



ARCS: 292-30  
File: HTH-2018-87634

April 11, 2019

Sent via email:

**Re: Request for Access to Records**  
***Freedom of Information and Protection of Privacy Act (FOIPPA)***

I am writing further to your request received by the Ministry of Health. Your request is for:

*Any correspondence regarding the report, From Residential Care to Hospital: An Emerging Pattern, which took place either between the Ministry and B.C. Health Authority staff, or the Office of the Seniors Advocate and B.C. Health Authority staff. (Date Range for Record Search: From 03/01/2018 To 11/29/2018).*

Please find enclosed a copy of the records located in response to your request. Some information has been withheld pursuant to sections 13 (Policy advice or recommendations), and 22 (Disclosure harmful to personal privacy) of FOIPPA. A complete copy of FOIPPA is available online at:

[http://www.bclaws.ca/civix/document/id/complete/statreg/96165\\_00](http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00)

Your file is now closed.

The Office of the Seniors Advocate has advised the following and provided the enclosed additional letters of March 7 and March 28, 2019, to assist in supplementing your understanding of the issue. Records within this package from Fraser Health (FHA), Vancouver Coastal Health (VCHA), and Vancouver Island Health (VIHA) reference results from analyses conducted by these three health authorities for the purposes of comparing emergency department and hospital transfer rates between contracted and health authority-operated long-term care sites with overall provincial results reported by the Office of the Seniors Advocate (OSA). FHA, VCHA, and VIHA used different selection criteria than were used in the study by the OSA that is the source of the provincial results; therefore, an accurate comparison cannot be made for reasons of selection bias that may exist in the FHA, VCHA, and VIHA analyses.

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These records will be published on the BC Government's Open Information website a minimum of five business days after release. To find out more about Open Information, please access the Open Information website at: [www.gov.bc.ca/openinformation](http://www.gov.bc.ca/openinformation)

If you have any questions regarding your request, please contact Melissa Boyd, the analyst assigned to your request, at 778 698-2867. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 778 698-2867.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in dark ink that reads "Maxine Vanzetta". The signature is written in a cursive, flowing style.

Maxine Vanzetta, Manager  
Health / Education Team, Information Access Operations

Enclosures

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

**Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:**

Information and Privacy Commissioner  
PO Box 9038 Stn Prov Govt  
4th Floor, 947 Fort Street  
Victoria BC V8W 9A4  
Telephone 250 387-5629      Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.