



ARCS: 292-30
File: PSA-2016-62483

August 11, 2016

Sent via email:

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the BC Public Service Agency. Your request is for:

Regarding Twitter - @BCGovtJobs: Names and titles of staff and contractors who are currently authorized to access Government of British Columbia Twitter accounts and names and titles of staff and contractors who conceive, create, produce and publish the content - text, graphics and photos, for those accounts; The most-recent version of the content style guide and operations manual for use of Government of British Columbia Twitter accounts. (Date Range for Record Search: From 04/01/2015 To 05/16/2016)

The Public Service Agency has provided the following information in response your request:

With regards to the @BCGovtJobs Twitter account, two members from the Recruitment Marketing and Outreach Team have the sole authorized administrative access. They are:

Carrie Daniels, Manager, Marketing, Outreach and Business Development
Sheila Mitchell, Recruitment Marketing Specialist

The content style guide and operations manual was not developed by the BC Public Service Agency, but it is publically available here:
<http://gwww.gcpe.gov.bc.ca/social-media.html>

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Your file is now closed.

These records will be published on the BC Government's Open Information website a minimum of five business days after release. To find out more about Open Information, please access the Open Information website at: www.gov.bc.ca/openinformation

If you have any questions regarding your request, please contact Nicki Durand, the analyst assigned to your request, at 250 952-9551. This number can be reached toll-free by calling from Vancouver, 604 660-2421, or from elsewhere in BC, 1 800 663-7867 and asking to be transferred to 250 952-9551.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in dark ink, appearing to read "Cindy Elbahir", is written over a faint, rectangular grey stamp.

On behalf of Cindy Elbahir, Manager
Central Agency Team, Information Access Operations

Enclosures

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>
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If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250 387-5629 Fax 250 387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.