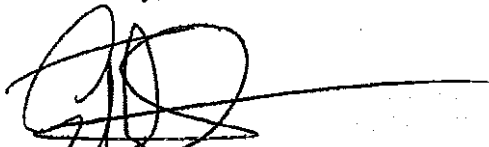
3. Performance indicators from the BC Ministry of Health.

The BC Ministry of Health has already provided website links to publicly available data in response to your request for wait times for selected elective surgeries and diagnostics, emergency room wait times, hospital acquired infections and patient experience survey data.

In conclusion, the BC Ministry of Health endorses the concept of public reporting, based on meaningful, validated indicators. We consider that CIHI is the trusted source for reliable, nationally comparable information, through its role of establishing national data collection and classification standards, common indicator definitions and methodologies, and their established process for reviewing / validating data and indicators with facilities / health authorities / ministries prior to publication.

We hope that you will share suggestions for expanding hospital and health care system performance measures with CIHI, so that they can be incorporated into CIHI's suite of national indicators.

Sincerely,



Graham Whitmarsh
Deputy Minister

pc: Ms. Anne McFarlane, Vice President, Western Canada and Development Initiatives
Canadian Institute for Health Information

Dr. David Ostrow, President and Chief Executive Officer
Vancouver Coastal Health Authority

Mr. Howard Waldner, President and Chief Executive Officer
Vancouver Island Health Authority

Ms. Cathy Ulrich, President and Chief Executive Officer
Northern Health Authority

Dr. Robert Halpenny, President and Chief Executive Officer
Interior Health Authority

Dr. Nigel Murray, President and Chief Executive Officer
Fraser Health Authority

Ms. Lynda Cranston, President and Chief Executive Officer
Provincial Health Services Authority

Davidson, Heather (ADM) HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, February 5, 2013 9:29 AM
To: XT:HLTH McFarlane, Anne
Subject: RE: CBC News hospital project: Please confirm your participation

Even better ☺

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [mailto:AMcFarlane@cihi.ca]
Sent: Tuesday, February 5, 2013 9:23 AM
To: Davidson, Heather (ADM) HLTH:EX
Subject: RE: CBC News hospital project: Please confirm your participation

OK. But I am coming to your office so we don't need to call.....

Anne McFarlane
Canadian Institute for Health Information
(250) 220-2211

From: Davidson, Heather (ADM) HLTH:EX [mailto:Heather.Davidson@gov.bc.ca]
Sent: February-05-13 9:19 AM
To: Anne McFarlane
Subject: RE: CBC News hospital project: Please confirm your participation

Will do – hopefully letter will go out today. You could call me right after the other call we have today about the Qualico project.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [mailto:AMcFarlane@cihi.ca]
Sent: Tuesday, February 5, 2013 9:09 AM
To: Davidson, Heather (ADM) HLTH:EX
Subject: FW: CBC News hospital project: Please confirm your participation

Hi Heather,

I wanted to a) ask you to let CIHI know when you contact CBC with your decision and

Not Responsive

Not Responsive

See you soon.

Anne

Anne McFarlane

From: Waldner, Howard [<mailto:Howard.Waldner@VIHA.CA>]
Sent: February-05-13 1:06 AM
To: 'Ostrow, David [CORP]'; '[IHA] Halpenny, Robert'; '[NHA] Ulrich, Cathy'; '[FHA] Murray, Nigel'; 'Lynda Cranston'
Cc: 'Heather Davidson'; Anne McFarlane
Subject: RE: CBC News hospital project: Please confirm your participation

You are correct. I met with heather Davidson and a member of her team and with the vp from canada health infoway ann McFarland.

We agreed as had been intimated by Cihi that a number of Canadian jurisdictions were not competing the survey but rather release relevant publicly available info. Cihi provided advice on what was appropriate and this seemed fine. So heather was the point on this to take forward

I was contacted by CBC again and wrote to them advising we were taking a coordinated approach in Bc and that the ministry would be following up on our behalf to coordinate the Bc position and access to data via Cihi

I suggest we all do the same.

Best regards

Howard

Sent with Good (www.good.com)

-----Original Message-----

From: Ostrow, David [CORP] [David.Ostrow@vch.ca]
Sent: Monday, February 04, 2013 06:36 PM Pacific Standard Time
To: [IHA] Halpenny, Robert; [NHA] Ulrich, Cathy; [FHA] Murray, Nigel; Lynda Cranston; Waldner, Howard
Subject: Re: CBC News hospital project: Please confirm your participation

And our Comms folks say that they have asked MoH when it is going to contact CBC.
David N Ostrow MD FRCPC
President and CEO
Vancouver Coastal Health Authority

From: "<[IHA] Halpenny>", Robert Halpenny
<Robert.Halpenny@interiorhealth.ca<<mailto:Robert.Halpenny@interiorhealth.ca>>>
Date: Monday, 4 February, 2013 6:15 PM
To: Cathy Ulrich <cathy.ulrich@northernhealth.ca<<mailto:cathy.ulrich@northernhealth.ca>>>, Nigel Murray
<nigel.murray@fraserhealth.ca<<mailto:nigel.murray@fraserhealth.ca>>>, David Ostrow
<david.ostrow@vch.ca<<mailto:david.ostrow@vch.ca>>>, Lynda Cranston <lcranston@phsa.ca<<mailto:lcranston@phsa.ca>>>,
Howard Waldner <Howard.Waldner@VIHA.CA<<mailto:Howard.Waldner@VIHA.CA>>>
Subject: RE: CBC News hospital project: Please confirm your participation

That is what I recall and that Howard Waldner was to contact Anne McFarlane from CIHI to review potential data sets and facilities.

Dr. Robert Halpenny

President & CEO
Interior Health
Kelowna, BC

From: Ulrich, Cathy [<mailto:Cathy.Ulrich@northernhealth.ca>]
Sent: February 4, 2013 6:13 PM
To: Nigel Murray; David Ostrow; Halpenny, Robert; Lynda Cranston; Howard Waldner
Subject: Fwd: CBC News hospital project: Please confirm your participation

I just want to make sure I remember our LC discussion accurately. I remember that the MoH was going to find out what other provinces are doing and then send a letter to CBC indicating we would not be responding and directing them to CIHI? Is that consistent with your understanding.

Begin forwarded message:

From: "Hospital.Survey@CBC.CA<<mailto:Hospital.Survey@CBC.CA>>"
<Hospital.Survey@CBC.CA<<mailto:Hospital.Survey@CBC.CA>>>
Date: 4 February, 2013 11:33:36 AM PST
To: Hospital Survey <Hospital.Survey@CBC.CA<<mailto:Hospital.Survey@CBC.CA>>>
Subject: CBC News hospital project: Please confirm your participation
Hello,

I am writing a final time to ask that you complete and return the hospital survey that I sent a few weeks ago. I want to be sure that I've clearly explained the benefits of participating in this project. Hospital CEOs across the country have decided that transparency is the right path and have already completed their questionnaire.

The CBC's Vital Signs project is a joint initiative by the fifth estate and CBC News Online to develop an easily-accessible, patient-friendly database that we believe will become Canadians' go-to source when they are looking for information about hospitals. Every hospital will have its own profile on our Vital Signs website, based on the information it provides. The pages for hospitals that do not complete our survey will include a notation pointing out that the information we requested was not provided.

CBC News Online is Canada's most widely-read news online news source. Hundreds of thousands of readers visit our site everyday. We know from the thousands who have responded to our online questionnaire for patients that Canadians are hungry for information about hospitals. By completing our survey, you have the chance to find an informational home on a website that is highly regarded for its relevance and accuracy. You can use that home to highlight the positive initiatives you are taking to assure quality care and to demonstrate your commitment to transparency. Visitors to our site who find that you have not provided any information will be left to draw their own conclusions.

I know that some hospitals already make some of the information we are asking for available to the public. However, most do not. When they do, the information is usually accessible only to the most dedicated seekers. Nor is the information available through CIHI.

I would also like to note that the Ontario Hospital Association has encouraged its members to consider responding to our survey. I've attached the letter they sent to their members early last month. CEOs in Saskatchewan, Manitoba, Ontario, Quebec, Newfoundland and the Northwest Territories have already completed and submitted their survey or committed to completing it. I hope that as a leader of one of Canada's most important public institutions, you will join them in their spirit of openness.

Best regards,

Anita Elash
Associate Producer
CBC TV News, the fifth estate
P: 416-205-6672

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer. Merci.

Davidson, Heather (ADM) HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Wednesday, January 16, 2013 11:02 AM
To: XT:HLTH Cuthbertson, Lena
Subject: Re: CONFIDENTIAL: Vital Signs: Inside Canada's Hospitals

Thanks. We've been working with CIHI on this.

----- Original Message -----

From: Cuthbertson, Lena [PH] [mailto:lcuthbertson@providencehealth.bc.ca]
Sent: Tuesday, January 15, 2013 10:54 PM Pacific Standard Time
To: Davidson, Heather (ADM) HLTH:EX
Subject: CONFIDENTIAL: Vital Signs: Inside Canada's Hospitals

Hi Heather,

I prepared two emails giving a heads up (see below) to our PREMS Reps and GCPE that the producers of CBC's "fifth estate" were contacting hospitals, governments, CIHI, Accred Cda, etc for a "fifth estate" program that focus on hospital performance across Canada, including patient experience/satisfaction. The CBC is planning to create a quasi-public report in the form of a database to provide performance information for the public about Canadian hospitals. In response to my emails NHA's CEO indicates that a response from BC will be discussed at Leadership Council this week. S.13

S.13

Lena

Lena Cuthbertson | Provincial Director, Patient-Centred Performance Measurement & Improvement | Clinical Care and Patient Safety Branch, Ministry of Health Services | Ph: 604 806 9401 | c/o Providence Health Care; OFFICE: 1190 Hornby Street, 3rd Floor, 307B; MAIL: 1081 Burrard Street, c/o Hornby 3rd Floor, Vancouver BC V6Z 1Y6

From: Gordon, Lexie [Lexie.Gordon@northernhealth.ca]
Sent: Tuesday, January 15, 2013 5:01 PM
To: Cuthbertson, Lena [PH]
Subject: FW: UPDATE: Vital Signs: Inside Canada's Hospitals

See response below from my CEO FYI.

Lexie

-----Original Message-----

From: Ulrich, Cathy
Sent: Tuesday, January 15, 2013 5:58 PM
To: Gordon, Lexie
Cc: Bell, Fraser; Hampe, Tanis; Raper, Steve
Subject: Re: UPDATE: Vital Signs: Inside Canada's Hospitals

I have received the survey. There is a discussion about a coordinated response at leadership council this week. The Directors of Communications are also discussing.

Cathy

On 2013-01-15, at 2:48 PM, "Gordon, Lexie" <Lexie.Gordon@northernhealth.ca> wrote:

> Just a heads up and some background with regards to the CBC project to report out on hospital performance across Canada, including patient experience. CEO's across Canada as well as others are apparently being contacted to provide information. See below for more details.

>

> Lexie

>

> -----Original Message-----

> From: Cuthbertson, Lena [PH]

> [mailto:lcuthbertson@providencehealth.bc.ca]

> Sent: Thursday, January 10, 2013 10:20 AM

> To: Gordon, Lexie; Bertoli-Haley, Serena [CORP]; [FHA] Weir, Cathy

> (Director); [FHA] Suleman, Karim; 'Pollock, Evelyn (Ev)'; [IHA] Chan,

> James; [IHA] Bader, Petra; [PHSA]Gustavson, Kris; 'Collins, Teri

> HLTH:EX'; 'Brian.Sagar@gov.bc.ca'; 'Finerty, Jessica HLTH:EX'; May,

> Jennifer [PH]; 'Jill Veenendaal (JVeendaal@bcpsqc.ca)'; Parsons,

> Lillian [PH]

> Cc: 'Shepherd, Brent GCPE:EX'

> Subject: UPDATE: Vital Signs: Inside Canada's Hospitals

>

> Happy 2013 Reps!

>

> I'm looking forward to seeing you all at our meeting on January 22nd in Vancouver. It's starting out to be a(nother) very interesting year on the patient sat/experience side...already just 10 days in! Hence, I decided to send an update on the info I sent in December (below) about a project of CBC Online and the fifth estate's plans for a "Vital Signs" episode in advance of our meeting, as you may be asked for input or advice from your CEO's based on a survey sent to them this week.

>

> I have now learned that the program will go beyond patient sat/experience to focus on hospital performance across Canada, and that the CBC project is seeking to create a quasi-public report in the form of a database that will be consumer friendly and will purportedly provide performance information about Canadian hospitals. Hospitals, governments, Accred Cda, CIHI and others have been contacted to get information and suggestions about potential indicators that could be reported.

>

> In December I sent to you the link to one component of the CBC project... a survey of patients and professionals working within hospitals (see below). I understand that on Tuesday a survey was sent via email to hospital CEO's across the country, and a survey to Canadian nurses will be another component of the project. Apparently the surveys will be used to create an online "report card" at the facility/hospital level. The NHS developed a similar tool in the UK in 2001 (see: <http://drfosterintelligence.co.uk/thought-leadership/hospital-guide/>) Once the online report is developed, the CBC plans to air a fifth estate documentary (spring of 2013). I have been told that the CBC has recruited an expert panel of 5 individuals from Ontario, Saskatchewan, Montreal, the U.S. and the U.K, as well as a biostatistician from UBC to support the project.

>

> There is no question that there is value in consumer oriented, accurate information about the performance of hospitals, and there is precedence for transparency of this information that includes patient experience data in jurisdictions across Canada and internationally. The concern with the patient and professional survey is that it will NOT yield representative results, rather results based on a self-selected sample. If CEO's/hospital's do not provide the data requested in survey sent this week, apparently the hospital's performance will be reported as "no data available".

>

> My intent in sending an update on the CBC project is to give you a heads up, should you be asked by your Executive Sponsors or CEO's about the relationship or implications of the CBC project and our provincial survey work. I have cc'ed Brent Shepherd on this message, should he have any further information or advice for us.

>

> Lena

>
> -----Original Message-----
> From: Cuthbertson, Lena [PH]
> Sent: Wednesday, December 19, 2012 7:21 PM
> To: Cuthbertson, Lena [PH]; [NHA] Gordon, Lexie; Bertoli-Haley, Serena
> [CORP]; [FHA] Weir, Cathy (Director); [FHA] Suleman, Karim; 'Pollock,
> Evelyn (Ev)'; [IHA] Chan, James; [IHA] Bader, Petra; [PHSA] Gustavson,
> Kris; 'Collins, Teri HLTH:EX'; 'Brian.Sagar@gov.bc.ca'; 'Finerty,
> Jessica HLTH:EX'; May, Jennifer [PH]; 'Jill Veenendaal
> (JVeendaal@bcpsqc.ca)'; Parsons, Lillian [PH]
> Subject: Vital Signs: Inside Canada's Hospitals
>
> Hello Reps,
>
> Today the CBC posted a questionnaire on its website asking the general public to "Tell
us about your hospital experience". Three surveys are posted on the site: one for
patients, one for family members/friends (of patients), one for health care workers. Via
the site the CBC is seeking "stories" to inform an upcoming episode(s) of the Fifth
Estate.
>
> Many of the questions and response scales on the surveys are adopted or adapted from
Acute Inpatient Experience of Care surveys that we are familiar with (Picker, CTM, and
HCAHPS). The questionnaire/survey, however, does not solicit a comprehensive assessment
of patient experience of care in hospitals, rather is focused on a limited number of
themes...surgery, harm, a question on hospital cleanliness is included, as are questions
related to hospital acquired infections. It would appear that stories are being solicited
from surgical patients who experienced 'harm'; patients and family/friends are also asked
to indicate 'who' caused the harm. The health care worker questionnaire asks for stories
or issues "you think we should look into".
>
> The difference between the CBC survey and our surveys is that ours yield scientifically
rigorous information about patient experiences in our hospitals based on a REPRESENTATIVE
sample; the CBC, in soliciting stories and choosing those to be pursued, may not present a
balanced view of patient experience of care, rather focus on the most inflammatory or
"outlier" stories. That's not to say that any one person's poor experience or an
experience that results in a medical error, mistake and/or harm should be ignored.
>
> Here's the link. You can work through the questionnaire without submitting it.
>
> <http://www.cbc.ca/news/vitalsigns/questionnaire/>
>
> I wanted to give you a heads up on the CBC survey, should you receive questions that are
forwarded from patients, families of patients, or staff.
>
> Lena
>
>
> Lena Cuthbertson | Provincial Director, Patient-Centred Performance
> Measurement & Improvement | Clinical Care and Patient Safety Branch, Ministry of Health
Services | Ph: 604 806 9401 | c/o Providence Health Care; OFFICE: 1190 Hornby Street, 3rd
Floor, 307B; MAIL: 1081 Burrard Street, c/o Hornby 3rd Floor, Vancouver BC V6Z 1Y6
>

Davidson, Heather (ADM) HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Friday, February 1, 2013 10:42 AM
To: XT:HLTH Waldner, Howard
Cc: Soper, Glynis HLTH:EX
Subject: FW: follow-up to HSC call

Howard, CIHI has changed their request re: deeper analysis of CIHI data. Based on following, I would recommend that we should continue to stick to public info that has already been made available. Welcome your thoughts. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 31, 2013 3:26 PM
To: Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: FW: follow-up to HSC call

Hi. A bit more info from my PT colleague.

Regards,

Wendy Trotter
Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

From: Langen, Geof (HEALTH) [<mailto:Geof.Langen@gov.mb.ca>]
Sent: Thursday, January 31, 2013 1:37 PM
To: XT:HLTH Boyd, Rosemary; Anderson, Patrick HLTH:EX; XT:HLTH Angeleau, Regina; XT:Bertelsen, Brian HLTH:IN; 'Bhashyakarla, Vijay'; XT:HLTH Brown, Liana; XT:Burke, Phil HLTH:IN; XT:Buzash, Sophie HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Canuel, Denise; XT:HLTH Caseault, Johanne; XT:HLTH Crummey, Carol; DeBeck, Paula HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Doucette, Michelle HLTH:IN; Downey, Gayle F HLTH:EX; Edwards, Danielle HLTH:EX; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:Fink, Craig HLTH:IN; XT:HLTH Goossens, Mark; XT:Grew, Sophia HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Kanakarathnam, Mahindan; Kary, Michael HLTH:EX; XT:Keating, Judy S HLTH:IN; XT:Khan, Afra HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH McKay, Marlien; XT:Murphy, Erin HLTH:IN; Neuman, Maureen HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Passmore, Randy HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Reddick, Vanessa; XT:Redford, Vinessa HLTH:IN; 'Rodway, Kathy'; XT:Ryan, Patti HLTH:IN; XT:Sakac, Taras HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Evan Sotiropoulos HLTH:IN; XT:Stoutley, Alex HLTH:IN; Trotter, Wendy HLTH:EX; XT:HLTH Van Hees, Violet; XT:Warren, Christine HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN
Subject: follow-up to HSC call

Hey HSC Team:

As related to the new/modified request which now includes:

1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012

2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

Our really smart stats folks who deal with the information all the time are advising the following:

"The rates shown by hospital in the CHRP on CIHI's website contain a symbol that characterizes a rate as:

- Not available
- Statistical Outlier
- Suppressed
- Low Volume Rate
- Range of rates, based on specific indicators

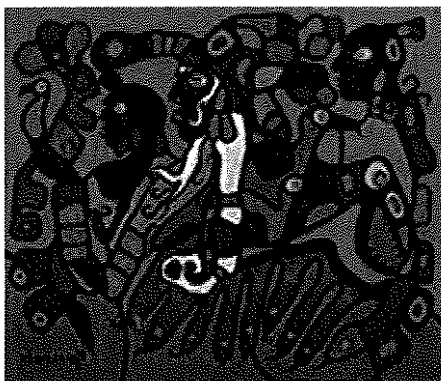
For the first four categories, there is either no data, or suspicious/unreliable data, so providing the denominators for these would not be recommended. I think that CIHI has done the work needed to make these measures truly comparable, based on significant knowledge of the collection system, number of events, and statistical testing procedures. This ensures appropriate interpretation of the data.

By providing the denominators, we would be eliminating the work that CIHI has gone through to standardize the measures and categorize sites into valid groups on each measurement".

Geof Langen

Acting Executive Director–Federal/Provincial Unit - Manitoba Health

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Page 94
HTH-2013-00038

Davidson, Heather (ADM) HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Monday, January 21, 2013 6:56 PM
To: XT:HLTH Waldner, Howard
Subject: Re: CIHI/fifth estate data request

tanks Howard.

Heather Davidson
Sent from my iPad

On 2013-01-21, at 5:57 PM, "Waldner, Howard" <Howard.Waldner@VIHA.CA> wrote:

> Hi Heather
>
> Yes agreed, but prior to that I recall we were going to try to have a quick conversation
with ann macfarlane as well
>
> I will try to set that up quickly
>
> thks
>
> howard
>
>

From: Davidson, Heather (ADM) HLTH:EX [Heather.Davidson@gov.bc.ca]
> Sent: Monday, January 21, 2013 4:06 PM
> To: Waldner, Howard
> Cc: Soper, Glynis HLTH:EX; Foran, Grace E HLTH:EX
> Subject: CIHI/fifth estate data request
>
> Howard, just following up on this from Friday's LC. As I understand, we are to prepare
letter for DM to send to CIHI approving release of provincial facility level data
(including facility names) with some conditions (small facilities excluded, HA and MOH get
data before it's released to prepare responses for any questions might arise, ? other
conditions).
>
> Is this your understanding? How do you want to proceed - we would like to get something
out relatively quickly. thanks.
>
> Heather Davidson
> Sent from my iPad

Bell, Carolyn P HLTH:EX

From: Bell, Carolyn P HLTH:EX
Sent: Wednesday, November 28, 2012 2:14 PM
To: Brar, Dave S HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: RE: Fifth estate call to MOH re. hospital level data

Hi Dave, you were going to provide a quick summary in writing of the next steps the group agreed to last week.....I think first CIHI will write the Deputy requesting our participation?

From: Brar, Dave S HLTH:EX
Sent: Wednesday, November 21, 2012 12:43 PM
To: Bell, Carolyn P HLTH:EX
Subject: FW: Fifth estate call to MOH re. hospital level data

More background to the request...

Dave Brar | Director
Data Quality and Production | Priority Projects Branch
Planning & Innovation Division | *Office of the CAO* | Ministry of Health
Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

 *Please consider the environment before printing this e-mail*

 **THINKHEALTHBC.CA**  @ThinkHealthBC

From: Jabs, Ryan GCPE:EX
Sent: Wednesday, November 21, 2012 11:17 AM
To: Henry, Effie HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Watson, James HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Fifth estate call to MOH re. hospital level data

Hi Effie,

They have contacted us, and we are discussing the request with Randi West. I haven't heard if the health authorities have been contacted. Have you heard from someone else?

Thanks,

Ryan Jabs
Manager, Media Relations and Issues Management
Ministry of Health Communications
Government Communications and Public Engagement
(250) 952-3387

Cell: (250) 413-7121
Ryan.Jabs@gov.bc.ca

From: Henry, Effie HLTH:EX
Sent: Wednesday, November 21, 2012 11:14 AM
To: Hagerman, Shannon GCPE:EX
Cc: Watson, James HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX; Jabs, Ryan GCPE:EX
Subject: Fifth estate call to MOH re. hospital level data
Importance: High

Shannon/all – do you know if the Fifth Estate has called MOH or HAs to request hospital level data recently; apparently the purpose is to create a picture of performance/quality by hospital?

Thanks.

Effie Henry

Executive Director, Hospital and Provincial Services | Ministry of Health | 6-2, 1515 Blanshard St. | Victoria, BC V8W 3C8 | 250-952-1514

RE: Public Caller Anita Elash 416-205-6672

Thursday, February 21, 2013
1:18 PM

Subject	RE: Public Caller Anita Elash 416-205-6672
From	Soper, Glynis HLTH:EX
To	Crisp, Leah HLTH:EX
Cc	Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Sent	Friday, December 14, 2012 3:16 PM

Hi Leah,

I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of , so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563
Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

RE: CBC Fifth Estate Request--coordination with other jurisdictions

Thursday, February 21, 2013
1:18 PM

Subject	RE: CBC Fifth Estate Request--coordination with other jurisdictions
From	Huber, Nora HLTH:EX
To	Brar, Dave S HLTH:EX
Sent	Tuesday, December 4, 2012 7:40 AM

Yes, we did.

Nora Huber | Team Lead

Ambulatory and Surgical Care | Data Quality and Production | Priority Projects Branch
Planning and Innovation Division | Office of the CAO | Ministry of Health
1515 Blanshard St, Victoria, BC B8W3C8
phone: (250) 952-1279 | email: nora.huber@gov.bc.ca

- *Please consider the environment before printing this e-mail*



THINKHEALTHBC.CA



@ThinkHealthBC

From: Brar, Dave S HLTH:EX

Sent: Monday, December 3, 2012 4:10 PM

To: Huber, Nora HLTH:EX

Subject: FW: CBC Fifth Estate Request--coordination with other jurisdictions

We already provided the material to Randi- right?

Dave Brar | Director

Data Quality and Production | Priority Projects Branch
Planning & Innovation Division | *Office of the CAO* | Ministry of Health
Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

- *Please consider the environment before printing this e-mail*



THINKHEALTHBC.CA



@ThinkHealthBC

From: May, Stephen GCPE:EX

Sent: Monday, December 3, 2012 12:53 PM

To: South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX

Cc: Downey, Gayle F HLTH:EX; Trotter, Wendy HLTH:EX; Jabs, Ryan GCPE:EX

Subject: RE: CBC Fifth Estate Request--coordination with other jurisdictions

FYI – I just asked for and received the request for information from CBC Fifth Estate in writing. This should help with what we provide (they were hoping for something by the end of the week).

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: South, Nancy HLTH:EX

Sent: Thursday, November 29, 2012 11:35 AM

To: Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX

Cc: Downey, Gayle F HLTH:EX; Trotter, Wendy HLTH:EX; May, Stephen GCPE:EX

Subject: RE: CBC Fifth Estate Request--coordination with other jurisdictions

Hi folks. I joined colleagues from IGR on a provincial/territorial (PT) call this AM to discuss the CBC Fifth Estate data request. A couple of actions from that meeting:

1. Wendy will be the lead for IGR so should be added to our group. It turns out that BC is the CIHI lead at the PT table.
2. Do we have the data request we received from the Fifth Estate in writing; I believe the intent would be to share it with other jurisdictions.
3. The call revealed that there is quite a variance across jurisdictions in understanding of what CIHI's role is and what is already public so I suspect we will need to support our IGR colleagues in bringing folks to the same level of understanding. Hence Wendy will probably have more questions.

Note that this item is on the agenda for the same call next week. Probably best that Randi or Martha sit in. IN the meantime, I will forward Wendy the note we received from Nancy G late yesterday.

Wendy, Gayle, please chime in if I have missed something.

Thx,
n

From: Downey, Gayle F HLTH:EX

Sent: Tuesday, November 27, 2012 3:02 PM

To: May, Stephen GCPE:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX;

South, Nancy HLTH:EX

Subject: RE: CBC Fifth Estate Request

Hi Randi et al,

I'm wondering if someone might be able to come to our PT health support committee call on Thursday morning to talk a bit about this? I was planning to send the CBC/CIHI request to jurisdictions to alert them (if they don't already know) to what CBC is asking for and find out if they have concerns, but I'm not really familiar enough with the data and issues to answer questions if they have any – or, really, to articulate what some of the concerns are.

I would also appreciate some guidance as to whether or not this is something we should be concerned about (ie, the request and release of the information itself, and/or the fact that not all PTs might realize the implications?)

Gayle

Director, Intergovernmental Relations | BC Ministry of Health | 5-1515 Blanshard Street Victoria V8W 3C8 |

Page 401
HTH-2013-00038

gayle.downey@gov.bc.ca | 250.952.1304 (new)

From: Nancy Gault [<mailto:NGault@cihi.ca>]

Sent: Tuesday, November 27, 2012 2:50 PM

To: May, Stephen GCPE:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX; South, Nancy HLTH:EX

Subject: CBC Fifth Estate Request

Hi All,

In follow-up to our meeting yesterday, I am sending you the data request that CIHI received from the CBC.

I have forwarded your question about whether the Ministry will be able to preview the data going to the CBC to our internal coordinating team. I will let you know what they come back with. I think we are still early on in our discussions with the CBC and there are many things that need to be worked out. Martha – I have also forwarded your question about what other data from the CHRP website may or may not be going to the CBC.

Feel free to contact me at any time if you have questions.

Cheers,

Nancy.

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.

AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

Re: Public Caller Anita Elash 416-205-6672

Thursday, February 21, 2013
1:18 PM

Subject	Re: Public Caller Anita Elash 416-205-6672
From	May, Stephen GCPE:EX
To	Crisp, Leah HLTH:EX; Soper, Glynis HLTH:EX
Cc	Brar, Dave S HLTH:EX
Sent	Friday, December 14, 2012 3:21 PM

Calling

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 03:18 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,
I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of , so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563
Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

Re: Public Caller Anita Elash 416-205-6672

Thursday, February 21, 2013

1:18 PM ,

Subject	Re: Public Caller Anita Elash 416-205-6672
From	May, Stephen GCPE:EX
To	Crisp, Leah HLTH:EX; Soper, Glynis HLTH:EX; Jabs, Ryan GCPE:EX
Cc	Brar, Dave S HLTH:EX
Sent	Friday, December 14, 2012 3:26 PM

Left a message with Anita to let her know that we are aware of this and are currently working through this process with CIHI

Stephen

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 03:18 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,

I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.

Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX

Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave – who would this caller be directed to? Please let me know, who and when it has been taken care of , so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563

Fax: 250.952.1390

email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

RE: request from CBC TV

Thursday, February 21, 2013
1:18 PM

Subject	RE: request from CBC TV
From	May, Stephen GCPE:EX
To	Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc	Huber, Nora HLTH:EX
Sent	Thursday, December 20, 2012 9:27 AM

We talked to CIHI this morning – their understanding is that Nova Scotia has allowed the release at this point – and others are working through it.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won't be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don't think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates. Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as

expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing? I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>
Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend

suffering from stroke or AMI, reported by hospital.

3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.

4) Rate and number of unplanned returns to the operating room, reported by hospital.

5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.

6) Rate and number of central line bloodstream infections, reported by hospital.

7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.

8) Number of cases for each of the indicators included in the CHRP data.

9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.

10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

RE: request from CBC TV

Thursday, February 21, 2013

1:18 PM

Subject	RE: request from CBC TV
From	May, Stephen GCPE:EX
To	Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc	Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Sent	Wednesday, January 9, 2013 2:58 PM
Attachments	 CBC-Hospita ISurvey-an...

To keep everyone in the loop – all health authority CEO's have been contacted by the 5th Estate to fill out a survey for each of their hospitals (attached). They have also received a call from the producer (Anita Elash) for each CEO to discuss the request with her "so they can be clear with the CBC is looking for". HA CEO's are looking towards a coordinated response on this. As you can see – it's a fairly intense survey.

Michael – can we get an update on where we are at with the other PT responses? Thanks.

Stephen May | Government Communications and Public Engagement

Ministry of Health

P: 250-952-3401

C: 250-888-9879

F: 250-952-1883

From: Trotter, Wendy HLTH:EX

Sent: Tuesday, January 8, 2013 11:36 AM

To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX

Cc: Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX

Subject: RE: request from CBC TV

Hi Stephen. Michael is just pulling together the responses we have received from other PTs on how they have responded or will respond to CBC. I will send that to Martha and gang once we have it – it will be her area that develops the MoH response.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations

BC Ministry of Health

Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX

Sent: Tuesday, January 8, 2013 11:00 AM

To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX

Cc: Huber, Nora HLTH:EX

Subject: RE: request from CBC TV

Welcome back everyone – have we moved forward on this request from CBC – I expect the reporter to come back to us in the coming days.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won't be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don't think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates. Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing? I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>
Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,

Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

CBC Fifth Estate Request - background material from CIHI

Thursday, February 21, 2013

1:18 PM

Subject	CBC Fifth Estate Request - background material from CIHI
From	<u>Anne McFarlane</u>
To	Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc	XT:Gault, Nancy HLTH:IN; Jill Strachan
Sent	Thursday, January 10, 2013 9:55 AM
Attachments	 A Project on Hospital P...  Briefing Note - CBC...

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

BULLETIN

January 9, 2013

**For the Attention of: Hospital CEOs and the Community
Affairs and Communications Network (CACN)****From: Pat Campbell, President and CEO****A Project on Hospital Performance by the
CBC Online and *the fifth estate*****Background**

The Ontario Hospital Association understands that CBC Online and *the fifth estate*, an investigative documentary program of the Canadian Broadcasting Corporation (CBC), are working on a project called "Vital Signs," which will focus on hospital-performance across Canada. The project is multifaceted and seeks to bring Canadians a consumer-oriented database of facts and figures about Canadian hospitals.

The producers working on the project have been in contact with a range of health system stakeholders, including OHA, Health Quality Ontario, the Canadian Institute for Health Information, Accreditation Canada, provincial governments, HIMSS Analytics, and individual hospitals, seeking general information and suggestions about potential indicators that could be used as part of the project.

The OHA's position on public-oriented information has been consistent: the more ways to improve transparency and accountability, the better. Patients deserve and can benefit from good information about their health care system, and measuring hospital performance, when done with care and precision, is important.

In that vein, the OHA respects the objective of *the fifth estate's* "Vital Sign's" project to give Canadians as much information as possible about the quality of care delivered by their hospitals. Ontario hospitals have always been leaders in information transparency and accountability, and they seek opportunities for ongoing openness at every turn. Hospital Report, myhospitalcare.ca, the request to have freedom of information legislation extend to hospitals are examples of our province's leadership in publicly sharing performance information.

Ontario hospitals also take the measuring and reporting of hospital performance very seriously, recognizing the complexity of hospital operations and the perils of

compromising public confidence in the health system, even unintentionally. That is why we look to independent and trusted researchers to provide gold-standard data and information that Ontarians can put their faith in when considering their health care options and that health system leaders can confidently use to drive quality improvement.

Project Details Known To Date

To the best of the OHA's knowledge *the fifth estate's* project has a number of components: a survey of patients and professionals working within hospitals ([available here](#)); a survey of hospital CEOs across the country (sent via email on Tuesday, January 8, 2013); and a survey to Canadian nurses (which we understand will be sent in the short time ahead).

From the surveys, the CBC intends to create an online "hospital report card," based on a U.K. tool first developed in 2001 ([click here for more information](#)). In our discussions with the CBC, "Vital Signs" has been described as a look at Canadian hospitals and the results that they are getting. Once the online report is developed, *the fifth estate* plans to air a related documentary in Spring 2013, though a specific topic has reportedly yet to be identified.

The CBC has engaged a five-person expert panel to help inform this project (with individuals from Ontario, Saskatchewan, Montreal, the U.S. and the U.K.); they also have a recognized biostatistician from the University of British Columbia involved in the project. The OHA is not clear on the extent of the role that the expert panel members have been asked to play.

OHA Viewpoint

On Friday, January 4, 2013, the OHA met with an Associate Producer of *the fifth estate* to learn more about the project, to offer help where we could and to give caution where necessary. In that meeting, the OHA clearly expressed the value of and need for using reliable and valid indicators when measuring and reporting on hospital performance.

The OHA holds no concern with the *intent* of the "Vital Signs" project, knowing it would be of use to patients and that Ontario hospitals encourage transparency. In fact, calling for a public-oriented dashboard of patient and hospital-related information is something the OHA has been calling for for some time. The consumer-oriented website [myhospitalcare.ca](#) was developed as a first step, and the same principle featured prominently in *Inspiring Health Care Innovation*. Ontario hospitals are also performance leaders in many ways and should be notably proud of the tremendous work they do every day. And, again, most of the information about Ontario hospitals of interest to the public is already widely available.

That said, OHA staff expressed serious concerns to the Associate Producer about *the fifth estate's* approach, specifically toward the project's scope, indicators and rollout.

For example, where a hospital provides an incomplete survey, the CBC intends to show "data not available", or a similar message, although much of the information sought (in the survey to hospital CEOs) is already publicly available on hospital and other websites. In addition, the self-selecting sample of survey respondents is a risky approach to surveying. In our experience, self-selected responses capture only snapshots and cannot be indicative of a whole picture, and we remain unclear as to how *the fifth estate* intends to negotiate this important and relevant detail.

We also remain unclear about how the apples-to-oranges comparisons of our country's provincial health systems will be factored into the overall report card. In addition, the lack of qualitative data to inform the survey work and the unpredictability in which existing indicators may or may not be used also give us reason for pause. Other major health stakeholders and respected researchers have expressed their concerns with us and with the CBC about their approach – concerns the Associate Producer also acknowledged during our meeting.

We also put our concerns in a letter that we shared with the CBC (attached here for your information).

OHA Recommendations and Next Steps

Through this bulletin and the attached letter to the CBC, the OHA hopes to have clearly outlined its reservations for the "Vital Signs" project to its members so that you can have a full understanding of the work that is underway and make your decision to participate in the CBC's survey from an informed standpoint.

Ontario hospitals meet rigorous, legislated public reporting requirements on a regular basis, and, so as always, our advice is to meet your legal requirements first and foremost.

The OHA encourages you to consider completing the survey, recognizing its obvious limitations, but the decision to participate ultimately rests with individual hospitals. When deciding whether or not to complete the survey hospitals will want to consider what the reputational challenge would be if *the fifth estate* applies a "data not available" type of label within the hospital's profile. Should you decide to participate and complete the survey, our advice is to answer as clearly as possible, recognizing the obvious limitations to the survey questions.

We will continue to monitor the progress of this project closely and will provide more information to members as additional details become available. In the meantime, for questions or for more information about this Bulletin, contact Amy Clark, OHA Manager, Issues Management and Media Relations, at aclark@oha.com or 416-205-1433.

HEALTH SYSTEM PERFORMANCE CBC FIFTH ESTATE

BRIEFING NOTE

Background

In late 2012, CBC's *the fifth estate* asked CIHI to partner on a hospital performance project, planned for spring 2013, which includes the development of a website featuring a number of hospital performance indicators. Once the online report is developed, *the fifth estate* also plans to air a related documentary in Spring 2013.

The project appears to be influenced significantly by the UK's Dr. Foster project (<http://drfosterintelligence.co.uk/>). CBC claims to be working with a group of healthcare experts across the country on this project. To date, CIHI has not been able to verify the participation of these individuals.

In discussions with the CBC, CIHI has expressed support for increased transparency around health system performance, but declined the invitation to partner with the CBC. As a result, CBC decided to use CIHI's custom data request process to access facility-level information on aspects of hospital performance from a number of CIHI data holdings. In keeping with its policy on third-party requests, CIHI indicated that it would require the permission of facilities/regions to release the data to CBC (or alternately, CIHI could accept a blanket approval from a provincial health ministry. The data request (see Appendix A) is currently being finalized.

In addition, CBC has launched:

- a call for the public and providers to provide stories about their hospital experience (<http://www.cbc.ca/news/vitalsigns/questionnaire/>).
- a survey of hospital CEOs across the country, distributed by email on January 8, 2013 (with responses requested by January 28, 2013).
- a survey of Canadian nurses may also be pending.

This may only be a partial list. Additional initiatives may also be underway or under development. CBC has not shared this information with CIHI.

Current Status

To date, no provinces have provided approval to CIHI to release facility-level data to the CBC.

It appears that hospitals, health regions and facilities across Canada are all weighing decisions about whether to respond to the CBC survey. On January 9, 2013, the Ontario Hospital Association distributed a bulletin to its members, encouraging them to "consider completing the survey, recognizing its obvious limitations ... and what the reputational challenge would be if the fifth estate applies a "data not available" type of label within the hospital's profile."

Options

With regard to the request to CIHI or facility-level data, a number of options exist:

Option A: Provide consent for CIHI to release facility-identifiable data to the CBC

- Provincial ministries of health can provide CIHI with a letter from their Deputy Minister, agreeing to the release of facility-identifiable data in their jurisdiction. This can be provided by email to JWu@cihi.ca.
- CIHI would be prepared to concurrently provide the ministries with a copy of the data being released to the CBC. This will allow time for ministries to consider the results and prepare responses.

Option B: Refer CBC to existing data sources

- Ministries could refer the CBC to existing data that is publicly available with regard to health system performance. This includes information from website sites such as CIHI (including the Canadian Hospital Reporting Project site), Statistics Canada, NRC Picker, the Organization for Economic Cooperation and Development, and provincial ministries and health quality councils.

Option C: Decline to provide the information requested

Recommendation

Ministries should consider the potential positive impact of this increased transparency about health system performance, as well as the risks that are always involved in these endeavours. In addition, ministries should consider the potential negative impact of declining to provide the information.

In considering how to respond to the request, provincial health ministries may wish to use their using their intergovernmental affairs departments as a means to seek information regarding the evolving pan-Canadian responses the requests from the CBC.

Primary Contacts - CIHI:

David Clements, Director of Communications and Outreach
(dclements@cihi.ca; 613-694-6265)

Juliana Wu, Program Lead, Decision Support and Portal Services,
(JWu@cihi.ca, 416-549-5486)

Appendix A

CBC Facility-Level Data Request of CIHI

1. The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
2. Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
3. Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
4. Rate and number of unplanned returns to the operating room, reported by hospital.
5. Rate and number of hospital-acquired C. difficile infections, reported by hospital.
6. Rate and number of central line bloodstream infections, reported by hospital.
7. Rate and number of hospital-acquired urinary tract infections, reported by hospital.
8. Number of cases for each of the indicators included in the CHRP data.
9. Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
10. Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

RE: CBC Fifth Estate Request - background material from CIHI

Thursday, February 21, 2013

1:18 PM

Subject	RE: CBC Fifth Estate Request - background material from CIHI
From	May, Stephen GCPE:EX
To	Brar, Dave S HLTH:EX
Sent	Thursday, January 10, 2013 3:56 PM

Thanks Dave – appreciate it.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Brar, Dave S HLTH:EX
Sent: Thursday, January 10, 2013 3:51 PM
To: West, Randi HLTH:EX; May, Stephen GCPE:EX; Huber, Nora HLTH:EX; Trotter, Wendy HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Dave Brar | Director
Data Quality and Production | Priority Projects Branch
Planning & Innovation Division | *Office of the CAO* | Ministry of Health
Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

- *Please consider the environment before printing this e-mail*



THINKHEALTHBC.CA



@ThinkHealthBC

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

FW: request from CBC TV

Thursday, February 21, 2013
1:18 PM

Subject	FW: request from CBC TV
From	Brar, Dave S HLTH:EX
To	Bell, Carolyn P HLTH:EX
Sent	Thursday, January 10, 2013 4:12 PM
Attachments	 CBC-Hospita ISurvey-an...

Fyi....

GCPE and IGR have been taking the lead on this request – heather is aware of what’s going on, I have one more to share in couple of minutes

Dave Brar | Director

Data Quality and Production | Priority Projects Branch

Planning & Innovation Division | *Office of the CAO* / Ministry of Health

Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

- *Please consider the environment before printing this e-mail*



THINKHEALTHBC.CA



@ThinkHealthBC

From: May, Stephen GCPE:EX

Sent: Wednesday, January 9, 2013 2:59 PM

To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX

Cc: Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX

Subject: RE: request from CBC TV

To keep everyone in the loop – all health authority CEO’s have been contacted by the 5th Estate to fill out a survey for each of their hospitals (attached). They have also received a call from the producer (Anita Elash) for each CEO to discuss the request with her “so they can be clear with the CBC is looking for”. HA CEO’s are looking towards a coordinated response on this. As you can see – it’s a fairly intense survey.

Michael – can we get an update on where we are at with the other PT responses? Thanks.

Stephen May | Government Communications and Public Engagement

Ministry of Health

P: 250-952-3401

C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, January 8, 2013 11:36 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. Michael is just pulling together the responses we have received from other PTs on how they have responded or will respond to CBC. I will send that to Martha and gang once we have it – it will be her area that develops the MoH response.
Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, January 8, 2013 11:00 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Welcome back everyone – have we moved forward on this request from CBC – I expect the reporter to come back to us in the coming days.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won’t be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don’t think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates. Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.
Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health

Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?
I'm here the rest of the week – S. 22 Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>
Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project

between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

Instructions for completing CBC's hospital survey

Thank you for taking the time to respond to our survey. We ask that you kindly submit your response by **Monday, Jan. 28, 2013**. If you have questions, please email hospital.survey@cbc.ca or call Amber Hildebrandt at 416-205-6665.

About the survey

The hospital survey can only be filled out online using the links provided in the email. Each link is unique to one hospital.

For your convenience, we have also included the online survey **below** in this PDF. You can print this out or email it to anyone you wish to consult about a specific subject. However, this PDF is only for review or information-gathering purposes. The survey must be submitted via the online form.

Once you have gathered all the information, please fill out the survey online using the link in the email. You cannot save the information and return to it. It must be completed in one session.

Hospital structures

Hospital structures vary widely across the country. CBC has tried to take those differences into account in our hospital survey.

If your organization consists of one hospital, you can simply fill out all sections of the form. The link to the form is at the bottom of the email we sent you. If your facility consists of several hospitals, includes multiple sites or is part of a regional health unit, please carefully read the section below.

If you are not sure which category you fall under, please contact us.

Special instructions for multi-hospital organizations, multi-site hospitals & regional health units

Multi-hospital organizations

Definition: An organization that oversees multiple hospitals but is considered one entity for CIHI data reporting purposes. E.g. The University Health Network is one CIHI entity but consists of three hospitals.

Please complete the survey **once for each hospital** in your organization. That means breaking out all information by hospital. This is so we can get a sense of how your individual hospitals function. It will also help us present the information to the public in a form they are most likely to understand i.e. according to the hospital they know. A link to the survey for each hospital is included at the bottom of your email.

You can attach your accreditation report only once, unless your hospitals are separately accredited.

Regional health authorities

Definition: A conglomeration of hospitals under one authority, but CIHI treats each hospital as an individual organization for data reporting purposes. E.g. Vancouver Coastal Health is one health authority that oversees many hospitals.

CEOs responsible for a regional health authority have been provided with multiple links — one for each hospital.

Fill out the entire form **once** for each hospital — or designate someone from the individual hospitals to submit the form on your behalf.

Multi-site hospitals

Definition: A single hospital, as defined by CIHI, with units located at multiple physical locations. E.g. Sunnybrook Hospital has several campuses located across Toronto.

Since some of the survey questions relate to physical locations, we are asking hospitals with multiple physical buildings to take an extra step. You should have received **multiple links**: one for your hospital and one for each campus.

The link labelled with your hospital's name is for you to provide overall information about your hospital. In this step, please ignore the "Patient Services" section. It contains questions that are site-specific.

Several other links labelled with individual campus or site names have also been provided for site-specific information. Please fill out only the "Patient Services" section for these links.

Note that for the purposes of our survey, we are not including rehab centres, associated cancer care centres or clinics as part of the list of physical locations for hospitals.

Copy of CBC's online hospital survey

Please fill out the following survey in one session. Make sure your form is complete before you hit the submit button. You cannot save the form and return to it. If you need to review answers beforehand, use the PDF version attached to the email.

If you have questions, please email hospital.survey@cbc.ca or call Amber Hildebrandt at 416-205-6665.

The survey is due Monday, Jan. 28, 2013.

PROFILE

Each hospital fills this out **once**.

Hospital details

Health organization

As defined by CIHI

Facility name

Street address

Address line 2

City

Province/Territory

Phone number

For the general public

Website URL

Total number of inpatient days in the last fiscal year:

Total number of acute care inpatient days (excluding newborns) in the last fiscal year:

Total number of acute care beds staffed and in operation in the last fiscal year:

Total number of non-acute care beds staffed and in operation in the last fiscal year:

Total number of single-bed patient rooms staffed and in operation in the last fiscal year:

Percentage of acute inpatient care bed days that were alternate level of care days in the last fiscal year:

 %

Do you have an emergency department?

☐ Yes

☐ No

Total number of emergency room visits in the last fiscal year:

Total number of ambulatory care visits in the last fiscal year:

Please submit a picture of the exterior of your building.

JPG file format, 800 pixels ideal width

Please submit a profile of your hospital.

Examples of information you can include are types of programs offered, highlights of achievements and details about the community served. Maximum length is 200 words.

By submitting the profile and picture, you grant us non-exclusive right to use the content royalty-free in

perpetuity for the CBC/Radio-Canada's Vital Signs project and other news stories. The content may be published on CBC/Radio-Canada owned or controlled platforms. We may edit your profile for length or clarity.

PERFORMANCE

Each hospital fills this out **once**.

What kind of rating by Accreditation Canada does the hospital currently have?

- ☐ The hospital has not requested accreditation.
- ☐ Not accredited
- ☐ Accredited
- ☐ Accredited with commendation (New rating system)
- ☐ Accredited with exemplary standing (New rating system)
- ☐ Accredited with condition – focused visit (Old rating system)
- ☐ Accredited with condition – report (Old rating system)

Please submit your last full accreditation report in Word or PDF format.

Have you been assessed by HIMSS Analytics for an Electronic Medical Record Adoption Model score?

- ☐ Yes
- ☐ No

If yes, what was the date of last assessment?

Month/Year

What rating were you given by HIMSS?

Specify two decimal points

Human resources

What percentage of your registered nurse workforce are full-time employees?

Number of full-time RNs / Total number of RNs x 100 = __ %*

** Only include registered nurses. Do not include licensed practical nurses or nursing assistants.*

%

Of the total nursing worked hours at the hospital, what percentage is worked by full-time registered nurses?

Number of RN worked hours in EDs and inpatient units / Total nursing worked hours in EDs and inpatient units x 100 = __ %*

* Only include staff who provide direct care in emergency rooms, inpatient areas and operating rooms and recovery e.g. registered nurses, licensed practical nurses, nursing assistants, patient care attendants. Exclude unit clerk or secretarial staff hours, and clinical nurse specialist, nurse practitioner or educator hours.

%

What percentage of total hours worked by registered nurses are overtime hours?

Number of overtime hours worked by RNs/Total RN worked hours x 100 = __%

%

Does your facility have access to a team with special training that focuses on palliative care or end-of-life care?

☐ Yes

☐ No

If you have a team, does it include the following:

Check all that apply

- ☐ a physician who is experienced in palliative/end-of-life care
- ☐ palliative/end-of-life care nursing specialists
- ☐ psycho-social support for patients and family at end-of-life, such as social workers and psychologists
- ☐ clinical pharmacist with expertise in palliative/end-of-life care
- ☐ chaplain

Is at least one member of the team on-call at any given time?

☐ Yes

☐ No

If you don't have a palliative care or end-of-life care team, do you still have access to the following:

Check all that apply

- ☐ a physician who is experienced in palliative/end-of-life care
- ☐ palliative/end-of-life care nursing specialists
- ☐ psycho-social support for patients and family at end-of-life, such as social workers and psychologists
- ☐ clinical pharmacist with expertise in palliative/end-of-life care
- ☐ chaplain

Safety measures

Has your facility instituted the following Safer Healthcare Now! intervention or an equivalent?

☐ Infection Prevention and Control (IPAC)

☐ An equivalent program. Specify how it differs

☐ None

If you are enrolled in the Safer Healthcare Now! IPAC program, do you submit any of the data to SHN!'s patient safety metrics system?

☐ Yes

☐ No

Does your facility have a clearly defined medication reconciliation process at admission, transfer and discharge?

☐ Yes

☐ No

If so, do you measure your compliance rates?

☐ Yes

☐ No

What is your medication reconciliation compliance rate for admissions?

_____ %

What is your medication reconciliation compliance rate for transfers/discharges?

_____ %

Does your facility have a fully implemented formal system in place for auditing hand hygiene?

☐ Yes

☐ No

If so, how often are the audits done?

☐ Unknown

☐ Weekly

☐ Monthly

☐ Annually

☐ Other

If you audit hand hygiene, who gets access to the data?

Check all that apply

- ☐ Hospital board
- ☐ Committees
- ☐ Staff
- ☐ Patients
- ☐ Public
- ☐ No one

What is your hospital's overall hand hygiene compliance rate?

_____ %

What is your hospital's target rate? _____ %

Does the hospital mandate the use of a safe surgery checklist for all surgeries?

- ☐ Yes
- ☐ No

If so, what percentage of the time is the checklist used? _____ %

Are surgeons' surgical room privileges tied to compliance with the checklist policy?

- ☐ Yes
- ☐ No

Do you use a valid and reliable systematic pain assessment tool?

- ☐ Yes
- ☐ No

Are patients' pain levels evaluated during every nursing shift?

- ☐ Yes
- ☐ No

How often does the hospital's quality committee and/or board talk about a patient misadventure or near-miss event at its meetings?

- ☐ Always
- ☐ Most of the time
- ☐ Some of the time
- ☐ Rarely
- ☐ Never

Does the hospital administer a formal survey to patients about their hospital experience?

- ☐ Yes
- ☐ No

If yes, how often are the findings of the survey reported internally?

- ☐ Once a quarter or more frequently
- ☐ Twice a year
- ☐ Once a year
- ☐ Every other year or less
- ☐ Never

PATIENT SERVICES

Only multi-site hospitals fill this out **multiple** times.

Parking

Do you have parking available at your facility for patients and visitors?

- ☐ Yes, the hospital has a parking lot.
- ☐ No, we don't but there are privately-run parking lots nearby.
- ☐ There is no parking available.
- ☐ Street parking is available.

How many parking spots does your facility have available for visitors and patients?

For the hospital parking lot or the closest available parking lot for visitors and patients:

What is the hourly rate? \$

What is the daily maximum rate? \$

Does the hospital have special initiatives to ensure parking close to the entrance or help patients get to the entrance from distant parking spaces?

For example valet parking, financial assistance, etc.

- ☐ Yes
- ☐ No

If yes, tell us more

Visitors

Are there units in the hospital where close family members can visit at any hour?

☐ Yes, in certain units. Please list the units:

☐ Yes, in all units.

☐ No

If you have specific visiting hours at your facility, what are they for most areas?

Monday to Friday

Use 24 hour clock

Saturday and Sunday

Use 24 hour clock

Are family members allowed to stay with patients overnight?

☐ Yes

☐ No

Are cots available for family members to stay overnight?

☐ Yes

☐ No

Food

Do you have a canteen/cafeteria/food court at your hospital?

☐ Yes

☐ No

Hours of full-meal service:

Monday to Friday

Use 24 hour clock

Saturday and Sunday

Use 24 hour clock

Language

What interpreter services are available at your hospital?

- ☐ Formal interpreter services
- ☐ Ad hoc staff interpretation
- ☐ No interpreter services

ADDITIONAL COMMENTS?

Do you have any additional comments or information you would like to provide?

FW: CBC Fifth Estate Request - background material from CIHI

Thursday, February 21, 2013

1:18 PM

Subject	FW: CBC Fifth Estate Request - background material from CIHI
From	Brar, Dave S HLTH:EX
To	Bell, Carolyn P HLTH:EX
Sent	Thursday, January 10, 2013 4:13 PM
Attachments	 A Project on Hospital P...  Briefing Note - CBC...

As promised...copy of note sent directly to heather from anne mcfarlane (CIHI)

Dave Brar | Director

Data Quality and Production | Priority Projects Branch

Planning & Innovation Division | *Office of the CAO* | Ministry of Health

Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

- *Please consider the environment before printing this e-mail*



THINKHEALTHBC.CA



@ThinkHealthBC

From: Brar, Dave S HLTH:EX

Sent: Thursday, January 10, 2013 3:51 PM

To: West, Randi HLTH:EX; May, Stephen GCPE:EX; Huber, Nora HLTH:EX; Trotter, Wendy HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX

Subject: FW: CBC Fifth Estate Request - background material from CIHI

Dave Brar | Director

Data Quality and Production | Priority Projects Branch

Planning & Innovation Division | *Office of the CAO* | Ministry of Health

Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

- *Please consider the environment before printing this e-mail*



THINKHEALTHBC.CA



@ThinkHealthBC

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer.
Merci.

BULLETIN

January 9, 2013

**For the Attention of: Hospital CEOs and the Community
Affairs and Communications Network (CACN)**

From: Pat Campbell, President and CEO

**A Project on Hospital Performance by the
CBC Online and *the fifth estate***

Background

The Ontario Hospital Association understands that CBC Online and *the fifth estate*, an investigative documentary program of the Canadian Broadcasting Corporation (CBC), are working on a project called "Vital Signs," which will focus on hospital-performance across Canada. The project is multifaceted and seeks to bring Canadians a consumer-oriented database of facts and figures about Canadian hospitals.

The producers working on the project have been in contact with a range of health system stakeholders, including OHA, Health Quality Ontario, the Canadian Institute for Health Information, Accreditation Canada, provincial governments, HIMSS Analytics, and individual hospitals, seeking general information and suggestions about potential indicators that could be used as part of the project.

The OHA's position on public-oriented information has been consistent: the more ways to improve transparency and accountability, the better. Patients deserve and can benefit from good information about their health care system, and measuring hospital performance, when done with care and precision, is important.

In that vein, the OHA respects the objective of *the fifth estate's* "Vital Sign's" project to give Canadians as much information as possible about the quality of care delivered by their hospitals. Ontario hospitals have always been leaders in information transparency and accountability, and they seek opportunities for ongoing openness at every turn. Hospital Report, myhospitalcare.ca, the request to have freedom of information legislation extend to hospitals are examples of our province's leadership in publicly sharing performance information.

Ontario hospitals also take the measuring and reporting of hospital performance very seriously, recognizing the complexity of hospital operations and the perils of

compromising public confidence in the health system, even unintentionally. That is why we look to independent and trusted researchers to provide gold-standard data and information that Ontarians can put their faith in when considering their health care options and that health system leaders can confidently use to drive quality improvement.

Project Details Known To Date

To the best of the OHA's knowledge *the fifth estate's* project has a number of components: a survey of patients and professionals working within hospitals ([available here](#)); a survey of hospital CEOs across the country (sent via email on Tuesday, January 8, 2013); and a survey to Canadian nurses (which we understand will be sent in the short time ahead).

From the surveys, the CBC intends to create an online "hospital report card," based on a U.K. tool first developed in 2001 ([click here for more information](#)). In our discussions with the CBC, "Vital Signs" has been described as a look at Canadian hospitals and the results that they are getting. Once the online report is developed, *the fifth estate* plans to air a related documentary in Spring 2013, though a specific topic has reportedly yet to be identified.

The CBC has engaged a five-person expert panel to help inform this project (with individuals from Ontario, Saskatchewan, Montreal, the U.S. and the U.K.); they also have a recognized biostatistician from the University of British Columbia involved in the project. The OHA is not clear on the extent of the role that the expert panel members have been asked to play.

OHA Viewpoint

On Friday, January 4, 2013, the OHA met with an Associate Producer of *the fifth estate* to learn more about the project, to offer help where we could and to give caution where necessary. In that meeting, the OHA clearly expressed the value of and need for using reliable and valid indicators when measuring and reporting on hospital performance.

The OHA holds no concern with the *intent* of the "Vital Signs" project, knowing it would be of use to patients and that Ontario hospitals encourage transparency. In fact, calling for a public-oriented dashboard of patient and hospital-related information is something the OHA has been calling for for some time. The consumer-oriented website myhospitalcare.ca was developed as a first step, and the same principle featured prominently in *Inspiring Health Care Innovation*. Ontario hospitals are also performance leaders in many ways and should be notably proud of the tremendous work they do every day. And, again, most of the information about Ontario hospitals of interest to the public is already widely available.

That said, OHA staff expressed serious concerns to the Associate Producer about *the fifth estate's* approach, specifically toward the project's scope, indicators and rollout.

For example, where a hospital provides an incomplete survey, the CBC intends to show "data not available", or a similar message, although much of the information sought (in the survey to hospital CEOs) is already publicly available on hospital and other websites. In addition, the self-selecting sample of survey respondents is a risky approach to surveying. In our experience, self-selected responses capture only snapshots and cannot be indicative of a whole picture, and we remain unclear as to how *the fifth estate* intends to negotiate this important and relevant detail.

We also remain unclear about how the apples-to-oranges comparisons of our country's provincial health systems will be factored into the overall report card. In addition, the lack of qualitative data to inform the survey work and the unpredictability in which existing indicators may or may not be used also give us reason for pause. Other major health stakeholders and respected researchers have expressed their concerns with us and with the CBC about their approach – concerns the Associate Producer also acknowledged during our meeting.

We also put our concerns in a letter that we shared with the CBC (attached here for your information).

OHA Recommendations and Next Steps

Through this bulletin and the attached letter to the CBC, the OHA hopes to have clearly outlined its reservations for the "Vital Signs" project to its members so that you can have a full understanding of the work that is underway and make your decision to participate in the CBC's survey from an informed standpoint.

Ontario hospitals meet rigorous, legislated public reporting requirements on a regular basis, and, so as always, our advice is to meet your legal requirements first and foremost.

The OHA encourages you to consider completing the survey, recognizing its obvious limitations, but the decision to participate ultimately rests with individual hospitals. When deciding whether or not to complete the survey hospitals will want to consider what the reputational challenge would be if *the fifth estate* applies a "data not available" type of label within the hospital's profile. Should you decide to participate and complete the survey, our advice is to answer as clearly as possible, recognizing the obvious limitations to the survey questions.

We will continue to monitor the progress of this project closely and will provide more information to members as additional details become available. In the meantime, for questions or for more information about this Bulletin, contact Amy Clark, OHA Manager, Issues Management and Media Relations, at aclark@oha.com or 416-205-1433.

Burris, Isabelle HLTH:EX

From: Atkinson, Lorinda HLTH:EX
Sent: Monday, February 18, 2013 9:31 AM
To: 'Anne Cote'; Atkinson, Lorinda HLTH:EX; 'Bindy Bains'; Brar, Dave S HLTH:EX; 'Claire.Rigter@fraserhealth.ca'; XT:HLTH Lorette, Deena; XT:Gault, Nancy HLTH:IN; 'Hum, Sandy'; Jepp, Tim HLTH:EX; 'Jihe Cho'; 'Jodi.Busche@northernhealth.ca'; 'Joy Avasthi'; 'Joyce Taki'; Liu, Meiying HLTH:EX; 'Maureen Mol'; 'Michelle.Bamford@viha.ca'; 'pat.garcia@interiorhealth.ca'; XT:HLTH Mang, Patsy; 'Yu, Gerald (gyu2@cw.bc.ca)'
Cc: XT:HLTH Robens-Paradise, Yoel; 'Leah Anscombe (leah.anscombe@viha.ca)'
Subject: DAD DQWG Draft Record from February 4 Teleconference

Please see the attached draft record from the February 4 DAD DQWG teleconference. Let me know if you have any comments or changes, thanks,



DRAFT Record
of Decisions_Acti..

Lorinda Atkinson | Health Information Consultant
DAD Team | Data Quality and Production | Priority Projects Branch
Planning and Innovation Division | Office of the CAO | **Ministry of Health**
Phone: 250-952-1352 | 7th Floor 1515 Blanshard St. Victoria, BC V8W3C8

Page 444 redacted for the following reason:

S. 13

Not Responsive

Pages 446 through 447 redacted for the following reasons:

not responsive

S. 13,

DRAFT

S. 13

S. 13

Pages 450 through 457 redacted for the following reasons:

s. 13

Burris, Isabelle HLTH:EX

From: Brar, Dave S HLTH:EX
Sent: Wednesday, December 5, 2012 12:20 PM
To: South, Nancy HLTH:EX; Eaton, Kirk E HLTH:EX; Chace, Julie HLTH:EX
Cc: Grant, Nick HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Huber, Nora HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Julie/Kirk... fyi, not sure if you were aware of this happening.

There is no mention of MRI and CT in Steven's response - those we don't collect across the board, there is a quarterly exercise where we take a 1 week snapshot HAD/PID has been involved in for about a year, this has NOT been publically reported.

ER wait times is based upon DAD decision to admit- in the future we will be able to report with NACRS (this is the first year and we only have partial reporting so far), as the reporting evolves things into regular use, but it too will be limited to selective ER hospital/site about 20 in total.. I may be mistaken, but I didn't think we sent anything specific to CIHI on this one.

Dave Brar | Director
Data Quality and Production | Priority Projects Branch
Planning & Innovation Division | *Office of the CAO* | Ministry of Health
Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

 Please consider the environment before printing this e-mail



THINKHEALTHBC.CA



@ThinkHealthBC

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, December 5, 2012 11:53 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Hi Stephen and everyone. This is probably fine from a BC communications perspective. However, as BC is the lead PT health liaison for CIHI, we have a responsibility to at least have a discussion on this with our colleagues across the country and determine if it might be more strategic to have a similar response? Given that this will not go live until spring, could we please have some time to determine this?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health

Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX

Sent: Wednesday, December 5, 2012 11:03 AM

To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX

Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX

Subject: RE: Draft Response to CBC Fifth Estate - wait time question

I was hoping for end of week.

Stephen May | Government Communications and Public Engagement

Ministry of Health

P: 250-952-3401

C: 250-888-9879

F: 250-952-1883

From: Trotter, Wendy HLTH:EX

Sent: Wednesday, December 5, 2012 10:57 AM

To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX

Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX

Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Hi Stephen. Thanks for this. Myself and Michael Kary met with Martha and Randi on Monday just to bring us up to speed on this (I forgot to invite you sorry but it was nothing new I don't think). We are raising this again on the PT health support committee call this Thurs and Martha will participate. We were going to try to obtain some consistency on the various PT responses back to CIHI and CBC – although this may not be possible, we don't know yet. What is your timeline for providing this response? Can we touch base following the TC with the PTs? Thanks?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations

BC Ministry of Health

Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX

Sent: Wednesday, December 5, 2012 9:57 AM

To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Brar, Dave S HLTH:EX

Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX

Subject: Draft Response to CBC Fifth Estate - wait time question

As we know – the Fifth Estate is working on a large project around health care in Canada and wait times – and have asked for the specifics below. Our potential response to the questions are in red. I may require a better answer to the pan-Canadian benchmark question. Thanks for your help and expertise as you review this.

The fifth estate is working on a project to create an Internet-based resource that gives consumers easily-accessible and scientifically sound information about their hospital and hospitals across the country. The online tool will include individual hospital profiles. It will be published on cbc.ca and will be coupled with a *fifth estate* documentary.

The resource will be based on data provided by CIHI. As you may know, however, the CIHI data is missing some information. In order to present as complete and accurate a picture as possible, we are collecting additional data from each province.

We are looking for four pieces of information from EACH individual hospital in the province:

1. The wait time for the 5 "benchmark" procedures:

- Hip replacements
- Knee replacements
- Cataracts
- Bypass surgery
- CT and MRI scans

(Note they have also asked for information on how B.C. measures up to the defined benchmarks for the procedures per hospital).

B.C.'s wait time website has this information publicly available – it is updated monthly.

The easiest page to look at surgical procedures by facility is the following

<http://www.health.gov.bc.ca/swt/faces/FacilityProcedure.jsp>

If you wish to look at surgical procedures in a grouping – this page would work best.

<http://www.health.gov.bc.ca/swt/faces/ProcedureFacility.jsp>

We currently do not publicly track results by facility to the pan-Canadian benchmarks – this is something we are looking at doing in the future.

2. Wait times for emergency rooms

We do not currently post wait times for emergency rooms. We do share data with the Canadian Institute for Health Information on this measure. To ensure consistency across regions – we suggest that it would be appropriate to request this information from CIHI, which I understand you are already working with on other data.

3. Hospital-acquired infection rates

- Data from the last 3 surveillance periods would be appreciated
- We are specifically concerned with MRSA, C-Difficile and VRE
- Please specify how the rates were measured

The Provincial Control Network of British Columbia (PICNET) – provides annual reports on C-Difficile Surveillance. They are available here - <http://www.picnet.ca/surveillance-research.php/74/provincial-cdi-surveillance-reports>

Table 4 within the report lists the rates of new cases of C-Diff associated with the reporting facility. The following information from the report should also be noted.

*"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and should be interpreted with caution, as slight changes in the number of cases — even one case — can considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting period to reporting period. There were no significant differences for most large facilities between the rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year. **The rates are not risk-adjusted, and therefore should not be used to make comparisons between individual facilities.**"*

PICNET has also started reporting MRSA rates - <http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports>

The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following information from the report should also be noted.

"Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in any way a measure of the "performance" of the facility. They should therefore not be used to make comparisons between individual facilities."

For VRE - PICNet is working with B.C.'s Health Authorities to establish provincial surveillance system for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

All patient experience surveys are published by the Ministry on their website.

<http://www.health.gov.bc.ca/socsec/surveys.html>

Stephen May | Government Communications and Public Engagement

Ministry of Health

P: 250-952-3401

C: 250-888-9879

F: 250-952-1883

Burris, Isabelle HLTH:EX

From: South, Nancy HLTH:EX
Sent: Thursday, December 20, 2012 10:23 AM
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hmm. Thanks Stephen

n

From: May, Stephen GCPE:EX
Sent: Thursday, December 20, 2012 10:15 AM
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Just FYI – CBC is already starting to roll out their website

<http://www.cbc.ca/news/vitalsigns/questionnaire/>

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: May, Stephen GCPE:EX
Sent: Thursday, December 20, 2012 9:28 AM
To: Trotter, Wendy HLTH:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

We talked to CIHI this morning – their understanding is that Nova Scotia has allowed the release at this point – and others are working through it.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Thursday, December 20, 2012 9:27 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: RE: request from CBC TV

Hi Stephen. I will follow up with the other PTs. I am not sure that they understand the different requests as the positioning received so far is kind of generic... Martha, Glynis – now that we have received this request, is our position still likely to be that we will not approve release of facility identifiable information? In other words, the answer to the question below would be “no”? I am not the one to provide an official response so won't be doing so, however, I am wondering what our thinking is compared to other jurisdictions...

Here are the two responses we have received so far but I don't think they are complete or are addressing the separate questions???:

Alberta Health Services (AHS), AB's provincial health authority, received the request. AHS told CBC that we don't track data in the way they requested and they were referred to the quarterly AHS updates.

Ontario has advised CIHI to direct the CBC to contact the individual hospitals for their permission to release the indicator results.

So far, that is all I have. I will explore this a bit more today if I can.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Wednesday, December 19, 2012 9:19 AM
To: South, Nancy HLTH:EX; West, Randi HLTH:EX; Burd, Martha HLTH:EX; Trotter, Wendy HLTH:EX; Brar, Dave S HLTH:EX
Cc: Huber, Nora HLTH:EX
Subject: FW: request from CBC TV

FYI – we have received the following official request for release of data from CBC – they are as expected.

Wendy – can you check with your counterparts in the PTs to see what other jurisdictions are doing?

I'm here the rest of the week – and then away until January 8. Let me know today if there are any further clarifications needs from the requestor.

Thanks.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:14 AM
To: May, Stephen GCPE:EX
Subject: RE: request from CBC TV

Hi Stephen,

It's for the three years 2009-10 to 2011-12.

Anita

>>> "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca> 12/19/2012 12:12 PM >>>

Thanks Anita. What timeframe are you looking at for the data itself? Are you looking for information for a particular year – or several?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, December 19, 2012 9:05 AM
To: May, Stephen GCPE:EX
Subject: request from CBC TV

Dear Stephen,

I am writing to follow up on our telephone conversation on Monday. As I mentioned, I would like to ask the Ministry's permission to obtain site-specific information about hospitals in your province from the Canadian Institute for Health Information database. Officials at CIHI have referred me to you.

The information will be combined with data already published by CIHI to develop an Internet-based patient-oriented resource designed to provide consumers with credible information about how their hospitals are performing. Developing the resource is a joint project between the fifth estate and the CBC's online division. To ensure the resource is of the highest quality, we are working with an international panel of experts and a biostatistician who specializes in health quality research.

We have requested the following anonymized data. We do not intend to cross-reference the information with any other database.

- 1) The number and rate of induced births with no medical indication before 39 weeks gestation, reported by hospital.
- 2) Mortality rate and number of deaths for patients admitted to hospital on the weekend suffering from stroke or AMI, reported by hospital.
- 3) Mortality rate and number of deaths for patients admitted to hospital on a weekday suffering from stroke or AMI, reported by hospital.
- 4) Rate and number of unplanned returns to the operating room, reported by hospital.
- 5) Rate and number of hospital-acquired C. difficile infections, reported by hospital.
- 6) Rate and number of central line bloodstream infections, reported by hospital.
- 7) Rate and number of hospital-acquired urinary tract infections, reported by hospital.
- 8) Number of cases for each of the indicators included in the CHRP data.
- 9) Rate and number of deaths in low-risk diagnosis-related groups, reported by hospital.
- 10) Emergency department wait times according to length of stay in the ED, time waiting for a physician, time to a disposition decision and time waiting for an inpatient bed, reported by hospital.

As always, we are working with short deadlines. I would appreciate a response by mid-January. Please let me know if you need further information. I will be away starting tomorrow and returning on January 2.

Best regards,
Anita Elash
Team leader
CBC TV, *the fifth estate*
p: 416-205-6672

Davidson, Heather (ADM) HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Thursday, January 10, 2013 2:05 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: RE: W5- health authority data/ministry request

Hi Heather,

S. 13

I believe Wendy Trotter is still working with the other provinces to assess what their response will be to the CBC request.

Thanks.
Glynis

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 7:31 AM
To: Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX
Subject: Fwd: W5- health authority data/ministry request

do you have any advice on this?

Heather Davidson
Sent from my iPad

Begin forwarded message:

From: "Hagerman, Shannon GCPE:EX" <Shannon.Hagerman@gov.bc.ca>
Date: 9 January, 2013 7:25:38 PM PST
To: "Whitmarsh, Graham HLTH:EX" <Graham.Whitmarsh@gov.bc.ca>, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca>
Cc: "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca>, "Jabs, Ryan GCPE:EX" <Ryan.Jabs@gov.bc.ca>, "Boomer, Joanne HLTH:EX" <Joanne.Boomer@gov.bc.ca>
Subject: W5- health authority data/ministry request

Graham/Heather – I think I need to set aside some time in the coming days (tomorrow would be ideal) to talk about the W5 information request and best way forward.

There are two requests really;

- the one that we received here at the ministry – asking for our permission to allow CIHI to release data that includes hospital specific information
- And, the one that they just sent to all health authorities that asks them to fill in details on all hospitals in BC;

I think all health authorities agree that a coordinated approach is warranted for the hospital-specific data – but are seeking some direction, and I want to talk to you both about that given this is a national request they are making.

Shannon.

Shannon Hagerman

Director of Communications, Ministry of Health

Government Communications & Public Engagement

Government of British Columbia | 1515 Blanshard St.

T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

Davidson, Heather (ADM) HLTH:EX

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:59 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: Further - RE: CBC Fifth Estate Request - background material from CIHI

Hi. Voila... Here is a note from ON with an update from the earlier comms call. Shannon – was GPSC on that call or aware it was happening?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 11:56 AM
To: Grant, Nick HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Hi all. This was discussed again on our PT IGR Health Support Committee TC today – added to agenda at last minute. ON did mention about the OHA involvement and that they were in contact with CBC directly to get some context around the request. ON also mentioned that PT Communications staff were having a TC today (at 1000 or 1030) to discuss the issue. I was not aware of this call. ON hosps had received the detailed survey from CBC (attached) and have been directed to not fill out the survey *per se*, but to direct CBC to the publicly available information related to the questions in the survey. NL received the survey at their MoH (not sure if the hosps have received it). Their Dir of Comms has told the hospitals to complete the survey with pub avail data, not to send it to CBC, but to send it to MoH Comms to compile a coordinated response.

This is a snapshot of responses and comments. Michael has gathered feedback from PTs that we have received so far in answer to our survey, and from the call today re the CBC survey. I have attached his email note to the HSC with the spreadsheet attached. The deadline for response to the BC survey on PT positions is tomorrow so we may have more to add but we wanted to get out what we had already... We will send an updated version on Monday if there is more to add.

In summary and thus far, it appears as though PTs are leaning towards sticking to providing “publicly available” data only, and to NOT allowing the identification of individual facilities. And it seems that most of the PTs are managing this issue thru their comms shop. Hopefully this is somewhat helpful...? Shannon – I will let you know if I hear of anything else. Stephen May seems to be well on top of all that is out there so far.

And, could someone please send the info from Anne at CIHI to myself and Michael Kary? Thanks.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Grant, Nick HLTH:EX
Sent: Thursday, January 10, 2013 11:18 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC Fifth Estate Request - background material from CIHI

Yes IGR has been involved and have been coordinating with Stephen May. They have been surveying other provinces on how they are responding. I've copied Wendy so she can invite Shannon if there is a call.

On 2013-01-10, at 10:23 AM, "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca> wrote:

Further to last note – please ensure Shannon included in IGR call – Martha Burd as well. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Hagerman, Shannon GCPE:EX
Sent: Thursday, January 10, 2013 10:22 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: CBC Fifth Estate Request - background material from CIHI

Thanks for these notes – very useful background here. The person that I has spoken to at CIHI was Dave Clements the author of the briefing note.
If there is a call being organized at an IGR level to connect with other provinces to discuss this request– we would welcome an opportunity to participate.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 10, 2013 10:01 AM
To: Hagerman, Shannon GCPE:EX
Cc: Henry, Effie HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: CBC Fifth Estate Request - background material from CIHI

Shannon, do we have info on what other provinces are doing? If not, would it be helpful to gather this info through IGR?

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Anne McFarlane [<mailto:AMcFarlane@cihi.ca>]
Sent: Thursday, January 10, 2013 9:55 AM
To: Davidson, Heather (ADM) HLTH:EX; Henry, Effie HLTH:EX; Brar, Dave S HLTH:EX
Cc: XT:Gault, Nancy HLTH:IN; Jill Strachan
Subject: CBC Fifth Estate Request - background material from CIHI

Dear Heather, Effie and Dave,

I am writing to provide you some background information regarding how CIHI is dealing with the CBC Fifth Estate request. As well, I am forwarding a document from the Ontario Hospital Association so you can see how the OHA is proposing to address this request.

Please feel free to circulate this to anyone in the Ministry dealing with this issue. If I can be of any assistance, please let me know.

Happy New Year!

Anne

Anne McFarlane
Vice-President, Western Canada and Developmental Initiatives
Canadian Institute for Health Information
600 - 880 Douglas Street
Victoria, BC V8W 2B7
Tel: (250) 220-2211
Email: AMcFarlane@cihi.ca

IMPORTANT NOTICE: This email may contain confidential information. If you received it in error, please delete. Thank you.
AVIS IMPORTANT : Ce courriel pourrait contenir des renseignements confidentiels. Si vous l'avez reçu par erreur, veuillez le supprimer. Merci.

Davidson, Heather (ADM) HLTH:EX

From: Foran, Grace E HLTH:EX
Sent: Thursday, January 10, 2013 11:29 AM
To: Davidson, Heather (ADM) HLTH:EX; Moulton, Holly HLTH:EX; Crisp, Leah HLTH:EX
Cc: Barber, Cheryl A HLTH:EX; Boomer, Joanne HLTH:EX; Marsh, Jania HLTH:EX
Subject: Action required: CBC News request: Hospital project

Importance: High

Heather: Further to the chain that follows, I discussed this with Graham. He indicated he'd like to discuss this with you this week but is inclined to have this discussion take place at next week's Leadership Council meeting (perhaps as part of his DM Update item).

By copy of this note, am asking that a quick meeting (15 mins max) be set up involving you and Graham before end of day tomorrow.

Regards, g.

Begin forwarded message:

From: "Whitmarsh, Graham HLTH:EX" <Graham.Whitmarsh@gov.bc.ca>
Date: 8 January, 2013 7:54:12 PM PST
To: "Cranston, Lynda EHSC:IN" <lcranston@phsa.ca>
Cc: "XT:HLTH Halpenny, Robert" <Robert.Halpenny@interiorhealth.ca>, "XT:HLTH Ulrich, Cathy" <cathy.ulrich@northernhealth.ca>, "XT:HLTH Waldner, Howard" <howard.waldner@viha.ca>, "XT:HLTH Murray, Nigel" <nigel.murray@fraserhealth.ca>, "XT:HLTH Ostrow, David" <david.ostrow@vch.ca>, "Foran, Grace E HLTH:EX" <Grace.Foran@gov.bc.ca>, "McKnight, Elaine L HLTH:EX" <Elaine.McKnight@gov.bc.ca>
Subject: Re: CBC News request: Hospital project

Why don't we discuss at leadership council and coordinate our response. We did know this was coming.

On 2013-01-08, at 7:50 PM, "Cranston, Lynda" <lcranston@phsa.ca> wrote:

I have not received .

Lynda

From: Robert Halpenny <Robert.Halpenny@interiorhealth.ca>
Date: Tue, 8 Jan 2013 16:03:49 -0800
To: Cathy Ulrich <Cathy.Ulrich@northernhealth.ca>, Howard Waldner <howard.waldner@viha.ca>, Nigel Murray <nigel.murray@fraserhealth.ca>, David Ostrow <david.ostrow@vch.ca>, Lynda Cranston <lcranston@phsa.ca>, Graham Whitmarsh <Graham.Whitmarsh@gov.bc.ca>
Subject: FW: CBC News request: Hospital project

I am assuming that everyone received the same notice-- ? participation? I am not sure that we should rely on News Agencies to provide this information—I would think this is part of the role of CIHI.

Dr. Robert Halpenny
President & CEO
Interior Health
Kelowna, BC

From: Hospital.Survey@CBC.CA [mailto:Hospital.Survey@CBC.CA]
Sent: January 8, 2013 4:00 PM
To: Halpenny, Robert
Subject: CBC News request: Hospital project

Dear Robert Halpenny,

As Canada's public broadcaster, the CBC believes strongly in its mission to responsibly share information with ordinary Canadians so that they can make sensible choices in their own lives. That mission is front and centre in our new network initiative "Vital Signs: Inside Canada's Hospitals."

The project is a first for Canada. Working with an international panel of experts, *the fifth estate* and CBC News Online are gathering material that will help build an easily-accessible patient-friendly database of essential facts and statistics about Canadian hospitals. We hope it will help patients and their families to better evaluate the quality of care they receive at their local hospitals or elsewhere in the province or country.

To ensure our results are of the highest quality we need your help. You will find links to a survey at the bottom of this letter, which we are sending to the leaders of 620 Canadian hospitals. I ask that you take a few minutes to see that it is properly completed and submitted via the online form provided by Monday, January 28. Instructions and a printable version are attached.

Your response will be used in combination with outcomes data we have collected through the Canadian Institute for Health Information. It will allow us to develop a profile of your hospital, along with profiles of all the hospitals in our database, and to highlight the initiatives you are taking to guarantee the very best patient care.

We see this as a pioneering project, one that we believe is in tune with a growing recognition that openness and patient involvement is crucial to health care quality improvement. I know that as a leader in Canadian health care you are also committed to the highest quality. In that spirit, please join us in this important initiative.

Best regards,

Anita Elash
Associate Producer
CBC News, *the fifth estate*
P: 416-205-6672



Here are the unique links for each hospital in your organization. See attached instructions for details:

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10001

Arrow Lakes Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10022

Boundary Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10050

Cariboo Memorial Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10081

Creston Valley Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10210

Dr. Helmcken Memorial Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10232

East Kootenay Regional Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10238

Elk Valley Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10244

Golden and District General Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10268

Invermere and District Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10329

Kelowna General Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10336

Kootenay Boundary Regional Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10347

Kootenay Lake Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10348

Lillooet Hospital and Health Centre

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10374

Nicola Valley Health Centre

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10430

Penticton Regional Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10462

Princeton General Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10481

Queen Victoria Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10488

Royal Inland Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10527

Shuswap Lake General Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10549

South Okanagan General Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10566

Vernon Jubilee Hospital

www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10670

(Copy and paste into browser.)

Davidson, Heather (ADM) HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Tuesday, January 15, 2013 9:58 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: RE: Action required: W5 data request

We're on it.

G

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 15, 2013 9:52 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX
Subject: Action required: W5 data request

The DM will be speaking to CEOs about this on Friday: I have asked Glynis to prepare some background info for him including;

- The two data requests from W5
 - a) Provincial approval for CIHI to release facility specific information
 - b) Survey data from CEOs on each hospital facility
- Most current update on positions of other provinces with respect to both data requests

S. 13

I will be out of office for the rest of week, but would appreciate update and materials for DM on Thursday. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

Davidson, Heather (ADM) HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Wednesday, January 23, 2013 8:02 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: Re: Update re CBC Data Request

We'll get started on the letter and then finalize after discussion with CIHI on Friday morning.

G

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 22, 2013 06:57 PM Pacific Standard Time
To: Hagerman, Shannon GCPE:EX
Cc: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: Re: Update re CBC Data Request

we can try

Heather Davidson
Sent from my iPad

On 2013-01-22, at 4:43 PM, "Hagerman, Shannon GCPE:EX" <Shannon.Hagerman@gov.bc.ca> wrote:

Heather, CBC put a Jan. 29th deadline on their request to health authorities - do you anticipate this letter being drafted and sent by this timeframe?

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 22, 2013 03:58 PM
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX; Hagerman, Shannon GCPE:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Update re CBC Data Request

S. 13

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: May, Stephen GCPE:EX
Sent: Tuesday, January 22, 2013 2:29 PM

Page 476
HTH-2013-00038

To: Trotter, Wendy HLTH:EX; Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Update re CBC Data Request

I've had another call from Anita Elash at CBC on where B.C. is with approving CIHI to release facility specific information. Is there an update? Thank you.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 16, 2013 11:11 AM
To: Hagerman, Shannon GCPE:EX; Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX; Kary, Michael HLTH:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: Update re CBC Data Request
Importance: High

S. 13

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Hagerman, Shannon GCPE:EX
Sent: Tuesday, January 15, 2013 6:25 PM
To: Davidson, Heather (ADM) HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX; Jabs, Ryan GCPE:EX; May, Stephen GCPE:EX
Subject: RE: Action required: W5 data request

Hi Heather, there is also a PHN (Public Health Network) communications discussion on this issue on Thursday. I have this meeting in my calendar and will keep members of this thread in the loop about developments. Glenis, would you mind sharing the DM materials with me when they are complete?

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 15, 2013 9:52 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX
Cc: Hagerman, Shannon GCPE:EX; Moulton, Holly HLTH:EX; Foran, Grace E HLTH:EX
Subject: Action required: W5 data request

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

Weiss, Cheryl HLTH:EX

From: Whitmarsh, Graham HLTH:EX
Sent: Tuesday, January 8, 2013 7:54 PM
To: Cranston, Lynda EHSC:IN
Cc: XT:HLTH Halpenny, Robert; XT:HLTH Ulrich, Cathy; XT:HLTH Waldner, Howard;
XT:HLTH Murray, Nigel; XT:HLTH Ostrow, David; Foran, Grace E HLTH:EX; McKnight,
Elaine L HLTH:EX
Subject: Re: CBC News request: Hospital project

Why don't we discuss at leadership council and coordinate our response. We did know this was coming.

On 2013-01-08, at 7:50 PM, "Cranston, Lynda" <lycranston@phsa.ca> wrote:

I have not received .

Lynda

From: Robert Halpenny <Robert.Halpenny@interiorhealth.ca>
Date: Tue, 8 Jan 2013 16:03:49 -0800
To: Cathy Ulrich <Cathy.Ulrich@northernhealth.ca>, Howard Waldner <howard.waldner@viha.ca>, Nigel Murray <nigel.murray@fraserhealth.ca>, David Ostrow <david.ostrow@vch.ca>, Lynda Cranston <lycranston@phsa.ca>, Graham Whitmarsh <Graham.Whitmarsh@gov.bc.ca>
Subject: FW: CBC News request: Hospital project

I am assuming that everyone received the same notice-- ? participation? I am not sure that we should rely on News Agencies to provide this information—I would think this is part of the role of CIHI.

Dr. Robert Halpenny
President & CEO
Interior Health
Kelowna, BC

From: Hospital.Survey@CBC.CA [<mailto:Hospital.Survey@CBC.CA>]
Sent: January 8, 2013 4:00 PM
To: Halpenny, Robert
Subject: CBC News request: Hospital project

Dear Robert Halpenny,

As Canada's public broadcaster, the CBC believes strongly in its mission to responsibly share information with ordinary Canadians so that they can make sensible choices in their own lives

That mission is front and centre in our new network initiative "Vital Signs: Inside Canada's Hospitals."

The project is a first for Canada. Working with an international panel of experts, *the fifth estate* and CBC News Online are gathering material that will help build an easily-accessible patient-friendly database of essential facts and statistics about Canadian hospitals. We hope it will help patients and their families to better evaluate the quality of care they receive at their local hospitals or elsewhere in the province or country.

To ensure our results are of the highest quality we need your help. You will find links to a survey at the bottom of this letter, which we are sending to the leaders of 620 Canadian hospitals. I ask that you take a few minutes to see that it is properly completed and submitted via the online form provided by Monday, January 28. Instructions and a printable version are attached.

Your response will be used in combination with outcomes data we have collected through the Canadian Institute for Health Information. It will allow us to develop a profile of your hospital, along with profiles of all the hospitals in our database, and to highlight the initiatives you are taking to guarantee the very best patient care.

We see this as a pioneering project, one that we believe is in tune with a growing recognition that openness and patient involvement is crucial to health care quality improvement. I know that as a leader in Canadian health care you are also committed to the highest quality. In that spirit, please join us in this important initiative.

Best regards,

Anita Elash
Associate Producer
CBC News, *the fifth estate*
P: 416-205-6672



Here are the unique links for each hospital in your organization. See attached instructions for details:

100 Mile District General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10001

Arrow Lakes Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10022

Boundary Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10050

Cariboo Memorial Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10081

Creston Valley Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10210

Dr. Helmcken Memorial Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10232

East Kootenay Regional Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10238

Elk Valley Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10244

Golden and District General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10268

Invermere and District Hospital

From: Whitmarsh, Graham HLTH:EX
Sent: Monday, February 4, 2013 2:17 PM
To: XT:HLTH Ulrich, Cathy
Cc: Korabek, Barbara HLTH:EX; McKnight, Elaine L HLTH:EX; Carroll, Sandra HLTH:EX
Subject: Re: CBC News hospital project: Please confirm your participation

Where are we on writing to them and advising our position? I guess we also don't agree with the fundamental premise that CBC should be the trusted source on this information, but rather cihi, and we should say so.

Graham

On 2013-02-04, at 2:10 PM, "Ulrich, Cathy" <Cathy.Ulrich@northernhealth.ca> wrote:

Barb – do you know if CBC has been informed by the MoH that they need to access this information from CIHI. I have not responded to this email...it is the second one I have received.

Cathy

From: Hospital.Survey@CBC.CA [<mailto:Hospital.Survey@CBC.CA>]
Sent: Monday, February 04, 2013 11:34 AM
To: Hospital Survey
Subject: CBC News hospital project: Please confirm your participation

Hello,

I am writing a final time to ask that you complete and return the hospital survey that I sent a few weeks ago. I want to be sure that I've clearly explained the benefits of participating in this project. Hospital CEOs across the country have decided that transparency is the right path and have already completed their questionnaire.

The CBC's Vital Signs project is a joint initiative by *the fifth estate* and CBC News Online to develop an easily-accessible, patient-friendly database that we believe will become Canadians' go-to source when they are looking for information about hospitals. Every hospital will have its own profile on our Vital Signs website, based on the information it provides. The pages for hospitals that do not complete our survey will include a notation pointing out that the information we requested was not provided.

CBC News Online is Canada's most widely-read news online news source. Hundreds of thousands of readers visit our site everyday. We know from the thousands who have responded to our online questionnaire for patients that Canadians are hungry for information about hospitals. By completing our survey, you have the chance to find an informational home on a website that is highly regarded for its relevance and

accuracy. You can use that home to highlight the positive initiatives you are taking to assure quality care and to demonstrate your commitment to transparency. Visitors to our site who find that you have not provided any information will be left to draw their own conclusions.

I know that some hospitals already make some of the information we are asking for available to the public. However, most do not. When they do, the information is usually accessible only to the most dedicated seekers. Nor is the information available through CIHI.

I would also like to note that the Ontario Hospital Association has encouraged its members to consider responding to our survey. I've attached the letter they sent to their members early last month. CEOs in Saskatchewan, Manitoba, Ontario, Quebec, Newfoundland and the Northwest Territories have already completed and submitted their survey or committed to completing it. I hope that as a leader of one of Canada's most important public institutions, you will join them in their spirit of openness.

Best regards,

Anita Elash
Associate Producer
CBC TV News, *the fifth estate*
P: 416-205-6672
<ATT00001.bmp>
<OHA-letter.pdf>

Weiss, Cheryl HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Monday, February 4, 2013 2:34 PM
To: McKnight, Elaine L HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: RE: CBC News hospital project: Please confirm your participation

We should have revised draft today – based on new request last week, we had to do a bit further work to figure out appropriate response. However, we landed in same place as before – CIHI provides reliable public information on our behalf (same position as DM below). Howard sent a note to CBC a week or so ago advising them that the MOH would be coordinating BC's response on behalf of HAs.

As far as we understand from other provinces, info stated in CBC letter to effect that hospitals in other provinces are providing survey information is not accurate.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: McKnight, Elaine L HLTH:EX
Sent: Monday, February 4, 2013 2:19 PM
To: Davidson, Heather (ADM) HLTH:EX
Subject: FW: CBC News hospital project: Please confirm your participation

Heather was this your action item?

From: Whitmarsh, Graham HLTH:EX
Sent: Monday, February 4, 2013 2:17 PM
To: XT:HLTH Ulrich, Cathy
Cc: Korabek, Barbara HLTH:EX; McKnight, Elaine L HLTH:EX; Carroll, Sandra HLTH:EX
Subject: Re: CBC News hospital project: Please confirm your participation

Where are we on writing to them and advising our position? I guess we also don't agree with the fundamental premise that CBC should be the trusted source on this information, but rather cihi, and we should say so.

Graham

On 2013-02-04, at 2:10 PM, "Ulrich, Cathy" <Cathy.Ulrich@northernhealth.ca> wrote:

Barb – do you know if CBC has been informed by the MoH that they need to access this information from CIHI. I have not responded to this email...it is the second one I have received.

From: Hospital.Survey@CBC.CA [mailto:Hospital.Survey@CBC.CA]
Sent: Monday, February 04, 2013 11:34 AM
To: Hospital Survey
Subject: CBC News hospital project: Please confirm your participation

Hello,

I am writing a final time to ask that you complete and return the hospital survey that I sent a few weeks ago. I want to be sure that I've clearly explained the benefits of participating in this project. Hospital CEOs across the country have decided that transparency is the right path and have already completed their questionnaire.

The CBC's Vital Signs project is a joint initiative by *the fifth estate* and CBC News Online to develop an easily-accessible, patient-friendly database that we believe will become Canadians' go-to source when they are looking for information about hospitals. Every hospital will have its own profile on our Vital Signs website, based on the information it provides. The pages for hospitals that do not complete our survey will include a notation pointing out that the information we requested was not provided.

CBC News Online is Canada's most widely-read news online news source. Hundreds of thousands of readers visit our site everyday. We know from the thousands who have responded to our online questionnaire for patients that Canadians are hungry for information about hospitals. By completing our survey, you have the chance to find an informational home on a website that is highly regarded for its relevance and accuracy. You can use that home to highlight the positive initiatives you are taking to assure quality care and to demonstrate your commitment to transparency. Visitors to our site who find that you have not provided any information will be left to draw their own conclusions.

I know that some hospitals already make some of the information we are asking for available to the public. However, most do not. When they do, the information is usually accessible only to the most dedicated seekers. Nor is the information available through CIHI.

I would also like to note that the Ontario Hospital Association has encouraged its members to consider responding to our survey. I've attached the letter they sent to their members early last month. CEOs in Saskatchewan, Manitoba, Ontario, Quebec, Newfoundland and the Northwest Territories have already completed and submitted their survey or committed to completing it. I hope that as a leader of one of Canada's most important public institutions, you will join them in their spirit of openness.

Best regards,

Anita Elash
Associate Producer
CBC TV News, *the fifth estate*
P: 416-205-6672
<ATT00001.bmp>
<OHA-letter.pdf>

Weiss, Cheryl HLTH:EX

From: Korabek, Barbara HLTH:EX
Sent: Monday, February 4, 2013 5:57 PM
Cc: McKnight, Elaine L HLTH:EX; Carroll, Sandra HLTH:EX
Subject: Re: CBC News hospital project: Please confirm your participation

Elaine was this your area that was writing to them ?

Sent from my iPad

On 2013-02-04, at 2:17 PM, "Whitmarsh, Graham HLTH:EX" <Graham.Whitmarsh@gov.bc.ca> wrote:

Where are we on writing to them and advising our position? I guess we also don't agree with the fundamental premise that CBC should be the trusted source on this information, but rather cihi, and we should say so.

Graham

On 2013-02-04, at 2:10 PM, "Ulrich, Cathy" <Cathy.Ulrich@northernhealth.ca> wrote:

Barb – do you know if CBC has been informed by the MoH that they need to access this information from CIHI. I have not responded to this email...it is the second one I have received.

Cathy

From: Hospital.Survey@CBC.CA [<mailto:Hospital.Survey@CBC.CA>]
Sent: Monday, February 04, 2013 11:34 AM
To: Hospital Survey
Subject: CBC News hospital project: Please confirm your participation

Hello,

I am writing a final time to ask that you complete and return the hospital survey that I sent a few weeks ago. I want to be sure that I've clearly explained the benefits of participating in this project. Hospital CEOs across the country have decided that transparency is the right path and have already completed their questionnaire.

The CBC's Vital Signs project is a joint initiative by *the fifth estate* and CBC News Online to develop an easily-accessible, patient-friendly database that we believe will become Canadians' go-to source when they are looking for information about hospitals. Every hospital will have its own profile on our Vital Signs website, based on the information it provides. The pages for hospitals that do not complete

our survey will include a notation pointing out that the information we requested was not provided.

CBC News Online is Canada's most widely-read news online news source. Hundreds of thousands of readers visit our site everyday. We know from the thousands who have responded to our online questionnaire for patients that Canadians are hungry for information about hospitals. By completing our survey, you have the chance to find an informational home on a website that is highly regarded for its relevance and accuracy. You can use that home to highlight the positive initiatives you are taking to assure quality care and to demonstrate your commitment to transparency. Visitors to our site who find that you have not provided any information will be left to draw their own conclusions.

I know that some hospitals already make some of the information we are asking for available to the public. However, most do not. When they do, the information is usually accessible only to the most dedicated seekers. Nor is the information available through CIHI.

I would also like to note that the Ontario Hospital Association has encouraged its members to consider responding to our survey. I've attached the letter they sent to their members early last month. CEOs in Saskatchewan, Manitoba, Ontario, Quebec, Newfoundland and the Northwest Territories have already completed and submitted their survey or committed to completing it. I hope that as a leader of one of Canada's most important public institutions, you will join them in their spirit of openness.

Best regards,

Anita Elash
Associate Producer
CBC TV News, *the fifth estate*
P: 416-205-6672
<ATT00001.bmp>
<OHA-letter.pdf>

Modeling & Analysis
Branch

Cats Directory → MA 2012

→ MA 2012-112 CBC Fifth
Estate for FOI.

March 27, 2013.

This is a copy of Martha Burd's
file for CBC.

Belinda

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Friday, February 1, 2013 10:09 AM
To: 'jveillard@icis.ca'
Subject: Fw: Revised cbc request

Martha Burd
From Blackberry
Modeling&Analysis
(250) 952-2842

----- Original Message -----

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 10:32 AM Pacific Standard Time
To: 'Gordon.Kramer@albertahealthservices.ca' <Gordon.Kramer@albertahealthservices.ca>
Subject: Revised cbc request

Gordon, there has been a lot of discussion around a data request from cbc to cihi for data not currently available on cihi's hospital report website.

After all the "do not release" discussion, cbc has revised their request.

We want to know the stance of the other provinces. Will you forward this email to the person who is likely to know how the health authority will respond to the revised request.

here is the revised request(to bc):

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI.

After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are: 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012. 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012. I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you. However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request. Best, Anita Elash Associate Producer CBC TV News, the fifth estate p: 416-205-6672 Martha Burd From Blackberry Modeling&Analysis (250) 952-2842

2013-01-31 Revised request from cbc

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 7:35 AM
To: 'alison.blair@ontario.ca'
Subject: Revised request from cbc

Alison, did you get this revised request?

Here it is:

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are: 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012. 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012. I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you. However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request. Best, Anita Elash
Associate Producer CBC TV News, the fifth estate p: 416-205-6672 Martha Burd
From Blackberry Modeling&Analysis
(250) 952-2842

2013-01-31 f Re CBC TV CIHI request ontario position

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 7:30 AM
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

Just talked with ontario. (Before the note on reduced request)
- will allow cihi to release hosp name data ONLY if ontario deputy writes directly to cihi ceo. Unlikely.
- some hospitals are completing on line survey. They are not required to.
- data requested from Ministry: same as bc. Provided website links only.

Martha Burd
From BlackBerry
Modeling&Analysis
(250) 952-2842

From: May, Stephen GCPE:EX
Sent: Wednesday, January 30, 2013 02:26 PM Pacific Standard Time
To: Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC TV CIHI request

A heads up that I just got a call from Anita at CBC and they are reducing the scope of their request significantly. See below.
The reporter asked whether a decision has been made on the original request and I said that I understand something was close - but I was not aware of a final decision at this time. Anita wanted to be sure that this change in request was taken into consideration.

Stephen May | Government Communications and Public Engagement
Minister of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [mailto:Anita.Elash@cbc.ca]
Sent: Wednesday, January 30, 2013 2:24 PM
To: May, Stephen GCPE:EX
Subject: CBC TV CIHI request
Importance: High

Dear Stephen,

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012.
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed,

2013-01-31 e Revised cbc request

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 7:41 AM
To: XT:Burke, Phil HLTH:IN
Subject: Revised cbc request.

Phil, did you get this revised request?

Here it is:

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are: 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012. 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012. I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you. However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request. Best, Anita Elash
Associate Producer CBC TV News, the fifth estate p: 416-205-6672 Martha Burd
From Blackberry Modeling&Analysis
(250) 952-2842

2013-01-31 c Revised cbc request

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 8:01 AM
To: 'smcrae@health.gov.sk.ca'
Subject: Revised cbc request

Sheena, here is the revised request

Here it is:

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are: 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012. 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012. I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you. However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request. Best, Anita Elash
Associate Producer CBC TV News, the fifth estate p: 416-205-6672 Martha Burd
From Blackberry Modeling&Analysis
(250) 952-2842

2013-01-16 c CBC request for data Question

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 16, 2013 3:10 PM
To: 'Jason Sutherland'
Subject: CBC request for data: Question

Jason, in the data that you have already received from the CBC/CIHI request, that was already publicly available on the CIHI hospital report website
DID YOU GET ONLY THE FINAL INDICATORS? OR DID YOU ALSO GET THE NUMERATOR, DENOMINATOR, ETC ?

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

2013-01-10 RE CBC 5th Estate hospital data survey and PT Survey
From: Burd, Martha HLTH:EX
Sent: Thursday, January 10, 2013 5:07 PM
To: Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Wendy, comments on the responses you have to date from the provinces on their provision of data

giving permission for CIHI to provide facility names on the additional indicators (not on public website):

- only PEI says yes.
- NL and AB mis-interpreted the question and their answer reflects data requested from the provinces, not the issue of data from CIHI.
- Quebec hasn't decided
- Others have not responded

provinces providing requested hospital level data directly to CBC:

- these answer were probably all made BEFORE they saw the 'instructions for providing data' that requires each hospital to enter their data on a 'on-line' form, which goes on for pages and pages.
- clear No, use publicly available data, and directs CBC to their websites (which obviously isn't what CBC wants): NL, MB, ON. Quebec hasn't been asked, but will probably be in this group.
- needs to see how the data would be used: SK
- will provide data through a FOI request: PEI
- Others have not responded.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710,
Shelley.Gait@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 10, 2013 12:15 PM
To: Hagerman, Shannon GCPE:EX
Cc: Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi. One more note (for now). And FYI - the distribn list below consists of the members of the PT IGR Health Support Committee (the HSC) across the country (my colleagues) - there is a rep from every PT.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Langen, Geof (HEALTH) [mailto:Geof.Langen@gov.mb.ca]

Page 1

2013-01-10 RE CBC 5th Estate hospital data survey and PT Survey

Sent: Thursday, January 10, 2013 12:11 PM

To: XT:HLTH Dimitracopoulos, Louis; Kary, Michael HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:dechamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'Mark Goossens'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Just a point of clarification:

MB is drafting a "Communications Situation Analysis Paper" with options on common response (likely a short one pager).

We will likely see that end of day today.

My understanding is that it will go back to the coms group for review - while I will certainly forward to HSC when I see it - I would encourage HSC to stay in touch with their coms staff.

Thanks,

g

Geof Langen

Acting Executive Director-Federal/Provincial Unit - Manitoba Health
204-788-6761 wk 204-228-0961 cel 204-948-2258 fax

Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Message de confidentialité : Ce message et tout document dans cette transmission est destiné à la personne ou aux personnes à qui il est adressé. Il peut contenir des informations privilégiées ou

2013-01-10 RE CBC 5th Estate hospital data survey and PT Survey
confidentielles. Toute utilisation, divulgation, distribution ou copie non
autorisée est strictement
défendue. Si vous n'êtes pas le destinataire de ce courriel, veuillez en informer
l'expéditeur et effacer
l'original (et toutes les pièces jointes) de manière sécuritaire. Merci.

From: Dimitracopoulos, Louis (MOH) [mailto:Louis.Dimitracopoulos@ontario.ca]
Sent: January-10-13 1:56 PM
To: Kary, Michael HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH);
Stoutley, Alex (MOH);
XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards,
Danielle
HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN;
XT:Shea,
Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; Langen, Geof
(HEALTH);
Scheffer, Heather G HLTH:EX; Irvine, Jessica (HEALTH); XT:HLTH Caseault, Johanne;
XT:HLTH
Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns,
Leann HLTH:EX;
Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN;
Kanakaratnam,
Mahindan (MOH); Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX;
XT:Doucette, Michelle HLTH:IN; McCracken, Molly (HEALTH); Nicolas Seney; Anderson,
Patrick
HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton,
Lee-Ann;
XT:Burke, Phil HLTH:IN; Angeleau, Regina (HEALTH); XT:HLTH Boyd, Rosemary;
XT:MacNeill, Shaun
HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew, Sophia (MOH); XT:Buzash, Sophie
HLTH:IN;
Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish;
XT:HLTH
Reddick, Vanessa; Bhashyakarla, Vijay; Redford, Vinessa (MOH); XT:HLTH Van Hees,
Violet; Trotter,
Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Thanks for this.

A quick update from the communications call that took place earlier today. There
seems to be consensus
that a collective response to the CBC is desired. The MB representative will draft
a non-binding, collective
response to the CBC.

As I recall, we had discussed at HSC the possibility of BC drafting a common
response. At this time, I
suggest we allow our communications colleagues to draft a letter that we can then
edit and agree on.

Geoff can you please let your communications officials know that any letter should
be sent to HSC for
review before anything goes out to the CBC.

Thanks
Louis

From: Kary, Michael HLTH:EX [mailto:Michael.Kary@gov.bc.ca]
Sent: January-10-13 2:43 PM
To: Dimitracopoulos, Louis (MOH); XT:Nucklaus, Kirstin HLTH:IN; Khan, Afra (MOH);
Stoutley, Alex
(MOH); XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN;
Edwards,
Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin

2013-01-10 RE CBC 5th Estate hospital data survey and PT Survey

HLTH:IN;
XT:Shea, Erin HLTH:IN; Sotiropoulos, Evan (MOH); Downey, Gayle F HLTH:EX; XT:HLTH
Langen, Geof
HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault,
Johanne;
XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN;
Cairns, Leann
HLTH:EX; Brown, Liana C. (MOH); XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN;
Kanakaratnam, Mahindan (MOH); Mark Goossens; XT:HLTH Mckay, Marlien; Neuman,
Maureen
HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly
HLTH:IN;
Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula
HLTH:EX;
XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau,
Regina; XT:HLTH
Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; Grew,
Sophia
(MOH); XT:Buzash, Sophie HLTH:IN; Sakac, Taras (MOH); XT:Fetter, Tom HLTH:IN; Traci
Schmekel;
XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; Redford,
Vinessa (MOH);
XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary
Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Friday, February 8, 2013 11:10 AM
To: Soper, Glynis HLTH:EX
Subject: Hospital Report Card w CBC.docx
Attachments: Hospital Report Card w CBC.docx

try this version on for size. draft 1. I tried to incorporate the general issue of others using the CIHI data. I think if we want to prepare for the CBC report, we really need a separate fact sheet or issues note.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

2013-01-16 b CBC request

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 16, 2013 4:09 PM
To: Soper, Glynis HLTH:EX
Subject: CBC request



S. 13

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710,
shelley.gait@gov.bc.ca

2013-01-17 CBC contact with ministry Jan 17 2013
Facility-identifiable data (CIHI permission request):

I asked specifically about the other request - which is the request for ministries of health to give permission to CIHI to release facility-identified data, and honestly, it is not clear to me where jurisdictions stand on that. I did hear that Ontario MOH has not given permission for CIHI to release facility-identifiers, but I don't believe many other provinces have responded yet. The PHN group asked all jurisdictions to send in writing their positioning on this element, and will share with the group. I heard from Wendy that this was going to be discussed at the IRG call today and am interested to hear what was said.

**I understand that you are developing a note for the DM for leadership council tomorrow. If you could share that with me I'd appreciate it.

2013-01-02 RE Media Caller Anita Elash 416-205-6672

From: Trotter, Wendy HLTH:EX
Sent: Tuesday, December 18, 2012 10:56 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Soper, Glynis HLTH:EX;
West, Randi HLTH:EX; Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX;
Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

Hi Stephen and everyone. I am being silent cause you guys are the experts on CIHI, data and communications. However, I will ask the other PTs how they will be approaching these requests and feed that into the decision.

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: May, Stephen GCPE:EX
Sent: Tuesday, December 18, 2012 10:15 AM
To: South, Nancy HLTH:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX;
Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

Ryan made a good point to me - to keep things simple (and to keep us in the loop) - I will ask Anita to send the request to Communications. I will then forward to the group. I'll send this out later this afternoon - if there are any concerns - let me know.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-1883
C: 250-888-9879
F: 250-952-1883

From: South, Nancy HLTH:EX
Sent: Tuesday, December 18, 2012 10:11 AM
To: May, Stephen GCPE:EX; Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX;
Foran, Grace E HLTH:EX; Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

Makes sense to me. I think that is what we have done for other requests of this type (Fraser Institute comes to mind)

n

From: May, Stephen GCPE:EX
Sent: Tuesday, December 18, 2012 9:38 AM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX; West, Randi HLTH:EX; Foran, Grace E HLTH:EX;
Boomer, Joanne HLTH:EX; Burd, Martha HLTH:EX; South, Nancy HLTH:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: Media Caller Anita Elash 416-205-6672

I've left a message for CIHI to call me (Nancy is away until mid-January). But

2013-01-02 RE Media Caller Anita Elash 416-205-6672

Randi is under the impression that this is the process that has to take place regarding the 5th Estate's request.

1. CBC has to send to us - in writing - a request for release of data at the hospital-identifiable level, also describing in detail the data they are requesting.
2. That request then needs to be reviewed at the ADM level, and approved/denied by the DM (thus I have added Grace and Joanne to the e-mail chain).
3. The approval/denial would then be communicated to CIHI and CBC.

Does this make sense?

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3411
C: 250-888-9879
F: 250-952-1883

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 4:36 PM
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

okay - I'll see if I can get ahold of Nancy tomorrow AM on this.

From: Soper, Glynis HLTH:EX
Sent: Monday, December 17, 2012 04:35 PM Pacific Standard Time
To: May, Stephen GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Our CIHI contact is Nancy Gault and typically our data directors have contact with her. Yes we do want to know exactly what CIHI gives CBC so we can do our own prep.

G

From: May, Stephen GCPE:EX
Sent: Monday, December 17, 2012 04:17 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Can we check with CIHI about the formal request? Who's our contact on that?

If I remember - our thoughts were that we wanted to get a copy of what the CBC gets so that we can do preparatory analysis.

From: Soper, Glynis HLTH:EX
Sent: Monday, December 17, 2012 04:13 PM Pacific Standard Time
To: Trotter, Wendy HLTH:EX; May, Stephen GCPE:EX
Subject: Re: Public Caller Anita Elash 416-205-6672

Hi, just left you a msg Stephen. MOH needs to make a decision on the CBC request. Has CIHI formally asked us for our permission for this facility identification? If not I suggest we need CIHI to ask us then we request approval and then give CIHI the answer and then CIHI advised CBC as they would do the data run.. All of this will certainly run into January.

G

2012-12-27 CBC has called to get permission to use hospital names
Thanks Glynis;

Could someone other than me phone Anita back? Thanks.

Leah

From: Soper, Glynis HLTH:EX
Sent: Friday, December 14, 2012 3:17 PM
To: Crisp, Leah HLTH:EX
Cc: Brar, Dave S HLTH:EX; May, Stephen GCPE:EX
Subject: RE: Public Caller Anita Elash 416-205-6672

Hi Leah,
I would recommend that the caller from CBC TV contact our communications office regarding their request. I believe Stephen May is connected to this one already.....there are many threads attached to it, but given this caller is media, I would direct it this way.

Thanks.
Glynis

From: Brar, Dave S HLTH:EX
Sent: Friday, December 14, 2012 3:14 PM
To: Soper, Glynis HLTH:EX
Subject: Fw: Public Caller Anita Elash 416-205-6672

From: Crisp, Leah HLTH:EX
Sent: Friday, December 14, 2012 02:48 PM Pacific Standard Time
To: Brar, Dave S HLTH:EX
Subject: FW: Public Caller Anita Elash 416-205-6672

Hi Dave - who would this caller be directed to? Please let me know, who and when it has been taken care of , so I can update the DM's office that her question is being answered.

Leah Crisp | Executive Assistant for
Heather Davidson, Assistant Deputy Minister
Planning and Innovation Division
Ministry of Health

Phone: 250.952.2563
Fax: 250.952.1390
email: leah.crisp@gov.bc.ca

From: Marsh, Jania HLTH:EX
Sent: Friday, December 14, 2012 2:41 PM
To: Crisp, Leah HLTH:EX
Cc: Boomer, Joanne HLTH:EX
Subject: Public Caller Anita Elash 416-205-6672

Hi Leah,

We received a call from public caller Anita Elash (416-205-6672). Anita works for CBC television and has been in contact with CIHI for a data request regarding Canadian Hospitals to be

2012-12-27 CBC has called to get permission to use hospital names released in a CBC report. In order for CIHI to release the data to Anita, they have advised her she needs to get approval from each jurisdiction as the data is owned and produced by the province. She is wondering who she needs to contact or how she needs to go about getting the necessary approval to allow CIHI to release the data request to her. I believe CIHI data falls under your division. Can you please assign to appropriate staff to call Anita back.

Thank you,
Jania Marsh | Program Assistant
Office of the Deputy Minister | Ministry of Health
5-3, 1515 Blanshard Street | Victoria BC | V8W 3C8
P: 250 952-1911 | F: 250-952-1909

2013-02-04 waldner response to hosp survey
From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, January 29, 2013 11:55 AM
To: Hagerman, Shannon GCPE:EX
Cc: Burd, Martha HLTH:EX
Subject: FW: CBC News Hospital Project: Deadline Approaching

fyi

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

-----Original Message-----

From: Waldner, Howard [mailto:Howard.Waldner@VIHA.CA]
Sent: Tuesday, January 29, 2013 11:32 AM
To: Hospital.Survey@CBC.CA
Subject: RE: CBC News Hospital Project: Deadline Approaching

Thank you for this note

I believe you have by received confirmation that the response from the health regions in Bc will be a co-ordinated one and will be forthcoming from our ministry of health

it is hoped that this will lead to a more consistent and co-ordinated response that will facilitate your proposed work

Thank you

Howard Waldner

From: Hospital.Survey@CBC.CA [Hospital.Survey@CBC.CA]
Sent: Tuesday, January 22, 2013 12:24 PM
To: Waldner, Howard
Subject: CBC News Hospital Project: Deadline Approaching

Dear Howard Waldner,

Two weeks ago, I wrote to you to bring your attention to the CBC's new network initiative "Vital Signs: Inside Canada's Hospitals." You were given an opportunity to complete a survey that will become part of an online patient-friendly database of essential facts about Canadian hospitals. The survey was designed with the assistance of an expert panel of medical professionals in consultation with a wide range of health care organizations. I would like to remind you that the due date for your survey submission is approaching. Please submit it no later than February 1, 2013.

I know it is important for you to communicate with the population you serve. I believe that as Canada's national broadcaster, the CBC is in a unique position to help you do that.

Your response will help us develop a profile of your hospital which will be featured on the CBCNews.ca website - the most widely-read online news site in Canada. Each hospital will have its own unique profile. By completing the survey, you can ensure that the page dedicated to your hospital is complete and that our information is up-to-date. You will also have an opportunity to highlight the initiatives you are taking to guarantee the very best patient care. And you can be assured that the information will be available in an easy-to-use format from a source Canadians trust.

You will find links to the survey at the bottom of this letter. Instructions and a printable version are attached.

Best regards,

Page 1

2013-02-04 waldner response to hosp survey

Anita Elash
Associate Producer
CBC News, the fifth estate
P: 416-205-6672
[cid:SRTFOTIZHJFE.IMAGE_89.BMP]

Here are the unique links for each hospital in your organization. See attached instructions for details:

Campbell River & District General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10070<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10070>>

Cormorant Island Community Health Centre www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10206<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10206>>

Cowichan District Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10209<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10209>>

Lady Minto Gulf Islands Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10357<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10357>>

Nanaimo Regional General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10420<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10420>>

Port Hardy Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10474<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10474>>

Port McNeill and District Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10475<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10475>>

Saanich Peninsula Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10532<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10532>>

St. Joseph's General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10590<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10590>>

Tofino General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10650<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10650>>

West Coast General Hospital
www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10685<<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=10685>>

2013-02-04 waldner response to hosp survey

Victoria General Hospital

<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=20720>

Royal Jubilee Hospital

<http://www.cbc.ca/news/vitalsigns/hospital-survey/?hospitalID=20721>

(Copy and paste into browser.)

2012-12-05 RE Draft Response to CBC Fifth Estate - mri question
From: Brar, Dave S HLTH:EX
Sent: Wednesday, December 5, 2012 12:20 PM
To: South, Nancy HLTH:EX; Eaton, Kirk E HLTH:EX; Chace, Julie HLTH:EX
Cc: Grant, Nick HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX; Huber, Nora HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Julie/Kirk... fyi, not sure if you were aware of this happening.

There is no mention of MRI and CT in Steven's response - those we don't collect across the board, there is a quarterly exercise where we take a 1 week snapshot HAD/PID has been involved in for about a year, this has NOT been publically reported.

ER wait times is based upon DAD decision to admit- in the future we will be able to report with NACRS (this is the first year and we only have partial reporting so far), as the reporting evolves things into regular use, but it too will be limited to selective ER hospital/site about 20 in total.. I may be mistaken, but I didn't think we sent anything specific to CIHI on this one.

Dave Brar | Director
Data Quality and Production | Priority Projects Branch
Planning & Innovation Division | Office of the CAO | Ministry of Health
Phone: 250.952.1267 Mobile: 250-217-5740 | 7th Fl, 1515 Blanshard St. Victoria BC V8W 3C8

? Please consider the environment before printing this e-mail

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, December 5, 2012 11:53 AM
To: May, Stephen GCPE:EX; South, Nancy HLTH:EX; Burd, Martha HLTH:EX; West, Randi HLTH:EX;
Brar, Dave S HLTH:EX
Cc: Jabs, Ryan GCPE:EX; Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: Draft Response to CBC Fifth Estate - wait time question

Hi Stephen and everyone. This is probably fine from a BC communications perspective. However, as BC is the lead PT health liaison for CIHI, we have a responsibility to at least have a discussion on this with our colleagues across the country and determine if it might be more strategic to have a similar response?

Given that this will not go live until spring, could we please have some time to determine this?

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

Page 1

2012-12-05 RE Draft Response to CBC Fifth Estate - mri question
the reporting facility.

The following information from the report should also be noted.

"The wide range of 95% CI (confidence interval) for some facilities is due to small denominators, and

should be interpreted with caution, as slight changes in the number of cases - even one case - can

considerably affect the rate; therefore the rates in small facilities may vary substantially from reporting

period to reporting period. There were no significant differences for most large facilities between the

rates of combined Q1 and Q2 of FY 2011/2012 and the facility's annual rate of the previous year.

The rates are not risk-adjusted, and therefore should not be used to make comparisons

between individual facilities."

PICNET has also started reporting MRSA rates - <http://www.picnetbc.ca/surveillance-research/117/provincial-mrsa-surveillance-reports>

The rate of MRSA associated with the reporting facility by facility is listed in Table 4. The following

information from the report should also be noted.

"Due to the different surveillance strategies and intensity of MRSA screening performed, the rates in

this table represent HCA MRSA identified among inpatients in each acute care facility, and are not in

any way a measure of the "performance" of the facility. They should therefore not be used to make

comparisons between individual facilities."

For VRE - PICNet is working with B.C.'s Health Authorities to establish provincial surveillance system

for VRE infections in BC acute care facilities. Data collection is scheduled to begin this fiscal year.

4. Patient experience survey results

In order to ensure that we have accurate and consistent information across all provinces, we require

the RAW data in the form of an excel spreadsheet or another electronic format.

We are looking for the most up-to-date statistics you have.

All patient experience surveys are published by the Ministry on their website.

<http://www.health.gov.bc.ca/socsec/surveys.html>

Stephen [redacted] | Government Communications and Public Engagement
Ministry of Health

P: 250-952-3401

C: 250-888-9879

F: 250-952-1883

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 16, 2013 4:33 PM
To: Brown, Carolyn HLTH:EX
Subject: FW: CBC request
Attachments: Indicators available to the public on the CIHI Hospital Report website.docx

add this as appendix A

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Wednesday, January 16, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Subject: RE: CBC request

Let's go with just the list of indicators.
Thanks.
G

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 16, 2013 4:09 PM
To: Soper, Glynis HLTH:EX
Subject: CBC request

do you want the DM summary to include an appendix of the indicators currently publicly available? (ie to show that much info is already available to CBC)

- if so, just a list of the indicators
- or a table that shows some results (we were told our table wasn't very simple to understand
- or attach our big document that graphs every indicator and shows where our hospitals rank in their peer group in Canada.... where in some indicators we are the worst in the country....

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Burd, Martha HLTH:EX
Sent: Thursday, November 29, 2012 3:04 PM
To: Trotter, Wendy HLTH:EX; West, Randi HLTH:EX
Cc: Kary, Michael HLTH:EX; May, Stephen GCPE:EX; XT:Gault, Nancy HLTH:IN; Soper, Glynis HLTH:EX
Subject: RE: CIHI / CBC request

FYI, CIHI just contacted me to say that the 2011/12 hospital report card data is available in embargoed form on the web, for BC. I will download it as we did last year, and produce summary documents next week. That's a nice heads up for major content of what will be in the CBC report.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Thursday, November 29, 2012 2:10 PM
To: Burd, Martha HLTH:EX; West, Randi HLTH:EX
Cc: Kary, Michael HLTH:EX; May, Stephen GCPE:EX; XT:Gault, Nancy HLTH:IN
Subject: CIHI / CBC request

Hi Martha and Randi. Further to Nancy S's note, BC is the current lead for CIHI and it is my file as well as Michael's (Gayle handles all initial requests for IGR so this did not make it to me until now). As Nancy mentioned, this item will be on the Prov Territorial (PT) Health Support Committee (HSC) teleconf next Thurs morning. Those calls are from 1000 to 1130 and I can give you a better sense of when it will be up on the agenda closer to the date. BC, as current CIHI lead for the PTs, has committed to do some initial work on this to provide the basic info, and to assist the PTs with a common response to this request as right now, we are all over the place and that is not good... I understand that CIHI is monitoring and managing this closely. Nancy S. has sent me the CBC request.

Can we meet prior to next Thurs to strategize what to do with the PTs on this? Is there an upcoming meeting that myself and Michael could be invited to?

Thanks for working on this and I will keep you informed as I hear something and if you could please do the same, that would be great!

Regards,

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified. ♡

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

*drafting of
CBC letter.*

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified. ♦

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

*drafting of
CBC letter.*

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include them in the final

compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Monday, January 14, 2013 4:29 PM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'Mark Goossens'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Page 517
HTH-2013-00038

compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Monday, January 14, 2013 4:29 PM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; 'Mark Goossens'; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Page 518
HTH-2013-00038

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch

BC Ministry of Health Services

Phone: (250) 952-1660

Fax: (250) 952-2516

Email: Michael.Kary@gov.bc.ca

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 9:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Grant, Nick HLTH:EX; Soper, Glynis HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Just came off a call with Howard Waldner (VIHA), Anne McFarlane (CIHI), and Heather Davidson.

There is still lots of confusion about what CIHI will provide to CBC, and if provinces/facilities will allow the data to identify facilities by name. Here is my summary of the meeting.

- CIHI has already provided CBC with the indicators which are on the CIHI public hospital report card website, with facilities identified by name. (this data can be downloaded by the public)

The issue is all around an additional request that CBC has made to CIHI: Most of this data is NOT currently publicly available from CIHI.

- counts of cases, numerator/denominator etc for the public indicators they have already received.
- additional indicators, numerator/denominator a range of indicators
 - some break the public indicators down, for example "mortality from stroke for weekend, and weekday admits"
 - some are brand new :
 - things which may be on other public websites: rates of hospital acquired urinary tract infections
 - things not likely on public websites: eg count of cases of foreign bodies left in during surgery, or surgery done on wrong part of body
- Anne McFarlane (will confirm) that the CIHI policy is that this data WILL be released, either with hospitals identified by name or hospitals anonymized (hospital 1, hospital 2, etc) and counts & data suppressed if it would allow identification of the hospital.
- **DECISION POINT:** will BC provide permission for hospitals to be identified by name?

discussion this morning:

- BC wants to agree with other provinces. However, the position of other provinces is NOT clear. Further survey work needs to be done.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Thursday, January 24, 2013 4:36 PM
To: Trotter, Wendy HLTH:EX
Cc: Burd, Martha HLTH:EX; Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Wendy,

As outlined below, here is a first draft attempt of the BC responses to the CBC / CIHI survey. It is based largely on the emails I have received so far and as a result, there may be further changes depending on other correspondence, meetings and/or program area input. I have also included the excel spreadsheet with the P/T responses so far – have not added BC's to this as will wait till receive program area input verifying the information in the word document. Once this is received I can add it to the spreadsheet as well as send a final version to P/Ts. I am away on flex tomorrow so if input is obtained before next week feel free to add to the spreadsheet (enclosed and in file path below) as well as send to P/Ts otherwise I can do so when get back. Thanks.

File Path - I:\2013\CIHI\PT Survey\PT Responses\Final Compilation

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Wednesday, January 23, 2013 12:56 PM
To: Burd, Martha HLTH:EX; Kary, Michael HLTH:EX
Cc: Grant, Nick HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi Martha. We did not attend this meeting (and typically do not) so we need to rely on your area for the information. The only info we have is what was in the recent email from Heather outlining what was discussed there. Did Glynis attend? Michael can try to fill in the survey for BC but will need your area to verify the info. Who should we send it back to for this?

Thanks!

Regards,

Wendy Trotter ~ Director ~ Intergovernmental Relations
BC Ministry of Health
Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX
Sent: Wednesday, January 23, 2013 10:58 AM
To: Kary, Michael HLTH:EX; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Sorry I overlooked this in my emails last week. Since your group has attended the meeting with the deputy where decisions were made on what will/will not be provided, I think you need to complete the table.

also, the survey did not ask about whether individual hospitals would complete the on line survey.

I will pen the letter to CIHI agreeing to release the hospital names, but with the caveats that the deputy specified.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Tuesday, January 22, 2013 4:29 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Just following up on the earlier request below as have not heard back as of yet and that we were also looking to send out a new compilation of P/T responses to the CBC / CIHI Survey shortly or as soon as we have BC's responses added. I have enclosed the draft word document survey as well as the compilation of responses received thus far in the excel spreadsheet. If can fill in BC's answers to the word document or if prefer to the excel spreadsheet and send back to us, Wendy or I can then go ahead and forward it off to P/Ts. Thanks – let me know if have any questions.

Michael

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:41 PM
To: Burd, Martha HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC 5th Estate hospital data survey and PT Survey

Hi Martha,

Am forwarding email I just sent to our P/T colleagues regarding the CBC / CIHI Survey request for hospital data. As outlined in the email, I have compiled the responses I have received, thus far, from P/Ts to the survey in the following excel spreadsheet. In this regard, I was wondering if you could clarify whether your program area has finished and/or is working on its responses to the enclosed word document survey? If it has could you send them to me so I can incorporate it with the other responses in the excel spreadsheet. If not, could you please attempt to outline BC's responses to the survey this week if possible as we should probably attempt to include it in the final compilation of responses. Let me know if have any questions and thanks for any assistance you can provide to this matter.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX
Sent: Monday, January 14, 2013 4:29 PM
To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratham, Mahindan; 'Mark Goossens'; XT:HLTH McKay, Marlien; Neuman, Maureen HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; 'Nicolas Seney'; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; 'Traci Schmekel'; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; 'Bhashyakarla, Vijay'; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX
Subject: RE: CBC 5th Estate hospital data survey and PT Survey

Hi all,

Just as a final reminder in case have not already sent your jurisdiction's responses to the earlier CBC / CIHI survey if can please send what you can to BC this week. I have enclosed the word document survey once more along with the latest compilation of responses in the excel document which includes the answers we have received thus far to the full survey (ON, NS and PEI) as well as partial email responses from other jurisdictions. BC will send a revised final compilation either later this week or next week once further responses are obtained. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Kary, Michael HLTH:EX

Sent: Thursday, January 10, 2013 11:43 AM

To: XT:HLTH Dimitracopoulos, Louis; XT:Nucklaus, Kirstin HLTH:IN; XT:Khan, Afra HLTH:IN; XT:Stoutley, Alex HLTH:IN; XT:Bertelsen, Brian HLTH:IN; XT:HLTH Crummey, Carol; XT:Wong, Dan HLTH:IN; Edwards, Danielle HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Canuel, Denise; XT:Murphy, Erin HLTH:IN; XT:Shea, Erin HLTH:IN; XT:Evan Sotiropoulos HLTH:IN; Downey, Gayle F HLTH:EX; XT:HLTH Langen, Geof HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Irvine, Jessica HLTH:IN; XT:HLTH Caseault, Johanne; XT:HLTH Rodway, Kathy; XT:Keating, Judy S HLTH:IN; XT:Hiebert, Krista HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Brown, Liana; XT:Malloy, Linda HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:HLTH Kanakaratnam, Mahindan; Mark Goossens; XT:HLTH Mckay, Marlien; Neuman, Maureen HLTH:EX; Kary, Michael HLTH:EX; XT:Doucette, Michelle HLTH:IN; XT:McCracken, Molly HLTH:IN; Nicolas Seney; Anderson, Patrick HLTH:EX; XT:Ryan, Patti HLTH:IN; DeBeck, Paula HLTH:EX; XT:HLTH Peterson Boulton, Lee-Ann; XT:Burke, Phil HLTH:IN; XT:HLTH Angeleau, Regina; XT:HLTH Boyd, Rosemary; XT:MacNeill, Shaun HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN; XT:Grew, Sophia HLTH:IN; XT:Buzash, Sophie HLTH:IN; XT:Sakac, Taras HLTH:IN; XT:Fetter, Tom HLTH:IN; Traci Schmekel; XT:HLTH Fanjoy, Trish; XT:HLTH Reddick, Vanessa; Bhashyakarla, Vijay; XT:Redford, Vinessa HLTH:IN; XT:HLTH Van Hees, Violet; Trotter, Wendy HLTH:EX

Subject: CBC 5th Estate hospital data survey and PT Survey

Hi all,

As discussed on today's HSC call and for your information here is a pdf copy of the survey that was sent by CBC to British Columbia's Health Authorities and hospitals. If your jurisdiction can indicate whether or not you have received as well. As also discussed, BC is awaiting responses from most jurisdictions on the P/T survey it sent on December 20, 2012. In the original email and survey, which have enclosed again, it indicates a deadline of January 11, 2013 so if you can send responses to the word document survey when available that would be great.

As indicated on today's HSC, BC is in the process of compiling the information from the survey. Due to the number and breadth of the questions we have put responses into an excel spreadsheet. I have enclosed the current version, which along with including some of the commentary from today's HSC call regarding this issue, includes the answers we have received thus far from jurisdictions who have responded to the full survey (ON and PEI) as well as partial email responses from other jurisdictions. BC will send a revised compilation of responses once we receive further feedback from jurisdictions. Thanks.

Michael Kary

Senior Policy Analyst, Intergovernmental Relations Branch
BC Ministry of Health Services
Phone: (250) 952-1660
Fax: (250) 952-2516
Email: Michael.Kary@gov.bc.ca

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 1:59 PM
To: Hagerman, Shannon GCPE:EX; Trotter, Wendy HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

Thank you for that summary Shannon.

- Given that none of the "additional" information that CBC has asked CIHI to provide is publicly available, and provinces are responding that they only want publicly available data to be provided, I think we can assume they are saying NO to additional information from CIHI.
- I mis-interpreted BC's position. I had heard that we were agreeing to releasing data by hospital name. However, in our discussion today with Howard Waldner, he did not realise that the question was specifically around releasing NON-PUBLICLY available data by hospital name. I think our current position is for CIHI NOT to release additional information by hospital name, unless all the other provinces are going to, at which point we would re-consider our position.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Hagerman, Shannon GCPE:EX
Sent: Friday, January 25, 2013 1:48 PM
To: Trotter, Wendy HLTH:EX; Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

This is all I have – compiled by PHN comm's group last week based on a survey they did of communication leads.

Given BC has made a decision in terms of what direction we are moving forward into – and I understand a letter is being drafted that encompasses our position - I stopped asking, or inquiring further. I haven't received any other updates from the PHN comm's group.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Trotter, Wendy HLTH:EX
Sent: Friday, January 25, 2013 1:38 PM
To: Burd, Martha HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Soper, Glynis HLTH:EX; Kary, Michael HLTH:EX; Grant, Nick HLTH:EX; Downey, Gayle F HLTH:EX
Subject: RE: CBC request to CIHI for hospital named data: Ontario Hospital Association info

Hi Martha. I have looped Shannon H into this as I thought it had been decided that this was largely a media request and would largely be handled by them. The comms group that she sits on was doing a survey of all PTs on that specific question – the i.d. of facilities. She said that she would let us know what the results were.

In addition, we have continued to track responses to the hlth IGR survey and I have attached a version with all responses received to date. However, since we first sent this out, I think some PTs may have changed their position and not fed it back to us for this (e.g., I heard from SK yesterday that NS will NOT be providing facility level data – secondhand though – yikes). And from the responses we received, they were the only ones that had said yes.

And the question that was asked of the IGR survey was: *a) Will your jurisdiction allow the identification of individual facilities in the data supplied by CIHI?* We would be happy to send out a question that you design that would clearly identify the issue and the response desired. However, there is no guarantee that they will understand it any better (or that it will get to the right person to answer it), or that they will answer...

And – Michael tried to fill in BC's response to our survey – I will send that under separate cover so it does not confuse things at this point. We have not been plugged in so I think it would be better for your area to carefully review (or redo) to make sure it is accurate. I know my IGR colleagues are waiting for this survey but I hesitate to send it without BC's response.

Maybe Shannon has better info (or it would at least be interesting to compare) although I doubt their question was any better than the one in the survey. Shannon – have you heard any results to the question re facilities asked of you and your colleagues??

Regards,

Wendy Trotter

Director ~ Legislation & Professional Regulation, and Intergovernmental Relations
BC Ministry of Health Ph: (250) 952-2378 Fax: (250) 952-2205

From: Burd, Martha HLTH:EX

Sent: Fri, January 25, 2013 1:10 PM

To: Davidson, Heather (ADM) HLTH:EX

Cc: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX

Subject: CBC request to CIHI for hospital named data: Ontario Hospital Association info

I called Amy Clark (the person in the Ontario Hospital Association who is handling issues related to the CBC request) to ask if the OHA had any info about the request to have CIHI release hospital identified data. Amy had not heard of this request, so it doesn't appear that hospitals were approached individually for permission to release named-data. We assume that it indicates that CBC has asked the Ontario Ministry for the permission to release names. Amy will contact her Ministry counter-part to find out more information.

The note we just got from Anne McFarlane (CIHI) says that CBC only wants data with hospital name identified and is not interested in anonymized data. That still means that some provinces could say yes, while others say no, so the survey might still be needed. (I suspect that if Ontario says no, that will be enough for us)

Martha Burd

Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca

7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Friday, January 25, 2013 10:56 AM
To: Burd, Martha HLTH:EX
Subject: RE: survey of provinces for CBC request

Sounds good. Thanks.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 10:26 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: survey of provinces for CBC request

Hi Heather, Update.

I see that Wendy Trotter and her point person (Michael Kary) are both out of the office today, so I don't think we'll make progress on the survey of other provinces today.

IGR has a survey they have used, but it doesn't have enough detail to elicit the pertinent answer specifically to the question of the data request to CIHI for additional information not publicly available. I will suggest changes to the wording, and offer to participate in telephone calls.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 6:22 PM
To: Trotter, Wendy HLTH:EX
Cc: Kary, Michael HLTH:EX
Subject: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx
Attachments: CBC-CIHI Request - PT Survey - BC Response Jan 28.docx

Hi Wendy, after our meeting today, I updated the BC response since it has changed 180 degrees!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

Gait, Shelley G HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 9:50 AM
To: Burd, Martha HLTH:EX
Subject: Fw: follow-up to HSC call

From: Waldner, Howard [mailto:Howard.Waldner@VIHA.CA]
Sent: Friday, February 01, 2013 12:37 PM Pacific Standard Time
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: RE: follow-up to HSC call

Heather

I totally agree given all the advice.

Thks. Howard

Sent with Good (www.good.com)

-----Original Message-----

From: Davidson, Heather (ADM) HLTH:EX [Heather.Davidson@gov.bc.ca]
Sent: Friday, February 01, 2013 10:42 AM Pacific Standard Time
To: Waldner, Howard
Cc: Soper, Glynis HLTH:EX
Subject: FW: follow-up to HSC call

Howard, CIHI has changed their request re: deeper analysis of CIHI data. Based on following, I would recommend that we should continue to stick to public info that has already been made available. Welcome your thoughts. Thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Trotter, Wendy HLTH:EX
Sent: Thursday, January 31, 2013 3:26 PM
To: Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Hagerman, Shannon GCPE:EX
Cc: Downey, Gayle F HLTH:EX; Grant, Nick HLTH:EX; Kary, Michael HLTH:EX
Subject: FW: follow-up to HSC call

Hi. A bit more info from my PT colleague.

Regards,

From: Langen, Geof (HEALTH) [mailto:Geof.Langen@gov.mb.ca]

Sent: Thursday, January 31, 2013 1:37 PM

To: XT:HLTH Boyd, Rosemary; Anderson, Patrick HLTH:EX; XT:HLTH Angeleau, Regina; XT:Bertelsen, Brian HLTH:IN; 'Bhashyakarla, Vijay'; XT:HLTH Brown, Liana; XT:Burke, Phil HLTH:IN; XT:Buzash, Sophie HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Canuel, Denise; XT:HLTH Caseault, Johanne; XT:HLTH Crummey, Carol; DeBeck, Paula HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Doucette, Michelle HLTH:IN; Downey, Gayle F HLTH:EX; Edwards, Danielle HLTH:EX; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:Fink, Craig HLTH:IN; XT:HLTH Goossens, Mark; XT:Grew, Sophia HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Kanakaratham, Mahindan; Kary, Michael HLTH:EX; XT:Keating, Judy S HLTH:IN; XT:Khan, Afra HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH McKay, Marlien; XT:Murphy, Erin HLTH:IN; Neuman, Maureen HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Passmore, Randy HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Reddick, Vanessa; XT:Redford, Vinessa HLTH:IN; 'Rodway, Kathy'; XT:Ryan, Patti HLTH:IN; XT:Sakac, Taras HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Evan Sotiropoulos HLTH:IN; XT:Stoutley, Alex HLTH:IN; Trotter, Wendy HLTH:EX; XT:HLTH Van Hees, Violet; XT:Warren, Christine HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN

Subject: follow-up to HSC call

Hey HSC Team:

As related to the new/modified request which now includes:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

Our really smart stats folks who deal with the information all the time are advising the following:

"The rates shown by hospital in the CHRP on CIHI's website contain a symbol that characterizes a rate as:

- Not available
- Statistical Outlier
- Suppressed
- Low Volume Rate
- Range of rates, based on specific indicators

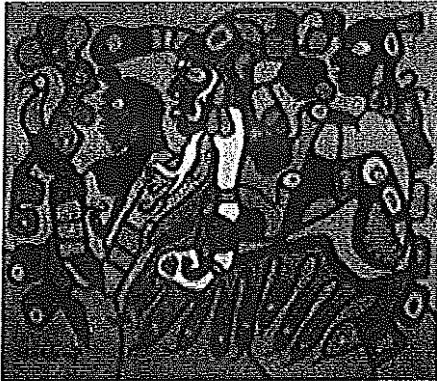
For the first four categories, there is either no data, or suspicious/unreliable data, so providing the denominators for these would not be recommended. I think that CIHI has done the work needed to make these measures truly comparable, based on significant knowledge of the collection system, number of events, and statistical testing procedures. This ensures appropriate interpretation of the data.

By providing the denominators, we would be eliminating the work that CIHI has gone through to standardize the measures and categorize sites into valid groups on each measurement".

Geof Langen

Acting Executive Director-Federal/Provincial Unit - Manitoba Health

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Message de confidentialité : Ce message et tout document dans cette transmission est destiné à la personne ou aux personnes à qui il est adressé. Il peut contenir des informations privilégiées ou confidentielles. Toute utilisation, divulgation, distribution ou copie non autorisée est strictement défendue. Si vous n'êtes pas le destinataire de ce courriel, veuillez en informer l'expéditeur et effacer l'original (et toutes les pièces jointes) de manière sécuritaire. Merci.

From: Boyd, Rosemary [mailto:rosemaryboyd@gov.nl.ca]

Sent: January-31-13 2:04 PM

To: Anderson, Patrick; Angeleau, Regina (HEALTH); Bertelsen, Brian; Bhashyakarla, Vijay; Brown, Liana; Burke, Phil; Buzash, Sophie; Cairns, Leann; Canuel, Denise; Caseault, Johanne; Crummey, Carol; DeBeck, Paula; deChamp, Anne; Dimitracopoulos, Louis; Doucette, Michelle; Downey, Gayle; Edwards, Danielle; Fanjoy Trish; Fetter Tom; Fink, Craig; Goossens, Mark; Grew, Sophia; Hiebert, Krista; Irvine, Jessica (HEALTH); Kanakaratnam, Mahindan; Kary, Michael; Keating, Judy; Khan, Afra; Langen, Geof (HEALTH); MacNeill Shaun; McCracken, Molly (HEALTH); McKay, Marlien; Murphy, Erin; Neuman, Maureen; Nucklaus, Kirstin; Olenek, Lynn; Passmore, Randy; Peterson Boulton, Lee-Ann; Reddick, Vanessa; Redford, Vinessa; Rodway, Kathy; Ryan, Patti; Sakac, Taras; Scheffer, Heather; Sotiropoulos, Evan; Stoutley, Alex; Trotter, Wendy; vanHees, Violet; Warren, Christie; Wright, Shauna-Leigh

Subject: FW: MH expert consultation - February 13-14, 2013

Importance: High

Folks, as discussed on the HSC call please see attached agenda and invite for the Best Practices to Innovation Scale up: Creating a Blueprint for Mental Health Promotion and Mental Illness Prevention in Canada. Any information about ongoing work in this area would be appreciated.

Thanks

R

Dear Invitees,

Thank you for accepting our invitation to come together as a group of experts to provide consultation on "Best Practices to Innovation to Scale-up: Creating a Blueprint for Mental Health Promotion and Mental Illness Prevention in Canada". We have attached an agenda, which highlights the objectives for this meeting, and hope to combine an evening session on Wednesday, February 13th, and a full day on February 14th, 2013. Our key group of consultants includes invited non-government and government experts from across the country. The consultation will be held at the Clarion Hotel, in Winnipeg, Manitoba, which is located around 10 minutes from the airport. For information regarding flights and accommodation, please contact Sarah McLachlan from the Healthy Child Manitoba Office @ 204-945-1224 / sarah.mclachlan@gov.mb.ca.

We have attached a copy of the 2012 invitational Mental Health Summit Executive Summary. This document provides information on the original Summit goals, background leading up to the Summit, and highlights/ key recommendations from the event. In addition, some of you may have had the opportunity to access the Community of Practice Forum and Community Website. Following the 2012 Summit, these web-based resources were developed to engage Summit participants in an ongoing dialogue on mental health promotion/ mental illness prevention. The Community of Practice Forum and Community Website can be accessed at <http://mental-health-summit-2012-community-discussion-forum.25299.n6.nabble.com/> and <http://mhs2012community.blogspot.ca/>, respectively.

As you will recall, there was an agreement that the Summit was the first step towards meaningful action on mental health promotion and mental illness prevention. The upcoming consultation will continue this process. The original Summit Steering Committee, with representation from PHAC, Innovation Strategy, Mental Health Commission of Canada, Manitoba Mental Health and Spiritual Health Care, and Healthy Child Manitoba is continuing to lead this work. Thank you for accepting our invitation.

We look forward to working with you. If you have any questions or concerns, please contact Leanne Boyd, Director of Policy Development, Research and Evaluation at the Healthy Child Manitoba Office @ 204-945-5447 / leanne.boyd@gov.mb.ca or Paul McArthur, Healthy Child Manitoba Office @ paul.mcarthur@gov.mb.ca or (204) 945-0177.

Sincerely,

Leanne Boyd

On behalf of the Mental Health Summit Steering Committee

Leanne Boyd, MSW, RSW
Director - Policy Development, Research and Evaluation
Healthy Child Manitoba Office
3rd Floor - 332 Bannatyne Avenue
Winnipeg, Manitoba R3A 0E2

Phone: (204) 945-5447
Fax: (204) 948-2585
Email: Leanne.Boyd@gov.mb.ca
Web: www.manitoba.ca

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 6:38 PM
To: Soper, Glynis HLTH:EX; Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?
Attachments: letter to CBC re Fifth Estate data request v2.docx

Glynis, I discussed draft 1 with Shannon and then penned this version 2.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 6:10 PM
To: Soper, Glynis HLTH:EX
Cc: Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?

Glynis, in light of the time, I've cc'd Shannon on this draft.

I got a voice mail from Alison Blair, my contact in Ontario. They have NOT yet received the request from CBC for CIHI to provide 'denominators' related to the data on the CIHI hospital report website. They have only heard of this request through us and Manitoba. Alison said that given this, they would probably say no if they get the request.

Originally, I wrote this draft only addressing the 'denominator' issue. But after reading the email from Howard Waldner to CBC hospital survey, I realized that everyone needs a letter that covers the whole request.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 5:31 PM
To: Hagerman, Shannon GCPE:EX
Cc: Burd, Martha HLTH:EX
Subject: Re: Status of CBC survey letter?

No worries Shannon.....Martha is still working on draft.....it's coming.

G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 04, 2013 05:25 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Subject: RE: Status of CBC survey letter?

Did you send this to me? Sorry to be such a freakin' pain in the butt... just want to make sure that I didn't overlook your email.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 1:15 PM
To: Hagerman, Shannon GCPE:EX
Cc: Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Status of CBC survey letter?

We're drafting a revised response letter to CBC based on their revised request for denominators of the CIHI publicly avail data.....will send draft when ready.....today.

G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 4, 2013 12:50 PM
To: Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: Status of CBC survey letter?

Hi guys, how is this coming? I'm getting some considerable pressure from health authority communications to respond with the outcome of the leadership council meeting from January.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Adams, Clay [CORP] [<mailto:Clay.Adams@vch.ca>]
Sent: Monday, February 4, 2013 12:40 PM
To: Hagerman, Shannon GCPE:EX
Cc: Jabs, Ryan GCPE:EX; XT:Wilson, Gavin HLTH:IN
Subject: Status of CBC survey letter?

Shannon:

Where are we at with the response to the CBC? Our CEO has received yet another status update email request and we have now received the Ontario Healthcare Association advice to its members (attached) which recommends individual sites complete the survey if they are comfortable to do so. Would be good to know if the BC MoH letter has been sent or, if not, when we can expect it to go.

Thanks.

Clay Adams, ABC
Vice-President
Communications & Public Affairs

Vancouver Coastal Health
Tel: 604-708-5280
Fax: 604-874-9182
Cell: 604-202-8789
E-mail: clay.adams@vch.ca

The content of this e-mail, including any files attached, is confidential and may be privileged. Any unauthorized copying or distribution is strictly prohibited. If you receive this e-mail in error, please contact the sender immediately and delete this e-mail.

2013-01-25 b CBC request to CIHI for hospital named data Ontario H

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 1:10 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX; Trotter, Wendy HLTH:EX
Subject: CBC request to CIHI for hospital named data: O
Association
info

*mgburd
contact
directly with
other provinces*

I called Amy Clark (the person in the Ontario Hospital Association issues related to the CBC request) to ask if the OHA had any info about the request to have CIHI release hospital identified data. Amy had not heard of this request, so it doesn't appear that hospitals were approached individually for permission to release named-data. We assume that it indicates that CBC has asked the Ontario Ministry for the permission to release names. Amy will contact her Ministry counter-part to find out more information.

The note we just got from Anne McFarlane (CIHI) says that CBC only wants data with hospital name identified and is not interested in anonymized data. That still means that some provinces could say yes, while others say no, so the survey might still be needed. (I suspect that if Ontario says no, that will be enough for us)

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710,
Shelley.Gait@gov.bc.ca

From: Davidson, Heather (ADM) HLTH:EX
Sent: Friday, January 25, 2013 10:56 AM
To: Burd, Martha HLTH:EX
Subject: RE: survey of provinces for CBC request

Sounds good. Thanks.

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Burd, Martha HLTH:EX
Sent: Friday, January 25, 2013 10:26 AM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Soper, Glynis HLTH:EX
Subject: survey of provinces for CBC request

Hi Heather, Update.

I see that Wendy Trotter and her point person (Michael Kary) are both out of the

Page 1

2013-01-25 b CBC request to CIHI for hospital named data Ontario Hospital Association info office today, so I don't think we'll make progress on the survey of other provinces today.

IGR has a survey they have used, but it doesn't have enough detail to elicit the pertinent answer specifically to the question of the data request to CIHI for additional information not publicly available. I will suggest changes to the wording, and offer to participate in telephone calls.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710,
shelley.gait@gov.bc.ca

2013-01-28 CBC Fifth Estate Data request Question from British Columbia

From: Burd, Martha HLTH:EX
Sent: Monday, January 28, 2013 4:53 PM
To: 'alison.blair@ontario.ca'
Cc: Trotter, Wendy HLTH:EX
Subject: CBC Fifth Estate Data request: Question from British Columbia

Hello Alison,
Would you have a few minutes on Tuesday discuss your province's response to the CBC Fifth Estate data requests? The data request has 3 different parts, and the position of each province on the different parts is still not entirely clear. At the request of my Assistant Deputy Minister and Wendy Trotter (Inter-governmental Relations) I have been asked to contact you to follow up on the Ontario position.

I divide the CBC Fifth Estate requests into 3 parts:

- Request to CIHI for additional data/indicators (not on the CIHI hospital report website), by individual hospital identified by name. (this includes information behind the publicly available indicators (e.g. count of cases, deaths, etc) AND a list of new indicators (e.g. mortality rate of stroke patients admitted on weekends, number of surgeries where foreign bodies were left in)
- o CIHI requires CBC to ask individual provinces for permission to release hospital names.
(CBC only wants the data if the names are provided.)
- o Is Ontario giving CIHI permission to release hospital-named data to CBC?
- Hospital survey: on line survey which needs to be completed separately for each facility;
requested information ranges from latest accreditation report to parking fees.
- o Are Ontario Hospitals completing the on-line survey?
- Information requested from Ministry: wait-times, C difficile rate, etc.
- o Is Ontario compiling the information into a single file for CBC, or referring them to the public websites?

I am travelling to Ontario tomorrow, so I will try to call you before I leave, or just after I land.

Thank you in advance!

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710,
Shelley.Gait@gov.bc.ca

2013-01-31 d Re CBC TV CIHI request ontario position

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 7:42 AM
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

I've asked my contacts on ontario and alberta what they think about the revised request. Nb ns sk mb are also at my meeting today and will ask them.

Martha Burd
From BlackBerry
Modeling&Analysis
(250) 952-2842

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 07:30 AM Pacific Standard Time
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

Just talked with ontario. (Before the note on reduced request)

- will allow cihi to release hosp name data ONLY if ontario deputy writes directly to cihi ceo. Unlikely.
- some hospitals are completing on line survey. They are not required to.

- data requested from Ministry: same as bc. Provided website links only.

Martha Burd
From BlackBerry
Modeling&Analysis
(250) 952-2842

From: May, Stephen GCPE:EX
Sent: Wednesday, January 30, 2013 02:26 PM Pacific Standard Time
To: Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC TV CIHI request

A heads up that I just got a call from Anita at CBC and they are reducing the scope of their request significantly. See below.

The reporter asked whether a decision has been made on the original request and I said that I understand something was close - but I was not aware of a final decision at this time. Anita wanted to be sure that this change in request was taken into consideration.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [mailto:Anita.Elash@cbc.ca]
Sent: Wednesday, January 30, 2013 2:24 PM
To: May, Stephen GCPE:EX
Subject: CBC TV CIHI request
Importance: High

2013-01-31 d Re CBC TV CIHI request ontario position

Dear Stephen,

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012.
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you.

However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request.

Best,
Anita Elash
Associate Producer
CBC TV News, the fifth estate
p: 416-205-6672

2013-01-31 Re CBC TV CIHI request ontario position

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 8:02 AM
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request; ontario position

Talked with ontario and sask. Both think the rational for requesting denominator is valid. First thoughts are to agree to data release. Following up with alberta.

Martha Burd
From Blackberry
Modeling&Analysis
(250) 952-2842

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 07:30 AM Pacific Standard Time
To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

Just talked with ontario. (Before the note on reduced request)
- will allow cihi to release hosp name data ONLY if ontario deputy writes directly to cihi ceo. Unlikely.
- some hospitals are completing on line survey. They are not required to.

- data requested from Ministry: same as bc. Provided website links only.
Martha Burd
From Blackberry
Modeling&Analysis
(250) 952-2842

From: May, Stephen GCPE:EX
Sent: Wednesday, January 30, 2013 02:26 PM Pacific Standard Time
To: Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX
Cc: Trotter, Wendy HLTH:EX
Subject: FW: CBC TV CIHI request

A heads up that I just got a call from Anita at CBC and they are reducing the scope of their request significantly. See below.
The reporter asked whether a decision has been made on the original request and I said that I understand something was close - but I was not aware of a final decision at this time. Anita wanted to be sure that this change in request was taken into consideration.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [mailto:Anita.Elash@cbc.ca]
Sent: Wednesday, January 30, 2013 2:24 PM
To: May, Stephen GCPE:EX
Subject: CBC TV CIHI request
Importance: High

2013-01-31 Re CBC TV CIHI request ontario position

Dear Stephen,

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012.
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you.

However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request.

Best,
Anita Elash
Associate Producer
CBC TV News, the fifth estate
p: 416-205-6672

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 6:10 PM
To: Soper, Glynis HLTH:EX
Cc: Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?
Attachments: letter to CBC re Fifth Estate data request.docx

Glynis, in light of the time, I've cc'd Shannon on this draft.

I got a voice mail from Alison Blair, my contact in Ontario. They have NOT yet received the request from CBC for CIHI to provide 'denominators' related to the data on the CIHI hospital report website. They have only heard of this request through us and Manitoba. Alison said that given this, they would probably say no if they get the request.

Originally, I wrote this draft only addressing the 'denominator' issue. But after reading the email from Howard Waldner to CBC hospital survey, I realized that everyone needs a letter that covers the whole request.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 5:31 PM
To: Hagerman, Shannon GCPE:EX
Cc: Burd, Martha HLTH:EX
Subject: Re: Status of CBC survey letter?

No worries Shannon.....Martha is still working on draft.....it's coming.
G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 04, 2013 05:25 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Subject: RE: Status of CBC survey letter?

Did you send this to me? Sorry to be such a freakin' pain in the butt... just want to make sure that I didn't overlook your email.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 1:15 PM
To: Hagerman, Shannon GCPE:EX

Cc: Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Status of CBC survey letter?

We're drafting a revised response letter to CBC based on their revised request for denominators of the CIHI publicly avail data.....will send draft when ready.....today.

G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 4, 2013 12:50 PM
To: Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: Status of CBC survey letter?

Hi guys, how is this coming? I'm getting some considerable pressure from health authority communications to respond with the outcome of the leadership council meeting from January.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Adams, Clay [CORP] [<mailto:Clay.Adams@vch.ca>]
Sent: Monday, February 4, 2013 12:40 PM
To: Hagerman, Shannon GCPE:EX
Cc: Jabs, Ryan GCPE:EX; XT:Wilson, Gavin HLTH:IN
Subject: Status of CBC survey letter?

Shannon:

Where are we at with the response to the CBC? Our CEO has received yet another status update email request and we have now received the Ontario Healthcare Association advice to its members (attached) which recommends individual sites complete the survey if they are comfortable to do so. Would be good to know if the BC MoH letter has been sent or, if not, when we can expect it to go.

Thanks.

Clay Adams, ABC
Vice-President
Communications & Public Affairs
Vancouver Coastal Health
Tel: 604-708-5280
Fax: 604-874-9182
Cell: 604-202-8789
E-mail: clay.adams@vch.ca

The content of this e-mail, including any files attached, is confidential and may be privileged. Any unauthorized copying or distribution is strictly prohibited. If you receive this e-mail in error, please contact the sender immediately and delete this e-mail.

Gait, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 10:04 AM
To: 'Alison Blair Ontario (alison.blair@ontario.ca)'; 'Stafford.Dean@albertahealthservices.ca'
Subject: CBC fifth estate: provincial response?

Hi Alison and Dean,

The CBC Fifth estate request for denominators for the data already public on the CIHI CHRP website:

- Manitoba has made an argument for NOT providing denominator.
- BC is currently in agreement NOT to provide denominator.

Have you got a position?

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Langen, Geof (HEALTH) [mailto:Geof.Langen@gov.mb.ca]

Sent: Thursday, January 31, 2013 1:37 PM

To: XT:HLTH Boyd, Rosemary; Anderson, Patrick HLTH:EX; XT:HLTH Angeleau, Regina; XT:Bertelsen, Brian HLTH:IN; 'Bhashyakarla, Vijay'; XT:HLTH Brown, Liana; XT:Burke, Phil HLTH:IN; XT:Buzash, Sophie HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Canuel, Denise; XT:HLTH Caseault, Johanne; XT:HLTH Crummey, Carol; DeBeck, Paula HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Doucette, Michelle HLTH:IN; Downey, Gayle F HLTH:EX; Edwards, Danielle HLTH:EX; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:Fink, Craig HLTH:IN; XT:HLTH Goossens, Mark; XT:Grew, Sophia HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Kanakaratanam, Mahindan; Kary, Michael HLTH:EX; XT:Keating, Judy S HLTH:IN; XT:Khan, Afra HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH Mckay, Marlien; XT:Murphy, Erin HLTH:IN; Neuman, Maureen HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Passmore, Randy HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Reddick, Vanessa; XT:Redford, Vinessa HLTH:IN; 'Rodway, Kathy'; XT:Ryan, Patti HLTH:IN; XT:Sakac, Taras HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Evan Sotiropoulos HLTH:IN; XT:Stoutley, Alex HLTH:IN; Trotter, Wendy HLTH:EX; XT:HLTH Van Hees, Violet; XT:Warren, Christine HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN

Subject: follow-up to HSC call

Hey HSC Team:

As related to the new/modified request which now includes:

1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012

2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

Our really smart stats folks who deal with the information all the time are advising the following:

"The rates shown by hospital in the CHRP on CIHI's website contain a symbol that characterizes a rate as:

- Not available
- Statistical Outlier
- Suppressed
- Low Volume Rate
- Range of rates, based on specific indicators

For the first four categories, there is either no data, or suspicious/unreliable data, so providing the denominators for these would not be recommended. I think that CIHI has done the work needed to make these measures truly comparable, based on significant knowledge of the collection system, number of events, and statistical testing procedures. This ensures appropriate interpretation of the data.

By providing the denominators, we would be eliminating the work that CIHI has gone through to standardize the measures and categorize sites into valid groups on each measurement".

Geof Langen

Acting Executive Director—Federal/Provincial Unit - Manitoba Health

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



Confidentiality Notice: This message and any attachment to it are intended for the addressee only and may contain legally privileged or confidential information. Any unauthorized use, disclosure, distribution, or copying is strictly prohibited. Please notify the sender if you have received this E-mail by mistake, and please delete it and the attachments (and all copies) in a secure manner. Thank you.

Message de confidentialité : Ce message et tout document dans cette transmission est destiné à la personne ou aux personnes à qui il est adressé. Il peut contenir des informations privilégiées ou confidentielles. Toute utilisation, divulgation, distribution ou copie non autorisée est strictement défendue. Si vous n'êtes pas le destinataire de ce courriel, veuillez en informer l'expéditeur et effacer l'original (et toutes les pièces jointes) de manière sécuritaire. Merci.

2013-01-31 b Fw Revised cbc request

From: Burd, Martha HLTH:EX
Sent: Thursday, January 31, 2013 10:23 AM
To: Trotter, Wendy HLTH:EX; Soper, Glynis HLTH:EX
Subject: Fw: Revised cbc request

This alberta ministry contact cannot comment on revised request. I'll try to get the ab health authority rep at my meeting today to forward our question
Martha Burd From Blackberry Modeling&Analysis
(250) 952-2842

----- Original Message -----

From: Phil Burke [mailto:phil.burke@gov.ab.ca]
Sent: Thursday, January 31, 2013 09:44 AM Pacific Standard Time
To: Burd, Martha HLTH:EX
Cc: XT:Hiebert, Krista HLTH:IN
Subject: RE: Revised cbc request

Martha,
This date request has not come to me. Previous data requests from the CBC have gone to Alberta Health Services and I am not aware if they have received this revised request.
Regards,
Phil

-----Original Message-----

From: Burd, Martha HLTH:EX [mailto:Martha.Burd@gov.bc.ca]
Sent: Thursday, January 31, 2013 8:41 AM
To: Phil Burke
Subject: Revised cbc request

Phil, did you get this revised request?

Here it is:

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are: 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012. 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012. I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you. However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request. Best, Anita Elash
Associate Producer CBC TV News, the fifth estate p: 416-205-6672 Martha Burd
From Blackberry Modeling&Analysis
(250) 952-2842

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Gait, Shelley G HLTH:EX

From: Stafford Dean [Stafford.Dean@albertahealthservices.ca]
Sent: Thursday, February 7, 2013 8:14 AM
To: Burd, Martha HLTH:EX; 'Alison Blair Ontario (alison.blair@ontario.ca)'
Subject: RE: CBC fifth estate: provincial response?

Hi Martha. At this point we are collecting the data centrally in AB and holding onto the data until there is a form decision to participate so at this point no.

Staff

From: Burd, Martha HLTH:EX [mailto:Martha.Burd@gov.bc.ca]
Sent: February 04, 2013 11:04
To: 'Alison Blair Ontario (alison.blair@ontario.ca)'; Stafford Dean
Subject: CBC fifth estate: provincial response?

Hi Alison and Dean,

The CBC Fifth estate request for denominators for the data already public on the CIHI CHRP website:

- Manitoba has made an argument for NOT providing denominator.
- BC is currently in agreement NOT to provide denominator.

Have you got a position?

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Langen, Geof (HEALTH) [mailto:Geof.Langen@gov.mb.ca]
Sent: Thursday, January 31, 2013 1:37 PM
To: XT:HLTH Boyd, Rosemary; Anderson, Patrick HLTH:EX; XT:HLTH Angeleau, Regina; XT:Bertelsen, Brian HLTH:IN; 'Bhashyakarla, Vijay'; XT:HLTH Brown, Liana; XT:Burke, Phil HLTH:IN; XT:Buzash, Sophie HLTH:IN; Cairns, Leann HLTH:EX; XT:HLTH Canuel, Denise; XT:HLTH Caseault, Johanne; XT:HLTH Crummey, Carol; DeBeck, Paula HLTH:EX; XT:deChamp, Anne HLTH:IN; XT:HLTH Dimitracopoulos, Louis; XT:Doucette, Michelle HLTH:IN; Downey, Gayle F HLTH:EX; Edwards, Danielle HLTH:EX; XT:HLTH Fanjoy, Trish; XT:Fetter, Tom HLTH:IN; XT:Fink, Craig HLTH:IN; XT:HLTH Goossens, Mark; XT:Grew, Sophia HLTH:IN; XT:Hiebert, Krista HLTH:IN; XT:Irvine, Jessica HLTH:IN; XT:HLTH Kanakaratham, Mahindan; Kary, Michael HLTH:EX; XT:Keating, Judy S HLTH:IN; XT:Khan, Afra HLTH:IN; XT:MacNeill, Shaun HLTH:IN; XT:McCracken, Molly HLTH:IN; XT:HLTH McKay, Marlien; XT:Murphy, Erin HLTH:IN; Neuman, Maureen HLTH:EX; XT:Nucklaus, Kirstin HLTH:IN; XT:Olenek, Lynn HLTH:IN; XT:Passmore, Randy HLTH:IN; XT:HLTH Peterson Boulton, Lee-Ann; XT:HLTH Reddick, Vanessa; XT:Redford, Vinessa HLTH:IN; 'Rodway, Kathy'; XT:Ryan, Patti HLTH:IN; XT:Sakac, Taras HLTH:IN; Scheffer, Heather G HLTH:EX; XT:Evan Sotiropoulos HLTH:IN; XT:Stoutley, Alex HLTH:IN; Trotter, Wendy HLTH:EX; XT:HLTH Van Hees, Violet; XT:Warren, Christine HLTH:IN; XT:Wright, Shauna-Leigh HLTH:IN
Subject: follow-up to HSC call

Hey HSC Team:

As related to the new/modified request which now includes:

1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012

2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

Our really smart stats folks who deal with the information all the time are advising the following:

"The rates shown by hospital in the CHRP on CIHI's website contain a symbol that characterizes a rate as:

- Not available
- Statistical Outlier
- Suppressed
- Low Volume Rate
- Range of rates, based on specific indicators

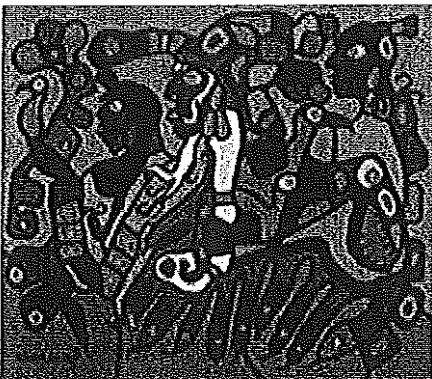
For the first four categories, there is either no data, or suspicious/unreliable data, so providing the denominators for these would not be recommended. I think that CIHI has done the work needed to make these measures truly comparable, based on significant knowledge of the collection system, number of events, and statistical testing procedures. This ensures appropriate interpretation of the data.

By providing the denominators, we would be eliminating the work that CIHI has gone through to standardize the measures and categorize sites into valid groups on each measurement".

Geof Langen

Acting Executive Director--Federal/Provincial Unit - Manitoba Health

204-788-6761 wk 204-228-0961 cel 204-948-2258 fax



.t, Shelley G HLTH:EX

From: Burd, Martha HLTH:EX
Sent: Thursday, February 7, 2013 10:07 AM
To: 'Stafford Dean'
Subject: RE: CBC fifth estate: provincial response?
Attachments: letter to CBC re Fifth Estate data request v2.docx

Hi Stafford, thanks for the reply. I can't believe the amount of time which has been spent on this! We have come to decisions, which are in the attached letter which has been sent to the CBC. I only have the draft, but the final version is identical with addition of cc's to the health authority's CEOs. It outlines our position on each part of the data request.

One of the problems is that over the last month, there might have been decisions, but they were not specific to the different parts of the request.

Hopefully, this is the last of the issue.... prior to the actual Fifth Estate program.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Stafford Dean [mailto:Stafford.Dean@albertahealthservices.ca]
Sent: Thursday, February 7, 2013 8:14 AM
To: Burd, Martha HLTH:EX; 'Alison Blair Ontario (alison.blair@ontario.ca)'
Subject: RE: CBC fifth estate: provincial response?

Hi Martha. At this point we are collecting the data centrally in AB and holding onto the data until there is a form decision to participate so at this point no.

Staff

From: Burd, Martha HLTH:EX [mailto:Martha.Burd@gov.bc.ca]
Sent: February 04, 2013 11:04
To: 'Alison Blair Ontario (alison.blair@ontario.ca)'; Stafford Dean
Subject: CBC fifth estate: provincial response?

Hi Alison and Dean,

The CBC Fifth estate request for denominators for the data already public on the CIHI CHRP website:

- Manitoba has made an argument for NOT providing denominator.
- BC is currently in agreement NOT to provide denominator.

Have you got a position?

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health

Soper, Glynis HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Thursday, January 31, 2013 3:26 PM
To: Burd, Martha HLTH:EX
Cc: Feltham, Sandra HLTH:EX
Subject: FW: CBC TV CIHI request: ontario position

Hi Martha,

Given Heather's request for advice on providing CBC with the denominator, could Carolyn (or ?) provide me with the denominators/numerators for the CIHI hospital measures CIHI has already given to CBC?

Thanks.

G

From: Soper, Glynis HLTH:EX
Sent: Thursday, January 31, 2013 3:24 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: RE: CBC TV CIHI request: ontario position

I'll pull some examples and send to you. My initial thought is to give the denominator (which given they have the % or rate, they can figure out the numerator), but have not looked at the implications of this yet. So we'll pull some examples and provide some advice as to what this means.

G

From: Davidson, Heather (ADM) HLTH:EX
Sent: Thursday, January 31, 2013 12:35 PM
To: Soper, Glynis HLTH:EX
Cc: Burd, Martha HLTH:EX; May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Trotter, Wendy HLTH:EX
Subject: Re: CBC TV CIHI request: ontario position

what do we think of revised request? I dont understand what it means to provide denominator?

Heather Davidson

Sent from my iPad

On 2013-01-31, at 8:34 AM, "Soper, Glynis HLTH:EX" <Glynis.Soper@gov.bc.ca> wrote:

Thanks Martha!

G

From: Burd, Martha HLTH:EX

Sent: Thursday, January 31, 2013 08:02 AM Pacific Standard Time

To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX

Cc: Trotter, Wendy HLTH:EX

Subject: Re: CBC TV CIHI request: ontario position

Talked with ontario and sask. Both think the rational for requesting denominator is valid. First thoughts are to agree to data release. Following up with alberta.

Martha Burd

From Blackberry

Modeling&Analysis

(250) 952-2842

From: Burd, Martha HLTH:EX

Sent: Thursday, January 31, 2013 07:30 AM Pacific Standard Time

To: May, Stephen GCPE:EX; Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX

Cc: Trotter, Wendy HLTH:EX

Subject: Re: CBC TV CIHI request: ontario position

Just talked with ontario. (Before the note on reduced request)

- will allow cihi to release hosp name data ONLY if ontario deputy writes directly to cihi ceo. Unlikely.
- some hospitals are completing on line survey. They are not required to.

- data requested from Ministry: same as bc. Provided website links only.

Martha Burd

From Blackberry

Modeling&Analysis

(250) 952-2842

From: May, Stephen GCPE:EX

Sent: Wednesday, January 30, 2013 02:26 PM Pacific Standard Time

To: Hagerman, Shannon GCPE:EX; Jabs, Ryan GCPE:EX; Burd, Martha HLTH:EX; Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX

Cc: Trotter, Wendy HLTH:EX

Subject: FW: CBC TV CIHI request

A heads up that I just got a call from Anita at CBC and they are reducing the scope of their request significantly. See below.

The reporter asked whether a decision has been made on the original request and I said that I understand something was close – but I was not aware of a final decision at this time. Anita wanted to be sure that this change in request was taken into consideration.

Stephen May | Government Communications and Public Engagement
Ministry of Health
P: 250-952-3401
C: 250-888-9879
F: 250-952-1883

From: Anita Elash [<mailto:Anita.Elash@cbc.ca>]
Sent: Wednesday, January 30, 2013 2:24 PM
To: May, Stephen GCPE:EX
Subject: CBC TV CIHI request
Importance: High

Dear Stephen,

I am writing to let you know that I have reduced the scope of my recent request for data from CIHI. After looking at CIHI's specifications for my original requests, I have decided that the most useful information will come from just two data sets. They are:

- 1) Denominator for each of the indicators included in the CHRP data for the years 2009-2010 to 2011-2012.
- 2) Emergency department wait times according to length of stay in ED, time waiting for a physician, time to a disposition decision, and time waiting for an inpatient bed, reported by hospital, for the years 2009-2010 to 2011-2012.

I know that CIHI does not have ED wait times from B.C., therefore the second request does not apply to you.

However, as you may be aware, much of the data that is publicly available through CHRP includes a high level of instability. I am asking for the denominator for validated indicators, pooled over three years to ensure that I have the most stable, reliable data possible. I trust you will agree that having access to this sort of data is in everyone's interest and that you will agree to my request.

Best,
Anita Elash
Associate Producer
CBC TV News, *the fifth estate*
p: 416-205-6672

Soper, Glynis HLTH:EX

From: Davidson, Heather (ADM) HLTH:EX
Sent: Tuesday, February 5, 2013 8:54 AM
To: Soper, Glynis HLTH:EX; Crisp, Leah HLTH:EX
Cc: Burd, Martha HLTH:EX; Moulton, Holly HLTH:EX; McKnight, Elaine L HLTH:EX
Subject: RE: Status of CBC survey letter?

Perfect - Leah, can you format and cliff for sign off. thanks

Heather Davidson
Assistant Deputy Minister
Planning and Innovation
Ministry of Health
250 952-2569

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 6:43 PM
To: Davidson, Heather (ADM) HLTH:EX
Cc: Burd, Martha HLTH:EX
Subject: FW: Status of CBC survey letter?

Hi Heather,

Here's our draft letter to CBC in response to their various requests. Please let us know if this fits with your understanding of direction or if revisions are required.

Thanks.

G

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 6:38 PM
To: Soper, Glynis HLTH:EX; Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?

Glynis, I discussed draft 1 with Shannon and then penned this version 2.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 6:10 PM
To: Soper, Glynis HLTH:EX
Cc: Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?

Glynis, in light of the time, I've cc'd Shannon on this draft.

I got a voice mail from Alison Blair, my contact in Ontario. They have NOT yet received the request from CBC for CIHI to provide 'denominators' related to the data on the CIHI hospital report website. They have only heard of this request through us and Manitoba. Alison said that given this, they would probably say no if they get the request.

Originally, I wrote this draft only addressing the 'denominator' issue. But after reading the email from Howard Waldner to CBC hospital survey, I realized that everyone needs a letter that covers the whole request.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 5:31 PM
To: Hagerman, Shannon GCPE:EX
Cc: Burd, Martha HLTH:EX
Subject: Re: Status of CBC survey letter?

No worries Shannon.....Martha is still working on draft.....it's coming.
G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 04, 2013 05:25 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Subject: RE: Status of CBC survey letter?

Did you send this to me? Sorry to be such a freakin' pain in the butt... just want to make sure that I didn't overlook your email.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 1:15 PM
To: Hagerman, Shannon GCPE:EX
Cc: Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Status of CBC survey letter?

We're drafting a revised response letter to CBC based on their revised request for denominators of the CIHI publicly avail data.....will send draft when ready.....today.

G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 4, 2013 12:50 PM
To: Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: Status of CBC survey letter?

Hi guys, how is this coming? I'm getting some considerable pressure from health authority communications to respond with the outcome of the leadership council meeting from January.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Adams, Clay [CORP] [<mailto:Clay.Adams@vch.ca>]
Sent: Monday, February 4, 2013 12:40 PM
To: Hagerman, Shannon GCPE:EX
Cc: Jabs, Ryan GCPE:EX; XT:Wilson, Gavin HLTH:IN
Subject: Status of CBC survey letter?

Shannon:

Where are we at with the response to the CBC? Our CEO has received yet another status update email request and we have now received the Ontario Healthcare Association advice to its members (attached) which recommends individual sites complete the survey if they are comfortable to do so. Would be good to know if the BC MoH letter has been sent or, if not, when we can expect it to go.

Thanks.

Clay Adams, ABC
Vice-President
Communications & Public Affairs
Vancouver Coastal Health
Tel: 604-708-5280
Fax: 604-874-9182
Cell: 604-202-8789
E-mail: clay.adams@vch.ca

The content of this e-mail, including any files attached, is confidential and may be privileged. Any unauthorized copying or distribution is strictly prohibited. If you receive this e-mail in error, please contact the sender immediately and delete this e-mail.

Soper, Glynis HLTH:EX

From: Soper, Glynis HLTH:EX
Sent: Tuesday, February 5, 2013 9:14 AM
To: Crisp, Leah HLTH:EX
Cc: Jickling, Belinda HLTH:EX
Subject: Fw: Status of CBC survey letter?
Attachments: letter to CBC re Fifth Estate data request v2.docx

Here it is
Thanks
G

From: Burd, Martha HLTH:EX
Sent: Monday, February 04, 2013 06:38 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX; Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?

Glynis, I discussed draft 1 with Shannon and then penned this version 2.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Burd, Martha HLTH:EX
Sent: Monday, February 4, 2013 6:10 PM
To: Soper, Glynis HLTH:EX
Cc: Hagerman, Shannon GCPE:EX
Subject: RE: Status of CBC survey letter?

Glynis, in light of the time, I've cc'd Shannon on this draft.

I got a voice mail from Alison Blair, my contact in Ontario. They have NOT yet received the request from CBC for CIHI to provide 'denominators' related to the data on the CIHI hospital report website. They have only heard of this request through us and Manitoba. Alison said that given this, they would probably say no if they get the request.

Originally, I wrote this draft only addressing the 'denominator' issue. But after reading the email from Howard Waldner to CBC hospital survey, I realized that everyone needs a letter that covers the whole request.

Martha Burd
Director, Modeling and Analysis,
Performance Measurement, Analysis, and Reporting Branch,
Planning and Innovation Division,
BC Ministry of Health.

Martha.Burd@gov.bc.ca
7th Fl. 1515 Blanshard St., Victoria, BC V8W 3C8 Canada
Telephone (250) 952-2842 Fax 250-952-2235

For calendar or other assistance please contact Shelley Gait, (250) 952-1710, Shelley.Gait@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 5:31 PM
To: Hagerman, Shannon GCPE:EX
Cc: Burd, Martha HLTH:EX
Subject: Re: Status of CBC survey letter?

No worries Shannon.....Martha is still working on draft.....it's coming.
G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 04, 2013 05:25 PM Pacific Standard Time
To: Soper, Glynis HLTH:EX
Subject: RE: Status of CBC survey letter?

Did you send this to me? Sorry to be such a freakin' pain in the butt... just want to make sure that I didn't overlook your email.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Soper, Glynis HLTH:EX
Sent: Monday, February 4, 2013 1:15 PM
To: Hagerman, Shannon GCPE:EX
Cc: Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: RE: Status of CBC survey letter?

We're drafting a revised response letter to CBC based on their revised request for denominators of the CIHI publicly avail data.....will send draft when ready.....today.
G

From: Hagerman, Shannon GCPE:EX
Sent: Monday, February 4, 2013 12:50 PM
To: Soper, Glynis HLTH:EX; Davidson, Heather (ADM) HLTH:EX; Burd, Martha HLTH:EX
Subject: FW: Status of CBC survey letter?

Hi guys, how is this coming? I'm getting some considerable pressure from health authority communications to respond with the outcome of the leadership council meeting from January.

Shannon Hagerman
Director of Communications, Ministry of Health
Government Communications & Public Engagement
Government of British Columbia | 1515 Blanshard St.
T: 250-952-1889 | C: 250-889-9441 | E: shannon.hagerman@gov.bc.ca

From: Adams, Clay [CORP] [<mailto:Clay.Adams@vch.ca>]
Sent: Monday, February 4, 2013 12:40 PM
To: Hagerman, Shannon GCPE:EX
Cc: Jabs, Ryan GCPE:EX; XT:Wilson, Gavin HLTH:IN
Subject: Status of CBC survey letter?

Shannon:

Where are we at with the response to the CBC? Our CEO has received yet another status update email request and we have now received the Ontario Healthcare Association advice to its members (attached) which recommends individual sites complete the survey if they are comfortable to do so. Would be good to know if the BC MoH letter has been sent or, if not, when we can expect it to go.

Thanks.

Clay Adams, ABC
Vice-President
Communications & Public Affairs
Vancouver Coastal Health
Tel: 604-708-5280
Fax: 604-874-9182
Cell: 604-202-8789
E-mail: clay.adams@vch.ca

The content of this e-mail, including any files attached, is confidential and may be privileged. Any unauthorized copying or distribution is strictly prohibited. If you receive this e-mail in error, please contact the sender immediately and delete this e-mail.

Fifth Estate, CBC TV News
205 Wellington St. W.
Toronto, Ontario, M5V 3G7

January 29, 2013-01-23

DRAFT

Anita Elash
Associate Producer

Re: Fifth Estate CBC TV News request for non-publicly available hospital information

I am responding to your three requests for hospital information on behalf of the BC Ministry of Health and the CEOs of the six health authorities in BC.

1. Authorization to allow the Canadian Institute for Health Information (CIHI) to release the following information to the CBC: Denominator for each of the hospital-level indicators included in the Canadian Hospital Reporting Project (CHRP) data for the years 2009-2010 to 2011-2012

The BC Ministry of Health is a strong supporter of the role CIHI plays in providing a broad national view of hospital performance through their CHRP public website. CIHI has applied a consistent quality lens in their public reporting of hospital performance on the CHRP website, and has appropriately flagged or suppressed results where quality is impacted by low volumes or statistical outliers. We consider that there is already sufficient information to interpret the CHRP indicators, and therefore do not authorize additional information (denominators) to be released.

2. Hospital on-line survey to be completed by each hospital

As you point out, hospital structures vary widely across the country. Although we agree that there are differences in the operation within hospitals, I do not understand how this survey will be used to help interpret the hospital's performance. For example, the survey asks about the composition of the hospital's palliative care team in a facility, but doesn't record information on separate community hospice programs that complement or substitute for inpatient palliative care.

This hospital survey was discussed in depth with the CEOs of the six health authorities. They were very concerned with the amount of time required for each hospital to complete the on-line survey. Multiplied across all hospitals in the province, completing the survey was not considered to be best use of public health care time and effort, especially since many of the data are already available to the public on hospital, health authority, or Provincial Control Network of British Columbia (PICNET) websites. Therefore, the CEOs recommended that hospitals not complete the survey, and that CBC access the information that is available on public websites.

3. Performance indicators from the Ministry of Health

The Ministry of Health has already provided website links to publicly available data in response to your request for wait times for selected elective surgeries and diagnostics, emergency room wait times, hospital acquired infections and patient experience survey data.

In conclusion, the BC Ministry of Health endorses the concept of public reporting, based on meaningful, validated indicators. We consider that CIHI is the trusted source for reliable, nationally comparable information, through its role of establishing national data collection and classification standards, common indicator definitions and methodologies, and their established process for reviewing / validating data and indicators with facilities / health authorities / ministries prior to publication.

We hope that you will share suggestions for expanding hospital and health care system performance measures with CIHI, so that they can be incorporated into CIHI's suite of national indicators.

Graham Whitmarsh,
Deputy Minister,
BC Ministry of Health

Cc: Anne McFarlane, Western Canada and Development Initiatives
Canadian Institute for Health Information,
495 Richmond Road, Suite 600,
Ottawa, Ontario, K2A 4H6



February 6, 2013

965137

Ms. Anita Elash
Associate Producer
Fifth Estate, CBC TV News
205 Wellington St W
Toronto ON M5V 3G7

Dear Ms. Elash:

I am responding to your requests for non-publicly available hospital information on behalf of the British Columbia Ministry of Health and the Chief Executive Officers (CEOs) of the six health authorities in BC.

1. Authorization to allow the Canadian Institute for Health Information (CIHI) to release the following information to the CBC: Denominator for each of the hospital-level indicators included in the Canadian Hospital Reporting Project (CHRP) data for the years 2009-2010 to 2011-2012.

The BC Ministry of Health is a strong supporter of the role CIHI plays in providing a broad national view of hospital performance through their CHRP public website. CIHI has applied a consistent quality lens in their public reporting of hospital performance on the CHRP website, and has appropriately flagged or suppressed results where quality is impacted by low volumes or statistical outliers. We consider that there is already sufficient information to interpret the CHRP indicators, and therefore do not authorize additional information (denominators) to be released, at this time.

2. Hospital on-line survey to be completed by each hospital.

As you point out, hospital structures vary widely across the country. Although we agree that there are differences in the operation within hospitals, I do not understand how this survey will be used to help interpret the hospital's performance. For example, the survey asks about the composition of the hospital's palliative care team in a facility, but does not record information on separate community hospice programs that complement or substitute for inpatient palliative care.

This hospital survey was discussed in depth with the CEOs of our six health authorities. They were very concerned with the amount of time required for each hospital to complete the on-line survey. Multiplied across all hospitals in the province, completing the survey was not considered to be the best use of public health care time and effort, especially since many of the data are already available to the public on hospital, health authority, or Provincial Control Network of British Columbia (PICNET) websites. Therefore, the CEOs recommended that hospitals not complete the survey, and that CBC access the information that is available on public websites.

...2

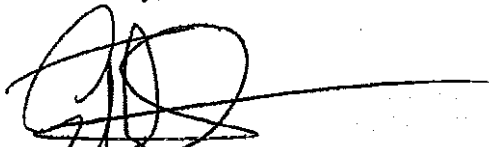
3. Performance indicators from the BC Ministry of Health.

The BC Ministry of Health has already provided website links to publicly available data in response to your request for wait times for selected elective surgeries and diagnostics, emergency room wait times, hospital acquired infections and patient experience survey data.

In conclusion, the BC Ministry of Health endorses the concept of public reporting, based on meaningful, validated indicators. We consider that CIHI is the trusted source for reliable, nationally comparable information, through its role of establishing national data collection and classification standards, common indicator definitions and methodologies, and their established process for reviewing / validating data and indicators with facilities / health authorities / ministries prior to publication.

We hope that you will share suggestions for expanding hospital and health care system performance measures with CIHI, so that they can be incorporated into CIHI's suite of national indicators.

Sincerely,



Graham Whitmarsh
Deputy Minister

pc: Ms. Anne McFarlane, Vice President, Western Canada and Development Initiatives
Canadian Institute for Health Information

Dr. David Ostrow, President and Chief Executive Officer
Vancouver Coastal Health Authority

Mr. Howard Waldner, President and Chief Executive Officer
Vancouver Island Health Authority

Ms. Cathy Ulrich, President and Chief Executive Officer
Northern Health Authority

Dr. Robert Halpenny, President and Chief Executive Officer
Interior Health Authority

Dr. Nigel Murray, President and Chief Executive Officer
Fraser Health Authority

Ms. Lynda Cranston, President and Chief Executive Officer
Provincial Health Services Authority