

Five complaints were received by the Employment Standards Branch (ESB) in respect of Unitow Service (1978) Ltd. between January 12, 2005 and January 12, 2015.

Three of these five complaints, one received in October of 2009 and two received in July of 2013, were withdrawn by the complainants. Complaints are withdrawn by complainants for a number of reasons, including: because they were filed after the time limit prescribed by the Employment Standards Act (the Act); because the complaint was about something not covered by the Act; because the allegations were unfounded.

The fourth complaint was received in February 2014. In this case, an adjudication hearing was held and a decision issued by ESB on the matter. The decision found there to be no contraventions of the Act by Unitow Services (1978) Ltd.

The final complaint was received in May 2014. In this case, the complaint was resolved voluntarily between the parties with the assistance of ESB staff. All voluntary resolutions are without prejudice, meaning there is no admission or finding of wrongdoing, and the terms of the settlement are not public.