

**Elliot, Nathan CITZ:EX**

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Thursday, October 27, 2011 4:38 PM  
**To:** Francis, Celia LCTZ:EX; Rice, Colleen A CITZ:EX  
**Cc:** Sexsmith, Melissa M CITZ:EX  
**Subject:** Re: annual report - tabling process

Hold on this issue for now. I have more direction.

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**From:** Francis, Celia LCTZ:EX  
**Sent:** Thursday, October 27, 2011 04:25 PM  
**To:** Rice, Colleen A CITZ:EX  
**Cc:** Sexsmith, Melissa M CITZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** annual report - tabling process

I called a former colleague with experience in the clerk of committee's office. He said that there is a time in the leg calendar each day or so for tabling reports. There is no need to give advance notice to the house. The Minister just stands up and announces she is tabling her report. She gives a copy to a page who takes it away.

We need to co-ordinate with our MO to find out how many copies we need and for whom, e.g., all MLAs and the press gallery or whatever.

We will likely also want speaking notes for the minister to use in the House, which we would prepare. We may also want a BN for the Minister – this is up to our executive (ADM/DM) so we will need to ask about this. I presume Charmaine you would be the one to ask? Or shall I ask Dave?

We can call Jennifer in the clerk's office to confirm all this and get any further details we need.

Celia

**Elliot, Nathan CITZ:EX**

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**From:** Rice, Colleen A CITZ:EX  
**Sent:** Wednesday, October 26, 2011 11:53 AM  
**To:** Francis, Celia LCTZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** FW: Information/Privacy annual report

FYI

Colleen  
250.356.1337

---

**From:** Preyde, Anne M PREM:EX  
**Sent:** Wednesday, October 26, 2011 11:38 AM  
**To:** Rice, Colleen A CITZ:EX  
**Subject:** Information/Privacy annual report

Colleen

Here is a link to Cab Ops templates – you may have to modify the Response to Report submission content to fit the tabling of an annual report.

<http://gww.cabops.gov.bc.ca/templates/committee.html>

Please forward the actual annual report when you have it and a draft of the response submission when that is complete, even if it does not have DM approval. We will know that it may be modified by ministry Executive and/or the Minister. However, the draft will give us information that we need to understand the context and urgency for scheduling.

The response should indicate the specific requirement for an annual Freedom of Information and Protection of Privacy report, when it should be tabled in the House and when the last one was as well as significant information from the annual report, especially if government has to address something.

Please don't hesitate to give me a call if you need any further information.

Thanks,

Anne Preyde  
Cabinet Committee Director  
Cabinet Operations  
Office of the Premier  
250 387-5541

## **Elliot, Nathan CITZ:EX**

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Thursday, October 27, 2011 12:42 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** Fw: Annual Report

Celia

FYI. Get melissa's help if necessary, but let's get our stuff to them tomorrow. I don't want them to have any cause for complaint about us not getting them our material in a timely way.

Thanks.

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**From:** Nikolejsin, Dave CITZ:EX  
**Sent:** Wednesday, October 26, 2011 11:05 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Cc:** MacKenzie, Kelly L CITZ:EX  
**Subject:** RE: Annual Report

I chatted with Kim and we have this right. So I will talk to Bobbi Plecas and then will get back to you.

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Wednesday, October 26, 2011 6:30 PM  
**To:** Nikolejsin, Dave CITZ:EX  
**Cc:** Francis, Celia LCTZ:EX; MacKenzie, Kelly L CITZ:EX  
**Subject:** Annual Report

Hi Dave,

I just spoke to Kathleen Ward and explained the deadlines regarding tabling the annual report and the work that would need to be done before the end of November in order for the Minister to table the report with the Legislative Assembly.

Our material is complete – with minor edits, we can forward to her tomorrow. However, the statistics that IAO has put together are simply print outs from CRTS – they do not contain any accompanying text that explains the statistics (although she thinks someone could pull that type of information from the Commissioner's timeliness report). And by someone, she means someone from my office.

Kathleen is of the view that compiling information for the Annual report, briefing and preparing the Minister for the Cabinet Committee review, and tabling the report with the Legislative Assembly is something that falls under "governance" and therefore my area. She is willing to help by sending us her material but she does not have resources to take this on now. I explained that we were in the same boat and that we were of the opinion that because an annual report on the administration of the Act (particularly one that was going to be entirely statistical) had more to do with access than privacy, we believed that IAO should take the lead.

At this point, I think we need direction on whose responsibility it is. Both of us are willing to help the other by sending them our material but neither of us thinks we have primary responsibility.

Charmaine Lowe  
Executive Director, Knowledge and Information Services  
Office of the CIO  
Ministry of Labour, Citizens' Services and Open Government  
(250) 356-2507

## Elliot, Nathan CITZ:EX

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Thursday, October 13, 2011 2:34 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FW: Privacy Statistics for the FOIPP Act Annual Report

Celia,

For your reference. I'm not sure this ever got corrected. I will send you the latest version of the stats Tracy prepared. I think they still include PIPA stats and I think these need to be removed. Can you review the document and let me know what still needs to be done before we can forward it to IAO.

Not Responsive

Thanks

Charmaine Lowe  
Executive Director, Knowledge and Information Services Office of the CIO Ministry of Labour,  
Citizens' Services and Open Government  
(250) 356-2507

-----Original Message-----

**From:** Plater, Sharon CITZ:EX  
**Sent:** Wednesday, June 22, 2011 8:16 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Subject:** RE: Privacy Statistics for the FOIPP Act Annual Report

You are right.

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Wednesday, June 22, 2011 8:07 PM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** RE: Privacy Statistics for the FOIPP Act Annual Report

One thing that I noticed is that we have stats on both FOIPPA and PIPA and this annual report is only on the administration of the FOIPP Act. I don't think we should have stats on PIPA in here.

**From:** Plater, Sharon CITZ:EX  
**Sent:** Wed, June 22, 2011 3:09 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Subject:** FW: Privacy Statistics for the FOIPP Act Annual Report

This is Tracy's first crack at the Annual Report statistics (she and I have had conversations about the inadequacy of the data and how this needs to be changed. My initial impression is that there should only be one chart for the breakdown of requesters under the FOIPP Act and that it might be interesting to look at the # of instances where we examined draft legislation or how many times we consulted with the Commissioner on RFL's or draft legislation - although this latter may beg the question of why we don't have such stats re general requests.

I will be initiating the improvements to the data collection for subsequent annual reports.

Sharon



From: Byrne, Tracy CITZ:EX  
Sent: Wednesday, June 22, 2011 12:06 PM  
To: Plater, Sharon CITZ:EX  
Subject: Privacy Statistics for the FOIPP Act Annual Report

Hello Sharon,  
I'm attaching the work I've done so far on the privacy statistics for the FOIPP Act annual report. I'd appreciate your feedback.  
A couple of notes about the document contents...

• I'm waiting for Lara to send me a couple of paragraphs on the Privacy Helpline. When I have that, it will provide the background/context for the Helpline section of the document.

S 13

Tracy

**Elliot, Nathan CITZ:EX**

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Thursday, October 13, 2011 2:35 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FW: Privacy Statistics for the FOIPP Act Annual Report Version 3  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report Version 3.docx

Here is the final version Tracy worked on. See my comments in previous email. Once you have a chance to review, let's talk about what still needs to be done and who best to assign it to.

Thanks

Charmaine Lowe  
Executive Director, Knowledge and Information Services  
Office of the CIO  
Ministry of Labour, Citizens' Services and Open Government  
(250) 356-2507

---

**From:** Byrne, Tracy CITZ:EX  
**Sent:** Thursday, October 13, 2011 2:05 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Subject:** Privacy Statistics for the FOIPP Act Annual Report Version 3

## Elliot, Nathan CITZ:EX

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**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Wednesday, October 26, 2011 4:50 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FW: Baseline report fy 10/11  
**Attachments:** Baseline Comparisons (FY 10-11).pdf

Charmaine Lowe  
Executive Director, Knowledge and Information Services Office of the CIO Ministry of Labour,  
Citizens' Services and Open Government  
(250) 356-2507

-----Original Message-----

**From:** Ward, Kathleen SSBC:EX  
**Sent:** Wednesday, October 26, 2011 4:41 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Subject:** FW: Baseline report fy 10/11

Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations

---

Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
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-----Original Message-----

**From:** Williams, Brad M SSBC:EX  
**Sent:** Tuesday, August 2, 2011 12:17 PM  
**To:** Ward, Kathleen SSBC:EX  
**Subject:** FW: Baseline report fy 10/11

Brad Williams, CMA  
Director  
Information Access Operations

---

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government 2nd Floor - 548 Michigan Street  
Desk: 250.356.7343  
Cell: S 17 Email: [brad.williams@gov.bc.ca](mailto:brad.williams@gov.bc.ca) P Please consider the environment before  
printing this email.

-----Original Message-----

**From:** Bolger, Ursula SSBC:EX

Sent: Tuesday, May 3, 2011 9:20 AM  
To: Williams, Brad M SSBC:EX  
Subject: RE: Baseline report

Here is the original baseline run on March 31st that matches all the OIPC and Web counts. Do you want it refreshed as of today?

As for the status of the others, the Web reports are validated and ready and we will be finished with the others by end of morning (it all looks good).

Ursula

-----Original Message-----

From: Williams, Brad M SSBC:EX  
Sent: Tuesday, May 3, 2011 9:08 AM  
To: Bolger, Ursula SSBC:EX  
Subject: Baseline report

Good morning - is there a chance to update the baseline report with the 10/11 results?

Thanks

PS - how are we doing with the other reports?

**Elliot, Nathan CITZ:EX**

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**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Thursday, October 27, 2011 9:57 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** Privacy Statistics for the FOIPP Act Annual Report Version 4  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report Version 4.docx

With your changes.



**Elliot, Nathan CITZ:EX**

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**From:** Francis, Celia LCTZ:EX  
**Sent:** Thursday, October 27, 2011 11:18 AM  
**To:** Sexsmith, Melissa M CITZ:EX  
**Subject:** FW: old tracking sheet  
**Attachments:** Inquiry Tracking Sheet - Master 2010.xls

Here is the data from that period – it looks to me as if a little over 50% of the calls were FOIPPA and the rest mainly PIPA

Please see if you can figure something out on this

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**From:** Basi, Kash CITZ:EX  
**Sent:** Thursday, October 27, 2011 11:13 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** old tracking sheet

**Elliot, Nathan CITZ:EX**

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**From:** Francis, Celia LCTZ:EX  
**Sent:** Thursday, October 27, 2011 11:37 AM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Sexsmith, Melissa M CITZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** revised privacy part of ministry annual report  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report Version 4 (27 Oct 11).docx

Hi Kathleen

Here is the revised privacy part of the ministry annual report on the FOIPP Act.

*Celia Francis*

Director, IM/IT Legislation  
Knowledge and Information Services  
Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services  
and Open Government  
Office. 250-356-7787 Mobile S 17  
[www.cio.gov.bc.ca](http://www.cio.gov.bc.ca)

## Elliot, Nathan CITZ:EX

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**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, November 29, 2011 1:27 PM  
**To:** 'Mary-Anne McNeney'  
**Cc:** Francis, Celia LCTZ:EX; Lowe, Charmaine CITZ:EX; Plecas, Bobbi LCTZ:EX  
**Subject:** Annual Report on FOIPPA  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report Version 4 (27 Oct 11).docx; Baseline Comparisons (FY 10-11).pdf; IAO Presentation on FOIPP Act Amendments final Clean OCT 2011.ppt

Hi Mary-Anne:

It was good to speak with you yesterday to discuss the preparation of the Annual Report for 11/12 fiscal year to be tabled in the legislature in approximately May 2012.

I am copying Charmaine Lowe, and Celia Francis of the OCIO who have responsibility for Privacy and the FOIPP Act amendments. I understand that OCIO will be able to provide additional documents as noted below.

Here are some documents for your review that will assist in the preparation of the report:

- Privacy Statistics from the OCIO. The ones included here are samples for this year and OCIO will refresh them for 11/12 after end of fiscal year.
- Link to the Office of the Information Privacy Commissioner's report on Timeliness of FOI processing: [http://www.oipc.bc.ca/pdfs/public/TimelinessReport\(22Sept2011\)FINAL.pdf](http://www.oipc.bc.ca/pdfs/public/TimelinessReport(22Sept2011)FINAL.pdf)
- Open Information: Here is government's new website: <http://www.openinfo.gov.bc.ca/> and the Open Info policy document: [http://www.cio.gov.bc.ca/local/cio/kis/pdfs/open\\_data.pdf](http://www.cio.gov.bc.ca/local/cio/kis/pdfs/open_data.pdf) Our colleagues in Business and Workforce Transformation may have additional documentation to provide on this subject.
- IAO's Corporate Request Tracking System's report for last year : Baseline Comparisons (we will refresh this and provide you a new report for this fiscal after March 31<sup>st</sup>, 2012. )
- IAO Presentation on FOIPP Act amendments – overview of the changes to the act. OCIO will provide additional information on legislation changes at the end of December.

Please let me know if you need anything further.

Regards,

*Kathleen Ward, BID, MA, LEED® AP*  
*Executive Director,*  
*Information Access Operations*

---

*Shared Services BC*  
*2nd Floor - 548 Michigan Street*  
*Phone: 250.387-9807*  
*Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)*  
*Please consider the environment before printing this email*

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**From:** Ward, Kathleen SSBC:EX  
**Sent:** Tuesday, November 29, 2011 1:23 PM  
**To:** Ward, Kathleen SSBC:EX  
**Subject:** Annual Report on FOIPPA

- Estimate Notes with background for your use and info.

*Kathleen Ward, BID, MA, LEED® AP*  
*Executive Director,*  
*Information Access Operations*

---

*Shared Services BC*

2nd Floor - 548 Michigan Street

Phone: 250.387-9807

Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)

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## Elliot, Nathan CITZ:EX

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**From:** Basi, Kash FIN:EX  
**Sent:** Thursday, March 1, 2012 5:40 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** RE: Annual FOIPPA Report

I am not sure. I would ask Sharon as she was involved at a much higher level than me when this transition occurred, and may have been privy to the specific # of FTEs.

Before the transition, there were a handful of Privacy Officers but privacy was also done in part by the Information and Privacy Analysts and the DMIPs themselves. I am not sure how this information was translated into a # of FTEs. I believe Kevin McKee's shop down at 716 Courtney (then under the OCIO) has 5 or 6 people working full-time on privacy.

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**From:** Francis, Celia LCTZ:EX  
**Sent:** Thursday, March 1, 2012 5:12 PM  
**To:** Basi, Kash CITZ:EX  
**Subject:** FW: Annual FOIPPA Report

Kash - please see string below - do you have any idea of the FTEs we got when the privacy people came here from IAO?

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**From:** McCartney, Angela LCTZ:EX  
**Sent:** Thursday, March 1, 2012 5:07 PM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX; Williams, Brad M LCTZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** FW: Annual FOIPPA Report

Hello Celia,  
Kathleen S 22 and asked me to follow up and respond to you regarding your request for clarification.

The first bullet relates to the history regarding the FTE's/budget that were transferred from IAO to OCIO with the Privacy portfolio. The positions and privacy functions moved from the host ministries to IAO in the early days, and were subsequently transferred to OCIO.

I hope this helps.

Regards,  
Angela

**Angela McCartney**  
A/Manager Branch Operations  
Information Access Operations  
Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
Tel: 250-387-3233 Fax: 250-387-9843  
E-mail: [angela.mccartney@gov.bc.ca](mailto:angela.mccartney@gov.bc.ca)



**From:** Francis, Celia LCTZ:EX  
**Sent:** Wednesday, February 29, 2012 11:46 AM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** 'Mary-Anne McNeney'; Williams, Brad M LCTZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** RE: Annual FOIPPA Report

Hi Kathleen

Thanks for your note.

Could you please clarify what you mean in your first bullet? We are not clear on what you want.

Regarding your second bullet, here is the link to the version 1.0 July 2011 open information and open data policy which is on the OCIO website:

[http://www.cio.gov.bc.ca/local/cio/kis/pdfs/open\\_data.pdf](http://www.cio.gov.bc.ca/local/cio/kis/pdfs/open_data.pdf)

Regarding your third bullet, we committed to contributing items on the FOI amendments, our privacy stats and an overview of the privacy and security conference. We have no other information to offer.

Please let me know if you have any questions.

*Celia Francis*

Director, IM/IT Legislation  
Knowledge and Information Services  
Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services  
and Open Government  
Office. 250-356-7787 Mobile S 17  
[www.cio.gov.bc.ca](http://www.cio.gov.bc.ca)

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Thursday, February 23, 2012 4:38 PM  
**To:** Lowe, Charmaine CITZ:EX; Francis, Celia LCTZ:EX  
**Cc:** 'Mary-Anne McNeney'; Williams, Brad M LCTZ:EX  
**Subject:** Annual FOIPPA Report

Hi Charmaine and Celia:

Today Brad and I met with Mary-Anne, who is preparing to write up our Annual Report for the Leg. We have a solid Table of Contents approved by our ADM and are well on the way with providing back up documentation.

I am passing your contact information to Mary-Anne here so that she can get your final year-end figures for the Privacy pieces of the report once they are ready in April. There are a few other things that she will need:

- We need to report out on resources and have our information gathered for FOI and Open Information. We will need to add the Privacy piece into our high level summary on FTEs and budget for the fiscal year. Please provide that information to her as well.
- I have sent her the Open Info and Open Data policy document version 1.0 May 2011, and am not sure if this is the final version. If not, please send her the updated one.

- She would like to add some information on where we are on Open Information, FOI and Privacy in comparison to the rest of Canada. I have given her the CNA audit estimate note. Do you have other research or data that you could provide?

Thanks for your help with this!

Regards,

*Kathleen Ward, BID, MA, LEED® AP*

*Executive Director,*

*Information Access Operations*

---

*Shared Services BC*

*2nd Floor - 548 Michigan Street*

*Phone: 250.387-9807*

*Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)*

*Please consider the environment before printing this email*

**Elliot, Nathan CITZ:EX**

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**From:** Plater, Sharon CITZ:EX  
**Sent:** Thursday, August 9, 2012 11:27 AM  
**To:** Elliot, Nathan CITZ:EX  
**Subject:** FW: Annual FOIPPA Report

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**From:** Plater, Sharon CITZ:EX  
**Sent:** Friday, March 02, 2012 11:12 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** RE: Annual FOIPPA Report

I had thought it was six positions but that may be wrong as we only received 5 people (Kevin, Wendy, Elena, Lina and Penny).

**From:** Francis, Celia LCTZ:EX  
**Sent:** Friday, March 2, 2012 8:39 AM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** FW: Annual FOIPPA Report

Hi Sharon - please see string below - do you have any idea of the FTEs we got when the privacy people came here from IAO? Kash suggested you might know.

Celia

**From:** McCartney, Angela LCTZ:EX  
**Sent:** Thursday, March 1, 2012 5:07 PM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX; Williams, Brad M LCTZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** FW: Annual FOIPPA Report

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Regards,  
Angela

Angela McCartney  
A/Manager Branch Operations  
Information Access Operations  
Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
Tel: 250-387-3233 Fax: 250-387-9843  
E-mail: [angela.mccartney@gov.bc.ca](mailto:angela.mccartney@gov.bc.ca)<mailto:angela.mccartney@gov.bc.ca>

From: Francis, Celia LCTZ:EX  
Sent: Wednesday, February 29, 2012 11:46 AM  
To: Ward, Kathleen LCTZ:EX  
Cc: 'Mary-Anne McNeney'; Williams, Brad M LCTZ:EX; Lowe, Charmaine CITZ:EX  
Subject: RE: Annual FOIPPA Report

Hi Kathleen

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Please let me know if you have any questions.

Celia Francis  
Director, IM/IT Legislation  
Knowledge and Information Services  
Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services  
and Open Government  
Office. 250-356-7787 Mobile. S 17 [www.cio.gov.bc.ca](http://www.cio.gov.bc.ca)

From: Ward, Kathleen LCTZ:EX  
Sent: Thursday, February 23, 2012 4:38 PM  
To: Lowe, Charmaine CITZ:EX; Francis, Celia LCTZ:EX  
Cc: 'Mary-Anne McNeney'; Williams, Brad M LCTZ:EX  
Subject: Annual FOIPPA Report

Hi Charmaine and Celia:

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I am passing your contact information to Mary-Anne here so that she can get your final year-end figures for the Privacy pieces of the report once they are ready in April. There are a few other things that she will need:

- We need to report out on resources and have our information gathered for FOI and Open Information. We will need to add the Privacy piece into our high level summary on FTEs and budget for the fiscal year. Please provide that information to her as well.

- I have sent her the Open Info and Open Data policy document version 1.0 May 2011, and am not sure if this is the final version. If not, please send her the updated one.

- She would like to add some information on where we are on Open Information, FOI and Privacy in comparison to the rest of Canada. I have given her the CNA audit estimate note. Do you have other research or data that you could provide?

## Elliot, Nathan CITZ:EX

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Monday, April 2, 2012 5:35 PM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Rice, Colleen A CITZ:EX  
**Subject:** RE: 2011/2012 annual report

Matt will ask David to get the stats to me before noon tomorrow, and he has given me a blurb on the conference (I also saw Jeannette's comments). I will add David's stats and write the descriptive content tomorrow afternoon.

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 4:44 PM  
**To:** Rice, Colleen A CITZ:EX; Sexsmith, Melissa M CITZ:EX  
**Subject:** FW: 2011/2012 annual report

Our deadline for getting material to IAO - Charmaine will likely want to see it first so can we say have your segments to me on or before Wednesday noon, please?

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Monday, April 2, 2012 4:42 PM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX  
**Subject:** RE: 2011/2012 annual report

Needs to be to DM finalized by Thurs April 12. Can you please send something this week so we can run draft by Bobbi?  
thanks

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
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**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 11:29 AM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX  
**Subject:** 2011/2012 annual report

Hi Kathleen

Could you please tell me what our deadline is for sending you our contributions to the annual report?

Thanks



Celia

## Elliot, Nathan CITZ:EX

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**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 2:31 PM  
**To:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: annual report

Jeannette said we did workshops on PIAs and the FOI amendments.

She said what she drew from this conference was

- how advances in technology change the meaning of personal information and privacy and
- how what we protect and what pi people are willing to share evolve with it.

She said the issue of lawful access came up a lot, as did cloud computing, facial recognition software, smart meters, licence plate tracking.

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**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 1:32 PM  
**To:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: annual report

Thanks - I think Matt and Jeannette could help with the conference summary. I think we just want a few lines about what it was about (purpose), the types of sessions etc. It was work our office did so I think we want to talk about it from that perspective. Jeannette will tell me what she has to say and perhaps you could ask Matt for his thoughts as I understand he was an organizer?

I have asked Kathleen for her deadline but have not yet heard.

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Monday, April 2, 2012 1:25 PM  
**To:** Francis, Celia LCTZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: annual report

Colleen and I have discussed with Matt; David will prepare some statistics similar to the ones we prepared for last year's draft report, and once he has generated those, I will write the descriptive text to accompany the data. We will also incorporate the introduction from the summary of amendments.

We wonder if you can clarify the requirements around the summary of the conference. Since the report is intended to focus on the administration of the Act, we are not clear how the conference fits into that context. Since Colleen and I attended very little of the conference, we are concerned that we aren't equipped to provide a general summary, in any event.

Can you tell us when this work should be completed so that we can offer David a deadline for compiling the statistics and so that I can prioritize this against my other tasks?

Melissa

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 11:27 AM  
**To:** Rice, Colleen A CITZ:EX; Sexsmith, Melissa M CITZ:EX  
**Subject:** annual report

Good Morning both,

Now that the fiscal year is over, we should prepare our contribution to the annual report. As far as I know, we have agreed to contribute these items:

- 2011 FOI amendments (we can use the intro in our amendment summary)
- our privacy stats for 2011/2012 (we should update the privacy helpline stats that we prepared a few months ago - Matt can help?)
- an overview of the privacy and security conference in Feb 2012

Could you please divide these tasks evenly between you? I will ask Kathleen Ward what our deadline is and let you know as soon as I hear.

Thanks - please let me know if you have any questions.

Celia

Thanks for your help with this!

Regards,  
Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations

---

Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
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## Elliot, Nathan CITZ:EX

---

**From:** Padgett, David LCTZ:EX  
**Sent:** Tuesday, April 3, 2012 8:51 AM  
**To:** Sexsmith, Melissa M CITZ:EX  
**Subject:** RE: Privacy Statistics for the FOIPP Act Annual Report Version 4.docx  
**Attachments:** Stats (DP).docx

Here's mine.

This was based almost sole on 3 month's worth of data.

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Tuesday, April 3, 2012 8:49 AM  
**To:** Padgett, David LCTZ:EX  
**Subject:** FW: Privacy Statistics for the FOIPP Act Annual Report Version 4.docx

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Monday, April 2, 2012 2:27 PM  
**To:** Reed, Matt CITZ:EX  
**Subject:** Privacy Statistics for the FOIPP Act Annual Report Version 4.docx

As discussed



## Elliot, Nathan CITZ:EX

---

**From:** Padgett, David LCTZ:EX  
**Sent:** Tuesday, April 3, 2012 9:20 AM  
**To:** Sexsmith, Melissa M CITZ:EX  
**Subject:** RE: Privacy Statistics for the FOIPP Act Annual Report Version 4.docx  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report Version DP.docx

Have a look at the amazing amount of changes I was able to make....its in track changes.

David Padgett | Privacy Advisor | [Knowledge and Information Services](#) | [Office of the Chief Information Officer](#)  
Ministry of Labour, Citizens' Services and Open Government  
3rd Floor, 844 Courtney Street, Victoria, B.C. V8W 1C2  
☎ (250) 387 8628

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Tuesday, April 3, 2012 8:49 AM  
**To:** Padgett, David LCTZ:EX  
**Subject:** FW: Privacy Statistics for the FOIPP Act Annual Report Version 4.docx

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Monday, April 2, 2012 2:27 PM  
**To:** Reed, Matt CITZ:EX  
**Subject:** Privacy Statistics for the FOIPP Act Annual Report Version 4.docx

As discussed

## Elliot, Nathan CITZ:EX

---

**From:** Padgett, David LCTZ:EX  
**Sent:** Tuesday, April 3, 2012 8:43 AM  
**To:** Reed, Matt CITZ:EX  
**Subject:** RE: Helpline Stats

Hello there

This is the first I've heard of it being a rush. Spoke to Colleen yesterday and she said there was no hurry.

Anyway, S 22 so chances of me updating someone else's stats....

We can discuss!

**David Padgett | Privacy Advisor | Knowledge and Information Services | Office of the Chief Information Officer**  
*Ministry of Labour, Citizens' Services and Open Government*  
3rd Floor, 844 Courtney Street, Victoria, B.C. V8W 1C2  
☎ (250) 387 8628

---

**From:** Reed, Matt CITZ:EX  
**Sent:** Monday, April 2, 2012 4:47 PM  
**To:** Padgett, David LCTZ:EX  
**Subject:** Helpline Stats

Hi David,

I know it is a rush now, but would you be able to get the updates to the Helpline Statistics done as soon as possible that would be great. Melissa needs to submit a final version Wednesday afternoon, so she will need it (if possible) by roughly midday tomorrow.

We can chat about this when I come in, but remember, the baseline is an update of what was provided last year, anything else added is a useful bonus.

Thanks,  
-m

**Matt Reed**  
A/Manager, Operational Privacy and Projects  
Knowledge and Information Services, Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services and Open Government  
3-844 Courtney St., Victoria, B.C. V8W 1C4  
250.387.6403  
[http://www.cio.gov.bc.ca/cio/priv\\_leg/index.page](http://www.cio.gov.bc.ca/cio/priv_leg/index.page)



## Elliot, Nathan CITZ:EX

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Tuesday, April 3, 2012 12:05 PM  
**To:** Carlson, Eileen LCTZ:EX  
**Subject:** RE: RFL Numbers

You are a superstar. Thanks!

---

**From:** Carlson, Eileen LCTZ:EX  
**Sent:** Tuesday, April 3, 2012 12:01 PM  
**To:** Sexsmith, Melissa M CITZ:EX  
**Subject:** RFL Numbers

RFL Stats

April 2011-Jun 2011 – 7  
July 2011 – Sept 2011 – 31  
October 2011 – December 2011 – 14  
January 2012 – April 2012 – 24

Eileen Carlson | Privacy Advisor | *Knowledge and Information Services* | Office of the Chief Information Officer | Ministry of Labour, Citizens' Services and Open Government | 3rd Floor, 844 Courtney Street, Victoria, B.C. V8W 1C2 | ☎ new (250) 387 9841

## Elliot, Nathan CITZ:EX

---

**From:** Padgett, David LCTZ:EX  
**Sent:** Tuesday, April 3, 2012 12:37 PM  
**To:** Sexsmith, Melissa M CITZ:EX  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report Version DP.docx

David Padgett | Privacy Advisor | Knowledge and Information Services | Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services and Open Government  
3rd Floor, 844 Courtney Street, Victoria, B.C. V8W 1C2  
☎ (250) 387 8628

## Elliot, Nathan CITZ:EX

---

**From:** Padgett, David LCTZ:EX  
**Sent:** Tuesday, April 3, 2012 4:04 PM  
**To:** Sexsmith, Melissa M CITZ:EX; Carlson, Eileen LCTZ:EX; Reed, Matt CITZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: Thanks!!

You're welcome Melly!

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Tuesday, April 3, 2012 4:04 PM  
**To:** Padgett, David LCTZ:EX; Carlson, Eileen LCTZ:EX; Reed, Matt CITZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** Thanks!!

Thanks to all of you for helping me get stats and descriptions prepared on a super-duper-tight deadline today. I've just sent the report for Celia's review and I really could not have done it without you!

M

## Elliot, Nathan CITZ:EX

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Wednesday, April 4, 2012 3:49 PM  
**To:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: 2011/2012 annual report

Ok thanks - I didn't remember we took it out

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Wednesday, April 4, 2012 3:46 PM  
**To:** Francis, Celia LCTZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: 2011/2012 annual report

Attached is the annual report, reflecting your comments.

You asked for a brief selection of types of questions, based on the list for last year's report: We did not include these kinds of details in the later versions of the report last year, as Charmaine felt they were extraneous. Therefore, I didn't add this, but can if you think it is needed.

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Wednesday, April 4, 2012 1:28 PM  
**To:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: 2011/2012 annual report

Looks great - thanks to both of you and David

a few comments and suggestions - please send revised version back to me when done

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Tuesday, April 3, 2012 4:02 PM  
**To:** Francis, Celia LCTZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: 2011/2012 annual report

Sorry...a small error in figure 5. The attached is revised.

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Tuesday, April 3, 2012 3:36 PM  
**To:** Francis, Celia LCTZ:EX; Rice, Colleen A CITZ:EX  
**Subject:** RE: 2011/2012 annual report

Celia,

Attached is the first draft of our contribution to the Annual Report, for your review.

Melissa

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 4:44 PM

**To:** Rice, Colleen A CITZ:EX; Sexsmith, Melissa M CITZ:EX  
**Subject:** FW: 2011/2012 annual report

Our deadline for getting material to IAO - Charmaine will likely want to see it first so can we say have your segments to me on or before Wednesday noon, please?

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Monday, April 2, 2012 4:42 PM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX  
**Subject:** RE: 2011/2012 annual report

Needs to be to DM finalized by Thurs April 12. Can you please send something this week so we can run draft by Bobbi?  
thanks

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
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---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 2, 2012 11:29 AM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX  
**Subject:** 2011/2012 annual report

Hi Kathleen

Could you please tell me what our deadline is for sending you our contributions to the annual report?

Thanks

Celia

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Wednesday, April 4, 2012 4:49 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FW: Annual report info needed  
**Attachments:** FOI 2011 2012 annual report March 27 draft .docx

**Importance:** High

Hi Celia. One of the items that Charmaine would like to go into the Annual Report is an overview of the amendments that were made to the FOIPP Act. Can you take care of this?

Thanks

Sharon

---

**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Wednesday, April 4, 2012 4:45 PM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** Fw: Annual report info needed  
**Importance:** High

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Wednesday, April 04, 2012 04:44 PM  
**To:** Lowe, Charmaine CITZ:EX; Francis, Celia LCTZ:EX  
**Subject:** Annual report info needed

Hi there : Here is the first cut at the annual report for your review and edits.. we need a bit more info from your end. We need to complete this as a final draft for DM for mid next week, so can you please get your info by end of day tomorrow so writer can get it incorporated on Tuesday and then will be ready to go to ADMO on Wed.

Thanks,  
*Kathleen Ward, BID, MA, LEED® AP*  
*Executive Director,*  
*Information Access Operations*

---

*Shared Services BC*  
*2nd Floor - 548 Michigan Street*  
*Phone: 250.387-9807*  
*Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)*  
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---

**From:** Leslie White [[mailto:](#) S 22 ]  
**Sent:** Tuesday, April 3, 2012 6:46 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Subject:** FW: annual report info for RM needed

Hi there – here is the updated report again!

Thanks,



Leslie

---

**From:** Leslie White [mailto: S 22 ]  
**Sent:** April-02-12 5:32 PM  
**To:** 'Ward, Kathleen LCTZ:EX'  
**Subject:** RE: annual report info for RM needed

Hi Kathleen – wasn't sure of the date you were looking for the new draft by – tomorrow, wed? I have incorporated all the technical info changes I have been sent to date – here is the new version. One small question re the line asked for in the comment re the minister's message – not sure what you are looking for re KIS compliments....perhaps you can clarify?

Thanks for the update!

Leslie

---

**From:** Ward, Kathleen LCTZ:EX [mailto:Kathleen.Ward@gov.bc.ca]  
**Sent:** April-02-12 4:50 PM  
**To:** 'Leslie White'  
**Subject:** RE: annual report info for RM needed

We need to have the final report to the DM for Thurs April 12<sup>th</sup>. We will need ADM approval on the 11<sup>th</sup>.

I have asked our Records folks to get info to me tomorrow or Wed. (feedback on the section you already wrote). I have also let the Privacy folks know of the deadlines. We are running our 11/12 numbers for FOI by Thurs. Would you have a new draft ready by then incorporating the pieces we have already reviewed? I would like to run it by our ADM for her comments.

She met with our DM today regarding a "looking forward" piece, and I am awaiting outcome of conversation.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
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**Elliot, Nathan CITZ:EX**

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Wednesday, April 4, 2012 5:02 PM  
**To:** Plater, Sharon CITZ:EX  
**Cc:** Lowe, Charmaine CITZ:EX  
**Subject:** FW: Annual Report 2011/2012  
**Attachments:** Privacy Statistics for the FOIPP Act Annual Report 2012 0 3.docx

Sharon

Charmaine just asked me to send you our contribution for review. I have not looked at what Kathleen sent yet.

Celia

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Wednesday, April 4, 2012 4:22 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Cc:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX; Fay, Heather CITZ:EX  
**Subject:** Annual Report 2011/2012

Hi Charmaine -

Here is our draft contribution to the 2011/2012 annual report on the FOIPP Act for your review.

It is based on the one we did last fall.

IAO has asked for our contribution by the end of this week as they want to get the entire report to Bobbi Plecas next week.

Celia

## Elliot, Nathan CITZ:EX

---

**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Wednesday, April 4, 2012 11:11 PM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Subject:** Privacy Statistics for the FOIPP Act Annual Report 2012 0 3 (2).docx



Privacy Statistics  
for the FOI...

Celia and Sharon,

Did very quick review and have some comments. Main thing for me is can we please get rid of the reference to "pod". It sounds "Borg" like. To be clear, I don't mind the categorization, just hate 'pod'.

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Thursday, August 9, 2012 11:31 AM  
**To:** Elliot, Nathan CITZ:EX  
**Subject:** FW: FOI 2011 2012 annual report March 27 draft MR  
**Attachments:** FOI 2011 2012 annual report March 27 draft MR.docx

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Thursday, April 05, 2012 2:58 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Subject:** FOI 2011 2012 annual report March 27 draft MR

Hi Kathleen. Please find attached our additions and changes to the draft annual report. Everything that we have changed or added is highlighted in yellow. This includes the graphs located within the highlighted text area.

If you have any questions please give me a call.

Sharon

## Elliot, Nathan CITZ:EX

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Friday, April 13, 2012 1:37 PM  
**To:** Plater, Sharon CITZ:EX  
**Cc:** Lowe, Charmaine CITZ:EX  
**Subject:** RE: FOIPPA Annual Report

Charmaine and I discussed this briefly this morning.

Regarding the first para. on numbers and years of amendments, as you say the para they have is not accurate - we don't have accurate and up to date information at hand.

I realise these paras are for the intro so suggest this shortened version:

BC's *Freedom of Information and Protection of Privacy Act* (FOIPPA) came into effect in 1993. ~~An all-party Special Committee reviews FOIPPA every six years. It seeks public input on the legislation and makes recommendations to government. Prior to this year, the Act has had two legislated amendments passed, in 1999 and in 2004. The 2011 amendments represent the most significant set of amendments made to the Act since its introduction in 1993.~~ The 2011 amendments to FOIPPA represent a balanced set of provisions that both enable the use of emerging technologies and the delivery of online and citizen centred services while enhancing the privacy protections afforded to citizens and increasing the oversight powers of the Information and Privacy Commissioner.

~~The amendments to FOIPPA in November 2011 included increasing the ability for sharing data across public bodies and for better public access to information through the routine and proactive disclosure of public records. These changes were also intended to reduce the costs of processing and responding to information requests, clarify confusion and provide better protection for personal privacy.~~

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Friday, April 13, 2012 10:51 AM  
**To:** Francis, Celia LCTZ:EX; Lowe, Charmaine CITZ:EX  
**Subject:** FW: FOIPPA Annual Report

More from IAO on the leg. Amendment portion of the Annual Report. It is inaccurate as we have done more than the two sets of amendments he mentions.

Charmaine. Need to know if you want us to work on this extra detail or not. We had already sent them information on the amendments and we could just say that we wish to stick with what we previously sent.

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Friday, April 13, 2012 9:42 AM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** RE: FOIPPA Annual Report

Hi Sharon,

I managed to find a note that you had written for Estimates that provided some more information about the legislative amendments. I have updated with your previous messaging below. Are you able to let me know if this is accurate?

Sorry to hit you with this on such a tight timeline. As I noted before, there is a whole section in report that deals with the amendments in more detail, but just trying to capture it at a high level for the introduction.

BC's *Freedom of Information and Protection of Privacy Act* (FOIPPA) came into effect in 1993. An all-party Special Committee reviews FOIPPA every six years. It seeks public input on the legislation and makes recommendations to government. Prior to this year, the Act has had two legislated amendments passed, in 1999 and in 2004. The 2011 amendments represent the most significant set of amendments made to the Act since its introduction in 1993. The 2011 amendments to FOIPPA represent a balanced set of provisions that both enable the use of emerging technologies and the delivery of online and citizen centred services while enhancing the privacy protections afforded to citizens and increasing the oversight powers of the Information and Privacy Commissioner.

The amendments to FOIPPA in November 2011 included increasing the ability for sharing data across public bodies and for better public access to information through the routine and proactive disclosure of public records. These changes were also intended to reduce the costs of processing and responding to information requests, clarify confusion and provide better protection for personal privacy.

Thanks, Chad

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Thursday, April 12, 2012 4:19 PM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** FOIPPA Annual Report

Hi Sharon,

Further to my voicemail, here is the section of the introduction that speaks to FOIPPA legislative amendments. If you are able to add some brief context as noted and check the wording, that would be great.

Unfortunately, timelines are tight and I need to send a draft of this to Bobbi tomorrow afternoon.

If you want to discuss or need more info, please give me a call at 387-1432.

BC's *Freedom of Information and Protection of Privacy Act* (FOIPPA) came into effect in 1993. Eg: The Act has had 2? Legislated amendments, in xxxx and xxxx and the most recent was this year and it built on successes of xxxxxx and focused on xxxxxx

The amendments to FOIPPA in November 2011 included increasing the ability for sharing data across public bodies and for better public access to information through the routine and proactive disclosure of public records. These changes were also intended to reduce the costs of processing and responding to information requests, clarify confusion and provide better protection for personal privacy.

Thanks, Chad

Chad Hoskins  
Manager, Open Information Planning  
Information Access Operations

---

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: S 17 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)



## Elliot, Nathan CITZ:EX

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Monday, April 16, 2012 4:31 PM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Cc:** Hoskins, Chad LCTZ:EX; Williams, Brad M LCTZ:EX  
**Subject:** RE: Accomplishment paragraph for minister's opening to the Annual Report

Thanks very much.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 16, 2012 4:17 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Plater, Sharon CITZ:EX  
**Subject:** FW: Accomplishment paragraph for minister's opening to the Annual Report  
**Importance:** High

Hi Kathleen

Here you are - our apologies for the delay.

Celia

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Monday, April 16, 2012 2:25 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Subject:** Accomplishment paragraph for minister's opening to the Annual Report  
**Importance:** High

Kathleen says they need this asap so that they can get the draft of the Annual Report to Kim tomorrow.

In November 2011, the legislature passed amendments to the FOIPP Act that maintained current privacy standards while modernizing the Act, aligning it with new technological developments and reflecting the reality of how British Columbians communicate with each other and with government. The changes also balance new information sharing provisions with strong new oversight power for the Information and Privacy Commissioner. These amendments continue government's history of enhancing the FOIPP Act to ensure it remains the strongest legislation of its kind in Canada.

February 2012 saw the thirteenth year of the highly successful Privacy and Security Conference. This event is an internationally recognized learning opportunity that along with other training and privacy awareness sessions offered by

my ministry helps government to continually educate employees and the broader public sector about the importance of protecting personal information.

New communication technologies have been and will continue to emerge at a rapid pace. To assist government employees to employ these technologies in a privacy sensitive manner we have conducted privacy impact assessments on the most frequently used applications. These assessments as well as accompanying checklists that allow an employee to easily assess whether they are able to proceed with their proposed communication idea or whether they require a more in depth privacy assessment are posted on my ministry web site. I am proud of the proactive approach we are taking in this area.

**Sharon Plater**

Director, Privacy and Legislation  
Knowledge and Information Services  
Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services and Open Government  
Ph. (250) 356-0322 Fax (250) 953-0455  
Website: <http://www.cio.gov.bc.ca/services/privacy/>



## Elliot, Nathan CITZ:EX

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, April 17, 2012 10:53 AM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Plater, Sharon CITZ:EX; Hoskins, Chad LCTZ:EX; Williams, Brad M LCTZ:EX  
**Subject:** Re: Accomplishment paragraph for minister's opening to the Annual Report

Thanks tons!

Re: getting it printed etc. I will discuss with Bobbi this afternoon at our meeting. I suspect having QP in our division might be a big help!

We really appreciate your edits!

Regards,

Kathleen Ward

On 2012-04-17, at 10:04 AM, "Francis, Celia LCTZ:EX" <[Celia.Francis@gov.bc.ca](mailto:Celia.Francis@gov.bc.ca)> wrote:

Hi Kathleen - thanks for sending this along - it looks fine. I have just a few small changes to suggest.

Were you able to sort out how to get the report produced and copied for the House?

Celia

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, April 17, 2012 8:59 AM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Cc:** Hoskins, Chad LCTZ:EX; Williams, Brad M LCTZ:EX  
**Subject:** FW: Accomplishment paragraph for minister's opening to the Annual Report  
**Importance:** High

Hi Celia and Sharon:

Thanks for your input below. We have tried to incorporate it into the document and you can see it in the Message to the Minister in Times Roman font. It may be a bit long for this part, and we have the yellow highlighted text in the introduction for you to review and tweak as needed. Also – the part on the OCIO role needs some work – more on how it relates to FOI and less about overall other stuff.

I really appreciate your speedy help on this, and know you have other urgent things going on. Bobbi is meeting with Kim this afternoon at 1pm, so if you get a chance to tweak this by then that would be great, if not we will go with what we have for now. Bobbi meets with the Minister on this on Wed, at 4pm.

Thanks tons,

*Kathleen Ward, BID, MA, LEED® AP*  
*Executive Director,*  
*Information Access Operations*

---

*Shared Services BC*  
*2nd Floor - 548 Michigan Street*  
*Phone: 250.387-9807*  
*Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)*  
*Please consider the environment before printing this email*

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 16, 2012 4:17 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Plater, Sharon CITZ:EX  
**Subject:** FW: Accomplishment paragraph for minister's opening to the Annual Report  
**Importance:** High

Hi Kathleen

Here you are - our apologies for the delay.

Celia

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Monday, April 16, 2012 2:25 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Subject:** Accomplishment paragraph for minister's opening to the Annual Report  
**Importance:** High

Kathleen says they need this asap so that they can get the draft of the Annual Report to Kim tomorrow.

In November 2011, the legislature passed amendments to the FOIPP Act that maintained current privacy standards while modernizing the Act, aligning it with new technological developments and reflecting the reality of how British Columbians communicate with each other and with government.

The changes also balance new information sharing provisions with strong new oversight power for the Information and Privacy Commissioner. These amendments continue government's history of enhancing the FOIPP Act to ensure it remains the strongest legislation of its kind in Canada.

February 2012 saw the thirteenth year of the highly successful Privacy and Security Conference. This event is an internationally recognized learning opportunity that along with other training and privacy awareness sessions offered by my ministry helps government to continually educate employees and the broader public sector about the importance of protecting personal information.

New communication technologies have been and will continue to emerge at a rapid pace. To assist government employees to employ these technologies in a privacy sensitive manner we have conducted privacy impact assessments on the most frequently used applications. These assessments as well as accompanying checklists that allow an employee to easily assess whether they are able to proceed with their proposed communication idea or whether they require a more in depth privacy assessment are posted on my ministry web site. I am proud of the proactive approach we are taking in this area.

**Sharon Plater**

Director, Privacy and Legislation  
Knowledge and Information Services  
Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services and Open Government  
Ph. (250) 356-0322 Fax (250) 953-0455  
Website: <http://www.cio.gov.bc.ca/services/privacy/>

<FOI 2011 2012 annual report April 17 draft.docx>

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Tuesday, April 17, 2012 8:46 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** RE: Accomplishment paragraph for minister's opening to the Annual Report

I haven't seen the final report as I expect they are scrambling to finish it to send to the DM today. I also expect the DM will want edits so we may be asked to do some more. I will let you know either way.

Sharon

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Tuesday, April 17, 2012 8:39 AM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** RE: Accomplishment paragraph for minister's opening to the Annual Report

I think the paras you drafted, and that I sent on, take care of the amendments really well.

Charmaine wanted us to deal with it so unless you think the paras I edited add to what you did, I am fine with things as they are.

Have you seen the whole (final) report yet?

-----Original Message-----

**From:** Plater, Sharon CITZ:EX  
**Sent:** Tuesday, April 17, 2012 8:34 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** RE: Accomplishment paragraph for minister's opening to the Annual Report

The one where you had edited what Chad provided and then sent to me. Don't want to send it on in case you and Charmaine came to different conclusion that the draft you sent me. We talked about it yesterday after your meeting with the OIPC.

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Tuesday, April 17, 2012 8:33 AM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** RE: Accomplishment paragraph for minister's opening to the Annual Report

Hi Sharon - I am not sure which piece you mean?

**From:** Plater, Sharon CITZ:EX  
**Sent:** Monday, April 16, 2012 5:07 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** Re: Accomplishment paragraph for minister's opening to the Annual Report

Celia do you want to also send Kathleen your updated amendments piece with a cc to chad hoskins?

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, April 16, 2012 04:16 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Plater, Sharon CITZ:EX  
**Subject:** FW: Accomplishment paragraph for minister's opening to the Annual Report

Hi Kathleen

Here you are - our apologies for the delay.

Celia

From: Plater, Sharon CITZ:EX  
Sent: Monday, April 16, 2012 2:25 PM  
To: Lowe, Charmaine CITZ:EX  
Subject: Accomplishment paragraph for minister's opening to the Annual Report  
Importance: High

Kathleen says they need this asap so that they can get the draft of the Annual Report to Kim tomorrow.

In November 2011, the legislature passed amendments to the FOIPP Act that maintained current privacy standards while modernizing the Act, aligning it with new technological developments and reflecting the reality of how British Columbians communicate with each other and with government. The changes also balance new information sharing provisions with strong new oversight power for the Information and Privacy Commissioner. These amendments continue government's history of enhancing the FOIPP Act to ensure it remains the strongest legislation of its kind in Canada.

February 2012 saw the thirteenth year of the highly successful Privacy and Security Conference. This event is an internationally recognized learning opportunity that along with other training and privacy awareness sessions offered by my ministry helps government to continually educate employees and the broader public sector about the importance of protecting personal information.

New communication technologies have been and will continue to emerge at a rapid pace. To assist government employees to employ these technologies in a privacy sensitive manner we have conducted privacy impact assessments on the most frequently used applications. These assessments as well as accompanying checklists that allow an employee to easily assess whether they are able to proceed with their proposed communication idea or whether they require a more in depth privacy assessment are posted on my ministry web site. I am proud of the proactive approach we are taking in this area.

Sharon Plater  
Director, Privacy and Legislation  
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Office of the Chief Information Officer  
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Website: <http://www.cio.gov.bc.ca/services/privacy/>

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Thursday, August 9, 2012 11:30 AM  
**To:** Elliot, Nathan CITZ:EX  
**Subject:** FW: Revised report

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Monday, May 28, 2012 3:57 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Subject:** RE: Revised report

Hi Kathleen.

- 1) At the moment we do not have an accurate figure for PIA's completed last year so it will be difficult to do the comparison between last year and this year.
- 2) At one point in the discussion of the PIA statistics we do mention that the last quarter increase was likely due to the Bill 3 amendments. S 13

S 13

Sharon

-----Original Message-----

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Monday, May 28, 2012 10:56 AM  
**To:** Lowe, Charmaine CITZ:EX; Plater, Sharon CITZ:EX  
**Subject:** FW: Revised report  
**Importance:** High

Hi folks - can you please look at your section re: yellow highlight and provide what is needed, thanks....

Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations

---

Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email

-----Original Message-----

**From:** Plecas, Bobbi LCTZ:EX  
**Sent:** Monday, May 28, 2012 8:37 AM



To: Ward, Kathleen LCTZ:EX  
Subject: FW: Revised report  
Importance: High

Would you have someone take a look at this this morning -- Maryanne says there are two yellowed areas that need data.

-----Original Message-----

From: Mary-Anne McNeney [ S 22 ]  
Sent: Monday, May 28, 2012 7:58 AM  
To: Plecas, Bobbi LCTZ:EX  
Subject: Revised report

Here you go.

Please note - I have left two yellow highlight bits where I think we could add, in each case, one small piece of info. I don't have.

Let me know if you need me to do anything further on this baby.

Not Responsive

**Elliot, Nathan CITZ:EX**

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Thursday, August 9, 2012 11:31 AM  
**To:** Elliot, Nathan CITZ:EX  
**Subject:** FW: FOI 2011 2012 annual report April 17 draft  
**Attachments:** FOI 2011 2012 annual report April 17 draft.docx

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Tuesday, April 17, 2012 10:57 AM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Francis, Celia LCTZ:EX  
**Subject:** FOI 2011 2012 annual report April 17 draft

I have just added the policy and training components of our work to the OCIO description and removed references to PIPA as this is the FOIPPA annual report.

Thanks

Sharon

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Wednesday, April 25, 2012 10:30 AM  
**To:** Sexsmith, Melissa M CITZ:EX  
**Subject:** RE: OCIO data for FOIPPA annual report

Thanks Melissa.

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Wednesday, April 25, 2012 10:30 AM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Cc:** Rice, Colleen A CITZ:EX; Reed, Matt CITZ:EX  
**Subject:** RE: OCIO data for FOIPPA annual report

Sharon,

Attached is the spreadsheet containing the data and charts related to RFL PIAs and Helpline calls (figures 1, 4, and 5 in my draft). David worked on the charts for General PIAs, and should be able to provide that data.

Melissa

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Wednesday, April 25, 2012 9:46 AM  
**To:** Plater, Sharon CITZ:EX  
**Cc:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX; Reed, Matt CITZ:EX  
**Subject:** FW: OCIO data for FOIPPA annual report

Good morning Sharon

Please see below - I am sending this on to you for action, since you are the main contact for this project.

Celia

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Wednesday, April 25, 2012 9:35 AM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX; Williams, Brad M LCTZ:EX  
**Subject:** OCIO data for FOIPPA annual report

Hi Celia,

Spencer's group at QP is working on the layout and design for the FOIPPA annual report. Would you be able to send him the data and original versions of the charts and graphs used in the OCIO section of the report?

Spencer - I have attached the data for the IAO part of the report to this email.

Thanks, Chad

Chad Hoskins



**Manager, Open Information Planning**  
Information Access Operations

---

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: S 17 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

## Elliot, Nathan CITZ:EX

---

**From:** Reed, Matt CITZ:EX  
**Sent:** Friday, April 27, 2012 10:14 AM  
**To:** Padgett, David LCTZ:EX  
**Subject:** FW: OCIO data for FOIPPA annual report  
**Attachments:** Analysis (RFL PIAs and Helpline).xlsx

Matt Reed  
A/Manager, Operational Privacy and Projects  
250.387.6403

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Wednesday, April 25, 2012 10:30 AM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Cc:** Rice, Colleen A CITZ:EX; Reed, Matt CITZ:EX  
**Subject:** RE: OCIO data for FOIPPA annual report

Sharon,

Attached is the spreadsheet containing the data and charts related to RFL PIAs and Helpline calls (figures 1, 4, and 5 in my draft). David worked on the charts for General PIAs, and should be able to provide that data.

Melissa

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**To:** Plater, Sharon CITZ:EX  
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Celia

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**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Wednesday, April 25, 2012 9:35 AM  
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Spencer – I have attached the data for the IAO part of the report to this email.

Thanks, Chad

**Chad Hoskins**  
**Manager, Open Information Planning**  
Information Access Operations

---

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: S 17 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

## Elliot, Nathan CITZ:EX

---

**From:** Reed, Matt CITZ:EX  
**Sent:** Friday, April 27, 2012 11:13 AM  
**To:** Tickner, Spencer LCTZ:EX  
**Subject:** FW: OCIO data for FOIPPA annual report  
**Attachments:** Copy of Analysis (RFL PIAs and Helpline) (2).xlsx

Hi Spencer,

I was asked by Sharon Plater (via Celia Francis, among others) to provide you with the attached information. These are the original versions of the diagrams that appeared in the Annual Report. Could you confirm whether this covers all of the diagrams that you need?

Thanks,  
-m

Matt Reed  
A/Manager, Operational Privacy and Projects  
250.387.6403

---

**From:** Padgett, David LCTZ:EX  
**Sent:** Friday, April 27, 2012 11:07 AM  
**To:** Reed, Matt CITZ:EX  
**Subject:** RE: OCIO data for FOIPPA annual report

Hello

My tab is on the bottom (operational PIAs)

David Padgett | Privacy Advisor | Knowledge and Information Services | Office of the Chief Information Officer  
Ministry of Labour, Citizens' Services and Open Government  
3rd Floor, 844 Courtney Street, Victoria, B.C. V8W 1C2  
☎ (250) 387 8628

---

**From:** Reed, Matt CITZ:EX  
**Sent:** Friday, April 27, 2012 10:14 AM  
**To:** Padgett, David LCTZ:EX  
**Subject:** FW: OCIO data for FOIPPA annual report

Matt Reed  
A/Manager, Operational Privacy and Projects  
250.387.6403

---

**From:** Sexsmith, Melissa M CITZ:EX  
**Sent:** Wednesday, April 25, 2012 10:30 AM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Cc:** Rice, Colleen A CITZ:EX; Reed, Matt CITZ:EX  
**Subject:** RE: OCIO data for FOIPPA annual report

Sharon,

Attached is the spreadsheet containing the data and charts related to RFL PIAs and Helpline calls (figures 1, 4, and 5 in my draft). David worked on the charts for General PIAs, and should be able to provide that data.

Melissa

---

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**To:** Plater, Sharon CITZ:EX  
**Cc:** Sexsmith, Melissa M CITZ:EX; Rice, Colleen A CITZ:EX; Reed, Matt CITZ:EX  
**Subject:** FW: OCIO data for FOIPPA annual report

Good morning Sharon

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**To:** Francis, Celia LCTZ:EX  
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Spencer's group at QP is working on the layout and design for the FOIPPA annual report. Would you be able to send him the data and original versions of the charts and graphs used in the OCIO section of the report?

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Thanks, Chad

Chad Hoskins  
Manager, Open Information Planning  
Information Access Operations

---

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Phone: 250-387-1432  
Cell: S 17 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

**Elliot, Nathan CITZ:EX**

---

**From:** Greer, David LCTZ:EX  
**Sent:** Monday, May 14, 2012 5:12 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FOI 2011 2012 annual report May 14  
**Attachments:** FOI 2011 2012 annual report May 14.docx

Hi Celia,

We are working on the FOI Annual Report that I believe you folks contributed too. Just wanted it to run it by you to make sure it is OK with you.

## Elliot, Nathan CITZ:EX

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Monday, May 14, 2012 4:28 PM  
**To:** Nikolejsin, Dave LCTZ:EX; Van Den Bulk, Jeannette CITZ:EX; Plater, Sharon CITZ:EX  
**Cc:** MacKenzie, Kelly L LCTZ:EX  
**Subject:** RE: FOIPPA annual report

Hi Dave

We provided stats and content on the privacy parts. We saw a draft in mid-April but have not seen the final draft.

Celia

---

**From:** Nikolejsin, Dave LCTZ:EX  
**Sent:** Monday, May 14, 2012 4:24 PM  
**To:** Francis, Celia LCTZ:EX; Van Den Bulk, Jeannette CITZ:EX; Plater, Sharon CITZ:EX  
**Cc:** MacKenzie, Kelly L LCTZ:EX  
**Subject:** FOIPPA annual report

Kim handed me a print copy of the draft report. Just about to read it. Have you guys collaborated on this? Have you seen it?

**Dave Nikolejsin**  
Chief Information Officer  
Province of British Columbia  
tel: (250) 387-8509 fax: (250) 387-1940  
[Dave.Nikolejsin@gov.bc.ca](mailto:Dave.Nikolejsin@gov.bc.ca)

This email message, including any attachments, is confidential. It is intended only for the use of the person or persons to whom it is addressed unless I have expressly authorized otherwise. If you have received this communication in error, please delete the message, including any attachments, and notify me immediately by email or telephone.

## Elliot, Nathan CITZ:EX

---

To: Plater, Sharon CITZ:EX  
Subject: RE: FOI 2011 2012 annual report May 14  
Attachments: FOI 2011 2012 annual report May 14 MR Edits.docx

Hi Sharon,

Here are my edits on the annual report.

They use the phrase "consent[...] with consent". This should probably be fixed.

The name of the Helpline should be corrected.

Also, the purpose of the helpline - we may be stepping on the OIPC's helpline with the way it is currently phrased.

Their PIA numbers do not match a) mine, b) the diagrams they have inserted in the report. This makes me think that my numbers are correct... They aren't off by much though.

Their listing of Government sectors is very confusing. The sector titles should be underlined, or bolded, or separated by spaces. It is not pretty.

That is it for me on this one.

-m

Matt Reed  
A/Manager, Operational Privacy and Projects  
250.387.6403

-----Original Message-----

From: Plater, Sharon CITZ:EX  
Sent: Tuesday, May 15, 2012 9:22 AM  
To: Reed, Matt CITZ:EX  
Subject: FW: FOI 2011 2012 annual report May 14

Hi Matt. Can you take a look at the privacy statistics in this new version of the Annual Report to make sure they are the same as what we submitted. They may or may not have changed the format.

Thanks

---

From: Francis, Celia LCTZ:EX  
Sent: Monday, May 14, 2012 5:12 PM  
To: Plater, Sharon CITZ:EX  
Subject: FW: FOI 2011 2012 annual report May 14

Here you is the final if you want to look at it.

I'll look at it too.

From: Greer, David GCPE:EX  
Sent: Monday, May 14, 2012 5:12 PM  
To: Francis, Celia LCTZ:EX



Subject: FOI 2011 2012 annual report May 14

Hi Celia,

We are working on the FOI Annual Report that I believe you folks contributed too. Just wanted it to run it by you to make sure it is OK with you.

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Tuesday, May 15, 2012 10:00 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** Please see my comments re the Annual Report  
**Attachments:** FOI 2011 2012 annual report May 14.docx

S 13

I am waiting for Matt to verify

S 13  
the stats and will get back to you when he does.

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Tuesday, May 15, 2012 10:38 AM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FW: FOI annual report - MR revisions  
**Attachments:** FOI 2011 2012 annual report May 14 MR Edits.docx; image001.jpg

Please see Matt's comments in his e-mail and in the attached document. I concur.

Sharon

---

**From:** Reed, Matt CITZ:EX  
**Sent:** Tuesday, May 15, 2012 10:30 AM  
**To:** Plater, Sharon CITZ:EX  
**Subject:** FOI annual report - MR revisions

Hi Sharon,

Here are my edits on the annual report.

- They use the phrase "consent[...] with consent". This should probably be fixed.
- The name of the Helpline should be corrected.
- Also, the purpose of the helpline - we may be stepping on the OIPC's helpline with the way it is currently phrased.
- Their PIA numbers do not match a) mine, b) the diagrams they have inserted in the report. This makes me think that my numbers are correct... They aren't off by much though.
- Their listing of Government sectors is very confusing. The sector titles should be underlined, or bolded, or separated by spaces. It is not pretty.

That is it for me on this one.

-m

Matt Reed

A/Manager, Operational Privacy and Projects Knowledge and Information Services, Office of the  
Chief Information Officer Ministry of Labour, Citizens' Services and Open Government  
3-844 Courtney St., Victoria, B.C. V8W 1C4  
250.387.6403  
<http://www.cio.gov.bc.ca/cio/priv leg/index.page>  
[cid:image001.jpg@01CD3285.B48BEA80]

## Elliot, Nathan CITZ:EX

---

**From:** Reed, Matt CITZ:EX  
**Sent:** Tuesday, May 15, 2012 12:03 PM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Subject:** RE: FOI 2011 2012 annual report May 14 \_ KIS edits 15 May 2012

Looks like a good capture of my comments.

Thanks,  
-m

Matt Reed  
A/Manager, Operational Privacy and Projects  
250.387.6403

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Tuesday, May 15, 2012 11:57 AM  
**To:** Plater, Sharon CITZ:EX; Reed, Matt CITZ:EX  
**Subject:** FOI 2011 2012 annual report May 14 \_ KIS edits 15 May 2012

I have consolidated our comments - please review and let me know if there is anything else - also Sharon a question for you on the summary statements on p. 4

## Elliot, Nathan CITZ:EX

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Thursday, August 9, 2012 11:27 AM  
**To:** Elliot, Nathan CITZ:EX  
**Subject:** FW: Annual report - my comments  
**Attachments:** FOI 2011 2012 annual report May 14 \_ KIS edits 15 May 2012.docx

---

**From:** Plater, Sharon CITZ:EX  
**Sent:** Tuesday, May 15, 2012 12:24 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** Annual report - my comments

Hi Celia. Concurred with most of the edits. I changed the language as per your question under the Minister's message and put a comment in your comment box explaining why. Took out your edits where you had changed references to KIS and OCIO to their spelled out names as this had been done at the beginning of the paper and we do not usually repeat this process under new title sections.

Let me know if you require anything further.

Sharon

**Elliot, Nathan CITZ:EX**

---

**From:** Greer, David LCTZ:EX  
**Sent:** Tuesday, May 15, 2012 2:28 PM  
**To:** Francis, Celia LCTZ:EX  
**Cc:** Plater, Sharon CITZ:EX  
**Subject:** RE: FOI 2011 2012 annual report May 14

Thanks very much for the input, much appreciated.

---

**From:** Francis, Celia LCTZ:EX  
**Sent:** Tuesday, May 15, 2012 1:25 PM  
**To:** Greer, David GCPE:EX  
**Cc:** Plater, Sharon CITZ:EX  
**Subject:** RE: FOI 2011 2012 annual report May 14

Hi David

We have made a number of changes and corrections.

Thanks for sending this draft to us for a look.

Celia

---

**From:** Greer, David GCPE:EX  
**Sent:** Monday, May 14, 2012 5:12 PM  
**To:** Francis, Celia LCTZ:EX  
**Subject:** FOI 2011 2012 annual report May 14

Hi Celia,

We are working on the FOI Annual Report that I believe you folks contributed too. Just wanted it to run it by you to make sure it is OK with you.



## Elliot, Nathan CITZ:EX

---

**From:** Lowe, Charmaine CITZ:EX  
**Sent:** Tuesday, June 19, 2012 7:06 PM  
**To:** Francis, Celia LCTZ:EX; Plater, Sharon CITZ:EX  
**Subject:** FW: 11/12 Annual Report on the Administration of FOIPPA

Can one of you send me the final version of this report we received. Thanks

---

**From:** Nikolejsin, Dave LCTZ:EX  
**Sent:** Tue, June 19, 2012 5:33 PM  
**To:** Lowe, Charmaine CITZ:EX  
**Cc:** MacKenzie, Kelly L LCTZ:EX  
**Subject:** FW: 11/12 Annual Report on the Administration of FOIPPA

I assume you have seen this and are happy?

---

**From:** Henderson, Kim N LCTZ:EX  
**Sent:** Monday, June 18, 2012 6:14 PM  
**To:** Nikolejsin, Dave LCTZ:EX; Schlosar, Jay M CITZ:EX  
**Subject:** Fwd: 11/12 Annual Report on the Administration of FOIPPA

FYI. It has gone to MO for approval. I plan to give an embargoed copy to OIPC just before it is tabled with the clerk. No IB is planned.

Begin forwarded message:

**From:** "Plecas, Bobbi LCTZ:EX" <Bobbi.Plecas@gov.bc.ca>  
**Date:** 18 June, 2012 4:33:09 PM PDT  
**To:** "Henderson, Kim N LCTZ:EX" <Kim.Henderson@gov.bc.ca>  
**Subject:** FW: 11/12 Annual Report on the Administration of FOIPPA

Kim

Here is the final draft of the report for (hopefully) your review/approval and the Minister's.

Bobbi  
<AnnualReport\_FOIPPA.pdf>

Not Responsive

---

From: Ward, Kathleen LCTZ:EX  
Sent: Tuesday, July 03, 2012 2:23 PM  
To: Quinn, Deborah A LCTZ:EX; Plecas, Bobbi LCTZ:EX  
Cc: Plater, Sharon CITZ:EX  
Subject: Annual report changes

Message from the Minister- page 1 paragraph 4 sentence 2:  
The number of requests has continued to increase, up by more than 28 per cent since government centralized FOI services in 2009.

Page 2 Introduction Paragraph 4:

It also operates an access and privacy helpline,

Change to: It also operates a privacy and access helpline, (Sharon Plater from OCIO confirmed)

Page 9: Office of the Information and Privacy Commissioner's Recommendations:

In the table under OIPC Recommendation :

Proactively release Corporate Request Tracking System (CRTS) reports. (CRTS is the system where all FOI requests are recorded and tracked).

Either get rid of the period in yellow highlight or lose the brackets in bold red.

Page 10 Report on Performance Protection of Privacy:

Paragraph 1: ...the Office of the Chief Information Officer operates a provincial privacy and access helpline,

Delete the word provincial. (Sharon Plater from OCIO confirmed)

Regards,  
Kathleen Ward, BID, MA, LEED® AP  
Executive Director,

## Information Access Operations

---

Shared Services BC

2nd Floor - 548 Michigan Street

Phone: 250.387-9807

Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)<mailto:kathleen.ward@gov.bc.ca>

Please consider the environment before printing this email

## Knowledge and Information Services: Privacy Statistics for Fiscal Year 2011/12

As government's corporate privacy and legislation office, Knowledge and Information Services (KIS) in the Office of the Chief Information Officer (OCIO) is responsible for managing and administering the *Freedom of Information and Protection of Privacy Act* (FOIPP Act). KIS is also responsible for providing privacy and access policy advice to public bodies. Staff also review Privacy Impact Assessments (PIAs) on all government enactments, systems, projects, programs and activities to identify and make recommendations on privacy or access implications under the Act.

This section of the report describes the amendments to the FOIPP Act that were made in 2011 and the administration of the Act through two services: the Privacy Helpline and the Privacy Impact Assessment process. This section also offers a high-level description of the Annual Privacy and Security Conference, an event that KIS staff coordinate in collaboration with public and private sector partners.

### Act Amendments

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The 2011 amendments are the most significant made to the Act since its introduction in 1992. They continue government's practice of enhancing the FOIPP Act to ensure it remains the strongest legislation of its kind in Canada.

Bill 3 represents a balanced set of amendments that enable the use of new technologies and the delivery of citizen-centric, integrated and online services, while ensuring the strongest privacy protection and oversight in Canada. The amendments also increase government accountability and transparency by establishing categories of information that must be released without a request for records under the Act.

Specifically, the amendments:

- Facilitate necessary information sharing for the purpose of delivering common or integrated programs or activities;
- Enable greater communication and engagement with citizens through the use of social media tools and electronic communications;
- Support open government by setting legislative requirements for open information and open data;
- Establish personal identity information as a special category of information, subject to specific information sharing authorities and governance;
- Strengthen and extend requirements for conducting privacy impact assessments;
- Add new requirements to govern data-linking; and
- Provide significant new oversight powers for the Information and Privacy Commissioner.

The amendments also address a number of recommendations made by the 2004 and 2010 Special Committees that reviewed the FOIPP Act, including the ability for citizens to consent to the



collection of their personal information for the purpose of receiving “one-stop” or customized services from government.

The amendments were prepared in consultation with a broad group of internal and external stakeholders. The amendments incorporated feedback from the Special Committee reviews, the Office of the Information and Privacy Commissioner, the Union of British Columbia Municipalities, and the broader public sector, as well as other key stakeholders such as the Canadian Bar Association. BC Stats led focus groups and conducted surveys with citizens around the province to gather information on citizens’ preferences and opinions about provincial service delivery.

The amendments to the Act also necessitated changes to the FOIPP regulation; these are being prepared in consultation with stakeholders.

### Privacy Helpline

The Privacy Helpline was established in 2002 to assist the citizens and organizations of British Columbia with their questions about the FOIPP Act and PIPA. Its main purpose, with regard to the FOIPP Act, is to aid in the interpretation of the Act so that public bodies understand their responsibilities with respect to the collection, use and disclosure of personal information. It is also a resource for citizens seeking to understand their privacy and access-to-information rights.

During the 2011/12 fiscal year, the Privacy Helpline received nearly 1,250 calls and emails. Nearly three-quarters (73.9%) were related to the interpretations of the FOIPP Act, Privacy Impact Assessments, or other matters related to the Act. The remaining 26.1% of inquiries were related to such topics as the *Personal Protection Act*, *Electronic Transactions Act*, and the Open Data initiative. See Figure 1.

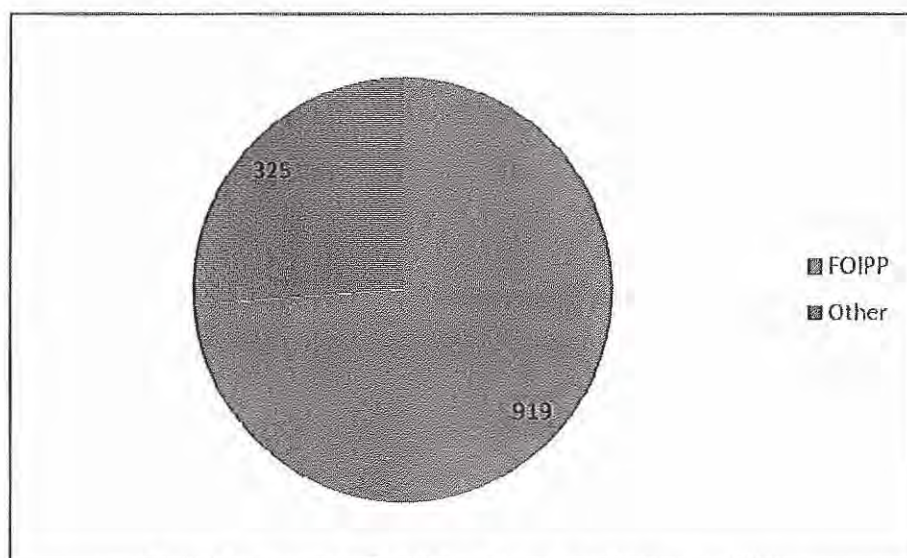


Figure 1: Percentage of Helpline Requests Related to FOIPPA  
FY2011/12

Ninety-three percent (93.0%) of inquiries related to the FOIPP Act were made on behalf of a public body; this category includes core government (i.e. ministries and offices of the provincial

government) and broader public sector organizations (e.g. crown corporations; municipalities and regional districts; public education establishments; public healthcare institutions). Other categories of requestors included not-for-profit organizations, individuals, and government bodies from other jurisdictions.

## **Privacy Impact Assessments**

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Privacy Impact Assessments (PIAs) are used to identify the potential privacy risks and requirements of new or redesigned government policy, programs, services and legislation. In accordance with section 69(5.1) of the FOIPP Act, ministries must complete a PIA for all new enactments, systems, projects, programs and activities.

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In total, KIS processed more than 260 PIAs in the 2011/12 fiscal year. For data tracking purposes, Knowledge and Information Services distinguishes between the PIAs required for new systems, projects, programs and activities and those performed on new and revised enactments as a mandatory component of the Request for Legislation process. The former are referred to as General PIAs and the latter as RFL-PIAs.

### **General PIAs**

Ministries access the standard General PIA form via the Office of the Chief Information Officer (OCIO) website. KIS Privacy Advisors provide support and guidance to program staff through the PIA process to ensure that they complete the assessment appropriately and have addressed all privacy implications satisfactorily.

During the 2011/12 fiscal year, KIS Privacy Advisors reviewed 177 General PIAs. Figure 2 shows the number of General PIAs processed per quarter.

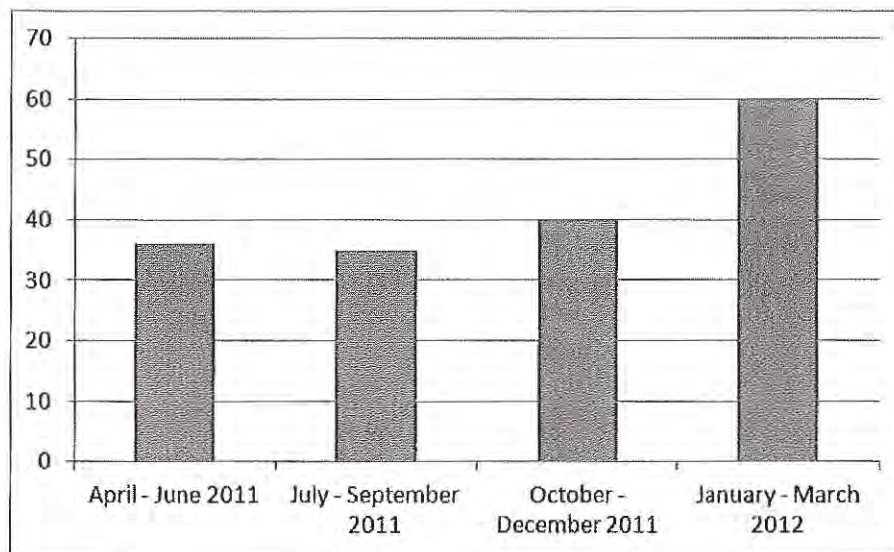


Figure 2: General PIAs per quarter  
FY2011/12

To enable ease of analysis and processing of access to information requests, Information Access Operations groups ministries into larger “pods” based on service area. These pods are as follows:

- Social/Justice
  - Justice;
  - Children & Family Development;
  - Social Development; and
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- Resource
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KIS statistics describing PIAs can also be broken out into these pods, as represented in the figure below. Notably, while the *Central* pod contains the smallest number of government organizations, it nevertheless accounts for 13% of the General PIAs initiated in 2011/12.

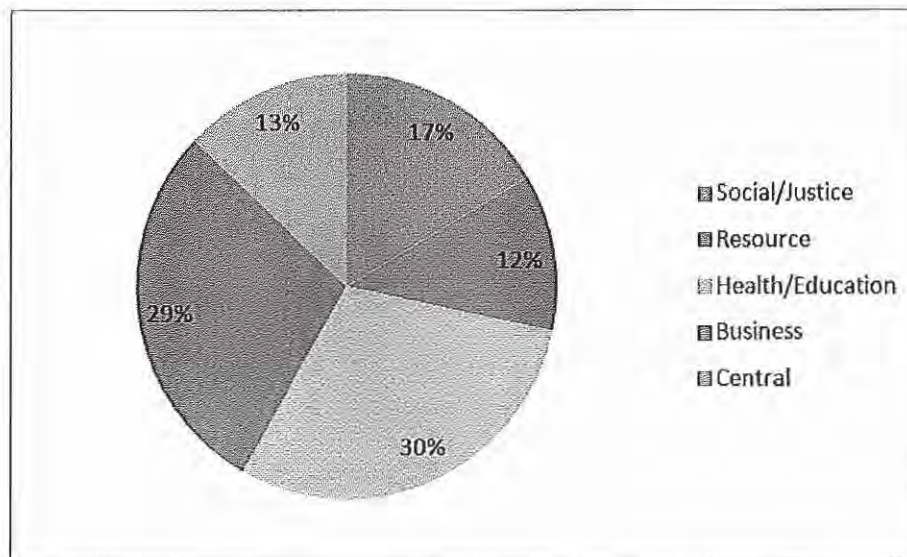


Figure 3: General PIAs by Pod  
FY2011/12

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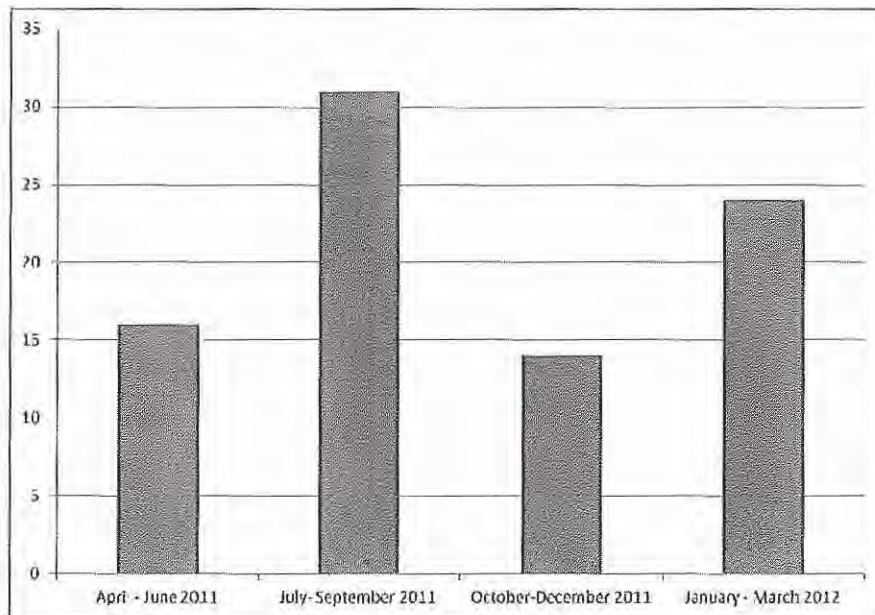


Figure 4: RFL PIAs per quarter  
FY2011/12

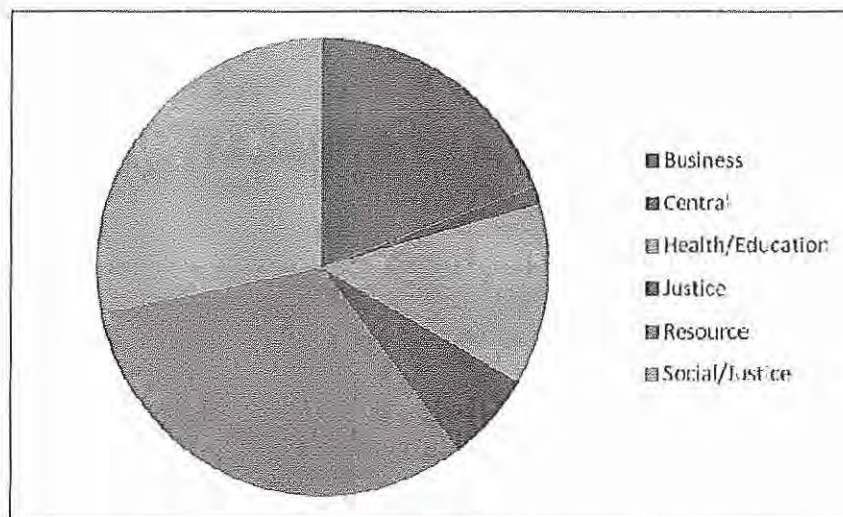


Figure 5: RFL PIAs by Pod  
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Comment [CSF1]: Don't pbs administer it?

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Comment [CSF2]: same

### FOIPP Act Amendments

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Comment [CSF3]: I think it would help to set this in context by saying why this is a good thing, i.e., a few words on the idim initiative

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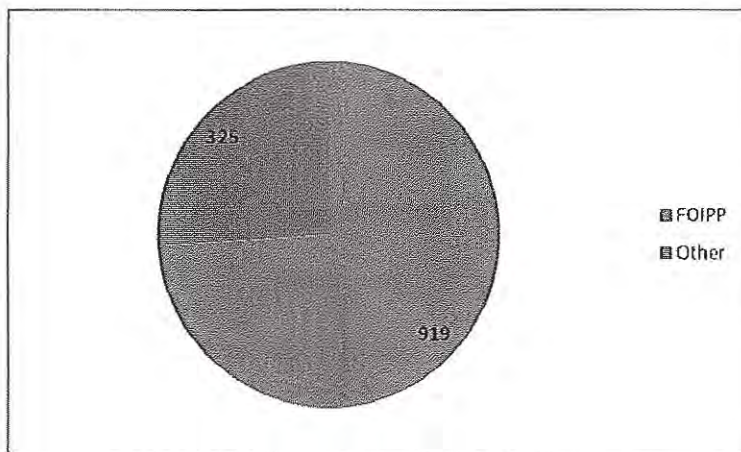


Figure 1: Percentage of Helpline Requests Related to FOIPPA  
FY2011/12

**Comment [CSF4]:** Or whatever it is called

**Comment [CSF5]:** What about public bodies?

**Comment [CSF6]:** Whom?

**Comment [CSF7]:** A bit convoluted

Also do we get questions on the application of exceptions in FOI requests?

**Comment [CSF8]:** Please insert a brief selection of major topics, like the one we did last fall where we listed these types of questions:

employment matters (e.g., reference checks, criminal record checks, surveillance and keystroke monitoring); disclosure authorities (e.g., does WorkSafeBC or ICBC have authority to request personal information); storage and access to personal information outside Canada; and issues related to local government (e.g., bylaw complaints, access to council minutes).



Ninety-three percent (93.0%) of inquiries related to the FOIPP Act were made on behalf of a public body. ~~Public bodies; this category includes core government (i.e., ministries and offices of the provincial government) and broader public sector organizations (e.g., crown corporations; municipalities and regional districts; public education establishments; public healthcare institutions). Other categories of requestors the remaining 7% of inquiries came primarily from included not-for-profit organizations, individuals, and government bodies from other jurisdictions.~~

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Comment [CSF9]: If this is true?

Comment [CSF10]: More or less repeats first sentence of previous para – not sure we need it – or perhaps combine them

Comment [CSF11]: Odd choice of words

Do we mean assists ministries? Guides them?

Comment [CSF12]: We should say why there is a jump in numbers for the last quarter

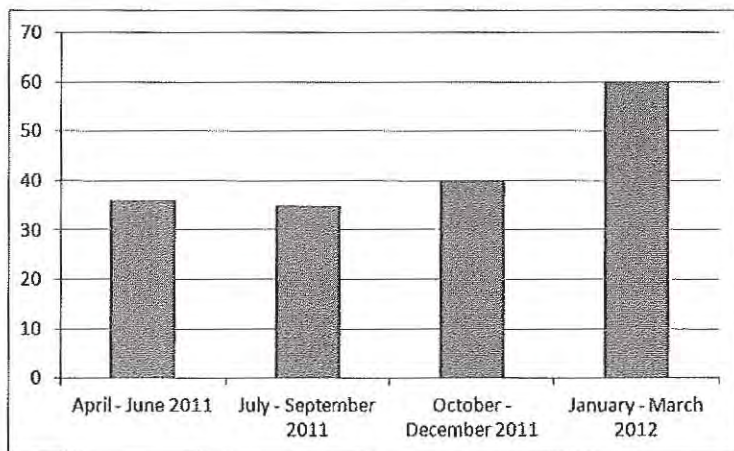


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Comment [CSF13]: Have we said earlier who they are?



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**Comment [CSF14]:** Not sure why we are saying this – there is no explanation of why this is the case

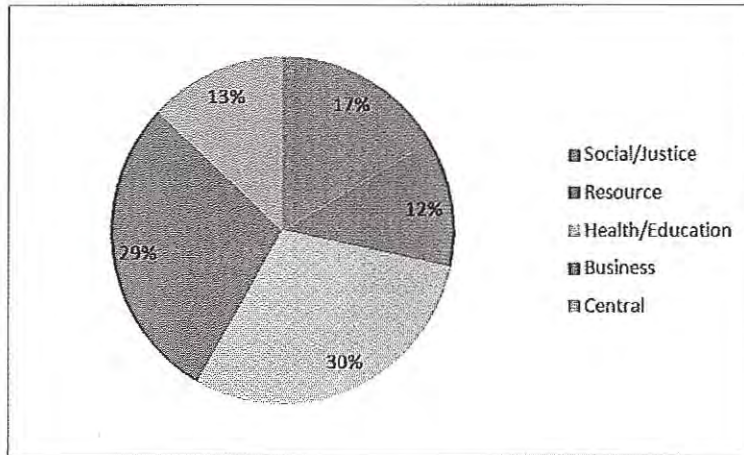


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**Comment [CSF15]:** Can we explain why it goes up and down?

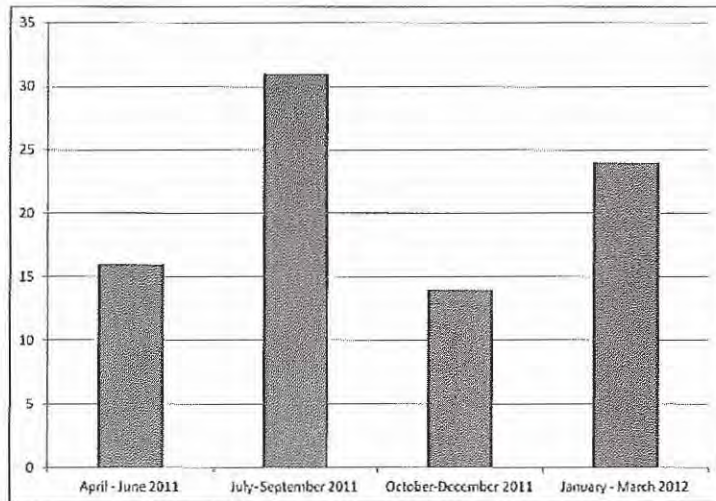


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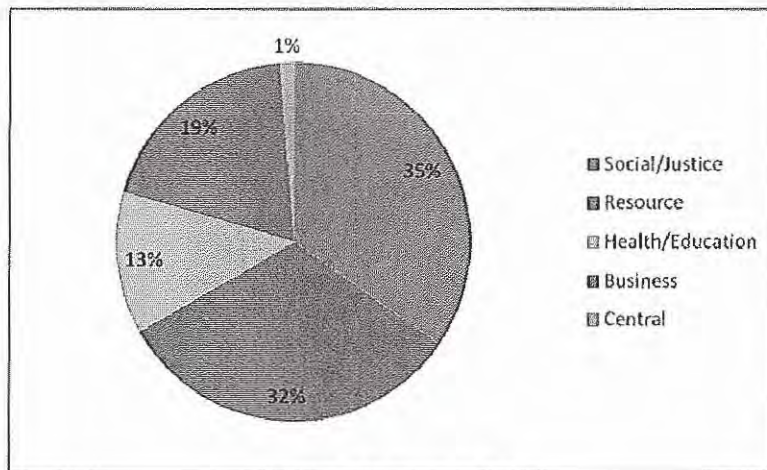


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**Comment [CSF16]:** Say what number conference it was the 12<sup>th</sup> or 13<sup>th</sup> or whatever



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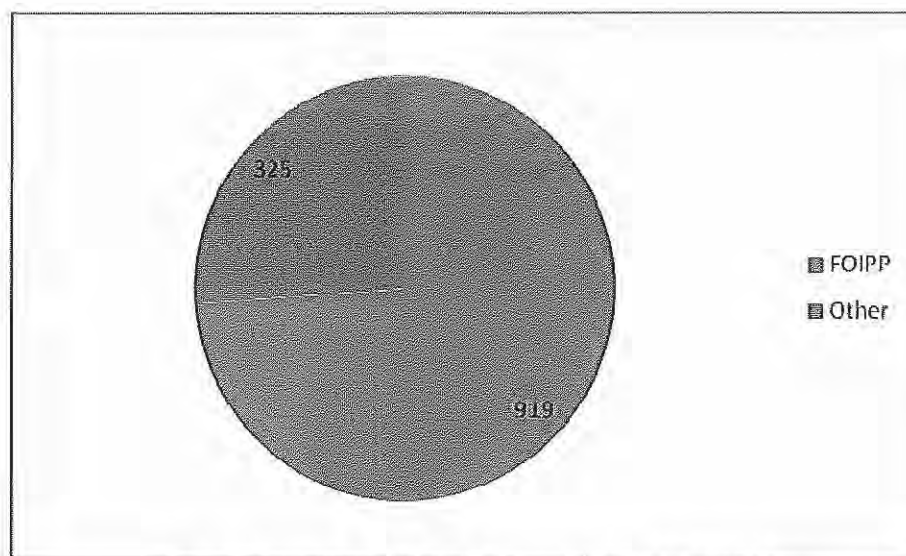
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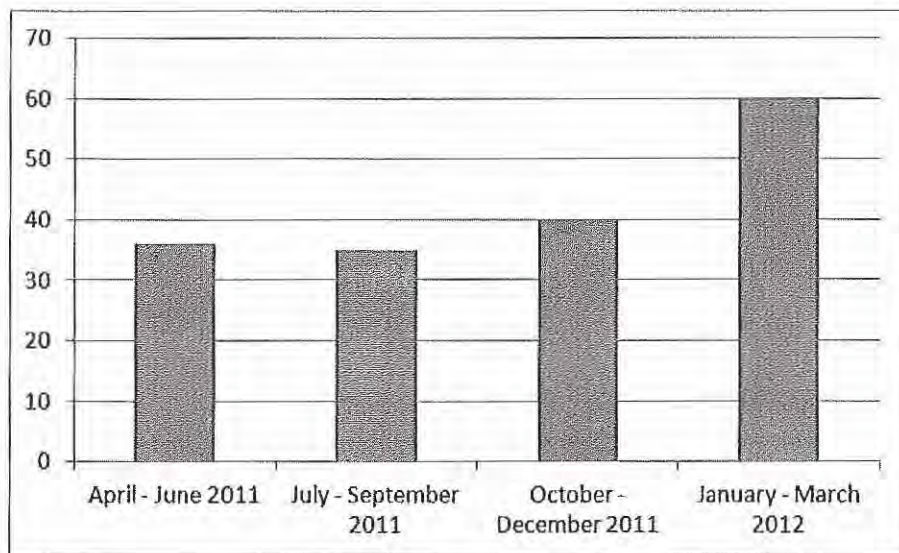


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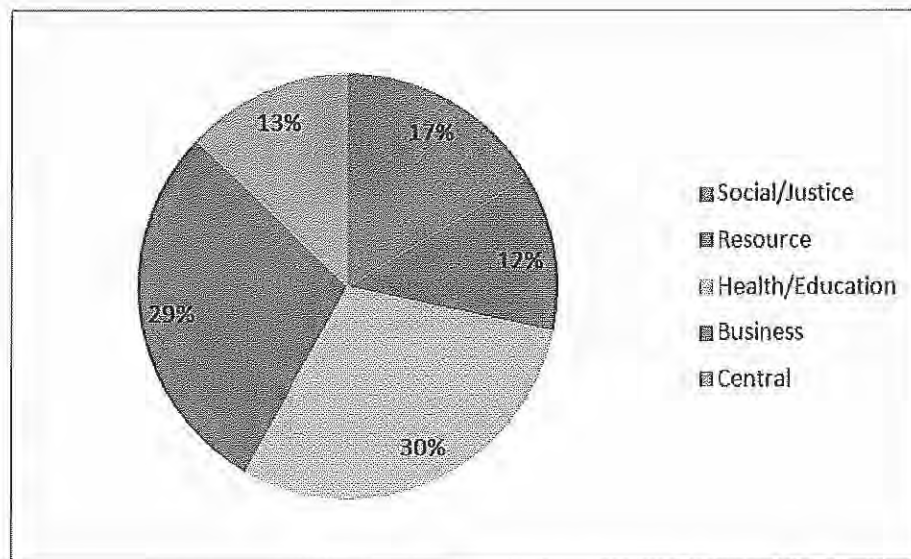


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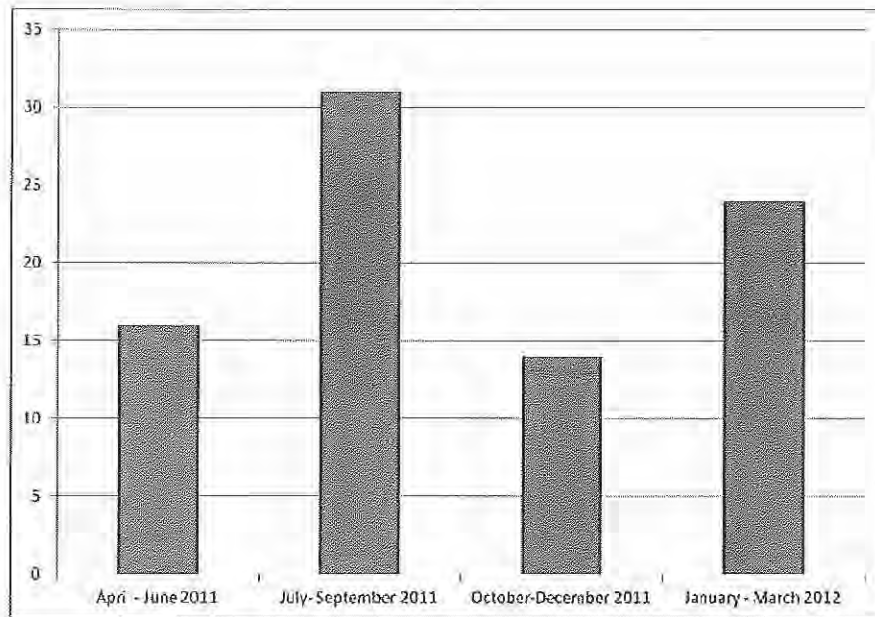


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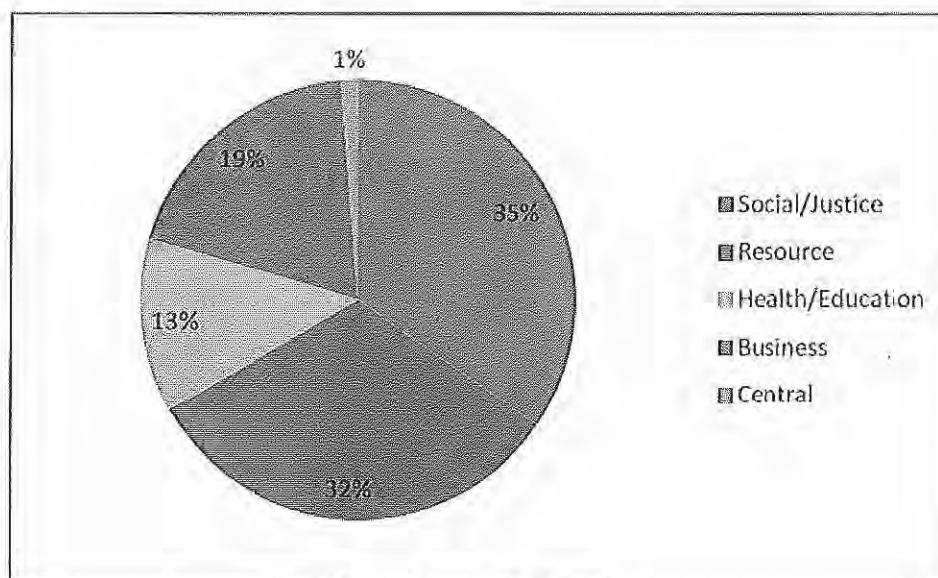


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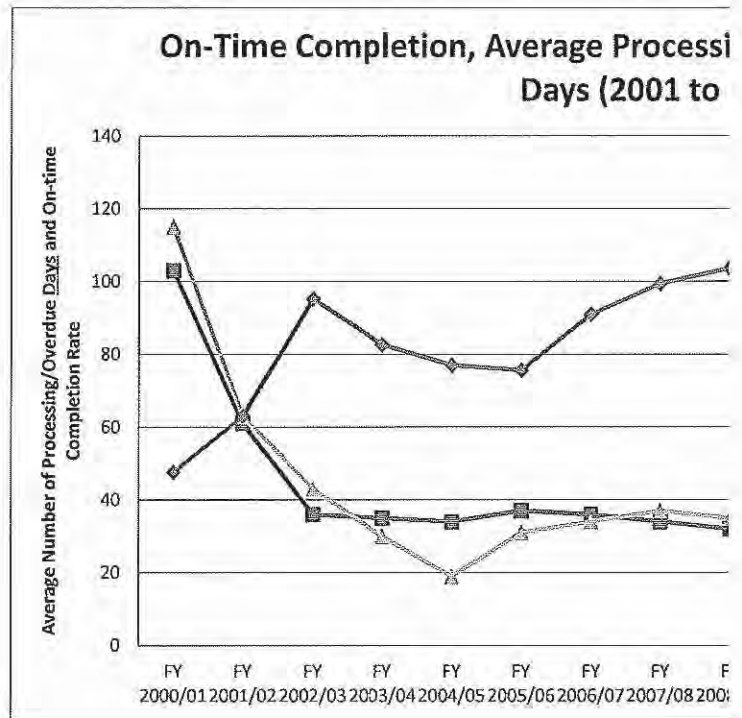
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Fiscal Year 2011/12	Fiscal Year 2011/13	Column1	Column2	Column3	Column4
	FY 2010/11				
	Total Request Received	Total Requests Closed	Average Processing Time	% on Time	Average Days Overdue
General	2756	2774	34	91%	22
Personal	5073	5165	16	95%	17
Total	7829	7939	22	93%	17
Business	316	323	19	98%	8
Individual	3552	3575	20	95%	11
Interest Group	188	183	30	89%	18
Law Firm	2397	2488	18	94%	15
Media	672	628	29	89%	13
Other Governments	27	25	23	84%	11
Other Public Body	23	26	16	92%	10
Political Party	638	672	45	87%	37
Researcher	16	19	22	89%	2
Total	7829	7939	22	93%	17

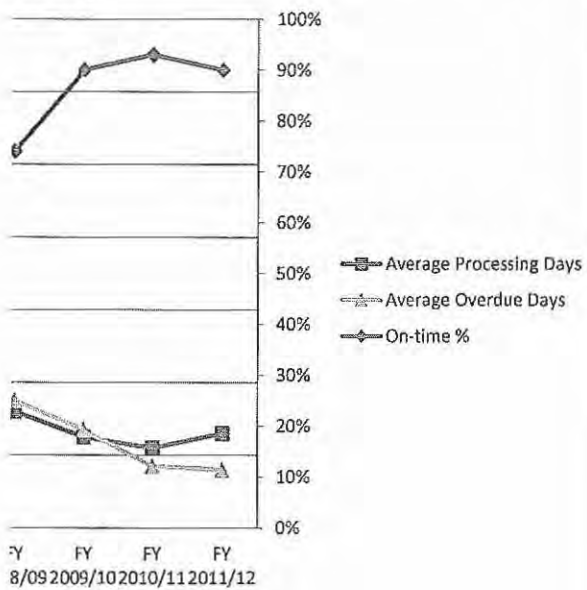
Column42	Column5	Column6	Column7	Column8
FY 2011/12				
Total Request Received	Total Requests Closed	Average Processing Time	% on Time	Average Days Overdue
3329	3,182	32	86%	15
5094	5,030	22	93%	17
8423	8,212	26	90%	16
402	400	19	97%	10
3626	3,584	27	90%	17
189	179	31	87%	11
2199	2,168	20	94%	17
815	789	31	84%	14
23	23	28	91%	12
42	39	22	92%	3
1102	1,007	36	83%	15
25	23	29	91%	9
8423	8,212	26	90%	16

Year	FY 2000/01	FY 2001/02	FY 2002/03	FY 2003/04	FY 2004/05	FY 2005/06	FY 2006/07	FY 2007/08	FY 2008/09
On-time %	34%	45%	68%	59%	55%	54%	65%	71%	74%
Average Processing Days	103	61	36	35	34	37	36	34	32
Average Overdue Days	115	63	43	30	19	31	34	37	35
Political Party %	36	15	44	54	34	48	39	46	48
Media %	56	41	50	46	51	58	49	48	55



FY 2009/10	FY 2010/11	FY 2011/12
90%	93%	90%
25	22	26
27	17	16
89	87	87
88	89	87

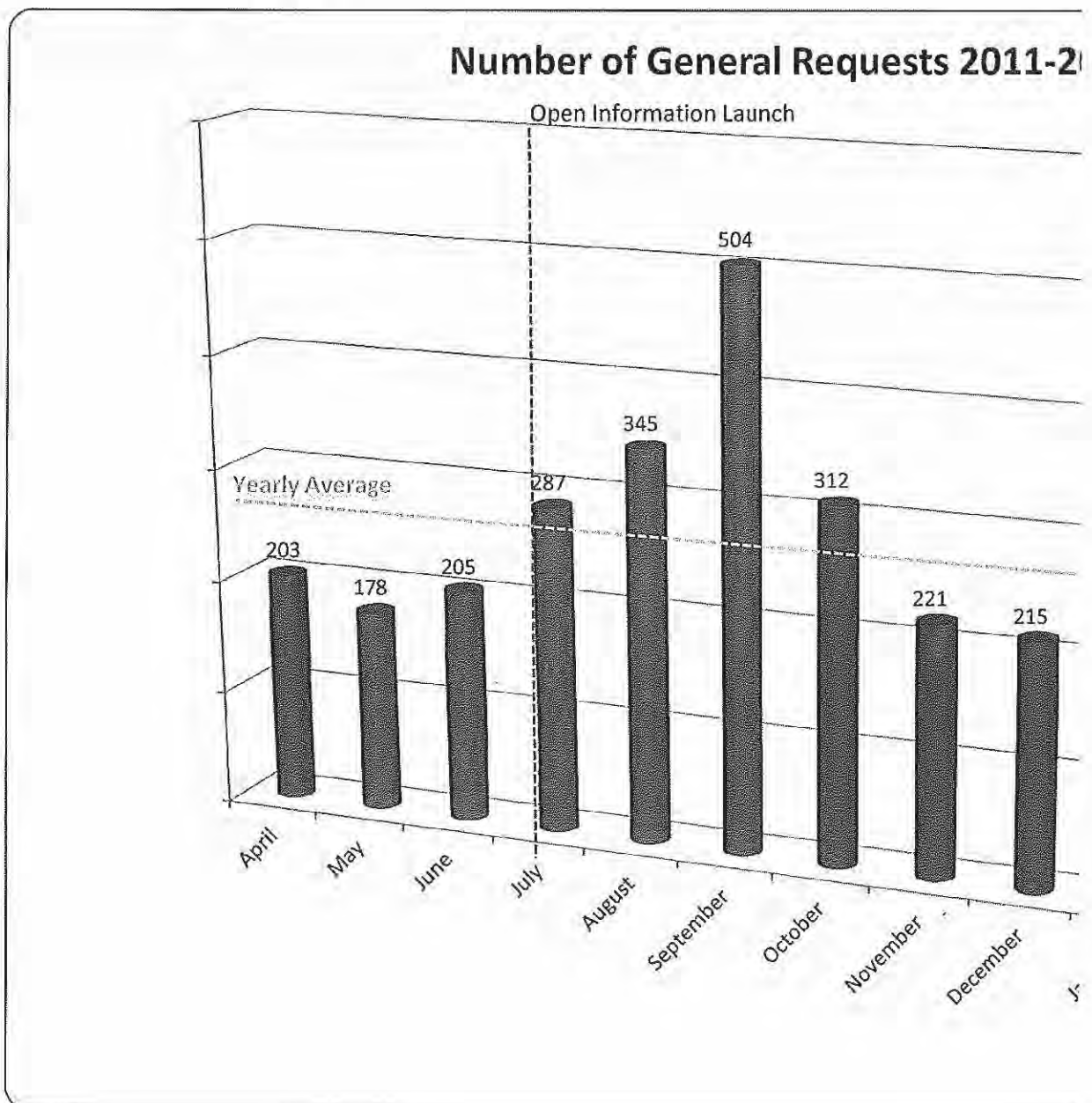
### ing Days and Average Overdue 2012)



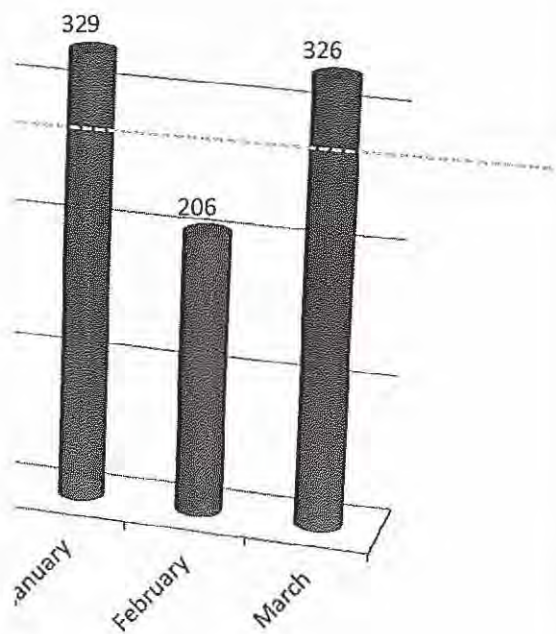


## General Requests Received 2011/2012 Fiscal Year

Month	# of General Requests	Yearly Average
April	203	278
May	178	
June	205	
July	287	
August	345	
September	504	
October	312	
November	221	
December	215	
January	329	
February	206	
March	326	



## 012 Fiscal Year



## **Knowledge and Information Services: Privacy Statistics for Fiscal Year 2010/11**

The Office of the Chief Information Officer's corporate privacy and legislation office, Knowledge and Information Services (KIS), is responsible for maintaining the *Freedom of Information and Protection of Privacy Act* (FOIPP Act). KIS is also responsible for all policy advice that flows from the Act and for reviewing all new government initiatives, systems, projects, programs and legislative changes for privacy implications related to the FOIPP Act.

The data in this section of the report pertains to FOIPP Act support KIS provides through two specific services: the Privacy Helpline and the Privacy Impact Assessment process. This section also offers a high-level description of the Annual Privacy and Security Conference, an event that KIS staff coordinate in collaboration with public and private sector partners.

### **Privacy Helpline**

The Privacy Helpline was established in 2002 to assist the citizens and organizations of British Columbia with their questions about the FOIPP Act and PIPA. Its main purpose, with regard to the FOIPP Act, is to aid in the interpretation of the Act so that public bodies understand their responsibilities with respect to the collection, use and disclosure of personal information. It is also a resource for citizens seeking to understand their privacy and access-to-information rights.

During the 2010/11 fiscal year, the Privacy Helpline received over 1,000 calls. Fifty-six percent were related to the interpretations of the FOIPP Act, Privacy Impact Assessments, or other matters related to the Act.

Eighty-nine percent of inquiries were made on behalf of a public body; this category includes core government (i.e. ministries and offices of the provincial government) and broader public sector organizations (e.g. crown corporations; municipalities and regional districts; public education establishments; public healthcare institutions).

### **Privacy Impact Assessments**

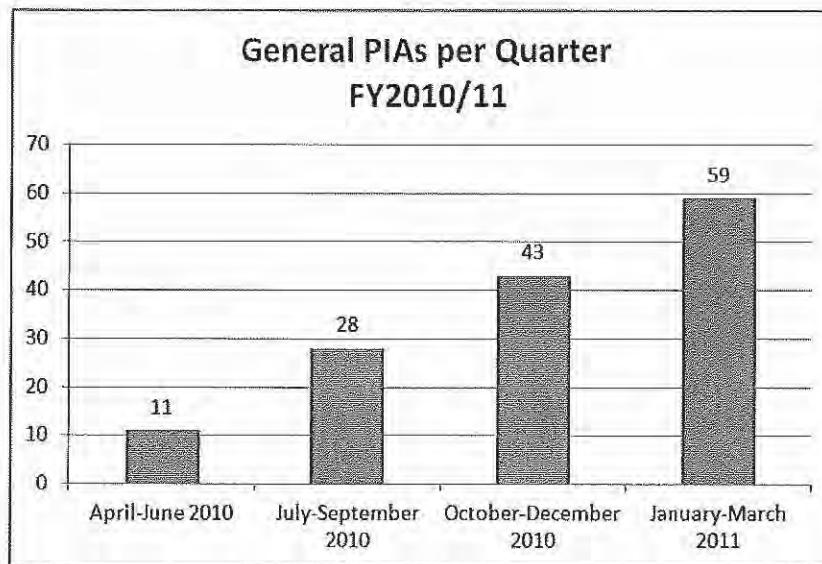
Privacy Impact Assessments (PIAs) are used to identify the potential privacy risks and requirements of new or redesigned government policy, programs, services and legislation. In accordance with section 69(5) of the FOIPP Act, ministries must complete a PIA for all new initiatives. The process enables ministries to examine carefully how personal information required for the implementation and delivery of the program or service will be collected, stored, used, disclosed and ultimately destroyed. The PIA helps to ensure that government is meeting its privacy protection obligations and facilitates the creation of a privacy aware culture.

Ministries can access the standard PIA form via the Office of the Chief Information Officer (OCIO) website. KIS Privacy Advisors provide support and guidance to program staff through the PIA process to ensure that they complete the assessment appropriately and have addressed all privacy implications satisfactorily.

For data tracking purposes, Knowledge and Information Services distinguishes between the PIAs required for new programs and services and those that are a mandatory component of the Request for Legislation process. The former are referred to as General PIAs and the latter as RFL-PIAs.

## General PIAs

During the 2010/11 fiscal year, KIS Privacy Advisors were involved in the processing of 141 General PIAs. The graph below shows that there was a steady rise in the number of PIAs throughout the year.

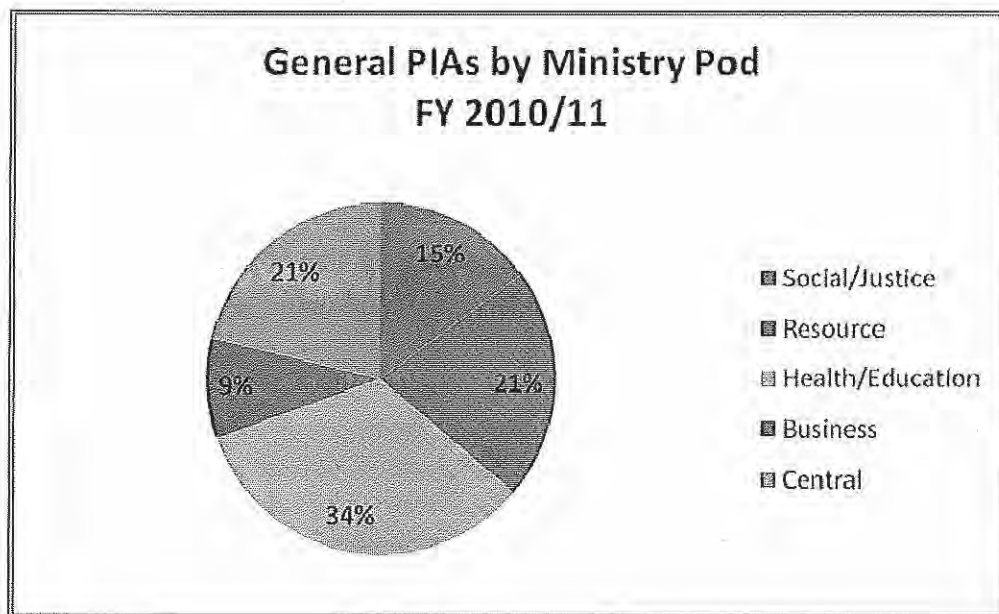


To enable ease of analysis and processing of requests, Information Access Operations groups ministries into larger “pods” based on service area. These pods are as follows:

- Social/Justice
  - Attorney General;
  - Children & Family Development;
  - Public Safety & Solicitor General;
  - Social Development; and
  - Housing & Social Development
- Resource
  - Aboriginal Relations & Reconciliation;
  - Agriculture; Agriculture & Lands;
  - Forest, Mines & Lands;
  - Energy;
  - Natural Resource Operations;
  - Forests;
  - Energy, Mines & Petroleum Resources; and
  - Environment
- Health/Education
  - Education;
  - Sciences & Universities;
  - Advanced Education & Labour Market Development;
  - Health Services;
  - Healthy Living & Sport;
  - Regional Economic & Skills Development; and

- Labour
- Business
  - Transportation;
  - Tourism, Trade & Investment;
  - Tourism, Culture & the Arts;
  - Community, Sport & Cultural Development;
  - Community & Rural Development;
  - Finance;
  - Small Business; and
  - Technology & Economic Development
- Central
  - Citizens' Services;
  - Office of the Premier; and
  - Public Service Agency

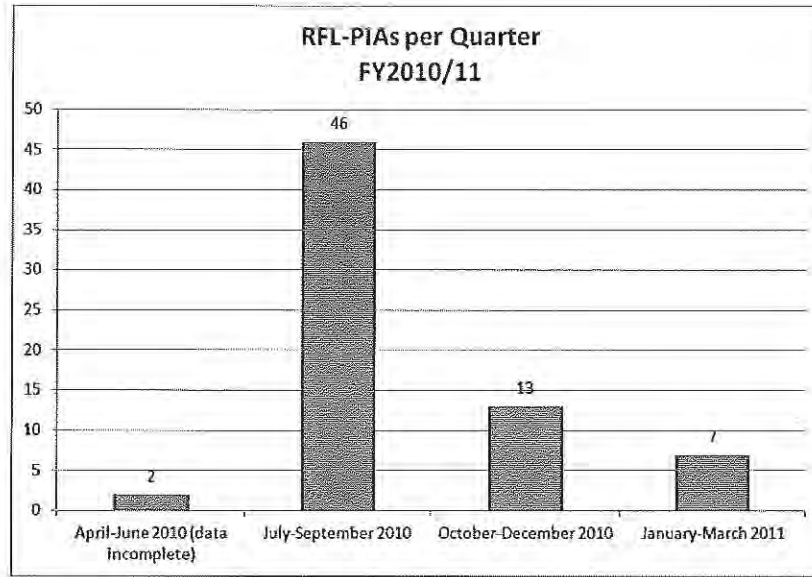
KIS statistics describing PIAs can also be broken out into these pods, as represented in the figure below.



It is worth noting that, while the *Central* pod contains the smallest number of government organizations, it nevertheless accounts for 21% of the total PIAs initiated.

#### RFL-PIAs

KIS processed 68 RFL-PIAs between June 10, 2010 and March 31, 2011. The graph below shows how that number breaks down by quarter (data for the first quarter of the year is not complete).



### **Annual Privacy and Security Conference**

The *Annual Privacy and Security Conference* is recognized as one of the top tier events in North America for those working in the information privacy and security fields. The two-day conference draws attendees from every level within government and private industry. It attracts an international audience of some 1,000 delegates with an interest in innovative and leading policy, programs, law, research and technologies aimed at the protection of privacy and security.

The Province of British Columbia hosts the *Annual Privacy and Security Conference*, in collaboration with its partners and sponsors. The Conference Committee includes representatives from KIS and the Information and Security Branch of the OCIO. The Committee works with a private contractor to develop the conference agenda and to bring in speakers.

The conference is renowned for its outstanding content dealing with emerging issues and cutting-edge subjects; its world class keynote speakers; and its excellent peer to peer networking opportunities with industry and government leaders. Plenary session topics have included these: social media; cloud computing; mobile security; electronic health records; identity management; smart card technologies; lawful access; and data stewardship.



## Knowledge and Information Services: Privacy Statistics for Fiscal Year 2011/12

As government's corporate privacy and legislation office, Knowledge and Information Services, (KIS) in the Office of the Chief Information Officer (OCIO), is responsible for managing legislative changes to the *Freedom of Information and Protection of Privacy Act* (FOIPP Act), as well as assisting in the administration of the Act. KIS is responsible for providing privacy and access policy advice to public bodies. In addition, KIS staff also review Privacy Impact Assessments (PIAs) on all government enactments, systems, projects, programs and activities to identify and make recommendations on privacy or access implications under the Act. KIS also provides advice to public bodies on the access and privacy impacts of proposed legislation and regulations and, in appropriate cases, facilitates consultations with the Office of the Information and Privacy Commissioner on these items.

Comment [c1]: We are not government's corporate legislation office.

This section of the report describes the amendments to the FOIPP Act that were made in 2011 and two of KIS's services related to the administration of the Act: the Privacy Helpline and the Privacy Impact Assessment process. This section also offers a high-level description of the 13<sup>th</sup> Annual Privacy and Security Conference, an event that KIS staff co-ordinate in collaboration with public and private sector partners.

### FOIPP Act Amendments

The 2011 amendments in Bill 3-2011 are the most significant made to the FOIPP Act since its introduction in 1992. They continue government's practice of enhancing the FOIPP Act to ensure it remains the strongest legislation of its kind in Canada.

Bill 3 represents a balanced set of amendments that enable the use of new technologies and the delivery of citizen-centric, integrated and online services, while ensuring the strongest privacy protection and oversight in Canada. The amendments also increase government accountability and transparency by establishing categories of information that must be released without a request for records under the Act.

Specifically, the amendments:

- Facilitate necessary information sharing for the purpose of delivering common or integrated programs or activities;
- Enable greater communication and engagement with citizens through the use of social media tools and electronic communications;
- Support open government by setting legislative requirements for open information and open data;
- Establish personal identity information as a special category of information, subject to specific information sharing authorities and governance;
- Strengthen and extend requirements for conducting privacy impact assessments;
- Add new requirements to govern data-linking; and
- Provide significant new oversight powers for the Information and Privacy Commissioner.

The amendments also address a number of recommendations made by the 2004 and 2010 Special Committees that reviewed the FOIPP Act, including the ability for citizens to consent to the collection of their personal information with consent for the purpose of receiving “one-stop” or customized services from government. The establishment of personal identity information as a special category of personal information will enable a provincial identity services provider to establish a trusted and secure method of identifying citizens so that they can interact with government online with the same level of security that they expect with in-person services.

The amendments were prepared in consultation with a broad group of internal and external stakeholders. The amendments also incorporated feedback from the Special Committee reviews, the Office of the Information and Privacy Commissioner, the Union of British Columbia Municipalities and the broader public sector, as well as other key stakeholders such as the Canadian Bar Association’s BC FOI and Privacy Subsection. BC Statistics led focus groups and conducted surveys with citizens around the province to gather information on citizens’ preferences and opinions about provincial service delivery.

The amendments to the FOIPP Act also necessitated changes to the FOIPP regulation. These are under development, in consultation with stakeholders.

### Privacy Helpline

The Privacy Helpline was established in 2002 to assist citizens, public bodies and organizations in British Columbia with their questions about the FOIPP Act and the *Personal Protection Act* (PIPA). Privacy Advisors offer interpretations of the FOIPP Act and assist public bodies in understanding their privacy and access obligations. Advisors also act as a resource for citizens seeking to understand their privacy and access-to-information rights.

During the 2011/12 fiscal year, the Privacy Helpline received nearly 1,250 calls and emails. Nearly three-quarters (74%) concerned interpretations of the FOIPP Act, Privacy Impact Assessments or other matters related to the Act. The remaining 26% of inquiries were related to such topics as PIPA, the *Electronic Transactions Act* and the Open Data initiative. See Figure 1.

**Comment [c2]:** I would remove this chart. It isn't really helpful when it shows two statistics. Just quoting the figures is probably sufficient here.

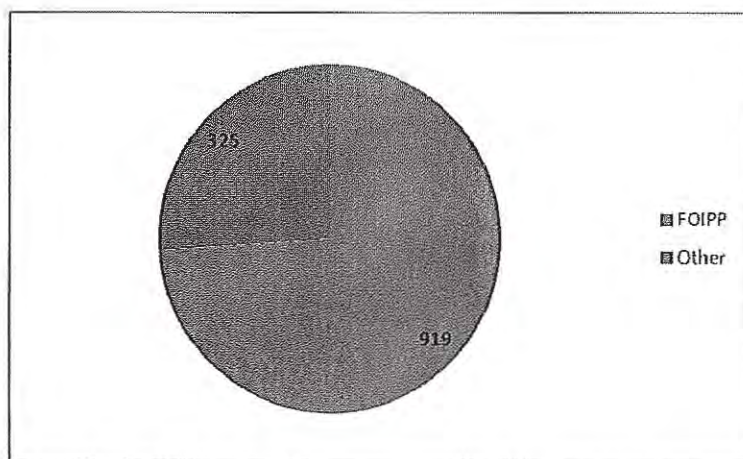


Figure 1: Percentage of Helpline Requests Related to the FOIPP Act  
FY2011/12

Ninety-three percent (93.0%) of inquiries related to the FOIPP Act were made on behalf of a public body. Public bodies include core government (i.e., ministries and offices of the provincial government) and broader public sector organizations (e.g., crown corporations; municipalities and regional districts; public education establishments; public healthcare institutions). The remaining 7% of inquiries came primarily from not-for-profit organizations, individuals and government bodies from other jurisdictions.

### Privacy Impact Assessments

Privacy Impact Assessments (PIAs) are performed on new or redesigned government policy, programs, services and legislation to identify the potential privacy risks and ensure compliance with the privacy protection responsibilities in the Act of. In accordance with section 69(5.1) of the FOIPP Act, ministries must complete a PIA for all new enactments, systems, projects, programs and activities. Ministries must submit completed PIAs to KIS for review and comment.

The PIA process assists ministries in a careful consideration of how personal information required for the implementation and delivery of the new venture will be collected, stored, used, disclosed and ultimately destroyed. The PIA process helps to ensure that ministries meet their privacy protection obligations and facilitates the creation of a privacy-enhancing culture.

In total, KIS processed more than 260 PIAs in the 2011/12 fiscal year. For data tracking purposes, KIS distinguishes between the PIAs required for new systems, projects, programs and activities ("General PIAs") and those performed on new and revised enactments as a mandatory component of the Request for Legislation process ("RFL-PIAs").

### General PIAs

Ministries access the standard General PIA template via the OCIO website. KIS Privacy Advisors provide support and guidance to ministry program staff through the PIA process to

Comment [c3]: Why are we saying this if we don't go on to say how many of each?



ensure that ministries complete the assessment appropriately and have addressed all privacy implications satisfactorily.

During the 2011/12 fiscal year, KIS Privacy Advisors reviewed 177 General PIAs. Figure 2 shows the number of General PIAs processed per quarter. One contributing factor in the increase in the numbers of PIAs processed in the fourth quarter may be that an amendment was made to the legislation codifying the practice of providing PIAs to KIS for review and comment.

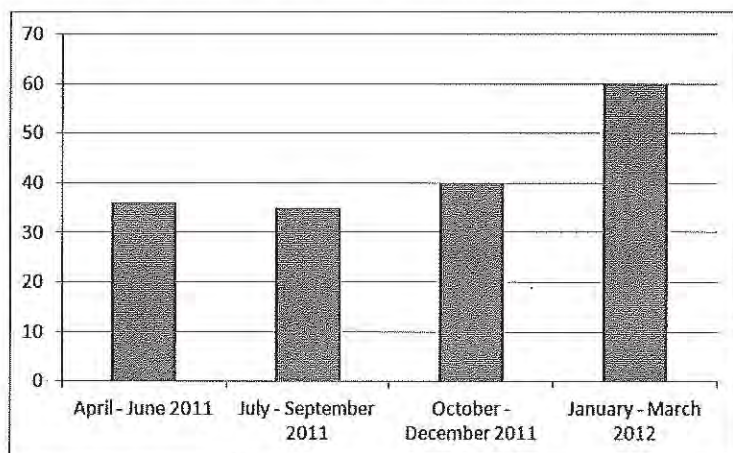


Figure 2: General PIAs per quarter  
FY2011/12

For ease of analysis and processing of access to information requests, Information Access Operations groups ministries into larger “pods” based on service area. These pods are as follows:

- Social/Justice
  - Justice;
  - Children & Family Development;
  - Social Development; and
  - Housing
- Resource
  - Aboriginal Relations & Reconciliation;
  - Agriculture;
  - Forest, Lands and Natural Resource Operations;
  - Energy and Mines;
  - Environment
- Health/Education
  - Education;
  - Advanced Education;
  - Health;
- Business
  - Transportation and Infrastructure;

Comment [c4]: What does this have to do with us?

- Jobs, Tourism and Innovation;
- Community, Sport & Cultural Development;
- Finance;
- Central
  - Labour, Citizens' Services and Open Government;
  - Office of the Premier; and
  - Public Service Agency

KIS's statistics on PIAs are broken down by pod, as represented in the figure below.

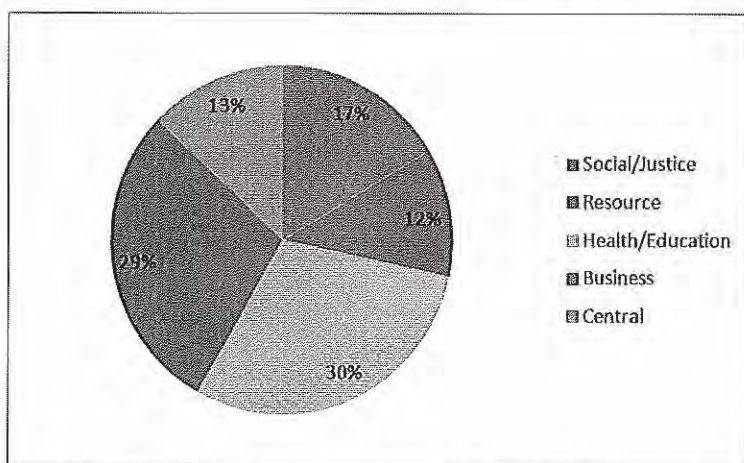


Figure 3: General PIAs by Pod  
FY2011/12

#### RFL-PIAs

All Requests for Legislation (RFLs), along with a Privacy Impact Assessment (PIA) on the proposed legislation, come to KIS for a privacy and access review. KIS advises Cabinet Operations of the results of its review and of any consultations with the Office of the Information and Privacy Commissioner.

KIS processed 85 RFL-PIAs in the 2011/12 fiscal year. Figure 4 shows the number of RFL-PIAs processed per quarter. Because the legislature sits in the fall and again in the spring, there are higher numbers of legislative PIAs processed at these times. Figure 5 presents a breakdown by pod.

**Comment [c5]:** I hate this word. Why are we using it or referring to how IAO breaks out its statistics



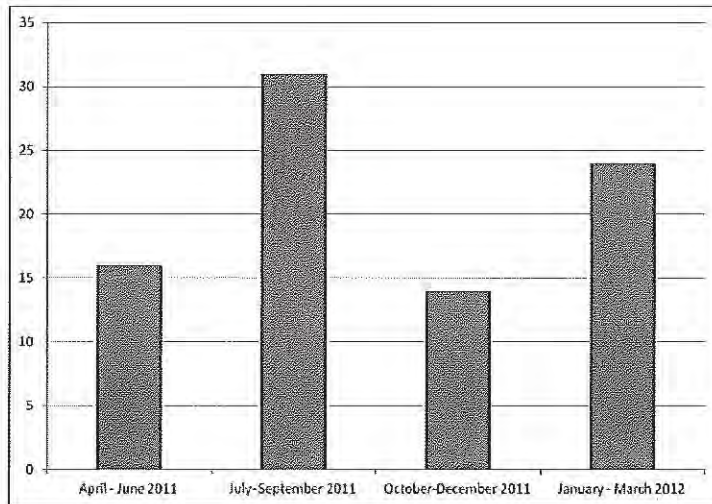


Figure 4: RFL PIAs per quarter  
FY2011/12

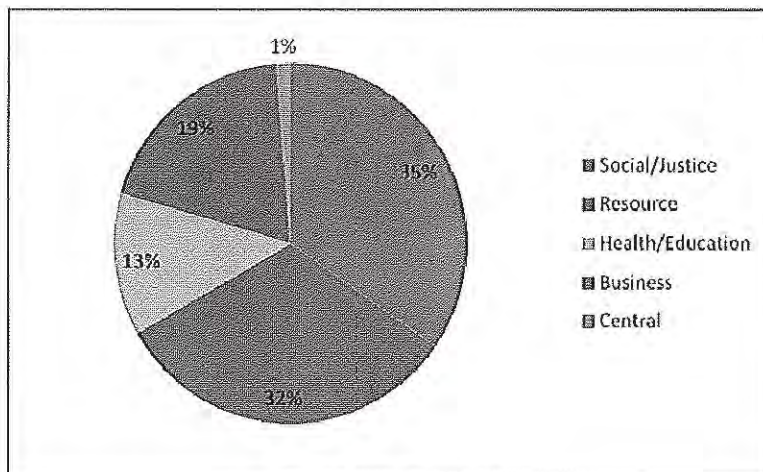


Figure 5: RFL PIAs by Pod  
FY2011/12

### Annual Privacy and Security Conference

The *Annual Privacy and Security Conference* is recognized as one of the top tier events in North America for those working in the information privacy and security fields. The two-day conference draws attendees from every level within government and private industry. It attracts an international audience of some 1,000 delegates with an interest in innovative and leading policy, programs, law, research and technologies aimed at the protection of privacy and security.



The Province of British Columbia hosts the *Annual Privacy and Security Conference* in collaboration with its partners and sponsors. The Conference Committee includes representatives from KIS and the Information Security Branch of the OCIO. The Committee works with a private contractor to develop the conference agenda and to recruit speakers.

The conference is renowned for its outstanding content dealing with emerging issues and cutting edge subjects; its world class keynote speakers; and its excellent peer to peer networking opportunities with industry and government leaders. Plenary session topics at the 13<sup>th</sup> annual conference included social media, cloud computing, mobile security, electronic health records, identity management, smart card technologies, lawful access and data stewardship.

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## **Knowledge and Information Services: Privacy Statistics for Fiscal Year 2010/11**

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During the 2010/11 fiscal year, the Privacy Helpline received almost 1,000 calls. Fifty-seven percent were related to the interpretations of the FOIPP Act, Privacy Impact Assessments or other matters related to the FOIPP Act, including these types of questions: employment matters (e.g., reference checks, criminal record checks, surveillance and keystroke monitoring); disclosure authorities (e.g., does WorkSafeBC or ICBC have authority to request personal information); storage and access to personal information outside Canada; and issues related to local government (e.g., bylaw complaints, access to council minutes).

Eighty-nine percent of inquiries were made on behalf of a public body. This category includes core government (i.e., ministries and offices of the provincial government) and broader public sector organizations (e.g., crown corporations; municipalities and regional districts; public education establishments; public healthcare institutions).

### **Privacy Impact Assessments**

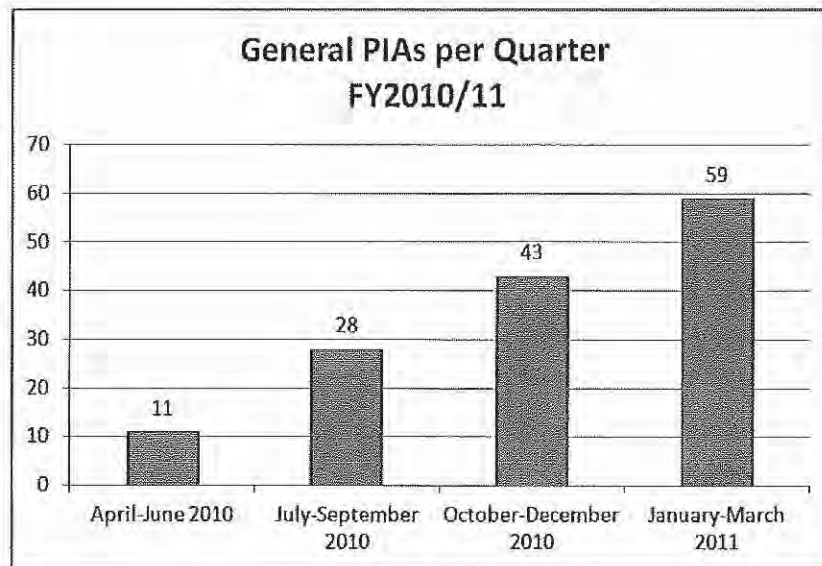
Privacy Impact Assessments (PIAs) are used to identify the potential privacy risks and requirements of new or redesigned government policy, programs, services and legislation. In accordance with section 69(5) of the FOIPP Act, ministries must complete a PIA for all new initiatives. The process enables ministries to examine carefully how personal information required for the implementation and delivery of the program or service will be collected, stored, used, disclosed and ultimately destroyed. The PIA helps to ensure that government is meeting its privacy protection obligations and facilitates the creation of a privacy aware culture.

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### General PIAs

During the 2010/11 fiscal year, KIS Privacy Advisors were involved in the processing of 141 General PIAs. The graph below shows that there was a steady rise in the number of PIAs throughout the year.

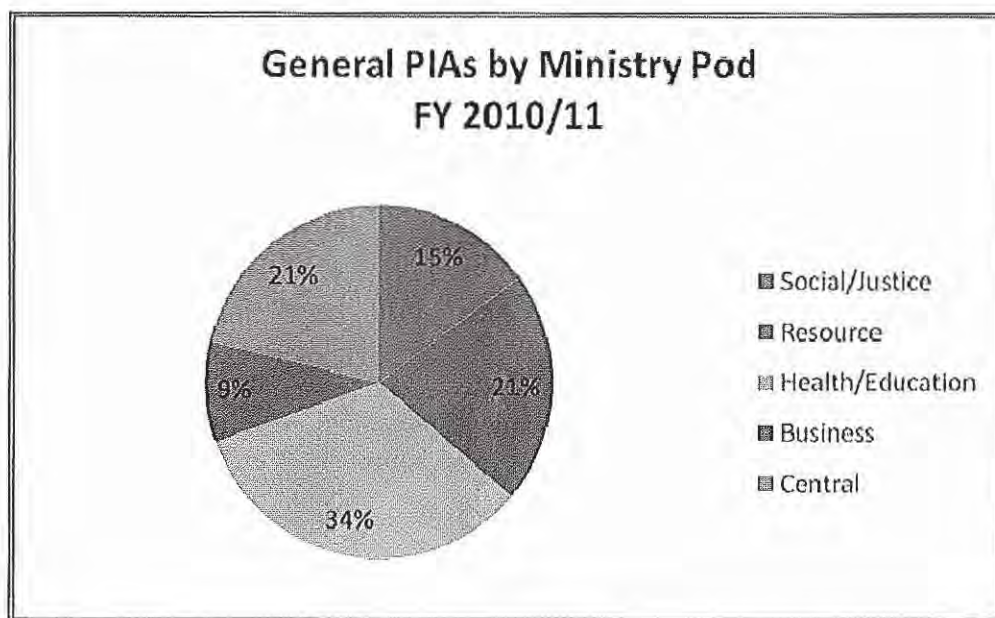


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- Health Services;
- Healthy Living & Sport;
- Regional Economic & Skills Development;
- Labour
- Business
  - Transportation;
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  - Community, Sport & Cultural Development;
  - Community & Rural Development;
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KIS statistics describing PIAs can also be broken out into these pods, as represented in the figure below.

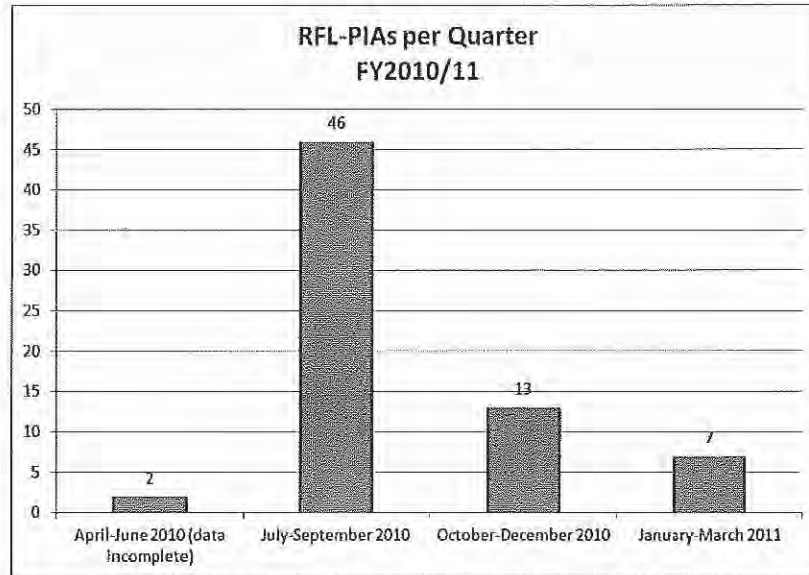


It is worth noting that, while the *Central* pod contains the smallest number of government organizations, it nevertheless accounts for 21% of the total PIAs initiated.

#### RFL-PIAs

KIS processed 68 RFL-PIAs between June 10, 2010 and March 31, 2011. The graph below shows how that number breaks down by quarter (data for the first quarter of the year is not complete).





### **Annual Privacy and Security Conference**

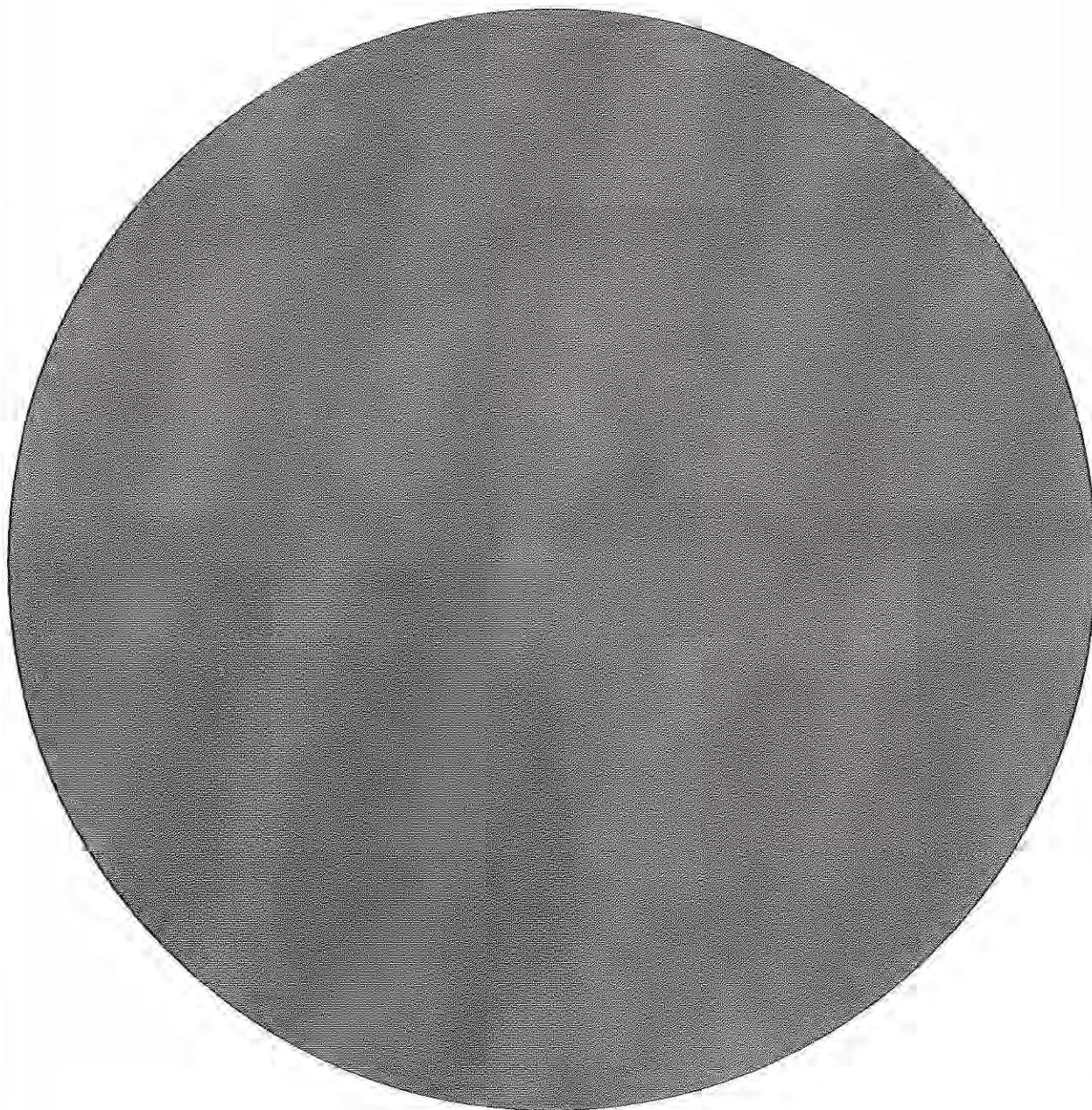
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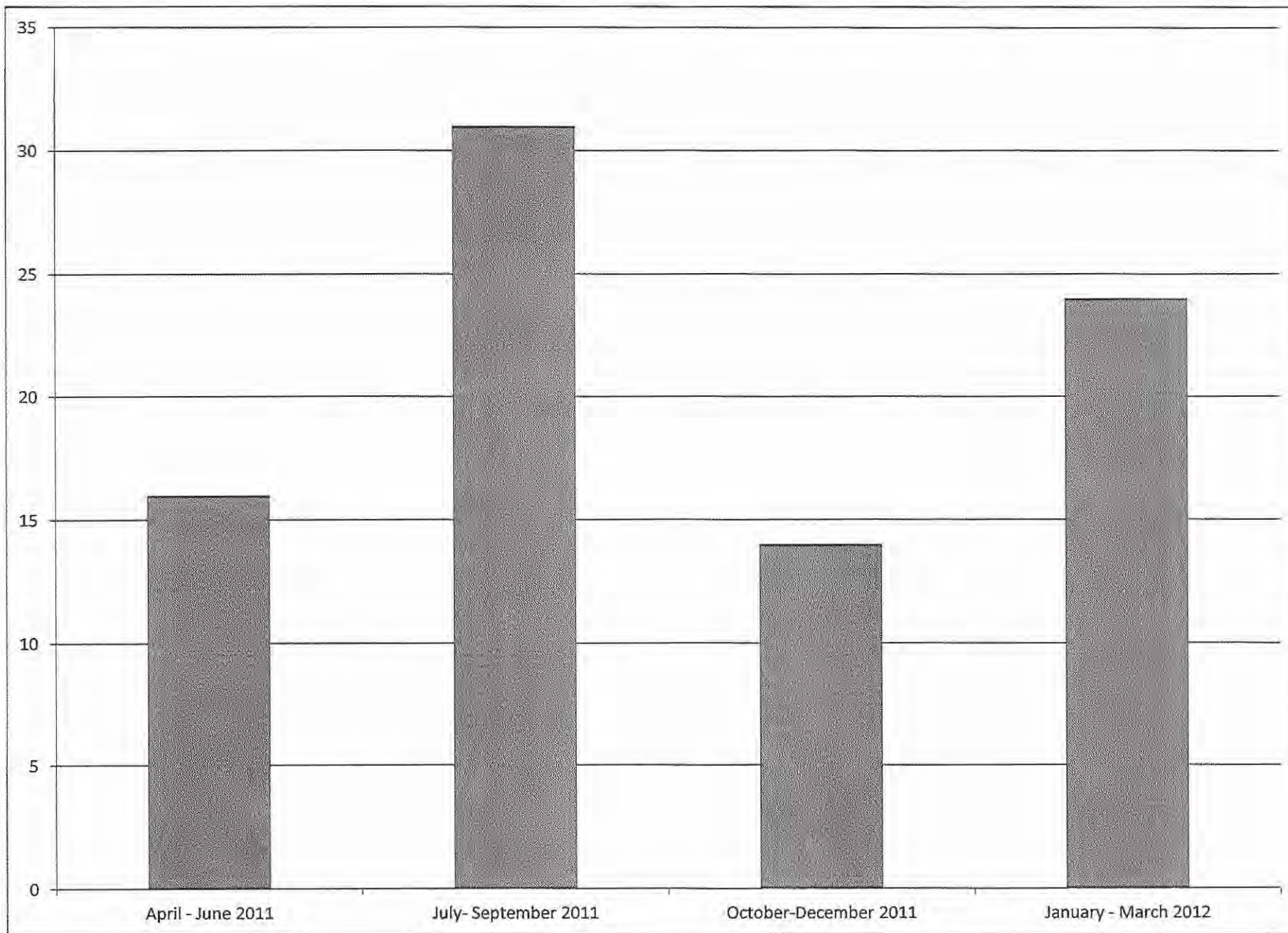
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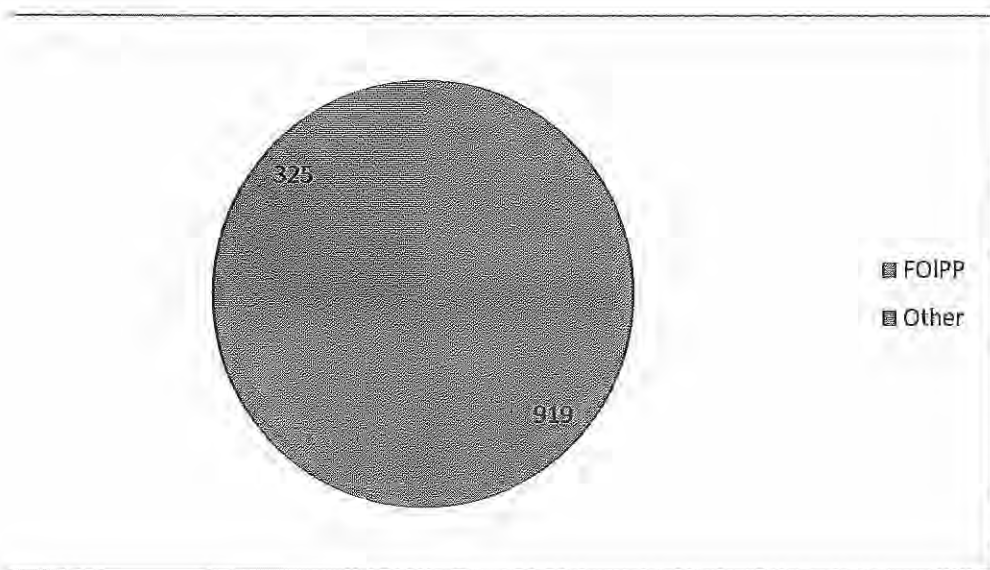
☐ FOIPP  
☐ Other



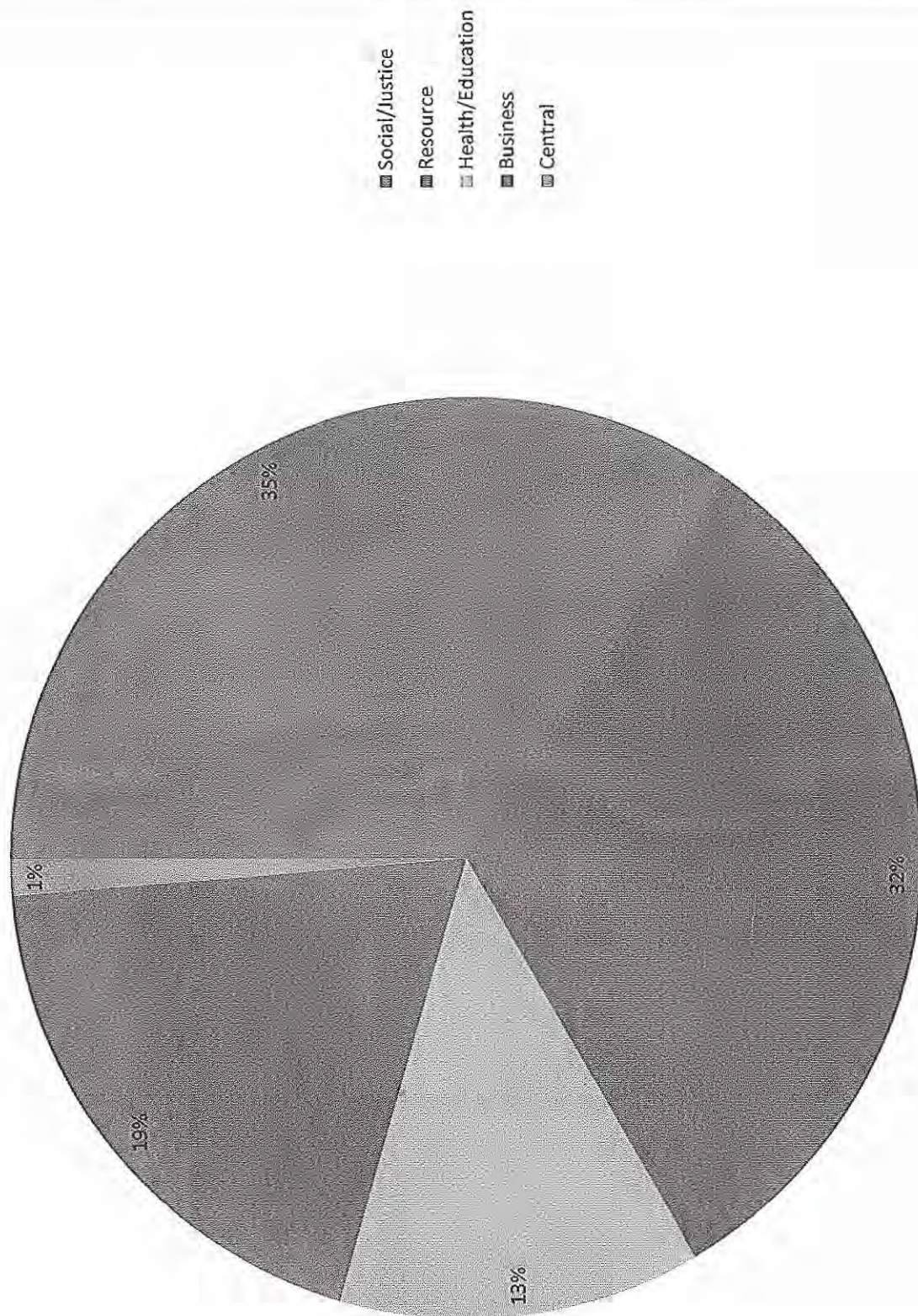




	All	FOIPP	Other	FOIPP by PBs
Training	275	275	0	275
Helpline Ap	264	150	114	127
Helpline Ju	275	162	113	143
Helpline Oc	176	126	50	114
Helpline Ja	254	206	48	196
	1244	919	325	855
		0.738746	0.261254	0.930359086







- Social/Justice
- Resource
- Health/Education
- Business
- Central



CRITERIA:

EndDate Range= April 01, 2010 to March 31, 2011

Status= Closed

Category Type= Formal

Request Type= General or Personal

\*Sorted by request number in descending order

Overdue calculation:

(total processing time - non business days - s. 7 on hold days - time

extension days - 30 business days) = > 0

Total requests= 7,939



Freedom of Information and  
Protection of Privacy

Information Access Operations

Report developed October 17, 2010

Data refreshed: April 01, 2011

Baseline Comparisons

Fiscal 10/11

April 01, 2010 to March 31, 2011

	All Government							
	OIPC Report Card (p. 18)				Government			
	April 01, 2009 to March 31, 2010				April 01, 2010 to March 31, 2011			
	Total Requests Closed	Average Processing Time (Business Days)	% On Time	Average Number (Business Days) Overdue	Total Requests Closed	Average Processing Time (Business Days)	% On Time	Average Number (Business Days) Overdue
General	2479	33	89%	40	2,774	34	91%	22
Personal	5271	20	90%	21	5,165	16	95%	12
Total	7750	24	90%	27	7,939	22	93%	17

	OIPC Report Card (p. 31)				Applicant Type				Government			
	Total Requests Closed	Average Processing Time (Business Days)	% On Time	Average Number (Business Days) Overdue	Total Requests Closed	Average Processing Time (Business Days)	% On Time	Average Number (Business Days) Overdue	Total Requests Closed	Average Processing Time (Business Days)	% On Time	Average Number (Business Days) Overdue
Business	231	19	94%	14	323	19	98%	8				
Individual	3614	23	90%	22	3,575	20	95%	11				
Interest Group	317	34	92%	58	183	30	89%	18				
Law Firm	2011	21	87%	21	2,488	18	94%	15				
Media	446	35	88%	42	628	29	89%	13				
Other Governments	225	6	99%	11	25	23	84%	11				
Other Public Body	229	8	98%	14	26	16	92%	10				
Political Party	647	40	89%	32	672	45	87%	37				
Researcher	30	37	90%	20	19	22	89%	2				
Total	7750	24	90%	25	7,939	22	93%	17				

# Ministry Breakdown

OIPC Report Card (p. 28)

	<u>OIPC</u>		<u>OIPC</u>		<u>OIPC</u>		<u>OIPC</u>	
	Total Requests Closed	Total Requests Closed	Average Processing Time (Business Days)	Average Processing Time (Business Days)	% On Time	% On Time	Average Number (Business Days) Overdue	Average Number (Business Days) Overdue
Aboriginal Relations and Reconciliation	32	33	39	45	78%	88%	22	11
Advanced Education	77	91	34	27	95%	93%	50	11
Agriculture	52	70	35	43	92%	94%	9	48
Attorney General	184	226	28	25	88%	94%	51	18
Children and Family Development	1687	1,623	19	19	99%	99%	16	6
Community, Sport and Cultural Development	58	45	36	44	98%	91%	28	12
Education	82	74	31	24	93%	96%	25	4
Energy and Mines	75	95	38	34	89%	95%	63	20
Environment	180	249	35	32	92%	93%	21	14
Finance	254	400	40	38	84%	84%	35	34
Forests, Lands and Natural Resource Operations	235	296	27	25	95%	94%	13	14
Health	295	200	22	36	98%	85%	33	12
Jobs, Tourism and Innovation	55	87	30	44	100%	87%	0	20
Labour, Citizens Services and Open Government	361	248	32	33	93%	94%	23	38
Office of the Premier	144	187	43	37	95%	89%	53	28
Public Safety and Solicitor General	2003	2,307	25	18	83%	91%	29	13
Social Development	1759	1,438	18	15	84%	95%	16	12
Transportation and Infrastructure	217	270	28	34	95%	90%	13	12
<b>Total</b>	<b>7750</b>	<b>7,939</b>	<b>24</b>	<b>22</b>	<b>90%</b>	<b>93%</b>	<b>25</b>	<b>17</b>

Date In	Date Out	Requester	PIPA/FOIPPA/both*/Other
01-Apr-10	<b>No Calls</b>		
06-Apr-10	6-Apr-10	Business	PIPA
06-Apr-10	6-Apr-10	Society	PIPA
06-Apr-10	6-Apr-10	Business	PIPA
06-Apr-10	6-Apr-10	Public body	FOIPPA
06-Apr-10	6-Apr-10	Individual	PIPA
06-Apr-10	6-Apr-10	Private - citizen	PIPA
07-Apr-10	7-Apr-10	Public body	FOIPPA
07-Apr-10	7-Apr-10	Business	PIPA
07-Apr-10	7-Apr-10	pb - ICBC	FOIPPA
08-Apr-10	8-Apr-10	private - non-profit	both
08-Apr-10	8-Apr-10	Private - company	PIPA
08-Apr-10	8-Apr-10	Private - company	PIPA
09-Apr-10	<b>No Calls</b>		
12-Apr-10	12-Apr-10	Private - company	PIPA
12-Apr-10	12-Apr-10	Public - municipality	FOIPPA
12-Apr-10	12-Apr-10	Private - company	PIPA
12-Apr-10	12-Apr-10	Public - college	FOIPPA
13-Apr-10	13-Apr-10	Organization	PIPA
13-Apr-10	13-Apr-10	Business	PIPA
13-Apr-10	13-Apr-10	Business	FOIPPA
14-Apr-10	14-Apr-10	Organization	PIPA
14-Apr-10	14-Apr-10	Organization	PIPA
14-Apr-10	14-Apr-10	Organization	both
14-Apr-10	14-Apr-10	Organization	PIPA
14-Apr-10	14-Apr-10	private - non-profit	both
15-Apr-10	15-Apr-10	private - non-profit	both
15-Apr-10	15-Apr-10	private - lawyer	PIPA
15-Apr-10	15-Apr-10	private - business	PIPA
15-Apr-10	15-Apr-10	private - individual	PIPA
15-Apr-10	05-May-10	private - non-profit	PIPA
16-Apr-10	<b>no calls</b>		
19-Apr-10	<b>no calls</b>		
20-Apr-10	20-Apr-10	regional district	FOIPPA
21-Apr-10	21-Apr-10	private - business	PIPA
21-Apr-10	22-Apr-10	public - municipality	FOIPPA
22-Apr-10	22-Apr-10	private - business	PIPA
23-Apr-10	23-Apr-10	private - business	PIPA
23-Apr-10	23-Apr-10	co-op	PIPA
26-Apr-10	<b>No calls</b>		
27-Apr-10	27-Apr-10	Business	PIPA
28-Apr-10	28-Apr-10	private - lawyer	PIPA
28-Apr-10	28-Apr-10	public - Elections BC	FOIPPA
28-Apr-10	28-Apr-10	private - business	PIPA
28-Apr-10	28-Apr-10	public - crown	FOIPPA
28-Apr-10	28-Apr-10	private - individual	FOIPPA
28-Apr-10	28-Apr-10	private - non-profit	both
28-Apr-10	28-Apr-10	public - college	FOIPPA
28-Apr-10	29-Apr-10	private - business	PIPA
29-Apr-10	<b>No calls</b>		
30-Apr-10	30-Apr-10	public - ministry	FOIPPA
03-May-10	03-May-10	ministry	FOIPPA
03-May-10	03-May-10	private - strata	PIPA
03-May-10	03-May-10	private - assn	PIPA
03-May-10	04-May-10	private - lawyer	FOIPPA
04-May-10	04-May-10	private - strata	PIPA

04-May-10	04-May-10 private - business	PIPA
04-May-10	04-May-10 Individual	PIPA
05-May-10	05-May-10 private - non-profit	PIPA
05-May-10	05-May-10 public - municipality	FOIPPA
05-May-10	05-May-10 private - non-profit	PIPA
05-May-10	05-May-10 private - business	PIPA
05-May-10	05-May-10 public - hospital	FOIPPA
05-May-10	05-May-10 private - agency	PIPA
06-May-10	06-May-10 private - business	PIPA
06-May-10	06-May-10 public - crown	FOIPPA
06-May-10	06-May-10 private - business	PIPA
06-May-10	06-May-10 Public - municipality	FOIPPA
07-May-10	<b>No calls</b>	
10-May-10	10-May-10 Public body - Crown	FOIPPA
11-May-10	11-May-10 Society	PIPA
11-May-10	11-May-10 health care provider	PIPA
11-May-10	11-May-10 Society	PIPA
11-May-10	11-May-10 Crown corporation	PIPA
11-May-10	11-May-10 Business	PIPA
11-May-10	11-May-10 Business	FOIPPA
12-May-10	12-May-10 private - business	both
12-May-10	12-May-10 Business	FOIPPA
12-May-10	12-May-10 Business	FOIPPA
12-May-10	12-May-10 Individual	PIPA
12-May-10	12-May-10 Public - Alberta	FOIPPA
13-May-10	13-May-10 Public body	FOIPPA
13-May-10	13-May-10 ministry	FOIPPA
14-May-10	<b>No calls</b>	
17-May-10	<b>No calls</b>	
18-May-10	18-May-10 Business	PIPA
18-May-10	18-May-10 Public Body	FOIPPA
18-May-10	18-May-10 Business	PIPA
19-May-10	<b>No calls</b>	
20-May-10	20-May-10 Public - municipality	FOIPPA
21-May-10	<b>No calls</b>	
25-May-10	25-May-10 private-npf lawyer	PIPA
25-May-10	25-May-10 private - geneology	PIPA
25-May-10	25-May-10 Individual	PIPA
25-May-10	25-May-10 Society	PIPA
26-May-10	26-May-10 Business	PIPA
26-May-10	26-May-10 Public body	FOIPPA
26-May-10	26-May-10 non-profit	PIPA
26-May-10	26-May-10 individual	FOIPPA
27-May-10	27-May-10 Business	PIPA
27-May-10	28-May-10 pb - HSD	FOIPPA
28-May-10	28-May-10 private - business	PIPA
28-May-10	28-May-10 public-private subcontractor	FOIPPA/PIPA
28-May-10	28-May-10 public - pb	FOIPPA
28-May-10	28-May-10 private - business	PIPA
28-May-10	28-May-10 private - business	PIPA
28-May-10	28-May-10 individual - pb employee	FOIPPA
31-May-10	<b>no calls</b>	
01-Jun-10	01-Jun-10 individual	PIPA
01-Jun-10	01-Jun-10 individual - pb employee	FOIPPA
01-Jun-10	01-Jun-10 Public body	FOIPPA
02-Jun-10	02-Jun-10 pb - ministry	FOIPPA
	15-Jun-10 pb-ministry	
02-Jun-10	02-Jun-10 Advocate	FOIPPA
02-Jun-10	02-Jun-10 pb - municipality	FOIPPA



03-Jun-10	03-Jun-10 Strata	PIPA
03-Jun-10	03-Jun-10 private - agency	PIPA
03-Jun-10	03-Jun-10 Individual	FOIPPA
03-Jun-10	03-Jun-10 pb - AG	FOIPPA
03-Jun-10	08-Jun-10 pb - health authority	Other
04-Jun-10	04-Jun-10 pb - municipality	FOIPPA
04-Jun-10	04-Jun-10 private - business	PIPA
04-Jun-10	04-Jun-10 public - municipality	FOIPPA
04-Jun-10	07-Jun-10 PB-Fin	FOIPPA
07-Jun-10	07-Jun-10 private - association	PIPA
07-Jun-10	07-Jun-10 pb - ministry	FOIPPA
07-Jun-10	08-Jun-10 pb - SD - individual	FOIPPA
08-Jun-10	09-Jun-10 pb - CFD	FOIPPA
unknown	09-Jun-10 individual	PIPEDA
09-Jun-10	14-Jun-10 individual	PIPA
09-Jun-10	09-Jun-10 private - society	PIPA
09-Jun-10	09-Jun-10 private - business	PIPA
09-Jun-10	09-Jun-10 private - business	PIPA
09-Jun-10	10-Jun-10 private - society	PIPA/FOIPPA
10-Jun-10	10-Jun-10 private - non-profit	PIPA
10-Jun-10	10-Jun-10 private	PIPA
10-Jun-10	10-Jun-10 private - union	PIPA
10-Jun-10	10-Jun-10 public - ministry	FOIPPA
10-Jun-10	10-Jun-10 public - ministry	FOIPPA
10-Jun-10	18-Jun-10 pb - crown - hydro	FOIPPA
10-Jun-10	14-Jun-10 pb - FIN	FOIPPA
11-Jun-10	11-Jun-10 public-municipality	FOIPPA
	15-Jun-10 public-municipality	FOIPPA
11-Jun-10	11-Jun-10 public body	FOIPPA
11-Jun-10	11-Jun-10 public-municipality	FOIPPA
11-Jun-10	11-Jun-10 public - college	FOIPPA
11-Jun-10	18-Jun-10 public - FIN	FOIPPA
	21-Jun-10 public - FIN	FOIPPA
	22-Jun-10 public - FIN	FOIPPA
14-Jun-10	14-Jun-10 public-municipality	FOIPPA
14-Jun-10	14-Jun-10 private - individual	PIPA
14-Jun-10	14-Jun-10 pb - FIN	FOIPPA
14-Jun-10	15-Jun-10 public body	FOIPPA
14-Jun-10	18-Jun-10 private - business	PIPA
15-Jun-10	15-Jun-10 public body	FOIPPA
15-Jun-10	15-Jun-10 Business	PIPA
15-Jun-10	15-Jun-10 municipality	FOIPPA
15-Jun-10	15-Jun-10 Business	PIPA
15-Jun-10	15-Jun-10 pb - MHS	FOIPPA
15-Jun-10	16-Jun-10 public - college	FOIPPA
15-Jun-10	16-Jun-10 pb - CFD	FOIPPA
15-Jun-10	16-Jun-10 public body	FOIPPA
16-Jun-10	22-Jun-10 private-individual	PIPA
16-Jun-10	16-Jun-10 Public body	FOIPPA
16-Jun-10	16-Jun-10 private - individual	other
16-Jun-10	16-Jun-10 pb - ministry	FOIPPA
	17-Jun-10 pb - ministry	FOIPPA
16-Jun-10	16-Jun-10 pb - ministry	FOIPPA
	17-Jun-10 pb - ministry	FOIPPA
16-Jun-10	17-Jun-10 pb - ministry	FOIPPA
16-Jun-10	17-Jun-10 pb - rd	FOIPPA
16-Jun-10	17-Jun-10 pb - municipality	FOIPPA



17-Jun-10	17-Jun-10 pb	FOIPPA
17-Jun-10	18-Jun-10 pb - EDU & MCF	FOIPPA
17-Jun-10	18-Jun-10 pb - sch 3 college	FOIPPA
18-Jun-10	18-Jun-10 private - business	PIPA
18-Jun-10	18-Jun-10 Business	PIPA
18-Jun-10	18-Jun-10 Business - property mgmt	PIPA
18-Jun-10	18-Jun-10 Public body	FOIPPA
18-Jun-10	18-Jun-10 Public body - municipality	FOIPPA
21-Jun-10	21-Jun-10 private - business	PIPA
21-Jun-10	22-Jun-10 private - business	PIPA
21-Jun-10	21-Jun-10 pb - HSD	FOIPPA
21-Jun-10	21-Jun-10 municipality	FOIPPA
21-Jun-10	21-Jun-10 pb - Open School BC	FOIPPA
21-Jun-10	21-Jun-10 pb - HSD	FOIPPA
21-Jun-10	21-Jun-10 Business	PIPA
21-Jun-10	21-Jun-10 Business	PIPA
21-Jun-10	21-Jun-10 society	FOIPPA
21-Jun-10	21-Jun-10 municipality	FOIPPA
21-Jun-10	21-Jun-10 business	PIPA
22-Jun-10	22-Jun-10 pb - HSD	FOIPPA
22-Jun-10	22-Jun-10 Ministry	FOIPPA
22-Jun-10	22-Jun-10 Ministry	FOIPPA
22-Jun-10	22-Jun-10 pb - FOR	FOIPPA
22-Jun-10	22-Jun-10 pb - ministry	FOIPPA
23-Jun-10	23-Jun-10 private - independent school	PIPA
23-Jun-10	23-Jun-10 municipality	FOIPPA
23-Jun-10	23-Jun-10 private - business	PIPA
23-Jun-10	24-Jun-10 public body	FOIPPA
23-Jun-10	24-Jun-10 municipality	FOIPPA
23-Jun-10	24-Jun-10 private - US company	PIPA/PIPEDA
	25-Jun-10 private - US company	PIPA/PIPEDA
	28-Jun-10 private - US company	PIPA/PIPEDA
23-Jun-10	24-Jun-10 pb - AG	FOIPPA
	24-Jun-10 pb - AG	FOIPPA
	28-Jun-10 pb - AG	FOIPPA
24-Jun-10	24-Jun-10 pb - HSD	FOIPPA
24-Jun-10	24-Jun-10 Individual	FOIPPA
24-Jun-10	25-Jun-10 Public body	FOIPPA
24-Jun-10	24-Jun-10 public body - ministry	FOIPPA
24-Jun-10	25-Jun-10 private - non-profit	PIPA
25-Jun-10	25-Jun-10 pb - FIN	FOIPPA
25-Jun-10	28-Jun-10 Federal Gov't	FOIPPA
25-Jun-10	29-Jun-10 individual	both
25-Jun-10	29-Jun-10 pb - CSD	FOIPPA
25-Jun-10	29-Jun-10 business	PIPA
	02-Jul-10 business	PIPA
28-Jun-10	28-Jun-10 pb-BCIT	FOIPPA
28-Jun-10	28-Jun-10 public body	FOIPPA
28-Jun-10	28-Jun-10 pb - reg district	FOIPPA
28-Jun-10	29-Jun-10 pb - MCFD	both
28-Jun-10	29-Jun-10 pb - governing body	FOIPPA
28-Jun-10	29-Jun-10 pb - BCIT	FOIPPA
28-Jun-10	28-Jun-10 individual	PIPA
29-Jun-10	29-Jun-10 Individual	PIPA
29-Jun-10	29-Jun-10 Business	PIPA
29-Jun-10	29-Jun-10 Individual	PIPA
29-Jun-10	29-Jun-10 non-profit	PIPA
29-Jun-10	30-Jun-10 public body	FOIPPA
29-Jun-10	30-Jun-10 Business	PIPA

29-Jun-10	30-Jun-10 business
29-Jun-10	30-Jun-10 pb - HSD
30-Jun-10	30-Jun-10 pb - BSA

PIPA
FOIPPA
FOIPPA

Date in	Date Out	Requester	PIPA/FOIPPA
02-Jul-10	02-Jul-10	pb-CITZ	FOIPPA
02-Jul-10	02-Jul-10	private - union	PIPA
02-Jul-10	02-Jul-10	pb - BSA	FOIPPA
02-Jul-10	02-Jul-10	pb - BSA	FOIPPA
02-Jul-10	02-Jul-10	pb - BSA	FOIPPA
02-Jul-10	02-Jul-10	pb - BSA	FOIPPA
02-Jul-10	02-Jul-10	private - business	PIIPA
02-Jul-10	02-Jul-10	pb - CSD	FOIPPA
02-Jul-10	02-Jul-10	pb - CSD	FOIPPA
02-Jul-10	02-Jul-10	private - individual	PIPA
02-Jul-10	5-Jul-10	public body	FOIPPA
02-Jul-10	5-Jul-10	individual	FOIPPA
05-Jul-10	7-Jul-10	public body	FOIPPA
05-Jul-10	5-Jul-10	individual	E-health Act
05-Jul-10	5-Jul-10	public body	FOIPPA
05-Jul-10	5-Jul-10	public body	FOIPPA
06-Jul-10	6-Jul-10		
06-Jul-10	6-Jul-10	sch 2 public body	FOIPPA
07-Jul-10	7-Jul-10		
06-Jul-10	7-Jul-10	public body	FOIPPA
06-Jul-10	6-Jul-10	individual	Other
07-Jul-10	7-Jul-10		
06-Jul-10	6-Jul-10	public body	FOIPPA
06-Jul-10	6-Jul-10	private-business	PIPA
06-Jul-10	6-Jul-10	public body	FOIPPA
07-Jul-10	8-Jul-10	public body	FOIPPA
07-Jul-10	7-Jul-10	lawyer	FOIPPA
07-Jul-10	7-Jul-10	sch 2 public body	FOIPPA
07-Jul-10	7-Jul-10	public body	FOIPPA
07-Jul-10	8-Jul-10	public body	FOIPPA
07-Jul-10	8-Jul-10	pb-municipality	FOIPPA
09-Jul-10	9-Jul-10		
07-Jul-10	8-Jul-10	public body	FOIPPA
09-Jul-10	9-Jul-10		
07-Jul-10	9-Jul-10	public body	FOIPPA
08-Jul-10	8-Jul-10	individual	FOIPPA
08-Jul-10	8-Jul-10	public body	FOIPPA
08-Jul-10	8-Jul-10	public body	FOIPPA
08-Jul-10	9-Jul-10	public body	FOIPPA
08-Jul-10	9-Jul-10	public body	FOIPPA
08-Jul-10	9-Jul-10	public body	FOIPPA
08-Jul-10	9-Jul-10	individual	PIPA
08-Jul-10	9-Jul-10	business	PIPA
08-Jul-10	9-Jul-10	pb-municipality	FOIPPA
08-Jul-10	9-Jul-10	pb-non-profit	FOIPPA
09-Jul-10	9-Jul-10	business	PIPA
09-Jul-10	9-Jul-10	public body	FOIPPA
09-Jul-10	9-Jul-10	public body	FOIPPA
09-Jul-10	9-Jul-10	pb - ministry	FOIPPA
09-Jul-10	9-Jul-10	business	PIPA
09-Jul-10	12-Jul-10	business	PIPA
09-Jul-10	12-Jul-10	non-profit	PIPA
12-Jul-10	12-Jul-10	association	PIPA
12-Jul-10	12-Jul-10	municipality	FOIPPA

12-Jul-10	12-Jul-10 public body	FOIPPA
12-Jul-10	12-Jul-10 public body	FOIPPA
13-Jul-10	13-Jul-10 business	PIPA
13-Jul-10	13-Jul-10 individual	PIPA
13-Jul-10	13-Jul-10 ministry - FIN	FOIPPA
13-Jul-10	13-Jul-10 association	PIPA
14-Jul-10	14-Jul-10 society	PIPA/FOIPPA
14-Jul-10	14-Jul-10 public body	FOIPPA
14-Jul-10	14-Jul-10 public body	FOIPPA
15-Jul-10	15-Jul-10 business	PIPA
15-Jul-10	15-Jul-10 public body	FOIPPA
15-Jul-10	15-Jul-10 board	FOIPPA
15-Jul-10	15-Jul-10 business	PIPA
15-Jul-10	15-Jul-10 non-profit	PIPA
15-Jul-10	15-Jul-10 non-profit	PIPA
15-Jul-10	15-Jul-10 public body	FOIPPA
15-Jul-10	15-Jul-10 non-profit	PIPA/FOIPPA
15-Jul-10	15-Jul-10 public body	FOIPPA
15-Jul-10	15-Jul-10 individual	FOIPPA
15-Jul-10	16-Jul-10 individual	PIPA
16-Jul-10	16-Jul-10 public body	FOIPPA
16-Jul-10	16-Jul-10 public body	FOIPPA
16-Jul-10	16-Jul-10 public body	FOIPPA
16-Jul-10	16-Jul-10 public body	FOIPPA
16-Jul-10	16-Jul-10 BC Consulate General	FOIPPA/PIPA
16-Jul-10	16-Jul-10 public body/Sch. 3	FOIPPA
16-Jul-10	16-Jul-10 public body	FOIPPA
16-Jul-10	20-Jul-10 public body	FOIPPA
19-Jul-10	19-Jul-10 municipality	FOIPPA
19-Jul-10	19-Jul-10 individual	none
19-Jul-10	19-Jul-10 society	PIPA
19-Jul-10	19-Jul-10 individual	FOIPPA
19-Jul-10	19-Jul-10 PB/Colleague/ASP	PIPA/FOIPPA
19-Jul-10	19-Jul-10 public body	FOIPPA
19-Jul-10	19-Jul-10 individual	
19-Jul-10	19-Jul-10 public body	FOIPPA
19-Jul-10	20-Jul-10 business	PIPA
19-Jul-10	21-Jul-10 individual	
19-Jul-10	22-Jul-10 pb/business	FOIPPA
20-Jul-10	20-Jul-10 public body	FOIPPA
20-Jul-10	20-Jul-10 individual	FOIPPA
20-Jul-10	20-Jul-10 business	PIPA
20-Jul-10	20-Jul-10 business	PIPA
20-Jul-10	21-Jul-10 PB/Colleague	FOIPPA
20-Jul-10	21-Jul-10 individual	PIPA
21-Jul-10	21-Jul-10 public body	FOIPPA
21-Jul-10	21-Jul-10 public body	FOIPPA
21-Jul-10	21-Jul-10 public body	FOIPPA
21-Jul-10	21-Jul-10 public body	FOIPPA
21-Jul-10	22-Jul-10 individual/business	PIPA
21-Jul-10	22-Jul-10 business	PIPA
21-Jul-10	22-Jul-10 individual/municipality	FOIPPA
21-Jul-10	26-Jul-10 public body	FOIPPA
22-Jul-10	22-Jul-10 police	FOIPPA
22-Jul-10	22-Jul-10 public body	FOIPPA
22-Jul-10	22-Jul-10 business	PIPA

22-Jul-10	23-Jul-10 public body	FOIPPA
22-Jul-10	23-Jul-10 public body	FOIPPA
23-Jul-10	23-Jul-10 public body	FOIPPA
23-Jul-10	23-Jul-10 public body	FOIPPA
23-Jul-10	23-Jul-10 public body	FOIPPA
26-Jul-10	26-Jul-10 individual/pb	FOIPPA
26-Jul-10	28-Jul-10 public body	FOIPPA
26-Jul-10	27-Jul-10 municipality	FOIPPA
27-Jul-10	27-Jul-10 pb/business	PIPA/FOIPPA
27-Jul-10	27-Jul-10 individual/pb	FOIPPA
27-Jul-10	27-Jul-10 municipality	FOIPPA
27-Jul-10	27-Jul-10 municipality	FOIPPA
27-Jul-10	28-Jul-10 public body	FOIPPA
28-Jul	28-Jul-10 public body	FOIPPA
28-Jul-10	28-Jul-10 public body	FOIPPA
28-Jul-10	28-Jul-10 public body	FOIPPA
28-Jul-10	28-Jul-10 non-profit	PIPA
28-Jul-10	28-Jul-10 municipality	FOIPPA
28-Jul-10	28-Jul-10 individual	PIPA
28-Jul-10	28-Jul-10 individual	PIPA
29-Jul-10	29-Jul-10 business	PIPA
29-Jul-10	29-Jul-10 public body	FOIPPA
30-Jul-10	30-Jul-10 ministry - MHS	PIA
30-Jul-10	30-Jul-10 individual	PIPA
03-Aug-10	03-Aug-10 public body	FOIPPA
03-Aug-10	03-Aug-10 business	PIPA
03-Aug-10	03-Aug-10 public body	FOIPPA
03-Aug-10	04-Aug-10 municipality	FOIPPA
03-Aug-10	03-Aug-10 public body	FOIPPA
03-Aug-10	05-Aug-10 public body	FOIPPA
04-Aug-10	04-Aug-10 public body	FOIPPA
04-Aug-10	04-Aug-10 individual	FOIPPA
04-Aug-10	05-Aug-10 individual?	PIPA/FOIPPA
04-Aug-10	05-Aug-10 individual	PIPA?
05-Aug-10	05-Aug-10 public body	FOIPPA
05-Aug-10	05-Aug-10 public body	FOIPPA
05-Aug-10	05-Aug-10 business	PIPA
05-Aug-10	05-Aug-10 municipality	FOIPPA
05-Aug-10	05-Aug-10 ministry - HSD	FOIPPA
06-Aug-10	06-Aug-10 public body	FOIPP
06-Aug-10	06-Aug-10 business	PIPA
09-Aug-10	09-Aug-10 public body	FOIPP
09-Aug-10	09-Aug-10 organization	PIPA
10-Aug-10	10-Aug-10 municipality	FOIPP
10-Aug-10	10-Aug-10 business	PIPA
11-Aug-10	11-Aug-10 public body	FOIPP
11-Aug-10	11-Aug-10 public body	FOIPP
11-Aug-10	11-Aug-10 public body	FOIPP
11-Aug-10	11-Aug-10 municipality	FOIPP
11-Aug-10	11-Aug-10 public body	FOIPP
11-Aug-10	11-Aug-10 public body	FOIPP
12-Aug-10	12-Aug-10 ministry - HSD	FOIPPA
12-Aug-10	12-Aug-10 Ministry - HSD	FOIPPA
12-Aug-10	12-Aug-10 business	PIPA
12-Aug-10	12-Aug-10 lawyer	PIPA
12-Aug-10	12-Aug-10 business	PIPA
12-Aug-10	12-Aug-10 municipality	FOIPP



13-Aug-10	13-Aug-10 lawyer	PIPA
13-Aug-10	13-Aug-10 municipality	FOIPP
13-Aug-10	13-Aug-10 non-profit	PIPA
17-Aug-10	17-Aug-10 College	FOIPP
17-Aug-10	17-Aug-10 new organization	PIPA
17-Aug-10	19-Aug-10 business	PIPA
17-Aug-10	17-Aug-10 orginazation	PIPA
18-Aug-10	18-Aug-10 business	PIPA
18-Aug-10	18-Aug-10 society - SPCA	PIPA
18-Aug-10	18-Aug-10 business	PIPA
19-Aug-10	24-Aug-10 public body	FOIPP
19-Aug-10	19-Aug-10 public body	FOIPP
20-Aug-10	23-Aug-10 business	PIPA
20-Aug-10	23-Aug-10 business	PIPA
20-Aug-10	25-Aug-10 organization	FOIPP
23-Aug-10	23-Aug-10 individual	PIPA/FOIPP
23-Aug-10	24-Aug-10 business	PIPA
23-Aug-10	24-Aug-10 municipality	FOIPP
23-Aug-10	Aug-23-10 public body	FOIPP
24-Aug-10	24-Aug-10 business	PIPA
24-Aug-10	24-Aug-10 business	PIPA
24-Aug-10	24-Aug-10 municipality	FOIPP
24-Aug-10	25-Aug-10 ministry	FOIPP
25-Aug-10	25-Aug-10 organization	PIPA
25-Aug-10	25-Aug-10 organization	PIPA
25-Aug-10	25-Aug-10 public body	FOIPP
25-Aug-10	25-Aug-10 public body	FOIPP
24-Aug-10	25-Aug-10 public body	FOIPP
25-Aug-10	27-Aug-10 non-profit organization	PIPA/FOIPP
25-Aug-10	25-Aug-10 Public body	FOIPP
26-Aug-10	26-Aug-10 organization	PIPA/FOIPP
26-Aug-10	26-Aug-10 organization	PIPA
26-Aug-10	26-Aug-10 public body	
26-Aug-10	26-Aug-10 organization	PIPA/FOIPP
26-Aug-10	26-Aug-10 organization	PIPA
26-Aug-10	26-Aug-10 organization	PIPA
26-Aug-10	26-Aug-10 individual	PIPA
26-Aug-10	26-Aug-10 ?	FOIPP
27-Aug-10	27-Aug-10 public body	FOIPP
27-Aug-10	27-Aug-10 business	PIPA
27-Aug-10	27-Aug-10 business	PIPA
27-Aug-10	27-Aug-10 business	PIPA
27-Aug-10	27-Aug-10 public body	FOIPP
27-Aug-10	27-Aug-10 public body	PIPA/FOIPP
30-Aug-10	30-Aug-10 public body	FOIPP
30-Aug-10	30-Aug-10 business	PIPA
30-Aug-10	31-Aug-10 public body	FOIPP
30-Aug-10	31-Aug-10 business	PIPA
31-Aug-10	31-Aug-10 business	PIPA
31-Aug-10	31-Aug-10 municipality	FOIPP
31-Aug-10	31-Aug-10 individual	other legislation
31-Aug-10	31-Aug-10 public body	FOIPP
31-Aug-10	31-Aug-10 business	PIPA
31-Aug-10	1-Sep-10 individual	PIPA
31-Aug-10	1-Sep-10 School District	FOIPP
01-Sep-10	1-Sep-10 public body	FOIPP

01-Sep-10	1-Sep-10 public body	FOIPP
01-Sep-10	1-Sep-10 public body	FOIPP
01-Sep-10	2-Sep-10 municipality	FOIPP
01-Sep-10	2-Sep-10 public body	FOIPP
02-Sep-10	2-Sep-10 public body	FOIPP
02-Sep-10	2-Sep-10 School District	FOIPP
02-Sep-10	2-Sep-10 public body	FOIPP
02-Sep-10	2-Sep-10 public body	FOIPP
02-Sep-10	2-Sep-10 Law Firm	FOIPP
02-Sep-10	2-Sep-10 public body	FOIPP
03-Sep-10	3-Sep-10 business	PIPA
03-Sep-10	3-Sep-10 society	PIPA
03-Sep-10	3-Sep-10 public body	FOIPP
07-Sep-10	7-Sep-10 lawyer	PIPA/FOIPP
07-Sep-10	7-Sep-10 public body	FOIPP
08-Sep-10	8-Sep-10 business	PIPA
08-Sep-10	9-Sep-10 organization	PIPA
08-Sep-10	9-Sep-10 public body	FOIPP
09-Sep-10	9-Sep-10 public body	FOIPP
09-Sep-10	9-Sep-10 public body	FOIPP
09-Sep-10	9-Sep-10 business	PIPA
09-Sep-10	9-Sep-10 business	PIPA
10-Sep-10	10-Sep-10 public body	FOIPP
10-Sep-10	10-Sep-10 public body	FOIPP
13-Sep-10	13-Sep-10 organization	PIPA
13-Sep-10	13-Sep-10 public body	FOIPP
13-Sep-10	13-Sep-10 business	PIPA
13-Sep-10	15-Sep-10 public body	FOIPP
14-Sep-10	15-Sep-10 organization	PIPA
14-Sep-10	15-Sep-10 public body	FOIPP
15-Sep-10	15-Sep-10 public body	FOIPP
15-Sep-10	15-Sep-10 business	PIPA
15-Sep-10	15-Sep-10 public body	FOIPP
15-Sep-10	15-Sep-10 public body	FOIPP
15-Sep-10	16-Sep-10 public body	FOIPP
16-Sep-10	16-Sep-10 business	PIPA
16-Sep-10	17-Sep-10 individual	?
16-Sep-10	17-Sep-10 non-profit organization	PIPA
16-Sep-10	16-Sep-10 public body	FOIPP
17-Sep-10	17-Sep-10 public body	FOIPP
17-Sep-10	17-Sep-10 public body	FOIPP
17-Sep-10	20-Sep-10 organization	PIPA
17-Sep-10	20-Sep-10 business	PIPA
17-Sep-10	17-Sep-10 business	PIPA/PIPEDA
17-Sep-10	17-Sep-10 business	PIPA?
20-Sep-10	20-Sep-10 non-profit organization	PIPA
20-Sep-10	20-Sep-10 organization	PIPA
20-Sep-10	20-Sep-10 individual	?
20-Sep-10	20-Sep-10 public body	FOIPP
20-Sep-10	20-Sep-10 business	PIPA
20-Sep-10	20-Sep-10 business	PIPA?
20-Sep-10	20-Sep-10 business	PIPA
20-Sep-10	20-Sep-10 public body	FOIPP
21-Sep-10	21-Sep-10 organization	PIPA
21-Sep-10	21-Sep-10 individual	FOIPP
21-Sep-10	21-Sep-10 business	PIPA

21-Sep-10	21-Sep-10 business	?
22-Sep-10	22-Sep-10 public body	FOIPPA
22-Sep-10	22-Sep-10 Public body	FOIPPA
23-Sep-10	23-Sep-10 public body	FOIPPA
23-Sep-10	23-Sep-10 business	PIPA
23-Sep-10	23-Sep-10 business	PIPA
23-Sep-10	23-Sep-10 business	PIPA
23-Sep-10	23-Sep-10 organization	PIPA
23-Sep-10	27-Sep-10 public body	FOIPP
23-Sep-10	26-Sep-10 public body	FOIPP
24-Sep-10	24-Sep-10 individual	PIPA
24-Sep-10	24-Sep-10 organization	PIPA
24-Sep-10	24-Sep-10 individual	PIPA
24-Sep-10	24-Sep-10 organization	PIPA
27-Sep-10	27-Sep-10 organization	PIPA
28-Sep-10	28-Sep-10 organization	PIPA
28-Sep-10	28-Sep-10 public body	FOIPP
29-Sep-10	29-Sep-10 public body	FOIPP
29-Sep-10	29-Sep-10 organization	PIPA
29-Sep-10	29-Sep-10 organization	PIPA
29-Sep-10	30-Sep-10 public body	FOIPP
29-Sep-10	29-Sep-10 public body	FOIPP
30-Sep-10	30-Sep-10 public body	FOIPPA
30-Sep-10	30-Sep-10 business	PIPA
30-Sep-10	30-Sep-10 organization	PIPA
30-Sep-10	30-Sep-10 business	PIPA
30-Sep-10	30-Sep-10 public body	FOIPP
30-Sep-10	4-Oct-10 business	PIPA

<b>Date in</b>	<b>Date Out</b>	<b>Requester</b>	<b>PIPA/FOIPPA</b>
01-Oct-10	01-Oct-10	public body	FOIPP
01-Oct-10	01-Oct-10	organization	PIPA
01-Oct-10	01-Oct-10	business	PIPA
01-Oct-10	04-Oct-10	public body	FOIPP
01-Oct-10	04-Oct-10	organization	PIPA
01-Oct-10	04-Oct-10	organization	PIPA
01-Oct-10	01-Oct-10	individual	PIPA
01-Oct-10	01-Oct-10	public body	FOIPP
04-Oct-10	04-Oct-10	business	PIPA
04-Oct-10	04-Oct-10	public body	FOIPP
04-Oct-10	04-Oct-10	organization	PIPA
04-Oct-10	04-Oct-10	individual	PIPA
04-Oct-10	04-Oct-10	individual	PIPA
04-Oct-10	08-Oct-10	public body	FOIPP
05-Oct-10	05-Oct-10	public body	FOIPP
05-Oct-10	07-Oct-10	public body	FOIPP
05-Oct-10	07-Oct-10	public body	FOIPP
06-Oct-10	07-Oct-10	public body	FOIPP
06-Oct-10	07-Oct-10	business	FOIPP
06-Oct-10	06-Oct-10	college	FOIPPA
07-Oct-10	07-Oct-10	business	PIPA
07-Oct-10	07-Oct-10	ministry	FOIPPA
07-Oct-10	07-Oct-10	business	PIPA
08-Oct-10	08-Oct-10	public body	FOIPP
08-Oct-10	08-Oct-10	business	PIPA
08-Oct-10	08-Oct-10	business	PIPA
08-Oct-10	08-Oct-10	public body	FOIPP
08-Oct-10	08-Oct-10	public body	FOIPP
08-Oct-10	08-Oct-10	organization	PIPA
12-Oct-10	12-Oct-10	organization	PIPA
12-Oct-10	12-Oct-10	public body	FOIPP
12-Oct-10	18-Oct-10	organization	PIPA
13-Oct-10	13-Oct-10	public body	FOIPP
13-Oct-10	13-Oct-10	Municipality	FOIP
13-Oct-10	18-Oct-10	public body	FOIPP
14-Oct-10	14-Oct-10	business	PIPA
14-Oct-10	19-Oct-10	public body	FOIPP
15-Oct-10	15-Oct-10	organization	PIPA
15-Oct-10	15-Oct-10	organization	PIPA
15-Oct-10	15-Oct-10	organization	PIPA
18-Oct-10	21-Oct-10	public body	FOIPPA
18-Oct-10	18-Oct-10	public body	FOIPPA
18-Oct-10	18-Oct-10	public body	FOIPPA
18-Oct-10	18-Oct-10	organization	FOIPPA
18-Oct-10	25-Oct-10	organization	PIPA
18-Oct-10	21-Oct-10	organization	PIPA
19-Oct-10	19-Oct-10	public body	FOIPP
21-Oct-10	21-Oct-10	ministry	
21-Oct-10	21-Oct-10	Municipality	FOIPPA
21-Oct-10	21-Oct-10	Strata	PIPA
21-Oct-10	21-Oct-10	organization	PIPA
25-Oct-10	25-Oct-10	individual	PIPA
25-Oct-10	25-Oct-10	public body	FOIPP
25-Oct-10	25-Oct-10	public body	FOIPP

25-Oct-10	25-Oct-10	organization	FOIPP
26-Oct-10	26-Oct-10	public body	FOIPP
26-Oct-10	26-Oct-10	public body	FOIPP
26-Oct-10	26-Oct-10	public body	FOIPP
26-Oct-10	26-Oct-10	business	PIPA
26-Oct-10	26-Oct-10	business	PIPA
26-Oct-10	26-Oct-10	Municipality	FOIPP
26-Oct-10	27-Oct-10	organization	PIPA
26-Oct-10	27-Oct-10	organization	PIPA
26-Oct-10	27-Oct-10	individual	PIPA
26-Oct-10	28-Oct-10	individual	PIPA
27-Oct-10	27-Oct-10	Non-profit	PIPA
27-Oct-10	27-Oct-10	business	PIPA
27-Oct-10	27-Oct-10	business	PIPA
27-Oct-10	27-Oct-10	organization	PIPA
28-Oct-10	28-Oct-10	public body	FOIPPA
28-Oct-10	28-Oct-10	business	PIPA
28-Oct-10	29-Oct-10	organization	PIPA
28-Oct-10	29-Oct-10	public body	FOIPP
28-Oct-10	01-Nov-10	public body	FOIPP
29-Oct-10	29-Oct-10	organization	PIPA
29-Oct-10	01-Nov-10	public body	FOIPP
29-Oct-10	01-Nov-10	organization	PIPA
01-Nov-10	01-Nov-10	individual	?
01-Nov-10	01-Nov-10	public body	FOIPP
02-Nov-10	03-Nov-10	public body	FOIPP
04-Nov-10	04-Nov-10	public body	FOIPPA
04-Nov-10	04-Nov-10	organization	PIPA
04-Nov-10	04-Nov-10	govt employee	CFCSA
05-Nov-10	05-Nov-10	pb	FOIPPA
08-Nov-10	08-Nov-10	pb-ministry	FOIPPA
08-Nov-10	08-Nov-10	pb-ministry	FOIPPA
08-Nov-10	08-Nov-10	individual	PIPA
09-Nov-10	09-Nov-10	public body	FOIPP
09-Nov-10	09-Nov-10	public body	FOIPP
09-Nov-10	09-Nov-10	public body	FOIPP
09-Nov-10	09-Nov-10	public body	FOIPP
09-Nov-10	09-Nov-10	public body	FOIPP
09-Nov-10	09-Nov-10	public body	FOIPP
09-Nov-10	09-Nov-10	public body	FOIPP
10-Nov-10	10-Nov-10	public body	FOIP
10-Nov-10	10-Nov.-10	public body	FOIPPA
10-Nov-10	10-Nov.-10	organization	PIPA
10-Nov-10	15-Nov-10	pb	FOIPPA
10-Nov-10	17-Nov-10	pb	FOIPPA
12-Nov-10	15-Nov-10	public body	FOIPP
12-Nov-10	15-Nov-10	business	FOIPP/PIPA
12-Nov-10	15-Nov-10	individual	FOIPPA
15-Nov-10	15-Nov-10	public body	FOIPPA
15-Nov-10	15-Nov-10	organization	PIPA
15-Nov-10	15-Nov-10	organization	PIPA
15-Nov-10	15-Nov-10	public body	FOIPPA
15-Nov-10	15-Nov-10	public body	FOIPPA
15-Nov-10	15-Nov-10	individual	?
15-Nov-10	15-Nov-10	Non-profit	PIPA



15-Nov-10	15-Nov-10	contracted SP	FOIPPA
15-Nov-10	15-Nov-10	individual	FOIPPA
15-Nov-10	16-Nov-10	organization	PIPA
16-Nov-10	16-Nov-10	public body	FOIPPA
16-Nov-10	16-Nov-10	business	PIPA
16-Nov-10	16-Nov-10	business	PIPA
16-Nov-10	16-Nov-10	business	PIPA
16-Nov-10	16-Nov-10	business	PIPA
16-Nov-10	17-Nov-10	pb	FOIPPA
17-Nov-10	17-Nov-10	public body	FOIPP
17-Nov-10	17-Nov-10	individual	other
16-Nov-10	17-Nov-10	Non-profit	FOIPP/PIPA
17-Nov-10	17-Nov-10	business	PIPA
17-Nov-10	17-Nov-10	business	PIPA
17-Nov-10	18-Nov-10	business	PIPA
18-Nov-10	18-Nov-10	public body	FOIPPA
18-Nov-10	18-Nov-10	organization	PIPA
18-Nov-10	18-Nov-10	public body	FOIPPA
18-Nov-10	18-Nov-10	organization	PIPA
18-Nov-10	18-Nov-10	municipal	FOIPPA
18-Nov-10	18-Nov-10	ministry	FOIPPA
19-Nov-10	19-Nov-10	ministry	FOIPPA
19-Nov-10	19-Nov-10	business	PIPA
19-Nov-10	19-Nov-10	municipality	FOIPPA
19-Nov-10	19-Nov-10	business	PIPA
19-Nov-10	22-Nov-10	municipality	FOIPPA
22-Nov-10	22-Nov-10	ministry	FOIPPA
22-Nov-10	22-Nov-10	business	PIPA
22-Nov-10	22-Nov-10	municipality	FOIPPA
22-Nov-10	22-Nov-10	pb - ministry	FOIPPA
22-Nov-10	22-Nov-10	pb - ministry	FOIPPA
22-Nov-10	22-Nov-10	public body	FOIPPA
22-Nov-10	22-Nov-10	public body	FOIPPA
22-Nov-10	22-Nov-10	public body	FOIPPA
22-Nov-10	22-Nov-10	business	PIPA
22-Nov-10	22-Nov-10	public body	FOIPPA
22-Nov-10	22-Nov-10	business	PIPA
24-Nov-10	24-Nov-10	public body	FOIPP
24-Nov-10	24-Nov-10	public body	FOIPP
24-Nov-10	25-Nov-10	Municipality	FOIPP
24-Nov-10	25-Nov-10	public body	FOIPP
25-Nov-10	25-Nov-10	business	PIPA
25-Nov-10	25-Nov-10	business	PIPA
26-Nov-10	26-Nov-10	public body	FOIPP
26-Nov-10	29-Nov-10	pb - ministry	FOIPPA
26-Nov-10	29-Nov-10	business	PIPA
26-Nov-10	29-Nov-10	pb - ministry	FOIPPA
29-Nov-10	29-Nov-10	pb - ministry	FOIPPA
29-Nov-10	29-Nov-10	pb - ministry	FOIPPA
24-Nov-10	29-Nov-10	pb - ministry	FOIPPA
29-Nov-10	29-Nov-10	pb - ministry	FOIPPA
30_Nov-10	30_Nov-10	association	PIPA
30_Nov-10	30_Nov-10	association	PIPA
30_Nov-10	30_Nov-10	municipality	FOIPPA
30_Nov-10	30_Nov-10	individual	CFCSA

30_Nov-10	30_Nov-10	individual	PIPA
01-Dec-10	01-Dec-10	public body	FOIPPA
01-Dec-10	01-Dec-10	public body	FOIPP
01-Dec-10	01-Dec-10	business	PIPA
01-Dec-10	02-Dec-10	public body	FOIPP
01-Dec-10	02-Dec-10	business	PIPA
02-Dec-10	02-Dec-10	public body	FOIPP
01-Dec-10	01-Dec-10	public body	FOIPP
02-Dec-10	02-Dec-10	municipality	FOIPP
02-Dec-10	03-Dec-10	public body	FOIPPA
01-Dec-10	02-Dec-10	pb - ministry	FOIPPA
02-Dec-10	02-Dec-10	public body	FOIPPA
01-Dec-10	03-Dec-10	public body	FOIPPA
02-Dec-10	03-Dec-10	pb	FOIPPA
03-Dec-10	03-Dec-10	business	PIPA
03-Dec-10	03-Dec-10	housing coop	PIPA
03-Dec-10	03-Dec-10	individual?	PIPA
03-Dec-10	03-Dec-10	housing coop	PIPA
06-Dec-10	06-Dec-10	business	PIPA
06-Dec-10	06-Dec-10	business	PIPA
06-Dec-10	07-Dec-10	individual	PIPA
06-Dec-10	07-Dec-10	business	PIPA
07-Dec-10	07-Dec-10	organization	PIPA
08-Dec-10	08-Dec-10	individual	other
08-Dec-10	08-Dec-10	public body	FOIPP
08-Dec-10	08-Dec-10	business	PIPA
06-Dec-10	09-Dec-10	business	PIPA
06-Dec-10	08-Dec-10	business	PIPA
09-Dec-10	10-Dec-10	organization	PIPA
09-Dec-10	09-Dec-10	organization	PIPA
09-Dec-10	10-Dec-10	Strata	PIPA
09-Dec-10	10-Dec-10	organization	PIPA
10-Dec-10	13-Dec-10	business	PIPA
10-Dec-10	13-Dec-10	union	PIPA
13-Dec-10	13-Dec-10	individual	FOIPP
13-Dec-10	13-Dec-10	business	PIPA
13-Dec-10	13-Dec-10	ministry	FOIPP
13-Dec-10	13-Dec-10	ministry	FOIPP
13-Dec-10	13-Dec-10	ministry	FOIPP
13-Dec-10	14-Dec-10	individual	PIPA
13-Dec-10	16-Dec-10	pb - authority	FOIPPA
13-Dec-10	13-Dec-10	ministry	FOIPPA
14-Dec-10	14-Dec-10	business	PIPA
14-Dec-10	14-Dec-10	public body	FOIPPA
14-Dec-10	15-Dec-10	public body	FOIPPA
14-Dec-10	14-Dec-10	public body	FOIPPA
14-Dec-10	14-Dec-10	business	PIPA
14-Dec-10	15-Dec-10	non profit	FOIPPA
14-Dec-10	14-Dec-10	non profit	PIPA
14-Dec-10	15-Dec-10	ministry	FOIPPA
15-Dec-10	15-Dec-10	business	PIPA
13-Dec-10	15-Dec-10	ministry	FOIPP
15-Dec-10	15-Dec-10	individual	PIPA
15-Dec-10	16-Dec-10	society	PIPA
16-Dec-10	16-Dec-10	Strata	PIPA
16-Dec-10	16-Dec-10	business	PIPA

16-Dec-10	16-Dec-10	public body	FOIPPA
16-Dec-10	16-Dec-10	public body	FOIPPA
16-Dec-10	16-Dec-10	employee	PIPA
15-Dec-10	17-Dec-10	public body	FOIPPA
15-Dec-10	16-Dec-10	society	PIPA
16-Dec-10	16-Dec-10	organization	PIPA
16-Dec-10	16-Dec-10	organization	PIPA
13-Dec-10	16-Dec-10	Individual	PIPA
17-Dec-10	17-Dec-10	pb - municipality	FOIPPA
17-Dec-10	17-Dec-10	pb-ministry	FOIPPA
20-Dec-10	20-Dec-10	business	PIPA
20-Dec-10	20-Dec-10	pb - municipality	FOIPPA
20-Dec-10	20-Dec-10	organization	PIPA
20-Dec-10	21-Dec-10	business	PIPA
20-Dec-10	21-Dec-10	local gov't	FOIPPA
20-Dec-10	20-Dec-10	Individual	PIPA
21-Dec-10	21-Dec-10	municipality	FOIPPA
21-Dec-10	21-Dec-10	business	PIPA
21-Dec-10	21-Dec-10	non profit	PIPA
21-Dec-10	21-Dec-10	ministry	FOIPPA
21-Dec-10	21-Dec-10	business	PIPA
22-Dec-10	22-Dec-10	Municipality	FOIPPA
22-Dec-10	22-Dec-10	organization	FOIPPA
22-Dec-10	22-Dec-10	ministry	FOIPPA
22-Dec-10		organization	PIPA
22-Dec-10	22-Dec-10	municipality	FOIPPA
22-Dec-10	22-Dec-10	pb - ministry	FOIPPA
23-Dec-10	23-Dec-10	organization	FOIPPA
23-Dec-10	23-Dec-10	public body	FOIPPA
23-Dec-10	23-Dec-10	organization	PIPA
23-Dec-10	23-Dec-10	municipality	FOIPPA
24-Dec-10	24-Dec-10	individual	FOIPPA
29-Dec-10	29-Dec-10	individual	PIPA
29-Dec-10	29-Dec-10	ministry	FOIPPA
30-Dec-10	30-Dec-10	organization	PIPA
30-Dec-10	30-Dec-10	individual	PIPA

Date in	Date Out	Requester	PIPA/FOIPPA
04-Jan-11	04-Jan-11	Individual	FOIPPA
04-Jan-11	04-Jan-11	public body	FOIPPA
04-Jan-11	04-Jan-11	public body	FOIPPA
04-Jan-11	04-Jan-11	organization	PIPA
05-Jan-11	05-Jan-11	public body	FOIPPA
05-Jan-11	05-Jan-11	public body	FOIPPA
05-Jan-11	06-Jan-11	public body	FOIPPA
06-Jan-11	06-Jan-11	public body	FOIPPA
06-Jan-11	06-Jan-11	public body	FOIPPA
06-Jan-11	06-Jan-11	organization	PIPA
07-Jan-11	07-Jan-11	organization	PIPA
07-Jan-11	07-Jan-11	organization	FOIPPA
10-Jan-11	10-Jan-11	public body	FOIPPA
10-Jan-11	10-Jan-11	business	PIPA
10-Jan-11	10-Jan-11	ministry	FOIPPA
10-Jan-11	10-Jan-11	business	PIPA
10-Jan-11	10-Jan-11	strata	PIPA
10-Jan-11	11-Jan-11	ministry	FOIPPA
11-Jan-11	11-Jan-11	lawyer	PIPA
11-Jan-11	11-Jan-11	ministry	FOIPPA
11-Jan-11	11-Jan-11	business	PIPA
11-Jan-11	11-Jan-11	ministry	FOIPPA
11-Jan-11	11-Jan-11	ministry	FOIPPA
11-Jan-11	12-Jan-11	public body	FOIPPA
12-Jan-11	12-Jan-11	ministry	FOIPPA
12-Jan-11	12-Jan-11	organization	PIPA
12-Jan-11	12-Jan-11	ministry	FOIPPA
12-Jan-11	12-Jan-11	organization	PIPA
12-Jan-11	12-Jan-11	business	PIPA
12-Jan-11	12-Jan-11	ministry	FOIPPA
12-Jan-11	12-Jan-11	ministry	FOIPPA
12-Jan-11	12-Jan-11	organization	PIPA
13-Jan-11	13-Jan-11	organization	PIPA
13-Jan-11	13-Jan-11	ministry	FOIPPA
13-Jan-11	14-Jan-11	ministry	FOIPPA
14-Jan-11	14-Jan-11	ministry	neither
14-Jan-11	14-Jan-11	crown	FOIPPA
14-Jan-11	14-Jan-11	business	PIPA
14-Jan-11	14-Jan-11	pb cross private	FOIPPA/PIPA
14-Jan-11	14-Jan-11	municipality	FOIPPA
14-Jan-11	14-Jan-11	ministry	FOIPPA
17-Jan-11	17-Jan-11	ministry	FOIPPA
17-Jan-11	17-Jan-11	Individual	PIPA
17-Jan-11	17-Jan-11	organization	PIPA
17-Jan-11	17-Jan-11	pb - municipality	FOIPPA
17-Jan-11	17-Jan-11	local public body	FOIPPA
17-Jan-11	17-Jan-11	ministry	FOIPPA
17-Jan-11	17-Jan-11	municipality	FOIPPA
18-Jan-11	18-Jan-11	RCMP	PIPA
18-Jan-11	18-Jan-11	church	PIPA
18-Jan-11	18-Jan-11	business	PIPA
18-Jan-11	18-Jan-11	business	PIPA
18-Jan-11	18-Jan-11	public body	FOIPPA
18-Jan-11	18-Jan-11	public body	FOIPPA
18-Jan-11	18-Jan-11	public body	FOIPPA
18-Jan-11	18-Jan-11	public body	FOIPPA

19-Jan-11	19-Jan-11	business	PIPA
19-Jan-11	19-Jan-11	non-profit	PIPA
19-Jan-11	19-Jan-11	public body	FOIPPA
19-Jan-11	19-Jan-11	public body	FOIPPA
19-Jan-11	19-Jan-11	public body	FOIPPA
19-Jan-11	20-Jan-11	public body	FOIPPA
19-Jan-11	20-Jan-11	business	PIPA
20-Jan-11	20-Jan-11	business	PIPA
20-Jan-11	20-Jan-11	business	PIPA
20-Jan-11	20-Jan-11	ministry	FOIPPA
20-Jan-11	20-Jan-11	individual	FOIPPA
21-Jan-11	21-Jan-11	individual	FOIPPA
21-Jan-11	21-Jan-11	ministry	FOIPPA
21-Jan-11	21-Jan-11	ministry	FOIPPA
21-Jan-11	21-Jan-11	care home	PIPA/FOIPPA
21-Jan-11	21-Jan-11	union	federal
21-Jan-11	21-Jan-11	business	PIPA
24-Jan-11	24-Jan-11	business	PIPA
24-Jan-11	24-Jan-11	business	PIPA
24-Jan-11	24-Jan-11	coop	PIPA
24-Jan-11	24-Jan-11	organization	PIPA
24-Jan-11	24-Jan-11	public body	FOIPPA
24-Jan-11	24-Jan-11	individual	PIPA
24-Jan-11	24-Jan-11	ministry	FOIPPA
24-Jan-11	24-Jan-11	public body	FOIPPA
24-Jan-11	24-Jan-11	public body	FOIPPA
25-Jan-11	25-Jan-11	public body	FOIPPA
25-Jan-11	25-Jan-11	public body	FOIPPA
26-Jan-11	26-Jan-11	public body	FOIPPA
26-Jan-11	26-Jan-11	public body	FOIPPA
26-Jan-11	26-Jan-11	public body	FOIPPA
26-Jan-11	26-Jan-11	business	PIPA
26-Jan-11	26-Jan-11	public body	FOIPPA
26-Jan-11	26-Jan-11	municipality	FOIPPA
26-Jan-11	27-Jan-11	business	PIPA
26-Jan-11	27-Jan-11	business	PIPA
27-Jan-11	27-Jan-11	business	PIPA
27-Jan-11	27-Jan-11	business	FOIPPA
27-Jan-11	27-Jan-11	business	FOIPPA
27-Jan-11	27-Jan-11	society	PIPA
27-Jan-11	27-Jan-11	Individual	FOIPPA
27-Jan-11	27-Jan-11	public body	FOIPPA
27-Jan-11	27-Jan-11	individual	FOIPPA
27-Jan-11	27-Jan-11	municipality	FOIPPA
27-Jan-11	27-Jan-11	public body	FOIPPA
27-Jan-11	27-Jan-11	public body	FOIPPA
28-Jan-11	28-Jan-11	governing body	PIPA
28-Jan-11	28-Jan-11	municipality	FOIPPA
28-Jan-11	28-Jan-11	business	PIPA
28-Jan-11	28-Jan-11	individual	PIPA
28-Jan-11	28-Jan-11	ministry	FOIPPA
28-Jan-11	28-Jan-11	ministry	FOIPPA
28-Jan-11	28-Jan-11	ministry	FOIPPA
28-Jan-11	28-Jan-11	ministry	FOIPPA
31-Jan-11	31-Jan-11	business	neither
31-Jan-11	31-Jan-11	ministry	FOIPPA
31-Jan-11	31-Jan-11	ministry	FOIPPA
01-Feb-11	01-Feb-11	ministry	FOIPPA
01-Feb-11	01-Feb-11	ministry	FOIPPA



01-Feb-11	01-Feb-11	ministry	FOIPPA
01-Feb-11	02-Feb-11	lawyer	PIPA
02-Feb-11	02-Feb-11	ministry	FOIPPA
02-Feb-11	02-Feb-11	Individual	PIPA
03-Feb-11	03-Feb-11	public body	FOIPPA
03-Feb-11	03-Feb-11	business	PIPA
03-Feb-11	03-Feb-11	ministry	FOIPPA
03-Feb-11	03-Feb-11	ministry	FOIPPA
04-Feb-11	04-Feb-11	ministry	FOIPPA
04-Feb-11	04-Feb-11	business	PIPA
07-Feb-11	07-Feb-11	business	PIPA
07-Feb-11	07-Feb-11	individual	PIPA/FOIPPA
07-Feb-11	07-Feb-11	public body	FOIPPA
07-Feb-11	07-Feb-11	ministry	FOIPPA
07-Feb-11	07-Feb-11	ministry	FOIPPA
07-Feb-11	07-Feb-11	organization	PIPA
08-Feb-11	08-Feb-11	law student	FOIPPA
08-Feb-11	08-Feb-11	business	PIPA
08-Feb-11	08-Feb-11	ministry	FOIPPA
08-Feb-11	08-Feb-11	strata	PIPA
09-Feb-11	09-Feb-11	ministry	FOIPPA
09-Feb-11	09-Feb-11	society	PIPA
09-Feb-11	09-Feb-11	ministry	FOIPPA
09-Feb-11	10-Feb-11	public body	FOIPPA
09-Feb-11	10-Feb-11	business	PIPA
09-Feb-11	14-Feb-11	public body	FOIPPA
10-Feb-11	10-Feb-11	organization	PIPA
10-Feb-11	10-Feb-11	ministry	FOIPPA
10-Feb-11	10-Feb-11	public body	FOIPPA
10-Feb-11	10-Feb-11	public body	FOIPPA
10-Feb-11	10-Feb-11	public body	FOIPPA
10-Feb-11	10-Feb-11	ministry	FOIPPA
11-Feb-11	11-Feb-11	ministry	FOIPPA
11-Feb-11	11-Feb-11	business	PIPA
14-Feb-11	14-Feb-11	ministry	FOIPPA
14-Feb-11	14-Feb-11	crown	FOIPPA
14-Feb-11	14-Feb-11	business	PIPA
14-Feb-11	14-Feb-11	individual	PIPA
14-Feb-11	14-Feb-11	individual	PIPA
14-Feb-11	14-Feb-11	ministry	FOIPPA
15-Feb-11	15-Feb-11	ministry	FOIPPA
15-Feb-11	15-Feb-11	ministry	FOIPPA
16-Feb-11	16-Feb-11	ministry	FOIPPA
16-Feb-11	16-Feb-11	business	PIPA
16-Feb-11	16-Feb-11	ministry	FOIPPA
11-Feb-11	16-Feb-11	ministry	FOIPPA
16-Feb-11	16-Feb-11	ministry	FOIPPA
16-Feb-11	16-Feb-11	individual	PIPA
16-Feb-11	16-Feb-11	municipality	FOIPPA
16-Feb-11	17-Feb-11	municipality	FOIPPA
16-Feb-11	17-Feb-11	public body	FOIPPA
18-Feb-11	18-Feb-11	pb - empty stdrs	FOIPPA
18-Feb-11	18-Feb-11	CRA	PIPA
21-Feb-11	21-Feb-11	ministry	FOIPPA
21-Feb-11	21-Feb-11	ministry	FOIPPA

21-Feb-11	21-Feb-11 business	PIPA
21-Feb-11	21-Feb-11 ministry	FOIPPA
22-Feb-11	22-Feb-11 ministry	FOIPPA
22-Feb-11	22-Feb-11 ministry	FOIPPA
22-Feb-11	22-Feb-11 ministry	FOIPPA
23-Feb-11	24-Feb-11 ministry	FOIPPA
24-Feb-11	24-Feb-11 business	PIPA
24-Feb-11	24-Feb-11 business	PIPA
24-Feb-11	24-Feb-11 ministry	FOIPPA
24-Feb-11	24-Feb-11 individual	FOIPPA
24-Feb-11	25-Feb-11 municipality	FOIPPA
25-Feb-11	25-Feb-11 organization	PIPA
25-Feb-11	25-Feb-11 public body	FOIPPA
28-Feb-11	28-Feb-11 business	PIPA
28-Feb-11	28-Feb-11 business	PIPA
25-Feb-11	28-Feb-11 public body	FOIPPA
28-Feb-11	28-Feb-11 business	PIPA
28-Feb-11	28-Feb-11 business	PIPA
28-Feb-11	01-Mar-11 business	PIPA
28-Feb-11	28-Feb-11 ministry	FOIPPA
28-Feb-11	01-Mar-11 association	PIPA
28-Feb-11	01-Mar-11 ministry	FOIPPA
28-Feb-11	04-Mar-11 ministry	FOIPPA
01-Mar-11	02-Mar-11 association	PIPA
01-Mar-11	01-Mar-11 ministry	FOIPPA
01-Mar-11	01-Mar-11 ministry	FOIPPA
01-Mar-11	01-Mar-11 ministry	FOIPPA
01-Mar-11	01-Mar-11 ministry	FOIPPA
02-Mar-11	02-Mar-11 company	PIPA
02-Mar-11	02-Mar-11 ministry	FOIPPA
02-Mar-11	02-Mar-11 ministry	FOIPPA
01-Mar-11	02-Mar-11 ministry	FOIPPA
02-Mar-11	04-Mar-11 organization	PIPA
03-Mar-11	03-Mar-11 Ministry	FOIPPA
03-Mar-11	03-Mar-11 organization	PIPA
03-Mar-11	03-Mar-11 Ministry	FOIPPA
04-Mar-11	04-Mar-11 Ministry	FOIPPA
04-Mar-11	04-Mar-11 Ministry	FOIPPA
07-Mar-11	07-Mar-11 ministry	FOIPPA
07-Mar-11	07-Mar-11 ministry	FOIPPA
07-Mar-11	07-Mar-11 ministry	FOIPPA
07-Mar-11	07-Mar-11 local public body	FOIPPA
08-Mar-11	08-Mar-11 ministry	FOIPPA
08-Mar-11	08-Mar-11 Federal	
08-Mar-11	08-Mar-11 ministry	FOIPPA
08-Mar-11	08-Mar-11 ministry	
09-Mar-11	08-Mar-11 ministry	FOIPPA
09-Mar-11	09-Mar-11 business	PIPA
09-Mar-11	09-Mar-11 ministry	FOIPPA

09-Mar-11	10-Mar-11	business	PIPA
09-Mar-11	10-Mar-11	municipality	FOIPPA
09-Mar-11	10-Mar-11	municipality	FOIPPA
10-Mar-11	10-Mar-11	public body	FOIPPA
10-Mar-11	10-Mar-11	individual	
09-Mar-11	10-Mar-11	business	PIPA
11-Mar-11	11-Mar-11	business	PIPA
11-Mar-11	11-Mar-11	ministry	FOIPPA
14-Mar-11	14-Mar-11	municipality	FOIPPA
14-May-11	14-Mar-11	organization	FOIPPA
14-May-11	14-Mar-11	ministry	FOIPPA
14-Mar-11	15-Mar-11	public body	FOIPPA
14-Mar-11	15-Mar-11	public body	FOIPPA
14-Mar-11	22-Mar-11	local public body	FOIPPA
15-Mar-11	15-Mar-11	public body	FOIPPA
15-Mar-11	15-Mar-11	public body	FOIPPA
15-Mar-11	15-Mar-11	ministry	FOIPPA
15-Mar-11	15-Mar-11	organization	PIPA
15-Mar-11	15-Mar-11	business	PIPA
16-Mar-11	16-Mar-11	municipality	PIPA/FOIPPA
16-Mar-11	16-Mar-11	organization	PIPA
16-Mar-11	16-Mar-11	public body	FOIPPA
17-Mar-11	17-Mar-11	public body	
17-Mar-11	17-Mar-11	public body	FOIPPA
17-Mar-11	17-Mar-11	ministry	FOIPPA
18-Mar-11	18-Mar-11	public body	FOIPPA
18-Mar-11	18-Mar-11	business	PIPA
18-Mar-11	18-Mar-11	public body-school	FOIPPA
18-Mar-11	18-Mar-11	ministry	FOIPPA
18-Mar-11	18-Mar-11	public body-police	FOIPPA
18-Mar-11	18-Mar-11	business - acting for city	FOIPPA/PIPA
21-Mar-11	21-Mar-11	strata	PIPA
21-Mar-11	21-Mar-11	organization	PIPA
21-Mar-11	21-Mar-11	ministry	FOIPPA
21-Mar-11	21-Mar-11	business	PIPA
21-Mar-11	21-Mar-11	business	PIPA
21-Mar-11	21-Mar-11	municipality	FOIPPA
21-Mar-11	21-Mar-11	ministry	FOIPPA
21-Mar-11	22-Mar-11	organization	PIPA
22-Mar-11	22-Mar-11	organization	PIPA
22-Mar-11	22-Mar-11	ministry	FOIPPA
22-Mar-11	22-Mar-11	ministry	FOIPPA
22-Mar-11	22-Mar-11	Society	PIPA
22-Mar-11	23-Mar-11	Business	PIPA
23-Mar-11	23-Mar-11	ministry	FOIP
23-Mar-11	23-Mar-11	business	PIPA
23-Mar-11	23-Mar-11	Society	FOIPPA?
23-Mar-11	23-Mar-11	municipality	FOIPPA
23-Mar-11	23-Mar-11	ministry	FOIPPA
23-Mar-11	23-Mar-11	ministry	FOIPPA
23-Mar-11	23-Mar-11	ministry	FOIPPA
23-Mar-11	23-Mar-11	ministry	FOIPPA
24-Mar-11	24-Mar-11	Ministry	FOIPPA
24-Mar-11	24-Mar-11	Ministry	FOIPPA
24-Mar-11	24-Mar-11	municipality	FOIPPA
24-Mar-11	24-Mar-11	municipality	FOIPPA

24-Mar-11	24-Mar-11	Individual	PIPA
24-Mar-11	25-Mar-11	ministry	FOIPPA
25-Mar-11	25-Mar-11	ministry	FOIPPA
25-Mar-11	25-Mar-11	organization	PIPA
28-Mar-11	28-Mar-11	business	PIPA
28-Mar-11	28-Mar-11	individual	PIPA
28-Mar-11	28-Mar-11	business	PIPA
28-Mar-11	28-Mar-11	public body	FOIPPA
28-Mar-11	28-Mar-11	municipality	FOIPPA
28-Mar-11	28-Mar-11	business	FOIPPA
28-Mar-11	29-Mar-11	municipality	FOIPPA
28-Mar-11	29-Mar-11	ministry	FOIPPA
28-Mar-11	29-Mar-11	business	PIPA
28-Mar-11	29-Mar-11	business	PIPA
29-Mar-11	29-Mar-11	ministry	FOIPPA
30-Mar-11	30-Mar-11	lawyer	FOIPPA
30-Mar-11	30-Mar-11	ministry	FOIPPA
30-Mar-11	30-Mar-11	municipality	FOIPPA
30-Mar-11	31-Mar-11	business	PIPA
30-Mar-11	31-Mar-11	business	PIPA
30-Mar-11	31-Mar-11	organization	PIPA
30-Mar-11	31-Mar-11	ministry	FOIPPA
31-Mar-11	31-Mar-11	individual	
31-Mar-11	31-Mar-11	organization	PIPA
31-Mar-11	31-Mar-11	ministry	FOIPPA
01-Apr-11	01-Apr-11	medical office	PIPA
04-Apr-11	04-Apr-11	ministry	FOIPPA
04-Apr-11	04-Mar-11	municipality	FOIPP/PIPA
04-Apr-11	04-Apr-11	organization	PIPA/FOIPPA
04-Apr-11	04-Apr-11	organization	PIPA/FOIPPA
04-Apr-11	05-Apr-11	business	PIPA
04-Apr-11	05-Apr-11	business	PIPA
05-Apr-11	05-Apr-11	business	PIPA
05-Apr-11	05-Apr-11	municipality	FOIPPA
05-Apr-11	05-Apr-11	municipality	FOIPPA
05-Apr-11	06-Apr-11	individual	PIPA
05-Apr-11	07-Apr-11	society	PIPA
06-Apr-11	06-Apr-11	individual	PIPA
06-Apr-11	06-Apr-11	organization	PIPA
06-Apr-11	06-Apr-11	School District	FOIPPA
06-Apr-11	06-Apr-11	organization	PIPA
06-Apr-11	06-Apr-11	municipality	FOIPPA
06-Apr-11	06-Apr-11	municipality	FOIPPA
07-Apr-11	07-Apr-11	organization	PIPA
07-Apr-11	07-Apr-11	organization	PIPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
07-Apr-11	07-Apr-11	ministry	FOIPPA

08-Apr-11	08-Apr-11 ministry	FOIPPA
01-Apr-11	08-Apr-11 ministry	FOIPP/CFCS
08-Apr-11	08-Apr-11 school board	FOIPPA
08-Apr-11	08-Apr-11 organization	FOIPPA
08-Apr-11	08-Apr-11 law firm	FOIPPA
11-Apr-11	11-Apr-11 individual	FOIPPA/PIPA
11-Apr-11	11-Apr-11 public body	FOIPPA
11-Apr-11	11-Apr-11 ministry	FOIPPA
11-Apr-11	11-Apr-11 ministry	FOIPPA
12-Apr-11	12-Apr-11 business	PIPA
12-Apr-11	12-Apr-11 ministry	FOIPPA
12-Apr-11	12-Apr-11 organization	PIPA
12-Apr-11	12-Apr-11 business	PIPA
13-Apr-11	13-Apr-11 ministry	FOIPPA
13-Apr-11	13-Apr-11 business	PIPA
13-Apr-11	13-Apr-11 municipality	FOIPPA
14-Apr-11	14-Apr-11 organization	PIPA
14-Apr-11	14-Apr-11 School District	FOIPPA
14-Apr-11	14-Apr-11 organization	PIPA



Count of PIPA/FOIPPA	
PIPA/FOIPPA	Total
federal	1
FOIP	1
FOIPP/CFCS	1
FOIPP/PIPA	1
FOIPPA	207
FOIPPA/PIPA	3
FOIPPA?	1
neither	2
PIPA	116

PIPA/FOIPPA	5
(blank)	
Grand Total	338

Date in	Date Out	Requester	PIPA/FOIPPA
01-Apr-11	01-Apr-11	medical office	PIPA
04-Apr-11	04-Apr-11	ministry	FOIPPA
04-Apr-11	04-Mar-11	municipality	FOIPP/PIPA
04-Apr-11	04-Apr-11	organization	PIPA/FOIPPA
04-Apr-11	04-Apr-11	organization	PIPA/FOIPPA
04-Apr-11	05-Apr-11	business	PIPA
04-Apr-11	05-Apr-11	business	PIPA
05-Apr-11	05-Apr-11	business	PIPA
05-Apr-11	05-Apr-11	municipality	FOIPPA
05-Apr-11	05-Apr-11	municipality	FOIPPA
05-Apr-11	06-Apr-11	individual	PIPA
05-Apr-11	07-Apr-11	society	PIPA
06-Apr-11	06-Apr-11	individual	PIPA
06-Apr-11	06-Apr-11	organization	PIPA
06-Apr-11	06-Apr-11	School District	FOIPPA
06-Apr-11	06-Apr-11	organization	PIPA
06-Apr-11	06-Apr-11	municipality	FOIPPA
06-Apr-11	06-Apr-11	municipality	FOIPPA
07-Apr-11	07-Apr-11	organization	PIPA
07-Apr-11	07-Apr-11	organization	PIPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
07-Apr-11	07-Apr-11	ministry	FOIPPA
08-Apr-11	08-Apr-11	ministry	FOIPPA
01-Apr-11	08-Apr-11	ministry	FOIPP/CFCS
08-Apr-11	08-Apr-11	school board	FOIPPA
08-Apr-11	08-Apr-11	organization	FOIPPA
08-Apr-11	08-Apr-11	law firm	FOIPPA
11-Apr-11	11-Apr-11	individual	FOIPPA/PIPA
11-Apr-11	11-Apr-11	public body	FOIPPA
11-Apr-11	11-Apr-11	ministry	FOIPPA
11-Apr-11	11-Apr-11	ministry	FOIPPA
12-Apr-11	12-Apr-11	business	PIPA
12-Apr-11	12-Apr-11	ministry	FOIPPA
12-Apr-11	12-Apr-11	organization	PIPA
12-Apr-11	12-Apr-11	business	PIPA
13-Apr-11	13-Apr-11	ministry	FOIPPA
13-Apr-11	13-Apr-11	business	PIPA
13-Apr-11	13-Apr-11	municipality	FOIPPA
14-Apr-11	14-Apr-11	organization	PIPA
14-Apr-11	14-Apr-11	School District	FOIPPA
14-Apr-11	14-Apr-11	organization	PIPA
14-Apr-11	14-Apr-11	organization	PIPA
14-Apr-11	14-Apr-11	public body	FOIPPA
15-Apr-11	15-Apr-11	public body	FOIPPA
15-Apr-11	15-Apr-11	public body	FOIPPA
15-Apr-11	15-Apr-11	organization	PIPA
15-Apr-11	15-Apr-11	public body	FOIPPA

18-Apr-11	18-Apr-11 public body	FOIPPA
18-Apr-11	18-Apr-11 public body	FOIPPA
18-Apr-11	18-Apr-11 public body	FOIPPA
18-Apr-11	19-Apr-11 business	PIPA
18-Apr-11	19-Apr-11 organization	PIPA
18-Apr-11	19-Apr-11 co-op	PIPA
19-Apr-11	19-Apr-11 organization	PIPA
20-Apr-11	20-Apr-11 business	PIPA
20-Apr-11	20-Apr-11 ministry	FOIPPA
20-Apr-11	20-Apr-11 business	PIPA
20-Apr-11	21-Apr-11 public body	FOIPPA
19-Apr-11	21-Apr-11 ministry	FOIPPA
21-Apr-11	21-Apr-11 individual	PIPA
21-Apr-11	21-Apr-11 public body	FOIPPA
21-Apr-11	21-Apr-11 public body	FOIPPA
27-Apr-11	27-Apr-11 strata	PIPA
27-Apr-11	27-Apr-11 law firm	PIPA
27-Apr-11	27-Apr-11 society	FOIPPA/PIPA
28-Apr-11	28-Apr-11 ministry	FOIPPA
28-Apr-11	28-Apr-11 public body	FOIPPA
28-Apr-11	28-Apr-11 public body	FOIPPA
28-Apr-11	28-Apr-11 organization	PIPA
28-Apr-11	28-Apr-11 organization	PIPA
29-Apr-11	29-Apr-11 public body	FOIPPA
29-Apr-11	29-Apr-11 public body	FOIPPA
02-May-11	02-May-11 public body	FOIPPA
03-May-11	04-May-11 charity	PIPA
03-May-11	03-May-11 public body	FOIPPA
03-May-11	03-May-11 public body	FOIPPA
03-May-11	03-May-11 public body	FOIPPA
03-May-11	03-May-11 School District	FOIPPA
03-May-11	03-May-11 ministry	FOIPPA
03-May-11	03-May-11 society	PIPA
03-May-11	03-May-11 ministry	FOIPPA
	04-May-11 ministry	FOIPPA
04-May-11	04-May-11 health authority	FOIPPA
04-May-11	05-May-11 individual	PIPA
04-May-11	09-May-11 district	FOIPPA
04-May-11	05-May-11 district	FOIPPA
05-May-11	05-May-11 ministry	FOIPPA
05-May-11	05-May-11 public body	FOIPPA
05-May-11	05-May-11 public body	FOIPPA
05-May-11	05-May-11 organization	PIPA
05-May-11	05-May-11 organization	PIPA
05-May-11	06-May-11 organization	PIPA
06-May-11	06-May-11 crown corporation	FOIPPA
06-May-11	06-May-11 law firm	FOIPPA
06-May-11	06-May-11 strata	PIPA
06-May-11	09-May-11 trade union	PIPA
09-May-11	09-May-11 individual	
09-May-11	10-May-11 business	PIPA
09-May-11	10-May-11 public body	FOIPPA
10-May-11	10-May-11 business	neither
11-May-11	11-May-11 organization	PIPA
11-May-11	11-May-11 public body	FOIPPA
11-May-11	11-May-11 public body	FOIPPA

11-May-11	11-May-11	organization	PIPA
11-May-11	11-May-11	public body	FOIPPA
10-May-11	12-May-11	business	PIPA
12-May-11	12-May-11	business	FOIPPA
12-May-11	12-May-11	public body	FOIPPA
11-May-11	12-May-11	public body	FOIPPA
12-May-11	12-May-11	organization	PIPA
12-May-11	12-May-11	organization	PIPA
12-May-11	12-May-11	public body	FOIPPA
12-May-11	12-May-11	public body	FOIPPA
12-May-11	12-May-11	public body	FOIPPA
13-May-11	13-May-11	individual	neither
13-May-11	13-May-11	public body	neither
13-May-11	13-May-11	public body	PIPA
13-May-11	13-May-11	organization	PIPA
13-May-11	13-May-11	organization	PIPA
13-May-11	13-May-11	public body	FOIPPA
15-May-11	16-May-11	individual	PIPA
17-May-11	17-May-11	public body	FOIPPA
17-May-11	17-May-11	individual	PIPA
17-May-11	17-May-11	business	PIPA
17-May-11	17-May-11	public body	FOIPPA
17-May-11	17-May-11	business	PIPA
17-May-11	17-May-11	organization	PIPA
17-May-11	18-May-11	organization	neither
17-May-11	17-May-11	organization	PIPA
17-May-11	17-May-11	ministry	FOIPPA
18-May-11	18-May-11	ministry	FOIPPA
18-May-11	18-May-11	business	PIPA
19-May-11	19-May-11	law firm	FOIPPA
19-May-11	19-May-11	organization	PIPA
19-May-11	19-May-11	public body	FOIPPA
18-May-11	19-May-11	public body	FOIPPA
18-May-11	18-May-11	public body	FOIPPA
20-May-11	20-May-11	organization	PIPA
20-May-11	20-May-11	organization	PIPA
20-May-11	20-May-11	organization	PIPA/FOIPPA
24-May-11	24-May-11	organization	PIPA
24-May-11	24-May-11	individual	PIPA
24-May-11	24-May-11	organization	PIPA
24-May-11	24-May-11	organization	PIPA
24-May-11	24-May-11	individual	PIPA
24-May-11	24-May-11	organization	PIPA



24-May-11	24-May-11 individual	FOIPPA
24-May-11	24-May-11 public body	FOIPPA
24-May-11	24-May-11 organization	PIPA
24-May-11	24-May-11 organization	PIPA
25-May-11	25-May-11	PIPA
25-May-11	25-May-11	FOIPPA
25-May-11	25-May-11	PIPA
25-May-11	25-May-11	FOIPPA
25-May-11	25-May-11	FOIPPA
25-May-11	25-May-11	FOIPPA
26-May-11	26-May-11 municipality	FOIPPA
26-May-11	26-May-11 organization	PIPA
26-May-11	26-May-11 organization	PIPA
26-May-11	26-May-11 organization	PIPA
27-May-11	27-May-11 individual	FOIPPA
27-May-11	30-May-11 public body	FOIPPA
27-May-11	30-May-11 public body	neither
27-May-11	30-May-11 public body	FOIPPA
27-May-11	30-May-11 public body	FOIPPA
30-May-11	30-May-11 organization	FOIPPA
30-May-11	30-May-11 individual	FOIPPA
30-May-11	30-May-11 municipality	FOIPPA
31-May-11	31-May-11 organization	FOIPPA
31-May-11	31-May-11 organization	neither
31-May-11	31-May-11 municipality	FOIPPA
01-Jun-11	01-Jun-11 ministry	FOIPPA
31-May-11	01-Jun-11 municipality	FOIPPA
02-Jun-11	02-Jun-11 public body	FOIPPA
02-Jun-11	02-Jun-11 public body	FOIPPA
02-Jun-11	02-Jun-11 public body	FOIPPA
02-Jun-11	02-Jun-11 organization	PIPA
02-Jun-11	02-Jun-11 organization	PIPA
02-Jun-11	02-Jun-11 public body	FOIPPA
03-Jun-11	03-Jun-11 public body	FOIPPA
03-Jun-11	03-Jun-11 individual	FOIPPA
06-Jun-11	06-Jun-11 ministry	FOIPPA
06-Jun-11	06-Jun-11 ministry	FOIPPA
06-Jun-11	06-Jun-11 ministry	FOIPPA
06-Jun-11	06-Jun-11 organization	PIA
06-Jun-11	06-Jun-11 organization	PIPA
07-Jun-11	07-Jun-11 organization	PIPA
07-Jun-11	07-Jun-11 organization	PIPA
06-Jun-11	07-Jun-11 public body	FOIPPA
08-Jun-11	08-Jun-11 ministry	FOIPPA
07-Jun-11	08-Jun-11 organization	PIPA
08-Jun-11	08-Jun-11 ministry	FOIPPA
08-Jun-11	08-Jun-11 society	PIPA
09-Jun-11	09-Jun-11 ministry	FOIPPA
09-Jun-11	09-Jun-11 strata	PIPA
09-Jun-11	09-Jun-11 ministry	FOIPPA
09-Jun-11	09-Jun-11 ministry	FOIPPA
09-Jun-11	09-Jun-11 ministry	FOIPPA
10-Jun-11	10-Jun-11 organization	PIPA

10-Jun-11	10-Jun-11	public body	FOIPPA
10-Jun-11	10-Jun-11	organization	PIPA
10-Jun-11	10-Jun-11	public body	FOIPPA
13-Jun-11	13-Jun-11	public body	Neither
13-Jun-11	13-Jun-11	ministry	FOIPPA
14-Jun-11	14-Jun-11	ministry	FOIPPA
14-Jun-11	14-Jun-11	ministry	FOIPPA
14-Jun-11	14-Jun-11	organization	PIPA
14-Jun-11	14-Jun-11	ministry	FOIPPA
14-Jun-11	14-Jun-11	organization	FOIPPA
14-Jun-11	14-Jun-11	organization	PIPA
14-Jun-11	14-Jun-11	ministry	FOIPPA
14-Jun-11	15-Jun-11	individual	Neither
15-Jun-11	15-Jun-11	Organization	PIPA
15-Jun-11	15-Jun-11	organization	PIPA
15-Jun-11	15-Jun-11	organization	PIPA
15-Jun-11	15-Jun-11	organization	PIPA
15-Jun-11	15-Jun-11	organization	PIPA
15-Jun-11	15-Jun-11	organization	PIPA
16-Jun-11	16-Jun-11	public body	FOIPPA
16-Jun-11	16-Jun-11	ministry	FOIPPA
17-Jun-11	20-Jun-11	municipality	FOIPPA
17-Jun-11	20-Jun-11	organization	PIPA
20-Jun-11	21-Jun-11	strata	PIPA
20-Jun-11	20-Jun-11	organization	PIPA
20-Jun-11	21-Jun-11	law firm	PIPA
21-Jun-11	21-Jun-11	ministry	FOIPPA
21-Jun-11	21-Jun-11	ministry	neither
21-Jun-11	22-Jun-11	public body	FOIPPA
21-Jun-11	22-Jun-11	organization	PIPA
21-Jun-11	22-Jun-11	organization	PIPA
21-Jun-11	22-Jun-11	organization	PIPA
22-Jun-11	22-Jun-11	ministry	FOIPPA
22-Jun-11	22-Jun-11	ministry	FOIPPA
23-Jun-11	23-Jun-11	public body	FOIPPA
23-Jun-11	23-Jun-11	organization	PIPA
23-Jun-11	23-Jun-11	organization	PIPA
24-Jun-11	24-Jun-11	organization	PIPA
24-Jun-11	24-Jun-11	organization	PIPA
24-Jun-11	24-Jun-11	public body	FOIPPA
24-Jun-11	24-Jun-11	organization	FOIPPA
24-Jun-11	24-Jun-11	ministry	FOIPPA
24-Jun-11	24-Jun-11	public body	FOIPPA
27-Jun-11	27-Jun-11	public body	FOIPPA
27-Jun-11	27-Jun-11	ministry	FOIPPA
27-Jun-11	27-Jun-11	ministry	FOIPPA
27-Jun-11	27-Jun-11	ministry	FOIPPA
27-Jun-11	27-Jun-11	ministry	FOIPPA
28-Jun-11	28-Jun-11	public body	FOIPPA
28-Jun-11	28-Jun-11	organization	PIPA
28-Jun-11	29-Jun-11	ministry	FOIPPA

28-Jun-11	29-Jun-11 public body	FOIPPA
28-Jun-11	29-Jun-11 public body	FOIPPA
29-Jun-11	29-Jun-11 other	FOIPPA
27-Jun-11	29-Jun-11 ministry	FOIPPA
29-Jun-11	29-Jun-11 business	PIPA
29-Jun-11	29-Jun-11 ministry	FOIPPA
29-Jun-11	29-Jun-11 organization	PIPA
29-Jun-11	29-Jun-11 business	PIPA
30-Jun-11	30-Jun-11 organization	PIPA
28-Jun-11	30-Jun-11 public body	FOIPPA
29-Jun-11	30-Jun-11 ministry	FOIPPA
30-Jun-11	30-Jun-11 ministry	FOIPPA
30-Jun-11	30-Jun-11 organization	PIPA

<b>Date in</b>	<b>Date Out</b>	<b>Requester</b>	<b>PIPA/FOIPPA/ OD</b>
04-Jul-11	04-Jul-11	ministry	FOIPPA
04-Jul-11	05-Jul-11	ministry	FOIPPA
04-Jul-11	05-Jul-11	ministry	FOIPPA
04-Jul-11	05-Jul-11	law firm	FOIPPA
05-Jul-11	05-Jul-11	individual	?
05-Jul-11	05-Jul-11	organization	
05-Jul-11	05-Jul-11	law firm	PIPA
05-Jul-11	05-Jul-11	organization	PIPA
06-Jul-11	06-Jul-11	public body	FOIPPA
06-Jul-11	06-Jul-11	organization	PIPA
06-Jul-11	06-Jul-11	organization	FOIPPA
06-Jul-11	06-Jul-11	public body	FOIPPA
06-Jul-11	06-Jul-11	organization	PIPA
07-Jul-11	07-Jul-11	organization	neither
07-Jul-11	07-Jul-11	public body	FOIPPA
08-Jul-11	08-Jul-11	ministry	FOIPPA
08-Jul-11	08-Jul-11	organization	PIPA
07-Jul-11	07-Jul-11	ministry	neither
11-Jul-11	12-Jul-11	ministry	FOIPPA
12-Jul-11	12-Jul-11	ministry	FOIPPA
12-Jul-11	12-Jul-11	ministry	FOIPPA
12-Jul-11	12-Jul-11	ministry	FOIPPA
12-Jul-11	12-Jul-11	ministry	FOIPPA
13-Jul-11	13-Jul-11	public body	FOIPPA
14-Jul-11	14-Jul-11	public body	FOIPPA
14-Jul-11	14-Jul-11	organization	PIPA
14-Jul-11	14-Jul-11	municipality	FOIPPA
14-Jul-11	14-Jul-11	organization	PIPA
14-Jul-11	14-Jul-11	strata	PIPA
15-Jul-11	15-Jul-11	ministry	FOIPPA
15-Jul-11	15-Jul-11	business	FOIPPA
15-Jul-11	15-Jul-11	business	PIPA
15-Jul-11	15-Jul-11	organization	PIPA
18-Jul-11	18-Jul-11	public body	FOIPPA
18-Jul-11	18-Jul-11	organization	PIPA
18-Jul-11	18-Jul-11	organization	PIPA
19-Jul-11	19-Jul-11	municipality	FOIPPA
19-Jul-11	19-Jul-11	ministry	FOIPPA
20-Jul-11	20-Jul-11	organization	PIPA
20-Jul-11	20-Jul-11	municipality	FOIPPA
20-Jul-11	20-Jul-11	public body	FOIPPA
20-Jul-11	20-Jul-11	public body	FOIPPA
20-Jul-11	20-Jul-11	public body	FOIPPA
20-Jul-11	20-Jul-11	ministry	FOIPPA
20-Jul-11	20-Jul-11	ministry	FOIPPA

20-Jul-11	20-Jul-11	public body	FOIPPA
21-Jul-11	21-Jul-11	public body	FOIPPA
20-Jul-11	21-Jul-11	public body	FOIPPA
21-Jul-11	21-Jul-11	organization	PIPA
21-Jul-11	21-Jul-11	public body	FOIPPA
21-Jul-11	21-Jul-11	public body	FOIPPA
22-Jul-11	22-Jul-11	public body	FOIPPA
25-Jul-11	25-Jul-11	public body	FOIPPA
25-Jul-11	25-Jul-11	organization	neither
25-Jul-11	25-Jul-11	public body	FOIPPA
25-Jul-11	25-Jul-11	business	FOIPPA
25-Jul-11	25-Jul-11	business	PIPA
25-Jul-11	26-Jul-11	business	PIPA
26-Jul-11	26-Jul-11	organization	PIPA
26-Jul-11	26-Jul-11	ministry	FOIPPA
26-Jul-11	26-Jul-11	ministry	FOIPPA
27-Jul-11	27-Jul-11	business	PIPA
27-Jul-11	27-Jul-11	public body	FOIPPA
27-Jul-11	27-Jul-11	organization	PIPA
28-Jul-11	28-Jul-11	ministry	FOIPPA
29-Jul-11	29-Jul-11	ministry	FOIPPA
29-Jul-11	29-Jul-11	public body	FOIPPA
29-Jul-11	29-Jul-11	organization	PIPA
29-Jul-11	29-Jul-11	business	PIPA
29-Jul-11	29-Jul-11	business	PIPA
02-Aug-11	02-Aug-11	public body	FOIPPA
02-Aug-11	02-Aug-11	organization	PIPA
02-Aug-11	02-Aug-11	individual	PIPA
02-Aug-11	02-Aug-11	public body	FOIPPA
02-Aug-11	02-Aug-11	individual	PIPA
02-Aug-11	02-Aug-11	business	PIPA
02-Aug-11	02-Aug-11	organization	PIPA
02-Aug-11	03-Aug-11	public body	FOIPPA
02-Aug-11	02-Aug-11	ministry	FOIPPA
03-Aug-11	03-Aug-11	ministry	FOIPPA
03-Aug-11	04-Aug-11	business	PIPA
03-Aug-11	03-Aug-11	individual	FOIPPA
04-Aug-11	04-Aug-11	ministry	FOIPPA
04-Aug-11	04-Aug-11	individual	PIPA
04-Aug-11	04-Aug-11	individual	PIPA
04-Aug-11	04-Aug-11	individual	PIPA



04-Aug-11	04-Aug-11	individual	FOIPPA
04-Aug-11	04-Aug-11	individual	PIPA
05-Aug-11	05-Aug-11	business	PIPA
05-Aug-11	05-Aug-11	ministry	FOIPPA
05-Aug-11	05-Aug-11	ministry	FOIPPA
08-Aug-11	08-Aug-11	business	PIPA
08-Aug-11	08-Aug-11	public body	FOIPPA
08-Aug-11	08-Aug-11	business	PIPA
08-Aug-11	08-Aug-11	public body	FOIPPA
08-Aug-11	08-Aug-11	ministry	FOIPPA
08-Aug-11	08-Aug-11	ministry	FOIPPA
09-Aug-11	09-Aug-11	individual	neither
09-Aug-11	09-Aug-11	organization	PIPA/PIPEDA
09-Aug-11	09-Aug-11	ministry	FOIPPA
10-Aug-11	10-Aug-11	public body	FOIPPA
10-Aug-11	10-Aug-11	ministry	FOIPPA
04-Aug-11	09-Aug-11	ministry	OD
10-Aug-11	11-Aug-11	public body	FOIPPA
11-Aug-11	12-Aug-11	public body	FOIPPA
11-Aug-11	12-Aug-11	public body	FOIPPA
11-Aug-11	12-Aug-11	public body	FOIPPA
12-Aug-11	12-Aug-11	business	PIPA
12-Aug-11	12-Aug-11	ministry	FOIPPA
12-Aug-11	12-Aug-11	law firm	PIPA
12-Aug-11	12-Aug-11	business	PIPA
12-Aug-11	15-Aug-11	business	PIPA
15-Aug-11	15-Aug-11	public body	FOIPPA
15-Aug-11	15-Aug-11	organization	PIPA
15-Aug-11	15-Aug-11	federal government	neither
15-Aug-11	15-Aug-11	ministry	FOIPPA
16-Aug-11	16-Aug-11	ministry	Open Governmer
16-Aug-11	16-Aug-11	ministry	FOIPPA
16-Aug-11	16-Aug-11	ministry	FOIPPA
16-Aug-11	16-Aug-11	ministry	FOIPPA
16-Aug-11	16-Aug-11	ministry	OD
16-Aug-11	16-Aug-11	law firm	PIPA
16-Aug-11	16-Aug-11	ministry	FOIPPA
17-Aug-11	17-Aug-11	health authority	FOIPPA
17-Aug-11	17-Aug-11	ministry	FOIPPA
17-Aug-11	17-Aug-11	ministry	FOIPPA
17-Aug-11	17-Aug-11	ministry	FOIPPA
17-Aug-11	17-Aug-11	organization	PIPA
17-Aug-11	17-Aug-11	organization	PIPA
18-Aug-11	18-Aug-11	public body	FOIPPA

18-Aug-11	18-Aug-11 organization	PIPA
18-Aug-11	18-Aug-11 business	PIPA
18-Aug-11	18-Aug-11 individual	FOIPPA
19-Aug-11	19-Aug-11 ministry	FOIPPA
19-Aug-11	19-Aug-11 business	PIPA
19-Aug-11	19-Aug-11 business	PIPA
22-Aug-11	22-Aug-11 public body	FOIPPA
22-Aug-11	22-Aug-11 business	PIPA
22-Aug-11	23-Aug-11 ministry	FOIPPA
22-Aug-11	23-Aug-11 business	FOIPPA/PIPA
22-Aug-11	23-Aug-11 Ministry	FOIPPA
23-Aug-11	23-Aug-11 business	PIPA
23-Aug-11	23-Aug-11 ministry	FOIPPA
23-Aug-11	23-Aug-11 Ministry	FOIPPA
22-Aug-11	24-Aug-11 ministry	FOIPPA
24-Aug-11	24-Aug-11 organization	PIPA
24-Aug-11	24-Aug-11 business	PIPA
24-Aug-11	24-Aug-11 organization	PIPA
24-Aug-11	24-Aug-11 ministry	FOIPPA
24-Aug-11	24-Aug-11 public body	FOIPPA
24-Aug-11	24-Aug-11 public body	FOIPPA
24-Aug-11	24-Aug-11 public body	FOIPPA
25-Aug-11	25-Aug-11 public body	FOIPPA
25-Aug-11	25-Aug-11 organization	PIPA
25-Aug-11	26-Aug-11 business	PIPA
26-Aug-11	26-Aug-11 individual	PIPA
29-Aug-11	29-Aug-11 public body	FOIPPA
29-Aug-11	29-Aug-11 organization	PIPA
29-Aug-11	29-Aug-11 business	PIPA
29-Aug-11	29-Aug-11 ministry	FOIPPA
29-Aug-11	29-Aug-11 public body	FOIPPA
29-Aug-11	29-Aug-11 individual	PIPA
30-Aug-11	30-Aug-11 public body	FOIPPA
30-Aug-11	31-Aug-11 public body	FOIPPA
30-Aug-11	31-Aug-11 public body	FOIPPA
31-Aug-11	31-Aug-11 public body	FOIPPA
31-Aug-11	31-Aug-11 ministry	FOIPPA
31-Aug-11	31-Aug-11 ministry	FOIPPA
31-Aug-11	31-Aug-11 individual	PIPA

31-Aug-11	31-Aug-11	ministry	FOIPPA
31-Aug-11	31-Aug-11	public body	FOIPPA
30-Aug-11	30-Aug-11	public body	FOIPPA
25-Aug-11	26-Aug-11	public body	FOIPPA
01-Sep-11	01-Sep-11	organization	PIPA
01-Sep-11	01-Sep-11	public body	FOIPPA
01-Sep-11	01-Sep-11	public body	FOIPPA
01-Sep-11	01-Sep-11	media	FOIPPA
02-Sep-11	02-Sep-11	service provider	FOIPPA/PIPA
02-Sep-11	02-Sep-11	public body	FOIPPA
02-Sep-11	02-Sep-11	organization	PIPA
02-Sep-11	02-Sep-11	strata council	PIPA
02-Sep-11	02-Sep-11	public body	FOIPPA
02-Sep-11	02-Sep-11	public body	FOIPPA
06-Sep-11	06-Sep-11	public body	FOIPPA
06-Sep-11	06-Sep-11	public body	FOIPPA
07-Sep-11	07-Sep-11	business	PIPA
07-Sep-11	07-Sep-11	business	PIPA
08-Sep-11	08-Sep-11	individual	Open Governmer
08-Sep-11	08-Sep-11	business	FOIPPA/PIPA
09-Sep-11	09-Sep-11	business	FOIPPA/PIPA
09-Sep-11	09-Sep-11	organization	PIPA
09-Sep-11	09-Sep-11	organization	PIPA
09-Sep-11	09-Sep-11	organization	PIPA
11-Sep-11	11-Sep-11	ministry	FOIPPA
11-Sep-11	11-Sep-11	ministry	FOIPPA
12-Sep-11	12-Sep-11	organization	PIPA
12-Sep-11	12-Sep-11	individual	Open Governmer
12-Sep-11	12-Sep-11	individual	FOIPPA
12-Sep-11	12-Sep-11	Individual	PIPA
13-Sep-11	13-Sep-11	organization	FOIPPA/PIPA
13-Sep-11	13-Sep-11	organization	Other
13-Sep-11	13-Sep-11	business	PIPA
13-Sep-11	13-Sep-11	business	PIPA
14-Sep-11	14-Sep-11	ministry	FOIPPA
14-Sep-11	14-Sep-11	ministry	FOIPPA
14-Sep-11	14-Sep-11	ministry	FOIPPA
14-Sep-11	14-Sep-11	business	PIPA
14-Sep-11	15-Sep-11	business	PIPA
14-Sep-11	15-Sep-11	ministry	FOIPPA
15-Sep-11	15-Sep-11	ministry	FOIPPA

15-Sep-11	15-Sep-11	ministry	FOIPPA
16-Sep-11	16-Sep-11	ministry	FOIPPA
16-Sep-11	16-Sep-11	ministry	FOIPPA
16-Sep-11	16-Sep-11	ministry	neither
19-Sep-11	19-Sep-11	public body	FOIPPA
19-Sep-11	19-Sep-11	ministry	FOIPPA
19-Sep-11	19-Sep-11	public body	FOIPPA
19-Sep-11	19-Sep-11	organization	PIPA
19-Sep-11	19-Sep-11	public body	FOIPPA
19-Sep-11	19-Sep-11	individual	PIPA
19-Sep-11	20-Sep-11	individual	PIPA
19-Sep-11	20-Sep-11	ministry	FOIPPA
20-Sep-11	20-Sep-11	organization	PIPA
20-Sep-11	20-Sep-11	organization	PIPA
20-Sep-11	20-Sep-11	organization	PIPA
20-Sep-11	20-Sep-11	public body	FOIPPA
21-Sep-11	21-Sep-11	ministry	FOIPPA
21-Sep-11	21-Sep-11	ministry	FOIPPA
21-Sep-11	21-Sep-11	organization	PIPA
21-Sep-11	21-Sep-11	organization	PIPA
21-Sep-11	21-Sep-11	ministry	FOIPPA
21-Sep-11	21-Sep-11	organization	FOIPPA
21-Sep-11	21-Sep-11	individual	PIPA
21-Sep-11	21-Sep-11	organization	PIPA
21-Sep-11	21-Sep-11	college	FOIPPA
21-Sep-11	21-Sep-11	service provider	FOIPPA
21-Sep-11	21-Sep-11	college	FOIPPA
21-Sep-11	21-Sep-11	municipality	FOIPPA
22-Sep-11	22-Sep-11	ministry	FOIPPA
22-Sep-11	22-Sep-11	ministry	FOIPPA
22-Sep-11	22-Sep-11	ministry	FOIPPA
22-Sep-11	22-Sep-11	ministry	FOIPPA
22-Sep-11	22-Sep-11	ministry	FOIPPA
23-Sep-11	23-Sep-11	ministry	FOIPPA
23-Sep-11	23-Sep-11	individual	PIPA
23-Sep-11	23-Sep-11	ministry	FOIPPA
23-Sep-11	23-Sep-11	organization	neither
23-Sep-11	23-Sep-11	organization	PIPA
23-Sep-11	23-Sep-11	ministry	FOIPPA
23-Sep-11	23-Sep-11	ministry	neither
21-Sep-11	23-Sep-11	media	FOIPPA
26-Sep-11	26-Sep-11	ministry	privacy breach
26-Sep-11	26-Sep-11	organization	PIPA
27-Sep-11	27-Sep-11	ministry	FOIPPA
27-Sep-11	27-Sep-11	ministry	neither

27-Sep-11	27-Sep-11 strata council	PIPA
27-Sep-11	27-Sep-11 business	PIPA
27-Sep-11	27-Sep-11 organization	FOIPPA/PIPA
27-Sep-11	27-Sep-11 ministry	FOIPPA
27-Sep-11	27-Sep-11 public body	FOIPPA
28-Sep-11	28-Sep-11 organization	PIPA
28-Sep-11	28-Sep-11 business	neither
28-Sep-11	28-Sep-11 ministry	FOIPPA
28-Sep-11	28-Sep-11 Ministry	FOIPPA
29-Sep-11	29-Sep-11 organization	PIPA
29-Sep-11	30-Sep-11 individual	FOIPPA
29-Sep-11	29-Sep-11 ministry	FOIPPA
30-Sep-11	30-Sep-11 public body	FOIPPA
30-Sep-11	30-Sep-11 public body	FOIPPA
30-Sep-11	30-Sep-11 public body	FOIPPA
30-Sep-11	30-Sep-11 business	PIPA
30-Sep-11	30-Sep-11 business	PIPA
30-Sep-11	30-Sep-11 ministry	FOIPPA
30-Sep-11	30-Sep-11 business	PIPA
30-Sep-11	30-Sep-11 business	PIPA
30-Sep-11	30-Sep-11 municipality	FOIPPA

ENTRIES ON OR AFTER OCT 1, 2011 GO ON THE NEW TRACKING SHE





Where ideas work

# Freedom of Information and Protection of Privacy Amendment Act 2011

Celia Francis, Director IM/IT Legislation  
Colleen Rice, Senior Legislative and Policy Advisor  
Knowledge and Information Services

October 13, 2011

Office of the CIO - Province of BC  
*People • Collaboration • Innovation*



Where ideas work

Office of the CIO - Province of BC  
*People • Collaboration • Innovation*

## Agenda

<<Insert Slide Title>>

- Amendment Highlights
- New Exclusions
- Revised and New Exceptions
- Access
- Open Government
- Questions



## Amendment Highlights

<<Insert Slide Title>>

An increased ability to share data across public bodies for common or integrated programs or activities.

New oversight authority for the Commissioner

The ability to establish a provincial identity information services provider

## Amendment Highlights – con't

<<Insert Slide Title>>

Proactive disclosure programs that require public bodies to disclose records.

Permitted use of communication technology including social media

New authorities for collection, use and disclosure

## New Exclusions

### Scope of this Act

**3** (1) This Act applies to all records in the custody or under the control of a public body, including court administration records, but does not apply to the following:

- (j) a record that is available for purchase by the public;

### Tied to repeal of this:

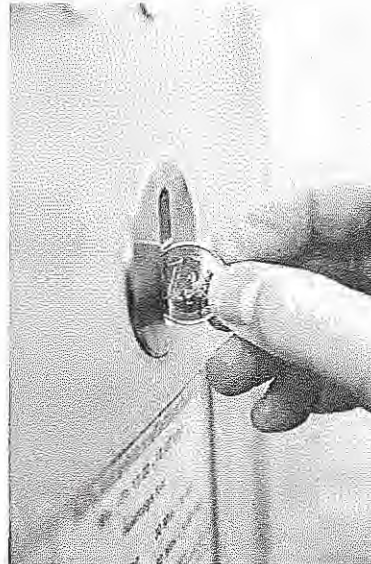
### Information that will be published or released within 60 days

**20** (1) The head of a public body may refuse to disclose to an applicant information

- ~~(a) that is available for purchase by the public, or~~



- Clarifies that records available for purchase by the public are not covered by the Act and are, therefore, not subject to formal access to information requests and fee waivers under the Act.
- Should reduce the costs of processing and responding to formal access to information requests.



## Scope of this Act

3 (1) This Act applies to all records in the custody or under the control of a public body, including court administration records, but does not apply to the following:

(k) a record of a service provider that is not related to the provision of services for a public body;



- Resolves the confusion that currently exists about what records of a service provider are covered by the Act.
- Will provide assurance to public bodies and to service providers that the records of a service provider that do not relate to its services for a public body are not covered by the Act.



## Revised and New Exceptions

## Information that will be published or released within 60 days

20 (1) The head of a public body may refuse to disclose to an applicant information

...

(c) that must be published or released to the public under an enactment.

...

- Will reduce the costs and administration associated with processing access to information requests by permitting public bodies to refuse to disclose information that will be published or released to the public according to a statutory schedule.





## Information that will be published or released within 60 days

**20** (3) If the information referred to in subsection (1) (b) is not published or released to the public within 60 days after the applicant's request is received, the head of the public body must disclose the information to the applicant on, or within 30 days of, that date unless the head of the public body is authorized, or required, to refuse to disclose the information under other sections of this Division.

- Where information that was initially refused because it was to be published or released within 60 days is not published or released within that time, this amendment sets a firm additional 30 days for the public body to consider exemptions and release the records.

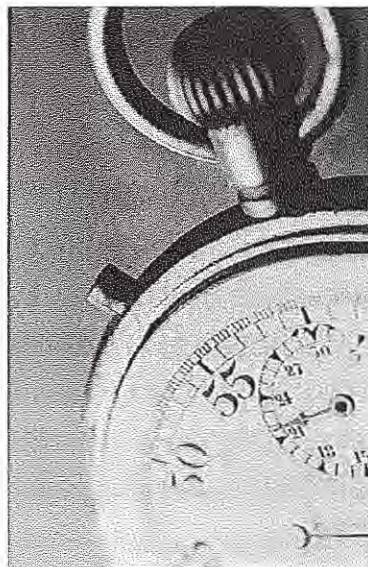




## Disclosure harmful to personal privacy

**22** (2) (i) the information is about a deceased person and, if so, whether the length of time the person has been deceased indicates the disclosure is not an unreasonable invasion of the deceased person's personal privacy.

- Clarifies that, while deceased persons still have privacy rights, those rights generally diminish over time.
- A public body should consider the length of time a person has been deceased when determining whether disclosure of information about the person would be an unreasonable invasion of privacy.





## Disclosure harmful to personal privacy

**22 (3)** A disclosure of personal information is presumed to be an unreasonable invasion of a third party's personal privacy if

- (h) the disclosure could reasonably be expected to reveal the content of a personal recommendation or evaluation, a character reference or a personnel evaluation supplied by the third party in confidence and the applicant could reasonably be expected to know the identity of the third party,

...

- Provides greater protection for recommendations, evaluations and references provided in confidence to a public body by clarifying that in some cases it is not enough to simply remove the identity of the referee.
- Where the applicant could reasonably be expected to know who the referee is, the content of the recommendation, evaluation or reference should be withheld.





22 (1) The head of a public body must refuse to disclose personal information to an applicant if the disclosure would be an unreasonable invasion of a third party's personal privacy.

...

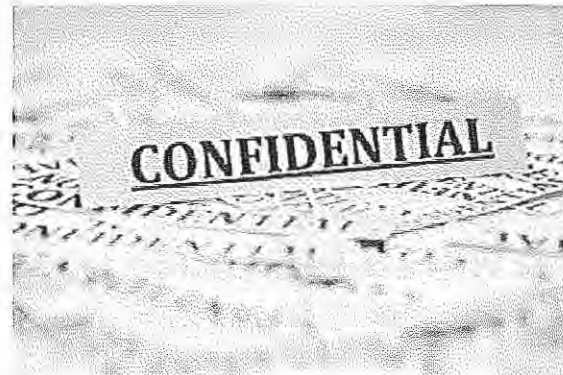
(5) On refusing, under this section, to disclose personal information supplied in confidence about an applicant, the head of the public body must give the applicant a summary of the information unless

- (a) the summary cannot be prepared without disclosing the identity of a third party who supplied the personal information, or
- (b) with respect to subsection (3) (h), either paragraph (a) of this subsection applies or the applicant could reasonably be expected to know the identity of the third party who supplied the personal recommendation or evaluation, character reference or personnel evaluation.

...



- Provides greater clarity on when it is reasonable to prepare a summary of personal information about an applicant that has been withheld on the grounds that it was supplied in confidence by a third party.
- Clarifies that, where the applicant can reasonably be expected to know the identity of the third party, a summary of the information should not be prepared.





## Disclosure harmful to personal privacy

22 (4) A disclosure of personal information is not an unreasonable invasion of a third party's personal privacy if

(i) the disclosure, in respect of

(i) a licence, a permit or any other similar discretionary benefit, or

(ii) a degree, a diploma or a certificate,

reveals any of the following with respect to the applicable item in subparagraph (i) or (ii):

(iii) the name of the third party to whom the item applies;

(iv) what the item grants or confers on the third party or authorizes the third party to do;

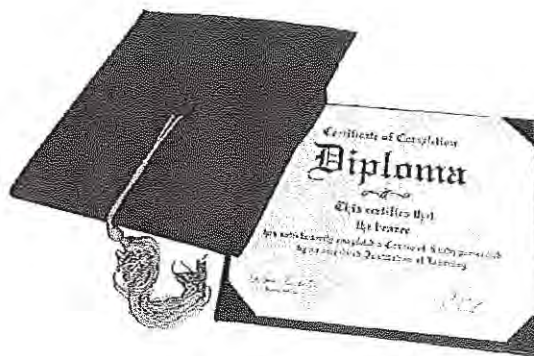
(v) the status of the item;

(vi) the date the item was conferred or granted;

(vii) the period of time the item is valid;

(viii) the date the item expires, or

- Will resolve any confusion around what a detail of a licence or permit or other discretionary benefit is and ensure that this type of information is not withheld on the grounds that it would unreasonably invade a third party's personal privacy.
- Clarifies that disclosure of the details of a degree, diploma or certificate is similarly not considered to be an unreasonable invasion of a third party's personal privacy.





## Disclosure harmful to personal privacy

22 (4) A disclosure of personal information is not an unreasonable invasion of a third party's personal privacy if

- ...
- (j) the disclosure, in respect of a discretionary benefit of a financial nature granted to a third party by a public body, not including personal information referred to in subsection (3) (c), reveals any of the following with respect to the benefit:
    - (i) the name of the third party to whom the benefit applies;
    - (ii) what the benefit grants to the third party;
    - (iii) the date the benefit was granted;
    - (iv) the period of time the benefit is valid;
    - (iv) the date the benefit ceases.



- Resolves any confusion around what a detail of a discretionary financial benefit is.
- Ensures that this type of information is not withheld on the grounds that it would unreasonably invade a third party's personal privacy.







# Access

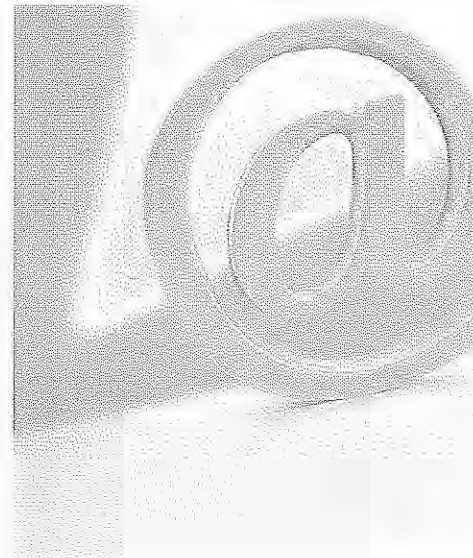


## How access will be given

- 9** (1) If an applicant is told under section 8 (1) that access will be given, the head of the public body concerned must comply with subsection (2), (2.1) or (3) of this section.
- (2) If the applicant has asked for a copy under section 5 (2) and the record can reasonably be reproduced, a copy of the record or part of the record must be provided with the response.
- (2.1) If the applicant has asked for a copy under section 5 (2) in electronic form and it is reasonable to provide the record in that form, a copy of the record or part of the record must be provided in that form with the response.
- (3) If the applicant has asked to examine the record under section 5 (2) or if the record cannot be provided in accordance with subsection (2) or (2.1) of this section, as applicable, the applicant must
- (a) be permitted to examine the record or if the record or part of the record can reasonably be examined, or
  - (b) be given access in accordance with the regulations.



- Updates the Act in recognition of citizens' growing preference to receive records in electronic form and over the Internet.
- Also ensures that, where it is unreasonable for a record to be examined (such as where the document is very fragile or cannot be separated from other protected information), the public body can refuse to permit the examination.



## Extending the time limit for responding

**10** (1) The head of a public body may extend the time for responding to a request for up to 30 days if one or more of the following apply:

...

- (d) the applicant has consented, in the prescribed manner, to the extension.



- Permits public bodies to extend the time period for responding to an access request up to 30 days where the applicant consents
- More time with permission from the Commissioner
- No right to complain to OIPC



## Open Government



## Records available without request

**71 (1)** Subject to subsection (1.1), the head of a public body must establish categories of records that are in the custody or under the control of the public body and are available to the public without a request for access under this Act.

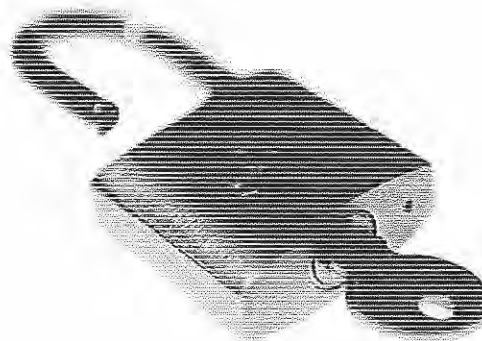
(1.1) The head of a public body must not establish a category of records that contain personal information unless the information

(a) may be disclosed under section 33.1 or 33.2, or

(b) would not constitute, if disclosed, an unreasonable invasion of the personal privacy of the individual the information is about.

(1.2) Section 22 (2) to (4) applies to the determination of unreasonable invasion of personal privacy under subsection (1.1) (b) of this section.

- Supports Open Information and Open Data policy and initiatives by requiring public bodies to establish categories of records that are routinely available to the public without a request for access under the Act.
- Requires invasion of privacy test for personal information





### Records that ministries must disclose

- 71.1** (1) Subject to subsection (2), the minister responsible for this Act may establish categories of records that are in the custody or under the control of one or more ministries and are available to the public without a request for access under this Act.
- (2) The minister responsible for this Act must not establish a category of records that contain personal information unless the information
- may be disclosed under section 33.1 or 33.2, or
  - would not constitute, if disclosed, an unreasonable invasion of the personal privacy of the individual the information is about.
- (3) Section 22 (2) to (4) applies to the determination of unreasonable invasion of personal privacy under subsection (2) (b) of this section.
- (4) The minister responsible for this Act may require one or more ministries to disclose a record that is within a category of records established under subsection (1) of this section or under 71 (1).
- (5) If required to disclose a record under subsection (4), a ministry must do so in accordance with any directions issued relating to the disclosure by the minister responsible for this Act.

- Supports government's Open Government platform by setting a foundation for more open information practices.
- Increases government transparency and citizen engagement
- Requires invasion of privacy test for personal information





# Questions



## Contact Information

### **Celia Francis**

Director IM/IT Legislation

[Celia.Francis@gov.bc.ca](mailto:Celia.Francis@gov.bc.ca)

250.356.7787

### **Colleen Rice**

Senior Legislative and Policy Advisor

[Colleen.Rice@gov.bc.ca](mailto:Colleen.Rice@gov.bc.ca)

250.356.1337

**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Friday, August 03, 2012 3:55:36 PM  
**To:** McCartney, Angela LCTZ:EX  
**Subject:** FW: DRAFT Appendix -Report on Resources  
**Attachments:** Appendix A - Report on Resources.docx

---

One more

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Cameron, Tara D LCTZ:EX  
**Sent:** Wednesday, June 27, 2012 10:51 AM  
**To:** Ward, Kathleen LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

Hello, we haven't yet heard back from the MO on the annual report but the DM has an edit to the Appendix. Can you pls reconcile it back to the blue book value (\$15M)?

The DM has asked for a *footnote on budget explaining this number compared to the overall number inclusive of records management*

By Friday afternoon please.

Thank you,

Tara

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, June 12, 2012 5:28 PM  
**To:** Plecas, Bobbi LCTZ:EX; Cameron, Tara D LCTZ:EX  
**Cc:** Boychuk, Dave LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** DRAFT Appendix Report on Resources

Here are edits as requested by DM. Let us know if this wording works for you.

Regards,  
*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

## Appendix A - Report on Resources

### Information Access Operations' FOI Budget Overview

Freedom of Information	2010/11 Budget		April 2011/12 Budget		Restated September 2011/12 Budget and 2012/13 Budget	
	Gross Expend (\$ Thousands)	FTEs	Gross Expend (\$ Thousands)	FTEs	Gross Expend (\$ Thousands)	FTEs
	7,000	94	7,000	94	*7,883	**105

\* Gross expenditure restated from \$7,000,000 to \$7,883,000 as a result of reconciling FOI and records functions within Information Access Operations.

\*\* IAO's 2011/12 allotment for FOI staff was 94 FTEs. Over 2011/12, 11 additional staff were hired to support government's new Open Information Initiative. The additional staff provide administrative functions and prepare and post responses to General FOI requests on the Open Information website.

**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Friday, August 03, 2012 3:56:07 PM  
**To:** McCartney, Angela LCTZ:EX  
**Subject:** FW: DRAFT Appendix -Report on Resources

---

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Boychuk, Dave LCTZ:EX  
**Sent:** Wednesday, June 27, 2012 10:45 PM  
**To:** Ward, Kathleen LCTZ:EX; Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

Hi Kathleen,

Sorry, just looping back to this now. I will provide some language.

Tara, would you mind sending me the full document? My thanks in advance.

Dave

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Wed, June 27, 2012 10:53 AM  
**To:** Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

Yes we will. Dave can you supply wording? The 15M is IAO overall with recoveries included. The appendix shows the FOI staff only.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

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**To:** Ward, Kathleen LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

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The DM has asked for a footnote on budget explaining this number compared to the overall number inclusive of records management

By Friday afternoon please.

Thank you,

Tara

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**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, June 12, 2012 5:28 PM  
**To:** Plecas, Bobbi LCTZ:EX; Cameron, Tara D LCTZ:EX  
**Cc:** Boychuk, Dave LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** DRAFT Appendix Report on Resources

Here are edits as requested by DM. Let us know if this wording works for you.

Regards,  
*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*



**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Tuesday, July 03, 2012 3:32:20 PM  
**To:** Quinn, Deborah A LCTZ:EX; Williams, Brad M LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Cc:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Amended FOI Annual Report

---

Good to go now! Thanks for all the due diligence.

*Kathleen Ward, BID, MA, LEED® AP*

*Executive Director,*

*Information Access Operations*

*Shared ServicesBC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)*

*Please consider the environment before printing this email*

**From:** Quinn, Deborah A LCTZ:EX  
**Sent:** Tuesday, July 3, 2012 3:27 PM  
**To:** Ward, Kathleen LCTZ:EX; Williams, Brad M LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** Amended FOI Annual Report

<< File: AnnualReport FOIPPA.pdf >>

Deborah Quinn

Ministry of Labour, Citizens' Services & Open Government

Shared Services BC

ADM's Office - Logistics & Business Services

3rd floor, 563 Superior St

Victoria BC V8V 1T7

Phone:250.952.7983

 Please consider the environment before printing this email.

**From:** Hoskins, Chad LCTZ:EX  
**Sent time:** Wednesday, July 11, 2012 5:04:36 PM  
**To:** Wrate, David LCTZ:EX  
**Cc:** Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX  
**Subject:** FOIPPA Annual Report July 13th

Hi David,

Sounds like annual report will be submitted on Friday. I will be out of the office on Friday, so Kathleen will contact you to confirm. Is there anything that we need to do on our end to assist with the data side of things? Annika has the 11/12 file to post. I believe the data description will also need to be amended slightly to account for the new time period.

Thanks, Chad

**From:** Dick, Joan L LCTZ:EX  
**Sent time:** Friday, July 13, 2012 3:37:38 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Quinn, Deborah A LCTZ:EX  
**Subject:** FW: Annual Report

---

Kathleen:  
See below.  
Thanks,  
Joan

*Joan Dick*  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:36 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:  
The report has been tabled with the Clerk's Office.  
Joan

*Joan Dick*  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 2:11 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:  
I was not in Victoria yesterday to do as had been planned. I would however have called you to say I was going to do it and then followed up with an email to confirm delivery.  
I could do today but as Minister is going to be here on Friday, can we agree that I will take it in in the morning and email you so that you can post in the afternoon?  
Joan

*Joan Dick*  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628

---

**From:** Plecas, Bobbi LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 1:53 PM  
**To:** Dick, Joan L LCTZ:EX  
**Subject:** Annual Report

Just checking did the annual report get deposited with the Clerk?

---

## Bobbi Plecas

Assistant Deputy Minister | Logistics and Business Services  
Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government

**From:** Plecas, Bobbi LCTZ:EX  
**Sent time:** Wednesday, July 11, 2012 4:11:55 PM  
**To:** Ward, Kathleen LCTZ:EX; Macnaughton, Jason GCPE:EX  
**Subject:** FW: Annual Report

---

FYI

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 2:11 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:

I was not in Victoria yesterday to do as had been planned. I would however have called you to say I was going to do it and then followed up with an email to confirm delivery.

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Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Plecas, Bobbi LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 1:53 PM  
**To:** Dick, Joan L LCTZ:EX  
**Subject:** Annual Report

Just checking did the annual report get deposited with the Clerk?

---

## Bobbi Plecas

Assistant Deputy Minister | Logistics and Business Services  
Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government



**From:** Hoskins, Chad LCTZ:EX  
**Sent time:** Thursday, July 12, 2012 12:58:07 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX  
**Subject:** FW: Final PDF of FOIPPA Annual Report  
**Attachments:** FOI Annual Report WEB.pdf

---

Hi Tim,

This needs to be posted on the IAO website on the following page: [http://www.gov.bc.ca/citz/iao/foi/crts\\_statistics/index.html](http://www.gov.bc.ca/citz/iao/foi/crts_statistics/index.html)

However, it needs to be coordinated with the final delivery of the annual report to the legislature. We cannot post prior to the official submission. This is planned for tomorrow morning. Can you arrange to have Jason post once you have received confirmation from Kathleen tomorrow that the report has been delivered?

Thanks, Chad

---

**From:** Cole, Kate LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 10:53 AM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

Hi Chad,

Attached is the final version of the report.

Thanks,  
Kate

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 9:50 AM  
**To:** Cole, Kate LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** Final PDF of FOIPPA Annual Report

Hi Kate,

Do you happen to have a final PDF version of the FOIPPA annual report? We are preparing to post a version on our website when the final report is submitted.

Thanks, Chad

**Chad Hoskins**  
**Manager, Open Information Planning**  
Information Access Operations

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: 250.516.9361 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

**From:** Plecas, Bobbi LCTZ:EX  
**Sent time:** Monday, June 18, 2012 5:27:45 PM  
**To:** Ward, Kathleen LCTZ:EX; Cameron, Tara D LCTZ:EX  
**Subject:** Fw: 11/12 Annual Report on the Administration of FOIPPA  
**Attachments:** AnnualReport FOIPPA.pdf ATT00001.htm

---

Woo hoo!!!

Thank you both and your teams efforts to get us here.

---

**From:** Henderson, Kim N LCTZ:EX  
**Sent:** Monday, June 18, 2012 04:41 PM  
**To:** Dicks, Caylla LCTZ:EX  
**Cc:** Plecas, Bobbi LCTZ:EX; Macnaughton, Jason GCPE:EX  
**Subject:** Fwd: 11/12 Annual Report on the Administration of FOIPPA

Caylla, please consider this approved and forward to the MO for approval.

Begin forwarded message:

**From:** "Plecas, Bobbi LCTZ:EX" <[Bobbi.Plecas@gov.bc.ca](mailto:Bobbi.Plecas@gov.bc.ca)>  
**Date:** 18 June, 2012 4:33:09 PM PDT  
**To:** "Henderson, Kim N LCTZ:EX" <[Kim.Henderson@gov.bc.ca](mailto:Kim.Henderson@gov.bc.ca)>  
**Subject:** FW: 11/12 Annual Report on the Administration of FOIPPA

Kim

Here is the final draft of the report for (hopefully) your review/approval and the Minister's.

Bobbi

**From:** Henderson, Kim N LCTZ:EX  
**Sent time:** Friday, July 13, 2012 4:19:45 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Plecas, Bobbi LCTZ:EX  
**Subject:** Re: Annual Report

---

Good work!

On 2012 07 13, at 4:18 PM, "Ward, Kathleen LCTZ:EX" <[Kathleen.Ward@gov.bc.ca](mailto:Kathleen.Ward@gov.bc.ca)> wrote:

Great news... the FOIPPA Annual Report has been tabled with the legislature and it is now live on our [website](#). David Hume and staff are currently posting the data visualizations.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:52 PM  
**To:** Dick, Joan L LCTZ:EX  
**Cc:** Quinn, Deborah A LCTZ:EX; Cameron, Tara D LCTZ:EX; Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Thank you very much. We will post the documents now.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:38 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Quinn, Deborah A LCTZ:EX  
**Subject:** FW: Annual Report

Kathleen:  
See below.  
Thanks,  
Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:36 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:  
The report has been tabled with the Clerk's Office.  
Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 2:11 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:  
I was not in Victoria yesterday to do as had been planned. I would however have called you to say I was going to do it and then followed up with an email to confirm delivery.  
I could do today but as Minister is going to be here on Friday, can we agree that I will take it in the morning and email you post in

the afternoon?  
Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Plecas, Bobbi LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 1:53 PM  
**To:** Dick, Joan L LCTZ:EX  
**Subject:** Annual Report

Just checking    did the annual report get deposited with the Clerk?

---

### Bobbi Plecas

Assistant Deputy Minister | Logistics and Business Services  
Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government



**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Friday, July 13, 2012 3:52:23 PM  
**To:** Dick, Joan L LCTZ:EX  
**Cc:** Quinn, Deborah A LCTZ:EX; Cameron, Tara D LCTZ:EX; Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

---

Thank you very much. We will post the documents now.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:38 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Cc:** Quinn, Deborah A LCTZ:EX  
**Subject:** FW: Annual Report

Kathleen:  
See below.  
Thanks,  
Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:36 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:  
The report has been tabled with the Clerk's Office.  
Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Dick, Joan L LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 2:11 PM  
**To:** Plecas, Bobbi LCTZ:EX  
**Subject:** RE: Annual Report

Bobbi:  
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I could do today but as Minister is going to be here on Friday, can we agree that I will take it in in the morning and email you so that you can post in the afternoon?  
Joan

*Joan Dick  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Ministry of Labour, Citizens' Services and Open Government  
(o) 250 952 7623 (f) 250 952 7628*

---

**From:** Plecas, Bobbi LCTZ:EX  
**Sent:** Wednesday, July 11, 2012 1:53 PM  
**To:** Dick, Joan L LCTZ:EX  
**Subject:** Annual Report

Just checking did the annual report get deposited with the Clerk?

---

## Bobbi Plecas

Assistant Deputy Minister | Logistics and Business Services  
Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government

**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Friday, June 29, 2012 4:50:40 PM  
**To:** Boychuk, Dave LCTZ:EX; Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX; Plecas, Bobbi LCTZ:EX  
**Subject:** RE: DRAFT Appendix -Report on Resources

---

Sure looks fine to me.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Boychuk, Dave LCTZ:EX  
**Sent:** Friday, June 29, 2012 4:48 PM  
**To:** Ward, Kathleen LCTZ:EX; Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX; Plecas, Bobbi LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

Hello all, based on some feedback from Bobbi, how about this:

Total voted funding for IAO is \$9.618 million, comprised of \$7.883 million relating to FOI operations, \$7.803 million relating to records management operations, and \$6.068 million in projected recoveries.

Please let me know if you prefer something more/different.

Dave

---

**From:** Boychuk, Dave LCTZ:EX  
**Sent:** Thursday, June 28, 2012 4:01 PM  
**To:** Ward, Kathleen LCTZ:EX; Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Cc:** Williams, Brad M LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

I have developed a quick footnote, please let know what you think. Please also note that this is slightly different from what is in our Estimates b/n, which states \$7.808M for records, however the math doesn't add up that way, so I have capriciously reduced the notional assignment to records by \$5k to make the numbers work.

IAO total expenditures are projected to be \$15.686 million, comprised of \$7.883 million relating to FOI operations, and \$7.803 million relating to records management operations. \$6.068 million in recoveries are anticipated, resulting in \$9.618 million in voted funding for IAO.

Please let me know if you edits, or you think something different would be preferable.

Dave

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Wednesday, June 27, 2012 10:53 AM  
**To:** Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

Yes we will. Dave can you supply wording? The 15M is IAO overall with recoveries included. The appendix shows the FOI staff only.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Cameron, Tara D LCTZ:EX  
**Sent:** Wednesday, June 27, 2012 10:51 AM  
**To:** Ward, Kathleen LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix Report on Resources

Hello, we haven't yet heard back from the MO on the annual report but the DM has an edit to the Appendix. Can you pls reconcile it back to the blue book value (\$15M)?

The DM has asked for a footnote on budget explaining this number compared to the overall number inclusive of records management

By Friday afternoon please.

Thank you,

Tara

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, June 12, 2012 5:28 PM  
**To:** Plecas, Bobbi LCTZ:EX; Cameron, Tara D LCTZ:EX  
**Cc:** Boychuk, Dave LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** DRAFT Appendix Report on Resources

Here are edits as requested by DM. Let us know if this wording works for you.

Regards,  
*Kathleen Ward, BID, MA, LEED® AP*  
*Executive Director,*  
*Information Access Operations*

*Shared Services BC*  
*2nd Floor - 548 Michigan Street*  
*Phone: 250.387-9807*  
*Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)*  
*Please consider the environment before printing this email*

**From:** O'Connor, Tim LCTZ:EX  
**Sent time:** Friday, July 13, 2012 4:02:06 PM  
**To:** Ward, Kathleen LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

---

The FOIPPA Annual Report is now live on our [website](#).

**Tim O'Connor**, MBA  
**Team Lead, Reports and Standards Unit**  
Open Information, Information Access Operations, SSBC  
Ministry of Labour, Citizens' Services and Open Government  
✉ tim.oconnor@gov.bc.ca  
☎ 250 387-1399

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:57 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

We have just received approval from the Ministers Office, and we can now post the documents. Thanks for your help!

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Thursday, July 12, 2012 4:26 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

Hi Chad,

We have prepared the document for posting and are on stand by for tomorrow, waiting on Kathleen's confirmation.

Tim

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Thursday, July 12, 2012 12:58 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX  
**Subject:** FW: Final PDF of FOIPPA Annual Report  
**Importance:** High

Hi Tim,

This needs to be posted on the IAO website on the following page: [http://www.gov.bc.ca/citz/iao/foi/crts\\_statistics/index.html](http://www.gov.bc.ca/citz/iao/foi/crts_statistics/index.html)

However, it needs to be coordinated with the final delivery of the annual report to the legislature. We cannot post prior to the official submission. This is planned for tomorrow morning. Can you arrange to have Jason post once you have received confirmation from Kathleen tomorrow that the report has been delivered?

Thanks, Chad

---

**From:** Cole, Kate LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 10:53 AM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

Hi Chad,

Attached is the final version of the report.

Thanks,  
Kate

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 9:50 AM  
**To:** Cole, Kate LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** Final PDF of FOIPPA Annual Report

Hi Kate,

Do you happen to have a final PDF version of the FOIPPA annual report? We are preparing to post a version on our website when the final report is submitted.

Thanks, Chad

**Chad Hoskins**  
**Manager, Open Information Planning**  
Information Access Operations

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: 250.516.9361 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)



**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Friday, July 13, 2012 3:56:32 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

---

We have just received approval from the Ministers Office, and we can now post the documents. Thanks for your help!

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Thursday, July 12, 2012 4:26 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

Hi Chad,

We have prepared the document for posting and are on stand by for tomorrow, waiting on Kathleen's confirmation.

Tim

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Thursday, July 12, 2012 12:58 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX  
**Subject:** FW: Final PDF of FOIPPA Annual Report  
**Importance:** High

Hi Tim,

This needs to be posted on the IAO website on the following page: [http://www.gov.bc.ca/citz/iao/foi/crts\\_statistics/index.html](http://www.gov.bc.ca/citz/iao/foi/crts_statistics/index.html)

However, it needs to be coordinated with the final delivery of the annual report to the legislature. We cannot post prior to the official submission. This is planned for tomorrow morning. Can you arrange to have Jason post once you have received confirmation from Kathleen tomorrow that the report has been delivered?

Thanks, Chad

---

**From:** Cole, Kate LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 10:53 AM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

Hi Chad,

Attached is the final version of the report.

Thanks,  
Kate

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 9:50 AM  
**To:** Cole, Kate LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** Final PDF of FOIPPA Annual Report

Hi Kate,

Do you happen to have a final PDF version of the FOIPPA annual report? We are preparing to post a version on our website when the final report is submitted.

Thanks, Chad

**Chad Hoskins**  
Manager, Open Information Planning  
Information Access Operations

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: 250.516.9361 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

**From:** Wrate, David LCTZ:EX  
**Sent time:** Friday, July 13, 2012 4:07:02 PM  
**To:** Ward, Kathleen LCTZ:EX; Mullane, Loren LCTZ:EX; Skibo, Len LCTZ:EX  
**Cc:** Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Schlosar, Jay M CITZ:EX; MacLennan, Alex LCTZ:EX  
**Subject:** RE: FOIPPA Annual Report July 13th

---

Woohoo, great news Kathleen. We'll throw the levers and start the engine.

-----Original Message-----

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:56 PM  
**To:** Mullane, Loren LCTZ:EX; Skibo, Len LCTZ:EX  
**Cc:** Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX  
**Subject:** RE: FOIPPA Annual Report July 13th

We have just now received approval to publish the report. Please proceed. Thanks

Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations

Shared ServicesBC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: kathleen.ward@gov.bc.ca

Please consider the environment before printing this email

-----Original Message-----

**From:** Mullane, Loren LCTZ:EX  
**Sent:** Friday, July 13, 2012 3:36 PM  
**To:** Ward, Kathleen LCTZ:EX; Skibo, Len LCTZ:EX  
**Cc:** Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX  
**Subject:** RE: FOIPPA Annual Report July 13th

Hi Kathleen,

Just wanted to touch base before staff begin to go home for the weekend. Do you know if it's possible the Report will land this evening or over the weekend?

We have a number of steps we need to take to publish the new FOI data, including the indexing of the Catalogue, which is generally suspended for the weekend.

Cheers,

Loren

-----Original Message-----

From: Ward, Kathleen LCTZ:EX

Sent: Friday, July 13, 2012 10:11 AM

To: Mullane, Loren LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Yes she is aware and I am awaiting confirmation from her.

Kathleen Ward, BID, MA, LEED® AP

Executive Director,

Information Access Operations

Shared ServicesBC

2nd Floor - 548 Michigan Street

Phone: 250.387-9807

Email: kathleen.ward@gov.bc.ca

Please consider the environment before printing this email

-----Original Message-----

From: Mullane, Loren LCTZ:EX

Sent: Friday, July 13, 2012 9:58 AM

To: Ward, Kathleen LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Hi Kathleen,

I have notified GCPE and Jay S that the report and blog are likely to go live today. Can I presume that Bobbi is already aware on your side?

Cheers,

Loren

-----Original Message-----

From: Hoskins, Chad LCTZ:EX

Sent: Thursday, July 12, 2012 4:43 PM

To: Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Thanks Annika, the plan is for tomorrow but please wait for Kathleen to confirm submission of the report before we make the data live.

Thanks, Chad

-----Original Message-----

From: Livingston, Annika E LCTZ:EX

Sent: Thursday, July 12, 2012 3:01 PM

To: Wrate, David LCTZ:EX; Hoskins, Chad LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Hello,

I can make the updates to the metadata title and description to reflect the latest year but need clarification if the release date is tomorrow with the submission of the annual report?

Cheers, Annika

-----Original Message-----

From: Wrate, David LCTZ:EX

Sent: Wednesday, July 11, 2012 6:19 PM

To: Hoskins, Chad LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX; Livingston, Annika E LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Thanks Chad, can you send Annika the revised text or load it into ODSI?

D

From: Hoskins, Chad LCTZ:EX

Sent: July 11, 2012 5:04 PM

To: Wrate, David LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX

Subject: FOIPPA Annual Report July 13th

Hi David,

Sounds like annual report will be submitted on Friday. I will be out of the office on Friday, so Kathleen will contact you to confirm. Is there anything that we need to do on our end to assist with the data side of things? Annika has the 11/12 file to post. I believe the data description will also need to be amended slightly to account for the new time period.

Thanks, Chad



**From:** Ward, Kathleen LCTZ:EX  
**Sent time:** Friday, July 13, 2012 3:55:34 PM  
**To:** Mullane, Loren LCTZ:EX; Skibo, Len LCTZ:EX  
**Cc:** Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX  
**Subject:** RE: FOIPPA Annual Report July 13th

---

We have just now received approval to publish the report. Please proceed. Thanks

Kathleen Ward, BID, MA, LEED® AP

Executive Director,

Information Access Operations

Shared ServicesBC

2nd Floor - 548 Michigan Street

Phone: 250.387-9807

Email: kathleen.ward@gov.bc.ca

Please consider the environment before printing this email

-----Original Message-----

From: Mullane, Loren LCTZ:EX

Sent: Friday, July 13, 2012 3:36 PM

To: Ward, Kathleen LCTZ:EX; Skibo, Len LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

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We have a number of steps we need to take to publish the new FOI data, including the indexing of the Catalogue, which is generally suspended for the weekend.

Cheers,

Loren

-----Original Message-----

From: Ward, Kathleen LCTZ:EX

Sent: Friday, July 13, 2012 10:11 AM

To: Mullane, Loren LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Yes she is aware and I am awaiting confirmation from her.

Kathleen Ward, BID, MA, LEED® AP

Executive Director,

Information Access Operations

Shared ServicesBC

2nd Floor - 548 Michigan Street

Phone: 250.387-9807

Email: kathleen.ward@gov.bc.ca

Please consider the environment before printing this email

-----Original Message-----

From: Mullane, Loren LCTZ:EX

Sent: Friday, July 13, 2012 9:58 AM

To: Ward, Kathleen LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Hoskins, Chad LCTZ:EX; Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Hi Kathleen,

I have notified GCPE and Jay S that the report and blog are likely to go live today. Can I presume that Bobbi is already aware on your side?

Cheers,

Loren

-----Original Message-----

From: Hoskins, Chad LCTZ:EX

Sent: Thursday, July 12, 2012 4:43 PM

To: Livingston, Annika E LCTZ:EX; Wrate, David LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Thanks Annika, the plan is for tomorrow but please wait for Kathleen to confirm submission of the report before we make the data live.

Thanks, Chad

-----Original Message-----

From: Livingston, Annika E LCTZ:EX

Sent: Thursday, July 12, 2012 3:01 PM

To: Wrate, David LCTZ:EX; Hoskins, Chad LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Hello,

I can make the updates to the metadata title and description to reflect the latest year but need clarification if the release date is tomorrow with the submission of the annual report?

Cheers, Annika

-----Original Message-----

From: Wrate, David LCTZ:EX

Sent: Wednesday, July 11, 2012 6:19 PM

To: Hoskins, Chad LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX; Livingston, Annika E LCTZ:EX

Subject: RE: FOIPPA Annual Report July 13th

Thanks Chad, can you send Annika the revised text or load it into ODSI?

D

From: Hoskins, Chad LCTZ:EX

Sent: July 11, 2012 5:04 PM

To: Wrate, David LCTZ:EX

Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX

Subject: FOIPPA Annual Report July 13th

Hi David,

Sounds like annual report will be submitted on Friday. I will be out of the office on Friday, so Kathleen will contact you to confirm. Is there anything that we need to do on our end to assist with the data side of things? Annika has the 11/12 file to post. I believe the data description will also need to be amended slightly to account for the new time period.

Thanks, Chad

**From:** Wrate, David LCTZ:EX  
**Sent time:** Wednesday, July 11, 2012 6:19:08 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX; Livingston, Annika E LCTZ:EX  
**Subject:** RE: FOIPPA Annual Report July 13th

---

Thanks Chad, can you send Annika the revised text or load it into ODSI?

D

From: Hoskins, Chad LCTZ:EX  
Sent: July 11, 2012 5:04 PM  
To: Wrate, David LCTZ:EX  
Cc: Seiterle, Dominic LCTZ:EX; Mullane, Loren LCTZ:EX; Ward, Kathleen LCTZ:EX  
Subject: FOIPPA Annual Report July 13th

Hi David,

Sounds like annual report will be submitted on Friday. I will be out of the office on Friday, so Kathleen will contact you to confirm. Is there anything that we need to do on our end to assist with the data side of things? Annika has the 11/12 file to post. I believe the data description will also need to be amended slightly to account for the new time period.

Thanks, Chad

**Sarrazin, Heidi A SSBC:EX**

---

**From:** MacLennan, Alex LCTZ:EX  
**Sent:** Thursday, June 7, 2012 3:04 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Wrate, David LCTZ:EX  
**Subject:** FOI report revised content  
**Attachments:** FOI report revised content.docx

A couple additional suggestions.

A



## Revised content

### Pg. 3

- Completed over 8,000 Freedom of Information (FOI) requests with an on-time completion rate of 90 percent. On average, public servants processed four or five requests every hour, every working day of the year.
- Amended the Freedom of Information and Protection of Privacy Act to support and advance the Province's commitment to a more open, accountable government.
- Redesigned government's front door at gov.bc.ca, drawing on public consultation to ensure the site meets citizens' needs.
- Created DataBC a growing catalogue of more than 2,900 datasets that are free, machine-readable and available for anyone to use under the BC Open Government License.
- ~~Became the first province in Canada to release its budget details as open data.~~
- Created Open Information, an on-line resource where responses to general FOI requests and travel expense summaries for ministers and deputy ministers are published for anyone to read. The website is fully searchable and updated regularly as new FOI responses are released.
- Connected with citizens using online engagements such as My BC Budget, an online budget simulator and the BC Education Plan leveraging social media and online tools to improve responsiveness and productivity.
- Received the 2011 Public Sector Leadership Award for open government from the Institute of Public Administration of Canada.
- Recognized by the Stratford Institute as the leading jurisdiction in Canada for eGovernment initiatives.

In October 2011, Government reinforced its vision for open government in the Speech to the Throne, outlining three key principles for its decisions and activities transparency through open government using the DataBC and Open Info programs, a new focus on providing access to citizen centric services and information online, and participating and collaborating with citizens of B.C with public engagement programs.

In the coming year, a number of key advancements in these areas are expected, such as:

- Increased government transparency by growing the DataBC program with more high-value data covering broader subject areas.
- Extension of the Open Government principles, particularly open data, into the broader public sector.
- Greater use of open data by external developers and companies to create new products of public value.
- ~~Greater sharing of data between government ministries.~~
- Continued growth in the proactive and routine disclosure of information across government and improved processes to support FOIPPA and records management.
- Ongoing improvement of the government's web presence (www.gov.bc.ca).

- Continued and expanded cross-government public engagement programs and a series of new engagements on public policy.
- Focused engagements in support of the B.C. Jobs Plan and other initiatives to better support cross-government policy development.

Along with these advancements, the Ministry of Labour, Citizens' Services and Open Government will continue to evaluate government's open government to ensure they meet the expectations of the public and create improvements for citizens.

These activities provide opportunities for government ministries to reflect the principles of open government in the work they do every day; improving the quality of information accessible to citizens and changing the way people receive services and interact with their government.

Moving forward, B.C. will continue to be a leader and innovator in open government. Government is committed to openness, transparency and engaging with its citizens, while also respecting and protecting their privacy.

## Sarrazin, Heidi A SSBC:EX

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Thursday, November 17, 2011 10:40 AM  
**To:** Williams, Brad M LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** FW: Annual Report

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

**From:** Plecas, Bobbi SSBC:EX  
**Sent:** Thursday, November 17, 2011 9:42 AM  
**To:** Ward, Kathleen SSBC:EX  
**Cc:** Jonas, Denise SSBC:EX; Dunn, Jennifer SSBC:EX  
**Subject:** Fw: Annual Report

We are meeting this afternoon but I am available to discuss sooner if you'd like.

---

**From:** Henderson, Kim N CITZ:EX  
**Sent:** Thursday, November 17, 2011 08:30 AM  
**To:** Plecas, Bobbi SSBC:EX  
**Cc:** Nikolejsin, Dave CITZ:EX; Greer, David GCPE:EX; Taylor, Diane Ruth CITZ:EX  
**Subject:** Annual Report

The Minister has asked us to consider developing a 10/11 annual report rather than waiting for the conclusion of the 11/12 fiscal year. Can you please prepare a BN with those two options for the Minister's direction. She is interested in understanding the workload implications of doing one now. I also flagged that if we did a 10/11 one we would invite comparisons on statistics to the OIPC timeliness report which has different methodologies. It would also be good to look at other annual reports done by other ministries and whether there is a 'typical' time of year these are tabled.

Can you please have this prepared for Monday.

David, please provide us with any advice you want factored in.

k.

## Sarrazin, Heidi A SSBC:EX

---

**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Friday, April 20, 2012 11:23 AM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** FW: Stats on Fees  
**Attachments:** Fee Stats FY11-12.xls

Corrected.

- Statistics from fiscal 2011/12 show that:
  - of the **8,212** access requests processed, only about **1.38%** resulted in the payment of a fee;
  - the average fee paid was **\$245.45**; and
  - approximately **\$27,735** in total fees were collected for a program that costs \$7.9-million to administer

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Friday, April 20, 2012 9:30 AM  
**To:** O'Connor, Tim LCTZ:EX  
**Subject:** Stats on Fees

Hi Tim,

I need to update this information for 2011/12.

- Statistics from fiscal 2010/11 show that:
  - of the 7,939 access requests processed, only about 1.6% resulted in the payment of a fee;
  - the average fee paid was \$385; and
  - approximately \$49,000 in total fees were collected for a program that costs \$7.9-million to administer

This information is very easy to obtain using the pivot table for closed requests for the year. If you have any issues getting it, happy to assist. If you could prioritize over the DataBC stuff that would be great.

Thanks, Chad

## Sarrazin, Heidi A SSBC:EX

---

**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Thursday, April 12, 2012 6:07 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** Graphs for Bobbi  
**Attachments:** 2011-2012 - Fiscal - General - Received.xls


Is this what you were looking for?


**Tim O'Connor**, MBA

**Team Lead, Reports and Standards Unit**

Open Information, Information Access Operations, SSBC

Ministry of Labour, Citizens' Services and Open Government

 [tim.oconnor@gov.bc.ca](mailto:tim.oconnor@gov.bc.ca)

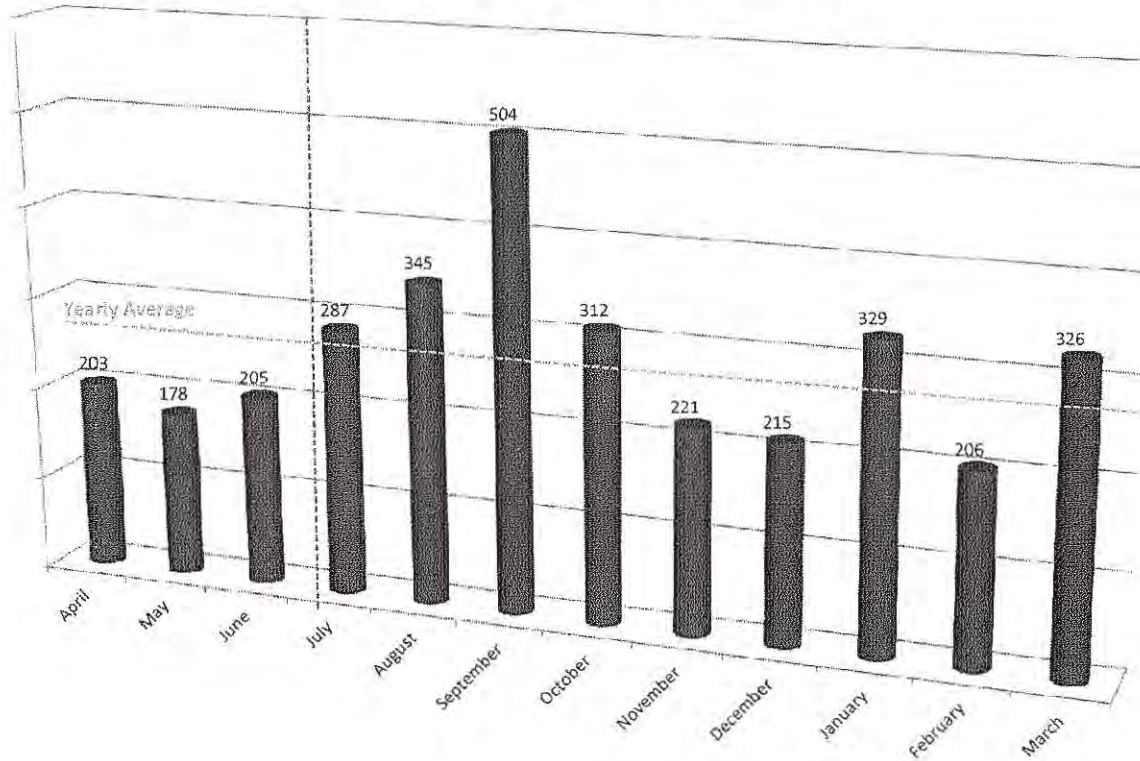
 250 387-1399



General Requests Received 2011/2012 Fiscal Year

Month	# of General Requests	Yearly Average
April	203	278
May	178	
June	205	
July	287	
August	345	
September	504	
October	312	
November	221	
December	215	
January	329	
February	206	
March	326	

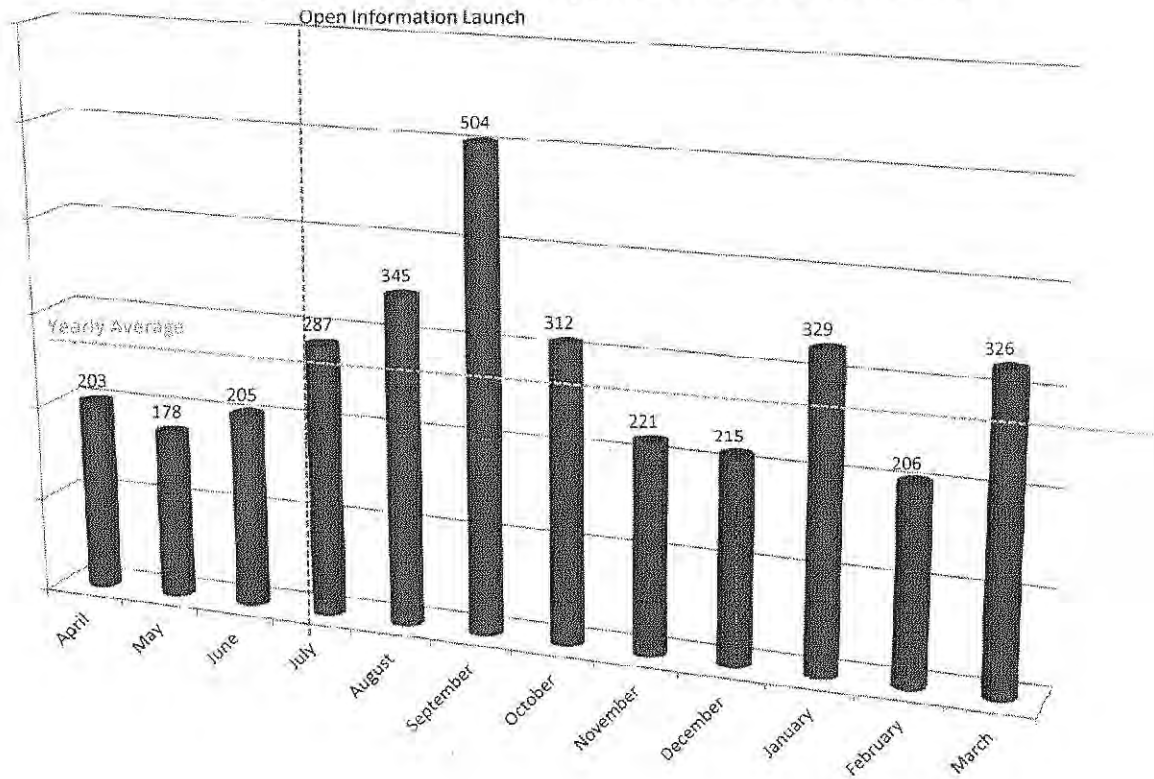
# of General Requests 2011-2012 Fiscal Year



General Requests Received 2011/2012 Fiscal Year

Month	# of General Requests	Yearly Average
April	203	278
May	178	
June	205	
July	287	
August	345	
September	504	
October	312	
November	221	
December	215	
January	329	
February	206	
March	326	

Number of General Requests 2011-2012 Fiscal Year



### FOI Highlights from Quarter 1 2012/13

- Government continues to receive higher volumes of FOI requests year over year. From 2008/09 to 2011/12, there was a 28 per cent increase in the number of FOI requests.
- A similar pattern is emerging this year with requests up by 36 per cent over the same time period last year.
- Despite high volumes and flat staffing levels, government continues to process requests on-time 91 per cent of the time.
- However, there are indications that current performance cannot be maintained. To date this year, the average processing days and average overdue days have risen.
- The number of requests from media and political parties has increased substantially. To date this year, government has received close to 400 per cent more requests from political parties.
- Last year, government received 80 per cent more requests for the calendars of senior public officials. That number continues to increase, during the first quarter of 2012/13, government received 175 per cent more requests for calendars over the same quarter last year.
- Government continues to proactively disclose more information to the public – most general requests are published on the Open Information website and data from IAO's Corporate Request Tracking System (CRTS) is available through the DataBC website.

		Q1 2011/12	Q1 2012/13	% Change
<b>On-Time Completion</b>		93.71%	90.62%	-3%
<b>Average Processing Days</b>		24	28	+17%
<b>Average Overdue Days</b>		13	18	+38%
<b>Requests Closed</b>		1,700	1,994	+17%
<b>Requests Received</b>	Overall	1,680	2,277	+36%
	General	585	965	+65%
	Personal	1,093	1,312	+20%
	Political Party	75	370	+393%
	Media	180	231	+28%
	Individual	783	860	+10%
	Calendars	67	234	+249%

## Sarrazin, Heidi A SSBC:EX

---

**From:** Bertucci, Jason LCTZ:EX  
**Sent:** Tuesday, May 15, 2012 10:44 AM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** O'Connor, Tim LCTZ:EX  
**Subject:** RE: Calendar and Travel Expense Requests

Hi Chad,

The numbers are below

*Jason Bertucci  
Jr. Program Analyst, Reports and Standards Unit  
Open Information Team  
Information Access Operations – Shared Services BC*

*Ministry of Labour, Citizens' Services and Open Government  
2nd Floor - 548 Michigan Street, Victoria BC V8V 1S2  
Phone: 250.952-6247  
Tel: 250-952-6247 Email: [Jason.Bertucci@gov.bc.ca](mailto:Jason.Bertucci@gov.bc.ca)*



Where ideas work

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Tuesday, May 15, 2012 9:09 AM  
**To:** Bertucci, Jason LCTZ:EX  
**Cc:** O'Connor, Tim LCTZ:EX  
**Subject:** Calendar and Travel Expense Requests

Hi Jason, I know that you have already run reports on these 2 items but we need to confirm our numbers for the annual report on the FOIPP Act.

Can you try to find me the following numbers:

- Total number of requests for calendars in 2010/11 = 316
- Total number of requests for calendars in 2011/12 = 586
- Total number of requests for travel expenses in 2011/12 = 137

Thanks Jason, if you could make this your number one priority, that would be great. Please note that these numbers are going into the annual report to be tabled in the legislature, so we need to double and triple check these numbers.

I have also put a task on SP.

Thanks, Chad

## Sarrazin, Heidi A SSBC:EX

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Wednesday, June 27, 2012 10:53 AM  
**To:** Cameron, Tara D LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix -Report on Resources

Yes we will. Dave can you supply wording? The 15M is IAO overall with recoveries included. The appendix shows the FOI staff only.

*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

---

**From:** Cameron, Tara D LCTZ:EX  
**Sent:** Wednesday, June 27, 2012 10:51 AM  
**To:** Ward, Kathleen LCTZ:EX; Hoskins, Chad LCTZ:EX; Boychuk, Dave LCTZ:EX  
**Subject:** RE: DRAFT Appendix -Report on Resources

Hello, we haven't yet heard back from the MO on the annual report but the DM has an edit to the Appendix. Can you pls reconcile it back to the blue book value (\$15M)?

The DM has asked for a *footnote on budget explaining this number compared to the overall number inclusive of records management*

By Friday afternoon please.

Thank you,

Tara

---

**From:** Ward, Kathleen LCTZ:EX  
**Sent:** Tuesday, June 12, 2012 5:28 PM  
**To:** Plecas, Bobbi LCTZ:EX; Cameron, Tara D LCTZ:EX  
**Cc:** Boychuk, Dave LCTZ:EX; Hoskins, Chad LCTZ:EX  
**Subject:** DRAFT Appendix -Report on Resources

Here are edits as requested by DM. Let us know if this wording works for you.

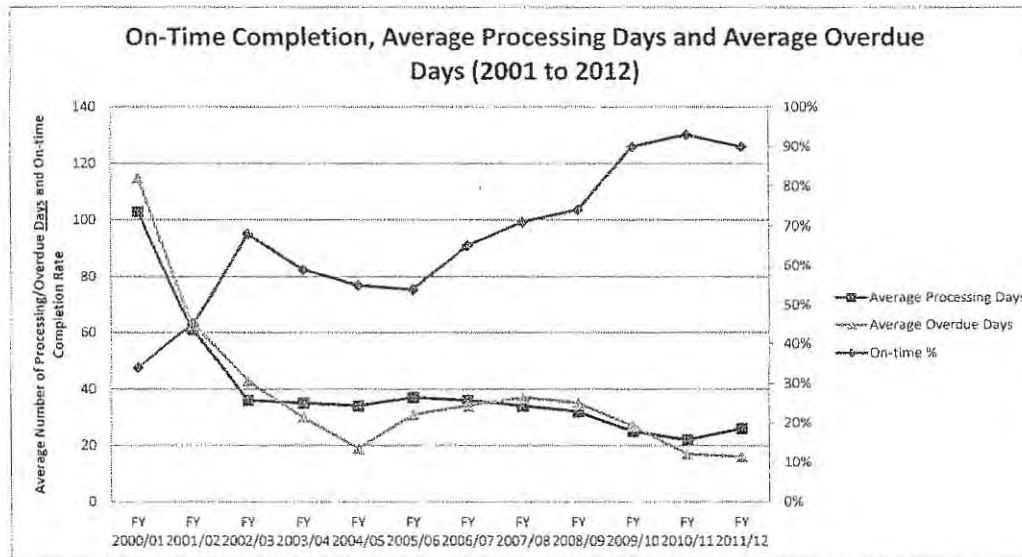
Regards,  
*Kathleen Ward, BID, MA, LEED® AP  
Executive Director,  
Information Access Operations*

---

*Shared Services BC  
2nd Floor - 548 Michigan Street  
Phone: 250.387-9807  
Email: [kathleen.ward@gov.bc.ca](mailto:kathleen.ward@gov.bc.ca)  
Please consider the environment before printing this email*

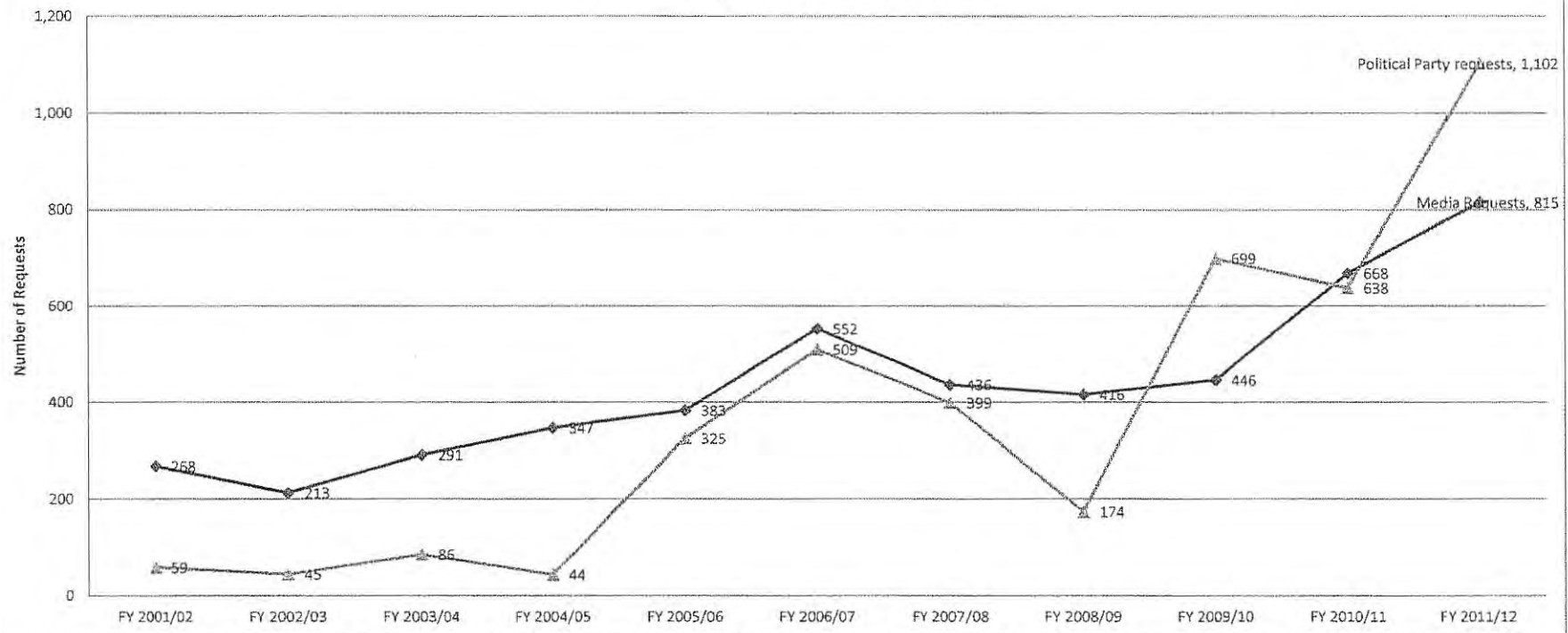


Year	FY 2000/01	FY 2001/02	FY 2002/03	FY 2003/04	FY 2004/05	FY 2005/06	FY 2006/07	FY 2007/08	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12
On-time %	34%	45%	68%	59%	55%	54%	65%	71%	74%	90%	93%	90%
Average Processing Days	103	61	36	35	34	37	36	34	32	25	22	26
Average Overdue Days	115	63	43	30	19	31	34	37	35	27	17	16
Political Party %	36	15	44	54	34	48	39	46	48	89	87	87
Media %	56	41	50	46	51	58	49	48	55	88	89	87



Year	FY 2001/02	FY 2002/03	FY 2003/04	FY 2004/05	FY 2005/06	FY 2006/07	FY 2007/08	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12
Media Requests	268	213	291	347	383	552	436	416	446	668	815
Political Party requests	59	45	86	44	325	509	399	174	699	638	1,102

**Political Party and Media Requests**



FOI Requests	FY 2010/11	FY 2011/12
Total Number	7,939	8,212
Number with Fees Paid	127	113
Percentage with Fees Paid	1.60%	1.40%
Total Amount of Fees Paid	\$49,000	\$28,000
Average Amount of Fees Paid	\$385	\$245

## Sarrazin, Heidi A SSBC:EX

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**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 9:50 AM  
**To:** Cole, Kate LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** Final PDF of FOIPPA Annual Report

Hi Kate,

Do you happen to have a final PDF version of the FOIPPA annual report? We are preparing to post a version on our website when the final report is submitted.

Thanks, Chad

**Chad Hoskins**  
**Manager, Open Information Planning**  
Information Access Operations

---

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government  
1st Floor - 548 Michigan Street  
Phone: 250-387-1432  
Cell: S 17 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

#1 (p.3): Key Accomplishments (Kim has also asked that we re-format this section to make it stand out)

- Created DataBC – a growing catalogue of more than 2,900 datasets that are free, machine-readable and available for anyone to use under the BC Open Government License.
- Launched the Open Information website, an on-line resource where responses to general FOI requests and travel expense summaries for ministers and deputy ministers are published for anyone to read. The website is fully searchable and updated regularly as new FOI responses are released.
- Redesigned government's front door at gov.bc.ca, drawing on public consultation to ensure the site meets citizens' needs.
- Amended the Freedom of Information and Protection of Privacy Act to support and advance the Province's commitment to a more open, accountable government.
- Received the 2011 Public Sector Leadership Award for open government from the Institute of Public Administration of Canada.
- Recognized by the Stratford Institute as the leading jurisdiction in Canada for eGovernment initiatives.

#2 (p.9):

The OIPC also noted concerns about the number of FOI requests that did not result in the release of any records. Upon further review, the OIPC determined that the increase was largely a result of requests made by law firms for records related to residential school claims. In actual fact, many of these requests had been responded to in full. The OIPC recommended that these responses be recorded as "full disclosure" rather than "no records" responses, a practice that was adopted immediately.

Based on those findings, the OIPC revised its initial assessment of the issue to note that there was only a "slight trend" across government towards more "no records" responses. Much of that increase is attributable to the ease at which citizens can now make requests to multiple ministries, only some of which may have responsive records.

#3 (p.11):

In October 2011, Government reinforced its vision for open government in the Speech to the Throne, outlining three key principles for its decisions and activities – transparency through open government using the DataBC and Open Information programs, a new focus on providing access to citizen centric services and information online, and participating and collaborating with citizens of B.C with public engagement programs.

In the coming year, a number of key advancements in these areas are expected, such as:

- Increased government transparency by growing the DataBC program with more high-value data covering broader subject areas.



- Extension of the Open Government principles, particularly open data, into the broader public sector.
- Greater use of open data by external developers and companies to create new products of public value.
- Continued growth in the proactive and routine disclosure of information across government and improved processes to support FOIPPA and records management.
- Ongoing improvement of the government's web presence ([www.gov.bc.ca](http://www.gov.bc.ca)).
- Continued and expanded cross-government public engagement programs and a series of new engagements on public policy.
- Focused engagements in support of the B.C. Jobs Plan and other initiatives to better support cross-government policy development.

Along with these advancements, the Ministry of Labour, Citizens' Services and Open Government will continue to evaluate government's open government to ensure they meet the expectations of the public and create improvements for citizens.

These activities provide opportunities for government ministries to reflect the principles of open government in the work they do every day; improving the quality of information accessible to citizens and changing the way people receive services and interact with their government.

Moving forward, B.C. will continue to be a leader and innovator in open government. Government is committed to openness, transparency and engaging with its citizens, while also respecting and protecting their privacy.

## Sarrazin, Heidi A SSBC:EX

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Thursday, July 12, 2012 12:58 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Cc:** Ward, Kathleen LCTZ:EX  
**Subject:** FW: Final PDF of FOIPPA Annual Report  
**Attachments:** FOI Annual Report\_WEB.pdf

**Importance:** High

Hi Tim,

This needs to be posted on the IAO website on the following page:

[http://www.gov.bc.ca/citz/iao/foi/crts\\_statistics/index.html](http://www.gov.bc.ca/citz/iao/foi/crts_statistics/index.html)

However, it needs to be coordinated with the final delivery of the annual report to the legislature. We cannot post prior to the official submission. This is planned for tomorrow morning. Can you arrange to have Jason post once you have received confirmation from Kathleen tomorrow that the report has been delivered?

Thanks, Chad

---

**From:** Cole, Kate LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 10:53 AM  
**To:** Hoskins, Chad LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** RE: Final PDF of FOIPPA Annual Report

Hi Chad,

Attached is the final version of the report.

Thanks,  
Kate

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Tuesday, July 10, 2012 9:50 AM  
**To:** Cole, Kate LCTZ:EX  
**Cc:** Tickner, Spencer LCTZ:EX  
**Subject:** Final PDF of FOIPPA Annual Report

Hi Kate,

Do you happen to have a final PDF version of the FOIPPA annual report? We are preparing to post a version on our website when the final report is submitted.

Thanks, Chad

Chad Hoskins  
Manager, Open Information Planning  
Information Access Operations

---

Shared Services BC  
Ministry of Labour, Citizens' Services and Open Government

1st Floor - 548 Michigan Street

Phone: 250-387-1432

Cell: S 17 Email: [chad.hoskins@gov.bc.ca](mailto:chad.hoskins@gov.bc.ca)

## Sarrazin, Heidi A SSBC:EX

---

**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Friday, April 13, 2012 1:16 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** Graphs for Bobbi  
**Attachments:** Copy of 2011-2012 - Fiscal - General - Received (2).xls

Chad,

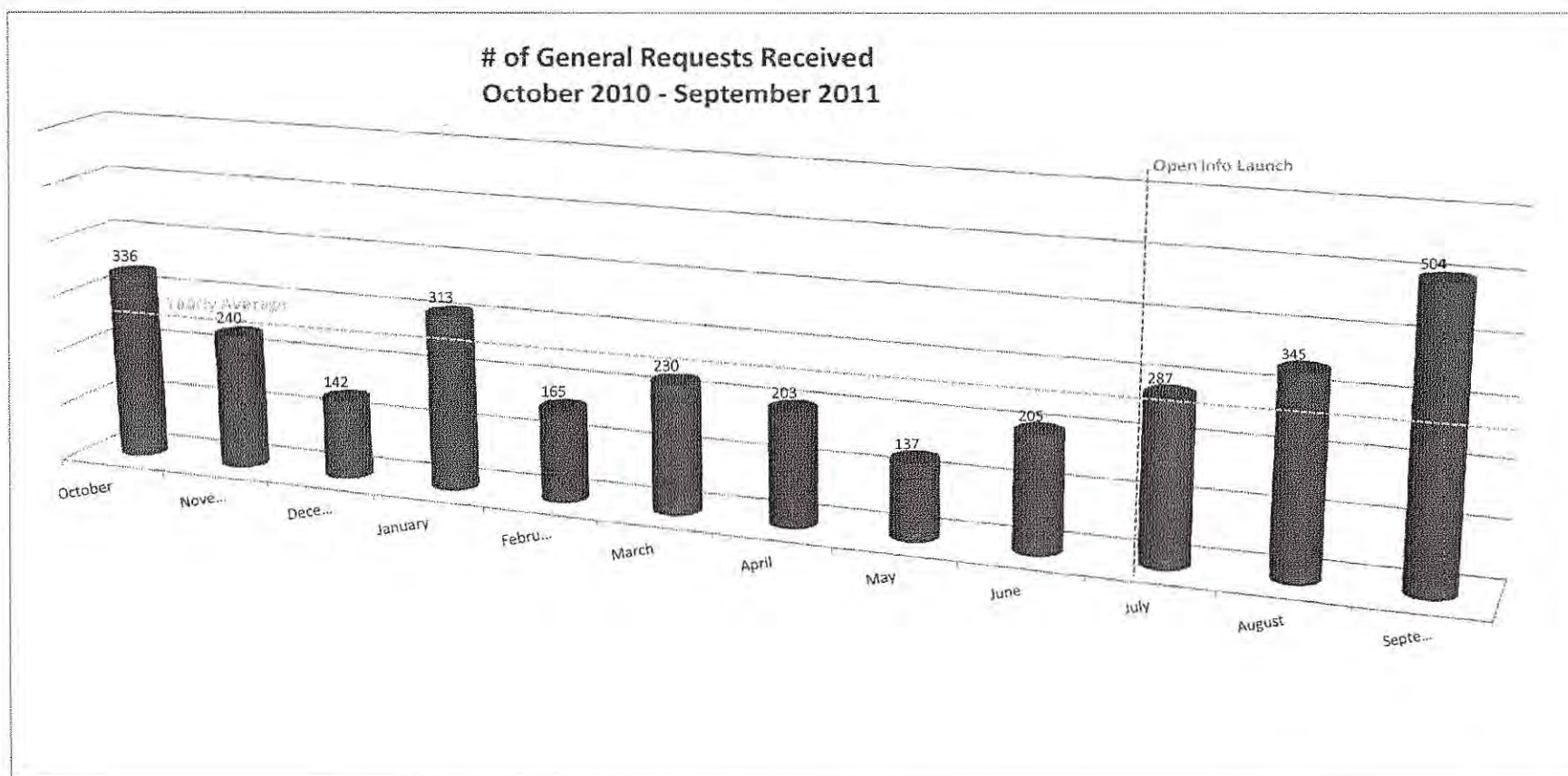
Here are the two graphs.

Just something I noticed: What would be interesting, after looking at the data, is a "year-before" and "year-after" OI. Looks like a significant increase in average yearly volume before and after.

Tim

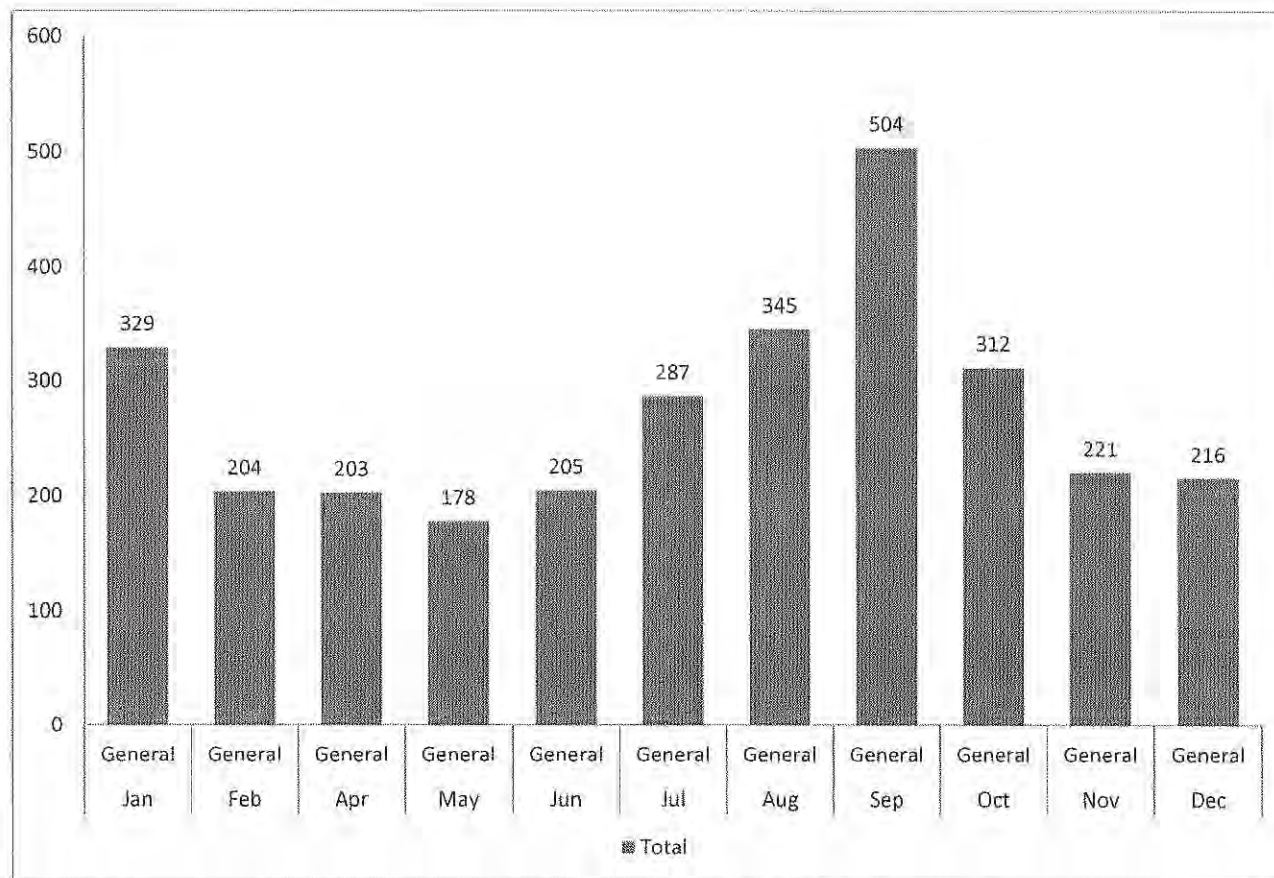
General Requests Received October, 2010 to September, 2011

Year	Month	Requests Received	Yearly Average
2010	October	336	259
2010	November	240	
2010	December	142	
2011	January	313	
2011	February	165	
2011	March	230	
2011	April	203	
2011	May	137	
2011	June	205	
2011	July	287	
2011	August	345	
2011	September	504	





Count of Request #		
Start Date	Type	Total
Jan	General	329
Jan Total		329
Feb	General	204
Feb Total		204
Apr	General	203
Apr Total		203
May	General	178
May Total		178
Jun	General	205
Jun Total		205
Jul	General	287
Jul Total		287
Aug	General	345
Aug Total		345
Sep	General	504
Sep Total		504
Oct	General	312
Oct Total		312
Nov	General	221
Nov Total		221
Dec	General	216
Dec Total		216
Grand Total		3004



		Q1 2011	Q1 2012	% Change
On-Time Completion		93.71%	90.62%	-3.30%
Average Processing Days		24.38	28.20	+15.67%
Average Overdue Days		0.85	1.70	+100.00%
Requests Closed		1700	1994	+17.29%
Requests Received	Overall	1678	1520	-9.42%
	General	585	604	+3.25%
	Personal	1093	916	-16.19%
	Political Party	75	172	+129.33%
	Media	180	180	0.00%
	Individual	782	631	-19.31%

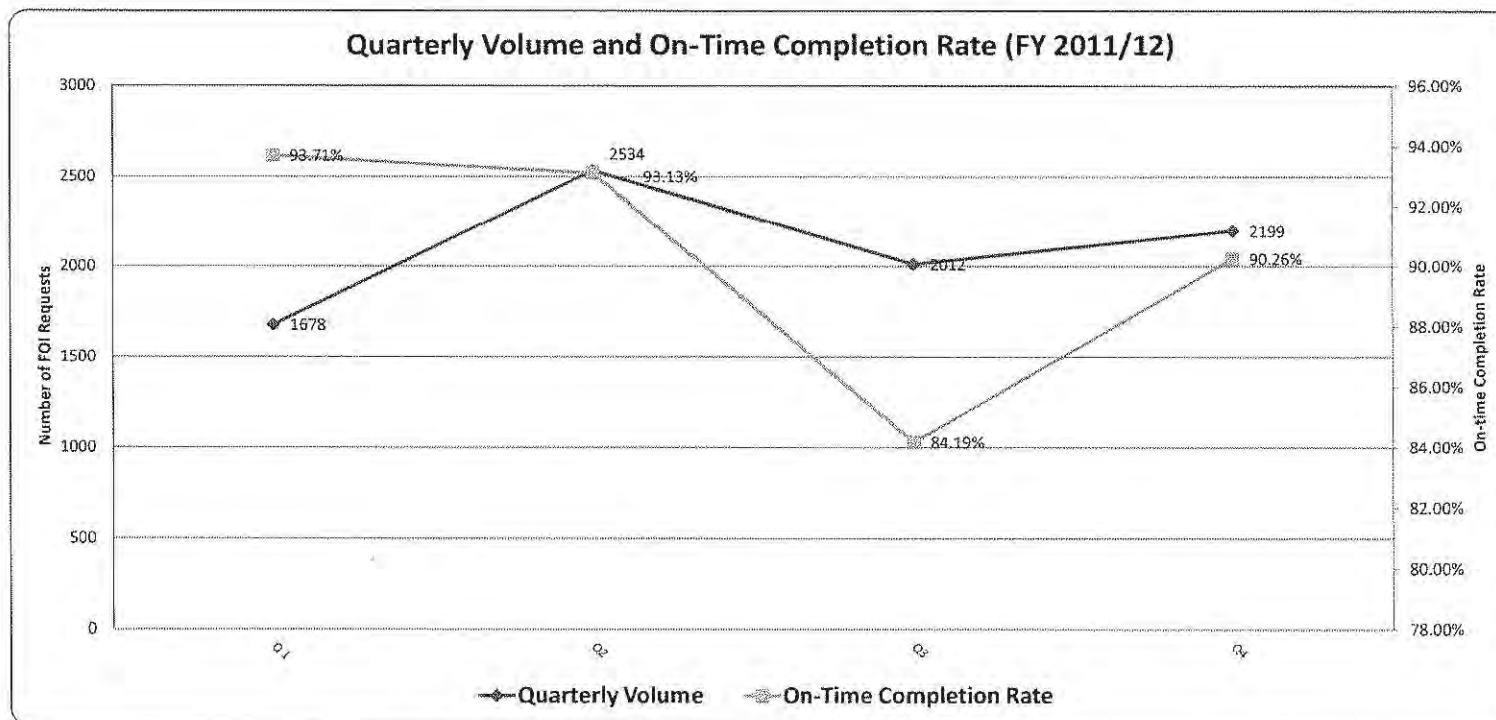
**Comment [c1]:** I get 2277 in CRTS doing a quick search by start date.

**Comment [c2]:** I get 370 through a CRTS search.

# YTD Overall Weekly Completion Rate - Percentage Trendline

(FY 11-12 Quarterly)

Quarter	Quarterly Volume	On-Time Completion Rate
Q 1	1678	93.71%
Q2	2534	93.13%
Q3	2012	84.19%
Q4	2199	90.26%



General

Personal

Quarter 1 volume  
Quarter 2 volume  
Quarter 3 volume  
Quarter 4 volume

586	1092	1678
1136	1398	2534
748	1264	2012
862	1337	2199

## Sarrazin, Heidi A SSBC:EX

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**From:** Mayhew, Marnie JAG:EX  
**Sent:** Thursday, April 26, 2012 2:10 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** RE: Corrections writer

Quick answer is that Colin is still doing policy and communications related work for the branch and he has been involved in the development/writing of our Profile document as well as our branch newsletter (Corrections Connection). He also provides editing services for a number of other branch documents so he may be a good fit for your needs.

His contact information is:

Home - S 22  
Cell - S 22

He is also in the government directory under Colin McMechan.

Give me a call on Monday if you want to discuss further or if you have anything else you want to chat about...it would be great to connect again.

Marnie

*Marnie Mayhew*  
Director, Programs and Strategic Services  
Corrections Branch Headquarters  
Tel. 250-387-1562  
Email [Marnie.Mayhew@gov.bc.ca](mailto:Marnie.Mayhew@gov.bc.ca)

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**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Thursday, April 26, 2012 1:51 PM  
**To:** Mayhew, Marnie JAG:EX  
**Subject:** RE: Corrections writer

Thanks Marnie, why don't I give you a call on Monday morning if we're still looking to go in that direction? It may fall on my shoulders over the weekend to get sorted out in any case, but I'm hoping not.

Hope all is well, Chad

---

**From:** Mayhew, Marnie JAG:EX  
**Sent:** Thursday, April 26, 2012 1:48 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** RE: Corrections writer

Happy to chat Chad but the earliest I can do so is Monday. Do you want to book me through the scheduler or alternatively just give me a call Monday morning at your convenience – I should be in my office until 11:00 am.

Cheers,

Marnie

*Marnie Mayhew*

Director, Programs and Strategic Services  
Corrections Branch Headquarters  
Tel. 250-387-1562  
Email [Marnie.Mayhew@gov.bc.ca](mailto:Marnie.Mayhew@gov.bc.ca)

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Thursday, April 26, 2012 1:43 PM  
**To:** Mayhew, Marnie JAG:EX  
**Subject:** Corrections writer

Hi Marnie,

Not Responsive

If you have time, I was hoping to chat with you for a couple of minutes about the writer for Corrections (was it Colin?). We are having some writing challenges with our annual report and may need to find a new resource. I have no idea if he's available for other work or currently working on stuff with you but thought he might be a possible option for us.

Would you be able to give me a call if you get an opportunity at 387-1432?

Thanks, Chad



## Sarrazin, Heidi A SSBC:EX

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**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Friday, April 13, 2012 4:10 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** RE: Graphs for Bobbi  
**Attachments:** Line Chart Graph Received General.docx

Here is an alternative. The lines issue is still present for Open Info Launch Line.

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Friday, April 13, 2012 3:00 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Subject:** RE: Graphs for Bobbi

Do you mind popping by when you have a moment to show me?

---

**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Friday, April 13, 2012 2:57 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** RE: Graphs for Bobbi

I may not know why but I usually, after pasting in word, right click the box on upper right of table and choose borders and shading. You should be able to manipulate it that way.

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Friday, April 13, 2012 2:52 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Subject:** RE: Graphs for Bobbi

Do you know why when I copy this to word the dotted lines disappear? Chad

---

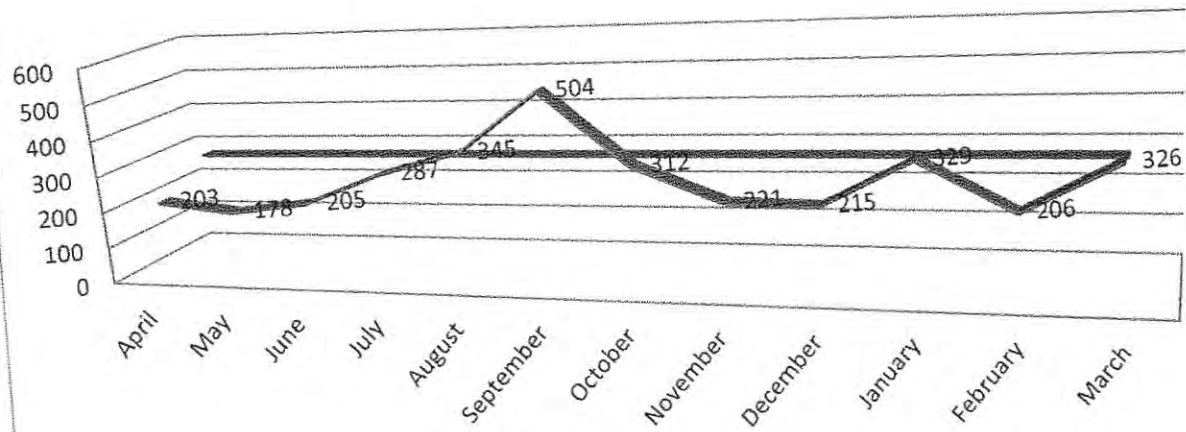
**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Thursday, April 12, 2012 6:07 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** Graphs for Bobbi

Is this what you were looking for?

**Tim O'Connor, MBA**  
**Team Lead, Reports and Standards Unit**  
Open Information, Information Access Operations, SSBC  
Ministry of Labour, Citizens' Services and Open Government  
✉ tim.oconnor@gov.bc.ca  
☎ 250 387-1399

## Number of General Requests Received 2011-2012 Fiscal

■ # of General Requests   ■ Yearly Average



## Sarrazin, Heidi A SSBC:EX

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**From:** O'Connor, Tim LCTZ:EX  
**Sent:** Friday, April 13, 2012 2:07 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** RE: Table for Baseline Report  
**Attachments:** Baseline Tables F10-11 and F11-12.xlsx

Hi Chad

Now in table format.

Tim

---

**From:** Hoskins, Chad LCTZ:EX  
**Sent:** Friday, April 13, 2012 1:10 PM  
**To:** O'Connor, Tim LCTZ:EX  
**Subject:** Table for Baseline Report

Hi Tim,

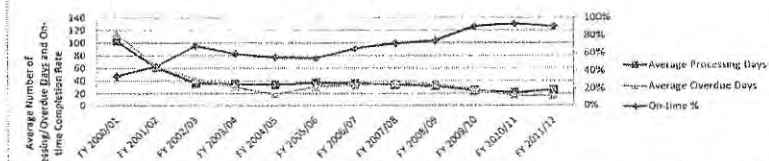
Would you be able to put page 1 of this report into a standard table format for the annual report? I am thinking again of 2 options – 1 showing only the numbers from 2011/12 and one that includes the comparison to last year as this report does.

Thanks, Chad

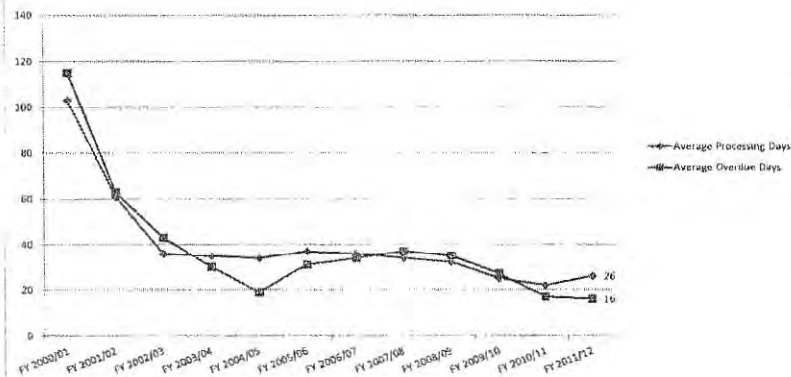
	Total Requests Closed	Average Processing Time	% on Time	Average Days Overdue	Total Requests Closed	Average Processing Time	% on Time	Average Days Overdue
General	2774	34	91%	22	3,182	32	86%	15
Personal	5165	16	95%	17	5,030	22	93%	17
Total	7939	22	93%	17	8,212	26	90%	16
Business	323	19	98%	8	400	19	97%	10
Individual	3575	20	95%	11	3,584	27	90%	17
Interest Group	183	30	89%	18	179	31	87%	11
Law Firm	2488	18	94%	15	2,168	20	94%	17
Media	628	29	89%	13	789	31	84%	14
Other Governments	25	23	84%	11	23	28	91%	12
Other Public Body	26	16	92%	10	39	22	92%	3
Political Party	672	45	87%	37	1,007	36	83%	15
Researcher	19	22	89%	2	23	29	91%	9
Total	7939	22	93%	17	8,212	26	90%	16

Year	FY 2000/01	FY 2001/02	FY 2002/03	FY 2003/04	FY 2004/05	FY 2005/06	FY 2006/07	FY 2007/08	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12
On-time %	34%	45%	86%	59%	55%	54%	85%	71%	74%	90%	93%	90%
Average Processing Days	103	61	36	35	34	37	36	34	32	25	22	26
Average Overdue Days	115	63	43	30	19	31	34	37	35	27	17	16
Political Party %	36	15	44	14	34	49	39	45	48	69	67	67
Media %	56	41	50	46	51	58	46	48	55	88	69	67
Year	FY 2000/01	FY 2001/02	FY 2002/03	FY 2003/04	FY 2004/05	FY 2005/06	FY 2006/07	FY 2007/08	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12
Average Processing Days	103	61	36	35	34	37	36	34	32	25	22	26
Average Overdue Days	115	63	43	30	19	31	34	37	35	27	17	16

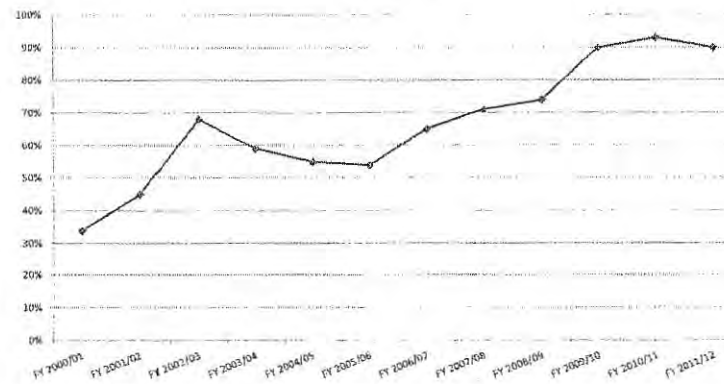
On-Time Completion, Average Processing Days and Average Overdue Days (2001 to 2012)



Average Processing and Overdue Days (2001-2012)

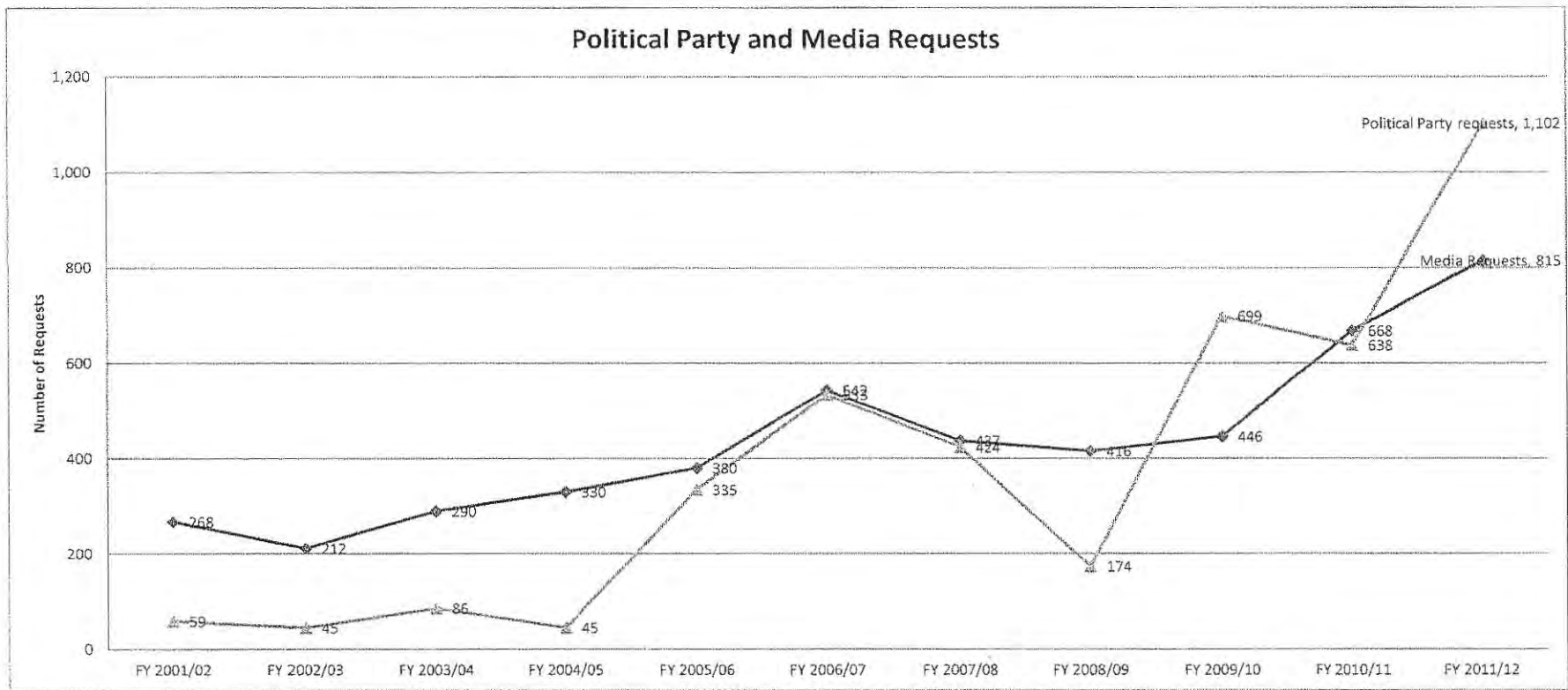


On-Time Completion Rate (2001-2012)





Year	FY 2001/02	FY 2002/03	FY 2003/04	FY 2004/05	FY 2005/06	FY 2006/07	FY 2007/08	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12
Media Requests	268	212	290	330	380	542	437	416	446	668	815
Political Party requests	59	45	86	45	335	533	424	174	699	638	1,102



## Sarrazin, Heidi A SSBC:EX

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**From:** Bertucci, Jason LCTZ:EX  
**Sent:** Monday, April 16, 2012 3:01 PM  
**To:** Hoskins, Chad LCTZ:EX  
**Subject:** Copy of Baseline Tables F10-11 and F11-12.xlsx  
**Attachments:** Copy of Baseline Tables F10-11 and F11-12.xlsx

**Importance:** High

Hi Chad,

Here are the changes

Fiscal Year 2011/12	Fiscal Year 2011/13	Column1	Column2	Column3	Column4	Column42	Column5	Column6	Column7	Column8
	FY 2010/11					FY 2011/12				
	Total Request Received	Total Requests Closed	Average Processing Time	% on Time	Average Days Overdue	Total Request Received	Total Requests Closed	Average Processing Time	% on Time	Average Days Overdue
General	2756	2774	34	91%	22	3329	3,182	32	86%	15
Personal	5073	5165	16	95%	17	5094	5,030	22	93%	17
Total	7829	7939	22	93%	17	8423	8,212	26	90%	16
Business	316	323	19	98%	8	402	400	19	97%	10
Individual	3552	3575	20	95%	11	3626	3,584	27	90%	17
Interest Group	188	183	30	89%	18	189	179	31	87%	11
Law Firm	2397	2488	18	94%	15	2199	2,168	20	94%	17
Media	672	628	29	89%	13	815	789	31	84%	14
Other Governments	27	25	23	84%	11	23	23	28	91%	12
Other Public Body	23	26	16	92%	10	42	39	22	92%	3
Political Party	638	672	45	87%	37	1102	1,007	36	83%	15
Researcher	16	19	22	89%	2	25	23	29	91%	9
Total	7829	7939	22	93%	17	8423	8,212	26	90%	16

FY 2011/12

	Data					
Type	Count of Fees Estimated	Count of Fees Waived	Count of Fees Paid	Average of Fees Paid2	Sum of Fees Paid2	Count of Request #
General	286	52	74	361.0194595	26715.44	2898
Personal						4528
Grand Total	286	52	74	361.0194595	26715.44	7426

General Reg Fees Estimated	9.87%
Fees Waived	1.79%
Fees Paid	2.55%