Ministry of Children & Family Development Child Welfare Briefing

March 15, 2018



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SERVICE DELIVERY OVERVIEW

MCFD Service Delivery

Ministry programs and services are coordinated through a provincial office located in Victoria and are delivered through 13 geographic Service Delivery Areas (SDAs) that are made up of 47 Local Service Areas (LSAs).

Two SDAs cover the Vancouver Island:

- South Vancouver Island
 - Local Service Areas Victoria, Sooke/Westshore, Peninsula/Gulf Islands, Duncan
 - Executive Director of Services Contact: Lise Erikson
 - Lise.Erikson@gov.bc.ca
- North Vancouver Island
 - Local Service Areas Nanaimo, Parksville/Qualicum, Port Alberni, Comox Valley, Campbell River, Port Hardy
 - Executive Director of Services Contact: Tom Weber
 - Thomas.Weber@gov.bc.ca

Delegated Aboriginal Agencies

Delegated Aboriginal Agencies (DAAs) are key partners in providing services to Aboriginal children and families. DAAs are delegated authority under the *Child, Family and Community Service Act* and the *Adoption Act* to provide services to children, youth and families. There are two types of DAAs: those governed by a First Nation(s) and/or society, that provide services to members on-reserve and receive federal funding (band-operated); and agencies that are constituted as societies, governed by an independent board and that provide child welfare services to Aboriginal children and families, including Status Indians who do not live on reserve (urban).

There are three levels of delegation:

- voluntary services (including family support services, development of foster homes and voluntary care agreements including temporary home placements and special needs placements),
- guardianship services (plus voluntary services and resource services and including development and monitoring of Care Plans, permanency planning, transitional services form children moving out of care, development and supervision of out of care options, development and supervision of foster care arrangements),
- 3. **full child protection services** (plus voluntary services and guardianship services and including investigation and enforcement of the CFCS Act).

DAA on Vancouver Island

K'WAK'WALAT'SI ('Namgis) CHILD AND FAMILY SERVICES

- SDA: North Island
- Band Operated
- Affiliated communities: 'Namgis, Tlowitsis-Mumtagalia
- Level of Delegation: Voluntary services

KWUMUT LELUM CHILD & FAMILY SERVICES

- SDA: North Island
- Band operated
- Affiliated communities: Stz'uminus First Nation, Halalt, Lake Cowichan, Lyackson, Malahat, Nanoose, Penelakut, Qualicum and Snuneymuxw
- Level of Delegation: Full Child Protection (inclusive of voluntary and guardianship services)

LALUM'UTUL' SMUN'EEM CHILD & FAMILY SERVICES

- SDA: South Island
- Band operated
- Cowichan Nation = over 4,800
- Level of Delegation: Full Child Protection (inclusive of voluntary and guardianship services); and Adoption Delegation

NIL/TU,O CHILD & FAMILY SERVICES SOCIETY

- SDA: South Island
- Band Operated
- Affiliated communities: Beecher Bay, Pauquachin, Songhees, Tsartlip, Tsawout, T'souk, Tseycum
- Level of Delegation: Guardianship (inclusive of voluntary services)

NUU-CHAH-NULTH TRIBAL COUNCIL USMA FAMILY AND CHILD SERVICES

- SDA: North Island
- Band Operated
- Affiliated communities: Ahousat, Ditidaht, Ehattesaht, Hesquiaht,
 Mowachaht/Muchalaht, Hupacasath, Nuchatlaht, Tla-o-qui-aht, Tseshaht and urban
 population; Maa-nulth Treaty: Huu-ay-aht, Ka:'yu:k't'h'/Che:K:tles7et'h, Toquaht,
 Uchucklesaht, Ucluelet
- Level of Delegation: Full Child Protection (inclusive of voluntary and guardianship services)

SURROUNDED BY CEDAR CHILD AND FAMILY SERVICES

- SDA: South Island
- Victoria = Urban
- Level of Delegation: Guardianship (inclusive of voluntary services)).

Practice Models

Aboriginal Policy and Practice Framework

- The Aboriginal Policy and Practice Framework (APPF) is an overarching framework developed to guide the policy development and practice of Delegated Aboriginal Agencies (DAAs), MCFD, and our contracted service providers.
- It supports the delivery of culturally safe, appropriate and relevant services.
- The approach supports and honours Indigenous peoples' systems of caring for and nurturing children, and resiliency.
- It applies to services to Indigenous children and families on and off reserve, and all six MCFD service lines including corporate services.
- The framework was built on information gathered during a substantial 2-year consultation process with Aboriginal partners, communities, elders and youth.
- A joint working group comprised of representatives from DAAs and MCFD collaborated (2012-2015) to develop the APPF.
- It includes MCFD, DAAs, and Contracted Services working together to support a model of policy and practice that is: Child, Family and Community Centred; Culture Centred; Inclusive; Collaborative and Accountable; and Resiliency and Healing Focused.

Signs of Safety

- Ktunaxa Kinbasket Child and Family Services (KKCFS) has been using the Signs of Safety (SOS) and strengths based practice since 2007 and operating under an exemption to the use of Structured Decision Making (SDM) tools in favour of the Signs of Safety framework and tools since 2012.
- The exemption was time limited, to be followed by a review that would determine the continued use of SOS as an alternative to the SDM tools, in addition to an examination of the organizational infrastructure, competencies, training and resources necessary to support KKCFS's use of SOS.
- A working group comprised of MCFD and DAA representatives was formed to explore the
 best way to support further growth and development of the Agency's case management
 model through the application of a promising and wise practice lens.

New Zealand:

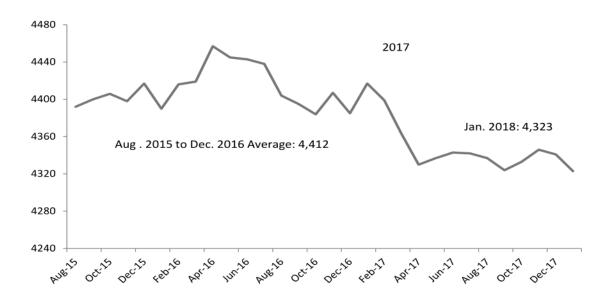
In developing a future state of care vision, MCFD is reviewing other jurisdictional models including New Zealand. An "Expert Panel Final Report – Investing in New Zealand's Children and their Families" can be found at the following link:
 https://www.msd.govt.nz/documents/about-msd-and-our-work/work-programmes/investing-in-children-report.pdf

Cowichan Legislation Project

- In the fall of 2017 Cowichan Tribes engaged with MCFD to reinvigorate the development of Cowichan specific child and family child welfare legislation.
- On November 30, 2017, a meeting occurred between Cowichan Tribes Chief and Council and MCFD where Chief and Council re-affirmed the community's commitment to the project.
- s.16

Number of Indigenous Children and Youth in Care August 2015 – January 2018

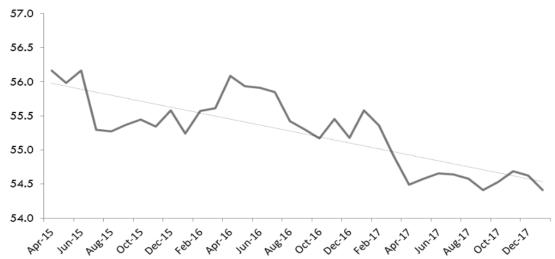
- The following chart shows the reduction in the number of indigenous children and youth in care.
- In January 2018 there were 6,804 Children and Youth in Care (CYIC). Of these, 63.5% were Indigenous.
- Since January 2017 the number of CYIC has declined by 225 (3.2%). Of these, 94 (41.8%) were Indigenous.
- The number of Indigenous CYIC in January 2018 was 2.0% below the recent average before 2017.



Rate of Indigenous Children and Youth in Care per 1,000 Indigenous Child Population
August 2015 – January 2018

- The following chart shows the rate of indigenous children in care (ages 0 to 18) per 1,000 population.
- This rate has demonstrated an ongoing reduction, from over 56 in April 2015, to 54.5 in January 2018.





Child Protection Services by Province, SDA and Duncan LSA

March 13, 2018

Prepared by Modelling, Analysis & Information Management Branch

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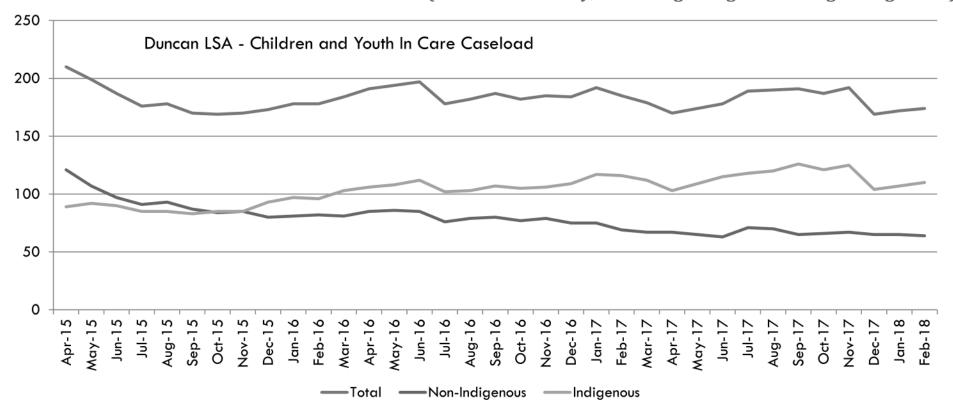
Children and Youth In Care Caseload SDA/BC

https://mcfd.gov.bc.ca/reporting/services/child-protection/permanency-for-children-and-youth/case-data-and-trends#Children--Youth-in-Care-Caseload-on-March-2017-by-SDA-by-Indigenous--Non-Indigenous

Children & Youth in Care Caseload on March 2017 by SDA, by Indigenous / Non-Indigenous

Service Delivery Area 🗼	АН∖↓	Indigenous (All) ↑↓	Non-Indigenous (All) 🔱	Indigenous (MCFD Office) 🛝	Non-Indigenous (MCFD Office)	DAAN
BC Rate per 1,000 Population	7.79	54.91	3.18	-	-	-
Coast/North Shore	278	188	90	122	90	66
East Fraser	728	425	303	42	303	383
Kootenays	170	96	74	45	74	51
North Central	501	423	78	280	78	143
North Fraser	376	153	223	153	223	-
North Vancouver Island	929	644	285	397	285	247
Northeast	101	64	37	64	37	-
Northwest	293	278	15	223	15	55
Okanagan	489	237	252	237	252	-
South Fraser	935	496	439	314	439	182
South Vancouver Island	770	465	305	274	305	191
Thompson Cariboo Shuswap	632	399	233	199	233	200
Vancouver/Richmond	748	495	253	90	253	405
BC	6,950	4,363	2,587	2,440	2,587	1,923

Children and Youth In Care Caseload Duncan LSA (MCFD Offices Only, Excluding Delegated Aboriginal Agencies)



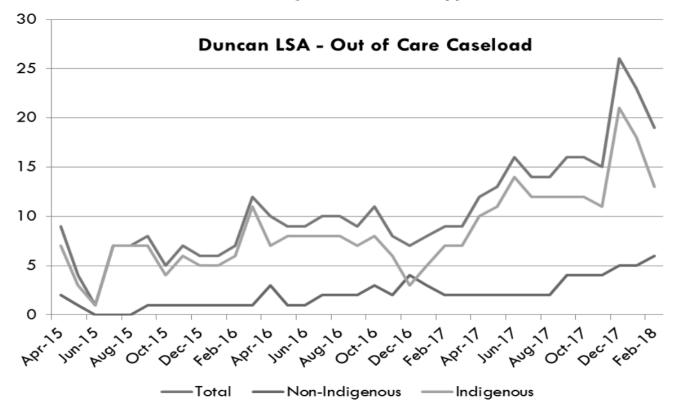
Duncan LSA (MCFD offices only, excludes DAAs)
Total, Non-Indigenous, Indigenous Children and Youth In Care Caseload

Total	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015				210	199	187	176	178	170	169	170	1 <i>7</i> 3
2016	1 <i>7</i> 8	1 <i>7</i> 8	184	191	194	197	178	182	18 <i>7</i>	182	185	184
2017	192	185	1 <i>7</i> 9	170	174	178	189	190	191	187	192	169
2018	172	174										
Non-Indigenous	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015				121	107	97	91	93	87	84	85	80
2016	81	82	81	85	86	85	76	79	80	77	79	75
2017	75	69	67	67	65	63	71	70	65	66	67	65
2018	65	64										
Indigenous	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015				89	92	90	85	85	83	85	85	93
2016	97	96	103	106	108	112	102	103	107	105	106	109
2017	11 <i>7</i>	116	112	103	109	115	118	120	126	121	125	104
2018	107	110										

Out of Care Caseload SDA/BC (March 2017)

			Non-	Indigenous	Non- Indigenous	
	All	Indigenous (All)	Indigenous (All)	(MCFD Office)	(MCFD Office)	DAA
SDA 11 - Kootenays	34	11	23	s.22	23	s.22
SDA 12 - Okanagan	82	35	47	35	47	
SDA 13 - Thompson Cariboo						
Shuswap	142	88	54	59	54	29
SDA 21 - East Fraser	101	72	29	14	29	58
SDA 22 - North Fraser	86	37	49	37	49	
SDA 23 - South Fraser	133	50	83	34	83	16
SDA 24 - Vancouver/Richmond	64	43	21	s.22	21	36
SDA 25 - Coast/North Shore	37	29	s.22	29	s.22	
SDA 31 - South Vancouver Island	54	28	26	23	26	s.22
SDA 32 - North Vancouver Island	125	84	41	49	41	35
SDA 41 - Northwest	68	67	s.22	67	s.22	
SDA 42 - North Central	124	96	28	96	28	
SDA 43 - Northeast	22	11	11	11	11	
BC	1,072	651	421	467	421	184

Out of Care Caseload Duncan LSA (MCFD Offices Only)



Duncan LSA (MCFD Offices Only)

Total, Non-Indigenous, Indigenous Out of Care Caseload

Total	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015				s.22								
2016	s.22		12	s.22						11	s.22	
201 <i>7</i>	s.22			12	13	16	14	14	16	16	15	26
2018	23	19										
Non-Indigenous	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	s.22											
2016												
20.0												
2017												
	J	O										
201 <i>7</i>	Jan	o Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
201 <i>7</i> 2018	Jan		Mar	s.22	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
201 <i>7</i> 2018 Indigenous			Mar 11	-	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
201 <i>7</i> 2018 Indigenous 2015	Jan			s.22	May 11	Jun 14	Jul 12	Aug	Sep	Oct	Nov	Dec 21

Removals within 30 Days of Birth Date, by Month 2017 - Legal Information as at Feb 7, 2018

		2016/201	7	20	17/2018* YTD Fe	eb 7, 2018
		Non-			Non-	
	Total	Indigenous	Indigenous	Total	Indigenous	Indigenous
SDA 11 - Kootenays	13	s.22	11	13	s.22	12
SDA 12 - Okanagan	27	18	s.22	22	1 <i>7</i>	s.22
SDA 13 - Thompson Cariboo Shuswap	13	11		12	s.22	
SDA 21 - East Fraser	14	s.22		15		
SDA 22 - North Fraser	23		15	18		12
SDA 23 - South Fraser	31	26	s.22	20	1 <i>7</i>	s.2 2
SDA 24 - Vancouver/Richmond	30	14	16	15	11	-
SDA 25 - Coast/North Shore	15	s.22	12	15	s.2	
SDA 31 - South Vancouver Island	16		s.22	29	15	14
SDA 32 - North Vancouver Island	28	15	13	s.22	s.22	s.22
SDA 42 - North Central	s.22	s.22	s.2	15		13
SDA 99 - Delegated Aboriginal Agencies	42		42	33		33
{Office not assigned to an SDA}	1	0	1	1	0	1
ВС	256	118	138	213	98	115

		2016/2017			2017/2018* YTD Feb 7, 2018			
	Total	Non- Indigenous	Indigenous	Total	Non- Indigenous	Indigenous		
LSA – Duncan (MCFD Offices Only)	s.22							

Removal Rates per 1,000 0-18 Population* - Geographic LSAs (MCFD and DAA Offices)

		0	•	•	,			
		Removals (row excluded if one value is			1.000.0.10	D		
			5 or lower)	I	Removals	per 1,000 0-18	Population	
Geographic LSA	Geographic LSA Name	Total	Non- Indigenous	Indigenous	Total 0-18 Population	Non- Indigenous 0- 18 Population	Indigenou 0-18 Populatio	
1101	East Kootenay	33	16	17	2.24	1.89	2.7	
1102	Kootenay Boundary	37	25	12	2.67	2.66	2.0	
1203	South Okanagan	70	38	32	5.97	6.81	5.:	
1204	North Okanagan	71	35	36	4.50	3.71	5.0	
1205	Central Okanagan	101	55	46	2.89	2.34	4.0	
1306	Shuswap	46	33	13	6.09	6.95	4.	
1307	Kamloops	106	58	48	5.00	6.33	3.	
1308	Cariboo	97	35	62	11.58	N/A	N	
1309	Gold Trail	30	12	18	7.20	N/A	N	
2110	Abbotsford	67	33	34	2.06	1.28	4.	
2111	Chilliwack	73	37	36	3.19	2.55	4.	
2112	Mission	46	32	14	4.47	4.69	4.	
2113	Fraser/Cascades	26	s.22	16	8.52	N/A	N	
2214	Burnaby New Westminster	50	36	14	0.94	0.77	2.	
2215	Ridge Meadows	44	30	14	1.87	1.59	3.	
2216	Tri-Cities	55	41	14	1.05	0.88	2.	
2317	Langley	40	23	17	1.16	0.81	2.	
2318	Surrey North	156	62	94	4.86	N/A	N	
2319	Surrey South	77	35	42	1.62	0.81	9.	
2320	Surrey East				1.25	1.33	0.	
2321	Delta				0.27	0.26	0.	
2422	Vancouver/Richmond				0.47	0.43	1.	
2423	Vancouver North	85	63	22	2.65	2.71	2.	
2424	Vancouver South	105	s.22	96	2.73	N/A	N	
	British Columbia	2,705	1,258	1,447	3.00	2.00	5.	

Removal Rates per 1,000 0-18 Population* - Geographic LSAs (MCFD and DAA Offices) - Cont.

			_	-				
		Removals (row excluded if one value is						
			5 or lower)		Removals	per 1,000 0-18	Population	
						Non-		
			Non-		Total 0-18	Indigenous 0- 18	Indigenou 0-18	
Geographic LSA	Geographic LSA Name	Total	Indigenous	Indigenous	Population	Population	Population	
2525	North Shore/Squamish	32	17	15	0.74	0.46	2.4	
2526	Sunshine Coast/Pemberton	26	s.22	19	3.17	1.64	4.8	
2527, 2528, 2529	Powell River/Central Coast	23		16	5.47	N/A	N/	
3130	Victoria	106	59	47	3.28	2.57	5.0	
3131	Sooke/Westshore	30	21	s.22	1.65	1.55	1.9	
3132	Penninsula/Gulf Islands				0.33	0.00	1.0	
3133	Duncan	100	33	67	6.99	5.28	8.3	
3234	Nanaimo	134	60	74	6.22	5.20	7.3	
3235	Parksville/Qualicum				5.67	7.99	1.7	
3236	Port Alberni	84	16	68	14.05	N/A	N/	
3237	Comox Valley	73	58	15	6.27	7.42	3.9	
3238	Campbell River	72	33	39	8.37	11.56	6.7	
3239	Port Hardy				9.36	N/A	N/	
4140	Haida Gwaii/Rupert	45	s.22	39	12.03	N/A	N/	
4141	Terrace/Kitimat				6.13	N/A	N/	
4142	Bulkley/Stikine				6.53	N/A	N/	
4243	Quesnel	57	17	40	11.81	10.84	12.2	
4244	Nechako Lakes	26	s.22	20	4.50	N/A	N/	
4245	Prince George	173	45	128	8.83	7.98	9.1	
4346	Peace River South	37	11	26	5.61	6.04	5.4	
4347	Peace River North	36	15	21	2.97	2.33	3.6	
	British Columbia	2,705	1,258	1,447	3.00	2.00	5.3	

^{*}Total population is from BC Stat's 'PEOPLE 2017' series population estimates; Indigenous population is from the Statistics Canada's 2016 Census results; Non-Indigenous is estimated as the difference between the two population series. LSAs where the population series are incompatible have been reflected with a "N/A".

Assessed Safety Concerns 2016/17 SDA/BC

https://mcfd.gov.bc.ca/reporting/services/child-protection/protection-calls/case-data-and-trends#Assessed-Safety-Concerns-201617

Assessed Safety Concerns 2016/17

Service Delivery Area	↑↓ Total↑	Total Indigenous 🕦	Total Non-Indigenous 🛝	MCFD Indigenous 🕦	MCFD Non-Indigenous 🕕	DAA ᡝ 🌲
Coast/North Shore	1,0	8 346	702	346	702	-
East Fraser	1,98	8 702	1,286	96	1,286	606
Kootenays	8	75 183	692	181	692	s.22
North Central	1,5	0 832	688	832	688	-
North Fraser	2,3	9 464	1,915	464	1,915	-
North Vancouver Island	2,5	1,087	1,447	802	1,447	285
Northeast	58	281	300	281	300	-
Northwest	8:	7 664	163	651	163	13
Okanagan	1,7	5 544	1,201	544	1,201	-
South Fraser	4,0	1,010	2,992	687	2,992	323
South Vancouver Island	2,1	2 604	1,538	604	1,538	-
Thompson Cariboo Shuswap	1,8	2 880	972	497	972	383
Vancouver/Richmond	2,0	3 491	1,542	164	1,542	327
BC	23,5	6 8,088	15,438	6,149	15,438	1,939

Assessed Safety Concerns, LSA - Duncan (MCFD Offices Only)

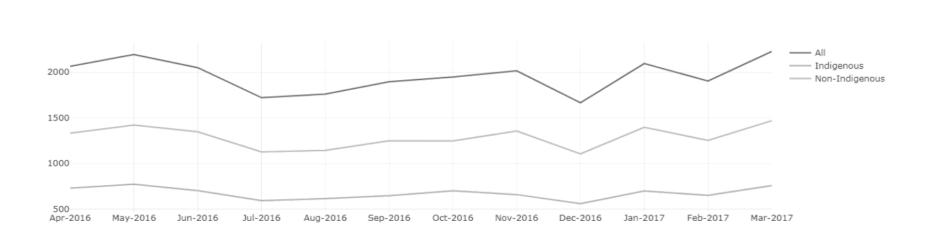
	Assessed Protection		
Fiscal Year	Reports	Indigenous	Non-Indigenous
2012/2013	441	143	298
2013/2014	392	137	255
2014/2015	401	148	253
2015/2016	406	122	284
2016/2017	452	145	307
2017/2018 YTD January 2018	423	132	291

Assessed Safety Concerns Over Time, BC

 $\frac{https://mcfd.gov.bc.ca/reporting/services/child-protection/protection-calls/case-data-and-trends \#Number-of-Children-with-Assessed-Safety-Concerns-over-\\ \underline{Time-by-Month}$

Assessed Safety Concerns Over Time

Number of Children with Assessed Safety Concerns over Time by Month



Family Preservation Rates, SDA/BC

 $\frac{https://mcfd.gov.bc.ca/reporting/services/child-protection/services-to-children-in-need-of-protection/performance-indicators\#Percent-of-Family-Preservation-for-Children-with-an-Assessed-Safety-Concern1$

4.00 Family Preservation Rates

Percent of Family Preservation, for Children with an Assessed Safety Concern¹⁰⁰

↑↓ Service Delivery Area	Number of children who were on Investigations & Family Development Response with a close date between April 2015 and March 2016	Per Cent of Family Preservation: All	Per Cent of Family 1	Per Cent of Family Preservation: Non- Indigenous
Coast/North Shore	830	88.2%	84.7%	90.9%
Delegated Aboriginal Agencies	1,947	78.8%	78.8%	-
East Fraser	1,133	87.2%	89.3%	86.8%
Kootenays	773	88.9%	76.9%	91.7%
North Central	1,561	88.9%	85.5%	93.7%
North Fraser	1,780	89.2%	78.7%	91.8%
North Vancouver Island	2,665	84.1%	77.8%	88.7%
Northeast	642	86.9%	83.9%	89.8%
Northwest	980	83.9%	81.0%	97.2%
Okanagan	1,001	76.9%	67.9%	81.5%
South Fraser	3,320	90.3%	82.1%	91.9%
South Vancouver Island	1,837	84.2%	78.0%	87.2%
Thompson Cariboo Shuswap	1,743	84.2%	82.1%	85.3%
Vancouver/Richmond	1,166	87.1%	75.8%	88.5%
BC	21,395	85.8%	80.1%	89.4%

 $^{^{}m 1}$ Investigations & Family Development Response with a close date between April 2015 and March 2016

LSA – Duncan (MCFD Offices Only, excludes DAAs) Family Preservation Rates

LSA	2016/2017 Family Preservation Rate			
	All	Indigenous	Non-Indigenous	
LSA — Duncan (MCFD Offices Only)	81.1%	78.6%	82.5%	

Permanency Rates, SDA/BC

 $\underline{https://mcfd.gov.bc.ca/reporting/services/child-protection/permanency-for-children-and-youth/performance-indicators/children-in-care\#Rationale-2$

Discharges from Care to Permanency, March 2017¹

↑↓ Service Delivery Area	Children Who Had Been in Care for More Than Two Months on March 31, 2016	Children Who Exited from Care between April 2016 and March 2017 for Reasons Other Than Aging Out	Children Who Exited to Permanency (%): All	Children Who Exited to Permanency (%): Indigenous	Children Who Exited to Permanency (%): Non-Indigenous	Median Time to Permanency (Months)	Median Duration For CYIC That Remained in Care (Months)
Coast/North Shore	218	55	25.2%	23.4%	28.6%	19	50
Delegated Indigenous Agencies	1,856	171	9.2%	9.2%	*	20	84
East Fraser	359	104	29.0%	28.9%	29.0%	32	43
Kootenays	129	42	32.6%	32.5%	32.6%	27	42
North Central	368	89	24.2%	24.5%	23.4%	20	41
North Fraser	375	92	24.5%	19.6%	27.4%	21	47
North Vancouver Island	657	180	27.4%	23.8%	32.3%	18	42
Northeast	98	35	35.7%	34.4%	37.8%	23	29
Northwest	208	48	23.1%	22.6%	27.8%	17	51
Okanagan	487	124	25.5%	28.6%	22.1%	22	54
South Fraser	728	138	19.0%	16.1%	21.0%	15	48
South Vancouver Island	543	131	24.1%	26.2%	22.6%	23	49
Thompson Cariboo Shuswap	443	116	26.2%	25.7%	26.6%	16	51
Vancouver/Richmond	308	57	18.5%	13.2%	20.3%	18	40
BC	6,778	1,382	20.4%	17.2%	25.5%	20	56

 $^{^{1}}$ SDA data suppressed where there are fewer than 10 children discharged.

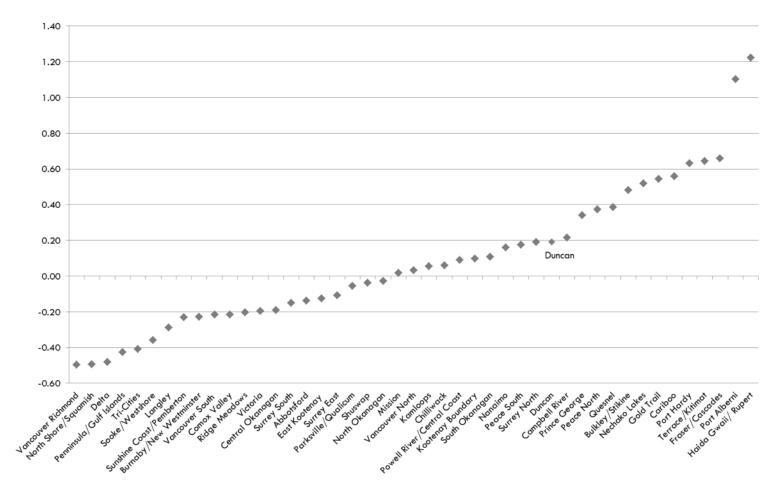
LSA – Duncan (MCFD Offices Only) Permanency Rates

LSA	March 2017 Discharges from Care to Permanency			
	All	Indigenous	Non-Indigenous	
LSA - Duncan (MCFD Offices Only, excludes DAAs)	21.3%	18.8%	24.7%	

Provincial Caseload Comparison (where data are readily available on-line)

Province	Total	Percentage of CYIC that are Indigenous	Population Served
ВС	6,804	64%	0-18
Alberta	7,313	70%	0-17
Manitoba	10,714	90%	0-17

Socio - Economic Conditions by Geographic LSA (higher numbers = greater need for Child Welfare services)



Duncan has a relatively higher need for child protection responses across ministry local service areas (LSAs).

The relative need for Child Welfare services is estimated from an index of socio-economic factors and population (0-18) in each LSA. Factors included mortality rates, crime rates, employment and income assistance rates, and education indicators. Higher index values are associated with greater need for Child Welfare services.