



File: 292-30/CFD-2018-86405

September 28, 2018

Sent via email:

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Children and Family Development. You requested:

All records, involving or referring to any Complaint Resolution Process Child and Family Services, for all services including but not limited to Sexual Abuse Intervention Program for child victims of sexualized assault and molestation (SAIP), Family Development service, Access Supervision Service, counseling service, psychological assessment service, as well as all other contracted services funded by Ministry of Children and Family Development and delivered by non-profit agencies and local government contractors. (Date Range for Record Search: From 10/10/2017 To 09/10/2018)

These records are being sent to you in their entirety as they are considered routinely releaseable. These records are also publicly available online:

<https://www2.gov.bc.ca/gov/content/family-social-supports/data-monitoring-quality-assurance/child-family-service-complaints>

Your file is now closed.

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If you have any questions regarding your request, please contact Merissa Hughes, the analyst assigned to your request, at 250 356-7869. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 250 356-7869.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in black ink, appearing to read 'Merissa Hughes', with a stylized flourish at the end.

Merissa Hughes, Senior FOI Analyst
On behalf of Jamie Onciul-Omelus, Manager
Social / Tech Team, Information Access Operations

Enclosure

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250 387-5629 Fax 250 387 1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.