ARCS: 292-30 File: CFD-2018-86923

January 10, 2019

Sent via email:

Re: Request for Access to Records Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Children and Family Development. Your request is for:

All records outlining or referring to policy/procedures in place to actively and proactively protect the livelihood, life, health and well-being of citizens (children , youth, and adults) from reprisal by MCFD employees and/or contracted agents of MCFD during citizen engagement in protected activities such as utilizing the MCFD Complaint Resolution Process and/or filing Criminal Complaints with police naming a contracted agent or employee of MCFD as the perpetrator of criminal offense(s), and/or by the citizen filing an Information. (Date Range for Record Search: From 10/01/2017 To 10/12/2018)

Please find enclosed a copy of the records located in response to your request. These records are provided to you in their entirety. Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of five business days after release. To find out more about Open Information, please access the Open Information website at: www.gov.bc.ca/openinformation

If you have any questions regarding your request, please contact Nicki Durand, the analyst assigned to your request, at 250 952-9551. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 250 952-9551.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

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Nicki Durand, Senior FOI Analyst On behalf of Jamie Onciul-Omelus, Manager Social / Tech Team, Information Access Operations

Enclosures

How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner PO Box 9038 Stn Prov Govt 4th Floor, 947 Fort Street Victoria BC V8W 9A4 Telephone 250 387-5629 Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

- 1. A copy of your original request;
- 2. A copy of our response; and
- 3. The reasons or grounds upon which you are requesting the review.