



ARCS: 292-30
File: MSD-2015-51439

July 8, 2015

Sent via email:

Dear

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Social Development and Social Innovation. Your request is for:

Relating to the Food Crisis Supplement of \$20.00 per month per person: Statistical records that necessarily would have to be in place in some format for accounting and recording keeping purposes. Timeframe is: 2013, 2014, 2015.

Although a thorough search was conducted, no records were located in response to your request. The Ministry did not locate records as there have been no statistical records created. However, the Ministry offers the following information and table in response to your request:

A crisis supplement may be provided to income assistance and disability assistance recipients who face unexpected emergency needs. The crisis supplement may be provided if all of the following apply:

- The supplement is needed to meet an unexpected expense or need.
- Applicants cannot meet the expense or get a needed item because there are no resources available.
- Failure to meet the expense or get the needed item will result in imminent danger to the physical health of applicants or the removal of a child under the *Child, Family and Community Service Act*.

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A crisis supplement is meant to help an income assistance client only in an emergency when all other resources have been exhausted. It cannot be used to support an ongoing situation or as a way to provide assistance that is prohibited by other regulations. For more information on crisis supplements please visit:

www.gov.bc.ca/meia/online_resource/general_supplements/crisis/policy.html

To discuss your specific needs, please contact an Employment and Assistance office. A directory of offices across the province can be found at: www.hsd.gov.bc.ca/contacts/city.htm

You can also reach the ministry by calling, toll free, at 1-866-866-0800. Callers using this number now have the option of leaving a call back number and keep their place in line. They will also get an up-front message of the expected wait time.

Type	2012/2013		2013/2014		2014/2015 (to date)**	
	Issued	Cases	Issued	Cases	Issued	Cases
Food	35,560	20,070	33,022	18,064	19,899	12,813

** Fiscal 2014/2015 includes data up to December 2014

Your file is now closed.

If you have any questions regarding your request, please contact Samara Fisher, the analyst assigned to your request, at 250-953-3622. This number can be reached toll-free by calling from Vancouver, 604-660-2421, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to 250-953-3622.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,



Samara Fisher, for:
Kris Ghag, Manager
Justice / Social Team
Information Access Operations

Enclosure

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.