

AED-2022-22010 - could you please provide a breakdown of the *number* of complaints about CDI college, by year, since 2017, broken down by year

Complaints have been grouped as follows:

- Successful: claim has been adjudicated by the Trustee of the Fund and the Trustee has determined that the student was misled about a significant aspect of their program
- Unsuccessful: claim has been adjudicated by the Trustee of the Fund and the Trustee has determined that the students was *not* misled about a significant aspect of their program
- Pending: a student has filed a claim and either PTIB staff are reviewing the claim, or the claim is awaiting adjudication by the Trustee. (Not all claims result in an adjudication by the Trustee. For example, some students file a claim but then cease contact with PTIB while others file a claim without first exhausting the Dispute Resolution Policy, a step which in most cases is a requirement to file a claim.)

Tuition refund claims based on being misled filed with PTIB against CDI College of Business, Technology & Health							
Complaint Outcome	2017	2018	2019	2020	2021	2022 (YTD)	Grand Total
Successful					1		1
Unsuccessful		1		1		1	3
Pending						4	4