

TCS

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	48	29	60%	19	40%
RE 2: Assessment of prospective caregivers and family care home	48	25	52%	23	48%
RE 3: Screening and assessment of relief caregivers	31	11	35%	20	65%
RE 4: Renewal of CCRC and CRRA checks	48	42	88%	6	13%
RE 5: Caregiver continuing learning and education including mandatory training	48	3	6%	45	94%
RE 6: Sharing Placement Information with Caregiver	48	0	0%	48	100%
RE 7: Ongoing monitoring of family care home	48	0	0%	48	100%
RE 8: Annual reviews of family care home	48	5	10%	43	90%
RE 9: Reportable incidences	48	18	38%	30	63%
RE 10: Allowable number of children in a caregiving home	48	42	88%	6	13%
RE 11: Supportive practice	48	36	75%	12	25%
RE 12: Assessing quality of care concern	16	7	44%	9	56%
RE 13: Conducting quality of care review	6	0	0%	6	100%

533

218

Overall Compliance Rate 0.409005629

South Fraser QOC removed

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	53	28	53%	25	47%
RE 2: Assessment of prospective caregivers and family care home	53	33	62%	20	38%
RE 3: Screening and assessment of relief caregivers	36	19	53%	17	47%
RE 4: Renewal of CCRC and CRRA checks	53	35	66%	18	34%
RE 5: Caregiver continuing learning and education including mandatory training	53	8	15%	45	85%
RE 6: Sharing Placement Information with Caregiver	53	2	4%	51	96%
RE 7: Ongoing monitoring of family care home	53	1	2%	52	98%
RE 8: Annual reviews of family care home	53	3	6%	50	94%
RE 9: Reportable incidences	53	2	4%	51	96%
RE 10: Allowable number of children in a caregiving home	53	48	91%	5	9%
RE 11: Supportive practice	53	43	81%	10	19%
RE 12: Assessing quality of care concern	16	11	69%	5	31%
RE 13: Conducting quality of care review	9	0	0%	9	100%

591 233

Overall Compliance Rate 0.394247039

South Fraser QOC included fixed

RE 12: Assessing quality of care concern	36	29	0.805555556	7	0.194444444
RE 13: Conducting quality of care review	29	5	0.172413793	24	0.827586207

should be 5 should be 17% should be 24 should be 83%

East Fraser with original sample

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	43	17	40%	26	60%
RE 2: Assessment of prospective caregivers and family care home	43	24	56%	19	44%
RE 3: Screening and assessment of relief caregivers	30	11	37%	19	63%
RE 4: Renewal of CCRC and CRRRA checks	43	16	37%	27	63%
RE 5: Caregiver continuing learning and education including mandatory training	43	5	12%	38	88%
RE 6: Sharing Placement Information with Caregiver	43	5	12%	38	88%
RE 7: Ongoing monitoring of family care home	43	0	0%	43	100%
RE 8: Annual reviews of family care home	43	1	2%	42	98%
RE 9: Reportable incidences	43	3	7%	40	93%
RE 10: Allowable number of children in a caregiving home	43	36	84%	7	16%
RE 11: Supportive practice	43	34	79%	9	21%
RE 12: Assessing quality of care concern	2	1	50%	1	50%
RE 13: Conducting quality of care review	2	0	0%	2	100%

464 153

Overall Compliance Rate 0.329741379

East Fraser with additional QOC records Nov 15

RE 12: Assessing quality of care concern	6	5	0.8333333	1	0.166666667
RE 13: Conducting quality of care review	5	0	0	5	1

Coast North Shore

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	34	24	71%	10	29%
RE 2: Assessment of prospective caregivers and family care home	34	17	50%	17	50%
RE 3: Screening and assessment of relief caregivers	17	4	24%	13	76%
RE 4: Renewal of CCRC and CRRA checks	34	24	71%	10	29%
RE 5: Caregiver continuing learning and education including mandatory training	34	4	12%	30	88%
RE 6: Sharing Placement Information with Caregiver	34	1	3%	33	97%
RE 7: Ongoing monitoring of family care home	34	0	0%	34	100%
RE 8: Annual reviews of family care home	34	3	9%	31	91%
RE 9: Reportable incidences	34	4	12%	30	88%
RE 10: Allowable number of children in a caregiving home	34	26	76%	8	24%
RE 11: Supportive practice	34	21	62%	13	38%
RE 12: Assessing quality of care concern	5	4	80%	1	20%
RE 13: Conducting quality of care review	3	1	33%	2	67%

365 133

Overall Compliance Rate

0.364383562

Kootenays

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	31	19	61%	12	39%
RE 2: Assessment of prospective caregivers and family care home	31	22	71%	9	29%
RE 3: Screening and assessment of relief caregivers	14	10	71%	4	29%
RE 4: Renewal of CCRC and CRRRA checks	31	22	71%	9	29%
RE 5: Caregiver continuing learning and education including mandatory training	31	10	32%	21	68%
RE 6: Sharing Placement Information with Caregiver	31	2	6%	29	94%
RE 7: Ongoing monitoring of family care home	31	1	3%	30	97%
RE 8: Annual reviews of family care home	31	5	16%	26	84%
RE 9: Reportable incidences	31	9	29%	22	71%
RE 10: Allowable number of children in a caregiving home	31	31	0%	0	0%
RE 11: Supportive practice	31	21	68%	10	32%
RE 12: Assessing quality of care concern	3	3	100%	0	0%
RE 13: Conducting quality of care review	3	0	0%	3	100%

330

155

Overall Compliance Rate

0.46969697

Kootenays with QOC

RE 12: Assessing quality of care concern	4	4	1	0	0
RE 13: Conducting quality of care review	4	1	0.25	3	0.75

Northwest with original sample

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	37	19	51%	18	49%
RE 2: Assessment of prospective caregivers and family care home	37	13	35%	24	65%
RE 3: Screening and assessment of relief caregivers	30	11	37%	19	63%
RE 4: Renewal of CCRC and CRRA checks	37	22	59%	15	41%
RE 5: Caregiver continuing learning and education including mandatory training	37	0	0%	37	100%
RE 6: Sharing Placement Information with Caregiver	37	0	0%	37	100%
RE 7: Ongoing monitoring of family care home	37	0	0%	37	100%
RE 8: Annual reviews of family care home	37	11	30%	26	70%
RE 9: Reportable incidences	37	11	30%	26	70%
RE 10: Allowable number of children in a caregiving home	37	28	76%	9	24%
RE 11: Supportive practice	37	19	51%	18	49%
RE 12: Assessing quality of care concern	10	7	70%	3	30%
RE 13: Conducting quality of care review	7	1	14%	6	86%

417

142

Overall Compliance Rate

0.340527578

Northwest with additional QOC

RE 12: Assessing quality of care concern	18	15	0.83333333	3	0.16666667
RE 13: Conducting quality of care review	15	1	0.06666667	14	0.93333333

South Vancouver Island main
sample

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	49	19	39%	30	61%
RE 2: Assessment of prospective caregivers and family care home	49	21	43%	28	57%
RE 3: Screening and assessment of relief caregivers	25	11	44%	14	56%
RE 4: Renewal of CCRC and CRRA checks	49	31	63%	18	37%
RE 5: Caregiver continuing learning and education including mandatory training	49	3	6%	46	94%
RE 6: Sharing Placement Information with Caregiver	49	2	4%	47	96%
RE 7: Ongoing monitoring of family care home	49	1	2%	48	98%
RE 8: Annual reviews of family care home	49	8	16%	41	84%
RE 9: Reportable incidences	49	14	29%	35	71%
RE 10: Allowable number of children in a caregiving home	49	30	61%	19	39%
RE 11: Supportive practice	49	43	88%	6	12%
RE 12: Assessing quality of care concern	10	7	70%	3	30%
RE 13: Conducting quality of care review	5	0	0%	5	100%

530

190

Overall Compliance Rate

0.358490566

South Vancouver Island QOCR
included

RE 12: Assessing quality of care concern	18	14	0.777777778	4	0.222222222
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RE 13: Conducting quality of care review	9	0	0	9	1
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North Fraser

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	42	24	57%	18	43%
RE 2: Assessment of prospective caregivers and family care home	42	27	64%	15	36%
RE 3: Screening and assessment of relief caregivers	28	20	71%	8	29%
RE 4: Renewal of CCRC and CRRRA checks	42	28	67%	14	33%
RE 5: Caregiver continuing learning and education including mandatory training	42	8	19%	34	81%
RE 6: Sharing Placement Information with Caregiver	42	5	12%	37	88%
RE 7: Ongoing monitoring of family care home	42	0	0%	42	100%
RE 8: Annual reviews of family care home	42	2	5%	40	95%
RE 9: Reportable incidences	42	4	10%	38	90%
RE 10: Allowable number of children in a caregiving home	42	36	86%	6	14%
RE 11: Supportive practice	42	24	57%	18	43%
RE 12: Assessing quality of care concern	5	3	60%	2	40%
RE 13: Conducting quality of care review	3	0	0%	3	100%

456

181

Overall Compliance Rate

0.396929825

North Fraser with QOC

RE 12: Assessing quality of care concern	13	11	0.84615385	2	0.153846154
RE 13: Conducting quality of care review	11	0	0	11	1

Northeast

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	22	13	59%	9	41%
RE 2: Assessment of prospective caregivers and family care home	22	15	68%	7	32%
RE 3: Screening and assessment of relief caregivers	4	3	75%	1	25%
RE 4: Renewal of CCRC and CRRRA checks	22	17	77%	5	23%
RE 5: Caregiver continuing learning and education including mandatory training	22	0	0%	22	100%
RE 6: Sharing Placement Information with Caregiver	22	1	5%	21	95%
RE 7: Ongoing monitoring of family care home	22	0	0%	22	100%
RE 8: Annual reviews of family care home	22	1	5%	21	95%
RE 9: Reportable incidences	22	1	5%	21	95%
RE 10: Allowable number of children in a caregiving home	22	14	64%	8	36%
RE 11: Supportive practice	22	17	77%	5	23%
RE 12: Assessing quality of care concern	1	1	100%	0	0%
RE 13: Conducting quality of care review	0	0	N/A	0	N/A

225

83

Overall Compliance Rate

0.368888889

North Central Sample without
QOC

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	40	21	53%	19	48%
RE 2: Assessment of prospective caregivers and family care home	40	20	50%	20	50%
RE 3: Screening and assessment of relief caregivers	35	11	31%	24	69%
RE 4: Renewal of CCRC and CRRRA checks	40	23	58%	17	43%
RE 5: Caregiver continuing learning and education including mandatory training	40	11	28%	29	73%
RE 6: Sharing Placement Information with Caregiver	40	1	3%	39	98%
RE 7: Ongoing monitoring of family care home	40	0	0%	40	100%
RE 8: Annual reviews of family care home	40	3	8%	37	93%
RE 9: Reportable incidences	40	9	23%	31	78%
RE 10: Allowable number of children in a caregiving home	40	30	75%	10	25%
RE 11: Supportive practice	40	33	83%	7	18%
RE 12: Assessing quality of care concern	9	7	78%	2	22%
RE 13: Conducting quality of care review	6	1	17%	5	83%

450 170

Overall Compliance Rate

0.377777778

Sample with QOC

RE 12: Assessing quality of care concern	17	14	0.82352941	3	0.176470588
RE 13: Conducting quality of care review	13	3	0.23076923	10	0.769230769

North Vancouver Island without
QOC

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	52	28	54%	24	46%
RE 2: Assessment of prospective caregivers and family care home	52	22	42%	30	58%
RE 3: Screening and assessment of relief caregivers	29	15	52%	14	48%
RE 4: Renewal of CCRC and CRRRA checks	52	40	77%	12	23%
RE 5: Caregiver continuing learning and education including mandatory training	52	11	21%	41	79%
RE 6: Sharing Placement Information with Caregiver	52	5	10%	47	90%
RE 7: Ongoing monitoring of family care home	52	0	0%	52	100%
RE 8: Annual reviews of family care home	52	7	13%	45	87%
RE 9: Reportable incidences	52	7	13%	45	87%
RE 10: Allowable number of children in a caregiving home	52	41	79%	11	21%
RE 11: Supportive practice	52	52	100%	0	0%
RE 12: Assessing quality of care concern	11	9	82%	2	18%
RE 13: Conducting quality of care review	5	1	20%	4	80%

565 238

Overall Compliance Rate

0.421238938

With QOC

RE 12: Assessing quality of care concern	21	18	0.8571429	3	0.142857143
RE 13: Conducting quality of care review	12	1	0.0833333	11	0.916666667

Vancouver Richmond No QOC

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	43	19	44%	24	56%
RE 2: Assessment of prospective caregivers and family care home	43	14	33%	29	67%
RE 3: Screening and assessment of relief caregivers	36	16	44%	20	56%
RE 4: Renewal of CCRC and CRRA checks	43	34	79%	9	21%
RE 5: Caregiver continuing learning and education including mandatory training	43	3	7%	40	93%
RE 6: Sharing Placement Information with Caregiver	43	2	5%	41	95%
RE 7: Ongoing monitoring of family care home	43	0	0%	43	100%
RE 8: Annual reviews of family care home	43	2	5%	41	95%
RE 9: Reportable incidences	43	8	19%	35	81%
RE 10: Allowable number of children in a caregiving home	43	28	65%	15	35%
RE 11: Supportive practice	43	24	56%	19	44%
RE 12: Assessing quality of care concern	6	2	33%	4	67%
RE 13: Conducting quality of care review	3	0	0%	3	100%

475

152

Overall Compliance Rate

0.32

With QOC

RE 12: Assessing quality of care concern	8	4	0.5	4	0.5
RE 13: Conducting quality of care review	5	0	0	5	1

Okanagan QOC removed

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	49	26	53%	23	47%
RE 2: Assessment of prospective caregivers and family care home	49	28	57%	21	43%
RE 3: Screening and assessment of relief caregivers	33	24	73%	9	27%
RE 4: Renewal of CCRC and CRRA checks	49	28	57%	21	43%
RE 5: Caregiver continuing learning and education including mandatory training	49	11	22%	38	78%
RE 6: Sharing Placement Information with Caregiver	49	1	2%	48	98%
RE 7: Ongoing monitoring of family care home	49	0	0%	49	100%
RE 8: Annual reviews of family care home	49	4	8%	45	92%
RE 9: Reportable incidences	49	17	35%	32	65%
RE 10: Allowable number of children in a caregiving home	49	43	88%	6	12%
RE 11: Supportive practice	49	37	76%	12	24%
RE 12: Assessing quality of care concern	11	9	82%	2	18%
RE 13: Conducting quality of care review	8	0	0%	8	100%

542

228

Overall Compliance Rate

0.420664207

QOC included

RE 12: Assessing quality of care concern	11	9	0.82	2	0.181818182
RE 13: Conducting quality of care review	16	1	0.0625	15	0.9375

All SDA - Aggregate number of applicable and achieved files across SDAs
Without QOC

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 1: Initial screening of prospective caregivers and other adults in family care home	543	286	53%	257	47%
RE 2: Assessment of prospective caregivers and family care home	543	281	52%	262	48%
RE 3: Screening and assessment of relief caregivers	348	166	48%	182	52%
RE 4: Renewal of CCRC and CRRA checks	543	362	67%	181	33%
RE 5: Caregiver continuing learning and education including mandatory training	543	77	14%	466	86%
RE 6: Sharing Placement Information with Caregiver	543	27	5%	516	95%
RE 7: Ongoing monitoring of family care home	543	3	1%	540	99%
RE 8: Annual reviews of family care home	543	55	10%	488	90%
RE 9: Reportable incidences	543	107	20%	436	80%
RE 10: Allowable number of children in a caregiving home	543	433	80%	110	20%
RE 11: Supportive practice	543	404	74%	139	26%
RE 12: Assessing quality of care concern	105	71	68%	34	32%
RE 13: Conducting quality of care review	60	4	7%	56	93%

5943 2276

Overall Compliance Rate 38%

WITH QOC

Measure	Total Applicable	# Achieved	% Achieved	# Not Achieved	% Not Achieved
RE 12: Assessing quality of care concern	174	135	78%	39	22%
RE 13: Conducting quality of care review	128	13	10%	115	90%

6080 2349

Overall Compliance Rate	39%
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% Achieved, without QOC

	Lowest	Highest	All SDA
RE 1: Initial screening of prospective caregivers and other adults in family care home	39%	71%	53%
RE 2: Assessment of prospective caregivers and family care home	33%	71%	52%
RE 3: Screening and assessment of relief caregivers	24%	75%	48%
RE 4: Renewal of CCRC and CRRA checks	37%	88%	67%
RE 5: Caregiver continuing learning and education including mandatory training	0%	32%	14%
RE 6: Sharing Placement Information with Caregiver	0%	12%	5%
RE 7: Ongoing monitoring of family care home	0%	3%	1%
RE 8: Annual reviews of family care home	2%	30%	10%
RE 9: Reportable incidences	4%	38%	20%
RE 10: Allowable number of children in a caregiving home	0%	91%	80%

DRAFT Aggregate Results Weighted Average Scores - Cycle 2 2018-2021

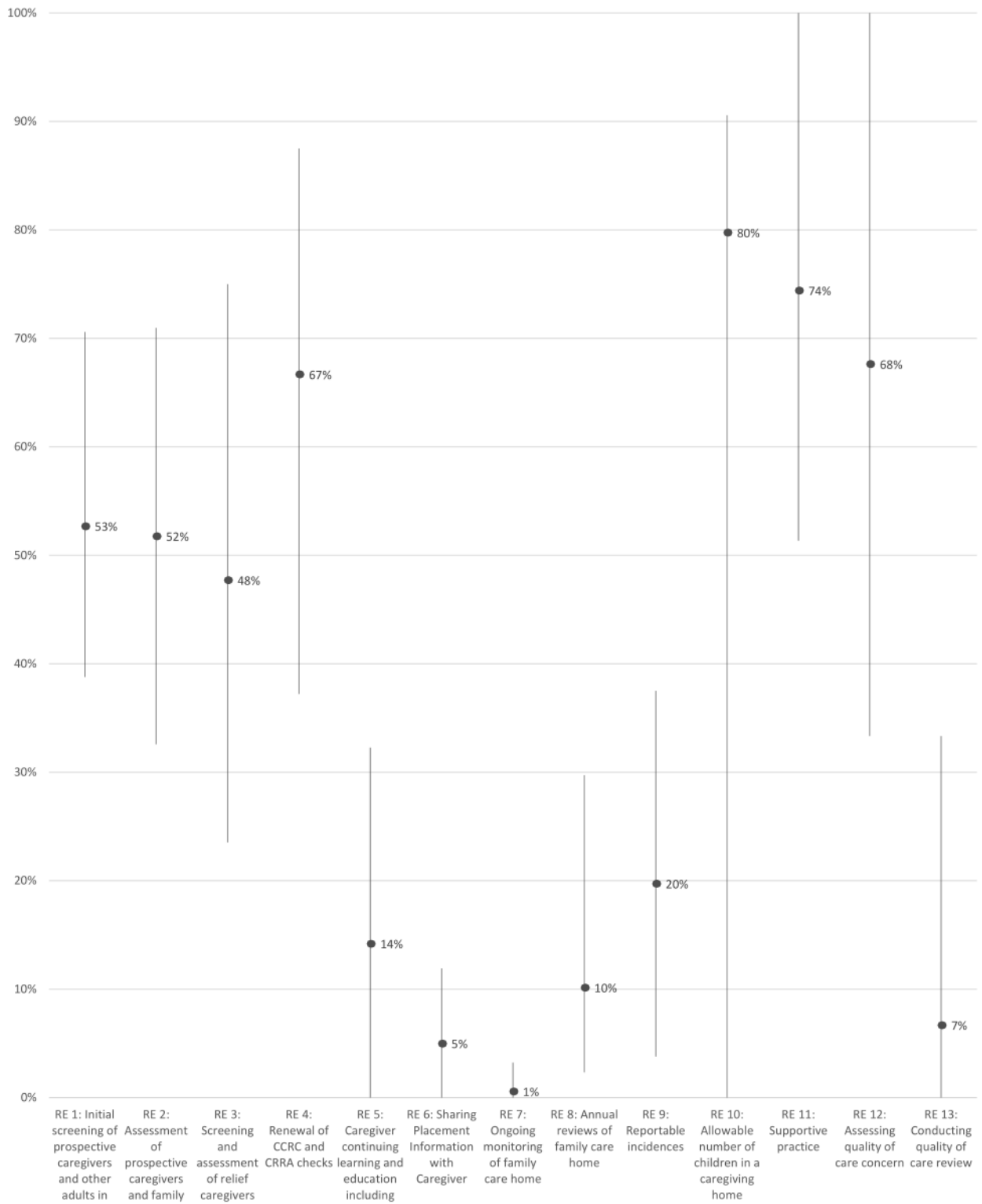
RE 11: Supportive practice	51%	100%	74%
RE 12: Assessing quality of care concern	33%	100%	68%
RE 13: Conducting quality of care review	0%	33%	7%

% Achieved

WITH QOC

Measure	Lowest	Highest	All SDA
RE 12: Assessing quality of care concern	44%	100%	78%
RE 13: Conducting quality of care review	0%	33%	10%

DRAFT Aggregate Results Weighted Average Scores - Cycle 2 2018-2021



DRAFT Aggregate Results Weighted Average Scores - Cycle 2 2018-2021

family care
home

mandatory
training

TCS

RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	9
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	1
No CCRC for individual 18 years of age or older residing in home	1
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	1
No medical assessment of prospective caregiver	8
Not all required reference checks obtained	7
One or more screening activities completed after child placed in home	5

TCS

2a Reasons	Count
No participatory assessment of prospective caregiver	6
No environment of care checklist	1
No home study report	8
Home study report not updated as required	6
No indication supervisor approved home study	5
No CRAA check for prospective caregiver	6
One or more assessment activities completed after child placed	7



TCS	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	0
IRR and DRR not completed	3
No CCRC for prospective relief caregivers	7
No indication of joint assessment and approval	15
PCC not completed	11
No Screening Checklist	6
Incomplete or unsigned Screening Checklist	3
Relief caregiver assessed after child placed	1



TCS	
RE 4a Reasons	Count
Expired CCRC for caregiver	4
CCRC does not meet policy requirements	1
Expired CRRR check for caregiver	3



TCS

RE 5a Reasons	Count
Mandatory training not completed within 2 years	32
No indication that information or education on relevant topics was provided	15
No learning plan	36



TCS

RE 6a Reasons	Count
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No written information about caregiver's responsibilities arising from	
plan of care for CYIC placed in the home	47
No written referral information for CYIC placed in the home	42



TCS	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	43
No in-person contact in caregiver's home	5



TCS	
8a Reason	Count
None of required annual reviews completed	13
None of required annual reviews completed within 30 working days of	
anniversary date or previous review date	2
Not all required annual reviews completed	24
Not all required annual reviews completed within 30 working days of	
anniversary date or previous review date	5

TCS	
9a Reasons	Count
Caregiver made aware of obligation to report but not on an annual basis	17
No indication that caregiver was made aware of obligation to report	13

TCS

10a Reasons	Count
Maximum capacity exceeded without manager approval	3
Maximum capacity approved but not reviewed every 90 days	4
Maximum capacity approved but not reviewed every 6 months	2

TCS

11a Reasons	Count
No indication of supportive practice as described in policy and procedures	5
Some indication of supportive practice but standard as reflected in policy and procedures was not met	7

TCS

12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	2
Information was received that should have been assessed as quality of care concern but was not assessed	7



TCS

13a Reasons

Count

Decision to conduct quality of care review not made within 24 hours

2

Quality of care review not started within 5 days

2

Quality of care review not completed within 30 days of receiving report

5

No indication that extension of 30-day timeframe was approved

5

Caregiver not notified of extension

5

Caregiver not informed of right to request administrative review

3

South Fraser QOC removed

RE 1a Reasons	Count
1. Prospective caregiver not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	19
3. IRR and DRR not completed (applies after March 2017)	0
4. No CCRC for prospective caregiver	7
5. No CCRC for individual 18 years of age or older residing in home	2
6. No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
7. No medical assessment of prospective caregiver	13
8. Not all required reference checks obtained for prospective caregiver	6
9. One or more screening activities completed after child placed in home	4

South Fraser QOC removed

2a Reasons	Count
1. No participatory assessment of prospective caregiver(s)	5
2. No environment of care checklist (applies after March 2017)	0
3. No home study report	9
4. Home study report not updated as required	6
5. No indication that supervisor approved home study report	8
6. No CRRA check for prospective caregiver	8
7. One or more assessment activities completed after child placed in home	4

South Fraser QOC removed

RE 3a Reasons

Count

1. Prospective relief caregivers not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	10
3. IRR and DRR not completed (applies after March 2017)	3
4. No CCRC for prospective relief caregivers	9
5. No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	3
6. PCC not completed	10
7. No Screening Checklist (applies after March 2017)	1
8. Incomplete or unsigned Screening Checklist (applies after March 2017)	1
9. Relief caregiver assessed after child placed in relief caregiver's home	0

South Fraser QOC removed

RE 4a Reasons

Count

1. No CCRC for caregiver	1
2. No CCRC for individual 18 years of age or older in the home	1
3. Expired CCRC for caregiver	3
4. Expired CCRC for individual 18 years of age or older in the home	2
5. CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	2
6. No CRRA check for caregiver	3
7. Expired CRRA check for caregiver	8



South Fraser QOC removed

RE 5a Reasons	Count
1. Mandatory training not completed within 2 years	26
2. No indication that information or education on relevant topics was provided	9
3. No learning plan	38



South Fraser QOC removed

RE 6a Reasons	Count
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1. No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	48
2. No written referral information for CYIC placed in the home	38

South Fraser QOC removed	
RE 7a Reasons	Count
1. In-person contact in caregiver's home did not occur every 90 days	47
2. No in-person contact in caregiver's home	5

South Fraser QOC removed	
8a Reason	Count
1. None of required annual reviews completed	12
2. None of required annual reviews completed within 30 working days of anniversary date or previous review date	3
3. Not all required annual reviews completed	33
4. Not all required annual reviews completed within 30 working days of anniversary date or previous review date	12

South Fraser QOC removed	
9a Reasons	Count
1. Caregiver made aware of obligation to report but not on an annual basis	33
2. No indication that caregiver was made aware of obligation to report	18

South Fraser QOC removed

10a Reasons	Count
1. Maximum capacity exceeded without manager approval	4
2. Maximum capacity approved but not reviewed every 90 days	2
3. Maximum capacity approved but not reviewed every 6 months	2
4. More than 2 children under age 2	0
5. More than 3 children under age 2.5	0
6. More than 4 children pre-school age	0

South Fraser QOC removed

11a Reasons	Count
1. No indication of supportive practice as described in policy and procedures	3
2. Some indication of supportive practice but standard as reflected in policy and procedures was not met	7

South Fraser QOC included fixed

12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	3
Information was received that should have been assessed as quality of care concern but was not assessed	5



South Fraser QOC included fixed

13a Reasons	Count
1. Decision to conduct quality of care review not made within 24 hours of receiving information about concern	20
2. No indication that decision to conduct quality of care review was approved by responsible manager	6
3. Quality of care review not started within 5 days of receiving concern	21
4. Quality of care review not completed within 30 days of receiving report	25
5. No indication that extension of 30-day timeframe was approved by responsible manager	20
6. Caregiver not notified of extension	20
7. Caregiver not informed of right to request administrative review of decision to apply sanction	1

East Fraser with original sample

RE 1a Reasons	Count
1. Prospective caregiver not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	15
3. IRR and DRR not completed (applies after March 2017)	0
4. No CCRC for prospective caregiver	11
5. No CCRC for individual 18 years of age or older residing in home	0
6. No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
7. No medical assessment of prospective caregiver	15
8. Not all required reference checks obtained for prospective caregiver	12
9. One or more screening activities completed after child placed in home	3

East Fraser with original sample

2a Reasons	Count
1. No participatory assessment of prospective caregiver(s)	1
2. No environment of care checklist (applies after March 2017)	0
3. No home study report	6
4. Home study report not updated as required	4
5. No indication that supervisor approved home study report	0
6. No CRRA check for prospective caregiver	7
7. One or more assessment activities completed after child placed in home	6

East Fraser with original sample	
RE 3a Reasons	Count
1. Prospective relief caregivers not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	10
3. IRR and DRR not completed (applies after March 2017)	4
4. No CCRC for prospective relief caregivers	11
5. No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	9
6. PCC not completed	10
7. No Screening Checklist (applies after March 2017)	5
8. Incomplete or unsigned Screening Checklist (applies after March 2017)	3
9. Relief caregiver assessed after child placed in relief caregiver's home	0

East Fraser with original sample	
RE 4a Reasons	Count
1. No CCRC for caregiver	5
2. No CCRC for individual 18 years of age or older in the home	0
3. Expired CCRC for caregiver	10
4. Expired CCRC for individual 18 years of age or older in the home	1
5. CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	1
6. No CRRA check for caregiver	5
7. Expired CRRA check for caregiver	14



East Fraser with original sample

RE 5a Reasons	Count
1. Mandatory training not completed within 2 years	30
2. No indication that information or education on relevant topics was provided	10
3. No learning plan	25



East Fraser with original sample

RE 6a Reasons	Count
1. No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	37

2. No written referral information for CYIC placed in the home

32

East Fraser with original sample

RE 7a Reasons

Count

1. In-person contact in caregiver's home did not occur every 90 days

36

2. No in-person contact in caregiver's home

7

East Fraser with original sample	
8a Reason	Count
1. None of required annual reviews completed	22
2. None of required annual reviews completed within 30 working	
days of anniversary date or previous review date	2
3. Not all required annual reviews completed	16
4. Not all required annual reviews completed within 30 working	
days of anniversary date or previous review date	3

East Fraser with original sample	
9a Reasons	Count
1. Caregiver made aware of obligation to report but not on an annual basis	21
2. No indication that caregiver was made aware of obligation to report	19

East Fraser with original sample

10a Reasons	Count
1. Maximum capacity exceeded without manager approval	5
2. Maximum capacity approved but not reviewed every 90 days	2
3. Maximum capacity approved but not reviewed every 6 months	0
4. More than 2 children under age 2	0
5. More than 3 children under age 2.5	0
6. More than 4 children pre-school age	0

East Fraser with original sample

11a Reasons	Count
1. No indication of supportive practice as described in policy and procedures	2
2. Some indication of supportive practice but standard as reflected in policy and procedures was not met	7

East Fraser with additional QOC records Nov 15

12a Reasons	Count
1. Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	0
2. Information was received that should have been assessed as quality of care concern but was not assessed	1

East Fraser with additional QOC records Nov 15

13a Reasons	Count
1. Decision to conduct quality of care review not made within 24 hours of receiving information about concern	4
2. No indication that decision to conduct quality of care review was approved by responsible manager	1
3. Quality of care review not started within 5 days of receiving concern	2
4. Quality of care review not completed within 30 days of receiving report	5
5. No indication that extension of 30-day timeframe was approved by responsible manager	5
6. Caregiver not notified of extension	5
7. Caregiver not informed of right to request administrative review of decision to apply sanction	0

Coast North Shore

RE 1a Reasons	Count
1. Prospective caregiver not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	7
3. IRR and DRR not completed (applies after March 2017)	0
4. No CCRC for prospective caregiver	3
5. No CCRC for individual 18 years of age or older residing in home	0
6. No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
7. No medical assessment of prospective caregiver	4
8. Not all required reference checks obtained for prospective caregiver	5
9. One or more screening activities completed after child placed in home	4

Coast North Shore

2a Reasons	Count
1. No participatory assessment of prospective caregiver(s)	2
2. No environment of care checklist (applies after March 2017)	0
3. No home study report	3
4. Home study report not updated as required	3
5. No indication that supervisor approved home study report	3
6. No CRRA check for prospective caregiver	1
7. One or more assessment activities completed after child placed in home	9

Coast North Shore

RE 3a Reasons	Count
1. Prospective relief caregivers not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	8
3. IRR and DRR not completed (applies after March 2017)	2
4. No CCRC for prospective relief caregivers	4
5. No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	10
6. PCC not completed	8
7. No Screening Checklist (applies after March 2017)	5
8. Incomplete or unsigned Screening Checklist (applies after March 2017)	0
9. Relief caregiver assessed after child placed in relief caregiver's home	0

Coast North Shore

RE 4a Reasons	Count
1. No CCRC for caregiver	2
2. No CCRC for individual 18 years of age or older in the home	0
3. Expired CCRC for caregiver	4
4. Expired CCRC for individual 18 years of age or older in the home	0
5. CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	0
6. No CRRA check for caregiver	6
7. Expired CRRA check for caregiver	2



Coast North Shore

RE 5a Reasons	Count
1. Mandatory training not completed within 2 years	24
2. No indication that information or education on relevant topics was provided	16
3. No learning plan	27



Coast North Shore

RE 6a Reasons	Count
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1. No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	29
2. No written referral information for CYIC placed in the home	28

Coast North Shore	
RE 7a Reasons	Count
1. In-person contact in caregiver's home did not occur every 90 days	23
2. No in-person contact in caregiver's home	11

Coast North Shore

8a Reason	Count
1. None of required annual reviews completed	9
2. None of required annual reviews completed within 30 working days of anniversary date or previous review date	4
3. Not all required annual reviews completed	17
4. Not all required annual reviews completed within 30 working days of anniversary date or previous review date	5

Coast North Shore

9a Reasons	Count
1. Caregiver made aware of obligation to report but not on an annual basis	19
2. No indication that caregiver was made aware of obligation to report	11

Coast North Shore

10a Reasons	Count
1. Maximum capacity exceeded without manager approval	6
2. Maximum capacity approved but not reviewed every 90 days	3
3. Maximum capacity approved but not reviewed every 6 months	4
4. More than 2 children under age 2	0
5. More than 3 children under age 2.5	0
6. More than 4 children pre-school age	0

Coast North Shore

11a Reasons	Count
1. No indication of supportive practice as described in policy and procedures	6
2. Some indication of supportive practice but standard as reflected in policy and procedures was not met	7

Coast North Shore

12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	0
Information was received that should have been assessed as quality of care concern but was not assessed	1



Coast North Shore

13a Reasons

Count

1. Decision to conduct quality of care review not made

within 24 hours of receiving information about concern

0

2. No indication that decision to conduct quality of care review was approved by responsible manager

0

3. Quality of care review not started within 5 days of receiving concern

0

4. Quality of care review not completed within 30 days of receiving report

0

5. No indication that extension of 30-day timeframe was approved by responsible manager

0

6. Caregiver not notified of extension

0

7. Caregiver not informed of right to request

administrative review of decision to apply sanction

0

Kootenays

RE 1a Reasons	Count
1. Prospective caregiver not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	9
3. IRR and DRR not completed (applies after March 2017)	0
4. No CCRC for prospective caregiver	3
5. No CCRC for individual 18 years of age or older residing in home	0
6. No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
7. No medical assessment of prospective caregiver	4
8. Not all required reference checks obtained for prospective caregiver	4
9. One or more screening activities completed after child placed in home	0

Kootenays

2a Reasons	Count
1. No participatory assessment of prospective caregiver(s)	0
2. No environment of care checklist (applies after March 2017)	0
3. No home study report	3
4. Home study report not updated as required	4
5. No indication that supervisor approved home study report	0
6. No CRRA check for prospective caregiver	3
7. One or more assessment activities completed after child placed in home	0

Kootenays

RE 3a Reasons

Count

1. Prospective relief caregivers not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	1
3. IRR and DRR not completed (applies after March 2017)	1
4. No CCRC for prospective relief caregivers	0
5. No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	1
6. PCC not completed	1
7. No Screening Checklist (applies after March 2017)	3
8. Incomplete or unsigned Screening Checklist (applies after March 2017)	0
9. Relief caregiver assessed after child placed in relief caregiver's home	0

Kootenays

RE 4a Reasons

Count

1. No CCRC for caregiver	1
2. No CCRC for individual 18 years of age or older in the home	0
3. Expired CCRC for caregiver	3
4. Expired CCRC for individual 18 years of age or older in the home	0
5. CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	0
6. No CRRA check for caregiver	3
7. Expired CRRA check for caregiver	3



Kootenays

RE 5a Reasons	Count
1. Mandatory training not completed within 2 years	17
2. No indication that information or education on relevant topics was provided	6
3. No learning plan	12



Kootenays

RE 6a Reasons	Count
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1. No written information about caregiver's responsibilities

arising from plan of care for CYIC placed in the home 24

2. No written referral information for CYIC placed in the home 27

Kootenays

RE 7a Reasons Count

1. In-person contact in caregiver's home did not occur every 90 days 28

2. No in-person contact in caregiver's home 2

Kootenays	
8a Reason	Count
1. None of required annual reviews completed	5
2. None of required annual reviews completed within 30	
working days of anniversary date or previous review date	0
3. Not all required annual reviews completed	14
4. Not all required annual reviews completed within 30	
working days of anniversary date or previous review date	7

Kootenays	
9a Reasons	Count
1. Caregiver made aware of obligation to report but not on an annual basis	17
2. No indication that caregiver was made aware of obligation to report	5

Kootenays

10a Reasons	Count
1. Maximum capacity exceeded without manager approval	0
2. Maximum capacity approved but not reviewed every 90 days	0
3. Maximum capacity approved but not reviewed every 6 months	0
4. More than 2 children under age 2	0
5. More than 3 children under age 2.5	0
6. More than 4 children pre-school age	0

Kootenays

11a Reasons	Count
1. No indication of supportive practice as described in policy and procedures	0
2. Some indication of supportive practice but standard as reflected in policy and procedures was not met	10

Kootenays with QOC

12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	0
Information was received that should have been assessed as quality of care concern but was not assessed	0



Kootenays with QOC

13a Reasons

Count

1. Decision to conduct quality of care review not made	
within 24 hours of receiving information about concern	2
2. No indication that decision to conduct quality of care review was approved by responsible manager	0
3. Quality of care review not started within 5 days of receiving concern	2
4. Quality of care review not completed within 30 days of receiving report	2
5. No indication that extension of 30-day timeframe was approved by responsible manager	2
6. Caregiver not notified of extension	2
7. Caregiver not informed of right to request administrative review of decision to apply sanction	0

Northwest with original sample	
RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	8
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	3
No CCRC for individual 18 years of age or older residing in home	0
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
No medical assessment of prospective caregiver	5
Not all required reference checks obtained for prospective caregiver	6
One or more screening activities completed after child placed in home	10

Northwest with original sample	
RE 2a Reasons	Count
No participatory assessment of prospective caregiver(s)	2
No environment of care checklist (applies after March 2017)	2
No home study report	7
Home study report not updated as required	5
No indication that supervisor approved home study report	6
No CRRA check for prospective caregiver	2
One or more assessment activities completed after child placed in home	11

Northwest with original sample	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	12
IRR and DRR not completed (applies after March 2017)	11
No CCRC for prospective relief caregivers	10
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	12
PCC not completed	0
No Screening Checklist (applies after March 2017)	9
Incomplete or unsigned Screening Checklist (applies after March 2017)	0
Relief caregiver assessed after child placed in relief caregiver's home	0

Northwest with original sample	
RE 4a Reasons	Count
No CCRC for caregiver	0
No CCRC for individual 18 years of age or older in the home	1
Expired CCRC for caregiver	7
Expired CCRC for individual 18 years of age or older in the home	0
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	1
No CRRA check for caregiver	2
Expired CRRA check for caregiver	8



Northwest with original sample	
RE 5a Reasons	Count
Mandatory training not completed within 2 years	30
No indication that information or education on relevant topics was provided	8
No learning plan	29



Northwest with original sample	
RE 6a Reasons	Count

No written information about caregiver's responsibilities arising	
from plan of care for CYIC placed in the home	34
No written referral information for CYIC placed in the home	29

Northwest with original sample	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	34
No in-person contact in caregiver's home	3

Northwest with original sample	
RE 8a Reasons	Count
None of required annual reviews completed	11
None of required annual reviews completed within 30 working	
days of anniversary date or previous review date	2
Not all required annual reviews completed	14
Not all required annual reviews completed within 30 working	
days of anniversary date or previous review date	1

Northwest with original sample	
RE 9a Reasons	Count
Caregiver made aware of obligation to report but not on an	
annual basis	20
No indication that caregiver was made aware of obligation to	
report	6

Northwest with original sample	
RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	7
Maximum capacity approved but not reviewed every 90 days	2
Maximum capacity approved but not reviewed every 6 months	0
More than 2 children under age 2	0
More than 3 children under age 2.5	0
More than 4 children pre-school age	0

Northwest with original sample	
RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	5
Some indication of supportive practice but standard as reflected in policy and procedures was not met	13

Northwest with additional QOC	
RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	0
Information was received that should have been assessed as quality of care concern but was not assessed	3



Northwest with additional QOC	
RE 13a Reasons	Count
Decision to conduct quality of care review not made within 24	
hours of receiving information about concern	3
No indication that decision to conduct quality of care review	
was approved by responsible manager	4
Quality of care review not started within 5 days of receiving	
concern	4
Quality of care review not completed within 30 days of receiving	
report	12
No indication that extension of 30-day timeframe was approved	
by responsible manager	11
Caregiver not notified of extension	10
Caregiver not informed of right to request administrative review	
of decision to apply sanction	0

South Vancouver Island main sample	
RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	14
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	10
No CCRC for individual 18 years of age or older residing in home	0
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
No medical assessment of prospective caregiver	13
Not all required reference checks obtained for prospective caregiver	16
One or more screening activities completed after child placed in home	5

South Vancouver Island main sample	
RE 2a Reasons	Count
No participatory assessment of prospective caregiver(s)	8
No environment of care checklist (applies after March 2017)	0
No home study report	12
Home study report not updated as required	5
No indication that supervisor approved home study report	9
No CRRA check for prospective caregiver	6
One or more assessment activities completed after child placed in home	12

South Vancouver Island main sample	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	9
IRR and DRR not completed (applies after March 2017)	5
No CCRC for prospective relief caregivers	6
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	0
PCC not completed	0
No Screening Checklist (applies after March 2017)	5
Incomplete or unsigned Screening Checklist (applies after March 2017)	1
Relief caregiver assessed after child placed in relief caregiver's home	1

South Vancouver Island main sample	
RE 4a Reasons	Count
No CCRC for caregiver	2
No CCRC for individual 18 years of age or older in the home	0
Expired CCRC for caregiver	8
Expired CCRC for individual 18 years of age or older in the home	1
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	2
No CRRA check for caregiver	1
Expired CRRA check for caregiver	7



South Vancouver Island main sample

RE 5a Reasons

Count

Mandatory training not completed within 2 years

39

No indication that information or education on relevant topics was provided

5

No learning plan

35



South Vancouver Island main sample

RE 6a Reasons

Count

No written information about caregiver's responsibilities arising from plan

of care for CYIC placed in the home

45

No written referral information for CYIC placed in the home

46

South Vancouver Island main sample

RE 7a Reasons

Count

In-person contact in caregiver's home did not occur every 90 days

48

No in-person contact in caregiver's home

0

South Vancouver Island main sample	
RE 8a Reasons	Count
None of required annual reviews completed	12
None of required annual reviews completed within 30 working days of	
anniversary date or previous review date	1
Not all required annual reviews completed	19
Not all required annual reviews completed within 30 working days of	
anniversary date or previous review date	17

South Vancouver Island main sample	
RE 9a Reasons	Count
Caregiver made aware of obligation to report but not on an annual basis	24
No indication that caregiver was made aware of obligation to report	11

South Vancouver Island main sample	
RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	17
Maximum capacity approved but not reviewed every 90 days	8
Maximum capacity approved but not reviewed every 6 months	2
More than 2 children under age 2	0
More than 3 children under age 2.5	1
More than 4 children pre-school age	0

South Vancouver Island main sample	
RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	2
Some indication of supportive practice but standard as reflected in policy and procedures was not met	4

South Vancouver Island QOCR included	
RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	1
Information was received that should have been assessed as quality of care concern but was not assessed	3



South Vancouver Island QOCR included

RE 13a Reasons	Count
Decision to conduct quality of care review not made within 24 hours of receiving information about concern	4
No indication that decision to conduct quality of care review was approved by responsible manager	2
Quality of care review not started within 5 days of receiving concern	4
Quality of care review not completed within 30 days of receiving report	8
No indication that extension of 30-day timeframe was approved by responsible manager	8
Caregiver not notified of extension	8
Caregiver not informed of right to request administrative review of decision to apply sanction	1

North Fraser	
RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	11
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	1
No CCRC for individual 18 years of age or older residing in home	1
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
No medical assessment of prospective caregiver	7
Not all required reference checks obtained	6
One or more screening activities completed after child placed in home	2

North Fraser	
2a Reasons	Count
No participatory assessment of prospective caregiver	2
No environment of care checklist	0
No home study report	2
Home study report not updated as required	3
No indication supervisor approved home study	3
No CRAA check for prospective caregiver	6
One or more assessment activities completed after child placed	3



North Fraser	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	0
IRR and DRR not completed	1
No CCRC for prospective relief caregivers	3
No indication of joint assessment and approval	2
PCC not completed	4
No Screening Checklist	1
Incomplete or unsigned Screening Checklist	1
Relief caregiver assessed after child placed	0



North Fraser	
RE 4a Reasons	Count
Expired CCRC for caregiver	11
CCRC does not meet policy requirements	0
Expired CRRRA check for caregiver	3




North Fraser	
RE 5a Reasons	Count
Mandatory training not completed within 2 years	22
No indication that information or education on relevant topics was provided	21
No learning plan	27




North Fraser	
RE 6a Reasons	Count

No written information about caregiver's responsibilities arising	
from plan of care for CYIC placed in the home	33
No written referral information for CYIC placed in the home	31



North Fraser	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	42
No in-person contact in caregiver's home	0



North Fraser	
8a Reason	Count
None of required annual reviews completed	2
None of required annual reviews completed within 30 working	
days of anniversary date or previous review date	1
Not all required annual reviews completed	35
Not all required annual reviews completed within 30 working	
days of anniversary date or previous review date	10

North Fraser	
9a Reasons	Count
Caregiver made aware of obligation to report but not on an	
annual basis	37
No indication that caregiver was made aware of obligation to	
report	1

North Fraser	
10a Reasons	Count
Maximum capacity exceeded without manager approval	0
Maximum capacity approved but not reviewed every 90 days	4
Maximum capacity approved but not reviewed every 6 months	1

North Fraser	
11a Reasons	Count
No indication of supportive practice as described in policy and procedures	10
Some indication of supportive practice but standard as reflected in policy and procedures was not met	8

North Fraser with QOC	
12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	1
Information was received that should have been assessed as quality of care concern but was not assessed	1



North Fraser with QOC

13a Reasons

Count

Decision to conduct quality of care review not made within 24

hours

8

Quality of care review not started within 5 days

9

Quality of care review not completed within 30 days of receiving
report

10

No indication that extension of 30-day timeframe was approved

9

Caregiver not notified of extension

9

Caregiver not informed of right to request administrative review

0

Northeast

RE 1a Reasons	Count
1. Prospective caregiver not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	3
3. IRR and DRR not completed (applies after March 2017)	0
4. No CCRC for prospective caregiver	1
5. No CCRC for individual 18 years of age or older residing in home	2
6. No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
7. No medical assessment of prospective caregiver	4
8. Not all required reference checks obtained for prospective caregiver	6
9. One or more screening activities completed after child placed in home	0

Northeast

2a Reasons	Count
1. No participatory assessment of prospective caregiver(s)	3
2. No environment of care checklist (applies after March 2017)	0
3. No home study report	4
4. Home study report not updated as required	0
5. No indication that supervisor approved home study report	1
6. No CRRA check for prospective caregiver	3
7. One or more assessment activities completed after child placed in home	2

Northeast

RE 3a Reasons	Count
1. Prospective relief caregivers not 19 years of age or older	0
2. PCC not completed (applies before March 2017)	1
3. IRR and DRR not completed (applies after March 2017)	0
4. No CCRC for prospective relief caregivers	0
5. No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	1
6. PCC not completed	0
7. No Screening Checklist (applies after March 2017)	0
8. Incomplete or unsigned Screening Checklist (applies after March 2017)	0
9. Relief caregiver assessed after child placed in relief caregiver's home	0

Northeast

RE 4a Reasons	Count
1. No CCRC for caregiver	1
2. No CCRC for individual 18 years of age or older in the home	1
3. Expired CCRC for caregiver	0
4. Expired CCRC for individual 18 years of age or older in the home	0
5. CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	0
6. No CRRA check for caregiver	1
7. Expired CRRA check for caregiver	3



Northeast	
RE 5a Reasons	Count
1. Mandatory training not completed within 2 years	16
2. No indication that information or education on relevant topics was provided	16
3. No learning plan	22



Northeast	
RE 6a Reasons	Count

1. No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	21
2. No written referral information for CYIC placed in the home	19

Northeast	
RE 7a Reasons	Count
1. In-person contact in caregiver's home did not occur every 90 days	19
2. No in-person contact in caregiver's home	3

Northeast	
8a Reason	Count
1. None of required annual reviews completed	2
2. None of required annual reviews completed within 30 working days of anniversary date or previous review date	4
3. Not all required annual reviews completed	14
4. Not all required annual reviews completed within 30 working days of anniversary date or previous review date	1

Northeast	
9a Reasons	Count
1. Caregiver made aware of obligation to report but not on an annual basis	19
2. No indication that caregiver was made aware of obligation to report	2

Northeast	
10a Reasons	Count
1. Maximum capacity exceeded without manager approval	4
2. Maximum capacity approved but not reviewed every 90 days	8
3. Maximum capacity approved but not reviewed every 6 months	4
4. More than 2 children under age 2	0
5. More than 3 children under age 2.5	0
6. More than 4 children pre-school age	0

Northeast	
11a Reasons	Count
1. No indication of supportive practice as described in policy and procedures	4
2. Some indication of supportive practice but standard as reflected in policy and procedures was not met	1

Northeast	
12a Reasons	Count
1. Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	0
2. Information was received that should have been assessed as quality of care concern but was not assessed	0

Northeast

13a Reasons	Count
1. Decision to conduct quality of care review not made within 24 hours of receiving information about concern	0
2. No indication that decision to conduct quality of care review was approved by responsible manager	0
3. Quality of care review not started within 5 days of receiving concern	0
4. Quality of care review not completed within 30 days of receiving report	0
5. No indication that extension of 30-day timeframe was approved by responsible manager	0
6. Caregiver not notified of extension	0
7. Caregiver not informed of right to request administrative review of decision to apply sanction	0

North Central Sample without QOC	
RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	8
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	2
No CCRC for individual 18 years of age or older residing in home	0
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
No medical assessment of prospective caregiver	6
Not all required reference checks obtained for prospective caregiver	7
One or more screening activities completed after child placed in home	9

North Central Sample without QOC	
RE 2a Reasons	Count
No participatory assessment of prospective caregiver(s)	1
No environment of care checklist (applies after March 2017)	0
No home study report	5
Home study report not updated as required	4
No indication that supervisor approved home study report	4
No CRRA check for prospective caregiver	4
One or more assessment activities completed after child placed in home	10

North Central Sample without QOC	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	13
IRR and DRR not completed (applies after March 2017)	7
No CCRC for prospective relief caregivers	9
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	9
PCC not completed	0
No Screening Checklist (applies after March 2017)	8
Incomplete or unsigned Screening Checklist (applies after March 2017)	0
Relief caregiver assessed after child placed in relief caregiver's home	2

North Central Sample without QOC	
RE 4a Reasons	Count
No CCRC for caregiver	3
No CCRC for individual 18 years of age or older in the home	1
Expired CCRC for caregiver	6
Expired CCRC for individual 18 years of age or older in the home	0
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	0
No CRRA check for caregiver	5
Expired CRRA check for caregiver	8



North Central Sample without QOC	
RE 5a Reasons	Count
Mandatory training not completed within 2 years	25
No indication that information or education on relevant topics was provided	6
No learning plan	19



North Central Sample without QOC	
RE 6a Reasons	Count

No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	37
No written referral information for CYIC placed in the home	36

North Central Sample without QOC	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	38
No in-person contact in caregiver's home	2

North Central Sample without QOC		
RE 8a Reasons	Count	
None of required annual reviews completed		11
None of required annual reviews completed within 30 working days of anniversary date or previous review date		4
Not all required annual reviews completed		18
Not all required annual reviews completed within 30 working days of anniversary date or previous review date		6

North Central Sample without QOC		
RE 9a Reasons	Count	
Caregiver made aware of obligation to report but not on an annual basis		23
No indication that caregiver was made aware of obligation to report		8

North Central Sample without QOC	
RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	7
Maximum capacity approved but not reviewed every 90 days	4
Maximum capacity approved but not reviewed every 6 months	4
More than 2 children under age 2	0
More than 3 children under age 2.5	0
More than 4 children pre-school age	0

North Central Sample without QOC	
RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	0
Some indication of supportive practice but standard as reflected in policy and procedures was not met	7

Sample with QOC	
RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	2
Information was received that should have been assessed as quality of care concern but was not assessed	1



Sample with QOC

RE 13a Reasons	Count
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Decision to conduct quality of care review not made	
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within 24 hours of receiving information about concern	5
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No indication that decision to conduct quality of care review was approved by responsible manager	2
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Quality of care review not started within 5 days of receiving concern	5
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Quality of care review not completed within 30 days of receiving report	8
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No indication that extension of 30-day timeframe was approved by responsible manager	8
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Caregiver not notified of extension	8
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Caregiver not informed of right to request administrative review of decision to apply sanction	0
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North Vancouver Island without QOC	
RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	9
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	4
No CCRC for individual 18 years of age or older residing in home	2
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
No medical assessment of prospective caregiver	9
Not all required reference checks obtained for prospective caregiver	9
One or more screening activities completed after child placed in home	10

North Vancouver Island without QOC	
RE 2a Reasons	Count
No participatory assessment of prospective caregiver(s)	1
No environment of care checklist (applies after March 2017)	0
No home study report	2
Home study report not updated as required	11
No indication that supervisor approved home study report	2
No CRRA check for prospective caregiver	10
One or more assessment activities completed after child placed in home	14

North Vancouver Island without QOC	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	7
IRR and DRR not completed (applies after March 2017)	8
No CCRC for prospective relief caregivers	12
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	3
PCC not completed	0
No Screening Checklist (applies after March 2017)	8
Incomplete or unsigned Screening Checklist (applies after March 2017)	0
Relief caregiver assessed after child placed in relief caregiver's home	0

North Vancouver Island without QOC	
RE 4a Reasons	Count
No CCRC for caregiver	4
No CCRC for individual 18 years of age or older in the home	1
Expired CCRC for caregiver	3
Expired CCRC for individual 18 years of age or older in the home	2
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	0
No CRRA check for caregiver	3
Expired CRRA check for caregiver	3



North Vancouver Island without QOC	
RE 5a Reasons	Count
Mandatory training not completed within 2 years	40
No indication that information or education on relevant topics was provided	4
No learning plan	20



North Vancouver Island without QOC	
RE 6a Reasons	Count

No written information about caregiver's responsibilities arising	
from plan of care for CYIC placed in the home	44
No written referral information for CYIC placed in the home	37

North Vancouver Island without QOC	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	48
No in-person contact in caregiver's home	4

North Vancouver Island without QOC	
RE 8a Reasons	Count
None of required annual reviews completed	15
None of required annual reviews completed within 30 working	
days of anniversary date or previous review date	1
Not all required annual reviews completed	27
Not all required annual reviews completed within 30 working days	
of anniversary date or previous review date	2

North Vancouver Island without QOC	
RE 9a Reasons	Count
Caregiver made aware of obligation to report but not on an annual	
basis	35
No indication that caregiver was made aware of obligation to	
report	10

North Vancouver Island without QOC	
RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	10
Maximum capacity approved but not reviewed every 90 days	6
Maximum capacity approved but not reviewed every 6 months	6
More than 2 children under age 2	1
More than 3 children under age 2.5	1
More than 4 children pre-school age	1

North Vancouver Island without QOC	
RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	0
Some indication of supportive practice but standard as reflected in policy and procedures was not met	0

With QOC	
RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	0
Information was received that should have been assessed as quality of care concern but was not assessed	3



With QOC

RE 13a Reasons	Count
Decision to conduct quality of care review not made within 24	
hours of receiving information about concern	4
No indication that decision to conduct quality of care review was approved by responsible manager	3
Quality of care review not started within 5 days of receiving concern	4
Quality of care review not completed within 30 days of receiving report	8
No indication that extension of 30-day timeframe was approved by responsible manager	8
Caregiver not notified of extension	8
Caregiver not informed of right to request administrative review of decision to apply sanction	0

Vancouver Richmond No QOC	
RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	6
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	13
No CCRC for individual 18 years of age or older residing in home	3
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	0
No medical assessment of prospective caregiver	3
Not all required reference checks obtained for prospective caregiver	1
One or more screening activities completed after child placed in home	5

Vancouver Richmond No QOC	
RE 2a Reasons	Count
No participatory assessment of prospective caregiver(s)	3
No environment of care checklist (applies after March 2017)	0
No home study report	2
Home study report not updated as required	5
No indication that supervisor approved home study report	6
No CRRA check for prospective caregiver	17
One or more assessment activities completed after child placed in home	6

Vancouver Richmond No QOC	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	4
IRR and DRR not completed (applies after March 2017)	10
No CCRC for prospective relief caregivers	3
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	6
PCC not completed	0
No Screening Checklist (applies after March 2017)	8
Incomplete or unsigned Screening Checklist (applies after March 2017)	0
Relief caregiver assessed after child placed in relief caregiver's home	0

Vancouver Richmond No QOC	
RE 4a Reasons	Count
No CCRC for caregiver	0
No CCRC for individual 18 years of age or older in the home	1
Expired CCRC for caregiver	3
Expired CCRC for individual 18 years of age or older in the home	1
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	0
No CRRA check for caregiver	2
Expired CRRA check for caregiver	5



Vancouver Richmond No QOC	
RE 5a Reasons	Count
Mandatory training not completed within 2 years	27
No indication that information or education on relevant topics was provided	20
No learning plan	35




Vancouver Richmond No QOC	
RE 6a Reasons	Count

No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	30
No written referral information for CYIC placed in the home	40

Vancouver Richmond No QOC	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	40
No in-person contact in caregiver's home	3

Vancouver Richmond No QOC	
RE 8a Reasons	Count
None of required annual reviews completed	11
None of required annual reviews completed within 30 working days of anniversary date or previous review date	2
Not all required annual reviews completed	28
Not all required annual reviews completed within 30 working days of anniversary date or previous review date	8



Vancouver Richmond No QOC	
RE 9a Reasons	Count
Caregiver made aware of obligation to report but not on an annual basis	25
No indication that caregiver was made aware of obligation to report	10

Vancouver Richmond No QOC	
RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	10
Maximum capacity approved but not reviewed every 90 days	5
Maximum capacity approved but not reviewed every 6 months	5
More than 2 children under age 2	2
More than 3 children under age 2.5	1
More than 4 children pre-school age	0

Vancouver Richmond No QOC	
RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	5
Some indication of supportive practice but standard as reflected in policy and procedures was not met	14

With QOC	
RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	1
Information was received that should have been assessed as quality of care concern but was not assessed	4



With QOC

RE 13a Reasons	Count
Decision to conduct quality of care review not made within 24 hours of receiving information about concern	2
No indication that decision to conduct quality of care review was approved by responsible manager	1
Quality of care review not started within 5 days of receiving concern	4
Quality of care review not completed within 30 days of receiving report	5
No indication that extension of 30-day timeframe was approved by responsible manager	5
Caregiver not notified of extension	5
Caregiver not informed of right to request administrative review of decision to apply sanction	1

Okanagan QOC removed		
RE 1a Reasons	Count	
Prospective caregiver not 19 years of age or older		0
PCC not completed (applies before March 2017)		15
IRR and DRR not completed (applies after March 2017)		0
No CCRC for prospective caregiver		5
No CCRC for individual 18 years of age or older residing in home		0
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC		0
No medical assessment of prospective caregiver		6
Not all required reference checks obtained for prospective caregiver		6
One or more screening activities completed after child placed in home		8

Okanagan QOC removed		
RE 2a Reasons	Count	
No participatory assessment of prospective caregiver(s)		2
No environment of care checklist (applies after March 2017)		0
No home study report		5
Home study report not updated as required		2
No indication that supervisor approved home study report		2
No CRRA check for prospective caregiver		9
One or more assessment activities completed after child placed in home		11

Okanagan QOC removed	
RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	1
IRR and DRR not completed (applies after March 2017)	2
No CCRC for prospective relief caregivers	1
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	6
PCC not completed	0
No Screening Checklist (applies after March 2017)	1
Incomplete or unsigned Screening Checklist (applies after March 2017)	0
Relief caregiver assessed after child placed in relief caregiver's home	0

Okanagan QOC removed	
RE 4a Reasons	Count
No CCRC for caregiver	0
No CCRC for individual 18 years of age or older in the home	0
Expired CCRC for caregiver	4
Expired CCRC for individual 18 years of age or older in the home	0
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	1
No CRRA check for caregiver	7
Expired CRRA check for caregiver	11



Okanagan QOC removed		
RE 5a Reasons	Count	
Mandatory training not completed within 2 years		30
No indication that information or education on relevant topics was provided		8
No learning plan		25



Okanagan QOC removed		
RE 6a Reasons	Count	

No written information about caregiver's responsibilities arising	
from plan of care for CYIC placed in the home	48
No written referral information for CYIC placed in the home	48

Okanagan QOC removed	
RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	47
No in-person contact in caregiver's home	2

Okanagan QOC removed	
RE 8a Reasons	Count
None of required annual reviews completed	5
None of required annual reviews completed within 30 working	
days of anniversary date or previous review date	3
Not all required annual reviews completed	31
Not all required annual reviews completed within 30 working days	
of anniversary date or previous review date	10

Okanagan QOC removed	
RE 9a Reasons	Count
Caregiver made aware of obligation to report but not on an	
annual basis	27
No indication that caregiver was made aware of obligation to	
report	5

Okanagan QOC removed	
RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	1
Maximum capacity approved but not reviewed every 90 days	4
Maximum capacity approved but not reviewed every 6 months	3
More than 2 children under age 2	0
More than 3 children under age 2.5	0
More than 4 children pre-school age	0

Okanagan QOC removed	
RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	2
Some indication of supportive practice but standard as reflected in policy and procedures was not met	10

QOC included	
RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	2
Information was received that should have been assessed as quality of care concern but was not assessed	1



QOC included	
RE 13a Reasons	Count
Decision to conduct quality of care review not made within 24	
hours of receiving information about concern	15
No indication that decision to conduct quality of care review was	
approved by responsible manager	3
Quality of care review not started within 5 days of receiving	
concern	11
Quality of care review not completed within 30 days of receiving	
report	13
No indication that extension of 30-day timeframe was approved	
by responsible manager	12
Caregiver not notified of extension	13
Caregiver not informed of right to request administrative review	
of decision to apply sanction	0

All SDA - Aggregate number across SDAs

RE 1a Reasons	Count
Prospective caregiver not 19 years of age or older	0
PCC not completed (applies before March 2017)	133
IRR and DRR not completed (applies after March 2017)	0
No CCRC for prospective caregiver	64
No CCRC for individual 18 years of age or older residing in home	11
No CCRC for individual 18 years of age or older who had significant unsupervised contact with CYIC	1
No medical assessment of prospective caregiver	97
Not all required reference checks obtained for prospective caregiver	91
One or more screening activities completed after child placed in home	65

All SDA - Aggregate number across SDAs

RE 2a Reasons	Count
No participatory assessment of prospective caregiver(s)	36
No environment of care checklist (applies after March 2017)	3
No home study report	68
Home study report not updated as required	58
No indication that supervisor approved home study report	49
No CRRA check for prospective caregiver	82
One or more assessment activities completed after child placed in home	95

All SDA - Aggregate number across SDAs

RE 3a Reasons	Count
Prospective relief caregivers not 19 years of age or older	0
PCC not completed (applies before March 2017)	76
IRR and DRR not completed (applies after March 2017)	57
No CCRC for prospective relief caregivers	75
No indication of joint assessment and approval by primary caregiver and resource social worker (applies before March 2017)	77
PCC not completed	44
No Screening Checklist (applies after March 2017)	60
Incomplete or unsigned Screening Checklist (applies after March 2017)	9
Relief caregiver assessed after child placed in relief caregiver's home	4

All SDA - Aggregate number across SDAs

RE 4a Reasons	Count
No CCRC for caregiver	19
No CCRC for individual 18 years of age or older in the home	6
Expired CCRC for caregiver	66
Expired CCRC for individual 18 years of age or older in the home	7
CCRC for caregiver or other individual 18 years of age or older does not meet policy requirements	8
No CRRA check for caregiver	38
Expired CRRA check for caregiver	78



All SDA - Aggregate number across SDAs

RE 5a Reasons	Count
Mandatory training not completed within 2 years	358
No indication that information or education on relevant topics was provided	144
No learning plan	350



All SDA - Aggregate number across SDAs

RE 6a Reasons	Count
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No written information about caregiver's responsibilities arising from plan of care for CYIC placed in the home	477
No written referral information for CYIC placed in the home	453



All SDA - Aggregate number across SDAs

RE 7a Reasons	Count
In-person contact in caregiver's home did not occur every 90 days	493
No in-person contact in caregiver's home	47



All SDA - Aggregate number across SDAs

RE 8a Reasons	Count
None of required annual reviews completed	130
None of required annual reviews completed within 30 working days of anniversary date or previous review date	29
Not all required annual reviews completed	290
Not all required annual reviews completed within 30 working days of anniversary date or previous review date	87

All SDA - Aggregate number across SDAs

RE 9a Reasons	Count
Caregiver made aware of obligation to report but not on an annual basis	317
No indication that caregiver was made aware of obligation to report	119

All SDA - Aggregate number across SDAs

RE 10a Reasons	Count
Maximum capacity exceeded without manager approval	74
Maximum capacity approved but not reviewed every 90 days	52
Maximum capacity approved but not reviewed every 6 months	33
More than 2 children under age 2	3
More than 3 children under age 2.5	3
More than 4 children pre-school age	1

All SDA - Aggregate number across SDAs

RE 11a Reasons	Count
No indication of supportive practice as described in policy and procedures	44
Some indication of supportive practice but standard as reflected in policy and procedures was not met	95

All SDA - Aggregate number across SDAs

RE 12a Reasons	Count
Information was received and assessed to be below threshold for quality of care review but no indication that the underlying issues were addressed	12
Information was received that should have been assessed as quality of care concern but was not assessed	30

All SDA - Aggregate number across SDAs

RE 13a Reasons	Count
Decision to conduct quality of care review not made within 24 hours of receiving information about concern	69
No indication that decision to conduct quality of care review was approved by responsible manager	22
Quality of care review not started within 5 days of receiving concern	68
Quality of care review not completed within 30 days of receiving report	101
No indication that extension of 30-day timeframe was approved by responsible manager	93
Caregiver not notified of extension	93
Caregiver not informed of right to request administrative review of decision to apply sanction	6