

Institutions	2013 complaints		2014 complaints		2015 complaints		2016 complaints		2017 complaints as at 2017.03.02	
	Filed	Substantiated	Filed	Substantiated	Filed	substantiated	Filed	Substantiated	Filed	Substantiated
Academy of Learning College - Vancouver - Broadway	1	1	0	0	0	0	0	0	0	0
Academy of Learning College - Victoria	1	1	0	0	0	0	0	0	0	0
Advantage English School E/J	0	0	0	0	0	0	1	outcome pending		
Ashton College	0	0	0	0	0	0	1	0	0	0
Ben Kersen & the Wonderdogs CLOSED 2014	1	0	0	0	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating
Blanche Macdonald Centre	0	0	1	0	0	0	0	0	0	0
Brighton College	0	0	1	0	1	0	0	0	0	0
Canadian Film and Television Institute	0	0	1	0	0	0	0	0	0	0
Canadian Health Care Academy	0	0	0	0	1	0	0	0	0	0
Canscribe Career College	0	0	1	0	0	0	0	0	0	0
Capital College	0	0	0	0	1	0	0	0	0	0
Central College	0	0	4	0	0	0	0	0	0	0
Discovery Community College	0	0	1	0	0	0	0	0	0	0
Executive Hotel Management College CLOSED 2015	0	0	0	0	1	1	Not operating	Not operating	Not operating	Not operating
Fraser Valley Community College CLOSED 2015	0	0	3	3	2	1	1	1	Not operating	Not operating
HJW Equine Studies	1	0	0	0	0	0	0	0	0	0
Interior Heavy Equipment Operator School Ltd.	0	0	0	0	1	0	0	0	0	0
International College of Medical Intuition, Inc.	0	0	0	0	0	0	1	outcome pending	0	0
International Flight Centre Inc.	0	0	1	0	0	0	0	0	0	0
Kosmetæ Academy	0	0	1	0	0	0	0	0	0	0
LaSalle College Vancouver	0	0	1	0	0	0	0	0	0	0
Maple Ridge School Of Esthetics Ltd. CLOSED 2013	1	1	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating
Mountain Transport Institute Ltd. - Castlegar	0	0	0	0	1	0	0	0	0	0
MTI Community College	1	0	0	0	0	0	0	0	2	outcome pending
Nu-Way Hairdressing & Esthetics School (International)	0	0	3	3	0	0	0	0	0	0
Pacific Design Academy	0	0	1	1	1	0	1	1	0	0
Sprott Shaw College	1	1	0	0	2	0	0	0	0	0
Stenberg College	0	0	0	0	1	0	0	0	0	0
Tamwood Careers	0	0	0	0	0	0	1	0		
Vancouver Career College	0	0	1	0	0	0	1	outcome pending	0	0
Vancouver College of Dental Hygiene Inc.	0	0	0	0	0	0	1	1	0	0
Vancouver Film School	0	0	1	0	0	0	0	0	0	0
Vancouver Institute of Professional Management CLOSED 2013	17	17	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating	Not operating
West Coast College of Massage Therapy - New Westminster	0	0	0	0	2	0	0	0	0	0
West Coast Institute for Studies in Anthroposophy	0	0	0	0	0	0	1	0	0	0
Windsong College of Healing Arts	1	1	1	0	0	0	0	0	0	0