Pages 1 through 31 redacted for the following reasons:

S14, S22

From: Knittelfelder, Stuart PSA:EX
Sent: Friday, April 25, 2014 9:00 AM

To: Fischer, Lori PSA:EX **Subject:** FW: Question

Caroline's s22 so over to you for comment...

From: Knittelfelder, Stuart PSA:EX

Sent: April-25-14 8:59 AM
To: Hooper, Scott R PSA:EX
Cc: Chu, Caroline PSA:EX
Subject: RE: Question

Lorna can submit an invoice to Debbie Godfrey at MoH, with a "cc" to me. I have a good relationship with Debbie.

Alternatively, do we have Lorna on a standing contract? If so, we can pay her and JV MoH. That might actually be easier.

Caroline – what have we done in the past?

SK

From: Hooper, Scott R PSA:EX Sent: April-25-14 7:48 AM To: Knittelfelder, Stuart PSA:EX

Subject: RE: Question

No problem. When you get a minute can you please give the Ministry billing info for Lorna?

Thanks!

Scott Hooper, Benefits Program Consultant

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S22

S22 S22

Page 33 redacted for the following reason:
S22

From: Knittelfelder, Stuart PSA:EX

Sent: Friday, April 25, 2014 9:15 AM

To: Hooper, Scott R PSA:EX

Subject: RE: Question

In the meantime, can Lorna give S22 a call today?

From: Hooper, Scott R PSA:EX Sent: April-25-14 9:14 AM To: Knittelfelder, Stuart PSA:EX Cc: Chu, Caroline PSA:EX Subject: RE: Question

I will let you take that up with Caroline then.

Scott Hooper, Benefits Program Consultant

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From: Knittelfelder, Stuart PSA:EX

Sent: April-25-14 9:12 AM
To: Hooper, Scott R PSA:EX
Subject: RE: Question

I am happy to argue this is a severance related service – it is all about the mess resulting from a severance.

From: Hooper, Scott R PSA:EX Sent: April-25-14 9:11 AM To: Knittelfelder, Stuart PSA:EX Cc: Chu, Caroline PSA:EX Subject: RE: Question

We have Lorna on a standing offer for severance related services only. In this circumstance, should we be scrutinized, it would be better if the Ministry was billed directly.

Scott Hooper, Benefits Program Consultant

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S22 S22

S22 S22

Page 36 redacted for the following reason:
S22

From: Knittelfelder, Stuart PSA:EX **Sent:** Tuesday, April 29, 2014 4:21 PM

To: Chu, Caroline PSA:EX **Subject:** RE: S22 FW: Question

Thank you for the discussion earlier today. I am confirming the preference for this specific instance is for the Agency to retain Lorna on her standing contract and JV MoH for the services. Stephen Brown, Deputy Minister of Health, has committed to covering the cost. The employer stakeholders are all trying to get this matter wrapped up as expediently as possible.

It is understood this is a unique situation that is not intended to establish a precedent for the Agency to be the primary contract provider on direct ministry business.

Thank you for you help with this Caroline.

Stuart Knittelfelder, Executive Account Director

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From: Chu. Caroline PSA:EX

Sent: Tuesday, April 29, 2014 11:44 AM

To: Knittelfelder, Stuart PSA:EX **Subject:** S22 FW: Question

Hi Stuart

Would you like to discuss this?

Caroline

From: Hooper, Scott R PSA:EX Sent: April-25-14 9:14 AM To: Knittelfelder, Stuart PSA:EX Cc: Chu, Caroline PSA:EX Subject: RE: Question

I will let you take that up with Caroline then.

Scott Hooper, Benefits Program Consultant

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To: Hooper, Scott R PSA:EX
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Subject: RE: Question

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S22 S22

S22



Pages 40 through 42 redacted for the following reasons:

S22

S22 S22

S22

From: Knittelfelder, Stuart PSA:EX

Sent: Wednesday, August 6, 2014 8:45 AM

To: S22 Subject: RE: Update

S22

Thanks for letting me know.

Scott Hooper is going to make a call or two this morning to make sure this whole thing will be brought to conclusion.

I am also speaking with our Telus Contract Manager at this end as I want to have a discussion with the Telus payroll director. Unfortunately the post-mortem will not do a lot to correct the speed- bumps you were confronted with, but I certainly do not want to see a repeat should similar circumstances repeat themselves.

S22

Stuart Knittelfelder, Executive Account Director

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Page 44 redacted for the following reason:

From: Knittelfelder, Stuart PSA:EX

Sent: Wednesday, August 6, 2014 11:22 AM

To: Hooper, Scott R PSA:EX

Subject: FW: Update

Scott

Thanks for giving S22

FYI – S22 response when I told him you would be calling S22

S22

Cheers

SK

S22

S22 S22

Pages 46 through 50 redacted for the following reasons:

From: Knittelfelder, Stuart PSA:EX

Sent: Tuesday, September 2, 2014 1:45 PM

To: Hooper, Scott R PSA:EX

Subject: FW: Update

I did not realize this was not yet sorted out?

S22

From: Knittelfelder, Stuart PSA:EX

Sent: Wednesday, August 6, 2014 8:45 AM

Subject: RE: Update

S22

Thanks for letting me know.

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Page 53 redacted for the following reason:
S22

From: Knittelfelder, Stuart PSA:EX

Sent: Thursday, September 4, 2014 11:41 AM

To: Hooper, Scott R PSA:EX

Subject: RE: S22 - VERY URGENT

S22

From: Hooper, Scott R PSA:EX

Sent: Thursday, September 4, 2014 11:38 AM

To: Knittelfelder, Stuart PSA:EX

Subject: RE: S22 - VERY URGENT

Stuart,

S22

from a meeting and been told that this is her top priority today. We will see how that

goes!

Scott Hooper, Benefits Program Consultant

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From: Knittelfelder, Stuart PSA:EX

Sent: Thursday, September 4, 2014 9:36 AM

To: Hooper, Scott R PSA:EX

Subject: RE: S22 - VERY URGENT

S22

From: Hooper, Scott R PSA:EX [mailto:Scott.Hooper@gov.bc.ca]

Sent: September 2, 2014 02:08 PM

To: Cathy Buettner

Cc: Mark Oliveira; Knittelfelder, Stuart PSA:EX

Subject: FW: S22 VERY URGENT

Cathy,

Can you please provide us with an update ASAP as it was my impression that all issues had been resolved.

Thanks!

Scott Hooper, Benefits Program Consultant

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Pages 56 through 62 redacted for the following reasons:

S22

From: Knittelfelder, Stuart PSA:EX Sent: Wednesday, August 6, 2014 8:45 AM

To: S22
Subject: RE: Update

Thanks for letting me know.

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I am also speaking with our Telus Contract Manager at this end as I want to have a discussion with the Telus payroll director. Unfortunately the post-mortem will not do a lot to correct the speed- bumps you were confronted with, but I certainly do not want to see a repeat should similar circumstances repeat themselves.

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S22

Page 65 redacted for the following reason:
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