

Question	COMPLAINTS DATA	2009	2010	2011	2012 @ Dec.13
1	Complaints Received	7231	7206	6524	5718
2	Complaints Withdrawn or abandoned	1616	1692	1728	1150
3	% Complaints withdrawn or abandoned	22%	23%	26%	20%
4	# Adjudications conducted	98	86	94	79
	DETERMINATION DATA	2009	2010	2011	2012 @ Dec.13
5	# Determinations finding no contravention	109	105	95	67
6	% of Determinations finding no contravention	21%	21%	20%	15%
7	# Determinations dismissed under s.76(3)(c)	0	1	2	1
8	# Determinations finding contravention	420	393	386	374
9	% Determinations finding contravention	79%	79%	80%	85%
10	Question withdrawn				
	INVESTIGATION DATA	2009	2010	2011	2012 @ Dec.13
11	# Complaints closed in Investigation	953	1101	1211	986
12	# Determinations issued as a result of investigations, finding no contravention	51	31	41	16
13	# Determinations issued as a result of investigation, finding a contravention	47	63	46	32
14-16	Questions withdrawn				
	SELF HELP KIT DATA	2009	2010	2011	2012 @Dec.13
17	Exception - Under 19	201	162	188	188
18	Exception - Leave Provisions	163	169	174	129
19	Exception - Business Closure	298	320	269	279
20	Exception - farmworker, textile or garment worker, domes	32	0	30	31
21	Exception - language barrier	61	82	64	58
22	Exception - previous unsuccessful contact with employer	42	41	60	62
INFORMATION RELATING TO FORMAL REVIEW					
23	Followup to the 2011 Summary Report on Employment Standards Stakeholder Engagement Process: Government undertook a stakeholder engagement process with key labour and business stakeholders on the minimum wage as well as a review of employment standards in the province, in 2011. The results of that consultation were provided to the public in March 2011 in the form of a report (Summary Report on Employment Standards Stakeholder Engagement Process). Subsequent to the release of the summary report, there has been no follow up engagement on minimum wage and employment standards generally. However, a review of the piece rates for hand-harvested crops listed in the employment standards regulation was undertaken by government, utilizing the expertise of an industry consultant. The consultant's report can be viewed at: http://www.gov.bc.ca/citz/down/piece_rate_study.pdf Following this review government announced in March 2012 that the piece rates for hand-harvested crops would remain unchanged as the review found that the current piece rates were appropriate for both workers and employers. The news release announcing this decision can be viewed at: http://www.newsroom.gov.bc.ca/2012/03/piece-rates-for-hand-harvested-crops-remain-unchanged.html				
24	Results of any review the Ministry may have done of the effectiveness of the requirement to use a self help kit: No review of the effectiveness of the self help kit has been undertaken.				
ANY OTHER RELEVANT STATISTICAL DATA					
25	Any other statistical data referring to the self-help kit requirement - no data available				
26	Any data relating to a profile of employees who have used the self-help kit - no data available				