

Clark, Karen L HLTH:EX

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, November 5, 2014 9:32 AM
To: Clark, Karen L HLTH:EX
Subject: *FOI REQUEST: CLIFF 1023491 HTH-2014-00305

First of several notes

From: Walman, Barbara J. HLTH:EX
Sent: Tuesday, September 9, 2014 3:49 PM
To: Sealey, Beverlee HLTH:EX
Subject: RE: Sessional PMT issue

Good, thanks

From: Sealey, Beverlee HLTH:EX
Sent: Tuesday, September 9, 2014 3:47 PM
To: Walman, Barbara J. HLTH:EX
Subject: FW: Sessional PMT issue

Barb – fyi

s.13

the health authority to its programs.

Clinical sessions are usually funded by APP through to

s.13, s.17

I will ask John English more about the sessional allocation for GRS.

Bev

From: Jollymore, Bronwen HLTH:EX
Sent: Tuesday, September 9, 2014 3:25 PM
To: Sealey, Beverlee HLTH:EX
Subject: Sessional PMT issue

Hi Bev,

I just had my monthly teleconference with THIP and Dr. Knudson, Just wanted to flag an issue that was brought up. Dr. Knudson gets sessional payments to conduct the assessments for the Gender Reassignment Surgery, and she only has enough to last her until about the end of this month. She has advised that once these are done she will not be able to see any more patients. This will cause an issues as she has a current waiting list and she also coordinates all other assessments with the other qualified assessors, which will not be able to take place.

Thanks
B

Bronwen Jollymore
Policy Analyst
Medical Beneficiary Branch
Medical Beneficiary & Pharmaceutical Services Division
Ministry of Health
Phone: (250) 952 3190 Fax: (250) 952 3133

This email and any file attachments are confidential. If you are not the intended recipient, you must not use, retain, disclose, copy, print, forward or disseminate this email or its attachments. If you have received this email in error, please notify us by return mail immediately and delete this email and its attachments.

Clark, Karen L HLTH:EX

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, November 5, 2014 9:33 AM
To: Clark, Karen L HLTH:EX
Subject: FOI REQUEST: CLIFF 1023491 HTH-2014-00305

Note #2

From: English, John HLTH:EX
Sent: Tuesday, September 9, 2014 4:51 PM
To: Sealey, Beverlee HLTH:EX
Subject: RE: VCHA Gender Reassignment Program

Hi Bev. The Ministry has distributed all of the APP funding we can to health authorities. It is up to each health authority to prioritize and allocate the funding available to them accordingly.

Hope this helps.

John

From: Sealey, Beverlee HLTH:EX
Sent: Tuesday, September 9, 2014 3:59 PM
To: English, John HLTH:EX
Subject: VCHA Gender Reassignment Program

Hi John. MBB oversees the benefit side of the Gender Reassignment Program at VCHA under the direction of Barb Walman. Can you confirm if APP is still funding sessions for the Gender Reassignment program at VCHA? I have been advised that the program is running out of sessions³/₆ Dr. Gail Knudson is the psychiatrist who probably bills the sessions. She said they are likely to run out of sessions at the end of the month, and that means the waitlist will get even longer.

If the program is running out of sessions is the HA permitted to reallocate from within their overall sessional budget? If that is the case maybe they can look at their expenditures and set priorities from within. If not, are there other options?

Beverlee Sealey
Director
Medical Beneficiary Branch
B.C. Ministry of Health
Phone (250) 952-2290 Facsimile: (250) 952-3133
e-mail: Beverlee.Sealey@gov.bc.ca

Clark, Karen L HLTH:EX

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, November 5, 2014 9:34 AM
To: Clark, Karen L HLTH:EX
Subject: FOI REQUEST: CLIFF 1023491 HTH-2014-00305

Note #3

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, September 10, 2014 8:57 AM
To: Walman, Barbara J. HLTH:EX
Subject: RE: Sessional PMT issue

FYI John English advised that VCHA does have the freedom to move their sessions around.

The sad reality is that even if the sessions were available to Dr. K to do assessments, there are constraints on the OR time for Dr. Bowman (surgeon). ^s

Bev

From: Walman, Barbara J. HLTH:EX
Sent: Tuesday, September 9, 2014 3:49 PM
To: Sealey, Beverlee HLTH:EX
Subject: RE: Sessional PMT issue

Good, thanks

From: Sealey, Beverlee HLTH:EX
Sent: Tuesday, September 9, 2014 3:47 PM
To: Walman, Barbara J. HLTH:EX
Subject: FW: Sessional PMT issue

Barb -- fyi

s.13
Clinical sessions are usually funded by APP through to the health authority to its programs.

s.13, s.17
I will ask John English more about the sessional allocation for GRS.

Bev

From: Jollymore, Bronwen HLTH:EX
Sent: Tuesday, September 9, 2014 3:25 PM
To: Sealey, Beverlee HLTH:EX
Subject: Sessional PMT issue

Clark, Karen L HLTH:EX

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, November 5, 2014 9:36 AM
To: Clark, Karen L HLTH:EX
Subject: FOI REQUEST: CLIFF 1023491 HTH-2014-00305

Note #5

From: May, Stephen GCPE:EX
Sent: Friday, September 26, 2014 3:24 PM
To: Braidwood-Looney, Tricia HLTH:EX; Sealey, Beverlee HLTH:EX
Cc: Jollymore, Bronwen HLTH:EX; Jabs, Ryan GCPE:EX; Power, Stephanie A HLTH:EX
Subject: RE: GRS issues on the rise

FYI – VCH has given me the name of a contact person on this from their side to discuss this -

Lorraine Grieves.
604-714-3771 @2318 lorraine.grieves@vch.ca

We need to be kept in the loop on this – especially as the 30th is coming up very soon. Thanks.

From: Braidwood-Looney, Tricia HLTH:EX
Sent: Tuesday, September 23, 2014 12:16 PM
To: May, Stephen GCPE:EX; Sealey, Beverlee HLTH:EX
Cc: Jollymore, Bronwen HLTH:EX; Jabs, Ryan GCPE:EX; Power, Stephanie A HLTH:EX
Subject: RE: GRS issues on the rise

Tricia Braidwood-Looney

Director, Acute and Provincial Services Branch ♦ Health Services Policy and Quality Assurance Division ♦ Ministry of Health ♦ 6-2,1515 Blanshard St. Victoria BC V8W 3C8 ♦
Ph: 250 952 1012 ♦ Fax: 250 952 1282 ♦ E-mail: Tricia.BraidwoodLooney@gov.bc.ca

From: May, Stephen GCPE:EX
Sent: Tuesday, September 23, 2014 11:25 AM
To: Sealey, Beverlee HLTH:EX
Cc: Braidwood-Looney, Tricia HLTH:EX; Jollymore, Bronwen HLTH:EX; Jabs, Ryan GCPE:EX; Power, Stephanie A HLTH:EX
Subject: FW: GRS issues on the rise

Hi Bev,

I've updated our old note on this with this information – can you review it to see where we're at with some of the other reviews the Ministry and HA's were doing with this program? Thanks.

Stephen May
GCPE – Health
p:250 952 3401

From: Jabs, Ryan GCPE:EX
Sent: Tuesday, September 23, 2014 10:57 AM
To: Frattaroli, Angela GCPE:EX; May, Stephen GCPE:EX; MacDougall, Cindy GCPE:EX
Subject: FW: GRS issues on the rise

Can one of you update our issues note on this and add the first date to the calendar?

From: Sealey, Beverlee HLTH:EX
Sent: Tuesday, September 23, 2014 10:53 AM
To: Braidwood-Looney, Tricia HLTH:EX
Cc: Power, Stephanie A HLTH:EX; Jollymore, Bronwen HLTH:EX; Jabs, Ryan GCPE:EX
Subject: GRS issues on the rise

1. On November 1 or 2 the trans* community is going to be holding a Trans* Day of Action for Surgery Access.

2. Dr. Knudson's sessional funding will run out by the end of this month. She has raised this with VCHA and they are saying there is nothing they can do. She will be unable to do any more GRS assessments for the rest of this fiscal year!

Beverlee Sealey
Director
Medical Beneficiary Branch
B.C. Ministry of Health
Phone (250) 952-2290 Facsimile: (250) 952-3133
e-mail: Beverlee.Sealey@gov.bc.ca

Clark, Karen L HLTH:EX

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, November 5, 2014 10:15 AM
To: Clark, Karen L HLTH:EX
Subject: FOI REQUEST: CLIFF 1023491 HTH-2014-00305

Note #7

From: English, John HLTH:EX
Sent: Wednesday, October 1, 2014 12:48 PM
To: McMillan, Monica HLTH:EX; Cook, Christina HLTH:EX
Cc: Sealey, Beverlee HLTH:EX; Pittman, Abigail HLTH:EX
Subject: FW: VCHA Gender Reassignment Clinic

Hi Monica and Christina.

Can you help Bev with her request?

It is my understanding that it is just surgical services provided for Gender Re-assignment patients at VGH that are funded under the VCHA - Plastics APP contract. Monica please confirm this is still the case.

If APP funding is being applied to psychiatry services for Gender Re-assignment patients, it is probably being paid for from VCHA's Sessional payments APP allocation. Christina, can you check VCHA's Sessional funding allocations and see if there are any Sessional funding commitments specifically for Gender Re-assignment services at VGH? Also, please advise how much sessional money has been paid to Dr. G. Knudson in the last 2 years for Gender Re-assignment services at VGH. Also, please check and see how much sessional money has been paid to Dr. G. Knudson in the last 2 years for Sessions other than for the VGH Gender Re-assignment Clinic.

Thanks

John

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, October 1, 2014 12:33 PM
To: English, John HLTH:EX
Cc: Power, Stephanie A HLTH:EX
Subject: VCHA Gender Reassignment Clinic

John – is there someone on your staff I can deal with on the VCHA Gender Reassignment clinic at VGH? We have an issue brewing and I need to get some background data.

Specifically, I'd like to know:

- what (if any) sessions are allocated to that clinic (not sure if you still track at that level) and
- what (if any) sessions have been paid for Dr. G. Knudson (psychiatrist) for that clinic and any other payments made to that prac for other clinics
- last two or three fiscal years would be ideal.
- Timeline is the next day or two...

Any assistance you can provide would be greatly appreciated.

Beverlee Sealey

Director

Medical Beneficiary Branch

B.C. Ministry of Health

Phone (250) 952-2290 Facsimile: (250) 952-3133

e-mail: Beverlee.Sealey@gov.bc.ca

Clark, Karen L HLTH:EX

From: Sealey, Beverlee HLTH:EX
Sent: Wednesday, November 5, 2014 10:17 AM
To: Clark, Karen L HLTH:EX
Subject: FOI REQUEST: CLIFF 1023491 HTH-2014-00305
Attachments: 2014HLTH0119-001650.pdf; ATT00001.htm

Note #8 of 8

From: Power, Stephanie A HLTH:EX
Sent: Thursday, October 30, 2014 2:42 PM
To: Sealey, Beverlee HLTH:EX; Jollymore, Bronwen HLTH:EX; Hallihan, Marj HLTH:EX
Subject: FW: NEWS RELEASE: Programs and services for transgender community to be strengthened

From: Walman, Barbara J. HLTH:EX
Sent: Thursday, October 30, 2014 2:35 PM
To: Power, Stephanie A HLTH:EX
Subject: Fwd: NEWS RELEASE: Programs and services for transgender community to be strengthened

Barbara Walman
Assistant Deputy Minister
Ministry of Health

Begin forwarded message:

From: "Belanger, Matthew GCPE:EX" <Matthew.Belanger@gov.bc.ca>
To: "GCPE Communications - Health" <CommH@Victoria1.gov.bc.ca>, "hlth Regional Communications Directors" <hlthregcommunications@Victoria1.gov.bc.ca>, "XT:Collins, Eryn FIN:IN" <Eryn.Collins@northernhealth.ca>, "hlth Executive Committee" <hlthhexec@Victoria1.gov.bc.ca>, "hlth Ministerial and Executive Assistants" <hlthmaea@Victoria1.gov.bc.ca>
Cc: "hlth Secretaries to the Executive Committee" <hlthexecsecs@Victoria1.gov.bc.ca>, "Casanova, Tamara HLTH:EX" <Tamara.Casanova@gov.bc.ca>, "Stearn, Anne HLTH:EX" <Anne.Stearn@gov.bc.ca>, "Robson, Victoria J HLTH:EX" <Victoria.Robson@gov.bc.ca>, "Massey, Christine AVED:EX" <Christine.Massey@gov.bc.ca>, "Cowan, Darynn HLTH:EX" <Darynn.Cowan@gov.bc.ca>, "Tyson, Jo HLTH:EX" <Jo.Tyson@gov.bc.ca>, "Murray, Wendy HLTH:EX" <Wendy.Murray@gov.bc.ca>, "Piasentin, Eddy HLTH:EX" <Eddy.Piasentin@gov.bc.ca>, "Cambiazio, Valentina C HLTH:EX" <Valentina.Cambiazio@gov.bc.ca>, "Somner, Kurstie HLTH:EX" <Kurstie.Somner@gov.bc.ca>, "Evernden, Erica HLTH:EX" <Erica.Evernden@gov.bc.ca>, "HLTH HAD Issues HLTH:EX" <HADissues@gov.bc.ca>, "Moen, Shelley L HLTH:EX" <Shelley.Moen@gov.bc.ca>, "Wolsey, Ashley HLTH:EX" <Ashley.Wolsey@gov.bc.ca>, "Martin, Rhiannon HLTH:EX" <Rhiannon.Martin@gov.bc.ca>
Subject: NEWS RELEASE: Programs and services for transgender community to be strengthened

Attached is the news release that was distributed today.

Programs and services for transgender community to be strengthened

Thank you,

Matt Belanger | Health Communications
Government Communications & Public Engagement
p: 952-1881 | f: 952-1883 | matthew.belanger@gov.bc.ca



NEWS RELEASE

For Immediate Release
2014HLTH0119-001650
October 30, 2014

Ministry of Health
Vancouver Coastal Health
Provincial Health Services Authority

Programs and services for transgender community to be strengthened

VANCOUVER – The Ministry of Health, Provincial Health Services Authority and Vancouver Coastal Health are working together to ensure members of the transgender community have access to a new provincial program that will offer expanded and sustainable services.

“We are committed to supporting transgender people and recognize that we can improve access and delivery of these important health services,” said Health Minister Terry Lake. “That is why beginning April 2015, the Provincial Health Services Authority will assume responsibility for provincial co-ordination of transgender services in B.C. and will look to expand capacity for these services in consultation with clinical experts and stakeholders from the transgender community.”

Beginning immediately, Vancouver Coastal Health has committed to continuing the funding for the assessment program until the end of the current fiscal year, March 31, 2015. In order for an individual to undergo gender reassignment surgery, they must first complete a medical and psychological assessment to confirm diagnosis of gender dysphoria.

“Vancouver Coastal Health has a long history of supporting the lesbian, gay, bisexual and transgender (LGBT) community through numerous programs and services,” said Mary Ackenhusen, VCH president and CEO. “This funding will sustain timely physician coverage for the assessment of gender reassignment surgery candidates throughout B.C.”

Beginning in April 2015, the Provincial Health Services Authority will assume responsibility for the provincial co-ordination of transgender services in B.C. and look to expand capacity for these services over the next year.

“The Provincial Health Services Authority develops and oversees the delivery of specialty and provincewide health-care services across B.C.,” said Arden Krystal, chief operating officer, PHSA. “Working closely with our partners at the ministry and Vancouver Coastal Health, the focus for this review will be on how we can improve the network of services, including improving access to care for those people who require transgender surgery, based on best practice.”

In preparation for this transition, the Provincial Health Services Authority is establishing an expert advisory committee, to review current services and supports, and provide short- and long-term strategies to meet the needs of this population.

Current clinical experts will be asked to participate in the committee, which will also involve stakeholders from the transgender community.

Gender Reassignment Services (GRS) are publicly funded in British Columbia for patients with gender dysphoria through the Medical Services Plan (MSP). Since 2008, the ministry has approved over 500 procedures.

Media Contacts:

Kristy Anderson
Media Relations Manager
Ministry of Health
250 952-1887 (media line)

Gavin Wilson
Director, Public Affairs
Vancouver Coastal Health
604 708-5312
604 319-7532 (cell)
gavin.wilson@vch.ca

Ben Hadaway
Communications Officer
Provincial Health Services Authority
604 675-7416
604 871-5699 (pager)
ben.hadaway@phsa.ca

Connect with the Province of B.C. at: www.gov.bc.ca/connect

Clark, Karen L HLTH:EX

From: Jollymore, Bronwen HLTH:EX
Sent: Thursday, October 9, 2014 11:18 AM
To: Holmes, Jenna HLTH:EX
Subject: FW: Messaging around Dr. Knudson's session being exhausted
Attachments: message assessment 2014.doc

This is where we should direct patients to if they have an issue with Dr. Knudson's office being closed.



Bronwen Jollymore
Policy Analyst
Medical Beneficiary Branch
Medical Beneficiary & Pharmaceutical Services Division
Ministry of Health
Phone: (250) 952 3190 Fax: (250) 952 3133

This email and any file attachments are confidential. If you are not the intended recipient, you must not use, retain, disclose, copy, print, forward or disseminate this email or its attachments. If you have received this email in error, please notify us by return mail immediately and delete this email and its attachments.

From: Jollymore, Bronwen HLTH:EX
Sent: Tuesday, October 7, 2014 4:14 PM
To: Braidwood-Looney, Tricia HLTH:EX
Cc: Sealey, Beverlee HLTH:EX; Power, Stephanie A HLTH:EX
Subject: Messaging around Dr. Knudson's session being exhausted

Hi Tricia,

Attached is the messaging that Vancouver Coastal Health Transgender Health Information Program is providing when they get questions regarding Dr. Knudson having no more sessions. Just giving you a heads up that we will be providing congruent information around contacting the VCH patient Quality Care Review Office when we receive phone calls or correspondence:

If you have concerns or complaints about this situation, you may contact the Vancouver Coastal Health Patient Quality Care Review Office, Toll Free at 1.877.993.9199 or by email at pcqo@vch.ca.

Thanks
Bronwen

Bronwen Jollymore
Policy Analyst
Medical Beneficiary Branch
Medical Beneficiary & Pharmaceutical Services Division
Ministry of Health
Phone: (250) 952 3190 Fax: (250) 952 3133

This email and any file attachments are confidential. If you are not the intended recipient, you must not use, retain, disclose, copy, print, forward or disseminate this email or its attachments. If you have received this email in error, please notify us by return mail immediately and delete this email and its attachments.

MESSAGE TO PATIENTS:

Unfortunately, Dr. Knudson is unable to accept any more assessment referrals at this time because allocated funding for the year has been exhausted.

The assessment program will not re-open until April of 2015.

If you are a patient seen by Dr. Knudson and the assessors prior to October 1, your assessment will be sent to MSP for processing, as per standard practice. You can expect to receive a letter from MSP shortly informing you of your approval for surgery.

If you are in crisis and need immediate assistance, please call the BC crisis line at 1-800-784-2433 or go to your local emergency room.

If you have concerns or complaints about this situation, you may contact the Vancouver Coastal Health Patient Quality Care Review Office, Toll Free at 1.877.993.9199 or by email at pcqo@vch.ca.

We are very sorry that further assessments are not possible at this time. Please be assured that we are doing everything we can to support this program.

Clark, Karen L HLTH:EX

From: Jollymore, Bronwen HLTH:EX
Sent: Tuesday, October 7, 2014 4:22 PM
To: 'Grieves, Lorraine [VC]'
Cc: Hallihan, Marj HLTH:EX
Subject: Message to clients regarding Dr. Knudson sessions being exhausted

Hi Lorraine,

As I am starting to experience phone calls and correspondence around Dr. Knudson office providing no more assessments for GRS until April 2015, I wanted to ensure that we are providing a standard message to enquiring patients. The MSP GRS coordinator will be advising patients to contact the VCH patient quality review office just as the THiP is doing. If you have a different area on where we should be directing patients please let me know.

If you have concerns or complaints about this situation, you may contact the Vancouver Coastal Health Patient Quality Care Review Office, Toll Free at 1.877.993.9199 or by email at pcqo@vch.ca.

Thank you
Bronwen

Bronwen Jollymore
Policy Analyst
Medical Beneficiary Branch
Medical Beneficiary & Pharmaceutical Services Division
Ministry of Health
Phone: (250) 952 3190 Fax: (250) 952 3133

This email and any file attachments are confidential. If you are not the intended recipient, you must not use, retain, disclose, copy, print, forward or disseminate this email or its attachments. If you have received this email in error, please notify us by return mail immediately and delete this email and its attachments.

Clark, Karen L HLTH:EX

From: Grieves, Lorraine [VC] <Lorraine.Grieves@vch.ca>
Sent: Tuesday, October 7, 2014 3:42 PM
To: Jollymore, Bronwen HLTH:EX
Attachments: message assessment 2014.doc

Hi,
Here is the message that VCH THiP is providing to people.
Lorraine

MESSAGE TO PATIENTS:

Unfortunately, Dr. Knudson is unable to accept any more assessment referrals at this time because allocated funding for the year has been exhausted.

The assessment program will not re-open until April of 2015.

If you are a patient seen by Dr. Knudson and the assessors prior to October 1, your assessment will be sent to MSP for processing, as per standard practice. You can expect to receive a letter from MSP shortly informing you of your approval for surgery.

If you are in crisis and need immediate assistance, please call the BC crisis line at 1-800-784-2433 or go to your local emergency room.

If you have concerns or complaints about this situation, you may contact the Vancouver Coastal Health Patient Quality Care Review Office, Toll Free at 1.877.993.9199 or by email at pcqo@vch.ca.

We are very sorry that further assessments are not possible at this time. Please be assured that we are doing everything we can to support this program.

Clark, Karen L HLTH:EX

From: Jollymore, Bronwen HLTH:EX
Sent: Thursday, October 2, 2014 8:47 AM
To: 'Knudson, Gail [VA]'
Subject: RE: Transgender Program Sessions

I am not able to open the attachment??

Have fun speaking at the ANZPATH meeting!

B

Bronwen Jollymore
Policy Analyst
Medical Beneficiary Branch
Medical Beneficiary & Pharmaceutical Services Division Ministry of Health
Phone: (250) 952 3190 Fax: (250) 952 3133

This email and any file attachments are confidential. If you are not the intended recipient, you must not use, retain, disclose, copy, print, forward or disseminate this email or its attachments. If you have received this email in error, please notify us by return mail immediately and delete this email and its attachments.

-----Original Message-----

From: Knudson, Gail [VA] [<mailto:Gail.Knudson@vch.ca>]
Sent: Wednesday, October 1, 2014 5:27 PM
To: Jollymore, Bronwen HLTH:EX
Subject: Fwd: Transgender Program Sessions

Hi Bronwen

Please see attached the letter I received regarding the termination of my funding by VCH.

I will be away from late this evening until Tuesday morning. I will be speaking at the ANZPATH meeting in Adelaide.

Thanks

Gail

Sent from my iPhone

Begin forwarded message:

From: "Ganesan, Soma [VA]" <soma.ganesan@vch.ca<<mailto:soma.ganesan@vch.ca>>>
To: "Knudson, Gail [VA]" <Gail.Knudson@vch.ca<<mailto:Gail.Knudson@vch.ca>>>
Cc: "Grieves, Lorraine [VC]" <Lorraine.Grieves@vch.ca<<mailto:Lorraine.Grieves@vch.ca>>>, "McNabb, Anne [VC]" <Anne.McNabb@vch.ca<<mailto:Anne.McNabb@vch.ca>>>, "MacFarlane, Andrew [VC]" <Andrew.MacFarlane@vch.ca<<mailto:Andrew.MacFarlane@vch.ca>>>, "Hall, David [Medical Director]"

<David.Hall4@vch.ca<mailto:David.Hall4@vch.ca>>, "Helberg, Mark [VC]"
<Mark.Helberg@vch.ca<mailto:Mark.Helberg@vch.ca>>, "Babuin, Tina [VA]"
<Tina.Babuin@vch.ca<mailto:Tina.Babuin@vch.ca>>
Subject: Transgender Program Sessions

Sent on behalf of Dr. Soma Ganesan

Hi Dr. Knudson,

Please see the attached memo from Dr. Ganesan regarding the Transgender Program Sessions.

Thank you,

Pinky Bitanga

Administrative Assistant to Dr. Soma Ganesan

Head & Medical Director

Department of Psychiatry

Vancouver Acute & Community

Phone: 604-875-4023 Fax: 604-875-4987

-----Original Message-----

From: psycadmin.printer.vch1203r@vch.ca<<mailto:psycadmin.printer.vch1203r@vch.ca>>
[\[mailto:psycadmin.printer.vch1203r@vch.ca\]](mailto:psycadmin.printer.vch1203r@vch.ca)

Sent: 01 October, 2014 1:40 PM

To: Bitanga, Pinky [VA]

Subject: Message from "VCH1203R"

This E-mail was sent from "VCH1203R" (Aficio MP 6001).

Scan Date: 10.01.2014 13:39:31 (-0700)

Queries to:

psycadmin.printer.vch1203r@vch.ca<<mailto:psycadmin.printer.vch1203r@vch.ca>><<mailto:psycadmin.printer.vch1203r@vch.ca>>