From:
 Brown, Edena MCF:EX

 To:
 Bhikha, Jaymini LASS:EX

Subject: Update to MCFD Consent to Disclose Form

Date: November 16, 2018 12:32:02 PM

Attachments: Consent to Disclose to MLA.DOCX

Hi Jaymini,

I am wondering if you can help us as we have made a slight update to the MCFD Consent to Disclose form.

Can you send this email out to all Green MLA offices and CA's? The change has occurred based on feedback from CA's we had received.

CA's can now ask the client how long they want the consent form to be valid with a 6 month maximum. It had previously been only good for two months after the form was signed. This change will, we hope, allow more flexibility for CA's and constituents.

Any questions please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

 From:
 Brown, Edena MCF:EX

 To:
 Jonsson, Stefan LASS:EX

Subject: Update to MCFD Consent to Disclose Form

Date: November 16, 2018 3:16:16 PM
Attachments: Consent to Disclose to MLA.DOCX

Hi Stefan,

I am wondering if you can help us as we have made a slight update to the MCFD Consent to Disclose form. I had sent this email to Jaymini Bhikha and it was returned. Apologies if you are not the correct staff person.

Would you be able to send this email out to all Green Party MLA offices and CA's? The change has occurred based on feedback from CA's we had received.

CA's can now ask the client how long they want the consent form to be valid with a 6 month maximum. It had previously been only good for two months after the form was signed. This change will, we hope, allow more flexibility for CA's and constituents.

Any questions please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

 From:
 Brown, Edena MCF:EX

 To:
 S 22
 - Childcare"

Subject: Consent Form

Date: November 8, 2018 1:36:53 PM
Attachments: Consent and Release Form.pdf

Hi Sally,

Please find attached a consent form for any children's pictures that may get taken on the 13th. Is it ok to let media know they can come to the event? If they do and want to take pictures we need the consent forms signed of course. ©

Thanks Sally,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

To: S.22 Subject: Consent Form

Date: November 8, 2018 2:13:54 PM **Attachments:** Consent and Release Form.pdf

His.22

Here is the consent form we chatted about.

If you have any questions before Tuesday afternoon you can either call me at the number below or email me. (I have a Victoria phone number but I am in Castlegar.)

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@aov.bc.ca</u>

From: Brown, Edena MCF:EX Kuharic, Rhea MCF:EX To:

Subject: Consent form

Date: November 14, 2018 2:16:33 PM

Hi Rhea,

I wanted to pass along feedback I have received and my own personal reflection on the MCFD consent form we updated last year.

The issue mainly involves the limited two month time limit before the form expires.

Feedback from CA's and also my own experience is that there are certain casefiles that have a great deal of back and forth which goes beyond the two months. Once that happens we need to go back to the CA and get a new form signed. It does create some frustrations and logistics of getting the constituents back to MLA offices to resign.

Can I put it forward on behalf of CA's that Ministry consider extending the time limit to 3 months or even possibly 6 months if the questions being asked all deal with the same file.

Any questions please ask.

Cheers.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

 From:
 Brown, Edena MCF:EX

 To:
 Versteege, Gina LASS:EX

 Subject:
 Consent from and Guide

 Date:
 November 2, 2018 2:20:01 PM

Attachments: Consent to Disclose to MLA - FINAL (3).docx

MLA Quick Guide to Services and Contact Information for MCFD - Final.pdf

Hi Gina,

Here you go. ☺

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

To: Marshall-White, Stephanie LASS:EX; King, Wendy LASS:EX

Subject: CRT background info for meeting on Nov 8

Date: November 7, 2018 10:30:14 AM

Attachments: CRT background material_MLA briefing Nov 8 2018.pptx

Good morning Stephanie and Wendy,

I have attached for the meeting tomorrow some background material in the form of a power point from EMPR and the Columbia River Treaty Team. EMPR will be sending staff to this meeting as well to go over information and help answer any questions.

I hope they find it helpful.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

From: Brown, Edena MCF:EX
To: Datene, Tricia LASS:EX

Subject: FW:S.22

Date: November 14, 2018 3:06:44 PM

Hi Tricia,

I am forwarding below what I sent Maeve on October 22nd which I believe answers those questions you sent below.

Can you please review and make sure that is the case?

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Brown, Edena MCF:EX

Sent: Monday, October 22, 2018 10:39 AM

To: Maguire, Maeve LASS:EX

Subject: RE:s.22

Hi Maeve,

I have been sent a response to your questions you posed below.

s.22

I hope this is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Wednesday, October 17, 2018 3:11 PM

To: Brown, Edena MCF:EX

Subject: Re: S.22

Hi Edena,

Thank you for the response.

There are some points I would like clarification on:

s.22

Regards, Maeve

Date: Monday, October 15, 2018 at 3:29 PM

9 of 135 CFD-2019-93744

From: "Brown, Edena MCF:EX"

To: Maeve Maguire

Subject: S.22

Hi Maeve,

I have received information regarding your constituents $^{\hbox{\scriptsize s.22}}$

They asked for the MLA office to assist on September 25, 2018 with some questions regarding their open file with MCFD.**\$.22**

s.22

s.22 To discuss further, the constituent may contact Marcia Hower, Director of Operations, at 250-732-3961.

I hope this information is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Wednesday, September 26, 2018 4:26 PM

To: Brown, Edena MCF:EX

Subject:s 22 Hi Edena, s.22

Thank you,

Maeve Maguire | Constituency Assistant
Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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To: <u>Eichenberger, Kathy EMPR:EX; McMurchy, Brooke EMPR:EX</u>

Subject: FW: Columbia River Treaty (Necessary Personal Information Included)

Date: November 29, 2018 12:56:27 PM

Attachments: image002.png

Hi Kathy and Brooke,

MKC received the email below today.

Wondering if you can assist?

Any info or links you have that I can share would be great.

Thanks, Edena

From: Conroy.MLA, Katrine [mailto:Katrine.Conroy.MLA@leg.bc.ca]

Sent: Thursday, November 29, 2018 12:42 PM

To: Brown, Edena MCF:EX

Subject: FW: Columbia River Treaty (Necessary Personal Information Included)

Over to you. Cheers.



Elaine Whitehead

Constituency Assistant to Hon. Katrine Conroy, MLA Kootenay West #2-1006 3rd Street, Castlegar, BC V1N 3X6 | Phone: 250-304-2783 | Facsimile: 250 304-2655

Toll Free: 1-888-755-0556 | elaine.whitehead@leg.bc.ca | www.katrineconroy.ca

From:S.22

Sent: Thursday, November 29, 2018 10:27 AM

To: Conroy.MLA, Katrine

Subject: Columbia River Treaty (Necessary Personal Information Included)

Hello

I was hoping to get some information on your stance on the CRT. What is your general stance on the Treaty? What things are you hoping to see negotiated? How closely does the government/ do you, plan to work with the first-nations? How important is the 15 million acres of land that is being used for water storage to you?

If there are any additional links to websites where I can find this sort of information, I would also appreciate those.

Thank you for your time.

s.22

To: Gunn, Paula MCF:EX; Perry, Alisma, MCF:EX

Subject: FW: Consent to Disclose Form

Date: November 16, 2018 9:08:52 AM

Attachments: Consent to Disclose to MLA.DOCX

Hi Paula and Alisma.

Just a FYI I am going to ask the Clerk's office to send a slightly updated consent form out to all MLA offices again. We have learned over the last 10 months that the new consent form that has been used creates frustration with the expiry date. Right now there is a 2 month expiry date on consent forms and for complex or slow moving files this has meant the form has expired before the case is finished. It means CA's have to go back to constituents to get new signatures.

I have noticed this issue as well and it will make my job and the CA's work efficient.

New form will allow CA's to ask constituents how long they want the form valid up to 6 months. This should be much better.

I will send to Clerks office this morning to send to all offices.

Any questions let me know.

Cheers,

Edena

From: Kuharic, Rhea MCF:EX

Sent: Thursday, November 15, 2018 3:16 PM

To: Brown, Edena MCF:EX **Cc:** Cain, Krista A MCF:EX

Subject: Consent to Disclose Form

Hi Edena,

Here's hoping this was the last one we sent out to MLA's! The CA's can ask the parent how long they want the consent form to be valid. Thinking 6 months would be the max?

Let me know what you think.

Thanks!

Rhea

Rhea Kuharic | Manager | Executive Operations | T: 778 698-8845 | M: 778 676-7544

To: Gunn, Paula MCF:EX; Cain, Krista A MCF:EX

Cc: White, Emily MCF:EX

Subject: FW: Indigenous Leadership Gathering next week

Date: November 26, 2018 10:42:50 AM

Attachments: First Nations Gathering_Shuswap Indian Band Final.docx

Hi All,

I have been told that there are two (2) CRT related meetings with MKC (with Les); Shuswap and Penticton.

I have BN attached for the Shuswap meeting. I have not been told of the time for this meeting yet. Penticton First Nation is scheduled at 1:00 on Friday, November 30 with MKC and Les staffing.

The Shuswap meeting was not included on Les' schedule; EMPR is looking into this.

I am working on getting the Penticton Note.

Thanks

Edena

From: Brown, Edena MCF:EX

Sent: Friday, November 23, 2018 9:23 AM

To: Schmidt, Cathy A EMPR:EX

Subject: Indigenous Leadership Gathering next week

Hi Cathy,

The Indigenous Leadership conference next week has a couple of Columbia related meetings and I know that Les is staffing MKC for those.

Do you have those dates and times in Les's calendar? We have not received the confirmed times etc. Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

 From:
 Brown, Edena MCF;EX

 To:
 White, Emily MCF;EX

 Subject:
 FW: Materials for ELUC

 Date:
 November 23, 2018 9:19:30 AM

Attachments: S.12 Mandate Letter Cab Sub - MIN approved.docx

Mandate Letter Cab Sub - MIN approved.docx

Hi Emily,

Here are the Mandate letters for ELUC on Monday morning. Can you please print these for MKC's folder. The SN will be coming later this morning for the meeting and I will send to you as well to print. ©

We do not know exactly where MKC is on the agenda... they had not finalized it when I last spoke to Les a few days ago but he did say that usually when a Minister has only a small number of items like this they are often near the beginning of the agenda. That is not confirmed however.

Thanks,

Edena

From: Cain, Krista A MCF:EX

Sent: Friday, November 23, 2018 9:15 AM

To: Brown, Edena MCF:EX
Cc: White, Emily MCF:EX
Subject: RE: Materials for ELUC

Hi Edena..

Yes, Daymon was working on the notes yesterday and promised them today. Will send as soon as they arrive. Attached are the final submisstions.

Krista

From: Brown, Edena MCF:EX

Sent: Friday, November 23, 2018 9:11 AM

To: Cain, Krista A MCF:EX Subject: FW: Materials for ELUC

Hi Krista,

Cathy from Les's office has let me know that there will be speaking notes sent this morning and that we should have the final submissions and letters. These would be the mandate letters that MKC signed off on last week. Can you send to me and Emily (I think you would have them) so that they can be printed for MKC for Monday.

From Les's response to Cathy below it would appear that Les will be there as well.

I hope this is all good now. ©

Thanks Krista.

Edena

From: Schmidt, Cathy A EMPR:EX

Sent: Friday, November 23, 2018 8:56 AM

To: Brown, Edena MCF:EX Subject: FW: Materials for ELUC

Good morning Edena

Speaking notes for Monday's meeting will be sent to you this morning via Daymon Trachsel. Les advises that MKC's office should have the final submissions and letters (I take that to mean Les does not have them).

Please let me know if there's anything further I can help you with.

Cathy

From: MacLaren, Les EMPR:EX

Sent: Friday, November 23, 2018 6:56 AM

To: Schmidt, Cathy A EMPR:EX **Subject:** RE: Materials for ELUC

We have speaking points to send over this morning. MKC's office should have the final submissions

and letters. I plan to attend.

Les

From: Schmidt, Cathy A EMPR:EX

Sent: Thursday, November 22, 2018 2:52 PM

To: MacLaren, Les EMPR:EX **Subject:** RE: Materials for ELUC

Do you have the mandate letter than I can provide for MKC?

I understand the ELUC Committee meeting is from 10-noon on Monday, November 26. Are you to be included in this meeting?

C

From: Brown, Edena MCF:EX

Sent: Thursday, November 22, 2018 2:27 PM

To: Schmidt, Cathy A EMPR:EX **Subject:** Materials for ELUC

Importance: High

Hi Cathy,

Just wondering if there are any materials we need for Mondays ELUC?

If there are we would like to have them printed for MKC tomorrow. If there are materials can you please send to me?

Any help would be appreciated.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

To: <u>s 22</u>

Subject: FW: Potential Interview about \$10-a-day-child-care

Date: November 28, 2018 11:44:43 AM

Attachments: 240702_universal_child_care_prototype_site_app.pdf

s.22

Sorry for the delay in getting this to you. I understand that you are doing a report about the \$10-a-day-childcare pilot project and how the daycare at **s.22** was chosen to be a part of the project. I have information below for you and also attached is the application form that childcare facilities had to fill out to be chosen.

As of November 1, 2018, Childcare BC Universal Prototype Sites began testing a new funding and operational support model to move British Columbia towards a universal child care system. Parents with children enrolled at a prototype site will pay \$200 a month – or less – per child for full-time enrolment during regular business hours. For low-income families, child care could be free. 53 prototype sites have been selected to represent the diversity of British Columbia's geography, population and program types. They also reflect a range of operational models, including both non-profit and private organizations, so the Province can gain a deeper understanding of how best to support quality, licensed child care.

Prototype sites were selected through an open expression of interest process, supported by an expert panel to ensure that key criteria— like the diversity of British Columbia's geography, population, program types and operational models — were considered, and that the range of sites would provide the Province with a deeper understanding of what contributes to quality care, a sustainable and engaged workforce, and effective organizational structures that support universal child care.

Applications were open to licensed facilities that are currently providing licensed child care for infants and toddlers under 36 months (the facility could also provide other licensed child care programs), have been enrolled in Child Care Operating Funding (CCOF) Program for the past two consecutive years, and have been accepted into the Child Care Fee Reduction Initiative at the time of their application. The licensed facility must also be in good standing with their Health Authority. For more information on the selection process, please visit: <u>Frequently Asked Questions</u>. Attached is a copy of the Universal Child Care Prototype Site Application for reference.

Thanks for your email and hope your report does well. ©

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: \$.22

Sent: Wednesday, November 21, 2018 1:24 PM

To: Conroy.MLA, Katrine

Cc: Whitehead, Elaine

Subject: Re: Potential Interview about \$10-a-day-child-care

Thank you so much for your quick response! If you wouldn't mind getting that information for me that would be more then enough. My deadline is November 29th.

Thank you for your time,

s.22

On Nov 21, 2018, at 12:19 PM, Conroy.MLA, Katrine < Katrine.Conroy.MLA@leg.bc.ca > wrote:

Good afternoon, s.22

Thank you very much for your email requesting an interview with MLA Conroy. At the moment we don't know when the next available dates she will be in the constituency are. Based on her heavy calendar bookings I am fearful you will need this information for your project sooner than she may be available.

If you would like, I could make a request to gather information for you on this topic. I am sure the Ministry would be willing to pull the information together and I could get it to you much quicker. Let me know if this is something you would like to have happen and what your deadline would be.

Looking forward to your response.

Regards,

Elaine Whitehead

Constituency Assistant to Hon. Katrine Conroy, MLA Kootenay West #2-1006 3rd Street, Castlegar, BC V1N 3X6 | Phone: 250-304-2783 | Facsimile: 250 304-2655 Toll Free: 1-888-755-0556 | elaine.whitehead@leg.bc.ca | www.katrineconroy.ca -----Original Message-----

From:s.22

Sent: Wednesday, November 21, 2018 10:27 AM

To: Conroy.MLA, Katrine < Katrine.Conroy.MLA@leg.bc.ca Subject: Potential Interview about \$10-a-day-child-care

Hi there,

My name is **s**.22

s.22 . Currently in my English class we are doing our final reporting essays. I have chosen to do a report about the \$10-a-day-childcare pilot project and how the daycare ats.22 . was chosen to be apart of the project. I was wondering if it would be possible to do an interview with you in order to get more information about this topic. I am very flexible and we could do it over email, telephone or in person, which ever works best for you. Thank you for your consideration. Regards,

s.22

 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: FW: Question about standards document
Date: November 15, 2018 9:00:19 AM
Attachments: 2-1 receiving service requests.pdf

2-2_support_services.pdf 2-3_voluntary_care.pdf

2-4_special_needs_agreements.pdf 2-5_parental_contribution.pdf child_protection_response_policies.pdf assessing_oac_providers.pdf supporting_efp_care_providers.pdf supporting_interim_oac.pdf

supporting_5401_541_care_providers.pdf

permanent_transfer_5401.pdf permanent_transfer_5410.pdf extended_family_program.pdf permanency_policies.pdf stand_youth_sup_serv.pdf

sdm guide.pdf

reportable_circumstances_policy.pdf

Good morning Maeve,

Please see below and attached more information you had requested regarding the standards policy. I hope it all makes sense as there are many sections.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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This document is in the process of being replaced and completely retired by spring 2019.

Yellow highlighted have been replaced by Chapter 3

Green highlighted have been replace by Chapter 2 or Chapter 4.

Blue highlighted will be replaced by Chapter 1 (spring 2019)

<u>Protocols</u> was dropped as a distinct policy – but adhering to Protocol Agreements with Indigenous communities is being emphasized in several places in the policies.

<u>Promoting and Maintaining Continuity of Lifelong Relationships</u> has been covered by the <u>Permanency Policies</u>.

<u>Youth Service Response</u> will be covered by Chapter 7 and is currently in the <u>Standards for Youth Support Services and Youth Agreements</u>, and selecting a Youth Service Response is briefly mentioned in Policy 3.1 in Chapter 3 above and further expanding on in the <u>SDM Practice Guidelines</u> in the section about the Screening Assessment.

Notification of Death, Critical Injuries and Serious Incidents is now cover in the Quality Assurance Policies.

Standard 1: Screening and Best Approach to Service Delivery 13

Standard 2: Children and Families from Aboriginal Communities 15

Standard 3: Protocols 18

Standard 4: Cooperative Planning and Dispute Resolution Processes 20

Standard 5: Providing Services That Respect a Child's Culture and Identity 23

Standard 6: Promoting and Maintaining Continuity of Lifelong Relationships 25

Standard 7: Support Services to Strengthen Capacity 27

Standard 8: Informal Kinship Care 31

Standard 9: Care Agreements 38

Standard 10: Parental Contribution to a Child's Care 43

Standard 11: When a Child Is at Immediate Risk of Harm 46

Standard 12: Assessing a Child Protection Report and Determining the

Most Appropriate Response 48

Standard 13: Informing the Police 52

Standard 14: Family Development Response 54

Standard 15: Youth Service Response 57

Standard 16: Conducting a Child Protection Investigation 59

Standard 17: Concluding a Child Protection Investigation 63

Standard 18: Developing and Implementing a Plan to Keep a Child Safe 65

Standard 19: Removing a Child 68

Standard 20: Placements When a Child Comes into Care 70

Standard 21: Ending Child Protection Services to a Child and Family 74

Standard 22: Returning a Child to a Family 76

Standard 23: Transferring or Ending Services 78

Standard 24: Case Documentation 81

Standard 25: Notification of Death, Critical Injuries and Serious Incidents 83

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, October 23, 2018 3:16 PM

To: Brown, Edena MCF:EX

Subject: Question about standards document

Hello Edena,

Can you please confirm that this is the most up-to-date version of this document?

http://cwrp.ca/sites/default/files/publications/en/BC_Child_and_Famiy_Development_Standards.pdf

I can't find it on the BC Government website so I thought I should check with you first.

Thank you.

Maeve Maguire | Constituency Assistant

Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

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 From:
 Brown, Edena MCF:EX

 To:
 Gunn, Paula MCF:EX

 Cc:
 Conroy, Katrine MCF:EX

Subject: FW: Waneta Expansion Briefing Note
Date: November 28, 2018 12:05:32 PM
Attachments: WAX Briefing Note 27-11-18.docx

Hi Paula,

Just in case MKC has any questions or needs another copy of briefing notes here is the info for today's meeting at 3:00pm. (Les had an old time below you can ignore)

Meeting info:

MCJ and MKC Meeting re Waneta Dam

Wednesday, Nov 28th

3:00-3:45pm

VCO

ADM Les MacLaren calling in.

A Finance staff may be calling in.

Edena will be calling in.

Robin, Sr. MA for MCJ will be there in person.

Below please find the call in numbers for tomorrow's meeting with MCJ and MKC.

Edena will moderate.

Dial: 1-877-353-9184 Participant ID: **s.15**;**s.17**

Mod ID: s.15;s.17 **Info from Johnny:**

Hi Edena.

OK – if I'm interpreting the questions correctly:

s.17

These numbers do not include any of the financial implications of a purchase of Fortis' interest in the Waneta Expansion. Basically they are "status quo".

Does this help? There are accounting matters that can create confusion but this gives a sense of the cash flowing through CPC to the Province.

Think that's it.

Thanks, Edena

From: MacLaren, Les EMPR:EX

Sent: Tuesday, November 27, 2018 9:54 AM

To: Foster, Doug FIN:EX; Brown, Edena MCF:EX; Sanderson, Melissa EMPR:EX **Cc:** Hopkins, Jim FIN:EX; Sopinka, Amy EMPR:EX; Schmidt, Cathy A EMPR:EX

Subject: Waneta Expansion Briefing Note

Attached is a Briefing Note on the pending sale of Fortis Inc.'s 51% interest in the Waneta Expansion Project, and the Right of First Refusal in favour of Columbia Basin Trust and Columbia Power Corporation to acquire that interest.

The Briefing Note is to support a meeting between Ministers James and Conroy (Minister Mungall has been invited) tomorrow at 1:30 at PVO (I will be calling in). There are potential timing issues with this transaction over the upcoming holiday season. A separate Treasury Board Submission is being drafted, but we wanted to be sure Ministers were aware of the issue in advance.

Please feel free to give me a call if there are any questions or concerns.

Les MacLaren

Assistant Deputy Minister
Electricity and Alternative Energy Division
BC Ministry of Energy, Mines and Petroleum Resources

NOTE NEW OFFICE PHONE NUMBER: 778-698-7183

Cell: 250-889-3479

Energizing BC—clean, sustainable and productive

From: Brown, Edena MCF:EX To: Conroy, Katrine MCF:EX Subject: Fwd: WAX Briefing Note November 24, 2018 7:23:35 AM Date: Attachments: WAX Briefing Note 23-11-18.docx

ATT00001.htm

See below from Johnny. Will talk to Jane and Emily Monday for meeting set up!

Have a good weekend. :) Edena

Sent from my iPhone

Begin forwarded message:

From: Johnny Strilaeff < <u>istrilaeff@cbt.org</u>> Date: November 24, 2018 at 7:01:59 AM PST

To: "Brown, Edena MCF:EX" < Edena. Brown@gov.bc.ca>

Subject: FW: WAX Briefing Note

Hi Edena,

Thanks again for joining us yesterday evening. I hope you enjoyed the dinner.

I mentioned to Katrine there would be a briefing note circulated to support a proposed meeting next week. The purpose of the meeting is to discuss the attached and would include Ministers Conroy, Mungall, and James.

Please feel free to share the briefing with Katrine so she has a heads up. Thanks so much Edena.

J

From: MacLaren, Les EMPR:EX < Les. MacLaren@gov.bc.ca >

Sent: November 23, 2018 2:16 PM

To: Foster, Doug FIN:EX < Doug.Foster@gov.bc.ca >; Hopkins, Jim FIN:EX

<Jim.Hopkins@gov.bc.ca>

Cc: Sopinka, Amy EMPR:EX < Amy.Sopinka@gov.bc.ca >; Craig, Shannon EMPR:EX

<<u>Shannon.Craig@gov.bc.ca</u>>; Johnny Strilaeff <<u>istrilaeff@cbt.org</u>>

Subject: WAX Briefing Note

Doug/Jim:

I have adapted Johnny's content into our BN format. Interested in your thoughts on

further content to support the Ministers' meeting we discussed earlier.

Les

From: Brown, Edena MCF:EX To: White, Emily MCF:EX

Subject: Mtg with Kootenay MLAs on Thursday Nov 8

Date: November 7, 2018 10:18:46 AM

Attachments: CRT background material_MLA briefing Nov 8 2018.pptx

CRT Update_Kootenay MLAs_Nov 8 2018.pptx

CRT Update_Kootenay MLAs_Nov 8 2018 - NOTES.pptx

Hi Emily,

Here is info for MKC for tomorrow's meeting. Can you please print for MKC.:)

Attached are:

- The background with notes for MLAs' reference.
- The CRT update without notes for the MLAs: and
- The CRT update with notes for our/minister's internal use

Thanks,

Edena

 From:
 Brown, Edena MCF:EX

 To:
 MacLaren, Les EMPR:EX

 Subject:
 Next week meetings with MKC

 Date:
 November 22, 2018 10:16:46 AM

Hi Les,

We have two meetings in MKC's list for next week that are Columbia related. They are with the Penticton and Shuswap Indigenous Nations.

Is this what you have as well? Krista and I wondered if there had been a third? Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

To: Liens, Raymond MMHA:EX; Scott, Samantha LBR:EX

Subject: RE: 11253335 22

Date: November 30, 2018 2:01:41 PM

Hi Raymond,

I have checked our Minister email files and I do not see anything that matches this letter and name. I also checked with the CA's as I thought it might have been sent to the MLA office and there is no record of this coming to them either. Strange that it says MKC was cc'ed however. The only other thought I had was that Creston is in the neighbouring constituency of Minister Mungall. It is perhaps possible that he could have mixed up Katrine and Michelle and sent to Michelle's MLA office but cc'ed Katrine?

Sorry I cannot help more.

Thanks,

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Liens, Raymond MMHA:EX

Sent: Friday, November 30, 2018 1:47 PM

To: Brown, Edena MCF:EX; Scott, Samantha AG:EX

Subject: FW: 11253338.22 Hello Edena/ Samantha,

Looking to see if either of you both have seen this email from \$.22 Please let me know if our response to him could be coordinated between our ministries.

Much thanks,

Raymond

Raymond LIENS

Executive Assistant to Hon. Judy Darcy Minister of Mental Health and Addictions
 From:
 Brown, Edena MCF:EX

 To:
 Hill, Robert LASS:EX

Subject: RE: A few questions re: guardianship & foster parents

Date: November 27, 2018 12:50:28 PM

Attachments: image001.png

Hi Rob,

I received information today. ©

As a summary the MLA office is requesting information relating to guardianship of siblings and policy related to foster parents being included in decision making for children in care. Below in point form is a response to your questions.

 Are there any provisions in place where someone under the age of 19 (let's say 16-18) can become a guardian of their younger sibling(s) – especially if the parent (main guardian) has a history of neglect/abuse?

Under the Family Law Act (FLA) anyone can apply to the court to become a guardian, including siblings under the age of 19. If there are concerns from the ministry about the parent's ability to safely care for the children, the Extended Family Program (including agreements with Kin and Others; and, placing the child in the temporary or permanent custody of another person) may be a better option than the sibling applying for guardianship under the FLA.

2. Would there be provisions for joint-guardianship?

Yes, under the FLA joint guardianship arrangements are possible as ordered by the court.

3. Would the ministry ever provide legal representation for an older sibling looking to obtain guardianship of a younger sibling?

No, individuals wishing to apply for guardianship must obtain their own legal representation. If the younger sibling is in the ministry's care court proceedings under the CFCSA and FLA can be "joined" and the ministry may consent to the older sibling obtaining guardianship.

4. How closely is the policy followed around foster parents and including them when a lifealtering decision is made for a child in care?

This depends on a number of factors, including the legal status of the child and what decisions are being made. Generally, foster parents are consulted and involved in plans of care, and daily care decisions, but some decisions such as critical decisions about health care, education and permanency plans are the responsibility of the director.

Hope this is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Robert [mailto:Robert.Hill@leg.bc.ca] Sent: Monday, November 26, 2018 12:46 PM

To: Brown, Edena MCF:EX

Subject: RE: A few questions re: guardianship & foster parents

Any update? ☺

Robert (Rob) Hill | Constituency Assistant | Nicholas Simons, MLA for Powell River-Sunshine Coast 604 485 1249 | #109 – 4675 Marine Ave, Powell River, BC V8A 2L2



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From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Wednesday, November 14, 2018 3:59 PM

To: Hill, Robert

Subject: RE: A few questions re: guardianship & foster parents

Hi Rob.

Hope all is well with you. ☺

I will forward to Ministry staff and see what information I can find out however they may ask for a consent form as it may be a case by case basis.

I will try and if I need a consent form I will let you know.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Robert [mailto:Robert.Hill@leg.bc.ca] Sent: Wednesday, November 14, 2018 3:56 PM

To: Brown, Edena MCF:EX

Subject: A few questions re: guardianship & foster parents

Importance: High

Hi Edena,

Hoping to get some answers from the Ministry re: the following:

- 1) Are there any provisions in place where someone under the age of 19 (let's say 16-18) can become a guardian of their younger sibling(s) especially if the parent (main guardian) has a history of neglect/abuse?
 - Sub question: would there be provisions for joint-guardianship?
 - Would the ministry ever provide legal representation for an older sibling looking to obtain guardianship of a younger sibling?
- 2) How closely is the policy followed around foster parents and including them when a lifealtering decision is made for a child in care?

Hope you can help

Rob

Robert (Rob) Hill | Constituency Assistant | Nicholas Simons, MLA for Powell River-Sunshine Coast 604 485 1249 | #109 – 4675 Marine Ave, Powell River, BC V8A 2L2



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From: Brown, Edena MCF:EX

To: Worthington, Shelley LASS:EX

Subject: RE: Adoption case

Date: November 1, 2018 1:18:24 PM

Hi Shelley,

I have been sent information regarding your constituents.22

s.22 The foster family is concerned about a perceived lack of action on the possibility of adoption.

s.22

approached the Ministry with a request to adopt. Other permanency options were suggested by the Ministry; however, the family continued on with their request.

s.22

s.22 In June, an application to adopt was made.

Ultimately, \$.22

s.22

If you have any questions please let me know.

Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Worthington, Shelley [mailto:Shelley.Worthington@leg.bc.ca]

Sent: Thursday, October 18, 2018 2:12 PM

To: Brown, Edena MCF:EX **Subject:** Adoption case

Hi Edena,

I have attached a consent form from \$.22 who is a foster parent wanting to adopt. She has been her \$.22

have experienced many delays in moving the adoption process forward and are still waiting for another meeting about a cultural plan with the $^{\rm S.22}$

I have her timeline if needed.

Shelley Worthington

Constituency Assistant to Doug Donaldson MLA Stikine 250-847-8841 http://dougdonaldson.ca/ From: Brown, Edena MCF:EX To: Hill, Amelia LASS:EX

Subject: RE: Adoption

Date: November 1, 2018 12:49:03 PM

Hi Amelia

I have some information regarding \$.22 questions regarding Japanese adoptions.

The Minister and the Ministry are committed to resolving this as soon as possible. We acknowledge the heartache and stress this situation is causing many families and their friends.

To some, the suspension of the program appears unwarranted. The reason for the suspension is that significant concerns were brought to the attention of the Ministry in May 2018 regarding possible legal irregularities involving adoption of Japanese children by Canadian families.

At the time that the suspension was imposed, eight families were awaiting a match with an infant. Once the suspension came into effect, the matching process was discontinued because the families would not receive a Letter of No Objection (LONO) from the Provincial Director of Adoption to bring the infants to British Columbia to finalize the adoption and nor would Immigration, Refugees & Citizenship Canada (IRCC) issue a visa for the infant's entry into Canada.

The Ministry in partnership with the Federal government is trying to understand the legal process to complete an adoption of a Japanese infant in a foreign jurisdiction.

Recently a series of questions were finalized by the Federal government and sent to the Canadian Embassy in Japan who will provide these to the Japanese Foreign Affairs Ministry for further response.

As of October 25, 2018, the Federal government has advised the Provincial Director of Adoption that they continue to seek further clarification from the Ministry of Justice on the legality of Japanese adoptions.

Given the complexity of this matter and the multiple parties involved, this office is addressing this matter as a priority however is not able to provide a timeline for resolution.

We acknowledge the heartache and stress this situation is causing many families and their friends. I hope this is helpful.

Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Amelia [mailto:Amelia.Hill@leg.bc.ca] Sent: Wednesday, October 10, 2018 11:07 AM

To: Brown. Edena MCF:EX

Subject: Adoption Hello Edena.

I hope you're having a good Wednesday!

Are you able to give me more information about \$.22 requested I sent you her consent form a little bit ago.

Japanese Adoption. As

Thank you so much for your help,



Amelia Hill
Constituency Assistant to the Hon. George Chow, MLA for Vancouver-Fraserview
604-660-2035 | #112 - 2609 E 49^{th A}ve, Vancouver, BC V5S 1J9
George.Chow.MLA@leg.bc.ca | www.georgechowmla.ca

 From:
 Brown, Edena MCF:EX

 To:
 Worthington, Shelley LASS:EX

 Subject:
 RE: BV Child Development Centre

 Date:
 November 6, 2018 2:44:09 PM

Hi Shelley,

So I have checked in the Victoria staff. Unfortunately Katrine will not be able to attend the opening on the 15th. They will contact the organizers as well to send regrets.

MCFD will have material drafted for MDD regarding the Early Years Centre cancellation. That will be sent to him before the event.

Any questions please let me know.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@aov.bc.ca</u>

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From: Worthington, Shelley [mailto:Shelley.Worthington@leg.bc.ca]

Sent: Tuesday, November 6, 2018 1:56 PM

To: Brown, Edena MCF:EX **Cc:** Arora, Jasleen MCF:EX

Subject: RE: BV Child Development Centre

Hi Edena,

Sorry the BV child development centre is in Smithers. The contract they are referring to is from MCFD.

Thank you for assistance.

Shelley Worthington

Constituency Assistant to Doug Donaldson MLA Stikine

250-847-8841

http://dougdonaldson.ca/

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Tuesday, November 6, 2018 1:50 PM

To: Worthington, Shelley **Cc:** Arora, Jasleen MCF:EX

Subject: RE: BV Child Development Centre

Hi Shelley,

As some of your questions are specific regarding the Childcare ministry, I have cc'ed Childcare Ministerial Assistant Jasleen Arora as she may be better able to assist with those.

I will check with the Ministers Office as well regarding the 15th but can you let me know where the BV Child Development Centre is located?

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Worthington, Shelley [mailto:Shelley.Worthington@leg.bc.ca]

Sent: Tuesday, November 6, 2018 1:45 PM

To: Brown, Edena MCF:EX

Subject: BV Child Development Centre

Hi Edena,

Minister Conroy and Minister Donaldson have been invited to an opening for the BV Child

Development Centre on Nov. 15th. Doug Donaldson will be attending as MLA.

They contacted me saying they haven't received a response from Minister Conroy's office and are also saying that their Early Years Centre contract has been cancelled. Can you find out when they will receive a response to their invitation and provide any information about the contract that Doug might need to know in preparation for the event.

Thanks,

Shelley Worthington Constituency Assistant to Doug Donaldson MLA Stikine 250-847-8841

http://dougdonaldson.ca/

 From:
 Lapthorne. Carmen MCF:EX

 To:
 FOI Social Tech Team CITZ:EX

Subject: RE: Call for Records CFD-2019-93744 Due July 18, 2019

Date: July 15, 2019 4:23:47 PM

Hi Jason,

Responsive records are now on the shared LAN.

Any references to CRT/CBT might need to go by EMPR. In the past I have just sent a PDF'd package to the ADM directly.

Thank you,

Carmen

From: Bertucci, Jason [mailto:FOI.SocialTechTeam@gov.bc.ca]

Sent: Thursday, July 4, 2019 3:11 PM **To:** Lapthorne, Carmen MCF:EX

Subject: Call for Records CFD-2019-93744 Due July 18, 2019

Your public body has received a formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA). The request is for:

Records of any and all emails, text messages, BBMs, slack messages, and WhatsApp messages - excluding attachments - sent from Minister/Minister of State's Executive Assistant(s) - where such a position existed and was staffed (Date Range for Record Search: From 11/01/2018 To 11/30/2018) Date Format: MM/DD/YYYY

Please complete the attached Call for Records form and return to <u>FOI.SocialTechTeam@gov.bc.ca</u> by **July 18, 2019**.

This request has gone to all Ministries and the Office of the Premier.

Legislated due date August 12, 2019.

If search and retrieval time is anticipated to exceed 3 hours and/or the total volume of records exceeds 200 pages, complete **only** sections 1 and 2 of the form as we may be in a position to issue a fee estimate.

- Return the form to IAO by July 10, 2019
- Please await further instruction from IAO as the records will not be required until the fee estimate process has been completed.
- Once fees have been paid or waived, IAO will contact you to continue the call for records process.

If no fees apply, complete the attached form and return it to IAO by July 18, 2019.

Load responsive records to the Share Drive or send via email. Contact <u>FOLSocialTechTeam@gov.bc.ca</u> for access to the Shared Drive.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that your public body must defend the adequacy of its search to the Information and Privacy Commissioner (OIPC) at inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact me to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- ways in which an applicant may want to narrow/focus their request to reduce potential fees;
- and/or any other questions or concerns relating to this request.

Thank you for your assistance,

Jason Bertucci, FOI Analyst Social / Tech Team Information Access Operations From: Brown, Edena MCF:EX

Hill. Jove I ASS-FX- Arora Jasleen MCF-FX RE: \$.22 To:

Subject:

Date: November 22, 2018 11:51:47 AM

Attachments: MCFD Consent to Disclose to MLA updated. Nov 2018.DOCX

Hi Joyce,

Thank you for your email.

I have attached the MCFD consent form that will need to have completed and signed before we can make enquiries. The form you have attached unfortunately will not be accepted by Ministry staff due to privacy reasons. I will forward your email however so that staff can begin to work on the request and as soon as you have the constituent sign the form attached please send to me and we can complete the process. (Please note there is a 6 month maximum to the form before it expires however the constituent can determine how long they want the form to be able to be used up to the 6 months.)

Any questions please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Joyce [mailto:Joyce.Hill@leg.bc.ca] Sent: Thursday, November 22, 2018 9:45 AM To: Brown, Edena MCF:EX; Arora, Jasleen MCF:EX Subject:s.22

Hello Edena, or constituent is s.22

s.22

Thank you very much, and if you have further questions, please call myself of Catherine at 778-722-2132.

Joyce Hill

Constituency Assistant Simon Gibson, MLA Abbotsford-Mission 604-820-6203 From: Brown, Edena MCF:EX

To: Cain, Krista A MCF:EX; Gunn, Paula MCF:EX

Cc: White, Emily MCF:EX

Subject: RE:s 12 Mandate Letters for approval

Date: November 16, 2018 2:18:53 PM

Hi Krista,

MKC has just finished meeting with ADM MacLaren.

She has approved the mandate letters for s.12

Please add e-sig.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Cain, Krista A MCF:EX

Sent: Wednesday, November 14, 2018 9:46 AM **To:** Brown, Edena MCF:EX; Gunn, Paula MCF:EX

Cc: White, Emily MCF:EX

Subject: CBT and CPC Mandate Letters for approval

Hi Edena and Paula

Attached are the final versions of the **s.12** Mandate Letters that need to be posted to Cab Ops by Nov 19 at noon. Les McLaren is briefing MKC on November 16 at 1:30. If you want to get back to me after that with approvals that is fine.

Thanks

Krista

Krista Cain

Director, Executive Operations | Client Relations Deputy Minister's Office Ministry of Children and Family Development 778.698.5089
 From:
 Brown, Edena MCF:EX

 To:
 Hill, Amelia LASS:EX

 Subject:
 RE: Childcare Question

 Date:
 November 7, 2018 1:46:44 PM

Hello Amelia,

I have received information regarding your constituent \$.22

In summar\s.22

s.22

I hope this is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Hill, Amelia [mailto:Amelia.Hill@leg.bc.ca] Sent: Thursday, October 25, 2018 2:31 PM

To: Brown, Edena MCF:EX Subject: RE: Childcare Question

Hello Edena, Here it is. Thank you -Amelia

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Thursday, October 25, 2018 9:24 AM

To: Hill, Amelia

Subject: RE: Childcare Question

Hi Amelia,

Thank you for your email.

I will need a signed MCFD consent form however before I can try and assist. The Ministry staff are not able to share any personal information without this being done.

I have attached the form with this email for your convenience. Please have the constituent and yourself sign and fill out the form then scan back to me.

If you have any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Hill, Amelia [mailto:Amelia.Hill@leg.bc.ca] Sent: Wednesday, October 24, 2018 4:27 PM

To: Brown, Edena MCF:EX **Subject:** Childcare Question

Hello again,

I have a constituent that by her description it sounds as if your department has worked with before

that goes by \$.22

s.22

Thank you for any and all help,



Amelia Hill

Constituency Assistant to the Hon. George Chow, MLA for Vancouver-Fraserview 604-660-2035 | #112 - 2609 E 49^{HI} Ave, Vancouver, BC V5S 1J9 George.Chow.MLA@leg.bc.ca | www.georgechowmla.ca

 From:
 Brown, Edena MCF:EX

 To:
 Beare.MLA, Lisa LASS:EX

 Subject:
 RE: COA - S, 22

Date: November 27, 2018 1:03:35 PM

Hi Thyra,

I have received information regarding this file.

The constituent, **s**.22 wishes to have contact with a child in care.

Unfortunately die to the fact that the constituent is not a parent or a family member there is limited information that can be provided.

MCFD has the responsibility to determine contact with children which is done with the best interests of children taking priority.\$.22

s.22

I hope this is helpful.

Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Beare.MLA, Lisa [mailto:Lisa.Beare.MLA@leg.bc.ca]

Sent: Wednesday, November 14, 2018 2:36 PM

To: Brown. Edena MCF:EX

Subject:s.22 Good day Edena,

Please find attached the COA for \$.22

s.22

Any assistance you can provide in passing this along and having s.22 concern addressed would be most appreciated.

Please let me know if you require any further information.

Kind regards,

Thyra

Thyra Gillese | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows 104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

P: 604-465-9299 | F: 604-465-9294

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 From:
 Brown, Edena MCF:EX

 To:
 Beare.MLA, Lisa LASS:EX

 Subject:
 RE: COA - S 22

Date: November 20, 2018 1:33:15 PM

Hi Thyra,

I have received information regarding your constituent, **s.22** who is seeking confirmation as to which medical reports have been received by MCFD in relation to her file.

s.22

Under Section 96 of the *Child, Family and Community Service Act*, Ministry of Children and Family Development (MCFD) social workers are able to request and receive information to inform their duties. These requests can be made to any "public body" including health authorities. "Public bodies" are obliged to provide the information requested. This can include records of hospital visits, hospital social work records, etc.

Under the *Freedom of Information and Protection of Privacy Act* (FOIPPA), the constituent is entitled to request access to her MCFD file and its contents.

The constituent can obtain a form to request MCFD file information under FOIPPA at any MCFD office. Additionally, the request can be made online:

https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/open-government/open-information/freedom-of-information/submit-a-personal-foi-request. Should the constituent believe that the medical information received by the social worker is inaccurate, she should connect with the authors of the information and ask them to amend any inaccuracies she believes are in place.

s.22

, ,,,,,,

I hope this information is helpful.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

In British Columbia, the Office of the Registrar of Lobbyists is responsible for monitoring and enforcing compliance with the Lobbyists Registration Act. To ensure that you are in compliance with the registration requirements for lobbyists under the Act please contact the Office of the Registrar of Lobbyists at: https://www.lobbyistsregistrar.bc.ca/.

From: Beare.MLA, Lisa [mailto:Lisa.Beare.MLA@leg.bc.ca]

Sent: Friday, November 2, 2018 3:04 PM

To: Brown, Edena MCF:EX

Subject: S.22 Hi Edena.

Please see attached COA and supporting docs for \$.22 She came in to the office today with concerns regarding her medical records and how they may be impacting her MCFD case with her children.

Any assistance you can provide is most appreciated.

Kind regards,

Thyra

Thyra Gillese | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows 104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

P: 604-465-9299 | F: 604-465-9294

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 From:
 Brown, Edena MCF:EX

 To:
 Beare.MLA, Lisa LASS:EX

 Subject:
 RE: COA -s.22

Date: November 20, 2018 1:15:31 PM

Hi Thyra,

I have received information regarding your constituent, s.22 who contacted your office seeking information regarding hers.22 In addition she is seeking information on whether she is approved to receive financial support for child care. The constituent has requested communication regarding the nature of access her s.22 In addition, the constituent has requested day care.

s.22

I hope this information is helpful. Thanks. Edena Edena Brown Executive Assistant to Hon. Katrine Conroy Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca In British Columbia, the Office of the Registrar of Lobbyists is responsible for monitoring and enforcing compliance with the Lobbyists Registration Act. To ensure that you are in compliance with the registration requirements for lobbyists under the Act please contact the Office of the Registrar of Lobbyists at: https://www.lobbyistsregistrar.bc.ca/. ----Original Message-----From: Beare.MLA, Lisa [mailto:Lisa.Beare.MLA@leg.bc.ca] Sent: Friday, October 12, 2018 1:48 PM To: Brown, Edena MCF:EX Subject: COA s.22 Hi Edena, Please find attached thes.22 s.22 Any update or information you can provide either through our office or directly to \$.22 would be much appreciated. Kind regards, Thyra

Thyra Gillese | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows

104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

P: 604-465-9299 | F: 604-465-9294

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 From:
 Brown, Edena MCF:EX

 To:
 Kahlon, Navneet LASS:EX

 Subject:
 RE: Consent form for \$ 22

 Date:
 November 1, 2018 1:12:57 PM

Hello Navneet,

I have information regarding your constituent \$.22

s.22

s.22

I hope this information is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Kahlon, Navneet [mailto:Navneet.Kahlon@leg.bc.ca]

Sent: Wednesday, October 17, 2018 11:40 AM

To: Brown, Edena MCF:EX **Subject:** Consent form for \$.22

Hi Edena,

As always it was so nice to talk to you yesterday and as per our discussion I'm sending you the consent form for \$.22

s.22

Thanks

Navneet Kahlon | Constituency Assistant | Jagrup Brar, MLA Surrey Fleetwood P: 604.501.3227 | F: 604.501.3232 | #301A - 15930 Fraser Hwy, Surrey, BC V4N 0X8

Email: Navneet.Kahlon@leg.bc.ca

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Wednesday, October 17, 2018 11:33 AM

To: Kahlon, Navneet **Subject:** RicohScan

 From:
 Brown, Edena MCF:EX

 To:
 Iley, Krystine LASS:EX

Subject: RE: Constituent Concern; S. 22

Date: November 27, 2018 2:39:17 PM

Attachments: image001.png

Thanks Krystine,

I have forwarded to Ministry staff and the letter that **s.22** sent through MLA Ross's office has also been forwarded to staff.

Any questions please ask.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Iley, Krystine [mailto:Krystine.Iley@leg.bc.ca]

Sent: Tuesday, November 27, 2018 2:24 PM

To: Brown, Edena MCF:EX

Subject: Constituent Concern; S.22

Good afternoon Edena,

I have attached the consent of \$.22 He is requesting that his initial concern he submitted to MCFD be addressed about \$.22 I believe Gina Versteege

from MLA Ross, Skeena office has just emailed you a letter that was brought to her office \$.22 s.22

Please let me know if you require any further

information.

Have a great day!

Krystine



Krystine Iley
Constituency Assistant
to Shirley Bond, MLA
Prince George-Valemount

Office: (250) 250-612-4181 Toll Free: 1 (866) 6012-7333

E-mail: krystine.iley@leg.bc.ca

 From:
 Brown, Edena MCF;EX

 To:
 Sangha, Jasmeet LASS;EX

 Subject:
 RE: Constituent Inquiry

 Date:
 November 20, 2018 1:04:38 PM

Attachments: image001.png

Hello Jasmeet,

I have received information regarding your constituents.22

s.22

s.22

I hope this is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Sangha, Jasmeet [mailto:Jasmeet.Sangha@leg.bc.ca]

Sent: Thursday, November 1, 2018 1:22 PM

To: Brown, Edena MCF:EX Subject: Constituent Inquiry

Hello Edena.

I hope this finds you well!

Please find attached signed consent to disclose personal information from our constituent, s.22 s.22

s.22 needs more help – a lot more.

Please let me know how we can help our constituent and her family. Kindly,

Jasmeet Sangha

| Constituency Assistant for Hon. Harry Bains, MLA for Surrey-Newton | #105 – 7327 137 Street, Surrey BC, V3W 1A4 | P: 604-597-8248 | F: 604-574-8882 | E: Jasmeet.Sangha@leg.bc.ca



 From:
 Brown, Edena MCF:EX

 To:
 Fainstein, Judy LASS:EX

 Cc:
 Arora, Jasleen MCF:EX

Subject: RE: constituent inquiry re child care

Date: November 30, 2018 1:07:49 PM

Hi Judy,

Thank you for the email.

I have cc'ed Jasleen Arora on this message as she is the Ministers Assistant for the Minister of State for Childcare, Katrina Chen. Jasleen is the best person to assist with all questions regarding childcare. Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Fainstein, Judy [mailto:Judy.Fainstein@leg.bc.ca]

Sent: Friday, November 30, 2018 1:05 PM

To: Brown, Edena MCF:EX

Subject: constituent inquiry re child care

Hi Edena,

We have had an inquiry from a constituent of Andrew's regarding the childcare spaces recently announced in SD 61.5.22

s.22 s.22

Our constituent is asking about criteria for

childcare spaces for children with special needs. The parent is wondering about the logistics of the program and how to get on a waiting list.

Would you kindly let me know how I might advise our constituent to find out about eligibility and space?

Best wishes,

Judy

Judy Fainstein | Director of Operations

Office of Andrew Weaver, MLA

219-3930 Shelbourne St, Victoria, BC V8P 5P6

Phone: (250) 472-8528 | Fax: (250) 472-6163

Please be advised that due to the high volume of emails received by our office, MLA Weaver is not able to respond personally to all. Every email is read and we appreciate hearing from you. The input we receive is important to us. Thank you for taking the time to write to our office.

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 From:
 Brown, Edena MCF:EX

 To:
 Shah, Amna LASS:EX

Subject: RE: Constituent MCFD Case Inquiry
Date: November 27, 2018 12:56:22 PM

Hi Amna,

Sorry I missed your call yesterday. I have received information regarding your constituent \$.22

s.22

s.22

s.22

I hope this information is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@aov.bc.ca</u>

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From: Shah, Amna [mailto:Amna.Shah@leg.bc.ca] Sent: Monday, November 19, 2018 1:57 PM

To: Brown, Edena MCF:EX

Subject: Constituent MCFD Case Inquiry

Hello Edena,

I had a constituent \$.22 come in to our office seeking help about her case. \$.22

s.22

s.22

not sure what she meant by that. Is it possible to get clarification on the status of her case with the ministry?

I have attached her consent forms above.

Thank you in advance for your help,



Amna Shah

Constituency Assistant to Garry Begg, MLA for Surrey-Guildford P: 604-586-3747 | F: 604-584-4741 | #201 – 15135 101 Ave, Surrey BC V3R 7Z1 Garry.Begg.MLA@leg.bc.ca | www.garrybeggmla.ca
 From:
 Brown, Edena MCF:EX

 To:
 Reid.MLA, Linda LASS:EX

Subject: RE: Constituent Questions and Concerns

Date: November 5, 2018 1:35:42 PM

Attachments: image001.png

Hi Chris.

Thanks for your email.

I checked with staff and they are expecting to be able to finish their enquiry and respond to your constituent by November 9th.

Hope this is helpful.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Reid.MLA, Linda [mailto:Linda.Reid.MLA@leg.bc.ca]

Sent: Friday, November 2, 2018 11:56 AM

To: Minister, MCF MCF:EX

Subject: RE: Constituent Questions and Concerns

Hi Edena,

I just was hoping to follow up on the questions sent –s.22 has informed me she has not heard back from anyone yet. I understand it hasn't been that long yet, but I just wanted to double check in case someone had replied to her and she had not received the reply due to technical issues. Thanks for all your help again,

Chris



Chris Coulson

Constituency Assistant to Linda Reid, MLA Richmond South Centre #130-8040 Garden City Road Richmond, BC V6Y 2N9 P. 604.775.0891 F. 604.775.0999 E. christopher.coulson@leg.bc.ca

From: Reid.MLA, Linda

Sent: Wednesday, October 31, 2018 4:22 PM

To: 'Minister, MCF MCF:EX'

Subject: RE: Constituent Questions and Concerns

Hi Edena,

Thank you so much for your email -1'm sorry for missing it last week. I'm glad to hear that \$.22 will be able to get her questions answered!

Thank you also for providing your contact information. I have confirmed it is in all of our Ministerial contacts.

Thank you so much again,

Chris



Chris Coulson

Constituency Assistant to Linda Reid, MLA Richmond South Centre #130-8040 Garden City Road Richmond, BC V6Y 2N9 P. 604.775.0891 F. 604.775.0999 E. christopher.coulson@leg.bc.ca

From: Minister, MCF MCF:EX [mailto:MCF.Minister@gov.bc.ca]

Sent: Thursday, October 25, 2018 9:59 AM

To: Reid.MLA, Linda < <u>Linda.Reid.MLA@leg.bc.ca</u>> **Subject:** RE: Constituent Questions and Concerns

Good morning Chris,

I have sent your email with attachments to Ministry staff and ask that they reply directly to the s.22

If you have any questions please let me know.

Also please note that as the Executive Assistant for Minister Conroy I assist MLA offices with any MCFD questions or casework. You can always send anything to me directly to ask for assistance. My contact info is below.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Reid.MLA, Linda [mailto:Linda.Reid.MLA@leg.bc.ca]

Sent: Wednesday, October 24, 2018 3:53 PM

To: Minister, MCF MCF:EX

Cc: altheaneufeld2016@gmail.com

Subject: Constituent Questions and Concerns

Hello,

I am following up on my phone call from earlier today in regards to the questions and concerns of a constituent in MLA Linda Reid's riding about the foster care system. The constituent, \$.22

s.22 is also CC'd on this correspondence, and she can be reached by email at

s.22

I have attached a Word document with \$.22 questions, as well as a Word document that has screenshots of our conversation on MLA Linda Reid's Facebook, as it pertains to the questions being asked.

Thank you in advance for any help you can provide – I do hope you will be able to help us find some answers for \$.22

Thank you so much again, Christopher Coulson



Chris Coulson

Constituency Assistant to Linda Reid, MLA Richmond South Centre #130-8040 Garden City Road Richmond, BC V6Y 2N9 P. 604.775.0891 F. 604.775.0999 E. christopher.coulson@leg.bc.ca
 From:
 Brown, Edena MCF:EX

 To:
 Reid.MLA, Linda LASS:EX

Subject: RE: Constituent Questions and Concerns

Date: November 7, 2018 1:17:26 PM

Attachments: image001.png

Hi Chris,

I have heard back from Ministry staff regarding this file. It was explained to me that this is in process and a meeting with the constituent will soon be set up unfortunately it will now be after the 9^{th} . One of the staff who will be involved in the meeting is away for three days. The Team Leader will set a time next week for meeting to take place and will talk to s 22 to coordinate this.

If you have any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Reid.MLA, Linda [mailto:Linda.Reid.MLA@leg.bc.ca]

Sent: Monday, November 5, 2018 1:37 PM

To: Brown, Edena MCF:EX

Subject: RE: Constituent Questions and Concerns

Hi Edena,

Thank you so much for your reply – very helpful! I will pass that information along.

Thank you again for all your help.

Best, Chris

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Monday, November 5, 2018 1:36 PM

To: Reid.MLA, Linda

Subject: RE: Constituent Questions and Concerns

Hi Chris,

Thanks for your email.

I checked with staff and they are expecting to be able to finish their enquiry and respond to your constituent by November 9th.

Hope this is helpful.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Reid.MLA, Linda [mailto:Linda.Reid.MLA@leg.bc.ca]

Sent: Friday, November 2, 2018 11:56 AM

To: Minister, MCF MCF:EX

Subject: RE: Constituent Questions and Concerns

Hi Edena,

I just was hoping to follow up on the questions sent —s.22 has informed me she has not heard back from anyone yet. I understand it hasn't been that long yet, but I just wanted to double check in case someone had replied to her and she had not received the reply due to technical issues. Thanks for all your help again,

Chris



Chris Coulson

Constituency Assistant to Linda Reid, MLA Richmond South Centre #130-8040 Garden City Road Richmond, BC V6Y 2N9 P. 604.775.0891 F. 604.775.0999 E. christopher.coulson@leg.bc.ca

From: Reid.MLA, Linda

Sent: Wednesday, October 31, 2018 4:22 PM

To: 'Minister, MCF MCF:EX'

Subject: RE: Constituent Questions and Concerns

Hi Edena,

Thank you so much for your email -1'm sorry for missing it last week. I'm glad to hear that s.22 will be able to get her questions answered!

Thank you also for providing your contact information. I have confirmed it is in all of our Ministerial contacts.

Thank you so much again,

Chris



Chris Coulson

Constituency Assistant to Linda Reid, MLA Richmond South Centre #130-8040 Garden City Road Richmond, BC V6Y 2N9 P. 604.775.0891 F. 604.775.0999 E. christopher.coulson@leg.bc.ca From: Minister, MCF MCF:EX [mailto:MCF.Minister@gov.bc.ca]

Sent: Thursday, October 25, 2018 9:59 AM

To: Reid.MLA, Linda < <u>Linda.Reid.MLA@leg.bc.ca</u>> **Subject:** RE: Constituent Questions and Concerns

Good morning Chris,

I have sent your email with attachments to Ministry staff and ask that they reply directly to the s 22

If you have any questions please let me know.

Also please note that as the Executive Assistant for Minister Conroy I assist MLA offices with any MCFD questions or casework. You can always send anything to me directly to ask for assistance. My contact info is below.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Reid.MLA, Linda [mailto:Linda.Reid.MLA@leg.bc.ca]

Sent: Wednesday, October 24, 2018 3:53 PM

To: Minister, MCF MCF:EX

Cc:s.22

Subject: Constituent Questions and Concerns

Hello,

I am following up on my phone call from earlier today in regards to the questions and concerns of a constituent in MLA Linda Reid's riding about the foster care system. The constituent, s 22

s.22 is also CC'd on this correspondence, and she can be reached by email at

s.22

I have attached a Word document with \$.22 questions, as well as a Word document that has screenshots of our conversation on MLA Linda Reid's Facebook, as it pertains to the questions being asked.

Thank you in advance for any help you can provide – I do hope you will be able to help us find some answers for s.22

Thank you so much again,

Christopher Coulson



Chris Coulson

Constituency Assistant to Linda Reid, MLA Richmond South Centre #130-8040 Garden City Road Richmond, BC V6Y 2N9 P. 604.775.0891 F. 604.775.0999 E. christopher.coulson@leg.bc.ca From: Brown, Edena MCF:EX
To: Platts, Robin GCPE:EX

Subject: RE: CRT Public engagement report - timing

Date: November 27, 2018 3:30:30 PM

Hi Robin,

Sorry for the delay. It's been a busy day! ☺

Looking at MKC's calendar I think that the 17th of December is not great for any media but after that date it should be ok. She is in the constituency and could connect with them fairly easy.

So 18th to the 21st of Dec looks like a possibility.

Does that help?

Thanks Robin.

Cheers,

Edena

From: Platts, Robin GCPE:EX

Sent: Tuesday, November 27, 2018 8:55 AM

To: Brown, Edena MCF:EX

Cc: McMurchy, Brooke EMPR:EX; Beaupre, Darren GCPE:EX

Subject: CRT Public engagement report - timing

Hi Edena,

It looks like it will take a little longer than expected to get the report approved and finalized, so we will have to push it back a week or two. We probably don't want to do it the week of Dec. 12/13 because of the Vancouver meetings. In terms of the minister's availability to speak to media (assuming we get requests after the report's release), what timing would be best?

Robin Platts

Government Communications and Public Engagement Ministry of Energy, Mines and Petroleum Resources 250 213-6451 From: Brown, Edena MCF:EX

To: Gunn, Paula MCF:EX; Cain, Krista A MCF:EX
Subject: RE: Due to CapOps today - \$.12

Date: November 14, 2018 9:53:05 AM

These are the s.12

and MKC has a good sense of these. I can get her approval

before noon I am pretty sure. ©

These are different then the mandate letters which Les will go over on Friday.

Cheers, Edena

From: Gunn, Paula MCF:EX

Sent: Wednesday, November 14, 2018 9:52 AM
To: Cain, Krista A MCF:EX; Brown, Edena MCF:EX
Subject: RE: Due to CapOps today - CBT appointments

Oh wait, to confirm – you still need these OICs approved by noon today? MKC has a very full

morning.

From: Cain, Krista A MCF:EX

Sent: Wednesday, November 14, 2018 9:39 AM

To: Brown, Edena MCF:EX **Cc:** Gunn, Paula MCF:EX

Subject: Due to CapOps today -S.12

Importance: High Hi Edena and Paula

Please see attached materials for MKC review and approval – for the s.12

that EMPR is

hoping to get on the Cabinet agenda for Dec 5. This is due to Cab Ops today at noon. Please let me know if she approved and I'll add the esig.

Thanks

Krista

Krista Cain

Director, Executive Operations | Client Relations

Deputy Minister's Office

Ministry of Children and Family Development

778.698.5089

Brown, Edena MCF:EX From: To: Cain, Krista A MCF:EX Cc: Gunn, Paula MCF:EX

Subject: RE: Due to CapOps today - S.12 Date: November 14, 2018 10:32:37 AM

Importance:

Hi Krista,

MKC has given her approval for the s.12

3. Please add the e-sig.

Thanks, Edena

From: Cain, Krista A MCF:EX

Sent: Wednesday, November 14, 2018 9:39 AM

To: Brown, Edena MCF:EX Cc: Gunn, Paula MCF:EX

Subject: Due to CapOps today .s.12

Importance: High Hi Edena and Paula

Please see attached materials for MKC review and approval – for the $^{\rm s.12}$ that EMPR is hoping to get on the Cabinet agenda for Dec 5. This is due to Cab Ops today at noon. Please let me know if she approved and I'll add the esig.

Thanks

Krista

Krista Cain

Director, Executive Operations | Client Relations Deputy Minister's Office Ministry of Children and Family Development

 From:
 Brown, Edena MCF:EX

 To:
 Versteege, Gina LASS:EX

Subject: RE:S.22

Date: November 27, 2018 9:45:34 AM

Good morning Gina,

Thank you for your email and the documents attached.

I have forwarded to Ministry staff for action and marked as urgent.

As soon as I have more information I will be in touch with you. If you have any questions or information to add please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Versteege, Gina [mailto:Gina.Versteege@leg.bc.ca]

Sent: Tuesday, November 27, 2018 9:20 AM

To: Brown, Edena MCF:EX

Subject:s.22

Good morning Edena,

Re:s.22

s.22

Complaint re MCFD

s.22

S

Kind regards,
Gina Versteege
Constituency Assistant
Ellis Ross MLA Skeena

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Tuesday, November 27, 2018 8:42 AM

To: Versteege, Gina **Subject:** RicohScan

 From:
 Brown, Edena MCF:EX

 To:
 Versteege, Gina LASS:EX

Subject: RE:s.22

Date: November 27, 2018 2:11:47 PM

Hi Gina,

Ministry staff are asking for a clarification on this file.

The consent form only identifies child tax benefit issues yet the other documents and your email below have many other serious concerns.

Can we have the consent form amended to reflect this with **s.22** initialling the changes? Ministry staff can only proceed to investigate what is identified on the consent form. Any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Versteege, Gina [mailto:Gina.Versteege@leg.bc.ca]

Sent: Tuesday, November 27, 2018 9:20 AM

To: Brown, Edena MCF:EX **Subject:** s. 22 Good morning Edena,

Re:S.22

s.22

Complaint re MCFD

s.22

Kind regards,
Gina Versteege
Constituency Assistant
Ellis Ross MLA Skeena

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Tuesday, November 27, 2018 8:42 AM

To: Versteege, Gina **Subject:** RicohScan

 From:
 Brown, Edena MCF:EX

 To:
 Versteege, Gina LASS:EX

Subject: RE:s.22

Date: November 27, 2018 12:20:27 PM

Thank you Gina,

I have sent to Ministry staff and marked as urgent.

I have asked that they reply directly to the gentleman. As there is no consent form I cannot share that response with you. However if you can get a signed consent form I can share with you as well. Any questions please let me know.

Cheers, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Versteege, Gina [mailto:Gina.Versteege@leg.bc.ca]

Sent: Tuesday, November 27, 2018 12:13 PM

To: Brown, Edena MCF:EX

Subject:s.22

Good morning Edena,

Re S.22

Request to forward letter to Ministry

s.22 family member dropped this letter off at the Terrace MLA Office requesting that we send it to the Minister's attention.

He apparently sent it MCFD here in Terrace, but so far he has not received a reply.

When I spoke with him this morning he said he wanted MCFD to pay "...pay attention, because lots of kids are in bad homes..."

s.22 would appreciate hearing from MCFD.

Thank you,

Gina Versteege

CA to Ellis Ross

MLA Skeena

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Tuesday, November 27, 2018 11:50 AM

To: Versteege, Gina **Subject:** RicohScan

 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE: s.22

Date: November 19, 2018 1:53:54 PM

Hi Maeve,

Just checking on this.

Will be in touch as soon as I hear.

Thanks, Edena

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Monday, November 19, 2018 1:50 PM

To: Brown, Edena MCF:EX

Subject: \$.22 Hello Edena,

s.22

Thank you,

Maeve Maguire | Constituency Assistant
Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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 From:
 Brown. Edena MCF:EX

 To:
 Rosenberg. Jane LASS:EX

Subject: RE:s.22

Date: November 1, 2018 1:23:10 PM

Hello Jane,

I have been sent information regarding your constituents \$.22

s.22 expressed concern about their previous involvement with

s.22

I hope this is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Rosenberg, Jane [mailto:Jane.Rosenberg@leg.bc.ca]

Sent: Monday, October 22, 2018 9:32 AM

To: Brown, Edena MCF:EX

Cc: Maguire, Maeve LASS:EX; Furstenau, Sonia

Subject:s.22

Good morning, Edena,

I'm submitting a consent form for $^{s.22}$

The issues are:

s.22

Jane Rosenberg | Constituency Assistant Constituency Office of Sonia Furstenau, MLA

164 Station St., Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

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--

 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE:s.22

Date: November 27, 2018 1:33:48 PM

Hi Maeve,

I have been sent information from staff regarding this file.

s.22

I hope this is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Monday, November 19, 2018 1:50 PM

To: Brown, Edena MCF:EX

Subject:S.22 Hello Edena,

s.22

Can you please let me know wher \$.22 can expect to receive the plan?

Thank you,

Maeve Maguire | Constituency Assistant

Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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From: Brown, Edena MCF:EX
To: Robertson, Paige LASS:EX

Subject: RE:s 22

Date: November 29, 2018 8:46:17 AM

Good morning Paige,

Good news! ⊕ I have received information from \$.22

s.22

If you have any further questions please let me know. Very happy for the family.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Robertson, Paige [mailto:Paige.Robertson@leg.bc.ca]

Sent: Friday, November 23, 2018 3:30 PM

To: Brown, Edena MCF:EX **Cc:** Ng, PoWah LASS:EX

Subject: \$.22 Hello Edena

Please provide our office with an update on \$.22

s.22

Thank you for your prompt attention to this matter.

I look forward to hearing from you.



Paige Robertson
Constituency Assistant to
John Yap, MLA
Richmond-Steveston
P: 604-241-8452
F: 604-241-8493
Twitter: @john_yap
Facebook: johnyapsteveston

 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

 Subject:
 RE: g. 22 - Consent

 Date:
 November 7, 2018 2:04:38 PM

Hi Maeve,

I have information regarding your constituents.22

s.22

Any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Friday, October 26, 2018 2:52 PM

To: Brown, Edena MCF:EX **Cc:** Rosenberg, Jane LASS:EX

Subject: Re:S.22 - Consent

Hello Edena,

Please find attached the consent form for \$.22

Can you please confirm if this happened? If so, does it meet practice standards?

Thank you,

Maeve Maguire | **Constituency Assistant Constituency Office of Sonia Furstenau, MLA**164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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 From:
 Brown, Edena MCF:EX

 To:
 Frederiksen, Hans LASS:EX

Cc: Dycke, Kassandra HLTH:EX; Tombs, Brenda SDPR:EX

Subject: RE:\$, 22 I -- CLBC/Collaborative Service Delivery

Date: November 22, 2018 4:01:57 PM

Hi Hans,

Nice to hear from you. ©

I have cc'ed Brenda Tombs on this email as I understand CLBC falls under the Ministry of SDPR and Minister Simpson. Brenda is his EA and deals with MLA office casefiles.

Brenda... can you have a look and see if this falls under your Ministry?

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Frederiksen, Hans [mailto:Hans.Frederiksen@leg.bc.ca]

Sent: Thursday, November 22, 2018 3:50 PM

To: Brown, Edena MCF:EX **Cc:** Dycke, Kassandra HLTH:EX

Subject: FW:s.22 -- CLBC/Collaborative Service Delivery

Hi Edena and Kassandra I am not sure how to move forward on this file .I have dealt with \$.22 the past \$. years and after speaking to her re this email,I am perplexed how to move forward .At this point she wants \$.22 but have the service that is provided thru VIHA ,your

help would be greatly appreciated. Cheers .Hans \$.22

s.22

Hans Frederiksen | Constituency Assistant to John Horgan, MLA, Langford-Juan de Fuca #122 - 2806 Jacklin Road Victoria BC V9B 5A4 | P: 250-391-2801 | F: 250-391-2804

E: hans.frederiksen@leg.bc.ca

Office Hours: Monday to Friday, 10 am to 4 pm

From:S.22

Sent: Monday, November 12, 2018 10:38 AM

To: Horgan.MLA, John < <u>John.Horgan.MLA@leg.bc.ca</u>> **Subject:** Fwd: CLBC/Collaborative Service Delivery

Importance: High

Attention: Hans and Maureen

Hello Premier Horgan,

My son, S.22 Your constituency office is familiar with

s.22 and has assisted us in the past to make some gains in understanding the complexities within CLBC's implementation of the 2010 Guidelines for Collaborative Service Delivery for Adults with Developmental Disabilities that is still in effect as written.

https://www.health.gov.bc.ca/library/publications/year/2010/Guidelines-collaborative-service-delivery-adults.pdf

s.22

I have attached an email sent to Nicholas Simons last year that went unanswered and hope you can provide us with the answer Jenny Kwan should have received from CLBC as indicated by Minister D. McRae, in the attached Hansard excerpt. CLBC has been intentionally under funding High Intensity Health Care Needs CLBC clients for more than 8 years that I am aware of and has been hiding behind vague explanations, rhetoric and blame shifting. This is an issue of serious magnitude that needs to be addressed by you and Minister Simpson to stop the mistreatment and discrimination being suffered by CLBC clients with High Intensity Health Care Needs and their families.

s.22

Page 080 of 135

Withheld pursuant to/removed as

s.22

From:S.22

To: "Nicholas Simons MLA" < Nicholas. Simons. MLA@gov.bc.ca>

Sent: Monday, March 13, 2017 4:44:41 PM **Subject:** CLBC/Collaborative Service Delivery

Hello Nicholas,

s.22

Wednesday, April 30, 2014, Afternoon (Volume 11, Number 5)

 $\frac{https://www.leg.bc.ca/documents-data/debate-transcripts/40th-parliament/2nd-session/20140430pm-Hansard-v11n5\#3349}{}$

Copyright

From: "Davies, Lynn M CLBC:EX" < Lynn.Davies@gov.bc.ca>

To: 8.22

Sent: Friday, March 10, 2017 6:01:23 PM **Subject:** RE: Collaborative Service Delivery

His.22

Below are my responses to the questions posed in your email. I have included the original questions and my answers are in black ink to distinguish the two.

1. Since the introduction of the "Guidelines" January 2010 have any formal policies been developed between health and CLBC governing who is responsible for funding personal "health" care assistance for activities of daily living?

No, there have not been formal policies developed. The Guidelines for Collaborative Service Delivery for Adults with Developmental Disabilities has provided a framework to guide regional health authority staff and CLBC staff practise to meet the needs of adults with

developmental disabilities in an integrated and sustainable manner.

At this time the Ministry of Health, regional Health Authorities and CLBC representatives are working together to advance the shared understanding of the guidelines and to develop practise guidance for staff of all organizations.

2. Ministry of Health publishes in their manual for Home and Community Care that the major responsibility lies with CLBC and that health will only contribute funding for an added care component. Is that correct?

For individuals with a developmental disability and high intensity health care needs, CLBC continues within its mandate and responsibility to respond to the disability related needs of the individual. Daily living supports required as a result of the individual's developmental disability and case coordination is the responsibility of CLBC.

The Ministry of Health through the regional Health Authorities works collaboratively with CLBC for those adults with a developmental disability assessed as having a high intensity health care need.

3. What is the collaborative process for determining the amount of personal "health" care assistance required by a CLBC client?

CLBC through individual support planning with the person, their family and/or support network utilizes personal information, assessments and other relevant information to complete the Guide to Support Allocation tool to clarify our understanding of the person's disability related needs and the potential support services that may be requested. If through this process it is identified that the individual has complex health care needs then a referral to the HSCL team of Home and Community Care is completed with the consent of the individual or their representative. This may result in the provision of additional support from an HSCL practitioner and may also lead to an assessment by the health authority of the person's need for Added Care Funding to augment the CLBC supports in place.

4. Is there a provincial policy that specifies how the funding contribution by health is determined for the added care component?

I am not aware of a policy specific to determination of added care funding contribution.

- 5. Once total required personal "health" care assistance for activities of daily living is determined for a CLBC client is that full amount always available for them or does CLBC consider access/funding for personal "health" care assistance a service that can be wait listed? To the best of our ability we will provide funding for a person's care assistance if this is their preference of possible support services. However, budget availability may impact if an individual may have to wait or if they receive a portion of their request with the remainder noted as an outstanding request for service.
- 6. In what category on CLBC's catalogue of services is personal "health" care assistance provided to an individual living independently or within the family home? Within our Catalogue of Services this type of support would be in the Support for Individual and Families Homemaker.

I would like to add that the area of collaborative service delivery is extremely complex and attempting to answer the questions in written format may not capture the situation fully. If

you wish to discuss this in a phone call so that I can possibly provide additional information you are seeking I would be pleased to set up a time.

Regards,

Lynn Davies

Vice President, Regional Operations Community Living British Columbia 700 - 1200 West 73rd Avenue Vancouver, BC V6P 6G5 Phone 604 664 0107 Cell 604 329 8931

Lvnn.Davies@gov.bc.ca

Does your community include everyone?

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On Mar 7, 2017, at 2:19 PM, s.22 Hello Lynn.

wrote

Your name was given to me as being the CLBC contact with a leadership role regarding Collaborative Service Delivery. I have some questions.

Since the introduction of the "Guidelines" January 2010 have any formal policies been developed between health and CLBC governing who is responsible for funding personal "health" care assistance for activities of daily living? Ministry of Health publishes in their manual for Home and Community Care that the major responsibility lies with CLBC and that health will only contribute funding for an added care component. Is that correct? What is the collaborative process for determining the amount of personal "health" care assistance required by a CLBC client? Is there a provincial policy that specifies how the funding contribution by health is determined for the added care component?

Once total required personal "health" care assistance for activities of daily living is determined for a CLBC client is that full amount always available for them or does CLBC consider access/funding for personal "health" care assistance a service that can be wait listed?

I've searched extensively on CLBC's website and could find nothing related to Collaborative Service Delivery nor details of funding for personal "health" care assistance. In what category on CLBC's catalogue of services is personal "health" care assistance provided to an individual living independently or within the family home? I spoke yesterday with a CLBC facilitator who had only a rudimentary understanding of these issues so hoping you will be able to answer my

questions.

Thank you,

s.22

From: \$.22

To: "sharon stewart" < sharon.stewart@gov.bc.ca>

Sent: Monday, March 6, 2017 6:43:29 PM

Subject: Interministry Collaborative Service Delivery

Hello Sharon, I.

My questions are regarding Collaborative Service Delivery between the health authorities and Community Living BC (CLBC). I am needing to know if any formal policies or agreements have been developed since the introduction of the "Guidelines for Collaborative Service Delivery" that specify what the funding responsibilities are for the health authorities for a CLBC client who has been assessed by a health authority as qualifying for the added care/funding component? What assessment tools must be used when the health authority determines the amount of funding they will contribute for the added care component? Is the added care/funding component standardized in a manner that ensures the CLBC client would access the same amount of funding throughout the province?

Is it mandatory in the province now for an individual suspected as having a developmental disability to be professionally assessed to determine if they qualify for CLBC services? CLBC is considered by government to be a voluntary service. Is the ministry of health's position now that an individual that could qualify for CLBC services must become a CLBC client? If an individual meets the requirements for the CSIL program does a suspected developmental disability disqualify them from becoming a CSIL client?

The reason for my questions is that a CSIL client is readily able to fully access through home and community care the personal health care support for activities of daily living that a health authority assesses them as requiring up to the Ministry of Health's maximum hours set at 420 hours per month. CSIL supports are considered health care supports. CLBC says that they do not provide services to adults specifically related to Cerebral Palsy, Epilepsy with sleep disorder, cortical vision impairment or Autism because those disabilities and conditions are not within CLBC's mandate. How then does an individual with both a developmental and high intensity needs physical disability get the funding for their personal health care support for activities of daily living? Health assessed 420 hours per month required and CLBC would only fund 20 hours per month. This results then in unequal access to health care and discrimination.

Your assistance will be greatly appreciated to sort out these systemic Collaborative Service Delivery issues.

Thank you,

s.22

EMAIL RESPONSE

Dears.22

Thank you for your email on March 6, 2017. The following is a response to your questions.

1. If any formal policies or agreements have been developed since the introduction of the "Guidelines for Collaborative Service Delivery" that specify what the funding responsibilities are for the health authorities for a CLBC client who has been assessed by a health authority as qualifying for the added care/funding component?

No formal policies or agreements have been developed since the introduction of "Guidelines for Collaborative Service Delivery for Adults with Developmental Disabilities".

Appendix 6: High Intensity Healthcare Need in Adults with a Developmental Disability is the current guideline. (See attached Guidelines)

2. What assessment tools must be used when the health authority determines the amount of funding they will contribute for the added care component?

The RAI assessment tool and the CSIL Time Task tool are the common tools utilized by Island Health.

3. Is the added care/funding component standardized in a manner that ensures the CLBC client would access the same amount of funding throughout the province? There are some variations across the province.

The Ministry of Health is reviewing the Added Care Funding component with the regional Health Authorities and CLBC.

- 4. Is it mandatory in the province now for an individual suspected as having a developmental disability to be professionally assessed to determine if they qualify for CLBC services? CLBC is the best source to answer eligibility questions for their services. CLBC can be contacted directly at (1-877-660-2522) or information regarding criteria for eligibility can be found via www.communitylivingbc.ca/individuals-families/
- 5. Is the ministry of health's position now that an individual that could qualify for CLBC services must become a CLBC client?

CLBC is a voluntary service, however, it is expected that appropriate funding sources are utilized for clients based on assessed need.

6. If an individual meets the requirements for the CSIL program does a suspected developmental disability disqualify them from becoming a CSIL client?

According to Home and Community Policy Manual 4.C.1 – Clients who cannot direct their own care or who cannot always direct their own care may still be able to participate in CSIL through a client support group or a CSIL representative. www2.gov.bc.ca/assets/gov/health-safety/home-community-care/accountability/hccpolicy-

manual/4_hcc_policy_manual_chapter-4.pdf

7. How does an individual with both a developmental and high intensity needs physical disability get the funding for their personal health care support for activities of daily living? For individuals with a developmental disability and high intensity health care needs, CLBC, within its mandate and responsibility, will respond to the disability related needs of the

individual. Daily living supports required as a result of the individual's developmental disability and case coordination is the responsibility of CLBC. The Ministry of Health through the regional Health Authorities works collaboratively with CLBC for those adults with a developmental disability assessed as having a high intensity health care need.

Thank you for the opportunity to respond to your questions.

Sincerely,

Sharon Stewart Executive Director, Seniors' Services Primary and Community Care Policy Division

note: Sharon's phone # <u>250 952-1274</u>

 From:
 Minister, MCF MCF:EX

 To:
 Mungall.MLA, Michelle LASS:EX

 Subject:
 RE: Letter from Constituent

 Date:
 November 22, 2018 2:38:59 PM

Attachments: image001.png

MCFD Consent to Disclose to MLA updated. Nov 2018.DOCX

Hi Laurie,

Hope all is well.

I have sent this to Ministry staff and marked as urgent.

Since there is no consent form attached I have asked that Ministry staff to reply directly to the constituent.

I know that often Tessa does the casework but just a FYI I am here as a contact person for all MCFD case files for MLA offices. © Please feel free to send any MCFD files to me directly.

MCFD does ask for a signed consent form as well if we are working with CA's and sharing information. I have attached one here for future use.

Any questions please ask.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Mungall.MLA, Michelle [mailto:Michelle.Mungall.MLA@leg.bc.ca]

Sent: Thursday, November 22, 2018 1:57 PM

To: Minister, MCF MCF:EX

Cc: s.22

Subject: Letter from Constituent

Please find attached a letter from a constituent regarding an urgent matter. A paper copy will follow. Sincerely.



Laurie Langille
Constituency Assistant to the
Hon. Michelle Mungall
MLA Nelson-Creston
Office: 250-354-5944
E-mail: Laurie.Langille@leg.bc.ca

Sign up to MLA Mungall's monthly Newsletter HERE

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From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Thursday, November 22, 2018 1:54 PM

To: Langille, Laurie **Subject:** RicohScan

 From:
 Minister, MCF MCF:EX

 To:
 Mungall.MLA, Michelle LASS:EX

 Subject:
 RE: Letter from Constituent

 Date:
 November 22, 2018 3:41:17 PM

Attachments: image001.png

Hi Laurie,

Just as a FYI the Minister of Children and Family Development is not allowed to be involved with case work. (This is due to Legislation I believe)

Just wanted to make sure the constituent realizes that staff will be responding and following up with her not the Minister.

MCFD is unlike many other Ministries in that respect.

Thanks, Edena

From: Mungall.MLA, Michelle [mailto:Michelle.Mungall.MLA@leg.bc.ca]

Sent: Thursday, November 22, 2018 2:46 PM

To: Minister, MCF MCF:EX

Subject: RE: Letter from Constituent

Hello Edena.

Thank you for that information.

The constituent just asked for our office's assistance in getting that letter to the Minister.\$.22 s.22 , and I believe there isn't anything

further she is doing on her behalf.

Cheers, Laurie

From: Minister, MCF MCF:EX [mailto:MCF.Minister@gov.bc.ca]

Sent: Thursday, November 22, 2018 2:39 PM

To: Mungall.MLA, Michelle

Subject: RE: Letter from Constituent

Hi Laurie,

Hope all is well.

I have sent this to Ministry staff and marked as urgent.

Since there is no consent form attached I have asked that Ministry staff to reply directly to the constituent.

I know that often Tessa does the casework but just a FYI I am here as a contact person for all MCFD case files for MLA offices. © Please feel free to send any MCFD files to me directly.

MCFD does ask for a signed consent form as well if we are working with CA's and sharing information. I have attached one here for future use.

Any questions please ask.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@aov.bc.ca</u>

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the registration requirements for lobbyists under the Act please contact the Office of the Registrar of Lobbyists at: https://www.lobbyistsregistrar.bc.ca/.

From: Mungall.MLA, Michelle [mailto:Michelle.Mungall.MLA@leg.bc.ca]

Sent: Thursday, November 22, 2018 1:57 PM

To: Minister, MCF MCF:EX

Cc: S.22

Subject: Letter from Constituent

Please find attached a letter from a constituent regarding an urgent matter. A paper copy will follow.

Sincerely,



Laurie Langille
Constituency Assistant to the
Hon. Michelle Mungall
MLA Nelson-Creston
Office: 250-354-5944
E-mail: Laurie.Langille@leg.bc.ca

Sign up to MLA Mungall's monthly Newsletter HERE

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From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Thursday, November 22, 2018 1:54 PM **To:** Langille, Laurie < <u>Laurie.Langille@leg.bc.ca</u>>

Subject: RicohScan

 From:
 Brown, Edena MCF:EX

 To:
 Hill, Joyce LASS:EX

 Subject:
 RE: My story - S, 22

Date: November 14, 2018 4:18:58 PM

Hi Joyce,

I have asked staff for an update. Will let you know as soon as I hear.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Joyce [mailto:Joyce.Hill@leg.bc.ca] Sent: Wednesday, November 14, 2018 4:09 PM

To: Brown, Edena MCF:EX Subject: FW: My story -s.22

Hi Edena, I had an email from \$5.22 today asking if I had heard anything back from the Ministry. Do you want to give them a nudge or see if they have contacted \$5.22 directly. If they do contact \$5.22 directly, can you please advise me.

Thank you so much,

Joyce Hill

Constituency Assistant Simon Gibson, MLA Abbotsford-Mission 604-820-6203

From: Hill, Joyce

Sent: Thursday, November 1, 2018 2:16 PM

To: Brown, Edena MCF:EX **Subject:** FW: My story **s**.22

Hello Edena, I am confirming that \$.22 is her married name and \$.22 was her

maiden name. Also her correct mailing address is:

s.22

Thanks, Joyce

From: Hill, Joyce

Sent: Thursday, November 1, 2018 1:32 PM

To: 'Brown, Edena MCF:EX' < Edena. Brown@gov.bc.ca >

Subject: RE: My story**s**.22

Hi Edena, I just left a message with \$.22 to confirm this, but I assume \$.22 is her married

name anc**s**.22 was her maiden name. I will confirm asap. This is the information I had from her meeting in my office:

s.22

Thanks for your assistance!

Joyce

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Wednesday, October 31, 2018 9:09 AM

To: Hill, Joyce < Joyce. Hill@leg.bc.ca >

Subject: RE: My story -S.22

Good morning Joyce,

Do you have an address or phone number or both for \$.22 I notice as well that the letter is from \$.22 but her email address is \$.22 Do you know if she uses both last names?

Thank you, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Joyce [mailto:Joyce.Hill@leg.bc.ca] Sent: Tuesday, October 30, 2018 3:50 PM

To: Brown, Edena MCF:EX **Subject:** RE: My story -s.22 Thank you so much, Edena.

Joyce

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Tuesday, October 30, 2018 3:47 PM **To:** Hill, Joyce < <u>Joyce.Hill@leg.bc.ca</u>>

Subject: RE: My story -**S**.22

Hi Joyce,

We also received this in the Minister inbox and I have already forwarded to Ministry staff for more information. It is a heart breaking story. I will certainly be checking with Ministry to see what supports might be available.

Thank you for making sure I had seen this. I appreciate that.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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To: Brown, Edena MCF:EX Subject: FW: My story -\$.22

Hello Edena, please read the attached story from our constituent and can you advise what financial assistance she would qualify for. This is quite the story!

Please advise if there is anything the Ministry can do to help $^{s.22}$ support her siblings.

Thank you,

Joyce Hill

Constituency Assistant Simon Gibson, MLA Abbotsford-Mission 604-820-6203

From^{S.22}

Sent: Tuesuay, October 30, 2010 3.10 FIVE

To: Minister, MCF C MCF:EX < MCF.Minister@gov.bc.ca >; Minister, CC C MCF:EX

<<u>CC.Minister@gov.bc.ca</u>>; Gibson.MLA, Simon <<u>Simon.Gibson.MLA@leg.bc.ca</u>>; Chu, Holden

MCF:EX < Holden.Chu@gov.bc.ca >; Hill, Joyce < Joyce.Hill@leg.bc.ca >

Subject: My story

Hi this is \$.22 I wanted to send a letter explaining my story and hoping something can

be done about this situation

Thankyou for taking the time to read it

 From:
 Brown, Edena MCF:EX

 To:
 Hill, Joyce LASS:EX

 Subject:
 RE: My story - s
 22

Date: November 15, 2018 10:19:26 AM

Good morning Joyce,

I wanted you to know that MCFD has responded to **s**.22 and have provided her contact information to discuss what supports are available.

A letter was sent to her on October 31st.

Any questions please let me know.

Cheers, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Hill, Joyce [mailto:Joyce.Hill@leg.bc.ca] Sent: Wednesday, November 14, 2018 4:09 PM

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Hi Edena, I had an email from \$.22 today asking if I had heard anything back from the Ministry. Do you want to give them a nudge or see if they have contactec \$.22 directly. If they do contacts .22 directly, can you please advise me.

Thank you so much,

Joyce Hill

Constituency Assistant Simon Gibson, MLA Abbotsford-Mission 604-820-6203

From: Hill, Joyce

Sent: Thursday, November 1, 2018 2:16 PM

To: Brown, Edena MCF:EX **Subject:** FW: My story - **S.22**

Hello Edena, I am confirming that \$.22 is her married name and \$.22 was her

maiden name. Also her correct mailing address is:

s.22

Thanks, Joyce

From: Hill, Joyce

Sent: Thursday, November 1, 2018 1:32 PM

To: 'Brown, Edena MCF:EX' < Edena. Brown@gov.bc.ca >

Subject: RE: My story -\$.22

Hi Edena, I just left a message with \$.22 to confirm this, but I assume \$.22 is her married name and \$.22 was her maiden name. I will confirm asap. This is the information I had from her meeting in my office:

s.22

Thanks for your assistance!

Joyce

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Wednesday, October 31, 2018 9:09 AM

To: Hill, Joyce < Joyce. Hill@leg.bc.ca>

Subject: RE: My story -s.22

Good morning Joyce,

Do you have an address or phone number or both for \$.22 I notice as well that the letter is from \$.22 but her email address is \$.22 . Do you know if she uses both last names?

Thank you, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Joyce [mailto:Joyce.Hill@leg.bc.ca]
Sent: Tuesday, October 30, 2018 3:50 PM

To: Brown, Edena MCF:EX **Subject:** RE: My story -S.22 Thank you so much, Edena.

Joyce

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Tuesday, October 30, 2018 3:47 PM **To:** Hill, Joyce < <u>Joyce.Hill@leg.bc.ca</u>>

Subject: RE: My story -\$.22

Hi Joyce,

We also received this in the Minister inbox and I have already forwarded to Ministry staff for more information. It is a heart breaking story. I will certainly be checking with Ministry to see what supports might be available.

Thank you for making sure I had seen this. I appreciate that.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Hill, Joyce [mailto:Joyce.Hill@leg.bc.ca] Sent: Tuesday, October 30, 2018 3:45 PM

To: Brown, Edena MCF:EX Subject: FW: My story - s.22

Hello Edena, please read the attached story from our constituent and can you advise what financial assistance she would qualify for. This is quite the story!

Please advise if there is anything the Ministry can do to help $^{\rm S.22}$ support her siblings. Thank you,

Joyce Hill

Constituency Assistant Simon Gibson, MLA Abbotsford-Mission 604-820-6203

From:S.22

Sent: Tuesday, October 30, 2018 3:16 PM

To: Minister, MCF C MCF:EX < MCF.Minister@gov.bc.ca>; Minister, CC C MCF:EX < CC.Minister@gov.bc.ca>; Gibson.MLA, Simon < Simon.Gibson.MLA@leg.bc.ca>; Chu, Holden

MCF:EX < Holden.Chu@gov.bc.ca >; Hill, Joyce < Joyce.Hill@leg.bc.ca >

Subject: My story

Hi this iss.22 I wanted to send a letter explaining my story and hoping something can

be done about this situation

Thankyou for taking the time to read it

 From:
 Brown. Edena MCF:EX

 To:
 Born. Amber LASS:EX

 Subject:
 RE:S.22
 Help with S.22

 Date:
 November 27, 2018 1:24:30 PM

Hello Amber,

I have been sent information regarding this file.

s.22

If you have any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Born, Amber [mailto:Amber.Born@leg.bc.ca]

Sent: Friday, November 16, 2018 3:22 PM

To: Brown, Edena MCF:EX

Subject: s.22 - Help with S.22

Hi Edena,

I have attached a consent form for a constituent of ours who is essentially being harassed by his children's mother \$.22

s.22

He is trying to obtain housing, but first needs his PWD application approved. I am working with him on streamlining the process of getting his Income assistance application approved, so that he can get his PWD application filled out and submitted. There is a stall on the Ministry of Social Development and Poverty Reduction's side of

things, so I am working to find out what that is. Once this gets sorted, we can get him on the BC Housing list, but in the meantime, he is being harassed \$.22

s.22 He has been told that they will not help him until this visit has been done. Can we see about getting this constituent some assistance with housing once I have figured out his IA application issue? Is the social worker not supposed to assist their clients with resources? Also, what can be done about the harassment part of things. s.22

s.22

Some direction on this would be appreciated.

Regards,

Amber Born

Constituency Assistant to

Honourable Darryl Plecas. Speaker

MLA for Abbotsford South

 From:
 Brown, Edena MCF:EX

 To:
 White, Emily MCF:EX

 Subject:
 RE: PNWER in Yukon

Date: November 14, 2018 9:22:02 AM

No she is not attending as there was no Columbia River Treaty on the agenda for this meeting. She would only go if it was. ©

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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https://www.lobbyistsregistrar.bc.ca/.

From: White, Emily MCF:EX

Sent: Wednesday, November 14, 2018 9:00 AM

To: Brown, Edena MCF:EX Subject: FW: PNWER in Yukon

Importance: High

Wondering if you know? I assume she would attend?

Emily White

Administrative Coordinator

The Hon. Katrine Conroy

Minister of Children and Family Development

Room 134 | Parliament Buildings | Victoria | British Columbia | V8V 1X4 Phone: 250-387-2054 | Cell: 250-480-8176 | Email: emily.white@gov.bc.ca

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From: Scambler, Teresa [mailto:Teresa.Scambler@leg.bc.ca]

Sent: Wednesday, November 14, 2018 8:57 AM To: LP Administrative Coordinators; LP Support Staff

Subject: PNWER in Yukon Importance: High

Morning

Please let me know asap if your member is at PNWER in Whitehorse. Only email back if they are attending!

Thanks

Т

Teresa Scambler | Caucus Event Coodinator/Legislative Assistant to Raj Chouhan, Deputy Speaker

New Democrat BC Government Caucus

T: 250.387-8346

Teresa.scambler@leg.bc.ca | www.bcndpcaucus.ca

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 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE: s 22

Date: November 27, 2018 2:41:58 PM

Thanks Maeve,

When you get a chance can you correct the consent form to also include the year? It is missing from the consent form we received.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 27, 2018 2:05 PM

To: Brown, Edena MCF:EX Subject: RE: s.22

Hi Edena,

I believe there is a consent form with you. I out of the office at the moment but will resend

when I return. Thank you, Maeve

From: Brown, Edena MCF:EX

Date: November 27, 2018 at 12:45:15 PM PST

To: Maguire, Maeve Subject: RE: s.22

Hi Maeve,

I have sent to Ministry staff to ask the general question regarding reports. If a more specific response is being asked for \$.22 then a signed consent form will be needed.

If you have any questions please let me know.

Cheers, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@aov.bc.ca</u>

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 27, 2018 9:14 AM

To: Brown, Edena MCF:EX

Subject: s.22 Hi Edena,

s.22 is concerned that the ministry is receiving reports about her having a relationship with her former partner, and this is what is keeping her daughter from being returned to her.

s.22 has stated to me that this information is not true and is concerned that any false reports made to the ministry may result in unfairly prolonging her separation from her daughter.

Part of the problem is she doesn't know what the reports are. Is ministry staff required to provide evidence of these reports to \$.22

Thank you,

Maeve Maguire | Constituency Assistant
Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE: s.22

Date: November 27, 2018 1:20:32 PM

Hi Maeve,

I have been sent information regarding \$.22

s.22

s.22

II you have any questions piease let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 27, 2018 9:14 AM

To: Brown, Edena MCF:EX

Subject: s.22 Hi Edena, s.22

Thank you,

Maeve Maguire | Constituency Assistant

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

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 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE: S.22

Date: November 27, 2018 12:45:12 PM

Hi Maeve,

I have sent to Ministry staff to ask the general question regarding reports. If a more specific response is being asked for **s.22** then a signed consent form will be needed.

If you have any questions please let me know.

Cheers, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 27, 2018 9:14 AM

To: Brown, Edena MCF:EX

Subject: s.22 Hi Edena,

s.22

Thank you,

Maeve Maguire | Constituency Assistant
Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

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 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE: c 22

Date: November 28, 2018 9:13:11 AM

Good morning Maeve,

I may be mistaken but I believe this response below is in reference to a previous request for s.22

\$.22 through your office. The question that you sent this week is separate and still ongoing. For this request on the reports I have submitted to staff for more information however you were also going to add the year on the consent form for me and send. ☺

Let me know if you have any questions. There has been a lot of back and forth on this so I may have gotten some of this confused. Let me know if that is the case.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@aov.bc.ca

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 27, 2018 4:02 PM

To: Brown, Edena MCF:EX Subject: RE: 5 22

Hi Edena,

This response doesn't answer my question. Is the ministry required to provide evidence of

reports made about any parent (not just in s.22 case)?

Thank you, Maeve

From: Brown, Edena MCF:EX

Date: November 27, 2018 at 1:20:34 PM PST

To: Maguire, Maeve Subject: RE: s.22

Hi Maeve,

I have been sent information regarding s.22

s.22

s.22

If you have any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 27, 2018 9:14 AM

To: Brown, Edena MCF:EX

Subject: s.22 Hi Edena, s.22

Thank you,

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Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

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Page 108 of 135 to/à Page 109 of 135

Withheld pursuant to/removed as

 From:
 Brown, Edena MCF:EX

 To:
 Platts, Robin GCPE:EX

Cc: Beaupre, Darren EMPR:EX; McMurchy, Brooke EMPR:EX

Subject: RE: Public engagement report Date: November 8, 2018 3:27:19 PM

Hi Robin.

The plan sounds good to me Robin. I might perhaps suggest a little bit of a media push for the Columbia Basin. The rest of the Province may have little interest but around the Basin we should have good pick up.

Let's keep in touch as we get closer to the report launch but I think your ideas sound good.

Cheers,

Edena

From: Platts, Robin GCPE:EX

Sent: Thursday, November 8, 2018 2:05 PM

To: Brown, Edena MCF:EX

Cc: Beaupre, Darren GCPE:EX; McMurchy, Brooke EMPR:EX

Subject: Public engagement report

Hi Edena,

I understand the public engagement report coming out of this summer's community meetings will likely be finalized toward the end of this month. Just wanted to get a sense of what you/MKC have in mind, communications-wise.

I am thinking we can do a provincewide news release with a quote from MKC, supported by social media and updates to the website. Let me know if this sounds good to you.

Thanks

Robin Platts

Government Communications and Public Engagement Ministry of Energy, Mines and Petroleum Resources 250 213-6451 From: <u>Brown, Edena MCF:EX</u>
To: <u>Maguire, Maeve LASS:EX</u>

Subject: RE: Question about standards document Date: November 15, 2018 12:02:24 PM

Hi Maeve,

I know... it was a lot!

I can certainly ask your questions but I note that it was described below that "This document is in the process of being replaced and completely retired by spring 2019."

That would imply to me that they are bringing in these changes but not all at once but gradual with a complete changeover completed by the spring.

I will ask however about the training and measurements.

Thanks,

Edena

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Thursday, November 15, 2018 11:59 AM

To: Brown, Edena MCF:EX

Subject: Re: Question about standards document

Hello Edena,

This made my eyes cross. ©

Does this mean the document in the link I sent is no longer being used by social workers, and instead they are using the updated documents that you attached as changes are made?

If the latter is true, can you please find out what training social workers are being provided to understand these changes, and what measurements are in place to ensure these new standards being followed?

Thank you,

Maeve

From: "Brown, Edena MCF:EX"

Date: Thursday, November 15, 2018 at 9:01 AM

To: Maeve Maguire

Subject: FW: Question about standards document

Good morning Maeve,

Please see below and attached more information you had requested regarding the standards policy.

I hope it all makes sense as there are many sections.

Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

In British Columbia, the Office of the Registrar of Lobbyists is responsible for monitoring and enforcing compliance with the Lobbyists Registration Act. To ensure that you are in compliance with the registration requirements for lobbyists under the Act please contact the Office of the Registrar of Lobbyists at: https://www.lobbyistsregistrar.bc.ca/.

This document is in the process of being replaced and completely retired by spring 2019.

Yellow highlighted have been replaced by Chapter 3

Green highlighted have been replace by Chapter 2 or Chapter 4.

Blue highlighted will be replaced by Chapter 1 (spring 2019)

<u>Protocols</u> was dropped as a distinct policy – but adhering to Protocol Agreements with Indigenous communities is being emphasized in several places in the policies.

<u>Promoting and Maintaining Continuity of Lifelong Relationships</u> has been covered by the <u>Permanency Policies</u>.

<u>Youth Service Response</u> will be covered by Chapter 7 and is currently in the <u>Standards for Youth Support Services and Youth Agreements</u>, and selecting a Youth Service Response is briefly mentioned in Policy 3.1 in Chapter 3 above and further expanding on in the <u>SDM Practice Guidelines</u> in the section about the Screening Assessment.

Notification of Death, Critical Injuries and Serious Incidents is now cover in the Quality Assurance Policies.

Standard 1: Screening and Best Approach to Service Delivery 13

Standard 2: Children and Families from Aboriginal Communities 15

Standard 3: Protocols 18

Standard 4: Cooperative Planning and Dispute Resolution Processes 20

Standard 5: Providing Services That Respect a Child's Culture and Identity 23

Standard 6: Promoting and Maintaining Continuity of Lifelong Relationships 25

Standard 7: Support Services to Strengthen Capacity 27

Standard 8: Informal Kinship Care 31

Standard 9: Care Agreements 38

Standard 10: Parental Contribution to a Child's Care 43

Standard 11: When a Child Is at Immediate Risk of Harm 46

Standard 12: Assessing a Child Protection Report and Determining the

Most Appropriate Response 48

Standard 13: Informing the Police 52

Standard 14: Family Development Response 54

Standard 15: Youth Service Response 57

Standard 16: Conducting a Child Protection Investigation 59

Standard 17: Concluding a Child Protection Investigation 63

Standard 18: Developing and Implementing a Plan to Keep a Child Safe 65

Standard 19: Removing a Child 68

Standard 20: Placements When a Child Comes into Care 70

Standard 21: Ending Child Protection Services to a Child and Family 74

Standard 22: Returning a Child to a Family 76

Standard 23: Transferring or Ending Services 78

Standard 24: Case Documentation 81

Standard 25: Notification of Death, Critical Injuries and Serious Incidents 83

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, October 23, 2018 3:16 PM

To: Brown, Edena MCF:EX

Subject: Question about standards document

Hello Edena,

Can you please confirm that this is the most up-to-date version of this document?

http://cwrp.ca/sites/default/files/publications/en/BC Child and Famiv Development Standards.pdf

I can't find it on the BC Government website so I thought I should check with you first.

Thank you,

Maeve Maguire | Constituency Assistant

Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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 From:
 Brown, Edena MCF:EX

 To:
 Khan, Ayesha LASS:EX

 Subject:
 RE: Re: Constituent Casework

 Date:
 November 7, 2018 1:34:08 PM

Hello Ayesha,

I have been sent information regarding your constituent.

As a summary, s.22

s.22

I hope this is helpful. Thanks, Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Khan, Ayesha [mailto:Ayesha.Khan@leg.bc.ca]

Sent: Friday, October 19, 2018 4:29 PM

To: Brown, Edena MCF:EX

Subject: Re: Constituent Casework

Hi Edena,

Hoping this email finds you well.

I am writing on behalf of a constituent, \$.22 who is looking to inquire the status of

her s.22

s.22

s.22 mentioned that she has attempted contact with her CYSW SW but has not received any

service.

Please see attached for her MCFD consent form.

Regards, Ayesha



Ayesha Khan

Constituency Assistant to Garry Begg, MLA for Surrey-Guildford
P: 604-586-3747 | F: 604-584-4741 | #201 – 15135 101 Ave, Surrey BC V3R 7Z1
Garry.Begg.MLA@leg.bc.ca | www.garrybeggmla.ca

 From:
 Brown, Edena MCF:EX

 To:
 Khan, Ayesha LASS:EX

Subject: RE: Re: Surrey-Guildford Constituent

Date: November 2, 2018 9:59:36 AM

Hi Ayesha,

Ministry staff has asked me if you might be able to get a new end date for this consent form? As it is right now it expired on October 17, 2018. If you can get the constituent to initial an extension for another two months that would be great and then send back to me. I will be able to get information however I will also need you to get the constituent to agree to the two month extension.

If you have any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@aov.bc.ca

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From: Khan, Ayesha [mailto:Ayesha.Khan@leg.bc.ca]

Sent: Thursday, October 25, 2018 12:02 PM

To: Brown, Edena MCF:EX

Subject: Re: Surrey-Guildford Constituent

Hi Edena,

Hoping this email finds you well! I am writing to you today on behalf of \$.22

s.22

s.22 came into our office seeking aid for his son, s.22

s.22

Do you folks have any messaging on this?

Regards, Ayesha



Ayesha Khan

Constituency Assistant to Garry Begg, MLA for Surrey-Guildford
P: 604-586-3747 | F: 604-584-4741 | #201 – 15135 101 Ave, Surrey BC V3R 7Z1
Garry.Begg.MLA@leg.bc.ca | www.garrybeggmla.ca

From: Brown, Edena MCF:EX To: Khan, Ayesha LASS:EX Cc: Shah, Amna LASS:EX

Subject: RE: Re: Surrey-Guildford Constituent Date: November 20, 2018 1:38:44 PM

Hi Amna,

I have received information regarding this case.

Constituent s.22 requested assistance from your office regarding s.22

s.22

Parents choose which eligible services best meet their child's needs and allocate funding to those services s 22

s.22

To discuss further, the constituent may contacts.22

I hope this information is helpful.

Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Khan, Ayesha [mailto:Ayesha.Khan@leg.bc.ca]

Sent: Friday, November 2, 2018 10:09 AM

To: Brown, Edena MCF:EX Cc: Shah, Amna LASS:EX

Subject: RE: Re: Surrey-Guildford Constituent

Hi Edena.

We're on it! I will be away starting tomorrow until the new year- and so I am CC'ing Surrey-Guildford's new CA, Amna Shah, to this email.

Ayesha



Ayesha Khan

Constituency Assistant to Garry Begg, MLA for Surrey-Guildford P: 604-586-3747 | F: 604-584-4741 | #201 - 15135 101 Ave, Surrey BC V3R 7Z1 Garry.Begg.MLA@leg.bc.ca | www.garrybeggmla.ca

From: Brown, Edena MCF:EX [mailto:Edena.Brown@gov.bc.ca]

Sent: Friday, November 2, 2018 10:00 AM

To: Khan, Ayesha

Subject: RE: Re: Surrey-Guildford Constituent

Hi Ayesha,

Ministry staff has asked me if you might be able to get a new end date for this consent form? As it is right now it expired on October 17, 2018. If you can get the constituent to initial an extension for another two months that would be great and then send back to me. I will be able to get information however I will also need you to get the constituent to agree to the two month extension.

If you have any questions please let me know.

Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Khan, Ayesha [mailto:Ayesha.Khan@leg.bc.ca]

Sent: Thursday, October 25, 2018 12:02 PM

To: Brown, Edena MCF:EX

Subject: Re: Surrey-Guildford Constituent

Hi Edena,

Hoping this email finds you well! I am writing to you today on behalf of \$.22

s.22

Do you folks have any messaging on this? Regards,

Ayesha



Ayesha Khan

Constituency Assistant to Garry Begg, MLA for Surrey-Guildford
P: 604-586-3747 | F: 604-584-4741 | #201 – 15135 101 Ave, Surrey BC V3R 7Z1
Garry.Begg.MLA@leg.bc.ca | www.garrybeggmla.ca

 From:
 Brown, Edena MCF:EX

 To:
 Versteege, Gina LASS:EX

 Subject:
 Re: Request for appointment

 Date:
 November 9, 2018 8:11:23 PM

Hi Gina,

If there is a child at risk please call the 24/7 number to report an emergency. I am traveling and don't have it at hand but please refer to the MLA Guide I sent you. The number is there.

Thanks, Edena

Sent from my iPhone

On Nov 9, 2018, at 4:24 PM, Versteege, Gina < Gina. Versteege@leg.bc.ca > wrote:

Hello Edena,

MLA Ross would like to know if Hon. Conroy has time to squeeze in a 10 minute meeting next week?

I will also send you an email as to an urgent file involving a child at risk.

Kind regards,

Gina Versteege

Constituency Assistant

Ellis Ross - MLA Skeena

250-922-4960

 From:
 Brown, Edena MCF:EX

 To:
 Edwards, Patty L LASS:EX

 Subject:
 RE: Respite Care Request

 Date:
 November 7, 2018 1:57:42 PM

Attachments: image001.png

Hi Patty,

I have been sent information regarding your constituent. In summary \$.22 wants respite for her \$.22

s.22

s.22 s.22

Any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Edwards, Patty [mailto:Patty.Edwards@leg.bc.ca]

Sent: Friday, October 26, 2018 3:38 PM

To: Brown, Edena MCF:EX **Subject:** Respite Care Request Good afternoon Edena:

Please find attached the Consent to disclose to MLA document signed by Constituent \$.22

s.22

The presenting problem is in regard to respite for her : s.22

s.22

She wrote a letter of complaint to the local office and has had no response.

She is presenting to this office in regards to the respite care being re-instated as she had it prior to the apprehension.

Cheers,
Patty Edwards
Constituency Assistant to **Scott Fraser, MLA**Mid Island-Pacific Rim
3945B Johnson Road,
Port Alberni, BC V9Y 5N4
250-720-4515 | 1-866-870-4190

& bcgeu

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 From:
 Brown. Edena MCF:EX

 To:
 Edwards. Patty L LASS:EX

 Subject:
 RE: Respite Care Request

 Date:
 November 20, 2018 12:02:17 PM

Attachments: image001.png

Hi Patty,

Sorry for the delay in responding to your voicemail. I actually didn't get your call...it somehow went straight to my voicemail and I didn't realize your message was there. I have to check my phone settings clearly.

I did ask Ministry staff your question regarding CA's being advocates for constituents with MCFD case files. I received this response.

Generally, clients can have anybody they want accompany them to meetings as advocates. There may certain meetings, such as family group conferences or mediation sessions where advocates might be asked not to attend but these would be the exception.

I hope this answers your question.

If you would like to discuss further please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Edwards, Patty [mailto:Patty.Edwards@leg.bc.ca]

Sent: Friday, October 26, 2018 3:38 PM

To: Brown, Edena MCF:EX Subject: Respite Care Request

Good afternoon Edena:

Please find attached the Consent to disclose to MLA document signed by Constituent s.22

s.22

The presenting problem is in regard to s.22

s.22

She wrote a letter of complaint to the local office and has had no response.

She is presenting to this office in regards to the respite care being re-instated as she had it prior to the apprehension.

Cheers,

Patty Edwards
Constituency Assistant to **Scott Fraser, MLA**Mid Island-Pacific Rim
3945B Johnson Road,
Port Alberni, BC V9Y 5N4
250-720-4515 | 1-866-870-4190

& bcgeu.

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 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE:S 22

Date: November 7, 2018 2:10:58 PM

Hi Maeve,

I have received information regarding your constituent \$.22 In summary, \$.22

s.22

Any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

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From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, October 30, 2018 2:55 PM

To: Brown, Edena MCF:EX **Cc:** Rosenberg, Jane LASS:EX

Subject: \$.22 Dear Edena,

Please find attached a consent form for \$.22

s.22

Thank you,

Maeve Maguire | Constituency Assistant
Constituency Office of Sonia Furstenau, MLA

164 Station St, Duncan, BC V9L 1M7

Phone: 250-715-2792 | Fax: (778) 698-8934

Website | Facebook | Twitter

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From: Brown, Edena MCF:EX To: Maguire, Maeve LASS:EX Subject: RE:s 22 Date: November 14, 2018 1:29:00 PM Hi Maeve, The consent form we have on file for 8.22expired on September 12th. Would you be able to get her to either sign a new form or perhaps change the date for another two months and have her initial the change? I will also forward your question today to Ministry staff so we can begin looking into the file while waiting for the updated consent form. Thanks, Edena ----Original Message----From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca] Sent: Wednesday, November 14, 2018 1:21 PM To: Brown, Edena MCF:EX Subject: s.22 Hi Edena, s.22

Thank you,

Maeve

 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

Subject: RE: s.22

Date: November 27, 2018 1:12:11 PM

Hi Maeve,

I have some information regarding your constituent \$.22 In summary \$.22

iii Suiiiiiai y

s.22

I hope this is helpful.

Thanks.

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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----Original Message----

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Wednesday, November 14, 2018 1:39 PM

To: Brown, Edena MCF:EX

Subject: Re: \$.22

I would appreciate you forwarding it on.

Two weeks! Thank you for advocating for two months. I will count my blessings. (

Maeve

On 2018-11-14, 1:33 PM, "Brown, Edena MCF:EX" wrote:

I gather the Ministry legal team looked into this when they re-did the form last year. They first had two weeks (!) and as an old CA I suggested this was not workable. I can certainly pass along your concerns on the two months and suggest a longer date. Never hurts to ask. :)

----Original Message-----

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Wednesday, November 14, 2018 1:31 PM

To: Brown, Edena MCF:EX

Subject: Re: \$.22

Argh! Thank you Edena. I will ask \$.2 to come in and sign a new form.

What would it take to change the expiration date on that form to 6 months?

Maeve

On 2018-11-14, 1:29 PM, "Brown, Edena MCF:EX" wrote:

Hi Maeve,

The consent form we have on file for \$.22 expired on September 12th.

Would you be able to get her to either sign a new form or perhaps change the date for another two months and have her initial the change?

I will also forward your question today to Ministry staff so we can begin looking into the file while waiting for the updated consent form.

Thanks,

Edena

----Original Message-----

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Wednesday, November 14, 2018 1:21 PM

To: Brown, Edena MCF:EX

Subject:**s**.22 Hi Edena,

s.22

Can you please find out what would need to occur to extend the timeframe? Thank you,

Maeve

 From:
 Brown, Edena MCF:EX

 To:
 Rosenberg, Jane LASS:EX

Subject: RE: s.22

Date: November 1, 2018 12:58:23 PM

Hello Jane,

s.22

I hope this information is helpful.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

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From: Rosenberg, Jane [mailto:Jane.Rosenberg@leg.bc.ca]

Sent: Friday, October 5, 2018 3:45 PM

To: Brown, Edena MCF:EX **Cc:** Furstenau, Sonia; Maguire, Maeve LASS:EX

Subject:s.22

Good afternoon, Edena,

Attached you will find a "Consent to Disclose Personal Information" for \$.22

s.22

Thank you for your attention. Wishing you a good long weekend.

Jane Rosenberg | Constituency Assistant Constituency Office of Sonia Furstenau, MLA

164 Station St., Duncan, BC V9L 1M7 Phone: 250-715-2792 | Fax: (778) 698-8934

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 From:
 Brown, Edena MCF:EX

 To:
 Maguire, Maeve LASS:EX

 Subject:
 Standards document

Date: November 27, 2018 1:30:44 PM

Hi Maeve,

I have some more information here regarding the standards documents you had asked about. As a summary you were asking questions about the *Child and Family Service Standards* (CFSS) in terms of their current use and the awareness of social workers regarding which documents have replaced particular standards within the CFSS.

The CFSS were implemented in 2003. This collection of 25 standards guided child welfare practice for the provision of family support and child protection services.

Most but not all of these standards have been replaced by more recent policies.

In 2012, the Child Protection Response Policies replaced CFSS #4, 11, 12, 13, 14, 16, 17, 18, 19, 20, 21 and 22. Implementation of the Child Protection Response Policies included extensive orientation provided to social workers throughout the province.

Between 2013 and 2017 other policies have replaced CFSS #1, 7, 8, 9, 10, with orientation provided on the new policies. The only standards in the CFSS that have not yet been superseded by other polices are standards #2, 3, 5, 6, 15, 23 and 24.

The remaining standards in the CFSS, which are generally of a high level nature, will be retired in 2019, at which time the CFSS will be taken off iConnect and archived as part of the ongoing policy streamlining project.

To discuss further, the Ministry can set up a detailed briefing with the MLA.

Any questions please let me know.

Thanks,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: Edena.Brown@gov.bc.ca

 From:
 Brown, Edena MCF:EX

 To:
 Dixon, Kevin LASS:EX

Subject: Update to MCFD Consent to Disclose Form

Date: November 16, 2018 12:30:03 PM

Attachments: Consent to Disclose to MLA.DOCX

Hi Kevin,

I am wondering if you can help us as we have made a slight update to the MCFD Consent to Disclose form

Can you send this email out to all Liberal MLA offices and CA's? The change has occurred based on feedback from CA's we had received.

CA's can now ask the client how long they want the consent form to be valid with a 6 month maximum. It had previously been only good for two months after the form was signed. This change will, we hope, allow more flexibility for CA's and constituents.

Any questions please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

 From:
 Brown, Edena MCF:EX

 To:
 Vasilev, Susan LASS:EX

Subject: Update to MCFD Consent to Disclose Form Date: November 16, 2018 12:28:02 PM

Attachments: Consent to Disclose to MLA.DOCX

Hi Susan,

I am wondering if you can help us as we have made a slight update to the MCFD Consent to Disclose form.

Can you send out to all NDP MLA offices and CA's? The change has occurred based on feedback from CA's we had received.

CA's can now ask the client how long they want the consent form to be valid with a 6 month maximum. It had previously been only good for two months after the form was signed. This change will, we hope, allow more flexibility for CA's and constituents.

Any questions please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

Minister of Children and Family Development and Minister Responsible for CBT, CPC and CRT Cell: 250-480-8627 Email: <u>Edena.Brown@gov.bc.ca</u>

 From:
 Brown, Edena MCF:EX

 To:
 Born, Amber LASS:EX

Subject: Update to MCFD Consent to Disclose Form

Date: November 16, 2018 3:17:38 PM
Attachments: Consent to Disclose to MLA.DOCX

Hi Amber.

We have made a slight update to the MCFD Consent to Disclose form.

The change has occurred based on feedback from CA's we had received.

CA's can now ask the client how long they want the consent form to be valid with a 6 month maximum. It had previously been only good for two months after the form was signed. This change will, we hope, allow more flexibility for CA's and constituents.

Any questions please let me know.

Cheers,

Edena

Edena Brown

Executive Assistant to Hon. Katrine Conroy

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