

Six complaints were received by the Employment Standards Branch (ESB) in respect of Delta View Life Enrichment Centre between December 1, 2010 and December 19, 2014. Of these, one complaint, which was received in November of 2014, is still under investigation by ESB.

Of the remaining five complaints, four were resolved voluntarily between the parties with the assistance of ESB staff. All voluntary resolutions are without prejudice, meaning there is no admission or finding of wrongdoing, and the terms of the settlement are not public. These complaints were received in April 2012, May 2013, August 2013 and October 2013.

The fifth complaint was received in March 2013. In this case, the complaint was withdrawn by the complainant. Complaints are withdrawn by complainants for a number of reasons, including: because they were filed after the time limit prescribed by the Employment Standards Act (the Act); because the complaint was about something not covered by the Act; because the allegations were unfounded.