From: <EQA Service Account>

To: <u>Ian McKinnon</u>

Subject: EQA Designation Application | CodeCore College

**Date:** March 9, 2021 4:12:16 PM

File #: APP-00003,643

#### Dear Ian McKinnon:

I am writing regarding CodeCore College application for Education Quality Assurance (EQA) designation in British Columbia. In order to ensure that the integrity of the EQA brand is maintained, the Ministry conducts thorough reviews of all institutions upon reapplication as outlined in the EQA Policy and Procedures Manual.

I am pleased to inform you that CodeCore College has been approved for EQA designation for the designation year ending 2021.08.31.

Please note that institutions are advised to stay up to date with the requirements for maintaining EQA designation status and related responsibilities. For current information, please refer to the EQA Policy and Procedures Manual which is updated regularly and available online at:

http://www2.gov.bc.ca/gov/content/education-training/post-secondary-education/institution-resources-administration/education-quality-assurance

Education Quality Assurance Governance, Quality Assurance and Strategic Policy Branch Ministry of Advanced Education, Skills and Training

3rd Floor, 835 Humboldt St PO Box 9157 Stn Prov Govt Victoria BC V8W 9H2

Email: EQA@gov.bc.ca



# Ministry of Advanced Education, Skills and Training

Institution Name: Code Core College EQA Due Date: Aug 31

		1
Review EQA Application and Institution	Date Completed: Mar 9, 2021	
Information in the EQA database		
Corporate Registry User ID S.15	Date Completed: Mar 9, 2021	CodeCore Technologies Inc.
https://www.bconline.gov.bc.ca	,	
CANLII (Provincial)	Date Completed: Mar 9, 2021	Names Searched:
https://www.canlii.org/en/bc/	Date completed mai 5, 2022	
The Courts of British Columbia	Date Completed: Mar 9, 2021	"CodeCore College"
http://www.courts.gov.bc.ca/search_judgments.aspx	Date Completed. Wai 3, 2021	"CodeCore Technologies"
CANLII (FEDERAL)	Data Completed: Mar 0, 2021	"Arvinder Billing"  "Jatinder Bedi"
https://www.canlii.org/en/ca/	Date Completed: Mar 9, 2021	"Bhavnoor Bedi"
Court Services Online (Pay if result found)	Data Carrallated at a	- Briaviloor Bear
https://justice.gov.bc.ca/cso/index.do	Date Completed: n/a	
Student Aid Compliance Unit (if SFA designated)	Date Completed: Mar 9, 2021	SABC designated. No repayment
\\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance	Date completed. War 3, 2021	rate letter.
Policies and Plans\EQA\1. EQA (Review)\SABC Repayment Ltrs		
If designated and no RR letter then check SABC website:		
https://studentaidbc.ca/apply/designated		
Also e-mail Designation Unit if <u>not</u> listed:		
PTI.StudentSupport@gov.bc.ca		
Institutions of Interest		
\\sfp.idir.bcgov\s124\s24049\GENERAL\QUALITY ASSURANCE UNIT\Degree	Date Completed: Mar 9, 2021	
Authorization\DAA\DAA Contraventions & Policy\Institutions of Interest - Status		
<u>Sheet.xls</u>		
Private Training Institutions Website & PTIB CRM		PTIB Directory (does info match
http://www.privatetraininginstitutions.gov.bc.ca/students/pti-directory		EQA database): yes
http://bob:8080/PTIB/main.aspx#210169405	Date Completed: Mar 9, 2021	DTID COM /
<u>песь,// воб.3030/1 Пр/Шаш.азрх#210103403</u>		PTIB CRM (any compliance
		issues): no
Website Scan	Data Completed: Mar 9, 2021	
Admission Information: yes – each program page	Date Completed: Mar 9, 2021	
Tuition Fees:		
https://www.codecore.ca/admissions/tuition-fees		
Refund Policy: yes		
https://www.codecore.ca/policies		
Dispute Resolution Policy: yes		
https://www.codecore.ca/policies		
Sexual Misconduct Policy (if residence offered): n/a		
Logo Compliance: yes		
Programs Registered with PTIB/Degree-Granting Programs: yes		
Misleading information regarding international students: no		
DLI list Scan		
Does info match EQA:	Data Campleted: Mar 0, 2024	
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-	Date Completed: Mar 9, 2021	
canada/study-permit/prepare/designated-learning-institutions-list.html		
Student Complaints - PTIB institutions		
Check EQA E-mail Institution Folders	Date Completed: Mar 9, 2021	
DLI Reporting Status:		111 students on study permits in
\\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality	Date Completed: Mar 9, 2021	fall 2020.
Assurance Policies and Plans\EQA\1. EQA (Review)\DLI Reporting Status	Date completed. Wai 5, 2021	10.1. 2020.
Assurance i oncies and Fights Leavis 1. EQA (neview) (DEI neporting status		



# Ministry of Advanced Education, Skills and Training

Regulatory Bodies (if applicable) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Regulatory Bodies for EQA.docx	Date Com	pleted: n/a	
Prior Applicant Suitability: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx	Yes	How many: 2	Issues & year: 2015: Lack of information on admissions and refund policies/dba names 2016: DBA names (website continues to refer to affiliated name of "TamTon Training")
Notes:			Approved/Denied: Approved by Alex
Update EQA Database: http://bob.idir.bcgov:8080/EQA/main.aspx?appid=c27b04ad-da1f-48fb-ac64-81d1f35c9f5a#	Date Com	pleted: Mar 9, 2021	
Notification Email: Send email to institution if approved, and move emails from inbox	Date Com Mar 9, 20	•	
Update "EQA Applications Under Review" sheet \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\2. 2019 Review\2019 EQA Applications Under Review.xlsx		pleted: Mar 9, 2021	
Update Applicant Suitability Spreadsheet (if AS ltr sent) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx (Alex)	Date Com	pleted:n/a	

From: AEST Education Quality Assurance AEST:EX

To: <u>Jordi Zimmer</u>

Cc: AEST Education Quality Assurance AEST:EX

Subject: RE: Inquiry Regarding CodeCore College

Date: February 14, 2020 7:47:52 AM

Attachments: RE Inquiry regarding CodeCore College.msg

image007.png image008.png image009.png image010.png image011.png image013.png

Hi Jordi,

Thank you for your email. Attached is the response you have received from the DQAB – the information we provide you will be the same.

Best Regards,

Alex



#### **Alex Harper**

Policy Analyst
Quality Assurance Unit
Ministry of Advanced Education, Skills and Training

This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.

From: Jordi Zimmer <jordi@codecore.ca>

**Sent:** February 13, 2020 4:57 PM

To: AEST Education Quality Assurance AEST:EX <EQA@gov.bc.ca>

Cc: 'lan McKinnon' <ian@codecore.ca>
Subject: Inquiry Regarding CodeCore College

Good afternoon,

I was directed to you by the BCCIE. I am the academic Manager at CodeCore College located in New Westminster, \$.21

s.21

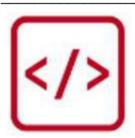
If you could get back to me about the steps to take, I would appreciate it.

Thank you for your time.

Sincerely,

## Jordi Zimmer

Academic Manager I CodeCore College



T: 604-559-2633

jordi@codecore.ca | www.codecore.ca

628 6th Avenue 6th fl. New Westminster, BC V3M6Z1

DLI No: 0116475837179



## Harper, Alexander AEST:EX

From: Jordi Zimmer <jordi@codecore.ca>

**Sent:** February 13, 2020 2:05 PM

To: AEST Degree Quality Assessment Board Secretariat AEST:EX

Cc: 'lan McKinnon'

Subject: RE: Inquiry regarding CodeCore College

Thank you go getting back to me so quickly in regards to this Craig.

I appreciate this information and will pass it along.

Have a wonderful afternoon.

Sincerely,

#### Jordi Zimmer

Academic Manager I CodeCore College



T: 604-559-2633

jordi@codecore.ca I www.codecore.ca 628 6th Avenue 6th fl. New Westminster, BC V3M6Z1

DLI No: 0116475837179



From: AEST Degree Quality Assessment Board Secretariat AEST:EX [mailto:DQABsecretariat@gov.bc.ca]

**Sent:** February-13-20 1:54 PM

To: Jordi Zimmer

Cc: AEST Degree Quality Assessment Board Secretariat AEST:EX

Subject: RE: Inquiry regarding CodeCore College

Jordi – the process would be the same. s.21

everyone has had a chance to review the processes and all of the information we would be happy to have a

conversation with all parties over the telephone.

Thank you, Craig

From: Jordi Zimmer <jordi@codecore.ca>

Sent: February 13, 2020 1:39 PM

To: AEST Degree Quality Assessment Board Secretariat AEST:EX < DQABsecretariat@gov.bc.ca>

Cc: 'lan McKinnon' <ian@codecore.ca>

Subject: RE: Inquiry regarding CodeCore College

Hi Craig and thank you for your response,

Once

As a follow up to this, s.21

s.21

Any information regarding this would also be appreciated.

Thanks again for your response and I hope to hear from you soon.

Sincerely,

#### Jordi Zimmer

Academic Manager I CodeCore College



T: 604-559-2633

jordi@codecore.ca I www.codecore.ca 628 6th Avenue 6th fl. New Westminster, BC V3M6Z1

DLI No: 0116475837179







From: AEST Degree Quality Assessment Board Secretariat AEST:EX [mailto:DQABsecretariat@gov.bc.ca]

Sent: February-13-20 1:29 PM

To: Jordi Zimmer

Cc: AEST Degree Quality Assessment Board Secretariat AEST:EX

Subject: RE: Inquiry regarding CodeCore College

s.21

Thank you,

Craig Mayer
DQAB Secretariat
Corporate Planning, International, and Quality Assurance Branch
Ministry of Advanced Education, Skills and Training

From: Jordi Zimmer < <a href="mailto:jordi@codecore.ca">jordi@codecore.ca</a> Sent: February 13, 2020 11:37 AM

To: AEST Degree Quality Assessment Board Secretariat AEST:EX < DQABsecretariat@gov.bc.ca >

Cc: 'lan McKinnon' < <u>ian@codecore.ca</u>>
Subject: Inquiry regarding CodeCore College

Good morning,

I just left a message regarding some information<sup>s.21</sup> your earliest convenience, that would be wonderful.

If you could call me back at

Thank you.

Sincerely,

#### Jordi Zimmer

Academic Manager I CodeCore College



T: 604-559-2633

jordi@codecore.ca I www.codecore.ca
628 6th Avenue 6th fl. New Westminster, BC V3M6Z1
DLI No: 0116475837179



From: s.22

To: AEST Education Quality Assurance AEST:EX
Subject: Re: FW: Hanson College Question

**Date:** November 3, 2021 10:47:25 PM

Attachments: <u>image.png</u> image.png

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

## Hi Dorothy,

It seems that you are the authority to answer questions on EQA certified institutions. Could you please provide me with an answer to my question below, or at least point me in the direction of someone more competent who will actually take responsibility and answer these questions, what is stopping you from answering my questions here? The EQA website states that you will answer questions relating to EQA institutions but it is so difficult to get anything out of you. I have been waiting for an answer to my email for more than a month now.

Will you actually provide me with an answer or just ignore my email? Please provide me with an answer to below questions

Will I get a PGWP if I study at the institutions listed below?

## college 1:

#### Canadian College - St. Lawrence Program

This is a St. Lawrence College curriculum delivered by Canadian College. Students receive two diplomas, one from St. Lawrence College and another from Canadian College.

#### https://canadiancollege.com/en/business-management-program

Agent is saying, I will get diploma from St. Lawrence College in Ontario thru Canadian College. and will be PGWP eligible, is that true? only you can give me correct answer. I will not trust others option

#### college 2:

#### Sterling College - Red Deer Program

Sterling College is pleased to offer three Red Deer College programs. These programs have the advantage of offering dual awards from both Red Deer College and Sterling. Receive a diploma from Sterling College and an occupational diploma from Red Deer College upon completion of the Software Development or the Network Administration programs. Take the Health Care Practice program to receive a postgraduate certificate from Sterling College and an occupational diploma from Red Deer College.

They are saying we will get alberta public college degree and be elligible for PGWP, please see attached image as reference

Thanks,

s.22

On Tue, Nov 2, 2021 at 7:15 PM s.22 wrote:

Hello DOrothy,

Could you please help me out with my question below? It would be really helpful!

Will I get a PGWP if I study at the institutions listed below?

## college 1:

#### Canadian College - St. Lawrence Program

This is a St. Lawrence College curriculum delivered by Canadian College. Students receive two diplomas, one from St. Lawrence College and another from Canadian College.

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They are saying we will get alberta public college degree and be elligible for PGWP, please see attached image as reference

Thanks, s.22

On Thu, Oct 7, 2021 at 12:06 AM s.22 wrote:

Hi Dorothy,

I hope you are doing well,

I am still considering my education in BC and my agent have identified 2 more potential colleges which can provide me work permit. However these institution do not show up on the iRCC DLI list but they are providing work permit as per their website.

Could you please provide me some information regarding these institutes whether i should attend or not? i Really want to study in BC and i am really confused as to what to do, Because i am indian, most collage are discriminating as they have many indians and

are giving preference to brazillians, chinese student etc. with cheaper fees, easy admissions and all according my agent, this makes it more difficult for ppl like me. Can you confirm this is true? Just because we are brown indian, we are not of value to education system in British Columbia?

#### college 1:

## Canadian College - St. Lawrence Program

This is a St. Lawrence College curriculum delivered by Canadian College. Students receive two diplomas, one from St. Lawrence College and another from Canadian College.

## https://canadiancollege.com/en/business-management-program

Agent is saying, I will get diploma from St. Lawrence College in Ontario thru Canadian College. and will be PGWP eligible, is that true? only you can give me correct answer. I will not trust others option

#### college 2:

## Sterling College - Red Deer Program

Sterling College is pleased to offer three Red Deer College programs. These programs have the advantage of offering dual awards from both Red Deer College and Sterling. Receive a diploma from Sterling College and an occupational diploma from Red Deer College upon completion of the Software Development or the Network Administration programs. Take the Health Care Practice program to receive a postgraduate certificate from Sterling College and an occupational diploma from Red Deer College.

They are saying we will get alberta public college degree and be elligible for PGWP, please see attached image as reference

They are saying on their website we can study in their collage and get work permit, and my agent is saying these guys are approved through you, so i wont have any problem, can you please confirm?

Dorothy, please, every one is not telling me anything, at least you can give me information i hope i can rely on you for some serious information.

Best wishes for all your endeavours

s.22

On Wed, Aug 25, 2021 at 10:43 AM \$.22

Hello Dorothy,

wrote:

Thank you for your response. I apologize for my last rude email, i was just really confused and no one giving me any answers.

Thank you for confirming with me. I will attend Langara or VCC college as I am considering living and working in BC.

Thank you for your time

s.22

On Wed, Aug 25, 2021 at 9:38 AM AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca > wrote:

Dear<sup>s.22</sup>

This is in response to your emails regarding Hanson College. Your questions were forwarded to me for response. I apologize for the delay.

The Post-Graduate Work Permit Program (PGWPP) is a government of Canada program. As education in Canada is a provincial responsibility, the province of British Columbia (BC) provides the Government of Canada a list of institutions located in BC that meet the eligibility requirements for the PGWPP. The list of BC institutions that are eligible for the PGWPP are listed under British Columbia on the following website.

Hanson College in BC is not eligible for the PGWPP. Hanson College in BC is not "Hanson Cambrian College". Cambrian College is located in Ontario and is not able to legally operate in BC.

If your goal is to live and study in BC and you want to be eligible for the PGWPP after completing your education, then review the above list for eligible BC institutions. You indicated you are considering Langara College and Vancouver Community College, I can confirm that both are eligible for the PGWPP in BC.

I hope this answers your questions.

Best Regards,

**Dorothy Rogers** 

Director

From: s.22

**Sent:** August 24, 2021 11:25 PM

**To:** AEST Education Quality Assurance AEST:EX < <u>EQA@gov.bc.ca</u>>

Subject: Re: Hanson College Question

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello,

Could you please reply my email?

Are you the authority on international education in BC? or is this a joke organization which ignores real questions? I have sent you 2 emails already and even no acknowledgement?

Do you people answer questions from students or are we supposed to just come up with answers ourselves? I cant believe how disappointing my experience is trying to contact BC EQA. You guys are not a serious organization and are a complete joke. Students like myself have no answers and we turn to you people who just ignore our questions and do not even acknowledge our communication.

Thank you

s.22

On Wed, Aug 11, 2021 at 4:16 PM \$.22 \$.22

Hello,

Please respond my email. I am very concerning about my admissions as I am international student. So could you please respond my question, or tell me who

wrote:

should i contact for this information.

Will i get a post graduate work permit if i study at Hanson College in New Westminster?

Your website says " Contact us if you have questions about an EQA designated institution or EQA criteria.

So could you please respond my question, or tell me who should i contact for this information.

Thanks you

s.22

On Thu, Aug 5, 2021 at 11:49 PM s.22 s.22

wrote:

Hello,

I am writing to confirm questions about my admission in Hanson college.

I am planning to study at Hanson Cambrian College in BC and my agent has asked me to send confirmation with questions to you people because my agent is saying Hanson College is not offering work permit.

My friend enrolled in Hanson Cambrian College business program for May 2021 semester and they told him if you enroll in our Ontario campus for May we will transfer you to BC for September 2021. Now they are transferring him and have told him he will get work permit. I applied there too because of my friend and they told me if you study in Ontario for September 2021, we will transfer you to BC in January 2022 and you will get work permit. But my agent is telling to go to big college like Langara or VCC because Hanson is not giving work permit. But Hanson College is saying that I will get work permit if I start in Ontario and transfer to BC in 2022 Jan.

I dont know what is happening and i hope you can provide me with correct information. I really want to study at Hanson Cambrian because they have good easy program, and ppl are telling its easy than big college.

Can you please tell me, I am very confused ands scared and I want to study at Hanson and I want PGWP. If i cant get PGWP i will go another college.

Thank you

s.22

From: Yelena Mordovskaya

To: AEST Education Quality Assurance AEST:EX

Cc: David McHardy; Shouyi Ma

Subject: 3800-Hanson College - DLI status inquiry

**Date:** October 15, 2021 6:23:41 AM

Attachments: image001.png image003.png

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

#### Good morning,

I am writing to inquire about the status of Hanson College's COVID-19 Readiness Plan and to introduce our new Vice President – BC Colleges, Dr. David McHardy to you.

As Hanson College's Director of Quality Assurance and Compliance, I fully appreciate that the renewal of our EQA designation in BC is currently under review. As I understand it, while this review is underway, we are to operate as usual. The challenge for us is that, because the COVID-19 Readiness Plan that we submitted in December 2020 has not been approved, students registered with us cannot currently apply for Student Visas using our DLI number, which means that we cannot operate as usual. We do our best to provide exemplary services and facilitate the success of international students, but we cannot do either of these if our students are unable to obtain Student Visas.

If it is at all possible, Dr. McHardy and I would really appreciate having an opportunity to introduce ourselves to you, to discuss this situation with you, and to ensure that our policies and operations are appropriately aligned with the EQA's requirements and expectations. Would it be possible for us to arrange a conference call/virtual meeting with an EQA representative?

Your support and cooperation in this matter would be greatly appreciated.

## Regards,

## Yelena Mordovskaya, PhD

Quality Assurance & Compliance Director



**t:** 416-874-2009 **c:** 416-721-5479

**w:** www.canadahanson.com 36 Eglinton Ave. West, Unit 401 Toronto, ON, M4R 1A1, Canada



From: Michelle Jones

To: Rogers, Dorothy AEST:EX

Cc: shouyi.ma@canadahanson.com; cynthia.chu@canadahanson.com; Dusterhoft, Carrie AEST:EX; AEST Education

Quality Assurance AEST:EX

Subject: RE: Request for Conference Call RE Hanson College (Hanson) – Urgent

**Date:** September 9, 2021 1:59:29 PM

Attachments: image001.png

image002.png

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

#### Dear Ms. Rogers:

I write to follow up on the email below. In June, you advised that you hoped to be able to respond soon in writing. Are you able to provide us an update as to when Hanson can expect a decision on this matter?

#### Kind regards,

#### Michelle Jones

Michelle Jones (she/her) | Partner Lawson Lundell LLP D 604.631.9224 | M 604.619.6067 | F 604.669.1620

From: Rogers, Dorothy AEST:EX <Dorothy.Rogers@gov.bc.ca>

Sent: Thursday, June 17, 2021 3:11 PM

To: Michelle Jones (3224) - 14Flr <mjones@lawsonlundell.com>

**Cc:** shouyi.ma@canadahanson.com; cynthia.chu@canadahanson.com; Dusterhoft, Carrie AEST:EX <Carrie.Dusterhoft@gov.bc.ca>; AEST Education Quality Assurance AEST:EX <EQA@gov.bc.ca>

Subject: RE: Request for Conference Call RE Hanson College (Hanson) – Urgent

Dear Michelle Jones,

Thank you for your email.

The decision on Hanson College's EQA designation is in progress. As per the EQA Policy and Procedures Manual, Hanson College was provided an opportunity to respond to the issues raised.

As the decision is still pending, there is no need to meet at this time. If you wish to add any additional information to the record, apart from your letter sent to the Ministry on March 12, 2021, it would need to be provided in writing as soon as possible.

Once the decision is complete, Hanson College will be informed in writing.

I understand your concerns regarding the time since Hanson College's response, and we hope to be able to respond soon.

Sincerely,

**Dorothy Rogers** 

From: Michelle Jones <mjones@lawsonlundell.com>

**Sent:** June 16, 2021 9:29 AM

To: Rogers, Dorothy AEST:EX < <u>Dorothy.Rogers@gov.bc.ca</u>>; Dusterhoft, Carrie AEST:EX

<<u>Carrie.Dusterhoft@gov.bc.ca</u>>

Cc: <a href="mailto:shouyi.ma@canadahanson.com">shouyi.ma@canadahanson.com</a>; <a href="mailto:cynthia.chu@canadahanson.com">cynthia.chu@canadahanson.com</a>; <a href="mailto:shouyi.ma@canadahanson.com">cynthia.chu@canadahanson.com</a>; <a href="mailto:shouyi.ma">cynthia.chu@canadahanson.com</a>; <a href=

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Ms. Dusterhoft and Ms. Rodgers:

We write to follow-up on Ms. Rodgers February 12, 2021 letter to Hanson and our March 12, 2021 response (both attached). We appreciate that a decision on these matters is pending, but Hanson's current circumstances necessitate guidance from the EQA Unit of the Ministry.

s.21

As such, we are requesting a teleconference call this week or next to gain guidance from the Ministry in the hopes of having a meaningful dialogue on how to move forward on the immediate issues pending a decision on specific EQA issues raised in your letter. Kindly advise whether you are amenable to such a meeting.

Best, Michelle Jones





From: Michelle Jones

To: Rogers, Dorothy AEST:EX

Cc: shouyi.ma@canadahanson.com; cynthia.chu@canadahanson.com; Dusterhoft, Carrie AEST:EX; AEST Education

Quality Assurance AEST:EX; Minister, AEST AEST:EX; AEST Deputy Minister AEST:EX

Subject: RE: Request for Conference Call RE Hanson College (Hanson) – Urgent

**Date:** June 28, 2021 11:14:17 AM

Attachments: image001.png image002.png

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Dorothy Rodgers:

Hanson is pleased that the Ministry's response will be coming soon. However, it may not be soon enough.

s.21

We understand that a response from the Ministry will be coming soon, but felt the need to express to you how dire the situation is for Hanson. Since 2013, Hanson has been changing the life trajectories of BC students through education for generational impact in the global community. Hitting pause on this mission would impact Hanson's staff and students. We are hoping that a solution can be found that will reduce the impact on BC workers and students.

Kind regards,

Michelle Jones, Counsel for Hanson College BC Michelle Jones | Partner Lawson Lundell LLP D 604.631.9224 | M 604.619.6067 | F 604.669.1620

From: Rogers, Dorothy AEST:EX < <u>Dorothy.Rogers@gov.bc.ca</u>>

Sent: Thursday, June 17, 2021 3:11 PM

To: Michelle Jones (3224) - 14Flr < miones@lawsonlundell.com >

**Cc:** <a href="mailto:shouyi.ma@canadahanson.com">shouyi.ma@canadahanson.com</a>; Dusterhoft, Carrie AEST:EX <a href="mailto:carrie.Dusterhoft@gov.bc.ca">carrie.Dusterhoft@gov.bc.ca</a>; AEST Education Quality Assurance AEST:EX <a href="mailto:EQA@gov.bc.ca">EQA@gov.bc.ca</a>

Subject: RE: Request for Conference Call RE Hanson College (Hanson) – Urgent

From: \$.22

To: AEST Education Quality Assurance AEST:EX

Subject: Hanson Canada

**Date:** April 14, 2021 10:19:54 AM

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello,

Hanson Canada is looking to undermine the education quality in BC. They have a few initiatives in place that will go against the EQA and are waiting for their EQA designation to get back on track before proceeding. Be careful about their intentions.



Suite 1600 Cathedral Place 925 West Georgia Street Vancouver, BC Canada V6C 3L2 T: 604.685.3456

March 12, 2021

BY EMAIL (EQA@gov.bc.ca)

Michelle Jones D: 604.631.9224 F: 604.669.1620 mjones@lawsonlundell.com

Ministry of Advanced Education, Skills and Training Education Quality Assurance Unit PO Box 9157 Stn Prov Govt Victoria, BC V8W 9H2

Attention: Dorothy Rogers, Director

Dear Ms. Rogers:

Re: Hanson College ("Hanson")1

We are counsel for Hanson. We write in response to your letter of February 12, 2021 (the "February 12 Letter"), and our subsequent February 26, 2021 conference call (the "February 26 Conference Call"), about concerns raised by the Education Quality Assurance Unit ("EQA") that Hanson may not be eligible to maintain its EQA designation.

As you note in your letter, to receive and maintain EQA designation, an institution must meet certain quality assurance standards set out in the Education Quality Assurance Policy and Procedures Manual (the "EQA Policy").

On our review of the applicable requirements, Hanson is meeting, if not exceeding, the quality assurance standards in the EQA Policy. More specifically:

- 1. Hanson's activities comply with all applicable laws, including the *Immigration and Refugee Protection Act* ("*IRPA*") and the reporting requirements imposed by Immigration, Refugees and Citizenship Canada (the "IRCC");
- 2. Hanson, as an EQA institution, is fully (100%) responsible for offering and delivering its Business Diploma and Tourism Diploma programs (the "Diploma Programs") to students:
- 3. Hanson's current website is an accurate representation of the programs being offered to students; and
- 4. Hanson operations are a success for both Hanson and the Ministry of Advanced Education, Skills and Training ("MAEST"), and support the public good.

lawsonlundell.com

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<sup>&</sup>lt;sup>1</sup> Please note that Hanson International Academy has changed its name to Hanson College. Notice of this change in name was provided to the Private Training Institutions Branch in February 2020.

Below we have responded to each of the concerns raised in the February 12 Letter.

## 1. Section 6.2 Corporate and Educational Requirements for EQA Designation

#### a. Section 6.2.2

Section 6.2.2 of the EQA Policy addresses Legal Compliance Requirements. You have raised concerns regarding Hanson's compliance with requirements 5 and 6, namely:

- 5. The institution must act in compliance with all applicable federal, provincial and municipal statutes, regulations and bylaws, including the *Immigration and Refugee Protection Act*.
- 6. If applicable, the institution must comply with reporting requirements on enrolment of international students established by Immigration, Refugees and Citizenship Canada.

You are concerned that a recent discrepancy between the number of Hanson international students reported in the May 2020 Immigration Refugee and Citizenship Canada data (the "May 2020 IRCC Data") and in Hanson's September 2020 COVID-19 readiness plan puts into question Hanson's compliance with its IRCC reporting requirements. You recognize that ultimately, "it is the responsibility of the student to change their study permit when they transfer to a different Designated Leaning Institution" ("DLI"), but note that Hanson nonetheless "has an obligation to ensure that all international students enrolled and studying at Hanson are reflected in the data it reports to IRCC as a BC DLI."

Hanson appreciates that the discrepancy noted raises concerns as to whether IRCC has accurate DLI information for international students studying with Hanson. However, this does not translate to a finding that Hanson has failed to comply with applicable laws. To the contrary, Hanson consistently and accurately completes IRCC's "periodic verification" reporting in a manner that is compliant with its legal obligations under the *IRPA* and associated regulations and policies.

IRCC's webpage describes BC DLI's "periodic verification" reporting requirement as follows:

Twice per year, in the spring and fall, DLI's report on the enrolment status of their international students, as of the date IRCC sends the compliance reporting request. DLIs have 60 days to complete the compliance report through the DLI portal."<sup>2</sup>

IRCC provides the following additional guidance to BC DLIs regarding discrepancies between the IRCC data and their enrollment lists:

<sup>&</sup>lt;sup>2</sup> See webpage entitled "Designated Learning Institution Portal: Compliance Reporting". Available at: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/partners-service-providers/dliportal/compliance-reporting-guide.html.

Once you click the verification link under the Request Type column, the system displays a list of students. Enter a status for each student by using the drop-down menu.

#### Notes

 DLIs cannot add students to this list. DLIs report on only the students who appear on the list.

Put simply, BC DLIs are required to review the IRCC data and within 60 days confirm the enrolment status of students listed therein. BC DLIs are expressly <u>not</u> required (and in fact there is no mechanism to permit them) to add missing international students to the IRCC data. As you note, it is international students' legal responsibility to ensure that they are accurately reporting their current BC DLI to IRCC. Failure to fulfill this legal duty rests with the individual student, not Hanson.

Hanson has completed all of its IRCC reports accurately and within the requisite timeframe. Further, IRCC has not raised any concerns with the adequacy of Hanson's reports. Hanson has fulfilled its legal obligations as a BC DLI and has at all times complied with the *IRPA* and its associated regulations and policies.

Hanson recognizes the need for accurate IRCC data and accepts that as a BC DLI, it has a role to play in supporting this.<sup>3</sup> Following the initial conversations with the EQA on this issue, Hanson took immediate steps to support its international students to meet their IRCC reporting obligations including:

- Hanson compared its November 2020 enrollment to the November 2020 IRCC Data to
  identify individual international students (the "Identified International Students") that
  were listed as registered on the former, but not included in the latter.
- Between November 25 and 27, 2020, Hanson sent all of the Identified International Students an email:
  - o advising them that the BC DLI number listed on their IRCC account did not reflect their registration at Hanson;
  - o providing them instructions on how to update their BC DLI number; and
  - providing them Hanson's DLI numbers and their Hanson student number for the update on the IRCC account.
- During the December 27, 2020 mandatory Orientation Course, Hanson advised all January 2021 incoming international students of:
  - their responsibility to ensure that the BC DLI number listed on their IRCC account was accurate and current; and
  - o a new Hanson policy requiring them to submit evidence of having updated their BC DLI number on their DLI account.

<sup>&</sup>lt;sup>3</sup> With respect to accuracy, we note that the numbers relied on in the February 12 Letter do not provide an accurate comparison. The May 2020 IRCC data (490 students) should be compared with Hanson's May 2020 enrollment (1020 students), not the September 2020 COVID-19 readiness plan.

- On January 26, 2021, Hanson facilitated an Immigration Workshop for its international students to discuss immigration issues including how to change the BC DLI listed in their IRCC account.
- On February 17, 2021, Hanson sent individual correspondence (via email and text message) to any Identified International Students from whom it had yet to receive confirmation regarding updating their BC DLI on their IRCC account.
- Throughout the process, Hanson has been responding to requests from individual international students regarding assistance in updating the BC DLI listed in their IRCC account.<sup>4</sup>

Hanson's efforts since November 2020 have met, and arguably exceeded, the role it plays in supporting the accuracy of IRCC data. Hanson is contemplating revising its Student Contract to include a section asking international students to confirm they understand their duty to accurately report to IRCC, and to list Hanson as the BC DLI on their IRCC account. Hanson anticipates that the time and care it has devoted to this issue will yield accurate data. We will review the next set of IRCC data and determine whether further steps are necessary.

#### b. Section 6.2.3(12)

Section 6.2.3(12) of the EQA Policy addresses Educational Program Requirements. You have raised concerns regarding Hanson's compliance with requirement 12:

The institution must not offer an education program in British Columbia in partnership with a non-EQA designated institution, unless the non-EQA designated institution offers less than 50% of the program.<sup>5</sup>

You are concerned that it is Cambrian College (a non-EQA designated institution) and not Hanson (the EQA designated institution) that is offering more than 50% of Hanson's Diploma Programs. The February 12 Letter indicates that you have come to this conclusion based on your interpretation of an excerpt of Ontario's *Public College-Private Partnerships: Minister's Binding Policy Directive* (the "Ontario Directive"), which states:

Colleges may enter into contractual arrangements with a third party for the delivery of college programs in Canada leading to an Ontario College Credential. The students enrolled in such programs are students of the college, and colleges are responsibility for ensuring that partnership locations operate with the same student protections and standards of services, accountability, and quality assurances as college home campuses.<sup>6</sup>

<sup>&</sup>lt;sup>4</sup> Attached as **Appendix A** to this letter is a full chronology of Hanson's efforts and examples of the communications sent and received to international students.

<sup>&</sup>lt;sup>5</sup> An equivalent standard to this requirement is found at section 18(2)(j) of the *Private Training Regulation*.

<sup>&</sup>lt;sup>6</sup> Ontario Ministry of Colleges and Universities, *Public College-Private Partnerships: Minister's Binding Policy Directive*, December 23, 2019, online (pdf): <a href="http://www.tcu.gov.on.ca/pepg/Audiences/colleges/public-college-private-partnerships-bpd-en.pdf">http://www.tcu.gov.on.ca/pepg/Audiences/colleges/public-college-private-partnerships-bpd-en.pdf</a>

During our February 26 Conference Call, you confirmed that you do not dispute it is Hanson delivering the Diploma Programs to students. Further, you do not have any concerns regarding the quality or content of Hanson's student protections and standards of services, accountability, and quality assurances for students registered in the Diploma Programs.

Hanson disagrees that dual registration of its students (by both Hanson and Cambrian) equates to a finding that "Cambrian College would therefore be offering more than 50% of the program." The term "offering" in section 6.2.3(12) of the EQA Policy must be read contextually. The purpose of section 6.2.3(12) is to ensure the EQA designated institution retains majority control over the education program offered. In this context, it is clear that "offering" requires a consideration of which institution is actually controlling the delivery of the education program to students. Equating "registering" with "offering" and failing to consider which institution actually delivers the education program to students is inconsistent with the purpose of section 6.2.3(12) of the EQA Policy.

Hanson is responsible for delivering 100% of the Diploma Programs to its students. Under its agreement with Cambrian, Hanson is solely responsible for and has authority over:

- Recruitment of students;
- Registration of students as Hanson students;
- Enrollment in educational programs;
- Staff recruitment and retention;
- Development of syllabi based on the objectives and learning outcomes for the Diploma Programs;
- · Student instruction, grades, transcripts and diplomas; and
- Fee administration.

The Ontario Directive and resulting relationship between Hanson and Cambrian in no way prevents Hanson from meeting its EQA Policy requirements. The opposite is true. Pursuant to the Ontario Directive, Hanson and Cambrian College have entered into an agreement whereby they have agreed to a standard of student protections and standards of services, accountability, and quality assurances — one that is compliant with Hanson's requirements as an EQA designated institution.

The EQA does not appear to have any issues with the standard agreed to by Hanson and Cambrian. As you confirmed during our February 26 Conference Call, the EQA does not have any concerns related to the quality of education offered by Hanson to its students. Hanson's students receive high quality education that meets the EQA requirements and upholds the interests and reputation of British Columbia's post-secondary education system.

## c. Section 6.2.4(13)

Section 6.2.4 of the EQA Policy addresses Representation Requirements. You have raised concerns regarding Hanson's compliance with the Representation Requirements, namely requirement 13, which provides:

13. An institution must not engage in false, deceptive or misleading advertising or representations. Deceptive advertising includes, but is not limited to, an oral, written, electronic, internet, visual, descriptive or other representation that has capability, tendency or effect of deceiving or misleading a student.

You have expressed concerns regarding recent references on Hanson's website to "internationally recognized certificate or degree", "Cambrian at Hanson", "public college credentials or diplomas", and eligibility for the "Post-Graduation Work Permit Program" ("PGWPP") (collectively referred to hereafter as the "Identified References"). You note such advertisements as "false and misleading" to prospective international students studying in British Columbia.

Hanson offers its sincerest apologies to the EQA. The Identified References were an inadvertent error and Hanson understands the seriousness of this oversight. Upon learning of the error, Hanson took immediate steps to rectify. Further, it intends on revising its policies to prevent a similar reoccurrence.

By way of background, Hanson's parent company (Hanson Canada) completed a scheduled website update of all its websites in 2020. As part of that update, changes made to the Ontario website were unintentionally carried over to the update of the BC website. As Hanson's Registrar and Interim Vice-President, Ms. Dawn Cunningham Hall, expressed during the February 26 Conference Call, she first learned of the Identified References through your February 12 Letter. In her own words, she was "shocked and appalled" to learn of this.

We want to assure you that there was never any intent on Hanson's part to misrepresent its programs to potential or current BC students. Hanson acted swiftly following receipt of the February 12 Letter and within days, it removed the Identified References from the website. Attached as **Appendix B** are screen shots of the current website.

#### Hanson confirms that:

- Any students relying on the Identified References to enroll at Hanson were provided an accurate description of the program through the recruitment and admission processes; and
- Hanson received no complaints from current or prospective students regarding the Identified References.

We understand from the February 26 Conference Call, that the EQA Unit has not received any complaints from the public regarding the Identified References. Hanson would appreciate receiving notice of any such complaints so it can contact the individual(s) to ensure they have accurate information prior to enrollment in Hanson's programs.

Hanson has learned a valuable lesson from this error. It will be amending its internal policy regarding updates to advertising (both on the website through other mediums) to add a strict requirement that any updates to the website be vetted by Quality Assurance staff prior to going live. Doing so will prevent a similar, unfortunate reoccurrence.

## 2. Section 6.3 Suitability Considerations for EQA Designation

Section 6.3 of the EQA Policy addresses Suitability Considerations for EQA designation. You have raised concerns regarding Hanson's compliance with the requirement set out in subsection 8, which provides:

6.3.3 (8) Conduct by the institution, or its principals or major shareholders, that is likely to damage the interests or reputation of British Columbia's post-secondary education system or that is in conflict with the public good.

The February 12 Letter alleges that Hanson's arrangement with Cambrian College "damages the interests and reputation of British Columbia's post-secondary education system and is in conflict with the public good." More specifically, you take issue with IRCC's issuance of Post-Graduation Work Permits ("PGWPs") to international students studying with Hanson in BC and the fact that Hanson permits dual registration of its students.

The allegation is based on *your* interpretation of the PGWPP and its requirements.

The serious allegation made assumes wrongdoing whereas the responsible regulatory authority, IRCC, has made no such finding. Hanson is not a PGWPP approved institution, nor does it represent itself as such. Further, it does not make representations to students regarding their eligibility to obtain a PGWP by virtue of their status as a Hanson student.

Hanson adamantly disagrees that its operations harm the interests and reputation of British Columbia's post-secondary education system and the public good. To be frank, Hanson is disheartened to see such comments from the EQA Unit given the past positive relationship between the parties and MAEST more generally.

Since its establishment in 2013, Hanson has been proud to deliver quality education and services to its students. With the support of the MAEST, Hanson has grown from an institution of 25 students to over 1330 students. Hanson's hundreds of graduates have contributed to the local economy, undoubtedly helping to revitalize the New Westminster Quayside region. Those who have returned to their home countries have applied the knowledge and skills they developed during their time with Hanson to new ventures, while others have embraced Canadian life and become our neighbours, and some ultimately, our fellow citizens. Such a result is undeniably a success for Hanson and the MAEST, and supports the public good.

In closing, Hanson wishes to address what appears to be a common theme throughout the February 12 Letter being the Hanson and Cambrian model. Hanson has been honest and forthright with all applicable regulatory authorities regarding its arrangement with Cambrian College. Hanson was candid about its relationship with Cambrian College as part of its initial 2015 accreditation with the Private Career Training Institutions Agency ("PCTIA"). Hanson received PCTIA accreditation on this basis. Neither PCTIA nor its successor, the Private Training Institutions Branch ("PTIB") has raised any compliance concerns with Hanson arising

<sup>&</sup>lt;sup>7</sup> To Hanson's knowledge, it is not the only EQA designated institution that collaborates with an out-of-province non-EQA designated institution. A broader conversation with all potentially affected parties appears appropriate to ensure a consistent and fair result for MAEST, the institutions and their students.

from its relationship with Cambrian College. Similarly, Hanson addressed the relationship with Cambrian College in its initial 2015 application for EQA designation. Hanson received EQA designation on this basis. Hanson has grown its business in BC based on the understanding that the MAEST is supportive of Hanson's relationship with Cambrian provided Hanson retains control of the delivery of the Diploma Programs. BC students, Hanson, and arguably MAEST have benefited from the successes of the Hanson-Cambrian College partnership.

Yours very truly,

LAWSON LUNDELL LLP

Michelle S. Jones

MSJ/stb Encs.

cc. Private Training Institutions Branch

Dawn Cunningham Hall, Hanson College

# Appendix A – Actions taken to address study permit compliance

Hanson College Student Services issued communication campaigns, workshops, and constant assistance to students who needed to change their DLI numbers with IRCC after the DLI report was released on November 1, 2020. Below is a brief outline of the timelines and methods of communicating the requirement to change DLI numbers to current and incoming students.

Date	Method	Target	Notes
2020-Nov-25 to	Mass email	633 students	Students who did not have updated DLI based on
2020-Nov-27	communication		2020-Nov-01 DLI report

Dear (First Name) (Last Name) (Hanson ID),

As of November 1, 2020, you still have not updated your DLI number on your CIC account. All international students are required to inform IRCC with their updated DLI number when they transfer to a new school. You must update your DLI to Hanson College immediately.

## How do I update my DLI number?

Visit this <u>IRCC website</u> for instructions on how to update your DLI number.

## Do I use the Hanson or Cambrian DLI number?

You are a Hanson student. Use Hanson's DLI number and your Hanson student number.

Hanson DLI: 019618862812

Hanson student number: (Hanson ID)

Date	Method	Target	Notes
2020-Dec-27	Orientation Course	243 incoming students	Incoming students have been required to update
(ongoing)	(required)	for Jan 2021 semester	their DLI as part of an Orientation Course in
			Hanson's LMS. Students have been asked to submit
			evidence of having updated their DLI through an
			assignment in the course.

Below is the text contained in the Orientation Course:

As an international student studying in Canada, it is important that you are aware of all your rights and responsibilities. You need to know what you can and cannot do with your study permit status. The staff at Hanson College are legally not allowed to give immigration advice to

students. If you have an immigration-related question, we will do our best to provide you with resources that can help you.

#### Q: How do I change my DLI number?

A: View this <u>step-by-step guide</u> on the IRCC website.

#### Q: Do I use the Hanson or Cambrian DLI number?

A: You are a Hanson student. Use the Hanson DLI number (**O19618862812**) and your Hanson student number (H1000XXXX).

## Q: I am having problems changing my DLI number. How do I get help?

A: Visit this <u>IRCC webform</u>. Click "Tell us more". Answer the questions then click "Go to web form". Follow the instructions and make sure your information is complete.

 Below is the assignment page in which students are asked to submit their proof of DLI change in the Orientation course

## Proof of DLI Change



Date	Method	Target	Notes
2021-Jan-26	Immigration Workshop: DLI number change	30 participants	Hanson College contracted an RCIC to conduct a DLI change workshop for students. Workshop was promoted
	Trumber change		through social media, LMS, and mass email
			communications.

Email template (sent 2021-Jan-25):

Join us tomorrow (Tuesday, January 26) at 12pm for a free 1-hour session with a registered immigration consultant! We will be discussing:

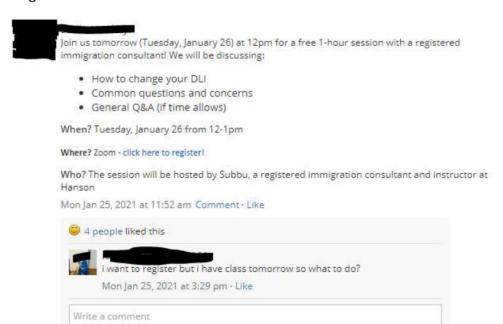
- How to change your DLI
- Common immigration questions and concerns
- General Q&A

When? Tuesday, January 26 at 12-1pm

Where? Zoom - click here to register for the link!

**Who?** The session will be hosted by Subbu, a registered immigration consultant and teacher at Hanson

#### LMS Posting:



Date	Method	Target	Notes
Ongoing since December 2020	Email	Email inquiries	Hanson College staff responding to various inquiries
		about DLI	about

----Original Message----From: Student Service BC Sent: February-04-21 09:25

To:

Subject: FW: Dli number

Hi there,

Please refer to this website about how to change your DLI number.

https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools/account.html Make sure to use Hanson's DLI # and student ID # when changing it.

Thank you,



----Original Message-----

From:

Sent: Friday, January 29, 2021 10:37 PM

To:

Subject: Dli number

[EXTERNAL EMAIL] DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Hy,

Can someone help me to change my Dli number on my study permit. If someone can I will be really thankful to you. Thank you

Sent from my iPhone

From:

Sent: 2/16/2021 11:35:39 AM - PST

To:

Subject: RE: Re: You are required to update your DLI

Hi there,

Let me write down the details on this website: <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools/account.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools/account.html</a>

First, you need to access this page in order to change your DLI #: <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/application/account.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/application/account.html</a>
If you did have account, you should make it first. YOU must make sure you have access to your account, it is NOT our responsibility.

Second, you can see the button that says "Transfer from DLI number."

Third, you need to enter your study permit application number. It is "a document number appears on official immigration documents, e.g. study permits. It is usually printed in black ink as a letter followed by 9 numbers." You should be able to find it on your study permit, the actual paper.

You will be then directed to the page where you can update your DLI #. All information you need is on your LOA (letter of acceptance). You must use Hanson's DLI # and student ID #.

If you follow the process correctly, you will be fine. If you get stuck in the process, unfortunately, you must do your own research, contact the IRCC and/or immigration consultant. None of us at Hanson is authorized to provide immigration advice. The information we just provided is based on the website at the top of this email.

Hope this clears out your question.

Regards,

Student Services Officer

E:
T:

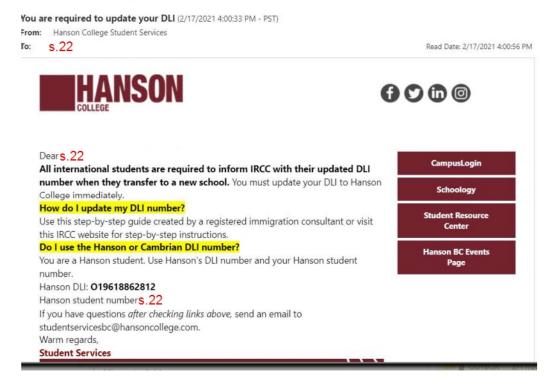
From: Sent: 2/16/2021 11:27:25 AM - PST To:

Subject: Re: You are required to update your DLI

Hi there i was changing my DLI number and they are asking me application number can you please tell me what is it.

Date	Method	Target	Notes
2021-Feb-17	Individual email and text	Semester 1	Additional follow-up communication to students
		students	who have not updated their DLIs

Below is a sample email sent to a student:



Below is a sample text message sent to a student:



# Appendix B – Actions taken to revise website

Hanson College BC - Canada's Preferred Educator

(https://hansoncollegebc.com/events)

Easy Online Application

Get access to high quality learning with ease!

Join Hanson College today and start building your dream career in Canada

Choosing Hanson College is the first step in your international study experience. With diploma and certificate programs offered, we are committed to helping you achieve success as you get settled in Canada.

Browse Programs (https://hansoncollegebc.com/programs/)





Receive an internationally recognized certificate or diploma





"Degree"



Get the latest skills required for new career or advanced role

Hot topics. Skilled instructors.

https://hansoncollegebc.com

# **налут** nson College - British Columbia

Vancouver offers the comforts of a big metropolis without losing its commu

(https://hansoncollegebc.com/events)



(https://hansoncollegebc.com/)
Located on the banks of the famous Fraser River in historic Vancouver, Hanson College is surrounded by scenic views, trendy restaurants, and easily accessible public transit.

#### Removed

"Cambrian at Hanson"

College offers students many great amenities as well as small class sizes to ensure maximum student success.

#### Why British Columbia?

Known for its multiculturalism, safety, health, and education system, Canada is an incredible country with a perfect combination of natural beauty and exciting urban life. Hanson takes great pride in helping students from all backgrounds learn and adapt to Canadian cultural values and explore everything this great country has to offer. British Columbia's temperate weather, proximity to the ocean and mountains, and cultural inclusiveness makes B.C. a desirable destination for both international and domestic students.

#### Virtual Campus Tour



[]

Repor€ Richard T

# Campus Location

https://hansoncollegebc.com/vancouver-campus/

2/4



Events (https://hansoncollegebc.com/events)



# English for Academic Purposes (EAP)

© Time commitment: 18-20 hours per week

A Campus: Vancouver



https://hansoncollegebe.com/courses/english-for-academic-purposes-eap/

# Corrected

From Brampton and North York to Vancouver

1/4

Subject: English



Events (https://hansoncollegebc.com/events)



#### About the program

In this course, an equal emphasis is placed on essential study skills and English language acquisition. The core-curriculum will focus on academic reading and writing, communication skills and strategies, comprehension and critical thinking and research skills, in accordance with first-year college standards

Upon completion of this program, the successful student will have reliably demonstrated English proficiency abilities at CLB 6-7.

\*This program does not require the approval of PTIB of the Ministry of Advanced Education, Skills & Training. As such, PTIB did not review this program.

Program outline

# Admission Requirements ()

All applicants from non-English-speaking countries must demonstrate adequate English language proficiency to be successful at the college level.

Students seeking admission to EAP must complete the Hanson College language test and obtain a grade between 49%-59% in order to be considered for the program

▼ Tuition ()

Enroll now (https://hanson.app/admission-assessment-form)

# Have a Question?

Fill in your information and query below, and someone from our team will get right back to you.

First Name

Last Name



**Removed** "Cambrian at Hanson Viewbook"

https://hansoncollegebc.com/courses/english-for-academic-purposes-eap/

2/4

From: Dawn Cunningham Hall

AEST Education Quality Assurance AEST:EX To:

Adams, Charles AEST:EX; Peter Rehor; Michelle Jones Cc:

Subject: EQA Suitability Letter - Hanson International Academy - Meeting update

Date: February 24, 2021 10:56:47 AM

Attachments: image001.png image003.png

image004.png image005.png image006.png image007.png

This email came from an external source. Only open attachments or links that you are expecting from a known sender.

## Dear Ms. Rogers:

I'd like to thank you again for arranging to meet with Hanson representatives this Friday at 9:00 am. As previously noted, Hanson is taking these matters seriously and is committed to addressing the concerns raised in your letter. We have retained legal counsel to assist us in preparing our response to your letter. In light of the purpose of Friday's call (to seek clarification on items raised in your letter), we believe it would be helpful to have our counsel attend this Friday's meeting. Kindly advise whether legal counsel's attendance would cause any concerns or delays for the meeting. If not, we will forward her the Skype meeting request. Kind regards,

# **Dawn Cunningham Hall**

Registrar / Interim Vice-president, BC College



t: 778-330-3256 w: www.hansoncollegebc.com 960 Quayside Dr., Unit 206 New Westminster, BC, V3M 6G2, Canada











From: Dawn Cunningham Hall

Sent: Thursday, February 18, 2021 2:27 PM

To: AEST Education Quality Assurance AEST:EX <EQA@gov.bc.ca>

Cc: AEST Private Training Institutions AEST:EX <PTI@gov.bc.ca>; Peter Rehor <peter.rehor@hansoncollege.com>

Subject: RE: EQA Suitability Letter - Hanson International Academy

Dear Dorothy Rogers,

Thank you for bringing these concerns to our attention. This brief reply is to let you know that we are taking these matters seriously; we are committed to upholding the integrity and good practices of EQA policies and standards.

We are taking immediate measures to rectify any misleading information on our website and promotional materials. We acknowledge that during a recent website renovation there were unintentional operational oversights in reviewing our messaging. Please be assured that we are correcting this.

After a thorough review of your February 12, 2021 Suitability Letter, we have some questions about a few items. To help us ensure that we understand and are responding appropriately to your concerns, we are wondering if it would be possible to arrange for a phone or video conference call with you (or one of your colleagues) during the week of March 22 – 26. We recognize that this would not be in lieu of a formal response – which we will submit by the March 5 deadline – this conversation would be to help us ensure that our remediation plan will fully address the concerns.

If you are amenable to a meeting, could you let me know what day and time would work for you? Our Vice President of Academic Development, Dr. Peter Rehor, would attend that meeting along with me. Dr. Rehor brings extensive experience in the BC education sector to Hanson College, and his participation will be valuable in making sure we meet the expectations of EQA.

We are looking forward to your reply and a meeting time that would work for you.

With appreciation,

## **Dawn Cunningham Hall**

Registrar / Interim Vice-president, BC College



t: 778-330-3256 w: www.hansoncollegebc.com 960 Quayside Dr., Unit 206 New Westminster, BC, V3M 6G2, Canada











® Hanson Canada

From: AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca >

Sent: Friday, February 12, 2021 4:27 PM

To: Dawn Cunningham Hall < dawn@hansoncollege.com >

Cc: AEST Education Quality Assurance AEST:EX < FQA@gov.bc.ca >; AEST Private Training Institutions AEST:EX

<PTI@gov.bc.ca>

Subject: EQA Suitability Letter - Hanson International Academy

**[EXTERNAL EMAIL]** DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Dear Dawn Cunningham Hall,

Please see attached letter from Dorothy Rogers, Director.

Sincerely,

Education Quality Assurance Corporate Planning, International and Quality Assurance Branch Ministry of Advanced Education, Skills and Training

3rd Floor, 835 Humboldt St PO Box 9157 Stn Prov Govt Victoria BC V8W 9H2

Email: EQA@gov.bc.ca

From: Michelle Jones

To: AEST Education Quality Assurance AEST:EX
Cc: Dawn Cunningham Hall; Peter Rehor

Subject: Hanson International Academy - Response to EQA"s February 12 Letter

**Date:** February 26, 2021 2:14:02 PM

Attachments: image001.png

image002.png

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

# Ms. Rogers:

Thank you again for meeting with Dawn, Peter and I today. Your responses to our questions helped clarify EQA's concerns. We will be preparing a detailed written response to the Ministry's February 12 letter, but require a one week extension (until March 12) to do so.

Kindly advise whether this is acceptable to the Ministry.

# Regards,





#### Disclaimer

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Our Ref. 120187 File#: 60100-70/HIA

February 12, 2021

Dawn Cunningham Hall Hanson International Academy 218-810 Quayside Dr New Westminster, BC, V3M 6B9

Sent via email to: dawn@hansoncollege.com

Dear Dawn Cunningham Hall:

I am writing regarding Hanson International Academy (Hanson)'s Education Quality Assurance (EQA) designation in British Columbia. Institutions are assessed annually upon application and throughout the year to ensure they meet the requirements for EQA designation as outlined in the EQA Policy and Procedures Manual (the EQA Policy). EQA designated institutions are responsible for ensuring they are aware of the requirements set out in the EQA Policy and must affirm they have read and understand these requirements when the institution reapplies annually.

In September 2015, when Hanson first sought EQA designation, suitability issues were raised in the Ministry's letter of December 9, 2015 regarding Hanson's relationship with Cambrian College (see attachment 1). Hanson was advertising several programs and campuses offered or located outside of British Columbia. As set out in EQA Policy, the program offerings at an EQA designated institution must be distinguished from associated institutions and/or campuses that are not eligible for EQA designation.

In Hanson's response of December 18, 2015 (see attachment 1), Hanson suggested the relationship between Hanson and Cambrian College was a licensing of curricula. Hanson created a brochure specifically for its Vancouver location that excluded any programs or campuses that operated outside of British Columbia. Based in part on this, EQA designation was granted to Hanson International Academy on January 5, 2016.

To be eligible for and maintain EQA designation, an institution must:

- 1. Demonstrate that it meets and maintains all the Corporate and Education Requirements set out in section 6.2 of the EQA Policy; and
- Demonstrate that it satisfies all the Suitability Considerations set out in section 6.3 of the EQA Policy.

Ministry staff conducted a review of Hanson and note the following compliance issues:

... /2

and Quality Assurance

Branch

#### Section 6.2 Corporate and Educational Requirements for EQA Designation

# 6.2.2 Legal Compliance Requirements

- 5. The institution must act in compliance with all applicable federal, provincial and municipal statutes, regulations and bylaws, including the Immigration and Refugee Protection Act;
- 6. If applicable, the institution must comply with reporting requirements on enrolment of international students established by Immigration, Refugees and Citizenship Canada;
- As contemplated by the <u>Immigration and Refugee Protection Regulations (IRPR)</u>, British Columbia (B.C.) has an agreement with Government of Canada, as represented by Immigration Refugee and Citizenship Canada (IRCC) that sets out as a common goal improving the integrity of the International Student Program (ISP). Under this agreement, IRCC shares aggregate international student reporting data for each B.C. <u>Designated Learning Institution (DLI)</u>.
- On September 25, 2020, Hanson submitted to EQA a COVID-19 readiness plan showing an enrolment of 1309 international students on study permits.
- IRCC Spring (May) 2020 data shared with BC indicated 490 international students on study permits at Hanson. In my October 27, 2020 email, I asked Hanson to explain the discrepancy of 819 students (see attachment 2).
- Hanson's explanation during our call on November 23, 2020 was that Hanson was unaware that the
  list provided by IRCC was for all students currently studying at Hanson. In addition, Hanson indicated
  most of its international students transfer from other post-secondary institutions, and students are
  responsible for transferring their study permit to Hanson's DLI.
- However, the result was that approximately 819 (68%) of Hanson's international students were not compliant with their study permit requirements pursuant to section 220.1 (1) of the *IRPR*.
- Although it is the responsibility of the student to change their study permit when they transfer to a
  different DLI, Hanson has an obligation to ensure that all international students enrolled and
  studying at Hanson are reflected in the data it reports to IRCC as a B.C. DLI. It is not clear if Hanson is
  in compliance with the IRCC reporting requirements.

6.2.3 (12) The Institution must not offer an education program in British Columbia in partnership with a non-EQA designated institution, unless the non-designated institution offers less than 50% of the program.

 Hanson is offering two programs (a Business Diploma and a Tourism Diploma) in partnership with Cambrian College in Ontario (see attachment 3). These programs appear to be offered to students by Cambrian College but are fully delivered by Hanson.

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- Cambrian College is an Ontario public college. The Ontario Government appears to allow its public colleges to subcontract delivery to private colleges, but the public college is required to meet the Government of Ontario Public College-Private Partnerships: Minister's Binding Policy Directive which provides that "students enrolled in such programs are students of the college, and colleges are responsible for ensuring that partnership locations operate with the same student protections and standards of services, accountability, and quality assurance as college home campuses." This directive suggests that students enrolled in Hanson's Business Diploma and Tourism Diploma are in fact students of Cambrian College, and Cambrian College would therefore be offering more than 50% of the program.
- Hanson, rather than Cambrian College, is the entity holding EQA designation and certification under the Private Training Act in BC, and has authority as a DLI to enrol international students living and studying in BC.
- In addition, the IRPR study permit requirements do not contemplate international students being enrolled at multiple institutions in multiple provinces at the same time.

6.2.4 (13) an institution must not engage in false, deceptive or misleading advertising or representations. Deceptive advertising includes, but is not limited to, an oral, written, electronic, internet, visual, descriptive or other representation that has the capability, tendency or effect of deceiving or misleading a student.

- Hanson is advertising "receive an internationally recognized certificate or degree" (see attachment 3 page 1). Hanson has no authority to advertise, offer or grant degrees in B.C. To do so, Hanson would require authority under the Degree Authorization Act.
- Hanson is advertising "Cambrian at Hanson" (see attachment 3 pages 2 and 9 31). Cambrian College is not authorized to operate in B.C.
- Hanson is advertising programs as "public college credentials or diplomas" (see attachment 3 pages 1 and 26). Neither Hanson nor Cambrian College are public colleges in B.C. Accordingly, neither institution can offer public college credentials or diplomas in B.C.
- Hanson is advertising that Hanson itself, or through its partnership with Cambrian College, allows students to be eligible for the Post-Graduation Work Permit Program (PGWPP) (see attachment 3 page 1 and 26). Neither Hanson nor Cambrian College students are eligible for the PGWPP. British Columbia provides IRCC with a list of eligible institutions in B.C. who should appear on the IRCC DLI list for B. C., Neither Hanson nor Cambrian College are on this list. The Province of Ontario has no authority to determine institution eligibility for the PGWPP for international students educated and residing in B.C.
- Hanson's representations that its programs, offered in partnership with Cambrian College in B.C., are recognized as public college credentials and are eligible for the PGWPP is false and misleading to prospective international students studying in British Columbia.

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Corporate Planning, International

Branch

#### Section 6.3 Suitability Considerations for EQA designation

In addition to the requirements for EQA designation set out in Section 6.2 of the EQA Policy, the Ministry will determine whether Hanson is considered suitable to hold EQA designation based on a number of considerations, including:

6.3.3 (8) conduct by the institution, or its principals or major shareholders, that is likely to damage the interests or reputation of British Columbia's post-secondary education system or that is in conflict with the public good.

- Ontario's <u>Public College-Private Partnerships: Minister's Binding Policy Directive</u>, appears to require that students enrolled in Hanson's Business Diploma and Tourism Diploma are in fact students of Cambrian College.
- The PGWPP requires an international student to study at an <u>PGWP eligible institution</u> for at least 8 months and provide a transcript and an official letter of completion from the institution to be eligible. Only Cambrian College <u>in</u> Ontario is eligible for the PGWPP for international students studying there.
- Cambrian College has no authority to enrol international students that have come to Canada to live
  and study in B.C. Hanson's conduct raises concerns about its role in offering a program of study that
  appears to circumvent B.C. legislative and policy requirements, as Cambrian College is enrolling
  international students who are residing and studying in B.C.
- This partnership is not consistent with the B.C. EQA. Hanson's conduct related to its partnership with Cambrian College damages the interests and reputation of British Columbia's post-secondary education system and is in conflict with the public good.

The issues referred to above are serious. Institutions must demonstrate a commitment to integrity and good practice in all aspects of operating a post-secondary institution in British Columbia when enrolling international students on study permits.

Before the Ministry makes a decision on whether Hanson is eligible to maintain EQA designation, Hanson is being provided an opportunity to respond to the concerns identified above. Please provide a response by March 5, 2021 via e-mail to <a href="EQA@gov.bc.ca">EQA@gov.bc.ca</a>. If no response is received, the Ministry may proceed in the assessment of Hanson for EQA without further notification. Please see page 4 of the <a href="EQA Policy">EQA</a> which outlines the EQA assessment and decision process.

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Please note, the Hanson's Readiness Template submission has been placed on hold pending the review.

Sincerely,

Rogers

Dorothy Rogers, Director, Quality Assurance Unit Ministry of Advanced Education, Skills and Training

**Attachments** 

pc: **Private Training Institutions Branch** 

Ministry of Advanced Education, Skills and Training

Telephone:

Facsimile:

(778) 698-9830

(250) 387-3750 Page 48 of 120





December 18, 2015

Our Ref. 100765

File #:60100-70/EQA/HIA

Governance and Quality Assurance Branch 3rd Floor, 835 Humboldt Street Victoria, BC V8V 4W8

Attention: Ms. Dorothy Rogers

**RE:** Hanson International Academy EQA Application

Thank you for taking the time to review our institutional application. We write in response to your letter dated December 9<sup>th</sup>, 2015 which raises six (6) concerns. We will respond to each concern in turn.

Hanson Canada is the corporate brand under which the Vancouver, Brampton and Toronto college campuses operate. Enrolment to any of our programs at each location is open to students regardless of their location. This is the reason the college brochure contains information about all of our programs offered at all of our campuses. In order to respect the EQA brand and comply with the rules set forth, we have created a Vancouver specific brochure that excludes any programs and campuses that operate outside British Columbia. Provided that Hanson International Academy is awarded EQA approval, the EQA brand will only appear in Vancouver specific marketing material. When constructing the new website and brochure, we used Fraser International College (<a href="https://www.fraseric.ca/">https://www.fraseric.ca/</a>) as a guide to distinguishing Hanson International Academy from associated institutions/campuses that are not eligible for EQA. Please see a summary of action items and timelines in Appendix A. As Mr. Vidal Chavannes has indicated, the relationship between Hanson International Academy and Cambrian is one of the licensing of curricula. In order to comply with the EQA requirement to sufficiently distinguish associated institutions that are not EQA eligible, language has been included in the new brochure and the new website explicitly indicating that Cambrian College is not an EQA eligible institution.

Hanson International Academy believes in maintaining strict adherence to any rules or regulations set by all of its governing bodies in British Columbia. Our institution did not intend to mislead or misrepresent our programs or their benefits to any prospective students and stakeholders. The language regarding





Hanson program recognition across British Columbia universities and colleges, has been revised to eliminate any potential misleading information. Please see revised brochure.

Hanson International Academy, Vancouver Campus only operates under the name 'Hanson International Academy'. The brochure contains information about our programs offered at other campuses and within the entire organization. The Hanson Canada brand is the corporate umbrella and the Ontario campuses operate under the name 'Cambrian at Hanson'. The new brochure attached no longer makes any reference to Hanson Canada, Cambrian at Hanson or Hanson School of Languages. Hanson International Academy is the Institution Name as registered with Private Career Training Institutions Agency (PCTIA). Our institution consistently utilized 'Hanson International Academy' in all quality assurance requirements, admission policies, program applications, student enrolment contracts, letters of admission, language proficiency requirements, diplomas and transcripts, course and program outlines, services, tuition receipts and operating policies.

Hanson International Academy does not provide advice or services, directly or indirectly, to assist persons with submission of study or work permits. Hanson International Academy continuously complies with the *Immigration and Refugee Protection Act (S.C. 2001, c.27)* and fulfills all regulatory requirements as set by Citizenship and Immigration Canada for Designated Learning Institutions. The downloadable PDF in question has been removed from the website. It will be replaced with a link to the Citizenship and Immigration Canada website.

Dorothy, again thank you and your team for taking the time to review our application. We hope that our comments and the resolutions provided resolve any of the concerns your department has about our application. Furthermore, we hope that by addressing and resolving the concerns you previously outlined, Hanson International Academy will be granted an extension to obtain an EQA designation in case a final decision regarding our application is not made by December 31 st, 2015. If there are any further concerns or issues that we need to address please do not hesitate to contact me directly.

Regards,

Chris Velasco

Campus Director, Hanson International Academy

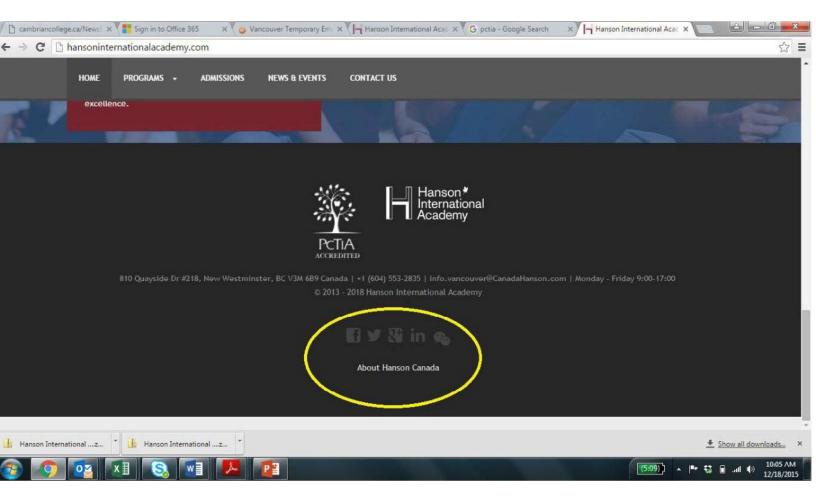
T: 604.553.2835 ext. 122 | C: 604.376.0291 | F: 604.553.2835 | www.hansoninternationalacademy.com





# Appendix A

- A separate website has been created as <u>hansoninternationalacademy.com</u> to sufficiently distinguish Hanson International Academy from associated institutions and/or campuses that are not eligible for EQA.
- 2. A separate brochure has been created, please see attached, to sufficiently distinguish Hanson International Academy programs from program offerings at campuses not eligible for EQA. (expected completion date December 24, 2015)
- 3. The separate website and brochure for Hanson International Academy were updated to address other concerns outlined in the letter submitted by EQA on December 9, 2015.
- 4. The downloadable pdf study permit application has been deleted from the website. It will be replaced with a link to the CIC website (expected date of completion December 24, 2015)
- 5. Information about Hanson International Academy has been removed from the Hanson Canada corporate website except for a link to re-direct to the separate Hanson International Academy website (expected date of completion December 31, 2015).
- 6. All Hanson Canada logos are being replaced with Hanson International Academy logos (expected date of completion Jan 31, 2016).



HOME PROGRAMS → ADMISSIONS NEWS & EVENTS CONTACT US

# **ABOUT US**

Our foundation rests on innovation, creativity and collaboration with our students and shareholders. Our motivation is based on one simple goal: student success.

Hanson International Academy was established in April 2013 and offers exemplary service and education to international students wishing to study high-calibre, practical, college programs in a metropolitan hub in Canada.

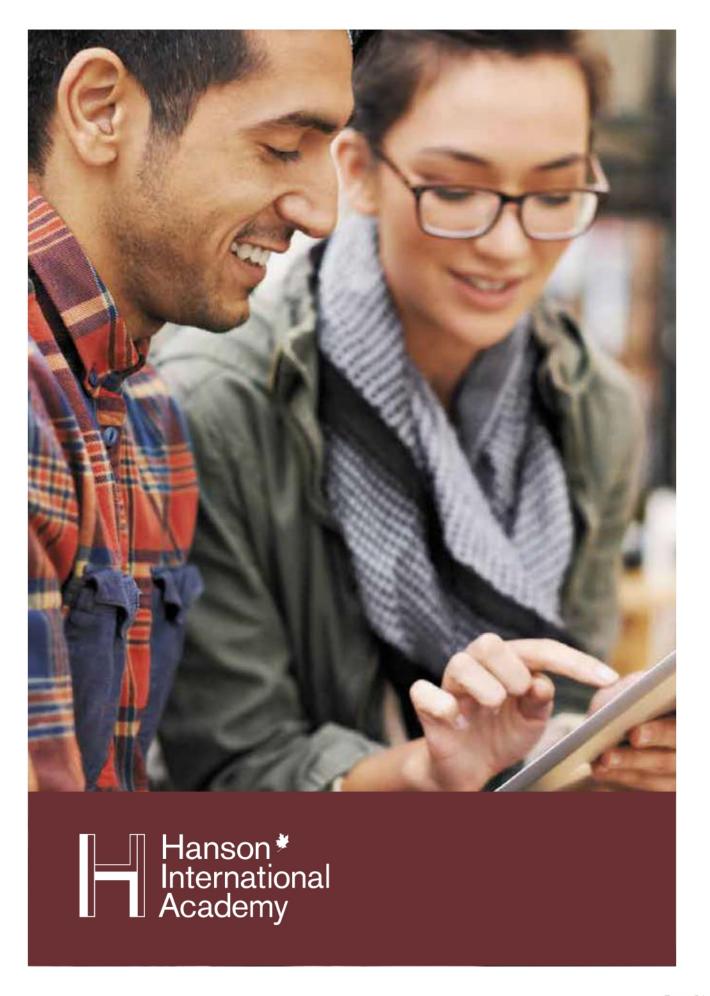
In August 2015, Hanson International Academy was the proud recipient of the Private Career Training

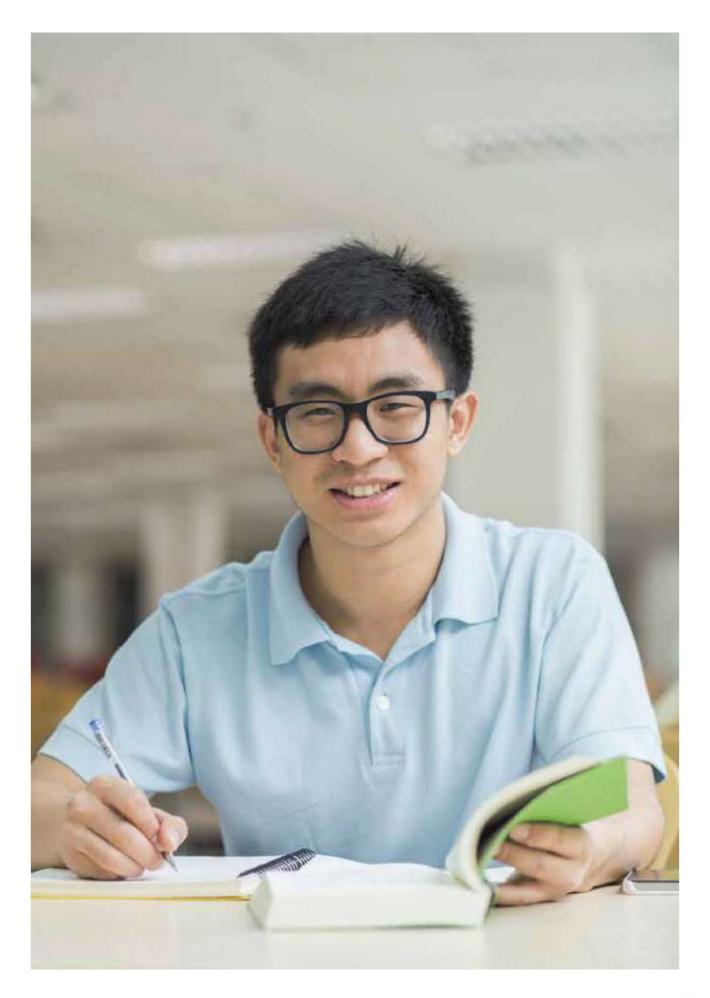
# STARTING YOUR FUTURE

In 2015, Hanson International Academy re-signed a curriculum licensing agreement with Cambrian College. Cambrian College, based out of Sudbury, is 1 of 24 colleges of applied arts and technology that comprise the Ontario public college system. Students studying Cambrian College programs at Hanson International Academy get the chance to acquire an education that balances practical learning experiences with the knowledge and skill development to prepare them for the workforce.

Cambrian college is not an EQA eligible institution, please see www.bceqa.ca for more information:

PROGRAMS

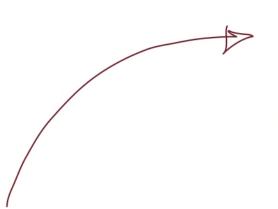




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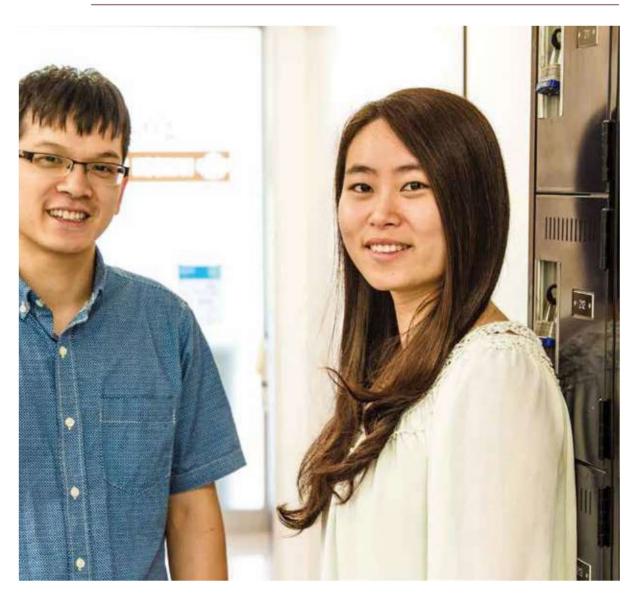




# Who Are We?



Our foundation rests on innovation, creativity and collaboration with our students and partners.



# Our motivation is based on one simple goal: Student Success

Hanson International Academy was established in April 2013 and values innovation, creativity and collaboration. We believe in our brand of success for international students.



# About us

Hanson International Academy was established in April 2013 and offers exemplary service and education to international students wishing to study high-calibre, practical, college programs in a metropolitan hub in Canada. In August 2015, Hanson International Academy was the proud recipient of the Private Career Training Institutions Agency (PCTIA) Accreditation designation. This prestigious accreditation standing demonstrates the organization's sincere commitment to educational excellence.

# Why Hanson International Academy?

You are an international student. You are coming to Canada for the first time. You are seeking the Canadian experience, but you know you need support and to ease your transition.

#### What is the answer? The Hanson Experience.

Hanson International Academy specializes in delivering the best services and support to international students, together we have created a place for international students to study that is tailored to the needs of our students.

This is a rare experience, one that cannot be duplicated at the big Canadian Colleges, we know you by name, we care about you and we will make sure you succeed no matter where your journey takes you!

You will not get a better, all around Canadian experience anywhere else.

# Why Canada

Known for its multiculturalism, safety, health and education system, Canada is also an incredible country that is the perfect combination of natural beauty and exciting urban life. Hanson takes great pride in helping international students from all backgrounds to learn and adapt to Canadian cultural values and education, and also exploring the country for all that it has to offer.

# Your journey starts right here, right now.

Study in New Westminster, British Columbia which is located in metro Vancouver on the banks of the Fraser Valley. A small community accessible for students and a perfect place to live and learn.



Program Name: Business (GBBC)

Level of Study: Diploma

Program Length: 2 years / 4 semesters

Field Placement: No



# Description:

This program is designed for students who want to build their knowledge in a broad range of important business functions. The curriculum in this program guides the students through the following areas: business finance and structures, accounting procedures, personnel management, meeting regulatory requirements, new business development, and organizational planning.

Graduates have the knowledge, practical skills, and proficiency to organize business assets and motivate employees toward greater productivity.

# Graduates may seek employment within:

Sales Retailing Wholesale Manufacturing Insurance Service industries

#### Fieldwork/ Placement:

An optional work placement experience is available to Business students who wish to gain practical exposure to the workplace. The placement would be arranged at the end of the student's regular program of studies, working in conjunction with the Field Placement Coordinator.

# **University Pathway Opportunities?**

Graduates from this program may continue their studies at university and may receive credit for their prior College education.

Credit Transfer is at the discretion of the receiving university.

Program Name: Tourism and Travel (TTBC)

Level of Study: Diploma

Program Length: 2 years / 4 semesters

Field Placement: Yes



#### Description:

This program provides students with the most important skills required to work in any sector of the tourism industry. The curriculum follows the industry requirements by offering courses in world destinations, selling and customer service, transportation, communication, product knowledge, tour development and management, tourism law, business math, and event management. The students will learn to research, solve problems, be team players, exhibit professionalism and adapt to an everchanging industry.

Students will become familiar with world tourist destinations and their local laws and customs. They will learn basic reservation and booking procedures for airline, hotel, car, cruise, rail and bus. The students receive training in both major airline reservation systems: APOLLO BY GEMINI (GALILEO) AND SABRE. Students will have the opportunity to gain hands-on experience in the field through a volunteer hour's component in first semester and fourth semester.

Students will learn to plan, design, market, promote and sell travel products. Students may participate in an educational excursion in the fourth semester.

#### Professional Pathway?

Completion of the program prepares students to write the Knowledge Exam that is part of the certification requirements to become a Certified Travel Counsellor from CITC. The students are encouraged to become members of the Canadian Institute of Travel Counsellors (CITC). This association provides students with the opportunity to participate in seminars and conferences.

#### Graduates may seek employment within:

Tour operators
Travel agencies
Airlines
Hotels and resorts
Car rental companies
Cruise and yacht companies

Any additional costs are to the student.

# Life at Hanson:

Hanson International Academy takes great pride in providing topnotchstudent services to all of its students, including potential applicants, current students and alumni. Providing consistent and quality service to our students is part of our core values; it is what has propelled our success and makes us stand out from the rest.



# Here is a list of our services available to all our students:

Settlement Service
Orientation and Registration Week
Extracurricular activities:
Health Insurance
University placement assistance
Hanson International Academy Scholarships
Student and computer lounge
Fitness Clubs
Health and Wellness
e-Library Databases

# Life after Hanson:

Graduates of Hanson International Academy have access to the Alumni Association and benefits. Graduates can also access career training, tips for networking, resume writing and interviews through the Student Services office.

Alumni Service representatives will also arrange networking events for graduates to connect with each other, and introduce exciting news about Hanson International Academy

#### Academic

Students can transfer credits toward their further studies according to each individual university's requirements.

Many graduates have successfully been admitted into undergraduate studies at renowned Canadian universities, such as the University of British Columbia, Simon Fraser University, and the University of Victoria.

### **Professional Careers**

Many of our graduates have continued to build successful careers with Top Canadian companies, started their own business or returned home to continue their careers.

# How to Apply

1

Visit Hanson online to download an application or visit our campus location to meet with the Student Services Team.

Submit all necessary documentation:

- Signed and Completed Application Form
- Copy of Passport
- Copy of valid Study Permit
- Certified copies of High School transcript and diploma
- Transcripts of Current School

ALL documents must be in English and must be notarized

A \$400 CAD non-refundable application fee, payable by VISA, Mastercard or Bank Draft. This payment is due at time of application and will be applied to the tuition fee should the student complete their registration.

3

Pay your Tuition Fees

Hanson can accept a variety of payment methods, NO CASH. You can pay directly on our campuses through Credit or Debit

You can also send a Bank Transfer or Wire Transfer.

Payment information is available on the Letter of Admission.

4

Apply for your Visa

http://www.cic.gc.ca/english/study/study.asp

2

Send completed application package and application fee to admissions representative at chosen location. For admissions support contact the following:

Vancouver:

info.vancouver@canadahanson.com

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# Register

Make full payment of tuition for upcoming semester, all fees and payment methods are stated on the Letter of Admission

Attend Orientation and Registration week to sign your registration form and confirm your enrolment in classes

Sign your Student Contract and receive your student ID card

Most important....attend the first day of class!

# **Admission Requirements**

Proof of Language Proficiency is required upon registration.

College Diploma Programs

1. A Secondary School Diploma including:

Grade 12 English

Grade 11 Mathematics

Recommended: computer competency in word processing, excel and web-browser software

- 2. Proof of Language proficiency—All applicants will be asked to obtain a minimum score on Hanson's internal placement test, "CANTEST", before final approval of their application.
- **3.** Exemptions may be granted to students who have completed at least 3 years of formal academic studies in which English was the medium of instruction.

Exemptions may be granted to students who have obtained a Canadian high school diploma or successfully completed one semester with full time status in a recognized Canadian university or college.

Exemptions may be granted if students submit the following:

Test	Credential	Minimum Score
IELTS	Diploma /Certificate	6.0 (no band under 5.5)
TOEFL	Diploma / Certificate	550 (paper-based test), 80 (internet-based test)
PTE (Pearson)	Diploma / Certificate	58

4. Valid Study Permit on both admission requirements for Diploma.

<sup>\*</sup>ALL documents must be in English and must be notarized

# FAQ

#### What financial assistance is available to me?

Annually, thousands of dollars in scholarships are made available to qualified students at Hanson International Academy.

# Is there practicum placement assistance?

Yes, academic and administrative staff are heavily involved in the practicum placement process. They screen employers, match students to quality placement opportunities, and monitor and evaluate student learning and progress.

# What about the qualifications of instructors at Hanson?

All instructors at Hanson are qualified college instructors in British Columbia. In addition to having the required experience, the Hanson Academic Committee follows a rigorous interview and testing process for each potential applicant. Many of our instructors are also certified by professional organizations where necessary. Comprehensive evaluations and reviews will be conducted near the end of each semester to ensure that our instructors meet the expectations of our Academic Committee. All instructors meet the PCTIA instructor qualifications requirements. All Hanson International Academy instructors possess occupational experience and education in the field of study.

# What is the relationship with Cambrian College?

Hanson International Academy re-signed a curriculum licensing agreement with Cambrian College\*. Cambrian College\*, based out of Sudbury, is 1 of 24 colleges of applied arts and technology that comprise the Ontario public college system. Students studying Cambrian College\* programs at Hanson International Academy get the chance to acquire an education that balances practical learning experiences with the knowledge and skill development to prepare them for the workforce.

\*Cambrian College is not an EQA eligible institution, please see www.bceqa.ca for more information.

# **Contact Us**

# **Vancouver Campus**

Address: 218 – 810 Quayside Dr.

New Westminster, BC, Canada V3M 6B9

Phone: 604 553 2835

Email: info.vancouver@canadahanson.com

# Web-links

www.hansoninternationalacademy.com





December 9, 2015

Our Ref. 100765

File #: 60100-70/EQA/HIA

Ms. Shouyi Ma Hanson International Academy 218 – 810 Quayside Dr New Westminster BC V3M 6B9

Via Email

Dear Ms. Ma:

I am writing regarding the application of the Hanson International Academy for Education Quality Assurance (EQA) designation in British Columbia. EQA is assessed upon application to ensure institutions meet the requirements for EQA designation and should any concerns or questions be identified, that the institution has an opportunity to respond.

Hanson International Academy's website and Vancouver and Ontario campus brochures advertise a number of programs and campuses offered or located outside of British Columbia (see attached). Ministry staff note that the Ontario campus brochure is indistinguishable from the Vancouver campus brochure apart from the cover. As set out in the EQA Policy, the program offerings at an institution seeking EQA must be sufficiently distinguished from associated institutions and/or campuses that are not eligible for EQA.

I understand from information provided by Mr. Vidal Chavannes, Principal, on June 10, 2014 that the relationship between Cambrian College in Ontario and Hanson International Academy is regarding the licensing of curricula. Cambrian College has no presence in British Columbia. However, the website and promotional materials it is unclear whether Hanson International Academy offers the programs that are delivered in partnership with Cambrian College in British Columbia. Institutions seeking EQA must sufficiently distinguish associated institutions that are not eligible for EQA.

Hanson International Academy's Vancouver campus brochure states "Hanson International Academy College Programs are recognized across BC universities and colleges as a public college diploma" (see attached brochure pg. 11). Hanson International Academy's representation that its programs are recognized as *public* college diplomas is misleading to prospective students and not in keeping with EQA standards that an institution's advertising be based on the principles of integrity, honesty, openness and concern for the public interest.

.../2

Hanson International Academy is also advertising under several different operating names: Hanson Canada; Cambrian @ Hanson; and Hanson School of Languages. These operating names are not listed on Hanson International Academy's EQA application. As set out in the EQA Policy, the EQA brand cannot be used in association with operating names that have not been included in an institution's application for EQA.

Ministry staff also note that Hanson International Academy's website includes a link to downloadable PDF forms under the heading "Canada Student Permit Application Form" that are noticeably outdated (see attached). As set out in the EQA Policy, an institution seeking EQA must be communicating current and accurate information. Ministry staff also note that under the *Immigration and Refugee Protection Act*, providing advice or services, directly or indirectly, to assist persons with submissions for study or work permits is restricted to persons with authority to do so under the Act. It is unclear whether Hanson International Academy has authority to present this information on its website rather than linking to the information available on Citizenship and Immigration Canada's website.

Before the Ministry makes a decision on whether the Hanson International Academy is eligible for EQA designation, you are being provided an opportunity to respond to the concerns identified above. Your response should be sent to: eqa@gov.bc.ca.

Thank you for your attention to this matter.

Sincerely,

Dorothy Rogers

Director

Quality Assurance

Attachment

pc: Monica Lust, Registrar

Private Career Training Institutions Agency

From: Dawn Cunningham Hall

To: AEST Education Quality Assurance AEST:EX

Subject: RE: Readiness Submission

Date: November 20, 2020 1:20:11 PM

Attachments: image012.png

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[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Thank you, Dorothy.

I would be happy to have this discussion with you and clear up any outstanding issues on our end.

Regards,



# **DAWN CUNNINGHAM HALL**

Interim Vice President, BC College

E: dawn@hansoncollege.com

A: 206-960 Quayside Dr, New Westminster, BC V3M 6G2

T: 604 553 2835 ext. 4003









From: AEST Education Quality Assurance AEST:EX <EQA@gov.bc.ca>

Sent: Friday, November 20, 2020 1:16 PM

To: Dawn Cunningham Hall <dawn@hansoncollege.com>

Subject: RE: Readiness Submission

**[EXTERNAL EMAIL]** DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Dear Dawn,

I'd like to discuss with you further the study permit discrepancy at your institution.

I'll have my admin coordinator contact you to arrange a time that will work best for the teleconference.

Best regards,

**Dorothy Rogers** 

Director

Quality Assurance.

From: Dawn Cunningham Hall < dawn@hansoncollege.com>

**Sent:** November 12, 2020 3:13 PM

**To:** AEST Education Quality Assurance AEST:EX < <u>EQA@gov.bc.ca</u>>

**Subject:** RE: Readiness Submission

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dorothy,

Thank you for your reply. Yes, I can confirm that all international students studying at Hanson College have study permits, with the exception of three students who are studying in our short-term English for Academic Purposes (this program does not require a study permit).

I can also confirm that we have completed the DLI report according to what IRCC requested from us. The list we received from IRCC did not include all of our students, and we do not have a mechanism to add more students to the list. The discrepancy could be due to students not correctly updating their DLI number with IRCC, even though we inform them this is required and we provide instruction to do so.

If you require any further information, please feel free to ask. We look forward to the results of your review of our readiness plan.

Regards,



# DAWN CUNNINGHAM HALL

Director, Student Services

E: dawn@hansoncollege.com

A: 206-960 Quayside Dr. New Westminster, BC V3M 6G2

T: 604 553 2835 ext. 4003









From: AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca>

Sent: Thursday, November 12, 2020 3:01 PM

**To:** Dawn Cunningham Hall < <u>dawn@hansoncollege.com</u>>

**Cc:** AEST Education Quality Assurance AEST:EX <<u>EQA@gov.bc.ca</u>>

Subject: FW: Readiness Submission

**[EXTERNAL EMAIL]** DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Dear Dawn Cunningham,

I apologize for not getting back to you sooner. Your submission of the readiness and quarantine plans and template are currently under review.

However, I still have questions regarding the discrepancy of the IRCC Spring 2020 compliance enrolment at Hanson College (490 students) and the number of international students on study permit studying at Hanson College you reported in your submission (1309 students).

My understanding is that IRCC provides institutions with names of *all* students that have study permits attached to their institution. It is not a sample.

Can you confirm that all international students studying at Hanson College have study permits that are attached to Hanson College?

Regards,

Dorothy Rogers
Director

**Education Quality Assurance** 

From: Dawn Cunningham Hall < dawn@hansoncollege.com>

**Sent:** November 6, 2020 2:55 PM

**To:** AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca >

Subject: RE: Readiness Submission

Importance: High

**EXTERNAL**] This email came from an external source. Only open attachments or

#### links that you are expecting from a known sender.

Dorothy,

Hello from Hanson College. I realize the overwhelming burden your departments must be facing in reviewing these submissions. I am wondering if you could provide a timeline when the revised Hanson readiness plan might reviewed. Having a timeline will help us in our planning for the January semester.

Appreciate any updates you can provide.

Regards,

# **Dawn Cunningham Hall**

Director, Student Services
T: 604.553.2835 ext. 4003 (Unavailable until campus re-opens)
HansonCollegeBC.com



Vancouver Office: 206 – 960 Quayside Dr. New Westminster, BC V3M 6G2, CANADA

From: Dawn Cunningham Hall

Sent: Wednesday, October 28, 2020 9:38 AM

To: AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca >

Subject: RE: Readiness Submission

Dear Dorothy,

Thank you for your email. Please find updated information from Hanson College BC attached and noted below:

#### 1. Enrollment:

- The Spring 2020 report of 490 students to IRCC was, I believe, the required DLI compliance report. On this report, IRCC sends Hanson College a list of students that they require study status on. The list we receive is always a sample of our students, not the whole population. There is no mechanism for us to report on all international students to IRCC.
- If you are referring to a different report (not the compliance report), could you provide more details?
- 2. Hanson College Readiness Plan and Template Information:
  - Links: Our apologies. We updated our website after submitting our readiness plan. The links in the plan have been updated.

- Content and contacts: We have updated our plan to ensure robust services for arriving international students and co-arriving family members. Due to staffing changes, contact details have also been updated.
- The revised readiness plan (Word document) and published plan (PDF document) are attached.

If you have any questions or concerns, please feel free to contact me directly. The former VP of Hanson BC Colleges and Campus Director, Chris Velasco, is no longer employed at Hanson.

Regards,

# **Dawn Cunningham Hall**

Director, Student Services
T: 604.553.2835 ext. 4003 (Unavailable until campus re-opens)
HansonCollegeBC.com



Vancouver Office: 206 – 960 Quayside Dr. New Westminster, BC V3M 6G2, CANADA

From: AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca>

Sent: Tuesday, October 27, 2020 9:38 AM

To: Dawn Cunningham Hall < dawn@hansoncollege.com>

Cc: AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca >

Subject: FW: Readiness Submission

**[EXTERNAL EMAIL]** DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Dear Dawn Cunningham,

This is regarding the readiness submission for Hanson College (attached).

#### Submission Information:

- 1. Enrollments: Hanson College indicates in the attached submission that it has 1309 international students on study permits studying at the College.
- The Ministry is provided Immigration Refugees and Citizenship Canada (IRCC) reporting data on study permitted international students at each BC institution.
- In the Spring (up to May) 2020: Hanson College reported to IRCC on 490 international students on study permits at Hanson College

Please provide an explanation for the discrepancy of 819 international students on study permits

reported to AEST to be studying at Hanson College compared to those reported to IRCC.

2. Hanson College Readiness Plan and Template Information:

The links to Hanson College's readiness plan are not active, therefore the readiness and quarantine plans cannot be assessed and verified.

Please provide a response to the question above, an updated template and publicly available readiness plan for assessment.

Regards,

Dorothy Rogers Director

From: Dawn Cunningham Hall < dawn@hansoncollege.com>

Sent: October 26, 2020 9:48 AM

To: Edwardson, Jamie AEST:EX < <u>Jamie.Edwardson@gov.bc.ca</u>>

Subject: FW: Readiness Submission

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Jamie,

I am following up on an email EQA received from Chris Velasco regarding the readiness plan for Hanson College. Unfortunately, Chris is no longer employed at Hanson. We have made some updates to our readiness plan in the hopes of gaining approval to receive international students. Our understanding is that approval is required in order to be on the list of DLIs eligible to receive students. Could you tell me know what steps we need to take to obtain permission and be included on the list of approved DLIs?

My apologies if this information was previously communicated to Chris Velasco. We have been unable to locate the information from his emails, but we are eager to proceed with the necessary steps.

Regards,

# **Dawn Cunningham Hall**

Director, Student Services
T: 604.553.2835 ext. 4003 (Unavailable until campus re-opens)
HansonCollegeBC.com

Vancouver Office: 206 – 960 Quayside Dr.



From: Manny Bassi < manny.bassi@hansoncollege.com >

Sent: Friday, October 23, 2020 12:03 PM

**To:** Dawn Cunningham Hall < <u>dawn@hansoncollege.com</u>>

Subject: FW: Readiness Submission

Maybe this email for Readiness plan?

From: Chris Velasco

Sent: Friday, September 25, 2020 6:03 PM

To: EQA@gov.bc.ca

**Cc:** Dawn Cunningham Hall < <u>dawn@canadahanson.com</u>>; Tolu Jebutu

<tolu.jebutu@canadahanson.com>
Subject: Readiness Submission

Hello,

Please find the readiness submission template attached. Please let me know if there are any questions or concerns, or anything else you may need.

Sincerely,

Chris Velasco Vice President, BC Colleges Hanson College













University Pathway Options

Get access to high quality learning with ease!

Join Hanson College today and start building your dream career in Canada.

Choosing Hanson College is the first step in your international study experience. With numerous diploma and certificate programs offered, we are committed to helping you achieve success as you get settled in Canada.

Browse Programs (https://hansoncollegebc.com/programs/)





Receive an internationally recognized certificate or degree



Get the latest skills required for new career or advanced role

1

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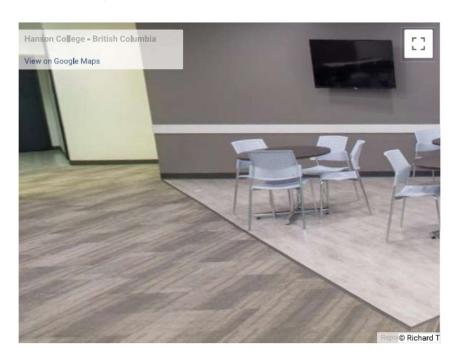
Located on the banks of the famous Fraser River in historic New Westminster, Hanson College is surrounded by scenic views, trendy restaurants, and easily accessible public transit.

New Westminster offers the comforts of a big metropolis without losing its community charm. Hanson College offers students many great amenities as well as small class sizes to ensure maximum student success.

#### Why British Columbia?

Known for its multiculturalism, safety, health, and education system, Canada is an incredible country with a perfect combination of natural beauty and exciting urban life. Hanson takes great pride in helping students from all backgrounds learn and adapt to Canadian cultural values and explore everything this great country has to offer. British Columbia's temperate weather, proximity to the ocean and mountains, and cultural inclusiveness makes B.C. a desirable destination for both international and domestic students.

#### Virtual Campus Tour



#### **Campus Location**





# About the program

In this program, students will be exposed to the areas of finance, entrepreneurship, marketing, human resources, accounting, personnel management, new business development, and organizational planning; which will ultimately prepare them for wide-ranging career paths in business administration.

Graduates have the knowledge, practical skills, and proficiency to organize business assets and motivate employees toward greater productivity.

\*This program has been approved by the Private Training Institutions Branch (PTIB) of the Ministry of Advanced Education, Skills & Training

# Future pathways

Academic Opportunities:

- → Graduates of this program may continue their studies at university and may receive credit for their prior College education.
- → Refer to College/University Agreements for further information. Employment Opportunities:
- → Sales, retail, and wholesale
- → Manufacturing
- → Insurance
- → Service industries

Program outline

- ▼ Admission Requirements ()
- ▼ Course List\* ()
- ◆ Course List Effective Fall 2020 ()

#### Semester 1

Introduction to Accounting (ACC1045, 3 credits)

Business Professionalism (BUS1125, 3 credits)

Intro to Business Management (BUS1146, 3 credits)



College Communications (ENG1002, 3 credits)

Spreadsheets for Business (ISP3026, 3 credits)

#### Semester 2

Financial Accounting (ACC1050, 3 credits)

Business Research Methods (BUS1111, 3 credits)

CSR and Ethics (BUS1153, 3 credits)

Financial Mathematics (BUS1212, 3 credits)

Macroeconomics (ECN1202, 3 credits)

Foundations of Marketing (MKT1204, 3 credits)

Positive Psychology (PSY1125, 3 credits)

#### Semester 3

Managerial Accounting (ACC2312, 3 credits)

Statistics (BUS1233, 3 credits)

Human Resources Management (BUS2041, 3 credits)

Business Reports/Presentations (ENG2205, 3 credits)

Corporate Finance (FIN1101, 3 credits)

Applied Marketing (MKT1200, 3 credits)

Media and Current Events (SSC1000, 3 credits)

#### Semester 4

Project Management (BUS1037, 3 credits)

Strategic Business Decisions (BUS1217, 3 credits)

Organizational Behaviour (BUS2040, 3 credits)

Business Law (BUS2320, 3 credits)

Operations Management (BUS3501, 3 credits)

Professional Selling (MKT3680, 3 credits)

Health & Wellness (FIT1115, 3 credits)

# ▼ Tuition ()





## About the program

The curriculum offers courses in world destinations, selling and customer service, transportation, communication, product knowledge, tour development and management, tourism law, business math, and event management. The students will learn to research, solve problems, be team players, exhibit professionalism and adapt to an ever-changing industry.

#### Students will become familiar with:

- world tourist destinations and their local laws and customs
- · basic reservation and booking procedures for airline, hotel, car, cruise, rail and bus
- both major airline reservation systems, APOLLO BY GEMINI (GALILEO) and SABRE.

Students will have an opportunity to further develop practical skills and enrich their industry knowledge by participating in a seven-week-long field placement during their fourth and final semester. With the assistance of a devoted Field Placement Coordinator, students can complete placements in various industry areas to suit their interests.

\*This program has been approved by the Private Training Institutions Branch (PTIB) of the Ministry of Advanced Education, Skills & Training

# Future pathways

Academic Opportunities:

- → A Co-op or Field Placement experience is mandatory to Tourism students in the fourth semester. Students must complete either one to graduate from the program.
- → Graduates of this program may continue their studies at university and may receive credit for their prior College education. Refer to College/University Agreements for further information. Employment Opportunities:
- → Tour operations
- → Travel agencies
- → Airlines
- → Hotels and resorts
- → Car rental companies
- → Cruise and yacht companies





# British Columbia Secondary School Diploma where English is the primary language of instruction (80 credits) or equivalent including:

- Grade 12 English
- Grade 11 Mathematics
- Recommended: computer competency in word processing, excel and web-browser software

#### **Proof of Language Proficiency**

All applicants from non-English-speaking countries must demonstrate adequate English language proficiency to be successful at the college level. English language proficiency can be demonstrated through:

- Obtaining a grade of 60% or higher on the Hanson English Placement Test; or
- Submitting records showing that the student meets Hanson College's Language Proficiency Alternatives.
  - Options for showing English Language Proficiency criteria have been met include:
    - Providing proof of successfully completing (passing mark of 50% or above) EN
       12, COM12, TPC 12, or a provincial equivalent in a recognized Canadian
       Secondary School where English is the primary language of instruction.
    - Providing proof of successfully completing (passing mark of 50% or above in all courses) a semester in a recognized Canadian post-secondary institution where English is the primary language of instruction.

More options for showing English Language Proficiency criteria have been met include:

- IELTS score of 6.0 overall (no band below 5.5)
- TOEFL (paper) score of 550
- TOEFL (computer) score of 80
- PTE score of 58
- English 12/ENG4U score of C- or passing grade
- IB English 12 score of C- or passing grade
- One full post-secondary semester (Non-EAP program)- passing grades in all courses

#### **Valid Study Permit**

- All applicants must provide a valid study permit prior to commencing studies
- ▼ Course List\* ()
- ▼ Tuition ()

Enroll now (https://hanson.app/admission-assessment-form)





# English for Academic Purposes (EAP)

■ Duration: 2 years

① Time commitment: 25-35 hours per week

A Campus: Brampton & North York





Level of study: Diploma

## About the program

In this course, an equal emphasis is placed on essential study skills and English language acquisition. The core-curriculum will focus on academic reading and writing, communication skills and strategies, comprehension and critical thinking and research skills, in accordance with first-year college standards.

Students in the EAP program seeking admissions into Cambrian Diploma programs must successfully complete the English for Academic Purposes (EAP) with a passing mark of 60% or above and a minimum attendance of 75%.

Upon completion of this program, the successful student will have reliably demonstrated English proficiency abilities at CLB 6-7.

\*This program does not require the approval of PTIB of the Ministry of Advanced Education, Skills & Training. As such, PTIB did not review this program.

Program outline

# ▲ Admission Requirements ()

All applicants from non-English-speaking countries must demonstrate adequate English language proficiency to be successful at the college level.

Students seeking admission to EAP must complete the Hanson College language test and obtain a grade between 49%-59% in order to be considered for the program

# ▼ Tuition ()

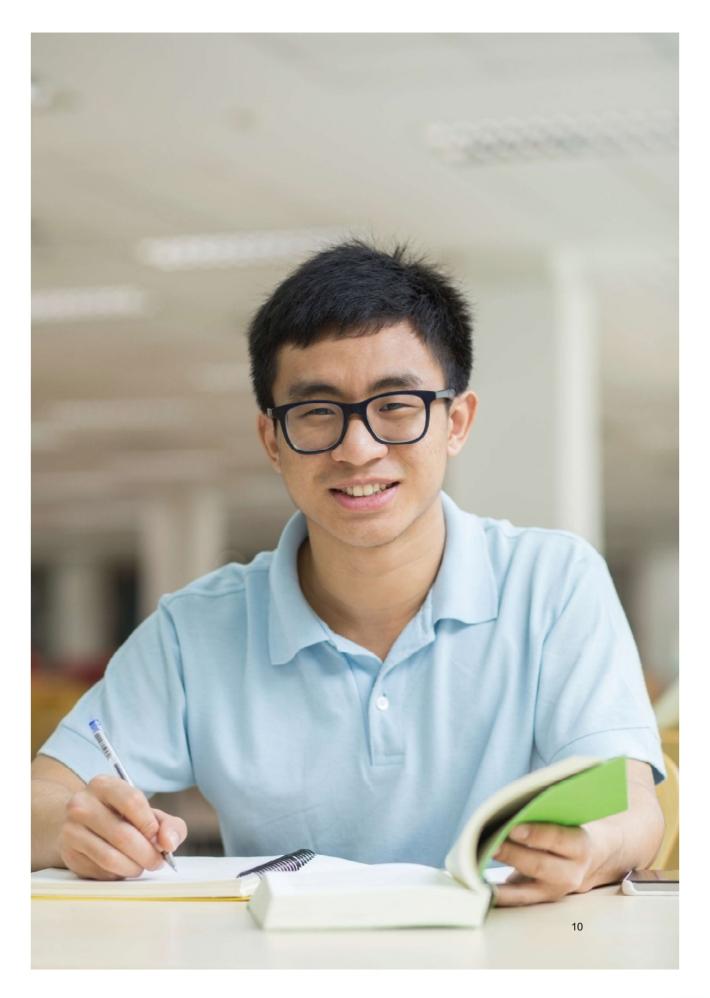
Enroll now (https://hanson.app/admission-assessment-form)

## Have a Question?

Fill in your information and query below, and someone from our team will get right back to you.

First Name

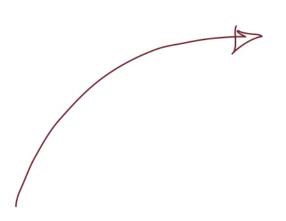




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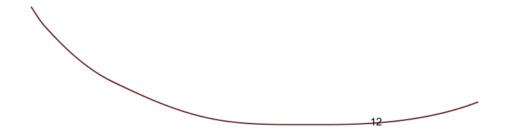


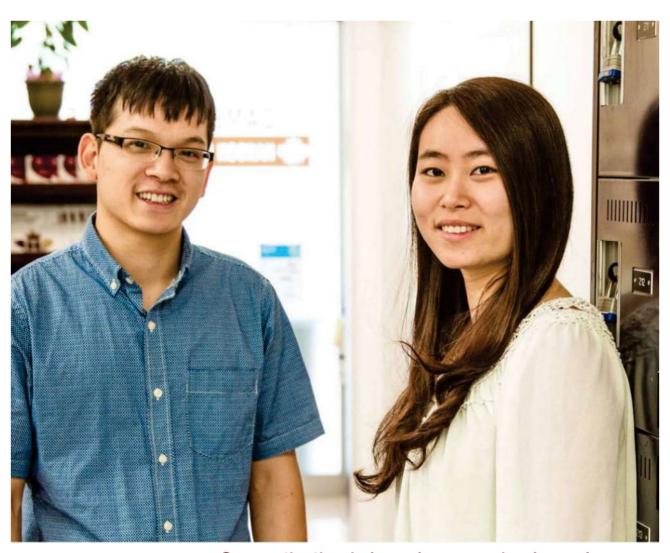


# Who Are We?

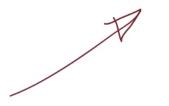
Our foundation rests on innovation, creativity and collaboration with our students and partners.







# Our motivation is based on one simple goal: Student Success



Hanson Canada is a private education service provider, headquartered in Ontario, we operate three education campus locations in Toronto, Brampton and Vancouver. We value innovation, creativity and collaboration and we believe in our brand-Hanson Canada.

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# About us

Since 2001, Hanson is a registered education provider with the Ministry of Education and the Ministry of Training Colleges and Universities to provide secondary, post-secondary, and language programs to both domestic and international students.

In 2005, Hanson Canada entered into a partnership with Cambrian College of Applied Arts and Technology, one of the twenty four public colleges in Ontario, to form Cambrian at Hanson. At our three campus locations, Hanson is delivering Cambrian College programs exclusively to international students. As the leader in Public-Private Education delivery and the first of its kind, Hanson Canada maintains its position as the preferred destination for students looking for a quality education experience in a unique learning environment.

# Why Cambrian at Hanson?

You are an international student. You are coming to Canada for the first time. You are seeking the Canadian experience, but you know you need support and to ease your transition.

#### What is the answer? The Hanson Experience.

Cambrian College is a public college with a world class reputation for public college programming. Cambrian at Hanson specializes in delivering the best services and support to international students, together we have created a place for international students to study that is tailored to the needs of our students.

This is a rare experience, one that cannot be duplicated at the big Canadian Colleges, we know you by name, we care about you and we will make sure you succeed no matter where your journey takes you! Cambrian at Hanson means that you can learn public college programs at any Hanson campus, Vancouver, Brampton or Toronto. You can also choose to study in Northern Ontario at Cambrian College in Sudbury.

We believe you will not get a better, all around Canadian experience anywhere else.

# Why Canada

Known for its multiculturalism, safety, health and education system, Canada is also an incredible country that is the perfect combination of natural beauty and exciting urban life. Hanson takes great pride in helping international students from all backgrounds to learn and adapt to Canadian cultural values and education, and also exploring the country for all that it has to offer.

#### Your journey starts right here, right now.

Hanson Canada is headquartered in Toronto, the capital city of the province of Ontario. As Ontario's capital, Toronto is a diverse and modern city that offers an array of shopping venues, entertainment, employment, and outdoor activities. The city is home to more than 3 million people and is known as one of the most multicultural cities in the world. We operate campuses in New Westminster, British Columbia, which is located in metro Vancouver on the banks of the Fraser River. A small community accessible for students and a perfect location to live and learn. Our third location is in Brampton, Ontario. Brampton is a diverse Canadian city in Southern Ontario, Canada. It is a suburban city in the Greater Toronto Area and the seat of Peel Region.



Program Name: Business Level of Study: Diploma

Program Length: 2 years / 4 semesters

Co-op or Field Placement: No



#### Description:

Cambrian College's two-year Cambrian College Business diploma program is designed for students who want to build their knowledge in a broad range of important business functions. The curriculum in this program guides the students through the following areas: business finance and structures, accounting procedures, personnel management, meeting regulatory requirements, new business development, and organizational planning.

Graduates have the knowledge, practical skills, and proficiency to organize business assets and motivate employees toward greater productivity.

#### Graduates may seek employment within:

Sales Retailing Wholesale Manufacturing Insurance Service industries

#### **University Pathway Opportunities?**

Graduates from this program may continue their studies at university and may receive credit for their prior College education.

Refer to College/University Agreements at www.cambriancollege.ca for further information.

**Program Name:** Hospitality - Hotel and Restaurant

Level of Study: Diploma

Program Length: 2 years / 4 semesters

Co-op or Field Placement: Yes



#### Description:

This diploma program, offered in a continuous 16-month fast-track format, focuses on the practical aspects of hospitality service. The program has been designed for students to develop and acquire the skills and knowledge necessary to enter the workforce and to perform their roles in front line services. Students will be instructed in mixology, wines, customer service, hotel services and menu planning and design. They will also be provided with an introduction to managerial concepts including accounting, marketing, law and Human Resources.

Students will learn basic reservation and booking procedures for hotels using the Opera software system. Students will have the opportunity to gain hands on experience in the beverage and restaurant industry through Hanson's onsite teaching facility.

#### Co-op or Field Placement

A field placement experience is available to students to gain practical exposure to the workplace. The placement would be arranged in the last eight weeks of the program's forth and final semeter. Students will work in conjunction with the Field Placement Coordinator.

#### Graduates may seek employment within:

Food and Beverage operations
Catering
Resort Hosting
Banquet planning
Event and Corporate Event management
Marketing and Sales
Hotel and Restaurant Administration

#### **Professional Pathway?**

Hotel Front Desk

Students will have the opportunity to gain Smart Serve and Food Handler certifications, which are valued and often required in the industry.

**Program Name:** Tourism and Travel

Level of Study: Diploma

Program Length: 2 years / 4 semesters

Co-op or Field Placement: Yes



#### Description:

This program provides students with the most important skills required to work in any sector of the tourism industry. The curriculum follows the industry requirements by offering courses in world destinations, selling and customer service, transportation, communication, product knowledge, tour development and management, tourism law, business math, and event management. The students will learn to research, solve problems, be team players, exhibit professionalism and adapt to an everchanging industry.

Students will become familiar with world tourist destinations and their local laws and customs. They will learn basic reservation and booking procedures for airline, hotel, car, cruise, rail and bus. The students receive training in both major airline reservation systems: APOLLO BY GEMINI (GALILEO) AND SABRE.

#### Co-op or Field Placement

A field placement experience is available to students to gain practical exposure to the workplace. .

The placement would be arranged in the last four weeks of the program's fourth and final semeter. Students will work in conjunction with the Field Placement Coordinator

#### **Professional Pathway?**

Completion of the program prepares students to write the Knowledge Exam that is part of the certification requirements to become a Certified Travel Counsellor from CITC. The students are encouraged to become members of the Canadian Institute of Travel Counsellors (CITC). This association provides students with the opportunity to participate in seminars and conferences. For more information on becoming a Certified Travel Counsellor, contact CITC at www.citc.ca.

#### Graduates may seek employment within:

Tour operators
Travel agencies
Airlines
Hotels and resorts
Car rental companies
Cruise and yacht companies

Program Name: Human Resources Management

Level of Study: Graduate Certificate
Program Length: 1 year / 3 semesters

Co-op or Field Placement: Yes



#### Description:

The program is designed to provide graduates with the skills and knowledge necessary to pursue careers as human resources practitioners. The curriculum includes all of the approved courses required by the Human Resources Professionals Association (HRPA) in Ontario to qualify to write the National Knowledge Exam in human resources. Successful completion of the approved coursework and the National Exam are two of the five components required to achieve the designation of Certified Human Resources Professional (CHRP). For complete information on the professional certification process, go to the HRPA website at www.hrpa.ca

#### **Professional Pathway?**

With the completion of approved courses required by the HRPA, students may qualify to write the National Knowledge Exam in human resources, which is part of the five components to achieve their Certified Human Resource Professional (CHRP) designation. It is the responsibility of the student to pursue this certification.

#### Graduates may seek employment within:

Specialists in human resources may work in medium- to large- sized organizations that have formal human resources departments. Some specific positions include:

Recruiter
Staff trainer
Human resource coordinator
Compensation analyst
Employee relations officer
Payroll administrator

#### Co-op or Field Placement

Semester three will be an eight-week, unpaid field placement.

Program Name: International Business Management

Level of Study: Graduate Certificate

Program Length: 1 year

Co-op or Field Placement: Yes



#### Description:

If you're interested in pursuing a career in global business management, this intensive program will enable you to explore key areas of global management, including global marketing, finance, and supply chains. You will develop the core skills required to effectively manage the aspects of global business activities for an organization.

#### **Professional Pathway?**

As a graduate, you may pursue additional certification towards a Forum for International Trade Training (FITT) designation as a Certified International Trade Professional (CITP). These certifications are not part of the International Business Program.

#### Graduates may seek employment within:

Employment opportunities for graduates may be found in a wide range of private and public international business environments in areas that include:

Exporting and importing
Distribution and logistics
International trade development
International research
International sales and marketing
International finance administration

#### Co-op or Field Placement

Semester three will be an eight-week, unpaid field placement.

Program Name: IT Business Analysis Level of Study: Graduate Certificate

Program Length: 1 year

Co-op or Field Placement: Yes



#### Description:

Enhance your IT and business analysis skills, and be prepared to take advantage of career opportunities. This intensive program is designed to meet industry demand for IT business analysts and will give you the skills and techniques to create and manage organizational process change. You will gain a solid understanding of how to gather, document, and communicate stakeholder requirements and how to recommend solutions, evaluate solutions, and provide quality assurance. You will select courses from either the business stream or the IT stream, based on your background and specific training needs, and complete an eight-week placement in the third semester.

#### Graduates may seek employment within:

Graduates will find employment in private and not-for-profit organizations and government departments as business analysts. Entrepreneurs can become consultants for organizations.

#### Co-op or Field Placement

Semester three will be an eight-week, unpaid field placement.

Program Name: Cloud Computing Level of Study: Graduate Certificate

Program Length: 2 years

Co-op or Field Placement: Yes



#### Description:

Cloud Computing is an emerging and evolving area of specialization within the IT industry. As businesses and governments migrate their IT services to the cloud environment, there will be a need for well trained individuals to manage both the transition to, and integration of, the cloud.

This two year graduate certificate program will focus on understanding the cloud service models, the financial, technological and organizational implications of migrating to the cloud, the storing and sharing of data using the cloud, as well as security and privacy implications of cloud computing.

#### Graduates may seek employment within:

Graduates of this program can expect to build a rewarding career with competitive compensation. From managing big data to security, a career in cloud computing offers many opportunities and allows graduates to explore a variety of careers in this field.

Courses in this program will prepare students for employment in this growing and exciting field. Popular employment range from architects and developers to data scientists and security professionals.

#### Co-op or Field Placement

In semester four, students will complete a mandatory 15 week paid co-op which will offer hands on professional experience and industry connections.

Students are expected to participate in the coop job search.

Program Name: Mobile Application Level of Study: Graduate Certificate

Program Length: 1 or 2 years Co-op or Field Placement: Yes



#### Description:

The Mobile Application Development one/ two year Graduate Certificate program will prepare students for entry into the exciting and rapidly changing field of mobile application development. The demand for access to information on the mobile device continues to grow and evolve.

In the first two semesters of this program, students will learn and apply the fundamentals of web and mobile application development for smartphones and tablets. Students will also develop essential programming skills required for the rapidly changing mobile applications.

Students have an option to graduate with a one year or two year mobile application certificate.

#### Co-op or Field Placement

Students in the one year program will either complete a mandataory 15 week paid placment or they can complete an Independant Study Project.

Students in the two year program will have an option of an Independent Study Project or 15 week paid co-op in Semester three and four. Students cannot repeat the Independant Study Project in both semesters. One semester of co-op must be completed.

#### Graduates may seek employment within:

Graduates can expect a wide variety of rewarding career opportunities that are both challenging and dynamic in nature, and also offer competitive rates of compensation.

Courses in the program prepare graduates for careers such as iOS programmer, Android programmer, mobile application developer, software developer, computer programmer, programmer analyst, database developer, web application developer and database specialist. Upon completion of this post-graduate certificate, graduates will be equipped with multidisciplinary skills that can be applied in a variety of careers in the field.

**Program Name:** Organization Management

Level of Study: Graduate Certificate Program Length: 1 year / 2 semesters

Co-op or Field Placement: No



#### Description:

Maximize your leadership potential by expanding your management skills through this one-year graduate certificate management program. This comprehensive program offers you the opportunity to broaden your perspective on salient management responsibilities and skills. This program enables you to leverage your existing career and educational experiences to move into management positions. You will take a series of carefully selected business courses that will build and enhance your skills in critical areas of management such as finance, marketing, human resources, and leadership. These courses are designed to enhance your employability and career advancement.

#### Graduates may seek employment within:

Graduates of this one-year graduate certificate program will be positioned to pursue management positions in a wide range of organizations including:
Financial institutions
Not-for-profit organizations
Government offices
Public accounting firms, small business
Manufacturing industries
Health care
Community services
Entrepreneurship

## Life at Hanson:

Cambrian at Hanson takes great pride in providing topnotch student services to all of its students, including potential applicants, current students and alumni. Providing consistent and quality service to our students is part of our core values; it is what has propelled our success and makes us stand out from the rest.



#### Here is a list of our services available to all our students:

Settlement Service
Orientation and Registration Week
Extracurricular activities:
Career Counseling and Professional Awareness
Credit Transfers
Health Insurance
University placement assistance
Hanson Canada Scholarships
Students can find details on the Student Services
Student lounge and library
Fitness Centre
Health and Wellness

e-Library Databases

# Life after Hanson:

Graduates of Cambrian at Hanson have access to the Alumni Association and benefits. The careers section of the Hanson Canada website provides job opportunities on campus, tips for networking, resume writing and interviews.

Alumni Service representatives will also arrange networking events for graduates to connect with each other, and introduce exciting news about Hanson International Academy.

#### **Academic**

Cambrian at Hanson College Program are recognized across all Ontario universities as a public college diploma. Students can transfer credits toward their further studies according to each individual university's requirements.

Many graduates have successfully been admitted into undergraduate studies at renowned Canadian universities, such as the University of Toronto, McGill University, and the University of Waterloo.

#### **Professional Careers**

Upon successful graduation, students are eligible to apply for a Post Graduate Work Permit (PGWP) which allows students to work for any employer in Canada. Many of our graduates have continued to build successful careers with Top Canadian companies, started their own business or returned home to continue their careers.

#### Check out:

www.cambriancollege.ca/Programs/PagesCollegeUniversityAgreements.aspx to see what paths to university may be available to you at the end of your program.

# **How to Apply**

1

Visit Hanson online to download an application or visit our campus location to meet with the Admissions Team.

Submit all necessary documentation:

- Signed and Completed Application Form
- Copy of Passport
- Copy of valid Study Permit
- Certified copies of High School/postsecondary transcripts, diplomas and degrees
- Proof of English Proficiency-please see admission requirements
- Transcripts of Current School

ALL documents must be in English and must be notarized.

Local applicants only \$400 CAD non-refundable application fee, payable by VISA, Mastercard or Bank Draft. This payment is due at time of application and will be applied to the tuition fee should the student complete their registration.

2

Send completed application package and application fee to admissions representative at chosen location. For admissions support contact the following:

**Ontario Applications:** 

admissions@canadahanson.com

Vancouver:

info.vancouver@canadahanson.com

3

Pay your Tuition Fees

Hanson can accept a variety of payment methods, NO CASH. You can pay directly on our campuses through Credit or Debit

You can also send a Bank Transfer or Wire Transfer.

Payment information is available on the Expense Letter issued by Cambrian at Hanson.

4

Apply for your Visa

www.cic.gc.ca/english/study/study.asp

5

#### Register

Make full payment of tuition for upcoming semester, all fees and payment methods are stated on the Letter of Acceptance

Attend Orientation and Registration week to sign your registration form and confirm your enrolment in classes

Sign your Student Contract and receive your student ID card

Most important, attend the first day of class! 27

# **Admission Requirements**

### College Diploma Programs

1. A Secondary School Diploma including:

Grade 12 English

Grade 11 Mathematics

Recommended: computer competency in word processing,

excel and web-browser software

- 2. Proof of Language proficiency—All applicants will be asked to obtain a minimum score on Hanson's internal placement test, "English Proficiency Test", before final approval of their application.
- 3. Exemptions may be granted to students who have completed at least 3 years of formal academic studies in which English was the medium of instruction. Exemptions may be granted to students who have obtained a Canadian high school diploma or successfully completed one semester with full time status in a recognized Canadian university or college.
- 4. Valid Study Permit on both admission requirements for Graduate and Diploma

Exemptions may be granted if students submit the following:

Test	Credential	Minimum Score
IELTS	Diploma /Certificate Grad Certificate SPP China	6.0 (no band under 5.5) 6.5 (no band under 6.0) 5.5 (no band under 5.0)
TOEFL	Diploma / Certificate  Grad Certificate	550 (paper-based test), 80 (internet-based test) 570 (paper-based test), 84 (internet-based test)
PTE (Pearson)	Diploma / Certificate	58

#### **Graduate Certificate Programs**

- **1.** Graduate of a recognized 2 or 3 year post-secondary program, provide transcripts from Diploma or Degree earned in country of origin.
- 2. Proof of Language proficiency—All applicants will be asked to obtain a minimum score on Hanson's internal placement test, "English Proficiency Test", before final approval of their application.
- 3. Exemptions may be granted to students who have completed at least 3 years of formal academic studies in which English was the medium of instruction. Exemptions may be granted to students who have obtained a Canadian high school diploma or successfully completed one semester with full time status in a recognized Canadian university or college.

Exemptions may be granted if students submit the following:

Test	Credential	Minimum Score
IELTS	Diploma /Certificate Grad Certificate SPP China	6.0 (no band under 5.5) 6.5 (no band under 6.0) 5.5 (no band under 5.0)
TOEFL	Diploma / Certificate Grad Certificate	550 (paper-based test), 80 (internet-based test) 570 (paper-based test), 84 (internet-based test)
PTE (Pearson)	Diploma / Certificate	58



<sup>\*</sup>ALL documents must be in English and must be notarized.

## FAQ

#### What financial assistance is available to me?

Annually, thousands of dollars in scholarships are made available to qualified students at each Hanson campus.

#### Is there practicum placement assistance?

Yes, academic and administrative staff are heavily involved in the practicum placement process. They screen employers, match students to quality placement opportunities, and monitor and evaluate student learning and progress.

#### What about the qualifications of instructors at Hanson?

All instructors at Hanson are qualified college instructors in Ontario. In addition to having the required experience, the Hanson Academic Committee follows a rigorous interview and testing process for each potential applicant. Many of our instructors are also certified by professional organizations, for instance, our accounting instructors are Certified General Accountants (CGA). Comprehensive evaluations and reviews will be conducted near the end of each semester to ensure that our instructors meet the expectations of our Academic Committee, and the requirements of the Ministry of Training, Colleges, and Universities.

# Is it possible to obtain notarization of the Cambrian College diploma from the Chinese consulate?

Yes, the diploma received by students who successfully complete their Cambrian College program at Hanson Canada can be notarized. The notarization office is located at the Chinese Consulate-General in Toronto.

# **Contact Us**

#### **North York Campus**

102A-155 Consumers Road Toronto, Ontario M2J 0A3, Canada

Phone: 416 977 8818 Fax: 416 979 9880

E-mail: info.toronto@canadahanson.com

#### **Brampton Campus**

111-44 Peel Centre Drive Brampton, Ontario L6T 4B5, Canada

Phone: 905 791 7555 Fax: 905 791 5176

E-mail: info.brampton@canadahanson.com

#### Web-links

www.canadahanson.com www.cambriancollege.ca



From: s.22

To: AEST Education Quality Assurance AEST:EX

**Subject:** Re: cambrain at hanson **Date:** January 31, 2021 9:47:18 PM

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

hlo sir ..

if cambrian college does not operate in british columbia then can't we apply for BC PNP after completing the education?

what can be other options if this bc pnp is not possible by studying in this college?

thank you

On Sat, Jan 30, 2021, 12:55 AM AEST Education Quality Assurance AEST:EX <<u>EOA@gov.bc.ca</u>> wrote:

Good Afternoon<sup>\$.22</sup>

From your inquiry, it appears you are asking about eligibility for the federal Post-Graduation Work Permit Program (PGWPP). The issuance of Post-Graduation Work Permits for international students, including related program policy, is the responsibility of the federal Department of Immigration, Refugees and Citizenship Canada (IRCC).

The list of institutions/programs in British Columbia that are eligible for the PGWPP, according to federal PGWPP parameters, can be found on the IRCC website at: <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/prepare/designated-learning-institutions-list.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/prepare/designated-learning-institutions-list.html</a> (select British Columbia from the drop-down menu).

Further information about the PGWPP is available at:

https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work/after-graduation/eligibility.html. Additional information about studying and working in Canada as an international student can be found here: https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work.html.

Cambrian College does not operate in British Columbia. Hanson International Academy operates in British Columbia, but its programs are not eligible for the PGWP.

I trust this information will be helpful.
Best Regards,
Alex
Alex Harper
Policy Analyst
Quality Assurance Unit
Ministry of Advanced Education and Skills Training
This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message
From: s.22 Sent: January 27, 2021 3:53 AM To: AEST Education Quality Assurance AEST:EX < EQA@gov.bc.ca > Subject: cambrain at hanson
[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

hello sir

I have applied to cambrian at hanson college at NEW WESTMINSTER but DLI of cambrian college is not being shown where hanson's college DLI number is there
So please tell me would i be eligible to apply for my visa and get PGWP.
thanks and regards



## Institution Name: Hanson Int Academy

#### **EQA Due Date:**

Review EQA Application and Institution Information in the EQA database	Date Completed: Nov 24, 2020	Note, application is from 2019. It has been carried over. DR asked for rereview.  Signing authority has not agreed to conditions of EQA brand  Have not completed type of education offered  Have not completed student enrollment information
Corporate Registry https://www.bconline.gov.bc.ca User ID S.15	Date Completed: Nov 24, 2020	Hanson International Education & Employment Services Ltd.
CANLII (Provincial) https://www.canlii.org/en/bc/	Date Completed: Nov 24, 2020	Names Searched:
The Courts of British Columbia http://www.courts.gov.bc.ca/search_judgments.aspx	Date Completed: Nov 24, 2020	"Hanson International Academy" "Hanson International Education &
CANLII (FEDERAL) https://www.canlii.org/en/ca/	Date Completed: Nov 24, 2020	Employment Services Ltd." "Chris Velasco"
Court Services Online (Pay if result found) <a href="https://justice.gov.bc.ca/cso/index.do">https://justice.gov.bc.ca/cso/index.do</a>	Date Completed: Nov 24, 2020	
Student Aid Compliance Unit (if SFA designated) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\SABC Repayment Ltrs  If designated and no RR letter then check SABC website: https://studentaidbc.ca/apply/designated Also e-mail Designation Unit if not listed: PTI.StudentSupport@gov.bc.ca	Date Completed: Nov 24, 2020	
Institutions of Interest \sfp.idir.bcgov\s124\s24049\GENERAL\QUALITY ASSURANCE UNIT\Degree Authorization\DAA\DAA Contraventions & Policy\Institutions of Interest - Status Sheet.xls	Date Completed: Nov 24, 2020	
Private Training Institutions Website & PTIB CRM  http://www.privatetraininginstitutions.gov.bc.ca/students/pti-directory  http://bob:8080/PTIB/main.aspx#210169405	Date Completed: Nov 24, 2020	PTIB Directory (does info match EQA database): no, name is different (Hanson College) & locations do not match  PTIB CRM (any compliance issues): n/a
Website Scan Admission Information: yes <a href="https://hansoncollegebc.com/policies/">https://hansoncollegebc.com/policies/</a> Tuition Fees: yes Refund Policy:yes Dispute Resolution Policy: yes Sexual Misconduct Policy (if residence offered): yesy Logo Compliance: yes Programs Registered with PTIB/Degree-Granting Programs: yes Misleading information regarding international students: yes	Date Completed: Nov 24, 2020	Advertising they are eligible for PGWP https://hansoncollegebc.com/  Partnerhsip with ont (non-bc institution) & Vancouver campus is refered to as 'Cambrian at Hanson' https://hansoncollegebc.com/vancouver-campus/



DLI list Scan  Does info match EQA: <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/prepare/designated-learning-institutions-list.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/prepare/designated-learning-institutions-list.html</a>	Date Com 2020	pleted: Nov 24,	
Student Complaints - PTIB institutions Check EQA E-mail Institution Folders	Date Com 2020	pleted: Nov 24,	
DLI Reporting Status: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\DLI Reporting Status	Date Completed: Nov 24, 2020		1
Regulatory Bodies (if applicable) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Regulatory Bodies for EQA.docx	Date Completed: Nov 24, 2020		
Prior Applicant Suitability: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx	Yes	How many:	Issues & year:
			Approved/Denieds
Notes:			Approved/Denied:
	Date Com	pleted:	Approved/Denied:
Notes:  Update EQA Database:  http://bob.idir.bcgov:8080/EQA/main.aspx?appid=c27b04ad-da1f-48fb-	Date Com		Approved/Denied:
Notes:  Update EQA Database: http://bob.idir.bcgov:8080/EQA/main.aspx?appid=c27b04ad-da1f-48fb-ac64-81d1f35c9f5a#  Notification Email:		pleted:	Approved/Denied:



Institution Name: Sterling College EQA Due Date: April 30

Review EQA Application and Institution		100-499 students – 90%
Information in the EQA database	Date Completed: 2021-10-27	international
Corporate Registry https://www.bconline.gov.bc.ca	Date Completed: 2021-10-27	STERLING COLLEGE LIMITED in good standing
CANLII (Provincial) https://www.canlii.org/en/bc/	Date Completed: 2021-10-27	Names Searched:
The Courts of British Columbia http://www.courts.gov.bc.ca/search_judgments.aspx	Date Completed: 2021-10-27	"International Language Academy of Canada Inc."
CANLII (FEDERAL) https://www.canlii.org/en/ca/	Date Completed: 2021-10-27	"Sterling College"
Student Aid Compliance Unit (if SFA designated) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\SABC Repayment Ltrs If designated and no RR letter then check SABC website: https://studentaidbc.ca/apply/designated Also e-mail Designation Unit if not listed: PTI.StudentSupport@gov.bc.ca	Date Completed: 2021-10-27	Designated – 100% Green
Institutions of Interest \\sfp.idir.bcgov\s124\s24049\GENERAL\QUALITY ASSURANCE UNIT\Degree Authorization\DAA\DAA Contraventions & Policy\Institutions of Interest - Status Sheet.xls	Date Completed: 2021-10-27	
Private Training Institutions Website & PTIB CRM http://www.privatetraininginstitutions.gov.bc.ca/students/pti-directory http://bob:8080/PTIB/main.aspx#210169405	Date Completed: 2021-10-27	PTIB Directory (does info match EQA database): yes  PTIB CRM (any compliance issues):
Website Scan  Admission Information: yes  https://httpswwwsterli.wpengine.com/wp- content/uploads/studenthandbook.pdf  Tuition Fees: yes on individual program webpages Refund Policy: yes https://httpswwwsterli.wpengine.com/wp- content/uploads/studenthandbook.pdf  Dispute Resolution Policy (only required when new EQA policy finalized): yes https://httpswwwsterli.wpengine.com/wp- content/uploads/studenthandbook.pdf  Sexual Misconduct Policy (if residence offered): yes https://httpswwwsterli.wpengine.com/wp- content/uploads/studenthandbook.pdf  Logo Compliance: yes Programs Registered with PTIB/Degree-Granting Programs: yes Misleading information regarding international students: no	Date Completed:2021-10-27	
DLI list Scan  Does info match EQA: <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/prepare/designated-learning-institutions-list.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/prepare/designated-learning-institutions-list.html</a>	Date Completed: 2021-10-27	
Student Complaints - PTIB institutions Check EQA E-mail Institution Folders	Date Completed:2021-10-27	None



DLI Reporting Status: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\DLI Reporting Status	Date Completed: 2021-10-27		59 international students
Regulatory Bodies (if applicable) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Regulatory Bodies for EQA.docx	Date Completed: 2021-10-27		NA
Prior Applicant Suitability: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx	Yes	How many: 3	Issues & year: 2014: Language co-op programs 2015: Misuse of EQA logo/advertising teacher training/links to third party ads 2018: Tuition rates posted on institution's website does not match what is registered with PTIB. (EQA was accidentally granted prior to DN being drafted. No DN written.)
Notes: Initial review completed on Oct 27, 2021 by Julian. No issues to report. For Al Flagged - Alex. They have a partnership with Red Deer College in AB: <a href="https://">https://</a> Letter to be sent. I can help draft it.			Approved/Denied:
Update EQA Database: http://bob.idir.bcgov:8080/EQA/main.aspx?appid=c27b04ad-da1f-48fb-ac64-81d1f35c9f5a#	Date Completed:		
Notification Email: Send email to institution if approved, and move emails from inbox	Date Completed:		
Update "EQA Applications Under Review" sheet \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\2. 2019 Review\2019 EQA Applications Under Review.xlsx	Date Completed:		
Update Applicant Suitability Spreadsheet (if AS ltr sent) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx (Alex)	Date Com	pleted:	

From: <EQA Service Account>

To: <u>Dylan Matter</u>

Subject: EQA Designation Application | Sterling College

**Date:** May 19, 2020 9:05:46 AM

File #: APP-00003,534

#### Dear Dylan Matter:

I am writing regarding Sterling College's application for Education Quality Assurance (EQA) designation in British Columbia. In order to ensure that the integrity of the EQA brand is maintained, the Ministry conducts thorough reviews of all institutions upon reapplication as outlined in the EQA Policy and Procedures Manual.

I am pleased to inform you that Sterling College has been approved for EQA designation for the designation year ending 2021.04.30.

Please note that institutions are advised to stay up to date with the requirements for maintaining EQA designation status and related responsibilities. For current information, please refer to the EQA Policy and Procedures Manual which is updated regularly and available online at:

http://www2.gov.bc.ca/gov/content/education-training/post-secondary-education/institution-resources-administration/education-quality-assurance

Education Quality Assurance Governance, Quality Assurance and Strategic Policy Branch Ministry of Advanced Education, Skills and Training

3rd Floor, 835 Humboldt St PO Box 9157 Stn Prov Govt Victoria BC V8W 9H2

Email: EQA@gov.bc.ca



Institution Name: Sterling College EQA Due Date: April

Review EQA Application and Institution Information in the EQA database	Date Completed: May 15, 2020	
Cornerate Pegistry		Sterling College Limited
https://www.bconline.gov.bc.ca	Date Completed: May 15, 2020	Sterning College Limited
CANLII (Provincial)		Names Searched:
https://www.canlii.org/en/bc/	Date Completed: May 15, 2020	
The Courts of British Columbia		"Sterling College"
http://www.courts.gov.bc.ca/search_judgments.aspx	Date Completed: May 15, 2020	"International Language Academy
CANLII (FEDERAL)		of Canada Inc."
https://www.canlii.org/en/ca/	Date Completed: May 15, 2020	
Court Services Online (Pay if result found)		
https://justice.gov.bc.ca/cso/index.do	Date Completed: May 15, 2020	
Student Aid Compliance Unit (if SFA designated)	Date Completed: May 15, 2020	.Designated with SABC. RR ok.
\\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance	,,	
Policies and Plans\EQA\1. EQA (Review)\SABC Repayment Ltrs		
If designated and no RR letter then check SABC website:		
https://studentaidbc.ca/apply/designated Also e-mail Designation Unit if not listed:		
PTI.StudentSupport@gov.bc.ca		
Institutions of Interest		
\\sfp.idir.bcgov\s124\s24049\GENERAL\QUALITY ASSURANCE UNIT\Degree		
Authorization\DAA\DAA Contraventions & Policy\Institutions of Interest - Status	Date Completed: May 15, 2020	
<u>Sheet.xls</u>		
Private Training Institutions Website & PTIB CRM		PTIB Directory (does info match
http://www.privatetraininginstitutions.gov.bc.ca/students/pti-directory		EQA database):
http://bob:8080/PTIB/main.aspx#210169405	Date Completed: May 19, 2020	PTIB CRM (any compliance issues):
Website Scan	Date Completed: May 19, 2020	
Admission Information: yes		
https://www.sterlingcollege.ca/wp-		
content/uploads/studenthandbook.pdf		
Tuition Fees: yes		
https://www.sterlingcollege.ca/fees/		
Refund Policy: yes		
https://www.sterlingcollege.ca/refund-policy/		
Dispute Resolution Policy: yes		
https://www.sterlingcollege.ca/wp-		
content/uploads/studenthandbook.pdf		
Sexual Misconduct Policy (if residence offered): n/a		
Logo Compliance: yes		
Programs Registered with PTIB/Degree-Granting Programs: two programs not		
reg'd w/PTIB. But the pages clearly state the program is pending approval by		
PTIB:		
- Diploma in software development		
- Diploma in network administration		
Misleading information regarding international students: no		
DLI list Scan	D-1- C	
HIGGS INTO MOTCH L(1/A)	Date Completed: May 19, 2020	I
Does info match EQA: <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/study-">https://www.canada.ca/en/immigration-refugees-citizenship/services/study-</a>		



canada/study-permit/prepare/designated-learning-institutions-list.html			
canada sada y perinte prepare designated rearring institutions institution			
Student Complaints - PTIB institutions Check EQA E-mail Institution Folders	Date Completed: May 19, 2020		
DLI Reporting Status: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\DLI Reporting Status	Date Completed: May 19, 2020		100 int students
Regulatory Bodies (if applicable) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Regulatory Bodies for EQA.docx	Date Completed: n/a		
Prior Applicant Suitability: \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx	Yes	How many: 3	Issues & year: 2014: Language co-op programs 2015: Misuse of EQA logo/advertising teacher training/links to third party ads 2018: Tuition rates posted on institution's website does not match what is registered with PTIB. (EQA was accidentally granted prior to DN being drafted. No DN written.)
Notes:			Approved/Denied: Approved by Alex
Update EQA Database: http://bob.idir.bcgov:8080/EQA/main.aspx?appid=c27b04ad-da1f-48fb-ac64-81d1f35c9f5a#	Date Com	pleted: May 19, 2020	
Notification Email: Send email to institution if approved, and move emails from inbox	Date Com	pleted: May 19, 2020	
Update "EQA Applications Under Review" sheet \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\2. 2019 Review\2019 EQA Applications Under Review.xlsx	Date Completed: May 19, 2020		
Update Applicant Suitability Spreadsheet (if AS Itr sent) \\Sfp.idir.bcgov\s124\S24049\GENERAL\QUALITY ASSURANCE UNIT\Quality Assurance Policies and Plans\EQA\1. EQA (Review)\Applicant Suitability History.xlsx (Alex)	Date Com	pleted: n/a	