

Carrier Reference # 71172

Name: M1 Joo Tour + TRAVEL LTD.

# ON HOLD

HOLD STATUS:

Suspension

I = LC.B.C.    W = WCB DEBT    N = NSF CHQ    C= CARGO    O= OTHER

Before HOLD status can be removed the following action must take place:

> suspended due to Oregon accident. (NSC notice of suspension)

(Lee Daew / Kim Murray sent CSI / NSC audit performed)  
Rev. on Jan. 14/13. FOI Request from Jan. 1/07 - Jan. 11/13.

Placed on hold by: ~~DAEW~~ Lee

Date: Jan. 14/13

Authorized by: D. MAJOR

Removed from hold by: \_\_\_\_\_

Date: \_\_\_\_\_

Authorized by: \_\_\_\_\_

**Morris, Barbara G TRAN:EX**

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**From:** Morris, Barbara G TRAN:EX  
**Sent:** Wednesday, January 16, 2013 2:24 PM  
**To:** '?? (mijootour09)'  
**Cc:** Bisla, Harji TRAN:EX  
**Subject:** RE: Mi Joo Tour

Hi Ryan,

I have no concern and approve the hiring Mr. Khosla as your safety consultant. Please do not hesitate to contact me if you have any questions. Regards, Barb

Barb Morris  
Manager, National Safety Code  
Commercial Vehicle Safety and Enforcement Branch  
Ministry of Transportation and Infrastructure  
(250) 953-4012 (phone)  
(250) 952-0578 (fax)

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**From:** 미주 (mijootour09) [mailto:mijootour09@hotmail.com]  
**Sent:** Wednesday, January 16, 2013 10:23 AM  
**To:** Morris, Barbara G TRAN:EX  
**Cc:** Bisla, Harji TRAN:EX  
**Subject:** Mi Joo Tour

Hi Barbara

I want let you know that we hired following Transportation Safety Consultant to improve our bus operation.

Parmjit Khosla  
(Safety Consultant)  
P: 604-307-7953  
F: 604-593-7124

He is going to make us the plan how we can improve our service.  
He will also train our driver and monitor them.

Please let me know, if you have any concern,

Regards,

**Ryan Choi**

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**Mi Joo Tour & Travel Ltd**  
#207-403 North Road, Coquitlam, BC V3K 3V9, Canada.  
- T: 604.939.0043, F: 604.939.0482

**Morris, Barbara G TRAN:EX**

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**From:** Murray, Brian G TRAN:EX  
**Sent:** Friday, January 11, 2013 2:32 PM  
**To:** TRAN ALL CVSE  
**Subject:** Mi Joo Tour and Travel - NSC Suspension

Thank you to all that assisted directly and indirectly

Brian.

<http://www.newsroom.gov.bc.ca/2013/01/mi-joo-tour-travel-bus-operations-suspended-in-canada.html>

**Brian G Murray**  
Director  
Commercial Vehicle Safety & Enforcement Branch  
Ministry of Transportation and Infrastructure  
Victoria BC  
Desk (250) 953-4024  
Cell s17

**Morris, Barbara G TRAN:EX**

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**From:** Murray, Brian G TRAN:EX  
**Sent:** Friday, January 11, 2013 2:37 PM  
**To:** 'william.quade@dot.gov'; 'brian.orrbine@tc.gc.ca'; Martin, Stephen C JAG:EX: s22  
s22 'Sylvain Trambly'; XT:Francis, Mark ICBC CITZ:IN; s22  
s22  
**Cc:** Larkin, Brenda JAG:EX; Roberts, Steven JAG:EX; Perri, Stacey JAG:EX  
**Subject:** Mi Joo Tour and Travel - NSC Suspension

Thank you to all that assisted directly and indirectly

Brian.

<http://www.newsroom.gov.bc.ca/2013/01/mi-joo-tour-travel-bus-operations-suspended-in-canada.html>

**Brian G Murray**  
Director  
Commercial Vehicle Safety & Enforcement Branch  
Ministry of Transportation and Infrastructure  
Victoria BC  
Desk (250) 953-4024  
Cell s17

## Murray, Brian G TRAN:EX

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From: Orrbine, Brian [brian.orrbine@tc.gc.ca]  
Sent: Monday, December 31, 2012 1:51 PM  
To: Major, Dawn E TRAN:EX; Murray, Brian G TRAN:EX  
Cc: Easton, Phil TRAN:EX; Sundquist, Doris TRAN:EX  
Subject: Re: Bus Crash in Oregon.

Thanks everyone. Happy New Year  
Brian  
Sent from Blackberry

----- Original Message -----

From: Major, Dawn E TRAN:EX <[Dawn.Major@gov.bc.ca](mailto:Dawn.Major@gov.bc.ca)>  
To: Murray, Brian G TRAN:EX <[Brian.Murray@gov.bc.ca](mailto:Brian.Murray@gov.bc.ca)>; Orrbine, Brian  
Cc: Easton, Phil TRAN:EX <[Phil.Easton@gov.bc.ca](mailto:Phil.Easton@gov.bc.ca)>; Sundquist, Doris TRAN:EX  
<[Doris.Sundquist@gov.bc.ca](mailto:Doris.Sundquist@gov.bc.ca)>  
Sent: Mon Dec 31 16:28:40 2012  
Subject: Re: Bus Crash in Oregon.

Hi Brian,  
From what we can determine, this bus would not require seatbelts.  
Cheers  
Dawn

----- Original Message -----

From: Murray, Brian G TRAN:EX  
Sent: Monday, December 31, 2012 01:26 PM Pacific Standard Time  
To: 'Orrbine, Brian' <[brian.orrbine@tc.gc.ca](mailto:brian.orrbine@tc.gc.ca)>  
Cc: Easton, Phil TRAN:EX; Major, Dawn E TRAN:EX; Sundquist, Doris TRAN:EX  
Subject: RE: Bus Crash in Oregon.

Hi Brian - sorry about that, but we are still waiting to determine with the US authorities which coach was involved - we believe it could be Prevost Coach from the photos and this company has two a 98 and a 07 Prevost coach. Would either of those models require seatbelts as per TC when manufactured?

Brian,

-----Original Message-----

From: Orrbine, Brian [<mailto:brian.orrbine@tc.gc.ca>]  
Sent: Monday, December 31, 2012 1:20 PM  
To: Murray, Brian G TRAN:EX  
Cc: Easton, Phil TRAN:EX; Major, Dawn E TRAN:EX; Sundquist, Doris TRAN:EX  
Subject: Re: Bus Crash in Oregon.

Brian. Thanks. The only o/s question is whether the bus is equipped with seat belts?  
Brian  
Sent from Blackberry

----- Original Message -----

From: Murray, Brian G TRAN:EX <[Brian.Murray@gov.bc.ca](mailto:Brian.Murray@gov.bc.ca)>  
To: Orrbine, Brian  
Cc: Easton, Phil TRAN:EX <[Phil.Easton@gov.bc.ca](mailto:Phil.Easton@gov.bc.ca)>; Major, Dawn E TRAN:EX  
<[Dawn.Major@gov.bc.ca](mailto:Dawn.Major@gov.bc.ca)>; Sundquist, Doris TRAN:EX <[Doris.Sundquist@gov.bc.ca](mailto:Doris.Sundquist@gov.bc.ca)>  
Sent: Mon Dec 31 11:01:40 2012  
Subject: RE: Bus Crash in Oregon.

Hi Brian,

At this point we are leaving it with FMCSA and the State.

The company Mi Joo Tour & Travel Ltd. Their current NSC rating is satisfactory.

I am unable to confirm at this time if the coach was equipped with seatbelts as well I'm not overly familiar with the US and state laws governing seat belt usage on coaches if equipped. Doris would your branch have on record if the coach had seatbelts or not?

Here is their NSC profile as well. Let me know if you have any questions.

Brian.

-----Original Message-----

From: Orrbine, Brian [<mailto:brian.orrbine@tc.gc.ca>]

Sent: Monday, December 31, 2012 7:14 AM

To: Murray, Brian G TRAN:EX

Subject: Re: Bus Crash in Oregon.

Brian. Many thanks. Is BC planning to do anything on this or are you leaving it to Oregon and FMCSA?

Brian

Sent from Blackberry

----- Original Message -----

From: Murray, Brian G TRAN:EX <[Brian.Murray@gov.bc.ca](mailto:Brian.Murray@gov.bc.ca)>

To: Orrbine, Brian; Major, Dawn E TRAN:EX <[Dawn.Major@gov.bc.ca](mailto:Dawn.Major@gov.bc.ca)>

Cc: Easton, Phil TRAN:EX <[Phil.Easton@gov.bc.ca](mailto:Phil.Easton@gov.bc.ca)>

Sent: Mon Dec 31 10:05:00 2012

Subject: Re: Bus Crash in Oregon.

Hi Brian,

Seasons greetings.

I'll confirm the name and get that and the rating to you ASAP. As well confirm the seat belt question.

Brian

----- Original Message -----

From: Orrbine, Brian [<mailto:brian.orrbine@tc.gc.ca>]

Sent: Sunday, December 30, 2012 09:17 PM Pacific Standard Time

To: Murray, Brian G TRAN:EX

Subject: Bus Crash in Oregon.

Hi Brian. Best of the Season! I'm being asked what we know about the bus company. Do you have any details you can share like their Safety Rating etc. If you have a briefing note that I could do a cut and paste, that would be great Brian Sent from Blackberry



## Murray, Brian G TRAN:EX

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**From:** Kangas, Brian TRAN:EX  
**Sent:** Monday, December 31, 2012 9:00 PM  
**To:** Felix, N.D.T. (Norman)  
**Cc:** Murray, Brian G TRAN:EX; Easton, Phil TRAN:EX; Ford, Geoff TRAN:EX  
**Subject:** Re: Issue - Recent Bus Crash - Early Relevant Info

Thanks Norm. We have started to put together some info on the vehicle. Sounds like we are on the same page at this point regarding the CVIP. Phil Easton has the lead with this matter and Brian Murray should be included with all correspondence. s22 Anything we can assist with please let us know.

Brian Kangas  
Manager, Vehicle Inspections & Standards  
CVSE

On 2012-12-31, at 20:52, "Felix, N.D.T. (Norman)" <[Norm.Felix@icbc.com](mailto:Norm.Felix@icbc.com)> wrote:

Hi Brian and Geoff

There may be some enquiries coming in on the bus crash in Oregon that resulted in 9 fatalities, so I thought I would shoot you a note with some info preliminary info. One of the more recent articles was mentioning the bus and the fact that Oregon authorities will be doing a mechanical check. ICBC Claims folks have also hired a forensic engineer to look at the bus. Here is a recent article:  
<http://www.cbc.ca/news/canada/british-columbia/story/2012/12/31/oregon-bus-crash-vancouver.html>

, 15

The vehicle is a 1998 Prevost with BC Plate s22 and reg s15 FLEET s15 . It's not a prorate unit so it was probably traveling on a trip permit.

The subject vehicle last passed an inspection on Dec 20, 2012 (it failed due to windshield washer and suspension components, but were repaired the same day and passed). s22 I can't seem to access the inspection report from your system, but with the above info you can find it. The DIF was Dawson Truck Repair.

Thanks .. and Happy New Year!

Norm

.....

**Norm Felix, BBA, FCIP**

**Manager, Vehicle Registration Programs**  
Provincial Vehicle Registration and Licensing

ICBC building trust. driving confidence.

.....

#217 - 151 W. Esplanade  
North Vancouver | British Columbia | V7M 3H9

direct: 604-982-6544  
fax: 604-443-4449 | cell: s22

.....

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## Murray, Brian G TRAN:EX

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**From:** Haywood, Steven TRAN:EX  
**Sent:** Tuesday, January 1, 2013 11:05 PM  
**To:** Livolsi, Patrick C TRAN:EX  
**Cc:** Easton, Phil TRAN:EX; Murray, Brian G TRAN:EX; Drummond, Derek M TRAN:EX  
**Subject:** Re: Oregon Bus Crash

Hello,

At 8am tomorrow morning (Wed) we will be meeting with the carrier at their Coquitlam address to begin a compliance review and assist with the crash investigation. Attending will also be a US Federal Safety Investigator as well as a representative from the US Federal Transportation Safety Board.

Part of the crash investigation will be determining the hours of service for the driver of the bus to see if fatigue may have been a factor.

The compliance review will look at all facets of the carrier's operation.

One of our senior CSI's will be the CVSE lead, Harji Bisla.

I will update you with relevant information as it becomes available.

Thanks

Steve

On 2012-12-31, at 12:31 PM, "Livolsi, Patrick C TRAN:EX" <[Patrick.Livolsi@gov.bc.ca](mailto:Patrick.Livolsi@gov.bc.ca)> wrote:

Thanks Steve.

An unfortunate event in Oregon, but have a happy New Year as well!

Patrick

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**From:** Haywood, Steven TRAN:EX  
**Sent:** Monday, December 31, 2012 12:13 PM  
**To:** Haywood, Steven TRAN:EX; Easton, Phil TRAN:EX; Murray, Brian G TRAN:EX; Livolsi, Patrick C TRAN:EX; Drummond, Derek M TRAN:EX  
**Subject:** RE: Oregon Bus Crash

Hello,

Nothing at the Vancouver address either, locked up with nobody present.

Unless I get a return phone call there will be no updates until Wednesday, the CSI will be back trying to track them down at that time.

Have a good new year celebration.

Thanks

Steve

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**From:** Haywood, Steven TRAN:EX  
**Sent:** Monday, December 31, 2012 11:30 AM  
**To:** Easton, Phil TRAN:EX; Murray, Brian G TRAN:EX; Livolsi, Patrick C TRAN:EX; Drummond, Derek M TRAN:EX  
**Subject:** RE: Oregon Bus Crash

Thanks Phil, Dawson Truck also has a clean record.

The US said they will send me the inspection reports. Attached is the company FMCSA profile.

Our auditor is at the carrier location, locked up tight. It is a travel agency type of strip mall storefront business.

I have tried 5 different phone numbers associated to the company, none are being answered and only one of them has an answering service. A message has been left to contact me immediately.

There is a second address that the auditor is on route to in Vancouver.

SLs

Thanks  
Steve

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**From:** Easton, Phil TRAN:EX  
**Sent:** Monday, December 31, 2012 10:52 AM  
**To:** Haywood, Steven TRAN:EX; Murray, Brian G TRAN:EX; Livolsi, Patrick C TRAN:EX; Drummond, Derek M TRAN:EX  
**Subject:** RE: Oregon Bus Crash

Hi Steve

Re: Prevost's

1998 Prevost    Reg #    SLs  
a decal expiry Jun 30/2013

Inspected 20<sup>th</sup> December 2012 at Dawson Truck Repairs with

2007 Prevost    Reg #    SLs  
decal expiry Dec 31/2012

Inspected 29<sup>th</sup> June 2012 at Western Star & Sterling with a

I spoke with Lorrie who suggests that you speak with Chad (?) for the US inspection data.

Cheers

Phil

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**From:** Haywood, Steven TRAN:EX  
**Sent:** Monday, December 31, 2012 10:10 AM  
**To:** Murray, Brian G TRAN:EX; Livolsi, Patrick C TRAN:EX; Drummond, Derek M TRAN:EX  
**Cc:** Easton, Phil TRAN:EX  
**Subject:** RE: Oregon Bus Crash

Hello,

The vehicle information is not known yet, but based on the profile it should be one of the two Prevost units. These two units have been inspected at Volvo and Western Star, DIF's we have no issues with. One of our CSI's is on route to the carrier location now to begin compliance review, carrier is not answering the phone so unsure if there will be anyone present.

Thanks  
Steve

**From:** Murray, Brian G TRAN:EX  
**Sent:** Monday, December 31, 2012 9:36 AM  
**To:** Haywood, Steven TRAN:EX; Livolsi, Patrick C TRAN:EX; Drummond, Derek M TRAN:EX  
**Cc:** Easton, Phil TRAN:EX  
**Subject:** RE: Oregon Bus Crash

Thanks Steve, could you find out what the VIN or plate of the vehicle is so we can run it against our inspection system.

I've passed on information to GCPE and Transport Canada regarding the NSC rating earlier today.

Brian.

**From:** Haywood, Steven TRAN:EX  
**Sent:** Monday, December 31, 2012 9:20 AM  
**To:** Livolsi, Patrick C TRAN:EX; Drummond, Derek M TRAN:EX  
**Cc:** Murray, Brian G TRAN:EX  
**Subject:** Oregon Bus Crash

Hello,

A Coquitlam tour bus was involved in a horrific incident in Oregon yesterday leaving 9 dead. The bus was on route from Las Vegas back to the Lower Mainland at the time. Indications are that there were many Korean exchange students on the bus who are currently domiciled in the Lower Mainland. The carrier is Mi Joo Tour and Travel Ltd, NSC# s15 The carrier profile is Satisfactory Unaudited with a score slightly above the median. One at fault crash in Vanderhoof, Nov 11, 2010. NSC Dept is trying to get data on the 2010 crash, profile is attached. I have a message into a US Federal Safety Investigator to gather more information about the incident. News sources are saying road conditions at the time were icy and the stretch of road is considered one of the most dangerous in the north west.

<http://bc.ctvnews.ca/tour-bus-en-route-to-vancouver-crashes-in-oregon-leaves-9-dead-1.1096088>

Thanks  
Steve

## Murray, Brian G TRAN:EX

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From: Francis, Mark [Mark.Francis@icbc.com]  
Sent: Thursday, January 3, 2013 2:06 PM  
To: Murray, Brian G TRAN:EX  
Cc: Martin, Stephen C JAG:EX  
Subject: RE: Mi Joo Bus Crash Pendleton, Oregon

We are providing the following information, in accordance with Section 33.1(1)(k) of the FOIPPA:

Status of DL  
Accidents  
Convictions  
Driving Restrictions

If FMCSA requires further info, we will address.

Thanks,  
Mark

-----Original Message-----

From: Murray, Brian G TRAN:EX [mailto:Brian.Murray@gov.bc.ca]  
Sent: Thursday, January 03, 2013 9:04 AM  
To: Francis, Mark  
Cc: Martin, Stephen C JAG:EX  
Subject: Re: Mi Joo Bus Crash Pendleton, Oregon

Thanks Mark!

Brian G Murray  
Director  
Commercial Vehicle Safety & Enforcement Branch Ministry of Transportation and Infrastructure  
Victoria BC Desk (250)<tel:(250)%20953-4024> 953-4024<tel:(250)%20953-4024> Cell (250) 888-8436<tel:(250)%20888-8436>

On 2013-01-03, at 8:47, "Francis, Mark" <Mark.Francis@icbc.com<mailto:Mark.Francis@icbc.com>> wrote:

Thanks, Brian. I have talked with Lisa and we are working on this. Will let you know the outcome.

Mark

-----Original Message-----

From: Murray, Brian G TRAN:EX [mailto:Brian.Murray@gov.bc.ca]  
Sent: Thursday, January 03, 2013 8:06 AM  
To: steven.martin@gov.bc.ca<mailto:steven.martin@gov.bc.ca>; Francis, Mark  
Subject: Fwd: Mi Joo Bus Crash Pendleton, Oregon

Hi Mark and Steve,

In their investigation, the US authorities are looking at driver history and fitness through ICBC and OSMV. You have probably been contacted directly already about this, just closing off this request through Transport Canada.

Regards,

Brian.

Brian G Murray

Director

Commercial Vehicle Safety & Enforcement Branch Ministry of Transportation and Infrastructure  
Victoria BC Desk (250)<tel:(250)%20953-4024> 953-4024<tel:(250)%20953-4024> Cell (250) 888-8436<tel:(250)%20888-8436>

Begin forwarded message:

From: "Orrbine, Brian"

<brian.orrbine@tc.gc.camailto:brian.orrbine@tc.gc.ca><mailto:brian.orrbine@tc.gc.ca>>

Date: 3 January, 2013 4:25:07 PST

To: "Murray, Brian G TRAN:EX"

<Brian.Murray@gov.bc.camailto:Brian.Murray@gov.bc.ca><mailto:Brian.Murray@gov.bc.ca>>

Subject: Fw: Mi Joo Bus Crash Pendleton, Oregon

Brian. As you can see below, FMCSA is seeking info from ICBC concerning the driver of the bus. Anything you can do to ensure FMCSA receives this info is appreciated Thanks Brian Sent from Blackberry

----- Original Message -----

From: carla.vagnini@dot.gov<mailto:carla.vagnini@dot.gov><mailto:carla.vagnini@dot.gov>

<carla.vagnini@dot.gov<mailto:carla.vagnini@dot.gov><mailto:carla.vagnini@dot.gov>>

To: andrew.eno@dot.gov<mailto:andrew.eno@dot.gov><mailto:andrew.eno@dot.gov>

<andrew.eno@dot.gov<mailto:andrew.eno@dot.gov><mailto:andrew.eno@dot.gov>>; Orrbine, Brian

Cc: dolores.macias@dot.gov<mailto:dolores.macias@dot.gov><mailto:dolores.macias@dot.gov>

<dolores.macias@dot.gov<mailto:dolores.macias@dot.gov><mailto:dolores.macias@dot.gov>>;

anna.amos@dot.gov<mailto:anna.amos@dot.gov><mailto:anna.amos@dot.gov>

<anna.amos@dot.gov<mailto:anna.amos@dot.gov><mailto:anna.amos@dot.gov>>;

william.paden@dot.gov<mailto:william.paden@dot.gov><mailto:william.paden@dot.gov>

<william.paden@dot.gov<mailto:william.paden@dot.gov><mailto:william.paden@dot.gov>>

Sent: Thu Jan 03 06:26:50 2013

Subject: RE: Mi Joo Bus Crash Pendleton, Oregon

Yes Andy for all provinces. We have had it in place for years and coordinated the driver licensing administration contact through the Canadian Counsel of Motor Transport Administrators (CCMTA).

Please advise her that through the governmental relationship with Transport Canada and CCMTA we currently exchange safety data on motor carriers, vehicles and drivers that operate in each country through CCMTA. When there are significant incidents in either country our established governmental and provincial relationships allow for further investigation of motor carriers, drivers and vehicles involved in the incidents, and that includes the ability to verify drivers possess a valid license and that driver does not have any violations/convictions that would disqualify them to operate safely in either country.

Brian, can you also reach out to Ms. Mitchner and share with her the purpose and importance of this request? Thank you in advance

Andy please let me know if I can be of further assistance.

Carla

-----Original Message-----

From: Eno, Andrew (FMCSA)  
Sent: Wednesday, January 02, 2013 4:41 PM  
To: Vagnini, Carla (FMCSA)  
Subject: Fw: Mi Joo Bus Crash Pendleton, Oregon

Carla,

Is this information you have been able to obtain from the Canadian Provinces in the past?

Thanks,

Andy

----- Original Message -----

From: Eno, Andrew (FMCSA)  
Sent: Wednesday, January 02, 2013 04:39 PM  
To: 'Lisa.Mitchner@icbc.com<mailto:Lisa.Mitchner@icbc.com><mailto:Lisa.Mitchner@icbc.com>'<Lisa.Mitchner@icbc.com<mailto:Lisa.Mitchner@icbc.com><mailto:Lisa.Mitchner@icbc.com>>>  
Subject: Re: Mi Joo Bus Crash Pendleton, Oregon

Lisa,

I will check and get back with you tomorrow. That is information I will need to obtain from our Washington, DC office.

Thanks,

Andy

----- Original Message -----

From: Mitchner, Lisa [mailto:Lisa.Mitchner@icbc.com]  
Sent: Wednesday, January 02, 2013 04:21 PM  
To: Eno, Andrew (FMCSA)  
Subject: RE: Mi Joo Bus Crash Pendleton, Oregon

Hi Andy,

Thanks very much for sending this email. I'm available this afternoon if you want to set up a specific time to call with the name and licence number.

Are you able to advise if there is US legislation or Regulation that allows you (or the US Department of Transportation) to request this information? ( I've had that questioned asked by our Freedom of Information and Persona Privacy department).

Thank you,

.....  
Lisa Mitchner

Manager Violation Tickets/Disputes and Licensing Driver Licensing Operations Insurance and Driver Licensing Division ICBC building trust. driving confidence.

.....  
Second Floor 910 Government Street

Victoria | British Columbia | V8W 3Y8

Direct: 250-978-8455 | Mobile: s22

Facsimile: 250-978-8011

Save trees. Print only when necessary.

-----Original Message-----

From: andrew.eno@dot.gov<mailto:andrew.eno@dot.gov><mailto:andrew.eno@dot.gov>  
[mailto:andrew.eno@dot.gov]  
Sent: Wednesday, January 02, 2013 1:07 PM  
To: Mitchner, Lisa  
Subject: Mi Joo Bus Crash Pendleton, Oregon

Lisa,

My name is Andy Eno and I am investigating the recent crash of a BC-based motorcoach in Pendleton, Oregon. We would like to check the status of the BC-based driver operating the bus at the time of the crash. NLETS, our Commercial Driver's License Information System, and the Problem Driver Pointer System, show no accidents or convictions. We would be interested in when the driver was first issued a license and any information that might be on the back of the license . . . and any information our systems may have missed.

My contact information:

Andrew Eno  
Division Administrator  
Oregon Division  
Federal Motor Carrier Safety Administration U.S. Department of Transportation  
530 Center Street NE, Suite 440  
Salem, Oregon 97301  
503.399.5775  
Cell 22  
andrew.eno@dot.gov<mailto:andrew.eno@dot.gov><mailto:andrew.eno@dot.gov>

We do not have a case number at this point.

I will need to call you and provide the driver's name and license number, due to our privacy laws and e-mail security.

Thanks again for your assistance.

Andy

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## Murray, Brian G TRAN:EX

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**From:** Haywood, Steven TRAN:EX  
**Sent:** Tuesday, January 8, 2013 5:57 PM  
**To:** Murray, Brian G TRAN:EX  
**Cc:** Morris, Barbara G TRAN:EX; Kangas, Brian TRAN:EX; Dennis, Perry TRAN:EX; Easton, Phil TRAN:EX; Drummond, Derek M TRAN:EX  
**Subject:** Re: Mi Joo tour and travel

FYI Harji begins our audit of Mi Joo tomorrow.

Steve

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**From:** Murray, Brian G TRAN:EX  
**Sent:** Tuesday, January 08, 2013 05:49 PM Pacific Standard Time  
**To:** 'william.quade@dot.gov' <william.quade@dot.gov>  
**Cc:** Morris, Barbara G TRAN:EX; 'brian.orrbine@tc.gc.ca' <brian.orrbine@tc.gc.ca>; Kangas, Brian TRAN:EX; Dennis, Perry TRAN:EX; Haywood, Steven TRAN:EX; Easton, Phil TRAN:EX; Murray, Brian G TRAN:EX  
**Subject:** RE: Mi Joo tour and travel

Hi Bill,

Thanks for this information, We will look at suspending their National Safety Code certificate as well here in BC, based on your findings.

Brian.

---

**From:** william.quade@dot.gov [mailto:william.quade@dot.gov]  
**Sent:** Tuesday, January 8, 2013 1:37 PM  
**To:** Murray, Brian G TRAN:EX  
**Subject:** Mi Joo tour and travel

Brian,

Just wanted to let you know that this afternoon, we are serving an Imminent Hazard Out-of-Service Order on Mi Joo.

As you may be aware, our investigation discovered problems with drug and alcohol testing, driver qualifications, and hours-of-service.

The company will not be allowed to operate in the U.S. until they can demonstrate they have corrected the violations, and reapplied for Authority to operate in the U.S.

If you have any questions, feel free to give me a call.

Thanks,

## Bill Quade

William A. Quade  
Associate Administrator  
for Enforcement and Program Delivery  
Federal Motor Carrier Safety Administration  
(202)366-2172  
[william.quade@dot.gov](mailto:william.quade@dot.gov)



---

**From:** Murray, Brian G TRAN:EX [<mailto:Brian.Murray@gov.bc.ca>]  
**Sent:** Wednesday, January 02, 2013 4:52 PM  
**To:** Quade, William (FMCSA)  
**Subject:** RE: Steve Martin's contact information

Hi Bill,

An update for you. The Questions were asked around assistance for the victims and families. The response from the company was that the Red Cross was assisting. Not sure if they meant the Canadian or American Red Cross – probably the latter. Lawyers were present so discussions were limited.

Any other assistance we're here to help.

Brian.

---

**From:** [william.quade@dot.gov](mailto:william.quade@dot.gov) [<mailto:william.quade@dot.gov>]  
**Sent:** Wednesday, January 2, 2013 9:55 AM  
**To:** Murray, Brian G TRAN:EX  
**Cc:** Murchie, Roberta TRAN:EX  
**Subject:** RE: Steve Martin's contact information

Brian,

Forgot to mention it, but since we talked I don't necessarily think we need the call tomorrow AM with Steve unless you and/or Steve would like to touch bases on the status of things. Let me know.

Thanks,  
Bill Quade

William A. Quade  
Associate Administrator  
for Enforcement and Program Delivery  
Federal Motor Carrier Safety Administration  
(202)366-2172  
[william.quade@dot.gov](mailto:william.quade@dot.gov)



---

**From:** Murray, Brian G TRAN:EX [mailto:Brian.Murray@gov.bc.ca]  
**Sent:** Wednesday, January 02, 2013 12:42 PM  
**To:** Quade, William (FMCSA)  
**Cc:** Murchie, Roberta TRAN:EX  
**Subject:** RE: Steve Martin's contact information

Hi Bill,

I'll call you now if that works?

Brian.

---

**From:** [william.quade@dot.gov](mailto:william.quade@dot.gov) [mailto:william.quade@dot.gov]  
**Sent:** Wednesday, January 2, 2013 9:40 AM  
**To:** Murray, Brian G TRAN:EX  
**Subject:** RE: Steve Martin's contact information

Thanks Brian,

If you could give a call today, we may be able to save Steve some time tomorrow AM. I am aware of the review, but there is an additional aspect I'd like to discuss if possible. You can call my cell at s22 if I don't answer my office phone (below).

Thanks,  
Bill Quade

William A. Quade  
Associate Administrator  
for Enforcement and Program Delivery  
Federal Motor Carrier Safety Administration  
(202)366-2172  
[william.quade@dot.gov](mailto:william.quade@dot.gov)



---

**From:** Murray, Brian G TRAN:EX [mailto:Brian.Murray@gov.bc.ca]  
**Sent:** Wednesday, January 02, 2013 12:16 PM  
**To:** Quade, William (FMCSA); Larkin, Brenda JAG:EX  
**Cc:** 'arougeau@ccmta.ca'; Murchie, Roberta TRAN:EX  
**Subject:** Re: Steve Martin's contact information

Hi Bill - my calendar is open today.

My understanding is that your team is on site in BC at the company today with CVSE for part their investigation.

Brian

---

**From:** [william.quade@dot.gov](mailto:william.quade@dot.gov) [<mailto:william.quade@dot.gov>]  
**Sent:** Wednesday, January 02, 2013 09:00 AM Pacific Standard Time  
**To:** Larkin, Brenda JAG:EX  
**Cc:** [arougeau@ccmta.ca](mailto:arougeau@ccmta.ca) <[arougeau@ccmta.ca](mailto:arougeau@ccmta.ca)>; Murray, Brian G TRAN:EX; Murchie, Roberta TRAN:EX  
**Subject:** RE: Steve Martin's contact information

Brenda,

I can make myself available anytime Steve and Brian can do it. Let me know what time works for them.

Thanks,  
Bill Quade

William A. Quade  
Associate Administrator  
for Enforcement and Program Delivery  
Federal Motor Carrier Safety Administration  
(202)366-2172  
[william.quade@dot.gov](mailto:william.quade@dot.gov)



---

**From:** Larkin, Brenda JAG:EX [<mailto:Brenda.Larkin@gov.bc.ca>]  
**Sent:** Wednesday, January 02, 2013 11:44 AM  
**To:** Quade, William (FMCSA)  
**Cc:** 'Allison Rougeau'; Murray, Brian G TRAN:EX; Murchie, Roberta TRAN:EX  
**Subject:** RE: Steve Martin's contact information

Good Morning Bill,

I am Steve's Administrative Assistant and Steve can be contacted through my phone number 250-387-5692.

Steve would also like to include Brian Murray, Director, Commercial Vehicle Safety and Enforcement in the phone call.

Please advise when we can set up a meeting.

Thank you

Brenda Larkin  
Executive Administrative Assistant  
Office of the Superintendent of the Motor Vehicles  
Phone: 250-387-5692  
Fax: 250-356-5577  
Email: [Brenda.Larkin@gov.bc.ca](mailto:Brenda.Larkin@gov.bc.ca)

---

**From:** Allison Rougeau [<mailto:arougeau@ccmta.ca>]  
**Sent:** Wednesday, January 2, 2013 8:33 AM  
**To:** Martin, Stephen C JAG:EX  
**Cc:** Larkin, Brenda JAG:EX  
**Subject:** Fw: Steve Martin's contact information

FYI -

---

**From:** [william.quade@dot.gov](mailto:william.quade@dot.gov)  
**Sent:** Wednesday, January 02, 2013 9:26:30 AM  
**To:** Allison Rougeau  
**Subject:** Steve Martin's contact information

Allison,

Can you provide me a phone number for Steve? We had a bad bus crash over the holidays involving a carrier from BC and I'd like to discuss a coordinated investigation.

Thanks,  
Bill Quade

William A. Quade  
Associate Administrator  
for Enforcement and Program Delivery  
Federal Motor Carrier Safety Administration  
(202)366-2172  
[william.quade@dot.gov](mailto:william.quade@dot.gov)



## Murray, Brian G TRAN:EX

---

**From:** Murray, Brian G TRAN:EX  
**Sent:** Wednesday, January 9, 2013 1:09 PM  
**To:** 'Doug MacEwen'  
**Cc:** 'Sylvain Tremblay'; 'brian.orrbine@tc.gc.ca'; Dennis, Perry TRAN:EX  
**Subject:** RE: Oregon Bus Crash

Hi Doug and Sylvain,

Thanks for the offer for assistance. We really appreciate that here in BC. We have been keeping Brian (TC) updated as best we can. Our audit results should be finalized today with pending recommendations for next steps.

I suspect I will be issuing a suspension of the NSC Certificate soon, in effect until the Carrier can get their administrative requirements in order to meet NSC standards. This carrier had a satisfactory unaudited profile and has had minimal instances of inspection or on-road performance within BC over the past 3 years.

I will keep you posted.

Regards,

Brian.

---

**From:** Doug MacEwen [<mailto:djmacewen@gov.pe.ca>]  
**Sent:** Wednesday, January 9, 2013 12:46 PM  
**To:** Murray, Brian G TRAN:EX  
**Cc:** Sylvain Tremblay  
**Subject:** Oregon Bus Crash

Hi Brian:

On behalf of CRA, I wanted to touch base and express our support to you and your jurisdiction as you participate in the crash investigation and followup with FMCSA.

I am sure that you and your colleagues have the issue in hand, but if there is anything that we can do to help, don't hesitate to ask.

Kindest regards,  
Doug

Doug MacEwen  
Safety Coordinator  
Highway Safety Division  
Department of Transportation  
and Infrastructure Renewal  
(p)902-368-5219  
(f) 902-368-5236

-----

## Statement of Confidentiality

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## **Murray, Brian G TRAN:EX**

---

**From:** Morris, Barbara G TRAN:EX  
**Sent:** Wednesday, January 9, 2013 3:34 PM  
**To:** Murray, Brian G TRAN:EX; Dennis, Perry TRAN:EX  
**Subject:** FW: Mi Joo Tour & Travel Ltd.  
**Attachments:** 80107.20130109-152214.pdf

Harji has completed the audit – I have done a quick review and it looks good to me. Barb

Barb Morris  
Manager, National Safety Code  
Commercial Vehicle Safety and Enforcement Branch  
Ministry of Transportation and Infrastructure  
(250) 953-4012 (phone)  
(250) 952-0578 (fax)

---

**From:** Bisla, Harji TRAN:EX  
**Sent:** Wednesday, January 9, 2013 3:25 PM  
**To:** Morris, Barbara G TRAN:EX  
**Cc:** Haywood, Steven TRAN:EX  
**Subject:** Mi Joo Tour & Travel Ltd.

Hi Barb,

The audit is now complete. The carrier has not had a chance to provide or react to the missing trip inspection reports and other documents but I don't see any other changes to the audit. Please let me know if you would like to insert any other comments in there.

Regards,  
Harji

## Murray, Brian G TRAN:EX

---

From: william.quade@dot.gov  
Sent: Thursday, January 10, 2013 4:44 AM  
To: Murray, Brian G TRAN:EX; brian.orrbine@tc.gc.ca; STremblay@ccmta.ca; djmacewen@gov.pe.ca  
Cc: Morris, Barbara G TRAN:EX; Dennis, Perry TRAN:EX; Haywood, Steven TRAN:EX; Easton, Phil TRAN:EX  
Subject: RE: Mi Joo tour and travel

Brian,

Thanks for letting us know.

Bill Quade

William A. Quade  
Associate Administrator  
for Enforcement and Program Delivery  
Federal Motor Carrier Safety Administration  
(202)366-2172  
william.quade@dot.gov

-----Original Message-----

From: Murray, Brian G TRAN:EX [mailto:Brian.Murray@gov.bc.ca]  
Sent: Wednesday, January 09, 2013 8:36 PM  
To: Quade, William (FMCSA); 'brian.orrbine@tc.gc.ca'; 'Sylvain Tremblay'; 'Doug MacEwen'  
Cc: Morris, Barbara G TRAN:EX; Dennis, Perry TRAN:EX; Haywood, Steven TRAN:EX; Easton, Phil TRAN:EX; Murray, Brian G TRAN:EX  
Subject: RE: Mi Joo tour and travel

Hi Bill, Brian, Doug and Sylvain.

BC will be suspending Mi Joo's National Safety Code Certificate tomorrow, based on the findings of our audit.

We will need to hand deliver the decision direct on the company. Our conditions state that if they are unable to meet NSC legislative standards by Feb 28/13, then a recommendation will be put forward to the Director of CVSE to cancel the Certificate. All decisions have and appeal mechanism through legislation.

Regards,

Brian.

-----Original Message-----

From: william.quade@dot.gov [mailto:william.quade@dot.gov]  
Sent: Wednesday, January 9, 2013 8:24 AM  
To: Murray, Brian G TRAN:EX  
Cc: Morris, Barbara G TRAN:EX; Dennis, Perry TRAN:EX; Haywood, Steven TRAN:EX; Easton, Phil TRAN:EX; brian.orrbine@tc.gc.ca  
Subject: Re: Mi Joo tour and travel

To be clear, the actual order is at: <http://www.fmcsa.dot.gov/documents/about/news/2013/Mi-Joo-Tour-and-Travel-IH-Order.pdf>.

BQ

Sent from my iPad

On Jan 9, 2013, at 11:21 AM, "Murray, Brian G TRAN:EX" <Brian.Murray@gov.bc.ca> wrote:

> Thanks Bill, we'll review it in detail

>

> Brian.

>

> -----Original Message-----

> From: william.quade@dot.gov [mailto:william.quade@dot.gov]

> Sent: Wednesday, January 9, 2013 8:18 AM

> To: Murray, Brian G TRAN:EX

> Cc: Morris, Barbara G TRAN:EX; Dennis, Perry TRAN:EX; Haywood, Steven

> TRAN:EX; Easton, Phil TRAN:EX; brian.orrbine@tc.gc.ca

> Subject: Re: Mi Joo tour and travel

>

> Trying again with the link this time.

>

> BQ

>

>

> <http://www.fmcsa.dot.gov/about/news/news-releases/2013/Mi-Joo-Tour-and>

> -Travel-Cease-Operations.aspx

>

>

> Sent from my iPad

>

> On Jan 9, 2013, at 11:15 AM, "Murray, Brian G TRAN:EX" <Brian.Murray@gov.bc.ca> wrote:

>

>> Hi Bill,

>>

>> I don't think the link made it through unfortunately.

>>

>> Regards,

>>

>> Brian.

>>

>> -----Original Message-----

>> From: william.quade@dot.gov [mailto:william.quade@dot.gov]

>> Sent: Wednesday, January 9, 2013 8:12 AM

>> To: Murray, Brian G TRAN:EX

>> Cc: Morris, Barbara G TRAN:EX; Dennis, Perry TRAN:EX; Haywood, Steven

>> TRAN:EX; Easton, Phil TRAN:EX; brian.orrbine@tc.gc.ca

>> Subject: Re: Mi Joo tour and travel

>>

>> Brian,

>>

>> The Order is accessible through this link. It has the reasons for our decision. Does it provide sufficient detail?

>>

>> BQ

>>

>> Sent from my iPad

>>

>> On Jan 8, 2013, at 9:57 PM, "Murray, Brian G TRAN:EX"  
 <Brian.Murray@gov.bc.camailto:Brian.Murray@gov.bc.ca>> wrote:  
 >>  
 >> Will do. Would you be able to give us your detailed rationale to further assist us in that  
 direction.  
 >>  
 >> A suspension of the National Safety Code certificate here is open to appeal so it would be  
 good to have the official decision from the FMCSA.  
 >>  
 >> Brian  
 >>  
 >> From: william.quade@dot.gov<mailto:william.quade@dot.gov>  
 >> [mailto:william.quade@dot.gov]  
 >> Sent: Tuesday, January 08, 2013 06:50 PM Pacific Standard Time  
 >> To: Murray, Brian G TRAN:EX  
 >> Subject: Re: Mi Joo tour and travel  
 >>  
 >>  
 >> Please let me know if you do as my leadership would be interested in that.  
 >>  
 >> Thanks,  
 >> Bill Quade  
 >>  
 >>  
 >> From: Murray, Brian G TRAN:EX [mailto:Brian.Murray@gov.bc.ca]  
 >> Sent: Tuesday, January 08, 2013 08:49 PM  
 >> To: Quade, William (FMCSA)  
 >> Cc: Morris, Barbara G TRAN:EX  
 >> <Barbara.Morris@gov.bc.camailto:Barbara.Morris@gov.bc.ca>;  
 >> 'brian.orrbine@tc.gc.ca<mailto:brian.orrbine@tc.gc.ca>'  
 >> <brian.orrbine@tc.gc.ca<mailto:brian.orrbine@tc.gc.ca>>; Kangas,  
 >> Brian TRAN:EX  
 >> <Brian.Kangas@gov.bc.ca<mailto:Brian.Kangas@gov.bc.ca>>;  
 >> Dennis, Perry TRAN:EX  
 >> <Perry.Dennis@gov.bc.ca<mailto:Perry.Dennis@gov.bc.ca>>; Haywood,  
 >> Steven TRAN:EX  
 >> <Steven.Haywood@gov.bc.ca<mailto:Steven.Haywood@gov.bc.ca>>; Easton,  
 >> Phil TRAN:EX <Phil.Easton@gov.bc.ca<mailto:Phil.Easton@gov.bc.ca>>;  
 >> Murray, Brian G TRAN:EX  
 >> <Brian.Murray@gov.bc.ca<mailto:Brian.Murray@gov.bc.ca>>  
 >> Subject: RE: Mi Joo tour and travel  
 >>  
 >> Hi Bill,  
 >>  
 >> Thanks for this information, We will look at suspending their National Safety Code  
 certificate as well here in BC, based on your findings.  
 >>  
 >> Brian.  
 ^^

duplicate

>>

## Murray, Brian G TRAN:EX

---

From: Morris, Barbara G TRAN:EX  
Sent: Friday, January 11, 2013 1:53 PM  
To: Murray, Brian G TRAN:EX  
Subject: FW: Mi Joo

There are 3 email addresses on Edward Kang's business card. Barb

Barb Morris  
Manager, National Safety Code  
Commercial Vehicle Safety and Enforcement Branch Ministry of Transportation and  
Infrastructure  
(250) 953-4012 (phone)  
(250) 952-0578 (fax)

-----Original Message-----

From: Haywood, Steven TRAN:EX  
Sent: Friday, January 11, 2013 1:51 PM  
To: Morris, Barbara G TRAN:EX  
Subject: Mi Joo

[Mijootour@yahoo.co.kr](mailto:Mijootour@yahoo.co.kr)  
[Mijootour11@hotmail.com](mailto:Mijootour11@hotmail.com)  
[Mijootour11@hotmail.com](mailto:Mijootour11@hotmail.com)

## **Murray, Brian G TRAN:EX**

---

**From:** Morris, Barbara G TRAN:EX  
**Sent:** Friday, January 11, 2013 1:55 PM  
**To:** Murray, Brian G TRAN:EX  
**Cc:** Haywood, Steven TRAN:EX; Dennis, Perry TRAN:EX; Bisla, Harji TRAN:EX  
**Subject:** RE: Mi Joo - Tour & Transport

Brian, Harji just called – the suspension order has been served. Barb

Barb Morris  
Manager, National Safety Code  
Commercial Vehicle Safety and Enforcement Branch  
Ministry of Transportation and Infrastructure  
(250) 953-4012 (phone)  
(250) 952-0578 (fax)

---

**From:** Murray, Brian G TRAN:EX  
**Sent:** Friday, January 11, 2013 1:18 PM  
**To:** Bisla, Harji TRAN:EX  
**Cc:** Morris, Barbara G TRAN:EX; Haywood, Steven TRAN:EX; Dennis, Perry TRAN:EX  
**Subject:** RE: Mi Joo - Tour & Transport  
**Importance:** High

Thanks Harji – just calling now – we are good to go – can you call me s17 once you've served it.

Thanks

Brian

---

**From:** Bisla, Harji TRAN:EX  
**Sent:** Friday, January 11, 2013 1:16 PM  
**To:** Murray, Brian G TRAN:EX  
**Cc:** Morris, Barbara G TRAN:EX; Haywood, Steven TRAN:EX; Dennis, Perry TRAN:EX  
**Subject:** RE: Mi Joo - Tour & Transport

Hi Brian,

I will be there in half an hour and wait for your call.

Thanks,  
Harji

---

**From:** Murray, Brian G TRAN:EX  
**Sent:** Friday, January 11, 2013 1:13 PM  
**To:** Bisla, Harji TRAN:EX  
**Cc:** Morris, Barbara G TRAN:EX; Haywood, Steven TRAN:EX; Dennis, Perry TRAN:EX  
**Subject:** Mi Joo - Tour & Transport  
**Importance:** High

Hi Harji – if you could head over to Mi Joo and standby – until we get the go signal.

Thanks Brian.

I'll keep you posted on that signal

---

**From:** Morris, Barbara G TRAN:EX

**Sent:** Friday, January 11, 2013 1:10 PM

**To:** Bisla, Harji TRAN:EX

**Cc:** Murray, Brian G TRAN:EX; Haywood, Steven TRAN:EX; Dennis, Perry TRAN:EX

**Subject:**

Hi Harji,

Can you please serve the suspension order to Edward Kang. Thanks, Barb

Barb Morris

Manager, National Safety Code

Commercial Vehicle Safety and Enforcement Branch

Ministry of Transportation and Infrastructure

(250) 953-4012 (phone)

(250) 952-0578 (fax)



## Murray, Brian G TRAN:EX

---

**From:** Kangas, Brian TRAN:EX  
**Sent:** Friday, January 11, 2013 5:52 PM  
**To:** Murray, Brian G TRAN:EX  
**Cc:** Ford, Geoff TRAN:EX  
**Subject:** Fwd: NSC / VIP

Hi Brian. Here is the explanation from Brent. The bus CVIP did not appear on the NSC report because it was not listed as active on the report on the date of CVIP. We will follow up on Monday.

Brian Kangas  
Manager, Vehicle Inspections & Standards  
CVSE

Begin forwarded message:

**From:** "Russell, Brent TRAN:EX" <[Brent.Russell@gov.bc.ca](mailto:Brent.Russell@gov.bc.ca)>  
**Date:** 11 January, 2013 17:12:12 PST  
**To:** "Kangas, Brian TRAN:EX" <[Brian.Kangas@gov.bc.ca](mailto:Brian.Kangas@gov.bc.ca)>  
**Cc:** "Morris, Barbara G TRAN:EX" <[Barbara.Morris@gov.bc.ca](mailto:Barbara.Morris@gov.bc.ca)>, "Hayes, Graham TRAN:EX" <[Graham.Hayes@gov.bc.ca](mailto:Graham.Hayes@gov.bc.ca)>  
**Subject:** RE: NSC / VIP

Hi Brian,

Here is the info that Graham Hayes sent me, the inspection in question made it into the NSC CVIN table where all CVIPs are stored, however based on the information below, the vehicle was not registered to carrier s15 on December 20th. According to the data from ICBC, the vehicle was 'de-registered' on November 19<sup>th</sup> and then re-registered on December 21<sup>th</sup>, a day after the inspection. So that is why the carrier profile report did not show the CVIP inspection for the carrier.

You might want someone to verify with ICBC that the data ICBC sent is accurate, perhaps the December 21<sup>st</sup> date is in error?

That's all I could find , thanks to Graham for his help

Cheers  
Brent

### Email from Graham:

Brent, The VIP inspection records for s15 are at the bottom of the note

First:-

the NSC assignment for REGI s15 from the latest going backward.

The REGI has not belonged to any other Carrier for several years. Appears to be assigned for 3 or 4 day intervals.

The REGI did not belong to the Carrier on 20<sup>th</sup> Nov so is not on the profile.

COLUMN NAME	TYPE (LEN)	KEY	COLUMN VALUE
-----	-----	----	-----10-----20-----30----

CRJR	CHAR(2)	PRIM BC	
CRNO	CHAR(14)	PRIM	91s
MVJR	CHAR(2)	PRIM BC	
MVNO	INTEGER	PRIM	91s
NVRT	CHAR(3)	NSC	
EFDI	DATE	PRIM	2012-12-21
TMDI	DATE		2013-01-10
USID	CHAR(8)		91s

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

COLUMN NAME	TYPE(LEN)	KEY	COLUMN VALUE
-----	-----	----	-----10-----20--
CRJR	CHAR(2)	PRIM BC	
CRNO	CHAR(14)	PRIM	91s
MVJR	CHAR(2)	PRIM BC	
MVNO	INTEGER	PRIM	91s
NVRT	CHAR(3)	NSC	
EFDI	DATE	PRIM	2012-11-16
TMDI	DATE		2012-11-19
USID	CHAR(8)		91s

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

COLUMN NAME	TYPE(LEN)	KEY	COLUMN VALUE
-----	-----	----	-----10-----20-----3
CRJR	CHAR(2)	PRIM BC	
CRNO	CHAR(14)	PRIM	91s
MVJR	CHAR(2)	PRIM BC	
MVNO	INTEGER	PRIM	91s
NVRT	CHAR(3)	NSC	
EFDI	DATE	PRIM	2012-10-30
TMDI	DATE		2012-11-03
USID	CHAR(8)		91s

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

COLUMN NAME	TYPE(LEN)	KEY	COLUMN VALUE
-----	-----	----	-----10-----20-----3
CRJR	CHAR(2)	PRIM BC	
CRNO	CHAR(14)	PRIM	91s
MVJR	CHAR(2)	PRIM BC	
MVNO	INTEGER	PRIM	91s
NVRT	CHAR(3)	NSC	
EFDI	DATE	PRIM	2012-05-17
TMDI	DATE		2012-10-16
USID	CHAR(8)		91s

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

91s'91s

COLUMN NAME	TYPE(LEN)	KEY	COLUMN VALUE
-----	-----	----	-----10-----20-----30---
REGI	INTEGER	PRIM	91s
INSP_DATE	DATE	PRIM	2012-12-20
INSP_TIME	TIME	PRIM	91s
INSP_TYPE	SMALLINT	2	
INSP_RESULT	CHAR(1)	1	
INSP_EXP_DATE	DATE		2013-06-30
INSP_FAC_NUM	CHAR(5)		
DECAL	CHAR(10)		91s
MEDIA_STORAGE	CHAR(10)		
INSPECTOR_NUM	CHAR(6)		
CARD_NUM	CHAR(3)	006	
STATS_UPDATE_FLAG	CHAR(1)	Y	

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

COLUMN NAME	TYPE (LEN)	KEY	COLUMN VALUE
REGI	INTEGER	PRIM	s15
INSP_DATE	DATE	PRIM	2012-12-20
INSP_TIME	TIME	PRIM	s15
INSP_TYPE	SMALLINT	2	
INSP_RESULT	CHAR (1)	2	
INSP_EXP_DATE	DATE		
INSP_FAC_NUM	CHAR (5)		
DECAL	CHAR (10)		s15
MEDIA_STORAGE	CHAR (10)		
INSPECTOR_NUM	CHAR (6)		
CARD_NUM	CHAR (3)	006	
STATS_UPDATE_FLAG	CHAR (1)	Y	

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

COLUMN NAME	TYPE (LEN)	KEY	COLUMN VALUE
REGI	INTEGER	PRIM	s15
INSP_DATE	DATE	PRIM	2012-05-17
INSP_TIME	TIME	PRIM	s15
INSP_TYPE	SMALLINT	2	
INSP_RESULT	CHAR (1)	1	
INSP_EXP_DATE	DATE		2012-11-30
INSP_FAC_NUM	CHAR (5)		
DECAL	CHAR (10)		s15
MEDIA_STORAGE	CHAR (10)		
INSPECTOR_NUM	CHAR (6)		
CARD_NUM	CHAR (3)	006	
STATS_UPDATE_FLAG	CHAR (1)	Y	

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

COLUMN NAME	TYPE (LEN)	KEY	COLUMN VALUE
REGI	INTEGER	PRIM	s15
INSP_DATE	DATE	PRIM	2012-05-17
INSP_TIME	TIME	PRIM	s15
INSP_TYPE	SMALLINT	2	
INSP_RESULT	CHAR (1)	2	
INSP_EXP_DATE	DATE		
INSP_FAC_NUM	CHAR (5)		
DECAL	CHAR (10)		s15
MEDIA_STORAGE	CHAR (10)		
INSPECTOR_NUM	CHAR (6)		
CARD_NUM	CHAR (3)		
STATS_UPDATE_FLAG	CHAR (1)	Y	

\*\*\*\*\* BOTTOM OF DATA \*\*\*\*\*

**From:** Kangas, Brian TRAN:EX  
**Sent:** Friday, January 11, 2013 3:57 PM  
**To:** Russell, Brent TRAN:EX  
**Subject:** NSC / VIP

Reg: s15 plate: s22 nsc: s15

CVIP 1: s15 decal: s15 - pass shows on NSC  
- fail shows on NSC

CVIP 2 s15 decal: s15 pass does not show on NSC

**Brian Kangas**

Manager, Vehicle Inspections & Standards Program  
Commercial Vehicle Safety & Enforcement Branch HQ  
British Columbia Ministry of Transportation & Infrastructure

**Phone: (250) 953 4008**

**Fax: (250) 952 0578**

**<http://www.cvse.ca>**

*Improving Road Safety in British Columbia*



*Please consider the environment before printing*

## Murray, Brian G TRAN:EX

---

**From:** Morris, Barbara G TRAN:EX  
**Sent:** Wednesday, January 16, 2013 2:32 PM  
**To:** Murray, Brian G TRAN:EX; Dennis, Perry TRAN:EX  
**Subject:** FW: Mi Joo Tour  
**Attachments:** CCI130116\_0000.jpg

Brian/Perry,

They have met one of the conditions – I have approved Parmjit Khosla for their safety consultant. I have been advised that they are going to meet all the conditions, voluntarily surrender their NSC# and apply for a new safety certificate under a different name – makes sense. Barb

Barb Morris  
Manager, National Safety Code  
Commercial Vehicle Safety and Enforcement Branch  
Ministry of Transportation and Infrastructure  
(250) 953-4012 (phone)  
(250) 952-0578 (fax)

---

**From:** 미주 (mijootour09) [<mailto:mijootour09@hotmail.com>]  
**Sent:** Wednesday, January 16, 2013 10:23 AM  
**To:** Morris, Barbara G TRAN:EX  
**Cc:** Bisla, Harji TRAN:EX  
**Subject:** Mi Joo Tour

Hi Barbara

I want let you know that we hired following Transportation Safety Consultant to improve our bus operation.

Parmjit Khosla  
(Safety Consultant)  
P: 604-307-7953  
F: 604-593-7124

He is going to make us the plan how we can improve our service.  
He will also train our driver and monitor them.

Please let me know, if you have any concern,

Regards,

**Ryan Choi**

***Mi Joo Tour & Travel Ltd***

#207-403 North Road, Coquitlam, BC V3K 3V9, Canada.

- T: 604.939.0043, F: 604.939.0482

- Web: [www.mijootour.com](http://www.mijootour.com)

- Canada Tour Inquiry : [mijootour09@hotmail.com](mailto:mijootour09@hotmail.com)

- Mexico Tour Inquiry: [mijootour5@hotmail.com](mailto:mijootour5@hotmail.com)

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## Murray, Brian G TRAN:EX

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**From:** Roberts, Steven JAG:EX  
**Sent:** Friday, January 18, 2013 3:09 PM  
**To:** Murray, Brian G TRAN:EX; Dennis, Perry TRAN:EX  
**Cc:** Anness, Glenn JAG:EX; Morris, Barbara G TRAN:EX  
**Subject:** RE: Drivers Banned

It is;

To qualify for a commercial licence, you must:

- Hold a full-privilege B.C. driver's licence (Class 5 or 6) or an out-of-province equivalent.
- Have and provide an acceptable driving record with less than four penalty point incidents in the past two years and no motor vehicle-related criminal convictions within the past three years.
- Be at least 19 if applying for a Class 1, 2 or 4 licence.
- Be at least 18 if applying for a Class 3 licence or for a heavy trailer endorsement.

<http://www.icbc.com/driver-licensing/getting-licensed/comm-lic/step-commlicence>

Steven Roberts  
Director of Stakeholder Relations  
Office of the Superintendent of Motor Vehicles  
Ministry of Justice  
Tel. 250-953-8688

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Watch us on You Tube at RoadSafetyBCGov ([www.youtube.com/RoadSafetyBCGov](http://www.youtube.com/RoadSafetyBCGov))

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**From:** Murray, Brian G TRAN:EX  
**Sent:** Friday, January 18, 2013 3:04 PM  
**To:** Roberts, Steven JAG:EX; Dennis, Perry TRAN:EX  
**Cc:** Anness, Glenn JAG:EX; Morris, Barbara G TRAN:EX  
**Subject:** RE: Drivers Banned

Thanks Steven – regarding the final bullet. Is that an ICBC criteria to hold and maintain a class 1? It may generate more questions to ICBC?

Regards,

Brian.

---

**From:** Roberts, Steven JAG:EX  
**Sent:** Friday, January 18, 2013 2:55 PM  
**To:** Murray, Brian G TRAN:EX; Dennis, Perry TRAN:EX  
**Cc:** Anness, Glenn JAG:EX  
**Subject:** RE: Drivers Banned

Hey Brian,

Here's what I'm sending to our PAB folks.

Questions: Will B.C. suspend two drivers from Mi Joo Tours who were driving well beyond the 70-hour maximum and too fast for the existing road conditions, as US authorities have?



- In situations like this one, it's not uncommon for the Office of the Superintendent of Motor Vehicles to review an individual's driving record.
- Individual driving records are protected under privacy legislation and so I cannot comment on the specifics of this case.
- However, we can assure you that the OSMV takes public safety very seriously.
- The Superintendent of Motor Vehicles is very much aware of the tragic incident in Oregon and will be reviewing the Federal Motor Carrier Safety Administration Orders issued in relation to the incident.
- The Superintendent has the authority to review any driver's record and determine whether it is necessary to intervene, where it is in the public's interest.
- A variety of interventions, restrictions and requirements can be taken depending on the individual circumstances.
- For example driving prohibitions can be issued by the Superintendent of Motor Vehicles when there are legitimate concerns that the safety of the public is at risk.
- With regards to motor vehicle offences by BC drivers in the USA, when a driver is convicted of a motor vehicle offence in the USA, there is a reciprocal arrangement here in BC, where the equivalent Canadian Criminal Code offence may be used as the basis for issuing a BC driving prohibition.
- With regards to BC commercial driver licenses, all BC commercial driver licence holders must have an acceptable driving record with less than four penalty point incidents in the past two years and no motor vehicle-related criminal convictions within the past three years.

Steven Roberts  
 Director of Stakeholder Relations  
 Office of the Superintendent of Motor Vehicles  
 Ministry of Justice  
 Tel. 250-953-8688

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-----Original Message-----  
 From: Murray, Brian G TRAN:EX  
 Sent: Friday, January 18, 2013 10:51 AM  
 To: 'william.quade@dot.gov'; Roberts, Steven JAG:EX  
 Cc: Dennis, Perry TRAN:EX; Anness, Glenn JAG:EX  
 Subject: RE: Drivers Banned

Thanks Bill - I will pass this information on to my counterparts as the Superintendent of Motor Vehicles as they may have further questions.

Thanks for the quick response - appreciate that!

Regards,

Brian.

-----Original Message-----

From: william.quade@dot.gov [mailto:william.quade@dot.gov]  
Sent: Friday, January 18, 2013 10:46 AM  
To: Murray, Brian G TRAN:EX  
Cc: Dennis, Perry TRAN:EX  
Subject: Re: Drivers Banned

Brian,

Our regulations for suspending driving privileges are generally Part 383 of our regulations, but the Secretary also has the ability to declare a driver an Imminent Hazard in special cases. That is what we have done in this case.

If you want more history, give me a call.

Bill Quade

Sent from my iPad

On Jan 18, 2013, at 1:35 PM, "Murray, Brian G TRAN:EX"  
<Brian.Murray@gov.bc.ca<mailto:Brian.Murray@gov.bc.ca>> wrote:

Hi Bill,

As I am unfamiliar with specific US laws, could you point me in the right direction as to how the US determines a driving ban? Is it based on decision by the US DOT Secretary?

Thanks!

Brian.

<http://www.fmcsa.dot.gov/about/news/news-releases/2013/Mi-Joo-Divers-oos.aspx>

Brian G Murray  
Director  
Commercial Vehicle Safety & Enforcement Branch Ministry of Transportation and Infrastructure  
Victoria BC Desk (250) 953-4024 Cell (250) 888-8436

## **Murray, Brian G TRAN:EX**

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**From:** Rossner, Amber N TRAN:EX  
**Sent:** Wednesday, January 30, 2013 1:58 PM  
**To:** Morris, Barbara G TRAN:EX  
**Cc:** Murray, Brian G TRAN:EX  
**Subject:** CLIFF #215338 Thomas - Norm's final approved  
**Attachments:** 215338.docx

FYI Barb,

I've attached the final version of this draft that Norm revised and approved.

Thanks very much,

Amber

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**From:** Rossner, Amber N TRAN:EX  
**Sent:** Thursday, January 24, 2013 4:16 PM  
**To:** Morris, Barbara G TRAN:EX  
**Subject:** RE: Updated draft

Great, thank you, Barb.  
Back to Norm it goes.  
Hope you have a nice afternoon,

Amber

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**From:** Morris, Barbara G TRAN:EX  
**Sent:** Thursday, January 24, 2013 4:15 PM  
**To:** Rossner, Amber N TRAN:EX  
**Subject:** RE: Updated draft

Hi Amber,

It looks good – I added 'out of service' as we speak to unfavourable inspections in the next sentence. Barb

Barb Morris  
Manager, National Safety Code  
Commercial Vehicle Safety and Enforcement Branch  
Ministry of Transportation and Infrastructure  
(250) 953-4012 (phone)  
(250) 952-0578 (fax)

---

**From:** Rossner, Amber N TRAN:EX  
**Sent:** Thursday, January 24, 2013 4:11 PM  
**To:** Morris, Barbara G TRAN:EX  
**Subject:** Updated draft

Hi Barb,

Please let me know if you're comfortable with me re-submitting this revised version back to Norm for approval.

Thanks very much,

Amber

**From:** Rossner, Amber N TRAN:EX  
**Sent:** Thursday, January 24, 2013 4:02 PM  
**To:** Morris, Barbara G TRAN:EX  
**Subject:**

**Amber Rossner**  
Business Process and Information Management Lead  
Business Management Services Branch  
Ministry of Transportation and Infrastructure  
(T): 250 356-1336 (F): 250 356-8767  
(E): [Amber.Rossner@gov.bc.ca](mailto:Amber.Rossner@gov.bc.ca)

Underwood, Victor TRAN:EX

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, February 15, 2013 2:39 PM  
**To:** s22  
**Cc:** Morris, Barbara G TRAN:EX  
**Subject:** 215338 – Mi Joo Tour & Travel

s22

215338 – Mi Joo Tour & Travel

Dear s22

Thank you for your e-mail of January 11, 2013, regarding the ministry's suspension of Mi Joo Tour & Travel's bus operations following the tragic crash that occurred recently in Oregon.

Under B.C.'s National Safety Code, bus companies such as Mi Joo Tour & Travel are responsible for ensuring their vehicles and drivers are meeting the safety requirements defined in the Motor Vehicle Act Regulations, including adhering to maximum hours of service for their drivers, recording trip inspections, maintaining records of driver infractions and ensuring vehicles are inspected. Ministry Commercial Vehicle Safety and Enforcement (CVSE) officers inspect driver logbooks during roadside inspections and may issue violation tickets or put the driver out of service if found to be non-compliant. Companies that receive too many violation tickets or unfavourable roadside inspections or are involved in at fault collisions or crashes are subject to detailed audits of their business that may lead to enforcement actions, including fines or revocation of their National Safety Code certificate.

Regulations are vigorously enforced by CVSE inspectors and the police throughout the province. It is important to note that prior to this particular crash, Mi Joo Tour & Travel had maintained a satisfactory road safety rating for the last three years and had not been involved in any major accidents.

Should you have any questions about this matter, please do not hesitate to contact Barb Morris, Manager, National Safety Code, CVSE Branch. Ms. Morris can be reached directly by telephone at 250 953-4012 or by e-mail at [Barbara.Morris@gov.bc.ca](mailto:Barbara.Morris@gov.bc.ca) and would be pleased to assist you.

Thank you again for taking the time to write.

Sincerely,

Mary Polak  
Minister

Copy to: Barb Morris, Manager, National Safety Code

Commercial Vehicle Safety and Enforcement Branch

-----Original Message-----

From: s22  
Sent: Friday, January 11, 2013 6:05 PM  
To: Transportation, Minister TRAN:EX  
Subject: Mi Joo Tour & Travel

Dear Minister

I see the Ministry of Transport has suspended the licence of Mi Joo Tour & Travel for breach of the drivers hours and pre-trip inspection regulations. All well and good, but I would have been far more impressed if this had happened before 9 people had died. Regulations need to be actively enforced. That active enforcement shouldn't have to wait until after a major incident.

s22