

| VENDOR COMPLAINT REGISTRATION NUMBER | Referred to | NAME OF COMPLAINANT | Date Received mmmm/dd/yyyy | Date Forwarded (if required for response) | Description of complaint | Comments - planned action following review. | Date: Denied /Dismissed /Responded w/merit | Final Outcome |
|--------------------------------------|-------------|---------------------------------|-------------------------------|--|---|---|--|---|
| MLCS-12-001 | | University of the Fraser Valley | January 31, 2012 | | Vendor wants to be reconsidered due to technical error when printing the proposal (missing proponent signature) for RFP #ON-002179 Bullying Prevention & threat/Risk Assessment Training Development and Delivery | Handled by Kai Robinson, Purchasing Services | March 2, 2012 | The request that the evaluation committee accept a signed proponent section after RFP closing and consider the proposal as compliant, denied. |
| MLCS-12-002 (NOI-4015-2) | | Shaw Communications Inc | July 13, 2011 | | Vendor raised various concerns regarding the decision to cancel NRFP SATP-261 STSP and issue NOI #4015 to award telecommunications and other related services to Telus Communications Company. | Handled by Pelle Agerup, Procurement and IT Procurement | January 30, 2012 | The processes followed in cancelling the NRFP and conducting an NOI process are consistent with government policy, denied |
| MLCS-12-003 (SATP -261-2) | | Rogers Communications | August 26, 2011 | | Vendor raised various concerns regarding the decision to cancel NRFP SATP-261 STSP and issue NOI #4015 to award telecommunications and other related services to Telus Communications Company. | Handled by Pelle Agerup, Procurement and IT Procurement | January 30, 2012 | The processes followed in cancelling the NRFP and conducting an NOI process are consistent with government policy, denied |

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| MLCS-12-004 (SATP-261-1) | | Bell Canada | July 25, 2011 | | Vendor raised various concerns regarding the decision to cancel NRFP SATP-261 STSP and issue NOI #4015 to award telecommunications and other related services to Telus Communications Company. | Handled by Pelle Agerup, Procurement and IT Procurement | October 20, 2011 | The processes followed in cancelling the NRFP and conducting an NOI process are consistent with government policy, denied |
| MLCS-12-005 (NOI-4015-1) | | Bell Canada | September 7, 2011 | | Vendor submits a second VCRP and raised concerns regarding the decision to award the contract described in NOI #4015 to Telus Communications Company. | Handled by Pelle Agerup, Procurement and IT Procurement | January 30, 2012 | The processes followed in cancelling the NRFP and conducting an NOI process are consistent with government policy, denied |

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| MLCS-13-001 | | Westmark Consulting LLP | April 24, 2012 | | Proponent feels evaluation process was flawed - RFP #ON-002211 (Lean) | Handled by Bryn Johns, Purchasing Services Branch | May 29, 2012 | The request to have all proposals re-evaluated using a revised evaluation framework that differs from the process stated in the RFP, denied. |
| MLCS-13-002 | | Declan Lawlor | April 30, 2012 | | Questions and grading criteria flawed or biased - RFP #ON-002185 Examiner and Related Services | Handled by Elizabeth Lowe, Purchasing Services Branch | May 28, 2012 | The request to re-score the proposal and be awarded a contract, denied. |
| MLCS-13-003 | | Mike Dywer | June 18, 2012 | | Rejection of application to be awarded a contract for Examiner Services for EMA, ON-002185 and evaluation of proposal subject to defamatory bias. | Handled by Jerry Gauthier Purchasing Services Branch | August 17, 2012 | The request that the proposal submitted be re-evaluated and and awarded the contract, denied. |