

ARCS: 292-30 File: MAG-2018-82697

June 28, 2018

Re: Request for Access to Records Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Attorney General. Your request is for:

Copies of operational reviews and audits for ICBC claims adjustments for fiscal 2016-2017 and 2017-2018. (Date Range for Record Search: From 04/01/2016 To 03/31/2018)

Please find enclosed a copy of the records located in response to your request. Some information has been withheld pursuant to section(s) 13 (Policy advice or recommendations), and 17 (Disclosure harmful to the financial or economic interests of a public body), of FOIPPA. A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of five business days after release. To find out more about Open Information, please access the Open Information website at: www.gov.bc.ca/openinformation

If you have any questions regarding your request, please contact Elizabeth Babecy, the analyst assigned to your request, at 250 952-6353. This number can be reached toll-free by calling from

Ministry of Citizens' Services Information Access Operations Mailing Address: PO Box 9569 Stn

Website: <u>www.gov.bc.ca/freedomofinformation</u> Telephone: 250 387-1321 Fax: 250 387-9843

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Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 250 952-6353.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

Elizabeth Babecy, Senior FOI Analyst On behalf of Cindy Kukucska, Manager Justice / Social Team, Information Access Operations

Enclosures

How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner PO Box 9038 Stn Prov Govt 4th Floor, 947 Fort Street Victoria BC V8W 9A4 Telephone 250 387-5629 Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

- 1. A copy of your original request;
- 2. A copy of our response; and
- 3. The reasons or grounds upon which you are requesting the review.