CCFRI statistics as of September 18, 2018. We'll continue with monthly updates for MO on CCFRI, since the changes from report to report are now minimal.

## Highlights:

- 95% (3,348/3,506) of eligible facilities have applied to opt-in
- 95% (3,182/3,348) of facilities that applied have been approved to opt-in
- 85% of eligible spaces have been approved (50,895/60,266)

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	ts)	date)	Opt-In	In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	е	In	
Organizati													
ons	2,850	2,960	2,609	88%	2,473	95%	47	1.8%	39	1%	73	3%	
Facilities	3,300	3,506	3,348	95%	3,182	95%	47	1.4%	42	1%	77	2%	
	0,000	0,500	0,040	7370	0,102	7370	٦,	1.470	72	1 /0	,,	270	
			53,07										
Spaces	50,000	60,266	6	88%	50,895	96%	105	0.2%	964	2%	1,112	2%	
													ı

As of August 2, out of approximately 2,850 eligible licensed child care providers, 2,523 have applied to opt in to the Child Care Fee Reduction Initiative – roughly 88% of eligible providers. This represents 51,774 licensed child care spaces.

Of these, 2,382 have so far been approved for fee reductions (94% of the 2,523 who have applied), representing 49,478 spaces.

## July 26

- 95% of facilities that applied to opt in have been approved.
- 83% or 49,478 of the 59,738 possible eligible spaces infant/toddler/3-k/group multi-age/family) have been approved
- 87% of eligible seats have applied to opt-in

		Actual										
	Estimat	Eligible										
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	(based	2018/							Not	% Not	Needs	More
	on	19		%					Approv	Approv	More	Informatio
	2017/	contrac		Appli		%		%	ed at	ed at	Informatio	n/
	18	ts in	Appli	ed to	Approv	Approv	Ineligib	Ineligib	This	This	n/	Incomplet
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	ts)	date)	Opt-In	In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	е	In
Organizati												
ons	2,850	2,931	2,523	86%	2,382	94%	48	2%	47	2%	69	3%
Facilities	3,300	3,470	3,238	93%	3,066	<mark>95%</mark>	49	2%	50	2%	73	2%
Spaces	50,000	59,738	51 <i>,77</i>	87%	49,478	<mark>96%</mark>	121	0%	1,160	2%	1,015	2%

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- 1					l		4	1
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							1	

## July 19

- Contract renewal is substantially complete for 2018/19.
- One stat not captured below is that 81.6% of eligible spaces have been approved.
- The focus is now on finalizing outstanding reconsiderations.
- New applications are expected to continue to come in throughout the year.

		Actual										
	Estimat	Eligible										
	ed	to Opt-										
	Eligible	In										
	to Opt-	(based										
	In	on										% Needs
	(based	2018/1							Not	% Not	Needs	More
	on	9		%					Approv	Approv	More	Informati
	2017/1	contra	Appli	Appli		%		%	ed at	ed at	Informati	on/
	8	cts in	ed to	ed to	Approv	Approv	Ineligib	Ineligib	This	This	on/	Incomplet
	contrac	pay to	Opt-	Opt-	ed to	ed to	le to	le to	Time to	Time to	Incomplet	e to Opt-
	ts)	date)	In	In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	е	In
Organizati				F.5.								
ons	2,850	2,905	2,492	86%	2,325	93%	48	2%	64	3%	80	3%
Facilities	3,300	3,438	3,204	93%	2,999	94%	49	2%	69	2%	87	3%
			51,34				-		5			
Spaces	50,000	59,321	6	87%	48,384	94%	121	0%	1,575	3%	1,266	2%

## **Reconsiderations July 19 Update:**

- 131 facilities were Not Approved. Of these, 103 have requested reconsideration. 69 facilities are Not Approved at this time.
- Of the 103 facilities that requested reconsideration:
  - o 42 facilities (41%) have been approved upon reconsideration where more information was provided
  - o 13 facilities (13%) have been approved upon reapplying without a fee increase
  - o 7 facilities (7%) have been approved upon reapplying with an increase within the range of median fees in their SDA
  - o 7 facilities (7%) have the decision to Not Approve upheld
  - o 34 (33%) are in the review process awaiting for final decisions

CCFRI stats, as of July 12<sup>th</sup>:

• Note: One stat not captured below is that **80.6% of eligible spaces have been approved**, whereas the "Approved to Opt-In" number captures those approved of the number who applied.

		Actual								
		Eligible to								
		Opt-In								
		(based on							Not	% N
	Estimated Eligible to Opt-	2018/19							Approved	Appre
	ln	contracts		%		%		%	at This	at T
	(based on 2017/18	in pay to	Applied	Applied	Approved	Approved	Ineligible	Ineligible	Time to	Time
	contracts)	date)	to Opt-In	to Opt-In	Opt-In	Opt				
Organizations	2,850	2,889	2,446	85%	2,283	93%	47	2%	64	
Facilities	3,300	3,417	3,149	92%	2,947	94%	48	2%	69	
Spaces	50,000	59,029	50,548	86%	47,587	94%	49	0%	1,602	

## July 12 Update:

- Contract Renewal is complete: Contractors who have either not made contact with the program to renew their funding, or have not yet been successful due to incomplete information/documentation, have now all been contacted in writing.
- Adjudication processing is under 2 weeks.
- Of the 85 facilities in the Needs More Information/Incomplete category:
  - o 80 facilities (94%) have not responded to our written requests for information and/or voicemails
  - $\circ$  2 facilities (2%) have been fully reviewed and are queued up to receive decision emails today
  - o 3 facilities (4%) are in contact with us to finalize their applications due to complex circumstances

## July 12 Reconsiderations Update:

- 129 facilities (4%) were Not Approved. Of these, 94 facilities (73%) have requested reconsideration. 69 facilities are Not Approved at this time.
- Of the 94 facilities that requested reconsideration:
  - o 40 facilities (43%) have been approved upon reconsideration where more information was provided
  - o 13 facilities (14%) have been approved upon reapplying without a fee increase
  - o 7 facilities (7%) have been approved upon reapplying with an increase within the range of median fees in their SDA
  - o 5 facilities (5%) have the decision to Not Approve upheld
  - o 29 (31%) are in the review process

## June 28<sup>th</sup> Update:

- 93% of all applications to the CCFRI have been fully processed to date, with contract renewal estimated to be completed within the next week.
- There has been an 80% increase in applications for Child Care Operating Funding (CCOF) compared to the same period last year, which is likely due to interest in the CCFRI.

## **Requests for Reconsideration Update:**

- 106 facilities were Not Approved. Of these, 74 have requested reconsideration. 55 facilities are Not Approved at this time.
- Of the 74 facilities that requested reconsideration:
  - o 31 facilities (42%) have been approved upon reconsideration where more information was provided
  - o 13 facilities (18%) have been approved upon reapplying without a fee increase
  - o 7 facilities (9%) have been approved upon reapplying with an increase within the range of median fees in their SDA
  - o 22 (30%) are in the review process

# **Stats Update:**

	Estimat ed Eligible to Opt- In (based on 2017/ 18 contrac ts)	Actual Eligible to Opt- In (based on 2018/ 19 contrac ts in pay to date)	Appli ed to Opt-In	% Appli ed to Opt- In	Approv ed to Opt-In	% Approv ed to Opt-In	Ineligib le to Opt-In	% Ineligib le to Opt-In	Not Approv ed at This Time to Opt-In	% Not Approv ed at This Time to Opt-In	Needs More Informatio n/ Incomplet e	% Needs More Informatio n/ Incomplet e to Opt- In
Organizati ons Facilities	2,850 3,300	2,823	2,418 3,121	86% 93%	2,194 2,814	91% 90%	45 46	2% 1%	50 55	2% 2%	158	7% 7%
Spaces	50,000	3,346 58,185	50,09	86%	44,605	89%	41	0%	1,352	3%	4,096	8%

CCFRI Stats May 27

Γ		Actual										
	Estimat	Eligible										
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	18	ts in	Appli	ed to	Approv	Approv	Ineligib	Ineligib	This	This	,	Incomplet
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	ts)	date)	Opt-In	In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	е	In
Organizati					-							
ons	2,850	2,735	2,316	85%	1,83 <i>7</i>	79%	10	0%	68	3%	437	19%
	_,,,,,	-,	_,	3373	.,	, 0		• 70		0,0	,	. , , ,
Facilities	3,300	3,253	2,998	92%	2,360	79%	10	0%	81	3%	549	18%
			10 15	>	)							
Spaces	50,000	56,899	48,45 9	85%	37,209	77%	1 <i>7</i>	0%	1,692	3%	9,541	20%
Spaces	30,000	30,077	9	03/0	37,209	///0	'/	0 70	1,072	370	7,541	20%

See below for CCFRI stats as of Friday May 18th.

Karen – I believe that we discussed releasing these to CKNW. Let me know.

### **Updates:**

- All CCFRI applications to date have been adjudicated with the exception of 594 that are incomplete or need more information.
- Reconsiderations are underway for those providers that applied to Opt-in to the CCFRI and received a Not Approved email.
- Overall CCOF contract renewal is anticipated to be complete this week or early next, with the exception of contracts waiting for provider information.

Estimat Eligible ed to Opt- Eligible In to Opt- (based In on	% Needs
Eligible In to Opt- (based	% Needs
to Opt- (based	% Needs
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on 19 % Approv Approv More	Informatio
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18 ts in Appli ed to Approv Approv Ineligib Ineligib This This n/	Incomplet
contrac pay to ed to Opt- ed to ed to le to le to Time to Incomplet	e to Opt-
ts) date) Opt-In In Opt-In Opt-In Opt-In Opt-In Opt-In Opt-In e	ln
Organizati   2.050   2.440   2.220   2.24   1.710   77%   1.0   2.24   2.24   1.74	210/
ons   2,850   2,669   2,228   83%   1,710   77%   10   0%   73   3%   476	21%
Facilities         3,300         3,175         2,895         91%         2,206         76%         10         0%         85         3%         594	21%
47,12	
Spaces         50,000         55,815         1         84%         34,198         73%         17         0%         1,739         4%         11,167	24%

expended to date for the fee reduction is \$8.3M.

We backed out the 10% admin top-opt. Also please note that some fees did increase so the full amount would not technically be in parents pockets...thx

CCFRI Op	t-in Payments	10% A	dmin Top-up	<mark>Parent</mark>	Fee Reduction
\$	8,877,004.12	\$	614,533.26	\$	8,262,470.86

### May 10

Here are (belatedly) the stats for the fee reduction from last week.

- All complete opt-in applications received to April 20 have been reviewed by an adjudicator
- 95% of the opt-in applications have been reviewed by an adjudicator with 5% left to adjudicate
- All opt-in applicants that had no rate increase, a historical rate increase or were within the median range have received a decision.
- Complete applications received after April 20 will be adjudicated by May 18.
- The next update will come Tuesday when we will report on the May 18<sup>th</sup> processing.
- We are close to the targets we had estimated would be eligible to opt in (eg: we estimated 3300 facilities and we are at over 3100)
- Niki I will call you separately about some of the footnotes ... took me a bit to understand it.

		Actual										
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	Eligible	ln										
	to Opt-	(based										
	In	on										% Needs
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	2017/	contrac		Appli		%		%	ed at	ed at	Informatio	n/
	18	ts in	Appli	ed to	Approv	Approv	Ineligib	Ineligib	This	This	n/	Incomplet
	contrac	pay to	ed to	Opt-	ed to	ed to	le to	le to	Time to	Time to	Incomplet	e to Opt-
	ts)	date)	Opt-In	In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	Opt-In	е	In
Organizati	0.050	0 / 00	0.10/	000/		4004		20/	, -	00/	<del>-</del>	0,0,1
ons	2,850	2,630	2,186	83%	1,361	62%	10	0%	65	3%	<i>7</i> 91	36%
Facilities	3,300	3,134	2,836	90%	1,767	62%	10	0%	77	3%	982	35%
Spaces	50,000	55,231	46,37 0	84%	27,664	60%	1 <i>7</i>	0%	1,593	3%	17,096	37%
				1								

#### Notes:

- The "Actual Eligible to Opt-In" column counts the organizations, facilities, and IT/3 years to K/GMA/Family spaces from all facilities that have a contract in May 2018 for IT/3 years to K/GMA/Family spaces.
- "Applied to Opt-In" counts the organizations, facilities, and IT/3 years to K/GMA/Family spaces from any facility that applied to opt in but includes 328 facilities that only had school age (and maybe preschool) spaces. (School age facilities can be eligible for their kindergarten children using before and after care; there will be some kindergarten children enrollment in school age spaces but historically, kindergarten enrollments have been very low at school age only facilities.)
  - Schoo- age-only facilities are not included in the "Eligible to Opt-In" counts, but they have "Applied to Opt-In" they are inflating our apply to opt-in %. If we removed the 328 School Age only facilities, for a better apples to apples comparison, the % of facilities "Applied to Opt-In" would be 2,508/3134 = 80%. On the other hand, it doesn't make sense to include the school age only facilities in the "Eligible to Opt-In" counts because only a few of their children will participate in the program (there are almost 1,100 school age only (may have preschool, but no IT, 3 years to kindergarten, or GMA spaces) in May 2018).
- 188 facilities that only have school age spaces (and maybe some preschool) have been approved for the fee reduction. These facilities are included in the "Approved to Opt-In" counts.
- School Age/Preschool spaces are not included anywhere in the table.

Updated work plan statistics. Apologies for the delay. It has been a long day and I did not have staff to pull these out of the manual system. I have a meeting with Martin tomorrow to request advice for on the ground support or potentially offering a staff in my office an immediate TA so that program statistics are not off the side of my desk. We have approved over 3,000 contracts to date which is good news. I can see if someone can pull more statistics for you tomorrow.

Status:

- All complete opt-in applications received to April 20 have been adjudicated. Of these, 422 (341 approved, 81 not approved) have fee
  increases that are not historical and beyond the median so are awaiting a final escalated review to ensure administratively fair and
  consistent decision making.
- The remaining 286 applications are awaiting information or are incomplete. Providers with incomplete applications have been contacted by telephone first and then by email.
- Complete applications received after April 20 will be adjudicated by May 18.

The internal numbers form the basis of our work plan. What the internal numbers show is that:

- The program is nearly done contract renewal this year. I will put some stats from Corporate Data Warehouse on base contracts in pay and send shortly.
- Below interesting but unconfirmed stats of 2701 (73%) facilities opting in and 985 opting out of 3686 facilities. Good numbers (but again unconfirmed so just fyi only)
- Most contracts are in base CCOF pay and adjudicators have completed adjudicating 2,561 of 2,701 opt-in applications or 95% of the opt-in apps have been adjudicated with only 5% left to adjudicate we are nearly done. As such, likely we will be ending overtime this week or very early next week.
- All opt-in applicants that had no rate increase, a historical rate increase or were within median have received a decision. This is important to message. The delays are the stage three applications who have increased fees outside of norms and some very high. These are awaiting decision that sit with Neahla and myself as they are the applications that have parent fees above median. I sent a note about one of these on Friday. Some have beyond acceptable increases however until policy is corrected, we would potentially have to approve. The issue is that if we approve over 90% of apps, the program will and should be criticized for taking so long when we "just let everyone in anyway".
- The reconsiderations have started. The first deadline was missed because the policy had not yet been completed and really there is no lead for the committee yet with the exception of Joanne who already has a ton on her plate. I will be reaching out to Jon and Teresa this am to find someone to take this on. (priority).

Date Opt-in Form Received	# Facilities Applied to Opt-in	# Facilities Approved	# Facilities Ineligible	# Facilities Not Approved	# More Info Requested/ Incomplete	Estimated Completion Date	# Reconsideration Requests	Estimated Completion Date
1) By March 27	1,332	1,194 (90%)	8 (<1%)	77 (6%)	53 (4%)	Providers have been contacted. Awaiting info/response.  One or same business day from receipt of response.	38 (56%)	30 days from Request
2) By April 20	1,229 (adjudicated to date)	572 (46%) (+341 awaiting final review)	2 (<1%)	81 (7%)  (awaiting final review)	233 (19%)	Providers have been contacted. Awaiting info/response.	TBD	TBD
3) After April 20	(~150 orgs rec'd – not counted in total as fac. #s not yet determined	TBD	TBD	TBD	TBD	May 18 for 150 contracts rec'd	TBD	TBD
Totals	2,561	2,107 (69%) Includes those awaiting final review	10 (<1%)	158 (7%) Includes those awaiting final review	286 (11%)		38 (56%)	

	Estima ted Eligibl e to Opt-In (base d on 2017 /18 contra cts)	Actual Eligibl e to Opt-In (base d on 2018 /19 contra cts in pay to date)	Appli ed to Opt- In	% Appli ed to Opt- In	Appro ved to Opt-In	% Appro ved to Opt-In	Ineligi ble to Opt- In	% Ineligi ble to Opt- In	Not Appro ved at This Time to Opt-In	% Not Appro ved at This Time to Opt-In	Needs More Information/Inco mplete	% Needs More Information/Inco mplete to Opt- In
Organiza tions	2,850	2,369	1,86 8 2,43	79%	1,302	70%	10	1%	64	3%	529	28%
Facilities Spaces	50,00 0	2,851 50,90 7	40,9 53	86%	1,671 26,06 6	69% 64%	10 17	0%	76 1,587	3% 4%	681 13,283	28% 32%

## Highlights:

- 47 Approved emails sent to providers this week
- Emails sent to all 48 providers who requested reconsideration to initiate review process.
- 138 new applications for CCOF received for 2018/19. % opt-ing in to be reported once processed).

• \$3.2M has been expended for April and May payments to date.

CCFRI 2018 Payments To Date					
Parent Fee Reduction	\$2,981,962				
10% Admin Top-up	\$247,723				
CCFRI Opt-in Payments	\$3,229,684				

## Apr 28 2018

		Actual Eligible				
	Estimated Eligible	to Opt-In				
	to Opt-In	(based on 2018/19				
	(based on 2017/18	contracts in pay	Applied to	% Applied	Approved to	% Approved
	contracts)	to date)	Opt-In	to Opt-In	Opt-In	to Opt-In
Organizations	2,850	2,273	1,766	78%	1,262	71%
Facilities	3,300	2,737	2,304	84%	1,624	70%
Spaces	50,000	49,136	39,384	80%	25,309	64%

## **CCFRI Priority Work plan**

Date Opt-in Form Received	# Facilities Applied to Opt-in	# Facilities Approved	# Facilities Ineligible	# Facilities Not Approved	# More Info Requested/ Incomplete	Estimated Completion Date	# Reconsideration Requests	Estimated Completion Date
1) By March 27	1332	1,123 (84%)	6 (<1%)	76 (6%) (8 not yet sent)	127 (10%)	Providers have been contacted. Awaiting info/response.  One or same business day from receipt of response.	38 (56%)	30 days from Request
2) By April 20	972* (adjudicated to date)	501 (52%)	4 (<1%)	TBD	467 (48%)	Majority of providers have been contacted. Awaiting info/response.  May 8 for responses received.	TBD	TBD
3) After April 20	TBD (66 contracts rec'd not yet adjudicated)	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Totals	2,304	1,624 (70%)	10 (1%)	76 (3%)	594 (26%)		38 (56%)	

<sup>\*</sup>Includes the completed opt-in applications from the list of 270 (previously reported as not adjudicated)

CCFRI April 2018 Payments						
Parent Fee Reduction	\$ 2,236,570					
10% Admin Top-up	\$ 184,913					
CCFRI Opt-in Payments	\$ 2,421,483					

	Family	Group	Total
Organizations	653	609	1,262
Facilities	653	971	1,624
Spaces	4,689	20,620	25,309

		Actual								
		Eligible to								
	Estimated	Opt-In								
	Eligible to	(based on							Not	% Not
	Opt-In	2018/19		%					Approved	Approved
	(based on	contracts in	Applied	Applied		%		%	at This	at This
	2017/18	pay to	to Opt-	to Opt-	Approved	Approved	Ineligible	Ineligible	Time to	Time to
	contracts)	date)	ln	In	to Opt-In	to Opt-In	to Opt-In	to Opt-In	Opt-In	Opt-In
Organizations	2,850	2,273	1,766	78%	1,262	71%	10	1%	64	4%
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Facilities	3,300	2,737	2,304	84%	1,624	70%	10	0%	76	3%
Spaces	50,000	49,136	39,384	80%	25,309	64%	17	0%	1,587	4%

• There are also 594 facilities (26% of Applied to Opt In) with 12,471 child care spaces (32% of Applied to Opt In), where there is incomplete information and/or providers have been contacted and we are awaiting more information/response.

Regarding the 10 facilities ineligible to opt in -9 did not have eligible spaces; 1 had 17 group 3-5 spaces, but they don't charge a parent fee and weren't eligible for the CCFRI.

### April 25 2018

Here are the latest stats for April 25<sup>th</sup>. I will walk you through this at our 8am call. The list of approved organizations will be ready for posting online today.

	Estimated Eligible (A)	Contracts returned and processed into CCOF (B)	Apply to Opt In	% Apply to Opt In out of Eligible ( C )/(B)	Approved of Those Who Opted In (D)	% Approved out of Applied to Opt In (D)/( C )
Organizations	2,850	2,232	1,571	70%	1,124	72%
Facilities	3,300	2,691	2,028	75%	1,461	72%
Spaces	50,000	48,461	33,880	70%	22,927	68%

### 1. Applications to opt-in received by March 27

Of the 1,332 applications received:

- 1,113 (84%) have been approved
- 6 (1%) are ineligible
- 76 (6%) are not approved. (68 of 76 Not Approved emails have been sent to providers. To date, 37 have requested reconsideration.)
- 137 have yet to submit requested additional information

### 2. Applications to opt-in received after March 27 and by April 20

Over 490 new contracts received as of April 20 of which 270 (55%) have opted in. Not all
of these may be elig

## April 20th

### Numbers for media

- Out of a total of approximately 2,850 providers eligible to opt in, 1,109 have so far been approved to pass on savings to parents
- A single provider may operate multiple facilities: this number represents 1,431 facilities and 22,072 spaces
- More than 2,700 contracts have been returned. To date, 1,570 providers have chosen to opt in to the fee reduction initiative, accounting for more than 33,000 child-care spaces
- The ministry is waiting for more information from 429 providers, representing more than 10,000 spaces
- In addition, almost 500 contracts are still to be reviewed

#### Key messages

On March 18 we said we sent out over 3,400 contracts, that includes providers who would be eligible for this program and providers who would not be eligible, such as before and after school care

The number of organizations that are estimated to be eligible are 2,850, which represents 3,300 child care centres, with a total of 50,000 spaces

We have approved 1,109 organizations representing 1,431 facilities and 22,072 spaces. That's 71% of facilities approved

At this time, we were unable to approve 56 organizations, representing 68 facilities and a total of 1,466 spaces. These organizations have the option of sending us new information if they feel that the Ministry's assessment is not accurate.

We are still working on reviewing 429 contracts representing 528 facilities, which translates into 10,258 spaces.

We also over 490 contracts recently received that we have not yet looked at, some of which will have opted in.

What we can definitely say is, as of today, 22,000 kids and their families are going to benefit from the parent reduction fee in the very first month of the program and that fee reduction applies for the entire month of April.

And that doesn't include the 10,258 spaces that we're just waiting for more information from.

### Table and explanation

Govt made a commitment to respond to all applicants whose application to opt in came on or before March 27 (1,332 facilities representing 969 organizations).

Last reported publicly (April 13):

2169 organizations have returned their contracts, 1559 (72%) organizations have applied to opt in (33000 spaces)

883 Organizations received approval for some or all of the spaces (April 13)

	Estimated Eligible	Apply to Opt in to pass on savings to parents in April	Approved of those who opted in	Not approved at this time of those who opted in	Needs additional information (incomplete application – asked for additional information, incomplete application) of those who opted in
Organization (contracts)	2,850	1,570	1,109	56	429
Facilities	3,300	2,027	1,431	68	528
Spaces	50,000	33,796	22,072	1,466	10,258

<sup>\*490</sup> returned contracts have yet to be processed – not confirmed whether they have applied to opt in.

71% of those who applied to opt in have been approved

In terms of spaces 65% opted in

More coming in every day

#### April 17

#### **Base CCOF**

- To date, 3,461 organizations have been sent contracts. This includes 3,444 contracts sent March 18 for renewal and 17 new contracts.
- Of the 3,461 contracts, 2,243 (65%) have been returned and are now in base funding.

#### **Child Care Fee Reduction Initiative**

- Of the 2,243 organizations that have returned their contracts, 1,568 (70%) organizations have applied to opt in.
- Of the renewed 3,444 contracts, 3,300 facilities were eligible to opt-in (i.e. offer an eligible care type).
- Of the 3,300 eligible facilities, 2,027 (61%) facilities have opted in.
- For the 2,027 (1,261 group, 766 family) opted in facilities they represent 33,849 family, group IT, group 3-5 and GMA spaces.
  - 5,518 family spaces
  - 28,331 Group IT, 3-kindergarten and GMA spaces
  - Out of the 33,849 spaces; we would pay out approximately \$5.5m per month benefiting approximately 10,800 families of infant/toddler children and 21,400 families of 3 year to kindergarten children.
- Of the 2,027 facilities that have opted in 1,032 (51%) have been approved
- The 1,032 facilities approved in 898 organizations/contracts.
  - Of the 1,332 that applied by March 27, 672 (51%) have been approved, 6 (0.05%) are ineligible and 654 (49%) require further review.
  - Of the 687 that applied after March 27, 360 (52%) have been approved, and 327 (48%) require further review.
- Of the 1,032 (527 group, 505 family) approved facilities representing 13,643 family, group IT, group 3-5 and GMA spaces:
  - 3,629 family spaces
  - 10,014 Group IT, 3-kindergarten and GMA spaces
  - Out of the 13,643 licensed spaces from the approved 1,032 facilities, we would pay out approximately \$1.9m per month benefiting approximately 3,900 families of infant/toddler children and 8,800 families of 3 year to kindergarten children.

Organization Type by Facility as of April 18, 2018	In Base Pay	CCFRI Approved		
# Group Private	807 65%	318 60%		
# Group Non-Profit	431 35%	209 40%		
Total # of Group facilities	1,238 55%	527 51%		
# Family Private	1,008 45%	505 49%		
Total Group and Family	2,246 100%	1,032 100%		

CCFRI Payments To Date	Number of Facilities	Amount Paid (\$)
Family	317	239,747.68
Group	287	998,740.47
Total	604	1,238,488

#### April 13

### Highlights

### Highlights

- Of the 2,169 organizations that have returned their contracts, 1,559 (72%) organizations have applied to opt in, representing over 33,000 spaces
- 883 organizations/contracts have received approvals for some or all of their spaces
- To date, approvals represent over 13,000 spaces
- The approved spaces translate to about \$1.9m per month for about 12,500 families to reduce their child care costs

#### **Base CCOF**

- To date, 3,461 organizations have been sent contracts which includes 3,444 contracts sent March 18 for renewal and 17 new contracts.
- Of the 3,461 contracts, 2,169 (63%) have been returned and are now in base funding.
- There was no backlog with all complete contracts received put into base funding.

#### Child Care Fee Reduction Initiative - Opt in Rate

Of the 2,169 organizations that have returned contracts, 1,559 (72%) organizations have applied to optin.

#### **Approvals**

- Of the renewed 3,444 contracts, 3,300 facilities were eligible to opt-in (i.e. offer an eligible care type).
- Of the 3,300 eligible facilities, 2,011 (61%) facilities have opted in.
- Of the 2,011 facilities that have opted in 1,028 (51%) have been approved:
  - The 1,015 facilities approved are in 883 organizations/contracts.
  - Of the 1,333 that applied by March 27, 680 (51%) have been approved, 6 (0.05%) are ineligible and 647 (49%) require further review.
  - Of the 678 that applied after March 27, 348 (51%) have been approved, and 330 (49%) require further review.

#### Stats - April 11

Here is the data as of end of day yesterday (Weds) April 11<sup>th</sup>. Still planning a report for end of day on Friday. (We had discussed a report for end of day Thursday but I don't think it will be much different than this.)

#### **Base CCOF**

- To date, 3,461 organizations have been sent contracts which includes 3,444 contracts sent March 18 for renewal and 17 new contracts.
- Of the 3,461 contracts, 2,118 (61%) have been returned and are now in base funding. This means that they are receiving their CCOF base funding only (no CCFRI funding).
- There are 1,343 contracts (39%) not yet returned.
- We asked providers to apply for their base CCOF funding within 30 days of receiving their contract (also April 20<sup>th</sup>)
- Compared to the same point last year in the contract renewal process, we are ahead in terms of rate of returned contracts

#### Child Care Fee Reduction Initiative

• Of the 2,118 organizations that have returned contracts, 1,433 (68%) have applied to opt in.

The following provides a break down by facility (one contract/organization can have more than facility). Approvals are provided on a per facility basis and this is what drives the adjudicator workload. Will aim to get number of approved spaces for the next update.

- Of the renewed 3,444 contracts, 3,300 facilities were eligible to opt-in (i.e. offer an eligible care type).
- Of the 3,300 eligible facilities, 1,957 (59%) facilities have opted in.
- Of the 1,957 facilities that have opted in 979 (50%) have been approved:
  - Of the 1,333 that applied by March 27, 661 (50%) have been approved, 6 (0.05%) are ineligible and 666 (50%) require further review.
  - Of the 624 that applied after March 27, 318 (51%) have been approved, and 306 (49%) require further review.

#### Work flow:

There was no backlog with all complete contracts received put into base funding.

Below is a breakdown by type of provider for the 532 facilities that applied by March 27<sup>th</sup> and were approved right away. Of these, 83% are private providers (if you count family as private).

Organization Type	In Base	e Pay
# Group Private	166	65%
# Group Non-Profit	86	34%
# Group First Nation	4	2%
# Family Private	276	100%
	532	

#### Adjudication status - April 9

Here is an update on the adjudication process. Updated stats re: opt-ins by contract to come.

#### **Process**

- Adjudication did not proceed as quickly as anticipated last week for two reasons:
  - The adjudication process for providers with a fee increase has been more time intensive than expected. The variety of child care provider fee schedules requires careful review and adjustment as information is received and clarified with providers. Each application is reviewed on a case by case basis and within the context of other applications, to maintain administrative fairness.
  - There has been a higher than anticipated number of applications where there is no historical pattern and requiring additional review.
- The original plan had been for adjudicators to call each provider whose fees did not align with their historical pattern and to seek additional information in a form.
- However, the experience with the Initiative to date indicated that this would not be the best approach:
  - The number of providers requiring such calls is higher than expected
  - Calls with individual providers can take up to an hour
  - Some providers have had difficulty filling out forms that they aren't familiar with
- Staff are completing the review of provider fee increases that fall in line with their regional median. These can be approved without further information.
- For those providers whose fees are above their regional median range, the revised approach will
  have them receive an email asking them to identify the reason for the fee increase from a defined
  list, provide a short response, and attach documentation to justify the increase.

#### Next steps

- Tuesday morning emails will be sent to providers whose fees require further adjudication and information (approx. 400)
- Monday afternoon and Tuesday morning providers whose fee increases fall within the regional median will receive approval of their application to opt-in (approx. 110 providers). Payments backdated to the beginning of April will follow within 3-5 business days.
- An internal committee will be created to review more complex fee situations that will arise over the coming week.
- No denials of applications are expected this week.

#### Resources

- The revised procedure of emailing providers to request additional information in writing before following up with telephone calls is expected to speed up the adjudication process this week.
- There are currently 12 adjudicators assigned to the Child Care Fee Reduction Initiative. Another 8 to 10 adjudicators from the Child Care Subsidy Program could be reassigned this week to assist if needed. These staff are already familiar with child care programs and can quickly come up to speed.

•	If we reassign Child Care Subsidy staff, to mitigate the impacts on that business area's turn around times, a dedicated full time recruiter will be on site to assist with hiring. This approach will support the planned expansion in this area to support the new affordable child care benefit.			

## **Child Care Operating Funding Program Fee Reduction Initiative Status Update**

- Of the 534 facilities on the approved list:
  - o 1,995 family spaces
  - o 4,727 Group IT, 3-5 and GMA spaces
  - o Total: 6,722 family, group IT, group 3-5 and GMA spaces

Statistics for the applications received by March 27, 2018, to opt-in for the Child Care Fee Reduction Initiative.

Service Type	Number of Organizations	Number of Facilities	
Licensed Family	766	1132	
Opt-in	291	438	
Licensed Family Total	1057	1570	
Licensed Group	1710	2146	
Opt-in	659	896	
Licensed Group Total	2369	3040	
Grand Total	3426	4610	

Of the 1,334 facilities that opted in, the applications were adjudicated and the outcome is as follows:

- 534 (40%) facilities approved
- 6 (0.5%) facilities deemed ineligible due to ineligible licence type
- 794 (59.5%) facilities need more information to finalize the review

	Number of Organizations Approved Number of Facilities Approved		ilities Approved	Total Number of Organizations	
Organization Type	Licensed Family	Licensed Group	Licensed Family	Licensed Group	Approved
First Nations		4		4	4
Non-Profit		50		84	50
Partnership		1		1	1
Private	277	4	277	5	281
Registered Company		70		92	70
Society		3		3	3
Sole Proprietor		60		68	60
Grand Total	277	192	277	257	469

### Mar 31

Here are the statistics for the email notifications we are sending out right now with the results of the adjudication of the applications, received by March 27,2018, to opt-in for the Child Care Fee Reduction Initiative.

Emails being sent to 1,325 facilities:

- 525 (40%) facilities accepted
- 6 (0.005%) facilities ineligible due to ineligible Licence Type
- 794 (60%) facilities advised that we need more information to finalize the review

All will have been sent in the next hour – in time to meet the March 31, 2018 commitment to advise Organizations who submitted their applications by March 27, 2018. Please note that some organizations submitted incomplete applications so they are in addition to the above total. We requested additional information from them prior to today's deadline and are awaiting response. Thanks.

- 1,000 callers to teleconference / info sessions
- 2,000 telephone calls

## **Approved Contracts**

230 contracts from family operators that represents about 1600 children

Total family applications received 459. We have reviewed and approved 50%.

Rest are being reviewed tonight.

## Contracts - March 29

Good morning Christine,

Based on average CCOF spaces per organization over 17/18 – this would imply:

\*For group facilities, this is any IT, 3-5 or GMA space at an organization that offers spaces with those age groups.

	Group	Family
March 28, 2018 Opted in Orgs	669	481
2017/18 average CCOF space per Org	35.5	7.2
Estimated CCOF Spaces	23,800	3,450

Approximately 27,250 CCOF spaces have opted in (although not been adjudicated) – 23,800 Group, 3,450 Family.

This includes CCOF spaces that are eligible to opt in – For Group: Infant/Toddler; 3-5 or any spaces at Group Multi-Age; For Family: any licensed family or In Home Multi-Age space.

#### Contracts Received - Mar 28th

18,000 spaces in applications to opt in

- 15,400 Group, 2,600 Family.
- About 25% of CCOF funded IT and 3-5 spaces

(total spaces 106,000 = 17%)

- Out of the 3444 contracts sent out, 1626 (or 47%) program confirmation forms have been returned to the program.
- Of the 1626 forms, 941 have been put into base pay for CCOF funding (58%).
- Of the 941 put into base pay, 799 have opted in to the parent fee reduction program (85%)
- 356 have opted in in the family category (89%) and 433 (82%) in group license category.

### Big providers – as of Apr 1

- CEFA Early Learning Opted In: 11 facilities opted in but all need more information (rate increases range from \$145-\$200)
- Kids and Co. (Lower Mainland and Victoria) 2018/19 funding agreement is still in Draft
- Brightstart children's academy Opted Out
- Brightpath (Edlun, multinational) 2018/19 funding agreement is still in Draft
- Lower Mainland Purpose Society Opted In: Not approved \$190 and \$130 increases
- Willow Creek Nursery (Terrace) Opted In: requires review
- Amanda Worms, Little Owl Academy Kettle Valley (Kelowna) 2018/19 funding agreement is still in Draft
- Pamela Wallberg, Alderwood House School (Richmond) 2018/19 funding agreement is still in Draft