

## Perkins, Gary MTIC:EX

---

**From:** Gopal Das, Sharina MTIC:EX  
**Sent:** Friday, March 31, 2017 7:38 AM  
**To:** Perkins, Gary MTIC:EX  
**Cc:** Foltinek, Michael MTIC:EX; Brown, Clive A MTIC:EX; Horncastle, Brian MTIC:EX  
**Subject:** Govt.'s Facebook Hacked

Hi Gary,

Not sure if anyone knew about this hack: <http://www.timescolonist.com/news/b-c/b-c-government-facebook-page-restored-after-brief-hacking-monday-1.13216362>. Goes to show that Govt. needs to protect its brand as an information asset as well.

*Sharina Gopal Das, CISSP, ITIL*  
Information Security Branch  
Office of the CIO

## Perkins, Gary MTIC:EX

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**From:** Security Investigations, MTIC  
**Sent:** Thursday, March 30, 2017 3:56 PM  
**To:** Ruemke-Douglas, Gillian GCPE:EX; Thornton, Norah FIN:EX  
**Cc:** Barlow, Richard O FIN:EX; Perkins, Gary MTIC:EX; Security Investigations, MTIC; Cormack, Garrett GCPE:EX  
**Subject:** RE: 2017-0528 -s.15

Gillian, Norah

This message has been forwarded to Rob deLange and is being stickhandled appropriately now.

Regards

Lance Morgan

### Lance Morgan

Senior Security Specialist | Investigations & Forensics Unit  
250 387-0431

---

**From:** Ruemke-Douglas, Gillian GCPE:EX  
**Sent:** Thursday, March 30, 2017 3:53 PM  
**To:** Thornton, Norah FIN:EX  
**Cc:** Barlow, Richard O FIN:EX; Perkins, Gary MTIC:EX; Prosser, Ken A MTIC:EX; Pye, Janet A FIN:EX; Security Investigations, MTIC  
**Subject:** RE: 2017-0528 .s.15

Hi Norah,

I don't have access myself but I know a couple of people who most likely do. I'll find the proper channel for you. Is it ok to forward this email?

---

**From:** Thornton, Norah FIN:EX  
**Sent:** Thursday, March 30, 2017 3:43 PM  
**To:** Ruemke-Douglas, Gillian GCPE:EX  
**Cc:** Barlow, Richard O FIN:EX; Perkins, Gary MTIC:EX; Prosser, Ken A MTIC:EX; Pye, Janet A FIN:EX; Security Investigations, MTIC  
**Subject:** RE: 2017-0528 -s.15

Gillian,  
s.15

I have copied Security Investigations as they initially sent the request to me.

Are you able to respond to this request?

I will be in the office tomorrow if you need to contact me.

If you have any questions or concerns, please let me know!

Thank you!!

Norah Thornton | Team Lead Business Analyst | Information Management Branch  
Supporting Ministry of Finance and Office of the Premier

Phone: 778 698-3037 | 3<sup>rd</sup> Floor, 617 Government Street

---

**From:** Security Investigations, MTIC  
**Sent:** Thursday, March 30, 2017 1:57 PM  
**To:** Pye, Janet A FIN:EX; Thornton, Norah FIN:EX  
**Cc:** Security Investigations, MTIC; Barlow, Richard O FIN:EX; Perkins, Gary MTIC:EX; Prosser, Ken A MTIC:EX  
**Subject:** 2017-0528 -s.15

Norah

s.22 are you able to s.15  
the s.15

We are looking for

This should be considered a priority request as it may be related to the FaceBook breach from Monday.

<http://www2.gov.bc.ca/enSearch/detail?id=7AFDBC16F15F42E289E9F7DDB0F80C40&recorduid=GCP-2016-62086>  
[http://docs.openinfo.gov.bc.ca/Response\\_Package\\_GCP-2016-62086.pdf](http://docs.openinfo.gov.bc.ca/Response_Package_GCP-2016-62086.pdf)

Thanks  
Lance Morgan

**Lance Morgan**  
Senior Security Specialist | Investigations & Forensics Unit  
Office of the Chief Information Officer  
[Lance.Morgan@gov.bc.ca](mailto:Lance.Morgan@gov.bc.ca)  
250 387-0431



Office of the  
Chief Information Officer

## Perkins, Gary MTIC:EX

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**From:** Security Investigations, MTIC  
**Sent:** Thursday, March 30, 2017 2:20 PM  
**To:** Barlow, Richard O FIN:EX  
**Cc:** Security Investigations, MTIC; Prosser, Ken A MTIC:EX; Perkins, Gary MTIC:EX  
**Subject:** RE: 2017-0528 - s.15

Hi Richard, s.15  
These sites are run by IAO – the Response Package lists the GCPE staff who administer their site.  
L

### Lance Morgan

Senior Security Specialist | Investigations & Forensics Unit  
250 387-0431

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**From:** Barlow, Richard O FIN:EX  
**Sent:** Thursday, March 30, 2017 2:18 PM  
**To:** Security Investigations, MTIC  
**Subject:** RE: 2017-0528 - s.15

Hi Lance, I'll assist Norah on this. For my info.. what is the connection between these links and MFIN? I'm not seeing it but expect I'm missing something. I gather these are not GCPE managed sites?

---

**From:** Security Investigations, MTIC  
**Sent:** Thursday, March 30, 2017 1:57 PM  
**To:** Pye, Janet A FIN:EX; Thornton, Norah FIN:EX  
**Cc:** Security Investigations. MTIC; Barlow, Richard O FIN:EX; Perkins, Gary MTIC:EX; Prosser, Ken A MTIC:EX  
**Subject:** 2017-0528 .s.15

Norah  
s.22                      are you able to s.15                      We are looking for  
the s.15

This should be considered a priority request as it may be related to the FaceBook breach from Monday.

<http://www2.gov.bc.ca/enSearch/detail?id=7AFDBC16F15F42E289E9F7DDB0F80C40&recorduid=GCP-2016-62086>  
[http://docs.openinfo.gov.bc.ca/Response\\_Package\\_GCP-2016-62086.pdf](http://docs.openinfo.gov.bc.ca/Response_Package_GCP-2016-62086.pdf)

Thanks  
Lance Morgan

### Lance Morgan

Senior Security Specialist | Investigations & Forensics Unit  
Office of the Chief Information Officer  
[Lance.Morgan@gov.bc.ca](mailto:Lance.Morgan@gov.bc.ca)  
250 387-0431



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Withheld pursuant to/removed as

s.15

## Perkins, Gary MTIC:EX

---

**From:** Ozawa, Hide GCPE:EX  
**Sent:** Wednesday, March 29, 2017 8:06 AM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** RE: Thanks!

Hm. Ok. I have a group putting together two options docs –s.13  
s.13 I will flip options when they're ready.

Facebook has double step authentication and I've recommened all staff use it. See below re info FB sent along.

The page is restored and the original admins are now back in charge. To help keep your account and your Page safe moving forward, please review these tips:

- Pick a strong password & don't share it
- Update your email passwords
- Take advantage of our extra security features: <https://www.facebook.com/help/413023562082171>
- Review our security tips: <https://www.facebook.com/help/213481848684090>

---

**From:** Perkins, Gary MTIC:EX  
**Sent:** Tuesday, March 28, 2017 10:23 PM  
**To:** Ozawa, Hide GCPE:EX  
**Subject:** RE: Thanks!

s.13

Just like the concept where you don't surf the internet from the same computer you do your banking from if you can avoid it.

Also multifactor authentication.

That's the number one theme with the many incidents even so far this week.

I'm going to forward two notes from vendors your way just in case there's any interest.

---

**From:** Ozawa, Hide GCPE:EX  
**Sent:** Tuesday, March 28, 2017 9:12 PM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** Re: Thanks!

No problem, Gary. We are working to review and strengthen protocols regarding Facebook pages across government with Facebook and our CIO (Walter Moser).

I will update you when we land. Through an initial call with Facebook today - it appears that the only way to manage Facebook pages - regardless of process, is via a personal Facebook account and therefore email and authentication.

Hide

---

**From:** Perkins, Gary MTIC:EX  
**Sent:** Tuesday, March 28, 2017 8:56 PM  
**To:** Ozawa, Hide GCPE:EX  
**Subject:** Thanks!

Good evening,

Thanks for calling me back and being available. Because of your quick response was able to provide the information that was needed at the time. Appreciate it and your significant efforts to resolve this issue.

Regards,

**Gary Perkins**  
Executive Director, Chief Information Security Officer (CISO)  
Information Security Branch  
Office of the Chief Information Officer  
[Gary.Perkins@gov.bc.ca](mailto:Gary.Perkins@gov.bc.ca)  
250-387-7590



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## Perkins, Gary MTIC:EX

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**From:** Naylor, Danielle FIN:EX  
**Sent:** Tuesday, March 28, 2017 3:14 PM  
**To:** Security Investigations, MTIC  
**Cc:** Avery, Ainslie FIN:EX; Perkins, Gary MTIC:EX  
**Subject:** Information Incident 2017-0528/IM 405732 - Rejection Notice

Hello Lance,

Thank you for referring this incident to PCT. As we discussed, a government Facebook page was compromised; however, you confirmed that there was no personal or government confidential information impacted by this incident. For documentation purposes, this incident is tracked as **2017-0528 (IM 405732)** and I will be assigned to this file. Since it was determined that no personal or government confidential information was affected, this incident is outside of the PCT's scope. As such, I have rejected the incident and will be concluding our involvement. If any new information comes to light and PCT involvement may be warranted, please let me know.

Again, thank you for referring this file to PCT.

### **Danielle Naylor**

Sr. Investigator  
Privacy, Compliance, and Training Branch  
Corporate Information and Records Management Office  
Ministry of Finance  
[Danielle.Naylor@gov.bc.ca](mailto:Danielle.Naylor@gov.bc.ca)  
250.387.4671 (office)  
250.514.4695 (cell)

*Government confidentiality and privilege requirements apply to this message and any attachments. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use is strictly prohibited. If you are not the intended recipient, please notify the sender immediately, and delete this message and any attachments from both your inbox and deleted items folder. Thank You.*

## **Perkins, Gary MTIC:EX**

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**From:** Security Investigations, MTIC  
**Sent:** Tuesday, March 28, 2017 11:22 AM  
**To:** Perkins, Gary MTIC:EX; Prosser, Ken A MTIC:EX; Mclean, Kenneth FIN:EX  
**Cc:** Security Investigations, MTIC; Naylor, Danielle FIN:EX  
**Subject:** 2017-0528 - Interim Analysis

Gary, Ken(s),

The breach into the Government FaceBook (FB) account (<https://www.facebook.com/BCProvincialGovernment/>) looks to have s.15,s.22  
s.15,s.22

There is currently NO indication any government data was put at risk nor was any government account used/subverted/compromised during this exposure.

The activities and attack vector was data stores and credentials not under the control of any Government authority.

We are providing our federal partners the data for their own review.

Regards  
Lance Morgan

### **Lance Morgan**

Senior Security Specialist | Investigations & Forensics Unit  
Office of the Chief Information Officer  
[Lance.Morgan@gov.bc.ca](mailto:Lance.Morgan@gov.bc.ca)  
250 387-0431



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Withheld pursuant to/removed as

s.22;s.15

Page 12

Withheld pursuant to/removed as

s.22

## Perkins, Gary MTIC:EX

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**From:** Hughes, Bette-Jo MTIC:EX  
**Sent:** Tuesday, March 28, 2017 10:13 AM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** RE: Again

**Categories:** Orange Category

Thanks Gary - stuff like this must make you crazy!

-----Original Message-----

**From:** Perkins, Gary MTIC:EX  
**Sent:** Tuesday, March 28, 2017 8:56 AM  
**To:** Jacobson, John MTIC:EX; Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX  
**Subject:** RE: Again

Good morning,

I have the update. The social media team is working with Facebook to ensure the government account is following account management best practices.

s.13,s.15,s.22

In short the team is working to ensure this doesn't happen again and Facebook is an independent system from government.

Regards,

Gary Perkins  
Executive Director, Chief Information Security Officer (CISO) Information Security Branch Office of the Chief Information Officer [Gary.Perkins@gov.bc.ca](mailto:Gary.Perkins@gov.bc.ca)  
250-387-7590

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-----Original Message-----

From: Jacobson, John MTIC:EX

Sent: Tuesday, March 28, 2017 7:26 AM

To: Perkins, Gary MTIC:EX; Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX

Subject: Re: Again

We need an early update on this - what happened, what's our theory on how it was done, where are we in the investigation and what preventative measures are in place now. Presumably there will be questions today about "government systems protection", even though it was FB's system that was compromised.

MAV is asking.

Thanks

JJ

---

From: Perkins, Gary MTIC:EX

Sent: Monday, March 27, 2017 9:15 PM

To: Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX

Cc: Jacobson, John MTIC:EX

Subject: RE: Again

Looks like it's back up again and the GCPE team has access to Facebook again.

Team persevered, will continue investigation into how it happened.

-----Original Message-----

From: Hughes, Bette-Jo MTIC:EX

Sent: Monday, March 27, 2017 8:04 PM

To: Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX

Cc: Jacobson, John MTIC:EX

Subject: RE: Again

Looks ok to me?

-----Original Message-----

From: Schollen, Tasha GCPE:EX

Sent: Monday, March 27, 2017 7:11 PM

To: Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX

Cc: Hughes, Bette-Jo MTIC:EX; Jacobson, John MTIC:EX

Subject: Re: Again

I am on phone with Gary

Sent from my iPhone

> On Mar 27, 2017, at 7:06 PM, Facey, Nick MTIC:EX <[Nick.Facey@gov.bc.ca](mailto:Nick.Facey@gov.bc.ca)> wrote:

>

> BC Gov Facebook page looks hacked

>

> [image1.PNG]

>

> Nick Facey,

> Chief of Staff

> for the Hon. Amrik Virk

> Minister of Technology, Innovation & Citizens' Services Government of

> BC <image1.PNG>

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Withheld pursuant to/removed as

s.22;s.15



Page 17

Withheld pursuant to/removed as

s.22

## Perkins, Gary MTIC:EX

---

**From:** Jacobson, John MTIC:EX  
**Sent:** Tuesday, March 28, 2017 8:59 AM  
**To:** Perkins, Gary MTIC:EX  
**Cc:** Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX  
**Subject:** Re: Again

Thanks for the explanation - I expected it was as.13,s.15  
s.13,s.15

Thanks  
JJ

> On Mar 28, 2017, at 8:55 AM, Perkins, Gary MTIC:EX <[Gary.Perkins@gov.bc.ca](mailto:Gary.Perkins@gov.bc.ca)> wrote:

>  
> Good morning,  
>  
> I have the update. The social media team is working with Facebook to ensure the government account is following account management best practices.  
>  
s.13,s.15,s.22

>  
> In short the team is working to ensure this doesn't happen again and Facebook is an independent system from government.  
>  
> Regards,  
>  
> Gary Perkins  
> Executive Director, Chief Information Security Officer (CISO)  
> Information Security Branch Office of the Chief Information Officer  
> [Gary.Perkins@gov.bc.ca](mailto:Gary.Perkins@gov.bc.ca)  
> 250-387-7590  
>

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>  
>

> -----Original Message-----

> From: Jacobson, John MTIC:EX  
> Sent: Tuesday, March 28, 2017 7:26 AM  
> To: Perkins, Gary MTIC:EX; Hughes, Bette-Jo MTIC:EX; Schollen, Tasha  
> GCPE:EX; Facey, Nick MTIC:EX  
> Subject: Re: Again

>  
> We need an early update on this - what happened, what's our theory on how it was done, where are we in the investigation and what preventative measures are in place now. Presumably there will be questions today about "government systems protection", even though it was FB's system that was compromised.

>  
> MAV is asking.

>  
> Thanks  
> JJ

> \_\_\_\_\_  
> From: Perkins, Gary MTIC:EX  
> Sent: Monday, March 27, 2017 9:15 PM  
> To: Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick  
> MTIC:EX  
> Cc: Jacobson, John MTIC:EX  
> Subject: RE: Again

>  
> Looks like it's back up again and the GCPE team has access to Facebook again.  
>  
> Team persevered, will continue investigation into how it happened.

>  
> -----Original Message-----  
> From: Hughes, Bette-Jo MTIC:EX  
> Sent: Monday, March 27, 2017 8:04 PM  
> To: Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX; Perkins, Gary  
> MTIC:EX  
> Cc: Jacobson, John MTIC:EX  
> Subject: RE: Again

>  
> Looks ok to me?

>  
> -----Original Message-----  
> From: Schollen, Tasha GCPE:EX  
> Sent: Monday, March 27, 2017 7:11 PM  
> To: Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX  
> Cc: Hughes, Bette-Jo MTIC:EX; Jacobson, John MTIC:EX  
> Subject: Re: Again

>  
> I am on phone with Gary  
>  
> Sent from my iPhone

>  
>> On Mar 27, 2017, at 7:06 PM, Facey, Nick MTIC:EX <[Nick.Facey@gov.bc.ca](mailto:Nick.Facey@gov.bc.ca)> wrote:  
>>  
>> BC Gov Facebook page looks hacked  
>>  
>> [image1.PNG]  
>>  
>> Nick Facey,  
>> Chief of Staff  
>> for the Hon. Amrik Virk  
>> Minister of Technology, Innovation & Citizens' Services Government of  
>> BC <image1.PNG>

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s.22;s.15

Page 22

Withheld pursuant to/removed as

s.22

## Perkins, Gary MTIC:EX

---

**From:** Perkins, Gary MTIC:EX  
**Sent:** Tuesday, March 28, 2017 8:38 AM  
**To:** Security Investigations, MTIC  
**Subject:** RE: 2017-0528 - FB Issue

I had them translated.

There were 3 messages I saw.

s.15

However worth getting translation to validate and also better get context, MO for attribution/group.

---

**From:** Security Investigations, MTIC  
**Sent:** Tuesday, March 28, 2017 8:30 AM  
**To:** Perkins, Gary MTIC:EX  
**Cc:** Security Investigations, MTIC  
**Subject:** RE: 2017-0528 - FB Issue

I have Rina running down the images and translation

**Lance Morgan**  
Senior Security Specialist | Investigations & Forensics Unit  
250 387-0431

---

**From:** Perkins, Gary MTIC:EX  
**Sent:** Tuesday, March 28, 2017 8:28 AM  
**To:** Security Investigations, MTIC  
**Subject:** RE: 2017-0528 - FB Issue

Heads up was personally involved last night.  
s.13,s.15,s.22

Gov working with Facebook to follow best practices.  
s.15

s.13,s.15

---

**From:** Security Investigations, MTIC  
**Sent:** Tuesday, March 28, 2017 8:15 AM  
**To:** s.22  
**Cc:** Security Investigations, MTIC; Perkins, Gary MTIC:EX; Prosser, Ken A MTIC:EX  
**Subject:** 2017-0528 - FB Issue

s.15,s.22

I would very much like to be on the 0830 debrief by phone.

What you relayed to me was a fairly comprehensive, sophisticated tactical attack and due to the nature of the images that were subsequently uploaded to the site I have already begun contacts with our federal partners.

Regards

Lance Morgan

**Lance Morgan**

Senior Security Specialist | Investigations & Forensics Unit

Office of the Chief Information Officer

[Lance.Morgan@gov.bc.ca](mailto:Lance.Morgan@gov.bc.ca)

250 387-0431





Page 25 to/à Page 26

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s.22;s.15

**Perkins, Gary MTIC:EX**

---

**From:** Argue, James D MTIC:EX  
**Sent:** Tuesday, March 28, 2017 7:45 AM  
**To:** Land, Dale MTIC:EX; Prosser, Ken A MTIC:EX; Perkins, Gary MTIC:EX  
**Subject:** ??? At least it wasn't www2

BC Gov Facebook defaced  
<https://www.google.ca/amp/www.cbc.ca/amp/1.4043483>

Sent from my iPhone

## Perkins, Gary MTIC:EX

---

**From:** Krull, James GCPE:EX  
**Sent:** Monday, March 27, 2017 10:31 PM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** FW: Important - Facebook profile safety steps

See below for safety tips. I am somewhat concerned with changing the email addresses, not sure where they would be going to.

---

**From:** Moser, Walter GCPE:EX  
**Sent:** Monday, March 27, 2017 10:04 PM  
**To:** Krull, James GCPE:EX; Cormack, Garrett GCPE:EX; Albert, Steve GCPE:EX; Nevin, Daniel GCPE:EX; Hewitt, Justin GCPE:EX  
**Subject:** Fwd: Important - Facebook profile safety steps

The account has been recovered

Begin forwarded message:

s.22

**Cc:** "Gleeson, Kelly T GCPE:EX" <[Kelly.Gleeson@gov.bc.ca](mailto:Kelly.Gleeson@gov.bc.ca)>, "Schollen, Tasha GCPE:EX" <[Tasha.Schollen@gov.bc.ca](mailto:Tasha.Schollen@gov.bc.ca)>, "Moser, Walter GCPE:EX" <[Walter.Moser@gov.bc.ca](mailto:Walter.Moser@gov.bc.ca)>  
**Subject: Re: Important - Facebook profile safety steps**

Further, s.22 may be in touch as we will reset the Twitter and Youtube passwords as well tonight. Please confirm through s.22 that you have reset your passwords.

Thanks and see you tomorrow.

s.22

---

s.22

**Cc:** Gleeson, Kelly T GCPE:EX; Schollen, Tasha GCPE:EX; Moser, Walter GCPE:EX  
**Subject:** Important - Facebook profile safety steps

Hi all,

We've regained control of the BC Gov News Facebook page and I have two very important action items I need everyone to follow through on, because you have various access levels to the page.

As recommended by Facebook: First, I need you to change your personal Facebook password (even if you've changed it earlier today, please do it again tonight or as soon as you get this). Your new password needs to be 10 characters, mix words and numbers and special characters. Best practice is for it not to be the same as another account you have. Please also change whatever email address your Facebook account is associated with.

Also, as an aside, you should have Facebook's two-step verification setup via (top right when you log in to FB) Settings > Security > Setting up Extra Security

Second, we have a meeting at 8:30am meeting to debrief.

If you have any questions or concerns we can discuss them after that meeting.

## **Perkins, Gary MTIC:EX**

---

**From:** Hall, Joshua MTIC:EX  
**Sent:** Monday, March 27, 2017 9:33 PM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** Re: URGENT - BC Gov Facebook Compromised

Great job on restoring the page. Apparently the Media has been busy too.

<http://www.630ched.com/syn/112/289119/bc-governments-facebook-page-possibly-hacked>

<http://www.news1130.com/2017/03/27/bc-government-facebook-page-being-restored-after-apparent-hacking/>

<http://www.cknw.com/2017/03/27/bc-governments-facebook-page-possibly-hacked/>

---

**From:** Perkins, Gary MTIC:EX  
**Sent:** March-27-17 8:00 PM  
**To:** Hall, Joshua MTIC:EX; 77000 Shared Services BC Service Desk MTIC:EX; Land, Dale MTIC:EX; Prosser, Ken A MTIC:EX; Kain, Sherri MTIC:EX; GCPE COS Service Desk GCPE:EX  
**Subject:** RE: URGENT - BC Gov Facebook Compromised

Thanks we're aware and looking into it.

---

**From:** Hall, Joshua MTIC:EX  
**Sent:** Monday, March 27, 2017 7:59 PM  
**To:** 77000 Shared Services BC Service Desk MTIC:EX; Land, Dale MTIC:EX; Prosser, Ken A MTIC:EX; Perkins, Gary MTIC:EX; Kain, Sherri MTIC:EX; GCPE COS Service Desk GCPE:EX  
**Subject:** URGENT - BC Gov Facebook Compromised

BC Gov Facebook page has been compromised.. see attached images. Photos were uploaded about an hour ago.

## **Perkins, Gary MTIC:EX**

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**From:** Perkins, Gary MTIC:EX  
**Sent:** Monday, March 27, 2017 9:17 PM  
**To:** Cormack, Garrett GCPE:EX; Moser, Walter GCPE:EX; Krull, James GCPE:EX; Kayfish, Curtis GCPE:EX; Albert, Steve GCPE:EX  
**Subject:** RE: Gov Facebook account hacked

Facebook page is restored and s.22 has access again. Images are down.

-----Original Message-----

**From:** Cormack, Garrett GCPE:EX  
**Sent:** Monday, March 27, 2017 9:05 PM  
**To:** Moser, Walter GCPE:EX; Krull, James GCPE:EX; Kayfish, Curtis GCPE:EX; Albert, Steve GCPE:EX; Perkins, Gary MTIC:EX  
**Subject:** Re: Gov Facebook account hacked

Just picked up my messages as well. Spoke with CSC, and per you later note Walter things appear in hand, outside of the forensics / scanning workstations, password / account resets and so forth.

Garrett

---

**From:** Moser, Walter GCPE:EX  
**Sent:** Monday, March 27, 2017 7:52 PM  
**To:** Krull, James GCPE:EX; Kayfish, Curtis GCPE:EX; Cormack, Garrett GCPE:EX; Albert, Steve GCPE:EX; Perkins, Gary MTIC:EX; Nevin, Daniel GCPE:EX  
**Subject:** Gov Facebook account hacked

I've just been advised that  
Gov's Facebook account has been hacked. Anyone have any suggestions for expedited recovery?

## Perkins, Gary MTIC:EX

---

**From:** Moser, Walter GCPE:EX  
**Sent:** Monday, March 27, 2017 8:48 PM  
**To:** Perkins, Gary MTIC:EX  
**Cc:** Krull, James GCPE:EX; Kayfish, Curtis GCPE:EX; Cormack, Garrett GCPE:EX; Albert, Steve GCPE:EX; Nevin, Daniel GCPE:EX  
**Subject:** Re: Gov Facebook account hacked

Sounds like the social media team have made direct contact with Facebook in Austin earlier today and escalated the issue with Facebook VP for western Canada marketing. That appears to have resulted in the main hacked image being removed. Facebook is working on reinstating<sup>s.22</sup> admin account. I should be receiving the gov Facebook account holder's names to be able to support their machines being scanned for potentially vulnerabilities (will forward to Gary asap)

> On Mar 27, 2017, at 7:58 PM, Perkins, Gary MTIC:EX <[Gary.Perkins@gov.bc.ca](mailto:Gary.Perkins@gov.bc.ca)> wrote:

>  
> Yes I'm aware, it's a bit of a nuisance/vandalism. s.15  
>  
s.15

>  
> Btw images say: s.15  
>  
> On one like this need to use any means necessary to get their attention including going right up the tree if necessary.  
>  
> Entry level tools are not known for being quick for turnaround.  
s.15

>  
> Still investigating.  
>  
> -----Original Message-----  
> From: Moser, Walter GCPE:EX  
> Sent: Monday, March 27, 2017 7:53 PM  
> To: Krull, James GCPE:EX; Kayfish, Curtis GCPE:EX; Cormack, Garrett GCPE:EX; Albert, Steve GCPE:EX; Perkins, Gary MTIC:EX; Nevin, Daniel GCPE:EX  
> Subject: Gov Facebook account hacked  
>  
> I've just been advised that  
> Gov's Facebook account has been hacked. Anyone have any suggestions for expedited recovery?

## **Perkins, Gary MTIC:EX**

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, March 27, 2017 8:34 PM  
**To:** Hughes, Bette-Jo MTIC:EX; Perkins, Gary MTIC:EX  
**Cc:** Jacobson, John MTIC:EX; Facey, Nick MTIC:EX; La Forge, Jessica MTIC:EX  
**Subject:** Fbk Tweets

Now out on Twitter

We're sorry, the @BCGovNews Facebook page has been compromised. We apologize for any inconvenience and are working w/@Facebook to get it fixed asap.

The @BCGovNews Facebook page has been promised. Working to resolve it asap with @Facebook. Sorry for inconvenience.

---

**Tasha Schollen** | Communications Director  
Ministry of Technology, Innovation and Citizens' Services  
Government Communications and Public Engagement  
Phone: 250-387-3134 | Cell: 250-889-1121



## Perkins, Gary MTIC:EX

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**From:** Perkins, Gary MTIC:EX  
**Sent:** Monday, March 27, 2017 8:08 PM  
**To:** Schollen, Tasha GCPE:EX  
**Subject:** RE: Statement - Draft

Looks good to me.

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, March 27, 2017 8:05 PM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** Statement - Draft  
**Importance:** High

Twitter:

We're sorry, the @BCGovNews Facebook page has been vandalized. We apologize for any inconvenience and are working to get it fixed asap.

The BCGovNews Facebook page has been vandalized. Working to resolve it asap. Sorry for inconvenience.

Statement for Media:

s.13

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**Tasha Schollen** | Communications Director  
Ministry of Technology, Innovation and Citizens' Services  
Government Communications and Public Engagement  
Phone: 250-387-3134 | Cell: 250-889-1121

## Perkins, Gary MTIC:EX

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**From:** Perkins, Gary MTIC:EX  
**Sent:** Monday, March 27, 2017 8:07 PM  
**To:** Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX  
**Cc:** Jacobson, John MTIC:EX  
**Subject:** RE: Again

One picture is disabled and other one not yet.  
The cover page is not prominently displayed now.  
s.15

<https://www.facebook.com/BCProvincialGovernment/>

-----Original Message-----

From: Hughes, Bette-Jo MTIC:EX  
Sent: Monday, March 27, 2017 8:04 PM  
To: Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX  
Cc: Jacobson, John MTIC:EX  
Subject: RE: Again

Looks ok to me?

-----Original Message-----

From: Schollen, Tasha GCPE:EX  
Sent: Monday, March 27, 2017 7:11 PM  
To: Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX  
Cc: Hughes, Bette-Jo MTIC:EX; Jacobson, John MTIC:EX  
Subject: Re: Again

I am on phone with Gary

Sent from my iPhone

> On Mar 27, 2017, at 7:06 PM, Facey, Nick MTIC:EX <[Nick.Facey@gov.bc.ca](mailto:Nick.Facey@gov.bc.ca)> wrote:  
>  
> BC Gov Facebook page looks hacked  
>  
> [image1.PNG]  
>  
> Nick Facey,  
> Chief of Staff  
> for the Hon. Amrik Virk  
> Minister of Technology, Innovation & Citizens' Services Government of  
> BC <image1.PNG>

**Perkins, Gary MTIC:EX**

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, March 27, 2017 7:40 PM  
**To:** Perkins, Gary MTIC:EX  
**Subject:** FW: Facebook Page appears hacked

-----Original Message-----

**From:** Gleeson, Kelly T GCPE:EX  
**Sent:** Monday, March 27, 2017 7:22 PM  
**To:** Schollen, Tasha GCPE:EX; Johnson, Nicholas GCPE:EX  
**Cc:** Gordon, Matt GCPE:EX; Wolford, Jessica GCPE:EX  
**Subject:** Re: Facebook Page appears hacked

If u are referring to BC Gov Facebook site - s.22 ) are on it. In the midst of trying to address.

s.15,s.22

dayfrom my BlackBerry 10 smartphone on the TELUS network.

Original Message

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Monday, March 27, 2017 7:12 PM  
**To:** Johnson, Nicholas GCPE:EX  
**Cc:** Gleeson, Kelly T GCPE:EX; Gordon, Matt GCPE:EX; Wolford, Jessica GCPE:EX  
**Subject:** Facebook Page appears hacked

Hi - I am on phone with my ministry guys about this

## Molyneux, Jennifer MTIC:EX

---

**From:** Hughes, Bette-Jo MTIC:EX  
**Sent:** Tuesday, March 28, 2017 8:32 AM  
**To:** Bailey, Ian D MTIC:EX  
**Subject:** Fwd: Again

Begin forwarded message:

**From:** "Jacobson, John MTIC:EX" <[John.Jacobson@gov.bc.ca](mailto:John.Jacobson@gov.bc.ca)>  
**Date:** March 28, 2017 at 7:25:54 AM PDT  
**To:** "Perkins, Gary MTIC:EX" <[Gary.Perkins@gov.bc.ca](mailto:Gary.Perkins@gov.bc.ca)>, "Hughes, Bette-Jo MTIC:EX" <[BetteJo.Hughes@gov.bc.ca](mailto:BetteJo.Hughes@gov.bc.ca)>, "Schollen, Tasha GCPE:EX" <[Tasha.Schollen@gov.bc.ca](mailto:Tasha.Schollen@gov.bc.ca)>, "Facey, Nick MTIC:EX" <[Nick.Facey@gov.bc.ca](mailto:Nick.Facey@gov.bc.ca)>  
**Subject:** Re: Again

We need an early update on this - what happened, what's our theory on how it was done, where are we in the investigation and what preventative measures are in place now. Presumably there will be questions today about "government systems protection", even though it was FB's system that was compromised.

MAV is asking.

Thanks  
JJ

---

From: Perkins, Gary MTIC:EX  
Sent: Monday, March 27, 2017 9:15 PM  
To: Hughes, Bette-Jo MTIC:EX; Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX  
Cc: Jacobson, John MTIC:EX  
Subject: RE: Again

Looks like it's back up again and the GCPE team has access to Facebook again.

Team persevered, will continue investigation into how it happened.

-----Original Message-----

From: Hughes, Bette-Jo MTIC:EX  
Sent: Monday, March 27, 2017 8:04 PM  
To: Schollen, Tasha GCPE:EX; Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX  
Cc: Jacobson, John MTIC:EX  
Subject: RE: Again

Looks ok to me?

-----Original Message-----

From: Schollen, Tasha GCPE:EX  
Sent: Monday, March 27, 2017 7:11 PM  
To: Facey, Nick MTIC:EX; Perkins, Gary MTIC:EX  
Cc: Hughes, Bette-Jo MTIC:EX; Jacobson, John MTIC:EX  
Subject: Re: Again

I am on phone with Gary

Sent from my iPhone

On Mar 27, 2017, at 7:06 PM, Facey, Nick MTIC:EX <[Nick.Facey@gov.bc.ca](mailto:Nick.Facey@gov.bc.ca)> wrote:

BC Gov Facebook page looks hacked

[image1.PNG]

Nick Facey,  
Chief of Staff  
for the Hon. Amrik Virk  
Minister of Technology, Innovation & Citizens' Services Government of  
BC

**From:** [Schollen, Tasha GCPE:EX](#)  
**To:** [MTIC Executive Members](#); [Facey, Nick MTIC:EX](#); [La Forge, Jessica MTIC:EX](#)  
**Cc:** [Whittier, Joanne GCPE:EX](#); [Wey, Melody GCPE:EX](#); [Sovka, David GCPE:EX](#); [Fort, Oriane GCPE:EX](#); [Gordon, Matt GCPE:EX](#); [Wolford, Jessica GCPE:EX](#); [van Marum, Karen GCPE:EX](#); [Glover, Hannah GCPE:EX](#); [Schollen, Tasha GCPE:EX](#)  
**Subject:** MTICS Media Wrap - Tues. Mar. 28  
**Date:** Tuesday, March 28, 2017 16:51:33

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## Underway

Hailey Goodwin – Business in Vancouver

ISSUE: Small Business Quarterly. Would like to have someone from BC Stats on their radio program tomorrow to discuss this study and its implications.

Status: Under consideration with MO.

Derek Kilbourn - Gabriola Sounder (Gabriola Island)

ISSUE: Improved high speed Internet for Gabriola Island residents. What areas of the island will benefit?

STATUS: With GCPE. Due tomorrow.

## Completed

Phillipe Boulet-Gercourt - L'Obs

ISSUE: BC Tech Sector. Seeking interview with MAV about our tech sector and how the new US administration may be driving talent our way.

STATUS: Minister providing interview tomorrow at 1:45pm

Bhinder Sajan – CTV Vancouver

Bob Mackin – Breaker.com

Beth Leighton – Canadian Press

ISSUE: BC Gov't Facebook Page. Since it was compromised, what happens next, will it be reported to police, how long was it down for and was personal information compromised.

Status: Background information provided.

---

**Tasha Schollen** | Communications Director  
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Phone: 250-387-3134 | Cell: 250-889-1121

From: [Facey, Nick MTIC:EX](#)  
To: [Hughes, Bette-Jo MTIC:EX](#)  
Cc: [Jacobson, John MTIC:EX](#); [Schollen, Tasha GCPE:EX](#)  
Subject: Again  
Date: Monday, March 27, 2017 19:06:51  
Attachments: image1.PNG

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BC Gov Facebook page looks hacked  
s.15

s.15

Copyright

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Nick Facey,  
Chief of Staff  
for the Hon. Amrik Virk  
Minister of Technology, Innovation & Citizens' Services  
Government of BC



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