ICM Self Assessment Summary

Report produced on Aug 01, 2012 at 4:14

Area: All Province

Respondent Profile

	Count	%
CP Worker	311	72%
Team Leader	62	14%
Admin Staff	60	14%
Total	433	100%

Recording Child Protection Reports in ICM

	% Correct	# Responses
You have received a call that does not contain any Section 13 information. After completing a Prior Contact Check, you would create a Service Request	65%	355
You have received a call which includes Section 13 information. After completing a Prior Contact Check, you would create an Incident	96%	395

Caller Information (Reporter)

	% Correct	# Responses
Caller information on a child protection call should be recorded under Incident (as Reporter)	90%	399

Prior Contact Check (PCC)

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Conducting a PCC in ICM.	32%	45%	24%	424
Printing a PCC from ICM.	14%	27%	60%	422
You know what steps are required to be completed in ICM for a PCC.	26%	45%	29%	423
You know what steps are still required to be completed in MIS for a PCC.	67%	17%	16%	423
You know what steps are still required to be completed in Best Practices (the DAA case management system)for a PCC.	13%	27%	59%	385
You have the information you need to make a decision after completing a PCC most of the time.	28%	42%	30%	402

Structured Decision Making (SDM) Tools

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Saving an SDM tool	30%	38%	32%	370
Using the Naming Convention when saving an SDM tool	12%	26%	62%	366
Updating an SDM tool	21%	34%	45%	367
Printing an SDM tool (sign-off)	30%	31%	38%	370
Scanning a signed SDM tool	37%	27%	35%	372
Attaching a signed SDM tool	37%	29%	34%	374

Waiting for Response re: iConnect & ICM	Percentage Correct	
	Finding	Attaching
Safety Assessment	73%	78%
Vulnerability Assessment	68%	71%
Family and Child Strength and Needs Assessment	51%	55%
Vulnerability Re-Assessment	49%	63%
Reunification Assessment	47%	73%

ICM Self Assessment Summary

Case	% Correct	# Responses
After completing an Investigation, you have had to remove a child from his/her family. Which of the following would you open next in ICM? Child Service Case	76%	391
After completing an Investigation, you determine that the family needs ongoing service and the children remain with the family. Which of the following would you open next in ICM? Family Service Case	84%	391

After selecting Offer Child and Family Services as Intake Action, where would you record further information on the services provided in ICM?	Percentage
Incident	24%
Service Request	17%
Family Service Case	37%
Child Service Case	0%
Post Majority Case	0%
Prefer additional training before responding	22%
Total number of responses	393

Notes

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Selecting a Note Type.	30%	46%	23%	413
Knowing where to create a Note.	51%	31%	17%	413
Using the Naming Convention when creating a Note.	16%	28%	56%	410
Knowing when to manually Lock a Note.	35%	28%	37%	412
Printing Notes	24%	27%	48%	419

Attachments	% Correct	# Responses
Where would you attach a letter indicating that a family has been accepted into a parenting program as part of their Family Plan? Case	62%	400
Where would you attach a letter informing a family of the outcome of their child protection investigation? Incident	75%	401
If a document attached to an Incident or Service Request needs to be viewed on a Case, what is the process for doing so? Profile the document	18%	410

While responding to an Incident, where would you record the following:	As a Note on the Incident	As an Attachment to the Incident	Prefer additional training	Respondents
Incident Summary	72%	8%	20%	392
Concluding Remarks	72%	6%	22%	391
Interviews with the Child	54%	26%	20%	393
PCC remarks	71%	10%	19%	393
Collateral Checks	63%	16%	21%	392

Query Function	% Yes/Correct	# Responses
Do you know how to create a Query?	54%	424
Do you know how to save a Query you have created?	30%	422
Where would you find the Activities of the Week Query? Under the Saved Queries field on the Activities tab	12%	406

ICM Self Assessment Summary

Report produced on Aug 01, 2012 at 4:14

Notifications

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Responding to a Notification intended for you.	29%	43%	28%	420
Responding to a Notification sent to your team.	16%	38%	46%	419
Managing a Notification sent to you in error.	12%	26%	62%	423
Sending a Notification to another staff member.	28%	31%	41%	424
Closing a Notification	47%	29%	24%	422

Standards of Privacy

	% Correct	# Responses
ICM is a Contact based system. Which aspects of Contact are shared (meaning that information entered is visible to all users of ICM)? All information entered under Contacts (including sub tabs such as Addresses, Notes, Attachments)	46%	422
Where would you attach a Note concerning a Contact's entry into a detox program? Case	46%	408

Printing

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Court Document	22%	25%	52%	402
Summary	16%	27%	57%	410
SDM tool for sign-off	25%	28%	47%	403
Contact information	13%	28%	59%	420
Caseload	15%	26%	59%	417
Referral Document	12%	23%	66%	407

Interface between ICM and MIS

	% Correct	# Responses
In which system would you open a Child Service case? ICM	59%	417
In which system would you close a Child Service case? MIS	42%	413
In which system would you open a new Resource file on a new Foster Parent? ICM	15%	353
In which system would you create a Supervision Order? MIS	29%	389

Concluding Questions

	% Yes	# Responses
If one-on-one assistance was available, I would find it useful to assist me in completing my ICM documentation.	83%	433
I have become more confident in my ability to work in ICM as time goes on.	65%	433

ICM Self Assessment Summary   July 2012

Area: All Province

Respondent Profile

	Count	%
CP Worker	72	83%
Team Leader	11	13%
Admin Staff	4	5%
Total	87	100%

Recording Child Protection Reports in ICM

	% Correct	# Responses
You have received a call that does not contain any Section 13 information. After completing a Prior Contact Check, you would create a Service Request	67%	75
You have received a call which includes Section 13 information. After completing a Prior Contact Check, you would create an Incident	98%	84

Caller Information (Reporter)

	% Correct	# Responses
Caller information on a child protection call should be recorded under Incident (as Reporter)	89%	84

Prior Contact Check (PCC)

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Conducting a PCC in ICM.	31%	49%	20%	86
Printing a PCC from ICM.	16%	23%	60%	86
You know what steps are required to be completed in ICM for a PCC.	24%	44%	31%	86
You know what steps are still required to be completed in MIS for a PCC.	71%	16%	13%	86
You know what steps are still required to be completed in Best Practices (the DAA case management system)for a PCC.	10%	33%	58%	80
You have the information you need to make a decision after completing a PCC most of the time.	31%	43%	25%	83

Structured Decision Making (SDM) Tools

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Saving an SDM tool	28%	41%	31%	78
Using the Naming Convention when saving an SDM tool	14%	23%	63%	79
Updating an SDM tool	19%	36%	44%	77
Printing an SDM tool (sign-off)	30%	29%	41%	79
Scanning a signed SDM tool	41%	26%	33%	80
Attaching a signed SDM tool	39%	29%	33%	80

	Percentage Correct	
Waiting for Response re: iConnect & ICM	**Finding**	Attaching
Safety Assessment	76%	76%
Vulnerability Assessment	67%	72%
Family and Child Strength and Needs Assessment	49%	49%
Vulnerability Re-Assessment	47%	67%
Reunification Assessment	44%	79%

ICM Self Assessment Summary

July 2012

Case	% Correct	# Responses
After completing an Investigation, you have had to remove a child from his/her family. Which of the following would you open next in ICM? Child Service Case	71%	84
After completing an Investigation, you determine that the family needs ongoing service and the children remain with the family. Which of the following would you open next in ICM? Family Service Case	87%	84

After selecting Offer Child and Family Services as Intake Action, where would you record further information on the services provided in ICM?	Percentage
Incident	27%
Service Request	14%
Family Service Case	37%
Child Service Case	0%
Post Majority Case	0%
Prefer additional training before responding	22%
Total number of responses	86

Notes

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Selecting a Note Type.	35%	38%	27%	85
Knowing where to create a Note.	55%	28%	16%	85
Using the Naming Convention when creating a Note.	18%	22%	60%	85
Knowing when to manually Lock a Note.	36%	22%	42%	86
Printing Notes	24%	24%	52%	87

Attachments	% Correct	# Responses
Where would you attach a letter indicating that a family has been accepted into a parenting program as part of their Family Plan? Case	61%	84
Where would you attach a letter informing a family of the outcome of their child protection investigation? Incident	80%	85
If a document attached to an Incident or Service Request needs to be viewed on a Case, what is the process for doing so? Profile the document	19%	86

While responding to an Incident, where would you record the following:	As a Note on the Incident	As an Attachment to the Incident	Prefer additional training	Respondents
Incident Summary	74%	8%	18%	85
Concluding Remarks	75%	6%	19%	84
Interviews with the Child	62%	20%	18%	85
PCC remarks	75%	7%	18%	85
Collateral Checks	73%	11%	16%	85

Query Function	% Yes/Correct	# Responses
Do you know how to create a Query?	51%	87
Do you know how to save a Query you have created?	30%	87
Where would you find the Activities of the Week Query? Under the Saved Queries field on the Activities tab	13%	84

ICM Self Assessment Summary — July 2012

Notifications

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Responding to a Notification intended for you.	26%	41%	34%	86
Responding to a Notification sent to your team.	17%	38%	45%	87
Managing a Notification sent to you in error.	14%	26%	60%	86
Sending a Notification to another staff member.	28%	32%	40%	87
Closing a Notification	45%	31%	23%	86

Standards of Privacy

	% Correct	# Responses
ICM is a Contact based system. Which aspects of Contact are shared (meaning that information entered is visible to all users of ICM)? All information entered under Contacts (including sub tabs such as Addresses, Notes, Attachments)	43%	87
Where would you attach a Note concerning a Contact's entry into a detox program? Case	45%	86

Printing

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Court Document	20%	27%	53%	85
Summary	15%	25%	60%	87
SDM tool for sign-off	22%	27%	51%	86
Contact information	11%	28%	61%	87
Caseload	19%	24%	57%	86
Referral Document	15%	21%	64%	85

Interface between ICM and MIS

	% Correct	# Responses
In which system would you open a Child Service case? ICM	62%	87
In which system would you close a Child Service case? MIS	46%	85
In which system would you open a new Resource file on a new Foster Parent? ICM	19%	72
In which system would you create a Supervision Order? MIS	33%	84

Concluding Questions

	% Yes	# Responses
If one-on-one assistance was available, I would find it useful to assist me in completing my ICM documentation.	82%	87
I have become more confident in my ability to work in ICM as time goes on.	72%	87

ICM Self Assessment Summary

Report produced on Aug 14, 2012 at 4:29

Area: All Province

Respondent Profile

	Count	%
CP Worker	350	72%
Team Leader	71	15%
Admin Staff	68	14%
Total	489	100%

Recording Child Protection Reports in ICM

	% Correct	# Responses
You have received a call that does not contain any Section 13 information. After completing a Prior Contact Check, you would create a Service Request	63%	399
You have received a call which includes Section 13 information. After completing a Prior Contact Check, you would create an Incident	95%	445

Caller Information (Reporter)

	% Correct	# Responses
Caller information on a child protection call should be recorded under Incident (as Reporter)	89%	451

Prior Contact Check (PCC)

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Conducting a PCC in ICM.	31%	45%	24%	479
Printing a PCC from ICM.	14%	28%	58%	477
You know what steps are required to be completed in ICM for a PCC.	26%	45%	29%	478
You know what steps are still required to be completed in MIS for a PCC.	66%	17%	16%	477
You know what steps are still required to be completed in Best Practices (the DAA case management system)for a PCC.	14%	27%	59%	436
You have the information you need to make a decision after completing a PCC most of the time.	28%	42%	30%	455

Structured Decision Making (SDM) Tools

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Saving an SDM tool	30%	38%	32%	417
Using the Naming Convention when saving an SDM tool	12%	27%	62%	413
Updating an SDM tool	21%	34%	45%	415
Printing an SDM tool (sign-off)	30%	32%	38%	418
Scanning a signed SDM tool	36%	28%	35%	421
Attaching a signed SDM tool	36%	29%	34%	423

	Percentage Correct	
Waiting for Response re: iConnect & ICM	**Finding**	Attaching
Safety Assessment	73%	78%
Vulnerability Assessment	68%	71%
Family and Child Strength and Needs Assessment	51%	55%
Vulnerability Re-Assessment	48%	62%
Reunification Assessment	47%	72%

ICM Self Assessment Summary

Case	% Correct	# Responses
After completing an Investigation, you have had to remove a child from his/her family. Which of the following would you open next in ICM? Child Service Case	75%	439
After completing an Investigation, you determine that the family needs ongoing service and the children remain with the family. Which of the following would you open next in ICM? Family Service Case	83%	438

After selecting Offer Child and Family Services as Intake Action, where would you record further information on the services provided in ICM?	Percentage
Incident	23%
Service Request	17%
Family Service Case	38%
Child Service Case	0%
Post Majority Case	0%
Prefer additional training before responding	22%
Total number of responses	442

Notes

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Selecting a Note Type.	30%	46%	24%	466
Knowing where to create a Note.	52%	30%	18%	466
Using the Naming Convention when creating a Note.	16%	29%	55%	463
Knowing when to manually Lock a Note.	36%	28%	37%	465
Printing Notes	24%	27%	49%	473

Attachments	% Correct	# Responses
Where would you attach a letter indicating that a family has been accepted into a parenting program as part of their Family Plan? Case	62%	452
Where would you attach a letter informing a family of the outcome of their child protection investigation? Incident	74%	453
If a document attached to an Incident or Service Request needs to be viewed on a Case, what is the process for doing so? Profile the document	17%	461

While responding to an Incident, where would you record the following:	As a Note on the Incident	As an Attachment to the Incident	Prefer additional training	Respondents
Incident Summary	72%	8%	20%	441
Concluding Remarks	73%	5%	22%	440
Interviews with the Child	54%	26%	20%	442
PCC remarks	71%	9%	20%	443
Collateral Checks	64%	15%	21%	441

Query Function	% Yes/Correct	# Responses
Do you know how to create a Query?	53%	479
Do you know how to save a Query you have created?	29%	477
Where would you find the Activities of the Week Query? Under the Saved Queries field on the Activities tab	11%	459

ICM Self Assessment Summary

Notifications

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Responding to a Notification intended for you.	28%	43%	29%	476
Responding to a Notification sent to your team.	17%	38%	45%	474
Managing a Notification sent to you in error.	12%	26%	62%	479
Sending a Notification to another staff member.	28%	31%	41%	480
Closing a Notification	47%	29%	24%	478

Standards of Privacy

	% Correct	# Responses
ICM is a Contact based system. Which aspects of Contact are shared (meaning that information entered is visible to all users of ICM)? All information entered under Contacts (including sub tabs such as Addresses, Notes, Attachments)	45%	477
Where would you attach a Note concerning a Contact's entry into a detox program? Case	45%	460

Printing

	Highly Confident	Somewhat Confident	Not Confident	Respondents
Court Document	22%	27%	52%	454
Summary	16%	28%	56%	465
SDM tool for sign-off	24%	29%	47%	455
Contact information	14%	28%	58%	475
Caseload	16%	25%	59%	472
Referral Document	11%	23%	65%	459

Interface between ICM and MIS

	% Correct	# Responses
In which system would you open a Child Service case? ICM	60%	470
In which system would you close a Child Service case? MIS	41%	466
In which system would you open a new Resource file on a new Foster Parent? ICM	16%	402
In which system would you create a Supervision Order? MIS	28%	440

Concluding Questions

	% Yes	# Responses
If one-on-one assistance was available, I would find it useful to assist me in completing my ICM documentation.	83%	489
I have become more confident in my ability to work in ICM as time goes on.	65%	489

Our biggest strength as a ministry is, without question, the people who work here. For those of you on the front lines of child protection, your work is complex, difficult and incredibly important. As a ministry, we strive to support you so that you, in turn, can focus on what really matters—children, youth and families.

Ensuring you have the support, training and time you need to comfortably navigate the new ICM recording system is a key part of our work over the next few months. We have heard from you that additional practice and ICM training are needed in order for you to successfully use ICM in support of your vital day-to-day work.

We appreciate the honest, thoughtful, and insightful feedback you have provided locally through your Team Leaders, Community Service Managers, Directors of Practice and Executive Directors of Service, as well as centrally through the Help Desk, one-on-one in site visits, through LiveMeetings, and through your Core Super Users.   We are currently planning additional training and resources and want to be sure that what we deliver reflects not only the feedback provided to date, but also reflects individual needs.

To capture this information, we ask you to participate in a quick self-assessment of your current use of ICM and its integration with your daily practice. The information you provide through the survey will be used to tailor practice and ICM training and other forms of support over the summer and fall.

We ask that you please answer the self-assessment questions openly and without worrying about what is the "right" answer —this is not a test of your ability in working with ICM, but rather intended to ensure we have a full understanding of your current training and support requirements so that we may tailor training, resources and supports to best meet your needs.

Please respond by Tuesday, August 7, 2012 If you do not work in a position related to Child Protection, you do not need to complete this survey as it is directed to Child Protection staff. If you have any questions, please notify OCMMCF@gov.bc.ca .

Thank you for your participation.

Please select your supervisor's name from the drop-down list.

The list is alphabetical by last name, use the scroll-bar or begin typing your supervisor's last name.

If your supervisor's name is not listed, please select Other

If you selected Other from the supervisor list above, please write in your supervisor's name here.

Please select your office code from the list below: *

If your office code is not in the above list, please enter your office code here:

[   ]

Please select the the position type that best describes your job from the drop-down list. *

[▼]

Please check this box if you have received Instructor-led training in ICM.

☐

Recording Child Protection Reports

You have received a call that does not contain any Section 13 information. After completing a Prior Contact Check, you would create: *

◯ A Service Request

◯ An Incident

◯ Prefer additional training before responding

◯ Not applicable

You have received a call which includes Section 13 information. After completing a Prior Contact Check, you would create: *

◯ A Service Request

◯ An Incident

◯ Prefer additional training before responding

◯ Not applicable

Caller Information

Caller information on a child protection call should be recorded: *

◯ Under Contact (as an associated Contact)

◯ Under Incident (as Reporter)

⊙ Prefer additional training before responding

⊙ Not Applicable

Prior Contact Check (PCC)

Please indicate your level of confidence with the following using the scale below.

● **Highly Confident (I know how to complete this task without assistance from my co-workers or needing to refer to the Practitioner Guides)**

● **Somewhat Confident (I can figure out how to complete this task with assistance from my co-workers or by reviewing the Practitioner Guides)**

● **Not Confident (I do not feel confident completing this task)**

● **Not Applicable (I am not required to complete this task)**
*

	Highly Confident 1	Somewhat Confident 2	Not Confident 3	Not Applicable
Conducting a PCC in ICM.	⊙	⊙	⊙	⊙
Printing a PCC from ICM.	⊙	⊙	⊙	⊙
You know what steps are required to be completed in ICM for a PCC.	⊙	⊙	⊙	⊙
You know what steps are still required to be completed in MIS for a PCC.	⊙	⊙	⊙	⊙
You know what steps are still required to be completed in Best Practices (the DAA case management system) for a PCC.	⊙	⊙	⊙	⊙
You have the information you need to make a decision after completing a PCC most of the time.	⊙	⊙	⊙	⊙

Structured Decision Making (SDM) Tools

Please indicate your level of confidence in completing the following tasks related to SDM tools, using the scale below.

● **Highly Confident (I know how to complete this task without assistance from my co-workers or needing to refer to the Practitioner Guides)**

● **Somewhat Confident (I can figure out how to complete this task with assistance from my co-workers or by reviewing the Practitioner Guides)**

● **Not Confident (I do not feel confident completing this task)**

● **Not Applicable (I am not required to complete this task)**
*

	Highly Confident 1	Somehwat Confident 2	Not Confident 3	Not Applicable
Saving an SDM tool	⊙	⊙	⊙	⊙
Using the Naming Convention when saving an SDM tool	⊙	⊙	⊙	⊙
Updating an SDM tool	⊙	⊙	⊙	⊙
Printing an SDM tool (sign-off)	⊙	⊙	⊙	⊙
Scanning a signed SDM tool	⊙	⊙	⊙	⊙
Attaching a signed SDM tool	⊙	⊙	⊙	⊙

Please indicate where you would find the following Structured Decision Making Tools. *

	iConnect (Forms Page) 1	ICM 2	Prefer Additional Training 3	Not Applicable
Safety Assessment	⊙	⊙	⊙	⊙
Vulnerability Assessment	⊙	⊙	⊙	⊙
Family and Child Strength and Needs Assessment	⊙	⊙	⊙	⊙
Vulnerability Re-Assessment	⊙	⊙	⊙	⊙
Reunification Assessment	⊙	⊙	⊙	⊙

Please indicate where you would attach a Safey Assessment. *

⊙ Incident

⊙ Service Request

⊙ Case

⊙ Contact

⊙ Prefer additional training before responding

⊙ Not Applicable

Please indicate where you would attach a Vulnerability Assessment. *

⊙ Incident

⊙ Service Request

⊙ Case

⊙ Contact

○ Prefer additional training before responding

○ Not Applicable

Please indicate where you would attach a Family and Child Strength and Needs Assessment. *

○ Incident

○ Service Request

○ Case

○ Contact

○ Prefer additional training before responding

○ Not Applicable

Please indicate where you would attach a Vulnerability Re-Assessment. *

○ Incident

○ Service Request

○ Case

○ Contact

○ Prefer additional training before responding

○ Not Applicable

Please indicate where you would attach a Reunification Assessment. *

○ Incident

○ Service Request

○ Case

○ Contact

○ Prefer additional training before responding

○ Not Applicable

Case

After completing an Investigation, you have had to remove a child from his/her family. Which of the following would you open next in ICM? *

○ Incident

○ Service Request

○ Family Service Case

○ Child Service Case

○ Post Majority Case

○ Prefer additional training before responding

○ Not Applicable

After completing an Investigation, you determine that the family needs ongoing service, and the children remain with the family. Which of the following would you open next in ICM? *

○ Incident

○ Service Request

○ Family Service Case

○ Child Service Case

○ Post Majority Case

○ Prefer additional training before responding

○ Not Applicable

After selecting Offer Child and Family Services as Intake Action, where would you record further information on the services provided in ICM? *

○ Incident

○ Service Request

○ Family Service Case

○ Child Service Case

○ Post Majority Case

○ Prefer additional training before responding

○ Not Applicable

Notes

Please indicate your level of confidence with the following tasks related to Notes using the scale below.

• Highly Confident (I know how to complete this task without assistance from my co-workers or needing to refer to the Practitioner Guides)

• Somewhat Confident (I can figure out how to complete this task with assistance from my co-workers or by reviewing the Practitioner Guides)

• Not Confident (I do not feel confident completing this task)

● **Not Applicable (I am not required to complete this task)**
*

	Highly Confident 1	Somewhat Confident 2	Not Confident 3	Not Applicable
Selecting a Note Type.	○	○	○	○
Knowing where to create a Note.	○	○	○	○
Using the Naming Convention when creating a Note.	○	○	○	○
Knowing when to manually Lock a Note.	○	○	○	○
Printing Notes.	○	○	○	○

Attachments

Where would you attach a letter indicating that a family has been accepted into a parenting program as part of their Family Plan?
*

○ Contact

○ Incident

○ Service Request

○ Case

○ Prefer additional training before responding

○ Not applicable

Where would you attach a letter informing a family of the outcome of their child protection investigation?
*

○ Contact

○ Incident

○ Service Request

○ Case

○ Prefer additional training before responding

○ Not applicable

While responding to an Incident, where would you record the following: *

	As a Note on the Incident	As an Attachment to the Incident	Prefer additional training

	1	2	3	N/A
Incident Summary	☐	☐	☐	☐
Concluding Remarks	☐	☐	☐	☐
Interviews with the Child	☐	☐	☐	☐
PCC remarks	☐	☐	☐	☐
Collateral Checks	☐	☐	☐	☐

If a document attached to an Incident or Service Request needs to be viewed on a Case, what is the process for doing so:
*

☐ Attach the document to both the Case and the Incident or Service Request

☐ Attach the document to the Contact

☐ Profile the document

☐ Prefer additional training before responding

☐ Not applicable

Query Function

Do you know how to create a Query?
*

☐ Yes

☐ No

☐ Prefer additional training before responding

☐ Not Applicable

Do you know how to save a Query you have created?
*

☐ Yes

☐ No

☐ Prefer additional training before responding

☐ Not Applicable

Where would you find the Activities of the Week Query?
*

☐ Under the Saved Queries field on the Activities tab

○ Under the Query menu on the Activities tab

○ Under the Saved Queries field on the homepage

○ Under the Query menu on the homepage

○ Prefer additional training before responding

○ Not applicable

Notifications

Please indicate your level of confidence with the following tasks using the scale below.

• Highly Confident (I know how to complete this task without assistance from my co-workers or needing to refer to the Practitioner Guides)

• Somewhat Confident (I can figure out how to complete this task with assistance from my co-workers or by reviewing the Practitioner Guides)

• Not Confident (I do not feel confident completing this task)

• Not Applicable (I am not required to complete this task) *

	Highly Confident 1	Somewhat Confident 2	Not Confident 3	Not Applicable
Responding to a Notification intended for you.	○	○	○	○
Responding to a Notification sent to your team.	○	○	○	○
Managing a Notification sent to you in error.	○	○	○	○
Sending a Notification to another staff member.	○	○	○	○
Closing a Notification	○	○	○	○

Standards of Privacy

ICM is a Contact based system. Which aspects of Contact are shared (meaning that information entered is visible to all users of ICM)? *

○ Information entered in the upper Contact applet (excluding sub-tabs such as Addresses, Notes, Attachments)

○ All information entered under Contacts (including sub tabs such as Addresses, Notes, Attachments)

○ Prefer additional training before responding

○ Not applicable

Where would you attach a Note concerning a Contact's entry into a detox program? *

O Contact

O Incident

O Service Request

O Case

O Prefer additional training before responding

O Not applicable

Printing

Please indicate your level of confidence in printing the following using the scale below.

• Highly Confident (I know how to complete this task without assistance from my co-workers or needing to refer to the Practitioner Guides)

• Somewhat Confident (I can figure out how to complete this task with assistance from my co-workers or by reviewing the Practitioner Guides)

• Not Confident (I do not feel confident completing this task)

• Not Applicable (I am not required to complete this task)
*

	Highly Confident 1	Somewhat Confident 2	Not Confident 3	Not Applicable
Court Document	O	O	O	O
Summary	O	O	O	O
SDM tool for sign-off	O	O	O	O
Contact information	O	O	O	O
Caseload	O	O	O	O
Referral Document	O	O	O	O

Interface between ICM and MIS

In which system would you open a Child Service case?
*

O ICM

O MIS

O Prefer additional training before responding

O Not applicable

In which system would you close a Child Service case?
*

○ ICM

○ MIS

○ Prefer additional training before responding

○ Not applicable

In which system would you open a new Resource file on a new Foster Parent? *

○ ICM

○ MIS

○ Prefer additional training before responding

○ Not applicable

In which system would you create a Supervision Order? *

○ ICM

○ MIS

○ Prefer additional training before responding

○ Not applicable

Concluding questions

If one-on-one assistance was available, I would find it useful to assist me in completing my ICM documentation. *

○ Yes

○ No

I have become more confident in my ability to work in ICM as time goes on. *

○ Yes

○ No

Created By	Our biggest strength as a ministry is, without question, the people who work here. For those of you on the front lines of child protection, your work is complex, difficult and	Please select the the position type that best describes your job from the drop-down list.
		Child Protection Worker
		Administrative staff
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		Child Protection Worker
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If you selected Other from the supervisor list above, please write in your supervisor's name here.	bluefontstart Recording Child Protection Reports bluefontend linebreak You have received a call that does not contain any Section 13 information. After completing a Prior Contact Check, you would create:	You have received a call which includes Section 13 information. After completing a Prior Contact Check, you would create:
	An Incident	An Incident
	Prefer additional training before responding	An Incident
	A Service Request	An Incident
	Prefer additional training before responding	Prefer additional training before responding
	A Service Request	An Incident
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An Incident	An Incident
A Service Request	An Incident
Prefer additional training before responding	An Incident

Not Responsive

	A Service Request	An Incident
	A Service Request	An Incident
	Not applicable	Not applicable
	An Incident	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	Prefer additional training before responding	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	An Incident	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
Not Responsive	Prefer additional training before responding	Prefer additional training before responding
	A Service Request	An Incident
	Not applicable	Not applicable
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	Prefer additional training before responding	An Incident
	Not applicable	An Incident
	Not applicable	Not applicable
	A Service Request	An Incident
	A Service Request	An Incident
	Not applicable	An Incident
	Not applicable	An Incident
	Prefer additional training before responding	An Incident
	Not applicable	An Incident
	An Incident	An Incident

Prefer additional training before responding	An Incident
Prefer additional training before responding	An Incident
An Incident	An Incident
Prefer additional training before responding	An Incident
A Service Request	An Incident
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A Service Request	An Incident
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A Service Request	An Incident
An Incident	An Incident
An Incident	An Incident
Not applicable	An Incident
An Incident	An Incident
A Service Request	An Incident
A Service Request	An Incident
An Incident	An Incident
A Service Request	An Incident
A Service Request	An Incident
An Incident	An Incident
Prefer additional training before responding	An Incident
A Service Request	An Incident
Not applicable	Not applicable
A Service Request	An Incident
An Incident	An Incident
A Service Request	An Incident
A Service Request	An Incident
A Service Request	An Incident
An Incident	An Incident
A Service Request	An Incident
A Service Request	An Incident
A Service Request	An Incident
An Incident	An Incident
Prefer additional training before responding	An Incident
Not applicable	Not applicable

Not Responsive

	An Incident	An Incident
	Not applicable	Not applicable
	A Service Request	An Incident
	A Service Request	An Incident
	Not applicable	Not applicable
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	An Incident	An Incident
	Not applicable	Not applicable
	An Incident	An Incident
	Prefer additional training before responding	An Incident
	Not applicable	An Incident
Not Responsive	A Service Request	An Incident
	An Incident	An Incident
	Prefer additional training before responding	Prefer additional training before responding
	A Service Request	An Incident
	A Service Request	An Incident
	Prefer additional training before responding	Prefer additional training before responding
	Prefer additional training before responding	Prefer additional training before responding
	Prefer additional training before responding	Prefer additional training before responding
	A Service Request	An Incident
	Not applicable	An Incident
	Prefer additional training before responding	An Incident
	Not applicable	Not applicable
	Not applicable	An Incident
	Prefer additional training before responding	Prefer additional training before responding
	An Incident	An Incident
	Not applicable	An Incident
	Not applicable	An Incident
	Prefer additional training before responding	An Incident

	Not applicable	Not applicable
	Not applicable	Not applicable
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
	A Service Request	An Incident
Not Responsive	Prefer additional training before responding	Prefer additional training before responding
	Not applicable	Not applicable
	Not applicable	Not applicable
	Not applicable	Not applicable
	Not applicable	Not applicable
	Not applicable	Not applicable
	Not applicable	An Incident
	A Service Request	An Incident

bluefontstart Caller Information bluefontend linebreak Caller information on a child protection call should be recorded:	Please indicate where you would attach a Safey Assessment.
Under Incident (as Reporter)	Incident
Not Applicable	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Case
Not Applicable	Contact
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Case
Prefer additional training before responding	Case
Under Contact (as an associated Contact)	Incident
Not Applicable	Not Applicable
Not Applicable	Not Applicable
Not Applicable	Not Applicable
Under Incident (as Reporter)	Service Request
Under Contact (as an associated Contact)	Incident
Not Applicable	Not Applicable
Under Contact (as an associated Contact)	Incident
Not Applicable	Not Applicable
Under Contact (as an associated Contact)	Incident
Under Contact (as an associated Contact)	Incident
Under Contact (as an associated Contact)	Incident
Under Incident (as Reporter)	Service Request
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Incident
Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Contact (as an associated Contact)	Incident
Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Not Applicable	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding

Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Incident
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident

Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Contact (as an associated Contact)	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident

Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Case
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Not Applicable
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Incident
Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Contact (as an associated Contact)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Not Applicable

Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Case
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Incident
Not Applicable	Incident
Under Incident (as Reporter)	Incident
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Under Contact (as an associated Contact)	Incident
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Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Not Applicable	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
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Under Incident (as Reporter)	Incident

Under Incident (as Reporter)	Prefer additional training before responding
Prefer additional training before responding	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
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Under Incident (as Reporter)	Prefer additional training before responding
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
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Under Incident (as Reporter)	Prefer additional training before responding
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Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Prefer additional training before responding

Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Contact (as an associated Contact)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Not Applicable
Prefer additional training before responding	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Not Applicable
Under Contact (as an associated Contact)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Case
Under Incident (as Reporter)	Prefer additional training before responding
Under Incident (as Reporter)	Incident
Prefer additional training before responding	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident

Not Applicable	Prefer additional training before responding
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable
Under Incident (as Reporter)	Not Applicable
Not Applicable	Not Applicable
Not Applicable	Not Applicable
Not Applicable	Not Applicable
Not Applicable	Not Applicable
Not Applicable	Not Applicable
Under Incident (as Reporter)	Incident
Under Incident (as Reporter)	Not Applicable

Please indicate where you would attach a Vulnerability Assessment.	Please indicate where you would attach a Family and Child Strength and Needs Assessment.	Please indicate where you would attach a Vulnerability Re-Assessment.
Case	Service Request	Case
Incident	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Service Request	Case	Contact
Service Request	Case	Case
Service Request	Service Request	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Contact	Case	Service Request
Case	Case	Contact
Contact	Incident	Prefer additional training before responding
Incident	Incident	Incident
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Case	Service Request	Service Request
Incident	Incident	Incident
Contact	Contact	Not Applicable
Incident	Incident	Incident
Not Applicable	Not Applicable	Not Applicable
Incident	Incident	Incident
Incident	Incident	Incident
Incident	Incident	Incident
Service Request	Service Request	Service Request
Incident	Incident	Case
Incident	Incident	Case
Incident	Case	Case
Incident	Case	Case
Incident	Case	Case

Incident	Incident	Case
Incident	Incident	Incident
Incident	Case	Case
Incident	Incident	Incident
Incident	Case	Case
Incident	Incident	Incident
Incident	Case	Case
Incident	Case	Case
Incident	Incident	Incident
Incident	Incident	Incident
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
Incident	Case	Case
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
Incident	Case	Case
Incident	Case	Case
Incident	Incident	Incident
Incident	Case	Case
Incident	Case	Case
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Service Request	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Case
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Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Not Applicable	Not Applicable	Not Applicable
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Case	Case
Incident	Case	Contact
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Service Request
Incident	Case	Case
Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Prefer additional training before responding	Prefer additional training before responding
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Case	Not Applicable	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Incident	Not Applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Incident
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Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Incident	Incident
Case	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Case	Case	Case
Case	Case	Case
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
Case	Case	Case
Not Applicable	Not Applicable	Not Applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Prefer additional training before responding
Incident	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not Applicable	Not Applicable
Incident	Incident	Incident
Contact	Contact	Contact
Incident	Incident	Case
Incident	Incident	Case
Incident	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Prefer additional training before responding	Not Applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Prefer additional training before responding
Incident	Case	Case
Incident	Case	Incident
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Incident	Case	Incident
Not Applicable	Not Applicable	Not Applicable
Incident	Incident	Case
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Incident	Incident	Incident
Not Applicable	Not Applicable	Not Applicable
Incident	Prefer additional training before responding	Incident
Prefer additional training before responding	Case	Case
Incident	Case	Case
Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Incident
Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not Applicable	Not Applicable

Incident	Incident	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Service Request	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Case	Case	Case
Incident	Incident	Case
Case	Case	Case
Incident	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Case
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
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Incident	Incident	Prefer additional training before responding
Incident	Incident	Incident
Not Applicable	Not Applicable	Not Applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
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Incident	Incident	Incident
Incident	Service Request	Incident
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Incident
Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Incident	Incident
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Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
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Incident	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Incident	Case	Case
Incident	Incident	Incident
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Not Applicable	Prefer additional training before responding	Not Applicable
Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Not Applicable	Not Applicable	Not Applicable
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Case	Case	Case

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Incident	Case	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Incident	Incident	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Case	Prefer additional training before responding
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
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Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding

Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
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Not Applicable	Not Applicable	Not Applicable
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
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Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not Applicable	Not Applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Incident	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
Incident	Service Request	Incident
Case	Case	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	Case
Incident	Case	Case
Incident	Case	Case
Incident	Incident	Incident
Incident	Case	Case
Incident	Prefer additional training before responding	Prefer additional training before responding

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not Applicable	Not Applicable
Incident	Incident	Case
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Incident
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable
Incident	Case	Case
Not Applicable	Not Applicable	Not Applicable

bluefontstart Concluding questions	Please check this box if you have	If your office code is not in the	Please indicate where you would attach a Reunification Assessment.	bluefontstart Case bluefontend linebreak After completing an Investigation, you have had to remove a child from his/her family. Which of the following would you open next in ICM?
Yes	FALSE Not Responsive	Case		Child Service Case
No	TRUE		Contact	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE		Incident	Prefer additional training before responding
Yes	FALSE		Contact	Child Service Case
Yes	FALSE Not Responsive	Not Applicable		Post Majority Case
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
No	FALSE		Not Applicable	Post Majority Case
No	FALSE		Service Request	Post Majority Case
No	FALSE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Incident	Incident
No	FALSE		Not Applicable	Not Applicable
No	FALSE		Not Applicable	Not Applicable
No	FALSE		Not Applicable	Not Applicable
Yes	TRUE		Incident	Service Request
No	TRUE		Incident	Family Service Case
No	FALSE		Not Applicable	Not Applicable
Yes	FALSE		Incident	Incident
Yes	FALSE		Not Applicable	Not Applicable
Yes	TRUE		Incident	Incident
Yes	FALSE		Incident	Incident
Yes	TRUE		Incident	Incident
Yes	TRUE		Service Request	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
No	TRUE		Case	Child Service Case
Yes	FALSE		Case	Prefer additional training before responding
Yes	FALSE		Case	Child Service Case

No	TRUE	Case	Child Service Case
No	FALSE	Incident	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Child Service Case
Yes	TRUE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Not Applicable	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Not Applicable	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Family Service Case
Yes	TRUE	Case	Family Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Not Applicable
Yes	TRUE	Not Applicable	Not Applicable
Yes	TRUE Not Responsive Case		Child Service Case
Yes	TRUE	Not Applicable	Not Applicable
No	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case

Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
No	FALSE		Case	Child Service Case
No	FALSE		Case	Child Service Case
No	TRUE		Case	Child Service Case
No	FALSE		Case	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
No	FALSE		Not Applicable	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Not Applicable	Not Applicable
No	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
No	FALSE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Not Applicable
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Incident

Yes	TRUE		Case	Family Service Case
No	FALSE		Case	Child Service Case
No	TRUE		Case	Family Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
No	TRUE		Case	Child Service Case
Yes	FALSE		Case	Service Request
No	TRUE		Case	Child Service Case
No	TRUE		Prefer additional training before responding	Not Applicable
Yes	TRUE		Case	Child Service Case
No	TRUE		Case	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Case	Prefer additional training before responding
Yes	TRUE		Case	Family Service Case
Yes	FALSE		Case	Prefer additional training before responding
No	TRUE		Incident	Child Service Case
Yes	FALSE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Incident	Child Service Case
No	TRUE		Case	Child Service Case
No	TRUE		Incident	Child Service Case
No	FALSE		Case	Child Service Case
Yes	TRUE		Case	Family Service Case
No	TRUE		Case	Family Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Case	Incident
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
No	FALSE		Case	Family Service Case
Yes	TRUE		Case	Child Service Case
No	FALSE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding

Yes	TRUE	Not Applicable	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Incident	Child Service Case
Yes	FALSE	Case	Child Service Case
No	TRUE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Child Service Case
Yes	TRUE	Case	Family Service Case
Yes	FALSE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Child Service Case
No	FALSE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Not Applicable
Yes	FALSE	Service Request	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Not Applicable	Not Applicable
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Incident	Family Service Case
Yes	FALSE	Case	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case

Yes	TRUE	Case	Family Service Case
No	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Not Applicable
Yes	TRUE	Case	Incident
Yes	TRUE	Case	Child Service Case
No	TRUE	Not Applicable	Not Applicable
No	TRUE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
No	TRUE	Case	Family Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Family Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Not Applicable	Not Applicable
No	TRUE	Case	Family Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE Not Responsive	Not Applicable	Not Applicable
Yes	TRUE	Incident	Family Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Not Applicable	Not Applicable
Yes	FALSE	Case	Child Service Case

Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Not Applicable	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Incident
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE Not Responsive Service Request		Not Applicable
No	TRUE	Case	Family Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
No	TRUE	Incident	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Not Applicable
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Not Applicable	Child Service Case
Yes	FALSE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
No	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case

Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Child Service Case
Yes	TRUE	Incident	Child Service Case
Yes	TRUE	Case	Prefer additional training before responding
Yes	TRUE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Family Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Incident
Yes	TRUE	Case	Child Service Case
No	FALSE	Case	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Incident	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Prefer additional training before responding
Yes	TRUE	Not Applicable	Child Service Case
No	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Case	Incident
Yes	TRUE	Not Applicable	Not Applicable
Yes	TRUE	Case	Family Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Family Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Case	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case

Yes	FALSE		Prefer additional training before responding	Not Applicable
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Case	Family Service Case
Yes	FALSE		Not Applicable	Not Applicable
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Incident
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Case	Prefer additional training before responding
No	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Case	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Prefer additional training before responding
Yes	TRUE		Case	Prefer additional training before responding
Yes	TRUE		Incident	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case

Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
No	TRUE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
No	TRUE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Prefer additional training before responding
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Not Applicable	Not Applicable
No	FALSE		Case	Prefer additional training before responding
Yes	FALSE		Not Applicable	Not Applicable
No	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE		Prefer additional training before responding	Child Service Case
Yes	FALSE		Not Applicable	Prefer additional training before responding
Yes	TRUE		Case	Prefer additional training before responding
Yes	TRUE		Contact	Family Service Case
Yes	FALSE		Case	Child Service Case
No	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Not Applicable	Not Applicable
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Not Applicable	Not Applicable
Yes	FALSE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case

Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Service Request	Not Applicable
No	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	TRUE Not Responsive	Not Applicable	Not Applicable
Yes	TRUE	Incident	Child Service Case
Yes	FALSE	Case	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	FALSE	Prefer additional training before responding	Service Request
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Prefer additional training before responding
Yes	TRUE	Prefer additional training before responding	Incident
Yes	TRUE	Case	Child Service Case
No	TRUE	Incident	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Incident	Child Service Case
No	TRUE	Case	Incident
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Not Applicable	Prefer additional training before responding

Yes	FALSE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Prefer additional training before responding
Yes	TRUE		Case	Family Service Case
Yes	TRUE		Not Applicable	Not Applicable
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Family Service Case
Yes	TRUE		Case	Child Service Case
Yes	TRUE		Not Applicable	Not Applicable
Yes	TRUE		Prefer additional training before responding	Not Applicable
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Case	Child Service Case
Yes	TRUE		Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE		Not Applicable	Not Applicable
Yes	TRUE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Not Applicable
Yes	TRUE		Incident	Prefer additional training before responding
Yes	TRUE		Case	Family Service Case
Yes	FALSE		Case	Child Service Case
Yes	FALSE		Prefer additional training before responding	Child Service Case
Yes	TRUE		Incident	Child Service Case
Yes	FALSE		Incident	Family Service Case
No	TRUE		Case	Child Service Case
No	TRUE		Case	Family Service Case
Yes	TRUE		Case	Child Service Case

Yes	FALSE	Incident	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Not Applicable
Yes	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Not Applicable	Child Service Case
No	TRUE Not Responsive	Case	Family Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
No	TRUE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Incident	Child Service Case
No	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Family Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case

Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Family Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
No	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Incident
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Case	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Not Applicable	Not Applicable
No	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Incident	Child Service Case
Yes	FALSE Not Responsive Case		Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	FALSE	Prefer additional training before responding	Not Applicable

No	TRUE	Case	Child Service Case
Yes	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
No	TRUE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	TRUE	Prefer additional training before responding	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Not Applicable	Not Applicable
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Case	Child Service Case
No	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	FALSE Not Responsive Incident		Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Case	Child Service Case
Yes	FALSE	Case	Child Service Case
Yes	TRUE	Case	Prefer additional training before responding
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
No	TRUE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding

Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	FALSE	Not Applicable	Not Applicable
Yes	FALSE	Case	Child Service Case
Yes	FALSE	Prefer additional training before responding	Child Service Case
Yes	FALSE	Prefer additional training before responding	Prefer additional training before responding
Yes	TRUE	Not Applicable	Child Service Case
Yes	FALSE	Not Applicable	Not Applicable
No	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Not Applicable	Not Applicable
Yes	FALSE	Not Applicable	Not Applicable
No	TRUE	Not Applicable	Not Applicable
Yes	FALSE	Not Applicable	Not Applicable
Yes	TRUE	Case	Child Service Case
Yes	TRUE	Not Applicable	Not Applicable

After completing an Investigation, you determine that the family needs ongoing service, and the children remain with the family. Which of the following would you open next in ICM?	After selecting Offer Child and Family Services as Intake Action, where would you record further information on the services provided in ICM?	I have become more confident in
Family Service Case	Family Service Case	Yes
Service Request	Not Applicable	Yes
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Child Service Case	Prefer additional training before responding	Yes
Family Service Case	Incident	Yes
Incident	Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Incident	Incident	No
Not Applicable	Child Service Case	Yes
Post Majority Case	Post Majority Case	No
Incident	Incident	Yes
Not Applicable	Not Applicable	No
Not Applicable	Not Applicable	No
Not Applicable	Not Applicable	No
Family Service Case	Service Request	Yes
Incident	Incident	No
Not Applicable	Not Applicable	No
Incident	Incident	Yes
Not Applicable	Not Applicable	Yes
Incident	Incident	Yes
Incident	Incident	Yes
Incident	Incident	Yes
Child Service Case	Child Service Case	Yes
Family Service Case	Incident	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	No

Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	No
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Service Request	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes

Family Service Case	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Service Request	No
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Service Request	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Service Request	Service Request	No
Family Service Case	Incident	No
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Not Applicable	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Not Applicable	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Service Request	Yes
Family Service Case	Service Request	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes

Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Service Request	Incident	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Service Request	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	No
Family Service Case	Prefer additional training before responding	Yes
Service Request	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	No
Prefer additional training before responding	Service Request	No

Service Request	Service Request	Yes
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Incident	Service Request	No
Family Service Case	Service Request	Yes
Service Request	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	No
Not Applicable	Prefer additional training before responding	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Family Service Case	Service Request	No
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Service Request	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Service Request	Service Request	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes

Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Service Request	Service Request	Yes
Family Service Case	Family Service Case	No
Not Applicable	Not Applicable	Yes
Family Service Case	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Prefer additional training before responding	No
Service Request	Prefer additional training before responding	Yes
Family Service Case	Service Request	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Not Applicable	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Family Service Case	No

Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Service Request	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Prefer additional training before responding	Prefer additional training before responding	Yes
Not Applicable	Service Request	Yes
Family Service Case	Family Service Case	Yes
Service Request	Service Request	Yes
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes

Family Service Case	Service Request	No
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	No
Family Service Case	Incident	Yes
Service Request	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	No
Family Service Case	Family Service Case	Yes
Service Request	Family Service Case	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Service Request	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Not Applicable	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Service Request	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes

Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Incident	Yes
Family Service Case	Service Request	No
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	No
Service Request	Incident	No
Family Service Case	Family Service Case	No
Not Applicable	Not Applicable	Yes
Family Service Case	Family Service Case	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Service Request	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Incident	No
Family Service Case	Service Request	Yes
Family Service Case	Incident	No
Family Service Case	Incident	No

Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Service Request	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	No
Not Applicable	Not Applicable	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Not Applicable	Not Applicable	No
Family Service Case	Incident	Yes
Not Applicable	Not Applicable	No
Prefer additional training before responding	Not Applicable	No
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	No
Prefer additional training before responding	Incident	No
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	No
Prefer additional training before responding	Prefer additional training before responding	No
Not Applicable	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes

Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	No
Prefer additional training before responding	Service Request	No
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes
Family Service Case	Incident	No
Family Service Case	Family Service Case	Yes
Not Applicable	Incident	Yes
Not Applicable	Not Applicable	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Incident	Yes
Not Applicable	Not Applicable	No
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	No
Service Request	Service Request	No
Family Service Case	Family Service Case	Yes
Service Request	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	No
Family Service Case	Family Service Case	No
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	No
Not Applicable	Not Applicable	No

Family Service Case	Service Request	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Service Request	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Incident	Incident	No
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Service Request	No
Family Service Case	Service Request	Yes
Family Service Case	Service Request	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Not Applicable	Not Applicable	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	No
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Not Applicable	Not Applicable	No
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Incident	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	No
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes

Family Service Case	Service Request	Yes
Family Service Case	Service Request	No
Not Applicable	Not Applicable	Yes
Not Applicable	Incident	No
Family Service Case	Family Service Case	No
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	No
Service Request	Family Service Case	Yes
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Service Request	Family Service Case	No
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	No
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	Yes
Service Request	Service Request	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Family Service Case	Service Request	Yes

Prefer additional training before responding	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Service Request	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	No
Family Service Case	Service Request	Yes
Family Service Case	Family Service Case	No
Family Service Case	Family Service Case	No
Prefer additional training before responding	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Family Service Case	Service Request	No
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	No
Family Service Case	Service Request	No
Prefer additional training before responding	Prefer additional training before responding	No
Not Applicable	Not Applicable	Yes

Family Service Case	Service Request	Yes
Not Applicable	Not Applicable	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Family Service Case	No
Not Applicable	Not Applicable	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Service Request	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Service Request	Yes
Family Service Case	Prefer additional training before responding	No
Not Applicable	Not Applicable	Yes
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Not Applicable	Incident	Yes
Service Request	Prefer additional training before responding	No
Family Service Case	Family Service Case	Yes
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding	No
Not Applicable	Not Applicable	No
Family Service Case	Incident	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Family Service Case	Yes
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Family Service Case	Yes
Family Service Case	Prefer additional training before responding	No
Family Service Case	Incident	Yes
Prefer additional training before responding	Prefer additional training before responding	Yes
Family Service Case	Service Request	No
Prefer additional training before responding	Prefer additional training before responding	Yes

Prefer additional training before responding	Prefer additional training before responding	Yes
Not Applicable	Not Applicable	No
Family Service Case	Family Service Case	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	No
Family Service Case	Prefer additional training before responding	Yes
Not Applicable	Not Applicable	Yes
Not Applicable	Not Applicable	No
Not Applicable	Not Applicable	No
Not Applicable	Not Applicable	Yes
Not Applicable	Not Applicable	No
Not Applicable	Not Applicable	No
Family Service Case	Family Service Case	Yes
Not Applicable	Not Applicable	No

In which system would you create a Supervision Order?	In which system would you open a new Resource file on a new Foster Parent?	In which system would you close a Child Service case?
MIS	MIS	ICM
Prefer additional training before responding	Not applicable	Not applicable
ICM	ICM	MIS
Not applicable	Not applicable	Not applicable
MIS	Prefer additional training before responding	ICM
Not applicable	Prefer additional training before responding	ICM
ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Prefer additional training before responding	ICM
ICM	Prefer additional training before responding	MIS
ICM	MIS	ICM
ICM	ICM	ICM
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	Not applicable
MIS	MIS	Prefer additional training before responding
Not applicable	Not applicable	MIS
Not applicable	Not applicable	Not applicable
ICM	ICM	ICM
Not applicable	Not applicable	Not applicable
ICM	ICM	ICM
ICM	ICM	ICM
ICM	ICM	ICM
ICM	MIS	Prefer additional training before responding
Not applicable	ICM	ICM
ICM	Prefer additional training before responding	Prefer additional training before responding
ICM	ICM	MIS
Prefer additional training before responding	MIS	MIS
MIS	Prefer additional training before responding	Prefer additional training before responding

MIS	Not applicable	Not applicable
MIS	MIS	MIS
MIS	ICM	MIS
ICM	ICM	MIS
ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
MIS	MIS	MIS
ICM	MIS	MIS
MIS	Not applicable	ICM
MIS	MIS	MIS
Not applicable	MIS	ICM
ICM	ICM	ICM
MIS	MIS	ICM
MIS	Not applicable	Not applicable
MIS	ICM	MIS
ICM	Not applicable	MIS
MIS	MIS	MIS
MIS	ICM	MIS
MIS	MIS	MIS
MIS	MIS	MIS
MIS	MIS	ICM
MIS	ICM	MIS
ICM	ICM	MIS
MIS	ICM	MIS
MIS	Not applicable	MIS
MIS	MIS	MIS
MIS	MIS	MIS
Not applicable	MIS	MIS
ICM	ICM	MIS
ICM	ICM	MIS
Prefer additional training before responding	ICM	MIS
ICM	ICM	MIS
MIS	Prefer additional training before responding	ICM
MIS	MIS	ICM

ICM	MIS	MIS
Prefer additional training before responding	MIS	ICM
MIS	MIS	ICM
ICM	MIS	ICM
ICM	MIS	MIS
ICM	ICM	MIS
MIS	MIS	ICM
Prefer additional training before responding	MIS	MIS
MIS	ICM	MIS
Prefer additional training before responding	MIS	MIS
MIS	MIS	ICM
MIS	MIS	ICM
ICM	MIS	MIS
ICM	Prefer additional training before responding	MIS
MIS	MIS	MIS
Prefer additional training before responding	MIS	Prefer additional training before responding
ICM	MIS	ICM
Not applicable	Not applicable	Not applicable
MIS	MIS	MIS
ICM	ICM	MIS
ICM	MIS	ICM
MIS	MIS	MIS
ICM	ICM	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	MIS
MIS	MIS	ICM
ICM	MIS	ICM
MIS	MIS	ICM
ICM	MIS	MIS
ICM	MIS	MIS
MIS	MIS	ICM
ICM	MIS	ICM
ICM	Not applicable	MIS
ICM	MIS	MIS

ICM	MIS	MIS
MIS	Not applicable	Not applicable
ICM	Not applicable	MIS
MIS	ICM	MIS
ICM	MIS	ICM
MIS	MIS	ICM
ICM	MIS	ICM
ICM	Prefer additional training before responding	MIS
MIS	MIS	MIS
Not applicable	Not applicable	ICM
MIS	MIS	ICM
ICM	MIS	MIS
MIS	MIS	Prefer additional training before responding
ICM	MIS	ICM
Prefer additional training before responding	ICM	ICM
ICM	Not applicable	MIS
ICM	ICM	MIS
ICM	ICM	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	Prefer additional training before responding	MIS
Prefer additional training before responding	Not applicable	MIS
MIS	Not applicable	ICM
Prefer additional training before responding	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Prefer additional training before responding	MIS	MIS
MIS	MIS	ICM
MIS	ICM	ICM
MIS	Prefer additional training before responding	Prefer additional training before responding
ICM	Not applicable	ICM
ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS

MIS	ICM	ICM
MIS	ICM	MIS
Prefer additional training before responding	MIS	ICM
ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	ICM	ICM
MIS	MIS	ICM
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ICM	MIS	ICM
ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	MIS
ICM	MIS	ICM
MIS	ICM	MIS
ICM	MIS	MIS
Not applicable	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	MIS
ICM	ICM	ICM
ICM	MIS	ICM
Not applicable	Not applicable	Prefer additional training before responding
MIS	Not applicable	ICM
Not applicable	Not applicable	MIS
ICM	ICM	ICM
Not applicable	MIS	MIS
ICM	MIS	MIS
Not applicable	MIS	Not applicable
ICM	ICM	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
ICM	MIS	MIS

MIS	Not applicable	Prefer additional training before responding
MIS	Not applicable	Prefer additional training before responding
MIS	MIS	MIS
Prefer additional training before responding	Not applicable	ICM
Prefer additional training before responding	ICM	MIS
Not applicable	Not applicable	ICM
ICM	Not applicable	MIS
ICM	MIS	ICM
Not applicable	MIS	MIS
Not applicable	Not applicable	Not applicable
ICM	MIS	ICM
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ICM	MIS	ICM
MIS	Not applicable	MIS
MIS	MIS	ICM
Not applicable	MIS	ICM
ICM	Prefer additional training before responding	MIS
MIS	MIS	Prefer additional training before responding
ICM	MIS	MIS
ICM	Not applicable	Prefer additional training before responding
MIS	Prefer additional training before responding	ICM
ICM	MIS	ICM
ICM	MIS	MIS
Not applicable	Not applicable	MIS
Not applicable	Not applicable	MIS
MIS	MIS	MIS
MIS	Not applicable	ICM
Prefer additional training before responding	MIS	Prefer additional training before responding
Not applicable	MIS	ICM
ICM	MIS	MIS
ICM	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	MIS	MIS
ICM	MIS	MIS

ICM	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	Prefer additional training before responding	ICM
ICM	ICM	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	Not applicable	MIS
ICM	MIS	MIS
ICM	Prefer additional training before responding	MIS
ICM	MIS	ICM
ICM	ICM	MIS
MIS	Prefer additional training before responding	MIS
Not applicable	Not applicable	ICM
MIS	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	MIS	ICM
ICM	ICM	ICM
ICM	MIS	ICM
ICM	ICM	ICM
ICM	ICM	MIS
MIS	Not applicable	MIS
MIS	MIS	ICM
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Prefer additional training before responding	ICM	ICM
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MIS	Prefer additional training before responding	MIS
MIS	ICM	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	MIS	ICM
MIS	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS

MIS	Not applicable	ICM
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ICM	ICM	ICM
Prefer additional training before responding	ICM	ICM
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	MIS
MIS	Not applicable	MIS
ICM	Prefer additional training before responding	MIS
MIS	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	Not applicable	ICM
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Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
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ICM	Prefer additional training before responding	MIS
MIS	Not applicable	MIS
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MIS	Not applicable	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	MIS	MIS
Not applicable	Not applicable	MIS
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MIS	Prefer additional training before responding	MIS
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	Not applicable	MIS
Prefer additional training before responding	MIS	ICM

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	ICM	ICM
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MIS	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	ICM
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Prefer additional training before responding	Prefer additional training before responding	MIS
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ICM	MIS	MIS
ICM	MIS	ICM
Prefer additional training before responding	Not applicable	Prefer additional training before responding
MIS	MIS	ICM
Not applicable	MIS	ICM
ICM	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	MIS	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	MIS
Prefer additional training before responding	Not applicable	MIS
Prefer additional training before responding	MIS	ICM
ICM	Not applicable	MIS
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Prefer additional training before responding	MIS	Prefer additional training before responding
Prefer additional training before responding	Not applicable	ICM
Prefer additional training before responding	ICM	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
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ICM	Not applicable	ICM
Prefer additional training before responding	MIS	ICM

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	ICM
ICM	Not applicable	MIS
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Prefer additional training before responding	MIS	MIS
MIS	Not applicable	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	Not applicable	MIS
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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ICM	ICM	ICM
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	MIS	Prefer additional training before responding
Prefer additional training before responding	MIS	Prefer additional training before responding
Not applicable	Not applicable	Not applicable
MIS	MIS	ICM
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Prefer additional training before responding	MIS	MIS
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Prefer additional training before responding	Prefer additional training before responding	ICM
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Prefer additional training before responding	Prefer additional training before responding	MIS
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Prefer additional training before responding	MIS	MIS
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MIS	MIS	MIS
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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ICM	MIS	ICM
ICM	MIS	ICM
Not applicable	Not applicable	ICM

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	MIS	MIS
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MIS	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	Prefer additional training before responding	MIS
ICM	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Prefer additional training before responding	ICM
Not applicable	MIS	MIS
MIS	MIS	MIS
ICM	Not applicable	MIS
Prefer additional training before responding	ICM	MIS
ICM	MIS	Prefer additional training before responding
ICM	ICM	ICM
ICM	Prefer additional training before responding	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Prefer additional training before responding	MIS	ICM
Prefer additional training before responding	MIS	ICM
MIS	MIS	ICM
Not applicable	Not applicable	Not applicable
Prefer additional training before responding	Not applicable	MIS
Not applicable	Not applicable	Not applicable
Prefer additional training before responding	MIS	Prefer additional training before responding
MIS	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	ICM
MIS	MIS	MIS
ICM	MIS	ICM
MIS	MIS	MIS
Not applicable	Not applicable	Not applicable

ICM	Not applicable	ICM
Prefer additional training before responding	MIS	MIS
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	Not applicable
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	Not applicable	MIS
Prefer additional training before responding	MIS	Prefer additional training before responding
ICM	MIS	ICM
ICM	ICM	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	ICM
ICM	MIS	MIS
Prefer additional training before responding	MIS	ICM
ICM	MIS	ICM
ICM	MIS	ICM
MIS	Not applicable	ICM
MIS	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	Prefer additional training before responding	ICM
Prefer additional training before responding	MIS	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	MIS	MIS
MIS	MIS	MIS
Prefer additional training before responding	MIS	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
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Not applicable	Not applicable	Not applicable
ICM	MIS	MIS
ICM	MIS	ICM
ICM	Not applicable	ICM
MIS	ICM	MIS
Prefer additional training before responding	MIS	Prefer additional training before responding
Prefer additional training before responding	MIS	ICM
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Prefer additional training before responding	MIS	Prefer additional training before responding
ICM	Not applicable	ICM
ICM	MIS	ICM
Prefer additional training before responding	MIS	MIS
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Prefer additional training before responding	MIS	ICM
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ICM	MIS	ICM
ICM	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	MIS	MIS
ICM	Prefer additional training before responding	MIS
ICM	Not applicable	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	Not applicable	ICM
Prefer additional training before responding	Not applicable	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	MIS	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	MIS	ICM
Not applicable	Prefer additional training before responding	Prefer additional training before responding
MIS	MIS	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	Not applicable	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
ICM	Not applicable	ICM
ICM	MIS	ICM
MIS	ICM	ICM
ICM	Not applicable	Prefer additional training before responding
MIS	MIS	ICM
MIS	Not applicable	MIS
Prefer additional training before responding	Not applicable	Prefer additional training before responding
Not applicable	Not applicable	Not applicable

MIS	MIS	ICM
Not applicable	Not applicable	ICM
ICM	Prefer additional training before responding	MIS
ICM	MIS	MIS
Not applicable	MIS	Not applicable
MIS	Not applicable	MIS
MIS	MIS	MIS
MIS	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS
MIS	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
MIS	ICM	ICM
Prefer additional training before responding	Not applicable	MIS
ICM	ICM	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	ICM
Prefer additional training before responding	MIS	MIS
Not applicable	Not applicable	Not applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	ICM	ICM
Prefer additional training before responding	MIS	ICM
MIS	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Prefer additional training before responding	Prefer additional training before responding
ICM	ICM	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	ICM
ICM	MIS	ICM
ICM	MIS	MIS
MIS	Not applicable	ICM
Prefer additional training before responding	MIS	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
ICM	MIS	ICM
Prefer additional training before responding	MIS	Prefer additional training before responding

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not applicable	Not applicable
ICM	Not applicable	ICM
Prefer additional training before responding	MIS	MIS
Prefer additional training before responding	MIS	Prefer additional training before responding
MIS	MIS	MIS
Not applicable	Not applicable	ICM
Not applicable	Prefer additional training before responding	Not applicable
Not applicable	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not applicable	ICM
Not applicable	Not applicable	Not applicable
Not applicable	MIS	ICM
MIS	MIS	MIS
Not applicable	Not applicable	Not applicable

Where would you attach a Note concerning a Contact's entry into a detox program?
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Prefer additional training before responding
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Prefer additional training before responding
Service Request
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Incident
Prefer additional training before responding
Prefer additional training before responding
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Contact

Incident

bluefontstart Standards of Privacy bluefontend linebreak ICM is a Contact based system. Which aspects of Contact are shared (meaning that information entered is visible to all users of ICM)?

Information entered in the upper Contact applet (excluding sub-tabs such as Addresses, Notes, Attachments)

Prefer additional training before responding

All information entered under Contacts (including sub tabs such as Addresses, Notes, Attachments)

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Not applicable

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Not applicable

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Information entered in the upper Contact applet (excluding sub-tabs such as Addresses, Notes, Attachments)

Where would you find the Activities of the Week Query?	Do you know how to save a Query you have created?
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Query menu on the homepage	No
Under the Saved Queries field on the homepage	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the homepage	No
Under the Saved Queries field on the homepage	No
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Not Applicable
Prefer additional training before responding	Not Applicable
Not applicable	Not Applicable
Under the Saved Queries field on the homepage	Yes
Under the Query menu on the Activities tab	No
Not applicable	Not Applicable
Under the Saved Queries field on the Activities tab	Yes
Not applicable	Not Applicable
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No

Not applicable	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
Prefer additional training before responding	Yes
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Not applicable	No
Not applicable	Yes
Not applicable	Not Applicable
Under the Saved Queries field on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Not applicable	Yes
Under the Saved Queries field on the homepage	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Not applicable	Not Applicable
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
Under the Saved Queries field on the Activities tab	Yes
Not applicable	Yes
Not applicable	No

Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
Under the Query menu on the homepage	Yes
Under the Saved Queries field on the homepage	No
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Under the Saved Queries field on the homepage	Yes
Not applicable	Yes
Prefer additional training before responding	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the homepage	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Not applicable	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No

Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Saved Queries field on the homepage	Yes
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the homepage	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the homepage	Prefer additional training before responding

Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	No
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	No
Prefer additional training before responding	No
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Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Under the Saved Queries field on the homepage	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	Yes
Not applicable	Not Applicable
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the homepage	No

Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Not applicable	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the homepage	No
Under the Saved Queries field on the homepage	Yes
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	No
Not applicable	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Saved Queries field on the homepage	Yes
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No

Prefer additional training before responding	No
Prefer additional training before responding	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the homepage	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the homepage	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
Under the Query menu on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Under the Saved Queries field on the homepage	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	No

Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Not applicable	No
Prefer additional training before responding	Yes
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Under the Query menu on the homepage	No
Prefer additional training before responding	No
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Under the Saved Queries field on the Activities tab	No
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Under the Saved Queries field on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the homepage	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	Yes

Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
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Prefer additional training before responding	Yes
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Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes
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Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Under the Query menu on the homepage	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Not applicable	No
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Prefer additional training before responding	No
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Not applicable	No
Prefer additional training before responding	No
Under the Saved Queries field on the homepage	Prefer additional training before responding
Prefer additional training before responding	No
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Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Not applicable	Yes
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No

Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	No
Under the Query menu on the homepage	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the homepage	No
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Not applicable	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	Yes

Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the Activities tab	Yes
Under the Query menu on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Not applicable	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	Yes

Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the homepage	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Prefer additional training before responding
Under the Saved Queries field on the Activities tab	Yes
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	Yes
Under the Query menu on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Not applicable	Not Applicable
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No

Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the homepage	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the homepage	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Not applicable	Not Applicable
Under the Query menu on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No

Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Query menu on the Activities tab	Prefer additional training before responding
Under the Saved Queries field on the homepage	No
Under the Query menu on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Not applicable	Not Applicable

Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Not applicable	Not Applicable
Prefer additional training before responding	No
Under the Query menu on the Activities tab	No
Under the Saved Queries field on the Activities tab	Yes
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Yes
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Not applicable	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	Yes
Prefer additional training before responding	No
Prefer additional training before responding	Prefer additional training before responding
Under the Saved Queries field on the homepage	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Prefer additional training before responding	No

Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not Applicable
Under the Saved Queries field on the Activities tab	No
Prefer additional training before responding	No
Prefer additional training before responding	No
Under the Query menu on the Activities tab	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not Applicable
Not applicable	Not Applicable
Not applicable	Yes
Not applicable	Not Applicable
Not applicable	Not Applicable
Prefer additional training before responding	No
Prefer additional training before responding	No

bluefontstart Query Function bluefontend linebreak Do you know how to create a Query?	If a document attached to an Incident or Service Request needs to be viewed on a Case, what is the process for doing so:
Yes	Attach the document to the Contact
No	Attach the document to the Contact
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
No	Profile the document
No	Profile the document
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Not Applicable	Not applicable
Not Applicable	Not applicable
Not Applicable	Not applicable
Prefer additional training before responding	Profile the document
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Not Applicable	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
Not Applicable	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to the Contact
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding

Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
No	Profile the document
Yes	Profile the document
Not Applicable	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Profile the document
Yes	Profile the document
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Profile the document
Yes	Profile the document
No	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Not applicable
Yes	Profile the document
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Not Applicable	Not applicable
Yes	Profile the document
Yes	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request

Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Attach the document to the Contact
No	Not applicable
Yes	Profile the document
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Profile the document
Yes	Profile the document
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Not applicable
No	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request

No	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to the Contact
No	Prefer additional training before responding
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Yes	Profile the document
No	Profile the document
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to the Contact
Yes	Profile the document
No	Profile the document
Yes	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding

Yes	Profile the document
No	Profile the document
Yes	Prefer additional training before responding
No	Profile the document
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to the Contact
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Not applicable
No	Attach the document to the Contact
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request

No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Not applicable
No	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Prefer additional training before responding
Yes	Attach the document to the Contact
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
No	Profile the document
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Prefer additional training before responding	Profile the document
No	Attach the document to both the Case and the Incident or Service Request
No	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Yes	Not applicable
No	Prefer additional training before responding
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document

Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Profile the document
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Profile the document
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Not applicable
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to the Contact
Prefer additional training before responding	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Profile the document

Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
No	Profile the document
Prefer additional training before responding	Prefer additional training before responding
No	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
No	Profile the document
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document

Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Profile the document
No	Not applicable
Yes	Profile the document
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Not applicable
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding

Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Attach the document to the Contact
No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Not applicable
No	Profile the document
Yes	Attach the document to the Contact
No	Attach the document to the Contact
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request

Yes	Prefer additional training before responding
No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Not applicable
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to the Contact
Yes	Prefer additional training before responding
Prefer additional training before responding	Profile the document
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Yes	Profile the document
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Profile the document
Yes	Profile the document
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding

No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Profile the document
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Not applicable
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Attach the document to the Contact
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Profile the document
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Not Applicable	Not applicable
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
No	Attach the document to the Contact
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Prefer additional training before responding

Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Yes	Profile the document
Yes	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
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Yes	Attach the document to both the Case and the Incident or Service Request
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Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Prefer additional training before responding
Not Applicable	Not applicable
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Profile the document
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request

No	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Profile the document
No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Profile the document
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Not applicable
No	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Not Applicable	Not applicable

Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Profile the document
No	Prefer additional training before responding
Prefer additional training before responding	Profile the document
Not Applicable	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
No	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
No	Prefer additional training before responding
No	Prefer additional training before responding
Prefer additional training before responding	Profile the document
Prefer additional training before responding	Prefer additional training before responding
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Not applicable
Prefer additional training before responding	Prefer additional training before responding
No	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding
No	Prefer additional training before responding
Yes	Prefer additional training before responding

Yes	Prefer additional training before responding
Not Applicable	Not applicable
Yes	Prefer additional training before responding
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Prefer additional training before responding
Prefer additional training before responding	Attach the document to both the Case and the Incident or Service Request
Yes	Not applicable
Not Applicable	Not applicable
Not Applicable	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
Yes	Not applicable
Not Applicable	Not applicable
Yes	Attach the document to both the Case and the Incident or Service Request
No	Prefer additional training before responding

Where would you attach a letter informing a family of the outcome of their child protection investigation?	linebreak Where would you attach a letter indicating that a family has been accepted into a parenting program as part of their Family Plan?	bluefontstart Interface between ICM and MIS bluefontend linebreak In which system would you open a Child Service case?
Case	Case	ICM
Not applicable	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Not applicable
Case	Prefer additional training before responding	Prefer additional training before responding
Case	Case	MIS
Service Request	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Service Request	Prefer additional training before responding	Prefer additional training before responding
Case	Prefer additional training before responding	MIS
Contact	Contact	ICM
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	Not applicable
Contact	Incident	ICM
Contact	Service Request	Prefer additional training before responding
Not applicable	Not applicable	Not applicable
Contact	Contact	ICM
Not applicable	Not applicable	Not applicable
Contact	Contact	ICM
Contact	Contact	ICM
Contact	Contact	ICM
Incident	Incident	Not applicable
Incident	Case	ICM
Incident	Case	Prefer additional training before responding
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Prefer additional training before responding	Prefer additional training before responding

Incident	Case	ICM
Incident	Incident	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Incident	MIS
Incident	Case	MIS
Incident	Case	ICM
Incident	Incident	ICM
Incident	Case	MIS
Not applicable	Not applicable	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Incident	ICM
Incident	Incident	ICM
Incident	Case	MIS
Incident	Case	MIS
Incident	Case	ICM
Case	Not applicable	ICM
Incident	Case	ICM
Not applicable	Not applicable	ICM
Incident	Incident	MIS
Incident	Case	ICM
Incident	Case	MIS
Not applicable	Not applicable	ICM
Incident	Case	MIS
Not applicable	Not applicable	Prefer additional training before responding
Incident	Case	ICM
Incident	Case	ICM
Incident	Not applicable	ICM

Incident	Service Request	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Incident	ICM
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	ICM
Incident	Case	ICM
Case	Service Request	MIS
Incident	Case	ICM
Prefer additional training before responding	Service Request	ICM
Incident	Incident	ICM
Incident	Incident	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Case	Service Request	ICM
Incident	Case	Not applicable
Incident	Case	MIS
Case	Case	ICM
Incident	Incident	ICM
Incident	Incident	MIS
Incident	Case	ICM
Not applicable	Not applicable	Prefer additional training before responding
Incident	Prefer additional training before responding	MIS
Incident	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Service Request	MIS
Incident	Service Request	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	ICM

Incident	Case	MIS
Incident	Case	MIS
Incident	Incident	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
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Incident	Case	MIS
Incident	Case	ICM
Incident	Prefer additional training before responding	ICM
Incident	Incident	ICM
Incident	Service Request	ICM
Incident	Case	ICM
Not applicable	Not applicable	ICM
Case	Case	ICM
Incident	Case	ICM
Incident	Prefer additional training before responding	MIS
Incident	Case	ICM
Incident	Case	Prefer additional training before responding
Incident	Incident	ICM
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Incident	ICM
Incident	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS

Incident	Contact	ICM
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Incident	ICM
Incident	Prefer additional training before responding	Prefer additional training before responding
Incident	Service Request	ICM
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	ICM
Incident	Incident	ICM
Incident	Incident	ICM
Incident	Case	ICM
Prefer additional training before responding	Case	ICM
Incident	Incident	MIS
Incident	Case	ICM
Incident	Case	MIS
Incident	Incident	ICM
Incident	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	MIS
Incident	Case	ICM
Case	Case	MIS
Prefer additional training before responding	Service Request	MIS
Incident	Case	ICM
Case	Service Request	ICM
Incident	Case	ICM
Not applicable	Not applicable	MIS
Incident	Case	MIS
Incident	Incident	ICM
Incident	Service Request	ICM
Incident	Case	MIS
Incident	Case	MIS
Incident	Case	ICM

Incident	Case	MIS
Incident	Case	MIS
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	ICM
Not applicable	Not applicable	ICM
Incident	Incident	ICM
Incident	Case	ICM
Not applicable	Not applicable	Not applicable
Incident	Not applicable	MIS
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Service Request	ICM
Incident	Case	MIS
Incident	Case	Prefer additional training before responding
Incident	Case	MIS
Incident	Service Request	Prefer additional training before responding
Incident	Case	ICM
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Incident	Case	MIS
Incident	Incident	MIS
Case	Case	MIS
Incident	Case	MIS
Incident	Case	ICM
Incident	Case	ICM
Not applicable	Not applicable	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Case	ICM
Prefer additional training before responding	Service Request	Prefer additional training before responding
Not applicable	Not applicable	MIS
Incident	Case	MIS

Incident	Case	ICM
Incident	Case	Prefer additional training before responding
Incident	Case	ICM
Case	Case	ICM
Incident	Incident	ICM
Incident	Case	MIS
Incident	Case	ICM
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Incident	Case	ICM
Incident	Service Request	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	Prefer additional training before responding
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Service Request	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Prefer additional training before responding	ICM
Incident	Case	ICM
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Case	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	MIS
Incident	Service Request	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Case	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	ICM
Incident	Case	MIS
Incident	Case	ICM

Incident	Case	ICM
Case	Case	ICM
Incident	Prefer additional training before responding	ICM
Incident	Incident	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	MIS
Incident	Case	ICM
Incident	Prefer additional training before responding	MIS
Case	Case	ICM
Incident	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Incident	Incident	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Prefer additional training before responding	ICM
Incident	Case	ICM
Case	Case	MIS
Case	Case	MIS
Incident	Case	MIS
Case	Case	ICM
Incident	Not applicable	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	MIS
Not applicable	Not applicable	MIS
Incident	Case	ICM
Incident	Incident	MIS
Incident	Service Request	ICM
Incident	Case	MIS
Incident	Case	ICM
Incident	Prefer additional training before responding	ICM
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	MIS
Incident	Case	ICM

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Prefer additional training before responding	ICM
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	ICM
Incident	Incident	ICM
Case	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Case	Case	ICM
Not applicable	Not applicable	ICM
Incident	Case	MIS
Prefer additional training before responding	Case	Prefer additional training before responding
Incident	Case	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Case	MIS
Incident	Case	MIS
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	MIS
Incident	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Incident	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Incident	ICM
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Incident	Case	ICM
Incident	Case	ICM

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Incident	ICM
Case	Prefer additional training before responding	MIS
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Case	Case	MIS
Incident	Case	ICM
Not applicable	Not applicable	Not applicable
Incident	Case	MIS
Not applicable	Not applicable	Not applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Contact	ICM
Incident	Case	ICM
Incident	Incident	ICM
Incident	Case	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not applicable	Not applicable
Incident	Case	ICM
Case	Case	MIS
Incident	Case	ICM
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Incident	Incident	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	ICM
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Incident	Case	ICM
Incident	Service Request	ICM
Not applicable	Not applicable	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Not applicable	Case	Not applicable
Case	Service Request	MIS
Incident	Prefer additional training before responding	ICM
Incident	Case	Prefer additional training before responding
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Service Request	Service Request	ICM
Incident	Case	ICM
Case	Case	MIS
Incident	Prefer additional training before responding	ICM
Incident	Case	ICM
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Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Incident	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Case	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Not applicable	Not applicable	ICM

Incident	Case	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Incident	ICM
Prefer additional training before responding	Incident	Prefer additional training before responding
Incident	Case	Prefer additional training before responding
Incident	Case	MIS
Prefer additional training before responding	Case	ICM
Incident	Case	ICM
Case	Incident	MIS
Incident	Case	Prefer additional training before responding
Not applicable	Case	ICM
Incident	Case	ICM
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Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Incident	ICM
Contact	Service Request	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	ICM
Not applicable	Not applicable	Not applicable
Incident	Case	MIS
Case	Prefer additional training before responding	Not applicable
Incident	Incident	Prefer additional training before responding
Incident	Case	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	MIS
Case	Case	Prefer additional training before responding
Incident	Incident	ICM
Case	Service Request	MIS
Incident	Case	ICM
Incident	Case	MIS
Case	Case	ICM

Incident	Case	ICM
Incident	Case	MIS
Incident	Service Request	Not applicable
Incident	Incident	Not applicable
Incident	Case	ICM
Incident	Case	MIS
Case	Case	Prefer additional training before responding
Incident	Service Request	MIS
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Case	Case	MIS
Incident	Case	ICM
Case	Case	ICM
Not applicable	Not applicable	ICM
Case	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Incident	Case	MIS
Incident	Case	MIS
Incident	Case	ICM
Incident	Service Request	MIS
Incident	Case	MIS
Not applicable	Not applicable	Not applicable
Case	Service Request	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Incident	Prefer additional training before responding
Incident	Case	MIS
Incident	Case	ICM

Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	Prefer additional training before responding
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Incident	ICM
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Case	MIS
Incident	Case	Prefer additional training before responding
Incident	Service Request	MIS
Incident	Case	MIS
Incident	Case	MIS
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Incident	ICM
Incident	Case	MIS
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Prefer additional training before responding	ICM
Incident	Case	ICM
Not applicable	Not applicable	Prefer additional training before responding
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	MIS
Case	Case	ICM
Incident	Case	ICM
Incident	Incident	ICM
Case	Case	ICM
Incident	Case	ICM
Incident	Case	ICM
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not applicable	Not applicable

Incident	Case	ICM
Not applicable	Case	MIS
Case	Case	MIS
Incident	Case	ICM
Not applicable	Not applicable	Not applicable
Incident	Case	MIS
Incident	Case	ICM
Incident	Case	ICM
Incident	Prefer additional training before responding	ICM
Incident	Case	MIS
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Case	Case	ICM
Incident	Case	MIS
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Incident	Not applicable	Not applicable
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Incident	Incident	ICM
Prefer additional training before responding	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Incident	Case	Prefer additional training before responding
Case	Case	ICM
Prefer additional training before responding	Prefer additional training before responding	ICM
Incident	Case	MIS
Incident	Prefer additional training before responding	ICM
Incident	Case	MIS
Incident	Prefer additional training before responding	Prefer additional training before responding
Incident	Case	ICM
Incident	Prefer additional training before responding	ICM

Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Not applicable	Not applicable	Not applicable
Incident	Case	ICM
Incident	Prefer additional training before responding	MIS
Prefer additional training before responding	Prefer additional training before responding	Prefer additional training before responding
Prefer additional training before responding	Prefer additional training before responding	ICM
Not applicable	Not applicable	ICM
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	ICM
Not applicable	Not applicable	Not applicable
Not applicable	Not applicable	MIS
Incident	Incident	MIS
Not applicable	Not applicable	Not applicable

Please select your office code from the list below:	bluefontstart Printing bluefontend linebreak Please indicate your level	Printing_56	bluefontstart Printing bluefontend linebreak Please indicate your	Printing_55	bluefontstart Printing bluefontend linebreak Please indicate your
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3
	3	3	3	3	1
	3	3	3	3	3
	3	3	3	3	2
	2	2	2	2	2
	2	2	1	1	Not Applicable
	3	3	3	3	3
	2	2	2	2	2
	1	1	1	1	1
	1	1	2	2	3
	2	2	3	3	Not Applicable
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Responsive	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	1	1	Not Applicable	Not Applicable	2
	1	1	1	1	1
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	1	1	1	1	1
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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	1	1	1	1	1
	1	1	1	1	1
	1	1	2	2	1
	1	1	2	2	1
	3	3	3	3	2
	1	1	1	1	1
	3	3	3	3	3
	1	1	1	1	3

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2	2	2	2	2
3	3	3	3	3
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3	3	1	1	3
1	1	3	3	1
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3	3	3	3	3
3	3	2	2	2
3	3	3	3	1
2	2	1	1	1
2	2	1	1	2
Not Applicable	Not Applicable	1	1	1
2	2	2	2	2
2	2	2	2	2
2	2	3	3	2
1	1	1	1	1
1	1	2	2	2
1	1	1	1	1
3	3	1	1	1
1	1	1	1	1
Not Applicable	Not Applicable	1	1	1
1	1	1	1	1
2	2	2	2	1
2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	2
3	3	3	3	3
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3	3	3	3	1
1	1	1	1	1

Not Responsive

3	3	3	3	3
3	3	3	3	3
3	3	3	3	2
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1	1	1	1	1
3	3	3	3	3
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3	3	3	3	2
1	1	1	1	1
3	3	3	3	3
1	1	1	1	3
3	3	2	2	1
3	3	3	3	2
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Not Responsive	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1
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Not Applicable	Not Applicable	1	1	1
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Not Applicable	Not Applicable	1	1	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	1
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Not Applicable	Not Applicable	3	3	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Responsive

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Not Applicable	Not Applicable	3	3	3
Not Applicable	Not Applicable	1	1	2
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Not Applicable	Not Applicable	1	1	1
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Not Responsive

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Not Applicable	Not Applicable	3	3	3
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Not Responsive

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Not Responsive

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Not Responsive

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	3	3	Not Applicable
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Not Responsive

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	2
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Not Responsive

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Responsive

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

Not Responsive

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Not Applicable	Not Applicable	2	2	3
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Not Applicable	Not Applicable	3	3	Not Applicable
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Not Responsive

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3

Not Responsive

Printing_54	bluefontstart Printing bluefontend linebreak Please indicate your level	Printing_53	bluefontstart Printing bluefontend linebreak Please indicate your level	Printing_52	bluefontstart Printing bluefontend linebreak Please indicate your level	Printing_51
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Not Applicable	3	3	2	2	1	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	Not Applicable	Not Applicable	1	1	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	2	2	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3

Notific_46	bluefontstart Notifications bluefontend linebreak Please indicate your level	Notific_45	While responding to an Incident, where	While responding to an Incident, where	While responding to an Incident, where would	While responding to an Incident, where	While responding to an Incident, where	bluefontstart Notes bluefontend linebreak Please indicate your level
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3	2	2	2	2	2	2	1	2
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2	2	2	N/A	N/A	N/A	N/A	N/A	1
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2	2	2	N/A	N/A	N/A	N/A	N/A	2
2	2	2	2	2	2	2	2	3
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2	2	2	2	1	2	2	2	2
3	3	3	3	3	3	3	3	2
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3	3	3	3	3	3	3	3	2
2	2	2	1	1	1	1	2	2
3	3	3	2	1	2	1	1	2
2	1	1	1	1	1	1	1	1
2	2	2	2	1	2	1	1	1
3	3	3	3	3	3	3	3	3
2	1	1	2	1	2	1	2	3
2	2	2	2	1	2	1	1	2
2	2	2	1	1	1	1	1	2
Not Applicable	2	2	N/A	N/A	N/A	N/A	N/A	2
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3	2	2	1	1	2	1	1	2
1	1	1	1	1	1	1	1	1
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2	2	2	1	1	1	1	1	2
2	2	2	1	1	1	1	1	2

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2	3	3	N/A	N/A	N/A	N/A	N/A	3
2	2	2	1	1	2	1	2	3
3	2	2	N/A	N/A	N/A	N/A	N/A	2
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2	2	2	N/A	N/A	N/A	N/A	N/A	2
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3	2	2	3	1	3	3	3	2
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2	2	2	1	1	1	1	1	1
2	2	2	N/A	N/A	N/A	N/A	N/A	Not Applicable
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1	1	1	N/A	N/A	N/A	N/A	N/A	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
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1	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	2
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3	3	3	3	2	1	1	1	3

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Not Applicable	2	2	N/A	N/A	N/A	N/A	N/A	Not Applicable	
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3	3	3	N/A	N/A	N/A	N/A	N/A	3	
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2	2	2	3	3	2	1	1	2	
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3	3	3	N/A	N/A	N/A	N/A	N/A	3	

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3	3	3	N/A	N/A	N/A	N/A	N/A	3
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2	3	3	N/A	N/A	N/A	N/A	N/A	3
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3	1	1	1	1	1	1	1	2
2	2	2	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
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3	2	2	N/A	N/A	N/A	N/A	N/A	3
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3	2	2	3	3	3	3	3	3
3	3	3	3	3	3	3	3	2
3	2	2	1	1	1	1	1	3
3	3	3	2	2	2	1	1	3
2	1	1	1	1	1	1	1	3
3	1	1	1	1	1	1	1	1
3	3	3	1	1	1	1	1	3

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3	2	2	2	2	2	1	1	3
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2	2	2	1	1	1	1	1	3
3	3	3	2	2	2	1	1	2
2	2	2	1	3	1	3	1	2
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
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3	3	3	1	1	2	1	1	3
2	2	2	1	1	1	1	1	1
3	2	2	N/A	1	1	1	2	3

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2	1	1	1	1	1	1	1	3
3	3	3	3	3	3	3	3	2
3	2	2	1	2	1	1	1	2
2	1	1	1	1	1	1	1	1
3	3	3	1	1	1	1	1	2
3	2	2	3	3	3	3	3	3
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3	1	1	1	1	1	1	1	3
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3	1	1	1	1	1	1	1	3
3	3	3	1	3	1	3	3	3
3	3	3	1	1	1	1	1	3
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
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3	1	1	1	1	1	1	1	3
3	3	3	1	1	1	1	1	2
3	3	3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	3

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3	3	3	3	3	3	3	3	3
3	2	2	1	1	1	1	1	3
3	3	3	N/A	N/A	N/A	N/A	N/A	3
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2	2	2	1	1	2	1	1	3
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3	2	2	1	1	1	3	1	3

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Not Applicable	3	3	N/A	N/A	N/A	N/A	N/A	Not Applicable
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3	3	3	1	1	1	1	1	3
3	3	3	1	1	1	1	1	2
3	2	2	1	2	1	1	1	1
Not Applicable	2	2	N/A	N/A	N/A	N/A	N/A	Not Applicable
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
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3	3	3	N/A	N/A	N/A	N/A	N/A	3
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
Not Applicable	Not Applicable	Not Applicable	N/A	N/A	N/A	N/A	N/A	Not Applicable
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1	1	1	1	1	2	2
1	Not Applicable	Not Applicable	3	3	2	2
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2	2	2	2	2	2	2
Not Applicable	3	3	1	1	2	2
3	Not Applicable	Not Applicable	3	3	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	3	3	2	2	1	1
1	1	1	1	1	1	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	1	2	3	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	2	2	2	2	2
1	1	1	1	1	1	1
1	1	3	2	1	2	3
2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	2	2	2	2	2
3	3	3	1	1	1	3
3	3	1	1	1	2	2

1	1	1	1	1	2	2
1	1	1	1	1	1	2
1	1	2	2	2	2	2
1	1	2	2	2	2	2
2	2	1	1	2	1	2
2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	2	2	2	2	2
1	1	2	2	2	2	2
1	1	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	2	2	2
2	2	2	2	2	2	2
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1	1	2	2	2	2	2
2	2	2	2	2	2	2
1	1	2	2	2	2	2
2	2	1	1	1	2	2
1	1	2	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	2	2
1	1	1	1	1	2	2
1	1	2	2	2	2	2
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	2	2	2	2	2

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2	2	3	2	2	2	2
1	1	1	1	1	1	2
1	1	2	2	2	2	2
1	1	1	1	1	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	2	2	2
2	2	2	2	2	2	2
2	2	2	2	2	2	2
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1	1	2	2	2	2	2
1	1	2	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	1	1	1	2	2
1	1	1	1	1	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	1	1	1	1	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	2	2
2	2	1	2	1	2	2
3	3	1	1	1	1	2
1	1	2	2	2	2	2

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1	1	1	1	1	2	2
3	3	1	1	1	1	2
2	2	2	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	3	3	3	3	3
1	1	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	3	3	3	2	2
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1	1	2	2	1	2	2
1	1	1	1	1	2	2
1	1	2	2	2	2	2
3	3	3	3	3	3	2
2	2	2	2	2	2	2
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2	2	2	2	1	2	2
1	1	Not Applicable	2	2	2	2
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1	1	3	3	3	3	3
2	2	2	2	2	1	1

2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	1	1	1	1	2
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2	2	2	2	2	2	2
1	1	2	2	2	2	2
2	2	2	2	2	2	2
2	2	2	1	2	2	2
2	2	1	1	1	2	2
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3	3	3	3	3	3	3
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2	2	1	1	1	1	1
2	2	2	2	2	2	1
1	1	Not Applicable	Not Applicable	Not Applicable	2	2
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	1	1	2	2	2
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	1
1	1	2	2	2	2	2
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	1	1	1	1	1
3	3	2	2	2	2	2
2	2	2	2	2	2	2
2	2	2	2	1	2	2

2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	2	1	2	2	2
2	2	2	2	2	2	2
3	3	3	3	2	2	2
2	2	3	3	3	3	3
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	3	3	3	3	3	3
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1	1	Not Applicable	Not Applicable	2	2	2
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1	1	1	1	2	2	2
1	1	2	2	2	2	2
2	2	1	1	2	2	2
1	1	1	1	1	1	1
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	2	1	1
1	1	1	1	1	2	2
1	1	3	3	3	3	3
2	2	3	3	2	2	2
2	2	1	1	1	1	2
2	2	1	1	1	1	1
1	1	1	1	1	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	1	1	1	2	2
2	2	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	1	1	1	2	2
2	2	2	2	2	2	2
2	2	3	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	1	1	1	1	2

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2	2	2	2	2	2	2
2	2	2	2	1	2	2
2	2	2	2	2	2	2
2	2	1	1	1	1	1
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	2	2	2	2	3
3	3	2	2	2	2	2
2	2	1	1	1	2	2
1	1	1	1	1	1	1
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	3	3	3	3	3
2	2	3	1	1	1	1
2	2	2	2	2	2	1
2	2	2	2	2	2	2
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1	1	1	1	1	2	2
2	2	1	1	2	2	2
1	1	2	2	2	2	2
2	2	2	3	3	2	2
Not Applicable	Not Applicable	3	3	3	3	3
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2	2	2	2	2	2	2
1	1	1	1	1	2	2
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2	2	2	2	2	2	2
3	3	3	3	3	3	3
1	1	2	2	2	2	2
2	2	2	2	2	2	2
2	2	3	3	3	3	3

3	3	2	2	2	2	2
2	2	1	1	1	1	3
3	3	1	1	1	1	1
1	1	1	2	1	2	2
2	2	2	2	2	2	2
3	3	3	3	3	3	3
3	3	2	2	2	2	2
1	1	1	1	2	2	2
2	2	2	2	2	2	2
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2	2	2	2	1	2	2
3	3	1	1	1	2	2
2	2	2	2	2	2	2
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3	3	2	2	2	2	2
2	2	1	1	1	1	2
3	3	1	1	2	1	2
3	3	3	3	3	3	3
1	1	Not Applicable	Not Applicable	2	2	2
3	3	1	1	1	1	2
1	1	2	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
2	2	2	2	2	2	2
2	2	2	2	2	2	2
2	2	3	3	3	3	3
2	2	1	1	2	2	2
3	3	1	1	1	1	1
1	1	1	1	1	2	2
2	2	2	2	2	2	2

3	3	3	Not Applicable	Not Applicable	Not Applicable	3
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3	3	1	1	1	1	1
3	3	2	2	2	2	2
2	2	3	3	3	3	3
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	2	2	2
1	1	2	2	2	2	2
2	2	1	1	1	2	2
1	1	2	2	2	2	2
2	2	1	1	1	1	2
3	3	3	3	3	3	3
3	3	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	3	3	3	3	3
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3	3	3	3	3	3	3
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2	2	Not Applicable	1	Not Applicable	1	2
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1	1	1	1	1	2	2
2	2	2	2	2	2	2
2	2	1	1	1	1	2

2	2	3	3	2	3	3
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2	2	1	1	1	1	2
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	3	3	3	2	2
2	2	3	3	3	3	3
3	3	3	3	3	2	2
2	2	1	1	2	2	2
2	2	2	2	2	2	2
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
2	2	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	2	2	2	2	3
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3	3	3	3	3	3	3
1	1	2	2	2	2	2
2	2	1	1	1	1	1
3	3	1	1	1	1	1
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	2	2	2	2	2
2	2	2	2	2	2	2
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
2	2	2	2	2	2	2
3	3	1	1	1	1	1
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	1	1	1	1	1
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
2	2	1	1	1	1	1
2	2	2	2	1	2	2
1	1	3	3	3	3	3
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3	3	2	2	2	2	2
3	3	3	3	2	2	3
1	1	1	1	2	2	2
3	3	3	3	3	3	3
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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3	3	3	3	3	3	3
2	2	1	1	1	1	1
3	3	2	2	2	2	2
2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	1	1	1	1	1
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	1	1	1	1	1
2	2	2	2	2	2	2
3	3	2	2	2	2	2
3	3	3	3	3	3	3
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1	1	2	2	2	2	2
3	3	1	1	1	1	1

2	2	1	1	2	2	2
2	2	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	1	2	2
3	3	2	2	2	2	2
2	2	Not Applicable	3	3	3	2
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2	2	1	1	1	1	1
3	3	3	3	3	3	3
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2	2	2	2	2	2	2
2	2	2	2	3	3	3
3	3	1	1	1	2	2
2	2	2	2	1	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	1	1	2	2	2
1	1	2	2	2	2	2
3	3	1	1	1	1	2
2	2	2	2	2	2	2
2	2	1	1	1	1	1

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2	2	2	2	2	2	2
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3	3	3	3	2	2	2
1	1	3	3	3	3	3
2	2	2	2	2	2	2
3	3	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	1	1	1	2	2
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3	3	1	1	1	1	2
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1	1	3	3	3	3	3
1	1	2	2	2	2	2
3	3	2	2	2	2	2
3	3	1	1	1	1	1
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

3	3	Not Applicable	Not Applicable	Not Applicable	2	2
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	2	2	2	2	2
2	2	2	2	2	2	2
3	3	1	1	1	1	2
2	2	3	3	3	2	2
3	3	3	3	3	3	3
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	3
3	3	1	1	1	1	2
1	1	Not Applicable	2	3	2	2
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	2	2	2
2	2	Not Applicable	Not Applicable	2	2	2
3	3	3	3	3	3	3
3	3	3	3	3	3	3
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	1	1	1	1	1
2	2	3	3	3	3	3
3	3	2	2	2	2	2
2	2	1	1	1	2	2
1	1	3	3	3	2	2
3	3	2	2	2	2	2
3	3	2	2	2	2	2
1	1	3	3	3	1	2

3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	2	2	2
2	2	3	3	3	3	1
2	2	2	2	2	2	2
2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
3	3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

bluefontstart Structured Decision Making (SDM) Tools bluefontend linebreak Please	SDM_A_15	bluefontstart Structured Decision Making (SDM) Tools bluefontend	SDM_A_14	bluefontstart Structured Decision Making (SDM) Tools bluefontend	SDM_A_13	bluefontstart Structured Decision Making (SDM) Tools bluefontend linebreak Please
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3	3	3	3	3	3	3
2	2	2	2	2	2	2
3	3	3	3	3	3	3
1	1	1	1	2	2	2
3	3	3	3	3	3	3
3	3	2	2	1	1	3
3	3	3	3	3	3	3
1	1	1	1	1	1	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3
2	2	3	3	Not Applicable	Not Applicable	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	3	3	2	2	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	1	1	1	1	1
3	3	1	1	Not Applicable	Not Applicable	3
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2	2	2	2	3	3	3
1	1	1	1	1	1	1
3	3	3	3	1	1	2
2	2	3	3	1	1	3

1	1	1	1	1	1	1
1	1	1	1	1	1	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	1
1	1	1	1	1	1	2
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1	1	1	1	1	1	1
2	2	2	2	2	2	2
1	1	1	1	Not Applicable	Not Applicable	Not Applicable
2	2	1	1	1	1	2
1	1	1	1	2	2	Not Applicable
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	1
1	1	2	2	1	1	1
1	1	3	3	1	1	3
1	1	1	1	1	1	3
1	1	2	2	1	1	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	1
1	1	1	1	1	1	1
1	1	1	1	1	1	2
1	1	1	1	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
Not Applicable	Not Applicable	2	2	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
1	1	1	1	1	1	1
1	1	Not Applicable	Not Applicable	1	1	1

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2	2	2	2	3	3	3
1	1	1	1	1	1	2
1	1	1	1	1	1	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	3	3	3
1	1	1	1	1	1	1
3	3	2	2	3	3	3
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1	1	1	1	2	2	2
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1	1	1	1	1	1	1
1	1	1	1	1	1	1
1	1	1	1	2	2	2
3	3	3	3	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	2
1	1	1	1	1	1	1
2	2	2	2	2	2	2
1	1	1	1	3	3	3
1	1	1	1	1	1	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	1	1	1	1	1
1	1	1	1	1	1	1
3	3	1	1	2	2	3
2	2	2	2	2	2	2
2	2	2	2	2	2	2

1	1	3	3	3	3	3
2	2	2	2	3	3	2
1	1	1	1	1	1	1
1	1	1	1	1	1	2
1	1	1	1	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	3	2	2	2	2	2
3	3	3	3	3	3	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	3	3	1	1	Not Applicable
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3	3	2	2	3	3	3
3	3	1	1	1	1	2
2	2	2	2	2	2	2
1	1	1	1	1	1	1
3	3	3	3	3	3	3
1	1	1	1	1	1	2
1	1	1	1	1	1	1
2	2	2	2	2	2	2
2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	1	1	1	1	3
2	2	1	1	1	1	2
3	3	2	2	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
3	3	3	3	2	2	2
1	1	3	3	3	3	3
2	2	1	1	2	2	2

Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
2	2	2	2	2	2	2
1	1	1	1	2	2	2
1	1	1	1	2	2	Not Applicable
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2	2	2	2	2	2	2
3	3	3	3	2	2	3
3	3	2	2	3	3	3
2	2	2	2	3	3	3
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
1	1	1	1	1	1	1
1	1	1	1	1	1	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	2
1	1	1	1	2	2	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	3	3	3
1	1	1	1	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	1
2	2	2	2	2	2	2
1	1	1	1	2	2	2
2	2	2	2	2	2	3
1	1	1	1	1	1	1

2	2	2	2	1	1	2
1	1	1	1	1	1	1
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	Not Applicable	Not Applicable	Not Applicable
3	3	3	3	2	2	3
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1	1	1	1	1	1	1
1	1	1	1	1	1	2
1	1	1	1	1	1	1
2	2	2	2	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	2	2	2
2	2	2	2	1	1	1
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1	1	1	1	1	1	2
2	2	2	2	2	2	2
2	2	2	2	2	2	2
1	1	1	1	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	2
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	3	3	3	3	3	3
2	2	Not Applicable	Not Applicable	2	2	2
2	2	2	2	2	2	2
1	1	1	1	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	3	3	3

2	2	3	3	3	3	2
3	3	3	3	3	3	3
3	3	3	3	2	2	2
1	1	1	1	2	2	2
1	1	1	1	1	1	1
2	2	2	2	2	2	3
2	2	2	2	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
2	2	2	2	3	3	3
3	3	3	3	1	1	2
1	1	1	1	1	1	1
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2	2	2	2	2	2	3
3	3	3	3	2	2	2
2	2	2	2	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
3	3	3	3	2	2	2
1	1	1	1	1	1	1
3	3	3	3	2	2	2
1	1	1	1	2	2	3
1	1	2	2	2	2	2
2	2	2	2	3	3	3
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	2	2	2
1	1	1	1	2	2	2
3	3	3	3	3	3	3
1	1	1	1	1	1	1
1	1	1	1	1	1	2
2	2	2	2	2	2	3

2	2	3	3	2	2	3
2	2	2	2	3	3	3
3	3	3	3	3	3	3
1	1	1	1	1	1	1
1	1	1	1	2	2	3
3	3	3	3	3	3	3
3	3	3	3	3	3	2
2	2	2	2	2	2	2
2	2	2	2	2	2	3
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3	3	3	3	2	2	2
3	3	3	3	3	3	3
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	2
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3	3	3	3	3	3	3
2	2	2	2	3	3	3
3	3	3	3	3	3	3
1	1	1	1	1	1	2
2	2	2	2	2	2	2

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3	3	3	3	3	3	3
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3	3	2	2	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	2	2	3	3	3
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1	1	1	1	3	3	2
1	1	1	1	2	2	2
2	2	2	2	3	3	3
3	3	3	3	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
2	2	2	2	2	2	3
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3	3	3	3	3	3	3
3	3	3	3	1	1	3
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3	3	3	3	3	3	3
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3	3	3	3	3	3	3
2	2	2	2	3	3	3
3	3	3	3	2	2	3
1	1	1	1	2	2	2
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1	1	1	1	1	1	3

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	3	3	3	3	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	1	1	2
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3	3	3	3	3	3	3
3	3	2	2	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3	3
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3	3	3	3	1	1	3
2	2	2	2	3	3	2
1	1	1	1	2	2	2

Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2	2
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1	1	1	1	2	2	3
3	3	3	3	3	3	3
2	2	3	3	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	2	2	2
2	2	2	2	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	2	2	2
1	1	1	1	2	2	3
3	3	3	3	1	1	3
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3	Not Applicable
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2	2	2	2	2	2	1
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3	3	3	3	3	3	3
3	3	2	2	3	3	3
2	2	2	2	3	3	2
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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3	3	3	3	3	3	3
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2	2	3	3	3	3	2
2	2	2	2	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	3
2	2	3	3	3	3	3
1	1	1	1	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	2	2	2
3	3	3	3	2	2	2
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	1	1	2
2	2	3	3	3	3	2
3	3	3	3	3	3	3
2	2	2	2	3	3	3
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	1	1	1

2	2	1	1	2	2	2
2	2	2	2	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
2	2	2	2	3	3	3
3	3	3	3	2	2	3
2	2	2	2	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
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3	3	2	2	2	2	3
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3	3

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3	3	2	2	3	3	3
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3	3	2	2	2	2	3
3	3	1	1	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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3	3	3	3	3	3	3
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3	3	3	3	3	3	3
2	2	3	3	2	2	2
2	2	2	2	2	2	2
2	2	2	2	3	3	3
3	3	3	3	3	3	3
2	2	2	2	2	2	1
2	2	2	2	2	2	2
3	3	1	1	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

2	2	3	3	3	3	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	2	2	3
3	3	3	3	2	2	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	1	1	1
2	2	2	2	3	3	2
2	2	2	2	2	2	2
2	2	2	2	2	2	3
1	1	1	1	1	1	1
3	3	3	3	3	3	3
3	3	3	3	3	3	3
3	3	3	3	3	3	3
2	2	1	1	2	2	2
3	3	3	3	3	3	2
2	2	2	2	2	2	1
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	3	3	3	3	3	3
1	1	1	1	3	3	3
1	1	1	1	3	3	1
3	3	3	3	3	3	3
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	2	2	2
2	2	3	3	2	2	3
3	3	3	3	3	3	3
3	3	3	3	3	3	3
1	1	1	1	1	1	2
2	2	3	3	3	3	3
1	1	2	2	1	1	3
3	3	3	3	3	3	3
3	3	2	2	3	3	3
1	1	1	1	2	2	2

3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	3	2	2	3	3	3
1	1	3	3	3	3	3
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

SDM_A_12	bluefontstart Structured Decision Making (SDM) Tools bluefontend linebreak Please	SDM_A_11	bluefontstart Structured Decision Making (SDM) Tools bluefontend linebreak Please	SDM_A_10	bluefontstart Prior Contact Check (PCC) bluefontend linebreak Please indicate your level	PCC9
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3	2	2	1	1	2	2
2	2	2	1	1	3	3
3	3	3	3	3	3	3
2	1	1	1	1	3	3
3	3	3	3	3	3	3
3	Not Applicable	Not Applicable	2	2	2	2
3	3	3	3	3	3	3
1	1	1	1	1	1	1
1	1	1	1	1	3	3
3	2	2	1	1	2	2
3	2	2	1	1	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	2	2	3	3	2	2
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
2	2	2	2	2	1	1
1	1	1	1	1	1	1
3	2	2	2	2	2	2
1	1	1	1	1	2	2
3	3	3	3	3	1	1
1	1	1	1	1	1	1
2	1	1	1	1	3	3
3	3	3	3	3	2	2

1	1	1	1	1	1	1
1	1	1	1	1	2	2
1	2	2	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1
1	2	2	1	1	2	2
1	2	2	1	1	2	2
2	3	3	2	2	2	2
1	1	1	1	1	1	1
1	1	1	1	1	1	1
2	2	2	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
1	2	2	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
1	1	1	1	1	1	1
1	2	2	1	1	2	2
1	1	1	1	1	1	1
3	2	2	1	1	1	1
3	3	3	1	1	1	1
1	2	2	2	2	2	2
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	3	3	1	1	2	2
1	1	1	1	1	1	1
2	2	2	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	Not Applicable	Not Applicable	1	1	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
1	1	1	1	1	1	1
1	2	2	1	1	2	2

3	3	3	3	3	1	1
3	3	3	3	3	2	2
2	3	3	1	1	3	3
1	2	2	1	1	2	2
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
3	3	3	3	3	2	2
1	3	3	1	1	2	2
3	3	3	2	2	Not Applicable	Not Applicable
1	Not Applicable	Not Applicable	1	1	1	1
2	2	2	2	2	1	1
1	1	1	1	1	2	2
1	1	1	1	1	3	3
1	1	1	1	1	1	1
2	2	2	1	1	1	1
3	3	3	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
2	3	3	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
1	2	2	1	1	1	1
2	2	2	1	1	2	2
1	2	2	1	1	2	2
2	1	1	2	2	2	2
3	3	3	3	3	3	3
1	1	1	1	1	2	2
1	3	3	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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1	1	1	1	1	1	1
1	1	1	1	1	1	1
3	2	2	3	3	Not Applicable	Not Applicable
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2	3	3	3	3	1	1

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2	3	3	2	2	2	2
1	2	2	1	1	1	1
2	2	2	1	1	2	2
3	2	2	2	2	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1
1	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
Not Applicable	1	1	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	2	2	1	1	1	1
2	2	2	2	2	1	1
3	2	2	2	2	2	2
2	3	3	1	1	1	1
2	2	2	2	2	1	1
1	1	1	1	1	1	1
3	3	3	3	3	3	3
2	2	2	2	2	2	2
1	2	2	1	1	1	1
2	3	3	1	1	3	3
2	2	2	2	2	2	2
2	3	3	2	2	2	2
3	3	3	2	2	1	1
2	2	2	2	2	2	2
3	3	3	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1
2	2	2	1	1	2	2
1	1	1	1	1	2	2
2	1	1	1	1	1	1
2	2	2	2	2	1	1
3	3	3	3	3	2	2
2	2	2	2	2	3	3

Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
1	3	3	1	1	1	1
3	3	3	3	3	2	2
2	2	2	2	2	2	2
2	2	2	2	2	2	2
Not Applicable	2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
3	3	3	2	2	1	1
3	3	3	3	3	2	2
3	3	3	2	2	2	2
2	2	2	2	2	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	3	3	3	3	2	2
2	2	2	1	1	2	2
1	1	1	1	1	Not Applicable	Not Applicable
2	2	2	1	1	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
1	2	2	1	1	1	1
2	1	1	2	2	2	2
1	2	2	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2	2	2	2	3	3
3	3	3	3	3	Not Applicable	Not Applicable
2	3	3	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
1	1	1	1	1	1	1
1	1	1	1	1	Not Applicable	Not Applicable
2	2	2	2	2	2	2
2	1	1	1	1	2	2
3	3	3	2	2	2	2
1	3	3	1	1	2	2

2	2	2	2	2	1	1
1	Not Applicable	Not Applicable	1	1	1	1
1	1	1	1	1	2	2
1	3	3	2	2	1	1
Not Applicable	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1
3	3	3	2	2	2	2
3	Not Applicable	Not Applicable	3	3	Not Applicable	Not Applicable
2	3	3	2	2	2	2
1	1	1	1	1	2	2
1	2	2	1	1	2	2
2	3	3	1	1	2	2
1	1	1	1	1	1	1
1	1	1	1	1	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
3	3	3	3	3	3	3
2	2	2	1	1	2	2
1	2	2	1	1	1	1
2	Not Applicable	Not Applicable	2	2	2	2
2	3	3	2	2	3	3
2	2	2	2	2	2	2
2	2	2	2	2	1	1
2	2	2	1	1	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
1	1	1	1	1	1	1
2	3	3	1	1	1	1
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
2	3	3	3	3	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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3	3	3	3	3	3	3
2	2	2	2	2	2	2
2	1	1	1	1	3	3
1	3	3	2	2	1	1
3	3	3	2	2	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	2	2	2	2	2	2
3	3	3	3	3	2	2
2	2	2	1	1	1	1
1	1	1	1	1	1	1
3	3	3	3	3	3	3
3	3	3	3	3	2	2
2	2	2	2	2	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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2	2	2	2	2	1	1
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1	2	2	1	1	1	1
2	2	2	2	2	2	2
3	3	3	2	2	2	2
2	3	3	1	1	1	1
3	3	3	3	3	2	2
2	2	2	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	3	3	3	3	2	2
2	2	2	2	2	3	3
3	3	3	3	3	3	3
1	3	3	1	1	2	2
2	3	3	2	2	1	1
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1	1	1	1	1	1	1
3	3	3	2	2	2	2
3	3	3	3	3	3	3
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3	3	3	3	3	3	3
2	3	3	1	1	2	2
2	3	3	2	2	2	2
3	3	3	3	3	Not Applicable	Not Applicable
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3	3	3	3	3	2	2
2	3	3	2	2	1	1
3	3	3	3	3	3	3
3	3	3	3	3	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1
2	3	3	2	2	1	1
3	3	3	3	3	2	2
3	3	3	3	3	3	3
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3	3	3	3	3	1	1
3	3	3	2	2	2	2
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3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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2	3	3	1	1	2	2
3	3	3	3	3	3	3
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2	3	3	1	1	2	2
2	3	3	2	2	3	3
3	3	3	3	3	2	2
2	3	3	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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1	3	3	1	1	1	1
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3	2	2	3	3	3	3

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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2	3	3	2	2	2	2
3	3	3	2	2	1	1
2	2	2	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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3	2	2	1	1	1	1
3	3	3	3	3	3	3
1	1	1	1	1	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
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2	3	3	1	1	1	1
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2	3	3	2	2	3	3
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2	2	2	2	2	1	1
2	3	3	2	2	2	2
3	3	3	3	3	3	3
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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2	3	3	2	2	1	1
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2	2	2	2	2	2	2
3	3	3	2	2	3	3
3	3	3	3	3	3	3
2	1	1	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	1	1
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2	3	3	2	2	3	3
3	3	3	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
3	3	3	3	3	2	2
2	3	3	3	3	2	2
3	2	2	2	2	3	3
3	3	3	1	1	3	3
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
2	2	2	2	2	2	2
3	2	2	3	3	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
3	3	3	3	3	3	3
3	3	3	3	3	3	3
1	3	3	2	2	1	1
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3	3	3	3	3	2	2
3	2	2	2	2	2	2
2	2	2	2	2	1	1
3	3	3	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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2	3	3	2	2	2	2
3	3	3	3	3	3	3
3	3	3	3	3	3	3
3	3	3	2	2	3	3
3	3	3	3	3	3	3
1	2	2	1	1	3	3
2	2	2	2	2	3	3
3	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
3	3	3	1	1	2	2
3	2	2	2	2	3	3
3	3	3	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	2	2	1	1
1	2	2	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
3	3	3	2	2	2	2
2	3	3	3	3	2	2
2	3	3	3	3	2	2
3	3	3	3	3	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
1	2	2	1	1	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
2	3	3	2	2	2	2
2	3	3	1	1	2	2
2	3	3	2	2	2	2
3	3	3	3	3	1	1
3	3	3	2	2	2	2
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
2	3	3	2	2	2	2
1	3	3	1	1	1	1

2	2	2	2	2	2	2
3	3	3	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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2	2	2	3	3	3	3
2	2	2	2	2	2	2
3	3	3	2	2	2	2
3	3	3	3	3	1	1
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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1	3	3	1	1	1	1
2	2	2	2	2	2	2
3	3	3	3	3	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3

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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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3	2	2	2	2	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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2	3	3	2	2	3	3
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1	3	3	1	1	2	2
3	3	3	3	3	2	2
3	3	3	3	3	2	2
3	3	3	3	3	Not Applicable	Not Applicable
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1	1	1	1	1	2	2
2	2	2	2	2	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2	2
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1	3	3	2	2	2	2
3	3	3	3	3	3	3
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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2	3	3	2	2	3	3

3	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	3	3
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3	2	2	2	2	3	3
2	2	2	2	2	2	2
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
1	1	1	1	1	1	1
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

PCC8	PCC7	PCC6	bluefontstart Prior Contact Check (PCC) bluefontend linebreak Please indicate your level	PCC5	bluefontstart Prior Contact Check (PCC) bluefontend linebreak Please	PCC4	Item Type
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0	0	0	3	3	3	3	Item
0	0	0	1	1	1	1	Item
0	0	0	2	2	1	1	Item
0	0	0	2	2	1	1	Item
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0	0	0	1	1	1	1	Item
0	0	0	3	3	3	3	Item
3	3	3	2	2	1	1	Item
0	0	0	2	2	1	1	Item
0	0	0	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
0	0	0	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
0	0	0	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
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0	0	0	1	1	1	1	Item
2	2	2	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
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1	1	1	1	1	1	1	Item
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2	2	2	1	1	2	2	Item
3	3	2	1	1	2	2	Item

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3	2	2	1	1	2	2	Item
1	1	1	1	1	1	1	Item
3	1	2	1	1	1	1	Item
2	1	2	1	1	2	2	Item
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2	1	1	1	1	1	1	Item
3	1	1	1	1	1	1	Item
1	1	1	1	1	2	2	Item
Not Applicable	Not Applicable	Not Applicable	1	1	1	1	Item
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2	1	1	1	1	1	1	Item
2	1	1	1	1	1	1	Item
2	1	2	1	1	2	2	Item
1	1	1	1	1	1	1	Item
Not Applicable	1	1	1	1	1	1	Item
2	1	1	1	1	1	1	Item
3	1	1	1	1	1	1	Item
2	1	1	1	1	1	1	Item
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2	1	1	1	1	1	1	Item
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Not Applicable	1	1	1	1	1	1	Item
Not Applicable	1	1	1	1	1	1	Item
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Not Applicable	2	1	1	1	1	1	Item

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1	1	1	1	1	1	1	Item
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Not Applicable	2	2	1	1	1	1	Item
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Not Applicable	1	1	1	1	1	1	Item
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Not Applicable	1	1	1	1	1	1	Item
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Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	1	2	2	2	2	2	Item
Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	2	2	2	2	2	2	Item
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Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	2	2	2	2	2	2	Item
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Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	1	2	2	2	1	1	Item
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Not Applicable	1	1	2	2	1	1	Item
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Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
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Not Applicable	2	3	2	2	2	2	Item
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Not Applicable	Not Applicable	2	2	2	2	2	Item
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Not Applicable	1	2	3	3	2	2	Item
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Not Applicable	2	2	3	3	2	2	Item
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Not Applicable	2	2	3	3	2	2	Item
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Not Applicable	1	3	3	3	3	3	Item
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Not Applicable	1	2	3	3	1	1	Item
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Not Applicable	1	2	3	3	2	2	Item
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3	1	3	3	3	2	2	Item
3	3	1	3	3	1	1	Item
3	Not Applicable	2	3	3	2	2	Item
Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Item
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Not Applicable	1	3	3	3	3	3	Item
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Not Applicable	1	1	3	3	1	1	Item
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Path	bluefontstart Prior Contact Check (PCC) bluefontend linebreak Please	bluefontstart Prior Contact Check (PCC) bluefontend linebreak Please	bluefontstart Prior Contact Check (PCC) bluefontend linebreak Please	Region	Region II	SDA	LSA
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