

Note: The BCGIA represents a group of Service Providers across B.C., but not all. The questions below represent the concerns of the industry collectively.

No. of ? Received	No. of ? to answer:	Type of Question:	Order to answer:	First Name:	Last Name:	SP Site/Company:	Questions:	Questions Answered:	Response
1	1	Opening Date	1	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	Do you have an opening date for the Casino industry in BC?		
1	1	Reasoning for closure	2	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	What is the scientific basis for keeping casinos closed to date?		
1	-	Reasoning for closure	Similar question to #2 (Response to 2 will cover this question)	Kyle	Kreutzer	Casino of the Rockies/St. Eugene Golf Resort	Using science and data, can the PHO please explain why British Columbia is the only Provincial Health Office in the country that has still deemed Casinos unsafe to reopen. Provincial Health Offices in Alberta, Saskatchewan, Manitoba, Ontario, Quebec, Nova Scotia, & New Brunswick have all determined using science and data that Casinos have been allowed to reopen with similar health & safety measures put into place that BC Service Providers & BCLC have proposed. Is there something the BC PHO knows as fact and definitive science in regards to the reopening of casinos that the Office should be sharing with their colleagues across Canada?		
1	1	Criteria to reopen	3	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	Based on the science and the information we have been provided, we believe we have a very strong health and safety plan including robust contact tracing. What are your criteria for supporting a safe reopening of BC casinos? How does this compare to other indoor facilities that are already open? (Shopping malls, Gyms, Movie theatres)		
1	-	Criteria to reopen	Similar question to #3 (Response to 3 will cover this question)	Stan	Walt	Chances Casino Kelowna	What is the threshold of case numbers that need to be achieved and for how long before we are allowed to open?		
1	-	Criteria to reopen	Similar question to #3 (Response to 3 will cover this question)	Stan	Walt	Chances Casino Kelowna	<p>We recognize that we need to live with the virus for an extended period of time well in excess of our ability to remain closed. What steps can we take to allow us to reopen and begin to have the ability to survive the business interruption caused by the pandemic?</p> <p>The casino that closed 8 months ago is not the casino that will reopen. The business, like the population, has adapted and will continue to adapt to a new normal.</p> <p>We have shown our willingness to modify our business in many ways but we need input from the PHO to be sure we are planning the right moves.</p> <p>We need to know that we have your ear and that of the health authorities so that the message of modification to our business reopening plan is being heard and responded to.</p> <p>It appears some of the primary concerns are:</p> <ul style="list-style-type: none"><li>- Ventilation of properties</li><li>- Contact tracing</li><li>- Personal distancing</li></ul> <p>We have done our best to address all of these and meet or exceed that of any other business that has been allowed to open.</p>		
1	1	Consistency	4	Andrea	Lieuwen	Great Canadian Gaming	<p>My main concern/question will be around "Consistency" ... for example, why is a mall allowed to open with no max capacity, or a restaurant with 200+ people, or a school with extended durations not required to wear masks ... however casinos are still closed. Casinos have tighter measures than all of the above examples.</p> <ul style="list-style-type: none"><li>- We have way better ventilation than a grocery store, school, pubs, etc.</li><li>- We have invested significant \$ in infrastructure with plexiglass and other health and safety measures</li><li>- We have security/surveillance to enforce and ensure careful attention to detail</li><li>- We are willing to reduce capacity significantly</li></ul>		
1	1	Reopening Plan	5	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	Having reviewed the proposed plans, what are your impressions and are there any areas that you would like us to develop further or focus on?		
1	1	Contact Tracing	6	Gina	Iandiorio	G2 Services Ltd.	The BC Casinos health and safety plan with the specific and detailed contract tracing portion is "best in class" for casinos across the nation...what are your thoughts on our level of detail with contact tracing built into our plans for reopening and beyond? What more would you suggest in this regard?		
1	1	Other Canadian Casinos opened	7	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	Have you had the opportunity to review other Canadian jurisdictions where casinos have been open for quite some time? The majority of Provinces have opened casinos with minimal, if any, cases thus far		

1	1	Regional Reopening	8	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	In light of the recent regional discussion specific to the Fraser Valley, are you open to discussing regional openings for casinos? Looking specifically at areas where there are minimal cases? Our industry has properties all over the Province.		
1	-	Regional Reopening	Similar question to #8 (Response to 8 will cover both)	Kyle	Kreutzer	Casino of the Rockies/St. Eugene Golf Resort	It has been communicated to Service Providers that it has been determined and deemed not safe to allow for a regional reopening of Casinos in BC in areas of the Province with low active cases of Covid-19. I request the PHO to please use the scientific data to explain how it is deemed more safe for British Columbians living an area like Dawson Creek; to travel the 131 kilometers to enter and play in an Alberta Casino in Grande Prairie and then travel back to Dawson Creek rather than allowing for Casinos in BC to reopen in these areas where active cases remain low. By not allowing BC Casinos to reopen in the regional areas with low case counts, this promotes and encourages riskier behaviour of travel back and forth between BC and Alberta, rather than allowing British Columbians to stay and play in casinos in our province where the Service Providers have more sophisticated health & safety measures in place utilizing a complex track and trace system which Alberta is not currently prescribing to. Using the data provided from <a href="http://www.bccdc.ca/health-info/diseases-conditions/covid-19/data">http://www.bccdc.ca/health-info/diseases-conditions/covid-19/data</a> ... the cumulative total of cases reported Jan 1 to October 29, 2020 in the East Kootenay is 43 cases & 35 cases for the Kootenay Basket. In the past 14 days (reported October 16 to 29, 2020) there have been 5 reported cases in the East Kootenay region and 5 cases in the Kootenay Basket. Can you please explain the science and logic behind not allowing the Cranbrook area Casino to reopen with a low area active case count, rather than having our customer base travel back and forth to areas like Calgary and Lethbridge to play in casinos in those regions where the active Covid 19 cases are in hundreds of people.		
1	1	Regional Reopening	Similar question to #8 (Response to 8 will cover both)	Stan	Walt	Chances Casino Kelowna	Will you look at allowing casinos to open regionally?		
1	-	Opportunity to show what can be done	9	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	As the COVID numbers are being largely attributed to unregulated gatherings of family and friends, we can offer people a very regulated and safe entertainment experience at our properties. We have proven our ability to operate safely with restaurants , and the casinos will have even more controls in place. We ask that you give us the opportunity to demonstrate our ability to operate safely * In a statement by Government, it actually recommends going to a restaurant with your safe 6, rather than staying in. This gives people another venue to stay safe with a small group * Deputy PHO stated that "if you add up the summary of evidence, about where transmission is occurring, it does not occur through casual contact, <u>it does not occur in places where people have safety protocols in place</u> "		
1	1	Host a site tour with you	10	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	Would you (Dr. Henry) be interested in a tour of some of the sites to see what the inside of a property looks like with the new Health & Safety measures?		
1	-	Host a site tour with you	Similar question to #10 (Response to 10 will cover both)	Kyle	Kreutzer	Casino of the Rockies/St. Eugene Golf Resort	3. Casino of the Rockies welcomes and invites any member(s) of the Office of the Provincial Health Officer and/or Interior Health Authority to please personally view in person all the health & safety measures that have been put into place in the Casino of the Rockies gaming facility.		
1	1	Player Demographics	11	Shiera	Stuart	Shiera has sent on behalf of the: BC Gaming Industry Association (BCGIA)	We have heard your office, and the government including Premier Horgan, refer to "high risk demographics" in our casinos. Can you please share with us the data that your office is relying on in drawing this conclusion, and how you gathered that data?		
1	1	Message to Staff	12	Gina	landiorio	G2 Services Ltd.	For our 10,000 gaming workers and 37,000 ancillary workers that are watching their fellow union and non union workers back at their jobs with less structured health and safety plans, what can we be saying to these workers about their future of getting back to the jobs that they are missing....		
Additional questions if time allows:									
1	1	Bingo	13	Thomas	Banasiak	General Manager-CGMA operating Planet Bingo	Charity bingo events have been held throughout BC for several months under current restrictions on gatherings(max. 50 with physical distancing in effect). BCLC Service Providers operate bingo games in the same manner as these charity events. Regardless of an opening timeline for casino games (slots/tables) would you allow bingo to operate in facilities run by BCLC Service Providers under these same restrictions?		
19	13	Total Questions							
SP Comments:									
		Comments		Kyle	Kreutzer	Casino of the Rockies/St. Eugene Golf Resort	Casino of the Rockies would like to express deep gratitude to the dedication and expertise that has been invested by the all the colleagues at the Office of the Provincial Health Officer. I personally would like to thank the Office for using data and science to make informed, educated decisions to keep all British Columbians safe during this unique time in all our lives. Words can't properly express my personal gratitude. Thank you.		

Nos:	First Name:	Last Name:	Type:		Email:	Notes:
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1	Joan	Axford	Board			
1	Fiona	Chan	Board			
93	<b>Total SP &amp; BCLC Attendees</b>				BCLC Attendees	45