

ARCS: 292-30 File: HTH-2017-72229

August 22, 2017

Sent via email:

Re: Request for Access to Records Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Health. Your request is for:

The total expenditures required to undertake the Office of the Seniors Advocate's Residential Care Satisfaction Survey from inception to completion, including but not limited to the surveying of publicly-subsidized clients, private pay clients, and the most frequent visitor; Provide both total expenditures and an itemized breakdown of expenditures to facilitate the project, including but not limited to invoices for contractors and invoices for facilitating the participation of volunteers i.e. travel costs, meals and per diems, materials and equipment. (Date Range for Record Search: From 01/01/2016 To 07/10/2017)

Please find enclosed a copy of the records located in response to your request. Some information has been withheld pursuant to section 17 (Disclosure harmful to the financial or economic interests of a public body) of FOIPPA. A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of five business days after release. To find out more about Open Information, please access the Open Information website at: www.gov.bc.ca/openinformation

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If you have any questions regarding your request, please contact Derek Brennan, the analyst assigned to your request, at 778 698-2333. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 778 698-2333.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

Maxime Vanzetta

Maxine Vanzetta, Manager Health / Education Team, Information Access Operations Enclosures

How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner PO Box 9038 Stn Prov Govt 4th Floor, 947 Fort Street Victoria BC V8W 9A4 Telephone 250 387-5629 Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

- 1. A copy of your original request;
- 2. A copy of our response; and
- 3. The reasons or grounds upon which you are requesting the review.