



File: 292-30/PSS-2022-23388

January 20, 2023

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Ministry of Public Safety and Solicitor General.
You requested:

Copy of the number of CVAP (Crime Victim Assistance) applications to be inputted before the new electronic filing system was implemented and how many after ended up in the new electronic system after it was implemented and how many CVAP applications went missing (Date Range for Record Search: From 1/1/2022 To 10/1/2022)

The Crime Victim Assistance Program (CVAP) implemented a new electronic case management system on January 25, 2022. The number of CVAP applications pending registration prior to the implementation of the new system on January 24, 2022 was approximately 1,217. This count of applications may have included duplicate applications received, or additional submissions for established claims. Without searching each application, CVAP cannot state how many of these 1,217 applications were pending registration as of October 1, 2022, but the program can confirm that all of the 1,217 applications have now been registered. No applications received by the program went missing.

Your file is now closed.

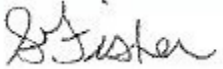
These records will be published on the BC Government's Open Information website a minimum of ten business days after release. To find out more about Open Information, please access the Open Information website at: www.gov.bc.ca/openinformation

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If you have any questions regarding your request, please contact Samara Fisher, the analyst assigned to your request, at 250 953-3622. This number can also be reached toll-free at 1 833 283-8200. Please provide the FOI request number, found at the top right of the first page of this letter, in any communications.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Fisher", is written over a light blue rectangular background.

Samara Fisher, Senior FOI Analyst
Information Access Operations

Enclosure

<p>How to Request a Review with the Office of the Information and Privacy Commissioner</p>

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250 387-5629 Fax 250 387 1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.