



ARCS: 292- 30
File: MSD-2015-50647

May 22, 2015

Sent via email:

Dear

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Social Development and Social Innovation. You narrowed your request on April 24, 2015 through conversation and/or email with Kelly Morita. Your request is for:

From Social Sector Information Services Division officials at the director level or higher: Any documents, briefing notes, discussion notes, reports emails and reports referenced in emails that reference mistakes in the payment of income assistance and/or disability benefits due in any way to the Integrated Case Management computer system. Excluding individual case files, only the summary/discussion/analysis of ministry records by officials at the director level or above. (Date Range for Record Search: From 04/01/2014 To 08/31/2014)

Please find enclosed a copy of the records located in response to your request. Some information has been withheld pursuant to sections 22 (Disclosure harmful to personal privacy) of *FOIPPA*. A complete copy of *FOIPPA* is available online at:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Please note some information in the records is marked “NR” (not responsive) as it does not respond to the wording of your request. For your convenience, the Ministry has provided an explanatory note to accompany this response package. Your file is now closed.

.../2

These records will be published on the BC Government's Open Information website a minimum of 72 hours after electronic release or a minimum of five business days after release by mail in hardcopy. To find out more about Open Information, please access the Open Information website at: <http://www.openinfo.gov.bc.ca/ibc/index.page>

If you have any questions regarding your request, please contact Kelly Morita, the analyst assigned to your request, at 250-356-2030. This number can be reached toll-free by calling from Vancouver, 604-660-2421, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to 250-356-2030.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in black ink, appearing to read "Hudson", with a stylized flourish extending from the end.

Vicki Hudson, Manager
Justice / Social Team
Information Access Operations

Enclosures

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.