

File: 292-30/HTH-2021-11477

May 21, 2021

Sent via email:

# Re: Request for Access to Records Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Health. Your request is for:

Copy of hospital admission or discharge data for the ICD-10-CA diagnostic codes below for each hospital in the province of BC between 2015 and 2019: The number of admissions (counts) or discharges (counts) recorded in each BC hospital, each year of the 2015-2019 period, for each of the ICD-10-CA codes listed below. Need of Granular data by order of priority (highest to lowest):

1. Diagnosis Codes: We need data for each diagnostic code separately, so please do not consolidate data across diagnostic codes

2. Hospital-level data: Ideally, we would want hospital-level data, with independent data for each hospital. If hospital level data cannot be provided, regional health authority level could be acceptable, but please do not consolidate data across all hospitals

3. Yearly data: You can consolidate data across years as long as it is for the same years for all the entries and as long as hospital-level data (or regional-level data) is provided

List of ICD-10-CA codes for this study:D56 Thalassemia (overarching indication), D56.1 Betathalassemia (incl. severe beta thal thalassemia - intermedia & major), D56.3 Thalassemia trait (incl. thal. (beta) minor), D56.9 Thalassemia, unspecified (incl. Mediterranean anemia with other haemoglobinopathy; mixed thalassemia with other haemoglobinopathy), D57 Sick Cell Disorders, D57.0 Sickle cell anemia with crisis (Hb-SS), D57.1 Sickle cell anemia without crisis (Hb-SS), D57.2 Double heterozygous sickling disorders (Hb-SC; Hb-SD; Hb-SE; sickle cell

.../2

Website: <u>www.gov.bc.ca/freedomofinformation</u> Telephone: 250 387-1321 Fax: 250 387-9843 thalassemia), D57.3 Sickle cell trait (Hb-S trait; heterozygous hemoglobin S - Hb-AS) (Date Range for Record Search: From 1/1/2015 To 12/31/2019)

These records are provided to you in their entirety.

Your file is now closed.

The records located in response to your request will be delivered through the BC Secure File Transfer Service. Separate emails will follow from the BC SFT Notification Service directing you how to set up an account and where to obtain your records. A guide for using the SFTS is enclosed for your convenience.

These records will be published on the BC Government's Open Information website a minimum of ten business days after release. To find out more about Open Information, please access the Open Information website at: <u>www.gov.bc.ca/openinformation</u>

If you have any questions regarding your request, please contact Ken MacNeil, the analyst assigned to your request, at 778 698-2547. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 778 698-2547.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely, & Mr. Mail

Ken MacNeil, Senior FOI Analyst On behalf of Justine Nisbet, Manager Justice / Health Team, Information Access Operations

Enclosures

## **BC Government Secure File Transfer Service**

Information Access Operations Ad-Hoc User Guide

# **Returning Users**

If you are a returning user, please use your existing username and password. Passwords expire after 90 days. You can update your password at anytime.

## New Users

Your records are provided to you via the Secure File Transfer Service (SFTS). You will need to setup a User Account to access to the STFS site.

You must log in to your temporary SFTS account within 7 days. After 7 days, your temporary SFTS account will expire and will no longer be accessible. If you are no longer able to access your account or records, please contact the FOI Analyst identified in your Response Letter for assistance.

#### **Email Communication**

- 1. The first email has your Response Letter attached.
  - This email is from the FOI Analyst at Information Access Operations who processed your file.
  - If your records are password protected, the response letter will contain your **password to open your records.**
- 2. The second email is the New Package is Waiting notification email.
  - This email will be received at the same time as the third email.
  - A hyperlink to the SFTS is contained in this email.
- 3. The third email is the New User Account for the BC Secure File Transfer Service
  - This email is sent only to users who are required to setup a STFS User Account.
  - If you are an existing user and your account is still active, you will not receive this email.
  - This email contains the following:
    - a **Hyperlink** to the SFTS site
    - a Username to access the SFTS site
    - a temporary Password to access the SFTS site
  - If you are unable to locate this email, please check your junk/spam folder. It is from BC Secure File Transfer Notification Service <DONOTREPLY>@gov.bc.ca.

## Accessing Your Records

- 1. Setup your SFTS account.
  - Click on the URL hyperlink provided in your third email.
  - You will be redirected to the SFTS site.

- If you are not redirected to SFTS site, it is accessible at: filetransfer.gov.bc.ca.
- 2. Enter your Username and Password.
  - These are provided in your third email.
- 3. Change your SFTS account password.
  - You will be required to do this as soon as you login.
  - Follow the instructions provided to you after you login to SFTS for the first time.
  - After you change your password, select "Finish." This will redirect you to your STFS Inbox.
- 4. Your records are now accessible.
  - Records will be available in SFTS for 35 days.
  - You can download your records up to 5 times.
  - To download your records:
    - Click on the records package
    - Click on the *Download* button beside the file(s)
  - If your records are password protected, you will require a password to open the pdf document.
    - The password to open the pdf is located in your first email's Response Letter.
  - It is recommended that you download and save your records so you do not have to return to the SFTS each time to view.
- 5. If your records are password protected, please consult your .pdf software's user manual on how to remove the password/encryption.

# **Troubleshooting**

- If the hyperlink to the SFTS site does not open, try to access the site on a different web browser such as Chrome, or Firefox or Safari.
- Your temporary SFTS account expires after 7 days unless the account is logged into again or receives a new package. Your account will be deleted 7 days after it has been marked as expired. Once it is deleted, you will need to have a new ad-hoc account created contact the FOI Analyst identified in the response letter.
- If you have forgotten your password but your account is still active:
  - You can use the "Request a password change" link on the Login page.
  - An email will be sent to you providing you the URL to confirm the password change.
  - Passwords expire after 90 days.
- If you encounter technical issues, please call the technical support line at 250-387-7000 and select option 3. You will need to advise the representative that you are requesting assistance as an ad-hoc user of the BC Secure File Transfer Service.

## How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

# Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner PO Box 9038 Stn Prov Govt 4th Floor, 947 Fort Street Victoria BC V8W 9A4 Telephone 250 387-5629 Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

- 1. A copy of your original request;
- 2. A copy of our response; and
- 3. The reasons or grounds upon which you are requesting the review.