



ARCS: 292-30  
File: OOP-2020-00145

June 19, 2020

Sent via email:

**Re: Request for Access to Records**  
***Freedom of Information and Protection of Privacy Act (FOIPPA)***

I am writing further to your request received by the Office of the Premier. Your request is for:

*All records, generated within the Period or earlier, pertaining to the hack of LifeLabs as reported to the Province in or about October 2019, including: any aspect of the Company's security and/or encryption measures; the recovery of personal information after the Hack, including the payment of a ransom for same; notification of the public (or the Company's Customers) regarding the Hack; the Company's compliance with British Columbia legislation; Any contract between the British Columbia and the Company regarding the provision of laboratory test services; Payments from the British Columbia government to the Company for same, from January 1, 2018, to date; and communication as between the Company and the BC Government, or any representative of same, regarding any of the above.*

Records created by or for, or in the custody or control of, an officer of the Legislature and that relate to the exercise of that officer's functions have been removed pursuant to section 3(1)(c) of FOIPPA. A complete copy of FOIPPA is available online at:

[http://www.bclaws.ca/civix/document/id/complete/statreg/96165\\_00](http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00)

Your file is now closed.

The records located in response to your request will be delivered through the BC Secure File Transfer Service. Separate emails will follow from the BC SFT Notification Service directing you how to set up an account and where to obtain your records.

These records will be published on the BC Government's Open Information website a minimum of ten business days after release. To find out more about Open Information, please access the Open Information website at: [www.gov.bc.ca/openinformation](http://www.gov.bc.ca/openinformation)

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If you have any questions regarding your request, please contact Michael Cotten, the analyst assigned to your request, at 778 698-9369. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 778 698-9369.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Cotten". The signature is fluid and cursive, with the first name "Michael" and last name "Cotten" clearly distinguishable.

Michael Cotten, FOI Analyst  
On behalf of Cindy Elbahir, Manager  
Central Agency Team, Information Access Operations

Enclosures

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

**Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:**

Information and Privacy Commissioner  
PO Box 9038 Stn Prov Govt  
4th Floor, 947 Fort Street  
Victoria BC V8W 9A4  
Telephone 250 387-5629      Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.